A bill to be entitled An act relating to insurance fraud and

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An act relating to insurance fraud and abuse; providing a short title; providing legislative findings and intent; amending s. 316.066, F.S.; revising circumstances under which a motor vehicle crash report is required; requiring certain crash reports to include the names of passengers; amending s. 400.991, F.S.; requiring certain documents relating to health care clinic licensure and exemption to include a specified notice; creating s. 400.9933, F.S.; providing for reports of suspected violations relating to licensure of health care clinics under specified provisions and the sharing of information; providing qualified immunities with respect to such reports; amending s. 443.1715, F.S.; deleting certain consent requirements with respect to requests for wage information from workers' compensation employers or carriers to the Agency for Workforce Innovation; amending s. 456.072, F.S.; providing that certain violations relating to health care clinics constitute grounds for disciplinary action against health care professionals; amending s. 626.989, F.S.; including the knowing submission of certain false, fraudulent, or misleading documents relating to health care clinic licensure or exemption within the definition of the term "fraudulent insurance act"; amending s. 627.7011, F.S.; allowing residential policies to provide that the full replacement cost will be paid only when the subject property is repaired or replaced; allowing an insurer to hold back a sum reflecting the difference

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between the actual cash value and the replacement cost; amending s. 627.70131, F.S.; providing a deadline for a property insurer to pay or deny an initial or supplemental claim; amending s. 627.706, F.S.; specifying when optional sinkhole coverage must be made available; providing for coverage limits for optional sinkhole coverage; amending s. 627.7073, F.S.; defining the term "presumed correct" for purposes of sinkhole reports; amending s. 627.7074, F.S.; providing that the neutral evaluation process for sinkhole losses does not supersede appraisal clauses; amending s. 627.711, F.S.; revising who may sign a mitigation verification form submitted to an insurer; requiring the inspector to certify or attest to personal inspection of the structure; specifying what constitutes misconduct by an inspector; providing that misconduct is grounds for discipline by a licensing board and the Office of Insurance Regulation; providing criminal penalties for knowingly providing or uttering a false or fraudulent mitigation verification form with specified intent; requiring a mitigation verification form to contain a specified statement; providing that a policyholder who receives a premium discount or other specified benefit that is determined to have been false or fraudulent mitigation shall pay the wind deductible as increased by the amount of the fraudulent discount retroactive to when the fraudulent discount was first applied; amending s. 627.736, F.S.; specifying a form that must be submitted by health care clinics and other facilities along with

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invoices for payment of personal injury protection medical benefits; providing that certain deadlines are tolled while suspected fraudulent insurance acts are under investigation, subject to certain required notice; providing that benefits are not payable with respect to fraudulent insurance acts; requiring compliance with law regulating health care clinics and practice acts; requiring initial medical reports within a specified period for charges to be valid; providing exceptions; amending s. 932.701, F.S.; including certain real and personal property related to a fraudulent insurance act within the definition of "contraband article" for purposes of the Florida Contraband Forfeiture Act; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

- Section 1. (1) SHORT TITLE.—This act may be cited as the "Comprehensive Insurance Fraud Investigation and Prevention Act of 2010."
 - (2) FINDINGS AND INTENT.—
- (a) The intent of this act is to enhance the investigation and prevention of fraudulent insurance acts in this state, to provide additional sanctions for such acts, and to revise provisions of law that may create incentives for fraudulent insurance acts.
 - (b) The Legislature finds and declares as follows:
 - 1. Automobile insurance fraud remains a major problem for

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Florida consumers and insurers. According to the National

Insurance Crime Bureau, Florida has had the highest number of

staged accident questionable claims in the nation since at least

2007, and the number of staged accident questionable claims in
the state has grown rapidly.

- 2. The current regulatory process for health care clinics under part X of chapter 400, Florida Statutes, which was originally enacted in an effort to reduce automobile insurance fraud, is not sufficient to prevent fraud with respect to licensure exemptions and compliance with that part.
- 3. The ongoing crisis in the property insurance market, which reduces availability and affordability of coverage for consumers, is exacerbated by:
- a. Fraudulent acts with respect to optional sinkhole coverage under part X of chapter 627, Florida Statutes.
- b. Fraudulent claims for payment of replacement cost with respect to property that is not in fact repaired or replaced.
- c. Fraudulent inspection reports that are used to obtain hurricane loss mitigation premium discounts for unqualified properties.
- Section 2. Paragraphs (a) and (b) of subsection (3) of section 316.066, Florida Statutes, are amended to read:
 - 316.066 Written reports of crashes.-
- (3) (a) Every law enforcement officer who in the regular course of duty investigates a motor vehicle crash:
- 1. Which crash resulted in death or personal injury or involved a vehicle that was transporting any passenger other than the driver shall, within 10 days after completing the

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investigation, forward a written report of the crash to the department or traffic records center.

- 2. Which crash involved a violation of s. 316.061(1) or s. 316.193 shall, within 10 days after completing the investigation, forward a written report of the crash to the department or traffic records center.
- 3. In which crash a vehicle was rendered inoperative to a degree which required a wrecker to remove it from traffic may, within 10 days after completing the investigation, forward a written report of the crash to the department or traffic records center if such action is appropriate, in the officer's discretion.
- (b) In every case in which a crash report is required by this section and a written report to a law enforcement officer is not prepared, the law enforcement officer shall provide each party involved in the crash a short-form report, prescribed by the state, to be completed by the party. The short-form report must include:
 - 1. The date, time, and location of the crash;
 - 2. A description of the vehicles involved;
- 3. The names and addresses of the parties involved <u>and the</u> names and addresses of all passengers;
 - 4. The names and addresses of witnesses;
- 5. The name, badge number, and law enforcement agency of the officer investigating the crash; and
- 6. The names of the insurance companies for the respective parties involved in the crash.

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140	Section 3. Subsection (6) is added to section 400.991,
141	Florida Statutes, to read:
142	400.991 License requirements; background screenings;
143	prohibitions
144	(6) All forms that constitute part of the application for
145	licensure or exemption from licensure under this part must
146	contain the following statement:
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148	INSURANCE FRAUD NOTICE: Knowingly submitting a false,
149	misleading, or fraudulent application or other
150	document relating to licensure as a health care
151	clinic, exemption from licensure as a health care
152	clinic, or compliance with part X of chapter 400,
153	Florida Statutes, is a fraudulent insurance act and is
154	also grounds for discipline by licensing boards of the
155	Florida Department of Health.
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157	Section 4. Section 400.9933, Florida Statutes, is created
158	to read:
159	400.9933 Insurer reports of suspected violations.—A
160	designated employee of an insurer whose responsibilities include
161	the investigation and disposition of claims may provide
162	information to the agency relating to the suspicion that a
163	person knowingly provided or submitted to the agency or insurer
164	any false, misleading, or fraudulent application or other
165	document relating to licensure as a health care clinic under
166	this part, exemption from licensure under this part, or any
167	violation of this part and may also share such information with

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other designated employees employed by the same or other insurers whose responsibilities include the investigation and disposition of claims relating to fraudulent insurance acts, provided the Division of Insurance Fraud of the Department of Financial Services has been given written notice of the names and job titles of such designated employees prior to such designated employees sharing information. Unless the designated employees of the insurer act in bad faith or in reckless disregard for the rights of any insured, neither the insurer nor its designated employees are civilly liable for libel, slander, or any similar tort, and a civil action does not arise against the insurer or its designated employees for any such information provided to an insurer or to the National Insurance Crime Bureau or the National Association of Insurance Commissioners.

Section 5. Paragraph (b) of subsection (2) of section 443.1715, Florida Statutes, is amended to read:

- 443.1715 Disclosure of information; confidentiality.-
- (2) DISCLOSURE OF INFORMATION. -

(b)1. The employer or the employer's workers' compensation carrier against whom a claim for benefits under chapter 440 has been made, or a representative of either, may request from the Agency for Workforce Innovation or its tax collection service provider division records of wages of the employee reported to the Agency for Workforce Innovation or its tax collection service provider division by any employer for the quarter that includes the date of the accident that is the subject of such claim and for subsequent quarters. The request must be made with the authorization or consent of the employee or any employer who

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paid wages to the employee subsequent to the date of the accident.

- 2. The employer or carrier shall make the request on a form prescribed by rule for such purpose by the <u>Agency for Workforce Innovation division</u>. Such form shall contain a certification by the requesting party that it is a party entitled to the information requested as authorized by this paragraph.
- 3. The Agency for Workforce Innovation or its tax collection service provider division shall provide the most current information readily available within 15 days after receiving the request.
- Section 6. Paragraph (mm) is added to subsection (1) of section 456.072, Florida Statutes, to read:
 - 456.072 Grounds for discipline; penalties; enforcement.-
- (1) The following acts shall constitute grounds for which the disciplinary actions specified in subsection (2) may be taken:
- (mm) Knowingly providing or submitting to the Agency for
 Health Care Administration or to any insurer any false,
 misleading, or fraudulent application or other document relating
 to licensure as a health care clinic under part X of chapter
 400, exemption from licensure as a health care clinic, or
 compliance with part X of chapter 400.
- Section 7. Subsection (1) of section 626.989, Florida Statutes, is amended to read:
- 222 626.989 Investigation by department or Division of 223 Insurance Fraud; compliance; immunity; confidential information;

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reports to division; division investigator's power of arrest.-

- (1) $\underline{\text{(a)}}$ For the purposes of this section, a person commits a "fraudulent insurance act" if:
- 1. The person knowingly and with intent to defraud presents, causes to be presented, or prepares with knowledge or belief that it will be presented, to or by an insurer, selfinsurer, selfinsurer, selfinsurer fund, servicing corporation, purported insurer, broker, or any agent thereof, any written statement as part of, or in support of, an application for the issuance of, or the rating of, any insurance policy, or a claim for payment or other benefit pursuant to any insurance policy, which the person knows to contain materially false information concerning any fact material thereto or if the person conceals, for the purpose of misleading another, information concerning any fact material thereto.
- 2. Except as provided in s. 400.9933, the person knowingly provides or submits to the Agency for Health Care Administration or to any insurer any false, misleading, or fraudulent application or other document relating to licensure as a health care clinic under part X of chapter 400, exemption from licensure as a health care clinic, or compliance with part X of chapter 400.
- (b) For the purposes of this section, the term "insurer" also includes any health maintenance organization and the term "insurance policy" also includes a health maintenance organization subscriber contract.
- Section 8. Subsection (3) of section 627.7011, Florida Statutes, is amended to read:

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627.7011 Homeowners' policies; offer of replacement cost coverage and law and ordinance coverage.—

- (3) In order to reduce the incentive for claims fraud, the policy may provide that in the event of a loss for which a dwelling or personal property is insured on the basis of replacement costs, the insurer need not pay the full replacement cost until shall pay the replacement cost without reservation or holdback of any depreciation in value, whether or not the insured replaces or repairs the dwelling or property and may hold back a sum reflecting the difference between the actual cash value and the replacement cost.
- Section 9. Paragraph (a) of subsection (5) of section 627.70131, Florida Statutes, is amended to read:
- 627.70131 Insurer's duty to acknowledge communications regarding claims; investigation.—
- (5) (a) Within 90 days after an insurer receives notice of an initial or supplemental a property insurance claim from a policyholder, the insurer shall pay or deny such claim or a portion of the claim unless the failure to pay such claim or a portion of the claim is caused by factors beyond the control of the insurer which reasonably prevent such payment. Any payment of a claim or portion of a claim paid 90 days after the insurer receives notice of the claim, or paid more than 15 days after there are no longer factors beyond the control of the insurer which reasonably prevented such payment, whichever is later, shall bear interest at the rate set forth in s. 55.03. Interest begins to accrue from the date the insurer receives notice of the claim. The provisions of this subsection may not be waived,

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voided, or nullified by the terms of the insurance policy. If there is a right to prejudgment interest, the insured shall select whether to receive prejudgment interest or interest under this subsection. Interest is payable when the claim or portion of the claim is paid. Failure to comply with this subsection constitutes a violation of this code. However, failure to comply with this subsection shall not form the sole basis for a private cause of action.

Section 10. Subsection (1) of section 627.706, Florida Statutes, is amended to read:

627.706 Sinkhole insurance; catastrophic ground cover collapse; definitions.—

Every insurer authorized to transact property insurance in this state shall provide coverage for a catastrophic ground cover collapse and shall make available, for an appropriate additional premium, coverage for sinkhole losses on any structure, including contents of personal property contained therein, to the extent provided in the form to which the coverage attaches. The insurer shall make such coverage available at the time of the policyholder's initial application for coverage or, with respect to coverage in effect on October 1, 2010, at the first renewal of the policy after October 1, 2010. In order to reduce the impact of sinkhole-related insurance fraud, the insurer making sinkhole coverage available under this subsection shall specify a sinkhole coverage limit equal to no more than 25 percent of the structure ("Coverage A") limit under the policy. The sinkhole coverage limit does not affect the coverage limit for catastrophic ground cover

collapse. The coverage limit for sinkhole losses includes payments for both indemnification and expenses. A policy for residential property insurance may include a deductible amount applicable to sinkhole losses equal to 1 percent, 2 percent, 5 percent, or 10 percent of the policy dwelling limits, with appropriate premium discounts offered with each deductible amount.

Section 11. Paragraph (c) of subsection (1) of section 627.7073, Florida Statutes, is amended to read:

627.7073 Sinkhole reports.-

- (1) Upon completion of testing as provided in s. 627.7072, the professional engineer or professional geologist shall issue a report and certification to the insurer and the policyholder as provided in this section.
- (c) The respective findings, opinions, and recommendations of the professional engineer or professional geologist as to the cause of distress to the property and the findings, opinions, and recommendations of the professional engineer as to land and building stabilization and foundation repair shall be presumed correct. For purposes of this paragraph, the term "presumed correct" means that the party disputing a finding, opinion, or recommendation has the burden of proving by a preponderance of the evidence that the finding, opinion, or recommendation is not valid.

Section 12. Subsection (3) of section 627.7074, Florida Statutes, is amended to read:

627.7074 Alternative procedure for resolution of disputed sinkhole insurance claims.—

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(3) Following the receipt of the report provided under s. 627.7073 or the denial of a claim for a sinkhole loss, the insurer shall notify the policyholder of his or her right to participate in the neutral evaluation program under this section. Neutral evaluation supersedes the alternative dispute resolution process under s. 627.7015, but does not supersede the appraisal clause, if any, of the insurance policy. The insurer shall provide to the policyholder the consumer information pamphlet prepared by the department pursuant to paragraph (2) (b).

Section 13. Section 627.711, Florida Statutes, is amended to read:

- 627.711 Notice of premium discounts for hurricane loss mitigation; uniform mitigation verification inspection form.—
- Regulation, the insurer shall clearly notify the applicant or policyholder of any personal lines residential property insurance policy, at the time of the issuance of the policy and at each renewal, of the availability and the range of each premium discount, credit, other rate differential, or reduction in deductibles, and combinations of discounts, credits, rate differentials, or reductions in deductibles, for properties on which fixtures or construction techniques demonstrated to reduce the amount of loss in a windstorm can be or have been installed or implemented. The prescribed form shall describe generally what actions the policyholders may be able to take to reduce their windstorm premium. The prescribed form and a list of such ranges approved by the office for each insurer licensed in the

state and providing such discounts, credits, other rate differentials, or reductions in deductibles for properties described in this subsection shall be available for electronic viewing and download from the Department of Financial Services' or the Office of Insurance Regulation's Internet website. The Financial Services Commission may adopt rules to implement this subsection.

- shall develop by rule a uniform mitigation verification inspection form that shall be used by all insurers when submitted by policyholders for the purpose of factoring discounts for wind insurance. In developing the form, the commission shall seek input from insurance, construction, and building code representatives. Further, the commission shall provide guidance as to the length of time the inspection results are valid. An insurer shall accept as valid a uniform mitigation verification form certified by the Department of Financial Services or signed by:
- (a) A hurricane mitigation inspector certified by the My Safe Florida Home program;
- (a) (b) A building code inspector certified under s. 468.607;
- (b) (c) A general, building, or residential contractor licensed under s. 489.111;
- (c) (d) A professional engineer licensed under s. 471.015 who has passed the appropriate equivalency test of the building code training program as required by s. 553.841;
- (d) (e) A professional architect licensed under s. 481.213;

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(e)(f) Any other individual or entity recognized by the insurer as possessing the necessary qualifications to properly complete a uniform mitigation verification form.

- (3) An individual or entity that is authorized to sign the mitigation verification form must certify or attest to personal inspection of the structures referenced by the form.
- (4) An individual or entity that signs a uniform mitigation form may not commit misconduct in performing hurricane mitigation inspections or in completing a uniform mitigation form that causes financial harm to a customer or the customer's insurer or that jeopardizes a customer's health, safety, and welfare. Misconduct occurs when an authorized mitigation inspector signs a uniform mitigation verification form:
- (a) Falsely indicating that he or she personally inspected the structures referenced by the form;
- (b) Falsely indicating the existence of a feature that entitles an insured to a mitigation discount that the inspector knows does not exist or did not personally inspect;
- (c) Containing erroneous information due to the gross negligence of the inspector; or
- (d) Containing a pattern of demonstrably false information regarding the existence of mitigation features that the inspector knows could give an insured a false evaluation of the ability of the structure to withstand major damage from a hurricane, endangering the safety of the insured's life and property.

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(5) The licensing board of an authorized mitigation inspector who violates subsection (4) may commence disciplinary proceedings and impose administrative fines and other sanctions authorized under the inspector's licensing act.

- (6) The Office of Insurance Regulation may commence disciplinary proceedings against an individual or entity authorized to sign a uniform mitigation form under paragraph (2) (e) who violates subsection (4) and may impose administrative fines and other sanctions authorized under s. 624.310.
- (7) (3) An individual or entity who knowingly provides or utters a false or fraudulent mitigation verification form with the intent to obtain or receive a discount on an insurance premium to which the individual or entity is not entitled commits, for a first violation, a misdemeanor of the second first degree, punishable as provided in s. 775.082 or s. 775.083. An individual or entity who commits a second or subsequent violation commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (8) Any mitigation verification form prepared by an inspector or submitted by or on behalf of an insured must contain the following statement in boldface type no smaller than 12 points:

INSURANCE FRAUD NOTICE: Fraudulent mitigation forms may subject you to substantial fines or imprisonment. Knowingly preparing or submitting a false, misleading, or fraudulent mitigation verification form or other document relating to a mitigation discount may be a felony under section

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817.234, Florida Statutes. In addition, for an individual or entity to knowingly provide or utter a false or fraudulent mitigation verification form with the intent to obtain or receive a discount on an insurance premium to which the individual or entity is not entitled is a second degree misdemeanor for a first violation under section 627.711, Florida Statutes, and a felony under section 627.711, Florida Statutes, for a subsequent violation.

- (9) A policyholder who receives a premium discount, credit, other rate differential, or reduction in deductibles, or a combination of discounts, credits, rate differentials, or reductions in deductibles for properties on which fixtures or construction techniques to reduce the amount of loss in a windstorm can be or have been installed or implemented that is determined to have been false or fraudulent mitigation shall pay the wind deductible plus the amount of the fraudulent discount, credit, other rate differential, and reduction in deductibles received. This payment shall apply retroactively from the policy year that the fraudulent discount was first applied.
- Section 14. Paragraph (a) of subsection (1), paragraphs (b) and (h) of subsection (4), and paragraph (b) of subsection (5) of section 627.736, Florida Statutes, are amended, and paragraph (h) is added to subsection (5) of that section, to read:
- 627.736 Required personal injury protection benefits; exclusions; priority; claims.—
 - (1) REQUIRED BENEFITS.—Every insurance policy complying

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with the security requirements of s. 627.733 shall provide personal injury protection to the named insured, relatives residing in the same household, persons operating the insured motor vehicle, passengers in such motor vehicle, and other persons struck by such motor vehicle and suffering bodily injury while not an occupant of a self-propelled vehicle, subject to the provisions of subsection (2) and paragraph (4)(e), to a limit of \$10,000 for loss sustained by any such person as a result of bodily injury, sickness, disease, or death arising out of the ownership, maintenance, or use of a motor vehicle as follows:

- (a) Medical benefits.—Eighty percent of all reasonable expenses for medically necessary medical, surgical, X-ray, dental, and rehabilitative services, including prosthetic devices, and medically necessary ambulance, hospital, and nursing services. However, the medical benefits shall provide reimbursement only for such services and care that are lawfully provided, supervised, ordered, or prescribed by a physician licensed under chapter 458 or chapter 459, a dentist licensed under chapter 466, or a chiropractic physician licensed under chapter 460 or that are provided by any of the following persons or entities:
- 1. A hospital or ambulatory surgical center licensed under chapter 395.
- 2. A person or entity licensed under ss. 401.2101-401.45 that provides emergency transportation and treatment.
- 3. An entity wholly owned by one or more physicians licensed under chapter 458 or chapter 459, chiropractic

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physicians licensed under chapter 460, or dentists licensed under chapter 466 or by such practitioner or practitioners and the spouse, parent, child, or sibling of that practitioner or those practitioners.

- 4. An entity wholly owned, directly or indirectly, by a hospital or hospitals.
- 5. A health care clinic licensed under ss. 400.990-400.995 that is:
- a. Accredited by the Joint Commission on Accreditation of Healthcare Organizations, the American Osteopathic Association, the Commission on Accreditation of Rehabilitation Facilities, or the Accreditation Association for Ambulatory Health Care, Inc.; or
 - b. A health care clinic that:
- (I) Has a medical director licensed under chapter 458, chapter 459, or chapter 460;
- (II) Has been continuously licensed for more than 3 years or is a publicly traded corporation that issues securities traded on an exchange registered with the United States Securities and Exchange Commission as a national securities exchange; and
- (III) Provides at least four of the following medical specialties:
 - (A) General medicine.
 - (B) Radiography.

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- (C) Orthopedic medicine.
- (D) Physical medicine.
- 531 (E) Physical therapy.

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(F) Physical rehabilitation.

- (G) Prescribing or dispensing outpatient prescription medication.
 - (H) Laboratory services.

when any services under this paragraph are provided by an entity or clinic described in subparagraph 3., subparagraph 4., or subparagraph 5., the medical benefits shall provide reimbursement for such services only if the entity or clinic provides to the insurer a form adopted by rule of the Financial Services Commission that documents that the entity or clinic meets the criteria of subparagraph 3., subparagraph 4., or subparagraph 5. and that includes a sworn statement or affidavit to that effect. The Financial Services Commission shall adopt by rule the form that must be used by an insurer and a health care provider specified in subparagraph 3., subparagraph 4., or subparagraph 5. to document that the health care provider meets the criteria of this paragraph, which rule must include a requirement for a sworn statement or affidavit.

Only insurers writing motor vehicle liability insurance in this state may provide the required benefits of this section, and no such insurer shall require the purchase of any other motor vehicle coverage other than the purchase of property damage liability coverage as required by s. 627.7275 as a condition for providing such required benefits. Insurers may not require that property damage liability insurance in an amount greater than \$10,000 be purchased in conjunction with personal injury

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protection. Such insurers shall make benefits and required property damage liability insurance coverage available through normal marketing channels. Any insurer writing motor vehicle liability insurance in this state who fails to comply with such availability requirement as a general business practice shall be deemed to have violated part IX of chapter 626, and such violation shall constitute an unfair method of competition or an unfair or deceptive act or practice involving the business of insurance; and any such insurer committing such violation shall be subject to the penalties afforded in such part, as well as those which may be afforded elsewhere in the insurance code.

- (4) BENEFITS; WHEN DUE.—Benefits due from an insurer under ss. 627.730-627.7405 shall be primary, except that benefits received under any workers' compensation law shall be credited against the benefits provided by subsection (1) and shall be due and payable as loss accrues, upon receipt of reasonable proof of such loss and the amount of expenses and loss incurred which are covered by the policy issued under ss. 627.730-627.7405. When the Agency for Health Care Administration provides, pays, or becomes liable for medical assistance under the Medicaid program related to injury, sickness, disease, or death arising out of the ownership, maintenance, or use of a motor vehicle, benefits under ss. 627.730-627.7405 shall be subject to the provisions of the Medicaid program.
- (b) Personal injury protection insurance benefits paid pursuant to this section shall be overdue if not paid within 30 days after the insurer is furnished written notice of the fact of a covered loss and of the amount of same. If such written

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notice is not furnished to the insurer as to the entire claim, any partial amount supported by written notice is overdue if not paid within 30 days after such written notice is furnished to the insurer. Any part or all of the remainder of the claim that is subsequently supported by written notice is overdue if not paid within 30 days after such written notice is furnished to the insurer. When an insurer pays only a portion of a claim or rejects a claim, the insurer shall provide at the time of the partial payment or rejection an itemized specification of each item that the insurer had reduced, omitted, or declined to pay and any information that the insurer desires the claimant to consider related to the medical necessity of the denied treatment or to explain the reasonableness of the reduced charge, provided that this shall not limit the introduction of evidence at trial; and the insurer shall include the name and address of the person to whom the claimant should respond and a claim number to be referenced in future correspondence. However, notwithstanding the fact that written notice has been furnished to the insurer, any payment shall not be deemed overdue when the insurer has reasonable proof to establish that the insurer is not responsible for the payment. For the purpose of calculating the extent to which any benefits are overdue, payment shall be treated as being made on the date a draft or other valid instrument which is equivalent to payment was placed in the United States mail in a properly addressed, postpaid envelope or, if not so posted, on the date of delivery. This paragraph does not preclude or limit the ability of the insurer to assert that the claim was unrelated, was not medically necessary, or

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was unreasonable or that the amount of the charge was in excess of that permitted under, or in violation of, subsection (5). Such assertion by the insurer may be made at any time, including after payment of the claim or after the 30-day time period for payment set forth in this paragraph. Notwithstanding any other provisions of this paragraph, the 30-day deadline for payment or denial is tolled with respect to any portion or portions of a claim for which the insurer has a reasonable suspicion of a fraudulent insurance act as defined in s. 626.989, while the insurer is investigating the suspected fraudulent insurance acts, if the insurer notifies the insured within the 30-day period that it is investigating such portion or portions of the claim.

(h) Benefits shall not be due or payable to or on the behalf of any an insured person if that person if that person has committed, by a material act or omission, any insurance fraud relating to personal injury protection coverage under the his or her policy, if the fraud is admitted to in a sworn statement by the insured or if it is established in a court of competent jurisdiction. Any insurance fraud shall void all coverage arising from the claim related to such fraud under the personal injury protection coverage of the insured person who committed the fraud, irrespective of whether a portion of the insured person's claim may be legitimate, and any benefits paid prior to the discovery of the insured person's insurance fraud shall be recoverable by the insurer from the person who committed insurance fraud in their entirety. As used in this paragraph, the term "insurance fraud" includes any act or

omission included within the term "fraudulent insurance act" under s. 626.989. The prevailing party is entitled to its costs and attorney's fees in any action in which it prevails in an insurer's action to enforce its right of recovery under this paragraph.

(5) CHARGES FOR TREATMENT OF INJURED PERSONS.-

- (b)1. An insurer or insured is not required to pay a claim or charges:
- a. Made by a broker or by a person making a claim on behalf of a broker.
- c. (I) To any person who, with respect to personal injury protection coverage of a particular injured person or insured, knowingly submits or attempts to submit a false or misleading statement, record, or bill; knowingly submits or attempts to submit false or misleading information relating to the claim or charges; or has otherwise committed or attempted to commit a fraudulent insurance act as defined in s. 626.989.
- (II) A person described in sub-sub-subparagraph (I) is not entitled to payment of any claims or charges with respect to the injured person or insured, irrespective of whether some portion of such person's claim or charges with respect to the injured person or insured might not be false, misleading, or fraudulent within the meaning of sub-sub-subparagraph (I). All personal injury protection coverage with respect to services provided to the injured person or insured by a person described in sub-sub-subparagraph (I) is void, but this limitation does not affect

services provided to the injured person or insured by persons other than a person described in sub-sub-subparagraph (I).

- (III) In addition to any other remedies provided by law, an insurer receiving a claim or charge as described in this subsubparagraph has the right, under any available common law or statutory cause of action, to recover from a person described in sub-sub-subparagraph (I) any sums it previously paid to such person with respect to the injured person or insured.
- (IV) The injured person or insured is not liable for, and a provider or other person receiving an assignment of benefits shall not bill the injured person or insured for, any claims or charges that are denied by the insurer under sub-sub-subparagraphs (I) and (II) or any amounts that the insurer recovers under sub-subparagraph (III). Any agreement requiring the injured person or insured to pay such charges is void and unenforceable.
- d. With respect to a bill or statement that does not <u>fully</u> substantially meet the applicable requirements of paragraph (d); that is submitted by a facility that is not fully in compliance with applicable requirements of part X of chapter 400, including provisions relating to licensure, exemption from licensure, and clinic responsibilities; or that is submitted by a practitioner who is not in full compliance with the applicable practice act. In the course of investigating compliance as required by this sub-subparagraph, or as part of the investigation of a suspected fraudulent insurance act under paragraph (4) (b), the insurer may require an examination under oath of a provider, practitioner, medical director, clinic director, or owner of a clinic or other

facility submitting a bill or statement.

- e. For any treatment or service that is upcoded, or that is unbundled when such treatment or services should be bundled, in accordance with paragraph (d). To facilitate prompt payment of lawful services, an insurer may change codes that it determines to have been improperly or incorrectly upcoded or unbundled, and may make payment based on the changed codes, without affecting the right of the provider to dispute the change by the insurer, provided that before doing so, the insurer must contact the health care provider and discuss the reasons for the insurer's change and the health care provider's reason for the coding, or make a reasonable good faith effort to do so, as documented in the insurer's file.; and
- f. For medical services or treatment billed by a physician and not provided in a hospital unless such services are rendered by the physician or are incident to his or her professional services and are included on the physician's bill, including documentation verifying that the physician is responsible for the medical services that were rendered and billed.
- 2. The Department of Health, in consultation with the appropriate professional licensing boards, shall adopt, by rule, a list of diagnostic tests deemed not to be medically necessary for use in the treatment of persons sustaining bodily injury covered by personal injury protection benefits under this section. The initial list shall be adopted by January 1, 2004, and shall be revised from time to time as determined by the Department of Health, in consultation with the respective professional licensing boards. Inclusion of a test on the list

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of invalid diagnostic tests shall be based on lack of demonstrated medical value and a level of general acceptance by the relevant provider community and shall not be dependent for results entirely upon subjective patient response.

Notwithstanding its inclusion on a fee schedule in this subsection, an insurer or insured is not required to pay any charges or reimburse claims for any invalid diagnostic test as determined by the Department of Health.

(h) Charges for treatment are not valid unless the provider of such treatment, within 14 days after initial contact with the injured person, provides to the insurer an initial medical report outlining the medical history, examination findings, and preliminary diagnosis and treatment plan. This paragraph does not apply to medical services billed by a hospital or other provider of emergency services and care as defined in s. 395.002 or inpatient services rendered at a hospital-owned facility.

Section 15. Paragraph (a) of subsection (2) of section 932.701, Florida Statutes, is amended to read:

932.701 Short title; definitions.

- (2) As used in the Florida Contraband Forfeiture Act:
- (a) "Contraband article" means:

1. Any controlled substance as defined in chapter 893 or any substance, device, paraphernalia, or currency or other means of exchange that was used, was attempted to be used, or was intended to be used in violation of any provision of chapter 893, if the totality of the facts presented by the state is clearly sufficient to meet the state's burden of establishing

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probable cause to believe that a nexus exists between the article seized and the narcotics activity, whether or not the use of the contraband article can be traced to a specific narcotics transaction.

- 2. Any gambling paraphernalia, lottery tickets, money, currency, or other means of exchange which was used, was attempted, or intended to be used in violation of the gambling laws of the state.
- 3. Any equipment, liquid or solid, which was being used, is being used, was attempted to be used, or intended to be used in violation of the beverage or tobacco laws of the state.
- 4. Any motor fuel upon which the motor fuel tax has not been paid as required by law.
- 5. Any personal property, including, but not limited to, any vessel, aircraft, item, object, tool, substance, device, weapon, machine, vehicle of any kind, money, securities, books, records, research, negotiable instruments, or currency, which was used or was attempted to be used as an instrumentality in the commission of, or in aiding or abetting in the commission of, any felony, whether or not comprising an element of the felony, or which is acquired by proceeds obtained as a result of a violation of the Florida Contraband Forfeiture Act.
- 6. Any real property, including any right, title, leasehold, or other interest in the whole of any lot or tract of land, which was used, is being used, or was attempted to be used as an instrumentality in the commission of, or in aiding or abetting in the commission of, any felony, or which is acquired by proceeds obtained as a result of a violation of the Florida

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784 Contraband Forfeiture Act.

- 7. Any personal property, including, but not limited to, equipment, money, securities, books, records, research, negotiable instruments, currency, or any vessel, aircraft, item, object, tool, substance, device, weapon, machine, or vehicle of any kind in the possession of or belonging to any person who takes aquaculture products in violation of s. 812.014(2)(c).
- 8. Any motor vehicle offered for sale in violation of s. 320.28.
- 9. Any motor vehicle used during the course of committing an offense in violation of s. 322.34(9)(a).
- 10. Any photograph, film, or other recorded image, including an image recorded on videotape, a compact disc, digital tape, or fixed disk, that is recorded in violation of s. 810.145 and is possessed for the purpose of amusement, entertainment, sexual arousal, gratification, or profit, or for the purpose of degrading or abusing another person.
- 11. Any real property, including any right, title, leasehold, or other interest in the whole of any lot or tract of land, which is acquired by proceeds obtained as a result of Medicaid fraud under s. 409.920 or s. 409.9201; any personal property, including, but not limited to, equipment, money, securities, books, records, research, negotiable instruments, or currency; or any vessel, aircraft, item, object, tool, substance, device, weapon, machine, or vehicle of any kind in the possession of or belonging to any person which is acquired by proceeds obtained as a result of Medicaid fraud under s. 409.920 or s. 409.9201.

12.a. Any personal property, including, but not limited to, any vessel, aircraft, item, object, tool, substance, device, weapon, machine, vehicle of any kind, money, securities, books, records, research, negotiable instruments, or currency, which was used or was attempted to be used as an instrumentality in the commission of, or in aiding or abetting in the commission of, any fraudulent insurance act as defined in s. 626.989, whether or not comprising an element of the fraudulent insurance act.

- b. Any real property, including any right, title, leasehold, or other interest in the whole of any lot or tract of land, which is used in or acquired by proceeds obtained as a result of a fraudulent insurance act as defined in s. 626.989.
- c. Any personal property, including, but not limited to, equipment, money, securities, books, records, research, negotiable instruments, or currency, or any vessel, aircraft, item, object, tool, substance, device, weapon, machine, or vehicle of any kind in the possession of or belonging to any person, which is acquired by proceeds obtained as a result of a fraudulent insurance act as defined in s. 626.989.
- Section 16. This act shall take effect October 1, 2010.