By the Committee on Health and Human Services Appropriations; and Senator Peaden

603-03259-10 20101466c1

A bill to be entitled

An act relating to child welfare services and mental health and substance abuse; limiting state agency contract monitoring to once every 3 years if the contracted provider is subject to accreditation surveys by specified accreditation organizations; providing exceptions; allowing the establishment of an Internet-based data warehouse to maintain the records of contract providers; requiring state agencies to use the warehouse for document requests; specifying the information that such records must include; amending s. 402.7305, F.S.; limiting the Department of Children and Family Services to one contract monitoring of a child-caring or child-placing contract provider per year; repealing s. 394.655, F.S., relating to the Florida Substance Abuse and Mental Health Corporation; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Contracts for child welfare services.—The
Department of Children and Family Services, the Department of
Health, the Department of Juvenile Justice, the Agency for
Persons with Disabilities, the Agency for Health Care
Administration, and the community-based care lead agencies shall
identify and implement changes that improve efficiency in
contract administration for child welfare services. To assist
with that goal, each agency shall adopt the following policies:

(1) Limit administrative monitoring to once every 3 years

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if the contracted provider is accredited by the Joint Commission on the Accreditation of Healthcare Organizations, the Commission on Accreditation of Rehabilitation Facilities, or the Council on Accreditation. Notwithstanding the survey or inspection of an accrediting organization, the department or agency may continue to monitor the provider as necessary with respect to:

- (a) Ensuring that services for which the agency is paying are being provided.
- (b) Investigating complaints or suspected problems and monitoring the provider's compliance with any resulting negotiated terms and conditions, including provisions relating to consent decrees that are unique to a specific contract and are not statements of general applicability.
- (c) Ensuring compliance with federal and state laws, federal regulations, or state rules if such monitoring does not duplicate the accrediting organization's review pursuant to accreditation standards.
- (2) Allow private-sector development and implementation of an Internet-based, secure, and consolidated data warehouse and archive for maintaining corporate, fiscal, and administrative records of child welfare provider contracts. Providers must ensure that the data is up to date and accessible to the contracting state agency and the contracting provider. State agencies that contract with child welfare providers must use the data warehouse for document requests. If information is not current or is unavailable from the provider's data warehouse and archive, the state agency may contact the provider directly. At a minimum, the records must include the provider's:
 - (a) Articles of incorporation.

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(b) Bylaws.

- (c) Governing board and committee minutes.
- (d) Financial audits.
- (e) Expenditure reports.
- (f) Compliance audits.
- (g) Organizational charts.
- (h) Governing board membership information.
- (i) Human resource policies and procedures.

Section 2. Subsection (4) of section 402.7305, Florida Statutes, is amended to read:

402.7305 Department of Children and Family Services; procurement of contractual services; contract management.—

- (4) CONTRACT MONITORING REQUIREMENTS AND PROCESS.—The department shall establish contract monitoring units staffed by career service employees who report to a member of the Selected Exempt Service or Senior Management Service and who have been properly trained to perform contract monitoring., with At least one member of the contract monitoring unit must possess possessing specific knowledge and experience in the contract's program area. The department shall establish a contract monitoring process that includes must include, but need not be limited to, the following requirements:
- (a) Performing a risk assessment at the start of each fiscal year and preparing an annual contract monitoring schedule that <u>considers</u> <u>includes consideration for</u> the level of risk assigned. The department may monitor any contract at any time regardless of whether such monitoring was originally included in the annual contract monitoring schedule.
 - (b) Preparing a contract monitoring plan, including

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sampling procedures, before performing onsite monitoring at external locations of a service provider. The plan must include a description of the programmatic, fiscal, and administrative components that will be monitored on site. If appropriate, clinical and therapeutic components may be included.

- (c) Conducting analyses of the performance and compliance of an external service provider by means of desk reviews if the external service provider will not be monitored on site during a fiscal year.
- (d) Unless the department sets forth in writing the need for an extension, providing a written report presenting the results of the monitoring within 30 days after the completion of the onsite monitoring or desk review.
- (e) Developing and maintaining a set of procedures describing the contract monitoring process.

Notwithstanding any other provision of the section, the
department shall limit contract monitoring of a child-caring or

child-placing services provider to only once per year. Such monitoring may not duplicate administrative monitoring that is included in the survey of a contract provider conducted by a

national accreditation organization.

Section 3. Section 394.655, Florida Statutes, is repealed.

Section 4. This act shall take effect July 1, 2010.