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1	A bill to be entitled
2	An act relating to health care fraud; amending s. 400.471,
3	F.S.; prohibiting the Agency for Health Care
4	Administration from issuing an initial license to a home
5	health agency for the purpose of opening a new home health
6	agency under certain conditions until a specified date;
7	prohibiting the agency from issuing a change-of-ownership
8	license to a home health agency under certain conditions
9	until a specified date; providing an exception; amending
10	s. 400.474, F.S.; authorizing the agency to revoke a home
11	health agency license if the applicant or any controlling
12	interest has been sanctioned for acts specified under s.
13	400.471(10), F.S.; amending s. 408.815, F.S.; revising the
14	grounds upon which the agency may deny or revoke an
15	application for an initial license, a change-of-ownership
16	license, or a licensure renewal for certain health care
17	entities listed in s. 408.802, F.S.; amending s. 409.907,
18	F.S.; extending the number of years that Medicaid
19	providers must retain Medicaid recipient records; adding
20	additional requirements to the Medicaid provider
21	agreement; revising applicability of screening
22	requirements; revising conditions under which the agency
23	is authorized to deny a Medicaid provider application;
24	amending s. 409.912, F.S.; revising requirements for
25	Medicaid prepaid, fixed-sum, and managed care contracts;
26	amending s. 409.913, F.S.; removing a required element
27	from the joint Medicaid fraud and abuse report submitted
28	by the agency and the Medicaid Fraud Control Unit of the
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29 Department of Legal Affairs; extending the number of years 30 that Medicaid providers must retain Medicaid recipient 31 records; authorizing the Medicaid program integrity staff 32 to immediately suspend or terminate a Medicaid provider for engaging in specified conduct; removing a requirement 33 34 for the agency to hold suspended Medicaid payments in a 35 separate account; authorizing the agency to deny payment 36 or require repayment to Medicaid providers convicted of certain crimes; authorizing the agency to terminate a 37 38 Medicaid provider if the provider fails to reimburse a 39 fine determined by a final order; authorizing the agency to withhold Medicaid reimbursement to a Medicaid provider 40 that fails to pay a fine determined by a final order, 41 42 fails to enter into a repayment plan, or fails to comply 43 with a repayment plan or settlement agreement; amending s. 44 409.9203, F.S.; providing that certain state employees are ineligible from receiving a reward for reporting Medicaid 45 fraud; amending s. 456.001, F.S.; defining the term 46 "affiliate" or "affiliated person" as it relates to health 47 professions and occupations; amending s. 456.041, F.S.; 48 49 requiring the Department of Health to include 50 administrative complaint, arrest, and any conviction 51 information relating to the practitioner's profile; 52 providing a disclaimer; amending s. 456.072, F.S.; 53 clarifying a ground under which disciplinary actions may be taken; amending s. 456.073, F.S.; revising 54 55 applicability of investigations and administrative 56 complaints to include Medicaid fraud; amending s. 456.074, Page 2 of 47

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57 F.S.; authorizing the Department of Health to issue an 58 emergency order suspending the license of any person 59 licensed under ch. 456, F.S., who engages in specified criminal conduct; providing an effective date. 60 61 62 Be It Enacted by the Legislature of the State of Florida: 63 64 Subsection (11) of section 400.471, Florida Section 1. 65 Statutes, is amended to read: 400.471 Application for license; fee.-66 67 (11) (a) The agency may not issue an initial license to a home health agency under part II of chapter 408 or this part for 68 the purpose of opening a new home health agency until July 1, 69 70 2012 2010, in any county that has at least one actively licensed 71 home health agency and a population of persons 65 years of age 72 or older, as indicated in the most recent population estimates 73 published by the Executive Office of the Governor, of fewer than 74 1,200 per home health agency. In such counties, for any 75 application received by the agency prior to July 1, 2009, which 76 has been deemed by the agency to be complete except for proof of 77 accreditation, the agency may issue an initial ownership license 78 only if the applicant has applied for accreditation before May 79 1, 2009, from an accrediting organization that is recognized by 80 the agency. Effective October 1, 2009, the agency may not issue a 81 (b) change of ownership license to a home health agency under part 82

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II of chapter 408 or this part until July 1, 2012 2010, in any

county that has at least one actively licensed home health

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85 agency and a population of persons 65 years of age or older, as 86 indicated in the most recent population estimates published by 87 the Executive Office of the Governor, of fewer than 1,200 per 88 home health agency. In such counties, for any application 89 received by the agency before prior to October 1, 2009, which 90 has been deemed by the agency to be complete except for proof of 91 accreditation, the agency may issue a change of ownership 92 license only if the applicant has applied for accreditation 93 before August 1, 2009, from an accrediting organization that is 94 recognized by the agency. This paragraph does not apply to an 95 application for a change of ownership submitted by a home health 96 agency that is accredited, has been licensed by the state for at 97 least 5 years, and is in good standing with the agency. 98 Section 2. Subsection (8) is added to section 400.474, 99 Florida Statutes, to read: 100 400.474 Administrative penalties.-101 (8) The agency may revoke the license of a home health 102 agency that is not be eligible for licensure renewal under s. 103 400.471(10). 104 Section 3. Subsection (4) of section 408.815, Florida 105 Statutes, is amended, and subsection (5) is added to that 106 section, to read: 107 408.815 License or application denial; revocation.-In addition to the grounds provided in authorizing 108 (4) statutes, the agency shall deny an application for an initial a 109 license or a change-of-ownership license renewal if the 110 111 applicant or a person having a controlling interest in an 112 applicant has been:

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113 Has been convicted of, or enters a plea of quilty or (a) 114 nolo contendere to, regardless of adjudication, a felony under chapter 409, chapter 817, chapter 893, or a similar felony 115 offense committed in another state or jurisdiction 21 U.S.C. ss. 116 117 801-970, or 42 U.S.C. ss. 1395-1396, unless the sentence and any 118 subsequent period of probation for such convictions or plea 119 ended more than 15 years before prior to the date of the 120 application;

121 (b) Has been convicted of, or enters a plea of guilty or 122 nolo contendere to, regardless of adjudication, a felony under 123 21 U.S.C. ss. 801-970 or 42 U.S.C. ss. 1395-1396, unless the 124 sentence and any subsequent period of probation for such 125 conviction or plea ended more than 15 years before the date of 126 the application;

127 <u>(c) (b)</u> <u>Has been</u> terminated for cause from the Florida 128 Medicaid program pursuant to s. 409.913, unless the applicant 129 has been in good standing with the Florida Medicaid program for 130 the most recent 5 years; or

131 (d) (c) Has been terminated for cause, pursuant to the 132 appeals procedures established by the state or Federal 133 Covernment, from the federal Medicare program or from any other 134 state Medicaid program, unless the applicant has been in good 135 standing with a state Medicaid program or the federal Medicare program for the most recent 5 years and the termination occurred 136 at least 20 years before prior to the date of the application; 137 138 or

139(e) Is listed on the United States Department of Health140and Human Services Office of Inspector General's List of

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HB 1521 2010 141 Excluded Individuals and Entities. (5) In addition to the grounds provided in authorizing 142 143 statutes, the agency shall deny an application for licensure 144 renewal if the applicant or a person having a controlling 145 interest in an applicant: 146 Has been convicted of, or enters a plea of guilty or (a) 147 nolo contendere to, regardless of adjudication, a felony under 148 chapter 409, chapter 817, chapter 893, or a similar felony 149 offense committed in another state or jurisdiction since July 1, 150 2009; 151 Has been convicted of, or enters a plea of guilty or (b) 152 nolo contendere to, regardless of adjudication, a felony under 153 21 U.S.C. ss. 801-970 or 42 U.S.C. ss. 1395-1396 since July 1, 154 2009; 155 (c) Has been terminated for cause from the Florida 156 Medicaid program pursuant to s. 409.913, unless the applicant 157 has been in good standing with the Florida Medicaid program for 158 the most recent 5 years; 159 Has been terminated for cause, pursuant to the appeals (d) 160 procedures established by the state, from any other state 161 Medicaid program, unless the applicant has been in good standing 162 with a state Medicaid program for the most recent 5 years and 163 the termination occurred at least 20 years before the date of 164 the application; or 165 (e) Is listed on the United States Department of Health 166 and Human Services Office of Inspector General's List of 167 Excluded Individuals and Entities. 168 Section 4. Paragraph (c) of subsection (3) of section Page 6 of 47

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169 409.907, Florida Statutes, is amended, paragraph (k) is added to 170 that subsection, and subsection (8), paragraph (b) of subsection 171 (9), and subsection (10) of that section are amended, to read:

172 409.907 Medicaid provider agreements.-The agency may make 173 payments for medical assistance and related services rendered to 174 Medicaid recipients only to an individual or entity who has a 175 provider agreement in effect with the agency, who is performing 176 services or supplying goods in accordance with federal, state, 177 and local law, and who agrees that no person shall, on the grounds of handicap, race, color, or national origin, or for any 178 179 other reason, be subjected to discrimination under any program 180 or activity for which the provider receives payment from the 181 agency.

(3) The provider agreement developed by the agency, in
addition to the requirements specified in subsections (1) and
(2), shall require the provider to:

185 (c) Retain all medical and Medicaid-related records for a 186 period of $\underline{6}$ 5 years to satisfy all necessary inquiries by the 187 agency.

188 (k) Report any change of any principal of the provider,
189 including any officer, director, billing agent, managing
190 employee, or affiliated person, or any partner or shareholder
191 who has an ownership interest equal to 5 percent or more in the
192 provider. The provider must report changes to the agency no
193 later than 30 days after the change occurs.

(8) (a) Each provider, or each principal of the provider if
the provider is a corporation, partnership, association, or
other entity, seeking to participate in the Medicaid program

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197 must submit a complete set of his or her fingerprints to the 198 agency for the purpose of conducting a criminal history record 199 check. Principals of the provider include any officer, director, 200 billing agent, managing employee, or affiliated person, or any 201 partner or shareholder who has an ownership interest equal to 5 202 percent or more in the provider. However, a director of a not-203 for-profit corporation or organization is not a principal for 204 purposes of a background investigation as required by this 205 section if the director: serves solely in a voluntary capacity for the corporation or organization, does not regularly take 206 207 part in the day-to-day operational decisions of the corporation 208 or organization, receives no remuneration from the not-forprofit corporation or organization for his or her service on the 209 210 board of directors, has no financial interest in the not-forprofit corporation or organization, and has no family members 211 212 with a financial interest in the not-for-profit corporation or 213 organization; and if the director submits an affidavit, under 214 penalty of perjury, to this effect to the agency and the not-215 for-profit corporation or organization submits an affidavit, 216 under penalty of perjury, to this effect to the agency as part 217 of the corporation's or organization's Medicaid provider 218 agreement application. Notwithstanding the above, the agency may 219 require a background check for any person reasonably suspected 220 by the agency to have been convicted of a crime. This subsection shall not apply to: 221 222 1. -A hospital licensed under chapter 395;

2. A nursing home licensed under chapter 400;

3. A hospice licensed under chapter 400;

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4. An assisted living facility licensed under chapter 429;

226 <u>1.5.</u> A unit of local government, except that requirements 227 of this subsection apply to nongovernmental providers and 228 entities when contracting with the local government to provide 229 Medicaid services. The actual cost of the state and national 230 criminal history record checks must be borne by the 231 nongovernmental provider or entity; or

232 <u>2.6.</u> Any business that derives more than 50 percent of its 233 revenue from the sale of goods to the final consumer, and the 234 business or its controlling parent either is required to file a 235 form 10-K or other similar statement with the Securities and 236 Exchange Commission or has a net worth of \$50 million or more.

237 Background screening shall be conducted in accordance (b) with chapter 435 and s. 408.809. The agency shall submit the 238 239 fingerprints to the Department of Law Enforcement. The 240 department shall conduct a state criminal-background 241 investigation and forward the fingerprints to the Federal Bureau 242 of Investigation for a national criminal-history record check. 243 The cost of the state and national criminal record check shall 244 be borne by the provider.

245 (c) The agency may permit a provider to participate in the 246 Medicaid program pending the results of the criminal record 247 check. However, such permission is fully revocable if the record 248 check reveals any crime-related history as provided in 249 subsection (10).

250 <u>(c) (d)</u> Proof of compliance with the requirements of level 251 2 screening under s. 435.04 conducted within 12 months prior to 252 the date that the Medicaid provider application is submitted to Page 9 of 47

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the agency shall fulfill the requirements of this subsection.
Proof of compliance with the requirements of level 1 screening
under s. 435.03 conducted within 12 months prior to the date
that the Medicaid provider application is submitted to the
agency shall meet the requirement that the Department of Law
Enforcement conduct a state criminal history record check.

(9) Upon receipt of a completed, signed, and dated
application, and completion of any necessary background
investigation and criminal history record check, the agency must
either:

263 (b) Deny the application if the agency finds that it is in 264 the best interest of the Medicaid program to do so. The agency 265 may consider any the factors listed in subsection (10), as well 266 as any other factor that could affect the effective and efficient administration of the program, including, but not 267 268 limited to, the applicant's demonstrated ability to provide 269 services, conduct business, and operate a financially viable 270 concern; the current availability of medical care, services, or 271 supplies to recipients, taking into account geographic location 272 and reasonable travel time; the number of providers of the same 273 type already enrolled in the same geographic area; and the 274 credentials, experience, success, and patient outcomes of the 275 provider for the services that it is making application to provide in the Medicaid program. The agency shall deny the 276 277 application if the agency finds that a provider; any officer, director, agent, managing employee, or affiliated person; or any 278 principal, partner, or shareholder having an ownership interest 279 280 equal to 5 percent or greater in the provider if the provider is

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a corporation, partnership, or other business entity, has failed to pay all outstanding fines or overpayments assessed by final order of the agency or final order of the Centers for Medicare and Medicaid Services, not subject to further appeal, unless the provider agrees to a repayment plan that includes withholding Medicaid reimbursement until the amount due is paid in full.

287 (10) The agency shall deny the application if may consider whether the provider, or any principal, officer, director, 288 289 agent, managing employee, or affiliated person, or any partner 290 or shareholder having an ownership interest equal to 5 percent 291 or greater in the provider if the provider is a corporation, 292 partnership, or other business entity, has committed an offense 293 listed in s. 409.913(13), and may deny the application if one of 294 these persons has:

(a) Made a false representation or omission of any
material fact in making the application, including the
submission of an application that conceals the controlling or
ownership interest of any <u>principal</u>, officer, director, agent,
managing employee, affiliated person, or partner or shareholder
who may not be eligible to participate;

(b) Been or is currently excluded, suspended, terminated from, or has involuntarily withdrawn from participation in, Florida's Medicaid program or any other state's Medicaid program, or from participation in any other governmental or private health care or health insurance program;

306 (c) Been convicted of a criminal offense relating to the 307 delivery of any goods or services under Medicaid or Medicare or 308 any other public or private health care or health insurance Page 11 of 47

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309 program including the performance of management or 310 administrative services relating to the delivery of goods or 311 services under any such program; (d) Been convicted under federal or state law of a 312 313 criminal offense related to the neglect or abuse of a patient in 314 connection with the delivery of any health care goods or 315 services; 316 (c) (e) Been convicted under federal or state law of a 317 criminal offense relating to the unlawful manufacture, 318 distribution, prescription, or dispensing of a controlled 319 substance; 320 (d) (f) Been convicted of any criminal offense relating to 321 fraud, theft, embezzlement, breach of fiduciary responsibility, 322 or other financial misconduct; 323 (e) (g) Been convicted under federal or state law of a 324 crime punishable by imprisonment of a year or more which 325 involves moral turpitude; 326 (f) (h) Been convicted in connection with the interference 327 or obstruction of any investigation into any criminal offense 328 listed in this subsection; 329 (g) (i) Been found to have violated federal or state laws_{τ} 330 rules, or regulations governing Florida's Medicaid program or 331 any other state's Medicaid program, the Medicare program, or any 332 other publicly funded federal or state health care or health 333 insurance program, and been sanctioned accordingly; (h) ((i)) Been previously found by a licensing, certifying, 334 335 or professional standards board or agency to have violated the 336 standards or conditions relating to licensure or certification Page 12 of 47

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337 or the quality of services provided; or

338 <u>(i)(k)</u> Failed to pay any fine or overpayment properly 339 assessed under the Medicaid program in which no appeal is 340 pending or after resolution of the proceeding by stipulation or 341 agreement, unless the agency has issued a specific letter of 342 forgiveness or has approved a repayment schedule to which the 343 provider agrees to adhere.

344 Section 5. Subsections (10) and (32) of section 409.912, 345 Florida Statutes, are amended to read:

409.912 Cost-effective purchasing of health care.-The 346 347 agency shall purchase goods and services for Medicaid recipients 348 in the most cost-effective manner consistent with the delivery of quality medical care. To ensure that medical services are 349 350 effectively utilized, the agency may, in any case, require a 351 confirmation or second physician's opinion of the correct 352 diagnosis for purposes of authorizing future services under the 353 Medicaid program. This section does not restrict access to 354 emergency services or poststabilization care services as defined 355 in 42 C.F.R. part 438.114. Such confirmation or second opinion 356 shall be rendered in a manner approved by the agency. The agency 357 shall maximize the use of prepaid per capita and prepaid 358 aggregate fixed-sum basis services when appropriate and other 359 alternative service delivery and reimbursement methodologies, including competitive bidding pursuant to s. 287.057, designed 360 to facilitate the cost-effective purchase of a case-managed 361 362 continuum of care. The agency shall also require providers to minimize the exposure of recipients to the need for acute 363 364 inpatient, custodial, and other institutional care and the

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365 inappropriate or unnecessary use of high-cost services. The 366 agency shall contract with a vendor to monitor and evaluate the 367 clinical practice patterns of providers in order to identify 368 trends that are outside the normal practice patterns of a 369 provider's professional peers or the national guidelines of a 370 provider's professional association. The vendor must be able to 371 provide information and counseling to a provider whose practice 372 patterns are outside the norms, in consultation with the agency, 373 to improve patient care and reduce inappropriate utilization. 374 The agency may mandate prior authorization, drug therapy 375 management, or disease management participation for certain 376 populations of Medicaid beneficiaries, certain drug classes, or particular drugs to prevent fraud, abuse, overuse, and possible 377 378 dangerous drug interactions. The Pharmaceutical and Therapeutics 379 Committee shall make recommendations to the agency on drugs for 380 which prior authorization is required. The agency shall inform 381 the Pharmaceutical and Therapeutics Committee of its decisions 382 regarding drugs subject to prior authorization. The agency is authorized to limit the entities it contracts with or enrolls as 383 384 Medicaid providers by developing a provider network through 385 provider credentialing. The agency may competitively bid single-386 source-provider contracts if procurement of goods or services 387 results in demonstrated cost savings to the state without 388 limiting access to care. The agency may limit its network based on the assessment of beneficiary access to care, provider 389 390 availability, provider quality standards, time and distance 391 standards for access to care, the cultural competence of the 392 provider network, demographic characteristics of Medicaid

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393 beneficiaries, practice and provider-to-beneficiary standards, 394 appointment wait times, beneficiary use of services, provider 395 turnover, provider profiling, provider licensure history, 396 previous program integrity investigations and findings, peer 397 review, provider Medicaid policy and billing compliance records, 398 clinical and medical record audits, and other factors. Providers 399 shall not be entitled to enrollment in the Medicaid provider 400 network. The agency shall determine instances in which allowing 401 Medicaid beneficiaries to purchase durable medical equipment and 402 other goods is less expensive to the Medicaid program than long-403 term rental of the equipment or goods. The agency may establish rules to facilitate purchases in lieu of long-term rentals in 404 order to protect against fraud and abuse in the Medicaid program 405 406 as defined in s. 409.913. The agency may seek federal waivers 407 necessary to administer these policies.

408 (10)The agency shall not contract on a prepaid or fixed-409 sum basis for Medicaid services with an entity which knows or 410 reasonably should know that any principal, officer, director, 411 agent, managing employee, or owner of stock or beneficial 412 interest in excess of 5 percent common or preferred stock, or 413 the entity itself, has been found guilty of, regardless of 414 adjudication, or entered a plea of nolo contendere, or guilty, 415 to:

416 (a) <u>An offense listed in s. 408.809, s. 409.913(13), or s.</u>
417 <u>435.04</u> Fraud;

(b) Violation of federal or state antitrust statutes,
including those proscribing price fixing between competitors and
the allocation of customers among competitors;

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421 (c) Commission of a felony involving embezzlement, theft,
422 forgery, income tax evasion, bribery, falsification or
423 destruction of records, making false statements, receiving
424 stolen property, making false claims, or obstruction of justice;
425 or

426 (d) Any crime in any jurisdiction which directly relates
427 to the provision of health services on a prepaid or fixed-sum
428 basis.

429 Each managed care plan that is under contract with (32) 430 the agency to provide health care services to Medicaid 431 recipients shall annually conduct a background check with the 432 Florida Department of Law Enforcement of all persons with ownership interest of 5 percent or more or executive management 433 434 responsibility for the managed care plan and shall submit to the 435 agency information concerning any such person who has been found 436 guilty of, regardless of adjudication, or has entered a plea of 437 nolo contendere or quilty to, any of the offenses listed in s. 438 408.809, s. 409.913(13), or s. 435.04 s. 435.03.

439 Section 6. Section 409.913, Florida Statutes, is amended 440 to read:

441 409.913 Oversight of the integrity of the Medicaid 442 program.-The agency shall operate a program to oversee the 443 activities of Florida Medicaid recipients, and providers and their representatives, to ensure that fraudulent and abusive 444 behavior and neglect of recipients occur to the minimum extent 445 446 possible, and to recover overpayments and impose sanctions as appropriate. Beginning January 1, 2003, and each year 447 thereafter, the agency and the Medicaid Fraud Control Unit of 448

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449 the Department of Legal Affairs shall submit a joint report to 450 the Legislature documenting the effectiveness of the state's 451 efforts to control Medicaid fraud and abuse and to recover 452 Medicaid overpayments during the previous fiscal year. The 453 report must describe the number of cases opened and investigated 454 each year; the sources of the cases opened; the disposition of 455 the cases closed each year; the amount of overpayments alleged 456 in preliminary and final audit letters; the number and amount of 457 fines or penalties imposed; any reductions in overpayment 458 amounts negotiated in settlement agreements or by other means; 459 the amount of final agency determinations of overpayments; the 460 amount deducted from federal claiming as a result of 461 overpayments; the amount of overpayments recovered each year; 462 the amount of cost of investigation recovered each year; the 463 average length of time to collect from the time the case was 464 opened until the overpayment is paid in full; the amount 465 determined as uncollectible and the portion of the uncollectible 466 amount subsequently reclaimed from the Federal Government; the 467 number of providers, by type, that are terminated from 468 participation in the Medicaid program as a result of fraud and 469 abuse; and all costs associated with discovering and prosecuting 470 cases of Medicaid overpayments and making recoveries in such 471 cases. The report must also document actions taken to prevent overpayments and the number of providers prevented from 472 473 enrolling in or reenrolling in the Medicaid program as a result of documented Medicaid fraud and abuse and must include policy 474 475 recommendations necessary to prevent or recover overpayments and 476 changes necessary to prevent and detect Medicaid fraud. All

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477 policy recommendations in the report must include a detailed 478 fiscal analysis, including, but not limited to, implementation 479 costs, estimated savings to the Medicaid program, and the return 480 on investment. The agency must submit the policy recommendations 481 and fiscal analyses in the report to the appropriate estimating 482 conference, pursuant to s. 216.137, by February 15 of each year. 483 The agency and the Medicaid Fraud Control Unit of the Department 484 of Legal Affairs each must include detailed unit-specific 485 performance standards, benchmarks, and metrics in the report $_{\mathcal{T}}$ 486 including projected cost savings to the state Medicaid program 487 during the following fiscal year.

488

(1) For the purposes of this section, the term:

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(a) "Abuse" means:

1. Provider practices that are inconsistent with generally accepted business or medical practices and that result in an unnecessary cost to the Medicaid program or in reimbursement for goods or services that are not medically necessary or that fail to meet professionally recognized standards for health care.

495 2. Recipient practices that result in unnecessary cost to496 the Medicaid program.

(b) "Complaint" means an allegation that fraud, abuse, oran overpayment has occurred.

(c) "Fraud" means an intentional deception or misrepresentation made by a person with the knowledge that the deception results in unauthorized benefit to herself or himself or another person. The term includes any act that constitutes fraud under applicable federal or state law.

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"Medical necessity" or "medically necessary" means any

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505 goods or services necessary to palliate the effects of a 506 terminal condition, or to prevent, diagnose, correct, cure, 507 alleviate, or preclude deterioration of a condition that 508 threatens life, causes pain or suffering, or results in illness 509 or infirmity, which goods or services are provided in accordance with generally accepted standards of medical practice. For 510 511 purposes of determining Medicaid reimbursement, the agency is 512 the final arbiter of medical necessity. Determinations of 513 medical necessity must be made by a licensed physician employed by or under contract with the agency and must be based upon 514 515 information available at the time the goods or services are 516 provided.

(e) "Overpayment" includes any amount that is not authorized to be paid by the Medicaid program whether paid as a result of inaccurate or improper cost reporting, improper claiming, unacceptable practices, fraud, abuse, or mistake.

(f) "Person" means any natural person, corporation, partnership, association, clinic, group, or other entity, whether or not such person is enrolled in the Medicaid program or is a provider of health care.

525 The agency shall conduct, or cause to be conducted by (2) 526 contract or otherwise, reviews, investigations, analyses, 527 audits, or any combination thereof, to determine possible fraud, 528 abuse, overpayment, or recipient neglect in the Medicaid program and shall report the findings of any overpayments in audit 529 reports as appropriate. At least 5 percent of all audits shall 530 531 be conducted on a random basis. As part of its ongoing fraud 532 detection activities, the agency shall identify and monitor, by

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533 contract or otherwise, patterns of overutilization of Medicaid 534 services based on state averages. The agency shall track 535 Medicaid provider prescription and billing patterns and evaluate 536 them against Medicaid medical necessity criteria and coverage 537 and limitation guidelines adopted by rule. Medical necessity determination requires that service be consistent with symptoms 538 539 or confirmed diagnosis of illness or injury under treatment and 540 not in excess of the patient's needs. The agency shall conduct 541 reviews of provider exceptions to peer group norms and shall, 542 using statistical methodologies, provider profiling, and 543 analysis of billing patterns, detect and investigate abnormal or unusual increases in billing or payment of claims for Medicaid 544 545 services and medically unnecessary provision of services.

546 (3)The agency may conduct, or may contract for, 547 prepayment review of provider claims to ensure cost-effective 548 purchasing; to ensure that billing by a provider to the agency 549 is in accordance with applicable provisions of all Medicaid 550 rules, regulations, handbooks, and policies and in accordance 551 with federal, state, and local law; and to ensure that 552 appropriate care is rendered to Medicaid recipients. Such 553 prepayment reviews may be conducted as determined appropriate by 554 the agency, without any suspicion or allegation of fraud, abuse, 555 or neglect, and may last for up to 1 year. Unless the agency has 556 reliable evidence of fraud, misrepresentation, abuse, or 557 neglect, claims shall be adjudicated for denial or payment within 90 days after receipt of complete documentation by the 558 agency for review. If there is reliable evidence of fraud, 559 560 misrepresentation, abuse, or neglect, claims shall be

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adjudicated for denial of payment within 180 days after receiptof complete documentation by the agency for review.

563 Any suspected criminal violation identified by the (4) agency must be referred to the Medicaid Fraud Control Unit of 564 565 the Office of the Attorney General for investigation. The agency 566 and the Attorney General shall enter into a memorandum of 567 understanding, which must include, but need not be limited to, a 568 protocol for regularly sharing information and coordinating 569 casework. The protocol must establish a procedure for the referral by the agency of cases involving suspected Medicaid 570 fraud to the Medicaid Fraud Control Unit for investigation, and 571 572 the return to the agency of those cases where investigation 573 determines that administrative action by the agency is 574 appropriate. Offices of the Medicaid program integrity program and the Medicaid Fraud Control Unit of the Department of Legal 575 576 Affairs, shall, to the extent possible, be collocated. The 577 agency and the Department of Legal Affairs shall periodically 578 conduct joint training and other joint activities designed to 579 increase communication and coordination in recovering 580 overpayments.

(5) A Medicaid provider is subject to having goods and services that are paid for by the Medicaid program reviewed by an appropriate peer-review organization designated by the agency. The written findings of the applicable peer-review organization are admissible in any court or administrative proceeding as evidence of medical necessity or the lack thereof.

587 (6) Any notice required to be given to a provider under588 this section is presumed to be sufficient notice if sent to the

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589 address last shown on the provider enrollment file. It is the 590 responsibility of the provider to furnish and keep the agency 591 informed of the provider's current address. United States Postal 592 Service proof of mailing or certified or registered mailing of 593 such notice to the provider at the address shown on the provider 594 enrollment file constitutes sufficient proof of notice. Any 595 notice required to be given to the agency by this section must 596 be sent to the agency at an address designated by rule.

(7) When presenting a claim for payment under the Medicaid program, a provider has an affirmative duty to supervise the provision of, and be responsible for, goods and services claimed to have been provided, to supervise and be responsible for preparation and submission of the claim, and to present a claim that is true and accurate and that is for goods and services that:

(a) Have actually been furnished to the recipient by theprovider prior to submitting the claim.

606 (b) Are Medicaid-covered goods or services that are607 medically necessary.

608 (c) Are of a quality comparable to those furnished to the609 general public by the provider's peers.

(d) Have not been billed in whole or in part to a
recipient or a recipient's responsible party, except for such
copayments, coinsurance, or deductibles as are authorized by the
agency.

(e) Are provided in accord with applicable provisions of
all Medicaid rules, regulations, handbooks, and policies and in
accordance with federal, state, and local law.

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(f) Are documented by records made at the time the goods or services were provided, demonstrating the medical necessity for the goods or services rendered. Medicaid goods or services are excessive or not medically necessary unless both the medical basis and the specific need for them are fully and properly documented in the recipient's medical record.

The agency shall deny payment or require repayment for goods or services that are not presented as required in this subsection.

(8) The agency shall not reimburse any person or entity
for any prescription for medications, medical supplies, or
medical services if the prescription was written by a physician
or other prescribing practitioner who is not enrolled in the
Medicaid program. This section does not apply:

(a) In instances involving bona fide emergency medicalconditions as determined by the agency;

(b) To a provider of medical services to a patient in a
hospital emergency department, hospital inpatient or outpatient
setting, or nursing home;

636 (c) To bona fide pro bono services by preapproved non-637 Medicaid providers as determined by the agency;

(d) To prescribing physicians who are board-certified
specialists treating Medicaid recipients referred for treatment
by a treating physician who is enrolled in the Medicaid program;

(e) To prescriptions written for dually eligible Medicare
beneficiaries by an authorized Medicare provider who is not
enrolled in the Medicaid program;

(f) To other physicians who are not enrolled in the

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Medicaid program but who provide a medically necessary service
or prescription not otherwise reasonably available from a
Medicaid-enrolled physician; or

648 A Medicaid provider shall retain medical, (9) 649 professional, financial, and business records pertaining to 650 services and goods furnished to a Medicaid recipient and billed 651 to Medicaid for a period of 6 $\frac{5}{2}$ years after the date of 652 furnishing such services or goods. The agency may investigate, 653 review, or analyze such records, which must be made available during normal business hours. However, 24-hour notice must be 654 655 provided if patient treatment would be disrupted. The provider 656 is responsible for furnishing to the agency, and keeping the 657 agency informed of the location of, the provider's Medicaid-658 related records. The authority of the agency to obtain Medicaidrelated records from a provider is neither curtailed nor limited 659 660 during a period of litigation between the agency and the 661 provider.

(10) Payments for the services of billing agents or
persons participating in the preparation of a Medicaid claim
shall not be based on amounts for which they bill nor based on
the amount a provider receives from the Medicaid program.

(11) The agency shall deny payment or require repayment for inappropriate, medically unnecessary, or excessive goods or services from the person furnishing them, the person under whose supervision they were furnished, or the person causing them to be furnished.

(12) The complaint and all information obtained pursuantto an investigation of a Medicaid provider, or the authorized

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673 representative or agent of a provider, relating to an allegation 674 of fraud, abuse, or neglect are confidential and exempt from the 675 provisions of s. 119.07(1):

(a) Until the agency takes final agency action with
respect to the provider and requires repayment of any
overpayment, or imposes an administrative sanction;

(b) Until the Attorney General refers the case forcriminal prosecution;

681 (c) Until 10 days after the complaint is determined682 without merit; or

683 (d) At all times if the complaint or information is684 otherwise protected by law.

The agency shall immediately terminate participation 685 (13)686 of a Medicaid provider in the Medicaid program and may seek 687 civil remedies or impose other administrative sanctions against 688 a Medicaid provider, if the provider or any principal, officer, 689 director, agent, managing employee, or affiliated person of the 690 provider, or any partner or shareholder having an ownership 691 interest in the provider equal to 5 percent or greater, has 692 been:

(a) Convicted of a criminal offense related to the
delivery of any health care goods or services, including the
performance of management or administrative functions relating
to the delivery of health care goods or services;

(b) Convicted of a criminal offense under federal law or
the law of any state relating to the practice of the provider's
profession; or

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(c) Found by a court of competent jurisdiction to have $Page \, 25 \, of \, 47$

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neglected or physically abused a patient in connection with thedelivery of health care goods or services.

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If the agency determines a provider did not participate or acquiesce in an offense specified in paragraph (a), paragraph (b), or paragraph (c), termination will not be imposed. If the agency effects a termination under this subsection, the agency shall issue an immediate <u>termination final</u> order <u>as provided in</u> subsection (16) <u>pursuant to s. 120.569(2)(n)</u>.

710 (14)If the provider has been suspended or terminated from 711 participation in the Medicaid program or the Medicare program by 712 the Federal Government or any state, the agency must immediately suspend or terminate, as appropriate, the provider's 713 714 participation in this state's Medicaid program for a period no 715 less than that imposed by the Federal Government or any other 716 state, and may not enroll such provider in this state's Medicaid 717 program while such foreign suspension or termination remains in 718 effect. The agency shall also immediately suspend or terminate, 719 as appropriate, a provider's participation in this state's 720 Medicaid program if the provider participated or acquiesced in 721 any action for which any principal, officer, director, agent, 722 managing employee, or affiliated person of the provider, or any 723 partner or shareholder having an ownership interest in the 724 provider equal to 5 percent or greater, was suspended or 725 terminated from participating in the Medicaid program or the 726 Medicare program by the Federal Government or any state. This sanction is in addition to all other remedies provided by law. 727 If the agency suspends or terminates a provider's participation 728

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729 <u>in the state's Medicaid program under this subsection, the</u> 730 <u>agency shall issue an immediate suspension or immediate</u> 731 <u>termination order as provided in subsection (16).</u>

(15) The agency shall seek a remedy provided by law,
including, but not limited to, any remedy provided in
subsections (13) and (16) and s. 812.035, if:

(a) The provider's license has not been renewed, or has
been revoked, suspended, or terminated, for cause, by the
licensing agency of any state;

(b) The provider has failed to make available or has refused access to Medicaid-related records to an auditor, investigator, or other authorized employee or agent of the agency, the Attorney General, a state attorney, or the Federal Government;

(c) The provider has not furnished or has failed to make available such Medicaid-related records as the agency has found necessary to determine whether Medicaid payments are or were due and the amounts thereof;

(d) The provider has failed to maintain medical records
made at the time of service, or prior to service if prior
authorization is required, demonstrating the necessity and
appropriateness of the goods or services rendered;

(e) The provider is not in compliance with provisions of Medicaid provider publications that have been adopted by reference as rules in the Florida Administrative Code; with provisions of state or federal laws, rules, or regulations; with provisions of the provider agreement between the agency and the provider; or with certifications found on claim forms or on

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757 transmittal forms for electronically submitted claims that are 758 submitted by the provider or authorized representative, as such 759 provisions apply to the Medicaid program;

(f) The provider or person who ordered or prescribed the care, services, or supplies has furnished, or ordered the furnishing of, goods or services to a recipient which are inappropriate, unnecessary, excessive, or harmful to the recipient or are of inferior quality;

765 (g) The provider has demonstrated a pattern of failure to 766 provide goods or services that are medically necessary;

(h) The provider or an authorized representative of the provider, or a person who ordered or prescribed the goods or services, has submitted or caused to be submitted false or a pattern of erroneous Medicaid claims;

(i) The provider or an authorized representative of the provider, or a person who has ordered or prescribed the goods or services, has submitted or caused to be submitted a Medicaid provider enrollment application, a request for prior authorization for Medicaid services, a drug exception request, or a Medicaid cost report that contains materially false or incorrect information;

(j) The provider or an authorized representative of the provider has collected from or billed a recipient or a recipient's responsible party improperly for amounts that should not have been so collected or billed by reason of the provider's billing the Medicaid program for the same service;

(k) The provider or an authorized representative of theprovider has included in a cost report costs that are not

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785 allowable under a Florida Title XIX reimbursement plan, after 786 the provider or authorized representative had been advised in an 787 audit exit conference or audit report that the costs were not 788 allowable;

(1) The provider is charged by information or indictment with fraudulent billing practices <u>or an offense under subsection</u> (13). The sanction applied for this reason is limited to suspension of the provider's participation in the Medicaid program for the duration of the indictment unless the provider is found guilty pursuant to the information or indictment;

(m) The provider or a person who has ordered or prescribed the goods or services is found liable for negligent practice resulting in death or injury to the provider's patient;

(n) The provider fails to demonstrate that it had available during a specific audit or review period sufficient quantities of goods, or sufficient time in the case of services, to support the provider's billings to the Medicaid program;

(o) The provider has failed to comply with the notice andreporting requirements of s. 409.907;

(p) The agency has received reliable information of patient abuse or neglect or of any act prohibited by s. 409.920; or

807 (q) The provider has failed to comply with an agreed-upon808 repayment schedule.

809

810 A provider is subject to sanctions for violations of this
811 subsection as the result of actions or inactions of the
812 provider, or actions or inactions of any principal, officer,

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813 director, agent, managing employee, or affiliated person of the 814 provider, or any partner or shareholder having an ownership 815 interest in the provider equal to 5 percent or greater, in which 816 the provider participated or acquiesced. <u>If the agency suspends</u> 817 <u>or terminates a provider under this subsection, the agency shall</u> 818 <u>issue an immediate suspension or immediate termination order as</u> 819 provided in subsection (16).

(16) The agency shall impose any of the following sanctions or disincentives on a provider or a person for any of the acts described in subsection (15):

(a) Suspension for a specific period of time of not more
than 1 year. Suspension shall preclude participation in the
Medicaid program, which includes any action that results in a
claim for payment to the Medicaid program as a result of
furnishing, supervising a person who is furnishing, or causing a
person to furnish goods or services.

(b) Termination for a specific period of time of from more than 1 year to 20 years. Termination shall preclude participation in the Medicaid program, which includes any action that results in a claim for payment to the Medicaid program as a result of furnishing, supervising a person who is furnishing, or causing a person to furnish goods or services.

(c) Imposition of a fine of up to \$5,000 for each violation. Each day that an ongoing violation continues, such as refusing to furnish Medicaid-related records or refusing access to records, is considered, for the purposes of this section, to be a separate violation. Each instance of improper billing of a Medicaid recipient; each instance of including an unallowable

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841 cost on a hospital or nursing home Medicaid cost report after 842 the provider or authorized representative has been advised in an 843 audit exit conference or previous audit report of the cost 844 unallowability; each instance of furnishing a Medicaid recipient 845 goods or professional services that are inappropriate or of 846 inferior quality as determined by competent peer judgment; each 847 instance of knowingly submitting a materially false or erroneous 848 Medicaid provider enrollment application, request for prior 849 authorization for Medicaid services, drug exception request, or 850 cost report; each instance of inappropriate prescribing of drugs 851 for a Medicaid recipient as determined by competent peer 852 judgment; and each false or erroneous Medicaid claim leading to 853 an overpayment to a provider is considered, for the purposes of 854 this section, to be a separate violation.

855 Immediate suspension, if the agency has received (d) information of patient abuse or neglect, or of any act 856 857 prohibited by s. 409.920, or any conduct listed in subsection 858 (13) or subsection (14). Upon suspension, the agency must issue 859 an immediate suspension final order, which shall state that the 860 agency has reasonable cause to believe that the provider, 861 person, or entity named is engaging in or has engaged in patient 862 abuse or neglect, any act prohibited by s. 409.920, or any 863 conduct listed in subsection (13) or subsection (14). The order 864 shall provide notice of administrative hearing rights under ss. 865 120.569 and 120.57 and is effective immediately upon notice to 866 the provider, person, or entity under s. 120.569(2)(n). 867 Immediate termination, if the agency has received (e) 868 information of a conviction of patient abuse or neglect, any act

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869	prohibited by s. 409.920, or any conduct listed in subsection
870	(13) or subsection (14). Upon termination, the agency must issue
871	an immediate termination order, which shall state that the
872	agency has reasonable cause to believe that the provider,
873	person, or entity named has been convicted of patient abuse or
874	neglect, any act prohibited by s. 409.920, or any conduct listed
875	in subsection (13) or subsection (14). The termination order
876	shall provide notice of administrative hearing rights under ss.
877	120.569 and 120.57 and is effective immediately upon notice to
878	the provider, person, or entity.
879	(f) (e) A fine, not to exceed \$10,000, for a violation of
880	paragraph (15)(i).
881	<u>(g)</u> Imposition of liens against provider assets,
882	including, but not limited to, financial assets and real
883	property, not to exceed the amount of fines or recoveries
884	sought, upon entry of an order determining that such moneys are
885	due or recoverable.
886	<u>(h)</u> Prepayment reviews of claims for a specified period
887	of time.
888	<u>(i)</u> Comprehensive followup reviews of providers every 6
889	months to ensure that they are billing Medicaid correctly.
890	<u>(j)</u> Corrective-action plans that would remain in effect
891	for providers for up to 3 years and that would be monitored by
892	the agency every 6 months while in effect.
893	<u>(k)</u> Other remedies as permitted by law to effect the
894	recovery of a fine or overpayment.
895	
896	The Secretary of Health Care Administration may make a
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897 determination that imposition of a sanction or disincentive is 898 not in the best interest of the Medicaid program, in which case 899 a sanction or disincentive shall not be imposed.

900 (17) In determining the appropriate administrative 901 sanction to be applied, or the duration of any suspension or 902 termination, the agency shall consider:

903 (a) The seriousness and extent of the violation or 904 violations.

905 (b) Any prior history of violations by the provider 906 relating to the delivery of health care programs which resulted 907 in either a criminal conviction or in administrative sanction or 908 penalty.

909 (c) Evidence of continued violation within the provider's 910 management control of Medicaid statutes, rules, regulations, or 911 policies after written notification to the provider of improper 912 practice or instance of violation.

913 (d) The effect, if any, on the quality of medical care 914 provided to Medicaid recipients as a result of the acts of the 915 provider.

916 (e) Any action by a licensing agency respecting the
917 provider in any state in which the provider operates or has
918 operated.

919 (f) The apparent impact on access by recipients to
920 Medicaid services if the provider is suspended or terminated, in
921 the best judgment of the agency.

922

923 The agency shall document the basis for all sanctioning actions 924 and recommendations.

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925 (18) The agency may take action to sanction, suspend, or 926 terminate a particular provider working for a group provider, 927 and may suspend or terminate Medicaid participation at a 928 specific location, rather than or in addition to taking action 929 against an entire group.

930 (19) The agency shall establish a process for conducting 931 followup reviews of a sampling of providers who have a history 932 of overpayment under the Medicaid program. This process must 933 consider the magnitude of previous fraud or abuse and the 934 potential effect of continued fraud or abuse on Medicaid costs.

935 (20)In making a determination of overpayment to a 936 provider, the agency must use accepted and valid auditing, 937 accounting, analytical, statistical, or peer-review methods, or 938 combinations thereof. Appropriate statistical methods may include, but are not limited to, sampling and extension to the 939 940 population, parametric and nonparametric statistics, tests of 941 hypotheses, and other generally accepted statistical methods. 942 Appropriate analytical methods may include, but are not limited 943 to, reviews to determine variances between the quantities of 944 products that a provider had on hand and available to be 945 purveyed to Medicaid recipients during the review period and the 946 quantities of the same products paid for by the Medicaid program 947 for the same period, taking into appropriate consideration sales 948 of the same products to non-Medicaid customers during the same period. In meeting its burden of proof in any administrative or 949 950 court proceeding, the agency may introduce the results of such statistical methods as evidence of overpayment. 951

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(21) When making a determination that an overpayment has Page 34 of 47

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953 occurred, the agency shall prepare and issue an audit report to 954 the provider showing the calculation of overpayments.

955 The audit report, supported by agency work papers, (22)956 showing an overpayment to a provider constitutes evidence of the 957 overpayment. A provider may not present or elicit testimony, 958 either on direct examination or cross-examination in any court 959 or administrative proceeding, regarding the purchase or 960 acquisition by any means of drugs, goods, or supplies; sales or 961 divestment by any means of drugs, goods, or supplies; or inventory of drugs, goods, or supplies, unless such acquisition, 962 963 sales, divestment, or inventory is documented by written 964 invoices, written inventory records, or other competent written 965 documentary evidence maintained in the normal course of the 966 provider's business. Notwithstanding the applicable rules of 967 discovery, all documentation that will be offered as evidence at 968 an administrative hearing on a Medicaid overpayment must be 969 exchanged by all parties at least 14 days before the 970 administrative hearing or must be excluded from consideration.

971 (23) (a) In an audit or investigation of a violation 972 committed by a provider which is conducted pursuant to this 973 section, the agency is entitled to recover all investigative, 974 legal, and expert witness costs if the agency's findings were 975 not contested by the provider or, if contested, the agency 976 ultimately prevailed.

977 (b) The agency has the burden of documenting the costs, 978 which include salaries and employee benefits and out-of-pocket 979 expenses. The amount of costs that may be recovered must be 980 reasonable in relation to the seriousness of the violation and

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981 must be set taking into consideration the financial resources, 982 earning ability, and needs of the provider, who has the burden 983 of demonstrating such factors.

984 (c) The provider may pay the costs over a period to be 985 determined by the agency if the agency determines that an 986 extreme hardship would result to the provider from immediate 987 full payment. Any default in payment of costs may be collected 988 by any means authorized by law.

989 (24)If the agency imposes an administrative sanction 990 pursuant to subsection (13), subsection (14), or subsection 991 (15), except paragraphs (15) (e) and (o), upon any provider or 992 any principal, officer, director, agent, managing employee, or 993 affiliated person of the provider who is regulated by another state entity, the agency shall notify that other entity of the 994 995 imposition of the sanction within 5 business days. Such 996 notification must include the provider's or person's name and 997 license number and the specific reasons for sanction.

998 The agency shall withhold Medicaid payments, in (25) (a) 999 whole or in part, to a provider upon receipt of reliable 1000 evidence that the circumstances giving rise to the need for a 1001 withholding of payments involve fraud, willful 1002 misrepresentation, or abuse under the Medicaid program, or a 1003 crime committed while rendering goods or services to Medicaid 1004 recipients. If the provider is not paid within 14 days after the provider receives such evidence, interest shall accrue at a rate 1005 1006 of 10 percent a year. If it is determined that fraud, willful 1007 misrepresentation, abuse, or a crime did not occur, the payments 1008 withheld must be paid to the provider within 14 days after such Page 36 of 47

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1009 determination with interest at the rate of 10 percent a year.
1010 Any money withheld in accordance with this paragraph shall be
1011 placed in a suspended account, readily accessible to the agency,
1012 so that any payment ultimately due the provider shall be made
1013 within 14 days.

(b) The agency shall deny payment, or require repayment, if the goods or services were furnished, supervised, or caused to be furnished by a person who has been <u>convicted of a crime</u> <u>under subsection (13) or who has been</u> suspended or terminated from the Medicaid program or Medicare program by the Federal Government or any state.

1020 Overpayments owed to the agency bear interest at the (C)1021 rate of 10 percent per year from the date of determination of 1022 the overpayment by the agency, and payment arrangements 1023 regarding overpayments and fines must be made within 35 days 1024 after the date of the termination or suspension order at the 1025 conclusion of legal proceedings. A provider who does not enter 1026 into or adhere to an agreed-upon repayment schedule may be 1027 terminated by the agency for nonpayment or partial payment.

The agency, upon entry of a final agency order, a 1028 (d) 1029 judgment or order of a court of competent jurisdiction, or a 1030 stipulation or settlement, may collect the moneys owed by all 1031 means allowable by law, including, but not limited to, notifying any fiscal intermediary of Medicare benefits that the state has 1032 1033 a superior right of payment. Upon receipt of such written notification, the Medicare fiscal intermediary shall remit to 1034 1035 the state the sum claimed.



(e) The agency may institute amnesty programs to allow Page 37 of 47

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1037 Medicaid providers the opportunity to voluntarily repay 1038 overpayments. The agency may adopt rules to administer such 1039 programs.

1040 (26) The agency may impose administrative sanctions 1041 against a Medicaid recipient, or the agency may seek any other 1042 remedy provided by law, including, but not limited to, the 1043 remedies provided in s. 812.035, if the agency finds that a 1044 recipient has engaged in solicitation in violation of s. 409.920 1045 or that the recipient has otherwise abused the Medicaid program.

1046 (27) When the Agency for Health Care Administration has 1047 made a probable cause determination and alleged that an 1048 overpayment to a Medicaid provider has occurred, the agency, 1049 after notice to the provider, shall:

(a) Withhold, and continue to withhold during the pendency of an administrative hearing pursuant to chapter 120, any medical assistance reimbursement payments until such time as the overpayment is recovered, unless within 30 days after receiving notice thereof the provider:

1055

1. Makes repayment in full; or

1056 2. Establishes a repayment plan that is satisfactory to1057 the Agency for Health Care Administration.

(b) Withhold, and continue to withhold during the pendency
of an administrative hearing pursuant to chapter 120, medical
assistance reimbursement payments if the terms of a repayment
plan are not adhered to by the provider.

1062 (28) Venue for all Medicaid program integrity overpayment 1063 cases shall lie in Leon County, at the discretion of the agency. 1064 (29) Notwithstanding other provisions of law, the agency

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and the Medicaid Fraud Control Unit of the Department of Legal Affairs may review a provider's Medicaid-related and non-Medicaid-related records in order to determine the total output of a provider's practice to reconcile quantities of goods or services billed to Medicaid with quantities of goods or services used in the provider's total practice.

1071 (30) The agency shall terminate a provider's participation 1072 in the Medicaid program if the provider fails to reimburse an 1073 overpayment <u>or fine</u> that has been determined by <u>termination or</u> 1074 <u>suspension final</u> order, not subject to further appeal, within 35 1075 days after the date of the <u>termination or suspension final</u> 1076 order, unless the provider and the agency have entered into a 1077 repayment agreement.

1078 If a provider requests an administrative hearing (31)1079 pursuant to chapter 120, such hearing must be conducted within 1080 90 days following assignment of an administrative law judge, absent exceptionally good cause shown as determined by the 1081 1082 administrative law judge or hearing officer. Upon issuance of a 1083 termination or suspension final order, the outstanding balance 1084 of the amount determined to constitute the overpayment or fine 1085 shall become due. If a provider fails to make payments in full, 1086 fails to enter into a satisfactory repayment plan, or fails to 1087 comply with the terms of a repayment plan or settlement 1088 agreement, the agency shall withhold medical assistance 1089 reimbursement payments until the amount due is paid in full.

1090 (32) Duly authorized agents and employees of the agency 1091 shall have the power to inspect, during normal business hours, 1092 the records of any pharmacy, wholesale establishment, or

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1093 manufacturer, or any other place in which drugs and medical 1094 supplies are manufactured, packed, packaged, made, stored, sold, 1095 or kept for sale, for the purpose of verifying the amount of 1096 drugs and medical supplies ordered, delivered, or purchased by a 1097 provider. The agency shall provide at least 2 business days' 1098 prior notice of any such inspection. The notice must identify 1099 the provider whose records will be inspected, and the inspection shall include only records specifically related to that 1100 1101 provider.

(33) In accordance with federal law, Medicaid recipients convicted of a crime pursuant to 42 U.S.C. s. 1320a-7b may be limited, restricted, or suspended from Medicaid eligibility for a period not to exceed 1 year, as determined by the agency head or designee.

1107 (34)To deter fraud and abuse in the Medicaid program, the 1108 agency may limit the number of Schedule II and Schedule III 1109 refill prescription claims submitted from a pharmacy provider. 1110 The agency shall limit the allowable amount of reimbursement of 1111 prescription refill claims for Schedule II and Schedule III pharmaceuticals if the agency or the Medicaid Fraud Control Unit 1112 1113 determines that the specific prescription refill was not 1114 requested by the Medicaid recipient or authorized representative 1115 for whom the refill claim is submitted or was not prescribed by the recipient's medical provider or physician. Any such refill 1116 1117 request must be consistent with the original prescription.

1118 (35) The Office of Program Policy Analysis and Government 1119 Accountability shall provide a report to the President of the 1120 Senate and the Speaker of the House of Representatives on a

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1121 biennial basis, beginning January 31, 2006, on the agency's 1122 efforts to prevent, detect, and deter, as well as recover funds 1123 lost to, fraud and abuse in the Medicaid program.

1124 At least three times a year, the agency shall provide (36) 1125 to each Medicaid recipient or his or her representative an 1126 explanation of benefits in the form of a letter that is mailed 1127 to the most recent address of the recipient on the record with 1128 the Department of Children and Family Services. The explanation of benefits must include the patient's name, the name of the 1129 1130 health care provider and the address of the location where the 1131 service was provided, a description of all services billed to 1132 Medicaid in terminology that should be understood by a 1133 reasonable person, and information on how to report 1134 inappropriate or incorrect billing to the agency or other law 1135 enforcement entities for review or investigation. At least once 1136 a year, the letter also must include information on how to 1137 report criminal Medicaid fraud, the Medicaid Fraud Control 1138 Unit's toll-free hotline number, and information about the 1139 rewards available under s. 409.9203. The explanation of benefits may not be mailed for Medicaid independent laboratory services 1140 1141 as described in s. 409.905(7) or for Medicaid certified match 1142 services as described in ss. 409.9071 and 1011.70.

(37) The agency shall post on its website a current list of each Medicaid provider, including any principal, officer, director, agent, managing employee, or affiliated person of the provider, or any partner or shareholder having an ownership interest in the provider equal to 5 percent or greater, who has been terminated for cause from the Medicaid program or

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1149 sanctioned under this section. The list must be searchable by a 1150 variety of search parameters and provide for the creation of 1151 formatted lists that may be printed or imported into other 1152 applications, including spreadsheets. The agency shall update 1153 the list at least monthly.

(38) In order to improve the detection of health care fraud, use technology to prevent and detect fraud, and maximize the electronic exchange of health care fraud information, the agency shall:

(a) Compile, maintain, and publish on its website a detailed list of all state and federal databases that contain health care fraud information and update the list at least biannually;

1162 Develop a strategic plan to connect all databases that (b) contain health care fraud information to facilitate the 1163 1164 electronic exchange of health information between the agency, 1165 the Department of Health, the Department of Law Enforcement, and the Attorney General's Office. The plan must include recommended 1166 1167 standard data formats, fraud identification strategies, and specifications for the technical interface between state and 1168 1169 federal health care fraud databases;

(c) Monitor innovations in health information technology, specifically as it pertains to Medicaid fraud prevention and detection; and

(d) Periodically publish policy briefs that highlight available new technology to prevent or detect health care fraud and projects implemented by other states, the private sector, or the Federal Government which use technology to prevent or detect

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1177 health care fraud. Section 7. Subsection (5) is added to section 409.9203, 1178 1179 Florida Statutes, to read: 1180 409.9203 Rewards for reporting Medicaid fraud.-1181 An employee of the Agency for Health Care (5) 1182 Administration, the Department of Legal Affairs, the Department 1183 of Health, or the Department of Law Enforcement whose job responsibilities include the prevention, detection, and 1184 1185 prosecution of Medicaid fraud is not eligible to receive a 1186 reward under this section. 1187 Section 8. Subsection (8) is added to section 456.001, 1188 Florida Statutes, to read: 1189 456.001 Definitions.-As used in this chapter, the term: 1190 "Affiliate" or "affiliated person" means any person (8) who directly or indirectly manages, controls, or oversees the 1191 1192 operation of a corporation or other business entity, regardless 1193 of whether that person is a partner, shareholder, owner, 1194 officer, director, or agent of the entity. 1195 Section 9. Subsections (7) through (11) of section 1196 456.041, Florida Statutes, are renumbered as subsections (8) 1197 through (12), respectively, a new subsection (7) is added to 1198 that section, and paragraph (c) of subsection (1) and 1199 subsections (2) and (3) of that section are amended, to read: 1200 456.041 Practitioner profile; creation.-1201 (1)1202 (C) Within 30 calendar days after receiving an update of 1203 information required for the practitioner's profile, the 1204 department shall update the practitioner's profile in accordance Page 43 of 47

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1205 with the requirements of subsection (9) (7).

1206 (2)Beginning July 1, 2010, on the profile published under 1207 subsection (1), the department shall include indicate if the 1208 information provided under s. 456.039(1)(a)7. or s. 1209 456.0391(1)(a)7. and indicate if the information is or is not 1210 corroborated by a criminal history records check conducted according to this subsection. The department must include in 1211 1212 each practitioner's profile the following statement: "The criminal history information, if any exists, may be incomplete. 1213 Federal criminal history information is not available to the 1214 1215 public." The department, or the board having regulatory 1216 authority over the practitioner acting on behalf of the 1217 department, shall investigate any information received by the 1218 department or the board.

1219 Beginning July 1, 2010, the department shall include (3)1220 in each practitioner's profile any administrative complaint 1221 filed with the department against the practitioner in which 1222 probable cause has been found and the status of the complaint. 1223 The Department of Health shall include in each practitioner's 1224 practitioner profile that criminal information that directly relates to the practitioner's ability to competently practice 1225 1226 his or her profession. The department must include in each 1227 practitioner's practitioner profile the following statement: 1228 "The criminal history information, if any exists, may be 1229 incomplete; federal criminal history information is not available to the public." The department shall provide in each 1230 1231 practitioner profile, for every final disciplinary action taken 1232 against the practitioner, an easy-to-read narrative description

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1233 that explains the administrative complaint filed against the 1234 practitioner and the final disciplinary action imposed on the 1235 practitioner. The department shall include a hyperlink to each 1236 final order listed in its website report of dispositions of 1237 recent disciplinary actions taken against practitioners.

1238 (7) Beginning July 1, 2010, the department shall include 1239 in each practitioner's profile detailed information about each 1240 arrest related to that practitioner. The department must include 1241 in each practitioner's profile the following statement: "The 1242 arrest information, if any exists, may be incomplete."

1243 Section 10. Paragraph (kk) of subsection (1) of section 1244 456.072, Florida Statutes, is amended to read:

1245 456.072 Grounds for discipline; penalties; enforcement.1246 (1) The following acts shall constitute grounds for which
1247 the disciplinary actions specified in subsection (2) may be
1248 taken:

1249 (kk) Being terminated from the state Medicaid program 1250 pursuant to s. 409.913 <u>or</u> any other state Medicaid program, or 1251 <u>excluded from</u> the federal Medicare program, unless eligibility 1252 to participate in the program from which the practitioner was 1253 terminated has been restored.

1254 Section 11. Subsection (13) of section 456.073, Florida 1255 Statutes, is amended to read:

1256 456.073 Disciplinary proceedings.—Disciplinary proceedings 1257 for each board shall be within the jurisdiction of the 1258 department.

1259 (13) Notwithstanding any provision of law to the contrary,1260 an administrative complaint against a licensee shall be filed

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1261 within 6 years after the time of the incident or occurrence 1262 giving rise to the complaint against the licensee. If such 1263 incident or occurrence involved fraud related to the Medicaid 1264 program, criminal actions, diversion of controlled substances, 1265 sexual misconduct, or impairment by the licensee, this 1266 subsection does not apply to bar initiation of an investigation 1267 or filing of an administrative complaint beyond the 6-year 1268 timeframe. In those cases covered by this subsection in which it 1269 can be shown that fraud, concealment, or intentional 1270 misrepresentation of fact prevented the discovery of the 1271 violation of law, the period of limitations is extended forward, 1272 but in no event to exceed 12 years after the time of the 1273 incident or occurrence.

1274 Section 12. Subsection (1) of section 456.074, Florida 1275 Statutes, is amended to read:

1276 456.074 Certain health care practitioners; immediate 1277 suspension of license.-

(1) The department shall issue an emergency order
suspending the license of any person licensed <u>in a profession as</u>
<u>defined in chapter 456</u> under chapter 458, chapter 459, chapter
460, chapter 461, chapter 462, chapter 463, chapter 464, chapter
465, chapter 466, or chapter 484 who pleads guilty to, is
convicted or found guilty of, or who enters a plea of nolo
contendere to, regardless of adjudication, to:

(a) A felony under chapter 409, <u>chapter 812</u>, chapter 817,
or chapter 893, <u>chapter 895</u>, <u>chapter 896</u>, <u>or under</u> 21 U.S.C. ss.
801-970, or <u>under</u> 42 U.S.C. ss. 1395-1396; or
(b) A misdemeanor or felony under 18 U.S.C. s. 669, ss.

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1289 285-287, s. 371, s. 1001, s. 1035, s. 1341, s. 1343, s. 1347, s. 1290 1349, or s. 1518 or 42 U.S.C. ss. 1320a-7b, relating to the

1291 Medicaid program.

1292

Section 13. This act shall take effect July 1, 2010.

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