A bill to be entitled 1 2 An act relating to prepaid wireless telecommunications 3 service; amending s. 365.172, F.S.; revising the 4 definition of the term "fee"; removing the definition of 5 the term "prepaid calling arrangements" and defining the 6 term "prepaid wireless telecommunications service"; 7 revising powers and duties of the Technology Program 8 within the Department of Management Services and the E911 9 Board to include receiving and managing funds received 10 from a fee imposed on prepaid wireless telecommunications service; providing that provisions for an E911 fee do not 11 apply to such prepaid service; removing provisions for a 12 study of the feasibility of collecting a fee for such 13 14 service; providing definitions; imposing a prepaid wireless E911 fee on each retail transaction in this state 15 16 for prepaid wireless telecommunications service; providing 17 for adjustment of the fee when the E911 fee is changed; requiring the Department of Revenue to notify the public 18 19 of any adjustment to the fee; providing for described retail transactions to be treated as occurring in this 20 21 state; providing that the fee is a liability of the 22 consumer; providing for collection of the fee by the 23 seller from the consumer; providing for a statement of the fee to be made by the seller to the consumer; directing 24 25 the department to establish procedures for a seller to 26 document that a sale is not a retail transaction; 27 providing for the seller to retain a certain amount of the 28 fees collected and remit the remaining funds to the

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department pursuant to specified provisions; directing the department to establish registration and payment procedures; providing for audit and appeal procedures; providing for distribution and use of the fees collected; providing that the fee shall not be included in the base for measuring any tax, fee, surcharge, or other charge by the state or any governmental agency; prohibiting a local governmental agency from levying the fee or an additional fee on providers and sellers of prepaid wireless telecommunication service for the provision of E911 service; limiting providers' and sellers' liability for damages in connection with provision of 911 or E911 service; limiting providers' and sellers' liability for damages for providing assistance to an investigative or law enforcement officer; amending s. 365.173, F.S.; conforming cross-references; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Paragraphs (b), (k), and (v) of subsection (3), subsection (4), paragraph (a) of subsection (5), and subsection (8) of section 365.172, Florida Statutes, are amended, subsections (9) through (14) are renumbered as subsections (10) through (15), respectively, and a new subsection (9) is added to that section, to read:

365.172 Emergency communications number "E911."--

(3) DEFINITIONS.--Only as used in this section and ss. 365.171, 365.173, and 365.174, the term:

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(b) "Authorized expenditures" means expenditures of the fee, as specified in subsection (10) (9).

- (k) "Fee" means the E911 fee authorized and imposed under subsection (8) and the prepaid wireless E911 fee authorized and imposed under subsection (9).
- (v) "Prepaid wireless telecommunications service calling arrangements" means a wireless service that allows a caller to dial 911 to access the 911 system, which service must be paid for in advance and is sold in predetermined units or dollars of which the number declines with use in a known amount has the same meaning as defined in s. 212.05(1)(e).
- (4) POWERS AND DUTIES OF THE OFFICE. -- The office shall oversee the administration of the fee authorized and imposed on subscribers of voice communications services under subsection (8) and shall receive and manage funds transferred by the Department of Revenue from the fee authorized and imposed on prepaid wireless telecommunications service under subsection (9).
 - (5) THE E911 BOARD.--

(a) The E911 Board is established to administer, with oversight by the office, the fee imposed under subsection (8), including receiving revenues derived from the fee and receiving revenues transferred by the Department of Revenue from the fee imposed under subsection (9); distributing portions of the revenues to wireless providers, counties, and the office; accounting for receipts, distributions, and income derived by the funds maintained in the fund; and providing annual reports to the Governor and the Legislature for submission by the office

on amounts collected and expended, the purposes for which expenditures have been made, and the status of E911 service in this state. In order to advise and assist the office in carrying out the purposes of this section, the board, which shall have the power of a body corporate, has the powers enumerated in subsection (6).

(8) E911 FEE.--

- (a) Each voice communications services provider shall collect the fee described in this subsection. The fee shall not be assessed on any pay telephone in the state. This subsection and the fee imposed under this subsection do not apply to prepaid wireless telecommunications service. Each provider, as part of its monthly billing process, shall bill the fee as follows: The fee shall not be assessed on any pay telephone in the state.
- 1. Each local exchange carrier shall bill the fee to the local exchange subscribers on a service-identifier basis, up to a maximum of 25 access lines per account bill rendered.
- 2. Except in the case of prepaid wireless telecommunications service, each wireless provider shall bill the fee to a subscriber on a per-service-identifier basis for service identifiers whose primary place of use is within this state. Before July 1, 2009, the fee shall not be assessed on or collected from a provider with respect to an end user's service if that end user's service is a prepaid calling arrangement that is subject to s. 212.05(1)(e).
- a. The board shall conduct a study to determine whether it is feasible to collect E911 fees from the sale of prepaid

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wireless service. If, based on the findings of the study, the board determines that a fee should not be collected from the sale of prepaid wireless service, it shall report its findings and recommendation to the Governor, the President of the Senate, and the Speaker of the House of Representatives by December 31, 2008. If the board determines that a fee should be collected from the sale of prepaid wireless service, the board shall collect the fee beginning July 1, 2009.

b. For purposes of this section, the term:

(I) "Prepaid wireless service" means the right to access telecommunications services that must be paid for in advance and is sold in predetermined units or dollars enabling the originator to make calls such that the number of units or dollars declines with use in a known amount.

(II) "Prepaid wireless service providers" includes those persons who sell prepaid wireless service regardless of its form, either as a retailer or reseller.

c. The study must include an evaluation of methods by which E911 fees may be collected from end users and purchasers of prepaid wireless service on an equitable, efficient, competitively neutral, and nondiscriminatory basis and must consider whether the collection of fees on prepaid wireless service would constitute an efficient use of public funds given the technological and practical considerations of collecting the fee based on the varying methodologies prepaid wireless service providers and their agents use in marketing prepaid wireless service.

d. The study must include a review and evaluation of the collection of E911 fees on prepaid wireless service at the point of sale within the state. This evaluation must be consistent with the collection principles of end user charges such as those in $s.\ 212.05(1)$ (e).

- e. No later than 90 days after this section becomes law, the board shall require all prepaid wireless service providers, including resellers, to provide the board with information that the board determines is necessary to discharge its duties under this section, including information necessary for its recommendation, such as total retail and reseller prepaid wireless service sales.
- f. All subscriber information provided by a prepaid wireless service provider in response to a request from the board while conducting this study is subject to s. 365.174.
- g. The study shall be conducted by an entity competent and knowledgeable in matters of state taxation policy if the board does not possess that expertise. The study must be paid from the moneys distributed to the board for administrative purposes under s. 365.173(2)(f) but may not exceed \$250,000.
- 3. Except in the case of prepaid wireless

 telecommunications service, all voice communications services

 providers not addressed under subparagraphs 1. and 2. shall bill

 the fee on a per-service-identifier basis for service

 identifiers whose primary place of use is within the state up to

 a maximum of 25 service identifiers for each account bill

 rendered.

4. The provider may list the fee as a separate entry on each bill, in which case the fee must be identified as a fee for E911 services. A provider shall remit the fee to the board only if the fee is paid by the subscriber. If a provider receives a partial payment for a monthly bill from a subscriber, the amount received shall first be applied to the payment due the provider for providing voice communications service.

- (b) A provider is not obligated to take any legal action to enforce collection of the fees for which any subscriber is billed. A county subscribing to 911 service remains liable to the provider delivering the 911 service or equipment for any 911 service, equipment, operation, or maintenance charge owed by the county to the provider.
- (c) For purposes of this section, the state and local governments are not subscribers.
- (d) Each provider may retain 1 percent of the amount of the fees collected as reimbursement for the administrative costs incurred by the provider to bill, collect, and remit the fee. The remainder shall be delivered to the board and deposited by the board into the fund. The board shall distribute the remainder pursuant to s. 365.173.
- (e) Effective September 1, 2007, voice communications services providers billing the fee to subscribers shall deliver revenues from the fee to the board within 60 days after the end of the month in which the fee was billed, together with a monthly report of the number of service identifiers in each county. Each wireless provider and other applicable provider identified in subparagraph (a) 3. shall report the number of

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service identifiers for subscribers whose place of primary use is in each county. All provider subscriber information provided to the board is subject to s. 365.174. If a provider chooses to remit any fee amounts to the board before they are paid by the subscribers, a provider may apply to the board for a refund of, or may take a credit for, any such fees remitted to the board which are not collected by the provider within 6 months following the month in which the fees are charged off for federal income tax purposes as bad debt.

- (f) The rate of the fee shall be set by the board after considering the factors set forth in paragraphs (h) and (i), but may not exceed 50 cents per month per each service identifier. The fee shall apply uniformly and be imposed throughout the state, except for those counties that, before July 1, 2007, had adopted an ordinance or resolution establishing a fee less than 50 cents per month per access line. In those counties the fee established by ordinance may be changed only to the uniform statewide rate no sooner than 30 days after notification is made by the county's board of county commissioners to the board.
- (g) It is the intent of the Legislature that all revenue from the fee be used as specified in s. 365.173(2)(a)-(i).
- (h) No later than November 1, 2007, the board may adjust the allocation percentages for distribution of the fund as provided in s. 365.173. When setting the percentages and contemplating any adjustments to the fee, the board shall consider the following:
- 1. The revenues currently allocated for wireless service provider costs for implementing E911 service and projected costs

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for implementing E911 service, including recurring costs for Phase I and Phase II and the effect of new technologies;

- 2. The appropriate level of funding needed to fund the rural grant program provided for in s. 365.173(2)(g); and
- 3. The need to fund statewide, regional, and county grants in accordance with sub-subparagraph (6)(a)3.b.
- (i) The board may adjust the allocation percentages or adjust the amount of the fee, or both, if necessary to ensure full cost recovery or prevent overrecovery of costs incurred in the provision of E911 service, including costs incurred or projected to be incurred to comply with the order. Any new allocation percentages or reduced or increased fee may not be adjusted for 1 year. The fee may not exceed 50 cents per month per each service identifier. The board-established fee, and any board adjustment of the fee, shall be uniform throughout the state, except for the counties identified in paragraph (f). No less than 90 days before the effective date of any adjustment to the fee, the board shall provide written notice of the adjusted fee amount and effective date to each voice communications services provider from which the board is then receiving the fee.
 - (j) State and local taxes do not apply to the fee.
- (k) A local government may not levy the fee or any additional fee on providers or subscribers for the provision of E911 service.
- (1) For purposes of this section, the definitions contained in s. 202.11 and the provisions of s. 202.155 apply in the same manner and to the same extent as the definitions and

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provisions apply to the taxes levied under chapter 202 on mobile communications services.

- (9) PREPAID WIRELESS TELECOMMUNICATIONS SERVICE. --
- (a) As used in this subsection, the term:

- 1. "Consumer" means a person who purchases prepaid wireless telecommunications service in a retail sale.
- 2. "Prepaid wireless E911 fee" means the fee that is required to be collected by a seller from a consumer in the amount established under paragraph (b).
- 3. "Provider" means a person who provides prepaid wireless telecommunications service pursuant to a license issued by the Federal Communications Commission.
- 4. "Retail transaction" means the purchase of prepaid wireless telecommunications service from a seller for any purpose other than resale.
- 5. "Seller" means a person who sells prepaid wireless telecommunications service to another person.
- 6. "Wireless telecommunications service" means commercial mobile radio service as defined by 47 C.F.R. s. 20.3, as amended.
- (b)1.a. There is imposed a prepaid wireless E911 fee at a rate of 1 percent of each retail transaction occurring in this state.
- b. The prepaid wireless E911 fee imposed under subsubparagraph a. shall be increased or reduced, as applicable, upon any change to the E911 fee imposed under subsection (8).

 The adjusted rate shall be determined by dividing the amount of the charge imposed under subsection (8) by \$50. Such increase or

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reduction shall be effective on the effective date of the change to the E911 fee or, if later, the first day of the first calendar month to occur at least 60 days after the enactment of such change or notification of a change in the E911 fee as provided in paragraph (8)(f). The Department of Revenue shall provide not less than 30 days' notice of such increase or reduction on its public website.

- c. For purposes of this subsection, a retail transaction that is effected in person by a consumer at a business location of the seller shall be treated as occurring in this state if that business location is in this state, and any other retail transaction shall be treated as occurring in this state if the retail transaction is treated as occurring in this state under s. 212.05(1)(e)1.a.(II).
- 2. The prepaid wireless E911 fee is the liability of the consumer and not the seller or any provider.
- 3. The prepaid wireless E911 fee shall be collected by the seller from the consumer with respect to each retail transaction occurring in this state. The amount of the fee shall be separately stated on an invoice, receipt, or other similar document that is provided to the consumer by the seller or shall otherwise be disclosed to the consumer.
- 4. The Department of Revenue shall establish procedures for a seller of prepaid wireless telecommunications service to document that a sale is not a retail transaction, which procedures shall substantially coincide with the procedures for documenting a sale for resale transaction under s. 212.186.

5.a. The seller shall remit to the Department of Revenue all prepaid wireless E911 fees collected under this subsection, including all such charges that the seller is deemed to have collected when the amount of the charge was not separately stated on an invoice, receipt, or other similar document provided to the consumer by the seller, except that the seller shall deduct and retain 3 percent of the fees collected.

- b. The seller shall remit the fees collected to the Department of Revenue at the times and in the manner provided under s. 212.11. The Department of Revenue shall establish registration and payment procedures that substantially coincide with the registration and payment procedures that apply to the tax imposed under chapter 212.
- c. The audit and appeal procedures applicable under s.
 212.13 apply to prepaid wireless E911 fees.
- 6. The Department of Revenue shall retain up to 2 percent of the funds remitted under this subsection to reimburse its direct costs of administering the collection and remittance of prepaid wireless E911 fees. Thereafter, the department shall transfer all remaining funds remitted under this subsection to the E911 Board within 30 days after receipt for use as provided in subsection (5).
- 7. The amount of the prepaid wireless E911 fee that is collected by a seller from a consumer, regardless of whether such amount is separately stated on an invoice, receipt, or similar document provided to the consumer by the seller, shall not be included in the base for measuring any tax, fee,

surcharge, or other charge that is imposed by this state, any
political subdivision of this state, or any governmental agency.

- 8. A local government may not levy the fee or any additional fee on providers or sellers of prepaid wireless telecommunications service for the provision of E911 service.
- (c)1. A provider or seller of prepaid wireless telecommunications service shall not be liable for damages to any person resulting from or incurred in connection with the provision of, or failure to provide, 911 or E911 service or for identifying, or failing to identify, the telephone number, address, location, or name associated with any person or device that is accessing or attempting to access 911 or E911 service.
- 2. A provider or seller of prepaid wireless
 telecommunications service shall not be liable for damages to
 any person resulting from or incurred in connection with the
 provision of any assistance provided by legal process to any
 investigative or law enforcement officer of the United States,
 this or any other state, or any political subdivision of this or
 any other state in connection with any investigation or other
 law enforcement activity by such investigative or law
 enforcement officer.
- Section 2. Paragraphs (a), (b), and (c) of subsection (2) of section 365.173, Florida Statutes, are amended to read:

 365.173 Emergency Communications Number E911 System

 Fund.--
- (2) As determined by the board pursuant to s. 365.172(8)(h), and subject to any modifications approved by the

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board pursuant to s. 365.172(6)(a)3. or (8)(i), the moneys in the fund shall be distributed and used only as follows:

- (a) Sixty-seven percent of the moneys in the wireless category shall be distributed each month to counties, based on the total number of service identifiers in each county, and shall be used exclusively for payment of:
- 1. Authorized expenditures, as specified in s. $365.172(10)\frac{(9)}{.}$

- 2. Costs to comply with the requirements for E911 service contained in the order and any future rules related to the order.
- (b) Ninety-seven percent of the moneys in the nonwireless category shall be distributed each month to counties based on the total number of service identifiers in each county and shall be used exclusively for payment of authorized expenditures, as specified in s. 365.172(10)(9).
- (c) Any county that receives funds under paragraphs (a) and (b) shall establish a fund to be used exclusively for the receipt and expenditure of the revenues collected under paragraphs (a) and (b). All fees placed in the fund and any interest accrued shall be used solely for costs described in subparagraphs (a)1. and 2. The money collected and interest earned in this fund shall be appropriated for these purposes by the county commissioners and incorporated into the annual county budget. The fund shall be included within the financial audit performed in accordance with s. 218.39. A county may carry forward up to 20 percent of the total funds disbursed to the county by the board during a calendar year for expenditures for

capital outlay, capital improvements, or equipment replacement, if such expenditures are made for the purposes specified in subparagraphs (a)1. and 2.; however, the 20-percent limitation does not apply to funds disbursed to a county under s. 365.172(6)(a)3., and a county may carry forward any percentage of the funds, except that any grant provided shall continue to be subject to any condition imposed by the board. In order to prevent an excess recovery of costs incurred in providing E911 service, a county that receives funds greater than the permissible E911 costs described in s. 365.172(10)(9), including the 20 percent carryforward allowance, must return the excess funds to the E911 board to be allocated under s. 365.172(6)(a).

The Legislature recognizes that the fee authorized under s. 365.172 may not necessarily provide the total funding required for establishing or providing the E911 service. It is the intent of the Legislature that all revenue from the fee be used as specified in this subsection.

Section 3. This act shall take effect July 1, 2010.