Florida Senate - 2010 Bill No. CS/CS/SB 2044, 1st Eng.

LEGISLATIVE ACTION

Senate	•	House
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	•	
Floor: 2/AD/RM	•	Floor: C
04/30/2010 10:25 AM		04/30/2010 05:29 PM

Senator Richter moved the following:

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Senate Amendment to House Amendment (203343) (with title
 1
 2
    amendment)
 3
         Delete lines 4 - 5
 4
 5
    and insert:
 6
 7
         Delete lines 427 - 3679
 8
    and insert:
         (g) For a residential property insurer having a certificate
 9
10
    of authority before July 1, 2010, $5 million until July 1, 2015,
    $10 million after July 1, 2015, and $15 million after July 1,
11
    2020. The office may reduce this surplus requirement if the
12
    insurer is not writing new business, has premiums in force of
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14 less than \$1 million per year in residential property insurance, or is a mutual insurance company. following amounts apply 15 16 instead of the \$4 million required by subparagraph (a) 5.: 1. On December 31, 2001, and until December 30, 2002, \$3 17 million. 18 2. On December 31, 2002, and until December 30, 2003, \$3.25 19 20 million. 3. On December 31, 2003, and until December 30, 2004, \$3.6 21 2.2 million. 23 4. On December 31, 2004, and thereafter, \$4 million. 24 (2) For purposes of this section, liabilities do shall not 25 include liabilities required under s. 625.041(4). For purposes 26 of computing minimum surplus as to policyholders pursuant to s. 27 625.305(1), liabilities shall include liabilities required under s. 625.041(4). 28 29 (3) This section does not require any No insurer shall be 30 required under this section to have surplus as to policyholders 31 greater than \$100 million. 32 (4) A mortgage guaranty insurer shall maintain a minimum surplus as required by s. 635.042. 33 34 Section 3. Present paragraph (q) of subsection (1) of 35 section 624.4085, Florida Statutes, is redesignated as paragraph 36 (r), and a new paragraph (q) is added to that subsection, 37 paragraph (b) of subsection (3) of that section is amended, and 38 subsections (7) through (13) of that section are redesignated as 39 subsections (9) through (15), respectively, and new subsections 40 (7) and (8) are added to that section, to read: 41 624.4085 Risk-based capital requirements for insurers.-42 (1) As used in this section, the term:

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43 (q) "Surplus action level" means a loss of surplus on any quarterly or annual financial report which exceeds 15 percent, 44 45 or which cumulatively for the calendar year exceeds 15 percent 46 as of the most recent filed quarterly or annual report. 47 (3) 48 (b) If a company action level event occurs, the insurer 49 shall prepare and submit to the office a risk-based capital 50 plan, which must: 51 1. Identify the conditions that contribute to the company 52 action level event; 53 2. Contain proposals of corrective actions that the insurer 54 intends to take and that are reasonably expected to result in 55 the elimination of the company action level event; 56 3. Provide projections of the insurer's financial results 57 in the current year and at least the 4 succeeding years, both in 58 the absence of proposed corrective actions and giving effect to 59 the proposed corrective actions, including projections of statutory operating income, net income, capital, and surplus. 60 The projections for both new and renewal business may include 61 separate projections for each major line of business and, if 62 63 separate projections are provided, must separately identify each significant income, expense, and benefit component; 64 65 4. Identify the key assumptions affecting the insurer's 66 projections and the sensitivity of the projections to the 67 assumptions; and 68 5. Identify the quality of, and problems associated with, 69 the insurer's business, including, but not limited to, its assets, anticipated business growth and associated surplus 70 71 strain, extraordinary exposure to risk, mix of business, and any

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72	use of reinsurance; and.
73	6. Include, at the request of the office, for a residential
74	property insurer that conducts any business with affiliates, a
75	columnar worksheet, which shall include all affiliates who have
76	contracted with, done business with, or otherwise received
77	remuneration from the insurer and shall list the following
78	financial information from the immediately preceding calendar
79	year, listed separately for each affiliate:
80	a. Total assets;
81	<u>b. Total liabilities;</u>
82	c. Surplus or shareholders equity;
83	d. Net income after taxes or distributions made solely for
84	satisfying tax liabilities;
85	e. Total amounts received or receivable from parents,
86	subsidiaries, and affiliates;
87	f. Total amounts paid or payable to any parent,
88	subsidiaries, and affiliates;
89	g. Dividends paid or payable to shareholders of common
90	stock;
91	h. Debt service, including principle and interest, paid on
92	debt incurred to capitalize or recapitalize insurance companies
93	or fund other insurance-related activities; and
94	i. Payments made for other contractual obligations to
95	support insurance-related activities.
96	(7)(a) A surplus action level event includes:
97	1. The filing of a quarterly or annual statutory financial
98	statement by an insurer, which indicates that the insurer's
99	total surplus has declined by more than 15 percent from the
100	previous year's annual statement, or cumulatively for the

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1	
101	current year through the most recent quarterly financial
102	statement;
103	2. The notification by the office to the insurer of an
104	adjusted quarterly or annual financial statement that indicates
105	an event in subparagraph 1., unless the insurer challenges the
106	adjusted quarterly or annual financial statement under
107	subsection (9); or
108	3. The notification by the office to the insurer that the
109	office has, after a hearing, rejected the insurer's challenge if
110	an insurer challenges, under subsection (9), an adjusted
111	quarterly or annual financial statement that indicates an event
112	in subparagraph 1.
113	(b) If a surplus action level event occurs, the insurer
114	must prepare and submit to the office a risk-based capital plan,
115	which must:
116	1. Identify the conditions that contribute to the surplus
117	action level event;
118	2. Contain proposals of corrective actions that the insurer
119	intends to take and that are reasonably expected to ultimately
120	result in the elimination of additional surplus losses;
121	3. Provide projections of the insurer's financial results
122	in the current year and at least the 2 succeeding years, both in
123	the absence of proposed corrective actions and giving effect to
124	the proposed corrective actions, including projections of
125	statutory operating income, net income, capital, and surplus.
126	The projections for both new and renewal business may include
127	separate projections for each major line of business and, if
128	separate projections are provided, must separately identify each
129	significant income, expense, and benefit component;

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130	4. Identify the key assumptions affecting the insurer's
131	projections and the sensitivity of the projections to the
132	assumptions;
133	5. Identify the quality of, and problems associated with,
134	the insurer's business, including, but not limited to, its
135	assets, anticipated business growth and associated surplus
136	strain, extraordinary exposure to risk, mix of business, and any
137	use of reinsurance;
138	6. Include, at the request of the office, for a residential
139	property insurer that conducts any business with affiliates, a
140	columnar worksheet, which shall include all affiliates who have
141	received remuneration from the insurer and shall list the
142	following financial information from the immediately preceding
143	calendar year listed separately for each affiliate:
144	<u>a. Total assets;</u>
145	<u>b. Total liabilities;</u>
146	c. Surplus or shareholders equity;
147	d. Net income after taxes or distributions made solely for
148	satisfying tax liabilities;
149	e. Total amounts received or receivable from parents,
150	subsidiaries, and affiliates;
151	f. Total amounts paid or payable to any parent,
152	subsidiaries, and affiliates;
153	g. Dividends paid or payable to shareholders of common
154	stock;
155	h. Debt service, including principle and interest, paid on
156	debt incurred to capitalize or recapitalize insurance companies
157	or fund other insurance-related activities; and
158	i. Payments made for other contractual obligations to

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159	support insurance-related activities.
160	7. Contain, at the request of the office, a recertification
161	of reserves for the insurer prepared by an actuary.
162	(c) The risk-based capital plan must be submitted:
163	1. Within 45 days after the surplus action level event; or
164	2. If the insurer challenges an adjusted quarterly or
165	annual financial statement under subsection (9), within 45 days
166	after notification to the insurer that the office has, after a
167	hearing, rejected the insurer's challenge.
168	(8) This section does not limit any existing authority of
169	the office.
170	Section 4. Subsection (7) is added to section 624.4095,
171	Florida Statutes, to read:
172	624.4095 Premiums written; restrictions
173	(7) For purposes of this section, s. 624.407, and s.
174	624.408, with regard to capital and surplus requirements, gross
175	written premiums for federal multiple-peril crop insurance which
176	are ceded to the Federal Crop Insurance Corporation or
177	authorized reinsurers may not be included in the calculation of
178	an insurer's gross writing ratio. The liabilities for ceded
179	reinsurance premiums payable for federal multiple-peril crop
180	insurance ceded to the Federal Crop Insurance Corporation and
181	authorized reinsurers shall be netted against the asset for
182	amounts recoverable from reinsurers. Each insurer that writes
183	other insurance products together with federal multiple-peril
184	crop insurance shall disclose in the notes to its annual and
185	quarterly financial statements, or in a supplement to those
186	statements, the gross written premiums for federal multiple-
187	peril crop insurance.

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188	Section 5. Paragraph (n) is added to subsection (2) of
189	section 626.221, Florida Statutes, to read:
190	626.221 Examination requirement; exemptions
191	(2) However, no such examination shall be necessary in any
192	of the following cases:
193	(n) An applicant for license as a customer representative
194	with respect to property insurance who has earned the
195	designation of Certified Insurance Representative (CIR) from the
196	National Association of Christian Catastrophe Insurance
197	Adjusters.
198	Section 6. Subsection (8) of section 624.424, Florida
199	Statutes, is amended to read:
200	624.424 Annual statement and other information
201	(8)(a) All authorized insurers must have conducted an
202	annual audit by an independent certified public accountant and
203	must file an audited financial report with the office on or
204	before June 1 for the preceding year ending December 31. The
205	office may require an insurer to file an audited financial
206	report earlier than June 1 upon 90 days' advance notice to the
207	insurer. The office may immediately suspend an insurer's
208	certificate of authority by order if an insurer's failure to
209	file required reports, financial statements, or information
210	required by this subsection or rule adopted pursuant thereto
211	creates a significant uncertainty as to the insurer's continuing
212	eligibility for a certificate of authority.
213	(b) Any authorized insurer otherwise subject to this
214	section having direct premiums written in this state of less
215	than \$1 million in any calendar year and fewer than 1,000

216 policyholders or certificateholders of directly written policies

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217 nationwide at the end of such calendar year is exempt from this section for such year unless the office makes a specific finding 218 that compliance is necessary in order for the office to carry 219 220 out its statutory responsibilities. However, any insurer having 221 assumed premiums pursuant to contracts or treaties or 222 reinsurance of \$1 million or more is not exempt. Any insurer 223 subject to an exemption must submit by March 1 following the 224 year to which the exemption applies an affidavit sworn to by a 225 responsible officer of the insurer specifying the amount of 226 direct premiums written in this state and number of 227 policyholders or certificateholders.

228 (c) The board of directors of an insurer shall hire the 229 certified public accountant that prepares the audit required by 230 this subsection and the board shall establish an audit committee 231 of three or more directors of the insurer or an affiliated 232 company. The audit committee shall be responsible for discussing 233 audit findings and interacting with the certified public 234 accountant with regard to her or his findings. The audit 235 committee shall be comprised solely of members who are free from 236 any relationship that, in the opinion of its board of directors, 237 would interfere with the exercise of independent judgment as a 238 committee member. The audit committee shall report to the board 239 any findings of adverse financial conditions or significant 240 deficiencies in internal controls that have been noted by the 241 accountant. The insurer may request the office to waive this 242 requirement of the audit committee membership based upon unusual 243 hardship to the insurer.

(d) An insurer may not use the same accountant or partnerof an accounting firm responsible for preparing the report

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246 required by this subsection for more than 5 7 consecutive years. 247 Following this period, the insurer may not use such accountant 248 or partner for a period of 5 $\frac{2}{2}$ years, but may use another 249 accountant or partner of the same firm. An insurer may request 250 the office to waive this prohibition based upon an unusual 251 hardship to the insurer and a determination that the accountant 252 is exercising independent judgment that is not unduly influenced 253 by the insurer considering such factors as the number of 254 partners, expertise of the partners or the number of insurance 255 clients of the accounting firm; the premium volume of the 256 insurer; and the number of jurisdictions in which the insurer 257 transacts business.

258 (e) The commission shall adopt rules to implement this 259 subsection, which rules must be in substantial conformity with the 1998 Model Rule Requiring Annual Audited Financial Reports 260 261 adopted by the National Association of Insurance Commissioners 262 or subsequent amendments, except where inconsistent with the requirements of this subsection. Any exception to, waiver of, or 263 264 interpretation of accounting requirements of the commission must 265 be in writing and signed by an authorized representative of the 266 office. No insurer may raise as a defense in any action, any 267 exception to, waiver of, or interpretation of accounting requirements, unless previously issued in writing by an 268 269 authorized representative of the office.

270 Section 7. Section 626.7452, Florida Statutes, is amended 271 to read:

272 626.7452 Managing general agents; examination authority.-273 The acts of the managing general agent are considered to be the 274 acts of the insurer on whose behalf it is acting. A managing

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275 general agent may be examined as if it were the insurer except 276 in the case where the managing general agent solely represents a 277 single domestic insurer.

278 Section 8. Effective June 1, 2010, subsection (11) of 279 section 626.854, Florida Statutes, is amended to read:

280 626.854 "Public adjuster" defined; prohibitions.—The 281 Legislature finds that it is necessary for the protection of the 282 public to regulate public insurance adjusters and to prevent the 283 unauthorized practice of law.

284 (11) (a) If a public adjuster enters into a contract with an 285 insured or claimant to reopen a claim or to file a supplemental 286 claim that seeks additional payments for a claim that has been 287 previously paid in part or in full or settled by the insurer, 288 the public adjuster may not charge, agree to, or accept any compensation, payment, commission, fee, or other thing of value 289 290 based on a previous settlement or previous claim payments by the 291 insurer for the same cause of loss. The charge, compensation, 292 payment, commission, fee, or other thing of value may be based 293 only on the claim payments or settlement obtained through the 294 work of the public adjuster after entering into the contract 295 with the insured or claimant. Compensation for a reopened or supplemental claim may not exceed 20 percent of the reopened or 296 supplemental claim payment. The contracts described in this 297 298 paragraph are not subject to the limitations in paragraph (b).

(b) A public adjuster may not charge, agree to, or accept
any compensation, payment, commission, fee, or other thing of
value in excess of:

302 1. Ten percent of the amount of insurance claim payments by303 the insurer for claims based on events that are the subject of a

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304 declaration of a state of emergency by the Governor. This 305 provision applies to claims made during the period of 1 year 306 after the declaration of emergency. <u>After the period of 1 year</u>, 307 <u>the limitations in subparagraph 2. apply.</u>

308 2. Twenty percent of the amount of all other insurance 309 claim payments by the insurer for claims that are not based on 310 events that are the subject of a declaration of a state of 311 emergency by the Governor.

313 The provisions of subsections (5)-(13) apply only to residential 314 property insurance policies and condominium association policies 315 as defined in s. 718.111(11).

316 Section 9. Effective January 1, 2011, section 626.854, 317 Florida Statutes, as amended by this act, is amended to read:

318 626.854 "Public adjuster" defined; prohibitions.-The 319 Legislature finds that it is necessary for the protection of the 320 public to regulate public insurance adjusters and to prevent the 321 unauthorized practice of law.

322 (1) A "public adjuster" is any person, except a duly 323 licensed attorney at law as hereinafter in s. 626.860 provided, 324 who, for money, commission, or any other thing of value, 325 prepares, completes, or files an insurance claim form for an 326 insured or third-party claimant or who, for money, commission, or any other thing of value, acts or aids in any manner on 327 328 behalf of an insured or third-party claimant in negotiating for 329 or effecting the settlement of a claim or claims for loss or 330 damage covered by an insurance contract or who advertises for 331 employment as an adjuster of such claims, and also includes any 332 person who, for money, commission, or any other thing of value,

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333 solicits, investigates, or adjusts such claims on behalf of any 334 such public adjuster.

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(2) This definition does not apply to:

(a) A licensed health care provider or employee thereof who
 prepares or files a health insurance claim form on behalf of a
 patient.

(b) A person who files a health claim on behalf of anotherand does so without compensation.

(3) A public adjuster may not give legal advice. A public
adjuster may not act on behalf of or aid any person in
negotiating or settling a claim relating to bodily injury,
death, or noneconomic damages.

345 (4) For purposes of this section, the term "insured"
346 includes only the policyholder and any beneficiaries named or
347 similarly identified in the policy.

(5) A public adjuster may not directly or indirectly
through any other person or entity solicit an insured or
claimant by any means except on Monday through Saturday of each
week and only between the hours of 8 a.m. and 8 p.m. on those
days.

(6) A public adjuster may not directly or indirectly through any other person or entity initiate contact or engage in face-to-face or telephonic solicitation or enter into a contract with any insured or claimant under an insurance policy until at least 48 hours after the occurrence of an event that may be the subject of a claim under the insurance policy unless contact is initiated by the insured or claimant.

360 (7) An insured or claimant may cancel a public adjuster's361 contract to adjust a claim without penalty or obligation within

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362 3 business days after the date on which the contract is executed 363 or within 3 business days after the date on which the insured or 364 claimant has notified the insurer of the claim, by phone or in 365 writing, whichever is later. The public adjuster's contract 366 shall disclose to the insured or claimant his or her right to 367 cancel the contract and advise the insured or claimant that notice of cancellation must be submitted in writing and sent by 368 369 certified mail, return receipt requested, or other form of 370 mailing which provides proof thereof, to the public adjuster at 371 the address specified in the contract; provided, during any 372 state of emergency as declared by the Governor and for a period 373 of 1 year after the date of loss, the insured or claimant shall 374 have 5 business days after the date on which the contract is 375 executed to cancel a public adjuster's contract.

(8) It is an unfair and deceptive insurance trade practice
pursuant to s. 626.9541 for a public adjuster or any other
person to circulate or disseminate any advertisement,
announcement, or statement containing any assertion,
representation, or statement with respect to the business of
insurance which is untrue, deceptive, or misleading.

382 (a) For purposes of this section, the following statements, 383 if made in any public adjuster's advertisement or solicitation, 384 shall be considered deceptive or misleading:

385 <u>1. A statement or representation that invites an insured</u> 386 <u>policyholder to submit a claim when the policyholder does not</u> 387 <u>have covered damage to insured property.</u>

388 <u>2. Any statement or representation that invites an insured</u> 389 <u>policyholder to submit a claim by offering monetary or other</u> 390 <u>valuable inducement.</u>

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391 3. A statement or representation that invites an insured 392 policyholder to submit a claim by stating that there is "no 393 risk" to the policyholder by submitting such claim. 394 4. Any statement or representation, or use of a logo or 395 shield, that would imply or could be mistakenly construed that 396 the solicitation was issued or distributed by a governmental 397 agency or is sanctioned or endorsed by a governmental agency. 398 (b) For purposes of this paragraph, the term "written 399 advertisement" includes only newspapers, magazines, flyers, and 400 bulk mailers. The following disclaimer, which is not required to 401 be printed on standard size business cards, shall be added in 402 bold print and capital letters in typeface no smaller than the 403 typeface of the body of the text to all written advertisements 404 by any public adjuster: 405 "THIS IS A SOLICITATION FOR BUSINESS. IF YOU HAVE HAD 406 A CLAIM FOR AN INSURED PROPERTY LOSS OR DAMAGE AND YOU 407 ARE SATISFIED WITH THE PAYMENT BY YOUR INSURER, YOU 408 MAY DISREGARD THIS ADVERTISEMENT." 409 (9) A public adjuster, a public adjuster apprentice, or any 410 person or entity acting on behalf of a public adjuster or public 411 adjuster apprentice may not give or offer to give a monetary 412 loan or advance to a client or prospective client. 413 (10) A public adjuster, public adjuster apprentice, or any 414 individual or entity acting on behalf of a public adjuster or 415 public adjuster apprentice may not give or offer to give, 416 directly or indirectly, any article of merchandise having a 417 value in excess of \$25 to any individual for the purpose of advertising or as an inducement to entering into a contract with 418

a public adjuster.

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420 (11) (a) If a public adjuster enters into a contract with an 421 insured or claimant to reopen a claim or to file a supplemental 422 claim that seeks additional payments for a claim that has been 423 previously paid in part or in full or settled by the insurer, 424 the public adjuster may not charge, agree to, or accept any 425 compensation, payment, commission, fee, or other thing of value 426 based on a previous settlement or previous claim payments by the 427 insurer for the same cause of loss. The charge, compensation, 428 payment, commission, fee, or other thing of value may be based 429 only on the claim payments or settlement obtained through the work of the public adjuster after entering into the contract 430 431 with the insured or claimant. Compensation for a reopened or 432 supplemental claim may not exceed 20 percent of the reopened or 433 supplemental claim payment. The contracts described in this 434 paragraph are not subject to the limitations in paragraph (b).

(b) A public adjuster may not charge, agree to, or accept
any compensation, payment, commission, fee, or other thing of
value in excess of:

1. Ten percent of the amount of insurance claim payments by the insurer for claims based on events that are the subject of a declaration of a state of emergency by the Governor. This provision applies to claims made during the period of 1 year after the declaration of emergency. After the period of 1 year, the limitations in subparagraph 2. apply.

444 2. Twenty percent of the amount of insurance claim payments 445 by the insurer for claims that are not based on events that are 446 the subject of a declaration of a state of emergency by the 447 Governor.

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(12) Each public adjuster shall provide to the claimant or

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insured a written estimate of the loss to assist in the submission of a proof of loss or any other claim for payment of insurance proceeds. The public adjuster shall retain such written estimate for at least 5 years and shall make such estimate available to the claimant or insured and the department upon request.

(13) A public adjuster, public adjuster apprentice, or any 455 456 person acting on behalf of a public adjuster or apprentice may 457 not accept referrals of business from any person with whom the 458 public adjuster conducts business if there is any form or manner 459 of agreement to compensate the person, whether directly or 460 indirectly, for referring business to the public adjuster. A 461 public adjuster may not compensate any person, except for 462 another public adjuster, whether directly or indirectly, for the 463 principal purpose of referring business to the public adjuster.

464 (14) A company employee adjuster, independent adjuster, 465 attorney, investigator, or other persons acting on behalf of an 466 insurer that needs access to an insured or claimant or to the 467 insured property that is the subject of a claim shall provide at 468 least 48 hours' notice to the insured or claimant, public 469 adjuster, or legal representative before scheduling a meeting 470 with the claimant or an onsite inspection of the insured 471 property. The insured or claimant may deny access to the 472 property if this notice has not been provided. The insured or 473 claimant may waive this 48-hour notice.

474 (15) (a) A public adjuster shall ensure prompt notice of any
475 property loss claim submitted to an insurer by or through a
476 public adjuster or on which a public adjuster represents the
477 insured at the time the claim or notice of loss is submitted to

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478	the insurer. The public adjuster shall ensure that notice is
479	given to the insurer, the public adjuster's contract is provided
480	to the insurer, the property is made available for inspection of
481	the loss or damage by the insurer, and the insurer is given an
482	opportunity to interview the insured directly about the loss and
483	claim. The insurer shall be allowed to obtain necessary
484	information to investigate and respond to the claim. The insurer
485	may not exclude the public adjuster from its in-person meetings
486	with the insured. The insurer shall meet or communicate with the
487	public adjuster in an effort to reach agreement as to the scope
488	of the covered loss under the insurance policy. This section
489	does not impair the terms and conditions of the insurance policy
490	in effect at the time the claim is filed.
491	(b) A public adjuster may not restrict or prevent an
492	insurer, company employee adjuster, independent adjuster,
493	attorney, investigator, or other person acting on behalf of the
494	insurer from having reasonable access at reasonable times to any
495	insured or claimant or to the insured property that is the
496	subject of a claim.
497	(c) A public adjuster may not act or fail to reasonably act
498	in any manner that would obstruct or prevent an insurer or
499	insurer's adjuster from timely gaining access to conduct an
500	inspection of any part of the insured property for which there
501	is a claim for loss or damage to the property. The public
502	adjuster that represents the insured may be present for the
503	insurer's inspection of the property loss or damage but, if the
504	lack of availability of the public adjuster would otherwise
505	delay the access to or the inspection of the insured property by
506	the insurer, the public adjuster or the insured must allow the

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507 <u>insurer to gain access to the insured property to facilitate the</u> 508 <u>insurer's prompt inspection of the loss or damage without the</u> 509 <u>participation or presence of the public adjuster or insured.</u>

510 (16) A licensed contractor under part I of chapter 489, or 511 a subcontractor, may not adjust a claim on behalf of an insured 512 without being licensed and compliant as a public adjuster under 513 this chapter. However, if asked by the residential property 514 owner who has suffered loss or damage covered by a property 515 insurance policy, or the insurer of such property, a licensed 516 contractor may discuss or explain a bid for construction or 517 repair of covered property if the contractor is doing so for 518 usual and customary fees applicable to the work to be performed 519 as stated in the contract between the contractor and the 520 insured.

522 The provisions of subsections (5)-(16) (5)-(13) apply only to 523 residential property insurance policies and condominium <u>unit</u> 524 owner association policies as defined in s. 718.111(11).

525 Section 10. Effective January 1, 2011, present subsections 526 (7) through (11) of section 626.8651, Florida Statutes, are 527 redesignated as subsections (8) through (12), respectively, and 528 a new subsection (7) is added to that section, to read:

529 626.8651 Public adjuster apprentice license; 530 qualifications.-

531 <u>(7) A public adjuster apprentice shall complete a minimum</u> 532 <u>of 8 hours of continuing education specific to the practice of a</u> 533 <u>public adjuster, 2 hours of which must relate to ethics, in</u> 534 <u>order to qualify for licensure as a public adjuster. The</u> 535 <u>continuing education must be in subjects designed to inform the</u>

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536 licensee regarding the current insurance laws of this state for 537 the purpose of enabling him or her to engage in business as an 538 insurance adjuster fairly and without injury to the public and 539 to adjust all claims in accordance with the insurance contract 540 and the laws of this state.

541 Section 11. Effective January 1, 2011, section 626.8796, 542 Florida Statutes, is amended to read:

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626.8796 Public adjuster contracts; fraud statement.-

544 (1) All contracts for public adjuster services must be in 545 writing and must prominently display the following statement on the contract: "Pursuant to s. 817.234, Florida Statutes, any 546 547 person who, with the intent to injure, defraud, or deceive any insurer or insured, prepares, presents, or causes to be 548 549 presented a proof of loss or estimate of cost or repair of 550 damaged property in support of a claim under an insurance policy 551 knowing that the proof of loss or estimate of claim or repairs 552 contains any false, incomplete, or misleading information 553 concerning any fact or thing material to the claim commits a 554 felony of the third degree, punishable as provided in s. 555 775.082, s. 775.083, or s. 775.084, Florida Statutes."

556 (2) A public adjuster contract must contain the following 557 information: full name, permanent business address, and license 558 number of the public adjuster, the full name of the public 559 adjusting firm, and the insured's full name and street address, 560 together with a brief description of the loss. The contract must 561 state the percentage of compensation for the public adjuster's 562 services, the type of claim, including an emergency claim, 563 nonemergency claim, or supplemental claim, the signatures of the 564 public adjuster and all named insureds, and the signature date.

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565 If all named insureds signatures are not available, the public adjuster shall submit an affidavit signed by the available named 566 567 insureds attesting that they have authority to enter into the 568 contract and to settle all claim issues on behalf of all named 569 insureds. An unaltered copy of the executed contract must be 570 remitted to the insurer within 30 days after execution. 571 Section 12. Effective June 1, 2010, section 626.70132, 572 Florida Statutes, is created to read: 573 626.70132 Duty to file windstorm or hurricane claim.-A 574 claim, supplemental claim, or reopened claim under an insurance 575 policy that provides personal lines residential coverage, as 576 defined in s. 627.4025, for loss or damage caused by the peril 577 of windstorm or hurricane is barred unless notice of the claim, 578 supplemental claim, or reopened claim was given to the insurer 579 in accordance with the terms of the policy within 3 years after the hurricane first made landfall or the windstorm caused the 580 581 covered damage. For purposes of this section, the term 582 "supplemental claim" or "reopened claim" means any additional 583 claim for recovery from the insurer for losses from the same 584 hurricane or windstorm for which the insurer has previously 585 adjusted pursuant to the initial claim. This section may not be 586 interpreted to affect any applicable limitation on civil actions 587 provided in s. 95.11 for claims, supplemental claims, or 588 reopened claims timely filed under this section.

589 Section 13. Section 627.0613, Florida Statutes, is amended 590 to read:

591 627.0613 Consumer advocate.—The Chief Financial Officer 592 must appoint a consumer advocate who must represent the general 593 public of the state before the department and the office. The

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594 consumer advocate must report directly to the Chief Financial 595 Officer, but is not otherwise under the authority of the 596 department or of any employee of the department. The consumer 597 advocate has such powers as are necessary to carry out the 598 duties of the office of consumer advocate, including, but not 599 limited to, the powers to:

(1) Recommend to the department or office, by petition, the commencement of any proceeding or action; appear in any proceeding or action before the department or office; or appear in any proceeding before the Division of Administrative Hearings relating to subject matter under the jurisdiction of the department or office.

606 (2) Have access to and use of all files, records, and data607 of the department or office.

(3) Examine rate and form filings submitted to the office,
hire consultants as necessary to aid in the review process, and
recommend to the department or office any position deemed by the
consumer advocate to be in the public interest.

(4) <u>By June 1, 2012, and each June 1 thereafter</u>, prepare an
annual report card for each authorized personal residential
property insurer, on a form and using a letter-grade scale
developed by the commission by rule, which <u>objectively</u> grades
each insurer based on the following factors:

(a) The number and nature of <u>valid</u> consumer complaints, as
a market share ratio, received by the department against the
insurer.

(b) The disposition of all <u>valid consumer</u> complaints
received by the department.

622

(c) The average length of time for payment of claims by the

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623	insurer.
624	(d) Any other measurable and objective factors the
625	commission identifies as <u>capable of</u> assisting policyholders in
626	making informed choices about homeowner's insurance.
627	
628	For purposes of this subsection, the term "valid consumer
629	complaint" means a written communication, or oral communication
630	that is subsequently converted to a written form, from a
631	consumer that expresses dissatisfaction involving a personal
632	residential insurance policy with a specific personal
633	residential property insurer. However, a valid complaint does
634	not arise if in the disposition thereof by the department the
635	insurer or agent position is upheld, the policy provision is
636	upheld, the coverage is explained, additional information is
637	provided, the complaint is withdrawn, the complaint is referred
638	outside the department, or if an inquiry has missing or
639	insufficient information, is not within the jurisdiction of the
640	department or requests mediation of a claim that is not eligible
641	for mediation.
642	(5) Prepare an annual budget for presentation to the
643	Legislature by the department, which budget must be adequate to
644	carry out the duties of the office of consumer advocate.
645	Section 14. Section 627.062, Florida Statutes, is amended
646	to read:
647	627.062 Rate standards
648	(1) The rates for all classes of insurance to which the
649	provisions of this part are applicable shall not be excessive,
650	inadequate, or unfairly discriminatory.
651	(2) As to all such classes of insurance:

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652 (a) Insurers or rating organizations shall establish and 653 use rates, rating schedules, or rating manuals to allow the 654 insurer a reasonable rate of return on such classes of insurance 655 written in this state. A copy of rates, rating schedules, rating 656 manuals, premium credits or discount schedules, and surcharge 657 schedules, and changes thereto, shall be filed with the office 658 under one of the following procedures except as provided in 659 subparagraph 3.:

660 1. If the filing is made at least 90 days before the 661 proposed effective date and the filing is not implemented during 662 the office's review of the filing and any proceeding and 663 judicial review, then such filing shall be considered a "file and use" filing. In such case, the office shall finalize its 664 665 review by issuance of an approval a notice of intent to approve 666 or a notice of intent to disapprove within 90 days after receipt 667 of the filing. The approval notice of intent to approve and the 668 notice of intent to disapprove constitute agency action for 669 purposes of the Administrative Procedure Act. Requests for 670 supporting information, requests for mathematical or mechanical 671 corrections, or notification to the insurer by the office of its 672 preliminary findings shall not toll the 90-day period during any 673 such proceedings and subsequent judicial review. The rate shall 674 be deemed approved if the office does not issue an approval a 675 notice of intent to approve or a notice of intent to disapprove 676 within 90 days after receipt of the filing.

677 2. If the filing is not made in accordance with the
678 provisions of subparagraph 1., such filing shall be made as soon
679 as practicable, but no later than 30 days after the effective
680 date, and shall be considered a "use and file" filing. An

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681 insurer making a "use and file" filing is potentially subject to 682 an order by the office to return to policyholders portions of 683 rates found to be excessive, as provided in paragraph (h).

3. For all property insurance filings made or submitted after January 25, 2007, but before December 31, <u>2011</u> 2010, an insurer seeking a rate that is greater than the rate most recently approved by the office shall make a "file and use" filing. For purposes of this subparagraph, motor vehicle collision and comprehensive coverages are not considered to be property coverages.

(b) Upon receiving a rate filing, the office shall review
the rate filing to determine if a rate is excessive, inadequate,
or unfairly discriminatory. In making that determination, the
office shall, in accordance with generally accepted and
reasonable actuarial techniques, consider the following factors:

696 1. Past and prospective loss experience within and without697 this state.

698

2. Past and prospective expenses.

699 3. The degree of competition among insurers for the risk700 insured.

701 4. Investment income reasonably expected by the insurer, 702 consistent with the insurer's investment practices, from 703 investable premiums anticipated in the filing, plus any other 704 expected income from currently invested assets representing the 705 amount expected on unearned premium reserves and loss reserves. 706 The commission may adopt rules using reasonable techniques of 707 actuarial science and economics to specify the manner in which insurers shall calculate investment income attributable to such 708 709 classes of insurance written in this state and the manner in

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710 which such investment income shall be used to calculate 711 insurance rates. Such manner shall contemplate allowances for an 712 underwriting profit factor and full consideration of investment 713 income which produce a reasonable rate of return; however, 714 investment income from invested surplus may not be considered.

5. The reasonableness of the judgment reflected in thefiling.

717 6. Dividends, savings, or unabsorbed premium deposits
718 allowed or returned to Florida policyholders, members, or
719 subscribers.

720

7. The adequacy of loss reserves.

8. The cost of reinsurance. The office shall not disapprove a rate as excessive solely due to the insurer having obtained catastrophic reinsurance to cover the insurer's estimated 250year probable maximum loss or any lower level of loss.

725 9. Trend factors, including trends in actual losses per726 insured unit for the insurer making the filing.

727

10. Conflagration and catastrophe hazards, if applicable.

11. Projected hurricane losses, if applicable, which must be estimated using a model or method found to be acceptable or reliable by the Florida Commission on Hurricane Loss Projection Methodology, and as further provided in s. 627.0628.

732 12. A reasonable margin for underwriting profit and733 contingencies.

13. The cost of medical services, if applicable.

735 14. Other relevant factors which impact upon the frequency736 or severity of claims or upon expenses.

(c) In the case of fire insurance rates, considerationshall be given to the availability of water supplies and the

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739 experience of the fire insurance business during a period of not 740 less than the most recent 5-year period for which such 741 experience is available.

742 (d) If conflagration or catastrophe hazards are given 743 consideration by an insurer in its rates or rating plan, 744 including surcharges and discounts, the insurer shall establish 745 a reserve for that portion of the premium allocated to such 746 hazard and shall maintain the premium in a catastrophe reserve. 747 Any removal of such premiums from the reserve for purposes other 748 than paying claims associated with a catastrophe or purchasing 749 reinsurance for catastrophes shall be subject to approval of the 750 office. Any ceding commission received by an insurer purchasing 751 reinsurance for catastrophes shall be placed in the catastrophe 752 reserve.

(e) After consideration of the rate factors provided in paragraphs (b), (c), and (d), a rate may be found by the office to be excessive, inadequate, or unfairly discriminatory based upon the following standards:

757 1. Rates shall be deemed excessive if they are likely to 758 produce a profit from Florida business that is unreasonably high 759 in relation to the risk involved in the class of business or if 760 expenses are unreasonably high in relation to services rendered.

761 2. Rates shall be deemed excessive if, among other things, 762 the rate structure established by a stock insurance company 763 provides for replenishment of surpluses from premiums, when the 764 replenishment is attributable to investment losses.

765 3. Rates shall be deemed inadequate if they are clearly
766 insufficient, together with the investment income attributable
767 to them, to sustain projected losses and expenses in the class

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768 of business to which they apply.

A rating plan, including discounts, credits, or
surcharges, shall be deemed unfairly discriminatory if it fails
to clearly and equitably reflect consideration of the
policyholder's participation in a risk management program
adopted pursuant to s. 627.0625.

5. A rate shall be deemed inadequate as to the premium charged to a risk or group of risks if discounts or credits are allowed which exceed a reasonable reflection of expense savings and reasonably expected loss experience from the risk or group of risks.

6. A rate shall be deemed unfairly discriminatory as to a
risk or group of risks if the application of premium discounts,
credits, or surcharges among such risks does not bear a
reasonable relationship to the expected loss and expense
experience among the various risks.

(f) In reviewing a rate filing, the office may require the insurer to provide at the insurer's expense all information necessary to evaluate the condition of the company and the reasonableness of the filing according to the criteria enumerated in this section.

789 (g) The office may at any time review a rate, rating 790 schedule, rating manual, or rate change; the pertinent records of the insurer; and market conditions. If the office finds on a 791 792 preliminary basis that a rate may be excessive, inadequate, or 793 unfairly discriminatory, the office shall initiate proceedings 794 to disapprove the rate and shall so notify the insurer. However, 795 the office may not disapprove as excessive any rate for which it has given final approval or which has been deemed approved for a 796

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797 period of 1 year after the effective date of the filing unless 798 the office finds that a material misrepresentation or material 799 error was made by the insurer or was contained in the filing. 800 Upon being so notified, the insurer or rating organization 801 shall, within 60 days, file with the office all information 802 which, in the belief of the insurer or organization, proves the reasonableness, adequacy, and fairness of the rate or rate 803 804 change. The office shall issue a notice of intent to approve or 805 a notice of intent to disapprove pursuant to the procedures of 806 paragraph (a) within 90 days after receipt of the insurer's 807 initial response. In such instances and in any administrative 808 proceeding relating to the legality of the rate, the insurer or 809 rating organization shall carry the burden of proof by a 810 preponderance of the evidence to show that the rate is not 811 excessive, inadequate, or unfairly discriminatory. After the 812 office notifies an insurer that a rate may be excessive, 813 inadequate, or unfairly discriminatory, unless the office withdraws the notification, the insurer shall not alter the rate 814 815 except to conform with the office's notice until the earlier of 816 120 days after the date the notification was provided or 180 817 days after the date of the implementation of the rate. The office may, subject to chapter 120, disapprove without the 60-818 819 day notification any rate increase filed by an insurer within 820 the prohibited time period or during the time that the legality 821 of the increased rate is being contested.

(h) <u>If</u> In the event the office finds that a rate or rate
change is excessive, inadequate, or unfairly discriminatory, the
office shall issue an order of disapproval specifying that a new
rate or rate schedule which responds to the findings of the

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826 office be filed by the insurer. The office shall further order, for any "use and file" filing made in accordance with 827 828 subparagraph (a)2., that premiums charged each policyholder 829 constituting the portion of the rate above that which was 830 actuarially justified be returned to such policyholder in the form of a credit or refund. If the office finds that an 831 832 insurer's rate or rate change is inadequate, the new rate or 833 rate schedule filed with the office in response to such a 834 finding shall be applicable only to new or renewal business of 835 the insurer written on or after the effective date of the 836 responsive filing.

837 (i)1. Except as otherwise specifically provided in this chapter, the office shall not, directly or indirectly, prohibit 838 839 any insurer, including any residual market plan or joint 840 underwriting association, from paying acquisition costs based on 841 the full amount of premium, as defined in s. 627.403, applicable 842 to any policy, or directly or indirectly prohibit any such insurer from including the full amount of acquisition costs in a 843 844 rate filing.

845 <u>2. The office shall not, directly or indirectly, impede,</u>
 846 <u>abridge, or otherwise compromise an insurer's right to acquire</u>
 847 <u>policyholders, advertise, or appoint agents, including the</u>
 848 <u>calculation, manner, or amount of such agent commissions, if</u>
 849 <u>any.</u>

(j) With respect to residential property insurance rate
filings, the rate filing must account for mitigation measures
undertaken by policyholders to reduce hurricane losses.

(k)1.<u>a.</u> An insurer may make a separate filing limited
solely to an adjustment of its rates for reinsurance, the cost

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855 of financing products used as a replacement for reinsurance, or 856 financing costs incurred in the purchase of reinsurance, and an inflation trend factor published by the office pursuant to 857 858 subparagraph 4. If an insurer chooses to make a separate filing 859 under this paragraph, it must implement the rate in such a 860 manner that all rate increases implemented as a result of the 861 separate filing, together with rate increases associated with 862 any other rate filing, do or financing products to replace or 863 finance the payment of the amount covered by the Temporary 864 Increase in Coverage Limits (TICL) portion of the Florida 865 Hurricane Catastrophe Fund including replacement reinsurance for 866 the TICL reductions made pursuant to s. 215.555(17) (e); the 867 actual cost paid due to the application of the TICL premium 868 factor pursuant to s. 215.555(17)(f); and the actual cost paid 869 due to the application of the cash build-up factor pursuant to 870 s. 215.555(5)(b) if the insurer:

871 a. Elects to purchase financing products such as a liquidity instrument or line of credit, in which case the cost 872 873 included in the filing for the liquidity instrument or line of 874 credit may not result in a premium increase exceeding 3 percent 875 for any individual policyholder. All costs contained in the 876 filing may not result in an overall premium increase of more 877 than 10 percent for any individual policyholder, excluding coverage changes and surcharges, within the same policy year. 878

b. <u>An insurer that makes a filing relating to reinsurance</u>
or financing products must include the following Includes in the
filing: a copy of all of its reinsurance, liquidity instrument,
or line of credit contracts; proof of the billing or payment for
the contracts; and the calculation upon which the proposed rate

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884 change is based <u>demonstrating</u> demonstrates that the costs meet 885 the criteria of this section and are not loaded for expenses or 886 profit for the insurer making the filing.

c. Any filing made pursuant this paragraph may include only
 the Includes no other changes to its rates which are expressly
 authorized by this paragraph in the filing.

d. Has not implemented a rate increase within the 6 months
 immediately preceding the filing.

892 e. Does not file for a rate increase under any other
893 paragraph within 6 months after making a filing under this
894 paragraph.

895 <u>d.f.</u> An insurer that purchases reinsurance or financing 896 products from an affiliated company <u>may make a filing pursuant</u> 897 <u>to in compliance with</u> this paragraph does so only if the costs 898 for such reinsurance or financing products are charged at or 899 below charges made for comparable coverage by nonaffiliated 900 reinsurers or financial entities making such coverage or 901 financing products available in this state.

902 <u>e. An insurer that makes a filing as the result of a change</u> 903 <u>in an inflation trend factor published by the office need</u> 904 <u>support that filing only with rates and rating examples and an</u> 905 <u>explanation demonstrating the insurer's eligibility to adopt the</u> 906 <u>inflation trend factor.</u>

907 2. An insurer may only make <u>only</u> one filing in any 12-month
908 period under this paragraph.

3. An insurer that elects to implement a rate change under this paragraph must file its rate filing with the office at least 45 days before the effective date of the rate change. After an insurer submits a complete filing that meets all of the

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913 requirements of this paragraph, the office has 45 days after the 914 date of the filing to review the rate filing and determine if 915 the rate is excessive, inadequate, or unfairly discriminatory. 916 4. Beginning January 1, 2011, the office shall publish an 917 annual informational memorandum to establish one or more 918 inflation trend factors that may be stated separately for 919 personal and residential property and for building coverage, 920 contents coverage, additional living expense coverage, and 921 liability coverage, if applicable. These factors shall represent 922 an estimate of cost increases or decreases based upon publicly 923 available relevant data and economic indices that are identified 924 in the memorandum. Such factors are exempt from the rulemaking requirements of chapter 120, and insurers are not required to 925 926 adopt the factors. The office may publish factors for any line 927 of insurance, but is required to publish a factor only for 928 residential property insurance.

930 The provisions of this subsection <u>do</u> shall not apply to workers' 931 compensation and employer's liability insurance and to motor 932 vehicle insurance.

933 (3) (a) For individual risks that are not rated in 934 accordance with the insurer's rates, rating schedules, rating 935 manuals, and underwriting rules filed with the office and which 936 have been submitted to the insurer for individual rating, the 937 insurer must maintain documentation on each risk subject to 938 individual risk rating. The documentation must identify the 939 named insured and specify the characteristics and classification 940 of the risk supporting the reason for the risk being individually risk rated, including any modifications to existing 941

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942 approved forms to be used on the risk. The insurer must maintain 943 these records for a period of at least 5 years after the 944 effective date of the policy.

(b) Individual risk rates and modifications to existing
approved forms are not subject to this part or part II, except
for paragraph (a) and ss. 627.402, 627.403, 627.4035, 627.404,
627.405, 627.406, 627.407, 627.4085, 627.409, 627.4132,
627.4133, 627.415, 627.416, 627.417, 627.419, 627.425, 627.426,
627.4265, 627.427, and 627.428, but are subject to all other
applicable provisions of this code and rules adopted thereunder.

952 (c) This subsection does not apply to private passenger953 motor vehicle insurance.

954 (4) (a) Contingent on specific appropriations made to 955 implement this subsection, in order to enhance the ability of 956 consumers to compare premiums and to increase the accuracy and 957 usefulness of rate and product comparison information for 958 homeowners' insurance, the office shall develop or contract with 959 a private entity to develop a comprehensive program for 960 providing the consumer with all available information necessary 961 to make an informed purchase of the insurance product that best 962 serves the needs of the individual.

963 (b) In developing the comprehensive program, the office 964 shall rely as much as is practical on information that is 965 currently available and shall consider:

966 <u>1. The most efficient means for developing, hosting, and</u> 967 <u>operating a separate website that consolidates all consumer</u> 968 <u>information for price comparisons, filed complaints, financial</u> 969 <u>strength, underwriting, and receivership information and other</u> 970 <u>data useful to consumers;</u>

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971	2. Whether all admitted insurers should be required to
972	submit additional information to populate the composite website
973	and how often such submissions must be made;
974	3. Whether all admitted insurers should be required to
975	provide links from the website into each individual insurer's
976	website in order to enable consumers to access product rate
977	information and apply for quotations;
978	4. Developing a plan to publicize the existence,
979	availability, and value of the website; and
980	5. Any other provision that would make relevant homeowners'
981	insurance information more readily available so that consumers
982	can make informed product comparisons and purchasing decisions.
983	(c) Before establishing the program or website, the office
984	shall conduct a cost-benefit analysis to determine the most
985	effective approach for establishing and operating the program
986	and website. Based on the results of the analysis, the office
987	shall submit a proposed implementation plan for review and
988	approval by the Financial Services Commission. The
989	implementation plan shall include an estimated timeline for
990	establishing the program and website; a description of the data
991	and functionality to be provided by the site, a strategy for
992	publicizing the website to consumers; a recommended approach for
993	developing, hosting, and operating the website; and an estimate
994	of all major nonrecurring and recurring costs required to
995	establish and operate the website. Upon approval of the plan,
996	the office may initiate the establishment of the program.
997	(5)(4) The establishment of any rate, rating
998	classification, rating plan or schedule, or variation thereof in
999	violation of part IX of chapter 626 is also in violation of this

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1000 section. In order to enhance the ability of consumers to compare premiums and to increase the accuracy and usefulness of rate-1001 1002 comparison information provided by the office to the public, the 1003 office shall develop a proposed standard rating territory plan to be used by all authorized property and casualty insurers for 1004 1005 residential property insurance. In adopting the proposed plan, 1006 the office may consider geographical characteristics relevant to 1007 risk, county lines, major roadways, existing rating territories 1008 used by a significant segment of the market, and other relevant 1009 factors. Such plan shall be submitted to the President of the 1010 Senate and the Speaker of the House of Representatives by 1011 January 15, 2006. The plan may not be implemented unless 1012 authorized by further act of the Legislature.

1013 (6) (5) With respect to a rate filing involving coverage of the type for which the insurer is required to pay a 1014 reimbursement premium to the Florida Hurricane Catastrophe Fund, 1015 1016 the insurer may fully recoup in its property insurance premiums 1017 any reimbursement premiums paid to the Florida Hurricane 1018 Catastrophe Fund, together with reasonable costs of other 1019 reinsurance, but except as otherwise provided in this section, 1020 may not recoup reinsurance costs that duplicate coverage 1021 provided by the Florida Hurricane Catastrophe Fund. An insurer 1022 may not recoup more than 1 year of reimbursement premium at a 1023 time. Any under-recoupment from the prior year may be added to 1024 the following year's reimbursement premium, and any over-1025 recoupment shall be subtracted from the following year's 1026 reimbursement premium.

1027 <u>(7)(6)</u>(a) If an insurer requests an administrative hearing 1028 pursuant to s. 120.57 related to a rate filing under this
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1029 section, the director of the Division of Administrative Hearings 1030 shall expedite the hearing and assign an administrative law 1031 judge who shall commence the hearing within 30 days after the 1032 receipt of the formal request and shall enter a recommended 1033 order within 30 days after the hearing or within 30 days after 1034 receipt of the hearing transcript by the administrative law 1035 judge, whichever is later. Each party shall be allowed 10 days in which to submit written exceptions to the recommended order. 1036 1037 The office shall enter a final order within 30 days after the 1038 entry of the recommended order. The provisions of this paragraph 1039 may be waived upon stipulation of all parties.

(b) Upon entry of a final order, the insurer may request a expedited appellate review pursuant to the Florida Rules of Appellate Procedure. It is the intent of the Legislature that the First District Court of Appeal grant an insurer's request for an expedited appellate review.

1045 <u>(8) (7)</u> (a) The provisions of this subsection apply only with 1046 respect to rates for medical malpractice insurance and shall 1047 control to the extent of any conflict with other provisions of 1048 this section.

1049 (b) Any portion of a judgment entered or settlement paid as 1050 a result of a statutory or common-law bad faith action and any 1051 portion of a judgment entered which awards punitive damages 1052 against an insurer may not be included in the insurer's rate 1053 base, and shall not be used to justify a rate or rate change. 1054 Any common-law bad faith action identified as such, any portion 1055 of a settlement entered as a result of a statutory or common-law 1056 action, or any portion of a settlement wherein an insurer agrees 1057 to pay specific punitive damages may not be used to justify a

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1058 rate or rate change. The portion of the taxable costs and 1059 attorney's fees which is identified as being related to the bad 1060 faith and punitive damages in these judgments and settlements 1061 may not be included in the insurer's rate base and may not be 1062 used utilized to justify a rate or rate change.

1063 (c) Upon reviewing a rate filing and determining whether 1064 the rate is excessive, inadequate, or unfairly discriminatory, 1065 the office shall consider, in accordance with generally accepted 1066 and reasonable actuarial techniques, past and present 1067 prospective loss experience, either using loss experience solely 1068 for this state or giving greater credibility to this state's 1069 loss data after applying actuarially sound methods of assigning 1070 credibility to such data.

1071 (d) Rates shall be deemed excessive if, among other 1072 standards established by this section, the rate structure 1073 provides for replenishment of reserves or surpluses from 1074 premiums when the replenishment is attributable to investment 1075 losses.

1076 (e) The insurer must apply a discount or surcharge based on 1077 the health care provider's loss experience or shall establish an 1078 alternative method giving due consideration to the provider's 1079 loss experience. The insurer must include in the filing a copy 1080 of the surcharge or discount schedule or a description of the 1081 alternative method used, and must provide a copy of such 1082 schedule or description, as approved by the office, to 1083 policyholders at the time of renewal and to prospective 1084 policyholders at the time of application for coverage.

1085 (f) Each medical malpractice insurer must make a rate 1086 filing under this section, sworn to by at least two executive



1087 officers of the insurer, at least once each calendar year. 1088 (8) (a) 1. No later than 60 days after the effective date of medical malpractice legislation enacted during the 2003 Special 1089 1090 Session D of the Florida Legislature, the office shall calculate 1091 a presumed factor that reflects the impact that the changes 1092 contained in such legislation will have on rates for medical 1093 malpractice insurance and shall issue a notice informing all 1094 insurers writing medical malpractice coverage of such presumed 1095 factor. In determining the presumed factor, the office shall use 1096 generally accepted actuarial techniques and standards provided 1097 in this section in determining the expected impact on losses, 1098 expenses, and investment income of the insurer. To the extent 1099 that the operation of a provision of medical malpractice 1100 legislation enacted during the 2003 Special Session D of the 1101 Florida Legislature is stayed pending a constitutional 1102 challenge, the impact of that provision shall not be included in 1103 the calculation of a presumed factor under this subparagraph. 2. No later than 60 days after the office issues its notice 1104 1105 of the presumed rate change factor under subparagraph 1., each insurer writing medical malpractice coverage in this state shall 1106 1107 submit to the office a rate filing for medical malpractice 1108 insurance, which will take effect no later than January 1, 2004, 1109 and apply retroactively to policies issued or renewed on or 1110 after the effective date of medical malpractice legislation

1112 Legislature. Except as authorized under paragraph (b), the 1113 filing shall reflect an overall rate reduction at least as great 1114 as the presumed factor determined under subparagraph 1. With 1115 respect to policies issued on or after the effective date of

enacted during the 2003 Special Session D of the Florida

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1116	such legislation and prior to the effective date of the rate
1117	filing required by this subsection, the office shall order the
1118	insurer to make a refund of the amount that was charged in
1119	excess of the rate that is approved.
1120	(b) Any insurer or rating organization that contends that
1121	the rate provided for in paragraph (a) is excessive, inadequate,
1122	or unfairly discriminatory shall separately state in its filing
1123	the rate it contends is appropriate and shall state with
1124	specificity the factors or data that it contends should be
1125	considered in order to produce such appropriate rate. The
1126	insurer or rating organization shall be permitted to use all of
1127	the generally accepted actuarial techniques provided in this
1128	section in making any filing pursuant to this subsection. The
1129	office shall review each such exception and approve or
1130	disapprove it prior to use. It shall be the insurer's burden to
1131	actuarially justify any deviations from the rates required to be
1132	filed under paragraph (a). The insurer making a filing under
1133	this paragraph shall include in the filing the expected impact
1134	of medical malpractice legislation enacted during the 2003
1135	Special Session D of the Florida Legislature on losses,
1136	expenses, and rates.
1137	(c) If any provision of medical malpractice legislation
1138	enacted during the 2003 Special Session D of the Florida
1139	Legislature is held invalid by a court of competent
1140	jurisdiction, the office shall permit an adjustment of all
1141	medical malpractice rates filed under this section to reflect
1142	the impact of such holding on such rates so as to ensure that
1143	the rates are not excessive, inadequate, or unfairly
1144	discriminatory.
I	



1145 (d) Rates approved on or before July 1, 2003, for medical 1146 malpractice insurance shall remain in effect until the effective 1147 date of a new rate filing approved under this subsection.

(e) The calculation and notice by the office of the presumed factor pursuant to paragraph (a) is not an order or rule that is subject to chapter 120. If the office enters into a contract with an independent consultant to assist the office in calculating the presumed factor, such contract shall not be subject to the competitive solicitation requirements of s. 287.057.

(9) (a) The chief executive officer or chief financial officer of a property insurer and the chief actuary of a property insurer must certify under oath and subject to the penalty of perjury, on a form approved by the commission, the following information, which must accompany a rate filing:

1160 1. The signing officer and actuary have reviewed the rate 1161 filing;

1162 2. Based on the signing officer's and actuary's knowledge, 1163 the rate filing does not contain any untrue statement of a 1164 material fact or omit to state a material fact necessary in 1165 order to make the statements made, in light of the circumstances 1166 under which such statements were made, not misleading;

3. Based on the signing officer's and actuary's knowledge, the information and other factors described in paragraph (2)(b), including, but not limited to, investment income, fairly present in all material respects the basis of the rate filing for the periods presented in the filing; and

1172 4. Based on the signing officer's and actuary's knowledge,1173 the rate filing reflects all premium savings that are reasonably

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1174 expected to result from legislative enactments and are in 1175 accordance with generally accepted and reasonable actuarial 1176 techniques.

(b) A signing officer or actuary knowingly making a false certification under this subsection commits a violation of s. 626.9541(1)(e) and is subject to the penalties under s. 626.9521.

(c) Failure to provide such certification by the officer and actuary shall result in the rate filing being disapproved without prejudice to be refiled.

(d) A certification made pursuant to paragraph (a) is not rendered false if, after making the subject rate filing, the insurer provides the office with additional or supplementary information pursuant to a formal or informal request from the office.

1189 <u>(e) (d)</u> The commission may adopt rules and forms pursuant to 1190 ss. 120.536(1) and 120.54 to administer this subsection.

(10) The burden is on the office to establish that rates 1191 1192 are excessive for personal lines residential coverage with a 1193 dwelling replacement cost of \$1 million or more or for a single 1194 condominium unit with a combined dwelling and contents 1195 replacement cost of \$1 million or more. Upon request of the 1196 office, the insurer shall provide to the office such loss and 1197 expense information as the office reasonably needs to meet this 1198 burden.

(11) Any interest paid pursuant to s. 627.70131(5) may not be included in the insurer's rate base and may not be used to justify a rate or rate change.

1202

Section 15. Section 627.0629, Florida Statutes, is amended



1203 to read: 1204 627.0629 Residential property insurance; rate filings.-1205 (1) (a) It is the intent of the Legislature that insurers 1206 must provide the most accurate pricing signals available savings 1207 to encourage consumers to who install or implement windstorm 1208 damage mitigation techniques, alterations, or solutions to their 1209 properties to prevent windstorm losses. It is also the intent of 1210 the Legislature that implementation of mitigation discounts not 1211 result in a loss of income to the insurers granting the 1212 discounts, so that the aggregate of mitigation discounts should 1213 not exceed the aggregate of the expected reduction in loss that 1214 is attributable to the mitigation efforts for which discounts 1215 are granted. A rate filing for residential property insurance 1216 must include actuarially reasonable discounts, credits, debits, 1217 or other rate differentials, or appropriate reductions in 1218 deductibles, which provide the proper pricing for all 1219 properties. The rate filing must take into account the presence 1220 or absence of on which fixtures or construction techniques 1221 demonstrated to reduce the amount of loss in a windstorm have 1222 been installed or implemented. The fixtures or construction 1223 techniques shall include, but not be limited to, fixtures or 1224 construction techniques that which enhance roof strength, roof 1225 covering performance, roof-to-wall strength, wall-to-floor-to-1226 foundation strength, opening protection, and window, door, and 1227 skylight strength. Credits, debits, discounts, or other rate 1228 differentials, or appropriate reductions or increases in 1229 deductibles, which recognize the presence or absence of for 1230 fixtures and construction techniques that which meet the minimum 1231 requirements of the Florida Building Code must be included in

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1232 the rate filing. If an insurer demonstrates that the aggregate 1233 of its mitigation discounts results in a reduction to revenue 1234 which exceeds the reduction of the aggregate loss that is 1235 expected to result from the mitigation, that insurer may recover 1236 the lost revenue through an increase in its base rates. All 1237 insurance companies must make a rate filing which includes the credits, discounts, or other rate differentials or reductions in 1238 deductibles by February 28, 2003. By July 1, 2007, the office 1239 1240 shall reevaluate the discounts, credits, other rate 1241 differentials, and appropriate reductions in deductibles for 1242 fixtures and construction techniques that meet the minimum 1243 requirements of the Florida Building Code, based upon actual 1244 experience or any other loss relativity studies available to the 1245 office. The office shall determine the discounts, credits, 1246 debits, other rate differentials, and appropriate reductions or 1247 increases in deductibles that reflect the full actuarial value 1248 of such revaluation, which may be used by insurers in rate 1249 filings.

1250 (b) By February 1, 2011, the Office of Insurance 1251 Regulation, in consultation with the Department of Financial 1252 Services and the Department of Community Affairs, shall develop 1253 and make publicly available a proposed method for insurers to 1254 establish discounts, credits, or other rate differentials for 1255 hurricane mitigation measures which directly correlate to the 1256 numerical rating assigned to a structure pursuant to the uniform 1257 home grading scale adopted by the Financial Services Commission 1258 pursuant to s. 215.55865, including any proposed changes to the uniform home grading scale. By October 1, 2011, the commission 1259 shall adopt rules requiring insurers to make rate filings for 1260



1261 residential property insurance which revise insurers' discounts, 1262 credits, or other rate differentials for hurricane mitigation measures so that such rate differentials correlate directly to 1263 1264 the uniform home grading scale. The rules may include such 1265 changes to the uniform home grading scale as the commission 1266 determines are necessary, and may specify the minimum required 1267 discounts, credits, or other rate differentials. Such rate 1268 differentials must be consistent with generally accepted 1269 actuarial principles and wind-loss mitigation studies. The rules 1270 shall allow a period of at least 2 years after the effective 1271 date of the revised mitigation discounts, credits, or other rate 1272 differentials for a property owner to obtain an inspection or 1273 otherwise qualify for the revised credit, during which time the 1274 insurer shall continue to apply the mitigation credit that was 1275 applied immediately prior to the effective date of the revised 1276 credit. Discounts, credits, and other rate differentials 1277 established for rate filings under this paragraph shall supersede, after adoption, the discounts, credits, and other 1278 1279 rate differentials included in rate filings under paragraph (a). 1280

(2) (a) A rate filing for residential property insurance 1281 made on or before the implementation of paragraph (b) may include rate factors that reflect the manner in which building 1282 1283 code enforcement in a particular jurisdiction addresses the risk 1284 of wind damage. + However, such a rate filing must also provide 1285 for variations from such rate factors on an individual basis 1286 based on an inspection of a particular structure by a licensed 1287 home inspector, which inspection may be at the cost of the insured. 1288

1289

(b) A rate filing for residential property insurance made

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1290 more than 150 days after approval by the office of a building 1291 code rating factor plan submitted by a statewide rating 1292 organization shall include positive and negative rate factors 1293 that reflect the manner in which building code enforcement in a 1294 particular jurisdiction addresses risk of wind damage. The rate 1295 filing shall include variations from standard rate factors on an 1296 individual basis based on inspection of a particular structure 1297 by a licensed home inspector. If an inspection is requested by 1298 the insured, the insurer may require the insured to pay the 1299 reasonable cost of the inspection. This paragraph applies to 1300 structures constructed or renovated after the implementation of 1301 this paragraph.

(c) The premium notice shall specify the amount by which the rate has been adjusted as a result of this subsection and shall also specify the maximum possible positive and negative adjustments that are approved for use by the insurer under this subsection.

1307 (3) A rate filing made on or after July 1, 1995, for mobile home owner's insurance must include appropriate discounts, 1308 1309 credits, or other rate differentials for mobile homes 1310 constructed to comply with American Society of Civil Engineers Standard ANSI/ASCE 7-88, adopted by the United States Department 1311 of Housing and Urban Development on July 13, 1994, and that also 1312 1313 comply with all applicable tie-down requirements provided by 1314 state law.

(4) The Legislature finds that separate consideration and notice of hurricane insurance premiums will assist consumers by providing greater assurance that hurricane premiums are lawful and by providing more complete information regarding the

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1319 components of property insurance premiums. Effective January 1, 1320 1997, A rate filing for residential property insurance shall be 1321 separated into two components, rates for hurricane coverage and 1322 rates for all other coverages. A premium notice reflecting a 1323 rate implemented on the basis of such a filing shall separately 1324 indicate the premium for hurricane coverage and the premium for 1325 all other coverages.

1326 (5) In order to provide an appropriate transition period, 1327 an insurer may, in its sole discretion, implement an approved 1328 rate filing for residential property insurance over a period of 1329 years. An insurer electing to phase in its rate filing must 1330 provide an informational notice to the office setting out its 1331 schedule for implementation of the phased-in rate filing. An 1332 insurer may include in its rate the actual cost of private 1333 market reinsurance that corresponds to available coverage of the 1334 Temporary Increase in Coverage Limits, TICL, from the Florida 1335 Hurricane Catastrophe Fund. The insurer may also include the 1336 cost of reinsurance to replace the TICL reduction implemented 1337 pursuant to s. 215.555(17)(d)9. However, this cost for 1338 reinsurance may not include any expense or profit load or result 1339 in a total annual base rate increase in excess of 10 percent.

(6) Any rate filing that is based in whole or part on data from a computer model may not exceed 15 percent unless there is a public hearing.

(7) An insurer may implement appropriate discounts or other rate differentials of up to 10 percent of the annual premium to mobile home owners who provide to the insurer evidence of a current inspection of tie-downs for the mobile home, certifying that the tie-downs have been properly installed and are in good

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1348 condition.

1349 (8) EVALUATION OF RESIDENTIAL PROPERTY STRUCTURAL1350 SOUNDNESS.—

(a) It is the intent of the Legislature to provide a program whereby homeowners may obtain an evaluation of the wind resistance of their homes with respect to preventing damage from hurricanes, together with a recommendation of reasonable steps that may be taken to upgrade their homes to better withstand hurricane force winds.

(b) To the extent that funds are provided for this purpose in the General Appropriations Act, the Legislature hereby authorizes the establishment of a program to be administered by the Citizens Property Insurance Corporation for homeowners insured in the high-risk account.

(c) The program shall provide grants to homeowners, for the purpose of providing homeowner applicants with funds to conduct an evaluation of the integrity of their homes with respect to withstanding hurricane force winds, recommendations to retrofit the homes to better withstand damage from such winds, and the estimated cost to make the recommended retrofits.

1368 (d) The Department of Community Affairs shall establish by 1369 rule standards to govern the quality of the evaluation, the 1370 quality of the recommendations for retrofitting, the eligibility of the persons conducting the evaluation, and the selection of 1371 1372 applicants under the program. In establishing the rule, the 1373 Department of Community Affairs shall consult with the advisory 1374 committee to minimize the possibility of fraud or abuse in the 1375 evaluation and retrofitting process, and to ensure that funds 1376 spent by homeowners acting on the recommendations achieve

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1377 positive results.

(e) The Citizens Property Insurance Corporation shall
identify areas of this state with the greatest wind risk to
residential properties and recommend annually to the Department
of Community Affairs priority target areas for such evaluations
and inclusion with the associated residential construction
mitigation program.

(9) A property insurance rate filing that includes any adjustments related to premiums paid to the Florida Hurricane Catastrophe Fund must include a complete calculation of the insurer's catastrophe load, and the information in the filing may not be limited solely to recovery of moneys paid to the fund.

1390Section 16. Paragraphs (b), (c), (d), and (y) of subsection1391(6) of section 627.351, Florida Statutes, are amended to read:

1392 1393 627.351 Insurance risk apportionment plans.-

(6) CITIZENS PROPERTY INSURANCE CORPORATION.-

1394 (b)1. All insurers authorized to write one or more subject 1395 lines of business in this state are subject to assessment by the 1396 corporation and, for the purposes of this subsection, are 1397 referred to collectively as "assessable insurers." Insurers writing one or more subject lines of business in this state 1398 1399 pursuant to part VIII of chapter 626 are not assessable 1400 insurers, but insureds who procure one or more subject lines of 1401 business in this state pursuant to part VIII of chapter 626 are 1402 subject to assessment by the corporation and are referred to 1403 collectively as "assessable insureds." An authorized insurer's assessment liability begins shall begin on the first day of the 1404 1405 calendar year following the year in which the insurer was issued

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1406 a certificate of authority to transact insurance for subject 1407 lines of business in this state and <u>terminates</u> shall terminate 1 1408 year after the end of the first calendar year during which the 1409 insurer no longer holds a certificate of authority to transact 1410 insurance for subject lines of business in this state.

1411 2.a. All revenues, assets, liabilities, losses, and 1412 expenses of the corporation <u>are shall be</u> divided into three 1413 separate accounts as follows:

1414 (I) A personal lines account for personal residential 1415 policies issued by the corporation or issued by the Residential 1416 Property and Casualty Joint Underwriting Association and renewed 1417 by the corporation which provides that provide comprehensive, 1418 multiperil coverage on risks that are not located in areas 1419 eligible for coverage in the Florida Windstorm Underwriting 1420 Association as those areas were defined on January 1, 2002, and 1421 for such policies that do not provide coverage for the peril of 1422 wind on risks that are located in such areas;

(II) A commercial lines account for commercial residential 1423 1424 and commercial nonresidential policies issued by the corporation 1425 or issued by the Residential Property and Casualty Joint 1426 Underwriting Association and renewed by the corporation which 1427 that provide coverage for basic property perils on risks which 1428 that are not located in areas eligible for coverage in the 1429 Florida Windstorm Underwriting Association as those areas were 1430 defined on January 1, 2002, and for such policies that do not 1431 provide coverage for the peril of wind on risks that are located 1432 in such areas; and

1433 (III) A <u>coastal</u> high-risk account for personal residential 1434 policies and commercial residential and commercial



1435 nonresidential property policies issued by the corporation or 1436 transferred to the corporation which provides that provide coverage for the peril of wind on risks that are located in 1437 areas eligible for coverage in the Florida Windstorm 1438 1439 Underwriting Association as those areas were defined on January 1440 1, 2002. The corporation may offer policies that provide 1441 multiperil coverage and the corporation shall continue to offer policies that provide coverage only for the peril of wind for 1442 1443 risks located in areas eligible for coverage in the coastal 1444 high-risk account. In issuing multiperil coverage, the 1445 corporation may use its approved policy forms and rates for the 1446 personal lines account. An applicant or insured who is eligible to purchase a multiperil policy from the corporation may 1447 1448 purchase a multiperil policy from an authorized insurer without prejudice to the applicant's or insured's eligibility to 1449 1450 prospectively purchase a policy that provides coverage only for the peril of wind from the corporation. An applicant or insured 1451 who is eligible for a corporation policy that provides coverage 1452 1453 only for the peril of wind may elect to purchase or retain such 1454 policy and also purchase or retain coverage excluding wind from 1455 an authorized insurer without prejudice to the applicant's or 1456 insured's eligibility to prospectively purchase a policy that 1457 provides multiperil coverage from the corporation. It is the 1458 goal of the Legislature that there would be an overall average 1459 savings of 10 percent or more for a policyholder who currently has a wind-only policy with the corporation, and an ex-wind 1460 1461 policy with a voluntary insurer or the corporation, and who then obtains a multiperil policy from the corporation. It is the 1462 1463 intent of the Legislature that the offer of multiperil coverage

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1464 in the coastal high-risk account be made and implemented in a 1465 manner that does not adversely affect the tax-exempt status of 1466 the corporation or creditworthiness of or security for currently outstanding financing obligations or credit facilities of the 1467 1468 coastal high-risk account, the personal lines account, or the 1469 commercial lines account. The coastal high-risk account must 1470 also include quota share primary insurance under subparagraph (c)2. The area eligible for coverage under the coastal high-risk 1471 1472 account also includes the area within Port Canaveral, which is 1473 bordered on the south by the City of Cape Canaveral, bordered on 1474 the west by the Banana River, and bordered on the north by 1475 Federal Government property.

1476 b. The three separate accounts must be maintained as long 1477 as financing obligations entered into by the Florida Windstorm 1478 Underwriting Association or Residential Property and Casualty 1479 Joint Underwriting Association are outstanding, in accordance with the terms of the corresponding financing documents. If When 1480 the financing obligations are no longer outstanding τ in 1481 1482 accordance with the terms of the corresponding financing 1483 documents, the corporation may use a single account for all 1484 revenues, assets, liabilities, losses, and expenses of the 1485 corporation. Consistent with the requirement of this subparagraph and prudent investment policies that minimize the 1486 1487 cost of carrying debt, the board shall exercise its best efforts 1488 to retire existing debt or to obtain approval of necessary 1489 parties to amend the terms of existing debt, so as to structure 1490 the most efficient plan to consolidate the three separate accounts into a single account. By February 1, 2007, the board 1491 1492 shall submit a report to the Financial Services Commission, the

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1493 President of the Senate, and the Speaker of the House of 1494 Representatives which includes an analysis of consolidating the 1495 accounts, the actions the board has taken to minimize the cost 1496 of carrying debt, and its recommendations for executing the most 1497 efficient plan.

1498 c. Creditors of the Residential Property and Casualty Joint 1499 Underwriting Association and of the accounts specified in sub-1500 sub-subparagraphs a.(I) and (II) may have a claim against, and 1501 recourse to, the accounts referred to in sub-subparagraphs 1502 a.(I) and (II) and shall have no claim against, or recourse to, 1503 the account referred to in sub-subparagraph a.(III). 1504 Creditors of the Florida Windstorm Underwriting Association 1505 shall have a claim against, and recourse to, the account 1506 referred to in sub-subparagraph a.(III) and shall have no 1507 claim against, or recourse to, the accounts referred to in sub-1508 sub-subparagraphs a. (I) and (II).

1509 d. Revenues, assets, liabilities, losses, and expenses not 1510 attributable to particular accounts shall be prorated among the 1511 accounts.

e. The Legislature finds that the revenues of the corporation are revenues that are necessary to meet the requirements set forth in documents authorizing the issuance of bonds under this subsection.

1516 f. No part of the income of the corporation may inure to 1517 the benefit of any private person.

1518

3. With respect to a deficit in an account:

a. After accounting for the Citizens policyholder surcharge
imposed under sub-subparagraph i., <u>if</u> when the remaining
projected deficit incurred in a particular calendar year is not

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1522 greater than 6 percent of the aggregate statewide direct written 1523 premium for the subject lines of business for the prior calendar 1524 year, the entire deficit shall be recovered through regular 1525 assessments of assessable insurers under paragraph (p) and 1526 assessable insureds.

1527 b. After accounting for the Citizens policyholder surcharge 1528 imposed under sub-subparagraph i., when the remaining projected 1529 deficit incurred in a particular calendar year exceeds 6 percent 1530 of the aggregate statewide direct written premium for the 1531 subject lines of business for the prior calendar year, the 1532 corporation shall levy regular assessments on assessable 1533 insurers under paragraph (q) (p) and on assessable insureds in 1534 an amount equal to the greater of 6 percent of the deficit or 6 1535 percent of the aggregate statewide direct written premium for 1536 the subject lines of business for the prior calendar year. Any 1537 remaining deficit shall be recovered through emergency 1538 assessments under sub-subparagraph d.

c. Each assessable insurer's share of the amount being 1539 1540 assessed under sub-subparagraph a. or sub-subparagraph b. must 1541 shall be in the proportion that the assessable insurer's direct 1542 written premium for the subject lines of business for the year 1543 preceding the assessment bears to the aggregate statewide direct 1544 written premium for the subject lines of business for that year. 1545 The assessment percentage applicable to each assessable insured 1546 is the ratio of the amount being assessed under sub-subparagraph 1547 a. or sub-subparagraph b. to the aggregate statewide direct 1548 written premium for the subject lines of business for the prior 1549 year. Assessments levied by the corporation on assessable 1550 insurers under sub-subparagraphs a. and b. shall be paid as

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1551 required by the corporation's plan of operation and paragraph 1552 (q) (p). Assessments levied by the corporation on assessable 1553 insureds under sub-subparagraphs a. and b. shall be collected by 1554 the surplus lines agent at the time the surplus lines agent 1555 collects the surplus lines tax required by s. 626.932 and shall 1556 be paid to the Florida Surplus Lines Service Office at the time 1557 the surplus lines agent pays the surplus lines tax to the 1558 Florida Surplus Lines Service Office. Upon receipt of regular 1559 assessments from surplus lines agents, the Florida Surplus Lines 1560 Service Office shall transfer the assessments directly to the 1561 corporation as determined by the corporation.

1562 d. Upon a determination by the board of governors that a 1563 deficit in an account exceeds the amount that will be recovered 1564 through regular assessments under sub-subparagraph a. or sub-1565 subparagraph b., plus the amount that is expected to be 1566 recovered through surcharges under sub-subparagraph i., as to 1567 the remaining projected deficit the board shall levy, after verification by the office, emergency assessments, for as many 1568 1569 years as necessary to cover the deficits, to be collected by 1570 assessable insurers and the corporation and collected from 1571 assessable insureds upon issuance or renewal of policies for 1572 subject lines of business, excluding National Flood Insurance 1573 policies. The amount of the emergency assessment collected in a 1574 particular year shall be a uniform percentage of that year's 1575 direct written premium for subject lines of business and all accounts of the corporation, excluding National Flood Insurance 1576 1577 Program policy premiums, as annually determined by the board and verified by the office. The office shall verify the arithmetic 1578 1579 calculations involved in the board's determination within 30

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1580 days after receipt of the information on which the determination 1581 was based. Notwithstanding any other provision of law, the 1582 corporation and each assessable insurer that writes subject 1583 lines of business shall collect emergency assessments from its 1584 policyholders without such obligation being affected by any 1585 credit, limitation, exemption, or deferment. Emergency 1586 assessments levied by the corporation on assessable insureds 1587 shall be collected by the surplus lines agent at the time the 1588 surplus lines agent collects the surplus lines tax required by 1589 s. 626.932 and shall be paid to the Florida Surplus Lines 1590 Service Office at the time the surplus lines agent pays the 1591 surplus lines tax to the Florida Surplus Lines Service Office. 1592 The emergency assessments so collected shall be transferred 1593 directly to the corporation on a periodic basis as determined by 1594 the corporation and shall be held by the corporation solely in 1595 the applicable account. The aggregate amount of emergency 1596 assessments levied for an account under this sub-subparagraph in 1597 any calendar year may, at the discretion of the board of 1598 governors, be less than but may not exceed the greater of 10 1599 percent of the amount needed to cover the deficit, plus 1600 interest, fees, commissions, required reserves, and other costs 1601 associated with financing of the original deficit, or 10 percent 1602 of the aggregate statewide direct written premium for subject 1603 lines of business and for all accounts of the corporation for 1604 the prior year, plus interest, fees, commissions, required 1605 reserves, and other costs associated with financing the deficit.

1606 e. The corporation may pledge the proceeds of assessments,
1607 projected recoveries from the Florida Hurricane Catastrophe
1608 Fund, other insurance and reinsurance recoverables, policyholder

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1609 surcharges and other surcharges, and other funds available to 1610 the corporation as the source of revenue for and to secure bonds 1611 issued under paragraph (p), bonds or other indebtedness issued 1612 under subparagraph (c)3., or lines of credit or other financing 1613 mechanisms issued or created under this subsection, or to retire 1614 any other debt incurred as a result of deficits or events giving 1615 rise to deficits, or in any other way that the board determines 1616 will efficiently recover such deficits. The purpose of the lines 1617 of credit or other financing mechanisms is to provide additional 1618 resources to assist the corporation in covering claims and 1619 expenses attributable to a catastrophe. As used in this 1620 subsection, the term "assessments" includes regular assessments 1621 under sub-subparagraph a., sub-subparagraph b., or subparagraph 1622 (p)1. and emergency assessments under sub-subparagraph d. 1623 Emergency assessments collected under sub-subparagraph d. are 1624 not part of an insurer's rates, are not premium, and are not 1625 subject to premium tax, fees, or commissions; however, failure 1626 to pay the emergency assessment shall be treated as failure to 1627 pay premium. The emergency assessments under sub-subparagraph d. 1628 shall continue as long as any bonds issued or other indebtedness 1629 incurred with respect to a deficit for which the assessment was 1630 imposed remain outstanding, unless adequate provision has been 1631 made for the payment of such bonds or other indebtedness 1632 pursuant to the documents governing such bonds or other 1633 indebtedness.

1634 f. As used in this subsection for purposes of any deficit 1635 incurred on or after January 25, 2007, the term "subject lines 1636 of business" means insurance written by assessable insurers or 1637 procured by assessable insureds for all property and casualty

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1638 lines of business in this state, but not including workers' 1639 compensation or medical malpractice. As used in the sub-1640 subparagraph, the term "property and casualty lines of business" 1641 includes all lines of business identified on Form 2, Exhibit of 1642 Premiums and Losses, in the annual statement required of 1643 authorized insurers by s. 624.424 and any rule adopted under 1644 this section, except for those lines identified as accident and 1645 health insurance and except for policies written under the 1646 National Flood Insurance Program or the Federal Crop Insurance 1647 Program. For purposes of this sub-subparagraph, the term 1648 "workers' compensation" includes both workers' compensation 1649 insurance and excess workers' compensation insurance.

1650 g. The Florida Surplus Lines Service Office shall determine 1651 annually the aggregate statewide written premium in subject 1652 lines of business procured by assessable insureds and shall 1653 report that information to the corporation in a form and at a 1654 time the corporation specifies to ensure that the corporation 1655 can meet the requirements of this subsection and the 1656 corporation's financing obligations.

h. The Florida Surplus Lines Service Office shall verify
the proper application by surplus lines agents of assessment
percentages for regular assessments and emergency assessments
levied under this subparagraph on assessable insureds and shall
assist the corporation in ensuring the accurate, timely
collection and payment of assessments by surplus lines agents as
required by the corporation.

1664 i.<u>(I)</u> If a deficit is incurred in any account in 2008 or
1665 thereafter, the board of governors shall levy a Citizens
1666 policyholder surcharge against all policyholders of the



1667 corporation. for a 12-month period, which
1668 (II) The Citizens policyholder surcharge shall be levied
1669 collected at the time of issuance or renewal of a policy, as a
1670 uniform percentage of the premium for the policy of up to 15
1671 percent of such premium, which funds shall be used to offset the
1672 deficit.

1673 <u>(III) The Citizens policyholder surcharge is payable upon</u> 1674 <u>cancellation or termination of the policy, upon renewal of the</u> 1675 <u>policy, or upon issuance of a new policy by Citizens within the</u> 1676 <u>first 12 months after the date of the levy or the period of time</u> 1677 <u>necessary to fully collect the Citizens policyholder surcharge</u> 1678 <u>amount.</u>

1679 <u>(IV) The corporation may not levy any regular assessments</u> 1680 <u>under paragraph (q) pursuant to sub-subparagraph a. or sub-</u> 1681 <u>subparagraph b. with respect to a particular year's deficit</u> 1682 <u>until the corporation has first levied a Citizens policyholder</u> 1683 <u>surcharge under this sub-subparagraph in the full amount</u> 1684 authorized by this sub-subparagraph.

1685 <u>(V)</u> Citizens policyholder surcharges under this sub-1686 subparagraph are not considered premium and are not subject to 1687 commissions, fees, or premium taxes. However, failure to pay 1688 such surcharges shall be treated as failure to pay premium.

j. If the amount of any assessments or surcharges collected from corporation policyholders, assessable insurers or their policyholders, or assessable insureds exceeds the amount of the deficits, such excess amounts shall be remitted to and retained by the corporation in a reserve to be used by the corporation, as determined by the board of governors and approved by the office, to pay claims or reduce any past, present, or future

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1696 1697

(c) The plan of operation of the corporation:

plan-year deficits or to reduce outstanding debt.

1698 1. Must provide for adoption of residential property and 1699 casualty insurance policy forms and commercial residential and 1700 nonresidential property insurance forms, which forms must be 1701 approved by the office prior to use. The corporation shall adopt 1702 the following policy forms:

a. Standard personal lines policy forms that are comprehensive multiperil policies providing full coverage of a residential property equivalent to the coverage provided in the private insurance market under an HO-3, HO-4, or HO-6 policy.

b. Basic personal lines policy forms that are policies similar to an HO-8 policy or a dwelling fire policy that provide coverage meeting the requirements of the secondary mortgage market, but which coverage is more limited than the coverage under a standard policy.

1712 c. Commercial lines residential and nonresidential policy 1713 forms that are generally similar to the basic perils of full 1714 coverage obtainable for commercial residential structures and 1715 commercial nonresidential structures in the admitted voluntary 1716 market.

d. Personal lines and commercial lines residential property
insurance forms that cover the peril of wind only. The forms are
applicable only to residential properties located in areas
eligible for coverage under the <u>coastal</u> high-risk account
referred to in sub-subparagraph (b)2.a.

e. Commercial lines nonresidential property insurance forms that cover the peril of wind only. The forms are applicable only to nonresidential properties located in areas eligible for

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1725 coverage under the <u>coastal</u> high-risk account referred to in sub-1726 subparagraph (b)2.a.

1727 f. The corporation may adopt variations of the policy forms 1728 listed in sub-subparagraphs a.-e. that contain more restrictive 1729 coverage.

1730 2.a. Must provide that the corporation adopt a program in 1731 which the corporation and authorized insurers enter into quota 1732 share primary insurance agreements for hurricane coverage, as 1733 defined in s. 627.4025(2)(a), for eligible risks, and adopt 1734 property insurance forms for eligible risks which cover the 1735 peril of wind only. As used in this subsection, the term:

1736 (I) "Quota share primary insurance" means an arrangement in 1737 which the primary hurricane coverage of an eligible risk is 1738 provided in specified percentages by the corporation and an authorized insurer. The corporation and authorized insurer are 1739 1740 each solely responsible for a specified percentage of hurricane 1741 coverage of an eligible risk as set forth in a quota share 1742 primary insurance agreement between the corporation and an 1743 authorized insurer and the insurance contract. The 1744 responsibility of the corporation or authorized insurer to pay 1745 its specified percentage of hurricane losses of an eligible 1746 risk, as set forth in the quota share primary insurance 1747 agreement, may not be altered by the inability of the other 1748 party to the agreement to pay its specified percentage of 1749 hurricane losses. Eligible risks that are provided hurricane 1750 coverage through a quota share primary insurance arrangement 1751 must be provided policy forms that set forth the obligations of 1752 the corporation and authorized insurer under the arrangement, 1753 clearly specify the percentages of quota share primary insurance

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1754 provided by the corporation and authorized insurer, and 1755 conspicuously and clearly state that neither the authorized 1756 insurer nor the corporation may be held responsible beyond its 1757 specified percentage of coverage of hurricane losses.

(II) "Eligible risks" means personal lines residential and commercial lines residential risks that meet the underwriting criteria of the corporation and are located in areas that were eligible for coverage by the Florida Windstorm Underwriting Association on January 1, 2002.

b. The corporation may enter into quota share primary
insurance agreements with authorized insurers at corporation
coverage levels of 90 percent and 50 percent.

1766 c. If the corporation determines that additional coverage 1767 levels are necessary to maximize participation in quota share 1768 primary insurance agreements by authorized insurers, the 1769 corporation may establish additional coverage levels. However, 1770 the corporation's quota share primary insurance coverage level 1771 may not exceed 90 percent.

d. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation must provide for a uniform specified percentage of coverage of hurricane losses, by county or territory as set forth by the corporation board, for all eligible risks of the authorized insurer covered under the quota share primary insurance agreement.

e. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation is subject to review and approval by the office. However, such agreement shall be authorized only as to insurance contracts entered into between an authorized insurer and an insured who is already

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1783 insured by the corporation for wind coverage.

1784 f. For all eligible risks covered under quota share primary 1785 insurance agreements, the exposure and coverage levels for both 1786 the corporation and authorized insurers shall be reported by the 1787 corporation to the Florida Hurricane Catastrophe Fund. For all 1788 policies of eligible risks covered under quota share primary 1789 insurance agreements, the corporation and the authorized insurer 1790 shall maintain complete and accurate records for the purpose of 1791 exposure and loss reimbursement audits as required by Florida 1792 Hurricane Catastrophe Fund rules. The corporation and the 1793 authorized insurer shall each maintain duplicate copies of 1794 policy declaration pages and supporting claims documents.

9. The corporation board shall establish in its plan of operation standards for quota share agreements which ensure that there is no discriminatory application among insurers as to the terms of quota share agreements, pricing of quota share agreements, incentive provisions if any, and consideration paid for servicing policies or adjusting claims.

1801 h. The quota share primary insurance agreement between the 1802 corporation and an authorized insurer must set forth the 1803 specific terms under which coverage is provided, including, but 1804 not limited to, the sale and servicing of policies issued under 1805 the agreement by the insurance agent of the authorized insurer 1806 producing the business, the reporting of information concerning 1807 eligible risks, the payment of premium to the corporation, and 1808 arrangements for the adjustment and payment of hurricane claims 1809 incurred on eligible risks by the claims adjuster and personnel of the authorized insurer. Entering into a quota sharing 1810 1811 insurance agreement between the corporation and an authorized

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1812 insurer shall be voluntary and at the discretion of the 1813 authorized insurer.

1814 3. May provide that the corporation may employ or otherwise 1815 contract with individuals or other entities to provide 1816 administrative or professional services that may be appropriate 1817 to effectuate the plan. The corporation shall have the power to 1818 borrow funds, by issuing bonds or by incurring other 1819 indebtedness, and shall have other powers reasonably necessary 1820 to effectuate the requirements of this subsection, including, 1821 without limitation, the power to issue bonds and incur other 1822 indebtedness in order to refinance outstanding bonds or other 1823 indebtedness. The corporation may, but is not required to, seek judicial validation of its bonds or other indebtedness under 1824 1825 chapter 75. The corporation may issue bonds or incur other 1826 indebtedness, or have bonds issued on its behalf by a unit of 1827 local government pursuant to subparagraph (p)2., in the absence 1828 of a hurricane or other weather-related event, upon a 1829 determination by the corporation, subject to approval by the 1830 office, that such action would enable it to efficiently meet the 1831 financial obligations of the corporation and that such 1832 financings are reasonably necessary to effectuate the 1833 requirements of this subsection. The corporation is authorized 1834 to take all actions needed to facilitate tax-free status for any 1835 such bonds or indebtedness, including formation of trusts or 1836 other affiliated entities. The corporation shall have the 1837 authority to pledge assessments, projected recoveries from the 1838 Florida Hurricane Catastrophe Fund, other reinsurance 1839 recoverables, market equalization and other surcharges, and 1840 other funds available to the corporation as security for bonds

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1841 or other indebtedness. In recognition of s. 10, Art. I of the 1842 State Constitution, prohibiting the impairment of obligations of 1843 contracts, it is the intent of the Legislature that no action be 1844 taken whose purpose is to impair any bond indenture or financing 1845 agreement or any revenue source committed by contract to such 1846 bond or other indebtedness.

1847 4.a. Must require that the corporation operate subject to 1848 the supervision and approval of a board of governors consisting 1849 of eight individuals who are residents of this state, from 1850 different geographical areas of this state. The Governor, the 1851 Chief Financial Officer, the President of the Senate, and the 1852 Speaker of the House of Representatives shall each appoint two 1853 members of the board. At least one of the two members appointed 1854 by each appointing officer must have demonstrated expertise in 1855 insurance, and is deemed to be within the scope of the exemption 1856 provided in s. 112.313(7)(b). The Chief Financial Officer shall designate one of the appointees as chair. All board members 1857 1858 serve at the pleasure of the appointing officer. All members of 1859 the board of governors are subject to removal at will by the 1860 officers who appointed them. All board members, including the 1861 chair, must be appointed to serve for 3-year terms beginning 1862 annually on a date designated by the plan. However, for the 1863 first term beginning on or after July 1, 2009, each appointing 1864 officer shall appoint one member of the board for a 2-year term 1865 and one member for a 3-year term. Any board vacancy shall be 1866 filled for the unexpired term by the appointing officer. The 1867 Chief Financial Officer shall appoint a technical advisory group 1868 to provide information and advice to the board of governors in 1869 connection with the board's duties under this subsection. The

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1870 executive director and senior managers of the corporation shall 1871 be engaged by the board and serve at the pleasure of the board. 1872 Any executive director appointed on or after July 1, 2006, is 1873 subject to confirmation by the Senate. The executive director is 1874 responsible for employing other staff as the corporation may 1875 require, subject to review and concurrence by the board.

1876 b. The board shall create a Market Accountability Advisory 1877 Committee to assist the corporation in developing awareness of 1878 its rates and its customer and agent service levels in 1879 relationship to the voluntary market insurers writing similar 1880 coverage. The members of the advisory committee shall consist of 1881 the following 11 persons, one of whom must be elected chair by 1882 the members of the committee: four representatives, one 1883 appointed by the Florida Association of Insurance Agents, one by the Florida Association of Insurance and Financial Advisors, one 1884 1885 by the Professional Insurance Agents of Florida, and one by the 1886 Latin American Association of Insurance Agencies; three 1887 representatives appointed by the insurers with the three highest 1888 voluntary market share of residential property insurance 1889 business in the state; one representative from the Office of 1890 Insurance Regulation; one consumer appointed by the board who is 1891 insured by the corporation at the time of appointment to the 1892 committee; one representative appointed by the Florida 1893 Association of Realtors; and one representative appointed by the 1894 Florida Bankers Association. All members must serve for 3-year 1895 terms and may serve for consecutive terms. The committee shall 1896 report to the corporation at each board meeting on insurance 1897 market issues which may include rates and rate competition with 1898 the voluntary market; service, including policy issuance, claims

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1899 processing, and general responsiveness to policyholders, 1900 applicants, and agents; and matters relating to depopulation.

1901 5. Must provide a procedure for determining the eligibility1902 of a risk for coverage, as follows:

1903 a. Subject to the provisions of s. 627.3517, with respect 1904 to personal lines residential risks, if the risk is offered 1905 coverage from an authorized insurer at the insurer's approved 1906 rate under either a standard policy including wind coverage or, 1907 if consistent with the insurer's underwriting rules as filed 1908 with the office, a basic policy including wind coverage, for a 1909 new application to the corporation for coverage, the risk is not 1910 eligible for any policy issued by the corporation unless the 1911 premium for coverage from the authorized insurer is more than 15 1912 percent greater than the premium for comparable coverage from 1913 the corporation. If the risk is not able to obtain any such 1914 offer, the risk is eligible for either a standard policy 1915 including wind coverage or a basic policy including wind 1916 coverage issued by the corporation; however, if the risk could 1917 not be insured under a standard policy including wind coverage 1918 regardless of market conditions, the risk shall be eligible for 1919 a basic policy including wind coverage unless rejected under 1920 subparagraph 8. However, with regard to a policyholder of the 1921 corporation or a policyholder removed from the corporation 1922 through an assumption agreement until the end of the assumption 1923 period, the policyholder remains eligible for coverage from the 1924 corporation regardless of any offer of coverage from an 1925 authorized insurer or surplus lines insurer. The corporation shall determine the type of policy to be provided on the basis 1926 1927 of objective standards specified in the underwriting manual and

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1928 based on generally accepted underwriting practices.

(I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the corporation is not currently appointed by the insurer, the insurer shall:

(A) Pay to the producing agent of record of the policy, for
the first year, an amount that is the greater of the insurer's
usual and customary commission for the type of policy written or
a fee equal to the usual and customary commission of the
corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

1947 If the producing agent is unwilling or unable to accept 1948 appointment, the new insurer shall pay the agent in accordance 1949 with sub-sub-subparagraph (A).

(II) When the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

(A) Pay to the producing agent of record of the corporation
policy, for the first year, an amount that is the greater of the
insurer's usual and customary commission for the type of policy

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1957 written or a fee equal to the usual and customary commission of 1958 the corporation; or

(B) Offer to allow the producing agent of record of the corporation policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

1965 If the producing agent is unwilling or unable to accept 1966 appointment, the new insurer shall pay the agent in accordance 1967 with sub-sub-subparagraph (A).

1968 b. With respect to commercial lines residential risks, for 1969 a new application to the corporation for coverage, if the risk 1970 is offered coverage under a policy including wind coverage from 1971 an authorized insurer at its approved rate, the risk is not 1972 eligible for any policy issued by the corporation unless the 1973 premium for coverage from the authorized insurer is more than 15 1974 percent greater than the premium for comparable coverage from 1975 the corporation. If the risk is not able to obtain any such 1976 offer, the risk is eligible for a policy including wind coverage 1977 issued by the corporation. However, with regard to a 1978 policyholder of the corporation or a policyholder removed from 1979 the corporation through an assumption agreement until the end of 1980 the assumption period, the policyholder remains eligible for 1981 coverage from the corporation regardless of any offer of 1982 coverage from an authorized insurer or surplus lines insurer.

(I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is

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1986 issued to the risk by the corporation or during the first 30 1987 days of coverage by the corporation, and the producing agent who 1988 submitted the application to the plan or the corporation is not 1989 currently appointed by the insurer, the insurer shall:

(A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

2001 If the producing agent is unwilling or unable to accept 2002 appointment, the new insurer shall pay the agent in accordance 2003 with sub-sub-subparagraph (A).

(II) When the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

(A) Pay to the producing agent of record of the corporation policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

2013 (B) Offer to allow the producing agent of record of the 2014 corporation policy to continue servicing the policy for a period

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2015 of not less than 1 year and offer to pay the agent the greater 2016 of the insurer's or the corporation's usual and customary 2017 commission for the type of policy written.

2019 If the producing agent is unwilling or unable to accept 2020 appointment, the new insurer shall pay the agent in accordance 2021 with sub-sub-subparagraph (A).

2022 c. For purposes of determining comparable coverage under 2023 sub-subparagraphs a. and b., the comparison shall be based on 2024 those forms and coverages that are reasonably comparable. The 2025 corporation may rely on a determination of comparable coverage 2026 and premium made by the producing agent who submits the 2027 application to the corporation, made in the agent's capacity as 2028 the corporation's agent. A comparison may be made solely of the 2029 premium with respect to the main building or structure only on 2030 the following basis: the same coverage A or other building 2031 limits; the same percentage hurricane deductible that applies on 2032 an annual basis or that applies to each hurricane for commercial 2033 residential property; the same percentage of ordinance and law 2034 coverage, if the same limit is offered by both the corporation 2035 and the authorized insurer; the same mitigation credits, to the 2036 extent the same types of credits are offered both by the 2037 corporation and the authorized insurer; the same method for loss 2038 payment, such as replacement cost or actual cash value, if the 2039 same method is offered both by the corporation and the 2040 authorized insurer in accordance with underwriting rules; and 2041 any other form or coverage that is reasonably comparable as 2042 determined by the board. If an application is submitted to the 2043 corporation for wind-only coverage in the coastal high-risk

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2044 account, the premium for the corporation's wind-only policy plus 2045 the premium for the ex-wind policy that is offered by an 2046 authorized insurer to the applicant shall be compared to the 2047 premium for multiperil coverage offered by an authorized 2048 insurer, subject to the standards for comparison specified in 2049 this subparagraph. If the corporation or the applicant requests 2050 from the authorized insurer a breakdown of the premium of the 2051 offer by types of coverage so that a comparison may be made by 2052 the corporation or its agent and the authorized insurer refuses 2053 or is unable to provide such information, the corporation may 2054 treat the offer as not being an offer of coverage from an 2055 authorized insurer at the insurer's approved rate.

2056 6. Must include rules for classifications of risks and 2057 rates therefor.

2058 7. Must provide that if premium and investment income for 2059 an account attributable to a particular calendar year are in 2060 excess of projected losses and expenses for the account 2061 attributable to that year, such excess shall be held in surplus 2062 in the account. Such surplus shall be available to defray 2063 deficits in that account as to future years and shall be used 2064 for that purpose prior to assessing assessable insurers and 2065 assessable insureds as to any calendar year.

8. Must provide objective criteria and procedures to be uniformly applied for all applicants in determining whether an individual risk is so hazardous as to be uninsurable. In making this determination and in establishing the criteria and procedures, the following shall be considered:

2071 a. Whether the likelihood of a loss for the individual risk 2072 is substantially higher than for other risks of the same class;
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and



b. Whether the uncertainty associated with the individual

2075 risk is such that an appropriate premium cannot be determined. 2076 2077 The acceptance or rejection of a risk by the corporation shall 2078 be construed as the private placement of insurance, and the 2079 provisions of chapter 120 shall not apply. 2080 9. Must provide that the corporation shall make its best 2081 efforts to procure catastrophe reinsurance at reasonable rates, 2082 to cover its projected 100-year probable maximum loss as 2083 determined by the board of governors. 2084 10. The policies issued by the corporation must provide 2085 that, if the corporation or the market assistance plan obtains 2086 an offer from an authorized insurer to cover the risk at its 2087 approved rates, the risk is no longer eligible for renewal 2088 through the corporation, except as otherwise provided in this 2089 subsection. 2090 11. Corporation policies and applications must include a 2091 notice that the corporation policy could, under this section, be 2092 replaced with a policy issued by an authorized insurer that does 2093 not provide coverage identical to the coverage provided by the 2094 corporation. The notice shall also specify that acceptance of 2095 corporation coverage creates a conclusive presumption that the 2096 applicant or policyholder is aware of this potential. 2097 12. May establish, subject to approval by the office, 2098

2098 different eligibility requirements and operational procedures 2099 for any line or type of coverage for any specified county or 2100 area if the board determines that such changes to the 2101 eligibility requirements and operational procedures are

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2102 justified due to the voluntary market being sufficiently stable 2103 and competitive in such area or for such line or type of 2104 coverage and that consumers who, in good faith, are unable to 2105 obtain insurance through the voluntary market through ordinary 2106 methods would continue to have access to coverage from the 2107 corporation. When coverage is sought in connection with a real 2108 property transfer, such requirements and procedures shall not 2109 provide for an effective date of coverage later than the date of 2110 the closing of the transfer as established by the transferor, 2111 the transferee, and, if applicable, the lender.

2112 13. Must provide that, with respect to the coastal high-2113 risk account, any assessable insurer with a surplus as to 2114 policyholders of \$25 million or less writing 25 percent or more 2115 of its total countrywide property insurance premiums in this 2116 state may petition the office, within the first 90 days of each 2117 calendar year, to qualify as a limited apportionment company. A 2118 regular assessment levied by the corporation on a limited apportionment company for a deficit incurred by the corporation 2119 2120 for the coastal high-risk account in 2006 or thereafter may be 2121 paid to the corporation on a monthly basis as the assessments 2122 are collected by the limited apportionment company from its 2123 insureds pursuant to s. 627.3512, but the regular assessment 2124 must be paid in full within 12 months after being levied by the 2125 corporation. A limited apportionment company shall collect from 2126 its policyholders any emergency assessment imposed under sub-2127 subparagraph (b)3.d. The plan shall provide that, if the office 2128 determines that any regular assessment will result in an impairment of the surplus of a limited apportionment company, 2129 2130 the office may direct that all or part of such assessment be

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2131 deferred as provided in subparagraph (p)4. However, there shall 2132 be no limitation or deferment of an emergency assessment to be 2133 collected from policyholders under sub-subparagraph (b)3.d.

14. Must provide that the corporation appoint as its licensed agents only those agents who also hold an appointment as defined in s. 626.015(3) with an insurer who at the time of the agent's initial appointment by the corporation is authorized to write and is actually writing personal lines residential property coverage, commercial residential property coverage, or commercial nonresidential property coverage within the state.

2141 15. Must provide, by July 1, 2007, a premium payment plan 2142 option to its policyholders which allows at a minimum for 2143 quarterly and semiannual payment of premiums. A monthly payment 2144 plan may, but is not required to, be offered.

2145 16. Must limit coverage on mobile homes or manufactured 2146 homes built prior to 1994 to actual cash value of the dwelling 2147 rather than replacement costs of the dwelling.

2148 17. May provide such limits of coverage as the board 2149 determines, consistent with the requirements of this subsection.

18. May require commercial property to meet specified hurricane mitigation construction features as a condition of eligibility for coverage.

(d)1. All prospective employees for senior management positions, as defined by the plan of operation, are subject to background checks as a prerequisite for employment. The office shall conduct background checks on such prospective employees pursuant to ss. 624.34, 624.404(3), and 628.261.

2158 2. On or before July 1 of each year, employees of the 2159 corporation are required to sign and submit a statement

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2160 attesting that they do not have a conflict of interest, as 2161 defined in part III of chapter 112. As a condition of 2162 employment, all prospective employees are required to sign and 2163 submit to the corporation a conflict-of-interest statement.

2164 3. Senior managers and members of the board of governors 2165 are subject to the provisions of part III of chapter 112, 2166 including, but not limited to, the code of ethics and public 2167 disclosure and reporting of financial interests, pursuant to s. 2168 112.3145. Notwithstanding s. 112.3143(2), a board member may not 2169 vote on any measure that would inure to his or her special 2170 private gain or loss; that he or she knows would inure to the 2171 special private gain or loss of any principal by whom he or she 2172 is retained or to the parent organization or subsidiary of a 2173 corporate principal by which he or she is retained, other than 2174 an agency as defined in s. 112.312; or that he or she knows 2175 would inure to the special private gain or loss of a relative or 2176 business associate of the public officer. Before the vote is 2177 taken, such member shall publicly state to the assembly the 2178 nature of the his or her interest in the matter from which he or 2179 she is abstaining from voting and, within 15 days after the vote 2180 occurs, disclose the nature of his or her interest as a public 2181 record in a memorandum filed with the person responsible for 2182 recording the minutes of the meeting, who shall incorporate the 2183 memorandum in the minutes. Senior managers and board members are 2184 also required to file such disclosures with the Commission on 2185 Ethics and the Office of Insurance Regulation. The executive 2186 director of the corporation or his or her designee shall notify each existing and newly appointed and existing appointed member 2187 2188 of the board of governors and senior managers of their duty to

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2189 comply with the reporting requirements of part III of chapter 2190 112. At least quarterly, the executive director or his or her 2191 designee shall submit to the Commission on Ethics a list of 2192 names of the senior managers and members of the board of 2193 governors who are subject to the public disclosure requirements 2194 under s. 112.3145.

2195 4. Notwithstanding s. 112.3148 or s. 112.3149, or any other 2196 provision of law, an employee or board member may not knowingly 2197 accept, directly or indirectly, any gift or expenditure from a 2198 person or entity, or an employee or representative of such 2199 person or entity, that has a contractual relationship with the 2200 corporation or who is under consideration for a contract. An 2201 employee or board member who fails to comply with subparagraph 2202 3. or this subparagraph is subject to penalties provided under ss. 112.317 and 112.3173. 2203

5. Any senior manager of the corporation who is employed on or after January 1, 2007, regardless of the date of hire, who subsequently retires or terminates employment is prohibited from representing another person or entity before the corporation for 2 years after retirement or termination of employment from the corporation.

6. Any senior manager of the corporation who is employed on or after January 1, 2007, regardless of the date of hire, who subsequently retires or terminates employment is prohibited from having any employment or contractual relationship for 2 years with an insurer that has entered into a take-out bonus agreement with the corporation.

2216 (y) It is the intent of the Legislature that the amendments 2217 to this subsection enacted in 2002 should, over time, reduce the

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2218 probable maximum windstorm losses in the residual markets and 2219 should reduce the potential assessments to be levied on property 2220 insurers and policyholders statewide. In furtherance of this 2221 intent:

2222 1. The board shall, on or before February 1 of each year, 2223 provide a report to the President of the Senate and the Speaker 2224 of the House of Representatives showing the reduction or 2225 increase in the 100-year probable maximum loss attributable to 2226 wind-only coverages and the quota share program under this 2227 subsection combined, as compared to the benchmark 100-year 2228 probable maximum loss of the Florida Windstorm Underwriting 2229 Association. For purposes of this paragraph, the benchmark 100-2230 year probable maximum loss of the Florida Windstorm Underwriting 2231 Association shall be the calculation dated February 2001 and 2232 based on November 30, 2000, exposures. In order to ensure 2233 comparability of data, the board shall use the same methods for 2234 calculating its probable maximum loss as were used to calculate 2235 the benchmark probable maximum loss.

2236 2. Beginning December 1, 2012 2010, if the report under 2237 subparagraph 1. for any year indicates that the 100-year 2238 probable maximum loss attributable to wind-only coverages and 2239 the quota share program combined does not reflect a reduction of 2240 at least 25 percent from the benchmark, the board shall reduce 2241 the boundaries of the high-risk area eligible for wind-only 2242 coverages under this subsection in a manner calculated to reduce 2243 such probable maximum loss to an amount at least 25 percent 2244 below the benchmark.

2245 3. Beginning February 1, 2015, if the report under 2246 subparagraph 1. for any year indicates that the 100-year

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2247 probable maximum loss attributable to wind-only coverages and 2248 the quota share program combined does not reflect a reduction of 2249 at least 50 percent from the benchmark, the boundaries of the 2250 high-risk area eligible for wind-only coverages under this 2251 subsection shall be reduced by the elimination of any area that 2252 is not seaward of a line 1,000 feet inland from the Intracoastal 2253 Waterway.

2254 Section 17. <u>The Division of Statutory Revision is directed</u> 2255 <u>to prepare a reviser's bill for introduction at the next regular</u> 2256 <u>session of the Legislature to change the term "high-risk</u> 2257 <u>account" to "coastal account" to conform the Florida Statutes to</u> 2258 <u>the amendment to s. 627.351(6)(b)2.a.(III), Florida Statutes,</u>

2259 made by the this act.

2260 Section 18. Subsection (2) of section 627.4133, Florida 2261 Statutes, is amended to read:

2262 627.4133 Notice of cancellation, nonrenewal, or renewal 2263 premium.-

(2) With respect to any personal lines or commercial residential property insurance policy, including, but not limited to, any homeowner's, mobile home owner's, farmowner's, condominium association, condominium unit owner's, apartment building, or other policy covering a residential structure or its contents:

(a) The insurer shall give the named insured at least 45days' advance written notice of the renewal premium.

(b) The insurer shall give the named insured written notice of nonrenewal, cancellation, or termination at least 100 days <u>before prior to</u> the effective date of the nonrenewal, cancellation, or termination. However, the insurer shall give at

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2276 least 100 days' written notice, or written notice by June 1, 2277 whichever is earlier, for any nonrenewal, cancellation, or 2278 termination that would be effective between June 1 and November 2279 30. The notice must include the reason or reasons for the 2280 nonrenewal, cancellation, or termination, except that:

1. The insurer <u>must</u> shall give the named insured written notice of nonrenewal, cancellation, or termination at least 180 days <u>before</u> prior to the effective date of the nonrenewal, cancellation, or termination for a named insured whose residential structure has been insured by that insurer or an affiliated insurer for at least a 5-year period immediately prior to the date of the written notice.

2288 2. When cancellation is for nonpayment of premium, at least 2289 10 days' written notice of cancellation accompanied by the 2290 reason therefor must shall be given. As used in this 2291 subparagraph, the term "nonpayment of premium" means failure of 2292 the named insured to discharge when due any of her or his 2293 obligations in connection with the payment of premiums on a 2294 policy or any installment of such premium, whether the premium 2295 is payable directly to the insurer or its agent or indirectly 2296 under any premium finance plan or extension of credit, or 2297 failure to maintain membership in an organization if such 2298 membership is a condition precedent to insurance coverage. 2299 "Nonpayment of premium" also means the failure of a financial 2300 institution to honor an insurance applicant's check after 2301 delivery to a licensed agent for payment of a premium, even if 2302 the agent has previously delivered or transferred the premium to 2303 the insurer. If a dishonored check represents the initial 2304 premium payment, the contract and all contractual obligations

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2305 <u>are shall be</u> void ab initio unless the nonpayment is cured 2306 within the earlier of 5 days after actual notice by certified 2307 mail is received by the applicant or 15 days after notice is 2308 sent to the applicant by certified mail or registered mail, and 2309 if the contract is void, any premium received by the insurer 2310 from a third party must shall be refunded to that party in full.

2311 3. When such cancellation or termination occurs during the 2312 first 90 days during which the insurance is in force and the 2313 insurance is canceled or terminated for reasons other than 2314 nonpayment of premium, at least 20 days' written notice of 2315 cancellation or termination accompanied by the reason therefor 2316 must shall be given except if where there has been a material 2317 misstatement or misrepresentation or failure to comply with the 2318 underwriting requirements established by the insurer.

4. The requirement for providing written notice of nonrenewal by June 1 of any nonrenewal that would be effective between June 1 and November 30 does not apply to the following situations, but the insurer remains subject to the requirement to provide such notice at least 100 days <u>before</u> prior to the effective date of nonrenewal:

a. A policy that is nonrenewed due to a revision in the
coverage for sinkhole losses and catastrophic ground cover
collapse pursuant to s. 627.706, as amended by s. 30, chapter
2007-1, Laws of Florida.

b. A policy that is nonrenewed by Citizens Property
Insurance Corporation, pursuant to s. 627.351(6), for a policy
that has been assumed by an authorized insurer offering
replacement or renewal coverage to the policyholder is exempt
from the notice requirements of paragraph (a) and this

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2334	paragraph. In such cases, Citizens Property Insurance
2335	Corporation shall give the named insured written notice of
2336	nonrenewal at least 45 days before the effective date of the
2337	nonrenewal.
2338	
2339	After the policy has been in effect for 90 days, the policy <u>may</u>
2340	shall not be canceled by the insurer except <u>if</u> when there has
2341	been a material misstatement, a nonpayment of premium, a failure
2342	to comply with underwriting requirements established by the
2343	insurer within 90 days of the date of effectuation of coverage,
2344	or a substantial change in the risk covered by the policy or ${ m if}$
2345	when the cancellation is for all insureds under such policies
2346	for a given class of insureds. This paragraph does not apply to
2347	individually rated risks having a policy term of less than 90
2348	days.
2349	5. Notwithstanding any other provision of law, an insurer
2350	may cancel or nonrenew a property insurance policy upon a
2351	minimum of 45 days' notice if the office finds that the early
2352	cancellation of some or all of the insurer's policies is
2353	necessary to protect the best interests of the public or
2354	policyholders and the office approves the insurer's plan for
2355	early cancellation or nonrenewal of some or all of its policies.
2356	The office may base such a finding upon the financial condition
2357	of the insurer, lack of adequate reinsurance coverage for
2358	hurricane risk, or other relevant factors. The office may
2359	condition its finding on the consent of the insurer to be placed
2360	in administrative supervision pursuant to s. 624.81 or consent
2361	to the appointment of a receiver under chapter 631.
2362	(c) If the insurer fails to provide the notice required by

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2363 this subsection, other than the 10-day notice, the coverage 2364 provided to the named insured shall remain in effect until the 2365 effective date of replacement coverage or until the expiration 2366 of a period of days after the notice is given equal to the 2367 required notice period, whichever occurs first. The premium for 2368 the coverage shall remain the same during any such extension 2369 period except that, in the event of failure to provide notice of 2370 nonrenewal, if the rate filing then in effect would have 2371 resulted in a premium reduction, the premium during such 2372 extension must shall be calculated based on the later rate 2373 filing.

2374 (d)1. Upon a declaration of an emergency pursuant to s. 2375 252.36 and the filing of an order by the Commissioner of 2376 Insurance Regulation, an insurer may not cancel or nonrenew a 2377 personal residential or commercial residential property insurance policy covering a dwelling or residential property 2378 2379 located in this state which has been damaged as a result of a 2380 hurricane or wind loss that is the subject of the declaration of 2381 emergency for a period of 90 days after the dwelling or 2382 residential property has been repaired. A structure is deemed to 2383 be repaired when substantially completed and restored to the 2384 extent that it is insurable by another authorized insurer that 2385 is writing policies in this state.

2386 2. However, an insurer or agent may cancel or nonrenew such a policy <u>before</u> prior to the repair of the dwelling or residential property:

a. Upon 10 days' notice for nonpayment of premium; orb. Upon 45 days' notice:

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2390

(I) For a material misstatement or fraud related to the

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2392 claim;

2393 (II) If the insurer determines that the insured has 2394 unreasonably caused a delay in the repair of the dwelling; or 2395

(III) If the insurer has paid policy limits.

2396 3. If the insurer elects to nonrenew a policy covering a 2397 property that has been damaged, the insurer shall provide at 2398 least 90 days' notice to the insured that the insurer intends to 2399 nonrenew the policy 90 days after the dwelling or residential 2400 property has been repaired. Nothing in this paragraph shall 2401 prevent the insurer from canceling or nonrenewing the policy 90 2402 days after the repairs are complete for the same reasons the 2403 insurer would otherwise have canceled or nonrenewed the policy 2404 but for the limitations of subparagraph 1. The Financial 2405 Services Commission may adopt rules, and the Commissioner of 2406 Insurance Regulation may issue orders, necessary to implement 2407 this paragraph.

2408 4. This paragraph shall also applies apply to personal residential and commercial residential policies covering 2409 2410 property that was damaged as the result of Tropical Storm 2411 Bonnie, Hurricane Charley, Hurricane Frances, Hurricane Ivan, or 2412 Hurricane Jeanne.

2413 (e) If any cancellation or nonrenewal of a policy subject to this subsection is to take effect during the duration of a 2414 2415 hurricane as defined in s. 627.4025(2)(c), the effective date of 2416 such cancellation or nonrenewal is extended until the end of the 2417 duration of such hurricane. The insurer may collect premium at 2418 the prior rates or the rates then in effect for the period of 2419 time for which coverage is extended. This paragraph does not 2420 apply to any property with respect to which replacement coverage

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2421	has been obtained and which is in effect for a claim occurring
2422	during the duration of the hurricane.
2423	Section 19. Section 627.43141, Florida Statutes, is created
2424	to read:
2425	627.43141 Notice of change in policy terms
2426	(1) As used in this section, the term:
2427	(a) "Change in policy terms" means the modification,
2428	addition, or deletion of any term, coverage, duty, or condition
2429	from the previous policy. The correction of typographical or
2430	scrivener's errors or the application of mandated legislative
2431	changes is not a change in policy terms.
2432	(b) "Policy" means a written contract of personal lines
2433	property insurance or a written agreement for insurance, or the
2434	certificate of such insurance, by whatever name called, and
2435	includes all clauses, riders, endorsements, and papers that are
2436	a part of such policy. The term does not include a binder as
2437	defined in s. 627.420 unless the duration of the binder period
2438	exceeds 60 days.
2439	(c) "Renewal" means the issuance and delivery by an insurer
2440	of a policy superseding at the end of the policy period a policy
2441	previously issued and delivered by the same insurer or the
2442	issuance and delivery of a certificate or notice extending the
2443	term of a policy beyond its policy period or term. Any policy
2444	that has a policy period or term of less than 6 months or any
2445	policy that does not have a fixed expiration date shall, for
2446	purposes of this section, be considered as written for
2447	successive policy periods or terms of 6 months.
2448	(2) A renewal policy may contain a change in policy terms.
2449	If a renewal policy contains a change in policy terms, the

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2450	insurer shall give the named insured a written notice of the
2451	change in policy terms, which must be enclosed along with the
2452	written notice of renewal premium required by ss. 627.4133 and
2453	627.728. Such notice should be entitled "Notice of Change in
2454	Policy Terms."
2455	(3) Although not required, proof of mailing or registered
2456	mailing through the United States Postal Service of the Notice
2457	of Change in Policy Terms to the named insured at the address
2458	shown in the policy is sufficient proof of notice.
2459	(4) Receipt of payment of the premium for the renewal
2460	policy by the insurer is deemed to be acceptance of the new
2461	policy terms by the named insured.
2462	(5) If an insurer fails to provide the notice required in
2463	subsection (2), the original policy terms shall remain in effect
2464	until the next renewal and the proper service of the notice or
2465	until the effective date of replacement coverage obtained by the
2466	named insured, whichever occurs first.
2467	(6) The intent of this section is to:
2468	(a) Allow an insurer to make a change in policy terms
2469	without nonrenewing policyholders that the insurer wishes to
2470	continue insuring.
2471	(b) Alleviate concern and confusion to the policyholder
2472	caused by the required policy nonrenewal for the limited issue
2473	when an insurer intends to renew the insurance policy but the
2474	new policy contains a change in policy terms.
2475	(c) Encourage policyholders to discuss their coverages with
2476	their insurance agents.
2477	Section 20. Section 627.7011, Florida Statutes, is amended
2478	to read:

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2479 627.7011 Homeowners' policies; offer of replacement cost 2480 coverage and law and ordinance coverage.-

(1) <u>Before</u> Prior to issuing <u>or renewing</u> a homeowner's insurance policy on or after October 1, 2005, or prior to the first renewal of a homeowner's insurance policy on or after October 1, 2005, the insurer must offer each of the following:

2485 (a) A policy or endorsement providing that any loss which 2486 is repaired or replaced will be adjusted on the basis of 2487 replacement costs not exceeding policy limits as to the 2488 dwelling, rather than actual cash value, but not including costs 2489 necessary to meet applicable laws and ordinances regulating the 2490 construction, use, or repair of any property or requiring the tearing down of any property, including the costs of removing 2491 2492 debris.

2493 (b) A policy or endorsement providing that, subject to 2494 other policy provisions, any loss which is repaired or replaced 2495 at any location will be adjusted on the basis of replacement costs not exceeding policy limits as to the dwelling, rather 2496 2497 than actual cash value, and also including costs necessary to 2498 meet applicable laws and ordinances regulating the construction, 2499 use, or repair of any property or requiring the tearing down of 2500 any property, including the costs of removing debris.+ However, 2501 such additional costs necessary to meet applicable laws and 2502 ordinances may be limited to either 25 percent or 50 percent of 2503 the dwelling limit, as selected by the policyholder, and such coverage shall apply only to repairs of the damaged portion of 2504 2505 the structure unless the total damage to the structure exceeds 2506 50 percent of the replacement cost of the structure. 2507

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2508 An insurer is not required to make the offers required by this 2509 subsection with respect to the issuance or renewal of a 2510 homeowner's policy that contains the provisions specified in 2511 paragraph (b) for law and ordinance coverage limited to 25 2512 percent of the dwelling limit, except that the insurer must 2513 offer the law and ordinance coverage limited to 50 percent of 2514 the dwelling limit. This subsection does not prohibit the offer 2515 of a guaranteed replacement cost policy.

2516 (2) Unless the insurer obtains the policyholder's written 2517 refusal of the policies or endorsements specified in subsection 2518 (1), any policy covering the dwelling is deemed to include the 2519 law and ordinance coverage limited to 25 percent of the dwelling 2520 limit. The rejection or selection of alternative coverage shall 2521 be made on a form approved by the office. The form shall fully 2522 advise the applicant of the nature of the coverage being 2523 rejected. If this form is signed by a named insured, it will be 2524 conclusively presumed that there was an informed, knowing rejection of the coverage or election of the alternative 2525 2526 coverage on behalf of all insureds. Unless the policyholder 2527 requests in writing the coverage specified in this section, it 2528 need not be provided in or supplemental to any other policy that 2529 renews, insures, extends, changes, supersedes, or replaces an 2530 existing policy when the policyholder has rejected the coverage 2531 specified in this section or has selected alternative coverage. 2532 The insurer must provide such policyholder with notice of the availability of such coverage in a form approved by the office 2533 2534 at least once every 3 years. The failure to provide such notice constitutes a violation of this code, but does not affect the 2535 2536 coverage provided under the policy.

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2537 (3)(a) In the event of a loss for which a dwelling is 2538 insured on the basis of replacement costs, the insurer initially 2539 must pay at least the actual cash value of the insured loss, 2540 less any applicable deductible. An insured shall subsequently 2541 enter into a contract for the performance of building and 2542 structural repairs. The insurer shall pay any remaining amounts 2543 incurred to perform such repairs as the work is performed. With 2544 the exception of incidental expenses to mitigate further damage, 2545 the insurer or any contractor or subcontractor may not require 2546 the policyholder to advance payment for such repairs or 2547 expenses. The insurer may waive the requirement for a contract 2548 as provided in this paragraph. An insured shall have a period of 2549 one 1 year after the date the insurer pays actual cash value to 2550 make a claim for replacement cost. If a total loss of a dwelling 2551 occurs, the insurer shall pay the replacement cost coverage 2552 without reservation or holdback of any depreciation in value, 2553 pursuant to s. 627.702.

(b) In the event of a loss for which a dwelling or personal property is insured on the basis of replacement costs, the insurer shall pay the replacement cost without reservation or holdback of any depreciation in value, whether or not the insured replaces or repairs the dwelling or property.

(4) <u>A</u> Any homeowner's insurance policy issued or renewed on or after October 1, 2005, must include in bold type no smaller than 18 points the following statement:

2563 "LAW AND ORDINANCE COVERAGE IS AN IMPORTANT COVERAGE
2564 THAT YOU MAY WISH TO PURCHASE. YOU MAY ALSO NEED TO
2565 CONSIDER THE PURCHASE OF FLOOD INSURANCE FROM THE

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2566 NATIONAL FLOOD INSURANCE PROGRAM. WITHOUT THIS 2567 COVERAGE, YOU MAY HAVE UNCOVERED LOSSES. PLEASE 2568 DISCUSS THESE COVERAGES WITH YOUR INSURANCE AGENT." 2569 The intent of this subsection is to encourage policyholders to 2570 purchase sufficient coverage to protect them in case events 2571 excluded from the standard homeowners policy, such as law and 2572 ordinance enforcement and flood, combine with covered events to 2573 produce damage or loss to the insured property. The intent is 2574 also to encourage policyholders to discuss these issues with 2575 their insurance agent.

2576 (5) Nothing in This section does not shall be construed to 2577 apply to policies not considered to be "homeowners' policies," 2578 as that term is commonly understood in the insurance industry. 2579 This section specifically does not apply to mobile home 2580 policies. Nothing in This section does not limit shall be 2581 construed as limiting the ability of any insurer to reject or 2582 nonrenew any insured or applicant on the grounds that the 2583 structure does not meet underwriting criteria applicable to 2584 replacement cost or law and ordinance policies or for other 2585 lawful reasons.

(6) This section does not prohibit an insurer from limiting its liability under a policy or endorsement providing that loss will be adjusted on the basis of replacement costs to the lesser of:

2590 (a) The limit of liability shown on the policy declarations 2591 page;

2592(b) The reasonable and necessary cost to repair the2593damaged, destroyed, or stolen covered property; or

(c) The reasonable and necessary cost to replace the

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2595 damaged, destroyed, or stolen covered property. 2596 (7) This section does not prohibit an insurer from 2597 exercising its right to repair damaged property in compliance 2598 with its policy and s. 627.702(7). 2599 Section 21. Paragraph (a) of subsection (5) of section 2600 627.70131, Florida Statutes, is amended to read: 2601 627.70131 Insurer's duty to acknowledge communications 2602 regarding claims; investigation.-2603 (5) (a) Within 90 days after an insurer receives notice of 2604 an initial or supplemental a property insurance claim from a 2605 policyholder, the insurer shall pay or deny such claim or a 2606 portion of the claim unless the failure to pay such claim or a 2607 portion of the claim is caused by factors beyond the control of 2608 the insurer which reasonably prevent such payment. Any payment of an initial or supplemental a claim or portion of such a claim 2609 2610 made paid 90 days after the insurer receives notice of the claim, or made paid more than 15 days after there are no longer 2611 2612 factors beyond the control of the insurer which reasonably 2613 prevented such payment, whichever is later, shall bear interest 2614 at the rate set forth in s. 55.03. Interest begins to accrue 2615 from the date the insurer receives notice of the claim. The 2616 provisions of this subsection may not be waived, voided, or 2617 nullified by the terms of the insurance policy. If there is a 2618 right to prejudgment interest, the insured shall select whether 2619 to receive prejudgment interest or interest under this 2620 subsection. Interest is payable when the claim or portion of the 2621 claim is paid. Failure to comply with this subsection constitutes a violation of this code. However, failure to comply 2622 2623 with this subsection shall not form the sole basis for a private

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2624 cause of action. 2625 2626 2627 And the title is amended as follows: 2628 Delete lines 2 - 243 2629 and insert: 2630 An act relating to insurance; amending s. 215.555, 2631 F.S.; delaying the repeal of a provision exempting 2632 medical malpractice insurance premiums from emergency 2633 assessments to the Hurricane Catastrophe Fund; 2634 delaying the date on and after which medical 2635 malpractice insurance premiums become subject to 2636 emergency assessments; amending s. 624.408, F.S.; 2637 revising the minimum surplus as to policyholders which 2638 must be maintained by certain insurers; authorizing 2639 the Office of Insurance Regulation to reduce the 2640 surplus requirement under specified circumstances; 2641 amending s. 624.4085, F.S.; defining the term "surplus 2642 action level"; expanding the list of items that must 2643 be included in an insurer's risk-based capital plan; 2644 specifying actions constituting a surplus action level 2645 event; requiring that an insurer submit to the office 2646 a risk-based capital plan upon the occurrence of such 2647 event; providing requirements for such plan; 2648 preserving the existing authority of the office; 2649 amending s. 624.4095, F.S.; excluding certain premiums 2650 for federal multiple-peril crop insurance from 2651 calculations for an insurer's gross writing ratio; 2652 requiring insurers to disclose the gross written

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2653 premiums for federal multiple-peril crop insurance in 2654 a financial statement; amending s. 626.221, F.S.; 2655 exempting certain individuals from the requirement to 2656 pass an examination before being issued a license as 2657 an agent, customer representative, or adjuster; 2658 amending s. 624.424, F.S.; revising the frequency that 2659 an insurer may use the same accountant or partner to 2660 prepare an annual audited financial report; amending 2661 s. 626.7452, F.S.; removing an exception relating to 2662 the examination of managing general agents; amending 2663 s. 626.854, F.S.; providing statements that may be 2664 considered deceptive or misleading if made in any 2665 public adjuster's advertisement or solicitation; 2666 providing a definition for the term "written 2667 advertisement"; requiring that a disclaimer be 2668 included in any public adjuster's written 2669 advertisement; providing requirements for such 2670 disclaimer; providing limitations on the amount of 2671 compensation that may be received for a reopened or 2672 supplemental claim; requiring certain persons who act 2673 on behalf of an insurer to provide notice to the 2674 insurer, claimant, public adjuster, or legal 2675 representative for an onsite inspection of the insured 2676 property; authorizing the insured or claimant to deny 2677 access to the property if notice is not provided; 2678 requiring the public adjuster to ensure prompt notice 2679 of certain property loss claims; providing that an 2680 insurer be allowed to interview the insured directly 2681 about the loss claim; prohibiting the insurer from

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2682 obstructing or preventing the public adjuster from 2683 communicating with the insured; requiring that the 2684 insurer communicate with the public adjuster in an 2685 effort to reach agreement as to the scope of the 2686 covered loss under the insurance policy; prohibiting a 2687 public adjuster from restricting or preventing persons 2688 acting on behalf of the insured from having reasonable 2689 access to the insured or the insured's property; 2690 prohibiting a public adjuster from restricting or 2691 preventing the insured's adjuster from having 2692 reasonable access to or inspecting the insured's 2693 property; authorizing the insured's adjuster to be 2694 present for the inspection; prohibiting a licensed 2695 contractor or subcontractor from adjusting a claim on 2696 behalf of an insured if such contractor or 2697 subcontractor is not a licensed public adjuster; 2698 providing an exception; amending s. 626.8651, F.S.; 2699 requiring that a public adjuster apprentice complete a 2700 minimum number of hours of continuing education to 2701 qualify for licensure; amending s. 626.8796, F.S.; 2702 providing requirements for a public adjuster contract; 2703 creating s. 626.70132, F.S.; requiring that notice of 2704 a claim, supplemental claim, or reopened claim be 2705 given to the insurer within a specified period after a 2706 windstorm or hurricane occurs; providing a definition 2707 for the terms "supplemental claim" or "reopened 2708 claim"; providing applicability; amending s. 627.0613, F.S.; requiring the office of the consumer advocate to 2709 2710 objectively grade insurers annually based on the

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2711 number of valid consumer complaints and other 2712 measurable and objective factors; defining the term 2713 "valid consumer complaint"; amending s. 627.062, F.S.; 2714 requiring that the office issue an approval rather 2715 than a notice of intent to approve following its 2716 approval of a file and use filing; prohibiting the 2717 Office of Insurance Regulation from, directly or 2718 indirectly, prohibiting an insurer from paying 2719 acquisition costs based on the full amount of the 2720 premium; prohibiting the Office of Insurance 2721 Regulation from, directly or indirectly, impeding the 2722 right of an insurer to acquire policyholders, 2723 advertise or appoint agents, or regulate agent 2724 commissions; authorizing an insurer to make a rate 2725 filing limited to changes in the cost of reinsurance, 2726 the cost of financing products used as a replacement 2727 for reinsurance, or changes in an inflation trend 2728 factor published annually by the Office of Insurance 2729 Regulation; providing that an insurer may use this 2730 provision only if the increase from such filing and 2731 any other rate filing does not exceed 10 percent for 2732 any policyholder in a policy year; deleting provisions 2733 relating to a rate filing for financing products 2734 relating to the Temporary Increase in Coverage Limits; 2735 revising the information that must be included in a 2736 rate filing relating to certain reinsurance or 2737 financing products; deleting a provision that 2738 prohibited an insurer from making certain rate filings 2739 within a certain period of time after a rate increase;

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2740 deleting a provision prohibiting an insurer from 2741 filing for a rate increase within 6 months after it 2742 makes certain rate filings; specifying the information 2743 that an insurer must include in a rate filing based on 2744 the change in an inflation trend factor published by 2745 the Office of Insurance Regulation; requiring that the 2746 office annually publish one or more inflation trend 2747 factors; exempting the inflation trend factors from 2748 rulemaking; providing that an insurer is not required 2749 to adopt an inflation trend factor; requiring the 2750 Office of Insurance Regulation to propose a plan for 2751 developing a website, contingent upon an 2752 appropriation, which provides consumers with 2753 information necessary to make an informed decision 2754 when purchasing homeowners' insurance; requiring that 2755 the Financial Services Commission review the proposed 2756 plan to implement the website; specifying matters that 2757 the Office of Insurance Regulation must consider in 2758 developing the website; deleting obsolete provisions 2759 relating to legislation enacted during the 2003 2760 Special Session D of the Legislature; amending s. 2761 627.0629, F.S.; providing legislative intent that 2762 insurers provide consumers with accurate pricing 2763 signals for alterations in order to minimize losses, 2764 but that mitigation discounts not result in a loss of 2765 income for the insurer; requiring rate filings for 2766 residential property insurance to include actuarially 2767 reasonable debits that provide proper pricing; 2768 deleting provisions that require the office to develop

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2769 certain rate differentials for hurricane mitigation 2770 measures; providing for an increase in base rates if 2771 mitigation discounts exceed the aggregate reduction in 2772 expected losses; requiring the Office of Insurance 2773 Regulation to reevaluate discounts, debits, credits, 2774 and other rate differentials by a certain date; 2775 requiring the Office of Insurance Regulation, in 2776 consultation with the Department of Financial Services 2777 and the Department of Community Affairs, to develop a 2778 method for insurers to establish debits for certain 2779 hurricane mitigation measures by a certain date; 2780 requiring the Financial Services Commission to adopt 2781 rules relating to such debits by a certain date; 2782 deleting a provision that prohibits an insurer from 2783 including an expense or profit load in the cost of 2784 reinsurance to replace the Temporary Increase in 2785 Coverage Limits; amending s. 627.351, F.S.; renaming 2786 the "high-risk account" as the "coastal account"; 2787 revising the conditions under which the Citizens 2788 policyholder surcharge may be imposed; providing that 2789 members of the Citizens Property Insurance Corporation 2790 Board of Governors are not prohibited from practicing 2791 in a certain profession if not prohibited by law or 2792 ordinance; prohibiting board members from voting on 2793 certain measures; changing the date on which the 2794 boundaries of high-risk areas eligible for certain 2795 wind-only coverages will be reduced if certain 2796 circumstances exist; providing a directive to the 2797 Division of Statutory Revision; amending s. 627.4133,

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2798 F.S.; authorizing an insurer to cancel policies after 2799 45 days' notice if the Office of Insurance Regulation 2800 determines that the cancellation of policies is 2801 necessary to protect the interests of the public or 2802 policyholders; authorizing the Office of Insurance 2803 Regulation to place an insurer under administrative 2804 supervision or appoint a receiver upon the consent of 2805 the insurer under certain circumstances; creating s. 2806 627.41341, F.S.; providing definitions; requiring the 2807 delivery of a "Notice of Change in Policy Terms" under 2808 certain circumstances; specifying requirements for 2809 such notice; specifying actions constituting proof of 2810 notice; authorizing policy renewals to contain a 2811 change in policy terms; providing that receipt of 2812 payment by an insurer is deemed acceptance of new 2813 policy terms by an insured; providing that the 2814 original policy remains in effect until the occurrence 2815 of specified events if an insurer fails to provide 2816 notice; providing intent; amending s. 627.7011, F.S.; 2817 requiring that an insurer pay the actual cash value of 2818 an insured loss, less any applicable deductible, under 2819 certain circumstances; requiring that a policyholder 2820 enter into a contract for the performance of building 2821 and structural repairs; requiring that an insurer pay 2822 certain remaining amounts; restricting insurers and 2823 contractors from requiring advance payments for 2824 certain repairs and expenses; authorizing an insured 2825 to make a claim for replacement costs within a certain 2826 period after the insurer pays actual cash value to

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2827 make a claim for replacement costs; requiring an 2828 insurer to pay the replacement costs if a total loss 2829 occurs; amending s. 627.70131, F.S.; specifying 2830 application of certain time periods to initial or 2831 supplemental property insurance claim notices and 2832 payments;