## LEGISLATIVE ACTION

## Senate

House
Comm: RCS
03/24/2010

The Committee on Banking and Insurance (Richter) recommended the following:

# Senate Amendment (with title amendment) 

Delete lines 480 - 512
and insert:
(Substantial rewording of section. See
s. 559.565, F.S., for present text.)
559.565 Additional enforcement remedies.-The remedies provided in this section are cumulative to other enforcement and sanctions provided under this part for any violation of this part by a consumer collection agency or a debt collector.
(1) A consumer collection agency that is required to be registered under this part that collects or attempts to collect

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consumer debts without being registered, or a debt collector who violates s. 559.72(1)(n), is subject to an administrative fine of up to $\$ 25,000$, plus reasonable attorney fees and court costs, in any successful action by the state to collect such fine.
(2) A violation of this part is actionable by the Attorney General as a violation of the Florida Deceptive and Unfair Trade Practices Act and such violations are subject to the enforcement remedies and penalties under part II of Chapter 501. The Attorney General may recover attorney's fees and costs resulting from such actions.

Delete lines 1017 - 1023.
=================== T I T L E A M E N D M E N T ================== And the title is amended as follows:

Delete lines 25 - 60
and insert:
relating to void registrations; amending s. 559.565,
F.S.; increasing the fine against an unregistered consumer collection agency and adding a fine against certain debt collectors; providing that a violation of provisions relating to consumer protection agencies and debt collectors is actionable by the Attorney General under the Florida Deceptive and Unfair Trade Practices Act; providing for attorney's fees and costs; creating s. 559.566, F.S.; specifying how a debt collector may communicate with a consumer; amending s. 559.715, F.S.; conforming provisions to changes made by the act; amending s. 559.72, F.S.;

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revising prohibited acts, including violations of communication procedures; specifying acts of harassment; prohibiting a debt collector from acting as a debt collector unless such person is an employee or control person of a registered agency; adding violations relating to prior criminal acts and failure to conform with registration requirements; amending s. 559.725, F.S.; revising provisions relating to consumer complaints about a consumer collection agency; creating s. 559.726, F.S.; providing for the issuance of subpoenas by the office; creating s. 559.727, F.S.; authorizing the office to issue cease and desist orders; amending s. 559.730, F.S.; revising provisions relating to administrative remedies; increasing the maximum penalty; authorizing the office to adopt rules relating to penalty guidelines; deleting the 2-year limitation on bringing an administrative action; amending s. 559.77, F.S.; revising provisions relating to civil remedies; revising the beginning date for a statute of limitation; amending s. 559.78, F.S.; revising provisions relating to judicial enforcement; amending s. 559.785, F.S.; providing criminal penalties for failure to obtain licensure;

