${\bf By}$ Senator Constantine

| | 22-01097-10 20102210 |
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| 1 | A bill to be entitled |
| 2 | An act relating to regulation of real estate |
| 3 | appraisers and appraisal management companies; |
| 4 | amending s. 475.611, F.S.; providing definitions; |
| 5 | amending s. 475.614, F.S.; requiring the Florida Real |
| 6 | Estate Appraisal Board to adopt certain rules; |
| 7 | amending s. 475.6147, F.S.; requiring application, |
| 8 | registration, and renewal fees for appraisal |
| 9 | management companies; creating s. 475.6235, F.S.; |
| 10 | requiring appraisal management companies to register |
| 11 | with the Department of Business and Professional |
| 12 | Regulation; providing exemptions; specifying |
| 13 | application requirements and procedures; requiring the |
| 14 | fingerprinting and criminal history records checks of, |
| 15 | and providing qualifications for, certain persons who |
| 16 | control appraisal management companies; requiring |
| 17 | nonresident appraisal management companies to consent |
| 18 | to commencement of actions in this state; requiring |
| 19 | the department to adopt rules relating to the renewal |
| 20 | of registrations; amending s. 475.624, F.S.; |
| 21 | establishing additional acts for which appraisers are |
| 22 | subject to disciplinary action; providing for the |
| 23 | discipline of appraisal management companies by the |
| 24 | board; amending s. 475.626, F.S.; providing penalties; |
| 25 | conforming provisions to changes made by the act; |
| 26 | amending s. 475.629, F.S.; revising requirements for |
| 27 | the retention of appraisal records; requiring |
| 28 | appraisal management companies to follow such |
| 29 | requirements; providing an effective date. |
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| 30 | |
| 31 | Be It Enacted by the Legislature of the State of Florida: |
| 32 | |
| 33 | Section 1. Subsection (1) of section 475.611, Florida |
| 34 | Statutes, is amended to read: |
| 35 | 475.611 Definitions |
| 36 | (1) As used in this part, the term: |
| 37 | (a) "Appraisal" or "appraisal services" means the services |
| 38 | provided by certified or licensed appraisers or registered |
| 39 | trainee appraisers, and includes: |
| 40 | 1. "Appraisal assignment" denotes an engagement for which a |
| 41 | person is employed or retained to act, or could be perceived by |
| 42 | third parties or the public as acting, as an agent or a |
| 43 | disinterested third party in rendering an unbiased analysis, |
| 44 | opinion, review, or conclusion relating to the nature, quality, |
| 45 | value, or utility of specified interests in, or aspects of, |
| 46 | identified real property. |
| 47 | 2. "Analysis assignment" denotes appraisal services that |
| 48 | relate to the employer's or client's individual needs or |
| 49 | investment objectives and includes specialized marketing, |
| 50 | financing, and feasibility studies as well as analyses, |
| 51 | opinions, and conclusions given in connection with activities |
| 52 | such as real estate brokerage, mortgage banking, real estate |
| 53 | counseling, or real estate consulting. |
| 54 | 3. "Appraisal review assignment" denotes an engagement for |
| 55 | which an appraiser is employed or retained to develop and |
| 56 | communicate an opinion about the quality of another appraiser's |
| 57 | appraisal, appraisal report, or work. An appraisal review may or |
| 58 | may not contain the reviewing appraiser's opinion of value. |
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CODING: Words stricken are deletions; words underlined are additions.

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| 59 | (b) "Appraisal Foundation" or "foundation" means the |
| 60 | Appraisal Foundation established on November 20, 1987, as a not- |
| 61 | for-profit corporation under the laws of Illinois. |
| 62 | (c) "Appraisal management company" means a person who |
| 63 | performs appraisal management services. |
| 64 | (d) "Appraisal management services" means the coordination |
| 65 | or management of appraisal services for compensation by: |
| 66 | 1. Employing, contracting with, or otherwise retaining one |
| 67 | or more appraisers to perform appraisal services for a client; |
| 68 | or |
| 69 | 2. Acting as a broker or intermediary between a client and |
| 70 | one or more appraisers to facilitate the client's employing, |
| 71 | contracting with, or otherwise retaining the appraisers. |
| 72 | <u>(e)</u> "Appraisal report" means any communication, written |
| 73 | or oral, of an appraisal, appraisal review, appraisal consulting |
| 74 | service, analysis, opinion, or conclusion relating to the |
| 75 | nature, quality, value, or utility of a specified interest in, |
| 76 | or aspect of, identified real property, and includes any report |
| 77 | communicating an appraisal analysis, opinion, or conclusion of |
| 78 | value, regardless of title. However, in order to be recognized |
| 79 | in a federally related transaction, an appraisal report must be |
| 80 | written. |
| 81 | <u>(f)</u> "Appraisal review" means the act or process of |
| 82 | developing and communicating an opinion about the quality of |
| 83 | another appraiser's appraisal, appraisal report, or work. |
| 84 | <u>(g)(e)</u> "Appraisal subcommittee" means the designees of the |
| 85 | heads of the federal financial institutions regulatory agencies |
| 86 | established by the Federal Financial Institutions Examination |
| 87 | Council Act of 1978 (12 U.S.C. ss. 3301 et seq.), as amended. |
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| 88 | <u>(h)</u> "Appraiser" means any person who is a registered |
| 89 | trainee real estate appraiser, <u>a</u> licensed real estate appraiser, |
| 90 | or a certified real estate appraiser. An appraiser renders a |
| 91 | professional service and is a professional within the meaning of |
| 92 | s. 95.11(4)(a). |
| 93 | (i) "Appraiser panel" means a group of appraisers selected |
| 94 | by an appraisal management company to perform appraisal services |
| 95 | for clients on behalf of the company. |
| 96 | <u>(j)</u> "Board" means the Florida Real Estate Appraisal |
| 97 | Board established under this section. |
| 98 | <u>(k)</u> "Certified general appraiser" means a person who is |
| 99 | certified by the department as qualified to issue appraisal |
| 100 | reports for any type of real property. |
| 101 | <u>(l)</u> "Certified residential appraiser" means a person who |
| 102 | is certified by the department as qualified to issue appraisal |
| 103 | reports for residential real property of one to four residential |
| 104 | units, without regard to transaction value or complexity, or |
| 105 | real property as may be authorized by federal regulation. |
| 106 | (m) "Client" means a person who contracts with an appraiser |
| 107 | or appraisal management company for the performance of appraisal |
| 108 | services. |
| 109 | <u>(n)</u> "Department" means the Department of Business and |
| 110 | Professional Regulation. |
| 111 | <u>(o)(k)</u> "Direct supervision" means the degree of supervision |
| 112 | required of a supervisory appraiser overseeing the work of a |
| 113 | registered trainee appraiser by which the supervisory appraiser |
| 114 | has control over and detailed professional knowledge of the work |
| 115 | being done. Direct supervision is achieved when a registered |
| 116 | trainee appraiser has regular direction, guidance, and support |
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117 from a supervisory appraiser who has the competencies as 118 determined by rule of the board.

119 <u>(p)(1)</u> "Federally related transaction" means any real 120 estate-related financial transaction which a federal financial 121 institutions regulatory agency or the Resolution Trust 122 Corporation engages in, contracts for, or regulates, and which 123 requires the services of a state-licensed or state-certified 124 appraiser.

125 <u>(q) (m)</u> "Licensed appraiser" means a person who is licensed 126 by the department as qualified to issue appraisal reports for 127 residential real property of one to four residential units or on 128 such real estate or real property as may be authorized by 129 federal regulation. After July 1, 2003, the department shall not 130 issue licenses for the category of licensed appraiser.

131 <u>(r) (n)</u> "Registered trainee appraiser" means a person who is 132 registered with the department as qualified to perform appraisal 133 services only under the direct supervision of a licensed or 134 certified appraiser. A registered trainee appraiser may accept 135 appraisal assignments only from her or his primary or secondary 136 supervisory appraiser.

137 <u>(s) "Signature" means personalized evidence indicating</u> 138 <u>authentication of work performed by an appraiser and the</u> 139 <u>acceptance of responsibility for the content of an appraisal,</u> 140 <u>appraisal review, or appraisal consulting service or conclusions</u> 141 <u>in an appraisal report.</u>

(t) (o) "Supervisory appraiser" means a licensed appraiser, a certified residential appraiser, or a certified general appraiser responsible for the direct supervision of one or more registered trainee appraisers and fully responsible for

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22-01097-10 20102210 146 appraisals and appraisal reports prepared by those registered 147 trainee appraisers. The board, by rule, shall determine the 148 responsibilities of a supervisory appraiser, the geographic 149 proximity required, the minimum qualifications and standards 150 required of a licensed or certified appraiser before she or he 151 may act in the capacity of a supervisory appraiser, and the 152 maximum number of registered trainee appraisers to be supervised 153 by an individual supervisory appraiser. (u) (p) "Training" means the process of providing for and 154 155 making available to a registered trainee appraiser, under direct 156 supervision, a planned, prepared, and coordinated program, or 157 routine of instruction and education, in appraisal professional 158 and technical appraisal skills as determined by rule of the 159 board. 160 (v) (q) "Uniform Standards of Professional Appraisal 161 Practice" means the most recent standards approved and adopted 162 by the Appraisal Standards Board of the Appraisal Foundation. 163 (w) (r) "Valuation services" means services pertaining to 164 aspects of property value and includes such services performed by certified appraisers, registered trainee appraisers, and 165 166 others. 167 (x) (x) (s) "Work file" means the documentation necessary to support an appraiser's analysis, opinions, and conclusions. 168 Section 2. Section 475.614, Florida Statutes, is amended to 169 170 read: 171 475.614 Power of board to adopt rules and decide questions 172 of practice; requirements for protection of appraiser's 173 signature.-174 (1) The board has authority to adopt rules pursuant to ss.

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| 175 | 120.536(1) and 120.54 to implement provisions of law conferring |
| 176 | duties upon it. The board may decide questions of practice |
| 177 | arising in the proceedings before it, having regard to this |
| 178 | section and the rules then in force. |
| 179 | (2) The board shall adopt rules specifying the means by |
| 180 | which an appraiser's signature may be affixed to an appraisal |
| 181 | report or other work performed by the appraiser. The rules shall |
| 182 | include requirements for protecting the security of an |
| 183 | appraiser's signature and prohibiting practices that may |
| 184 | discredit the use of an appraiser's signature to authenticate |
| 185 | the work performed by the appraiser. |
| 186 | Section 3. Subsection (1) of section 475.6147, Florida |
| 187 | Statutes, is amended to read: |
| 188 | 475.6147 Fees |
| 189 | (1) <u>(a)</u> The board by rule may establish fees to be paid for |
| 190 | application, licensing and renewal, certification and |
| 191 | recertification, registration and reregistration, reinstatement, |
| 192 | and recordmaking and recordkeeping. |
| 193 | (b) The fee for initial application <u>of an appraiser</u> may not |
| 194 | exceed \$150, and the combined cost of the application and |
| 195 | examination may not exceed \$300. The initial certification, |
| 196 | registration, or license fee and the certification, |
| 197 | registration, or license renewal fee may not exceed \$150 for |
| 198 | each year of the duration of the certification, registration, or |
| 199 | license. |
| 200 | (c) The fee for initial application of an appraisal |
| 201 | management company may not exceed \$150. The initial registration |
| 202 | and registration renewal fee may not exceed \$150 for each year |
| 203 | of the duration of the registration. |
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| 204 | (d) The board may also establish by rule a late renewal |
| 205 | penalty. |
| 206 | (e) The board shall establish fees which are adequate to |
| 207 | ensure its continued operation. Fees shall be based on estimates |
| 208 | made by the department of the revenue required to implement this |
| 209 | part and other provisions of law relating to the regulation of |
| 210 | real estate appraisers. |
| 211 | Section 4. Section 475.6235, Florida Statutes, is created |
| 212 | to read: |
| 213 | 475.6235 Registration of appraisal management companies |
| 214 | required; exemptions |
| 215 | (1)(a) Except as provided in paragraph (b), a person may |
| 216 | not engage in appraisal management services for compensation in |
| 217 | this state, advertise or represent herself or himself as an |
| 218 | appraisal management company, or use the titles "appraisal |
| 219 | management company," "appraiser cooperative," "appraiser |
| 220 | portal," or "mortgage technology company," or any abbreviation |
| 221 | or words to that effect, unless the person is registered with |
| 222 | the department as an appraisal management company under this |
| 223 | section. However, an employee of an appraisal management company |
| 224 | is not required to obtain a separate registration. |
| 225 | (b) An appraisal management company is not required to |
| 226 | register under this part if: |
| 227 | 1. No more than 10 percent of the appraisal management |
| 228 | company is owned by persons other than certified or licensed |
| 229 | appraisers; or |
| 230 | 2. The appraisal management company is a financial |
| 231 | institution as defined in s. 655.005, a mortgage lender licensed |
| 232 | under s. 494.0061, or an insurer as defined in s. 624.03. |
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| 233 | (2) An application for registration must be submitted to |
| 234 | the department in the format prescribed by the department and |
| 235 | must include, at a minimum, the following: |
| 236 | (a) The firm or business name under which the appraisal |
| 237 | management company conducts business in this state. The |
| 238 | appraisal management company must notify the department of any |
| 239 | change in the firm or business name, on a form provided by the |
| 240 | department, within 10 days after such change. |
| 241 | (b) The mailing address, street address, and telephone |
| 242 | number of the appraisal management company's principal business |
| 243 | location. The appraisal management company must notify the |
| 244 | department of any change in the mailing or street address, on a |
| 245 | form provided by the department, within 10 days after such |
| 246 | change. |
| 247 | (c) The appraisal management company's federal employer |
| 248 | identification number. |
| 249 | (d) The appraisal management company's type of business |
| 250 | organization, such as a corporation, partnership, limited |
| 251 | liability company, or sole proprietorship. |
| 252 | (e) A statement as to whether the appraisal management |
| 253 | company, if incorporated, is a domestic or foreign corporation, |
| 254 | the company's date of incorporation, the state in which the |
| 255 | company was incorporated, its charter number, and, if it is a |
| 256 | foreign corporation, the date that the company first registered |
| 257 | with the Department of State to conduct business in this state. |
| 258 | (f) The full name, street address, telephone number, |
| 259 | corporate title, and social security number or federal employer |
| 260 | identification number of any person who possesses the authority, |
| 261 | directly or indirectly, to direct the management or policies of |
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| 262 | the appraisal management company, whether through ownership, by |
| 263 | contract, or otherwise, including, but not limited to: |
| 264 | 1. Each officer and director if the appraisal management |
| 265 | company is a corporation. |
| 266 | 2. Each general partner if the appraisal management company |
| 267 | is a partnership. |
| 268 | 3. Each manager or managing member if the appraisal |
| 269 | management company is a limited liability company. |
| 270 | 4. The owner if the appraisal management company is a sole |
| 271 | proprietorship. |
| 272 | 5. Each other person who, directly or indirectly, owns or |
| 273 | controls 10 percent or more of an ownership interest in the |
| 274 | appraisal management company. |
| 275 | (g) The firm or business name under which any person listed |
| 276 | in paragraph (f) conducted business as an appraisal management |
| 277 | company within the 5 years preceding the date of the |
| 278 | application. |
| 279 | (h) The appraisal management company's registered agent for |
| 280 | service of process in this state. |
| 281 | (3) Appropriate fees, as set forth in the rules of the |
| 282 | board pursuant to s. 475.6147, and a fingerprint card for each |
| 283 | person listed in paragraph (2)(f) must accompany all |
| 284 | applications for registration. The fingerprint card shall be |
| 285 | forwarded to the Division of Criminal Justice Information |
| 286 | Systems within the Department of Law Enforcement for purposes of |
| 287 | processing the fingerprint card to determine whether the person |
| 288 | has a criminal history record. The fingerprint card shall also |
| 289 | be forwarded to the Federal Bureau of Investigation for purposes |
| 290 | of processing the fingerprint card to determine whether the |
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| 291 | person has a criminal history record. The information obtained |
| 292 | by the processing of the fingerprint card by the Department of |
| 293 | Law Enforcement and the Federal Bureau of Investigation shall be |
| 294 | sent to the department for the purpose of determining whether |
| 295 | the appraisal management company is statutorily qualified for |
| 296 | registration. |
| 297 | (4) At the time of filing an application for registration |
| 298 | of an appraisal management company, each person listed in |
| 299 | paragraph (2)(f) must sign a pledge to comply with the Uniform |
| 300 | Standards of Professional Appraisal Practice upon registration |
| 301 | and must indicate in writing that she or he understands the |
| 302 | types of misconduct for which disciplinary proceedings may be |
| 303 | initiated. The application shall expire 1 year after the date |
| 304 | received. |
| 305 | (5) Each person listed in paragraph (2)(f) must be |
| 306 | competent and qualified to engage in appraisal management |
| 307 | services with safety to the general public and those with whom |
| 308 | the person may undertake a relationship of trust and confidence. |
| 309 | If any person listed in paragraph (2)(f) has been denied |
| 310 | registration, licensure, or certification as an appraiser or has |
| 311 | been disbarred, or if the person's registration, license, or |
| 312 | certificate to practice or conduct any regulated profession, |
| 313 | business, or vocation has been revoked or suspended by this or |
| 314 | any other state, any nation, any possession or district of the |
| 315 | United States, or any court or lawful agency thereof because of |
| 316 | any conduct or practices that would have warranted a like result |
| 317 | under this part, or if the person has been guilty of conduct or |
| 318 | practices in this state or elsewhere that would have been |
| 319 | grounds for disciplining her or his registration, license, or |
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22-01097-10 20102210 320 certification under this part had the person then been a 321 registered trainee appraiser or a licensed or certified 322 appraiser, the person shall be deemed not to be qualified 323 unless, because of lapse of time and subsequent good conduct and 324 reputation, or other reason deemed sufficient, it appears to the 325 board that the interest of the public is not likely to be 326 endangered by the granting of registration. 327 (6) An applicant seeking to become registered under this 328 part as an appraisal management company may not be rejected 329 solely by virtue of membership or lack of membership of any 330 person listed in paragraph (2)(f) or any employee of the company 331 in any particular appraisal organization. (7) An applicant for registration who is not a resident of 332 333 this state shall file an irrevocable consent that suits and 334 actions may be commenced against the appraisal management 335 company in any county of this state in which a plaintiff having 336 a cause of action or suit against the company resides and that 337 service of any process or pleading in suits or actions against 338 the company may be made by delivering the process or pleading to 339 the director of the Division of Real Estate by certified mail, 340 return receipt requested, and also to the appraisal management 341 company by registered mail addressed to the company's designated principal business location. Service, when so made, must be 342 343 taken and held in all courts to be as valid and binding upon the 344 appraisal management company as if made upon the company in this 345 state within the jurisdiction of the court in which the suit or 346 action is filed. The irrevocable consent must be in a form 347 prescribed by the department and be acknowledged before a notary 348 public.

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| 349 | (8) The department shall renew the registration of an |
| 350 | appraisal management company upon receipt of the renewal |
| 351 | application and the proper fee. The department shall adopt rules |
| 352 | establishing a procedure for renewal of the registration of an |
| 353 | appraisal management company at least every 4 years. |
| 354 | Section 5. Section 475.624, Florida Statutes, is amended to |
| 355 | read: |
| 356 | 475.624 Discipline |
| 357 | (1) The board may deny an application for registration or |
| 358 | certification of an appraiser or registration of an appraisal |
| 359 | management company; may investigate the actions of any appraiser |
| 360 | registered, licensed, or certified under this part <u>or any</u> |
| 361 | appraisal management company registered under this part; may |
| 362 | reprimand or impose an administrative fine not to exceed \$5,000 |
| 363 | for each count or separate offense against any such appraiser <u>or</u> |
| 364 | appraisal management company; and may revoke or suspend, for a |
| 365 | period not to exceed 10 years, the registration, license, or |
| 366 | certification of any such appraiser or the registration of any |
| 367 | such appraisal management company, or place any such appraiser |
| 368 | or appraisal management company on probation, if the board it |
| 369 | finds that the registered trainee, licensee, or |
| 370 | certificateholder or the appraisal management company or any |
| 371 | person listed in s. 475.6235(2)(f): |
| 372 | (a) (1) Has violated any provisions of this part or s. |
| 373 | 455.227(1); however, certificateholders, registrants, and |
| 374 | licensees, and registered appraisal management companies under |
| 375 | this part are exempt from the provisions of s. 455.227(1)(i). |
| 376 | (b) (2) Has been guilty of fraud, misrepresentation, |
| 377 | concealment, false promises, false pretenses, dishonest conduct, |
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22-01097-10 20102210 culpable negligence, or breach of trust in any business 378 379 transaction in this state or any other state, nation, or territory; has violated a duty imposed upon her or him by law or 380 381 by the terms of a contract, whether written, oral, express, or 382 implied, in an appraisal assignment; has aided, assisted, or 383 conspired with any other person engaged in any such misconduct 384 and in furtherance thereof; or has formed an intent, design, or 385 scheme to engage in such misconduct and committed an overt act 386 in furtherance of such intent, design, or scheme. It is 387 immaterial to the guilt of the registered trainee, licensee, or 388 certificateholder, or appraisal management company that the 389 victim or intended victim of the misconduct has sustained no 390 damage or loss; that the damage or loss has been settled and 391 paid after discovery of the misconduct; or that such victim or 392 intended victim was a customer or a person in confidential 393 relation with the registered trainee, licensee, or 394 certificateholder, or appraisal management company or was an 395 identified member of the general public.

396 <u>(c)(3)</u> Has advertised services in a manner which is 397 fraudulent, false, deceptive, or misleading in form or content.

398 <u>(d) (4)</u> Has violated any of the provisions of this part or 399 any lawful order or rule issued under the provisions of this 400 part or chapter 455.

401 <u>(e) (5)</u> Has been convicted or found guilty of, or entered a 402 plea of nolo contendere to, regardless of adjudication, a crime 403 in any jurisdiction which directly relates to the activities of 404 a registered trainee appraiser<u>, or</u> licensed or certified 405 appraiser, <u>or appraisal management company</u> or which involves 406 moral turpitude or fraudulent or dishonest conduct. The record

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     of a conviction certified or authenticated in such form as
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     admissible in evidence under the laws of the state shall be
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     admissible as prima facie evidence of such quilt.
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          (f) (f) Has had a registration, license, or certification as
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     an appraiser or a registration as an appraisal management
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     company revoked, suspended, or otherwise acted against, or has
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     been disbarred, or has had her or his registration, license, or
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     certificate to practice or conduct any regulated profession,
     business, or vocation revoked or suspended by this or any other
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     state, any nation, or any possession or district of the United
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     States, or has had an application for such registration,
     licensure, or certification to practice or conduct any regulated
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419
     profession, business, or vocation denied by this or any other
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     state, any nation, or any possession or district of the United
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     States.
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          (g) (7) Has become temporarily incapacitated from acting as
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an appraiser <u>or appraisal management company</u> with safety to those in a fiduciary relationship with her or him because of drunkenness, use of drugs, or temporary mental derangement; however, suspension of a license, certification, or registration in such cases shall only be for the period of such incapacity.

428 (h) (8) Is confined in any county jail, postadjudication; is 429 confined in any state or federal prison or mental institution; 430 or, through mental disease or deterioration, can no longer 431 safely be entrusted to deal with the public or in a confidential 432 capacity.

433 (i) (9) Has failed to inform the board in writing within 30
434 days after pleading guilty or nolo contendere to, or being
435 convicted or found guilty of, any felony.

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436 <u>(j)(10)</u> Has been found guilty, for a second time, of any 437 misconduct that warrants disciplinary action, or has been found 438 guilty of a course of conduct or practice which shows that she 439 or he is incompetent, negligent, dishonest, or untruthful to an 440 extent that those with whom she or he may sustain a confidential 441 relationship may not safely do so.

442 (k) (11) Has made or filed a report or record, either 443 written or oral, which the registered trainee, licensee, or certificateholder, or appraisal management company knows to be 444 445 false; has willfully failed to file a report or record required by state or federal law; or has willfully impeded or obstructed 446 447 such filing τ or has induced another person to impede or obstruct 448 such filing. However, such reports or records shall include only 449 those which are signed or presented in the capacity of a 450 registered trainee appraiser, or licensed or certified 451 appraiser, or appraisal management company.

452 (1) (12) Has obtained or attempted to obtain a registration, 453 license, or certification by means of knowingly making a false 454 statement, submitting false information, refusing to provide 455 complete information in response to an application question, or 456 engaging in fraud, misrepresentation, or concealment.

457 (m) (13) Has paid money or other valuable consideration, 458 except as required by this section, to any member or employee of 459 the board to obtain a registration, license, or certification 460 under this section.

461 (n) (14) Has violated any standard for the development or
 462 communication of a real estate appraisal or other provision of
 463 the Uniform Standards of Professional Appraisal Practice.

464

(o) (15) Has failed or refused to exercise reasonable

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465 diligence in developing an appraisal or preparing an appraisal 466 report.

467 <u>(p) (16)</u> Has failed to communicate an appraisal without good 468 cause.

469 <u>(q) (17)</u> Has accepted an appraisal assignment if the 470 employment itself is contingent upon the appraiser <u>or appraisal</u> 471 <u>management company</u> reporting a predetermined result, analysis, 472 or opinion, or if the fee to be paid for the performance of the 473 appraisal assignment is contingent upon the opinion, conclusion, 474 or valuation reached upon the consequences resulting from the 475 appraisal assignment.

476 <u>(r) (18)</u> Has failed to timely notify the department of any 477 change in business location, or has failed to fully disclose all 478 business locations from which she or he operates as a registered 479 trainee real estate appraiser or licensed or certified real 480 estate appraiser.

481 <u>(s) Has failed to timely notify the department of any</u> 482 <u>change in principal business location as an appraisal management</u> 483 <u>company.</u>

484 (t) Has influenced or attempted to influence the 485 development, reporting, or review of an appraisal through 486 coercion, extortion, collusion, compensation, instruction, 487 inducement, intimidation, bribery, or any other means, 488 including, but not limited to: 489 1. Withholding or threatening to withhold timely payment 490 for an appraisal. 491 2. Withholding or threatening to withhold future business 492 from an appraiser. 493 3. Demoting, terminating, or threatening to demote or

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| 494 | terminate an appraiser. |
| 495 | 4. Promising future business, promotions, or increased |
| 496 | compensation for an appraiser, whether the promise is express or |
| 497 | implied. |
| 498 | 5. Conditioning a request for appraisal services or the |
| 499 | payment of an appraisal fee, salary, or bonus upon the opinion, |
| 500 | conclusion, or valuation to be reached or upon a preliminary |
| 501 | estimate or opinion requested from an appraiser. |
| 502 | 6. Requesting that an appraiser provide an estimated, |
| 503 | predetermined, or desired valuation in an appraisal report or |
| 504 | provide estimated values or comparable sales at any time before |
| 505 | the appraiser's completion of appraisal services. |
| 506 | 7. Providing to an appraiser an anticipated, estimated, |
| 507 | encouraged, or desired value for a subject property or a |
| 508 | proposed or target amount to be loaned to the borrower, except |
| 509 | that a copy of the sales contract for purchase transactions may |
| 510 | be provided. |
| 511 | 8. Providing to an appraiser, or any person related to the |
| 512 | appraiser, stock or other financial or nonfinancial benefits. |
| 513 | 9. Allowing the removal of an appraiser from an appraiser |
| 514 | panel without prior written notice to the appraiser. |
| 515 | 10. Obtaining, using, or paying for a second or subsequent |
| 516 | appraisal or ordering an automated valuation model in connection |
| 517 | with a mortgage financing transaction unless there is a |
| 518 | reasonable basis to believe that the initial appraisal was |
| 519 | flawed or tainted and such basis is clearly and appropriately |
| 520 | noted in the loan file, or unless such appraisal or automated |
| 521 | valuation model is issued pursuant to a bona fide prefunding or |
| 522 | postfunding appraisal review or quality control process. |
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| 523 | 11. Any other act or practice that impairs or attempts to |
| 524 | impair an appraiser's independence, objectivity, or |
| 525 | impartiality. |
| 526 | (u) Has altered, modified, or otherwise changed a completed |
| 527 | appraisal report submitted by an appraiser to an appraisal |
| 528 | management company. |
| 529 | (v) Has employed, contracted with, or otherwise retained an |
| 530 | appraiser whose registration, license, or certification is |
| 531 | suspended or revoked to perform appraisal services or appraisal |
| 532 | management services. |
| 533 | (2) The board may reprimand an appraisal management |
| 534 | company, conditionally or unconditionally suspend or revoke any |
| 535 | registration of an appraisal management company issued under |
| 536 | this part, or impose administrative fines not to exceed \$25,000 |
| 537 | for each count or separate offense against any such appraisal |
| 538 | management company if the board determines that the appraisal |
| 539 | management company is attempting to perform, has performed, or |
| 540 | has attempted to perform any of the following acts: |
| 541 | (a) Committing any act in violation of this part. |
| 542 | (b) Violating any rule adopted by the board under this |
| 543 | part. |
| 544 | (c) Obtaining a registration of an appraisal management |
| 545 | company by fraud, misrepresentation, or deceit. |
| 546 | (3) This section does not prohibit an appraisal management |
| 547 | company from requesting that an appraiser: |
| 548 | (a) Provide additional information about the basis of a |
| 549 | valuation; or |
| 550 | (b) Correct objective factual errors in an appraisal |
| 551 | report. |
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22-01097-10 20102210 Section 6. Section 475.626, Florida Statutes, is amended to 552 553 read: 554 475.626 Violations and penalties.-555 (1) A person may not: VIOLATIONS. 556 (a) No person shall Operate or attempt to operate as a 557 registered trainee appraiser, a or licensed or certified 558 appraiser, or, unless exempt under s. 475.6235(1)(b), an 559 appraisal management company without being the holder of a valid 560 and current registration, license, or certification. 561 (b) No person shall Violate any lawful order or rule of the 562 board which is binding upon her or him. 563 (c) No person shall Commit any conduct or practice set 564 forth in s. 475.624(1) or (2). (d) No person shall Make any false affidavit or affirmation 565 566 intended for use as evidence by or before the board or any 567 member thereof, or by any of its authorized representatives, nor 568 may shall any person give false testimony under oath or 569 affirmation to or before the board or any member thereof in any 570 proceeding authorized by this section. 571 (e) No person shall Fail or refuse to appear at the time 572 and place designated in a subpoena issued with respect to a 573 violation of this section, unless such failure to appear is the 574 result of facts or circumstances that are sufficient to excuse 575 appearance in response to a subpoena from the circuit court; nor 576 may shall a person who is present before the board or a member 577 thereof or one of its authorized representatives acting under 578 authority of this section refuse to be sworn or to affirm or 579 fail or refuse to answer fully any question propounded by the 580 board, the member, or such representative, or by any person by

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read:

22-01097-10 20102210 581 the authority of such officer or appointee. 582 (f) No person shall Obstruct or hinder in any manner the 583 enforcement of this section or the performance of any lawful 584 duty by any person acting under the authority of this section, or interfere with, intimidate, or offer any bribe to any member 585 of the board or any of its employees or any person who is, or is 586 587 expected to be, a witness in any investigation or proceeding 588 relating to a violation of this section. 589 (g) No person shall Knowingly conceal any information 590 relating to violations of this section. 591 (2) A **PENALTIES.**—Any person who violates any provision of 592 the provisions of subsection (1) commits is guilty of a 593 misdemeanor of the second degree, punishable as provided in s. 594 775.082 or s. 775.083, except when a different punishment is 595 prescribed by this section. Nothing in This section does not 596 shall prohibit the prosecution under any other criminal statute 597 of this state of any person for an act or conduct prohibited by 598 this section; however, in such cases, the state may prosecute 599 under this section or under such other statute, or may charge 600 both offenses in one prosecution, but the sentence imposed shall 601 not be a greater fine or longer sentence than that prescribed 602 for the offense which carries the more severe penalties. A civil case, a criminal case, or a denial, revocation, or suspension 603 604 proceeding may arise out of the same alleged state of facts, and 605 the pendency or result of one such case or proceeding shall not 606 stay or control the result of either of the others. 607 Section 7. Section 475.629, Florida Statutes, is amended to

475.629 Retention of records.-An appraiser registered,

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22-01097-10 20102210 610 licensed, or certified under this part or an appraisal 611 management company registered under this part shall retain, for at least 5 years or the period specified in the Uniform 612 613 Standards of Professional Appraisal Practice, whichever is greater, original or true copies of any contracts engaging the 614 615 appraiser's or appraisal management company's services, 616 appraisal reports, and supporting data assembled and formulated 617 by the appraiser or company in preparing appraisal reports or 618 engaging in appraisal management services. Except as otherwise specified in the Uniform Standards of Professional Appraisal 619 620 Practice, the period for retention of the records applicable to 621 each engagement of the services of the appraiser or appraisal 622 management company runs from the date of the submission of the 623 appraisal report to the client. These records must be made 624 available by the appraiser or appraisal management company for 625 inspection and copying by the department upon on reasonable 626 notice to the appraiser or company. If an appraisal has been the 627 subject of or has served as evidence for litigation, reports and records must be retained for at least 2 years after the trial or 628 629 the period specified in the Uniform Standards of Professional 630 Appraisal Practice, whichever is greater.

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Section 8. This act shall take effect July 1, 2010.

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