# The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The Professional Staff of the Transportation and Economic Development Appropriations Committee								
BILL:	CS/CS/CS		SB 2330					
INTRODUCER:		Transportation and Economic Development Appropriations Committee; Governmental Oversight and Accountability Committee; Commerce Committee; and Commerce Committee						
SUBJECT: Ag		Agency Sur	Agency Sunset Review of the Department of State					
DATE:		April 14, 20	010 REVISE	D: _	<u> </u>			
ANALYST		′ST	STAFF DIRECTOF	ર	REFERENCE		ACTION	
I. O'Calla	. O'Callaghan		Cooper		CM	Fav/CS		
2. Naf	Naf		Wilson		GO	Fav/CS		
3. Belcher	Belcher		Noble		ТА	Fav/CS		
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Please see Section VIII. for Additional Information:								
A. COMMITTEE SUBSTITUTE X B. AMENDMENTS	Statement of Substantial ChangesTechnical amendments were recommendedAmendments were recommendedSignificant amendments were recommended							

#### I. Summary:

This bill is the result of an agency sunset review of the Department of State conducted by the Senate Committees on Commerce; Ethics and Elections; Governmental Oversight and Accountability; and Transportation and Economic Development Appropriations.

This bill reenacts s. 20.10, F.S., which reinstates the Department of State (department), to allow the department to continue to perform its current functions and responsibilities required under law.

This bill also transfers the current notary administration responsibilities of the Executive Office of the Governor (EOG) that relate to the education and investigation of notaries public to the department under a type two transfer, as defined in s. 20.06(2), F.S. In addition, the bill:

- Transfers the 3-hour notary education requirement from s. 668.50, F.S., to s. 117.01, F.S., and amends the education requirement to require all notary applicants to provide proof of attendance of the education course, instead of only first-time applicants.
- Revises notary application requirements.

- Reiterates current law under s. 817.155, F.S., by providing that an applicant who submits an application that he or she knows to contain any false, fictitious, or fraudulent statement commits a felony of the third degree.
- Requires the department to provide conspicuous notice to applicants on the notary public application form that, if an applicant misrepresents information on the application, he or she commits a felony of the third degree pursuant to s. 817.155, F.S.
- Requires any entity issuing bonds for notaries public to submit an annual report to the department as to whether any claims were paid and the circumstances under which those claims were paid.
- Requires the department to inform the EOG of its findings related to any investigation of complaints made against notary publics.
- Makes stylistic changes and deletes two obsolete provisions concerning an increase in the required bond amount on January 1, 1999, and the required use of rubber stamps after January 1, 1992.

To fund these transferred responsibilities, the bill allocates \$1.20 from the \$4 notary public application surcharge to be deposited in the department's Operating Trust Fund.

In addition, this bill makes the following changes to the Division of Library and Information Services:

- Creates definitions for "depository library," "state agency," and "state publication," and deletes a definition for "public document."
- Renames the "State Library Council" to the "Library Information Services Council;" specifies duties of the council; and amends provisions relating to council membership, terms, and actions.
- Revises specifications relating to state entities' maintenance and provision of publications to the division and revises duties of the division relating to publications.
- Requires state agencies to furnish the Library of Congress with three copies of certain documents.

This bill also makes the following changes to the Division of Historical Resources:

- Consolidates the functions of the State Historical Marker Council and the Great Floridians Program within the Florida Historical Commission; and specifies relevant duties of the commission.
- Abolishes the Grove Advisory Council and requires the division to undertake the council's responsibilities; provides that the division may support the establishment and operation of a citizen support organization for The Grove; and deletes a provision regarding reversion of unused items in The Grove.
- Requires the division to make folklife apprenticeship programs available throughout Florida; and requires the Florida Folklife Council to provide assistance, advice, and recommendations to the division in evaluating applications for such programs.
- Excludes from the definition of the term "unmarked human burial" those portions of human remains that are shed naturally by living persons.

This bill reenacts section 20.10 of the Florida Statutes and substantially amends the following sections of the Florida Statutes: 117.01, 117.021, 117.05, 117.103, 117.107, 257.015, 257.02, 257.031, 257.05, 257.105, 267.0612, 267.075, 267.16, 267.161, 283.31, 286.001, 668.50, and 872.05.

This bill repeals ss. 267.0731 and 267.0743, F.S.

## II. Present Situation:

## Agency Sunset Review of the Department of State Overview

Sections 11.901-.920, F.S., are known as the Florida Government Accountability Act (act). Under this act, most state agencies and their respective advisory committees are subject to a "sunset" review process to determine whether the agency should be retained, modified, or abolished.

Reviews are accomplished in three steps. First, an agency under review must produce a report providing specific information, as enumerated in s. 11.906, F.S., related to:

- Agency performance measures;
- The agency complaint process;
- Public participation in making agency rules and decisions;
- Compliance with state purchasing goals and programs for specified businesses;
- Compliance with statutory objectives for each program and activity;
- Program overlap or duplication with other agencies;
- Less restrictive or alternative methods of service delivery;
- Agency actions to correct deficiencies and implement recommendations of legislative and federal audit entities;
- The process by which an agency actively measures quality and efficiency of services it provides to the public;
- Compliance with public records and public meetings requirements;
- Alternative program delivery options, such as privatization, outsourcing, or insourcing;
- Agency recommendations to improve program operations, reduce costs, or reduce duplication;
- The effect of federal intervention or loss of federal funds if the agency, program, or activity is abolished;
- Agency advisory committees;
- Agency programs or functions that are performed without specific statutory authority; and
- Other information requested by the Legislature.

Upon receipt of the agency information, the Joint Legislative Sunset Committee and the House and Senate committees assigned to act as sunset review committees must review the information submitted and may request studies by the Office of Program Policy Analysis and Government Accountability (OPPAGA).

Based on the agency submissions, the OPPAGA studies and public input, the Joint Legislative Sunset Committee and the legislative sunset review committees must:

- Make recommendations on the abolition, continuation, or reorganization of each state agency and its advisory committees and on the need for the performance of the functions of the agency and its advisory committees; and
- Make recommendations on the consolidation, transfer, or reorganization of programs within state agencies not under review when the programs duplicate functions performed in agencies under review.

In addition, the House and Senate sunset review committees must propose legislation necessary to carry out the committees' recommendations.

An agency subject to review is scheduled to be abolished on June 30 following the date of review as specified in s. 11.905, F.S., provided the Legislature finds that all state laws the agency had responsibility to implement or enforce have been repealed, revised, or reassigned to another remaining agency and that adequate provision has been made to transfer certain duties and obligations to a successor agency. If an agency is not abolished, continued, or reorganized, the agency shall continue to be subject to annual sunset review by the Legislature.<sup>1</sup>

The review process for the Department of State began in July of 2008, when the department submitted its statutorily mandated agency report.

The review of the Department of State was conducted by three primary Senate committees:

- The Commerce Committee reviewed the Division of Corporations;
- The Ethics and Elections Committee reviewed the Division of Elections; and
- The Governmental Oversight and Accountability Committee reviewed the Divisions of Historical Resources, Library and Information Services, Cultural Affairs, and Administrative Services.

## **Division of Corporations Sunset Review**

The Senate Commerce Committee is the primary sunset review committee for review of the Division of Corporations within the department. After the committee's initial review of the division, it recommended in its Issue Brief 2009-308<sup>2</sup> that the committee conduct further research to:

- Evaluate the efficacy of transferring some or all of the responsibilities of the division to the Department of Revenue;
- Re-evaluate the feasibility, value, and associated costs of implementing a Master Business Index; and
- Evaluate consolidating the responsibilities related to administration of the notary public commissioning process either within the division or within the Executive Office of the Governor (EOG).

<sup>1</sup> §§ 11.901-11.920, F.S.

<sup>2</sup> Issue Brief 2009-308 is available at

http://www.flsenate.gov/data/Publications/2009/Senate/reports/interim reports/pdf/2009-308cm.pdf.

The Office of Program Policy Analysis and Government Accountability (OPPAGA) researched the first two aforementioned recommendations and provided its findings and recommendations in a report.<sup>3</sup> OPPAGA primarily found:

- There is no compelling advantage to transferring the division to the Department of Revenue; and
- A better alternative to implementation of the Master Business Index is implementation of an online one-stop portal for businesses.

Committee staff researched the third recommendation, concerning the consolidation of administration of the notary public commissioning process, and provided findings and options in Interim Report 2010-212.<sup>4</sup> Committee staff's key findings were:

- Consolidation of administration of the notary public commissioning process would provide for marginal gains in efficiencies; and
- No entity is statutorily required to verify any information on a notary public's application.

## Notary Public Administration

## Background

Notaries public are referenced in the State Constitution as public officers, which are to be commissioned by the Governor.<sup>5</sup>

A notary public has been defined as a

public officer whose function it is to attest and certify, by his or her hand and official seal, certain classes of documents in order to give them credit and authenticity in foreign jurisdictions, to take acknowledgements of and certify deeds and other conveyances, and to perform certain official acts, chiefly in commercial matters.<sup>6</sup>

Simply stated, a notary public verifies the identities of individuals involved in legal transactions and is the gatekeeper for preventing fraudulent transactions.<sup>7</sup> In Florida, there are two types of notaries: notaries public and civil-law notaries. Chapter 117, F.S., provides for the appointment

<sup>&</sup>lt;sup>3</sup> OPPAGA Report No. 10-22, *Florida Has Made Limited Progress to Streamline Business Processes; Other States Have Realized Benefits from One-Stop Portals*, available at <u>http://www.oppaga.state.fl.us/MonitorDocs/Reports/pdf/1022rpt.pdf</u>. <sup>4</sup> Interim Report 2010-212 is available at

http://www.flsenate.gov/data/Publications/2010/Senate/reports/interim\_reports/pdf/2010-212cm.pdf.

<sup>&</sup>lt;sup>5</sup> *See* Fla. Const. art. II, s. 5, and art. IV, s. 1. Note: Notaries public differ from other types of public officers (e.g. legislators, law enforcement, clerks of court). For example, notaries are not eligible for the same types of benefits and protections provided for public officers under chs. 111 and 112, F.S.

<sup>&</sup>lt;sup>6</sup> 66 C.J.S. *Notaries* s. 1 (2009); *see also Commercial Union Ins. Co. of New York v. Burt Thomas-Aitken Const. Co.*, 230 A.2d 498, 499 (N.J. 1967). The dictionary defines a notary public as a "person authorized by a state to administer oaths, certify documents, attest to the authenticity of signatures, and perform official acts in commercial matters, such as protesting negotiable instruments." BLACK'S LAW DICTIONARY (8th ed. 2004).

<sup>&</sup>lt;sup>7</sup> For a current example of this gatekeeper role, see: Industry News, *Mortgage Fraud: Notaries on Front Lines of Defense*, June 6, 2005, available at

http://www.valuationreview.com/ME2/Audiences/dirmod.asp?sid=63BC7A7A20BC48EEBDBC08290841922B&nm=&type =Publishing&mod=Publications%3A%3AArticle&mid=EB053935DAFF4A1999982B1489DD342A&tier=4&id=ABAA9A C8E84A4DB49D7B2964FF6166FC&AudID=The%20Legal%20Description.

and commissioning of notaries public and ch. 118, F.S., provides for the appointment of civillaw notaries.<sup>8</sup> The main distinctions between notaries public and civil-law notaries are that civillaw notaries must be attorneys and may issue "authentic acts," which are more likely to be legally recognized by a foreign country than notarizations by notaries public.

The Division of Elections within the department has historically administered the notary section. Administration of the notary section was transferred to the Office of International Affairs, within the department, in 1999 or 2000.<sup>9</sup> In 2002, administration of the notary section was transferred to the Office of Tourism, Trade, and Economic Development (OTTED), within the Executive Office of the Governor (EOG). In 2003, administration of the notary section was transferred to the Division of Corporations (division), within the department, while the EOG retained certain responsibilities.

Today, the EOG's notary section is responsible for appointing, investigating, and educating notary public applicants. The EOG also has the discretion to suspend notary public commissions. The division is responsible for processing notary public applications, approving and recording a required \$7,500 bond, issuing notary public commissions and certificates of notarial authority, and recording the results of actions taken by the EOG against a notary public. The division notes that "[c]oordination between the Division and the Governor's Office is essential in carrying out the duties and responsibilities of the notary public program."<sup>10</sup>

The division reported that in FY 2008-09, there were 101,848 notary public commissions (including renewals) and 95 civil-law notary renewals.<sup>11</sup> In FY 2008-09, 246 applicants were not granted a commission by the EOG.<sup>12</sup> The division has also reported that as of September 2009, there are 440,503 notary public commissions and 95 civil-law notary appointments active in Florida.<sup>13</sup>

## Legal Qualifications for Florida Notaries Public

Section 117.01, F.S., requires notary public applicants to meet certain legal qualifications prior to being commissioned by the Governor. These legal qualifications require an applicant to:

- Be at least 18 years of age;
- Be a legal resident of the state and maintain such residency throughout his or her 4-year term of appointment;
- Be able to read, write, and understand the English language;

<sup>&</sup>lt;sup>8</sup> Section 118.10(3), F.S., authorizes a civil-law notary to "authenticate or certify any document, transaction, event, condition, or occurrence" and s. 118.10(7), F.S., specifies that civil-law notaries have "all the power of a notary public under any law of this state."

<sup>&</sup>lt;sup>9</sup> Historical information provided via telephone interview with Jennifer Kennedy, Deputy Secretary for Corporations and Elections, October 1, 2009. Exact dates could not be provided as most transfers have been made by a memorandum of understanding or have not been recorded.

<sup>&</sup>lt;sup>10</sup> Department of State Sunset Review Agency Report to the Legislature, July 2008. Page IV-68.

<sup>&</sup>lt;sup>11</sup> Information received from the Division of Corporations on November 9, 2009, on file with the committee. Note: A civillaw notary's appointment is continued as long as an annual report is filed with the division each year. *See* 1C-18.001(4)(c), F.A.C.

<sup>&</sup>lt;sup>12</sup> Information received from the EOG on January 12, 2010, on file with the committee.

<sup>&</sup>lt;sup>13</sup> Information received from the Division of Corporations on September 11, 2009, on file with the committee.

- Complete an application form prescribed by the department; <sup>14</sup>
- Submit to the division an affidavit of good character from someone unrelated to the applicant and who has known the applicant for 1 year or more;
- Submit to the division a list of all professional licenses and commissions issued by the state during the previous 10 years and a statement as to whether or not the applicant has had any such license or commission revoked or suspended;
- Submit to the division a statement as to whether or not the applicant has been convicted of a felony, and if so, the nature of the felony and whether or not the applicant's civil rights have been restored;
- Take an oath that the application for a commission is true and correct, that he or she has read ch. 117, F.S., that he or she knows the duties, responsibilities, limitations, and powers of a notary public, and that he or she will honestly, diligently, and faithfully discharge the duties of the notary public;<sup>15</sup>
- Obtain a bond for \$7,500, payable to any individual harmed as a result of a breach of duty by the notary public acting in his or her official capacity; and
- Provide any other information the Governor deems necessary for determining whether the applicant is eligible to be commissioned.

In addition, s. 668.50(11)(b), F.S., requires first-time notary public applicants to submit proof that the applicant has, within 1 year prior to the application, completed at least 3 hours of interactive or classroom instruction, which covers electronic notarization and the duties of the notary public.

Civil-law notaries are appointed by the Secretary of State. Pursuant to s. 118.10(1)(b), F.S., applicants must be a Florida Bar member in good standing who has practiced law for at least 5 years.<sup>16</sup> Additionally, under the department's administrative rule, 1C-18.001, F.A.C., civil-law notary applicants must complete an application form as prescribed by the department and must successfully complete a civil-law notary examination with a score of 70 percent or higher on the exam. The Secretary of State may adopt rules prescribing procedures for the disciplining of civil-law notaries, including the suspension and revocation of appointments.<sup>17</sup> However, the Secretary of State is prohibited from regulating and disciplining "any civil-law notary for, or with regard to, any action or conduct that would constitute the practice of law in this state, except by agreement with The Florida Bar."<sup>18</sup>

<sup>&</sup>lt;sup>14</sup> A person must complete a new application when applying for a new commission, renewal of a commission, or subsequent commission.

<sup>&</sup>lt;sup>15</sup> A person taking the oath is subject to the penalty of perjury under s. 837.012, F.S., which is a misdemeanor of the 1<sup>st</sup> degree.

<sup>&</sup>lt;sup>16</sup> Chapter 1C-18.001(1)(b)1., F.A.C., requires civil-law notary applicants to submit a certificate of good standing from the Supreme Court of Florida to the division within 90 days of the date of application.

<sup>&</sup>lt;sup>17</sup> Section 118.10(5)(e), F.S. *See also*, ch. 1C-18.001, F.A.C.

<sup>&</sup>lt;sup>18</sup> Section 118.10(6), F.S.

## Application Fees

Section 117.01(2), F.S., requires notary public applicants, including renewals, to pay a \$25 application fee and a \$10 commission fee.<sup>19</sup> In addition, applicants must pay a \$4 fee, which is appropriated to the EOG to be used to educate and assist notaries.<sup>20</sup>

Civil-law notary applicants, pursuant to 1C-18.001(1)(b)2., F.A.C., must pay a \$50 application processing fee.<sup>21</sup> In addition, applicants may pay up to \$200 to take the civil-law notary examination.<sup>22</sup>

## Notary Section of the Executive Office of the Governor

Section 117.01, F.S., vests the Governor with the authority to appoint and commission as many notaries public as he deems necessary. The Governor is also responsible for disciplining and providing educational assistance to notaries public.<sup>23</sup>

The notary section of the Executive Office of the Governor (EOG) states that it carries out its function by:

publishing and distributing educational materials, particularly the notary laws and the Governor's Reference Manual for Notaries; by answering telephone inquiries from Notaries; by conducting notary seminars; and maintaining the on-line Notary Education Course.... The Notary Section also assists the Governor by reviewing "special review" applications related to the applicants' eligibility for appointment and by reviewing complaints against Notaries and recommending disciplinary action when appropriate.<sup>24</sup>

One person is assigned to the notary section of the EOG and is responsible for completing these responsibilities.<sup>25</sup> According to the notary section of the EOG, complaints and the section's workload have increased during the past 2 years, especially because of the increase in mortgage or real estate fraud.<sup>26</sup> The notary section of the EOG reports that it receives approximately 25-40 complaints a month and the division reports that, on average, 27 notary commissions are

 $^{26}$  *Id*.

<sup>&</sup>lt;sup>19</sup> Because there are approximately 100,000 applications a year, the division collects an estimated \$3.5 million annually, which is deposited into General Revenue. Statistics provided by the Division of Corporations, September 2009, on file with the committee.

<sup>&</sup>lt;sup>20</sup> Because there are approximately 100,000 applications a year, the EOG collects an estimated \$400,000 annually, which is deposited in the Grants & Donations Trust Fund. Statistics provided by the notary section of the EOG and by the Division of Corporations, September 2009, on file with the committee.

<sup>&</sup>lt;sup>21</sup> Civil-law notaries also pay \$50 a year when submitting annual reports. Because the current 95 civil-law notaries retain their appointment as long as they file an annual report, the division collects approximately \$4,750 annually, which is deposited into General Revenue. Statistics provided by the Division of Corporations, November 2009, on file with the committee.

<sup>&</sup>lt;sup>22</sup> See ch. 1C-18.001(2)(c), F.A.C.

<sup>&</sup>lt;sup>23</sup> See s. 117.01, F.S.

<sup>&</sup>lt;sup>24</sup> See <u>http://www.flgov.com/notary\_intro</u>.

<sup>&</sup>lt;sup>25</sup> Interview with Heather Slager, the EOG's Notary Education Coordinator, September 8, 2009.

suspended each year.<sup>27</sup> The notary section was previously staffed with a total of 4 people, including 1 education coordinator, 2 complaints investigators, and 1 other personal services (OPS) person.<sup>28</sup>

The notary section, by and large, fulfills its educational assistance requirement by approving notary education curricula for certain vendors. Applicants can only take the required 3-hour class from a notary education vendor that has a core curriculum approved by the EOG. In Florida there are 16 vendors that provide notary public applicants with the required 3-hour notary public education course.<sup>29</sup> Many of these vendors also offer "one-stop" type services for notary applicants by providing them with the surety bond (directly or in coordination with an underwriter), educational course, application forms, and notary equipment required by statute.

Another important function of the notary section is the investigation of notaries or notary public applicants. Investigations are conducted on applicants under "special review," when their applications have been flagged by a vendor or the division. Under s. 117.01(2), F.S., an applicant is required to self-disclose if he or she has ever been convicted of a felony, which may trigger an investigation. In addition, the notary section may receive complaints by phone or mail, which may lead to the investigation of a commissioned notary public or an applicant. Section 117.01(8), F.S., requires a surety company to notify the Governor when a claim for a bond has been paid and the circumstances under which the claim was paid, which could lead to an investigation of a commissioned notary.

Usually during an investigation a criminal background check is performed, which is not statutorily required for notary public applicants under ch. 117, F.S. The notary section reports that it coordinates investigations with law enforcement and the Florida Bar if the notary is also an attorney.<sup>30</sup>

The notary section of the EOG has no role in the administration, investigation, or appointment of civil-law notaries.

## Notary Section of the Division of Corporations

The division serves solely in a ministerial capacity when processing notary public applications, issuing certificates of notarial authority, and recording bonds. The division does not verify application information or investigate notary public applicants or commissioned notaries. If a concern with the application is identified during processing, it is referred to the EOG for review and investigation.

The division reports that it receives all of its notary public applications from vendors that provide a "one-stop" type service for those seeking to become a notary public. These companies provide surety services (directly or through its affiliates) to meet the \$7,500 statutory bond requirement for notaries public, ensure that the educational courses satisfy the 3-hour notary public educational course required by statute, ensure that the application forms meet with the

<sup>&</sup>lt;sup>27</sup> Statistics provided by the notary section of the EOG and by the division, September 2009, on file with the committee. <sup>28</sup> *Supra* fn. 24.

<sup>&</sup>lt;sup>29</sup> A list of vendors with approved curricula is available at <u>http://www.flgov.com/notary\_education</u>.

<sup>&</sup>lt;sup>30</sup> *Supra* fn. 24.

department's approval, and may provide notary equipment, such as stamps and embossers, to notaries once they have been commissioned. These companies submit their customers' applications, along with proof of attendance of the educational course and the required bond, to the department. The department receives the applications and reviews them for completeness to ensure they meet the statutory requirements under ch. 117, F.S., before processing the application and printing a commissioning certificate.<sup>31</sup>

Six employees (FTEs) are funded in the division to process notary public applications and record the required bonds and certificates of authority for notaries public.<sup>32</sup> The division reports that 2 FTEs process applications, while the others answer incoming calls concerning notary public questions.<sup>33</sup>

The division reports that complaints concerning notaries public are referred to the notary section of the EOG.<sup>34</sup>

Although the division reports that it operates solely in a ministerial capacity when processing notary public applications, it has a different role with civil-law notaries. Statutorily, the Secretary of State has the authority to develop application processes, prescribe educational requirements, investigate applications, appoint civil-law notaries, and suspend or revoke the appointments of civil-law notaries under ch. 118, F.S.<sup>35</sup> These functions are carried out by the division. However, to date, the division has not deemed it necessary to investigate civil-law notaries or suspend or revoke a civil-law notary's appointment.<sup>36</sup>

#### Notary Misconduct

It is reported that notary public misconduct has been a problem in the United States ever since the first notary public was appointed in the American colonies in 1639.<sup>37</sup> Examples of notary public misconduct include the forgery of signatures, the notarization of signatures of persons not present before the notary, and the notarization of blank documents that are later drafted with fraudulent terms.<sup>38</sup> The National Notary Association (NNA) reports that, in Florida, notary public misconduct is especially prevalent in fraudulent real estate transactions where the elderly and those who speak English poorly are targeted.<sup>39</sup> Notary misconduct is public as a felony of the third degree or misdemeanor of the second degree.<sup>40</sup>

*Recordbook Can Significantly Diminish Real Property Scams in the State*, March 2003, pg. 4, available at <a href="http://www.nationalnotary.org/userimages/reFraudfla.pdf">http://www.nationalnotary.org/userimages/reFraudfla.pdf</a>. See also, White, Gary, The Ledger, Real Estate Fraud Growing in Polk and Across Florida, February 28, 2009, available at

http://www.theledger.com/article/20090227/NEWS/902280283?Title=Real-Estate-Fraud-Growing-in-Polk-and-Across-

<sup>&</sup>lt;sup>31</sup> Information obtained during a tour of the notary section of the Division of Corporations, September 10, 2009.

<sup>&</sup>lt;sup>32</sup> Department of State's Agency Programs, Services, and Committees/Councils Review (FY 2008-2009), on file with the committee.

 $<sup>^{33}</sup>_{24}$  *Supra* fn. 30.

<sup>&</sup>lt;sup>34</sup> *Id*.

<sup>&</sup>lt;sup>35</sup> See s. 118.10(2), (5)(a)-(g), F.S. See also, ch. 1C-18.001, F.A.C.

<sup>&</sup>lt;sup>36</sup> Supra fn. 30.

<sup>&</sup>lt;sup>37</sup> Anderson, John C., and Closen, Michael L; *A Proposed Code of Ethics for Employers and Customers of Notaries: A Companion to the Notary Public Code of Professional Responsibility*; 32 J. Marshall L. Rev. 887 (Summer 1999).

 <sup>&</sup>lt;sup>38</sup> See Lilly, Joanna, *The Unlawful Notary*, which gives an account of various cases of notary fraud, available at <a href="http://www.lastwordedits.com/unlawfulnotary.pdf">http://www.lastwordedits.com/unlawfulnotary.pdf</a>. Note: This is not an exhaustive list of the types of notary misconduct.
 <sup>39</sup> National Notary Association, *The Growing Real Estate Problem in Florida: How Requiring a Thumbprint in a Notary*

#### Notaries as Gatekeepers

The NNA reports that:

[n]otarization is an effective weapon against mortgage fraud because it verifies identity, proves willingness and awareness on the part of the signer, authenticates signatures, and creates an auditable evidence trail for prosecution. In addition, the notarial seal is an authenticating tool that is used by law enforcement in detecting cases of document tampering.<sup>41</sup>

This kind of gatekeeping against mortgage fraud is especially important in Florida. The Mortgage Asset Research Institute (MARI) reported in March 2009, that Florida had the second largest number of mortgage frauds in the country in 2008 and had the most instances of mortgage fraud in 2006 and 2007.<sup>42</sup>

However, the effectiveness of notaries as gatekeepers to prevent fraud may be limited under circumstances where a signer is committing identity theft, but has seemingly valid proof of identification.

#### **Division of Elections Sunset Review**

The Senate Ethics and Elections Committee is the primary sunset review committee for review of the Division of Elections within the Department of State.

As part of the Sunset Review, the committee held a meeting on March 18, 2009, and heard extensive testimony regarding the duties and responsibilities of the Division of Elections. In 2008, the Senate Ethics and Elections Committee recommended in its Issue Brief, 2009-318, that the committee conduct further research to determine:

- The efficacy of using HAVA monies to fund the operational functions of the Bureau of Voter Registration Services; and
- Division compliance with the findings of the 2008 Auditor General follow-up to the 2006 Auditor General Operational Audit.

<sup>&</sup>lt;u>Florida</u>.

<sup>&</sup>lt;sup>40</sup>Section 117.105, F.S., provides that "a notary public who falsely or fraudulently takes an acknowledgment of an instrument as a notary public or who falsely or fraudulently makes a certificate as a notary public or who falsely takes or receives an acknowledgment of the signature on a written instrument is guilty of a felony of the third degree." Pursuant to s. 117.05(1), F.S., a notary public is guilty of a felony of the third degree if the notary uses a commission in other than the notary's real name and if the notary notarizes his or her own signature. In addition, it is unlawful to possess a notary public official seal or any papers or copies relating to notarial acts, impersonate a notary public, or to knowingly act as a notary public after a commission has expired; all are a misdemeanor of the second degree. *See* s. 117.05, F.S.

<sup>&</sup>lt;sup>41</sup> National Notary Association, *National Notary Association Issues Consumer Tips to Protect Against Mortgage Fraud: FBI and NNA collaborate on the heels of FBI warning that mortgage fraud has become "epidemic,"* available at <a href="http://www.nationalnotary.org/about/index.cfm?Text=aboutPR&newsID=402">http://www.nationalnotary.org/about/index.cfm?Text=aboutPR&newsID=402</a>.

<sup>&</sup>lt;sup>42</sup> James, Denise; Butts, Jennifer; and Donahue, Michelle; Lexis Nexis, MARI, *Eleventh Periodic Mortgage Fraud Case Report to: Mortgage Bankers Association*, March 2009, available at <u>http://www.marisolutions.com/pdfs/mba/mortgage-fraud-report-11th.pdf</u>.

The committee reviewed and considered Interim Mandatory Review 2010-214. On January 13, 2010, the committee made the following recommendations:

- The Legislature should retain the Division of Elections of the Department of State since programs and functions of the division are not currently duplicated by any other agency of Florida government.
- The Legislature should recognize and address the Department of State's anticipated future use of HAVA monies to ameliorate the funding needs of the Division of Elections, especially in light of anticipated HAVA funds depletion during Fiscal Year 2017-18.
- The Legislature should continue to follow up with the department regarding its implementation of its response to the Auditor General's 2008 follow up to its 2006 audit by:
  - Confirming when a solution is found to provide detailed traffic auditing and reporting given that the department's Network Access Control Solution did perform up to standards.
  - > Confirming when a disaster recovery plan is created that includes FVRS.
  - > Continued monitoring of the department's systematic felon matching program.

After review and consideration of the Interim Mandatory Review 2010-214 on January 13, 2010, the Senate Ethics and Elections Committee authorized the committee professional staff to prepare a bill. The Senate Ethics and Elections Committee at its February 17, 2010, meeting reviewed the bill and directed that a proposed committee bill be introduced.

## Divisions of Historical Resources, Library and Information Services, Cultural Affairs, and Administrative Services Sunset Review

The Senate Governmental Oversight and Accountability Committee is the primary sunset review committee for the Divisions of Historical Resources, Library and Information Services, Cultural Affairs, and Administrative Services within the Department of State.

In 2008, the Senate Governmental Oversight and Accountability Committee recommended in its Issue Brief, 2009-322, that the committee conduct further research to determine:

- Whether merger of the Department of State and the Department of Community Affairs would improve the efficiency and effectiveness of the programs assigned to these departments, and whether such a merger would reduce costs. Further, whether there are programs in other departments, such as the Department of Environmental Protection, that could be transferred to the merged department that could improve program efficiency and effectiveness and also reduce costs.
- Whether the electronic grant information and application processes at the Department of State could be expanded to provide a single state site for grant information for all state agencies and whether such a program would reduce state program costs and increase efficiency.
- Whether admission fees and the production and sale of promotional items should be authorized to help to support state museums and other cultural or historical attractions and what changes to the Florida Statutes would be necessary to permit these practices.
- How timeframes for the completion of the development plan for the Mission San Luis could be reduced without negatively impacting archaeological research at the site and how funding levels could be increased. This review should contain information regarding how similar

archaeological sites in other states (such as Jamestown Settlement in Virginia and The Alamo in Texas) are owned and operated.

- Whether the electronic system for accessing Florida Administrative Code rules provided by the department provides the most efficient and effective means for providing such electronic access.
- Whether the availability of on-line research capabilities by Legislators and staff have resulted in diminished use of the legislative library, whether user rates at the legislative library are sufficient to continue the operation of the library, and whether the use of extended or special hours at the State Library during certain times of the year (such as during legislative sessions) would be more efficient and effective.
- Whether the number of advisory entities at the Department of State, including the costs for operating these entities, could be reduced by merger of some of the entities assigned within each division.
- Whether the current or proposed measures and standards are the appropriate performance indicators for assessing program results.

The committee reviewed and considered Interim Mandatory Review 2010-218. On February 2, 2010, the committee made the following recommendations:

• The Legislature should retain the Divisions of Historical Resources, Library and Information Services, Cultural Affairs, and Administrative Services of the Department of State because programs and functions of the divisions are not currently duplicated by any other agency of Florida government.

## Library Information Services Council

The State Library Council is made up of nine members who advise and assist the Division of Library and Information Services on its programs and activities. The council is one of several entities that provide advice about state library programs, but it is the only one authorized by Florida law.

The Florida Library Network Council was created by a managerial initiative to provide advice to the State Library on matters related to interlibrary cooperation and resource sharing. The Florida Library Network Council represents the library entities in the state including public libraries, school media centers, academic libraries, special libraries, library networks, and library cooperatives.

## State Documents Depository Program

The State Documents Depository Program was established to facilitate researchers and the general public throughout the state by allowing them access to information about Florida and its government through depository libraries. Each depository library is within one hour driving distance for every Floridian. Currently, there are 22 depository libraries, besides the State Library and the Capitol Branch, which preserve publications that document the governmental history of the state. State agencies and depository libraries are making the transition from print publications to electronic documents which are now available online.

#### Florida Historical Commission

The Florida Historical Commission advises the director of the Division of Historical Resources on the preservation and protection of Florida's historic and archaeological sites and properties, makes recommendations for historic grants and awards, and identifies public goals for historic preservation.

The Great Floridians Ad Hoc Selection Committee reviews nominations, and recommends to the Secretary of State individuals for designation as a "Great Floridian." This designation is to recognize individuals who distinguished themselves through their philanthropy, public service or personal or professional service, and who have enhanced the lives of Florida's citizens. The purpose of the Great Floridians program is to honor men and women who have made significant contributions to the history and culture of Florida.

The State Historical Marker Council identifies goals for the State Historical Marker Program and evaluates proposals for historic markers to be placed throughout Florida. The Florida Historical Marker Program recognizes historic resources, persons and events that are significant in the areas of architecture, archaeology, Florida history and traditional culture by promoting the placing of historic markers and plaques at sites of historical and visual interest to visitors. The purpose of the program is to increase public awareness of the cultural heritage of Florida and to enhance the enjoyment of historic sites in Florida by citizens and tourists.

#### Management of The Grove

The purpose of The Grove Advisory Council is to advise the Department of State on the operation, maintenance, preservation, and protection of the Collins House in Tallahassee, commonly known as The Grove. This includes the grounds, cemetery, structures, and furnishings. Due to the death of Mrs. LeRoy Collins, the council cannot operate as proscribed in s. 267.075, F.S.

## Florida Folklife Council

The Florida Folklife Council is statutorily created in s. 267.161, F.S., and helps the Division of Historical Resources preserve Florida's cultural heritage by providing advice on the development and promotion of Florida folk artists, performers, festivals, folklife projects, and folk resources.

The department relies on the Florida Folklife Council, whose members have demonstrated knowledge of Florida's folklife and its interpretation, to provide advice on the development of folklife programs. The council also makes recommendations for Florida Folk Heritage Awards, a recognition program that recognizes outstanding folk artists and folk culture advocates. The Folklife Apprenticeship Ad Hoc Advisory Committee helps determine the teams of applicants selected to participate in the Department of State's federally funded folklife apprenticeship program, which helps maintain folk art as a vital part of Florida's heritage.

## Unmarked Human Burial

The definition of the term "Unmarked Human Burial" refers to any human skeletal remains or associated burial artifacts or any location, where human skeletal remains or associated burial artifacts are discovered or believed to exist on the basis of archaeological or historical evidence. The current definition of the term includes any skeletal remains, including skeletal remains that have been naturally shed by an individual, such as teeth and hair. As a result, the State Archaeologist has been forced to treat finds of teeth and hair as unmarked human burials because of the definition even though finds of teeth and hair are not likely to be of any historical or archaeological significance. This has been a costly problem for the department's Division of Historical Resources and the State Archaeologist because they have had to investigate all finds of human skeletal remains.

#### III. Effect of Proposed Changes:

**Section 1** reenacts s. 20.10, F.S., which would reinstate the Department of State (department) to allow the department to continue to perform its current functions and responsibilities required under law.

**Section 2** amends s. 117.01, F.S., to transfer the current notary administration responsibilities of the Executive Office of the Governor (EOG) that relate to the education and investigation of notaries public to the department. To enable the department to carry out these responsibilities, this section of the bill allocates \$1.20 from the \$4 notary public application surcharge to be deposited in the department's Operating Trust Fund. The department is to use the \$1.20 surcharge to educate and assist notaries public, and to receive and investigate complaints against notaries public. The other \$2.80 from the surcharge is to be deposited into the EOG's Grants and Donations Trust Fund to continue commissioning and disciplining responsibilities.

The 3-hour notary education requirement is transferred from s. 668.50, F.S., to s. 117.01(4), F.S., and education requirement is amended to require all notary applicants to provide proof of attendance of the education course, instead of only first-time applicants.

This section of the bill also revises the notary application requirements to:

- Require an applicant to provide his or her "legal" name.
- Require the applicant to provide his or her gender, instead of "sex."
- Delete the requirement for applicants to provide an affidavit of good character from an unrelated person who has known the applicant for 1 year or more.
- Require the applicant to state whether he or she has previously been commissioned as a notary public in Florida.
- Require the applicant to state whether he or she has been convicted "or found guilty" of a felony.
- Delete the provision permitting applicants to use a nickname on an application.

Paragraph (4)(e) reiterates current law under s. 817.155, F.S., by providing that an applicant who submits an application that he or she knows to contain any false, fictitious, or fraudulent statement commits a felony of the third degree.

Paragraph (4)(f) requires the department to provide conspicuous notice to applicants on the notary public application form that, if an applicant misrepresents information on the application, he or she commits a felony of the third degree pursuant to s. 817.155, F.S.

Subsection (6) requires the department to inform the EOG of its findings related to any complaints made against notaries public.

Subsection (11) requires any entity issuing bonds for notaries public to submit an annual report to the department to report whether any claims were paid and the circumstances under which those claims were paid. To ensure compliance with this provision, the department may not accept bonding certificates from an entity that has failed to submit the required report until the required report is submitted.

This section of the bill also makes stylistic changes and deletes an outdated provision concerning an increase, on January 1, 1999, of the required bond amount for notaries public.

**Section 3** amends s. 117.021, F.S., to correctly identify the Governor, instead of the Executive Office of the Governor, as having the authority to suspend notaries public.

**Section 4** amends s. 117.05, F.S., to make stylistic changes, delete an obsolete provision that requires use of rubber stamps after January 1, 1992, and correct certain references to the "Secretary of State" to refer to the department instead.

**Section 5** amends s. 117.103, F.S., to change "Secretary of State" to "Department of State," to clarify that the department is responsible for certain notary administration functions.

**Section 6** amends s. 117.107, F.S., to delete the use of "facsimile" signature stamps, which permits electronic signature stamps, and to make stylistic changes.

**Section 7** is an undesignated section of Florida law that transfers the current notary administration responsibilities of the Executive Office of the Governor (EOG) that relate to the education and investigation of notaries public to the department under a type two transfer, as defined in s. 20.06(2), F.S.<sup>43</sup> The EOG will retain its commissioning and disciplining responsibilities.

**Section 8** amends s. 668.50, F.S., to delete the 3-hour notary education requirement, which was transferred to s. 117.01, F.S.

Section 9 amends s. 257.015, F.S., to create new definitions for "depository library," "state agency," and "state publication."

Section 10 amends s. 257.02, F.S. to:

<sup>&</sup>lt;sup>43</sup> See s. 20.06(2), F.S. In a type two transfer, the agency or unit of government transferred has all its statutory powers, duties, and functions, and its records, personnel, property, and unexpended balances of appropriations, allocations, or other funds, transferred to the agency or department to which it is transferred, unless otherwise provided by law. The transfer of segregated funds must be made in a manner that the relation between program and revenue source as provided by law is retained.

- Rename the "State Library Council" the "Library Information Services Council" (LISC).
- Provide that the LISC duties include advising and assisting the Division of Library and Information Services with planning, policy, and priorities for the development of statewide information services.
- Delete the requirement that one member of the council must not be, or has never been, employed in a library or as a library science teacher.
- Permit the executive director of the Florida Center for Library Automation or the center's successor and the executive director of the College Center for Library Automation or the center's successor or their designees to serve ex officio as voting members of the council.
- Provide that a member of the council must serve until a successor or designee is appointed and only ex officio members may serve more than 2 consecutive terms as a member of the council.
- Clarify that the chair is elected annually.
- Provide that a majority of the council constitutes a quorum and meetings may not be conducted until a quorum is present.
- Provide that an official action by the council requires a majority of present members.

**Section 11** amends s. 257.031, F.S., to make a conforming change to recognize the name change of the "State Library Council" to "Library Information Services Council" in Section 9 of the bill.

#### Section 12 amends s. 257.05, F.S., to:

- Delete the "public document" definition.
- Delete the requirement that each state official, department, board, court or agency issuing public documents furnish the Division of Library and Information Services (division) 35 copies of those documents or 15 additional copies if requested.
- Delete the requirement that 2 copies of public documents be supplied to the division if a state official, department, board, court or agency has fewer than 40 copies of a public document.
- Delete the requirement that each state governmental entity or official issue, by December 31 of each year, a list of all public documents issued by the governmental entity or official that calendar year.
- Delete the limitation on the division providing that it may only request up to 35 copies of a particular publication.
- Create a state publications program to make significant information about the state and state government accessible to researchers and the public through depository libraries throughout the state.
- Provide that each state agency must furnish the division with copies as is provided by rules adopted by the division.
- Require each state agency to designate the agency's communications director or equivalent position as the agency publications liaison and notify the division of that person's identity.
- Require the publication's liaison to maintain a list of his or her agency's state publications and must at least once a year, by December 31, submit the list to the division.
- Revise the duties of the division to require the division to manage the state publications program, be the official repository for state publications, designate depository libraries, establish a system for the distribution of copies of state publications to the depository libraries, and establish a periodic bibliography for the state publications program.

- Require depository libraries to maintain state publications in a format that is convenient and accessible to researches and the public.
- Authorize the division to adopt rules to administer the state publications program.

Section 13 amends s. 257.105, F.S., to require only state agencies (but not state officials, boards, commissions, or institutions) to furnish the Library of Congress with three copies of certain documents.

**Section 14** amends s. 267.0612, F.S., to consolidate the functions of the State Historical Marker Council and the Great Floridians Program within the Florida Historical Commission (commission). Concerning Official Florida Markers, the commission is to:

- Evaluate proposals for Official Florida Historical Markers and identify goals for the State Historical Marker Program.
- Establish a process to establish the significance of subjects proposed for a marker, which must allow for input from private citizens without professional assistance.

For the Great Floridians Program, the commission must annually nominate one or more persons with the recommendation that they be honored with the designation "Great Floridian." The Secretary of State selects from nominations.

The Division of Historical Resources (division) must establish and administer the Great Floridians Program to:

- Recognize and record the achievements of Floridians, except for elected or appointed public officials during their term of office, who have made major contributions to the progress and welfare of the nation or the state and its citizens.
- Seek advice and assistance from certain qualified persons as to who to nominate as a Great Floridian.
- Undertake appropriate activities to spread public knowledge of the person designated as a Great Floridian, including producing and distributing a film, video, or digital media production about the designee, which may be trademarked.
- Permit recognition of deceased persons designated as Great Floridians by affixing markers to properties significantly associated with the major contributions of the designee.

**Section 15** amends s. 267.075, F.S., to abolish The Grove Advisory Council and instead require the Division of Historical Resources (division) to undertake the council's responsibilities, which includes:

- Caring for and maintaining, according to professionally accepted standards, The Grove's physical structure,
- Controlling the climate within the structure;
- Preserving and protecting the antique furnishings and other articles of furniture, fixtures, and decorative objects and articles used or displayed in the premises;
- Managing The Grove in accordance with rules adopted by the division;
- Operating a museum store and providing other visitor services and activities and charging for such services and activities; and
- Establishing an endowment for the benefit of The Grove and conduct fundraising activities.

In addition, the division may support the establishment and operation of a citizen support organization for the promotion and support of The Grove and such organization may operate the museum store and provide visitor services and activities to support The Grove.

This section deletes the provision stating that The Grove's unused furniture, furnishings, fixtures, or decorative objects revert to the Collins family from whom they were acquired.

**Section 16** amends s. 267.16, F.S., to expand the Division of Historical Resources' responsibilities to require the division to make folklife apprenticeship programs available throughout Florida.

**Section 17** amends s. 267.161, F.S., to expand the Florida Folklife Council's responsibilities to require the council to provide assistance, advice, and recommendations to the division in evaluating applications for folklife apprenticeship programs.

Section 18 amends s. 283.31, F.S., to change a cross-reference to conform to changes made by the bill.

Section 19 amends s. 286.001, F.S., to change cross-references to conform to changes made by the bill.

**Section 20** amends s. 872.05, F.S., to exclude from the definition of the term "unmarked human burial" those portions of the human remains that are shed naturally by living persons, including hair and teeth.

**Section 21** repeals ss. 267.0731 (Great Floridians Program) and 267.0743 (State Historical Marker Council) of the Florida Statutes.

Section 22 provides an effective date of July 1, 2010.

## IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

## V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

## B. Private Sector Impact:

If a notary public chooses to use a vendor to take a notary education course prior to the renewal of his or her application for a commission, the notary may incur costs associated with taking the course. However, the department will offer the required course online for free and therefore, it is not necessary that a notary public incur any cost associated with the education course.

C. Government Sector Impact:

The department would incur costs associated with assuming the investigatory and education responsibilities from the EOG. However, these costs will be offset by the \$1.20 per notary application surcharge allocated to the department. There would likewise be a reduction of revenues received and costs incurred in the Executive Office of the Governor.

#### VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

#### VIII. Additional Information:

A. Committee Substitute – Statement of Substantial Changes: (Summarizing differences between the Committee Substitute and the prior version of the bill.)

## CS/CS/CS by Transportation and Economic Development Appropriations on April 13, 2010:

The CS/CS/CS differs from the CS/CS in that it makes the following changes to the Division of Library and Information Services:

- Creates definitions for "depository library," "state agency," and "state publication," and deletes a definition for "public document."
- Renames the "State Library Council" to the "Library Information Services Council;" specifies duties of the council; and amends provisions relating to council membership, terms, and actions.
- Revises specifications relating to state entities' maintenance and provision of publications to the division and revises duties of the division relating to publications.
- Requires state agencies to furnish the Library of Congress with three copies of certain documents.

In addition, the CS/CS/CS makes the following changes to the Division of Historical Resources:

- Consolidates the functions of the State Historical Marker Council and the Great Floridians Program within the Florida Historical Commission; and specifies relevant duties of the commission.
- Abolishes the Grove Advisory Council and requires the division to undertake the council's responsibilities; provides that the division may support the establishment and operation of a citizen support organization for The Grove; and deletes a provision regarding reversion of unused items in The Grove.
- Requires the division to make folklife apprenticeship programs available throughout Florida; and requires the Florida Folklife Council to provide assistance, advice, and recommendations to the division in evaluating applications for such programs.
- Excludes from the definition of the term "unmarked human burial" those portions of human remains that are shed naturally by living persons.

The CS/CS/CS also makes a technical change and deletes an appropriation and staff authorization provision. Resources are provided through a type two transfer in both versions of the bill.

## CS/CS by Governmental Oversight and Accountability on April 6, 2010:

The CS/CS differs from the CS in that it:

- Reenacts the entire Department of State.
- Removes the prior addition of "ethnicity" from the notary affidavit form.
- Conforms all provisions of the bill to an effective date of July 1, 2010.
- Specifies that an entity issuing bonds for a notary public must submit an annual report to the Department of State regarding payment of claims by January 1 of each year.
- Deletes "oaths of affidavit" from the documents that may be submitted by surety companies for hire to the Department of State to conform with the term's deletion in the rest of the bill.

## CS by Commerce on March 24, 2010:

The CS differs from the bill in that it:

- Reenacts the Division of Corporations.
- Transfers the education and investigatory responsibilities of notaries public from the Executive Office of the Governor to the department.
- Allocates \$2.80, in lieu of \$4 under current law, to the Executive Office of the Governor to fund its commissioning and disciplinary responsibilities. The remaining notary application surcharge (\$1.20) is allocated to the department to fund its investigatory and education responsibilities.
- Revises application requirements.
- Reiterates current law under s. 817.155, F.S., by providing that an applicant who submits an application that he or she knows to contain any false, fictitious, or fraudulent statement commits a felony of the third degree.
- Permits the public to file complaints against notaries and requires the department to investigate such complaints.
- Deletes obsolete provisions.

- Requires each bonding entity to submit an annual report to the department of bonds paid and the circumstances under which they were paid.
- Requires notary education for all notaries applying for a commission, not only firsttime notary applicants.
- Requires the department to provide notice on notary application forms that applicants who misrepresent information on the application commit a felony of the third degree.
- Provides for the appropriation of funds for the department's new responsibilities and authorization for staff personnel.
- B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.