2010

1	A bill to be entitled
2	An act relating to property insurance; amending s.
3	215.555, F.S.; extending a repeal date for an exemption of
4	medical malpractice insurance premiums from emergency
5	assessments; amending s. 624.407, F.S.; specifying an
6	additional surplus requirement for certain domestic
7	insurers; amending s. 624.408, F.S.; specifying an
8	additional surplus requirement for certain domestic
9	insurers; deleting obsolete surplus requirement
10	provisions; amending s. 627.0613, F.S.; revising annual
11	reporting requirements for the consumer advocate;
12	providing a definition; amending s. 627.062, F.S.;
13	prohibiting the Office of Insurance Regulation from
14	interfering with certain insurer rights; revising
15	provisions relating to separate filings limited to
16	adjustments of rates for reinsurance or financing costs;
17	authorizing certain insurers to use a rate different from
18	otherwise applicable filed rates; prohibiting the
19	consideration of certain policies when making a specified
20	calculation; preserving the authority of the Office of
21	Insurance Regulation to disapprove rates as inadequate or
22	disapprove a rate filing for using certain rating factors;
23	authorizing the office to direct an insurer to make a
24	specified type of rate filing under certain circumstances;
25	providing construction relating to certifications;
26	amending s. 627.0621, F.S.; revising provisions relating
27	to transparency in rate regulation; amending s. 627.0629,
28	F.S.; revising legislative intent relating to residential
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property insurance rate filings; deleting a requirement that the office develop and make available a method for insurers to establish discounts, credits, or rate differentials for certain hurricane mitigation measures; revising restrictions relating to including the cost of reinsurance for certain purposes; requiring the office to contract with a private entity to develop a comprehensive consumer information program; specifying program criteria; requiring the office to conduct a cost benefit analysis on a program implementation plan; requiring review and approval by the Financial Services Commission; amending s. 627.351, F.S.; providing requirements for attachment and payment of the Citizens policyholder surcharge; prohibiting the corporation from levying certain regular assessments until after levying the full amount of a Citizens policyholder surcharge; requiring the corporation's plan of operation to require agents to obtain an acknowledgement of potential surcharge and assessment liability from applicants and policyholders; requiring the corporation to permanently retain a copy of such acknowledgments; specifying that the acknowledgement creates a conclusive presumption of understanding and acceptance by the policyholder; deleting an obsolete legislative intent provision; amending s. 627.4133, F.S.; authorizing an insurer to cancel or nonrenew property insurance policies under certain circumstances; specifying duties of the office; creating s. 627.41341, F.S.; specifying requirements for a notice of change in policy

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57 terms; providing definitions; authorizing policy renewals 58 to contain a change in policy terms; specifying notice 59 requirements; providing procedural requirements; providing 60 intent; amending s. 627.7011, F.S.; specifying criteria for payment of dwelling and personal property replacement 61 62 costs; creating s. 627.7031, F.S.; authorizing certain 63 insurers to offer or renew policies at rates established under certain circumstances; prohibiting certain insurers 64 65 from purchasing TICL option coverage from the Florida 66 Hurricane Catastrophe Fund under certain circumstances; 67 requiring that certain policies contain a specified rate notice; requiring insurers to offer applicants or insureds 68 69 an estimate of the premium for a policy from Citizens 70 Property Insurance Corporation reflecting similar 71 coverage, limits, and deductibles; requiring applicants or 72 insureds to provide a signed premium comparison 73 acknowledgement; specifying criteria for insurer 74 compliance with certain requirements; specifying 75 acknowledgement contents; requiring insurers and agents to 76 retain a copy of the acknowledgement for a specified time; 77 specifying a presumption created by a signed 78 acknowledgement; specifying types of residential property 79 insurance policies that are not eligible for certain rates 80 or subject to other requirements; requiring written notice of certain nonrenewals; preserving insurer authority to 81 cancel policies; specifying a criterion for what 82 83 constitutes an offer to renew a policy; amending s. 84 627.707, F.S.; revising standards for investigation of Page 3 of 79

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85 sinkhole claims by insurers; specifying requirements for 86 contracts for repairs to prevent additional damage to 87 buildings or structures; amending s. 627.7073, F.S.; 88 revising requirements for sinkhole reports; amending s. 89 627.7074, F.S.; revising requirements and procedures for 90 an alternative procedure for resolution of disputed 91 sinkhole insurance claims; providing a definition; 92 providing criteria and procedures for disqualification of 93 neutral evaluators; providing requirements and procedures for neutral evaluators to enlist assistance from other 94 95 professionals under certain circumstances; amending s. 631.021, F.S.; specifying additional venue criteria for 96 97 the Circuit Court of Leon County; specifying a required 98 notice for insurance policies issued or renewed in this 99 state; providing notice requirements; repealing s. 100 627.7065, F.S., relating to database of information 101 relating to sinkholes, the Department of Financial 102 Services, and the Department of Environmental Protection; 103 providing effective dates. 104 105 Be It Enacted by the Legislature of the State of Florida: 106 107 Paragraph (b) of subsection (6) of section Section 1. 108 215.555, Florida Statutes, is amended to read: 109 215.555 Florida Hurricane Catastrophe Fund.-110 (6) REVENUE BONDS.-111 (b) Emergency assessments.-

112 1. If the board determines that the amount of revenue

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113 produced under subsection (5) is insufficient to fund the 114 obligations, costs, and expenses of the fund and the 115 corporation, including repayment of revenue bonds and that 116 portion of the debt service coverage not met by reimbursement 117 premiums, the board shall direct the Office of Insurance Regulation to levy, by order, an emergency assessment on direct 118 119 premiums for all property and casualty lines of business in this state, including property and casualty business of surplus lines 120 121 insurers regulated under part VIII of chapter 626, but not including any workers' compensation premiums or medical 122 123 malpractice premiums. As used in this subsection, the term 124 "property and casualty business" includes all lines of business 125 identified on Form 2, Exhibit of Premiums and Losses, in the 126 annual statement required of authorized insurers by s. 624.424 and any rule adopted under this section, except for those lines 127 128 identified as accident and health insurance and except for 129 policies written under the National Flood Insurance Program. The 130 assessment shall be specified as a percentage of direct written 131 premium and is subject to annual adjustments by the board in 132 order to meet debt obligations. The same percentage shall apply 133 to all policies in lines of business subject to the assessment 134 issued or renewed during the 12-month period beginning on the 135 effective date of the assessment.

136 2. A premium is not subject to an annual assessment under 137 this paragraph in excess of 6 percent of premium with respect to 138 obligations arising out of losses attributable to any one 139 contract year, and a premium is not subject to an aggregate 140 annual assessment under this paragraph in excess of 10 percent

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of premium. An annual assessment under this paragraph shall continue as long as the revenue bonds issued with respect to which the assessment was imposed are outstanding, including any bonds the proceeds of which were used to refund the revenue bonds, unless adequate provision has been made for the payment of the bonds under the documents authorizing issuance of the bonds.

148 3. Emergency assessments shall be collected from 149 policyholders. Emergency assessments shall be remitted by 150 insurers as a percentage of direct written premium for the 151 preceding calendar quarter as specified in the order from the 152 Office of Insurance Regulation. The office shall verify the 153 accurate and timely collection and remittance of emergency 154 assessments and shall report the information to the board in a form and at a time specified by the board. Each insurer 155 156 collecting assessments shall provide the information with 157 respect to premiums and collections as may be required by the 158 office to enable the office to monitor and verify compliance 159 with this paragraph.

160 With respect to assessments of surplus lines premiums, 4. 161 each surplus lines agent shall collect the assessment at the 162 same time as the agent collects the surplus lines tax required 163 by s. 626.932, and the surplus lines agent shall remit the 164 assessment to the Florida Surplus Lines Service Office created 165 by s. 626.921 at the same time as the agent remits the surplus lines tax to the Florida Surplus Lines Service Office. The 166 167 emergency assessment on each insured procuring coverage and filing under s. 626.938 shall be remitted by the insured to the 168

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169 Florida Surplus Lines Service Office at the time the insured 170 pays the surplus lines tax to the Florida Surplus Lines Service Office. The Florida Surplus Lines Service Office shall remit the 171 172 collected assessments to the fund or corporation as provided in 173 the order levied by the Office of Insurance Regulation. The 174 Florida Surplus Lines Service Office shall verify the proper 175 application of such emergency assessments and shall assist the 176 board in ensuring the accurate and timely collection and 177 remittance of assessments as required by the board. The Florida 178 Surplus Lines Service Office shall annually calculate the 179 aggregate written premium on property and casualty business, 180 other than workers' compensation and medical malpractice, procured through surplus lines agents and insureds procuring 181 182 coverage and filing under s. 626.938 and shall report the 183 information to the board in a form and at a time specified by 184 the board.

185 Any assessment authority not used for a particular 5. 186 contract year may be used for a subsequent contract year. If, 187 for a subsequent contract year, the board determines that the amount of revenue produced under subsection (5) is insufficient 188 189 to fund the obligations, costs, and expenses of the fund and the 190 corporation, including repayment of revenue bonds and that 191 portion of the debt service coverage not met by reimbursement 192 premiums, the board shall direct the Office of Insurance 193 Regulation to levy an emergency assessment up to an amount not exceeding the amount of unused assessment authority from a 194 195 previous contract year or years, plus an additional 4 percent 196 provided that the assessments in the aggregate do not exceed the

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197 limits specified in subparagraph 2.

198 6. The assessments otherwise payable to the corporation 199 under this paragraph shall be paid to the fund unless and until 200 the Office of Insurance Regulation and the Florida Surplus Lines 201 Service Office have received from the corporation and the fund a 202 notice, which shall be conclusive and upon which they may rely 203 without further inquiry, that the corporation has issued bonds 204 and the fund has no agreements in effect with local governments 205 under paragraph (c). On or after the date of the notice and 206 until the date the corporation has no bonds outstanding, the 207 fund shall have no right, title, or interest in or to the 208 assessments, except as provided in the fund's agreement with the 209 corporation.

210 7. Emergency assessments are not premium and are not 211 subject to the premium tax, to the surplus lines tax, to any 212 fees, or to any commissions. An insurer is liable for all 213 assessments that it collects and must treat the failure of an 214 insured to pay an assessment as a failure to pay the premium. An 215 insurer is not liable for uncollectible assessments.

8. When an insurer is required to return an unearned premium, it shall also return any collected assessment attributable to the unearned premium. A credit adjustment to the collected assessment may be made by the insurer with regard to future remittances that are payable to the fund or corporation, but the insurer is not entitled to a refund.

9. When a surplus lines insured or an insured who has procured coverage and filed under s. 626.938 is entitled to the return of an unearned premium, the Florida Surplus Lines Service

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Office shall provide a credit or refund to the agent or such insured for the collected assessment attributable to the unearned premium prior to remitting the emergency assessment collected to the fund or corporation.

10. The exemption of medical malpractice insurance premiums from emergency assessments under this paragraph is repealed May 31, <u>2013</u> 2010, and medical malpractice insurance premiums shall be subject to emergency assessments attributable to loss events occurring in the contract years commencing on June 1, <u>2013</u> 2010.

235 Section 2. Subsection (1) of section 624.407, Florida 236 Statutes, is amended to read:

237

624.407 Capital funds required; new insurers.-

(1) To receive authority to transact any one kind or combinations of kinds of insurance, as defined in part V of this chapter, an insurer applying for its original certificate of authority in this state after the effective date of this section shall possess surplus as to policyholders not less than the greater of:

(a) Except as otherwise provided in this subsection, \$5
 five million dollars for a property and casualty insurer, or
 \$2.5 million for any other insurer;

(b) For life insurers, 4 percent of the insurer's totalliabilities;

(c) For life and health insurers, 4 percent of the insurer's total liabilities, plus 6 percent of the insurer's liabilities relative to health insurance; or

252 (d) For all insurers other than life insurers and life and Page 9 of 79

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253	health insurers, 10 percent of the insurer's total liabilities;
254	or
255	(e) For a domestic insurer initially licensed on or after
256	July 1, 2010, that transacts residential property insurance and
257	is not a wholly owned subsidiary of an insurer domiciled in any
258	other state, \$15 million; however, this paragraph does not apply
259	to a domestic insurer that is a subsidiary or affiliate of a
260	domestic property insurer that was licensed before July 1, 2010;
261	
262	however, a domestic insurer that transacts residential property
263	insurance and is a wholly owned subsidiary of an insurer
264	domiciled in any other state shall possess surplus as to
265	policyholders of at least \$50 million, but no insurer shall be
266	required under this subsection to have surplus as to
267	policyholders greater than \$100 million.
268	Section 3. Subsection (1) of section 624.408, Florida
269	Statutes, is amended to read:
270	624.408 Surplus as to policyholders required; new and
271	existing insurers
272	(1) (a) To maintain a certificate of authority to transact
273	any one kind or combinations of kinds of insurance, as defined
274	in part V of this chapter, an insurer in this state shall at all
275	times maintain surplus as to policyholders not less than the
276	greater of:
277	(a) 1. Except as provided in <u>paragraphs</u> (e) and (f)
278	subparagraph 5. and paragraph (b), \$1.5 million;
279	(b) 2. For life insurers, 4 percent of the insurer's total
280	liabilities;
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281	<u>(c)</u> 3. For life and health insurers, 4 percent of the
282	insurer's total liabilities plus 6 percent of the insurer's
283	liabilities relative to health insurance; or
284	(d) 4. For all insurers other than mortgage guaranty
285	insurers, life insurers, and life and health insurers, 10
286	percent of the insurer's total liabilities <u>;</u> -
287	<u>(e)</u> 5. Except as provided in paragraph (f), for property
288	and casualty insurers, \$4 million <u>; or</u> .
289	(f) For a domestic insurer initially licensed on or after
290	July 1, 2010, that transacts residential property insurance and
291	is not a wholly owned subsidiary of an insurer domiciled in any
292	other state, \$12 million; however, this paragraph does not apply
293	to a domestic insurer that is a subsidiary or affiliate of a
294	domestic property insurer that was licensed before July 1, 2010.
295	(b) For any property and casualty insurer holding a
296	certificate of authority on December 1, 1993, the following
297	amounts apply instead of the \$4 million required by subparagraph
298	(a)5.:
299	1. On December 31, 2001, and until December 30, 2002, \$3
300	million.
301	2. On December 31, 2002, and until December 30, 2003,
302	\$3.25 million.
303	3. On December 31, 2003, and until December 30, 2004, \$3.6
304	million.
305	4. On December 31, 2004, and thereafter, \$4 million.
306	Section 4. Subsection (4) of section 627.0613, Florida
307	Statutes, is amended to read:
308	627.0613 Consumer advocateThe Chief Financial Officer
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309 must appoint a consumer advocate who must represent the general 310 public of the state before the department and the office. The 311 consumer advocate must report directly to the Chief Financial 312 Officer, but is not otherwise under the authority of the 313 department or of any employee of the department. The consumer 314 advocate has such powers as are necessary to carry out the 315 duties of the office of consumer advocate, including, but not 316 limited to, the powers to:

(4) (a) By June 1, 2012, and each June 1 thereafter, prepare an annual report card for each authorized personal residential property insurer, on a form and using a letter-grade scale developed by the commission by rule, which <u>objectively</u> grades each insurer based on the following factors:

322 <u>1.(a)</u> The number and nature of <u>valid</u> consumer complaints, 323 as a market share ratio, received by the department against the 324 insurer.

325 <u>2.(b)</u> The disposition of all <u>valid</u> complaints received by 326 the department.

327 <u>3.(e)</u> The average length of time for payment of claims by
 328 the insurer.

329 <u>4.(d)</u> Any other <u>measurable and objective</u> factors the 330 commission identifies as <u>capable of</u> assisting policyholders in 331 making informed choices about homeowner's insurance.

332 (b) For purposes of this subsection, the term "valid 333 consumer complaint" means a written communication from a 334 consumer which expresses dissatisfaction with a specific 335 personal residential property insurer whose conduct as described 336 in the communication is found to constitute a violation of the

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337 insurance laws of this state by the Division of Consumer 338 Services of the Department of Financial Services. 339 Section 5. Paragraphs (i) and (k) of subsection (2) of 340 section 627.062, Florida Statutes, are amended, paragraph (1) is 341 added to subsection (2), and paragraph (e) is added to 342 subsection (9) of that section, to read: 343 627.062 Rate standards.-(2) As to all such classes of insurance: 344 345 (i)1. Except as otherwise specifically provided in this chapter, the office may shall not, directly or indirectly, 346 347 prohibit any insurer, including any residual market plan or joint underwriting association, from paying acquisition costs 348 349 based on the full amount of premium, as defined in s. 627.403, 350 applicable to any policy, or prohibit, directly or indirectly, 351 any such insurer from including the full amount of acquisition 352 costs in a rate filing. 353 2. The office may not, directly or indirectly, impede, 354 abridge, or otherwise compromise an insurer's right to acquire 355 policyholders, advertise, or appoint agents, including, but not 356 limited to, the calculation, manner, or amount of such agent 357 commissions, if any. 358 (k)1. An insurer may make a separate filing limited solely 359 to an adjustment of its rates for reinsurance or financing costs 360 incurred in the purchase of reinsurance or financing products to replace or finance the payment of the amount covered by the 361 Temporary Increase in Coverage Limits (TICL) portion of the 362 363 Florida Hurricane Catastrophe Fund including replacement

364 reinsurance for the TICL reductions made pursuant to s.

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365 215.555(17)(e); the actual cost paid due to the application of 366 the TICL premium factor pursuant to s. 215.555(17)(f); and the 367 actual cost paid due to the application of the cash build-up 368 factor pursuant to s. 215.555(5)(b) if the insurer:

369 a. Elects to purchase financing products such as a 370 liquidity instrument or line of credit, in which case the cost 371 included in the filing for the liquidity instrument or line of 372 credit may not result in a premium increase exceeding 3 percent 373 for any individual policyholder. All costs contained in the 374 filing may not result in an overall premium increase of more 375 than 10 percent for any individual policyholder.

b. Includes in the filing a copy of all of its reinsurance, liquidity instrument, or line of credit contracts; proof of the billing or payment for the contracts; and the calculation upon which the proposed rate change is based demonstrates that the costs meet the criteria of this section and are not loaded for expenses or profit for the insurer making the filing.

383

c. Includes no other changes to its rates in the filing.

384 d. Has not implemented a rate increase within the 6 months385 immediately preceding the filing.

e. Does not file for a rate increase under any other
paragraph within 6 months after making a filing under this
paragraph.

f. That purchases reinsurance or financing products from an affiliated company in compliance with this paragraph does so only if the costs for such reinsurance or financing products are charged at or below charges made for comparable coverage by

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393 nonaffiliated reinsurers or financial entities making such 394 coverage or financing products available in this state.

395 2. An insurer may only make one filing in any 12-month396 period under this paragraph.

397 3. An insurer that elects to implement a rate change under 398 this paragraph must file its rate filing with the office at 399 least 45 days before the effective date of the rate change. 400 After an insurer submits a complete filing that meets all of the 401 requirements of this paragraph, the office has 45 days after the 402 date of the filing to review the rate filing and determine if 403 the rate is excessive, inadequate, or unfairly discriminatory.

404 (1)1. On or after January 1, 2011, an insurer complying 405 with the requirements of s. 627.7031 may use a rate for 406 residential property insurance, as defined in s. 627.4025, 407 different from the otherwise applicable filed rate as provided 408 in this paragraph.

409 <u>2. Policies subject to this paragraph may not be counted</u> 410 in the calculation under s. 627.171(2).

411 3. Such rates shall be filed with the office as a separate 412 filing. The initial rates used by an insurer under this 413 paragraph may not provide for rates that represent more than a 414 5-percent statewide average rate increase over the most recently 415 filed and approved rate. A rate filing under this paragraph submitted in the first year following the year of implementation 416 417 of such initial rates may not provide for rates that represent 418 more than a 10-percent statewide average rate increase in a year over the rates in effect under this paragraph at the time of the 419 420 filing. A rate filing under this paragraph submitted in the

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421	second year following the year of implementation of such initial	
422	rates or in a subsequent year may not provide for rates that	
423	represent more than a 15-percent statewide average rate increase	
424	in a year over the rates in effect under this paragraph at the	
425	time of the filing.	
426	4. This paragraph does not affect the authority of the	
427	office to disapprove a rate as inadequate or to disapprove a	
428	rate filing for charging any insured or applicant a higher	
429	premium solely because of the insured's or applicant's race,	
430	color, creed, marital status, sex, or national origin. Upon	
431	finding that an insurer has used any such factor in charging an	
432	insured or applicant a higher premium, the office may direct the	
433	insurer to make a new filing for a new rate that does not use	
434	such factor.	
435		
436	The provisions of this subsection shall not apply to workers'	
437	compensation and employer's liability insurance and to motor	
438	vehicle insurance.	
439	(9)	
440	(e) A certification under this subsection is not rendered	
441	false when, after making the subject rate filing, the insurer	
442	provides the office with additional or supplementary information	
443	or clarification pursuant to a formal or informal request from	
444	the office or for any other reason.	
445	Section 6. Section 627.0621, Florida Statutes, is amended	
446	to read:	
447	627.0621 Transparency in rate regulation	
448	(1) DEFINITIONSAs used in this section, the term:	
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449 (a) "Rate filing" means any original or amended rate
 450 residential property insurance filing.
 451 (b) "Recommendation" means any proposed, preliminary, or

452 final recommendation from an office actuary reviewing a rate 453 filing with respect to the issue of approval or disapproval of 454 the rate filing or with respect to rate indications that the 455 office would consider acceptable.

- 456 (2) WEBSITE FOR PUBLIC ACCESS TO RATE FILING INFORMATION. 457 (1) (a) With respect to any residential property rate
 458 filing, the office shall provide the following information on a
 459 publicly accessible Internet website:
- 460 (a) 1. The overall rate change requested by the insurer.
 461 (b) 2. The rate change approved by the office along with
 462 all of the actuary's assumptions and recommendations forming the
 463 basis of the office's decision.
- 464 3. Certification by the office's actuary that, based on
 465 the actuary's knowledge, his or her recommendations are
 466 consistent with accepted actuarial principles.

467 (2)(b) For any rate filing, whether or not the filing is 468 subject to a public hearing, the office shall provide on its 469 website a means for any policyholder who may be affected by a 470 proposed rate change to send an e-mail regarding the proposed 471 rate change. Such e-mail must be accessible to the actuary 472 assigned to review the rate filing.

Section 7. Subsections (1) and (5) of section 627.0629,
Florida Statutes, are amended, and subsection (10) is added to
that section, to read:

476 627.0629 Residential property insurance; rate filings.-Page 17 of 79

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477 (1) (a) It is the intent of the Legislature that insurers 478 must provide the most accurate pricing signals available savings 479 to encourage consumers who install or implement windstorm damage 480 mitigation techniques, alterations, or solutions to their 481 properties to prevent windstorm losses. It is also the intent of 482 the Legislature that implementation of mitigation discounts not 483 result in a loss of income to the insurers granting the 484 discounts, so that the aggregate of mitigation discounts should 485 not exceed the aggregate of the expected reduction in loss that is attributable to the mitigation efforts for which discounts 486 487 are granted. A rate filing for residential property insurance 488 must include actuarially reasonable discounts, credits, debits, 489 or other rate differentials, or appropriate reductions in 490 deductibles, that provide the proper pricing for all properties. 491 The rate filing must take into account the presence or absence 492 of on which fixtures or construction techniques demonstrated to 493 reduce the amount of loss in a windstorm have been installed or 494 implemented. The fixtures or construction techniques shall 495 include, but not be limited to, fixtures or construction 496 techniques that which enhance roof strength, roof covering 497 performance, roof-to-wall strength, wall-to-floor-to-foundation strength, opening protection, and window, door, and skylight 498 499 strength. Credits, debits, discounts, or other rate 500 differentials, or appropriate reductions or increases in deductibles, that recognize the presence or absence of for 501 fixtures and construction techniques that which meet the minimum 502 requirements of the Florida Building Code must be included in 503 504 the rate filing. If an insurer demonstrates that the aggregate

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505 of its mitigation discounts results in a reduction to revenue 506 that exceeds the reduction of the aggregate loss that is 507 expected to result from the mitigation, the insurer may recover 508 the lost revenue through an increase in its base rates. All 509 insurance companies must make a rate filing which includes the 510 credits, discounts, or other rate differentials or reductions in 511 deductibles by February 28, 2003. By July 1, 2007, the office 512 shall reevaluate the discounts, credits, other rate 513 differentials, and appropriate reductions in deductibles for 514 fixtures and construction techniques that meet the minimum requirements of the Florida Building Code, based upon actual 515 516 experience or any other loss relativity studies available to the 517 office. The office shall determine the discounts, credits, 518 debits, other rate differentials, and appropriate reductions or increases in deductibles that reflect the full actuarial value 519 520 of such revaluation, which may be used by insurers in rate 521 filings.

522 (b) By February 1, 2011, the Office of Insurance Regulation, in consultation with the Department of Financial 523 524 Services and the Department of Community Affairs, shall develop 525 and make publicly available a proposed method for insurers to establish discounts, credits, or other rate differentials for 526 527 hurricane mitigation measures which directly correlate to the 528 numerical rating assigned to a structure pursuant to the uniform 529 home grading scale adopted by the Financial Services Commission pursuant to s. 215.55865, including any proposed changes to the 530 uniform home grading scale. By October 1, 2011, the commission 531 532 shall adopt rules requiring insurers to make rate filings for Page 19 of 79

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533 residential property insurance which revise insurers' discounts, 534 credits, or other rate differentials for hurricane mitigation 535 measures so that such rate differentials correlate directly to 536 the uniform home grading scale. The rules may include such 537 changes to the uniform home grading scale as the commission 538 determines are necessary, and may specify the minimum required 539 credits, or other rate differentials. Such rate discounts, 540 differentials must be consistent with generally accepted 541 actuarial principles and wind-loss mitigation studies. The rules 542 shall allow a period of at least 2 years after the effective date of the revised mitigation discounts, credits, or other rate 543 544 differentials for a property owner to obtain an inspection or 545 otherwise qualify for the revised credit, during which time the 546 insurer shall continue to apply the mitigation credit that was 547 applied immediately prior to the effective date of the revised 548 credit. Discounts, credits, and other rate differentials 549 established for rate filings under this paragraph shall 550 supersede, after adoption, the discounts, credits, and other 551 rate differentials included in rate filings under paragraph (a).

552 In order to provide an appropriate transition period, (5)553 an insurer may, in its sole discretion, implement an approved 554 rate filing for residential property insurance over a period of 555 years. An insurer electing to phase in its rate filing must 556 provide an informational notice to the office setting out its 557 schedule for implementation of the phased-in rate filing. An 558 insurer may include in its rate the actual cost of private 559 market reinsurance that corresponds to available coverage of the 560 Temporary Increase in Coverage Limits, TICL, from the Florida

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561 Hurricane Catastrophe Fund. The insurer may also include the 562 cost of reinsurance to replace the TICL reduction implemented 563 pursuant to s. 215.555(17)(d)9. However, this cost for 564 reinsurance may not include any expense or profit load or result 565 in a total annual base rate increase in excess of 10 percent. 566 (10) (a) Contingent upon specific appropriations made to 567 implement this subsection, in order to enhance the ability of 568 consumers to compare premiums and to increase the accuracy and 569 usefulness of rate and product comparison information for 570 homeowners' insurance, the office shall develop or contract with 571 a private entity to develop a comprehensive program for 572 providing the consumer with all available information necessary 573 to make an informed purchase of the insurance product that best 574 serves the needs of the individual. 575 In developing the comprehensive program, the office (b) 576 shall rely as much as is practical on information that is 577 currently available and shall consider: 578 The most efficient means for developing, hosting, and 1. 579 operating a separate website that consolidates all consumer 580 information for price comparisons, filed complaints, financial 581 strength, underwriting, and receivership information and other data useful to consumers. 582 583 2. Whether all admitted insurers should be required to 584 submit additional information to populate the composite website 585 and how often such submissions must be made. 586 3. Whether all admitted insurers should be required to 587 provide links from the website into each individual insurer's 588 website in order to enable consumers to access product rate

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589	information and apply for quotations.
590	4. Developing a plan to publicize the existence,
591	availability, and value of the website.
592	5. Any other provision that would make relevant
593	homeowners' insurance information more readily available so that
594	consumers can make informed product comparisons and purchasing
595	decisions.
596	(c) Before establishing the program or website, the office
597	shall conduct a cost-benefit analysis to determine the most
598	effective approach for establishing and operating the program
599	and website. Based on the results of the analysis, the office
600	shall submit a proposed implementation plan for review and
601	approval by the Financial Services Commission. The
602	implementation plan shall include an estimated timeline for
603	establishing the program and website; a description of the data
604	and functionality to be provided by the site; a strategy for
605	publicizing the website to consumers; a recommended approach for
606	developing, hosting, and operating the website; and an estimate
607	of all major nonrecurring and recurring costs required to
608	establish and operate the website. Upon approval of the plan,
609	the office may initiate the establishment of the program.
610	Section 8. Paragraphs (b), (c), (y), (z), (aa), (bb),
611	(cc), (dd), (ee), and (ff) of subsection (6) of section 627.351,
612	Florida Statutes, are amended to read:
613	627.351 Insurance risk apportionment plans
614	(6) CITIZENS PROPERTY INSURANCE CORPORATION
615	(b)1. All insurers authorized to write one or more subject
616	lines of business in this state are subject to assessment by the
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617 corporation and, for the purposes of this subsection, are 618 referred to collectively as "assessable insurers." Insurers 619 writing one or more subject lines of business in this state 620 pursuant to part VIII of chapter 626 are not assessable 621 insurers, but insureds who procure one or more subject lines of 622 business in this state pursuant to part VIII of chapter 626 are 623 subject to assessment by the corporation and are referred to 624 collectively as "assessable insureds." An authorized insurer's 625 assessment liability shall begin on the first day of the 626 calendar year following the year in which the insurer was issued 627 a certificate of authority to transact insurance for subject 628 lines of business in this state and shall terminate 1 year after 629 the end of the first calendar year during which the insurer no 630 longer holds a certificate of authority to transact insurance for subject lines of business in this state. 631

632 2.a. All revenues, assets, liabilities, losses, and 633 expenses of the corporation shall be divided into three separate 634 accounts as follows:

635 A personal lines account for personal residential (I) 636 policies issued by the corporation or issued by the Residential 637 Property and Casualty Joint Underwriting Association and renewed 638 by the corporation that provide comprehensive, multiperil 639 coverage on risks that are not located in areas eligible for 640 coverage in the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for such 641 policies that do not provide coverage for the peril of wind on 642 643 risks that are located in such areas; 644

(II) A commercial lines account for commercial residential

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645 and commercial nonresidential policies issued by the corporation 646 or issued by the Residential Property and Casualty Joint 647 Underwriting Association and renewed by the corporation that 648 provide coverage for basic property perils on risks that are not 649 located in areas eligible for coverage in the Florida Windstorm 650 Underwriting Association as those areas were defined on January 651 1, 2002, and for such policies that do not provide coverage for 652 the peril of wind on risks that are located in such areas; and

653 (III) A high-risk account for personal residential policies and commercial residential and commercial 654 655 nonresidential property policies issued by the corporation or 656 transferred to the corporation that provide coverage for the 657 peril of wind on risks that are located in areas eligible for 658 coverage in the Florida Windstorm Underwriting Association as 659 those areas were defined on January 1, 2002. The corporation may 660 offer policies that provide multiperil coverage and the 661 corporation shall continue to offer policies that provide 662 coverage only for the peril of wind for risks located in areas 663 eligible for coverage in the high-risk account. In issuing 664 multiperil coverage, the corporation may use its approved policy 665 forms and rates for the personal lines account. An applicant or 666 insured who is eligible to purchase a multiperil policy from the 667 corporation may purchase a multiperil policy from an authorized 668 insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that provides 669 coverage only for the peril of wind from the corporation. An 670 671 applicant or insured who is eligible for a corporation policy that provides coverage only for the peril of wind may elect to 672

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673 purchase or retain such policy and also purchase or retain 674 coverage excluding wind from an authorized insurer without 675 prejudice to the applicant's or insured's eligibility to 676 prospectively purchase a policy that provides multiperil 677 coverage from the corporation. It is the goal of the Legislature that there would be an overall average savings of 10 percent or 678 679 more for a policyholder who currently has a wind-only policy 680 with the corporation, and an ex-wind policy with a voluntary insurer or the corporation, and who then obtains a multiperil 681 682 policy from the corporation. It is the intent of the Legislature 683 that the offer of multiperil coverage in the high-risk account 684 be made and implemented in a manner that does not adversely 685 affect the tax-exempt status of the corporation or 686 creditworthiness of or security for currently outstanding financing obligations or credit facilities of the high-risk 687 688 account, the personal lines account, or the commercial lines 689 account. The high-risk account must also include quota share 690 primary insurance under subparagraph (c)2. The area eligible for 691 coverage under the high-risk account also includes the area 692 within Port Canaveral, which is bordered on the south by the 693 City of Cape Canaveral, bordered on the west by the Banana 694 River, and bordered on the north by Federal Government property.

b. The three separate accounts must be maintained as long
as financing obligations entered into by the Florida Windstorm
Underwriting Association or Residential Property and Casualty
Joint Underwriting Association are outstanding, in accordance
with the terms of the corresponding financing documents. When
the financing obligations are no longer outstanding, in

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701 accordance with the terms of the corresponding financing 702 documents, the corporation may use a single account for all 703 revenues, assets, liabilities, losses, and expenses of the 704 corporation. Consistent with the requirement of this 705 subparagraph and prudent investment policies that minimize the 706 cost of carrying debt, the board shall exercise its best efforts 707 to retire existing debt or to obtain approval of necessary 708 parties to amend the terms of existing debt, so as to structure 709 the most efficient plan to consolidate the three separate 710 accounts into a single account. By February 1, 2007, the board 711 shall submit a report to the Financial Services Commission, the 712 President of the Senate, and the Speaker of the House of 713 Representatives which includes an analysis of consolidating the 714 accounts, the actions the board has taken to minimize the cost 715 of carrying debt, and its recommendations for executing the most 716 efficient plan.

717 Creditors of the Residential Property and Casualty с. 718 Joint Underwriting Association and of the accounts specified in 719 sub-sub-subparagraphs a.(I) and (II) may have a claim against, 720 and recourse to, the accounts referred to in sub-sub-721 subparagraphs a.(I) and (II) and shall have no claim against, or 722 recourse to, the account referred to in sub-subparagraph 723 a.(III). Creditors of the Florida Windstorm Underwriting 724 Association shall have a claim against, and recourse to, the 725 account referred to in sub-sub-subparagraph a.(III) and shall have no claim against, or recourse to, the accounts referred to 726 727 in sub-sub-subparagraphs a. (I) and (II).

728

d. Revenues, assets, liabilities, losses, and expenses not Page 26 of 79

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729 attributable to particular accounts shall be prorated among the 730 accounts.

e. The Legislature finds that the revenues of the
corporation are revenues that are necessary to meet the
requirements set forth in documents authorizing the issuance of
bonds under this subsection.

f. No part of the income of the corporation may inure tothe benefit of any private person.

737

3. With respect to a deficit in an account:

738 After accounting for the Citizens policyholder a. 739 surcharge imposed under sub-subparagraph i., when the remaining 740 projected deficit incurred in a particular calendar year is not 741 greater than 6 percent of the aggregate statewide direct written 742 premium for the subject lines of business for the prior calendar year, the entire deficit shall be recovered through regular 743 assessments of assessable insurers under paragraph (p) and 744 745 assessable insureds.

746 After accounting for the Citizens policyholder b. 747 surcharge imposed under sub-subparagraph i., when the remaining 748 projected deficit incurred in a particular calendar year exceeds 749 6 percent of the aggregate statewide direct written premium for 750 the subject lines of business for the prior calendar year, the 751 corporation shall levy regular assessments on assessable 752 insurers under paragraph (p) and on assessable insureds in an 753 amount equal to the greater of 6 percent of the deficit or 6 754 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year. Any 755 756 remaining deficit shall be recovered through emergency

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757 assessments under sub-subparagraph d.

758 с. Each assessable insurer's share of the amount being 759 assessed under sub-subparagraph a. or sub-subparagraph b. shall 760 be in the proportion that the assessable insurer's direct 761 written premium for the subject lines of business for the year 762 preceding the assessment bears to the aggregate statewide direct 763 written premium for the subject lines of business for that year. 764 The assessment percentage applicable to each assessable insured 765 is the ratio of the amount being assessed under sub-subparagraph 766 a. or sub-subparagraph b. to the aggregate statewide direct 767 written premium for the subject lines of business for the prior 768 year. Assessments levied by the corporation on assessable 769 insurers under sub-subparagraphs a. and b. shall be paid as 770 required by the corporation's plan of operation and paragraph 771 (p). Assessments levied by the corporation on assessable 772 insureds under sub-subparagraphs a. and b. shall be collected by 773 the surplus lines agent at the time the surplus lines agent 774 collects the surplus lines tax required by s. 626.932 and shall 775 be paid to the Florida Surplus Lines Service Office at the time 776 the surplus lines agent pays the surplus lines tax to the 777 Florida Surplus Lines Service Office. Upon receipt of regular 778 assessments from surplus lines agents, the Florida Surplus Lines 779 Service Office shall transfer the assessments directly to the 780 corporation as determined by the corporation.

d. Upon a determination by the board of governors that a
deficit in an account exceeds the amount that will be recovered
through regular assessments under sub-subparagraph a. or subsubparagraph b., plus the amount that is expected to be

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785 recovered through surcharges under sub-subparagraph i., as to 786 the remaining projected deficit the board shall levy, after 787 verification by the office, emergency assessments, for as many 788 years as necessary to cover the deficits, to be collected by 789 assessable insurers and the corporation and collected from 790 assessable insureds upon issuance or renewal of policies for 791 subject lines of business, excluding National Flood Insurance 792 policies. The amount of the emergency assessment collected in a 793 particular year shall be a uniform percentage of that year's 794 direct written premium for subject lines of business and all 795 accounts of the corporation, excluding National Flood Insurance 796 Program policy premiums, as annually determined by the board and 797 verified by the office. The office shall verify the arithmetic 798 calculations involved in the board's determination within 30 days after receipt of the information on which the determination 799 800 was based. Notwithstanding any other provision of law, the 801 corporation and each assessable insurer that writes subject 802 lines of business shall collect emergency assessments from its 803 policyholders without such obligation being affected by any 804 credit, limitation, exemption, or deferment. Emergency 805 assessments levied by the corporation on assessable insureds 806 shall be collected by the surplus lines agent at the time the 807 surplus lines agent collects the surplus lines tax required by 808 s. 626.932 and shall be paid to the Florida Surplus Lines 809 Service Office at the time the surplus lines agent pays the surplus lines tax to the Florida Surplus Lines Service Office. 810 The emergency assessments so collected shall be transferred 811 812 directly to the corporation on a periodic basis as determined by Page 29 of 79

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813 the corporation and shall be held by the corporation solely in 814 the applicable account. The aggregate amount of emergency 815 assessments levied for an account under this sub-subparagraph in 816 any calendar year may, at the discretion of the board of 817 governors, be less than but may not exceed the greater of 10 818 percent of the amount needed to cover the deficit, plus 819 interest, fees, commissions, required reserves, and other costs associated with financing of the original deficit, or 10 percent 820 821 of the aggregate statewide direct written premium for subject lines of business and for all accounts of the corporation for 822 823 the prior year, plus interest, fees, commissions, required 824 reserves, and other costs associated with financing the deficit.

825 The corporation may pledge the proceeds of assessments, e. 826 projected recoveries from the Florida Hurricane Catastrophe 827 Fund, other insurance and reinsurance recoverables, policyholder 828 surcharges and other surcharges, and other funds available to 829 the corporation as the source of revenue for and to secure bonds 830 issued under paragraph (p), bonds or other indebtedness issued 831 under subparagraph (c)3., or lines of credit or other financing 832 mechanisms issued or created under this subsection, or to retire 833 any other debt incurred as a result of deficits or events giving 834 rise to deficits, or in any other way that the board determines 835 will efficiently recover such deficits. The purpose of the lines 836 of credit or other financing mechanisms is to provide additional resources to assist the corporation in covering claims and 837 838 expenses attributable to a catastrophe. As used in this subsection, the term "assessments" includes regular assessments 839 840 under sub-subparagraph a., sub-subparagraph b., or subparagraph

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841 (p)1. and emergency assessments under sub-subparagraph d. 842 Emergency assessments collected under sub-subparagraph d. are 843 not part of an insurer's rates, are not premium, and are not 844 subject to premium tax, fees, or commissions; however, failure 845 to pay the emergency assessment shall be treated as failure to 846 pay premium. The emergency assessments under sub-subparagraph d. 847 shall continue as long as any bonds issued or other indebtedness 848 incurred with respect to a deficit for which the assessment was 849 imposed remain outstanding, unless adequate provision has been 850 made for the payment of such bonds or other indebtedness 851 pursuant to the documents governing such bonds or other 852 indebtedness.

853 f. As used in this subsection for purposes of any deficit 854 incurred on or after January 25, 2007, the term "subject lines 855 of business" means insurance written by assessable insurers or 856 procured by assessable insureds for all property and casualty 857 lines of business in this state, but not including workers' 858 compensation or medical malpractice. As used in the sub-859 subparagraph, the term "property and casualty lines of business" 860 includes all lines of business identified on Form 2, Exhibit of 861 Premiums and Losses, in the annual statement required of 862 authorized insurers by s. 624.424 and any rule adopted under 863 this section, except for those lines identified as accident and 864 health insurance and except for policies written under the 865 National Flood Insurance Program or the Federal Crop Insurance 866 Program. For purposes of this sub-subparagraph, the term "workers' compensation" includes both workers' compensation 867 868 insurance and excess workers' compensation insurance.

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g. The Florida Surplus Lines Service Office shall determine annually the aggregate statewide written premium in subject lines of business procured by assessable insureds and shall report that information to the corporation in a form and at a time the corporation specifies to ensure that the corporation can meet the requirements of this subsection and the corporation's financing obligations.

h. The Florida Surplus Lines Service Office shall verify
the proper application by surplus lines agents of assessment
percentages for regular assessments and emergency assessments
levied under this subparagraph on assessable insureds and shall
assist the corporation in ensuring the accurate, timely
collection and payment of assessments by surplus lines agents as
required by the corporation.

i.<u>(I)</u> If a deficit is incurred in any account in 2008 or thereafter, the board of governors shall levy a Citizens policyholder surcharge against all policyholders of the corporation.

887 The policyholder's liability for the Citizens (II)888 policyholder surcharge attaches on the date of the order levying 889 the surcharge. The Citizens policyholder surcharge is payable 890 upon cancellation or termination of the policy, upon renewal of 891 the policy, or upon issuance of a new policy by Citizens within 892 the first 12 months after the date of the levy or the period of 893 time necessary to fully collect the Citizens policyholder 894 surcharge amount. 895 The Citizens policyholder surcharge for a 12-month (III)896 period, which shall be levied collected at the time of issuance

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897 or renewal of a policy, as a uniform percentage of the premium 898 for the policy of up to 15 percent of such premium, which funds 899 shall be used to offset the deficit.

900 <u>(IV) The corporation may not levy any regular assessments</u> 901 <u>under sub-subparagraph a. or sub-subparagraph b. with respect to</u> 902 <u>a particular year's deficit until the corporation has first</u> 903 <u>levied a Citizens policyholder surcharge under this sub-</u> 904 <u>subparagraph in the full amount authorized by this sub-</u> 905 subparagraph.

906 <u>(V)</u> Citizens policyholder surcharges under this sub-907 subparagraph are not considered premium and are not subject to 908 commissions, fees, or premium taxes. However, failure to pay 909 such surcharges shall be treated as failure to pay premium.

910 If the amount of any assessments or surcharges j. 911 collected from corporation policyholders, assessable insurers or 912 their policyholders, or assessable insureds exceeds the amount 913 of the deficits, such excess amounts shall be remitted to and 914 retained by the corporation in a reserve to be used by the 915 corporation, as determined by the board of governors and 916 approved by the office, to pay claims or reduce any past, 917 present, or future plan-year deficits or to reduce outstanding 918 debt.

919

(c) The plan of operation of the corporation:

920 1. Must provide for adoption of residential property and 921 casualty insurance policy forms and commercial residential and 922 nonresidential property insurance forms, which forms must be 923 approved by the office prior to use. The corporation shall adopt 924 the following policy forms:

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a. Standard personal lines policy forms that are
comprehensive multiperil policies providing full coverage of a
residential property equivalent to the coverage provided in the
private insurance market under an HO-3, HO-4, or HO-6 policy.

b. Basic personal lines policy forms that are policies similar to an HO-8 policy or a dwelling fire policy that provide coverage meeting the requirements of the secondary mortgage market, but which coverage is more limited than the coverage under a standard policy.

934 c. Commercial lines residential and nonresidential policy 935 forms that are generally similar to the basic perils of full 936 coverage obtainable for commercial residential structures and 937 commercial nonresidential structures in the admitted voluntary 938 market.

939 d. Personal lines and commercial lines residential
940 property insurance forms that cover the peril of wind only. The
941 forms are applicable only to residential properties located in
942 areas eligible for coverage under the high-risk account referred
943 to in sub-subparagraph (b)2.a.

e. Commercial lines nonresidential property insurance
forms that cover the peril of wind only. The forms are
applicable only to nonresidential properties located in areas
eligible for coverage under the high-risk account referred to in
sub-subparagraph (b)2.a.

949 f. The corporation may adopt variations of the policy 950 forms listed in sub-subparagraphs a.-e. that contain more 951 restrictive coverage.

952

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2.a. Must provide that the corporation adopt a program in

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953 which the corporation and authorized insurers enter into quota 954 share primary insurance agreements for hurricane coverage, as 955 defined in s. 627.4025(2)(a), for eligible risks, and adopt 956 property insurance forms for eligible risks which cover the 957 peril of wind only. As used in this subsection, the term:

958 "Quota share primary insurance" means an arrangement (I)959 in which the primary hurricane coverage of an eligible risk is 960 provided in specified percentages by the corporation and an 961 authorized insurer. The corporation and authorized insurer are 962 each solely responsible for a specified percentage of hurricane 963 coverage of an eligible risk as set forth in a quota share 964 primary insurance agreement between the corporation and an 965 authorized insurer and the insurance contract. The 966 responsibility of the corporation or authorized insurer to pay 967 its specified percentage of hurricane losses of an eligible 968 risk, as set forth in the quota share primary insurance 969 agreement, may not be altered by the inability of the other 970 party to the agreement to pay its specified percentage of 971 hurricane losses. Eligible risks that are provided hurricane 972 coverage through a quota share primary insurance arrangement 973 must be provided policy forms that set forth the obligations of 974 the corporation and authorized insurer under the arrangement, 975 clearly specify the percentages of quota share primary insurance 976 provided by the corporation and authorized insurer, and 977 conspicuously and clearly state that neither the authorized 978 insurer nor the corporation may be held responsible beyond its specified percentage of coverage of hurricane losses. 979 980 "Eligible risks" means personal lines residential and (II)

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981 commercial lines residential risks that meet the underwriting 982 criteria of the corporation and are located in areas that were 983 eligible for coverage by the Florida Windstorm Underwriting 984 Association on January 1, 2002.

b. The corporation may enter into quota share primary
insurance agreements with authorized insurers at corporation
coverage levels of 90 percent and 50 percent.

988 c. If the corporation determines that additional coverage 989 levels are necessary to maximize participation in quota share 990 primary insurance agreements by authorized insurers, the 991 corporation may establish additional coverage levels. However, 992 the corporation's quota share primary insurance coverage level 993 may not exceed 90 percent.

994 d. Any quota share primary insurance agreement entered 995 into between an authorized insurer and the corporation must 996 provide for a uniform specified percentage of coverage of 997 hurricane losses, by county or territory as set forth by the 998 corporation board, for all eligible risks of the authorized 999 insurer covered under the quota share primary insurance 1000 agreement.

e. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation is subject to review and approval by the office. However, such agreement shall be authorized only as to insurance contracts entered into between an authorized insurer and an insured who is already insured by the corporation for wind coverage.

1007f. For all eligible risks covered under quota share1008primary insurance agreements, the exposure and coverage levels

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1009 for both the corporation and authorized insurers shall be 1010 reported by the corporation to the Florida Hurricane Catastrophe 1011 Fund. For all policies of eligible risks covered under quota 1012 share primary insurance agreements, the corporation and the 1013 authorized insurer shall maintain complete and accurate records 1014 for the purpose of exposure and loss reimbursement audits as 1015 required by Florida Hurricane Catastrophe Fund rules. The 1016 corporation and the authorized insurer shall each maintain 1017 duplicate copies of policy declaration pages and supporting claims documents. 1018

1019 g. The corporation board shall establish in its plan of 1020 operation standards for quota share agreements which ensure that 1021 there is no discriminatory application among insurers as to the 1022 terms of quota share agreements, pricing of quota share 1023 agreements, incentive provisions if any, and consideration paid 1024 for servicing policies or adjusting claims.

1025 The quota share primary insurance agreement between the h. 1026 corporation and an authorized insurer must set forth the 1027 specific terms under which coverage is provided, including, but not limited to, the sale and servicing of policies issued under 1028 1029 the agreement by the insurance agent of the authorized insurer 1030 producing the business, the reporting of information concerning 1031 eligible risks, the payment of premium to the corporation, and arrangements for the adjustment and payment of hurricane claims 1032 incurred on eligible risks by the claims adjuster and personnel 1033 1034 of the authorized insurer. Entering into a quota sharing 1035 insurance agreement between the corporation and an authorized 1036 insurer shall be voluntary and at the discretion of the

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1037 authorized insurer.

1038 3. May provide that the corporation may employ or 1039 otherwise contract with individuals or other entities to provide 1040 administrative or professional services that may be appropriate 1041 to effectuate the plan. The corporation shall have the power to 1042 borrow funds, by issuing bonds or by incurring other 1043 indebtedness, and shall have other powers reasonably necessary 1044 to effectuate the requirements of this subsection, including, without limitation, the power to issue bonds and incur other 1045 1046 indebtedness in order to refinance outstanding bonds or other 1047 indebtedness. The corporation may, but is not required to, seek 1048 judicial validation of its bonds or other indebtedness under 1049 chapter 75. The corporation may issue bonds or incur other 1050 indebtedness, or have bonds issued on its behalf by a unit of 1051 local government pursuant to subparagraph (p)2., in the absence 1052 of a hurricane or other weather-related event, upon a 1053 determination by the corporation, subject to approval by the 1054 office, that such action would enable it to efficiently meet the 1055 financial obligations of the corporation and that such 1056 financings are reasonably necessary to effectuate the 1057 requirements of this subsection. The corporation is authorized 1058 to take all actions needed to facilitate tax-free status for any 1059 such bonds or indebtedness, including formation of trusts or 1060 other affiliated entities. The corporation shall have the 1061 authority to pledge assessments, projected recoveries from the 1062 Florida Hurricane Catastrophe Fund, other reinsurance 1063 recoverables, market equalization and other surcharges, and 1064 other funds available to the corporation as security for bonds

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1065 or other indebtedness. In recognition of s. 10, Art. I of the 1066 State Constitution, prohibiting the impairment of obligations of 1067 contracts, it is the intent of the Legislature that no action be 1068 taken whose purpose is to impair any bond indenture or financing 1069 agreement or any revenue source committed by contract to such 1070 bond or other indebtedness.

1071 4.a. Must require that the corporation operate subject to 1072 the supervision and approval of a board of governors consisting 1073 of eight individuals who are residents of this state, from 1074 different geographical areas of this state. The Governor, the 1075 Chief Financial Officer, the President of the Senate, and the 1076 Speaker of the House of Representatives shall each appoint two 1077 members of the board. At least one of the two members appointed 1078 by each appointing officer must have demonstrated expertise in 1079 insurance. The Chief Financial Officer shall designate one of 1080 the appointees as chair. All board members serve at the pleasure 1081 of the appointing officer. All members of the board of governors 1082 are subject to removal at will by the officers who appointed them. All board members, including the chair, must be appointed 1083 1084 to serve for 3-year terms beginning annually on a date 1085 designated by the plan. However, for the first term beginning on 1086 or after July 1, 2009, each appointing officer shall appoint one 1087 member of the board for a 2-year term and one member for a 3-1088 year term. Any board vacancy shall be filled for the unexpired term by the appointing officer. The Chief Financial Officer 1089 1090 shall appoint a technical advisory group to provide information 1091 and advice to the board of governors in connection with the 1092 board's duties under this subsection. The executive director and

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1093 senior managers of the corporation shall be engaged by the board 1094 and serve at the pleasure of the board. Any executive director 1095 appointed on or after July 1, 2006, is subject to confirmation 1096 by the Senate. The executive director is responsible for 1097 employing other staff as the corporation may require, subject to 1098 review and concurrence by the board.

1099 b. The board shall create a Market Accountability Advisory 1100 Committee to assist the corporation in developing awareness of 1101 its rates and its customer and agent service levels in 1102 relationship to the voluntary market insurers writing similar 1103 coverage. The members of the advisory committee shall consist of the following 11 persons, one of whom must be elected chair by 1104 1105 the members of the committee: four representatives, one 1106 appointed by the Florida Association of Insurance Agents, one by the Florida Association of Insurance and Financial Advisors, one 1107 1108 by the Professional Insurance Agents of Florida, and one by the 1109 Latin American Association of Insurance Agencies; three 1110 representatives appointed by the insurers with the three highest 1111 voluntary market share of residential property insurance business in the state; one representative from the Office of 1112 1113 Insurance Regulation; one consumer appointed by the board who is 1114 insured by the corporation at the time of appointment to the committee; one representative appointed by the Florida 1115 1116 Association of Realtors; and one representative appointed by the Florida Bankers Association. All members must serve for 3-year 1117 1118 terms and may serve for consecutive terms. The committee shall 1119 report to the corporation at each board meeting on insurance market issues which may include rates and rate competition with 1120

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1121 the voluntary market; service, including policy issuance, claims 1122 processing, and general responsiveness to policyholders, 1123 applicants, and agents; and matters relating to depopulation.

1124 5. Must provide a procedure for determining the 1125 eligibility of a risk for coverage, as follows:

1126 Subject to the provisions of s. 627.3517, with respect a. 1127 to personal lines residential risks, if the risk is offered 1128 coverage from an authorized insurer at the insurer's approved 1129 rate under either a standard policy including wind coverage or, 1130 if consistent with the insurer's underwriting rules as filed 1131 with the office, a basic policy including wind coverage, for a new application to the corporation for coverage, the risk is not 1132 eligible for any policy issued by the corporation unless the 1133 1134 premium for coverage from the authorized insurer is more than 15 1135 percent greater than the premium for comparable coverage from 1136 the corporation. If the risk is not able to obtain any such 1137 offer, the risk is eligible for either a standard policy 1138 including wind coverage or a basic policy including wind 1139 coverage issued by the corporation; however, if the risk could not be insured under a standard policy including wind coverage 1140 1141 regardless of market conditions, the risk shall be eligible for 1142 a basic policy including wind coverage unless rejected under subparagraph 8. However, with regard to a policyholder of the 1143 corporation or a policyholder removed from the corporation 1144 1145 through an assumption agreement until the end of the assumption 1146 period, the policyholder remains eligible for coverage from the corporation regardless of any offer of coverage from an 1147 authorized insurer or surplus lines insurer. The corporation 1148

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1149 shall determine the type of policy to be provided on the basis 1150 of objective standards specified in the underwriting manual and 1151 based on generally accepted underwriting practices.

(I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the corporation is not currently appointed by the insurer, the insurer shall:

(A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

1170 If the producing agent is unwilling or unable to accept 1171 appointment, the new insurer shall pay the agent in accordance 1172 with sub-sub-subparagraph (A).

(II) When the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

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(A) Pay to the producing agent of record of the corporation policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record of the corporation policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

1188 If the producing agent is unwilling or unable to accept 1189 appointment, the new insurer shall pay the agent in accordance 1190 with sub-sub-subparagraph (A).

1191 With respect to commercial lines residential risks, for b. 1192 a new application to the corporation for coverage, if the risk is offered coverage under a policy including wind coverage from 1193 1194 an authorized insurer at its approved rate, the risk is not 1195 eligible for any policy issued by the corporation unless the premium for coverage from the authorized insurer is more than 15 1196 1197 percent greater than the premium for comparable coverage from 1198 the corporation. If the risk is not able to obtain any such 1199 offer, the risk is eligible for a policy including wind coverage 1200 issued by the corporation. However, with regard to a policyholder of the corporation or a policyholder removed from 1201 1202 the corporation through an assumption agreement until the end of the assumption period, the policyholder remains eligible for 1203 1204 coverage from the corporation regardless of any offer of

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coverage from an authorized insurer or surplus lines insurer.

1206 (I)If the risk accepts an offer of coverage through the 1207 market assistance plan or an offer of coverage through a 1208 mechanism established by the corporation before a policy is 1209 issued to the risk by the corporation or during the first 30 1210 days of coverage by the corporation, and the producing agent who 1211 submitted the application to the plan or the corporation is not currently appointed by the insurer, the insurer shall: 1212

1213 (A) Pay to the producing agent of record of the policy, 1214 for the first year, an amount that is the greater of the 1215 insurer's usual and customary commission for the type of policy 1216 written or a fee equal to the usual and customary commission of 1217 the corporation; or

1218 Offer to allow the producing agent of record of the (B) 1219 policy to continue servicing the policy for a period of not less 1220 than 1 year and offer to pay the agent the greater of the 1221 insurer's or the corporation's usual and customary commission 1222 for the type of policy written.

1224 If the producing agent is unwilling or unable to accept 1225 appointment, the new insurer shall pay the agent in accordance 1226 with sub-sub-subparagraph (A).

1227 When the corporation enters into a contractual (II)1228 agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned 1229 commission on the policy, and the insurer shall: 1230

1231 (A) Pay to the producing agent of record of the 1232 corporation policy, for the first year, an amount that is the

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1233 greater of the insurer's usual and customary commission for the 1234 type of policy written or a fee equal to the usual and customary 1235 commission of the corporation; or

(B) Offer to allow the producing agent of record of the corporation policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

1242 If the producing agent is unwilling or unable to accept 1243 appointment, the new insurer shall pay the agent in accordance 1244 with sub-sub-subparagraph (A).

1245 For purposes of determining comparable coverage under с. 1246 sub-subparagraphs a. and b., the comparison shall be based on 1247 those forms and coverages that are reasonably comparable. The 1248 corporation may rely on a determination of comparable coverage 1249 and premium made by the producing agent who submits the 1250 application to the corporation, made in the agent's capacity as 1251 the corporation's agent. A comparison may be made solely of the 1252 premium with respect to the main building or structure only on 1253 the following basis: the same coverage A or other building 1254 limits; the same percentage hurricane deductible that applies on 1255 an annual basis or that applies to each hurricane for commercial 1256 residential property; the same percentage of ordinance and law 1257 coverage, if the same limit is offered by both the corporation 1258 and the authorized insurer; the same mitigation credits, to the 1259 extent the same types of credits are offered both by the 1260 corporation and the authorized insurer; the same method for loss

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1261 payment, such as replacement cost or actual cash value, if the 1262 same method is offered both by the corporation and the 1263 authorized insurer in accordance with underwriting rules; and 1264 any other form or coverage that is reasonably comparable as 1265 determined by the board. If an application is submitted to the 1266 corporation for wind-only coverage in the high-risk account, the 1267 premium for the corporation's wind-only policy plus the premium 1268 for the ex-wind policy that is offered by an authorized insurer 1269 to the applicant shall be compared to the premium for multiperil 1270 coverage offered by an authorized insurer, subject to the 1271 standards for comparison specified in this subparagraph. If the 1272 corporation or the applicant requests from the authorized 1273 insurer a breakdown of the premium of the offer by types of 1274 coverage so that a comparison may be made by the corporation or 1275 its agent and the authorized insurer refuses or is unable to 1276 provide such information, the corporation may treat the offer as 1277 not being an offer of coverage from an authorized insurer at the 1278 insurer's approved rate.

1279 6. Must include rules for classifications of risks and 1280 rates therefor.

1281 Must provide that if premium and investment income for 7. 1282 an account attributable to a particular calendar year are in 1283 excess of projected losses and expenses for the account 1284 attributable to that year, such excess shall be held in surplus 1285 in the account. Such surplus shall be available to defray 1286 deficits in that account as to future years and shall be used 1287 for that purpose prior to assessing assessable insurers and 1288 assessable insureds as to any calendar year.

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8. Must provide objective criteria and procedures to be uniformly applied for all applicants in determining whether an individual risk is so hazardous as to be uninsurable. In making this determination and in establishing the criteria and procedures, the following shall be considered:

a. Whether the likelihood of a loss for the individualrisk is substantially higher than for other risks of the sameclass; and

1297 b. Whether the uncertainty associated with the individual 1298 risk is such that an appropriate premium cannot be determined. 1299

1300 The acceptance or rejection of a risk by the corporation shall 1301 be construed as the private placement of insurance, and the 1302 provisions of chapter 120 shall not apply.

9. Must provide that the corporation shall make its best efforts to procure catastrophe reinsurance at reasonable rates, to cover its projected 100-year probable maximum loss as determined by the board of governors.

1307 10. The policies issued by the corporation must provide 1308 that, if the corporation or the market assistance plan obtains 1309 an offer from an authorized insurer to cover the risk at its 1310 approved rates, the risk is no longer eligible for renewal 1311 through the corporation, except as otherwise provided in this 1312 subsection.

1313 11. Corporation policies and applications must include a 1314 notice that the corporation policy could, under this section, be 1315 replaced with a policy issued by an authorized insurer that does 1316 not provide coverage identical to the coverage provided by the

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1317 corporation. The notice shall also specify that acceptance of 1318 corporation coverage creates a conclusive presumption that the 1319 applicant or policyholder is aware of this potential.

1320 May establish, subject to approval by the office, 12. 1321 different eligibility requirements and operational procedures 1322 for any line or type of coverage for any specified county or 1323 area if the board determines that such changes to the 1324 eligibility requirements and operational procedures are 1325 justified due to the voluntary market being sufficiently stable 1326 and competitive in such area or for such line or type of 1327 coverage and that consumers who, in good faith, are unable to 1328 obtain insurance through the voluntary market through ordinary methods would continue to have access to coverage from the 1329 1330 corporation. When coverage is sought in connection with a real 1331 property transfer, such requirements and procedures shall not provide for an effective date of coverage later than the date of 1332 1333 the closing of the transfer as established by the transferor, 1334 the transferee, and, if applicable, the lender.

1335 13. Must provide that, with respect to the high-risk account, any assessable insurer with a surplus as to 1336 1337 policyholders of \$25 million or less writing 25 percent or more 1338 of its total countrywide property insurance premiums in this 1339 state may petition the office, within the first 90 days of each calendar year, to qualify as a limited apportionment company. A 1340 1341 regular assessment levied by the corporation on a limited 1342 apportionment company for a deficit incurred by the corporation 1343 for the high-risk account in 2006 or thereafter may be paid to 1344 the corporation on a monthly basis as the assessments are

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1345 collected by the limited apportionment company from its insureds 1346 pursuant to s. 627.3512, but the regular assessment must be paid 1347 in full within 12 months after being levied by the corporation. 1348 A limited apportionment company shall collect from its 1349 policyholders any emergency assessment imposed under subsubparagraph (b)3.d. The plan shall provide that, if the office 1350 1351 determines that any regular assessment will result in an 1352 impairment of the surplus of a limited apportionment company, 1353 the office may direct that all or part of such assessment be 1354 deferred as provided in subparagraph (p)4. However, there shall 1355 be no limitation or deferment of an emergency assessment to be 1356 collected from policyholders under sub-subparagraph (b)3.d.

1357 14. Must provide that the corporation appoint as its 1358 licensed agents only those agents who also hold an appointment 1359 as defined in s. 626.015(3) with an insurer who at the time of 1360 the agent's initial appointment by the corporation is authorized 1361 to write and is actually writing personal lines residential 1362 property coverage, commercial residential property coverage, or 1363 commercial nonresidential property coverage within the state.

1364 15. Must provide, by July 1, 2007, a premium payment plan 1365 option to its policyholders which allows at a minimum for 1366 quarterly and semiannual payment of premiums. A monthly payment 1367 plan may, but is not required to, be offered.

1368 16. Must limit coverage on mobile homes or manufactured 1369 homes built prior to 1994 to actual cash value of the dwelling 1370 rather than replacement costs of the dwelling.

1371 17. May provide such limits of coverage as the board1372 determines, consistent with the requirements of this subsection.

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1373 May require commercial property to meet specified 18. 1374 hurricane mitigation construction features as a condition of 1375 eligibility for coverage. 1376 19.a. Shall require the agent to obtain from any applicant 1377 for coverage the following acknowledgement, signed by the 1378 applicant, and shall require the agent of record to obtain the 1379 following acknowledgment from each corporation policyholder 1380 prior to the policy's first renewal after the effective date of 1381 this act: 1382 1383 ACKNOWLEDGEMENT OF POTENTIAL SURCHARGE AND ASSESSMENT 1384 LIABILITY: 1385 I UNDERSTAND, AS A CITIZENS PROPERTY 1. 1386 INSURANCE CORPORATION POLICYHOLDER, THAT IF THE 1387 CORPORATION SUSTAINS A DEFICIT AS A RESULT OF 1388 HURRICANE LOSSES OR FOR ANY OTHER REASON, MY POLICY 1389 COULD BE SUBJECT TO CITIZENS POLICYHOLDER SURCHARGES, 1390 WHICH WOULD BE DUE AND PAYABLE UPON ISSUANCE, RENEWAL, 1391 CANCELLATION, OR TERMINATION OF THE POLICY, AND THAT 1392 THE SURCHARGES COULD BE AS HIGH AS 15 PERCENT OF MY 1393 PREMIUM FOR DEFICITS IN EACH OF THREE CITIZENS 1394 ACCOUNTS, OR A DIFFERENT AMOUNT AS ESTABLISHED BY THE 1395 FLORIDA LEGISLATURE. 1396 2. I ALSO UNDERSTAND THAT I MAY BE SUBJECT TO 1397 EMERGENCY ASSESSMENTS TO THE SAME EXTENT AS 1398 POLICYHOLDERS OF OTHER INSURANCE COMPANIES. 1399 1400 b. The corporation shall permanently maintain a signed Page 50 of 79

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1401 copy of the signed acknowledgement required by this subparagraph, and the agent may also retain a copy. 1402 1403 с. The signed acknowledgement form creates a conclusive 1404 presumption that the policyholder understood and accepted his or 1405 her potential surcharge and assessment liability as a Citizens 1406 policyholder. 1407 It is the intent of the Legislature that the -(V)-1408 amendments to this subsection enacted in 2002 should, over time, 1409 reduce the probable maximum windstorm losses in the residual 1410 markets and should reduce the potential assessments to be levied on property insurers and policyholders statewide. In furtherance 1411 1412 of this intent: 1. The board shall, on or before February 1 of each year, 1413 1414 provide a report to the President of the Senate and the Speaker 1415 of the House of Representatives showing the reduction or 1416 increase in the 100-year probable maximum loss attributable to 1417 wind-only coverages and the quota share program under this 1418 subsection combined, as compared to the benchmark 100-year 1419 probable maximum loss of the Florida Windstorm Underwriting 1420 Association. For purposes of this paragraph, the benchmark 100-1421 year probable maximum loss of the Florida Windstorm Underwriting 1422 Association shall be the calculation dated February 2001 and based on November 30, 2000, exposures. In order to ensure 1423 1424 comparability of data, the board shall use the same methods for calculating its probable maximum loss as were used to calculate 1425 the benchmark probable maximum loss. 1426 2. Beginning December 1, 2010, if the report under 1427 1428 subparagraph 1. for any year indicates that the 100-year Page 51 of 79

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1429 probable maximum loss attributable to wind-only coverages and 1430 the quota share program combined does not reflect a reduction of 1431 at least 25 percent from the benchmark, the board shall reduce 1432 the boundaries of the high-risk area eligible for wind-only 1433 coverages under this subsection in a manner calculated to reduce 1434 such probable maximum loss to an amount at least 25 percent 1435 below the benchmark.

3. Beginning February 1, 2015, if the report under 1436 1437 subparagraph 1. for any year indicates that the 100-year 1438 probable maximum loss attributable to wind-only coverages and 1439 the quota share program combined does not reflect a reduction of 1440 at least 50 percent from the benchmark, the boundaries of the 1441 high-risk area eligible for wind-only coverages under this 1442 subsection shall be reduced by the elimination of any area that is not seaward of a line 1,000 feet inland from the Intracoastal 1443 1444 Waterway.

1445 (y) (y) (z) In enacting the provisions of this section, the 1446 Legislature recognizes that both the Florida Windstorm 1447 Underwriting Association and the Residential Property and 1448 Casualty Joint Underwriting Association have entered into 1449 financing arrangements that obligate each entity to service its 1450 debts and maintain the capacity to repay funds secured under 1451 these financing arrangements. It is the intent of the Legislature that nothing in this section be construed to 1452 1453 compromise, diminish, or interfere with the rights of creditors 1454 under such financing arrangements. It is further the intent of 1455 the Legislature to preserve the obligations of the Florida 1456 Windstorm Underwriting Association and Residential Property and

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1457 Casualty Joint Underwriting Association with regard to 1458 outstanding financing arrangements, with such obligations 1459 passing entirely and unchanged to the corporation and, 1460 specifically, to the applicable account of the corporation. So 1461 long as any bonds, notes, indebtedness, or other financing 1462 obligations of the Florida Windstorm Underwriting Association or 1463 the Residential Property and Casualty Joint Underwriting Association are outstanding, under the terms of the financing 1464 1465 documents pertaining to them, the governing board of the 1466 corporation shall have and shall exercise the authority to levy, 1467 charge, collect, and receive all premiums, assessments, 1468 surcharges, charges, revenues, and receipts that the associations had authority to levy, charge, collect, or receive 1469 1470 under the provisions of subsection (2) and this subsection, 1471 respectively, as they existed on January 1, 2002, to provide 1472 moneys, without exercise of the authority provided by this 1473 subsection, in at least the amounts, and by the times, as would 1474 be provided under those former provisions of subsection (2) or 1475 this subsection, respectively, so that the value, amount, and 1476 collectability of any assets, revenues, or revenue source 1477 pledged or committed to, or any lien thereon securing such 1478 outstanding bonds, notes, indebtedness, or other financing 1479 obligations will not be diminished, impaired, or adversely 1480 affected by the amendments made by this act and to permit compliance with all provisions of financing documents pertaining 1481 1482 to such bonds, notes, indebtedness, or other financing 1483 obligations, or the security or credit enhancement for them, and 1484 any reference in this subsection to bonds, notes, indebtedness,

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1485 financing obligations, or similar obligations, of the 1486 corporation shall include like instruments or contracts of the 1487 Florida Windstorm Underwriting Association and the Residential 1488 Property and Casualty Joint Underwriting Association to the 1489 extent not inconsistent with the provisions of the financing 1490 documents pertaining to them.

1491 (z) (aa) The corporation shall not require the securing of flood insurance as a condition of coverage if the insured or 1492 1493 applicant executes a form approved by the office affirming that 1494 flood insurance is not provided by the corporation and that if 1495 flood insurance is not secured by the applicant or insured in 1496 addition to coverage by the corporation, the risk will not be 1497 covered for flood damage. A corporation policyholder electing 1498 not to secure flood insurance and executing a form as provided 1499 herein making a claim for water damage against the corporation 1500 shall have the burden of proving the damage was not caused by 1501 flooding. Notwithstanding other provisions of this subsection, 1502 the corporation may deny coverage to an applicant or insured who 1503 refuses to execute the form described herein.

1504 <u>(aa) (bb)</u> A salaried employee of the corporation who 1505 performs policy administration services subsequent to the 1506 effectuation of a corporation policy is not required to be 1507 licensed as an agent under the provisions of s. 626.112.

1508 <u>(bb) (cc)</u> By February 1, 2007, the corporation shall submit 1509 a report to the President of the Senate, the Speaker of the 1510 House of Representatives, the minority party leaders of the 1511 Senate and the House of Representatives, and the chairs of the 1512 standing committees of the Senate and the House of

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1513 Representatives having jurisdiction over matters relating to 1514 property and casualty insurance. In preparing the report, the corporation shall consult with the Office of Insurance 1515 1516 Regulation, the Department of Financial Services, and any other 1517 party the corporation determines appropriate. The report must 1518 include all findings and recommendations on the feasibility of 1519 requiring authorized insurers that issue and service personal 1520 and commercial residential policies and commercial 1521 nonresidential policies that provide coverage for basic property 1522 perils except for the peril of wind to issue and service for a 1523 fee personal and commercial residential policies and commercial 1524 nonresidential policies providing coverage for the peril of wind 1525 issued by the corporation. The report must include:

The expense savings to the corporation of issuing and
 servicing such policies as determined by a cost-benefit
 analysis.

1529 2. The expenses and liability to authorized insurers 1530 associated with issuing and servicing such policies.

15313. The effect on service to policyholders of the1532corporation relating to issuing and servicing such policies.

1533 4. The effect on the producing agent of the corporation of1534 issuing and servicing such policies.

1535 5. Recommendations as to the amount of the fee which
1536 should be paid to authorized insurers for issuing and servicing
1537 such policies.

1538 6. The effect that issuing and servicing such policies
1539 will have on the corporation's number of policies, total insured
1540 value, and probable maximum loss.

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1541 <u>(cc) (dd)</u> There shall be no liability on the part of, and 1542 no cause of action of any nature shall arise against, producing 1543 agents of record of the corporation or employees of such agents 1544 for insolvency of any take-out insurer.

1545(dd) (ee)The assets of the corporation may be invested and1546managed by the State Board of Administration.

1547 (ee) (ff) The office may establish a pilot program to offer optional sinkhole coverage in one or more counties or other 1548 1549 territories of the corporation for the purpose of implementing s. 627.706, as amended by s. 30, chapter 2007-1, Laws of 1550 1551 Florida. Under the pilot program, the corporation is not 1552 required to issue a notice of nonrenewal to exclude sinkhole 1553 coverage upon the renewal of existing policies, but may exclude 1554 such coverage using a notice of coverage change.

1555 Section 9. Paragraph (b) of subsection (2) of section 1556 627.4133, Florida Statutes, is amended to read:

1557 627.4133 Notice of cancellation, nonrenewal, or renewal 1558 premium.-

(2) With respect to any personal lines or commercial residential property insurance policy, including, but not limited to, any homeowner's, mobile home owner's, farmowner's, condominium association, condominium unit owner's, apartment building, or other policy covering a residential structure or its contents:

(b) The insurer shall give the named insured written notice of nonrenewal, cancellation, or termination at least 100 days prior to the effective date of the nonrenewal, cancellation, or termination. However, the insurer shall give at

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1569 least 100 days' written notice, or written notice by June 1, 1570 whichever is earlier, for any nonrenewal, cancellation, or 1571 termination that would be effective between June 1 and November 1572 30. The notice must include the reason or reasons for the 1573 nonrenewal, cancellation, or termination, except that:

1574 1. The insurer shall give the named insured written notice 1575 of nonrenewal, cancellation, or termination at least 180 days 1576 prior to the effective date of the nonrenewal, cancellation, or 1577 termination for a named insured whose residential structure has 1578 been insured by that insurer or an affiliated insurer for at 1579 least a 5-year period immediately prior to the date of the 1580 written notice.

1581 When cancellation is for nonpayment of premium, at 2. 1582 least 10 days' written notice of cancellation accompanied by the 1583 reason therefor shall be given. As used in this subparagraph, 1584 the term "nonpayment of premium" means failure of the named 1585 insured to discharge when due any of her or his obligations in 1586 connection with the payment of premiums on a policy or any 1587 installment of such premium, whether the premium is payable 1588 directly to the insurer or its agent or indirectly under any 1589 premium finance plan or extension of credit, or failure to 1590 maintain membership in an organization if such membership is a 1591 condition precedent to insurance coverage. "Nonpayment of 1592 premium" also means the failure of a financial institution to honor an insurance applicant's check after delivery to a 1593 1594 licensed agent for payment of a premium, even if the agent has 1595 previously delivered or transferred the premium to the insurer. 1596 If a dishonored check represents the initial premium payment,

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1597 the contract and all contractual obligations shall be void ab 1598 initio unless the nonpayment is cured within the earlier of 5 1599 days after actual notice by certified mail is received by the 1600 applicant or 15 days after notice is sent to the applicant by 1601 certified mail or registered mail, and if the contract is void, 1602 any premium received by the insurer from a third party shall be 1603 refunded to that party in full.

1604 When such cancellation or termination occurs during the 3. 1605 first 90 days during which the insurance is in force and the insurance is canceled or terminated for reasons other than 1606 1607 nonpayment of premium, at least 20 days' written notice of 1608 cancellation or termination accompanied by the reason therefor 1609 shall be given except where there has been a material 1610 misstatement or misrepresentation or failure to comply with the 1611 underwriting requirements established by the insurer.

1612 4. The requirement for providing written notice of 1613 nonrenewal by June 1 of any nonrenewal that would be effective 1614 between June 1 and November 30 does not apply to the following 1615 situations, but the insurer remains subject to the requirement 1616 to provide such notice at least 100 days prior to the effective 1617 date of nonrenewal:

a. A policy that is nonrenewed due to a revision in the
coverage for sinkhole losses and catastrophic ground cover
collapse pursuant to s. 627.706, as amended by s. 30, chapter
2007-1, Laws of Florida.

b. A policy that is nonrenewed by Citizens Property
Insurance Corporation, pursuant to s. 627.351(6), for a policy
that has been assumed by an authorized insurer offering

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1625 replacement or renewal coverage to the policyholder.

1626 5. Notwithstanding any other provision of law, an insurer 1627 may cancel or nonrenew a property insurance policy upon a 1628 minimum of 45 days' notice if the office finds that the early 1629 cancellation of some or all of the insurer's policies is 1630 necessary to protect the best interests of the public or 1631 policyholders and the office approves the insurer's plan for 1632 early cancellation or nonrenewal of some or all of its policies. 1633 The office may base such a finding upon the financial condition of the insurer, lack of adequate reinsurance coverage for 1634 1635 hurricane risk, or other relevant factors. The office may 1636 condition its finding on the consent of the insurer to be placed 1637 in administrative supervision pursuant to s. 624.81 or consent 1638 to the appointment of a receiver under chapter 631.

1640 After the policy has been in effect for 90 days, the policy 1641 shall not be canceled by the insurer except when there has been 1642 a material misstatement, a nonpayment of premium, a failure to 1643 comply with underwriting requirements established by the insurer 1644 within 90 days of the date of effectuation of coverage, or a 1645 substantial change in the risk covered by the policy or when the 1646 cancellation is for all insureds under such policies for a given 1647 class of insureds. This paragraph does not apply to individually 1648 rated risks having a policy term of less than 90 days.

1649 Section 10. Section 627.41341, Florida Statutes, is 1650 created to read:

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627.41341 Notice of change in policy terms.-(1) As used in this section, the term:

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1653 "Change in policy terms" means the modification, (a) 1654 addition, or deletion of any term, coverage, duty, or condition 1655 from the prior policy. The correction of typographical or 1656 scrivener's errors or the application of mandated legislative 1657 changes is not a change in policy terms. 1658 "Policy" means a written contract of personal lines (b) 1659 insurance or a written agreement for or effecting insurance, or the certificate of such insurance, by whatever name called, and 1660 includes all clauses, riders, endorsements, and papers which are 1661 a part of such policy. The term "policy" does not include a 1662 binder as defined in s. 627.420 unless the duration of the 1663 1664 binder period exceeds 60 days. "Renewal" means the issuance and delivery by an 1665 (C) 1666 insurer of a policy superseding at the end of the policy period 1667 a policy previously issued and delivered by the same insurer or the issuance and delivery of a certificate or notice extending 1668 1669 the term of a policy beyond its policy period or term. Any 1670 policy with a policy period or term of less than 6 months or any 1671 policy with no fixed expiration date shall for the purpose of 1672 this section be considered as if written for successive policy 1673 periods or terms of 6 months. 1674 (2) A renewal policy may contain a change in policy terms. 1675 If a renewal policy contains a change in policy terms, the 1676 insurer shall give the named insured a written notice of change 1677 in policy terms that shall be enclosed with the written notice 1678 of renewal premium required by ss. 627.4133 and 627.728, stated 1679 separately, and entitled "Notice of Change in Policy Terms." 1680 (3) Although not required, United States Postal Service

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1681	proof of mailing or registered mailing of the notice of change
1682	in policy terms to the named insured at the address shown in the
1683	policy shall be sufficient proof of notice.
1684	(4) Receipt of payment of the premium for the renewal
1685	policy by the insurer shall be deemed to be acceptance of the
1686	new policy terms by the named insured.
1687	(5) If an insurer fails to provide the notice of change in
1688	policy terms required under subsection (2), the original policy
1689	terms shall remain in effect until the next renewal and the
1690	proper service of the notice of change in policy terms or until
1691	the effective date of replacement coverage obtained by the named
1692	insured, whichever occurs first.
1693	(6) The intent of this section is to:
1694	(a) Allow an insurer to make a change in policy terms
1695	without nonrenewing policyholders that the insurer wishes to
1696	continue insuring.
1697	(b) Alleviate the concern and confusion to the
1698	policyholders caused by the required policy nonrenewal for the
1699	limited issue when an insurer intends to renew the insurance
1700	policy but the new policy contains a change in policy terms.
1701	(c) Encourage policyholders to discuss their coverages
1702	with their insurance agent.
1703	Section 11. Subsection (3) of section 627.7011, Florida
1704	Statutes, is amended to read:
1705	627.7011 Homeowners' policies; offer of replacement cost
1706	coverage and law and ordinance coverage
1707	(3) In the event of a loss for which a dwelling or
1708	personal property is insured on the basis of replacement costs,
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1709	the insurer shall <u>initially</u> pay <u>only the depreciated value for</u>
1710	structure and contents repair or replacement, or shall pay 40
1711	percent of the replacement cost value, whichever is higher, and
1712	shall thereafter pay the remaining cost for repair or
1713	replacement of covered property up to the total replacement cost
1714	as the insured submits invoices or receipts for completed
1715	repairs or replacement of covered property the replacement cost
1716	without reservation or holdback of any depreciation in value,
1717	whether or not the insured replaces or repairs the dwelling or
1718	property.
1719	Section 12. Effective January 1, 2011, section 627.7031,
1720	Florida Statutes, is created to read:
1721	627.7031 Residential property insurance option
1722	(1) An insurer holding a certificate of authority to write
1723	property insurance in this state may offer or renew policies at
1724	rates established in accordance with s. 627.062(2)(1), subject
1725	to all of the requirements and prohibitions of this section.
1726	(2) An insurer offering or renewing policies at rates
1727	established in accordance with s. 627.062(2)(1) may not purchase
1728	coverage from the Florida Hurricane Catastrophe Fund under the
1729	temporary increase in coverage limit option under s.
1730	215.555(17).
1731	(3)(a) Before the effective date of a newly issued policy
1732	at rates established in accordance with s. 627.062(2)(1) or
1733	before the effective date of a renewal policy at rates
1734	established in accordance with s. 627.062(2)(k), the applicant
1735	or insured must be given the following notice, printed in at
1736	least 12-point boldfaced type:
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1737	
1738	THE RATE FOR THIS POLICY IS NOT SUBJECT TO FULL RATE
1739	REGULATION BY THE FLORIDA OFFICE OF INSURANCE REGULATION AND MAY
1740	BE HIGHER THAN RATES APPROVED BY THAT OFFICE. A RESIDENTIAL
1741	PROPERTY POLICY SUBJECT TO FULL RATE REGULATION REQUIREMENTS MAY
1742	BE AVAILABLE FROM THIS INSURER, ANOTHER INSURER, OR CITIZENS
1743	PROPERTY INSURANCE CORPORATION. PLEASE DISCUSS YOUR POLICY
1744	OPTIONS WITH AN INSURANCE AGENT WHO CAN PROVIDE A CITIZENS
1745	QUOTE. YOU MAY WISH TO VIEW THE OFFICE OF INSURANCE REGULATION'S
1746	WEBSITE AT WWW.SHOPANDCOMPARERATES.COM FOR MORE INFORMATION
1747	ABOUT CHOICES AVAILABLE TO YOU.
1748	
1749	(b) For policies renewed at a rate established in
1750	accordance with s. 627.062(2)(1), the notice described in
1751	paragraph (a) must be provided in writing at the same time as
1752	the renewal notice on a document separate from the renewal
1753	notice, but may be contained within the same mailing as the
1754	renewal notice.
1755	(4) Before the effective date of a newly issued policy at
1756	rates established in accordance with s. 627.062(2)(1), or before
1757	the effective date of the first renewal at rates established in
1758	accordance with s. 627.062(2)(1) of a policy originally issued
1759	before the effective date of this section, the applicant or
1760	insured must:
1761	(a) Be provided or offered, for comparison purposes, an
1762	estimate of the premium for a policy from Citizens Property
1763	Insurance Corporation reflecting substantially similar
1764	coverages, limits, and deductibles to the extent available.
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1765	(b) Provide the insurer or agent with a signed copy of the
1766	following acknowledgement form, which must be retained by the
1767	insurer or agent for at least 3 years. If the acknowledgement
1768	form is signed by the insured or if the insured remits payment
1769	in the amount of the rate established in accordance with s.
1770	627.062(2)(1) after being mailed, otherwise provided, or offered
1771	the comparison specified in paragraph (a), an insurer renewing a
1772	policy at such rate shall be deemed to comply with this section,
1773	and it is presumed that the insured has been informed and
1774	understands the information contained in the comparison and
1775	acknowledgement forms:
1776	
1777	ACKNOWLEDGEMENT
1778	1. I HAVE REVIEWED THE REQUIRED DISCLOSURES AND THE
1779	REQUIRED PREMIUM COMPARISON.
1780	2. I UNDERSTAND THAT THE RATE FOR THIS RESIDENTIAL
1781	PROPERTY INSURANCE POLICY IS NOT SUBJECT TO FULL RATE REGULATION
1782	BY THE FLORIDA OFFICE OF INSURANCE REGULATION AND MAY BE HIGHER
1783	THAN RATES APPROVED BY THAT OFFICE.
1784	3. I UNDERSTAND THAT A RESIDENTIAL PROPERTY INSURANCE
1785	POLICY SUBJECT TO FULL RATE REGULATION REQUIREMENTS MAY BE
1786	AVAILABLE FROM CITIZENS PROPERTY INSURANCE CORPORATION.
1787	4. I UNDERSTAND THAT THE FLORIDA OFFICE OF INSURANCE
1788	REGULATION'S WEBSITE WWW.SHOPANDCOMPARERATES.COM CONTAINS
1789	RESIDENTIAL PROPERTY INSURANCE RATE COMPARISON INFORMATION.
1790	5. I UNDERSTAND THAT IF CITIZENS PROPERTY INSURANCE
1791	CORPORATION INCURS A DEFICIT BECAUSE OF HURRICANE LOSSES OR
1792	OTHER LOSSES, I MAY BE REQUIRED TO PAY AN ASSESSMENT BASED UPON
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1793	THE PREMIUM FOR THIS POLICY AND THAT A POLICYHOLDER OF CITIZENS
1794	PROPERTY INSURANCE CORPORATION MAY BE REQUIRED TO PAY A
1795	DIFFERENT ASSESSMENT.
1796	
1797	(5) The following types of residential property insurance
1798	policies are not eligible for rates established in accordance
1799	with s. 627.062(2)(1) and are not subject to the other
1800	provisions of this section:
1801	(a) Residential property insurance policies that exclude
1802	coverage for the perils of windstorm or hurricane.
1803	(b) Residential property insurance policies that are
1804	subject to a consent decree, agreement, understanding, or other
1805	arrangement between the insurer and the office relating to rates
1806	or premiums for policies removed from Citizens Property
1807	Insurance Corporation.
1808	(6) Notwithstanding s. 627.4133, an insurer that has
1809	issued a policy under this section shall provide the named
1810	insured written notice of nonrenewal at least 180 days before
1811	the effective date of the nonrenewal as to subsequent
1812	nonrenewals. However, this subsection does not prohibit an
1813	insurer from canceling a policy as permitted under s. 627.4133.
1814	The offer of a policy at rates authorized by this section
1815	constitutes an offer to renew the policy at the rates specified
1816	in the offer and does not constitute a nonrenewal.
1817	Section 13. Subsection (1), paragraph (b) of subsection
1818	(2), and subsections (5), (7), and (8) of section 627.707,
1819	Florida Statutes, are amended to read:
1820	627.707 Standards for investigation of sinkhole claims by
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1821 insurers; nonrenewals.-Upon receipt of a claim for a sinkhole 1822 loss, an insurer must meet the following standards in 1823 investigating a claim:

(1) The insurer must make an inspection of the insured's premises to determine if there has been physical damage to the structure which <u>is consistent with</u> may be the result of sinkhole <u>loss activity</u>.

1828 (2) Following the insurer's initial inspection, the
1829 insurer shall engage a professional engineer or a professional
1830 geologist to conduct testing as provided in s. 627.7072 to
1831 determine the cause of the loss within a reasonable professional
1832 probability and issue a report as provided in s. 627.7073, if:

(b) The policyholder demands testing in accordance with this section or s. 627.7072 <u>and coverage under the policy is</u> available if sinkhole loss is verified.

1836 (5)(a) Subject to paragraph (b), if a sinkhole loss is 1837 verified, the insurer shall pay to stabilize the land and 1838 building and repair the foundation in accordance with the 1839 recommendations of the professional engineer as provided under s. 627.7073, with notice to and in consultation with the 1840 1841 policyholder, subject to the coverage and terms of the policy. 1842 The insurer shall pay for other repairs to the structure and 1843 contents in accordance with the terms of the policy.

(b) The insurer may limit its payment to the actual cash value of the sinkhole loss, not including underpinning or grouting or any other repair technique performed below the existing foundation of the building, until the policyholder enters into a contract for the performance of building

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1849 stabilization or foundation repairs. After the policyholder 1850 enters into the contract, the insurer shall pay the amounts 1851 necessary to begin and perform such repairs as the work is 1852 performed and the expenses are incurred. The insurer may not 1853 require the policyholder to advance payment for such repairs. If 1854 repair covered by a personal lines residential property 1855 insurance policy has begun and the professional engineer 1856 selected or approved by the insurer determines that the repair 1857 cannot be completed within the policy limits, the insurer must 1858 either complete the professional engineer's recommended repair 1859 or tender the policy limits to the policyholder without a 1860 reduction for the repair expenses incurred.

1861 1. The policyholder shall enter into such contract for 1862 repairs within 90 days after the insurance company approves 1863 coverage for a sinkhole loss to prevent additional damage to the building or structure. The 90-day time period may be extended 1864 1865 for an additional reasonable time period if the policyholder is unable to find a qualified person or entity to contract for such 1866 1867 repairs within the 90-day time period based upon factors beyond 1868 the policyholder's control.

1869 2. The stabilization and all other repairs to the 1870 structure and contents must be completed within 12 months after 1871 entering into the contract for repairs as described in 1872 subparagraph 1. unless there is a mutual agreement between the insurer and the insured, the stabilization and all other repairs 1873 1874 cannot be completed due to factors beyond the control of the 1875 insured which reasonably prevent completion, the claim is 1876 involved with the neutral evaluation process under s. 627.7074,

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1877 or the claim is in litigation.

(c) Upon the insurer's obtaining the written approval of
the policyholder and any lienholder, the insurer may make
payment directly to the persons selected by the policyholder to
perform the land and building stabilization and foundation
repairs. The decision by the insurer to make payment to such
persons does not hold the insurer liable for the work performed.

1884 If the insurer obtains, pursuant to s. 627.7073, (7)1885 written certification that there is no sinkhole loss or that the 1886 cause of the damage was not sinkhole activity, and if the 1887 policyholder has submitted the sinkhole claim without good faith 1888 grounds for submitting such claim, the policyholder shall reimburse the insurer for 50 percent of the actual costs of the 1889 1890 analyses and services provided under ss. 627.7072 and 627.7073; 1891 however, a policyholder is not required to reimburse an insurer 1892 more than \$2,500 with respect to any claim. A policyholder is 1893 required to pay reimbursement under this subsection only if the 1894 insurer, prior to ordering the analysis under s. 627.7072, 1895 informs the policyholder in writing of the policyholder's 1896 potential liability for reimbursement and gives the policyholder 1897 the opportunity to withdraw the claim.

(8) No insurer shall nonrenew any policy of property
insurance on the basis of filing of claims for partial loss
caused by sinkhole damage or clay shrinkage as long as the total
of such payments does not exceed the current policy limits of
coverage for property damage for the policy in effect on the
<u>date of the loss</u>, and provided the insured has repaired the
structure in accordance with the engineering recommendations

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1905 upon which any payment or policy proceeds were based.

1906 Section 14. Section 627.7073, Florida Statutes, is amended 1907 to read:

1908

627.7073 Sinkhole reports.-

(1) Upon completion of testing as provided in s. 627.7072,
the professional engineer or professional geologist shall issue
a report and certification to the insurer, with an additional
<u>copy and certification for the insurer to forward to</u> and the
policyholder as provided in this section.

(a) Sinkhole loss is verified if, based upon tests
performed in accordance with s. 627.7072, a professional
engineer or a professional geologist issues a written report and
certification stating:

1918 1. That the cause of the actual physical and structural
 1919 damage is sinkhole activity within a reasonable professional
 1920 probability.

1921 2. That the analyses conducted were of sufficient scope to 1922 identify sinkhole activity as the cause of damage within a 1923 reasonable professional probability.

1924

3. A description of the tests performed.

4. A recommendation by the professional engineer of
methods for stabilizing the land and building and for making
repairs to the foundation.

(b) If sinkhole activity is eliminated as the cause of
damage to the structure, the professional engineer or
professional geologist shall issue a written report and
certification to the policyholder and the insurer stating:
1. That the cause of the damage is not sinkhole activity

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1933 within a reasonable professional probability.

1934 2. That the analyses and tests conducted were of 1935 sufficient scope to eliminate sinkhole activity as the cause of 1936 damage within a reasonable professional probability.

1937 3. A statement of the cause of the damage within a1938 reasonable professional probability.

1939

4. A description of the tests performed.

The respective findings, opinions, and recommendations 1940 (C) 1941 of the professional engineer or professional geologist as to the 1942 cause of distress to the property and the findings, opinions, 1943 and recommendations of the professional engineer as to land and 1944 building stabilization and foundation repair as required by s. 627.707(2), shall be presumed correct. The presumption of 1945 1946 correctness is based upon the public policy concerns relating to the availability and affordability of sinkhole coverage, to 1947 provide consistency in claims handling and reduce the number of 1948 disputed sinkhole claims and is therefore a presumption shifting 1949 1950 the burden of proof by clear and convincing evidence under s. 1951 90.304.

1952 (2) (a) Any insurer that has paid a claim for a sinkhole 1953 loss shall file a copy of the report and certification, prepared 1954 pursuant to subsection (1), including the legal description of 1955 the real property, and the name of the property owner, and the 1956 amount paid by the insurer, with the county clerk of court, who shall record the report and certification. The insurer shall 1957 1958 also file a copy of any report prepared on behalf of the insured 1959 or the insured's representative which indicates that sinkhole 1960 loss caused the damage claimed. The insurer shall bear the cost

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1961 of filing and recording <u>of one or more reports</u> the report and 1962 <u>certifications</u> certification. There shall be no cause of action 1963 or liability against an insurer for compliance with this 1964 section. The recording of the report and certification does not:

1965 1. Constitute a lien, encumbrance, or restriction on the 1966 title to the real property or constitute a defect in the title 1967 to the real property;

1968 2. Create any cause of action or liability against any 1969 grantor of the real property for breach of any warranty of good 1970 title or warranty against encumbrances; or

19713. Create any cause of action or liability against any1972title insurer that insures the title to the real property.

1973 The seller of real property upon which a sinkhole (b) 1974 claim has been made by the seller and paid by the insurer shall 1975 disclose to the buyer of such property that a claim has been 1976 paid, the amount of the payment, and whether or not the full 1977 amount of the proceeds were used to repair the sinkhole damage. 1978 The seller shall also provide to the buyer a copy of the report 1979 prepared pursuant to subsection (1) and any report prepared on 1980 behalf of the insured.

1981 Section 15. Section 627.7074, Florida Statutes, is amended 1982 to read:

1983 627.7074 Alternative procedure for resolution of disputed 1984 sinkhole insurance claims.-

1985 (1) As used in this section, the term:

(a) "Neutral evaluation" means the alternative disputeresolution provided for in this section.

1988 (b) "Neutral evaluator" means a professional engineer or a Page 71 of 79

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1989 professional geologist who has completed a course of study in 1990 alternative dispute resolution designed or approved by the 1991 department for use in the neutral evaluation process, who is 1992 determined to be fair and impartial.

1993 (2)(a) The department shall certify and maintain a list of 1994 persons who are neutral evaluators.

(b) The department shall prepare a consumer information pamphlet for distribution by insurers to policyholders which clearly describes the neutral evaluation process and includes information and forms necessary for the policyholder to request a neutral evaluation.

2000 Neutral evaluation is available to either party if a (3)2001 sinkhole report has been issued pursuant to s. 627.7073. Following the receipt of the report provided under s. 627.7073 2002 2003 or the denial of a claim for a sinkhole loss, the insurer shall 2004 notify the policyholder of his or her right to participate in 2005 the neutral evaluation program under this section. Neutral 2006 evaluation supersedes the alternative dispute resolution process 2007 under s. 627.7015 but does not supersede the appraisal clause, 2008 if provided by the insurance policy. The insurer shall provide 2009 to the policyholder the consumer information pamphlet prepared 2010 by the department pursuant to paragraph (2)(b).

(4) Neutral evaluation is nonbinding, but mandatory if requested by either party. A request for neutral evaluation may be filed with the department by the policyholder or the insurer on a form approved by the department. The request for neutral evaluation must state the reason for the request and must include an explanation of all the issues in dispute at the time

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2017 of the request. Filing a request for neutral evaluation tolls 2018 the applicable time requirements for filing suit for a period of 2019 60 days following the conclusion of the neutral evaluation 2020 process or the time prescribed in s. 95.11, whichever is later.

(5) Neutral evaluation shall be conducted as an informal process in which formal rules of evidence and procedure need not be observed. A party to neutral evaluation is not required to attend neutral evaluation if a representative of the party attends and has the authority to make a binding decision on behalf of the party. All parties shall participate in the evaluation in good faith.

2028 (6) The insurer shall pay the costs associated with the 2029 neutral evaluation.

(7) Upon receipt of a request for neutral evaluation, the department shall provide the parties a list of certified neutral evaluators <u>from which</u> the parties shall mutually select a neutral evaluator from the list and promptly inform the department.

2035 (a) If the parties cannot agree to a neutral evaluator 2036 within 10 business days, the department <u>shall allow the parties</u> 2037 <u>to submit requests to disqualify neutral evaluators on the list</u> 2038 <u>for cause. The department shall find a ground for cause under</u> 2039 <u>this paragraph only if:</u>

2040 <u>1. A familial relationship exists between the neutral</u> 2041 <u>evaluator and either party or a representative of either party</u> 2042 <u>within the third degree;</u>

20432. The proposed neutral evaluator has, in a professional2044capacity, previously represented either party or a

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2045 representative of either party in the same or a substantially 2046 related matter;

2047 <u>3. The proposed neutral evaluator has, in a professional</u>
2048 <u>capacity, represented another person in the same or a</u>
2049 <u>substantially related matter and that person's interests are</u>
2050 <u>materially adverse to the interests of the parties; or</u>

2051 <u>4. The proposed neutral evaluator works in the same firm</u> 2052 <u>or corporation as a person who has, in a professional capacity,</u> 2053 <u>previously represented either party or a representative of</u> 2054 either party in the same or a substantially related matter.

(b) The department shall appoint a neutral evaluator from the department list and, if requested by either party, shall appoint a neutral evaluator who can determine both causation and method of repair. The department shall allow each party to disqualify one neutral evaluator without cause. Upon selection or appointment, the department shall promptly refer the request to the neutral evaluator.

2062 <u>(c)</u> Within 5 business days after the referral, the neutral 2063 evaluator shall notify the policyholder and the insurer of the 2064 date, time, and place of the neutral evaluation conference. The 2065 conference may be held by telephone, if feasible and desirable. 2066 The neutral evaluation conference shall be held within 45 days 2067 after the receipt of the request by the department.

2068(d) As used in this subsection, the term "substantially2069related matter" means participation by the neutral evaluator on2070the same claim, property, or any adjacent property.

2071 (8) The department shall adopt rules of procedure for the 2072 neutral evaluation process.

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2073 For policyholders not represented by an attorney, a (9) 2074 consumer affairs specialist of the department or an employee 2075 designated as the primary contact for consumers on issues 2076 relating to sinkholes under s. 20.121 shall be available for 2077 consultation to the extent that he or she may lawfully do so. 2078 Evidence of an offer to settle a claim during the (10)2079 neutral evaluation process, as well as any relevant conduct or 2080 statements made in negotiations concerning the offer to settle a 2081 claim, is inadmissible to prove liability or absence of 2082 liability for the claim or its value, except as provided in 2083 subsection (14) (13). 2084 Regardless of when invoked, any court proceeding (11)2085 related to the subject matter of the neutral evaluation shall be 2086 stayed pending completion of the neutral evaluation and for 5 2087 days after the filing of the neutral evaluator's report with the 2088 court. 2089 (12) If the neutral evaluator, based upon his or her 2090 professional training and credentials, is only qualified to 2091 determine the causation issue or the method of repair issue, the 2092 department shall allow the neutral evaluator to enlist the 2093 assistance of another professional from the qualified neutral 2094 evaluators list, not previously stricken by parties with respect 2095 to the subject evaluation, who, based upon his or her professional training and credentials, is able to provide an 2096 2097 opinion as to the other disputed issue. Any professional who, if 2098 appointed as the neutral evaluator, would be disqualified for any reason enumerated in subsection (7) must be disqualified. In 2099 2100 addition, the neutral evaluator may use the service of other

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2101 <u>experts or professionals on the qualified neutral evaluators</u> 2102 <u>list as necessary to ensure that all items in dispute are</u> 2103 <u>addressed in order to complete the neutral evaluation. The</u> 2104 <u>neutral evaluator may request that the entity that performed</u> 2105 <u>testing pursuant to s. 627.7072 perform such additional</u> 2106 <u>reasonable testing deemed necessary in the professional opinion</u> 2107 <u>of the neutral evaluator to complete the neutral evaluation.</u>

2108 (13) (12) For all matters that are not resolved by the 2109 parties at the conclusion of the neutral evaluation, the neutral 2110 evaluator shall prepare a report stating that in his or her 2111 opinion the sinkhole loss has been verified or eliminated within 2112 a reasonable degree of professional probability and, if 2113 verified, whether the sinkhole loss has caused structural or 2114 cosmetic damage to the building and, if so, the need for and 2115 estimated costs of stabilizing the land and any covered 2116 structures or buildings and other appropriate remediation or 2117 structural repairs that are necessary due to the sinkhole loss. 2118 The evaluator's report shall be sent to all parties in 2119 attendance at the neutral evaluation and to the department.

2120 <u>(14) (13)</u> The recommendation of the neutral evaluator is 2121 not binding on any party, and the parties retain access to 2122 court. The neutral evaluator's written recommendation is 2123 admissible in any subsequent action or proceeding relating to 2124 the claim or to the cause of action giving rise to the claim.

2125 <u>(15) (14)</u> If the neutral evaluator first verifies the 2126 existence of a sinkhole and, second, recommends the need for and 2127 estimates costs of stabilizing the land and any covered 2128 structures or buildings and other appropriate remediation or

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2129 structural repairs, which costs exceed the amount that the 2130 insurer has offered to pay the policyholder, the insurer is 2131 liable to the policyholder for up to \$2,500 in attorney's fees 2132 for the attorney's participation in the neutral evaluation 2133 process. For purposes of this subsection, the term "offer to 2134 pay" means a written offer signed by the insurer or its legal 2135 representative and delivered to the policyholder within 10 days 2136 after the insurer receives notice that a request for neutral 2137 evaluation has been made under this section.

2138 <u>(16) (15)</u> If the insurer timely agrees in writing to comply 2139 and timely complies with the recommendation of the neutral 2140 evaluator, but the policyholder declines to resolve the matter 2141 in accordance with the recommendation of the neutral evaluator 2142 pursuant to this section:

(a) The insurer is not liable for extracontractual damages related to a claim for a sinkhole loss but only as related to the issues determined by the neutral evaluation process. This section does not affect or impair claims for extracontractual damages unrelated to the issues determined by the neutral evaluation process contained in this section; and

(b) The <u>actions of the</u> insurer <u>are not a confession of</u> <u>judgment or an admission of liability, and the insurer may</u> is not <u>be</u> liable for attorney's fees under s. 627.428 or other provisions of the insurance code unless the policyholder obtains a judgment that is more favorable than the recommendation of the neutral evaluator.

2155(17) If the insurer agrees to comply with the neutral2156evaluator's report, payment for stabilizing the land and

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2157 building and repairing the foundation shall be made in 2158 accordance with the terms and conditions of the applicable 2159 insurance policy. 2160 Section 16. Subsection (2) of section 631.021, Florida 2161 Statutes, is amended to read: 2162 631.021 Jurisdiction of delinguency proceeding; venue; 2163 change of venue; exclusiveness of remedy; appeal.-2164 (2)The venue of a delinquency proceeding or summary 2165 proceeding against a domestic, foreign, or alien insurer shall 2166 be in the Circuit Court of Leon County. The Circuit Court of 2167 Leon County is also the venue for any collateral actions against 2168 an insurer's affiliate, including, but not limited to, voidable 2169 or fraudulent transfers made by an insurer or affiliate; actions 2170 that constitute a breach of fiduciary duty by an officer, 2171 director, or agent; or misreporting or misrepresenting what is 2172 property, funds, or assets of the insurer, including premium and 2173 unearned commissions. 2174 Section 17. In the interest of full disclosure and 2175 transparency to insurance policy owners, and because most 2176 insurance policies sold in this state are subject to assessments 2177 to make up for the funding deficiencies of the Citizens Property 2178 Insurance Corporation or the Florida Hurricane Catastrophe Fund, 2179 the following warning shall be printed in bold type of not less 2180 than 16 points and shall be displayed on the declarations page 2181 or on the renewal notice of every insurance policy sold or 2182 issued in this state that is or may be subject to assessment by 2183 the Citizens Property Insurance Corporation or the Florida 2184 Hurricane Catastrophe Fund:

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2185		
2186		WARNING
2187		The premium you are about to pay may NOT be the full cost
2188		of this insurance policy. If a hurricane strikes Florida,
2189		you may be forced to pay additional moneys to offset the
2190		inability of the state-owned Citizens Property Insurance
2191		Corporation or the Florida Hurricane Catastrophe Fund to
2192		pay claims resulting from the losses due to the
2193		hurricane.
2194		Section 18. Section 627.7065, Florida Statutes, is
2195	repe	aled.
2196		Section 19. Except as otherwise expressly provided in this
2197	act,	this act shall take effect July 1, 2010.