2010

1	A bill to be entitled
2	An act relating to the Florida Funeral, Cemetery, and
3	Consumer Services Act; amending s. 497.005, F.S.; defining
4	the terms "direct supervision" and "general supervision"
5	as they relate to supervision by funeral directors and
6	embalmers; amending s. 497.101, F.S.; revising
7	qualifications for the membership of the Board of Funeral,
8	Cemetery, and Consumer Services; amending s. 497.103,
9	F.S.; authorizing the waiver of certain provisions during
10	a state of emergency; amending s. 497.140, F.S.;
11	authorizing fees for certain inspections of licensees;
12	amending s. 497.141, F.S.; prohibiting the issuance or
13	renewal of a license to an applicant that has specified
14	criminal records under certain circumstances; authorizing
15	a licensing authority of the Department of Financial
16	Services to adopt rules; authorizing the licensing
17	authority to require the submission of applications in an
18	online electronic format; authorizing fees for
19	applications submitted in a paper format; amending s.
20	497.142, F.S.; requiring an applicant for renewal of a
21	license to disclose certain criminal records; requiring an
22	applicant for issuance or renewal of a license to disclose
23	certain criminal pleas; requiring the licensing authority
24	to adopt rules for the disclosure of criminal records;
25	authorizing an exception from disclosure requirements for
26	previously disclosed criminal records; amending s.
27	497.143, F.S.; revising legislative intent; authorizing
28	the licensing authority to adopt rules for the issuance of
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29 limited licenses to certain persons licensed outside the 30 state; revising eligibility and application requirements for a limited license; amending s. 497.147, F.S.; deleting 31 32 limits on the continuing education credit provided for attendance at board meetings; amending s. 497.152, F.S.; 33 34 providing that certain criminal pleas are a ground for 35 denial of an application or discipline of a licensee under chapter 497, F.S.; amending s. 497.161, F.S.; authorizing 36 37 the department to adopt rules that temporarily suspend or 38 modify certain provisions during and following a state of emergency; amending s. 497.162, F.S.; revising which 39 nonlicensed personnel are required to complete a course on 40 communicable diseases; extending time for completion of 41 42 the course; amending s. 497.166, F.S.; conforming 43 terminology to changes made by the act; amending s. 44 497.277, F.S.; authorizing a cemetery company to charge a fee for performing specified duties related to certain 45 cemetery sales contracts; requiring disclosure of the 46 47 charges; exempting charges from certain trust deposit requirements; authorizing the department to adopt rules; 48 49 amending s. 497.278, F.S.; authorizing a cemetery company 50 to require certain persons and firms to show proof of 51 certain insurance coverage; prohibiting a cemetery company 52 from setting certain insurance coverage limits; amending 53 s. 497.372, F.S.; revising the acts which are exempt from 54 regulation as the practice of funeral directing; amending 55 s. 497.373, F.S.; revising the educational and examination 56 requirements for licensure of funeral directors by

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57 examination; revising requirements for supervision of 58 provisional licensees; amending s. 497.374, F.S.; revising 59 the examination requirements for licensure of funeral 60 directors by endorsement; amending s. 497.375, F.S.; establishing educational requirements for funeral director 61 62 intern licenses; revising the application requirements for 63 funeral director intern licensees; revising requirements 64 for supervision of funeral director interns; providing for 65 the expiration of funeral director intern licenses; 66 prohibiting the renewal of funeral director intern licenses except under certain circumstances; authorizing 67 rules for the renewal of funeral director intern licenses; 68 69 providing for license renewal fees; amending s. 497.376, 70 F.S.; deleting provisions requiring rules for the display of certain licenses; amending s. 497.378, F.S.; conforming 71 72 the continuing education requirements for funeral 73 directors and embalmers to the repeal by the act of 74 provisions requiring a course on HIV and AIDS; authorizing 75 the licensing authority to adopt rules for the renewal of 76 funeral director and embalmer licenses; amending s. 77 497.380, F.S.; providing duties of a funeral director in 78 charge of a funeral establishment; requiring a funeral 79 director in charge to have an embalmer license and 80 providing exceptions; requiring the reporting of a change in the funeral director in charge of a funeral 81 82 establishment; requiring certain licensees to display 83 their licenses in funeral establishments; creating s. 84 497.4555, F.S.; authorizing a preneed licensee to charge a Page 3 of 43

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85 fee for performing certain duties related to a preneed 86 contract; requiring disclosure of the charges; exempting 87 charges from certain trust deposit requirements; 88 authorizing the department to adopt rules; amending s. 89 497.456, F.S.; authorizing requirements that certain 90 claims forms be sworn and notarized; amending s. 497.464, 91 F.S.; deleting a requirement that trust payments for 92 preneed contracts be deposited in this state; requiring 93 that funds discharging a preneed contract be disbursed 94 from the trust under certain circumstances; amending s. 95 497.602, F.S.; revising the course requirements for a direct disposer license; deleting provisions requiring 96 rules for the display of certain licenses; amending s. 97 98 497.603, F.S.; requiring the licensing authority to adopt rules for the renewal of direct disposer licenses; 99 100 requiring a course on communicable diseases; conforming 101 the continuing education requirements for direct disposers 102 to the repeal by the act of provisions requiring a course 103 on HIV and AIDS; amending s. 497.604, F.S.; requiring a 104 direct disposal establishment to have a licensed funeral 105 director act as the direct disposer in charge and 106 providing exceptions; requiring certain licensees to 107 display their licenses in direct disposal establishments; repealing s. 497.367, F.S., relating to a continuing 108 education course required for funeral directors and 109 embalmers on HIV and AIDS; providing an effective date. 110 111 Be It Enacted by the Legislature of the State of Florida: 112

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114 Section 1. Section 497.005, Florida Statutes, is amended 115 to read:

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497.005 Definitions.-As used in this chapter, the term:

(1) "Alternative container" means an unfinished wood box or other nonmetal receptacle or enclosure, without ornamentation or a fixed interior lining, that is designed for the encasement of human remains and that is made of fiberboard, pressed wood, composition materials (with or without an outside covering), or like materials.

(2) "At-need solicitation" means any uninvited contact by a licensee or her or his agent for the purpose of the sale of burial services or merchandise to the family or next of kin of a person after her or his death has occurred.

(3) "Bank of belowground crypts" means any construction
unit of belowground crypts that is acceptable to the department
and that a cemetery uses to initiate its belowground crypt
program or to add to existing belowground crypt structures.

(4) "Belowground crypts" consist of interment space in preplaced chambers, either side by side or multiple depth, covered by earth and sod and known also as "lawn crypts," "westminsters," or "turf-top crypts."

(5) "Board" means the Board of Funeral, Cemetery, andConsumer Services.

(6) "Burial merchandise," "funeral merchandise," or
"merchandise" means any personal property offered or sold by any
person for use in connection with the final disposition,
memorialization, interment, entombment, or inurnment of human

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141 remains or cremated remains, including, but not limited to, 142 caskets, outer burial containers, alternative containers, 143 cremation containers, cremation interment containers, urns, 144 monuments, private mausoleums, flowers, benches, vases, 145 acknowledgment cards, register books, memory folders, prayer 146 cards, and clothing.

(7) "Burial right" means the right to use a grave space,
mausoleum, columbarium, ossuary, or scattering garden for the
interment, entombment, inurnment, or other disposition of human
remains or cremated remains.

(8) "Burial service" or "service" means any service
offered or provided in connection with the final disposition,
memorialization, interment, entombment, or inurnment of human
remains or cremated remains.

(9) 155 "Care and maintenance" means the perpetual process of 156 keeping a cemetery and its lots, graves, grounds, landscaping, 157 roads, paths, parking lots, fences, mausoleums, columbaria, 158 vaults, crypts, utilities, and other improvements, structures, 159 and embellishments in a well-cared-for and dignified condition, so that the cemetery does not become a nuisance or place of 160 161 reproach and desolation in the community. As specified in the 162 rules of the licensing authority, "care and maintenance" may 163 include, but is not limited to, any or all of the following 164 activities: mowing the grass at reasonable intervals; raking and 165 cleaning the grave spaces and adjacent areas; pruning of shrubs 166 and trees; suppression of weeds and exotic flora; and 167 maintenance, upkeep, and repair of drains, water lines, roads, buildings, and other improvements. "Care and maintenance" may 168

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169 include, but is not limited to, reasonable overhead expenses 170 necessary for such purposes, including maintenance of machinery, tools, and equipment used for such purposes. "Care and 171 172 maintenance" may also include repair or restoration of 173 improvements necessary or desirable as a result of wear, 174 deterioration, accident, damage, or destruction. "Care and 175 maintenance" does not include expenses for the construction and 176 development of new grave spaces or interment structures to be 177 sold to the public.

(10) "Casket" means a rigid container that is designed for the encasement of human remains and that is usually constructed of wood or metal, ornamented, and lined with fabric.

"Cemetery" means a place dedicated to and used or 181 (11)182 intended to be used for the permanent interment of human remains 183 or cremated remains. A cemetery may contain land or earth interment; mausoleum, vault, or crypt interment; a columbarium, 184 185 ossuary, scattering garden, or other structure or place used or 186 intended to be used for the interment or disposition of cremated 187 remains; or any combination of one or more of such structures or 188 places.

(12) "Cemetery company" means any legal entity that ownsor controls cemetery lands or property.

(13) "Centralized embalming facility" means a facility in which embalming takes place that operates independently of a funeral establishment licensee and that offers embalming services to funeral directors for a fee.

(14) "Cinerator" means a facility where dead human bodiesare subjected to cremation.

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(15) "Closed container" means any container in which
cremated remains can be placed and closed in a manner so as to
prevent leakage or spillage of the remains.

(16) "Columbarium" means a structure or building that is
substantially exposed above the ground and that is intended to
be used for the inurnment of cremated remains.

(17) "Common business enterprise" means a group of two or more business entities that share common ownership in excess of 50 percent.

(18) "Control" means the possession, directly or 206 207 indirectly, through the ownership of voting shares, by contract, arrangement, understanding, relationship, or otherwise, of the 208 power to direct or cause the direction of the management and 209 210 policies of a person or entity. However, a person or entity 211 shall not be deemed to have control if the person or entity 212 holds voting shares, in good faith and not for the purpose of 213 circumventing this definition, as an agent, bank, broker, 214 nominee, custodian, or trustee for one or more beneficial owners 215 who do not individually or as a group have control.

(19) "Cremated remains" means all the remains of the human body recovered after the completion of the cremation process, including processing or pulverization that leaves only bone fragments reduced to unidentifiable dimensions and may include the residue of any foreign matter, including casket material, bridgework, or eyeglasses that were cremated with the human remains.

(20) "Cremation" means any mechanical or thermal processwhereby a dead human body is reduced to ashes and bone

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fragments. Cremation also includes any other mechanical or thermal process whereby human remains are pulverized, burned, recremated, or otherwise further reduced in size or quantity.

(21) "Cremation chamber" means the enclosed space within
which the cremation process takes place. Cremation chambers
covered by these procedures shall be used exclusively for the
cremation of human remains.

(22) "Cremation container" means the casket or alternative container in which the human remains are transported to and placed in the cremation chamber for a cremation. A cremation container should meet substantially all of the following standards:

(a) Be composed of readily combustible or consumablematerials suitable for cremation.

(b) Be able to be closed in order to provide a completecovering for the human remains.

241 242 (c) Be resistant to leakage or spillage.

(d) Be rigid enough to be handled with ease.

(e) Be able to provide protection for the health, safety,and personal integrity of crematory personnel.

(23) "Cremation interment container" means a rigid outer container that, subject to a cemetery's rules and regulations, is composed of concrete, steel, fiberglass, or some similar material in which an urn is placed prior to being interred in the ground and that is designed to support the earth above the urn.

(24) "Department" means the Department of FinancialServices.

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253 (25) "Direct disposal establishment" means a facility 254 licensed under this chapter where a direct disposer practices 255 direct disposition. 256 "Direct disposer" means any person licensed under (26)257 this chapter to practice direct disposition in this state. 258 "Direct supervision" means supervision by a licensed: (27) 259 (a) Funeral director who provides initial direction and 260 periodic inspection of the arrangements and who is physically 261 present or on the premises of the funeral establishment at all times when the tasks, functions, and duties relating to funeral 262 263 directing are performed; or 264 (b) Embalmer who provides initial direction and 265 instruction regarding the preservation of a dead human body in 266 its entirety or in part and who is physically present or on the premises of the funeral establishment or embalming facility at 267 268 all times when the tasks, functions, and duties relating to embalming are performed. 269 (28) (27) "Director" means the director of the Division of 270 271 Funeral, Cemetery, and Consumer Services. (29) (28) "Disinterment" means removal of a dead human body 272 273 from earth interment or aboveground interment. 274 (30) (29) "Division" means the Division of Funeral, 275 Cemetery, and Consumer Services within the Department of 276 Financial Services. 277 (31) (30) "Embalmer" means any person licensed under this chapter to practice embalming in this state. 278 279 (32) (31) "Final disposition" means the final disposal of a 280 dead human body by earth interment, aboveground interment, Page 10 of 43

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281 cremation, burial at sea, or delivery to a medical institution 282 for lawful dissection if the medical institution assumes 283 responsibility for disposal. "Final disposition" does not include the disposal or distribution of cremated remains and 284 285 residue of cremated remains.

286 (33) (32) "Funeral" or "funeral service" means the 287 observances, services, or ceremonies held to commemorate the 288 life of a specific deceased human being and at which the human 289 remains are present.

(34) (33) "Funeral director" means any person licensed 290 291 under this chapter to practice funeral directing in this state.

292 (35) (34) "Funeral establishment" means a facility licensed 293 under this chapter where a funeral director or embalmer 294 practices funeral directing or embalming.

(36) "General supervision" means supervision by a 295 296 licensed:

297 (a) Funeral director who is reasonably available and in a 298 position to provide direction and guidance by being physically 299 present, being on the premises of the funeral establishment, or 300 being in proximity to the funeral establishment and available 301 telephonically or by electronic communication at all times when 302 the tasks, functions, and duties relating to funeral directing 303 are performed; or 304 (b) Embalmer who is reasonably available and in a position 305 to provide direction and guidance by being physically present, 306 being on the premises of the funeral establishment or embalming

307 facility, or being in proximity to the funeral establishment or 308

embalming facility and available telephonically or by electronic

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309 <u>communication at all times when the tasks, functions, and duties</u> 310 relating to embalming are performed.

311 <u>(37)(35)</u> "Grave space" means a space of ground in a 312 cemetery intended to be used for the interment in the ground of 313 human remains.

314 <u>(38)(36)</u> "Human remains" or "remains," or "dead human 315 body" or "dead human bodies," means the body of a deceased human 316 person for which a death certificate or fetal death certificate 317 is required under chapter 382 and includes the body in any stage 318 of decomposition.

319 (39) (37) "Legally authorized person" means, in the priority listed, the decedent, when written inter vivos 320 321 authorizations and directions are provided by the decedent; the 322 surviving spouse, unless the spouse has been arrested for 323 committing against the deceased an act of domestic violence as 324 defined in s. 741.28 that resulted in or contributed to the 325 death of the deceased; a son or daughter who is 18 years of age 326 or older; a parent; a brother or sister who is 18 years of age 327 or older; a grandchild who is 18 years of age or older; a 328 grandparent; or any person in the next degree of kinship. In 329 addition, the term may include, if no family member exists or is 330 available, the guardian of the dead person at the time of death; 331 the personal representative of the deceased; the attorney in 332 fact of the dead person at the time of death; the health 333 surrogate of the dead person at the time of death; a public 334 health officer; the medical examiner, county commission, or 335 administrator acting under part II of chapter 406 or other 336 public administrator; a representative of a nursing home or

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337 other health care institution in charge of final disposition; or 338 a friend or other person not listed in this subsection who is 339 willing to assume the responsibility as the legally authorized 340 person. Where there is a person in any priority class listed in 341 this subsection, the funeral establishment shall rely upon the authorization of any one legally authorized person of that class 342 343 if that person represents that she or he is not aware of any objection to the cremation of the deceased's human remains by 344 345 others in the same class of the person making the representation 346 or of any person in a higher priority class.

347 <u>(40)(38)</u> "License" includes all authorizations required or 348 issued under this chapter, except where expressly indicated 349 otherwise, and shall be understood to include authorizations 350 previously referred to as registrations or certificates of 351 authority in chapters 470 and 497 as those chapters appeared in 352 the 2004 edition of the Florida Statutes.

353 <u>(41)(39)</u> "Licensee" means the person or entity holding any 354 license or other authorization issued under this chapter, except 355 where expressly indicated otherwise.

356 <u>(42)(40)</u> "Mausoleum" means a structure or building that is 357 substantially exposed above the ground and that is intended to 358 be used for the entombment of human remains.

359 <u>(43)(41)</u> "Mausoleum section" means any construction unit 360 of a mausoleum that is acceptable to the department and that a 361 cemetery uses to initiate its mausoleum program or to add to its 362 existing mausoleum structures.

363 <u>(44)(42)</u> "Monument" means any product used for identifying 364 a grave site and cemetery memorials of all types, including

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365 monuments, markers, and vases.

366 <u>(45)(43)</u> "Monument establishment" means a facility that 367 operates independently of a cemetery or funeral establishment 368 and that offers to sell monuments or monument services to the 369 public for placement in a cemetery.

(46) (44) "Net assets" means the amount by which the total 370 371 assets of a licensee, excluding goodwill, franchises, customer 372 lists, patents, trademarks, and receivables from or advances to 373 officers, directors, employees, salespersons, and affiliated 374 companies, exceed total liabilities of the licensee. For 375 purposes of this definition, the term "total liabilities" does 376 not include the capital stock, paid-in capital, or retained earnings of the licensee. 377

378 <u>(47)</u> (45) "Net worth" means total assets minus total 379 liabilities pursuant to generally accepted accounting 380 principles.

381 <u>(48)(46)</u> "Niche" means a compartment or cubicle for the 382 memorialization or permanent placement of a container or urn 383 containing cremated remains.

384 <u>(49)(47)</u> "Ossuary" means a receptacle used for the 385 communal placement of cremated remains without benefit of an urn 386 or any other container in which cremated remains may be 387 commingled with other cremated remains and are nonrecoverable. 388 It may or may not include memorialization.

389 <u>(50) (48)</u> "Outer burial container" means an enclosure into 390 which a casket is placed and includes, but is not limited to, 391 vaults made of concrete, steel, fiberglass, or copper; sectional 392 concrete enclosures; crypts; and wooden enclosures.

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393 <u>(51)(49)</u> "Person," when used without qualification such as 394 "natural" or "individual," includes both natural persons and 395 legal entities.

396 <u>(52)(50)</u> "Personal residence" means any residential 397 building in which one temporarily or permanently maintains her 398 or his abode, including, but not limited to, an apartment or a 399 hotel, motel, nursing home, convalescent home, home for the 400 aged, or a public or private institution.

401 <u>(53)(51)</u> "Practice of direct disposition" means the 402 cremation of human remains without preparation of the human 403 remains by embalming and without any attendant services or rites 404 such as funeral or graveside services or the making of 405 arrangements for such final disposition.

406 <u>(54) (52)</u> "Practice of embalming" means disinfecting or 407 preserving or attempting to disinfect or preserve dead human 408 bodies by replacing certain body fluids with preserving and 409 disinfecting chemicals.

410 <u>(55)(53)</u> "Practice of funeral directing" means the 411 performance by a licensed funeral director of any of those 412 functions authorized by s. 497.372.

413 <u>(56)(54)</u> "Preneed contract" means any arrangement or 414 method, of which the provider of funeral merchandise or services 415 has actual knowledge, whereby any person agrees to furnish 416 funeral merchandise or service in the future.

417 <u>(57)(55)</u> "Preneed sales agent" means any person who is 418 licensed under this chapter to sell preneed burial or funeral 419 service and merchandise contracts or direct disposition 420 contracts in this state.

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421 <u>(58)(56)</u> "Principal" means and includes the sole 422 proprietor of a sole proprietorship; all partners of a 423 partnership; all members of a limited liability company; 424 regarding a corporation, all directors and officers, and all 425 stockholders controlling more than 10 percent of the voting 426 stock; and all other persons who can exercise control over the 427 person or entity.

428 (59) (57) "Processing" means the reduction of identifiable
 429 bone fragments after the completion of the cremation process to
 430 unidentifiable bone fragments by manual means.

431 <u>(60) (58)</u> "Profession" and "occupation" are used 432 interchangeably in this chapter. The use of the word 433 "profession" in this chapter with respect to any activities 434 regulated under this chapter shall not be deemed to mean that 435 such activities are not occupations for other purposes in state 436 or federal law.

437 <u>(61)(59)</u> "Pulverization" means the reduction of 438 identifiable bone fragments after the completion of the 439 cremation and processing to granulated particles by manual or 440 mechanical means.

441 (62)(60) "Refrigeration facility" means a facility that is 442 operated independently of a funeral establishment, crematory, or 443 direct disposal establishment, that maintains space and 444 equipment for the storage and refrigeration of dead human 445 bodies, and that offers its service to funeral directors, 446 funeral establishments, direct disposers, direct disposal 447 establishments, or crematories for a fee.

448 (63) (61) "Religious institution" means an organization

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formed primarily for religious purposes that has qualified for exemption from federal income tax as an exempt organization under the provisions of s. 501(c)(3) of the Internal Revenue Code of 1986, as amended.

453 <u>(64)(62)</u> "Removal service" means any service that operates 454 independently of a funeral establishment or a direct disposal 455 establishment, that handles the initial removal of dead human 456 bodies, and that offers its service to funeral establishments 457 and direct disposal establishments for a fee.

458 (65) (63) "Rules" refers to rules adopted under this
 459 chapter unless expressly indicated to the contrary.

460 <u>(66)(64)</u> "Scattering garden" means a location set aside, 461 within a cemetery, that is used for the spreading or 462 broadcasting of cremated remains that have been removed from 463 their container and can be mixed with or placed on top of the 464 soil or ground cover or buried in an underground receptacle on a 465 commingled basis and that are nonrecoverable. It may or may not 466 include memorialization.

467 <u>(67)(65)</u> "Servicing agent" means any person acting as an 468 independent contractor whose fiduciary responsibility is to 469 assist both the trustee and licensee in administrating their 470 responsibilities pursuant to this chapter.

471 <u>(68) (66)</u> "Solicitation" means any communication that 472 directly or implicitly requests an immediate oral response from 473 the recipient.

474 <u>(69)(67)</u> "Statutory accounting" means generally accepted 475 accounting principles, except as modified by this chapter.

(70)(68) "Temporary container" means a receptacle for

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477 cremated remains usually made of cardboard, plastic, or similar 478 material designated to hold the cremated remains until an urn or 479 other permanent container is acquired.

480 <u>(71)(69)</u> "Urn" means a receptacle designed to permanently 481 encase cremated remains.

482 Section 2. Subsection (2) of section 497.101, Florida483 Statutes, is amended to read:

484 497.101 Board of Funeral, Cemetery, and Consumer Services; 485 membership; appointment; terms.-

Two members of the board shall be funeral directors 486 (2) 487 licensed under part III of this chapter who are associated with 488 a funeral establishment. One member of the board shall be a funeral director licensed under part III of this chapter who is 489 490 associated with a funeral establishment licensed under part III 491 of this chapter that has a valid preneed license issued pursuant 492 to this chapter and who owns or operates a cinerator facility 493 approved under chapter 403 and licensed under part VI of this 494 chapter. Two members of the board shall be persons whose primary 495 occupation is associated with a cemetery company licensed 496 pursuant to this chapter. Three members of the board shall be 497 consumers who are residents of the state, have never been 498 licensed as funeral directors or embalmers, are not connected 499 with a cemetery or cemetery company licensed pursuant to this 500 chapter, and are not connected with the death care industry or 501 the practice of embalming, funeral directing, or direct disposition. One of the consumer members shall be at least 60 502 503 years of age, and one shall be licensed as a certified public 504 accountant under chapter 473. One member of the board shall be a

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505 principal of a monument establishment licensed under this 506 chapter as a monument builder or, for board appointments made 507 before June 1, 2006, a licensed monument establishment certified 508 by the department to be eligible for licensure as a monument 509 builder. One member shall be the State Health Officer or her or 510 his designee. There shall not be two or more board members who 511 are principals or employees of the same company or partnership 512 or group of companies or partnerships under common control. 513 Section 3. Subsection (8) is added to section 497.103, 514 Florida Statutes, to read: 515 497.103 Authority of board and department; Chief Financial 516 Officer recommendations.-517 (8) STATE-OF-EMERGENCY WAIVER.-The licensing authority may 518 temporarily waive any provision of this chapter during a state of emergency declared pursuant to s. 252.36 in any threatened 519 520 area or areas specified in the Governor's executive order or 521 proclamation. 522 Section 4. Subsection (9) is added to section 497.140, 523 Florida Statutes, to read: 524 497.140 Fees.-525 The licensing authority may impose a fee upon a (9) 526 licensee for conducting an inspection of the licensee's 527 facilities if required under this chapter following a change in 528 ownership or control or a change in location. The fee may not exceed the amount of the licensee's annual inspection fee. 529 530 Section 5. Subsection (5) of section 497.141, Florida 531 Statutes, is amended, and subsection (13) is added to that 532 section, to read:

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533 497.141 Licensing; general application procedures.-534 (5) (a) The licensing authority may not issue, and 535 effective July 1, 2011, may not renew, a license under this 536 chapter to an applicant that has a criminal record required to 537 be disclosed under s. 497.142(10) unless the applicant 538 demonstrates that issuance of the license, according to rules 539 adopted by the licensing authority, does not create a threat to 540 the public. This paragraph does not require a licensee who previously disclosed a criminal record upon initial application 541 542 or renewal of a license to redisclose the criminal record. 543 The board may refuse to rule on an initial application (b) 544 for licensure by any applicant who is under investigation or 545 prosecution in any jurisdiction for an action which there is 546 reasonable cause to believe would constitute a violation of this 547 chapter if committed in this state, until such time as such 548 investigation or prosecution is completed and the results of the 549 investigation or prosecution are reviewed by the board. 550 The licensing authority may adopt rules that (13) (a) 551 require applicants for any category of licensure under this 552 chapter to apply for the issuance or renewal of their licenses 553 in an online electronic format. 554 The online electronic format for renewal of a license (b) 555 must not allow submission of an improperly prepared renewal 556 application. Upon an applicant's submission of his or her 557 renewal application, the online electronic format must allow the 558 applicant to print a receipt of the properly prepared renewal 559 application.

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560 The rules may allow an applicant to submit a paper (C) 561 form in lieu of the online electronic format and may impose an 562 additional fee not to exceed \$25 per form for submitting the 563 paper form. 564 Section 6. Paragraphs (a), (b), and (g) of subsection (10) 565 of section 497.142, Florida Statutes, are amended to read: 566 497.142 Licensing; fingerprinting and criminal background 567 checks.-568 (10) (a) When applying for any license, or renewal of any license, under this chapter, every applicant must shall be 569 required to disclose the applicant's criminal records in 570 571 accordance with this subsection. 572 The criminal record required to be disclosed shall be (b) 573 any crime listed in paragraph (c) for of which the person or 574 entity required to make disclosure has been convicted or to 575 which that person or entity entered a plea in the nature of 576 quilty or no contest. Disclosure is shall be required pursuant 577 to this subsection regardless of whether adjudication is was 578 entered or withheld by the court in which the case was 579 prosecuted. 580 The licensing authority shall may adopt rules (q) 581 specifying forms and procedures to be used utilized by persons 582 required to disclose criminal records under this subsection. The 583 rules may require a licensee to disclose only those criminal 584 records that have not previously been disclosed under this 585 subsection at the renewal of his or her license or, if the license has not been renewed, at the initial issuance of the 586 587 license. The licensing authority may conduct investigation and Page 21 of 43

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588 further inquiry of any person regarding any criminal record 589 disclosed pursuant to this section. 590 Section 7. Subsections (1), (2), and (3) of section 591 497.143, Florida Statutes, are amended to read: 592 497.143 Licensing; limited licenses for times of critical 593 need retired professionals.-594 It is the intent of the Legislature that, absent a (1)595 threat to the health, safety, and welfare of the public, the use 596 of retired Florida licensees professionals in good standing and 597 active licensees in good standing from other jurisdictions, be 598 able to serve this state during times of critical need should be 599 encouraged. To that end, rules may be adopted to permit practice by retired professionals as limited licensees under this 600 601 section. 602 (2) As used in For purposes of this section, the term 603 "critical need" means an executive order of from the Governor or 604 a federal order declaring that a state of emergency exists in an 605 area. The licensing authority may adopt rules for the 606 (3)607 issuance of limited licenses in accordance with this section. A 608 Any person seeking desiring to obtain a limited license, when 609 permitted by rule, shall submit to the department an application 610 and fee, not to exceed \$300, and an affidavit stating that the 611 applicant is a retired Florida licensee or holds an active 612 license has been licensed to practice in another any jurisdiction of in the United States for at least 10 years in 613 614 the profession for which the applicant seeks the $\frac{1}{2}$ limited license. The affidavit shall also state that the applicant has 615

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616 retired from the practice of that profession and intends to 617 practice only pursuant to the restrictions of the limited 618 license granted under pursuant to this section. If the applicant 619 for a limited license submits a notarized statement from the 620 employer stating that the applicant will not receive monetary 621 compensation for any service involving the practice of her 622 his profession, all licensure fees shall be waived. In no event 623 may A person holding a limited license under this section may not engage in preneed sales under the such limited license. 624 625 Section 8. Subsection (5) of section 497.147, Florida

626 Statutes, is amended to read:

627

497.147 Continuing education; general provisions.-

The board may by rule provide up to 5 hours of 628 (5)629 continuing education credit for each per continuing education 630 reporting period for licensees attending board meetings or 631 selected types or portions of board meetings, as specified by 632 such rules. The rules may limit the number of times such credit 633 may be utilized by a licensee. The rules may include provisions 634 that establish as to the minimum amount of time that must be 635 spent in the board meeting room viewing proceedings, which may 636 be more than 5 hours of attendance, requirements for advance 637 notice by licensees to department staff of proposed attendance, 638 requirements to sign in and out of the meeting room on lists 639 maintained at the meeting site by department staff, forms that 640 must be completed by the licensee to obtain such credit, and 641 such other requirements deemed by the board to be advisable or 642 necessary to prevent abuse of such rules and to ensure that 643 useful information is obtained by licensees as a result of

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attendance. Procedural requirements of such rules requiring
action by the department <u>are shall be</u> subject to approval by the
department <u>before</u> prior to promulgation.

647 Section 9. Subsection (2) of section 497.152, Florida 648 Statutes, is amended to read:

649 497.152 Disciplinary grounds.-This section sets forth 650 conduct that is prohibited and that shall constitute grounds for 651 denial of any application, imposition of discipline, or other 652 enforcement action against the licensee or other person 653 committing such conduct. For purposes of this section, the 654 requirements of this chapter include the requirements of rules 655 adopted under authority of this chapter. No subsection heading 656 in this section shall be interpreted as limiting the 657 applicability of any paragraph within the subsection.

(2) CRIMINAL ACTIVITY.-Being convicted or found guilty of,
or entering a plea of <u>guilty or</u> nolo contendere to, regardless
of adjudication, a crime in any jurisdiction that relates to the
practice of, or the ability to practice, a licensee's profession
or occupation under this chapter.

663 Section 10. Subsection (4) is added to section 497.161,664 Florida Statutes, to read:

665

497.161 Other rulemaking provisions.-

666 (4) The department may, subject to approval by the board,
adopt rules that temporarily suspend or modify any provision of
this chapter during a state of emergency declared pursuant to s.
252.36. The rules may only allow the suspension or modification
of a provision which is necessary or advisable to allow
licensees under this chapter to provide essential services to

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672	the public under the emergency conditions. The rules may be
673	adopted before any emergency exists but may not take effect
674	until the Governor issues an executive order or proclamation
675	declaring a state of emergency. The rules may remain in effect
676	after a state of emergency is terminated but only for the
677	limited period necessary to allow transition back to normal
678	operations under the nonemergency requirements of this chapter.
679	However, a rule suspending or modifying any provision of this
680	chapter may not remain in effect for more than 12 months after
681	the state of emergency is terminated.
682	Section 11. Section 497.162, Florida Statutes, is amended
683	to read:
684	497.162 Health and safety education.—All individuals not
685	licensed under this chapter who intend to be employed as
686	operational personnel affiliated with a direct disposal
687	establishment, cinerator facility, removal service,
688	refrigeration facility, or centralized embalming facility who
689	have direct contact with, as well as all nonlicensed individuals
690	who intend to be involved in the removal or transportation of
691	human remains on behalf of a funeral establishment, direct
692	disposal establishment, or cinerator facility shall complete one
693	course approved by the licensing authority on communicable
694	diseases, within $\underline{30}$ $\underline{10}$ days after the date that they begin
695	functioning as operational personnel on behalf of any entity
696	that is regulated by this chapter. The course shall not exceed 3
697	hours and shall be offered at approved locations throughout the
698	state. Such locations may include establishments that are
699	licensed under this chapter. The licensing authority shall adopt
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700 rules to implement and enforce this provision, which rules shall 701 include provisions that provide for the use of approved 702 videocassette courses and other types of audio, video, Internet, 703 or home study courses to fulfill the continuing education 704 requirements of this section.

705Section 12. Paragraphs (a) and (b) of subsection (3) of706section 497.166, Florida Statutes, are amended to read:707407.166, Florida Statutes, are amended to read:

707

497.166 Preneed sales.-

(3) (a) The funeral director in charge of a funeral
establishment is shall be responsible for the control and
activities of the establishment's preneed sales agents.

(b) The direct disposer in charge or a funeral director acting as <u>the</u> a direct disposer in charge of a direct disposal establishment <u>is</u> shall be responsible for the control and activities of the establishment's preneed sales agents.

Section 13. Subsection (6) is added to section 497.277,
Florida Statutes, to read:

717 497.277 Other charges.—Other than the fees for the sale of 718 burial rights, burial merchandise, and burial services, no other 719 fee may be directly or indirectly charged, contracted for, or 720 received by a cemetery company as a condition for a customer to 721 use any burial right, burial merchandise, or burial service, 722 except for:

(6) Charges paid for processing, filing, and archiving a
 cemetery sales contract and for performing other administrative
 duties related to the contract. However, these charges may not
 be imposed on a cemetery sales contract for the opening and
 closing of a grave or other burial right or for the installation

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728	of a vault in a grave for which burial rights were previously
729	purchased. A cemetery company must disclose these charges to the
730	customer and include them on its standard printed price lists
731	and other disclosure information provided to the public under s.
732	497.282. These charges are not subject to the trust deposit
733	requirements in s. 497.458. The department may, subject to
734	approval by the board, adopt rules to administer this
735	subsection.
736	Section 14. Subsection (3) of section 497.278, Florida
737	Statutes, is amended to read:
738	497.278 Monuments; installation fees
739	(3) A cemetery company may not require any person or firm
740	that <u>delivers,</u> installs, places, or sets a monument to <u>show</u>
741	proof of liability obtain any form of insurance coverage and, if
742	required by law, workers' compensation insurance coverage.
743	However, a cemetery company may not set liability insurance
744	coverage limits or require any person or firm to obtain any form
745	of bond, or surety, or make any form of pledge, deposit, or
746	monetary guarantee $\underline{\prime}$ as a condition for entry on or access to
747	cemetery property.
748	Section 15. Paragraph (a) of subsection (2) of section
749	497.372, Florida Statutes, is amended to read:
750	497.372 Funeral directing; conduct constituting funeral
751	directing
752	(2) The practice of funeral directing shall not be
753	construed to consist of the following functions:
754	(a) The phoning-in <u>,</u> or faxing, or electronic transmission
755	of obituary notices; ordering of flowers or merchandise;

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delivery of death certificates to attending physicians; or clerical preparation <u>and processing</u> of death certificates, insurance forms, and any clerical tasks that record the information compiled by the funeral director or that are incidental to any of the functions specified above.

761 Section 16. Paragraph (d) of subsection (1) and 762 subsections (2) and (3) of section 497.373, Florida Statutes, 763 are amended to read:

497.373 Funeral directing; licensure as a funeral director
by examination; provisional license.-

(1) Any person desiring to be licensed as a funeral director shall apply to the licensing authority to take the licensure examination. The licensing authority shall examine each applicant who has remitted an examination fee set by rule of the licensing authority not to exceed \$200 plus the actual per applicant cost to the licensing authority for portions of the examination and who the licensing authority certifies has:

(d)1. Received an associate in arts degree, associate in science degree, or an associate in applied science degree in mortuary science approved by the licensing authority; or

2. Holds an associate degree or higher from a college or
university accredited by a regional <u>accrediting agency</u>
association of colleges and schools recognized by the United
States Department of Education and is a graduate of <u>a</u> at least
an approved 1-year course <u>of study</u> in mortuary science <u>or</u>
<u>funeral service arts</u> approved by the licensing authority <u>from a</u>
college or university accredited by the American Board of

783 <u>Funeral Service Education</u>.

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784 (2)The licensing authority shall license the applicant as 785 a funeral director if she or he: 786 Passes an examination on the subjects of the theory (a) 787 and practice of funeral directing and funeral service arts $_{T}$ 788 public health and sanitation, and local, state, and federal laws 789 and rules relating to the disposition of dead human bodies; 790 however, the licensing authority may approve there may be 791 approved by rule the use of a national examination, such as the 792 funeral service arts examination prepared by the Conference of 793 Funeral Service Examining Boards, in lieu of part of this 794 examination requirement. 795 (b) Passes an examination approved by the department on 796 the local, state, and federal laws and rules relating to the 797 disposition of dead human bodies. 798 (c) (b) Completes a 1-year internship under a licensed 799 funeral director. 800 Any applicant who has completed the required 1-year (3) 801 internship and has been approved for examination as a funeral 802 director may qualify for a provisional license to work in a 803 licensed funeral establishment, under the direct supervision of 804 a licensed funeral director for a limited period of 6 months as 805 provided by rule of the licensing authority. However, a 806 provisional licensee may work under the general supervision of a licensed funeral director upon passage of the laws-and-rules 807 808 examination required under paragraph (2) (b). The fee for 809 provisional licensure shall be set by rule of the licensing authority but may not exceed \$200. The fee required in this 810 811 subsection shall be nonrefundable and in addition to the fee Page 29 of 43

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812 required by subsection (1). This provisional license may be 813 renewed no more than one time.

814 Section 17. Paragraph (b) of subsection (1) of section 815 497.374, Florida Statutes, is amended to read:

816 497.374 Funeral directing; licensure as a funeral director 817 by endorsement; licensure of a temporary funeral director.-

(1) The licensing authority shall issue a license by endorsement to practice funeral directing to an applicant who has remitted a fee set by rule of the licensing authority not to exceed \$200 and who:

(b)1. Holds a valid license to practice funeral directing in another state of the United States, provided that, when the applicant secured her or his original license, the requirements for licensure were substantially equivalent to or more stringent than those existing in this state; or

2. Meets the qualifications for licensure in s. 497.373 and has successfully completed a state, regional, or national examination in mortuary science <u>or funeral service arts</u>, which, as determined by rule of the licensing authority, is substantially equivalent to or more stringent than the examination given by the licensing authority.

833 Section 18. Section 497.375, Florida Statutes, is amended 834 to read:

835 497.375 Funeral directing; licensure of a funeral director 836 intern.-

(1) (a) Any person desiring to become a funeral director
 intern <u>must apply to the licensing authority</u> shall make
 application on forms prescribed as required by rule of the

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840 licensing authority, together with a nonrefundable fee set as 841 determined by rule of the licensing authority but not to exceed 842 \$200. 843 (b)1. Except as provided in subparagraph 2., an applicant 844 must hold the educational credentials required for licensure of 845 a funeral director under s. 497.373(1)(d). 846 2. An applicant who has not completed the educational 847 credentials required for a funeral director license is eligible 848 for licensure as a funeral director intern if the applicant: 849 a. Holds an associate degree or higher in any field from a 850 college or university accredited by a regional accrediting 851 agency recognized by the United States Department of Education. 852 b. Is currently enrolled in and attending a licensing 853 authority-approved course of study in mortuary science or 854 funeral service arts required for licensure of a funeral 855 director under s. 497.373(1)(d)2. 856 c. Has taken and received a passing grade in a college 857 credit course in mortuary law or funeral service law and has 858 taken and received a passing grade in a college credit course in 859 ethics. 860 (c) An The application must include shall indicate the 861 name and address of the licensed funeral director licensed under s. 497.373 or s. 497.374(1) under whose supervision the intern 862 863 will receive training and the name of the licensed funeral 864 establishment where the such training will is to be conducted. 865 (d) A The funeral director intern may perform only the tasks, functions, and duties relating to funeral directing that 866 867 are performed shall intern under the direct supervision of a Page 31 of 43

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868 licensed funeral director who has an active, valid license under s. 497.373 or s. 497.374(1). However, a funeral director intern 869 870 may perform those tasks, functions, and duties under the general 871 supervision of a licensed funeral director upon graduation from 872 a licensing authority-approved course of study in mortuary science or funeral service arts required under s. 873 874 497.373(1)(d)2. and passage of the laws-and-rules examination required under s. 497.373(2)(b), if the funeral director in 875 876 charge of the funeral director internship training agency, after 877 6 months of direct supervision, certifies to the licensing 878 agency that the intern is competent to complete the internship 879 under general supervision. 880 Rules shall be adopted establishing a funeral director (2) 881 internship program and criteria for funeral director intern 882 training agencies and supervisors. Any funeral establishment 883 where funeral directing is conducted may apply to the licensing 884 authority for approval as a funeral director intern training 885 agency. 886 (3) A funeral establishment designated as a funeral 887 director intern training agency may not exact a fee from any 888 person obtaining intern training at such funeral establishment. 889 (4) (a) A funeral director intern license expires 1 year after issuance and, except as provided in paragraph (b) or 890 891 paragraph (c), may not be renewed. 892 A funeral director intern who is eligible for (b) licensure under subparagraph (1) (b)2. may renew his or her 893 funeral director intern license for an additional 1-year period 894 895 if the funeral director in charge of the funeral director intern Page 32 of 43

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896 training agency certifies to the licensing authority that the 897 intern has completed at least one-half of the course of study in 898 mortuary science or funeral service arts. 899 The licensing authority may adopt rules that allow a (C) 900 funeral director intern to renew his or her funeral director 901 intern license for an additional 1-year period if the funeral 902 director intern demonstrates his or her failure to complete the 903 internship before expiration of the license due to illness, 904 personal injury, or other substantial hardship beyond his or her 905 reasonable control or demonstrates that he or she has completed 906 the requirements for licensure as a funeral director but is 907 awaiting the results of a licensure examination. However, a 908 funeral director intern who renews his or her license under 909 paragraph (b) is not eligible to renew the license under this 910 paragraph. 911 (d) The licensing authority may require payment of a 912 nonrefundable fee for the renewal of any funeral director intern 913 license. The fee shall be set by rule of the licensing authority 914 but may not exceed the fee set pursuant to paragraph (1)(a) for 915 an initial funeral director intern license. 916 Section 19. Section 497.376, Florida Statutes, is amended 917 to read: 918 497.376 License as funeral director and embalmer 919 permitted; display of license.-920 (1) Nothing in This chapter does not may be construed to 921 prohibit a person from holding a license as an embalmer and a 922 license as a funeral director at the same time. There may be 923 issued and renewed by the licensing authority a combination Page 33 of 43

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924 license as both funeral director and embalmer to persons meeting 925 the separate requirements for both licenses as set forth in this 926 chapter. The licensing authority may adopt rules providing 927 procedures for applying for and renewing such combination 928 license. The licensing authority may by rule establish 929 application, renewal, and other fees for such combination 930 license, which fees shall not exceed the sum of the maximum fees 931 for the separate funeral director and embalmer license 932 categories as provided in this chapter. Persons holding a combination license as a funeral director and an embalmer shall 933 934 be subject to regulation under this chapter both as a funeral 935 director and an embalmer.

936 (2) There shall be adopted rules which require each 937 license issued under this chapter to be displayed in such a 938 manner as to make it visible to the public and to facilitate 939 inspection by the licensing authority. However, each licensee 940 shall permanently affix a recent photograph of the licensee to 941 each displayed license issued to that licensee as a funeral 942 director or embalmer.

943 Section 20. Subsection (1) of section 497.378, Florida 944 Statutes, is amended to read:

945 497.378 Renewal of funeral director and embalmer 946 licenses.-

947 (1) <u>The licensing authority</u> There shall <u>renew be renewed</u> a
948 funeral director or embalmer license upon receipt of the renewal
949 application and fee set by the licensing authority, not to
950 exceed \$500. The licensing authority may <u>adopt rules for the</u>
951 renewal of a funeral director or embalmer license. The rules may

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952 require prescribe by rule continuing education requirements of 953 up to 12 classroom hours and may by rule establish criteria for 954 accepting alternative nonclassroom continuing education on an 955 hour-for-hour basis, in addition to a licensing authority-956 approved course on communicable diseases that includes the 957 course on human immunodeficiency virus and acquired immune 958 deficiency syndrome required by s. 497.367, for the renewal of a 959 funeral director or embalmer license. The rules rule may also 960 provide for the waiver of continuing education requirements in circumstances that would justify the waiver, such as hardship, 961 962 disability, or illness. The continuing education requirement is 963 not required for a licensee who is over the age of 75 years if 964 the licensee does not qualify as the sole person in charge of an 965 establishment or facility.

966 Section 21. Subsections (7) and (12) of section 497.380, 967 Florida Statutes, are amended, and subsection (15) is added to 968 that section, to read:

969 497.380 Funeral establishment; licensure; display of 970 <u>license</u>.-

971 Each licensed funeral establishment shall have one (7)972 full-time funeral director in charge and shall have a licensed 973 funeral director reasonably available to the public during 974 normal business hours for the that establishment. The full-time funeral director in charge is responsible for ensuring that the 975 976 facility, its operation, and all persons employed in the 977 facility comply with all applicable state and federal laws and 978 rules. The full-time funeral director in charge must have an 979 active license and may not be the full-time funeral director in

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980	charge of any other funeral establishment or of any other direct
981	disposal establishment. Effective October 1, 2010, the full-time
982	funeral director in charge must hold an active, valid embalmer
983	license or combination license as a funeral director and an
984	embalmer. However, a funeral director may continue as the full-
985	time funeral director in charge without an embalmer or
986	combination license if, as of September 30, 2010:
987	(a) The funeral establishment and the funeral director
988	both have active, valid licenses.
989	(b) The funeral director is currently the full-time
990	funeral director in charge of the funeral establishment.
991	(c) The name of the funeral director was included, as
992	required in subsection (4), in the funeral establishment's most
993	recent application for issuance or renewal of its license or was
994	included in the establishment's report of change provided under
995	paragraph (12)(c).
996	(12)(a) A change in ownership of a funeral establishment
997	shall be promptly reported pursuant to procedures established by
998	rule and shall require the relicensure of the funeral
999	establishment, including reinspection and payment of applicable
1000	fees.
1001	(b) A change in location of a funeral establishment shall
1002	be promptly reported to the licensing authority pursuant to
1003	procedures established by rule. Operations by the licensee at a
1004	new location may not commence until an inspection by the
1005	licensing authority of the facilities, pursuant to rules of the
1006	licensing authority, has been conducted and passed at the new
1007	location.
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1008	(c) A change in the funeral director in charge of a
1009	funeral establishment shall be promptly reported pursuant to
1010	procedures established by rule.
1011	(15)(a) A funeral establishment and each funeral director
1012	and, if applicable, embalmer employed at the establishment must
1013	display their current licenses in a conspicuous place within the
1014	establishment in such a manner as to make the licenses visible
1015	to the public and to facilitate inspection by the licensing
1016	authority. If a licensee is simultaneously employed at more than
1017	one location, the licensee may display a copy of the license in
1018	lieu of the original.
1019	(b) Each licensee shall permanently affix a photograph
1020	taken of the licensee within the previous 6 years to each
1021	displayed license issued to that licensee as a funeral director
1022	or embalmer.
1023	Section 22. Section 497.4555, Florida Statutes, is created
1024	to read:
1025	497.4555 Charges for preneed contractA preneed licensee
1026	may charge the purchaser of a preneed contract for processing,
1027	filing, and archiving the contract and for performing other
1028	administrative duties related to the contract. A preneed
1029	licensee must disclose these charges to the purchaser and
1030	include them on its standard printed price lists and other
1031	disclosure information provided to the public under s. 497.468.
1032	These charges are not subject to the trust deposit requirements
1033	in s. 497.458. The department may, subject to approval by the
1034	board, adopt rules to administer this section.

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1035 Section 23. Paragraph (a) of subsection (13) of section 1036 497.456, Florida Statutes, is amended to read:

1037 497.456 Preneed Funeral Contract Consumer Protection Trust 1038 Fund.-

(13) Regarding the Preneed Funeral Contract Consumer Protection Trust Fund, the licensing authority shall have authority to adopt rules for the implementation of this section, including:

1043 (a) Forms to be used in filing claims against the trust
1044 fund, which may require that the claims be sworn to or affirmed,
1045 and that the forms be signed, before a notary public.

1046 Section 24. Subsections (3) and (7) of section 497.464, 1047 Florida Statutes, are amended to read:

1048

497.464 Alternative preneed contracts.-

1049 The contract must require that the purchaser make all (3)1050 payments required by the contract directly to the trustee or its 1051 qualified servicing agent and that the funds shall be deposited 1052 in this state, subject to the terms of a trust instrument 1053 approved by the licensing authority. The licensing authority may 1054 adopt rules establishing procedures and forms for the submission 1055 of trust instruments for approval by the licensing authority, 1056 establishing criteria for the approval of such trust 1057 instruments, and specifying information required to be provided 1058 by the applicant in connection with submission of a trust 1059 instrument for approval. A copy of the trust instrument shall be 1060 made available to the purchaser, at any reasonable time, upon 1061 request.

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1062 (7)The trustee shall disburse Disbursement of funds 1063 discharging a any preneed contract shall be made by the trustee 1064 to the person issuing or writing the such contract upon the 1065 trustee's receipt of a certified copy of the contract 1066 beneficiary's death certificate or satisfactory of the contract 1067 beneficiary and evidence, as the licensing authority shall 1068 define by rule, satisfactory to the trustee that the preneed 1069 contract has been fully performed in whole or in part. However, 1070 if the contract is only partially performed, the disbursement 1071 shall only cover that portion of the contract performed. In the 1072 event of any contract default by the contract purchaser, or in 1073 the event that the funeral merchandise or service contracted for 1074 is not provided or is not desired by the purchaser or the heirs 1075 or personal representative of the contract beneficiary, the 1076 trustee shall return, within 30 days after its receipt of a 1077 written request therefor, funds paid on the contract to the 1078 contract purchaser or to her or his assigns, heirs, or personal 1079 representative, subject to the lawful liquidation damage 1080 provision in the contract.

1081Section 25. Paragraph (b) of subsection (3) and subsection1082(5) of section 497.602, Florida Statutes, are amended to read:

1083 497.602 Direct disposers, license required; licensing 1084 procedures and criteria; regulation.-

1085 (3) ACTION CONCERNING APPLICATIONS.—A duly completed 1086 application for licensure under this section, accompanied by the 1087 required fees, shall be approved if the licensing authority 1088 determines that the following conditions are met:

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1089 (b) The applicant has taken and received a passing grade 1090 in a college credit course in Florida mortuary law and has taken and received a passing grade in a college credit course in 1091 1092 ethics. 1093 (5) DISPLAY OF LICENSE.-There shall be adopted rules which 1094 require each license issued under this section to be displayed 1095 in such a manner as to make it visible to the public and to 1096 facilitate inspection by the department. Each licensee shall 1097 permanently affix a recent photograph of the licensee to each displayed license issued to that licensee as a direct disposer. 1098 1099 Section 26. Subsection (2) of section 497.603, Florida 1100 Statutes, is amended to read: 1101 497.603 Direct disposers, renewal of license.-1102 The licensing authority There shall adopt be adopted (2)rules establishing procedures, forms, and a schedule and forms 1103 1104 and procedure for the biennial renewal of direct disposer 1105 licenses as direct disposers. The rules There shall require be 1106 adopted by rule continuing education requirements of up to 6 1107 classroom hours, including, but not limited to, a course on communicable diseases approved by the licensing authority, and 1108 1109 there may establish by rule be established criteria for 1110 accepting alternative nonclassroom continuing education on an 1111 hour-for-hour basis, in addition to an approved course on communicable diseases that includes the course on human 1112 immunodeficiency virus and acquired immune deficiency syndrome 1113 required by s. 497.367, for the renewal of a license as a direct 1114 1115 disposer.

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1116	Section 27. Paragraph (c) of subsection (2), subsection
1117	(8), and paragraph (d) of subsection (9) of section 497.604,
1118	Florida Statutes, are amended, and subsection (10) is added to
1119	that section, to read:
1120	497.604 Direct disposal establishments, license required;
1121	licensing procedures and criteria; license renewal; regulation <u>;</u>
1122	display of license
1123	(2) APPLICATION PROCEDURES
1124	(c) The application shall name the licensed direct
1125	disposer or licensed funeral director who will be acting as <u>the</u>
1126	a direct disposer in charge of the direct disposal
1127	establishment.
1128	(8) SUPERVISION OF FACILITIES
1129	(a) Effective October 1, 2010, each direct disposal
1130	establishment shall have one full-time licensed direct disposer
1131	$rac{\partial \mathbf{r}}{\partial \mathbf{r}}$ licensed funeral director acting as <u>the</u> a direct disposer in
1132	charge. However, a licensed direct disposer may continue acting
1133	as the direct disposer in charge, if, as of September 30, 2010:
1134	1. The direct disposal establishment and the licensed
1135	direct disposer both have active, valid licenses.
1136	2. The licensed direct disposer is currently acting as the
1137	direct disposer in charge of the direct disposal establishment.
1138	3. The name of the licensed direct disposer was included,
1139	as required in paragraph (2)(c), in the direct disposal
1140	establishment's most recent application for issuance or renewal
1141	of its license or was included in the establishment's notice of
1142	change provided under subsection (7).

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1143 The licensed funeral director or licensed direct (b) 1144 disposer in charge of a direct disposal establishment must be 1145 and reasonably available to the public during normal business 1146 hours for the that establishment and. Such person may be in charge of only one direct disposal establishment facility. The 1147 Such licensed funeral director or licensed direct disposer in 1148 1149 charge of the establishment is shall be responsible for making sure the facility, its operations, and all persons employed in 1150 1151 the facility comply with all applicable state and federal laws 1152 and rules. 1153 (9) REGULATION OF DIRECT DISPOSAL ESTABLISHMENTS.-1154 Each direct disposal establishment must display at the (d) 1155 public entrance the name of the establishment and the name of the licensed direct disposer or licensed funeral director acting 1156 1157 as the a direct disposer in charge of the responsible for that

1158 establishment. A direct disposal establishment must transact its
1159 business under the name by which it is licensed.

(10) DISPLAY OF LICENSE.-

1161 (a) A direct disposer establishment and each direct 1162 disposer, or funeral director acting as a direct disposer, 1163 employed at the establishment must display their current 1164 licenses in a conspicuous place within the establishment in such 1165 a manner as to make the licenses visible to the public and to 1166 facilitate inspection by the licensing authority. If a licensee 1167 is simultaneously employed at more than one location, the licensee may display a copy of the license in lieu of the 1168 1169 original.

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1170	(b) Each licensee shall permanently affix a photograph
1171	taken of the licensee within the previous 6 years to each
1172	displayed license issued to that licensee as a direct disposer
1173	or funeral director acting as a direct disposer.
1174	Section 28. Section 497.367, Florida Statutes, is
1175	repealed.
1176	Section 29. This act shall take effect July 1, 2010.