A bill to be entitled 1 2 An act relating to the Florida Funeral, Cemetery, and 3 Consumer Services Act; amending s. 497.005, F.S.; defining 4 the terms "direct supervision" and "general supervision" 5 as they relate to supervision by funeral directors and 6 embalmers; amending s. 497.101, F.S.; revising 7 qualifications for the membership of the Board of Funeral, 8 Cemetery, and Consumer Services; amending s. 497.103, 9 F.S.; authorizing the waiver of certain provisions during 10 a state of emergency; amending s. 497.140, F.S.; 11 authorizing fees for certain inspections of licensees; amending s. 497.141, F.S.; prohibiting the issuance or 12 renewal of a license to an applicant that has specified 13 criminal records under certain circumstances; authorizing 14 15 a licensing authority of the Department of Financial 16 Services to adopt rules; authorizing the licensing authority to require the submission of applications in an 17 online electronic format; authorizing fees for 18 19 applications submitted in a paper format; amending s. 497.142, F.S.; requiring an applicant for renewal of a 20 21 license to disclose certain criminal offenses; requiring 22 an applicant for issuance or renewal of a license to 23 disclose certain criminal pleas; requiring the licensing 24 authority to adopt rules for the disclosure of criminal 25 records; authorizing an exception from disclosure 26 requirements for previously disclosed criminal records; 27 amending s. 497.143, F.S.; revising legislative intent; authorizing the licensing authority to adopt rules for the 28 Page 1 of 43

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issuance of limited licenses to certain persons licensed 29 30 outside the state; revising eligibility and application 31 requirements for a limited license; amending s. 497.147, 32 F.S.; deleting limits on the continuing education credit provided for attendance at board meetings; amending s. 33 34 497.152, F.S.; providing that certain criminal pleas are a 35 ground for denial of an application or discipline of a licensee under chapter 497, F.S.; amending s. 497.161, 36 37 F.S.; authorizing the department to adopt rules that 38 temporarily suspend or modify certain provisions during 39 and following a state of emergency; amending s. 497.162, F.S.; revising which nonlicensed personnel are required to 40 complete a course on communicable diseases; extending time 41 42 for completion of the course; amending s. 497.166, F.S.; 43 conforming terminology to changes made by the act; 44 amending s. 497.277, F.S.; authorizing a cemetery company to charge a fee for performing specified duties related to 45 certain cemetery sales contracts; requiring disclosure of 46 47 the charges; exempting charges from certain trust deposit requirements; authorizing the department to adopt rules; 48 49 amending s. 497.278, F.S.; authorizing a cemetery company 50 to require certain persons and firms to show proof of 51 certain insurance coverage; prohibiting a cemetery company 52 from setting certain insurance coverage limits; amending 53 s. 497.372, F.S.; revising the acts which are exempt from 54 regulation as the practice of funeral directing; amending 55 s. 497.373, F.S.; revising the educational and examination 56 requirements for licensure of funeral directors by

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examination; revising requirements for supervision of provisional licensees; amending s. 497.374, F.S.; revising the examination requirements for licensure of funeral directors by endorsement; amending s. 497.375, F.S.; establishing educational requirements for funeral director intern licenses; revising the application requirements for funeral director intern licensees; revising requirements for supervision of funeral director interns; providing for the expiration of funeral director intern licenses; prohibiting the renewal of funeral director intern licenses except under certain circumstances; authorizing rules for the renewal of funeral director intern licenses; providing for license renewal fees; amending s. 497.376, F.S.; deleting provisions requiring rules for the display of certain licenses; amending s. 497.378, F.S.; conforming the continuing education requirements for funeral directors and embalmers to the repeal by the act of provisions requiring a course on HIV and AIDS; authorizing the licensing authority to adopt rules for the renewal of funeral director and embalmer licenses; amending s. 497.380, F.S.; providing duties of a funeral director in charge of a funeral establishment; requiring a funeral director in charge to have an embalmer license and providing exceptions; requiring the reporting of a change in the funeral director in charge of a funeral establishment; requiring certain licensees to display their licenses in funeral establishments; creating s. 497.4555, F.S.; authorizing a preneed licensee to charge a

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85 fee for performing certain duties related to a preneed 86 contract; requiring disclosure of the charges; exempting 87 charges from certain trust deposit requirements; 88 authorizing the department to adopt rules; amending s. 89 497.456, F.S.; authorizing requirements that certain 90 claims forms be sworn and notarized; amending s. 497.464, 91 F.S.; deleting a requirement that trust payments for 92 preneed contracts be deposited in this state; requiring 93 that funds discharging a preneed contract be disbursed 94 from the trust under certain circumstances; amending s. 95 497.602, F.S.; revising the course requirements for a direct disposer license; deleting provisions requiring 96 rules for the display of certain licenses; amending s. 97 98 497.603, F.S.; requiring the licensing authority to adopt rules for the renewal of direct disposer licenses; 99 100 requiring a course on communicable diseases; conforming 101 the continuing education requirements for direct disposers 102 to the repeal by the act of provisions requiring a course 103 on HIV and AIDS; amending s. 497.604, F.S.; requiring a 104 direct disposal establishment to have a licensed funeral 105 director act as the direct disposer in charge and 106 providing exceptions; requiring certain licensees to 107 display their licenses in direct disposal establishments; repealing s. 497.367, F.S., relating to a continuing 108 education course required for funeral directors and 109 embalmers on HIV and AIDS; providing an effective date. 110 111 Be It Enacted by the Legislature of the State of Florida: 112

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114 Section 1. Section 497.005, Florida Statutes, is amended 115 to read:

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497.005 Definitions.-As used in this chapter, the term:

(1) "Alternative container" means an unfinished wood box or other nonmetal receptacle or enclosure, without ornamentation or a fixed interior lining, that is designed for the encasement of human remains and that is made of fiberboard, pressed wood, composition materials (with or without an outside covering), or like materials.

(2) "At-need solicitation" means any uninvited contact by
a licensee or her or his agent for the purpose of the sale of
burial services or merchandise to the family or next of kin of a
person after her or his death has occurred.

(3) "Bank of belowground crypts" means any construction
unit of belowground crypts that is acceptable to the department
and that a cemetery uses to initiate its belowground crypt
program or to add to existing belowground crypt structures.

(4) "Belowground crypts" consist of interment space in preplaced chambers, either side by side or multiple depth, covered by earth and sod and known also as "lawn crypts," "westminsters," or "turf-top crypts."

(5) "Board" means the Board of Funeral, Cemetery, andConsumer Services.

(6) "Burial merchandise," "funeral merchandise," or
"merchandise" means any personal property offered or sold by any
person for use in connection with the final disposition,
memorialization, interment, entombment, or inurnment of human

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141 remains or cremated remains, including, but not limited to, 142 caskets, outer burial containers, alternative containers, 143 cremation containers, cremation interment containers, urns, 144 monuments, private mausoleums, flowers, benches, vases, 145 acknowledgment cards, register books, memory folders, prayer 146 cards, and clothing.

(7) "Burial right" means the right to use a grave space,
mausoleum, columbarium, ossuary, or scattering garden for the
interment, entombment, inurnment, or other disposition of human
remains or cremated remains.

(8) "Burial service" or "service" means any service
offered or provided in connection with the final disposition,
memorialization, interment, entombment, or inurnment of human
remains or cremated remains.

(9) 155 "Care and maintenance" means the perpetual process of 156 keeping a cemetery and its lots, graves, grounds, landscaping, 157 roads, paths, parking lots, fences, mausoleums, columbaria, 158 vaults, crypts, utilities, and other improvements, structures, 159 and embellishments in a well-cared-for and dignified condition, so that the cemetery does not become a nuisance or place of 160 161 reproach and desolation in the community. As specified in the 162 rules of the licensing authority, "care and maintenance" may include, but is not limited to, any or all of the following 163 164 activities: mowing the grass at reasonable intervals; raking and 165 cleaning the grave spaces and adjacent areas; pruning of shrubs 166 and trees; suppression of weeds and exotic flora; and 167 maintenance, upkeep, and repair of drains, water lines, roads, buildings, and other improvements. "Care and maintenance" may 168

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169 include, but is not limited to, reasonable overhead expenses 170 necessary for such purposes, including maintenance of machinery, 171 tools, and equipment used for such purposes. "Care and 172 maintenance" may also include repair or restoration of 173 improvements necessary or desirable as a result of wear, 174 deterioration, accident, damage, or destruction. "Care and 175 maintenance" does not include expenses for the construction and 176 development of new grave spaces or interment structures to be 177 sold to the public.

(10) "Casket" means a rigid container that is designed for the encasement of human remains and that is usually constructed of wood or metal, ornamented, and lined with fabric.

"Cemetery" means a place dedicated to and used or 181 (11)182 intended to be used for the permanent interment of human remains 183 or cremated remains. A cemetery may contain land or earth interment; mausoleum, vault, or crypt interment; a columbarium, 184 185 ossuary, scattering garden, or other structure or place used or 186 intended to be used for the interment or disposition of cremated 187 remains; or any combination of one or more of such structures or 188 places.

(12) "Cemetery company" means any legal entity that ownsor controls cemetery lands or property.

(13) "Centralized embalming facility" means a facility in which embalming takes place that operates independently of a funeral establishment licensee and that offers embalming services to funeral directors for a fee.

(14) "Cinerator" means a facility where dead human bodiesare subjected to cremation.

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(15) "Closed container" means any container in which
cremated remains can be placed and closed in a manner so as to
prevent leakage or spillage of the remains.

(16) "Columbarium" means a structure or building that is
substantially exposed above the ground and that is intended to
be used for the inurnment of cremated remains.

(17) "Common business enterprise" means a group of two or more business entities that share common ownership in excess of 50 percent.

(18) "Control" means the possession, directly or 206 207 indirectly, through the ownership of voting shares, by contract, 208 arrangement, understanding, relationship, or otherwise, of the power to direct or cause the direction of the management and 209 210 policies of a person or entity. However, a person or entity 211 shall not be deemed to have control if the person or entity 212 holds voting shares, in good faith and not for the purpose of 213 circumventing this definition, as an agent, bank, broker, 214 nominee, custodian, or trustee for one or more beneficial owners who do not individually or as a group have control. 215

(19) "Cremated remains" means all the remains of the human body recovered after the completion of the cremation process, including processing or pulverization that leaves only bone fragments reduced to unidentifiable dimensions and may include the residue of any foreign matter, including casket material, bridgework, or eyeglasses that were cremated with the human remains.

(20) "Cremation" means any mechanical or thermal processwhereby a dead human body is reduced to ashes and bone

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fragments. Cremation also includes any other mechanical or thermal process whereby human remains are pulverized, burned, recremated, or otherwise further reduced in size or quantity.

(21) "Cremation chamber" means the enclosed space within
which the cremation process takes place. Cremation chambers
covered by these procedures shall be used exclusively for the
cremation of human remains.

(22) "Cremation container" means the casket or alternative container in which the human remains are transported to and placed in the cremation chamber for a cremation. A cremation container should meet substantially all of the following standards:

(a) Be composed of readily combustible or consumablematerials suitable for cremation.

(b) Be able to be closed in order to provide a completecovering for the human remains.

241 242 (c) Be resistant to leakage or spillage.

(d) Be rigid enough to be handled with ease.

(e) Be able to provide protection for the health, safety,and personal integrity of crematory personnel.

(23) "Cremation interment container" means a rigid outer container that, subject to a cemetery's rules and regulations, is composed of concrete, steel, fiberglass, or some similar material in which an urn is placed prior to being interred in the ground and that is designed to support the earth above the urn.

(24) "Department" means the Department of FinancialServices.

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253 "Direct disposal establishment" means a facility (25)254 licensed under this chapter where a direct disposer practices 255 direct disposition. 256 "Direct disposer" means any person licensed under (26)257 this chapter to practice direct disposition in this state. 258 "Direct supervision" means supervision by a licensed: (27) 259 (a) Funeral director who provides initial direction and 260 periodic inspection of the arrangements and who is physically 261 present or on the premises of the funeral establishment at all times when the tasks, functions, and duties relating to funeral 262 263 directing are performed; or 264 (b) Embalmer who provides initial direction and 265 instruction regarding the preservation of a dead human body in 266 its entirety or in part and who is physically present or on the premises of the funeral establishment or embalming facility at 267 all times when the tasks, functions, and duties relating to 268 embalming are performed. 269 (28) (27) "Director" means the director of the Division of 270 271 Funeral, Cemetery, and Consumer Services. (29) (28) "Disinterment" means removal of a dead human body 272 273 from earth interment or aboveground interment. (30) (29) "Division" means the Division of Funeral, 274 275 Cemetery, and Consumer Services within the Department of 276 Financial Services. 277 (31) (30) "Embalmer" means any person licensed under this chapter to practice embalming in this state. 278 279 (32) (31) "Final disposition" means the final disposal of a 280 dead human body by earth interment, aboveground interment, Page 10 of 43

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281 cremation, burial at sea, or delivery to a medical institution 282 for lawful dissection if the medical institution assumes 283 responsibility for disposal. "Final disposition" does not 284 include the disposal or distribution of cremated remains and 285 residue of cremated remains.

286 <u>(33)(32)</u> "Funeral" or "funeral service" means the 287 observances, services, or ceremonies held to commemorate the 288 life of a specific deceased human being and at which the human 289 remains are present.

290 (34) (33) "Funeral director" means any person licensed
 291 under this chapter to practice funeral directing in this state.

292 <u>(35) (34)</u> "Funeral establishment" means a facility licensed 293 under this chapter where a funeral director or embalmer 294 practices funeral directing or embalming.

295 <u>(36)</u> "General supervision" means supervision by a 296 licensed:

297 (a) Funeral director who is reasonably available and in a 298 position to provide direction and guidance by being physically 299 present, being on the premises of the funeral establishment, or 300 being in proximity to the funeral establishment and available 301 telephonically or by electronic communication at all times when 302 the tasks, functions, and duties relating to funeral directing 303 are performed; or 304 (b) Embalmer who is reasonably available and in a position 305 to provide direction and guidance by being physically present,

306 being on the premises of the funeral establishment or embalming

307 <u>facility</u>, or being in proximity to the funeral establishment or

308 embalming facility and available telephonically or by electronic

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309 <u>communication at all times when the tasks, functions, and duties</u> 310 relating to embalming are performed.

311 <u>(37)(35)</u> "Grave space" means a space of ground in a 312 cemetery intended to be used for the interment in the ground of 313 human remains.

314 <u>(38)(36)</u> "Human remains" or "remains," or "dead human 315 body" or "dead human bodies," means the body of a deceased human 316 person for which a death certificate or fetal death certificate 317 is required under chapter 382 and includes the body in any stage 318 of decomposition.

319 (39) (37) "Legally authorized person" means, in the priority listed, the decedent, when written inter vivos 320 321 authorizations and directions are provided by the decedent; the 322 surviving spouse, unless the spouse has been arrested for committing against the deceased an act of domestic violence as 323 324 defined in s. 741.28 that resulted in or contributed to the 325 death of the deceased; a son or daughter who is 18 years of age 326 or older; a parent; a brother or sister who is 18 years of age 327 or older; a grandchild who is 18 years of age or older; a 328 grandparent; or any person in the next degree of kinship. In 329 addition, the term may include, if no family member exists or is 330 available, the guardian of the dead person at the time of death; 331 the personal representative of the deceased; the attorney in 332 fact of the dead person at the time of death; the health 333 surrogate of the dead person at the time of death; a public 334 health officer; the medical examiner, county commission, or 335 administrator acting under part II of chapter 406 or other 336 public administrator; a representative of a nursing home or

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337 other health care institution in charge of final disposition; or 338 a friend or other person not listed in this subsection who is 339 willing to assume the responsibility as the legally authorized 340 person. Where there is a person in any priority class listed in 341 this subsection, the funeral establishment shall rely upon the authorization of any one legally authorized person of that class 342 343 if that person represents that she or he is not aware of any 344 objection to the cremation of the deceased's human remains by 345 others in the same class of the person making the representation 346 or of any person in a higher priority class.

347 <u>(40)(38)</u> "License" includes all authorizations required or 348 issued under this chapter, except where expressly indicated 349 otherwise, and shall be understood to include authorizations 350 previously referred to as registrations or certificates of 351 authority in chapters 470 and 497 as those chapters appeared in 352 the 2004 edition of the Florida Statutes.

353 <u>(41)(39)</u> "Licensee" means the person or entity holding any 354 license or other authorization issued under this chapter, except 355 where expressly indicated otherwise.

356 <u>(42)(40)</u> "Mausoleum" means a structure or building that is 357 substantially exposed above the ground and that is intended to 358 be used for the entombment of human remains.

359 <u>(43)(41)</u> "Mausoleum section" means any construction unit 360 of a mausoleum that is acceptable to the department and that a 361 cemetery uses to initiate its mausoleum program or to add to its 362 existing mausoleum structures.

363 <u>(44)(42)</u> "Monument" means any product used for identifying 364 a grave site and cemetery memorials of all types, including

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365 monuments, markers, and vases.

366 <u>(45)(43)</u> "Monument establishment" means a facility that 367 operates independently of a cemetery or funeral establishment 368 and that offers to sell monuments or monument services to the 369 public for placement in a cemetery.

(46) (44) "Net assets" means the amount by which the total 370 371 assets of a licensee, excluding goodwill, franchises, customer 372 lists, patents, trademarks, and receivables from or advances to officers, directors, employees, salespersons, and affiliated 373 companies, exceed total liabilities of the licensee. For 374 375 purposes of this definition, the term "total liabilities" does 376 not include the capital stock, paid-in capital, or retained earnings of the licensee. 377

378 <u>(47) (45)</u> "Net worth" means total assets minus total 379 liabilities pursuant to generally accepted accounting 380 principles.

381 <u>(48) (46)</u> "Niche" means a compartment or cubicle for the 382 memorialization or permanent placement of a container or urn 383 containing cremated remains.

384 <u>(49)(47)</u> "Ossuary" means a receptacle used for the 385 communal placement of cremated remains without benefit of an urn 386 or any other container in which cremated remains may be 387 commingled with other cremated remains and are nonrecoverable. 388 It may or may not include memorialization.

389 <u>(50) (48)</u> "Outer burial container" means an enclosure into 390 which a casket is placed and includes, but is not limited to, 391 vaults made of concrete, steel, fiberglass, or copper; sectional 392 concrete enclosures; crypts; and wooden enclosures.

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393 <u>(51)(49)</u> "Person," when used without qualification such as 394 "natural" or "individual," includes both natural persons and 395 legal entities.

396 <u>(52)(50)</u> "Personal residence" means any residential 397 building in which one temporarily or permanently maintains her 398 or his abode, including, but not limited to, an apartment or a 399 hotel, motel, nursing home, convalescent home, home for the 400 aged, or a public or private institution.

401 <u>(53)(51)</u> "Practice of direct disposition" means the 402 cremation of human remains without preparation of the human 403 remains by embalming and without any attendant services or rites 404 such as funeral or graveside services or the making of 405 arrangements for such final disposition.

406 <u>(54) (52)</u> "Practice of embalming" means disinfecting or 407 preserving or attempting to disinfect or preserve dead human 408 bodies by replacing certain body fluids with preserving and 409 disinfecting chemicals.

410 <u>(55)(53)</u> "Practice of funeral directing" means the 411 performance by a licensed funeral director of any of those 412 functions authorized by s. 497.372.

413 <u>(56)(54)</u> "Preneed contract" means any arrangement or 414 method, of which the provider of funeral merchandise or services 415 has actual knowledge, whereby any person agrees to furnish 416 funeral merchandise or service in the future.

417 <u>(57)(55)</u> "Preneed sales agent" means any person who is 418 licensed under this chapter to sell preneed burial or funeral 419 service and merchandise contracts or direct disposition 420 contracts in this state.

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421 <u>(58)(56)</u> "Principal" means and includes the sole 422 proprietor of a sole proprietorship; all partners of a 423 partnership; all members of a limited liability company; 424 regarding a corporation, all directors and officers, and all 425 stockholders controlling more than 10 percent of the voting 426 stock; and all other persons who can exercise control over the 427 person or entity.

428 (59) (57) "Processing" means the reduction of identifiable
 429 bone fragments after the completion of the cremation process to
 430 unidentifiable bone fragments by manual means.

431 <u>(60) (58)</u> "Profession" and "occupation" are used 432 interchangeably in this chapter. The use of the word 433 "profession" in this chapter with respect to any activities 434 regulated under this chapter shall not be deemed to mean that 435 such activities are not occupations for other purposes in state 436 or federal law.

437 <u>(61)(59)</u> "Pulverization" means the reduction of 438 identifiable bone fragments after the completion of the 439 cremation and processing to granulated particles by manual or 440 mechanical means.

441 (62)(60) "Refrigeration facility" means a facility that is 442 operated independently of a funeral establishment, crematory, or 443 direct disposal establishment, that maintains space and 444 equipment for the storage and refrigeration of dead human 445 bodies, and that offers its service to funeral directors, 446 funeral establishments, direct disposers, direct disposal 447 establishments, or crematories for a fee.

448 (63)(61) "Religious institution" means an organization

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449 formed primarily for religious purposes that has qualified for 450 exemption from federal income tax as an exempt organization 451 under the provisions of s. 501(c)(3) of the Internal Revenue 452 Code of 1986, as amended.

453 (64) (62) "Removal service" means any service that operates 454 independently of a funeral establishment or a direct disposal 455 establishment, that handles the initial removal of dead human 456 bodies, and that offers its service to funeral establishments 457 and direct disposal establishments for a fee.

458 (65) (63) "Rules" refers to rules adopted under this 459 chapter unless expressly indicated to the contrary.

460 (66) (64) "Scattering garden" means a location set aside, within a cemetery, that is used for the spreading or 461 462 broadcasting of cremated remains that have been removed from 463 their container and can be mixed with or placed on top of the soil or ground cover or buried in an underground receptacle on a 464 465 commingled basis and that are nonrecoverable. It may or may not 466 include memorialization.

467 (67) (65) "Servicing agent" means any person acting as an 468 independent contractor whose fiduciary responsibility is to 469 assist both the trustee and licensee in administrating their 470 responsibilities pursuant to this chapter.

471 (68) (66) "Solicitation" means any communication that 472 directly or implicitly requests an immediate oral response from 473 the recipient.

(69) (67) "Statutory accounting" means generally accepted 474 accounting principles, except as modified by this chapter. 475 476

(70) (68) "Temporary container" means a receptacle for

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477 cremated remains usually made of cardboard, plastic, or similar 478 material designated to hold the cremated remains until an urn or 479 other permanent container is acquired.

480 <u>(71)(69)</u> "Urn" means a receptacle designed to permanently 481 encase cremated remains.

482 Section 2. Subsection (2) of section 497.101, Florida483 Statutes, is amended to read:

484 497.101 Board of Funeral, Cemetery, and Consumer Services; 485 membership; appointment; terms.-

Two members of the board shall be funeral directors 486 (2) 487 licensed under part III of this chapter who are associated with 488 a funeral establishment. One member of the board shall be a 489 funeral director licensed under part III of this chapter who is 490 associated with a funeral establishment licensed under part III 491 of this chapter that has a valid preneed license issued pursuant 492 to this chapter and who owns or operates a cinerator facility approved under chapter 403 and licensed under part VI of this 493 494 chapter. Two members of the board shall be persons whose primary 495 occupation is associated with a cemetery company licensed 496 pursuant to this chapter. Three members of the board shall be 497 consumers who are residents of the state, have never been 498 licensed as funeral directors or embalmers, are not connected 499 with a cemetery or cemetery company licensed pursuant to this 500 chapter, and are not connected with the death care industry or 501 the practice of embalming, funeral directing, or direct disposition. One of the consumer members shall be at least 60 502 503 years of age, and one shall be licensed as a certified public 504 accountant under chapter 473. One member of the board shall be a

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505 principal of a monument establishment licensed under this 506 chapter as a monument builder or, for board appointments made 507 before June 1, 2006, a licensed monument establishment certified 508 by the department to be eligible for licensure as a monument 509 builder. One member shall be the State Health Officer or her or 510 his designee. There shall not be two or more board members who 511 are principals or employees of the same company or partnership 512 or group of companies or partnerships under common control. Section 3. Subsection (8) is added to section 497.103, 513 Florida Statutes, to read: 514 515 497.103 Authority of board and department; Chief Financial 516 Officer recommendations.-517 (8) STATE-OF-EMERGENCY WAIVER.-The licensing authority may 518 temporarily waive any provision of this chapter during a state of emergency declared pursuant to s. 252.36 in any threatened 519 520 area or areas specified in the Governor's executive order or 521 proclamation. 522 Section 4. Subsection (9) is added to section 497.140, 523 Florida Statutes, to read: 524 497.140 Fees.-525 The licensing authority may impose a fee upon a (9) 526 licensee for conducting an inspection of the licensee's 527 facilities if required under this chapter following a change in 528 ownership or control or a change in location. The fee may not 529 exceed the amount of the licensee's annual inspection fee. 530 Section 5. Subsection (5) of section 497.141, Florida 531 Statutes, is amended, and subsection (13) is added to that 532 section, to read:

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533 497.141 Licensing; general application procedures.-534 (5) (a) The licensing authority may not issue, and 535 effective July 1, 2011, may not renew, a license under this 536 chapter to an applicant that has a criminal record required to 537 be disclosed under s. 497.142(10) unless the applicant 538 demonstrates that issuance of the license, according to rules 539 adopted by the licensing authority, does not create a danger to 540 the public. A licensee who previously disclosed her or his 541 criminal record upon initial application or renewal of her or his license must only disclose a criminal offense for which the 542 543 licensee was convicted or entered a plea of guilty or nolo 544 contendere since the most recent renewal of her or his license 545 or, if the license has not been renewed, since the licensee's 546 initial application. 547 The board may refuse to rule on an initial application (b) 548 for licensure by any applicant who is under investigation or 549 prosecution in any jurisdiction for an action which there is

reasonable cause to believe would constitute a violation of this chapter if committed in this state, until such time as such investigation or prosecution is completed and the results of the investigation or prosecution are reviewed by the board.

554 <u>(13)(a) The licensing authority may adopt rules that</u> 555 <u>require applicants for any category of licensure under this</u> 556 <u>chapter to apply for the issuance or renewal of their licenses</u> 557 in an online electronic format.

(b) The online electronic format for renewal of a license
 must not allow submission of an improperly prepared renewal
 application. Upon an applicant's submission of her or his

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561	renewal application, the online electronic format must allow the
562	applicant to print a receipt of the properly prepared renewal
563	application.
564	(c) The rules may allow an applicant to submit a paper
565	form in lieu of the online electronic format and may impose an
566	additional fee not to exceed \$25 per form for submitting the
567	paper form.
568	Section 6. Paragraphs (a), (b), and (g) of subsection (10)
569	of section 497.142, Florida Statutes, are amended to read:
570	497.142 Licensing; fingerprinting and criminal background
571	checks
572	(10)(a) When applying for any license under this chapter,
573	every applicant <u>must</u> shall be required to disclose the
574	applicant's criminal records in accordance with this subsection.
575	When applying for renewal of any license under this chapter,
576	every licensee must disclose only those criminal offenses
577	required to be disclosed under this subsection since the most
578	recent renewal of her or his license or, if the license has not
579	been renewed, since the licensee's initial application.
580	(b) The criminal record required to be disclosed shall be
581	any crime listed in paragraph (c) <u>for</u> of which the person or
582	entity required to make disclosure has been convicted or to
583	which that person or entity entered a plea in the nature of
584	<u>guilty or nolo contendere</u> no contest . Disclosure <u>is</u> shall be
585	required pursuant to this subsection regardless of whether
586	adjudication <u>is</u> was entered or withheld by the court in which
587	the case was prosecuted.

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588 The licensing authority shall may adopt rules (q) 589 specifying forms and procedures to be used utilized by persons 590 required to disclose criminal records under this subsection. The 591 rules may require a licensee to disclose only those criminal 592 records that have not previously been disclosed under this 593 subsection at the renewal of her or his license or, if the 594 license has not been renewed, at the initial issuance of the 595 license. The licensing authority may conduct investigation and 596 further inquiry of any person regarding any criminal record 597 disclosed pursuant to this section. Section 7. Subsections (1), (2), and (3) of section 598 599 497.143, Florida Statutes, are amended to read: 600 497.143 Licensing; limited licenses for times of critical 601 need retired professionals.-602 It is the intent of the Legislature that, absent a (1)603 threat to the health, safety, and welfare of the public, the use 604 of retired Florida licensees professionals in good standing and 605 active licensees in good standing from other jurisdictions, be 606 able to serve this state during times of critical need should be 607 encouraged. To that end, rules may be adopted to permit practice 608 by retired professionals as limited licensees under this 609 section. 610 (2)As used in For purposes of this section, the term 611 "critical need" means an executive order of from the Governor or 612 a federal order declaring that a state of emergency exists in an 613 area. The licensing authority may adopt rules for the 614 (3)615 issuance of limited licenses in accordance with this section. A Page 22 of 43

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616 Any person seeking desiring to obtain a limited license, when 617 permitted by rule, shall submit to the department an application 618 and fee, not to exceed \$300, and an affidavit stating that the 619 applicant is a retired Florida licensee or holds an active 620 license has been licensed to practice in another any 621 jurisdiction of in the United States for at least 10 years in 622 the profession for which the applicant seeks the a limited 623 license. The affidavit shall also state that the applicant has 624 retired from the practice of that profession and intends to 625 practice only pursuant to the restrictions of the limited 626 license granted under pursuant to this section. If the applicant 627 for a limited license submits a notarized statement from the 628 employer stating that the applicant will not receive monetary compensation for any service involving the practice of her or 629 630 his profession, all licensure fees shall be waived. In no event 631 may A person holding a limited license under this section may 632 not engage in preneed sales under the such limited license. 633

633 Section 8. Subsection (5) of section 497.147, Florida634 Statutes, is amended to read:

635

497.147 Continuing education; general provisions.-

636 The board may by rule provide up to 5 hours of (5) 637 continuing education credit for each per continuing education 638 reporting period for licensees attending board meetings or 639 selected types or portions of board meetings, as specified by such rules. The rules may limit the number of times such credit 640 may be utilized by a licensee. The rules may include provisions 641 that establish as to the minimum amount of time that must be 642 643 spent in the board meeting room viewing proceedings, which may Page 23 of 43

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644 be more than 5 hours of attendance, requirements for advance 645 notice by licensees to department staff of proposed attendance, 646 requirements to sign in and out of the meeting room on lists 647 maintained at the meeting site by department staff, forms that 648 must be completed by the licensee to obtain such credit, and 649 such other requirements deemed by the board to be advisable or 650 necessary to prevent abuse of such rules and to ensure that 651 useful information is obtained by licensees as a result of 652 attendance. Procedural requirements of such rules requiring action by the department are shall be subject to approval by the 653 654 department before prior to promulgation.

655 Section 9. Subsection (2) of section 497.152, Florida 656 Statutes, is amended to read:

657 497.152 Disciplinary grounds.-This section sets forth 658 conduct that is prohibited and that shall constitute grounds for 659 denial of any application, imposition of discipline, or other 660 enforcement action against the licensee or other person 661 committing such conduct. For purposes of this section, the 662 requirements of this chapter include the requirements of rules 663 adopted under authority of this chapter. No subsection heading 664 in this section shall be interpreted as limiting the 665 applicability of any paragraph within the subsection.

666 (2) CRIMINAL ACTIVITY.-Being convicted or found guilty of,
667 or entering a plea of <u>guilty or</u> nolo contendere to, regardless
668 of adjudication, a crime in any jurisdiction that relates to the
669 practice of, or the ability to practice, a licensee's profession
670 or occupation under this chapter.

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671 Section 10. Subsection (4) is added to section 497.161,
672 Florida Statutes, to read:

673 497.161 Other rulemaking provisions.-

674 The department may, subject to approval by the board, (4) 675 adopt rules that temporarily suspend or modify any provision of 676 this chapter during a state of emergency declared pursuant to s. 677 252.36. The rules may only allow the suspension or modification of a provision which is necessary or advisable to allow 678 679 licensees under this chapter to provide essential services to 680 the public under the emergency conditions. The rules may be 681 adopted before any emergency exists but may not take effect 682 until the Governor issues an executive order or proclamation 683 declaring a state of emergency. The rules may remain in effect 684 after a state of emergency is terminated but only for the 685 limited period necessary to allow transition back to normal 686 operations under the nonemergency requirements of this chapter. 687 However, a rule suspending or modifying any provision of this 688 chapter may not remain in effect for more than 12 months after 689 the state of emergency is terminated.

690 Section 11. Section 497.162, Florida Statutes, is amended 691 to read:

497.162 Health and safety education.—All individuals not
licensed under this chapter who intend to be employed as
operational personnel affiliated with a direct disposal
establishment, cinerator facility, removal service,
refrigeration facility, or centralized embalming facility who
<u>have direct contact with</u>, as well as all nonlicensed individuals
who intend to be involved in the removal or transportation of

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699 human remains on behalf of a funeral establishment, direct 700 disposal establishment, or cinerator facility shall complete one 701 course approved by the licensing authority on communicable 702 diseases, within 30 $\frac{10}{10}$ days after the date that they begin 703 functioning as operational personnel on behalf of any entity that is regulated by this chapter. The course shall not exceed 3 704 705 hours and shall be offered at approved locations throughout the 706 state. Such locations may include establishments that are 707 licensed under this chapter. The licensing authority shall adopt rules to implement and enforce this provision, which rules shall 708 709 include provisions that provide for the use of approved 710 videocassette courses and other types of audio, video, Internet, or home study courses to fulfill the continuing education 711 712 requirements of this section.

713 Section 12. Paragraphs (a) and (b) of subsection (3) of 714 section 497.166, Florida Statutes, are amended to read: 715 497.166 Preneed sales.-

(3) (a) The funeral director in charge of a funeral establishment <u>is shall be</u> responsible for the control and activities of the establishment's preneed sales agents.

(b) The direct disposer in charge or a funeral director acting as <u>the</u> a direct disposer in charge of a direct disposal establishment <u>is</u> shall be responsible for the control and activities of the establishment's preneed sales agents.

Section 13. Subsection (6) is added to section 497.277,
Florida Statutes, to read:

497.277 Other charges.—Other than the fees for the sale ofburial rights, burial merchandise, and burial services, no other

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fee may be directly or indirectly charged, contracted for, or received by a cemetery company as a condition for a customer to use any burial right, burial merchandise, or burial service, except for:

731 (6) Charges paid for processing, filing, and archiving a 732 cemetery sales contract and for performing other administrative 733 duties related to the contract. However, these charges may not 734 be imposed on a cemetery sales contract for the opening and 735 closing of a grave or other burial right or for the installation 736 of a vault in a grave for which burial rights were previously 737 purchased. A cemetery company must disclose these charges to the 738 customer and include them on its standard printed price lists 739 and other disclosure information provided to the public under s. 740 497.282. These charges are not subject to the trust deposit requirements in s. 497.458. The department may, subject to 741 742 approval by the board, adopt rules to administer this 743 subsection. 744 Section 14. Subsection (3) of section 497.278, Florida 745 Statutes, is amended to read: 746 497.278 Monuments; installation fees.-747 (3) A cemetery company may not require any person or firm 748 that delivers, installs, places, or sets a monument to show 749 proof of liability obtain any form of insurance coverage and, if required by law, workers' compensation insurance coverage. 750 751 However, a cemetery company may not set liability insurance 752 coverage limits or require any person or firm to obtain any form 753 of bond, or surety, or make any form of pledge, deposit, or 754 monetary guarantee, as a condition for entry on or access to Page 27 of 43

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755 cemetery property.

756 Section 15. Paragraph (a) of subsection (2) of section757 497.372, Florida Statutes, is amended to read:

497.372 Funeral directing; conduct constituting funeraldirecting.-

760 (2) The practice of funeral directing shall not be761 construed to consist of the following functions:

(a) The phoning-in, or faxing, or electronic transmission
of obituary notices; ordering of flowers or merchandise;
delivery of death certificates to attending physicians; or
clerical preparation and processing of death certificates,
insurance forms, and any clerical tasks that record the
information compiled by the funeral director or that are
incidental to any of the functions specified above.

769 Section 16. Paragraph (d) of subsection (1) and 770 subsections (2) and (3) of section 497.373, Florida Statutes, 771 are amended to read:

497.373 Funeral directing; licensure as a funeral director
by examination; provisional license.-

(1) Any person desiring to be licensed as a funeral director shall apply to the licensing authority to take the licensure examination. The licensing authority shall examine each applicant who has remitted an examination fee set by rule of the licensing authority not to exceed \$200 plus the actual per applicant cost to the licensing authority for portions of the examination and who the licensing authority certifies has:

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781	(d)1. Received an associate in arts degree, associate in
782	science degree, or an associate in applied science degree in
783	mortuary science approved by the licensing authority; or
784	2. Holds an associate degree or higher from a college or
785	university accredited by a regional accrediting agency
786	association of colleges and schools recognized by the United
787	States Department of Education and is a graduate of <u>a</u> at least
788	an approved 1-year course <u>of study</u> in mortuary science <u>or</u>
789	funeral service arts approved by the licensing authority from a
790	college or university accredited by the American Board of
791	Funeral Service Education.
792	(2) The licensing authority shall license the applicant as
793	a funeral director if she or he:
794	(a) Passes an examination on the subjects of the theory
795	and practice of funeral directing <u>and funeral service arts$_{ au}$</u>
796	public health and sanitation, and local, state, and federal laws
797	and rules relating to the disposition of dead human bodies;
798	however, the licensing authority may approve there may be
799	approved by rule the use of a national examination, such as the
800	funeral service arts examination prepared by the Conference of
801	Funeral Service Examining Boards, in lieu of part of this
802	examination requirement.
803	(b) Passes an examination approved by the department on
804	the local, state, and federal laws and rules relating to the
805	disposition of dead human bodies.
806	<u>(c)</u> Completes a 1-year internship under a licensed
807	funeral director.
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808 (3) Any applicant who has completed the required 1-year 809 internship and has been approved for examination as a funeral 810 director may qualify for a provisional license to work in a 811 licensed funeral establishment, under the direct supervision of 812 a licensed funeral director for a limited period of 6 months as provided by rule of the licensing authority. However, a 813 814 provisional licensee may work under the general supervision of a 815 licensed funeral director upon passage of the laws-and-rules 816 examination required under paragraph (2) (b). The fee for 817 provisional licensure shall be set by rule of the licensing 818 authority but may not exceed \$200. The fee required in this 819 subsection shall be nonrefundable and in addition to the fee 820 required by subsection (1). This provisional license may be 821 renewed no more than one time.

822 Section 17. Paragraph (b) of subsection (1) of section 823 497.374, Florida Statutes, is amended to read:

497.374 Funeral directing; licensure as a funeral directorby endorsement; licensure of a temporary funeral director.-

(1) The licensing authority shall issue a license by endorsement to practice funeral directing to an applicant who has remitted a fee set by rule of the licensing authority not to exceed \$200 and who:

(b)1. Holds a valid license to practice funeral directing in another state of the United States, provided that, when the applicant secured her or his original license, the requirements for licensure were substantially equivalent to or more stringent than those existing in this state; or

835 2. Meets the qualifications for licensure in s. 497.373

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853

836 and has successfully completed a state, regional, or national 837 examination in mortuary science or funeral service arts, which, 838 as determined by rule of the licensing authority, is 839 substantially equivalent to or more stringent than the 840 examination given by the licensing authority. 841 Section 18. Section 497.375, Florida Statutes, is amended 842 to read: 843 497.375 Funeral directing; licensure of a funeral director 844 intern.-(1) (a) Any person desiring to become a funeral director 845 846 intern must apply to the licensing authority shall make 847 application on forms prescribed as required by rule of the 848 licensing authority, together with a nonrefundable fee set as 849 determined by rule of the licensing authority but not to exceed

\$200.
 (b)1. Except as provided in subparagraph 2., an applicant
 must hold the educational credentials required for licensure of

2. An applicant who has not completed the educational
 credentials required for a funeral director license is eligible
 for licensure as a funeral director intern if the applicant:

a. Holds an associate degree or higher in any field from a
 college or university accredited by a regional accrediting
 agency recognized by the United States Department of Education.
 b. Is currently enrolled in and attending a licensing
 authority-approved course of study in mortuary science or
 funeral service arts required for licensure of a funeral

863 director under s. 497.373(1)(d)2.

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a funeral director under s. 497.373(1)(d).

864 <u>c. Has taken and received a passing grade in a college</u>
865 <u>credit course in mortuary law or funeral service law and has</u>
866 <u>taken and received a passing grade in a college credit course in</u>
867 <u>ethics.</u>

868 (c) An The application must include shall indicate the 869 name and address of the licensed funeral director licensed under 870 s. 497.373 or s. 497.374(1) under whose supervision the intern 871 will receive training and the name of the licensed funeral 872 establishment where the such training will is to be conducted.

873 (d) A The funeral director intern may perform only the 874 tasks, functions, and duties relating to funeral directing that 875 are performed shall intern under the direct supervision of a 876 licensed funeral director who has an active, valid license under 877 s. 497.373 or s. 497.374(1). However, a funeral director intern may perform those tasks, functions, and duties under the general 878 879 supervision of a licensed funeral director upon graduation from 880 a licensing authority-approved course of study in mortuary 881 science or funeral service arts required under s. 882 497.373(1)(d)2. and passage of the laws-and-rules examination 883 required under s. 497.373(2)(b), if the funeral director in 884 charge of the funeral director internship training agency, after 885 6 months of direct supervision, certifies to the licensing 886 agency that the intern is competent to complete the internship 887 under general supervision.

Rules shall be adopted establishing a funeral director
internship program and criteria for funeral director intern
training agencies and supervisors. Any funeral establishment
where funeral directing is conducted may apply to the licensing

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authority for approval as a funeral director intern trainingagency.

(3) A funeral establishment designated as a funeral
director intern training agency may not exact a fee from any
person obtaining intern training at such funeral establishment.

897 <u>(4)(a) A funeral director intern license expires 1 year</u> 898 <u>after issuance and, except as provided in paragraph (b) or</u> 899 paragraph (c), may not be renewed.

900 (b) A funeral director intern who is eligible for
 901 licensure under subparagraph (1) (b)2. may renew her or his
 902 funeral director intern license for an additional 1-year period
 903 if the funeral director in charge of the funeral director intern
 904 training agency certifies to the licensing authority that the
 905 intern has completed at least one-half of the course of study in
 906 mortuary science or funeral service arts.

907 (C) The licensing authority may adopt rules that allow a 908 funeral director intern to renew her or his funeral director 909 intern license for an additional 1-year period if the funeral 910 director intern demonstrates her or his failure to complete the 911 internship before expiration of the license due to illness, 912 personal injury, or other substantial hardship beyond her or his 913 reasonable control or demonstrates that she or he has completed the requirements for licensure as a funeral director but is 914 915 awaiting the results of a licensure examination. However, a 916 funeral director intern who renews her or his license under 917 paragraph (b) is not eligible to renew the license under this

918 paragraph.

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919 The licensing authority may require payment of a (d) 920 nonrefundable fee for the renewal of any funeral director intern 921 license. The fee shall be set by rule of the licensing authority 922 but may not exceed the fee set pursuant to paragraph (1)(a) for 923 an initial funeral director intern license. 924 Section 19. Section 497.376, Florida Statutes, is amended 925 to read: 926 497.376 License as funeral director and embalmer 927 permitted; display of license.-928 (1) Nothing in This chapter does not may be construed to prohibit a person from holding a license as an embalmer and a 929 930 license as a funeral director at the same time. There may be 931 issued and renewed by the licensing authority a combination 932 license as both funeral director and embalmer to persons meeting 933 the separate requirements for both licenses as set forth in this 934 chapter. The licensing authority may adopt rules providing 935 procedures for applying for and renewing such combination 936 license. The licensing authority may by rule establish 937 application, renewal, and other fees for such combination 938 license, which fees shall not exceed the sum of the maximum fees 939 for the separate funeral director and embalmer license 940 categories as provided in this chapter. Persons holding a 941 combination license as a funeral director and an embalmer shall 942 be subject to regulation under this chapter both as a funeral 943 director and an embalmer. (2) There shall be adopted rules which require each 944 license issued under this chapter to be displayed in such a 945 946 as to make it visible to the public and to facilitate

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947 inspection by the licensing authority. However, each licensee 948 shall permanently affix a recent photograph of the licensee to 949 each displayed license issued to that licensee as a funeral 950 director or embalmer. 951 Section 20. Subsection (1) of section 497.378, Florida 952 Statutes, is amended to read: 953 497.378 Renewal of funeral director and embalmer 954 licenses.-955 (1)The licensing authority There shall renew be renewed a 956 funeral director or embalmer license upon receipt of the renewal 957 application and fee set by the licensing authority, not to 958 exceed \$500. The licensing authority may adopt rules for the 959 renewal of a funeral director or embalmer license. The rules may 960 require prescribe by rule continuing education requirements of 961 up to 12 classroom hours and may by rule establish criteria for 962 accepting alternative nonclassroom continuing education on an 963 hour-for-hour basis, in addition to a licensing authority-964 approved course on communicable diseases that includes the 965 course on human immunodeficiency virus and acquired immune 966 deficiency syndrome required by s. 497.367, for the renewal of a 967 funeral director or embalmer license. The rules rule may also 968 provide for the waiver of continuing education requirements in circumstances that would justify the waiver, such as hardship, 969 970 disability, or illness. The continuing education requirement is 971 not required for a licensee who is over the age of 75 years if 972 the licensee does not qualify as the sole person in charge of an 973 establishment or facility.

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974 Section 21. Subsections (7) and (12) of section 497.380, 975 Florida Statutes, are amended, and subsection (15) is added to 976 that section, to read:

977 497.380 Funeral establishment; licensure; display of 978 license.-

Each licensed funeral establishment shall have one 979 (7) 980 full-time funeral director in charge and shall have a licensed 981 funeral director reasonably available to the public during 982 normal business hours for the that establishment. The full-time funeral director in charge is responsible for ensuring that the 983 facility, its operation, and all persons employed in the 984 985 facility comply with all applicable state and federal laws and 986 rules. The full-time funeral director in charge must have an 987 active license and may not be the full-time funeral director in 988 charge of any other funeral establishment or of any other direct 989 disposal establishment. Effective October 1, 2010, the full-time 990 funeral director in charge must hold an active, valid embalmer 991 license or combination license as a funeral director and an 992 embalmer. However, a funeral director may continue as the full-993 time funeral director in charge without an embalmer or 994 combination license if, as of September 30, 2010: 995 The funeral establishment and the funeral director (a) 996 both have active, valid licenses. The funeral director is currently the full-time 997 (b) 998 funeral director in charge of the funeral establishment. 999 (C) The name of the funeral director was included, as required in subsection (4), in the funeral establishment's most 1000 1001 recent application for issuance or renewal of its license or was

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1002 included in the establishment's report of change provided under 1003 paragraph (12)(c).

(12) (a) A change in ownership of a funeral establishment shall be promptly reported pursuant to procedures established by rule and shall require the relicensure of the funeral establishment, including reinspection and payment of applicable fees.

(b) A change in location of a funeral establishment shall be promptly reported to the licensing authority pursuant to procedures established by rule. Operations by the licensee at a new location may not commence until an inspection by the licensing authority of the facilities, pursuant to rules of the licensing authority, has been conducted and passed at the new location.

1016 (c) A change in the funeral director in charge of a
1017 funeral establishment shall be promptly reported pursuant to
1018 procedures established by rule.

1019 (15) (a) A funeral establishment and each funeral director 1020 and, if applicable, embalmer employed at the establishment must 1021 display their current licenses in a conspicuous place within the 1022 establishment in such a manner as to make the licenses visible 1023 to the public and to facilitate inspection by the licensing 1024 authority. If a licensee is simultaneously employed at more than 1025 one location, the licensee may display a copy of the license in 1026 lieu of the original. 1027 (b) Each licensee shall permanently affix a photograph 1028 taken of the licensee within the previous 6 years to each

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1029 displayed license issued to that licensee as a funeral director 1030 or embalmer. 1031 Section 22. Section 497.4555, Florida Statutes, is created 1032 to read: 1033 497.4555 Charges for preneed contract.-A preneed licensee 1034 may charge the purchaser of a preneed contract for processing, filing, and archiving the contract and for performing other 1035 administrative duties related to the contract. A preneed 1036 1037 licensee must disclose these charges to the purchaser and include them on its standard printed price lists and other 1038 1039 disclosure information provided to the public under s. 497.468. 1040 These charges are not subject to the trust deposit requirements 1041 in s. 497.458. The department may, subject to approval by the 1042 board, adopt rules to administer this section. Section 23. Paragraph (a) of subsection (13) of section 1043 1044 497.456, Florida Statutes, is amended to read: 1045 497.456 Preneed Funeral Contract Consumer Protection Trust 1046 Fund.-1047 (13)Regarding the Preneed Funeral Contract Consumer 1048 Protection Trust Fund, the licensing authority shall have authority to adopt rules for the implementation of this section, 1049 1050 including: 1051 (a) Forms to be used in filing claims against the trust 1052 fund, which may require that the claims be sworn to or affirmed, 1053 and that the forms be signed, before a notary public. Section 24. Subsections (3) and (7) of section 497.464, 1054 Florida Statutes, are amended to read: 1055 1056 497.464 Alternative preneed contracts.-

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1057 (3) The contract must require that the purchaser make all 1058 payments required by the contract directly to the trustee or its 1059 qualified servicing agent and that the funds shall be deposited 1060 in this state, subject to the terms of a trust instrument 1061 approved by the licensing authority. The licensing authority may 1062 adopt rules establishing procedures and forms for the submission 1063 of trust instruments for approval by the licensing authority, 1064 establishing criteria for the approval of such trust 1065 instruments, and specifying information required to be provided 1066 by the applicant in connection with submission of a trust 1067 instrument for approval. A copy of the trust instrument shall be 1068 made available to the purchaser, at any reasonable time, upon 1069 request.

1070 (7)The trustee shall disburse Disbursement of funds 1071 discharging a any preneed contract shall be made by the trustee 1072 to the person issuing or writing the such contract upon the 1073 trustee's receipt of a certified copy of the contract 1074 beneficiary's death certificate or satisfactory of the contract 1075 beneficiary and evidence, as the licensing authority shall 1076 define by rule, satisfactory to the trustee that the preneed 1077 contract has been fully performed in whole or in part. However, 1078 if the contract is only partially performed, the disbursement 1079 shall only cover that portion of the contract performed. In the 1080 event of any contract default by the contract purchaser, or in the event that the funeral merchandise or service contracted for 1081 1082 is not provided or is not desired by the purchaser or the heirs 1083 or personal representative of the contract beneficiary, the 1084 trustee shall return, within 30 days after its receipt of a

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1085 written request therefor, funds paid on the contract to the 1086 contract purchaser or to her or his assigns, heirs, or personal 1087 representative, subject to the lawful liquidation damage 1088 provision in the contract.

1089 Section 25. Paragraph (b) of subsection (3) and subsection 1090 (5) of section 497.602, Florida Statutes, are amended to read:

1091 497.602 Direct disposers, license required; licensing 1092 procedures and criteria; regulation.-

(3) ACTION CONCERNING APPLICATIONS.—A duly completed application for licensure under this section, accompanied by the required fees, shall be approved if the licensing authority determines that the following conditions are met:

1097 (b) The applicant has taken and received a passing grade
1098 in a college credit course in Florida mortuary law and has taken
1099 and received a passing grade in a college credit course in
1100 ethics.

1101 (5) DISPLAY OF LICENSE. There shall be adopted rules which 1102 require each license issued under this section to be displayed 1103 in such a manner as to make it visible to the public and to 1104 facilitate inspection by the department. Each licensee shall 1105 permanently affix a recent photograph of the licensee to each 1106 displayed license issued to that licensee as a direct disposer.

1107 Section 26. Subsection (2) of section 497.603, Florida 1108 Statutes, is amended to read:

1109

497.603 Direct disposers, renewal of license.-

1110 (2) <u>The licensing authority</u> There shall <u>adopt</u> be adopted 1111 rules establishing <u>procedures</u>, forms, and a schedule and forms 1112 and procedure for the biennial renewal of <u>direct disposer</u>

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1113	licenses as direct disposers . <u>The rules</u> There shall <u>require</u> be
1114	adopted by rule continuing education requirements of up to 6
1115	classroom hours, including, but not limited to, a course on
1116	communicable diseases approved by the licensing authority, and
1117	there may <u>establish</u> by rule be established criteria for
1118	accepting alternative nonclassroom continuing education on an
1119	hour-for-hour basis, in addition to an approved course on
1120	communicable diseases that includes the course on human
1121	immunodeficiency virus and acquired immune deficiency syndrome
1122	required by s. 497.367, for the renewal of a license as a direct
1123	disposer.
1124	Section 27. Paragraph (c) of subsection (2), subsection
1125	(8), and paragraph (d) of subsection (9) of section 497.604,
1126	Florida Statutes, are amended, and subsection (10) is added to
1127	that section, to read:
1128	497.604 Direct disposal establishments, license required;
1129	licensing procedures and criteria; license renewal; regulation <u>;</u>
1130	display of license
1131	(2) APPLICATION PROCEDURES
1132	(c) The application shall name the licensed direct
1133	disposer or licensed funeral director who will be acting as <u>the</u>
1134	a direct disposer in charge of the direct disposal
1135	establishment.
1136	(8) SUPERVISION OF FACILITIES.—
1137	(a) Effective October 1, 2010, each direct disposal
1138	establishment shall have one full-time licensed direct disposer
1139	$rac{\partial r}{\partial r}$ licensed funeral director acting as <u>the</u> a direct disposer in

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CODING: Words stricken are deletions; words <u>underlined</u> are additions.

1140 charge. However, a licensed direct disposer may continue acting 1141 <u>as the direct disposer in charge, if, as of September 30, 2010:</u> 1142 1. The direct disposal establishment and the licensed

1143 direct disposer both have active, valid licenses.

11442. The licensed direct disposer is currently acting as the1145direct disposer in charge of the direct disposal establishment.

1146 <u>3. The name of the licensed direct disposer was included,</u> 1147 <u>as required in paragraph (2)(c), in the direct disposal</u> 1148 <u>establishment's most recent application for issuance or renewal</u> 1149 <u>of its license or was included in the establishment's notice of</u> 1150 <u>change provided under subsection (7).</u>

1151 (b) The licensed funeral director or licensed direct disposer in charge of a direct disposal establishment must be 1152 and reasonably available to the public during normal business 1153 hours for the that establishment and. Such person may be in 1154 1155 charge of only one direct disposal establishment facility. The 1156 Such licensed funeral director or licensed direct disposer in 1157 charge of the establishment is shall be responsible for making 1158 sure the facility, its operations, and all persons employed in 1159 the facility comply with all applicable state and federal laws 1160 and rules.

1161

(9) REGULATION OF DIRECT DISPOSAL ESTABLISHMENTS.-

(d) Each direct disposal establishment must display at the public entrance the name of the establishment and the name of the <u>licensed</u> direct disposer or licensed funeral director acting as <u>the</u> a direct disposer <u>in charge of the</u> responsible for that establishment. A direct disposal establishment must transact its business under the name by which it is licensed.

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(10) DISPLAY OF LICENSE.
(a) A direct disposer establishment and each direct
disposer, or funeral director acting as a direct disposer,
employed at the establishment must display their current
licenses in a conspicuous place within the establishment in such
a manner as to make the licenses visible to the public and to
facilitate inspection by the licensing authority. If a licensee
is simultaneously employed at more than one location, the
licensee may display a copy of the license in lieu of the
original.
(b) Each licensee shall permanently affix a photograph
taken of the licensee within the previous 6 years to each
displayed license issued to that licensee as a direct disposer
or funeral director acting as a direct disposer.
Section 28. Section 497.367, Florida Statutes, is
repealed.
Section 29. This act shall take effect July 1, 2010.

CODING: Words stricken are deletions; words <u>underlined</u> are additions.