Bill No. CS/CS/CS/CS/HB 663 (2010)

Amendment No.

Senate

House

Representative Aubuchon offered the following:

Amendment (with title amendment)

Remove lines 1862-1890 and insert:

Section 44. Section 627.711, Florida Statutes, is amended to read:

627.711 Notice of premium discounts for hurricane loss mitigation; uniform mitigation verification inspection form.-

9 (1) Using a form prescribed by the Office of Insurance 10 Regulation, the insurer shall clearly notify the applicant or 11 policyholder of any personal lines residential property insurance policy, at the time of the issuance of the policy and 12 13 at each renewal, of the availability and the range of each premium discount, credit, other rate differential, or reduction 14 in deductibles, and combinations of discounts, credits, rate 15 16 differentials, or reductions in deductibles, for properties on 229015 Approved For Filing: 4/22/2010 2:00:47 PM

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17 which fixtures or construction techniques demonstrated to reduce the amount of loss in a windstorm can be or have been installed 18 19 or implemented. The prescribed form shall describe generally 20 what actions the policyholders may be able to take to reduce 21 their windstorm premium. The prescribed form and a list of such 22 ranges approved by the office for each insurer licensed in the 23 state and providing such discounts, credits, other rate 24 differentials, or reductions in deductibles for properties 25 described in this subsection shall be available for electronic viewing and download from the Department of Financial Services' 26 27 or the Office of Insurance Regulation's Internet website. The 28 Financial Services Commission may adopt rules to implement this 29 subsection.

(2) (a) By July 1, 2007, The Financial Services Commission 30 31 shall develop by rule a uniform mitigation verification inspection form that shall be used by all insurers when 32 33 submitted by policyholders for the purpose of factoring discounts for wind insurance. In developing the form, the 34 35 commission shall seek input from insurance, construction, and 36 building code representatives. Further, the commission shall provide guidance as to the length of time the inspection results 37 38 are valid. An insurer shall accept as valid a uniform mitigation 39 verification form certified by the Department of Financial 40 Services or signed by the following authorized mitigation 41 inspectors:

42 <u>1.(a)</u> A home inspector licensed under s. 468.8314 who has 43 <u>completed at least 3 hours of hurricane mitigation training</u>

44 <u>which includes hurricane mitigation techniques and compliance</u> 229015 Approved For Filing: 4/22/2010 2:00:47 PM Page 2 of 7

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45	with the uniform mitigation verification form and completion of
46	a proficiency exam. Thereafter, home inspectors licensed under
47	s. 468.8314, must complete at least 2 hours of continuing
48	education, as part of the existing licensure renewal
49	requirements each year, related to mitigation inspection and the
50	uniform mitigation form hurricane mitigation inspector certified
51	by the My Safe Florida Home program;
52	2.(b) A building code inspector certified under s.
53	468.607;
54	<u>3.(c)</u> A general, building, or residential contractor
55	licensed under s. 489.111;
56	<u>4.(d)</u> A professional engineer licensed under s. 471.015
57	who has passed the appropriate equivalency test of the building
58	code training program as required by s. 553.841;
59	5. (e) A professional architect licensed under s. 481.213;
60	or
61	<u>6.(f)</u> Any other individual or entity recognized by the
62	insurer as possessing the necessary qualifications to properly
63	complete a uniform mitigation verification form.
64	(b) An insurer may, but is not required to, accept a form
65	from any other person possessing qualifications and experience
66	acceptable to the insurer.
67	(3) A person who is authorized to sign a mitigation
68	verification form must inspect the structures referenced by the
69	form personally, not through employees or other persons, and
70	must certify or attest to personal inspection of the structures
71	referenced by the form. However, licensees under s. 489.111, may
72	authorize a direct employee, who is not an independent
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73	Amendment No. contractor, and who possesses the requisite skill, knowledge and
74	experience to conduct a mitigation verification inspection.
75	Insurers shall have the right to request and obtain information
76	from the authorized mitigation inspector under s. 489.111,
77	regarding any authorized employee's qualifications prior to
78	accepting a mitigation verification form performed by an
79	employee that is not licensed under s. 489.111.
80	(4) An authorized mitigation inspector that signs a
81	uniform mitigation form, and a direct employee authorized to
82	conduct mitigation verification inspections under paragraph (3),
83	may not commit misconduct in performing hurricane mitigation
84	inspections or in completing a uniform mitigation form that
85	causes financial harm to a customer or their insurer; or that
86	jeopardizes a customer's health and safety. Misconduct occurs
87	when an authorized mitigation inspector signs a uniform
88	mitigation verification form that:
89	(a) Falsely indicates that he or she personally inspected
90	the structures referenced by the form;
91	(b) Falsely indicates the existence of a feature which
92	entitles an insured to a mitigation discount which the inspector
93	knows does not exist or did not personally inspect;
94	(c) Contains erroneous information due to the gross
95	negligence of the inspector; or
96	(d) Contains a pattern of demonstrably false information
97	regarding the existence of mitigation features that could give
98	an insured a false evaluation of the ability of the structure to
99	withstand major damage from a hurricane endangering the safety
100	of the insured's life and property.
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101	Amendment No. (5) The licensing board of an authorized mitigation
102	inspector that violates subsection (4) may commence disciplinary
103	proceedings and impose administrative fines and other sanctions
104	authorized under the authorized mitigation inspector's licensing
105	act. Authorized mitigation inspectors licensed under s. 489.111,
106	shall be directly liable for the acts of employees that violate
107	subsection (4) as if the authorized mitigation inspector
108	personally performed the inspection.
109	(6) An insurer, person, or other entity that obtains
110	evidence of fraud or evidence that an authorized mitigation
111	inspector or an employee authorized to conduct mitigation
112	verification inspections under paragraph (3), has made false
113	statements in the completion of a mitigation inspection form
114	shall file a report with the Division of Insurance Fraud, along
115	with all of the evidence in its possession that supports the
116	allegation of fraud or falsity. An insurer, person, or other
117	entity making the report shall be immune from liability in
118	accordance with s. 626.989(4), for any statements made in the
119	report, during the investigation, or in connection with the
120	report. The Division of Insurance Fraud shall issue an
121	investigative report if it finds that probable cause exists to
122	believe that the authorized mitigation inspector, or an employee
123	authorized to conduct mitigation verification inspections under
124	paragraph (3), made intentionally false or fraudulent statements
125	in the inspection form. Upon conclusion of the investigation and
126	a finding of probable cause that a violation has occurred, the
127	Division of Insurance Fraud shall send a copy of the
128	investigative report to the office and a copy to the agency
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129 <u>responsible for the professional licensure of the authorized</u> 130 <u>mitigation inspector, whether or not a prosecutor takes action</u> 131 <u>based upon the report.</u>

132 <u>(7)(3)</u> An individual or entity who knowingly provides or 133 utters a false or fraudulent mitigation verification form with 134 the intent to obtain or receive a discount on an insurance 135 premium to which the individual or entity is not entitled 136 commits a misdemeanor of the first degree, punishable as 137 provided in s. 775.082 or s. 775.083.

138 (8) At its expense, the insurer may require that any 139 uniform mitigation verification form provided by an authorized 140 mitigation inspector or inspection company be independently 141 verified by an inspector, inspection company or an independent 142 third-party quality assurance provider which does possess a 143 quality assurance program prior to accepting the uniform 144 mitigation verification form as valid.

TITLE AMENDMENT

Remove line 185 and insert:

150 purposes; authorizing insurers to accept forms from certain 151 other persons; providing requirements for persons authorized to 152 sign mitigation forms; prohibiting misconduct in performing 153 hurricane mitigation inspection or completing uniform mitigation 154 forms causing certain harm; specifying what constitutes misconduct; authorizing certain licensing boards to commence 155 156 disciplinary proceedings and impose administrative fines and 229015 Approved For Filing: 4/22/2010 2:00:47 PM

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157 sanctions; providing for liability of mitigation inspectors; 158 requiring certain entities to file reports of evidence of fraud; 159 providing for immunity from liability for reporting fraud; 160 providing for investigative reports from the Division of 161 Insurance Fraud; providing penalties; authorizing insurers to 162 require independent verification of uniform mitigation 163 verification forms; amending s. 633.021, F.S.; providing 164 additional