1

A bill to be entitled

2 An act relating to reorganization of the Public Service 3 Commission; amending s. 20.121, F.S.; establishing the 4 Office of Regulatory Staff within the Financial Services 5 Commission; requiring the executive director of the Office 6 of Regulatory Staff to meet specified requirements; 7 providing that the executive director's appointment is 8 subject to Senate confirmation; amending s. 112.324, F.S.; 9 revising provisions for disposition of ethics complaints 10 against the Public Counsel and employees of the Public 11 Counsel; amending s. 186.801, F.S.; directing the commission to request assistance from the Office of 12 Regulatory Staff to make a preliminary study of certain 13 14 site plans submitted to the commission by electric 15 utilities; amending s. 350.001, F.S.; revising legislative 16 intent; amending s. 350.011, F.S.; prohibiting certain acts by commissioners and commission staff; repealing s. 17 350.012, F.S., relating to the creation and organization 18 19 of the Committee on Public Counsel Oversight; amending s. 350.031, F.S.; revising requirements for nomination by the 20 21 Public Service Commission Nominating Council for 22 appointment to the commission; creating s. 350.035, F.S.; 23 prohibiting attempts by certain persons to sway the 24 judgment of commissioners; providing for the Commission on 25 Ethics to investigate complaints of violations pursuant to 26 specified procedures; amending s. 350.04, F.S.; providing 27 requirements for nomination by the Public Service 28 Commission Nominating Council for appointment to the Page 1 of 90

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29 commission; requiring commissioners to complete a course 30 of study developed by the executive director and general 31 counsel of the Office of Regulatory Staff; requiring 32 commissioners to complete continuing education; providing training requirements for commissioners and commission 33 34 employees; requiring certifications of compliance to be 35 provided to the Legislature; amending s. 350.041, F.S.; 36 revising legislative intent; revising standards of conduct 37 for commissioners; revising provisions for investigation 38 and reports by the Commission on Ethics of alleged 39 violations; authorizing commission employees and the executive director of the Office of Regulatory Staff to 40 request opinions from the Commission on Ethics; amending 41 s. 350.042, F.S.; revising provisions for communications 42 43 concerning agency action proceedings and proceedings under 44 specified provisions; providing for application of such provisions to commission employees; revising restrictions 45 on such communications by commissioners and commission 46 47 employees; defining the term "ex parte communication"; providing a civil penalty; amending s. 350.06, F.S.; 48 49 revising provisions for the offices of the commission, 50 payment of moneys, and employment of personnel; amending 51 s. 350.0605, F.S.; restricting employment of a former 52 executive director or former employee of the Office of Regulatory Staff; amending s. 350.061, F.S.; providing for 53 54 appointment of the Public Counsel by, and service of the 55 Public Counsel at the pleasure of, the Attorney General; 56 amending ss. 350.0613 and 350.0614, F.S.; providing powers

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57 and duties of the Attorney General regarding the Public 58 Counsel and his or her employees to conform provisions to 59 the transfer of the Public Counsel; transferring the 60 Office of Public Counsel from the legislative branch to the Office of the Attorney General; creating s. 350.071, 61 62 F.S.; creating the Office of Regulatory Staff within the 63 Financial Services Commission; providing for the office to 64 be considered a party of record in all proceedings before 65 the Public Service Commission; requiring the commission to 66 notify the office of certain proceedings; providing 67 purpose of the office; defining the term "public interest"; providing that the office is subject to certain 68 69 provisions governing ex parte communications; creating s. 70 350.072, F.S.; providing for an executive director and 71 employees of the office; providing duties and 72 responsibilities of the executive director; providing for 73 submission of a budget to the Financial Services 74 Commission; providing for the location, internal 75 administration, and operation of the office; creating s. 76 350.073, F.S.; providing for appointment, term, 77 qualifications, and salary of the executive director of 78 the office; providing for application of specified 79 provisions for standards of conduct; creating s. 350.074, 80 F.S.; providing duties of the office; authorizing the 81 office to intervene in certain proceedings; requiring the 82 office to provide an annual report to the Legislature; 83 directing the commission and the office to establish 84 procedures by which the office may elect not to Page 3 of 90

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85 participate as a party in certain matters; transferring 86 from the commission all powers, duties, functions, 87 records, offices, personnel, property, pending issues, and 88 existing contracts, administrative authority, 89 administrative rules, and unexpended balances of funds not 90 related to the duties and responsibilities of the 91 commission to the office; creating s. 350.075, F.S.; 92 authorizing the office to access certain books and 93 records; amending s. 350.113, F.S.; revising authorized 94 uses of the Florida Public Service Regulatory Trust Fund; 95 amending s. 350.117, F.S.; authorizing the office to require reports; requiring a copy of any report provided 96 97 to the commission to be provided to the office; 98 authorizing the commission to request that the office 99 perform management and operation audits of any regulated 100 company; repealing s. 350.121, F.S., relating to 101 commission inquiries and the confidentiality of business 102 material; creating s. 350.122, F.S.; requiring persons testifying before the Public Service Commission to 103 104 disclose certain financial and fiduciary relationships; 105 providing that a determination by the commission that a 106 violation occurred constitutes agency action for which a 107 hearing may be sought; amending s. 364.016, F.S.; 108 authorizing the office to assess a telecommunications 109 company for certain travel costs; amending s. 364.02, 110 F.S.; defining the term "office" as used in provisions 111 relating to telecommunications companies; amending s. 364.15, F.S.; revising provisions authorizing the 112 Page 4 of 90

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| 113 | commission to compel changes to a telecommunications       |
|-----|--|
| 114 | facility; amending s. 364.183, F.S.; providing that the    |
| 115 | office shall have access to certain records of a           |
| 116 | telecommunications company and may require a               |
| 117 | telecommunications company to file records, reports, or    |
| 118 | other data; specifying limitations on the authority of the |
| 119 | commission to access records; providing for the office to  |
| 120 | maintain confidentiality; amending s. 364.185, F.S.;       |
| 121 | providing powers of the office to investigate and inspect  |
| 122 | telecommunications companies; removing such powers from    |
| 123 | the commission; amending s. 364.335, F.S.; revising the    |
| 124 | authority of the commission to institute a proceeding to   |
| 125 | determine whether the grant of a certificate of need       |
| 126 | concerning construction, operation, or control of a        |
| 127 | telecommunications facility is in the public interest;     |
| 128 | amending s. 364.3376, F.S.; providing for the office to    |
| 129 | conduct certain investigations; amending s. 364.3381,      |
| 130 | F.S.; revising the authority of the commission to          |
| 131 | investigate allegations of certain anticompetitive         |
| 132 | practices; amending s. 364.37, F.S.; revising the          |
| 133 | authority of the commission to make such order and         |
| 134 | prescribe such terms and conditions with respect to        |
| 135 | controversies concerning territory to be served by a       |
| 136 | telecommunications facility; amending s. 366.02, F.S.;     |
| 137 | defining the term "office" as used in provisions relating  |
| 138 | to public utilities; amending s. 366.05, F.S.; authorizing |
| 139 | the office to make certain purchases for examinations and  |
| 140 | testing; providing that the office shall have access to    |
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certain records and may require records, reports, or other 141 142 data; specifying limitations on the authority of the 143 commission to access records; authorizing the office to 144 assess a public utility for certain travel costs; amending 145 ss. 366.06, 366.07, 366.071, and 366.076, F.S.; removing 146 authority of the commission to initiate certain 147 proceedings or take certain actions upon its own motion; 148 amending s. 366.08, F.S.; providing powers of the office 149 to investigate public utilities; removing such powers from 150 the commission; amending s. 366.093, F.S.; providing 151 powers of the office to have access to records; specifying 152 limitations on the authority of the commission to access 153 records; providing for the office to maintain 154 confidentiality; amending s. 366.82, F.S.; revising the 155 authority of the commission to require modifications or 156 additions to a utility's plans and programs; amending s. 157 367.021, F.S.; defining the term "office" as used in 158 provisions relating to water and wastewater utilities; 159 amending s. 367.045, F.S.; requiring a water or wastewater 160 utility to provide notice to the office when it applies 161 for an initial or amended certificate of authorization; 162 providing for an objection and a request for a public hearing by the office; requiring the commission to give 163 notice of certain actions upon petition of the office; 164 165 amending s. 367.081, F.S.; revising the authority of the commission to fix rates of water and wastewater utilities 166 167 or implement changes of such rates; amending s. 367.0814, F.S.; providing for a water or wastewater utility to 168

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169 request and obtain assistance from the office for the 170 purpose of changing its rates and charges; revising the 171 authority of the commission to authorize interim rates; 172 directing the commission to request from the office any 173 information necessary to complete a status report; 174 amending ss. 367.0817, 367.082, 367.0822, and 367.083, 175 F.S.; revising authority of the commission to initiate certain proceedings or take certain actions upon its own 176 177 motion; amending s. 367.101, F.S.; providing that the 178 commission shall, upon request, direct the office to 179 investigate agreements or proposals for charges and conditions for service availability and report the 180 results; amending s. 367.121, F.S.; revising powers of the 181 182 commission; providing powers of the office; amending s. 183 367.122, F.S.; providing for the office to test meters; 184 amending s. 367.145, F.S.; revising provisions for use of 185 certain regulatory fees; amending s. 367.156, F.S.; 186 providing powers of the office to have access to records; 187 specifying limitations on the authority of the commission to access records; providing for the office to maintain 188 189 confidentiality; amending s. 367.171, F.S.; revising 190 provisions for jurisdiction of certain cases involving a 191 utility that becomes subject to county regulation; 192 amending s. 368.05, F.S., relating to gas transmission and distribution facilities; prohibiting the commission from 193 initiating proceedings under specified provisions on its 194 195 own motion; specifying limitations on the authority of the 196 commission to access records; amending s. 368.061, F.S.;

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197 revising provisions for compromise of a civil penalty; 198 revising the authority of the commission to initiate 199 injunction proceedings; amending s. 368.103, F.S.; defining the term "office" as used in the "Natural Gas 200 201 Transmission Pipeline Intrastate Regulatory Act"; 202 amending ss. 368.106 and 368.107, F.S.; revising the 203 authority of the commission to initiate certain 204 proceedings or take certain actions concerning rates; 205 amending s. 368.108, F.S.; providing powers of the office 206 to have access to records; specifying limitations on the 207 authority of the commission to access records; providing for the office to maintain confidentiality; amending s. 208 368.1085, F.S.; authorizing the office to assess a natural 209 gas transmission company for certain travel costs; 210 211 removing the authority of the commission to assess such 212 costs; amending s. 368.109, F.S.; revising provisions for 213 use of certain regulatory fees; amending ss. 403.519, 214 403.537, and 403.9422, F.S., relating to siting of 215 electrical transmission lines; revising authority of the 216 commission to initiate certain proceedings or take certain 217 actions upon its own motion; amending ss. 196.012, 218 199.183, 212.08, 288.0655, 290.007, 364.602, 489.103, and 219 624.105, F.S.; conforming cross-references; providing an 220 effective date. 221 222 Be It Enacted by the Legislature of the State of Florida: 223 Subsection (3) of section 20.121, Florida 224 Section 1. Page 8 of 90

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225 Statutes, is amended to read:

226 20.121 Department of Financial Services.—There is created 227 a Department of Financial Services.

228 (3) FINANCIAL SERVICES COMMISSION.-Effective January 7, 229 2003, there is created within the Department of Financial 230 Services the Financial Services Commission, composed of the 231 Governor, the Attorney General, the Chief Financial Officer, and 232 the Commissioner of Agriculture, which shall for purposes of 233 this section be referred to as the commission. Commission 234 members shall serve as agency head of the Financial Services 235 Commission. The commission shall be a separate budget entity and 236 shall be exempt from the provisions of s. 20.052. Commission action shall be by majority vote consisting of at least three 237 238 affirmative votes. The commission shall not be subject to 239 control, supervision, or direction by the Department of 240 Financial Services in any manner, including purchasing, 241 transactions involving real or personal property, personnel, or 242 budgetary matters.

(a) Structure.—The major structural unit of the commission
is the office. Each office shall be headed by a director. The
following offices are established:

1. The Office of Insurance Regulation, which shall be responsible for all activities concerning insurers and other risk bearing entities, including licensing, rates, policy forms, market conduct, claims, issuance of certificates of authority, solvency, viatical settlements, premium financing, and administrative supervision, as provided under the insurance code or chapter 636. The head of the Office of Insurance Regulation

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is the Director of the Office of Insurance Regulation, who may also be known as the Commissioner of Insurance Regulation.

255 The Office of Financial Regulation, which shall be 2. 256 responsible for all activities of the Financial Services 257 Commission relating to the regulation of banks, credit unions, 258 other financial institutions, finance companies, and the 259 securities industry. The head of the office is the Director of 260 the Office of Financial Regulation, who may also be known as the 261 Commissioner of Financial Regulation. The Office of Financial Regulation shall include a Bureau of Financial Investigations, 262 263 which shall function as a criminal justice agency for purposes 264 of ss. 943.045-943.08 and shall have a separate budget. The 265 bureau may conduct investigations within or outside this state 266 as the bureau deems necessary to aid in the enforcement of this section. If, during an investigation, the office has reason to 267 268 believe that any criminal law of this state has or may have been 269 violated, the office shall refer any records tending to show 270 such violation to state or federal law enforcement or 271 prosecutorial agencies and shall provide investigative 272 assistance to those agencies as required.

3. The Office of Regulatory Staff, which shall represent
the public interest with respect to matters within the
jurisdiction of the Public Service Commission. The Office of
Regulatory Staff shall be headed by an executive director and
shall be organized and function independently under the
provisions of chapter 350.

(b) Organization.—The commission shall establish by rule any additional organizational structure of the offices. It is Page 10 of 90

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281 the intent of the Legislature to provide the commission with the 282 flexibility to organize the offices in any manner they determine 283 appropriate to promote both efficiency and accountability.

(c) Powers.-Commission members shall serve as the agency head for purposes of rulemaking under ss. 120.536-120.565 by the commission and all subunits of the commission. Each director is agency head for purposes of final agency action under chapter 120 for all areas within the regulatory authority delegated to the director's office.

(d) Appointment and qualifications of directors.—The commission shall appoint or remove each director by a majority vote consisting of at least three affirmative votes, with both the Governor and the Chief Financial Officer on the prevailing side. The minimum qualifications of the directors are as follows:

296 1. Prior to appointment as director, the director of the 297 Office of Insurance Regulation must have had, within the 298 previous 10 years, at least 5 years of responsible private 299 sector experience working full time in areas within the scope of 300 the subject matter jurisdiction of the Office of Insurance 301 Regulation or at least 5 years of experience as a senior 302 examiner or other senior employee of a state or federal agency 303 having regulatory responsibility over insurers or insurance 304 agencies.

2. Prior to appointment as director, the director of the Office of Financial Regulation must have had, within the previous 10 years, at least 5 years of responsible private sector experience working full time in areas within the subject

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309 matter jurisdiction of the Office of Financial Regulation or at 310 least 5 years of experience as a senior examiner or other senior 311 employee of a state or federal agency having regulatory 312 responsibility over financial institutions, finance companies, 313 or securities companies.

314 <u>3. The executive director of the Office of Regulatory</u> 315 <u>Staff must meet the qualification requirements under s. 350.073.</u> 316 <u>Appointment of the executive director is subject to confirmation</u> 317 <u>by the Senate.</u>

(e) Administrative support.—The offices shall have a sufficient number of attorneys, examiners, investigators, other professional personnel to carry out their responsibilities and administrative personnel as determined annually in the appropriations process. The Department of Financial Services shall provide administrative and information systems support to the offices.

325 Records retention schedules.-The commission and the (f) 326 offices may destroy general correspondence files and also any 327 other records that they deem no longer necessary to preserve in accordance with retention schedules and destruction notices 328 329 established under rules of the Division of Library and 330 Information Services, records and information management 331 program, of the Department of State. Such schedules and notices 332 relating to financial records of the commission and offices shall be subject to the approval of the Auditor General. 333

(g) Records storage.—The commission and offices may
photograph, microphotograph, or reproduce on film such documents
and records as they may select, in such manner that each page

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337 will be exposed in exact conformity with the original. After 338 reproduction and filing, original documents and records may be 339 destroyed in accordance with the provisions of paragraph (f).

340 Section 2. Paragraphs (a) and (c) of subsection (8) of 341 section 112.324, Florida Statutes, are amended to read:

342 112.324 Procedures on complaints of violations; public
343 records and meeting exemptions.-

344 If, in cases pertaining to complaints other than (8) 345 complaints against impeachable officers or members of the 346 Legislature, upon completion of a full and final investigation 347 by the commission, the commission finds that there has been a violation of this part or of s. 8, Art. II of the State 348 349 Constitution, it shall be the duty of the commission to report 350 its findings and recommend appropriate action to the proper 351 disciplinary official or body as follows, and such official or 352 body shall have the power to invoke the penalty provisions of 353 this part, including the power to order the appropriate 354 elections official to remove a candidate from the ballot for a 355 violation of s. 112.3145 or s. 8(a) and (i), Art. II of the 356 State Constitution:

(a) The President of the Senate and the Speaker of the
House of Representatives, jointly, in any case concerning the
Public Counsel, members of the Public Service Commission,
members of the Public Service Commission Nominating Council, the
Auditor General, the director of the Office of Program Policy
Analysis and Government Accountability, or members of the
Legislative Committee on Intergovernmental Relations.

364 (c) The President of the Senate, in any case concerning an Page 13 of 90

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365 employee of the Senate; the Speaker of the House of 366 Representatives, in any case concerning an employee of the House 367 of Representatives; or the President and the Speaker, jointly, 368 in any case concerning an employee of a committee of the 369 Legislature whose members are appointed solely by the President 370 and the Speaker or in any case concerning an employee of the 371 Public Counsel, Public Service Commission, Auditor General, 372 Office of Program Policy Analysis and Government Accountability, 373 or Legislative Committee on Intergovernmental Relations.

374 Section 3. Subsection (2) of section 186.801, Florida 375 Statutes, is amended to read:

376

186.801 Ten-year site plans.-

377 Within 9 months after the receipt of the proposed (2)378 plan, the commission shall request assistance from the Office of 379 Regulatory Staff to make a preliminary study of such plan and 380 shall classify the plan it as "suitable" or "unsuitable." The 381 commission may suggest alternatives to the plan. All findings of 382 the commission shall be made available to the Department of 383 Environmental Protection for its consideration at any subsequent 384 electrical power plant site certification proceedings. It is 385 recognized that 10-year site plans submitted by an electric 386 utility are tentative information for planning purposes only and 387 may be amended at any time at the discretion of the utility upon 388 written notification to the commission. A complete application for certification of an electrical power plant site under 389 chapter 403, when such site is not designated in the current 10-390 391 year site plan of the applicant, shall constitute an amendment 392 to the 10-year site plan. In its preliminary study of each 10-

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393 year site plan, the commission shall consider such plan as a 394 planning document and shall review:

395 (a) The need, including the need as determined by the396 commission, for electrical power in the area to be served.

(b) The effect on fuel diversity within the state.

398 (c) The anticipated environmental impact of each proposed399 electrical power plant site.

400

397

(d) Possible alternatives to the proposed plan.

401 (e) The views of appropriate local, state, and federal
402 agencies, including the views of the appropriate water
403 management district as to the availability of water and its
404 recommendation as to the use by the proposed plant of salt water
405 or fresh water for cooling purposes.

406 (f) The extent to which the plan is consistent with the 407 state comprehensive plan.

408 (g) The plan with respect to the information of the state 409 on energy availability and consumption.

410 Section 4. Section 350.001, Florida Statutes, is amended 411 to read:

412

350.001 Legislative intent.-

413 (1) The Florida Public Service Commission has been and 414 shall continue to be an arm of the legislative branch of 415 government. In the exercise of its jurisdiction, the commission 416 shall neither establish nor implement any regulatory policy that 417 is contrary to, or is an expansion of, the authority granted to 418 it by the Legislature. The Public Service Commission and its staff shall 419 (2)

420 perform their its duties independently, impartially,

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421 professionally, honorably, and without undue influence from any 422 person.

423 (3) It is the desire of the Legislature that the Governor 424 participate in the appointment process of commissioners to the 425 Public Service Commission. The Legislature accordingly delegates 426 to the Governor a limited authority with respect to the Public 427 Service Commission by authorizing him or her to participate in 428 the selection of members only in the manner prescribed by s. 429 350.031.

430 Section 5. Section 350.011, Florida Statutes, is amended 431 to read:

432 350.011 Florida Public Service Commission; jurisdiction;
433 powers and duties.-

434 The state regulatory agency heretofore known as the (1)Florida Railroad and Public Utilities Commission or Florida 435 Public Utilities Commission shall be known and hereafter called 436 437 Florida Public Service Commission, and all rights, powers, 438 duties, responsibilities, jurisdiction, and judicial powers now 439 vested in said Railroad and Public Utilities Commission or said Florida Public Utilities Commission and the commissioners 440 441 thereof are vested in the Florida Public Service Commission and 442 the commissioners thereof.

443 (2) The commissioners of the Florida Public Service
444 Commission shall not supervise, direct, or control any person
445 whose services are employed by the Office of Regulatory Staff
446 created under ss. 20.121 and 350.071.

| 447 | (3)      | Notwit   | hstar | nding a | ny | other  | prov | rision | of   | law | , the  |
|-----|----------|----------|-------|---------|----|--------|------|--------|------|-----|--------|
| 448 | commissi | on shall | not   | inspec  | t, | audit, | or   | examir | ne a | any | entity |

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| 449 | subject to the jurisdiction of the commission pursuant to any    |
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| 450 | provision of law, as these functions are the sole responsibility |
| 451 | of the Office of Regulatory Staff.                               |
| 452 | (4) The commission staff shall not appear as a party in          |
| 453 | commission proceedings or offer testimony on issues before the   |
| 454 | commission. The commission staff shall not conduct discovery,    |
| 455 | either informally or pursuant to the Florida Rules of Civil      |
| 456 | Procedure, in any proposed agency action proceeding or any       |
| 457 | proceeding under s. 120.569 or s. 120.57 in which the            |
| 458 | substantial interests of a party are determined by the           |
| 459 | commission.  |
| 460 | Section 6. Section 350.012, Florida Statutes, is repealed.       |
| 461 | Section 7. Paragraphs (b) and (d) of subsection (1) and          |
| 462 | subsection (5) of section 350.031, Florida Statutes, are amended |
| 463 | to read:   |
| 464 | 350.031 Florida Public Service Commission Nominating             |
| 465 | Council  |
| 466 | (1)  |
| 467 | (b) All terms shall be for 4 years except those members of       |
| 468 | the House and Senate, who shall serve 2-year terms concurrent    |
| 469 | with the 2-year elected terms of House members. All terms of the |
| 470 | members of the Public Service Commission Nominating Council      |
| 471 | existing on June 30, 2008, shall terminate upon the effective    |
| 472 | date of this act; however, such members may serve an additional  |
| 473 | term if reappointed by the Speaker of the House of               |
| 474 | Representatives or the President of the Senate. To establish     |
| 475 | staggered terms, appointments of members shall be made for       |
| 476 | initial terms to begin on July 1, 2008, with each appointing     |
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477 officer to appoint three legislator members, one of whom shall 478 be a member of the minority party, to terms through the 479 remainder of the 2-year elected terms of House members; one 480 nonlegislator member to a 6-month term; one nonlegislator member 481 to an 18-month term; and one nonlegislator member to a 42-month 482 term. Thereafter, the terms of the nonlegislator members of the 483 Public Service Commission Nominating Council shall begin on 484 January 2 of the year the term commences and end 4 years later 485 on January 1.

(d) Vacancies on the council shall be filled for the unexpired portion of the term in the same manner as original appointments to the council. A member may not be reappointed to the council, except for a member of the House of Representatives or the Senate who may be appointed to two 2-year terms, members who are reappointed pursuant to paragraph (b), or a person who is appointed to fill the remaining portion of an unexpired term.

493 A person may not be nominated to the Governor for (5) 494 appointment to the Public Service Commission until the council 495 has determined that the person satisfies the qualifications set 496 forth in s. 350.04(2) is competent and knowledgeable in one or 497 more fields, which shall include, but not be limited to: public 498 affairs, law, economics, accounting, engineering, finance, 499 natural resource conservation, energy, or another field 500 substantially related to the duties and functions of the 501 commission. The commission shall fairly represent the abovestated fields identified in s. 350.04(2). Recommendations of the 502 503 council shall be nonpartisan. 504 Section 8. Section 350.035, Florida Statutes, is created

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| 505 | to read:   |
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| 506 | 350.035 Prohibited influence on commissionersNeither the         |
| 507 | Governor, the President of the Senate, the Speaker of the House  |
| 508 | of Representatives, nor a member of the Public Service           |
| 509 | Commission Nominating Council shall attempt to sway the          |
| 510 | independent judgment of the commission by bringing pressure to   |
| 511 | bear upon a commissioner or commission employee through that     |
| 512 | person's role in the nomination, appointment, or confirmation of |
| 513 | commissioners. It is the duty of the Commission on Ethics to     |
| 514 | receive and investigate sworn complaints of violations of this   |
| 515 | section pursuant to ss. 112.322-112.3241.                        |
| 516 | Section 9. Section 350.04, Florida Statutes, is amended to       |
| 517 | read:  |
| 518 | 350.04 Qualifications of commissioners; training and             |
| 519 | continuing education   |
| 520 | (1) A commissioner may not, at the time of appointment or        |
| 521 | during his or her term of office:                                |
| 522 | <u>(a)</u> Have any financial interest, other than ownership     |
| 523 | of shares in a mutual fund, in any business entity which, either |
| 524 | directly or indirectly, owns or controls any public utility      |
| 525 | regulated by the commission, in any public utility regulated by  |
| 526 | the commission, or in any business entity which, either directly |
| 527 | or indirectly, is an affiliate or subsidiary of any public       |
| 528 | utility regulated by the commission.                             |
| 529 | <u>(b)</u> Be employed by or engaged in any business activity    |
| 530 | with any business entity which, either directly or indirectly,   |
| 531 | owns or controls any public utility regulated by the commission, |
| 532 | by any public utility regulated by the commission, or by any     |
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| 533 | business entity which, either directly or indirectly, is an     |
|-----|---|
| 534 | affiliate or subsidiary of any public utility regulated by the  |
| 535 | commission.   |
| 536 | (2) Each person recommended for appointment to the Public       |
| 537 | Service Commission by the Public Service Commission Nominating  |
| 538 | <u>Council must:</u>  |
| 539 | (a) Have earned at least a baccalaureate degree from an         |
| 540 | institution of higher learning accredited by a regional or      |
| 541 | national accrediting body; and                                  |
| 542 | (b) Possess a minimum of 10 years of professional               |
| 543 | experience, or a minimum of 6 years of professional experience  |
| 544 | if the person has earned an advanced degree, in one or more of  |
| 545 | the following:  |
| 546 | 1. Energy or electric industry issues.                          |
| 547 | 2. Telecommunications issues.                                   |
| 548 | 3. Water and sewer industry issues.                             |
| 549 | 4. Finance.   |
| 550 | 5. Economics.   |
| 551 | 6. Accounting.  |
| 552 | 7. Engineering.   |
| 553 | <u>8. Law.</u>  |
| 554 | (3) Before voting on any matter before the Public Service       |
| 555 | Commission, each person appointed to the commission after July  |
| 556 | 1, 2010, shall complete a comprehensive course of study,        |
| 557 | developed by the executive director and general counsel of the  |
| 558 | Office of Regulatory Staff in coordination with the National    |
| 559 | Association of Regulatory Utility Commissioners Subcommittee on |
| 560 | Education and Research, that addresses the substantive matters  |
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| 561 | within the jurisdiction of the commission, administrative law    |
|-----|--|
| 562 | applicable to commission proceedings, and standards of conduct   |
| 563 | applicable to commissioners. Thereafter, each commissioner must  |
| 564 | annually complete no less than 10 hours of continuing            |
| 565 | professional education directly related to substantive matters   |
| 566 | within the jurisdiction of the commission.                       |
| 567 | (4) No less than once every 12 months, each commissioner         |
| 568 | and commission employee shall receive training, in a form        |
| 569 | developed by the executive director and general counsel of the   |
| 570 | Office of Regulatory Staff, that addresses the ethical standards |
| 571 | of conduct applicable to commissioners and their staff.          |
| 572 | (5) The chair of the Public Service Commission shall             |
| 573 | certify the commission's compliance with these requirements, and |
| 574 | each commissioner shall certify his or her individual compliance |
| 575 | with the continuing professional education requirements provided |
| 576 | in subsection (3). Each certification of compliance shall be     |
| 577 | provided to the President of the Senate and the Speaker of the   |
| 578 | House of Representatives.  |
| 579 | Section 10. Section 350.041, Florida Statutes, is amended        |
| 580 | to read:   |
| 581 | 350.041 Commissioners; standards of conduct                      |
| 582 | (1) STATEMENT OF INTENT  |
| 583 | (a) Professional, impartial, and honorable commissioners         |
| 584 | are indispensable to the effective performance of the            |
| 585 | commission's duties. A commissioner shall maintain high          |
| 586 | standards of conduct and shall personally observe those          |
| 587 | standards so that the integrity and impartiality of the          |
| 588 | commission may be preserved. The standards of conduct provided   |
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589 <u>in this section should be construed and applied to further that</u> 590 objective.

591 (b) In addition to the provisions of part III of chapter 592 112, which are applicable to public service commissioners by 593 virtue of their being public officers and full-time employees of 594 the legislative branch of government, the conduct of public 595 service commissioners shall be governed by the standards of 596 conduct provided in this section. Nothing shall prohibit the 597 standards of conduct from being more restrictive than part III of chapter 112. Further, this section shall not be construed to 598 599 contravene the restrictions of part III of chapter 112. In the 600 event of a conflict between this section and part III of chapter 112, the more restrictive provision shall apply. 601

602

(2) STANDARDS OF CONDUCT.-

603 A commissioner may not accept anything from any (a) 604 business entity which, either directly or indirectly, owns or 605 controls any public utility regulated by the commission, from 606 any public utility regulated by the commission, or from any 607 business entity which, either directly or indirectly, is an 608 affiliate or subsidiary of any public utility regulated by the 609 commission. A commissioner may attend conferences and associated 610 meals and events that are generally available to all conference participants without payment of any fees in addition to the 611 612 conference fee. Additionally, while attending a conference, a commissioner may attend meetings, meals, or events that are not 613 614 sponsored, in whole or in part, by any representative of any public utility regulated by the commission and that are limited 615 to commissioners only, committee members, or speakers if the 616

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617 commissioner is a member of a committee of the association of 618 regulatory agencies that organized the conference or is a 619 speaker at the conference. It is not a violation of this 620 paragraph for a commissioner to attend a conference for which 621 conference participants who are employed by a utility regulated 622 by the commission have paid a higher conference registration fee 623 than the commissioner, or to attend a meal or event that is 624 generally available to all conference participants without 625 payment of any fees in addition to the conference fee and that is sponsored, in whole or in part, by a utility regulated by the 626 commission. If, during the course of an investigation by the 627 628 Commission on Ethics into an alleged violation of this 629 paragraph, allegations are made as to the identity of the person 630 giving or providing the prohibited gift, that person must be given notice and an opportunity to participate in the 631 632 investigation and relevant proceedings to present a defense. If 633 the Commission on Ethics determines that the person gave or 634 provided a prohibited gift, the person may not appear before the 635 commission or otherwise represent anyone before the commission for a period of 2 years. 636

(b) A commissioner may not accept any form of employment
with or engage in any business activity with any business entity
which, either directly or indirectly, owns or controls any
public utility regulated by the commission, any public utility
regulated by the commission, or any business entity which,
either directly or indirectly, is an affiliate or subsidiary of
any public utility regulated by the commission.

644

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A commissioner may not have any financial interest,

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645 other than shares in a mutual fund, in any public utility 646 regulated by the commission, in any business entity which, 647 either directly or indirectly, owns or controls any public 648 utility regulated by the commission, or in any business entity 649 which, either directly or indirectly, is an affiliate or 650 subsidiary of any public utility regulated by the commission. If 651 a commissioner acquires any financial interest prohibited by 652 this section during his or her term of office as a result of 653 events or actions beyond the commissioner's control, he or she shall immediately sell such financial interest or place such 654 financial interest in a blind trust at a financial institution. 655 656 A commissioner may not attempt to influence, or exercise any 657 control over, decisions regarding the blind trust.

658 A commissioner may not accept anything from a party in (d) 659 a proceeding currently pending before the commission. If, during 660 the course of an investigation by the Commission on Ethics into 661 an alleged violation of this paragraph, allegations are made as 662 to the identity of the person giving or providing the prohibited 663 gift, that person must be given notice and an opportunity to 664 participate in the investigation and relevant proceedings to 665 present a defense. If the Commission on Ethics determines that 666 the person gave or provided a prohibited gift, the person may 667 not appear before the commission or otherwise represent anyone before the commission for a period of 2 years. 668

(e) A commissioner may not serve as the representative of
any political party or on any executive committee or other
governing body of a political party; serve as an executive
officer or employee of any political party, committee,

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673 organization, or association; receive remuneration for 674 activities on behalf of any candidate for public office; engage 675 on behalf of any candidate for public office in the solicitation 676 of votes or other activities on behalf of such candidacy; or 677 become a candidate for election to any public office without 678 first resigning from office.

(f) A commissioner, during his or her term of office, may
not make any public comment regarding the merits of any
proceeding under ss. 120.569 and 120.57 currently pending before
the commission.

(g) A commissioner may not conduct himself or herself in
an unprofessional manner at any time during the performance of
his or her official duties.

(h) The chair shall require order and decorum in
 proceedings before the commission. In the absence of the chair,
 the commissioner presiding over a commission proceeding shall
 require order and decorum in the proceeding.

690 (i) A commissioner shall be patient, dignified, and
 691 courteous to litigants, other commissioners, witnesses, lawyers,
 692 commission staff, staff of the Office of Regulatory Staff, and
 693 others with whom the commissioner deals in an official capacity.

694 (j) A commissioner shall perform his or her official
 695 duties without bias or prejudice. A commissioner may not, in the
 696 performance of his or her official duties, by words or conduct
 697 manifest bias or prejudice.

698 (k) A commissioner may not, with respect to parties or
 699 classes of parties, cases, controversies, or issues likely to
 700 come before the commission, make pledges, promises, or

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701 commitments that are inconsistent with the impartial performance 702 of the commissioner's official duties.

703 (1) A commissioner may not be swayed by partisan 704 interests, public clamor, or fear of criticism.

705 <u>(m) (h)</u> A commissioner must avoid impropriety in all of his 706 or her activities and must act at all times in a manner that 707 promotes public confidence in the integrity and impartiality of 708 the commission.

709 <u>(n) (i)</u> A commissioner may not directly or indirectly, 710 through staff or other means, solicit anything of value from any 711 public utility regulated by the commission, or from any business 712 entity that, whether directly or indirectly, is an affiliate or 713 subsidiary of any public utility regulated by the commission, or 714 from any party appearing in a proceeding considered by the 715 commission in the last 2 years.

716

(3) INVESTIGATIONS; REPORTS; ADVISORY OPINIONS.-

717 (a) The Commission on Ethics shall accept and investigate
718 any alleged violations of this section pursuant to the
719 procedures contained in ss. 112.322-112.3241.

720 (b) The Commission on Ethics shall provide the Governor 721 and the Florida Public Service Commission Nominating Council 722 with a report of its findings and recommendations with respect 723 to alleged violations by a public service commissioner. The 724 Governor is authorized to enforce these the findings and 725 recommendations of the Commission on Ethics, pursuant to part 726 III of chapter 112.

727 (c) The Commission on Ethics shall provide the
 728 disciplinary officials or bodies specified in part III of

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| 729 | chapter 112 with a report of its findings and recommendations                              |
|-----|--|
| 730 | with respect to alleged violations of the specific provisions of                           |
| 731 | this section that, pursuant to s. 350.073, are applicable to the                           |
| 732 | executive director of the Office of Regulatory Staff.                                      |
| 733 | (d) A public service commissioner, a commission employee,                                  |
| 734 | the executive director of the Office of Regulatory Staff, or a                             |
| 735 | member of the Florida Public Service Commission Nominating                                 |
| 736 | Council may request an advisory opinion from the Commission on                             |
| 737 | Ethics, pursuant to s. 112.322(3)(a), regarding the standards of                           |
| 738 | conduct or prohibitions set forth in this section and ss.                                  |
| 739 | 350.031, 350.04, and 350.042.  |
| 740 | Section 11. Section 350.042, Florida Statutes, is amended                                  |
| 741 | to read:   |
| 742 | 350.042 Ex parte communications  |
| 743 | (1) Each A commissioner and employee of the commission                                     |
| 744 | <u>shall</u> <del>should</del> accord to every person who is <u>a party to or is</u>       |
| 745 | registered with the commission as an interested person in a                                |
| 746 | proposed agency action proceeding, or who is a party to a                                  |
| 747 | proceeding under s. 120.565, s. 120.569, or s. 120.57 <del>legally</del>                   |
| 748 | interested in a proceeding, or the person's lawyer, full right                             |
| 749 | to be heard according to law, and, except as authorized by law,                            |
| 750 | shall <u>not</u> <del>neither</del> initiate, solicit, or <del>nor</del> consider ex parte |
| 751 | communications concerning <u>a pending proposed agency action</u> <del>the</del>           |
| 752 | merits, threat, or offer of reward in any proceeding or a                                  |
| 753 | proceeding under s. 120.565, s. 120.569, or s. 120.57 other than                           |
| 754 | a proceeding under s. 120.54 or s. 120.565, workshops, or                                  |
| 755 | internal affairs meetings. No individual shall discuss ex parte                            |
| 756 | with a commissioner the merits of any issue that he or she knows                           |
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| 757 | will be filed with the commission within $\underline{180}$ $\underline{90}$ days. The |
|-----|---|
| 758 | provisions of this subsection shall not apply to commission                           |
| 759 | staff.  |
| 760 | (a) As used in this section, the term "ex parte                                       |
| 761 | communication" means any communication that:  |
| 762 | 1. If it is a written or printed communication or a                                   |
| 763 | communication in electronic form, is not served on all parties                        |
| 764 | to a proceeding; or   |
| 765 | 2. If it is an oral communication, is made without                                    |
| 766 | adequate notice to the parties and without an opportunity for                         |
| 767 | the parties to be present and heard.  |
| 768 | (b) Where circumstances require, ex parte communications                              |
| 769 | concerning scheduling, administrative purposes, or emergencies                        |
| 770 | that do not deal with substantive matters or issues on the                            |
| 771 | merits are authorized, if:  |
| 772 | 1. The commissioner or commission employee reasonably                                 |
| 773 | believes that no party will gain a procedural or tactical                             |
| 774 | advantage as a result of the ex parte communication; and                              |
| 775 | 2. The commissioner or commission employee makes provision                            |
| 776 | promptly to notify all parties of the substance of the ex parte                       |
| 777 | communication and, where possible, allows an opportunity to                           |
| 778 | respond.  |
| 779 | (2) The provisions of this section shall not prohibit an                              |
| 780 | individual residential ratepayer from communicating with a                            |
| 781 | commissioner or commission employee, provided that the ratepayer                      |
| 782 | is representing only himself or herself, without compensation.                        |
| 783 | (3) This section shall not apply to oral communications or                            |
| 784 | discussions in scheduled and noticed open public meetings of                          |
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785 educational programs or of a conference or other meeting of an786 association of regulatory agencies.

787 If a commissioner or commission employee knowingly (4) 788 receives an ex parte communication prohibited by this section 789 relative to a proceeding other than as set forth in subsection 790 (1), to which he or she is assigned, he or she must place on the 791 record of the proceeding copies of all written communications 792 received, all written responses to the communications, and a 793 memorandum stating the substance of all oral communications 794 received and all oral responses made, and shall give written 795 notice to all parties to the communication that such matters 796 have been placed on the record. Any party to the proceeding who 797 desires to respond to the an ex parte communication may do so. 798 The response must be received by the commission within 10 days 799 after receiving notice that the ex parte communication has been 800 placed on the record. The commissioner may, if he or she deems 801 it necessary to eliminate the effect of an ex parte 802 communication received by him or her, withdraw from the 803 proceeding, in which case the chair shall substitute another 804 commissioner for the proceeding.

805 Any individual who makes an ex parte communication (5) 806 prohibited by this section shall submit to the commission a 807 written statement describing the nature of such communication, 808 to include the name of the person making the communication, the name of each the commissioner or commission employee 809 commissioners receiving the communication, copies of all written 810 811 communications made, all written responses to such 812 communications, and a memorandum stating the substance of all

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813 oral communications received and all oral responses made. The 814 commission shall place on the record of a proceeding all such 815 communications.

816 (6) Any commissioner or commission employee who knowingly 817 fails to place on the record any ex parte communication 818 prohibited by this section such communications, in violation of 819 this the section, within 15 days after of the date of the such communication is subject to removal or dismissal and may be 820 821 assessed a civil penalty not to exceed \$5,000. Any individual who knowingly fails to comply with subsection (5) may be 822 823 assessed a civil penalty not to exceed \$5,000.

(7) (a) It <u>is shall be</u> the duty of the Commission on Ethics
to receive and investigate sworn complaints of violations of
this section pursuant to the procedures contained in ss.
112.322-112.3241.

(b) If the Commission on Ethics finds that there has been
a violation of this section by a public service commissioner or
<u>commission employee</u>, it shall provide the Governor and the
Florida Public Service Commission Nominating Council with a
report of its findings and recommendations. The Governor is
authorized to enforce the findings and recommendations of the
Commission on Ethics, pursuant to part III of chapter 112.

(c) If a commissioner, commission employee, or other
individual fails or refuses to pay the Commission on Ethics any
civil penalties assessed pursuant to the provisions of this
section, the Commission on Ethics may bring an action in any
circuit court to enforce the such penalty.

840

(d)

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If, during the course of an investigation by the

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841 Commission on Ethics into an alleged violation of this section, 842 allegations are made as to the identity of the person who 843 participated in the ex parte communication, that person must be given notice and an opportunity to participate in the 844 845 investigation and relevant proceedings to present a defense. If the Commission on Ethics determines that the person participated 846 847 in the ex parte communication, the person may not appear before 848 the commission or otherwise represent anyone before the 849 commission for a period of 2 years.

850 Section 12. Subsections (1), (2), and (3) of section 851 350.06, Florida Statutes, are amended to read:

350.06 Place of meeting; expenditures; employment of
personnel; records availability and fees.-

854 (1) The offices of <u>the commission</u> said commissioners shall
855 be in the vicinity of Tallahassee, but the commissioners may
856 hold sessions anywhere in the state at their discretion.

(2) All sums of money authorized to be paid on account of
 the commission said commissioners shall be paid out of the State
 Treasury only on the order of the Chief Financial Officer.

(3) The <u>commission</u> commissioners may employ clerical,
technical, and professional personnel reasonably necessary for
the performance of <u>its</u> their duties, except for those
<u>responsibilities and functions reserved to the Office of</u>
<u>Regulatory Staff</u>, and may also employ one or more persons
capable of stenographic court reporting, to be known as the
official reporters of the commission.

867 Section 13. Section 350.0605, Florida Statutes, is amended 868 to read:

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869 350.0605 Former commissioners; executive directors; and 870 employees of the commission or Office of Regulatory Staff; 871 representation of clients before commission.-

(1) Any former commissioner of the Public Service
Commission or former executive director of the Office of
<u>Regulatory Staff</u> is prohibited from appearing before the
commission representing any client or any industry regulated by
the Public Service Commission for a period of 2 years following
termination of service <u>as a commissioner or executive director</u>
on the commission.

879 (2) Any former employee of the commission or the Office of
880 <u>Regulatory Staff</u> is prohibited from appearing before the
881 commission representing any client regulated by the Public
882 Service Commission on any matter which was pending at the time
883 of termination and in which such former employee had
884 participated.

885 (3) For a period of 2 years following termination of 886 service as a commissioner or executive director on the 887 commission, a former commissioner of the Public Service 888 Commission or former executive director of the Office of 889 Regulatory Staff member may not accept employment by or 890 compensation from a business entity which, directly or 891 indirectly, owns or controls a public utility regulated by the 892 commission, from a public utility regulated by the commission, 893 from a business entity which, directly or indirectly, is an affiliate or subsidiary of a public utility regulated by the 894 commission or is an actual business competitor of a local 895 896 exchange company or public utility regulated by the commission

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and is otherwise exempt from regulation by the commission under ss. 364.02(15)(14) and 366.02(1), or from a business entity or trade association that has been a party to a commission proceeding within the 2 years preceding the member's termination of service on the commission. This subsection applies only to members of the Florida Public Service Commission who are appointed or reappointed after May 10, 1993.

904 Section 14. Subsection (1) of section 350.061, Florida 905 Statutes, is amended to read:

906 350.061 Public Counsel; appointment; oath; restrictions on 907 Public Counsel and his or her employees.-

908 The Attorney General Committee on Public Counsel (1)909 Oversight shall appoint a Public Counsel by majority vote of the 910 members of the committee to represent the general public of 911 Florida before the Florida Public Service Commission. The Public 912 Counsel shall be an attorney admitted to practice before the 913 Florida Supreme Court and shall serve at the pleasure of the 914 Attorney General Committee on Public Counsel Oversight, subject 915 to biennial reconfirmation by the committee. The Public Counsel 916 shall perform his or her duties independently. Vacancies in the 917 office shall be filled in the same manner as the original 918 appointment.

919 Section 15. Section 350.0613, Florida Statutes, is amended 920 to read:

921 350.0613 Public Counsel; employees; receipt of pleadings.922 The <u>Attorney General</u> committee may authorize the Public Counsel
923 to employ clerical and technical assistants whose
924 qualifications, duties, and responsibilities the Attorney

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925 General committee shall from time to time prescribe. The 926 Attorney General committee may from time to time authorize 927 retention of the services of additional attorneys or experts to 928 the extent that the best interests of the people of the state 929 will be better served thereby, including the retention of expert 930 witnesses and other technical personnel for participation in 931 contested proceedings before the commission. The commission 932 shall furnish the Public Counsel with copies of the initial 933 pleadings in all proceedings before the commission, and if the 934 Public Counsel intervenes as a party in any proceeding he or she 935 shall be served with copies of all subsequent pleadings, 936 exhibits, and prepared testimony, if used. Upon filing notice of 937 intervention, the Public Counsel shall serve all interested 938 parties with copies of such notice and all of his or her 939 subsequent pleadings and exhibits.

940 Section 16. Section 350.0614, Florida Statutes, is amended 941 to read:

942

350.0614 Public Counsel; compensation and expenses.-

943 (1) The salaries and expenses of the Public Counsel and 944 his or her employees shall be allocated by the <u>Attorney General</u> 945 committee only from moneys appropriated to the Public Counsel by 946 the Legislature.

947 (2) The Legislature declares and determines that the
948 Public Counsel is under the legislative branch of government
949 within the intention of the legislation as expressed in chapter
950 216, and no power shall be in the Executive Office of the
951 Governor or its successor to release or withhold funds
952 appropriated to it, but the same shall be available for

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953 expenditure as provided by law and the rules or decisions of the 954 Committee on Public Counsel Oversight. 955 (3) Neither the Executive Office of the Governor nor the 956 Department of Management Services or its successor shall have 957 power to determine the number, or fix the compensation, of the 958 employees of the Public Counsel or to exercise any manner of 959 control over them. 960 Section 17. (1) All powers, duties, functions, records, 961 offices, personnel, property, pending issues, and existing 962 contracts, administrative authority, administrative rules, and 963 unexpended balances of appropriations, allocations, and other 964 funds relating to the Office of Public Counsel pursuant to s. 965 350.061, Florida Statutes, are transferred by a type two 966 transfer, as defined in s. 20.06(2), Florida Statutes, from the 967 Legislature to the Office of the Attorney General. The Office of 968 Public Counsel shall be funded from the General Revenue Fund. 969 (2) Notwithstanding ss. 216.292 and 216.351, Florida 970 Statutes, upon approval by the Legislative Budget Commission, the Executive Office of the Governor shall transfer funds and 971 972 positions between the Legislature and the Office of the Attorney General to implement this act. 973 974 Section 18. Section 350.071, Florida Statutes, is created 975 to read: 976 350.071 Office of Regulatory Staff; creation; status; 977 purpose.-978 The Office of Regulatory Staff is created as an office (1) 979 within the Financial Services Commission. The office shall 980 perform its duties independently.

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981 The office shall be considered a party of record in (2) 982 all proceedings before the Public Service Commission. All 983 tariffs, initial pleadings, complaints, and notices of appeal 984 filed with the commission shall be served upon the office. The 985 commission shall notify the office of the initiation of any 986 rulemaking proceeding, workshop, or other proceeding that the 987 commission is authorized by law to initiate. 988 (3) The office shall represent the public interest of this 989 state. As used in ss. 350.071-350.075, the term "public 990 interest" means a balancing of the following: 991 (a) Concerns of the using and consuming public, regardless 992 of customer class, with respect to services provided by any 993 company subject to the jurisdiction of the commission pursuant 994 to any provision of law. 995 (b) Preservation of the financial integrity of the state's 996 regulated public utilities and continued investment in and 997 maintenance of facilities in order to provide reliable utility 998 services at fair, just, and reasonable rates. 999 (c) Promotion of fair competition in telecommunications 1000 markets. 1001 The Office of Regulatory Staff shall be subject to the (4) 1002 same provisions governing ex parte communications that apply to any other party to a commission proceeding. Any recommendation 1003 1004 of the Office of Regulatory Staff shall be provided to the 1005 commission in a form, forum, and manner as may lawfully be 1006 provided by any other party. Section 19. Section 350.072, Florida Statutes, is created 1007 1008 to read:

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| 1009 | 250 072 Office of Degulatory Staff, organization                 |
|------|--|
| 1010 | 350.072 Office of Regulatory Staff; organization,                |
| 1010 | administration, and operations                                   |
|      | (1) The Office of Regulatory Staff shall consist of the          |
| 1012 | executive director and any clerical, technical, and professional |
| 1013 | personnel that the executive director deems to be reasonably     |
| 1014 | necessary for the performance of the duties of the office. The   |
| 1015 | executive director is authorized to employ expert witnesses and  |
| 1016 | other professional expertise that the executive director deems   |
| 1017 | to be reasonably necessary to assist the office in the           |
| 1018 | performance of its duties.                                       |
| 1019 | (2) The executive director shall employ and set the              |
| 1020 | compensation for all personnel of the Office of Regulatory Staff |
| 1021 | and shall be responsible for the supervision and direction of    |
| 1022 | all such personnel.  |
| 1023 | (3) The executive director and employees of the Office of        |
| 1024 | Regulatory Staff are not subject to the supervision, direction,  |
| 1025 | or control of the commission, the chair of the commission, or    |
| 1026 | any member or employee of the commission.                        |
| 1027 | (4) The executive director is responsible for preparing          |
| 1028 | the budget for the Office of Regulatory Staff and shall submit   |
| 1029 | the budget to the Financial Services Commission.                 |
| 1030 | (5) The Office of Regulatory Staff shall maintain offices        |
| 1031 | in Leon County at a place convenient to the offices of the       |
| 1032 | commission that will enable the Office of Regulatory Staff to    |
| 1033 | efficiently perform its functions and duties.                    |
| 1034 | (6) The Office of Regulatory Staff shall establish               |
| 1035 | procedures governing its internal administration and operations. |
| 1036 | Section 20. Section 350.073, Florida Statutes, is created        |
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| 1037 | to read:   |
|------|--|
| 1038 | 350.073 Office of Regulatory Staff; executive director           |
| 1039 | (1) The Financial Services Commission shall appoint or           |
| 1040 | remove the executive director of the Office of Regulatory Staff  |
| 1041 | in the manner set forth in s. 20.121(3)(d). Appointment of the   |
| 1042 | executive director shall be subject to confirmation by the       |
| 1043 | Senate. Until such time as the Senate confirms the appointment   |
| 1044 | of the executive director, the appointee shall perform the       |
| 1045 | functions of the office as provided by law.                      |
| 1046 | (2)(a) The term of the executive director shall be 4             |
| 1047 | years, and the initial term of office shall begin January 2,     |
| 1048 | 2011. The Financial Services Commission shall appoint the        |
| 1049 | executive director no less than 60 days prior to the first day   |
| 1050 | of the term to which he or she is appointed.                     |
| 1051 | (b) In case of a vacancy in the office of executive              |
| 1052 | director for any reason before expiration of the term of office, |
| 1053 | the Financial Services Commission shall appoint a new executive  |
| 1054 | director in the same manner as the original appointment. The     |
| 1055 | Financial Services Commission may appoint an interim executive   |
| 1056 | director to serve until such time as a new executive director is |
| 1057 | appointed.   |
| 1058 | (3) A person may not be appointed as executive director          |
| 1059 | until the Financial Services Commission determines that the      |
| 1060 | person satisfies the criteria set forth in s. 350.04(1) and      |
| 1061 | (2)(a) and possesses a minimum of 12 years of professional       |
| 1062 | experience in one or more of the fields identified in s.         |
| 1063 | <u>350.04(2)(b).</u>   |
| 1064 | (4) The salary of the executive director shall be set by         |
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| 1065 | the Financial Services Commission.                               |
|------|--|
| 1066 | (5) The executive director shall take and subscribe to the       |
| 1067 | oath of office required of state officers by the State           |
| 1068 | Constitution.  |
| 1069 | (6) In addition to the provisions of part III of chapter         |
| 1070 | 112, applicable to the executive director by virtue of being a   |
| 1071 | public officer, the executive director shall be subject to the   |
| 1072 | standards of conduct applicable to commissioners pursuant to s.  |
| 1073 | 350.041(2)(a), (b), (c), (d), (e), (g), (l), and (n). In the     |
| 1074 | event of a conflict between this section and part III of chapter |
| 1075 | 112, the more restrictive provision shall apply.                 |
| 1076 | Section 21. Section 350.074, Florida Statutes, is created        |
| 1077 | to read:   |
| 1078 | 350.074 Office of Regulatory Staff; duties                       |
| 1079 | (1) The Office of Regulatory Staff shall represent the           |
| 1080 | public interest with respect to matters within the jurisdiction  |
| 1081 | of the commission and, when considered necessary and in the      |
| 1082 | public interest by the executive director, shall petition the    |
| 1083 | commission to initiate proceedings on matters within its         |
| 1084 | jurisdiction. The office shall have authority to:                |
| 1085 | (a) Review and investigate the rates charged or proposed         |
| 1086 | to be charged, and the service furnished or proposed to be       |
| 1087 | furnished, by any public utility or regulated company.           |
| 1088 | (b) Inspect, audit, and examine public utilities and             |
| 1089 | regulated companies regarding matters within the jurisdiction of |
| 1090 | the commission.  |
| 1091 | (c) Represent the public interest in commission                  |
| 1092 | proceedings, hearings, rulemakings, and other regulatory         |
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1093 matters. 1094 (d) Investigate complaints made in connection with matters 1095 under the jurisdiction of the commission, including those 1096 complaints that are directed to the commission or commissioners. 1097 (e) Assist customers in the informal resolution of 1098 complaints regarding the rates or service of public utilities 1099 and regulated companies or regarding any other matter within the 1100 jurisdiction of the commission. 1101 (f) Make studies to the commission with respect to standards, regulations, practices, or service of any public 1102 1103 utility or regulated company. 1104 (g) Provide legal representation of the public interest before other state agencies, federal agencies, and state and 1105 1106 federal courts in connection with matters under the jurisdiction of the commission, including proceedings that could affect the 1107 1108 rates or service of any public utility or regulated company. 1109 Educate the public on matters within the jurisdiction (h) 1110 of the commission which are of special interest to consumers. 1111 The commission may not require the Office of (2) 1112 Regulatory Staff to sponsor witnesses or provide testimony in 1113 any proceeding, but it may request in writing or at any duly 1114 noticed public meeting that the office: 1115 (a) Provide information and reports on any matter subject to the commission's jurisdiction and matters incidental to the 1116 1117 jurisdiction of the commission; 1118 (b) Assist in the preparation of any report that the 1119 commission is required by law to produce; or 1120 (c) Conduct inspections, audits, or examinations of public Page 40 of 90

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| 1121 | utilities and regulated companies regarding matters within the   |
|------|--|
| 1122 | jurisdiction of the commission.                                  |
| 1123 | (3) Decisions relating to whether, when, or how to               |
| 1124 | petition to initiate proceedings before the commission or to     |
| 1125 | participate or intervene in proceedings before other state       |
| 1126 | agencies, federal agencies, or state or federal courts are in    |
| 1127 | the sole discretion of the executive director, except for those  |
| 1128 | matters that are specified by order of a court of competent      |
| 1129 | jurisdiction.  |
| 1130 | (4) The Office of Regulatory Staff is considered to have         |
| 1131 | an interest sufficient to maintain actions for judicial review   |
| 1132 | of commission orders or decisions and may, as of right and in a  |
| 1133 | manner prescribed by law, intervene or otherwise participate in  |
| 1134 | any civil proceeding which involves the review or enforcement of |
| 1135 | commission action that the executive director determines may     |
| 1136 | substantially affect the public interest.                        |
| 1137 | (5) The Office of Regulatory Staff shall provide to the          |
| 1138 | Legislature an annual report of its activities.                  |
| 1139 | (6) The commission and the office shall establish mutually       |
| 1140 | acceptable procedures by which the office may elect not to       |
| 1141 | participate as a party in noncontroversial matters.              |
| 1142 | Section 22. (1) The Public Service Commission may employ         |
| 1143 | clerical, technical, and professional personnel reasonably       |
| 1144 | necessary for the performance of its duties and                  |
| 1145 | responsibilities. The commission may also employ one or more     |
| 1146 | persons capable of stenographic court reporting to be known as   |
| 1147 | the official reporters of the commission.                        |
| 1148 | (2) All powers, duties, functions, records, offices,             |
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| 1149 | personnel, property, pending issues, and existing contracts,     |
|------|--|
| 1150 | administrative authority, administrative rules, and unexpended   |
| 1151 | balances of appropriations, allocations, and other funds not     |
| 1152 | related to the duties and responsibilities of the Public Service |
| 1153 | Commission shall be transferred by a type two transfer, as       |
| 1154 | defined in s. 20.06(2), Florida Statutes, from the commission to |
| 1155 | the Office of Regulatory Staff, as created pursuant to s.        |
| 1156 | 350.071, Florida Statutes, to fulfill its duties and             |
| 1157 | responsibilities in accordance with ss. 350.072, 350.073,        |
| 1158 | 350.074, and 350.075, Florida Statutes, and in accordance with   |
| 1159 | any other provision of law.                                      |
| 1160 | (3) The Regulatory Trust Fund, FLAIR number 61-2-573, is         |
| 1161 | transferred from the Public Service Commission to the Office of  |
| 1162 | Regulatory Staff within the Financial Services Commission.       |
| 1163 | (4) Notwithstanding ss. 216.292 and 216.351, Florida             |
| 1164 | Statutes, upon approval by the Legislative Budget Commission,    |
| 1165 | the Executive Office of the Governor shall transfer funds and    |
| 1166 | positions between the Public Service Commission and the Office   |
| 1167 | of Regulatory Staff to implement this act.                       |
| 1168 | Section 23. Section 350.075, Florida Statutes, is created        |
| 1169 | to read:   |
| 1170 | 350.075 Office of Regulatory Staff; access to recordsThe         |
| 1171 | Office of Regulatory Staff may access or require the production  |
| 1172 | of books, records, and information pursuant to ss. 364.183,      |
| 1173 | 366.093, 367.156, and 368.108 and may access or require the      |
| 1174 | production of any other records as provided by law.              |
| 1175 | Section 24. Subsections (1), (2), and (6) of section             |
| 1176 | 350.113, Florida Statutes, are amended to read:                  |
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1177 350.113 Florida Public Service Regulatory Trust Fund; 1178 moneys to be deposited therein.—

(1) There is hereby created in the State Treasury a special fund to be designated as the "Florida Public Service Regulatory Trust Fund" which shall be used in the operation of the commission and the Office of Regulatory Staff in the performance of the various functions and duties required of them it by law.

All fees, licenses, and other charges collected by the 1185 (2) 1186 commission shall be deposited in the State Treasury to the 1187 credit of the Florida Public Service Regulatory Trust Fund to be 1188 used in the operation of the commission and the Office of 1189 Regulatory Staff as authorized by the Legislature; however, 1190 penalties and interest assessed and collected by the commission shall not be deposited in the trust fund but shall be deposited 1191 in the General Revenue Fund. The Florida Public Service 1192 1193 Regulatory Trust Fund shall be subject to the service charge 1194 imposed pursuant to chapter 215.

(6) All moneys in the Florida Public Service Regulatory
Trust Fund shall be for the use of the commission <u>and the Office</u>
<u>of Regulatory Staff</u> in the performance of <u>their</u> its functions
and duties as provided by law, subject to the fiscal and
budgetary provisions of general law.

1200 Section 25. Subsections (1) and (2) of section 350.117, 1201 Florida Statutes, are amended to read:

1202 350

350.117 Reports; audits.-

(1) The commission <u>and the Office of Regulatory Staff</u> may require such regular or emergency reports, including, but not Page 43 of 90

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1205 limited to, financial reports, as the commission <u>or the office</u> 1206 deems necessary to fulfill its obligations under the law. <u>A copy</u> 1207 <u>of any report provided to the commission must be provided to the</u> 1208 Office of Regulatory Staff.

(2) The commission may request that the Office of Regulatory Staff perform management and operation audits of any regulated company. The commission may consider the results of such audits in establishing rates; however, the company shall not be denied due process as a result of the use of any such management or operation audit.

1215 Section 26. <u>Section 350.121</u>, Florida Statutes, is 1216 repealed.

1217 Section 27. Section 350.122, Florida Statutes, is created 1218 to read:

350.122 Testimony; public disclosure of affiliation.-

1220 (1) Each person offering testimony at a meeting, workshop, 1221 <u>hearing, or other scheduled event of the commission shall</u> 1222 <u>disclose any financial or fiduciary relationship with any party</u> 1223 <u>to the proceedings at the time the testimony is provided to the</u> 1224 <u>commission.</u>

1225 (2) The determination by the commission that a person has 1226 knowingly violated this section constitutes agency action for 1227 which a hearing may be sought under chapter 120.

1228 Section 28. Section 364.016, Florida Statutes, is amended 1229 to read:

1230 364.016 Travel costs.—The <u>office</u> commission has the 1231 authority to assess a telecommunications company for reasonable 1232 travel costs associated with reviewing the records of the

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1233 telecommunications company and its affiliates when such records 1234 are kept out of state. The telecommunications company may bring 1235 the records back into the state for review.

1236 Section 29. Subsections (11) through (16) of section 1237 364.02, Florida Statutes, are renumbered as subsections (12) 1238 through (17), respectively, and a new subsection (11) is added 1239 to that section to read:

1240

1241

364.02 Definitions.—As used in this chapter, the term:

(11) "Office" means the Office of Regulatory Staff.

1242 Section 30. Section 364.15, Florida Statutes, is amended 1243 to read:

1244 364.15 Compelling repairs, improvements, changes, 1245 additions, or extensions.-Whenever the commission finds, on its 1246 own motion or upon petition or complaint, that repairs or 1247 improvements to, or changes in, any telecommunications facility 1248 ought reasonably to be made, or that any additions or extensions 1249 should reasonably be made to any telecommunications facility, in 1250 order to promote the security or convenience of the public or 1251 employees or in order to secure adequate service or facilities 1252 for basic local telecommunications services consistent with the 1253 requirements set forth in this chapter, the commission shall 1254 make and serve an order directing that such repairs, 1255 improvements, changes, additions, or extensions be made in the 1256 manner to be specified in the order. This section authorizes the 1257 commission to impose only those requirements that it is 1258 otherwise authorized to impose under this chapter.

1259 Section 31. Subsections (1) and (2) of section 364.183, 1260 Florida Statutes, are amended to read:

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1261 364.183 Access to company records.-1262 (1)The commission and the office shall have access to all 1263 records of a telecommunications company that are reasonably 1264 necessary for the disposition of matters within the commission's 1265 jurisdiction. The commission and the office shall also have 1266 access to those records of a local exchange telecommunications 1267 company's affiliated companies, including its parent company, 1268 that are reasonably necessary for the disposition of any matter 1269 concerning an affiliated transaction or a claim of 1270 anticompetitive behavior including claims of cross-subsidization 1271 and predatory pricing. Both the commission and the office may 1272 require a telecommunications company to file records, reports or 1273 other data directly related to matters within the commission's 1274 jurisdiction in the form specified in the request by the 1275 commission and may require such company to retain such 1276 information for a designated period of time. Upon request of the 1277 company or other person, any records received by the commission 1278 or the office which are claimed by the company or other person 1279 to be proprietary confidential business information shall be 1280 kept confidential and shall be exempt from s. 119.07(1) and s. 1281 24(a), Art. I of the State Constitution. The authority of the 1282 commission to access records under this section is granted 1283 subject to the limitations set forth in s. 350.011(3) and (4). Discovery in any docket or proceeding before the 1284 (2) 1285 commission shall be in the manner provided for in Rule 1.280 of the Florida Rules of Civil Procedure. Upon a showing by a 1286 company or other person and a finding by the commission that 1287

discovery will require the disclosure of proprietary

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1289 confidential business information, the commission shall issue an appropriate protective order designating the manner for handling 1290 1291 such information during the course of the proceeding and for 1292 protecting such information from disclosure outside the 1293 proceeding. Such proprietary confidential business information 1294 shall be exempt from s. 119.07(1). Any records provided pursuant 1295 to a discovery request for which proprietary confidential 1296 business information status is requested shall be treated by the commission, the Office of Regulatory Staff, and the Office of 1297 1298 the Public Counsel, and any other party subject to the public 1299 records law as confidential and shall be exempt from s. 1300 119.07(1), pending a formal ruling on such request by the 1301 commission or the return of the records to the person providing 1302 the records. Any record which has been determined to be 1303 proprietary confidential business information and is not entered 1304 into the official record of the proceeding shall be returned to 1305 the person providing the record within 60 days after the final 1306 order, unless the final order is appealed. If the final order is 1307 appealed, any such record shall be returned within 30 days after the decision on appeal. The commission shall adopt the necessary 1308 1309 rules to implement this subsection.

1310 Section 32. Section 364.185, Florida Statutes, is amended 1311 to read:

1312 364.185 Investigations and inspections; power of <u>office</u> 1313 commission.—The <u>office</u> commission or its duly authorized 1314 representatives may during all reasonable hours enter upon any 1315 premises occupied by any telecommunications company and may set 1316 up and use thereon all necessary apparatus and appliances for

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1317 the purpose of making investigations, inspections, examinations, 1318 and tests and exercising any power conferred by this chapter or 1319 chapter 350; however, the telecommunications company shall be 1320 notified of and be represented at the making of such 1321 investigations, inspections, examinations, and tests. The 1322 requirement to provide prior notification and representation 1323 shall not be applicable to the onsite field inspection of 1324 equipment used to provide telecommunications services to the 1325 transient public, including the facilities of call aggregators.

Section 33. Subsections (2) and (4) of section 364.335, 1327 Florida Statutes, are amended to read:

1328

364.335 Application for certificate.-

1329 If the commission grants the requested certificate, (2)any person who would be substantially affected by the requested 1330 1331 certification may, within 21 days after the granting of such 1332 certificate, file a written objection requesting a proceeding pursuant to ss. 120.569 and 120.57. The commission may, upon 1333 1334 petition of the office on its own motion, institute a proceeding under ss. 120.569 and 120.57 to determine whether the grant of 1335 such certificate is in the public interest. The commission shall 1336 1337 order such proceeding conducted in or near the territory applied 1338 for, if feasible. If any person requests a public hearing on the 1339 application, such hearing shall, if feasible, be held in or near 1340 the territory applied for, and the transcript of the public 1341 hearing and any material submitted at or prior to the hearing 1342 shall be considered part of the record of the application and 1343 any proceeding related to the application.

1344

(4) Except as provided in s. 364.33, revocation,

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1345 suspension, transfer, or amendment of a certificate shall be 1346 subject to the provisions of this section; except that, when the 1347 commission <u>institutes a proceeding upon petition of the office</u> 1348 <u>initiates the action</u>, the commission shall furnish notice to the 1349 appropriate local government and to the Public Counsel.

Section 34. Subsection (10) of section 364.3376, Florida Statutes, is amended to read:

1352

364.3376 Operator services.-

1353 (10)The office commission shall conduct an effective 1354 program of random, no-notice compliance investigations of the 1355 operator services providers and call aggregators operating 1356 within the state. When the office commission finds a blocking violation, it shall notify the commission and provide 1357 1358 information to assist the commission in determining determine 1359 whether the blocking is the responsibility of the call 1360 aggregator or the operator services provider. The commission and 1361 may fine the responsible party in accordance with s. 364.285. 1362 Upon the failure of the responsible party to correct a violation 1363 within a mandatory time limit established by the commission or 1364 upon a proven pattern of intentional blocking, the commission 1365 shall order the discontinuance of the call aggregator's 1366 telephone service or revoke the operator services provider's 1367 certificate, as applicable.

Section 35. Subsection (3) of section 364.3381, Florida
Statutes, is amended to read:

1370

364.3381 Cross-subsidization.-

1371 (3) The commission shall have continuing oversight 1372 jurisdiction over cross-subsidization, predatory pricing, or Page 49 of 90

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1373 other similar anticompetitive behavior and may investigate, upon 1374 <u>petition or</u> complaint <del>or on its own motion</del>, allegations of such 1375 practices.

1376 Section 36. Section 364.37, Florida Statutes, is amended 1377 to read:

1378 364.37 Controversy concerning territory to be served; 1379 powers of commission.-If any person in constructing or extending 1380 his or her telecommunications facility unreasonably interferes 1381 or is about to unreasonably interfere with any 1382 telecommunications facility or service of any other person, or 1383 if a controversy arises between any two or more persons with 1384 respect to the territory professed to be served by each, the commission, upon petition of the office or on its own initiative 1385 1386 or on complaint of any person claiming to be adversely affected, 1387 may make such order and prescribe such terms and conditions with 1388 respect thereto as are just and reasonable.

Section 37. Subsection (4) is added to section 366.02, 1390 Florida Statutes, to read:

366.02 Definitions.-As used in this chapter:

1392 (4) "Office" means the Office of Regulatory Staff.

1393Section 38.Subsections (6), (9), and (11) of section1394366.05, Florida Statutes, are amended to read:

1395 366.05 Powers.-

(9)

(6) The commission <u>or the office, if designated by the</u>
commission to conduct testing, may purchase materials,
apparatus, and standard measuring instruments for such
examination and tests.

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1391

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Both the commission and the office may require the

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1401 filing of reports and other data by a public utility or its 1402 affiliated companies, including its parent company, regarding 1403 transactions, or allocations of common costs, among the utility 1404 and such affiliated companies. Both the commission and the 1405 office may also require such reports or other data necessary to 1406 ensure that a utility's ratepayers do not subsidize nonutility 1407 activities. The authority of the commission to access records 1408 under this subsection is granted subject to the limitations set 1409 forth in s. 350.011(3) and (4).

1410 (11) The <u>office may</u> commission has the authority to assess 1411 a public utility for reasonable travel costs associated with 1412 reviewing the records of the public utility and its affiliates 1413 when such records are kept out of state. The public utility may 1414 bring the records back into the state for review.

1415 Section 39. Subsections (2) and (3) of section 366.06, 1416 Florida Statutes, are amended to read:

1417

366.06 Rates; procedure for fixing and changing.-

1418 Whenever the commission finds, upon request made or (2)1419 upon its own motion, that the rates demanded, charged, or 1420 collected by any public utility for public utility service, or 1421 that the rules, regulations, or practices of any public utility 1422 affecting such rates, are unjust, unreasonable, unjustly 1423 discriminatory, or in violation of law; that such rates are 1424 insufficient to yield reasonable compensation for the services rendered; that such rates yield excessive compensation for 1425 1426 services rendered; or that such service is inadequate or cannot 1427 be obtained, the commission shall order and hold a public hearing, giving notice to the public and to the public utility, 1428

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1429 and shall thereafter determine just and reasonable rates to be 1430 thereafter charged for such service and promulgate rules and 1431 regulations affecting equipment, facilities, and service to be 1432 thereafter installed, furnished, and used.

1433 Pending a final order by the commission in any rate (3) 1434 proceeding under this section, the commission may withhold 1435 consent to the operation of all or any portion of the new rate 1436 schedules, delivering to the utility requesting such increase, 1437 within 60 days, a reason or written statement of good cause for 1438 withholding its consent. Such consent shall not be withheld for 1439 a period longer than 8 months from the date of filing the new 1440 schedules. The new rates or any portion not consented to shall 1441 go into effect under bond or corporate undertaking at the end of 1442 such period, but the commission shall, by order, require such 1443 public utility to keep accurate account in detail of all amounts 1444 received by reason of such increase, specifying by whom and in whose behalf such amounts were paid and, upon completion of 1445 hearing and final decision in such proceeding, shall by further 1446 1447 order require such public utility to refund with interest at a fair rate, to be determined by the commission in such manner as 1448 1449 it may direct, such portion of the increased rate or charge as 1450 by its decision shall be found not justified. Any portion of 1451 such refund not thus refunded to patrons or customers of the 1452 public utility shall be refunded or disposed of by the public 1453 utility as the commission may direct; however, no such funds 1454 shall accrue to the benefit of the public utility. The commission shall take final commission action in the docket and 1455 1456 enter its final order within 12 months of the commencement date

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1457 for final agency action. As used in this subsection, the 1458 "commencement date for final agency action" means the date upon which it has been determined by the commission or its designee 1459 1460 that the utility has filed with the clerk the minimum filing 1461 requirements as established by rule of the commission. Within 30 1462 days after receipt of the application, rate request, or other 1463 written document for which the commencement date for final agency action is to be established, the commission or its 1464 1465 designee shall either determine the commencement date for final 1466 agency action or issue a statement of deficiencies to the 1467 applicant, specifically listing why said applicant has failed to 1468 meet the minimum filing requirements. Such statement of 1469 deficiencies shall be binding upon the commission to the extent 1470 that, once the deficiencies in the statement are satisfied, the 1471 commencement date for final agency action shall be promptly 1472 established as provided herein. Thereafter, within 15 days after 1473 the applicant indicates to the commission that it believes that 1474 it has met the minimum filing requirements, the commission or 1475 its designee shall either determine the commencement date for 1476 final agency action or specifically enumerate in writing why the 1477 requirements have not been met, in which case this procedure 1478 shall be repeated until the commencement date for final agency 1479 action is established. When the commission initiates a 1480 proceeding upon a request made by a person other than the 1481 utility, the commencement date for final agency action shall be 1482 the date upon which the order initiating the proceeding is 1483 issued.

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1484 Section 40. Section 366.07, Florida Statutes, is amended 1485 to read:

1486 366.07 Rates; adjustment.-Whenever the commission, after 1487 public hearing either upon petition of the office its own motion 1488 or upon complaint, shall find the rates, rentals, charges or 1489 classifications, or any of them, proposed, demanded, observed, 1490 charged or collected by any public utility for any service, or 1491 in connection therewith, or the rules, regulations, 1492 measurements, practices or contracts, or any of them, relating 1493 thereto, are unjust, unreasonable, insufficient, excessive, or 1494 unjustly discriminatory or preferential, or in anywise in 1495 violation of law, or any service is inadequate or cannot be 1496 obtained, the commission shall determine and by order fix the 1497 fair and reasonable rates, rentals, charges or classifications, 1498 and reasonable rules, regulations, measurements, practices, 1499 contracts or service, to be imposed, observed, furnished or 1500 followed in the future.

Section 41. Subsections (1) and (3) of section 366.071, Florida Statutes, are amended to read:

1503

366.071 Interim rates; procedure.-

1504 The commission may, during any proceeding for a change (1)1505 of rates, upon its own motion, or upon petition from any party, 1506 or by a tariff filing of a public utility, authorize the 1507 collection of interim rates until the effective date of the 1508 final order. Such interim rates may be based upon a test period 1509 different from the test period used in the request for permanent 1510 rate relief. To establish a prima facie entitlement for interim relief, the commission, the petitioning party, or the public 1511

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1512 utility shall demonstrate that the public utility is earning 1513 outside the range of reasonableness on rate of return calculated 1514 in accordance with subsection (5).

(3) In granting such relief, the commission may, in an expedited hearing but within 60 days of the commencement of the proceeding, upon petition or upon its own motion, preclude the recovery of any extraordinary or imprudently incurred expenditures or, for good cause shown, increase the amount of the bond or corporate undertaking.

1521 Section 42. Subsection (1) of section 366.076, Florida 1522 Statutes, is amended to read:

1523 366.076 Limited proceedings; rules on subsequent1524 adjustments.-

1525 Upon petition or its own motion, the commission may (1)1526 conduct a limited proceeding to consider and act upon any matter 1527 within its jurisdiction, including any matter the resolution of 1528 which requires a public utility to adjust its rates to consist 1529 with the provisions of this chapter. The commission shall 1530 determine the issues to be considered during such a proceeding 1531 and may grant or deny any request to expand the scope of the 1532 proceeding to include other matters.

1533 Section 43. Section 366.08, Florida Statutes, is amended 1534 to read:

1535 366.08 Investigations, inspections; power of <u>office</u> 1536 <u>commission</u>.—The <u>office</u> <del>commission</del> or its duly authorized 1537 representatives may during all reasonable hours enter upon any 1538 premises occupied by any public utility and may set up and use 1539 thereon all necessary apparatus and appliances for the purpose

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of making investigations, inspections, examinations and tests and exercising any power conferred by this chapter <u>or chapter</u> <u>350; however provided</u>, such public utility shall have the right to be notified of and be represented at the making of such investigations, inspections, examinations and tests.

1545 Section 44. Subsections (1) and (2) of section 366.093, 1546 Florida Statutes, are amended to read:

1547

366.093 Public utility records; confidentiality.-

The commission and the office shall continue to have 1548 (1)1549 reasonable access to all public utility records and records of 1550 the utility's affiliated companies, including its parent 1551 company, regarding transactions or cost allocations among the 1552 utility and such affiliated companies, and such records 1553 necessary to ensure that a utility's ratepayers do not subsidize 1554 nonutility activities. Upon request of the public utility or 1555 other person, any records received by the commission or the 1556 office which are shown and found by the commission to be 1557 proprietary confidential business information shall be kept 1558 confidential and shall be exempt from s. 119.07(1). The 1559 authority of the commission to access records under this section 1560 is granted subject to the limitations set forth in s. 350.011(3) 1561 and (4).

(2) Discovery in any docket or proceeding before the commission shall be in the manner provided for in Rule 1.280 of the Florida Rules of Civil Procedure. Information which affects a utility's rates or cost of service shall be considered relevant for purposes of discovery in any docket or proceeding where the utility's rates or cost of service are at issue. The

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1568 commission shall determine whether information requested in 1569 discovery affects a utility's rates or cost of service. Upon a 1570 showing by a utility or other person and a finding by the 1571 commission that discovery will require the disclosure of 1572 proprietary confidential business information, the commission 1573 shall issue appropriate protective orders designating the manner 1574 for handling such information during the course of the 1575 proceeding and for protecting such information from disclosure 1576 outside the proceeding. Such proprietary confidential business 1577 information shall be exempt from s. 119.07(1). Any records 1578 provided pursuant to a discovery request for which proprietary 1579 confidential business information status is requested shall be 1580 treated by the commission, the Office of Regulatory Staff, and 1581 the office of the Public Counsel, and any other party subject to 1582 the public records law as confidential and shall be exempt from 1583 s. 119.07(1), pending a formal ruling on such request by the 1584 commission or the return of the records to the person providing 1585 the records. Any record which has been determined to be 1586 proprietary confidential business information and is not entered 1587 into the official record of the proceeding must be returned to 1588 the person providing the record within 60 days after the final 1589 order, unless the final order is appealed. If the final order is 1590 appealed, any such record must be returned within 30 days after 1591 the decision on appeal. The commission shall adopt the necessary 1592 rules to implement this provision.

1593Section 45.Subsections (6) and (7) of section 366.82,1594Florida Statutes, are amended to read:

1595 366.82 Definition; goals; plans; programs; annual reports; Page 57 of 90

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1596 energy audits.-

(6) The commission may change the goals <u>upon a showing of</u> for reasonable cause. The time period to review the goals, however, shall not exceed 5 years. After the programs and plans to meet those goals are completed, the commission shall determine what further goals, programs, or plans are warranted and adopt them.

Following adoption of goals pursuant to subsections 1603 (7)1604 (2) and (3), the commission shall require each utility to 1605 develop plans and programs to meet the overall goals within its 1606 service area. Upon petition, the commission may require 1607 modifications or additions to a utility's plans and programs at 1608 any time it is shown to be in the public interest consistent 1609 with this act. In approving plans and programs for cost 1610 recovery, the commission shall have the flexibility to modify or 1611 deny plans or programs that would have an undue impact on the costs passed on to customers. If any plan or program includes 1612 1613 loans, collection of loans, or similar banking functions by a 1614 utility and the plan is approved by the commission, the utility shall perform such functions, notwithstanding any other 1615 1616 provision of the law. However, no utility shall be required to 1617 loan its funds for the purpose of purchasing or otherwise acquiring conservation measures or devices, but nothing herein 1618 1619 shall prohibit or impair the administration or implementation of 1620 a utility plan as submitted by a utility and approved by the 1621 commission under this subsection. If the commission disapproves 1622 a plan, it shall specify the reasons for disapproval, and the utility whose plan is disapproved shall resubmit its modified 1623

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1642

1624 plan within 30 days. Prior approval by the commission shall be 1625 required to modify or discontinue a plan, or part thereof, which 1626 has been approved. If any utility has not implemented its 1627 programs and is not substantially in compliance with the 1628 provisions of its approved plan at any time, the commission 1629 shall adopt programs required for that utility to achieve the 1630 overall goals. Utility programs may include variations in rate design, load control, cogeneration, residential energy 1631 1632 conservation subsidy, or any other measure within the 1633 jurisdiction of the commission which the commission finds likely 1634 to be effective; this provision shall not be construed to 1635 preclude these measures in any plan or program.

1636 Section 46. Subsections (9) through (13) of section 1637 367.021, Florida Statutes, are renumbered as subsections (10) 1638 through (14), respectively, and a new subsection (9) is added to 1639 that section to read:

1640 367.021 Definitions.—As used in this chapter, the 1641 following words or terms shall have the meanings indicated:

(9) "Office" means the Office of Regulatory Staff.

Section 47. Paragraph (a) of subsection (1), paragraph (a) of subsection (2), and subsections (4) and (6) of section 367.045, Florida Statutes, are amended to read:

1646 367.045 Certificate of authorization; application and 1647 amendment procedures.-

1648 (1) When a utility applies for an initial certificate of 1649 authorization from the commission, it shall:

(a) Provide notice of the actual application filed by mail or personal delivery to the governing body of the county or city Page 59 of 90

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1652 affected, to the Public Counsel, the office, to the commission, 1653 and to such other persons and in such other manner as may be 1654 prescribed by commission rule;

(2) A utility may not delete or extend its service outside the area described in its certificate of authorization until it has obtained an amended certificate of authorization from the commission. When a utility applies for an amended certificate of authorization from the commission, it shall:

(a) Provide notice of the actual application filed by mail or personal delivery to the governing body of the county or municipality affected, to the Public Counsel, the office, to the commission, and to such other persons and in such other manner as may be prescribed by commission rule;

1665 If, within 30 days after the last day that notice was (4) 1666 mailed or published by the applicant, whichever is later, the 1667 commission receives from the Public Counsel, the office, a governmental authority, or a utility or consumer who would be 1668 1669 substantially affected by the requested certification or 1670 amendment a written objection requesting a proceeding pursuant 1671 to ss. 120.569 and 120.57, the commission shall order such 1672 proceeding conducted in or near the area for which application 1673 is made, if feasible. Notwithstanding the ability to object on 1674 any other ground, a county or municipality has standing to 1675 object on the ground that the issuance or amendment of the certificate of authorization violates established local 1676 1677 comprehensive plans developed pursuant to ss. 163.3161-163.3211. 1678 If a consumer, utility, or governmental authority or the office 1679 or Public Counsel requests a public hearing on the application,

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1680 such hearing must, if feasible, be held in or near the area for 1681 which application is made; and the transcript of such hearing 1682 and any material submitted at or before the hearing must be 1683 considered as part of the record of the application and any 1684 proceeding related thereto.

(6) The revocation, suspension, transfer, or amendment of a certificate of authorization is subject to the provisions of this section. The commission shall give 30 days' notice before it initiates any such action <u>upon petition of the office</u>.

Section 48. Paragraph (a) of subsection (2) and paragraph (a) of subsection (4) of section 367.081, Florida Statutes, are amended to read:

1692

367.081 Rates; procedure for fixing and changing.-

1693 (2)(a)1. The commission shall, either upon request or upon 1694 its own motion, fix rates which are just, reasonable, 1695 compensatory, and not unfairly discriminatory. In every such 1696 proceeding, the commission shall consider the value and quality 1697 of the service and the cost of providing the service, which 1698 shall include, but not be limited to, debt interest; the 1699 requirements of the utility for working capital; maintenance, 1700 depreciation, tax, and operating expenses incurred in the 1701 operation of all property used and useful in the public service; 1702 and a fair return on the investment of the utility in property 1703 used and useful in the public service. However, the commission shall not allow the inclusion of contributions-in-aid-of-1704 1705 construction in the rate base of any utility during a rate 1706 proceeding, nor shall the commission impute prospective future 1707 contributions-in-aid-of-construction against the utility's

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investment in property used and useful in the public service; and accumulated depreciation on such contributions-in-aid-ofconstruction shall not be used to reduce the rate base, nor shall depreciation on such contributed assets be considered a cost of providing utility service.

2. For purposes of such proceedings, the commission shall consider utility property, including land acquired or facilities constructed or to be constructed within a reasonable time in the future, not to exceed 24 months after the end of the historic base year used to set final rates unless a longer period is approved by the commission, to be used and useful in the public service, if:

1720

1721

a. Such property is needed to serve current customers;b. Such property is needed to serve customers 5 years

1722 after the end of the test year used in the commission's final 1723 order on a rate request as provided in subsection (6) at a 1724 growth rate for equivalent residential connections not to exceed 1725 5 percent per year; or

1726 c. Such property is needed to serve customers more than 5 1727 full years after the end of the test year used in the 1728 commission's final order on a rate request as provided in 1729 subsection (6) only to the extent that the utility presents 1730 clear and convincing evidence to justify such consideration.

1731

Notwithstanding the provisions of this paragraph, the commission shall approve rates for service which allow a utility to recover from customers the full amount of environmental compliance costs. Such rates may not include charges for allowances for

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1736 funds prudently invested or similar charges. For purposes of 1737 this requirement, the term "environmental compliance costs" 1738 includes all reasonable expenses and fair return on any prudent 1739 investment incurred by a utility in complying with the 1740 requirements or conditions contained in any permitting, 1741 enforcement, or similar decisions of the United States 1742 Environmental Protection Agency, the Department of Environmental 1743 Protection, a water management district, or any other governmental entity with similar regulatory jurisdiction. 1744

1745 (4) (a) On or before March 31 of each year, the commission 1746 by order shall establish a price increase or decrease index for 1747 major categories of operating costs incurred by utilities subject to its jurisdiction reflecting the percentage of 1748 1749 increase or decrease in such costs from the most recent 12-month 1750 historical data available. The commission by rule shall 1751 establish the procedure to be used in determining such indices 1752 and a procedure by which a utility, without further action by 1753 the commission, or the commission upon petition of the office on 1754 its own motion, may implement an increase or decrease in its 1755 rates based upon the application of the indices to the amount of 1756 the major categories of operating costs incurred by the utility 1757 during the immediately preceding calendar year, except to the 1758 extent of any disallowances or adjustments for those expenses of 1759 that utility in its most recent rate proceeding before the 1760 commission. The rules shall provide that, upon a finding of good 1761 cause, including inadequate service, the commission may order a utility to refrain from implementing a rate increase hereunder 1762 unless implemented under a bond or corporate undertaking in the 1763

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1764 same manner as interim rates may be implemented under s. 1765 367.082. A utility may not use this procedure between the 1766 official filing date of the rate proceeding and 1 year 1767 thereafter, unless the case is completed or terminated at an 1768 earlier date. A utility may not use this procedure to increase 1769 any operating cost for which an adjustment has been or could be 1770 made under paragraph (b), or to increase its rates by 1771 application of a price index other than the most recent price 1772 index authorized by the commission at the time of filing.

1773Section 49.Subsections (1), (2), (4), (6), (8), and (10)1774of section 367.0814, Florida Statutes, are amended to read:

1775 367.0814 <u>Office of Regulatory</u> Staff assistance in changing 1776 rates and charges; interim rates.—

1777 (1)The commission may establish rules by which a water or 1778 wastewater utility whose gross annual revenues are \$250,000 or 1779 less may request and obtain staff assistance from the Office of 1780 Regulatory Staff for the purpose of changing its rates and 1781 charges. A utility may request such staff assistance by filing 1782 an application with the commission. The gross annual revenue level shall be adjusted on July 1, 2013, and every 5 years 1783 1784 thereafter, based on the most recent cumulative 5 years of the 1785 price index established by the commission pursuant to s. 1786 367.081(4)(a).

1787 (2) The official date of filing is established as 30 days
after official acceptance by the <u>office commission</u> of the
application. If a utility does not remit a fee, as provided by
s. 367.145, within 30 days after acceptance, the commission may
deny the application. The commission has 15 months after the

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1792 official date of filing within which to issue a final order. 1793 (4)The commission may, upon petition from the office or 1794 its own motion, or upon petition from the regulated utility, authorize the collection of interim rates until the effective 1795 1796 date of the final order. Such interim rates may be based upon a 1797 test period different from the test period used in the request 1798 for permanent rate relief. To establish interim relief, there 1799 must be a demonstration that the operation and maintenance 1800 expenses exceed the revenues of the regulated utility, and 1801 interim rates shall not exceed the level necessary to cover 1802 operation and maintenance expenses as defined by the Uniform 1803 System of Accounts for Class C Water and Wastewater Utilities 1804 (1996) of the National Association of Regulatory Utility 1805 Commissioners.

1806 (6) The utility, in requesting staff assistance from the
1807 office, shall agree to accept the final rates and charges
1808 approved by the commission unless the final rates and charges
1809 produce less revenue than the existing rates and charges.

1810 (8) If a utility becomes exempt from commission regulation 1811 or jurisdiction during the pendency of a staff-assisted rate 1812 case conducted pursuant to this section, the request for rate 1813 relief is deemed to have been withdrawn. Interim rates, if 1814 previously approved, shall become final. Temporary rates, if 1815 previously approved, must be discontinued, and any money 1816 collected pursuant to the temporary rates, or the difference between temporary and interim rates, if previously approved, 1817 1818 must be refunded to the customers of the utility with interest. 1819 The commission shall submit to the President of the (10)

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1820 Senate and the Speaker of the House of Representatives by 1821 January 1, 2013, and every 5 years thereafter, a report of the 1822 status of proceedings conducted under this section, including 1823 the number of utilities eligible to request staff assistance 1824 from the office, the number of proceedings conducted annually 1825 for the most recent 5-year period, the associated impact on 1826 commission and office resources, and any other information the 1827 commission deems appropriate. The commission shall request from 1828 the office any information necessary to complete this report. 1829 Section 50. Subsection (6) of section 367.0817, Florida Statutes, is amended to read: 1830 1831 367.0817 Reuse projects.-

(6) After the reuse project is placed in service, the commission, <u>upon</u> by petition or on its own motion, may initiate a proceeding to true-up the costs of the reuse project and the resulting rates.

Section 51. Subsections (1) and (3) of section 367.082, Florida Statutes, are amended to read:

1838

367.082 Interim rates; procedure.-

The commission may, during any proceeding for a change 1839 (1)1840 of rates, upon its own motion, upon petition from any party, or 1841 by a tariff filing of a utility or a regulated company, 1842 authorize the collection of interim rates until the effective 1843 date of the final order. Such interim rates may be based upon a 1844 test period different from the test period used in the request 1845 for permanent rate relief. Upon application by a utility, the 1846 commission may use the projected test-year rate base when 1847 determining the interim rates or revenues subject to refund. To

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1848 establish a prima facie entitlement for interim relief, the 1849 commission, the petitioning party, the utility, or the regulated 1850 company shall demonstrate that the utility or the regulated 1851 company is earning outside the range of reasonableness on rate 1852 of return calculated in accordance with subsection (5).

(3) In granting such relief, the commission may, in an expedited hearing but within 60 days of the commencement of the proceeding, upon petition or upon its own motion, preclude the recovery of any extraordinary or imprudently incurred expenditures or, for good cause shown, increase the amount of the bond, escrow, letter of credit, or corporate undertaking.

Section 52. Subsection (1) of section 367.0822, Florida 1860 Statutes, is amended to read:

1861

367.0822 Limited proceedings.-

1862 Upon petition or by its own motion, the commission may (1)1863 conduct limited proceedings to consider, and act upon, any 1864 matter within its jurisdiction, including any matter the 1865 resolution of which requires a utility to adjust its rates. The 1866 commission shall determine the issues to be considered during 1867 such a proceeding and may grant or deny any request to expand 1868 the scope of the proceeding to include other related matters. 1869 However, unless the issue of rate of return is specifically 1870 addressed in the limited proceeding, the commission shall not adjust rates if the effect of the adjustment would be to change 1871 the last authorized rate of return. 1872

1873 Section 53. Section 367.083, Florida Statutes, is amended 1874 to read:

1875 367.083 Determination of official date of filing.-Within Page 67 of 90

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1876 30 days after receipt of an application, rate request, or other 1877 written document for which an official date of filing is to be established, the commission or its designee shall either 1878 1879 determine the official date of filing or issue a statement of 1880 deficiencies to the applicant, specifically listing why said applicant has failed to meet the minimum filing requirements. 1881 1882 Such statement of deficiencies shall be binding upon the commission to the extent that, once the deficiencies in the 1883 1884 statement are satisfied, the official date of filing shall be 1885 promptly established as provided herein. Thereafter, within 20 1886 days after the applicant indicates to the commission that it 1887 believes that it has met the minimum filing requirements, the 1888 commission or its designee shall either determine the official 1889 date of filing or issue another statement of deficiencies, 1890 specifically listing why the requirements have not been met, in 1891 which case this procedure shall be repeated until the applicant 1892 meets the minimum filing requirements and the official date of 1893 filing is established. When the commission initiates a 1894 proceeding upon request made by a person other than the utility, 1895 the official date of filing shall be the date upon which the 1896 order initiating the proceeding is issued.

1897 Section 54. Subsection (1) of section 367.101, Florida 1898 Statutes, is amended to read:

1899

367.101 Charges for service availability.-

(1) The commission shall set just and reasonable charges and conditions for service availability. The commission by rule may set standards for and levels of service-availability charges and service-availability conditions. Such charges and conditions

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1904 shall be just and reasonable. The commission shall, upon request 1905 or upon its own motion, <u>direct the office to</u> investigate 1906 agreements or proposals for charges and conditions for service 1907 availability and report the results to the commission.

1908 Section 55. Paragraphs (i) and (k) of subsection (1) and 1909 subsection (2) of section 367.121, Florida Statutes, are amended 1910 to read:

1911

367.121 Powers of commission and office.-

1912 (1) In the exercise of its jurisdiction, the commission1913 shall have power:

1914 (i) To require the filing of reports and other data by a 1915 public utility or its affiliated companies, including its parent company, regarding transactions or allocations of common costs, 1916 1917 among the utility and such affiliated companies. The commission 1918 may also require such reports or other data necessary to ensure 1919 that a utility's ratepayers do not subsidize nonutility 1920 activities. The authority of the commission to access records 1921 under this paragraph is granted subject to the limitations set 1922 forth in s. 350.011(3) and (4).

(k) To assess a utility for reasonable travel costs associated with reviewing the records of the utility and its affiliates when such records are kept out of state. The utility may bring the records back into the state for review.

(2) (a) The office commission or its duly authorized
representatives may, during all reasonable hours, enter upon any
premises occupied by any utility and set up and use thereon any
necessary apparatus and appliance for the purpose of making
investigations, inspections, examinations, and tests and

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exercising any power conferred by this chapter. Such utility shall have the right to be notified of and be represented at the making of such investigations, inspections, examinations, and tests.

1936 (b) The office may assess a utility for reasonable travel 1937 costs associated with reviewing the records of the utility and 1938 its affiliates when such records are kept out of state. The 1939 utility may bring the records back into the state for review.

1940 Section 56. Subsections (3) and (4) of section 367.122, 1941 Florida Statutes, are amended to read:

1942

367.122 Examination and testing of meters.-

1943 The commission shall establish reasonable fees to be (3)1944 paid for testing such meters on the request of the customers. 1945 Current utility customers or users may, at their discretion, pay 1946 the fee fixed by the commission at the time of the request or 1947 have the utility include the fee with their next regularly 1948 scheduled statement. However, the fee shall be paid by the 1949 utility and repaid to the customer or user if the meter is found 1950 defective or incorrect to the disadvantage of the customer or 1951 user in excess of the degree or amount of tolerance customarily 1952 allowed for such meters, or as may be provided for in rules and 1953 regulations of the commission. No fee may be charged for any 1954 such testing done by the commission or its representatives. The 1955 commission may designate the office to conduct testing on its 1956 behalf.

1957 (4) The commission <u>or the office, if designated by the</u>
 1958 <u>commission to conduct testing</u>, may purchase materials,
 1959 apparatus, and standard measuring instruments for such
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1960 examinations and tests.

1961 Section 57. Subsection (3) of section 367.145, Florida
1962 Statutes, is amended to read:

367.145 Regulatory assessment and application fees.-

(3) Fees collected by the commission pursuant to this section may only be used to cover the cost of <u>the commission and</u> the office in regulating water and wastewater systems. Fees collected by the commission pursuant to chapters 364 and 366 may not be used to pay the cost of regulating water and wastewater systems.

1970 Section 58. Subsections (1) and (2) of section 367.156,1971 Florida Statutes, are amended to read:

1972

1963

367.156 Public utility records; confidentiality.-

1973 The commission and the office shall continue to have (1)1974 reasonable access to all utility records and records of 1975 affiliated companies, including its parent company, regarding 1976 transactions or cost allocations among the utility and such 1977 affiliated companies, and such records necessary to ensure that 1978 a utility's ratepayers do not subsidize nonutility activities. 1979 Upon request of the utility or any other person, any records 1980 received by the commission or the office which are shown and 1981 found by the commission to be proprietary confidential business 1982 information shall be kept confidential and shall be exempt from s. 119.07(1). The authority of the commission to access records 1983 1984 under this section is granted subject to the limitations set forth in s. 350.011(3) and (4). 1985

1986 (2) Discovery in any docket or proceeding before the 1987 commission shall be in the manner provided for in Rule 1.280 of Page 71 of 90

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1988 the Florida Rules of Civil Procedure. Information which affects 1989 a utility's rates or cost of service shall be considered 1990 relevant for purposes of discovery in any docket or proceeding 1991 where the utility's rates or cost of service are at issue. The 1992 commission shall determine whether information requested in 1993 discovery affects a utility's rates or cost of service. Upon 1994 showing by a utility or other person and a finding by the 1995 commission that discovery will require the disclosure of 1996 proprietary confidential business information, the commission 1997 shall issue appropriate protective orders designating the manner 1998 for handling such information during the course of the 1999 proceeding and for protecting such information from disclosure 2000 outside the proceeding. Such proprietary confidential business 2001 information shall be exempt from s. 119.07(1). Any records 2002 provided pursuant to a discovery request for which proprietary 2003 confidential business information status is requested shall be 2004 treated by the commission, the Office of Regulatory Staff, and 2005 the Office of the Public Counsel, and any other party subject to 2006 the public records act as confidential and shall be exempt from 2007 s. 119.07(1), pending a formal ruling on such request by the 2008 commission or the return of the records to the person providing 2009 the records. Any record which has been determined to be 2010 proprietary confidential business information and is not entered 2011 into the official record of the proceeding must be returned to 2012 the person providing the record within 60 days after the final 2013 order, unless the final order is appealed. If the final order is 2014 appealed, any such record must be returned within 30 days after 2015 the decision on appeal. The commission shall adopt the necessary

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2016 rules to implement this provision.

2017 Section 59. Subsection (5) of section 367.171, Florida 2018 Statutes, is amended to read:

367.171 Effectiveness of this chapter.-

2020 When a utility becomes subject to regulation by a (5) 2021 county, all cases in which the utility is a party then pending 2022 before the commission, or in any court by appeal from any order 2023 of the commission, shall remain within the jurisdiction of the 2024 commission or court until disposed of in accordance with the law 2025 in effect on the day such case was filed by any party with the 2026 commission or initiated by the commission upon the petition of 2027 any party, whether or not the parties or the subject of any such 2028 case relates to a utility in a county wherein this chapter no 2029 longer applies.

2030 Section 60. Subsection (4) is added to section 368.05, 2031 Florida Statutes, to read:

2032

2019

368.05 Commission jurisdiction; rules.-

2033 (4) The commission may not, on its own motion, initiate 2034 any proceeding under this part. The authority of the commission 2035 to access records under this section is granted subject to the 2036 limitations set forth in s. 350.011(3) and (4).

2037 Section 61. Subsections (2) and (3) of section 368.061, 2038 Florida Statutes, are amended to read:

2039 368.061 Penalty.-

(2) Any such civil penalty may be compromised by the
 <u>commission</u> <del>commissioners</del>. In determining the amount of such
 penalty or the amount agreed upon in compromise, the
 appropriateness of such penalty to the size of the business of

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2044 the person charged, the gravity of the violation, and the good 2045 faith of the person charged in attempting to achieve compliance 2046 after notification of a violation shall be considered. Each 2047 penalty shall be a lien upon the real and personal property of 2048 said persons and enforceable by the commission as statutory 2049 liens under chapter 85, the proceeds of which shall be deposited 2050 in the general revenue fund of the state.

(3) The <u>commission</u> commissioners may, <u>upon petition</u> at their discretion, cause to be instituted in any court of competent jurisdiction in this state proceedings for injunction against any person subject to the provisions of this part to compel the observance of the provisions of this part or any rule, regulation, or requirement of the commission made thereunder.

2058 Section 62. Subsections (5) and (6) of section 368.103, 2059 Florida Statutes, are renumbered as subsections (6) and (7), 2060 respectively, and a new subsection (5) is added to that section 2061 to read:

2062 368.103 Definitions.—As used in ss. 368.101-368.112, the 2063 term:

(5) "Office" means the Office of Regulatory Staff.

2065 Section 63. Subsection (2) of section 368.106, Florida 2066 Statutes, is amended to read:

2067 368.106 Statement of intent to increase rates; major 2068 changes; hearing; suspension of rate schedules; determination of 2069 rate level.-

2070 (2) Except when a rate is deemed just and reasonable 2071 pursuant to s. 368.105(3), if there is filed with the commission

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2072 an initial rate, or a change or modification in any rate in 2073 effect, the commission shall, on complaint by any person whose 2074 substantial interests are affected by the rate, or may, <u>upon</u> 2075 <u>petition by the office</u> on its own motion, at any time before 2076 such rate would have taken effect, order a hearing pursuant to 2077 ss. 120.569 and 120.57 to determine whether the rate is just and 2078 reasonable.

2079 Section 64. Section 368.107, Florida Statutes, is amended 2080 to read:

2081 368.107 Unreasonable or violative existing rates and services.-If the commission, after reasonable notice and 2082 2083 hearing, upon petition by the office on its own motion or 2084 written complaint by any person who has a substantial interest, 2085 finds that any rate or service filed with the commission, 2086 including any rate filed pursuant to s. 368.105(3), whether or 2087 not being demanded, observed, charged, or collected by any 2088 natural gas transmission company for any service is unjust, 2089 unreasonable, or unduly discriminatory or preferential, or in 2090 any way in violation of any provision of law, the commission 2091 shall determine the just and reasonable rates, including maximum 2092 or minimum rates and services, to be thereafter observed and in 2093 force, and shall fix the same by order to be served on the 2094 natural gas transmission company. Those rates and services shall 2095 constitute the legal rates and services of the natural gas 2096 transmission company until changed as provided by ss. 368.101-2097 368.112.

2098 Section 65. Subsections (1) and (2) of section 368.108, 2099 Florida Statutes, are amended to read:

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2100

368.108 Confidentiality; discovery.-

2101 (1)The commission and the office shall continue to have 2102 reasonable access to all natural gas transmission company 2103 records and records of the natural gas transmission company's 2104 affiliated companies, including its parent company, regarding 2105 transactions or cost allocations among the natural gas 2106 transmission company and such affiliated companies, and such 2107 records necessary to ensure that a natural gas transmission 2108 company's ratepayers do not subsidize unregulated activities. 2109 Upon request of the natural gas transmission company or other 2110 person, any records received by the commission or the office 2111 which are shown and found by the commission to be proprietary 2112 confidential business information shall be confidential and 2113 exempt from s. 119.07(1). The authority of the commission to 2114 access records under this section is granted subject to the 2115 limitations set forth in s. 350.011(3) and (4).

2116 Discovery in any docket or proceeding before the (2)2117 commission shall be in the manner provided for in Rule 1.280 of 2118 the Florida Rules of Civil Procedure. Information which affects 2119 a natural gas transmission company's rates or cost of service 2120 shall be considered relevant for purposes of discovery in any 2121 docket or proceeding where the natural gas transmission 2122 company's rates or cost of service are at issue. The commission 2123 shall determine whether information requested in discovery 2124 affects a natural gas transmission company's rates or cost of 2125 service. Upon a showing by a natural gas transmission company or 2126 other person and a finding by the commission that discovery will require the disclosure of proprietary confidential business 2127

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2128 information, the commission shall issue appropriate protective 2129 orders designating the manner for handling such information 2130 during the course of the proceeding and for protecting such 2131 information from disclosure outside the proceeding. Such 2132 proprietary confidential business information shall be exempt 2133 from s. 119.07(1). Any records provided pursuant to a discovery 2134 request for which proprietary confidential business information 2135 status is requested shall be treated by the commission, the Office of Regulatory Staff, and the Office of the Public 2136 Counsel, and any other party subject to the public records law 2137 2138 as confidential and shall be exempt from s. 119.07(1) pending a formal ruling on such request by the commission or the return of 2139 the records to the person providing the records. Any record 2140 2141 which has been determined to be proprietary confidential business information and is not entered into the official record 2142 2143 of the proceeding must be returned to the person providing the record within 60 days after the final order, unless the final 2144 order is appealed. If the final order is appealed, any such 2145 2146 record must be returned within 30 days after the decision on appeal. The commission shall adopt the necessary rules to 2147 2148 implement this provision.

2149 Section 66. Section 368.1085, Florida Statutes, is amended 2150 to read:

2151 368.1085 Travel costs.—The <u>office</u> <del>commission</del> has the 2152 authority to assess a natural gas transmission company for 2153 reasonable travel costs associated with reviewing the records of 2154 the natural gas transmission company and its affiliates when 2155 such records are kept out of state. The natural gas transmission

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2156 company may bring the records back into the state for review.

2157 Section 67. Section 368.109, Florida Statutes, is amended 2158 to read:

2159 368.109 Regulatory assessment fees.-Each natural gas 2160 transmission company operating under ss. 368.101-368.112, for 2161 all or any part of the preceding 6-month period, shall pay to 2162 the commission, within 30 days following the end of each 6-month 2163 period, a fee that may not exceed 0.25 percent annually of its 2164 gross operating revenues derived from intrastate business 2165 excluding sales for resales to natural gas transmission 2166 companies, public utilities that supply gas, municipal gas 2167 utilities, and gas districts. The fee shall, to the extent practicable, be related to the cost of the commission and the 2168 2169 office in regulating such natural gas transmission companies.

2170 Section 68. Subsection (1) of section 403.519, Florida 2171 Statutes, is amended to read:

403.519 Exclusive forum for determination of need.-

(1) On request by an applicant or <u>upon petition by the</u>
Office of Regulatory Staff on its own motion, the commission
shall begin a proceeding to determine the need for an electrical
power plant subject to the Florida Electrical Power Plant Siting
Act.

2178 Section 69. Paragraph (a) of subsection (1) of section 2179 403.537, Florida Statutes, is amended to read:

2180 403.537 Determination of need for transmission line; 2181 powers and duties.-

(1) (a) Upon request by an applicant or upon <u>petition by</u> the Office of Regulatory Staff its own motion, the Florida

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2184 Public Service Commission shall schedule a public hearing, after 2185 notice, to determine the need for a transmission line regulated 2186 by the Florida Electric Transmission Line Siting Act, ss. 2187 403.52-403.5365. The notice shall be published at least 21 days 2188 before the date set for the hearing and shall be published by 2189 the applicant in at least one-quarter page size notice in 2190 newspapers of general circulation, and by the commission in the 2191 manner specified in chapter 120, by giving notice to counties 2192 and regional planning councils in whose jurisdiction the 2193 transmission line could be placed, and by giving notice to any 2194 persons who have requested to be placed on the mailing list of 2195 the commission for this purpose. Within 21 days after receipt of a request for determination by an applicant, the commission 2196 2197 shall set a date for the hearing. The hearing shall be held pursuant to s. 350.01 within 45 days after the filing of the 2198 2199 request, and a decision shall be rendered within 60 days after 2200 such filing.

2201 Section 70. Paragraph (a) of subsection (1) of section 2202 403.9422, Florida Statutes, is amended to read:

2203 403.9422 Determination of need for natural gas 2204 transmission pipeline; powers and duties.-

(1) (a) Upon request by an applicant or upon <u>petition by</u>
<u>the Office of Regulatory Staff</u> its own motion, the commission
shall schedule a public hearing, after notice, to determine the
need for a natural gas transmission pipeline regulated by ss.
403.9401-403.9425. Such notice shall be published at least 45
days before the date set for the hearing and shall be published
in at least one-quarter page size in newspapers of general

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2212 circulation and in the Florida Administrative Weekly, by giving 2213 notice to counties and regional planning councils in whose 2214 jurisdiction the natural gas transmission pipeline could be 2215 placed, and by giving notice to any persons who have requested 2216 to be placed on the mailing list of the commission for this 2217 purpose. Within 21 days after receipt of a request for 2218 determination by an applicant, the commission shall set a date 2219 for the hearing. The hearing shall be held pursuant to s. 350.01 2220 within 75 days after the filing of the request, and a decision 2221 shall be rendered within 90 days after such filing.

2222 Section 71. Subsection (6) of section 196.012, Florida 2223 Statutes, is amended to read:

196.012 Definitions.—For the purpose of this chapter, the following terms are defined as follows, except where the context clearly indicates otherwise:

2227 (6) Governmental, municipal, or public purpose or function 2228 shall be deemed to be served or performed when the lessee under 2229 any leasehold interest created in property of the United States, 2230 the state or any of its political subdivisions, or any municipality, agency, special district, authority, or other 2231 2232 public body corporate of the state is demonstrated to perform a 2233 function or serve a governmental purpose which could properly be 2234 performed or served by an appropriate governmental unit or which 2235 is demonstrated to perform a function or serve a purpose which 2236 would otherwise be a valid subject for the allocation of public 2237 funds. For purposes of the preceding sentence, an activity undertaken by a lessee which is permitted under the terms of its 2238 2239 lease of real property designated as an aviation area on an

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2240 airport layout plan which has been approved by the Federal Aviation Administration and which real property is used for the 2241 2242 administration, operation, business offices and activities 2243 related specifically thereto in connection with the conduct of 2244 an aircraft full service fixed base operation which provides 2245 goods and services to the general aviation public in the 2246 promotion of air commerce shall be deemed an activity which serves a governmental, municipal, or public purpose or function. 2247 2248 Any activity undertaken by a lessee which is permitted under the 2249 terms of its lease of real property designated as a public 2250 airport as defined in s. 332.004(14) by municipalities, 2251 agencies, special districts, authorities, or other public bodies 2252 corporate and public bodies politic of the state, a spaceport as 2253 defined in s. 331.303, or which is located in a deepwater port 2254 identified in s. 403.021(9)(b) and owned by one of the foregoing 2255 governmental units, subject to a leasehold or other possessory 2256 interest of a nongovernmental lessee that is deemed to perform 2257 an aviation, airport, aerospace, maritime, or port purpose or 2258 operation shall be deemed an activity that serves a 2259 governmental, municipal, or public purpose. The use by a lessee, 2260 licensee, or management company of real property or a portion 2261 thereof as a convention center, visitor center, sports facility 2262 with permanent seating, concert hall, arena, stadium, park, or 2263 beach is deemed a use that serves a governmental, municipal, or 2264 public purpose or function when access to the property is open 2265 to the general public with or without a charge for admission. If 2266 property deeded to a municipality by the United States is 2267 subject to a requirement that the Federal Government, through a Page 81 of 90

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2268 schedule established by the Secretary of the Interior, determine 2269 that the property is being maintained for public historic 2270 preservation, park, or recreational purposes and if those 2271 conditions are not met the property will revert back to the 2272 Federal Government, then such property shall be deemed to serve 2273 a municipal or public purpose. The term "governmental purpose" 2274 also includes a direct use of property on federal lands in 2275 connection with the Federal Government's Space Exploration 2276 Program or spaceport activities as defined in s. 212.02(22). 2277 Real property and tangible personal property owned by the 2278 Federal Government or Space Florida and used for defense and 2279 space exploration purposes or which is put to a use in support 2280 thereof shall be deemed to perform an essential national 2281 governmental purpose and shall be exempt. "Owned by the lessee" 2282 as used in this chapter does not include personal property, 2283 buildings, or other real property improvements used for the 2284 administration, operation, business offices and activities 2285 related specifically thereto in connection with the conduct of 2286 an aircraft full service fixed based operation which provides 2287 goods and services to the general aviation public in the 2288 promotion of air commerce provided that the real property is 2289 designated as an aviation area on an airport layout plan 2290 approved by the Federal Aviation Administration. For purposes of 2291 determination of "ownership," buildings and other real property 2292 improvements which will revert to the airport authority or other governmental unit upon expiration of the term of the lease shall 2293 2294 be deemed "owned" by the governmental unit and not the lessee. 2295 Providing two-way telecommunications services to the public for

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2296 hire by the use of a telecommunications facility, as defined in 2297 s. 364.02(16) + (15), and for which a certificate is required under 2298 chapter 364 does not constitute an exempt use for purposes of s. 2299 196.199, unless the telecommunications services are provided by 2300 the operator of a public-use airport, as defined in s. 332.004, 2301 for the operator's provision of telecommunications services for 2302 the airport or its tenants, concessionaires, or licensees, or 2303 unless the telecommunications services are provided by a public 2304 hospital.

2305 Section 72. Paragraph (b) of subsection (1) of section 2306 199.183, Florida Statutes, is amended to read:

2307

199.183 Taxpayers exempt from nonrecurring taxes.-

(1) Intangible personal property owned by this state or any of its political subdivisions or municipalities shall be exempt from taxation under this chapter. This exemption does not apply to:

2312 Property related to the provision of two-way (b) 2313 telecommunications services to the public for hire by the use of 2314 a telecommunications facility, as defined in s. 364.02(16)(15), and for which a certificate is required under chapter 364, when 2315 2316 the service is provided by any county, municipality, or other 2317 political subdivision of the state. Any immunity of any 2318 political subdivision of the state or other entity of local 2319 government from taxation of the property used to provide telecommunication services that is taxed as a result of this 2320 2321 paragraph is hereby waived. However, intangible personal 2322 property related to the provision of telecommunications services 2323 provided by the operator of a public-use airport, as defined in

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2324 s. 332.004, for the operator's provision of telecommunications 2325 services for the airport or its tenants, concessionaires, or 2326 licensees, and intangible personal property related to the 2327 provision of telecommunications services provided by a public 2328 hospital, are exempt from taxation under this chapter.

2329 Section 73. Subsection (6) of section 212.08, Florida 2330 Statutes, is amended to read:

2331 212.08 Sales, rental, use, consumption, distribution, and 2332 storage tax; specified exemptions.—The sale at retail, the 2333 rental, the use, the consumption, the distribution, and the 2334 storage to be used or consumed in this state of the following 2335 are hereby specifically exempt from the tax imposed by this 2336 chapter.

2337 (6) EXEMPTIONS; POLITICAL SUBDIVISIONS.-There are also 2338 exempt from the tax imposed by this chapter sales made to the 2339 United States Government, a state, or any county, municipality, 2340 or political subdivision of a state when payment is made 2341 directly to the dealer by the governmental entity. This 2342 exemption shall not inure to any transaction otherwise taxable 2343 under this chapter when payment is made by a government employee 2344 by any means, including, but not limited to, cash, check, or 2345 credit card when that employee is subsequently reimbursed by the 2346 governmental entity. This exemption does not include sales of 2347 tangible personal property made to contractors employed either 2348 directly or as agents of any such government or political 2349 subdivision thereof when such tangible personal property goes 2350 into or becomes a part of public works owned by such government 2351 or political subdivision. A determination whether a particular

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2352 transaction is properly characterized as an exempt sale to a government entity or a taxable sale to a contractor shall be 2353 2354 based on the substance of the transaction rather than the form 2355 in which the transaction is cast. The department shall adopt 2356 rules that give special consideration to factors that govern the 2357 status of the tangible personal property before its affixation 2358 to real property. In developing these rules, assumption of the 2359 risk of damage or loss is of paramount consideration in the 2360 determination. This exemption does not include sales, rental, 2361 use, consumption, or storage for use in any political 2362 subdivision or municipality in this state of machines and 2363 equipment and parts and accessories therefor used in the 2364 generation, transmission, or distribution of electrical energy 2365 by systems owned and operated by a political subdivision in this 2366 state for transmission or distribution expansion. Likewise 2367 exempt are charges for services rendered by radio and television 2368 stations, including line charges, talent fees, or license fees 2369 and charges for films, videotapes, and transcriptions used in 2370 producing radio or television broadcasts. The exemption provided 2371 in this subsection does not include sales, rental, use, 2372 consumption, or storage for use in any political subdivision or 2373 municipality in this state of machines and equipment and parts 2374 and accessories therefor used in providing two-way 2375 telecommunications services to the public for hire by the use of 2376 a telecommunications facility, as defined in s. 364.02(16)(15), 2377 and for which a certificate is required under chapter 364, which 2378 facility is owned and operated by any county, municipality, or 2379 other political subdivision of the state. Any immunity of any

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2380 political subdivision of the state or other entity of local government from taxation of the property used to provide 2381 2382 telecommunication services that is taxed as a result of this 2383 section is hereby waived. However, the exemption provided in 2384 this subsection includes transactions taxable under this chapter 2385 which are for use by the operator of a public-use airport, as 2386 defined in s. 332.004, in providing such telecommunications 2387 services for the airport or its tenants, concessionaires, or 2388 licensees, or which are for use by a public hospital for the 2389 provision of such telecommunications services.

2390 Section 74. Paragraph (b) of subsection (2) of section 2391 288.0655, Florida Statutes, is amended to read:

288.0655 Rural Infrastructure Fund.-

(2)

2392

2393

To facilitate access of rural communities and rural 2394 (b) 2395 areas of critical economic concern as defined by the Rural 2396 Economic Development Initiative to infrastructure funding 2397 programs of the Federal Government, such as those offered by the 2398 United States Department of Agriculture and the United States 2399 Department of Commerce, and state programs, including those 2400 offered by Rural Economic Development Initiative agencies, and 2401 to facilitate local government or private infrastructure funding 2402 efforts, the office may award grants for up to 30 percent of the 2403 total infrastructure project cost. If an application for funding 2404 is for a catalyst site, as defined in s. 288.0656, the office 2405 may award grants for up to 40 percent of the total 2406 infrastructure project cost. Eligible projects must be related 2407 to specific job-creation or job-retention opportunities.

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2408 Eligible projects may also include improving any inadequate 2409 infrastructure that has resulted in regulatory action that 2410 prohibits economic or community growth or reducing the costs to 2411 community users of proposed infrastructure improvements that 2412 exceed such costs in comparable communities. Eligible uses of 2413 funds shall include improvements to public infrastructure for 2414 industrial or commercial sites and upgrades to or development of 2415 public tourism infrastructure. Authorized infrastructure may 2416 include the following public or public-private partnership 2417 facilities: storm water systems; telecommunications facilities; 2418 broadband facilities; roads or other remedies to transportation 2419 impediments; nature-based tourism facilities; or other physical 2420 requirements necessary to facilitate tourism, trade, and 2421 economic development activities in the community. Authorized 2422 infrastructure may also include publicly or privately owned 2423 self-powered nature-based tourism facilities, publicly owned 2424 telecommunications facilities, and broadband facilities, and 2425 additions to the distribution facilities of the existing natural 2426 gas utility as defined in s. 366.04(3)(c), the existing electric 2427 utility as defined in s. 366.02, or the existing water or 2428 wastewater utility as defined in s.  $367.021(13)\frac{(12)}{(12)}$ , or any 2429 other existing water or wastewater facility, which owns a gas or 2430 electric distribution system or a water or wastewater system in 2431 this state where:

2432 1. A contribution-in-aid of construction is required to 2433 serve public or public-private partnership facilities under the 2434 tariffs of any natural gas, electric, water, or wastewater 2435 utility as defined herein; and

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2436 2. Such utilities as defined herein are willing and able 2437 to provide such service.

2438 Section 75. Subsection (8) of section 290.007, Florida 2439 Statutes, is amended to read:

2440 290.007 State incentives available in enterprise zones.-2441 The following incentives are provided by the state to encourage 2442 the revitalization of enterprise zones:

2443 Notwithstanding any law to the contrary, the Public (8) 2444 Service Commission may allow public utilities and 2445 telecommunications companies to grant discounts of up to 50 2446 percent on tariffed rates for services to small businesses 2447 located in an enterprise zone designated pursuant to s. 2448 290.0065. Such discounts may be granted for a period not to 2449 exceed 5 years. For purposes of this subsection, the term 2450 "public utility" has the same meaning as in s. 366.02(1) and the 2451 term "telecommunications company" has the same meaning as in s. 2452 364.02(15)(14).

2453 Section 76. Subsection (4) of section 364.602, Florida 2454 Statutes, is amended to read:

2455

364.602 Definitions.-For purposes of this part:

2456 "Originating party" means any person, firm, (4) corporation, or other entity, including a telecommunications 2457 2458 company or a billing clearinghouse, that provides any 2459 telecommunications service or information service to a customer or bills a customer through a billing party, except the term 2460 2461 "originating party" does not include any entity specifically 2462 exempted from the definition of "telecommunications company" as 2463 provided in s. 364.02(15)(14).

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2464 Section 77. Subsection (5) of section 489.103, Florida 2465 Statutes, is amended to read:

2466

489.103 Exemptions.-This part does not apply to:

2467 (5) Public utilities, including special gas districts as 2468 defined in chapter 189, telecommunications companies as defined 2469 in s. 364.02(15)(14), and natural gas transmission companies as 2470 defined in s. 368.103(4), on construction, maintenance, and 2471 development work performed by their employees, which work, 2472 including, but not limited to, work on bridges, roads, streets, 2473 highways, or railroads, is incidental to their business. The 2474 board shall define, by rule, the term "incidental to their 2475 business" for purposes of this subsection.

2476 Section 78. Section 624.105, Florida Statutes, is amended 2477 to read:

2478 624.105 Waiver of customer liability.-Any regulated 2479 company as defined in s. 350.111, any electric utility as 2480 defined in s. 366.02(2), any utility as defined in s. 2481 367.021(13)(12) or s. 367.022(2) and (7), and any provider of 2482 communications services as defined in s. 202.11(2) may charge 2483 for and include an optional waiver of liability provision in 2484 their customer contracts under which the entity agrees to waive 2485 all or a portion of the customer's liability for service from 2486 the entity for a defined period in the event of the customer's 2487 call to active military service, death, disability, involuntary unemployment, qualification for family leave, or similar 2488 2489 qualifying event or condition. Such provisions may not be 2490 effective in the customer's contract with the entity unless 2491 affirmatively elected by the customer. No such provision shall

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2492 constitute insurance so long as the provision is a contract 2493 between the entity and its customer.

2494 Section 79. This act shall take effect October 1, 2010.

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