

Amendment No.

CHAMBER ACTION

Senate

House

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Representative Jones offered the following:

Amendment

Remove lines 484-492 and insert:

(f) Grievance resolution.—Each plan shall establish and the agency shall approve an internal process for reviewing and responding to grievances from enrollees consistent with the requirements of s. 641.511. Each plan shall submit quarterly reports on the number, description, and outcome of grievances filed by enrollees. The agency shall maintain a process for provider service networks consistent with s. 408.7056.