$\boldsymbol{B}\boldsymbol{y}$ the Committee on Criminal Justice; and Senators Bennett and Fasano

A bill to be entitled

591-02484-10

1

2010844c1

2 An act relating to insurance; providing a short title; 3 amending s. 624.310, F.S.; expanding the definition of 4 "affiliated party" to include certain third-party 5 marketers; amending s. 626.025, F.S.; including family 6 members of insurance agents in a prohibition related 7 to the transaction of life insurance; amending s. 8 626.621, F.S.; expanding grounds for discretionary 9 refusal, suspension, or revocation of certain 10 licenses; amending s. 626.641, F.S.; prohibiting the 11 Department of Financial Services from issuing certain 12 licenses in certain circumstances; amending s. 13 626.798, F.S.; prohibiting a family member of a life 14 insurance agent from being a beneficiary of certain 15 policies; amending s. 626.9521, F.S.; increasing the 16 administrative fine that may be imposed for each 17 willful violation of the offenses of twisting and 18 churning; increasing the administrative fine that may 19 be imposed for each willful violation of the offense 20 of submitting fraudulent signatures on an application 21 or policy-related document; providing that the fact that a licensee made a reasonable effort to ascertain 22 23 a customer's age at the time of an insurance 24 application does not constitute a defense to certain 25 violations of state law; authorizing the use of video 26 depositions in certain circumstances; amending s. 27 626.99, F.S.; extending the unconditional refund 28 period for fixed annuity contracts and variable or 29 market value annuity contracts for customers 65 years

Page 1 of 12

591-02484-10 2010844c1 30 of age or older; requiring that the unconditional 31 refund amount for a variable or market value annuity 32 contract be equal to the cash surrender value provided 33 in the contract, plus any fees or charges deducted 34 from the premiums or imposed under the contract; 35 providing for applicability of certain provisions; 36 requiring that an insurer provide a prospective 37 purchaser of an annuity policy with a buyer's guide to annuities; requiring that such buyer's guide contain 38 certain information; requiring that an insurer attach 39 40 a cover page to an annuity policy informing the 41 purchaser of the unconditional refund period; 42 requiring that the cover page provide other specified 43 information; amending s. 627.4554, F.S.; defining the 44 term "accredited investor"; authorizing the Department 45 of Financial Services to order an insurance agent to 46 pay monetary restitution to a senior consumer under 47 certain circumstances; limiting the amount of such 48 restitution; prohibiting an annuity contract issued to a senior consumer from containing a surrender or 49 50 deferred sales charge for withdrawal of funds from an 51 annuity in excess of a specified maximum amount; 52 providing for the periodic reduction of such charge; 53 providing an effective date. 54 55 Be It Enacted by the Legislature of the State of Florida: 56 57 Section 1. This act may be cited as the "Safeguard Our 58 Seniors Act."

Page 2 of 12

591-02484-10 2010844c1 59 Section 2. Paragraph (a) of subsection (1) of section 60 624.310, Florida Statutes, is amended to read: 624.310 Enforcement; cease and desist orders; removal of 61 62 certain persons; fines.-63 (1) DEFINITIONS.-For the purposes of this section, the 64 term: (a) "Affiliated party" means any person who directs or 65 participates in the conduct of the affairs of a licensee and who 66 is: 67 1. A director, officer, employee, trustee, committee 68 member, or controlling stockholder of a licensee or a subsidiary 69 70 or service corporation of the licensee, other than a controlling 71 stockholder which is a holding company, or an agent of a 72 licensee or a subsidiary or service corporation of the licensee; 73 2. A person who has filed or is required to file a 74 statement or any other information required to be filed under s. 75 628.461 or s. 628.4615; 76 3. A stockholder, other than a stockholder that is a 77 holding company of the licensee, who participates in the conduct of the affairs of the licensee; or 78 79 4. An independent contractor who: 80 a. Renders a written opinion required by the laws of this 81 state under her or his professional credentials on behalf of the licensee, which opinion is reasonably relied on by the 82 83 department or office in the performance of its duties; or 84 b. Affirmatively and knowingly conceals facts, through a 85 written misrepresentation to the department or office, with 86 knowledge that such misrepresentation: 87 (I) Constitutes a violation of the insurance code or a

Page 3 of 12

CODING: Words stricken are deletions; words underlined are additions.

CS for SB 844

	591-02484-10 2010844c1
88	lawful rule or order of the department, commission, or office;
89	and
90	(II) Directly and materially endangers the ability of the
91	licensee to meet its obligations to policyholders; or-
92	5. A third-party marketer who aids or abets a licensee in a
93	violation of the insurance code relating to the sale of an
94	annuity to a person 65 years of age or older.
95	
96	For the purposes of this subparagraph, any representation of
97	fact made by an independent contractor on behalf of a licensee,
98	affirmatively communicated as a representation of the licensee
99	to the independent contractor, shall not be considered a
100	misrepresentation by the independent contractor.
101	Section 3. Subsection (13) of section 626.025, Florida
102	Statutes, is amended to read:
103	626.025 Consumer protectionsTo transact insurance, agents
104	shall comply with consumer protection laws, including the
105	following, as applicable:
106	(13) The prohibition against the designation of a life
107	insurance agent <u>or his or her family member</u> as the beneficiary
108	of life insurance policy sold to an individual other than a
109	family member under s. 626.798.
110	Section 4. Subsection (13) is added to section 626.621,
111	Florida Statutes, to read:
112	626.621 Grounds for discretionary refusal, suspension, or
113	revocation of agent's, adjuster's, customer representative's,
114	service representative's, or managing general agent's license or
115	appointmentThe department may, in its discretion, deny an
116	application for, suspend, revoke, or refuse to renew or continue

Page 4 of 12

	591-02484-10 2010844c1
117	the license or appointment of any applicant, agent, adjuster,
118	customer representative, service representative, or managing
119	general agent, and it may suspend or revoke the eligibility to
120	hold a license or appointment of any such person, if it finds
121	that as to the applicant, licensee, or appointee any one or more
122	of the following applicable grounds exist under circumstances
123	for which such denial, suspension, revocation, or refusal is not
124	mandatory under s. 626.611:
125	(13) Has been the subject of or has had a license, permit,
126	appointment, registration, or other authority to conduct
127	business subject to any decision, finding, injunction,
128	suspension, prohibition, revocation, denial, judgment, final
129	agency action, or administrative order by any court of competent
130	jurisdiction, administrative law proceeding, state agency,
131	federal agency, national securities, commodities, or option
132	exchange, or national securities, commodities, or option
133	association involving a violation of any federal or state
134	securities or commodities law or any rule or regulation adopted
135	thereunder, or a violation of any rule or regulation of any
136	national securities, commodities, or options exchange or
137	national securities, commodities, or options association.
138	Section 5. Subsection (3) of section 626.641, Florida
139	Statutes, is amended to read:
140	626.641 Duration of suspension or revocation
141	(3) <u>(a)</u> If <u>any of an individual's</u> licenses as <u>an</u> agent or
142	customer representative, or the eligibility to hold <u>such license</u>
143	or licenses has same, as to the same individual have been
144	revoked at two separate times, the department <u>may</u> shall not
145	thereafter grant or issue any license under this code as to such

Page 5 of 12

591-02484-10 2010844c1 146 individual. 147 (b) If a license as an agent or customer representative or the eligibility to hold such a license has been revoked 148 149 resulting from the solicitation or sale of an insurance product 150 to a person 65 years of age or older, the department may not 151 thereafter grant or issue any license under this code to such 152 individual. Section 6. Section 626.798, Florida Statutes, is amended to 153 154 read: 155 626.798 Life agent as beneficiary; prohibition.-No life 156 agent shall, with respect to the placement of life insurance 157 coverage with a life insurer covering the life of a person who 158 is not a family member of the agent, handle in his or her 159 capacity as a life agent the placement of such coverage when the 160 agent placing the coverage or a family member of such agent receives a commission therefor and is the named beneficiary 161 162 under the life insurance policy, unless the life agent or family 163 member has an insurable interest in the life of such person. For 164 the purposes of this section, the phrase "not a family member," 165 with respect to a life agent, means an individual who is not 166 related to the life agent as father, mother, son, daughter, 167 brother, sister, grandfather, grandmother, uncle, aunt, first cousin, nephew, niece, husband, wife, father-in-law, mother-in-168 law, brother-in-law, sister-in-law, stepfather, stepmother, 169 170 stepson, stepdaughter, stepbrother, stepsister, half brother, or 171 half sister. For the purposes of this section, the term 172 "insurable interest" means that the life agent has an actual, 173 lawful, and substantial economic interest in the safety and 174 preservation of the life of the insured or a reasonable

Page 6 of 12

_	591-02484-10 2010844c1
175	expectation of benefit or advantage from the continued life of
176	the insured.
177	Section 7. Paragraphs (a) and (b) of subsection (3) of
178	section 626.9521, Florida Statutes, are amended, and subsections
179	(4) and (5) are added to that section, to read:
180	626.9521 Unfair methods of competition and unfair or
181	deceptive acts or practices prohibited; penalties
182	(3)(a) If a person violates s. 626.9541(1)(l), the offense
183	known as "twisting," or violates s. $626.9541(1)(aa)$, the offense
184	known as "churning," the person commits a misdemeanor of the
185	first degree, punishable as provided in s. 775.082, and an
186	administrative fine not greater than \$5,000 shall be imposed for
187	each nonwillful violation or an administrative fine not greater
188	than <u>\$75,000</u> \$40,000 shall be imposed for each willful
189	violation. To impose criminal penalties under this paragraph,
190	the practice of "churning" or "twisting" must involve fraudulent
191	conduct.
192	(b) If a person violates s. 626.9541(1)(ee) by willfully
193	submitting fraudulent signatures on an application or policy-
194	related document, the person commits a felony of the third
195	degree, punishable as provided in s. 775.082, and an
196	administrative fine not greater than \$5,000 shall be imposed for
197	each nonwillful violation or an administrative fine not greater
198	than <u>\$75,000</u> \$40,000 shall be imposed for each willful
199	violation.
200	(4) The fact that the licensee made a reasonable effort to
201	ascertain the consumer's age at the time an insurance
202	application is completed does not constitute a defense to a
203	violation of this section.

Page 7 of 12

591-02484-10 2010844c1 204 (5) If a consumer who is a senior citizen is a victim, a 205 video deposition of the victim may be used for any purpose in 206 any administrative proceeding conducted pursuant to chapter 120 207 if all parties are given proper notice of the deposition in 208 accordance with the Florida Rules of Civil Procedure. 209 Section 8. Subsection (4) of section 626.99, Florida 210 Statutes, is amended to read: 211 626.99 Life insurance solicitation.-(4) DISCLOSURE REQUIREMENTS.-212 213 (a) The insurer shall provide to each prospective purchaser a buyer's guide and a policy summary prior to accepting the 214 215 applicant's initial premium or premium deposit, unless the 216 policy for which application is made provides an unconditional 217 refund for a period of at least 14 days, or unless the policy 218 summary contains an offer of such an unconditional refund. $_{ au}$ In 219 these instances, which event the buyer's guide and policy 220 summary must be delivered with the policy or prior to delivery 221 of the policy. 222 (b) With respect to annuities, the insurer shall provide to 223 each prospective purchaser a buyer's quide to annuities 224 developed by the department and a contract summary before 225 accepting any payment for the contract. as provided in the 226 National Association of Insurance Commissioners (NAIC) Model 227 Annuity and Deposit Fund Regulation and The policy must provide 228 an unconditional refund for a period of at least 14 days. If the 229 prospective owner of an annuity contract is 65 years of age or 230 older: 231 1. An unconditional refund of premiums paid for a fixed 232 annuity contract, including any contract fees or charges, must

Page 8 of 12

591-02484-10 2010844c1 233 be available for a period of 30 days; and 234 2. An unconditional refund for variable or market value 235 annuity contracts must be available for a period of 30 days. The 236 unconditional refund shall be equal to the cash surrender value 237 provided in the annuity contract, plus any fees or charges 238 deducted from the premiums or imposed under the contract. This 239 subparagraph does not apply if the prospective owner is an accredited investor, as defined in Regulation D as adopted by 240 241 the United States Securities and Exchange Commission. 2.42 (c) The insurer shall attach a cover page to any annuity policy informing the purchaser of the unconditional refund 243

policy informing the purchaser of the unconditional refund period prescribed in paragraph (b). The cover page must also provide contact information for the issuing company and the selling agent, the department's toll-free help line, and any other information required by the department by rule. The cover page is part of the contract and is subject to review by the office pursuant to s. 627.410.

250 (d) (b) The insurer shall provide a buyer's guide and a 251 policy summary to any prospective purchaser upon request.

Section 9. Subsections (3) and (5) of section 627.4554, Florida Statutes, as amended by section 9 of chapter 2008-237, Laws of Florida, are amended, present subsection (9) of that section is renumbered as subsection (10), and a new subsection (9) is added to that section, to read:

257

627.4554 Annuity investments by seniors.-

258 259 027.4004 Minutey investments by Seniors.

(3) DEFINITIONS.—For purposes of this section, the term:(a) "Annuity contract" means a fixed annuity, equity

260 indexed annuity, fixed equity indexed annuity, or variable 261 annuity that is individually solicited, whether the product is

Page 9 of 12

591-02484-10 2010844c1 262 classified as an individual annuity or a group annuity. 263 (b) "Accredited investor" means any person who comes within 264 any of the following categories, or who the issuer reasonably 265 believes comes within any of the following categories, at the 266 time of the sale of an annuity to that person: 267 1. The person's net worth or joint net worth with his or 268 her spouse, at the time of the purchase, exceeds \$1 million; or 269 2. The person had an individual income in excess of 270 \$200,000 in each of the 2 most recent years, or joint income 271 with his or her spouse in excess of \$300,000 in each of those 272 years, and has a reasonable expectation of reaching the same 273 income level in the current year. 274 (c) (b) "Recommendation" means advice provided by an 275 insurance agent, or an insurer if no insurance agent is 276 involved, to an individual senior consumer which results in a 277 purchase or exchange of an annuity in accordance with that 278 advice. (d) (c) "Senior consumer" means a person 65 years of age or 279 older. In the event of a joint purchase by more than one party, 280 281 a purchaser is considered to be a senior consumer if any of the

282 parties is age 65 or older.

283

(5) MITIGATION OF RESPONSIBILITY.-

(a) The office may order an insurer to take reasonably
appropriate corrective action, including rescission of the
policy or contract and a full refund of the premiums paid or the
accumulation value, whichever is greater, for any senior
consumer harmed by a violation of this section by the insurer or
the insurer's insurance agent.

290

(b) The department may order:

Page 10 of 12

591-02484-10 2010844c1 291 1. An insurance agent to take reasonably appropriate 292 corrective action, including monetary restitution of penalties 293 or fees incurred by the senior consumer, for any senior consumer harmed by a violation of this section by the insurance agent. 294 295 2. A managing general agency or insurance agency that 296 employs or contracts with an insurance agent to sell or solicit 297 the sale of annuities to senior consumers to take reasonably 298 appropriate corrective action for any senior consumer harmed by 299 a violation of this section by the insurance agent. (c) The department shall, in addition to any other penalty 300 301 authorized under chapter 626, order an insurance agent to pay 302 restitution to any senior consumer who has been deprived of money by the agent's misappropriation, conversion, or unlawful 303 304 withholding of moneys belonging to the senior consumer in the 305 course of a transaction involving annuities. The amount of 306 restitution required to be paid pursuant to this paragraph may 307 not exceed the amount misappropriated, converted, or unlawfully 308 withheld. This paragraph does not limit or restrict a person's 309 right to seek other remedies as provided by law. 310 (d) (c) Any applicable penalty under the Florida Insurance 311 Code for a violation of paragraph (4)(a), paragraph (4)(b), or 312 subparagraph (4)(c)2. may be reduced or eliminated, according to 313 a schedule adopted by the office or the department, as appropriate, if corrective action for the senior consumer was 314 315 taken promptly after a violation was discovered. (9) PROHIBITED CHARGES. - An annuity contract issued to a 316 317 senior consumer may not contain a surrender or deferred sales 318 charge for a withdrawal of money from an annuity exceeding 10 319 percent of the amount withdrawn. The charge shall be reduced

Page 11 of 12

	591-02484-10 2010844c1
320	annually by 1 percent so that no surrender or deferred sales
321	charge exists after the end of the 10th policy year or at any
322	time thereafter. This subsection does not apply to annuities
323	purchased by an accredited investor or to those annuities
324	specified in paragraph (7)(b).
325	Section 10. This act shall take effect July 1, 2010.