Bill No. CS/CS/CS/SB 408 (2011)

1	Amendment No. CHAMBER ACTION
	Senate House
	•
1	Representative Wood offered the following:
2	
3	Amendment (with title amendment)
4	Remove everything after the enacting clause and insert:
5	Section 1. Subsection (2) of section 95.11, Florida
6	Statutes, is amended to read:
7	95.11 Limitations other than for the recovery of real
8	propertyActions other than for recovery of real property shall
9	be commenced as follows:
10	(2) WITHIN FIVE YEARS.—
11	(a) An action on a judgment or decree of any court, not of
12	record, of this state or any court of the United States, any
13	other state or territory in the United States, or a foreign
14	country.
15	(b) A legal or equitable action on a contract, obligation,
16	or liability founded on a written instrument, except for an
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17	action to enforce a claim against a payment bond, which shall be
18	governed by the applicable provisions of ss. 255.05(10) and
19	713.23(1)(e).
20	(c) An action to foreclose a mortgage.
21	(d) An action alleging a willful violation of s. 448.110.
22	(e) Notwithstanding paragraph (b), an action for breach of
23	a property insurance contract, with the period running from the
24	date of loss.
25	Section 2. Effective June 1, 2011, paragraph (d) of
26	subsection (2) of section 215.555, Florida Statutes, is amended
27	to read:
28	215.555 Florida Hurricane Catastrophe Fund
29	(2) DEFINITIONSAs used in this section:
30	(d) "Losses" means <u>all</u> direct incurred losses under
31	covered policies, <u>including</u> which shall include losses for
32	additional living expenses not to exceed 40 percent of the
33	insured value of a residential structure or its contents and
34	amounts paid as fees on behalf of or inuring to the benefit of a
35	policyholder shall exclude loss adjustment expenses . <u>The term</u>
36	"Losses" does not include <u>:</u>
37	<u>1.</u> Losses for fair rental value, loss of rent or rental
38	income, or business interruption losses <u>;</u>
39	2. Losses under liability coverages;
40	3. Property losses that are proximately caused by any
41	peril other than a covered event, including, but not limited to,
42	fire, theft, flood or rising water, or windstorm that does not
43	constitute a covered event;
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44	4. Amounts paid as the result of a voluntary expansion of
45	coverage by the insurer, including, but not limited to, a waiver
46	of an applicable deductible;
47	5. Amounts paid to reimburse a policyholder for
48	condominium association or homeowners' association loss
49	assessments or under similar coverages for contractual
50	liabilities;
51	6. Amounts paid as bad faith awards, punitive damage
52	awards, or other court-imposed fines, sanctions, or penalties;
53	7. Amounts in excess of the coverage limits under the
54	covered policy; or
55	8. Allocated or unallocated loss adjustment expenses.
56	Section 3. The amendment to s. 215.555, Florida Statutes,
57	made by this act applies first to the Florida Hurricane
58	Catastrophe Fund reimbursement contract that takes effect June
59	<u>1, 2011.</u>
60	Section 4. Subsection (12) is added to section 215.5595,
61	Florida Statutes, to read:
62	215.5595 Insurance Capital Build-Up Incentive Program
63	(12) The insurer may request that the board renegotiate
64	the terms of any surplus note issued under this section before
65	January 1, 2011. The request must be submitted to the board by
66	January 1, 2012. If the insurer agrees to accelerate the payment
67	period of the note by at least 5 years, the board must agree to
68	exempt the insurer from the premium-to-surplus ratios required
69	under paragraph (2)(d). If the insurer agrees to an acceleration
70	of the payment period for less than 5 years, the board may,
71	after consultation with the Office of Insurance Regulation,
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72	Amendment No. agree to an appropriate revision of the premium-to-surplus
73	ratios required under paragraph (2) (d) for the remaining term of
74	the note if the revised ratios are not lower than a minimum
75	writing ratio of net premium to surplus of at least 1 to 1 and,
76	alternatively, a minimum writing ratio of gross premium to
77	surplus of at least 3 to 1.
78	Section 5. Section 624.407, Florida Statutes, is amended
79	to read:
80	624.407 <u>Surplus</u> Capital funds required; new insurers.—
81	(1) To receive authority to transact any one kind or
82	combinations of kinds of insurance, as defined in part V of this
83	chapter, an insurer applying for its original certificate of
84	authority in this state after the effective date of this section
85	shall possess surplus as to policyholders <u>at least</u> not less than
86	the greater of:
87	(a) Five million dollars For a property and casualty
88	insurer, \$5 million, or \$2.5 million for any other insurer;
89	(b) For life insurers, 4 percent of the insurer's total
90	liabilities;
91	(c) For life and health insurers, 4 percent of the
92	insurer's total liabilities, plus 6 percent of the insurer's
93	liabilities relative to health insurance; or
94	(d) For all insurers other than life insurers and life and
95	health insurers, 10 percent of the insurer's total liabilities;
96	or
97	(e) Notwithstanding paragraph (a) or paragraph (d), for a
98	domestic insurer that transacts residential property insurance
99	and is:
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Amendment No. 100 1. Not a wholly owned subsidiary of an insurer domiciled 101 in any other state, \$15 million. 2. however, a domestic insurer that transacts residential 102 103 property insurance and is A wholly owned subsidiary of an 104 insurer domiciled in any other state, shall possess surplus as 105 to policyholders of at least \$50 million. 106 (2) Notwithstanding subsection (1), a new insurer may not be required, but no insurer shall be required under this 107 108 subsection to have surplus as to policyholders greater than \$100 109 million. 110 (3) (3) (2) The requirements of this section shall be based 111 upon all the kinds of insurance actually transacted or to be 112 transacted by the insurer in any and all areas in which it operates, whether or not only a portion of such kinds of 113 insurance are to be transacted in this state. 114 115 (4) (3) As to surplus as to policyholders required for qualification to transact one or more kinds of insurance, 116 117 domestic mutual insurers are governed by chapter 628, and 118 domestic reciprocal insurers are governed by chapter 629. 119 (5) (4) For the purposes of this section, liabilities do shall not include liabilities required under s. 625.041(4). For 120 121 purposes of computing minimum surplus as to policyholders 122 pursuant to s. 625.305(1), liabilities shall include liabilities required under s. 625.041(4). 123 124 (5) The provisions of this section, as amended by this 125 act, shall apply only to insurers applying for a certificate of 126 authority on or after the effective date of this act. 844961

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Section 6. Section 624.408, Florida Statutes, is amended 127 128 to read: 129 624.408 Surplus as to policyholders required; current new 130 and existing insurers.-131 (1) (a) To maintain a certificate of authority to transact 132 any one kind or combinations of kinds of insurance, as defined in part V of this chapter, an insurer in this state must $\frac{1}{2}$ 133 134 at all times maintain surplus as to policyholders at least not 135 less than the greater of: 136 (a) 1. Except as provided in paragraphs (e), (f), and (g) 137 subparagraph 5. and paragraph (b), \$1.5 million.; 138 (b) $\frac{2}{2}$. For life insurers, 4 percent of the insurer's total 139 liabilities.+ (c) 3. For life and health insurers, 4 percent of the 140 insurer's total liabilities plus 6 percent of the insurer's 141 142 liabilities relative to health insurance.; or 143 (d) 4. For all insurers other than mortgage guaranty insurers, life insurers, and life and health insurers, 10 144 percent of the insurer's total liabilities. 145 146 (e) 5. For property and casualty insurers, \$4 million, 147 except for property and casualty insurers authorized to 148 underwrite any line of residential property insurance. 149 (f) (b) For residential any property insurers not and 150 casualty insurer holding a certificate of authority before July 151 1, 2011 on December 1, 1993, \$15 million. the 152 (g) For residential property insurers holding a certificate of authority before July 1, 2011, and until June 30, 153

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154	Amendment No. 2016, \$5 million; on or after July 1, 2016, and until June 30,
155	2021, \$10 million; on or after July 1, 2021, \$15 million.
156	
157	The office may reduce the surplus requirement in paragraphs (f)
158	and (g) if the insurer is not writing new business, has premiums
159	in force of less than \$1 million per year in residential
160	property insurance, or is a mutual insurance company. following
161	amounts apply instead of the \$4 million required by subparagraph
162	(a)5.:
163	1. On December 31, 2001, and until December 30, 2002, \$3
164	million.
165	2. On December 31, 2002, and until December 30, 2003,
166	\$3.25 million.
167	3. On December 31, 2003, and until December 30, 2004, \$3.6
168	million.
169	4. On December 31, 2004, and thereafter, \$4 million.
170	(2) For purposes of this section, liabilities <u>do</u> shall not
171	include liabilities required under s. 625.041(4). For purposes
172	of computing minimum surplus as to policyholders pursuant to s.
173	625.305(1), liabilities shall include liabilities required under
174	s. 625.041(4).
175	(3) This section does not require an No insurer shall be
176	required under this section to have surplus as to policyholders
177	greater than \$100 million.
178	(4) A mortgage guaranty insurer shall maintain a minimum
179	surplus as required by s. 635.042.
180	Section 7. Effective June 1, 2011, section 626.854,
181	Florida Statutes, is amended to read:
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Amendment No.

182 626.854 "Public adjuster" defined; prohibitions.—The 183 Legislature finds that it is necessary for the protection of the 184 public to regulate public insurance adjusters and to prevent the 185 unauthorized practice of law.

A "public adjuster" is any person, except a duly 186 (1)187 licensed attorney at law as hereinafter in s. 626.860 provided, 188 who, for money, commission, or any other thing of value, 189 prepares, completes, or files an insurance claim form for an 190 insured or third-party claimant or who, for money, commission, or any other thing of value, acts or aids in any manner on 191 192 behalf of an insured or third-party claimant in negotiating for 193 or effecting the settlement of a claim or claims for loss or 194 damage covered by an insurance contract or who advertises for employment as an adjuster of such claims, and also includes any 195 person who, for money, commission, or any other thing of value, 196 solicits, investigates, or adjusts such claims on behalf of any 197 198 such public adjuster.

199

(2) This definition does not apply to:

(a) A licensed health care provider or employee thereof
who prepares or files a health insurance claim form on behalf of
a patient.

(b) A person who files a health claim on behalf of anotherand does so without compensation.

(3) A public adjuster may not give legal advice. A public
adjuster may not act on behalf of or aid any person in
negotiating or settling a claim relating to bodily injury,
death, or noneconomic damages.

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(4) For purposes of this section, the term "insured"
includes only the policyholder and any beneficiaries named or
similarly identified in the policy.

(5) A public adjuster may not directly or indirectly through any other person or entity solicit an insured or claimant by any means except on Monday through Saturday of each week and only between the hours of 8 a.m. and 8 p.m. on those days.

(6) A public adjuster may not directly or indirectly through any other person or entity initiate contact or engage in face-to-face or telephonic solicitation or enter into a contract with any insured or claimant under an insurance policy until at least 48 hours after the occurrence of an event that may be the subject of a claim under the insurance policy unless contact is initiated by the insured or claimant.

An insured or claimant may cancel a public adjuster's 224 (7)225 contract to adjust a claim without penalty or obligation within 226 3 business days after the date on which the contract is executed 227 or within 3 business days after the date on which the insured or 228 claimant has notified the insurer of the claim, by phone or in 229 writing, whichever is later. The public adjuster's contract 230 shall disclose to the insured or claimant his or her right to 231 cancel the contract and advise the insured or claimant that 232 notice of cancellation must be submitted in writing and sent by 233 certified mail, return receipt requested, or other form of 234 mailing which provides proof thereof, to the public adjuster at 235 the address specified in the contract; provided, during any 236 state of emergency as declared by the Governor and for a period 844961 5/4/2011 4:31 PM

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of 1 year after the date of loss, the insured or claimant shall have 5 business days after the date on which the contract is executed to cancel a public adjuster's contract.

Amendment No.

(8) It is an unfair and deceptive insurance trade practice
pursuant to s. 626.9541 for a public adjuster or any other
person to circulate or disseminate any advertisement,
announcement, or statement containing any assertion,
representation, or statement with respect to the business of
insurance which is untrue, deceptive, or misleading.

(9) A public adjuster, a public adjuster apprentice, or
any person or entity acting on behalf of a public adjuster or
public adjuster apprentice may not give or offer to give a
monetary loan or advance to a client or prospective client.

(10) A public adjuster, public adjuster apprentice, or any individual or entity acting on behalf of a public adjuster or public adjuster apprentice may not give or offer to give, directly or indirectly, any article of merchandise having a value in excess of \$25 to any individual for the purpose of advertising or as an inducement to entering into a contract with a public adjuster.

257 (11) (a) If a public adjuster enters into a contract with 258 an insured or claimant to reopen a claim or to file a 259 supplemental claim that seeks additional payments for a claim 260 that has been previously paid in part or in full or settled by 261 the insurer, the public adjuster may not charge, agree to, or 262 accept any compensation, payment, commission, fee, or other 263 thing of value based on a previous settlement or previous claim 264 payments by the insurer for the same cause of loss. The charge, 844961 5/4/2011 4:31 PM

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Amendment No. 265 compensation, payment, commission, fee, or other thing of value 266 may be based only on the claim payments or settlement obtained 267 through the work of the public adjuster after entering into the 268 contract with the insured or claimant. Compensation for the 269 reopened or supplemental claim may not exceed 20 percent of the 270 reopened or supplemental claim payment. The contracts described 271 in this paragraph are not subject to the limitations in 272 paragraph (b).

(b) A public adjuster may not charge, agree to, or accept any compensation, payment, commission, fee, or other thing of value in excess of:

1. Ten percent of the amount of insurance claim payments <u>made</u> by the insurer for claims based on events that are the subject of a declaration of a state of emergency by the Governor. This provision applies to claims made during the period of 1 year after the declaration of emergency. <u>After that</u> <u>1-year period, 20 percent of the amount of insurance claim</u> payments made by the insurer.

283 2. Twenty percent of the amount of all other insurance 284 claim payments <u>made by the insurer for claims that are not based</u> 285 <u>on events that are the subject of a declaration of a state of</u> 286 emergency by the Governor.

(12) Each public adjuster shall provide to the claimant or insured a written estimate of the loss to assist in the submission of a proof of loss or any other claim for payment of insurance proceeds. The public adjuster shall retain such written estimate for at least 5 years and shall make such

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292 estimate available to the claimant or insured and the department 293 upon request.

(13) A public adjuster, public adjuster apprentice, or any 294 295 person acting on behalf of a public adjuster or apprentice may 296 not accept referrals of business from any person with whom the 297 public adjuster conducts business if there is any form or manner 298 of agreement to compensate the person, whether directly or 299 indirectly, for referring business to the public adjuster. A 300 public adjuster may not compensate any person, except for another public adjuster, whether directly or indirectly, for the 301 302 principal purpose of referring business to the public adjuster. 303

The provisions of subsections (5)-(13) apply only to residential property insurance policies and condominium <u>unit owner</u> association policies as defined in s. 718.111(11).

307 Section 8. Effective January 1, 2012, section 626.854,
308 Florida Statutes, as amended by this act, is amended to read:

309 626.854 "Public adjuster" defined; prohibitions.-The 310 Legislature finds that it is necessary for the protection of the 311 public to regulate public insurance adjusters and to prevent the 312 unauthorized practice of law.

313 (1)A "public adjuster" is any person, except a duly 314 licensed attorney at law as exempted under hereinafter in s. 626.860 provided, who, for money, commission, or any other thing 315 316 of value, prepares, completes, or files an insurance claim form 317 for an insured or third-party claimant or who, for money, 318 commission, or any other thing of value, acts or aids in any 319 manner on behalf of, or aids an insured or third-party claimant 844961 5/4/2011 4:31 PM

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Amendment No. 320 in negotiating for or effecting the settlement of a claim or 321 claims for loss or damage covered by an insurance contract or 322 who advertises for employment as an adjuster of such claims. The 323 <u>term, and</u> also includes any person who, for money, commission, 324 or any other thing of value, solicits, investigates, or adjusts 325 such claims on behalf of <u>a any such</u> public adjuster.

326

(2) This definition does not apply to:

327 (a) A licensed health care provider or employee thereof
328 who prepares or files a health insurance claim form on behalf of
329 a patient.

330 (b) A person who files a health claim on behalf of another331 and does so without compensation.

(3) A public adjuster may not give legal advice <u>or</u>. A
public adjuster may not act on behalf of or aid any person in
negotiating or settling a claim relating to bodily injury,
death, or noneconomic damages.

(4) For purposes of this section, the term "insured"
includes only the policyholder and any beneficiaries named or
similarly identified in the policy.

(5) A public adjuster may not directly or indirectly
through any other person or entity solicit an insured or
claimant by any means except on Monday through Saturday of each
week and only between the hours of 8 a.m. and 8 p.m. on those
days.

(6) A public adjuster may not directly or indirectly through any other person or entity initiate contact or engage in face-to-face or telephonic solicitation or enter into a contract with any insured or claimant under an insurance policy until at 844961 5/4/2011 4:31 PM

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348 least 48 hours after the occurrence of an event that may be the 349 subject of a claim under the insurance policy unless contact is 350 initiated by the insured or claimant.

351 An insured or claimant may cancel a public adjuster's (7) 352 contract to adjust a claim without penalty or obligation within 353 3 business days after the date on which the contract is executed 354 or within 3 business days after the date on which the insured or 355 claimant has notified the insurer of the claim, by phone or in 356 writing, whichever is later. The public adjuster's contract must 357 shall disclose to the insured or claimant his or her right to 358 cancel the contract and advise the insured or claimant that 359 notice of cancellation must be submitted in writing and sent by 360 certified mail, return receipt requested, or other form of mailing that which provides proof thereof, to the public 361 adjuster at the address specified in the contract; provided, 362 363 during any state of emergency as declared by the Governor and for a period of 1 year after the date of loss, the insured or 364 claimant has shall have 5 business days after the date on which 365 366 the contract is executed to cancel a public adjuster's contract.

367 (8) It is an unfair and deceptive insurance trade practice
368 pursuant to s. 626.9541 for a public adjuster or any other
369 person to circulate or disseminate any advertisement,
370 announcement, or statement containing any assertion,
371 representation, or statement with respect to the business of
372 insurance which is untrue, deceptive, or misleading.

373 (a) The following statements, made in any public
 374 adjuster's advertisement or solicitation, are considered

375 <u>deceptive or misleading:</u>

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	Amendment No.
376	1. A statement or representation that invites an insured
377	policyholder to submit a claim when the policyholder does not
378	have covered damage to insured property.
379	2. A statement or representation that invites an insured
380	policyholder to submit a claim by offering monetary or other
381	valuable inducement.
382	3. A statement or representation that invites an insured
383	policyholder to submit a claim by stating that there is "no
384	risk" to the policyholder by submitting such claim.
385	4. A statement or representation, or use of a logo or
386	shield, that implies or could mistakenly be construed to imply
387	that the solicitation was issued or distributed by a
388	governmental agency or is sanctioned or endorsed by a
389	governmental agency.
390	(b) For purposes of this paragraph, the term "written
391	advertisement" includes only newspapers, magazines, flyers, and
392	bulk mailers. The following disclaimer, which is not required to
393	be printed on standard size business cards, must be added in
394	bold print and capital letters in typeface no smaller than the
395	typeface of the body of the text to all written advertisements
396	by a public adjuster:
397	"THIS IS A SOLICITATION FOR BUSINESS. IF YOU HAVE HAD
398	A CLAIM FOR AN INSURED PROPERTY LOSS OR DAMAGE AND YOU
399	ARE SATISFIED WITH THE PAYMENT BY YOUR INSURER, YOU
400	MAY DISREGARD THIS ADVERTISEMENT."
401	
402	(9) A public adjuster, a public adjuster apprentice, or
403	any person or entity acting on behalf of a public adjuster or
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404 public adjuster apprentice may not give or offer to give a 405 monetary loan or advance to a client or prospective client.

(10) A public adjuster, public adjuster apprentice, or any individual or entity acting on behalf of a public adjuster or public adjuster apprentice may not give or offer to give, directly or indirectly, any article of merchandise having a value in excess of \$25 to any individual for the purpose of advertising or as an inducement to entering into a contract with a public adjuster.

413 (11) (a) If a public adjuster enters into a contract with 414 an insured or claimant to reopen a claim or file a supplemental 415 claim that seeks additional payments for a claim that has been 416 previously paid in part or in full or settled by the insurer, the public adjuster may not charge, agree to, or accept any 417 compensation, payment, commission, fee, or other thing of value 418 based on a previous settlement or previous claim payments by the 419 insurer for the same cause of loss. The charge, compensation, 420 421 payment, commission, fee, or other thing of value must be based 422 only on the claim payments or settlement obtained through the 423 work of the public adjuster after entering into the contract 424 with the insured or claimant. Compensation for the reopened or 425 supplemental claim may not exceed 20 percent of the reopened or 426 supplemental claim payment. The contracts described in this 427 paragraph are not subject to the limitations in paragraph (b).

428 (b) A public adjuster may not charge, agree to, or accept
429 any compensation, payment, commission, fee, or other thing of
430 value in excess of:

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Amendment No. 1. Ten percent of the amount of insurance claim payments made by the insurer for claims based on events that are the subject of a declaration of a state of emergency by the Governor. This provision applies to claims made during the year after the declaration of emergency. After that year, the limitations in subparagraph 2. apply.

437 2. Twenty percent of the amount of insurance claim
438 payments made by the insurer for claims that are not based on
439 events that are the subject of a declaration of a state of
440 emergency by the Governor.

(12) Each public adjuster <u>must</u> shall provide to the claimant or insured a written estimate of the loss to assist in the submission of a proof of loss or any other claim for payment of insurance proceeds. The public adjuster shall retain such written estimate for at least 5 years and shall make <u>the such</u> estimate available to the claimant or insured, the insurer, and the department upon request.

(13) A public adjuster, public adjuster apprentice, or any 448 449 person acting on behalf of a public adjuster or apprentice may 450 not accept referrals of business from any person with whom the 451 public adjuster conducts business if there is any form or manner 452 of agreement to compensate the person, whether directly or 453 indirectly, for referring business to the public adjuster. A 454 public adjuster may not compensate any person, except for another public adjuster, whether directly or indirectly, for the 455 456 principal purpose of referring business to the public adjuster.

457 (14) A company employee adjuster, independent adjuster, 458 attorney, investigator, or other persons acting on behalf of an 844961 5/4/2011 4:31 PM

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459	Amendment No. insurer that needs access to an insured or claimant or to the
460	insured property that is the subject of a claim must provide at
461	least 48 hours' notice to the insured or claimant, public
462	adjuster, or legal representative before scheduling a meeting
463	with the claimant or an onsite inspection of the insured
464	property. The insured or claimant may deny access to the
465	property if the notice has not been provided. The insured or
466	claimant may waive the 48-hour notice.
467	(15) A public adjuster must ensure prompt notice of
468	property loss claims submitted to an insurer by or through a
469	public adjuster or on which a public adjuster represents the
470	insured at the time the claim or notice of loss is submitted to
471	the insurer. The public adjuster must ensure that notice is
472	given to the insurer, the public adjuster's contract is provided
473	to the insurer, the property is available for inspection of the
474	loss or damage by the insurer, and the insurer is given an
475	opportunity to interview the insured directly about the loss and
476	claim. The insurer must be allowed to obtain necessary
477	information to investigate and respond to the claim.
478	(a) The insurer may not exclude the public adjuster from
479	its in-person meetings with the insured. The insurer shall meet
480	or communicate with the public adjuster in an effort to reach
481	agreement as to the scope of the covered loss under the
482	insurance policy. This section does not impair the terms and
483	conditions of the insurance policy in effect at the time the
484	claim is filed.
485	(b) A public adjuster may not restrict or prevent an
486	insurer, company employee adjuster, independent adjuster,
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487	Amendment No. attorney, investigator, or other person acting on behalf of the
488	insurer from having reasonable access at reasonable times to an
489	insured or claimant or to the insured property that is the
490	subject of a claim.
491	(c) A public adjuster may not act or fail to reasonably
492	act in any manner that obstructs or prevents an insurer or
493	insurer's adjuster from timely conducting an inspection of any
494	part of the insured property for which there is a claim for loss
495	or damage. The public adjuster representing the insured may be
496	present for the insurer's inspection, but if the unavailability
497	of the public adjuster otherwise delays the insurer's timely
498	inspection of the property, the public adjuster or the insured
499	must allow the insurer to have access to the property without
500	the participation or presence of the public adjuster or insured
501	in order to facilitate the insurer's prompt inspection of the
502	loss or damage.
503	(16) A licensed contractor under part I of chapter 489, or
504	a subcontractor, may not adjust a claim on behalf of an insured
505	unless licensed and compliant as a public adjuster under this
506	chapter. However, the contractor may discuss or explain a bid
507	for construction or repair of covered property with the
508	residential property owner who has suffered loss or damage
509	covered by a property insurance policy, or the insurer of such
510	property, if the contractor is doing so for the usual and
511	customary fees applicable to the work to be performed as stated
512	in the contract between the contractor and the insured.

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Amendment No. 513 (17) The provisions of subsections (5)-(16) (5)-(13) apply 514 only to residential property insurance policies and condominium 515 unit owner policies as defined in s. 718.111(11).

516 Section 9. Effective January 1, 2012, section 626.8796, 517 Florida Statutes, is amended to read:

518

626.8796 Public adjuster contracts; fraud statement.-

519 (1) All contracts for public adjuster services must be in 520 writing and must prominently display the following statement on 521 the contract: "Pursuant to s. 817.234, Florida Statutes, any 522 person who, with the intent to injure, defraud, or deceive an 523 any insurer or insured, prepares, presents, or causes to be 524 presented a proof of loss or estimate of cost or repair of 525 damaged property in support of a claim under an insurance policy 526 knowing that the proof of loss or estimate of claim or repairs contains any false, incomplete, or misleading information 527 concerning any fact or thing material to the claim commits a 528 529 felony of the third degree, punishable as provided in s. 530 775.082, s. 775.083, or s. 775.084, Florida Statutes."

531 (2) A public adjuster contract relating to a property and 532 casualty claim must contain the full name, permanent business 533 address, and license number of the public adjuster; the full 534 name of the public adjusting firm; and the insured's full name 535 and street address, together with a brief description of the 536 loss. The contract must state the percentage of compensation for 537 the public adjuster's services; the type of claim, including an emergency claim, nonemergency claim, or supplemental claim; the 538 539 signatures of the public adjuster and all named insureds; and the signature date. If all of the named insureds signatures are 540 844961 5/4/2011 4:31 PM

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541	Amendment No. not available, the public adjuster must submit an affidavit
542	signed by the available named insureds attesting that they have
543	authority to enter into the contract and settle all claim issues
544	on behalf of the named insureds. An unaltered copy of the
545	executed contract must be remitted to the insurer within 30 days
	_
546	after execution.
547	Section 10. Effective June 1, 2011, section 626.70132,
548	Florida Statutes, is created to read:
549	626.70132 Notice of windstorm or hurricane claimA claim,
550	supplemental claim, or reopened claim under an insurance policy
551	that provides property insurance, as defined in s. 624.604, for
552	loss or damage caused by the peril of windstorm or hurricane is
553	barred unless notice of the claim, supplemental claim, or
554	reopened claim was given to the insurer in accordance with the
555	terms of the policy within 3 years after the hurricane first
556	made landfall or the windstorm caused the covered damage. For
557	purposes of this section, the term "supplemental claim" or
558	"reopened claim" means any additional claim for recovery from
559	the insurer for losses from the same hurricane or windstorm
560	which the insurer has previously adjusted pursuant to the
561	initial claim. This section does not affect any applicable
562	limitation on civil actions provided in s. 95.11 for claims,
563	supplemental claims, or reopened claims timely filed under this
564	section.
565	Section 11. Subsection (4) of section 627.0613, Florida
566	Statutes, is repealed.
567	Section 12. Section 627.062, Florida Statutes, is amended
568	to read:
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569

627.062 Rate standards.-

570 (1) The rates for all classes of insurance to which the
571 provisions of this part are applicable <u>may</u> shall not be
572 excessive, inadequate, or unfairly discriminatory.

573

(2) As to all such classes of insurance:

574 (a) Insurers or rating organizations shall establish and 575 use rates, rating schedules, or rating manuals that to allow the 576 insurer a reasonable rate of return on the such classes of 577 insurance written in this state. A copy of rates, rating schedules, rating manuals, premium credits or discount 578 579 schedules, and surcharge schedules, and changes thereto, must 580 shall be filed with the office under one of the following 581 procedures except as provided in subparagraph 3.:

582 If the filing is made at least 90 days before the 1. proposed effective date and the filing is not implemented during 583 584 the office's review of the filing and any proceeding and 585 judicial review, then such filing is shall be considered a "file 586 and use" filing. In such case, the office shall finalize its 587 review by issuance of a notice of intent to approve or a notice 588 of intent to disapprove within 90 days after receipt of the 589 filing. The notice of intent to approve and the notice of intent 590 to disapprove constitute agency action for purposes of the 591 Administrative Procedure Act. Requests for supporting 592 information, requests for mathematical or mechanical 593 corrections, or notification to the insurer by the office of its 594 preliminary findings does shall not toll the 90-day period 595 during any such proceedings and subsequent judicial review. The 596 rate shall be deemed approved if the office does not issue a 844961 5/4/2011 4:31 PM

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597 notice of intent to approve or a notice of intent to disapprove 598 within 90 days after receipt of the filing.

599 2. If the filing is not made in accordance with the provisions of subparagraph 1., such filing must shall be made as 600 601 soon as practicable, but within no later than 30 days after the 602 effective date, and is shall be considered a "use and file" filing. An insurer making a "use and file" filing is potentially 603 604 subject to an order by the office to return to policyholders 605 those portions of rates found to be excessive, as provided in 606 paragraph (h).

607 3. For all property insurance filings made or submitted 608 after January 25, 2007, but before <u>May 1, 2012</u> December 31, 609 2010, an insurer seeking a rate that is greater than the rate 610 most recently approved by the office shall make a "file and use" 611 filing. For purposes of this subparagraph, motor vehicle 612 collision and comprehensive coverages are not considered to be 613 property coverages.

(b) Upon receiving a rate filing, the office shall review
the rate filing to determine if a rate is excessive, inadequate,
or unfairly discriminatory. In making that determination, the
office shall, in accordance with generally accepted and
reasonable actuarial techniques, consider the following factors:

619 1. Past and prospective loss experience within and without620 this state.

621

2. Past and prospective expenses.

622 3. The degree of competition among insurers for the risk623 insured.

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Amendment No. 624 4. Investment income reasonably expected by the insurer, 625 consistent with the insurer's investment practices, from 626 investable premiums anticipated in the filing, plus any other 627 expected income from currently invested assets representing the 628 amount expected on unearned premium reserves and loss reserves. 629 The commission may adopt rules using reasonable techniques of 630 actuarial science and economics to specify the manner in which 631 insurers shall calculate investment income attributable to such 632 classes of insurance written in this state and the manner in which such investment income is shall be used to calculate 633 634 insurance rates. Such manner must shall contemplate allowances 635 for an underwriting profit factor and full consideration of 636 investment income which produce a reasonable rate of return; however, investment income from invested surplus may not be 637 considered. 638

5. The reasonableness of the judgment reflected in thefiling.

641 6. Dividends, savings, or unabsorbed premium deposits
642 allowed or returned to Florida policyholders, members, or
643 subscribers.

644

7. The adequacy of loss reserves.

8. The cost of reinsurance. The office <u>may shall</u> not
disapprove a rate as excessive solely due to the insurer having
obtained catastrophic reinsurance to cover the insurer's
estimated 250-year probable maximum loss or any lower level of
loss.

650 9. Trend factors, including trends in actual losses per 651 insured unit for the insurer making the filing. 844961 5/4/2011 4:31 PM

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10. Conflagration and catastrophe hazards, if applicable.
11. Projected hurricane losses, if applicable, which must
be estimated using a model or method found to be acceptable or
reliable by the Florida Commission on Hurricane Loss Projection
Methodology, and as further provided in s. 627.0628.

657 12. A reasonable margin for underwriting profit and658 contingencies.

659

13. The cost of medical services, if applicable.

660 14. Other relevant factors <u>that affect</u> which impact upon
661 the frequency or severity of claims or upon expenses.

(c) In the case of fire insurance rates, consideration must shall be given to the availability of water supplies and the experience of the fire insurance business during a period of not less than the most recent 5-year period for which such experience is available.

667 If conflagration or catastrophe hazards are considered (d) 668 given consideration by an insurer in its rates or rating plan, 669 including surcharges and discounts, the insurer shall establish 670 a reserve for that portion of the premium allocated to such 671 hazard and shall maintain the premium in a catastrophe reserve. 672 Any Removal of such premiums from the reserve for purposes other 673 than paying claims associated with a catastrophe or purchasing 674 reinsurance for catastrophes must be approved by shall be subject to approval of the office. Any ceding commission 675 676 received by an insurer purchasing reinsurance for catastrophes 677 must shall be placed in the catastrophe reserve.

(e) After consideration of the rate factors provided in paragraphs (b), (c), and (d), <u>the office may find</u> a rate may be 844961 5/4/2011 4:31 PM

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680 found by the office to be excessive, inadequate, or unfairly 681 discriminatory based upon the following standards:

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1. Rates shall be deemed excessive if they are likely to produce a profit from Florida business which that is unreasonably high in relation to the risk involved in the class of business or if expenses are unreasonably high in relation to services rendered.

Rates shall be deemed excessive if, among other things,
the rate structure established by a stock insurance company
provides for replenishment of surpluses from premiums, <u>if</u> when
the replenishment is attributable to investment losses.

3. Rates shall be deemed inadequate if they are clearly
insufficient, together with the investment income attributable
to them, to sustain projected losses and expenses in the class
of business to which they apply.

4. A rating plan, including discounts, credits, or
surcharges, shall be deemed unfairly discriminatory if it fails
to clearly and equitably reflect consideration of the
policyholder's participation in a risk management program
adopted pursuant to s. 627.0625.

5. A rate shall be deemed inadequate as to the premium charged to a risk or group of risks if discounts or credits are allowed which exceed a reasonable reflection of expense savings and reasonably expected loss experience from the risk or group of risks.

705 6. A rate shall be deemed unfairly discriminatory as to a
706 risk or group of risks if the application of premium discounts,
707 credits, or surcharges among such risks does not bear a
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708 reasonable relationship to the expected loss and expense 709 experience among the various risks.

710

In reviewing a rate filing, the office may require the (f) 711 insurer to provide, at the insurer's expense, all information 712 necessary to evaluate the condition of the company and the 713 reasonableness of the filing according to the criteria enumerated in this section. 714

715 The office may at any time review a rate, rating (a) 716 schedule, rating manual, or rate change; the pertinent records 717 of the insurer; and market conditions. If the office finds on a 718 preliminary basis that a rate may be excessive, inadequate, or 719 unfairly discriminatory, the office shall initiate proceedings 720 to disapprove the rate and shall so notify the insurer. However, 721 the office may not disapprove as excessive any rate for which it has given final approval or which has been deemed approved for $\frac{1}{4}$ 722 723 period of 1 year after the effective date of the filing unless 724 the office finds that a material misrepresentation or material 725 error was made by the insurer or was contained in the filing. 726 Upon being so notified, the insurer or rating organization 727 shall, within 60 days, file with the office all information that 728 which, in the belief of the insurer or organization, proves the 729 reasonableness, adequacy, and fairness of the rate or rate 730 change. The office shall issue a notice of intent to approve or 731 a notice of intent to disapprove pursuant to the procedures of 732 paragraph (a) within 90 days after receipt of the insurer's initial response. In such instances and in any administrative 733 proceeding relating to the legality of the rate, the insurer or 734 735 rating organization shall carry the burden of proof by a 844961 5/4/2011 4:31 PM

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Amendment No. 736 preponderance of the evidence to show that the rate is not 737 excessive, inadequate, or unfairly discriminatory. After the 738 office notifies an insurer that a rate may be excessive, 739 inadequate, or unfairly discriminatory, unless the office 740 withdraws the notification, the insurer may shall not alter the 741 rate except to conform to with the office's notice until the earlier of 120 days after the date the notification was provided 742 743 or 180 days after the date of implementing the implementation of 744 the rate. The office may, subject to chapter 120, may disapprove 745 without the 60-day notification any rate increase filed by an 746 insurer within the prohibited time period or during the time 747 that the legality of the increased rate is being contested.

748 (h) If In the event the office finds that a rate or rate 749 change is excessive, inadequate, or unfairly discriminatory, the 750 office shall issue an order of disapproval specifying that a new 751 rate or rate schedule, which responds to the findings of the 752 office, be filed by the insurer. The office shall further order, 753 for any "use and file" filing made in accordance with 754 subparagraph (a)2., that premiums charged each policyholder 755 constituting the portion of the rate above that which was 756 actuarially justified be returned to the such policyholder in 757 the form of a credit or refund. If the office finds that an 758 insurer's rate or rate change is inadequate, the new rate or 759 rate schedule filed with the office in response to such a 760 finding is shall be applicable only to new or renewal business 761 of the insurer written on or after the effective date of the 762 responsive filing.

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Amendment No. 763 (i) Except as otherwise specifically provided in this 764 chapter, for property and casualty insurance the office may shall not directly or indirectly: 765 766 1. Prohibit any insurer, including any residual market 767 plan or joint underwriting association, from paying acquisition 768 costs based on the full amount of premium, as defined in s. 769 627.403, applicable to any policy, or prohibit any such insurer 770 from including the full amount of acquisition costs in a rate 771 filing; or-772 2. Impede, abridge, or otherwise compromise an insurer's 773 right to acquire policyholders, advertise, or appoint agents, including the calculation, manner, or amount of such agent 774 775 commissions, if any. With respect to residential property insurance rate 776 (j) 777 filings, the rate filing must account for mitigation measures 778 undertaken by policyholders to reduce hurricane losses. 779 (k)1. A residential property An insurer may make a 780 separate filing limited solely to an adjustment of its rates for 781 reinsurance, the cost of financing products used as a 782 replacement for reinsurance, or financing costs incurred in the 783 purchase of reinsurance, or financing products to replace or 784 finance the payment of the amount covered by the Temporary 785 Increase in Coverage Limits (TICL) portion of the Florida 786 Hurricane Catastrophe Fund including replacement reinsurance for 787 the TICL reductions made pursuant to s. 215.555(17)(e); the 788 actual cost paid due to the application of the TICL premium 789 factor pursuant to s. 215.555(17)(f); and the actual cost paid

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790 due to the application of the cash build-up factor pursuant to 791 s. 215.555(5)(b) if the insurer:

a. Elects to purchase financing products such as a
liquidity instrument or line of credit, in which case the cost
included in the filing for the liquidity instrument or line of
credit may not result in a premium increase exceeding 3 percent
for any individual policyholder. All costs contained in the
filing may not result in an overall premium increase of more
than 15 10 percent for any individual policyholder.

b. Includes in the filing a copy of all of its reinsurance, liquidity instrument, or line of credit contracts; proof of the billing or payment for the contracts; and the calculation upon which the proposed rate change is based <u>demonstrating demonstrates</u> that the costs meet the criteria of this section and are not loaded for expenses or profit for the <u>insurer making the filing</u>.

806 c. Includes no other changes to its rates in the filing.
 807 d. Has not implemented a rate increase within the 6 months
 808 immediately preceding the filing.

809 e. Does not file for a rate increase under any other
 810 paragraph within 6 months after making a filing under this
 811 paragraph.

812 <u>2.f.</u> <u>An insurer</u> that purchases reinsurance or financing 813 products from an affiliated company <u>may make a separate filing</u> 814 <u>in compliance with this paragraph does so</u> only if the costs for 815 such reinsurance or financing products are charged at or below 816 charges made for comparable coverage by nonaffiliated reinsurers

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817 or financial entities making such coverage or financing products 818 available in this state.

819 <u>3.</u>^{2.} An insurer may only make <u>only</u> one filing <u>per</u> in any
820 12-month period under this paragraph.

<u>4.3.</u> An insurer that elects to implement a rate change under this paragraph must file its rate filing with the office at least 45 days before the effective date of the rate change. After an insurer submits a complete filing that meets all of the requirements of this paragraph, the office has 45 days after the date of the filing to review the rate filing and determine if the rate is excessive, inadequate, or unfairly discriminatory.

The provisions of this subsection <u>do</u> shall not apply to workers' compensation<u>, and</u> employer's liability insurance<u>,</u> and to motor vehicle insurance.

832 (3) (a) For individual risks that are not rated in 833 accordance with the insurer's rates, rating schedules, rating 834 manuals, and underwriting rules filed with the office and that 835 which have been submitted to the insurer for individual rating, 836 the insurer must maintain documentation on each risk subject to 837 individual risk rating. The documentation must identify the 838 named insured and specify the characteristics and classification 839 of the risk supporting the reason for the risk being 840 individually risk rated, including any modifications to existing approved forms to be used on the risk. The insurer must maintain 841 these records for a period of at least 5 years after the 842 843 effective date of the policy.

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844	(b) Individual risk rates and modifications to existing
845	approved forms are not subject to this part or part II, except
846	for paragraph (a) and ss. 627.402, 627.403, 627.4035, 627.404,
847	627.405, 627.406, 627.407, 627.4085, 627.409, 627.4132,
848	627.4133, 627.415, 627.416, 627.417, 627.419, 627.425, 627.426,
849	627.4265, 627.427, and 627.428, but are subject to all other
850	applicable provisions of this code and rules adopted thereunder.
851	(c) This subsection does not apply to private passenger
852	motor vehicle insurance.
853	(d)1. The following categories or kinds of insurance and
854	types of commercial lines risks are not subject to paragraph
855	(2)(a) or paragraph (2)(f):
856	a. Excess or umbrella.
857	b. Surety and fidelity.
858	c. Boiler and machinery and leakage and fire extinguishing
859	equipment.
860	d. Errors and omissions.
861	e. Directors and officers, employment practices, and
862	management liability.
863	f. Intellectual property and patent infringement
864	liability.
865	g. Advertising injury and Internet liability insurance.
866	h. Property risks rated under a highly protected risks
867	rating plan.
868	i. Any other commercial lines categories or kinds of
869	insurance or types of commercial lines risks that the office
870	determines should not be subject to paragraph (2)(a) or
871	paragraph (2)(f) because of the existence of a competitive
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872 market for such insurance, similarity of such insurance to other 873 categories or kinds of insurance not subject to paragraph (2)(a) 874 or paragraph (2)(f), or to improve the general operational 875 efficiency of the office.

Amendment No.

876 2. Insurers or rating organizations shall establish and 877 use rates, rating schedules, or rating manuals to allow the 878 insurer a reasonable rate of return on insurance and risks 879 described in subparagraph 1. which are written in this state.

880 An insurer must notify the office of any changes to 3. rates for insurance and risks described in subparagraph 1. 881 882 within no later than 30 days after the effective date of the 883 change. The notice must include the name of the insurer, the 884 type or kind of insurance subject to rate change, total premium 885 written during the immediately preceding year by the insurer for the type or kind of insurance subject to the rate change, and 886 the average statewide percentage change in rates. Underwriting 887 files, premiums, losses, and expense statistics with regard to 888 889 such insurance and risks described in subparagraph 1. written by 890 an insurer must shall be maintained by the insurer and subject 891 to examination by the office. Upon examination, the office 892 shall, in accordance with generally accepted and reasonable 893 actuarial techniques, shall consider the rate factors in 894 paragraphs (2)(b), (c), and (d) and the standards in paragraph 895 (2) (e) to determine if the rate is excessive, inadequate, or 896 unfairly discriminatory.

4. A rating organization must notify the office of any
changes to loss cost for insurance and risks described in
subparagraph 1. within no later than 30 days after the effective
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900 date of the change. The notice must include the name of the 901 rating organization, the type or kind of insurance subject to a 902 loss cost change, loss costs during the immediately preceding 903 year for the type or kind of insurance subject to the loss cost 904 change, and the average statewide percentage change in loss 905 cost. Loss and exposure statistics with regard to risks 906 applicable to loss costs for a rating organization not subject 907 to paragraph (2)(a) or paragraph (2)(f) must shall be maintained 908 by the rating organization and are subject to examination by the 909 office. Upon examination, the office shall, in accordance with 910 generally accepted and reasonable actuarial techniques, shall 911 consider the rate factors in paragraphs (2)(b)-(d) and the 912 standards in paragraph (2)(e) to determine if the rate is 913 excessive, inadequate, or unfairly discriminatory.

Amendment No.

5. In reviewing a rate, the office may require the insurer to provide, at the insurer's expense, all information necessary to evaluate the condition of the company and the reasonableness of the rate according to the applicable criteria described in this section.

919 (4) The establishment of any rate, rating classification, 920 rating plan or schedule, or variation thereof in violation of 921 part IX of chapter 626 is also in violation of this section. In 922 order to enhance the ability of consumers to compare premiums 923 and to increase the accuracy and usefulness of rate-comparison 924 information provided by the office to the public, the office 925 shall develop a proposed standard rating territory plan to be 926 used by all authorized property and casualty insurers for 927 residential property insurance. In adopting the proposed plan, 844961 5/4/2011 4:31 PM

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928 the office may consider geographical characteristics relevant to 929 risk, county lines, major roadways, existing rating territories 930 used by a significant segment of the market, and other relevant 931 factors. Such plan shall be submitted to the President of the 932 Senate and the Speaker of the House of Representatives by 933 January 15, 2006. The plan may not be implemented unless 934 authorized by further act of the Legislature.

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With respect to a rate filing involving coverage of 935 (5) 936 the type for which the insurer is required to pay a 937 reimbursement premium to the Florida Hurricane Catastrophe Fund, 938 the insurer may fully recoup in its property insurance premiums any reimbursement premiums paid to the Florida Hurricane 939 940 Catastrophe fund, together with reasonable costs of other reinsurance; however, but except as otherwise provided in this 941 942 section, the insurer may not recoup reinsurance costs that 943 duplicate coverage provided by the Florida Hurricane Catastrophe 944 fund. An insurer may not recoup more than 1 year of reimbursement premium at a time. Any under-recoupment from the 945 946 prior year may be added to the following year's reimbursement 947 premium, and any over-recoupment must shall be subtracted from 948 the following year's reimbursement premium.

949 (6) (a) If an insurer requests an administrative hearing 950 pursuant to s. 120.57 related to a rate filing under this section, the director of the Division of Administrative Hearings 951 952 shall expedite the hearing and assign an administrative law 953 judge who shall commence the hearing within 30 days after the 954 receipt of the formal request and shall enter a recommended 955 order within 30 days after the hearing or within 30 days after 844961 5/4/2011 4:31 PM

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Amendment No. 956 receipt of the hearing transcript by the administrative law 957 judge, whichever is later. Each party shall <u>have be allowed</u> 10 958 days in which to submit written exceptions to the recommended 959 order. The office shall enter a final order within 30 days after 960 the entry of the recommended order. The provisions of this 961 paragraph may be waived upon stipulation of all parties.

(b) Upon entry of a final order, the insurer may request a
expedited appellate review pursuant to the Florida Rules of
Appellate Procedure. It is the intent of the Legislature that
the First District Court of Appeal grant an insurer's request
for an expedited appellate review.

967 (7) (a) The provisions of this subsection apply only with 968 respect to rates for medical malpractice insurance and shall 969 control to the extent of any conflict with other provisions of 970 this section.

971 (a) (b) Any portion of a judgment entered or settlement 972 paid as a result of a statutory or common-law bad faith action 973 and any portion of a judgment entered which awards punitive 974 damages against an insurer may not be included in the insurer's 975 rate base, and shall not be used to justify a rate or rate 976 change. Any common-law bad faith action identified as such, any 977 portion of a settlement entered as a result of a statutory or 978 common-law action, or any portion of a settlement wherein an 979 insurer agrees to pay specific punitive damages may not be used 980 to justify a rate or rate change. The portion of the taxable 981 costs and attorney's fees which is identified as being related 982 to the bad faith and punitive damages in these judgments and

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983 settlements may not be included in the insurer's rate base and 984 <u>used may not be utilized</u> to justify a rate or rate change.

985 (b) (c) Upon reviewing a rate filing and determining 986 whether the rate is excessive, inadequate, or unfairly 987 discriminatory, the office shall consider, in accordance with 988 generally accepted and reasonable actuarial techniques, past and 989 present prospective loss experience, either using loss 990 experience solely for this state or giving greater credibility 991 to this state's loss data after applying actuarially sound 992 methods of assigning credibility to such data.

993 <u>(c) (d)</u> Rates shall be deemed excessive if, among other 994 standards established by this section, the rate structure 995 provides for replenishment of reserves or surpluses from 996 premiums when the replenishment is attributable to investment 997 losses.

998 (d) (e) The insurer must apply a discount or surcharge 999 based on the health care provider's loss experience or shall 1000 establish an alternative method giving due consideration to the 1001 provider's loss experience. The insurer must include in the 1002 filing a copy of the surcharge or discount schedule or a 1003 description of the alternative method used, and must provide a 1004 copy of such schedule or description, as approved by the office, 1005 to policyholders at the time of renewal and to prospective 1006 policyholders at the time of application for coverage.

1007 (e) (f) Each medical malpractice insurer must make a rate
1008 filing under this section, sworn to by at least two executive
1009 officers of the insurer, at least once each calendar year.

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Amendment No. 1010 (8) (a) 1. No later than 60 days after the effective date of 1011 medical malpractice legislation enacted during the 2003 Special 1012 Session D of the Florida Legislature, the office shall calculate 1013 a presumed factor that reflects the impact that the changes 1014 contained in such legislation will have on rates for medical 1015 malpractice insurance and shall issue a notice informing all insurers writing medical malpractice coverage of such presumed 1016 1017 factor. In determining the presumed factor, the office shall use 1018 generally accepted actuarial techniques and standards provided 1019 in this section in determining the expected impact on losses, expenses, and investment income of the insurer. To the extent 1020 1021 that the operation of a provision of medical malpractice legislation enacted during the 2003 Special Session D of the 1022 Florida Legislature is stayed pending a constitutional 1023 1024 challenge, the impact of that provision shall not be included in 1025 the calculation of a presumed factor under this subparagraph. 1026 2. No later than 60 days after the office issues its 1027 notice of the presumed rate change factor under subparagraph 1., 1028 each insurer writing medical malpractice coverage in this state 1029 shall submit to the office a rate filing for medical malpractice insurance, which will take effect no later than January 1, 2004, 1030 1031 and apply retroactively to policies issued or renewed on or 1032 after the effective date of medical malpractice legislation enacted during the 2003 Special Session D of the Florida 1033 Legislature. Except as authorized under paragraph (b), the 1034 filing shall reflect an overall rate reduction at least as great 1035 as the presumed factor determined under subparagraph 1. With 1036

1037 respect to policies issued on or after the effective date of 844961 5/4/2011 4:31 PM

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Amendment No. 1038 such legislation and prior to the effective date of the rate 1039 filing required by this subsection, the office shall order the 1040 insurer to make a refund of the amount that was charged in 1041 excess of the rate that is approved.

1042 (b) Any insurer or rating organization that contends that 1043 the rate provided for in paragraph (a) is excessive, inadequate, or unfairly discriminatory shall separately state in its filing 1044 1045 the rate it contends is appropriate and shall state with 1046 specificity the factors or data that it contends should be 1047 considered in order to produce such appropriate rate. The 1048 insurer or rating organization shall be permitted to use all of the generally accepted actuarial techniques provided in this 1049 1050 section in making any filing pursuant to this subsection. The office shall review each such exception and approve or 1051 1052 disapprove it prior to use. It shall be the insurer's burden to 1053 actuarially justify any deviations from the rates required to be 1054 filed under paragraph (a). The insurer making a filing under 1055 this paragraph shall include in the filing the expected impact 1056 of medical malpractice legislation enacted during the 2003 1057 Special Session D of the Florida Legislature on losses, 1058 expenses, and rates.

1059 (c) If any provision of medical malpractice legislation enacted during the 2003 Special Session D of the Florida Legislature is held invalid by a court of competent jurisdiction, the office shall permit an adjustment of all medical malpractice rates filed under this section to reflect the impact of such holding on such rates so as to ensure that

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1065 the rates are not excessive, inadequate, or unfairly 1066 discriminatory.

1067 (d) Rates approved on or before July 1, 2003, for medical 1068 malpractice insurance shall remain in effect until the effective 1069 date of a new rate filing approved under this subsection.

1070 (c) The calculation and notice by the office of the 1071 presumed factor pursuant to paragraph (a) is not an order or 1072 rule that is subject to chapter 120. If the office enters into a 1073 contract with an independent consultant to assist the office in 1074 calculating the presumed factor, such contract shall not be 1075 subject to the competitive solicitation requirements of s. 1076 287.057.

1077 <u>(8) (9) (a)</u> The chief executive officer or chief financial 1078 officer of a property insurer and the chief actuary of a 1079 property insurer must certify under oath and subject to the 1080 penalty of perjury, on a form approved by the commission, the 1081 following information, which must accompany a rate filing:

1082 1. The signing officer and actuary have reviewed the rate 1083 filing;

2. Based on the signing officer's and actuary's knowledge, the rate filing does not contain any untrue statement of a material fact or omit to state a material fact necessary in order to make the statements made, in light of the circumstances under which such statements were made, not misleading;

3. Based on the signing officer's and actuary's knowledge, the information and other factors described in paragraph (2)(b), including, but not limited to, investment income, fairly present

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1092 in all material respects the basis of the rate filing for the 1093 periods presented in the filing; and

4. Based on the signing officer's and actuary's knowledge, the rate filing reflects all premium savings that are reasonably expected to result from legislative enactments and are in accordance with generally accepted and reasonable actuarial techniques.

(b) A signing officer or actuary <u>who</u> knowingly <u>makes</u> making a false certification under this subsection commits a violation of s. 626.9541(1)(e) and is subject to the penalties under s. 626.9521.

(c) Failure to provide such certification by the officer and actuary shall result in the rate filing being disapproved without prejudice to be refiled.

1106 (d) The certification made pursuant to paragraph (a) is not rendered false if, after making the subject rate filing, the 1107 1108 insurer provides the office with additional or supplementary information pursuant to a formal or informal request from the 1109 1110 office. However, the actuary who is primarily responsible for 1111 preparing and submitting such information must certify the 1112 information in accordance with the certification required under 1113 paragraph (a) and the penalties in paragraph (b), except that the chief executive officer, chief financial officer, or chief 1114 1115 actuary need not certify the additional or supplementary 1116 information.

1117 <u>(e) (d)</u> The commission may adopt rules and forms pursuant 1118 to ss. 120.536(1) and 120.54 to administer this subsection.

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1110	Amendment No.
1119	(9) (10) The burden is on the office to establish that
1120	rates are excessive for personal lines residential coverage with
1121	a dwelling replacement cost of \$1 million or more or for a
1122	single condominium unit with a combined dwelling and contents
1123	replacement cost of \$1 million or more. Upon request of the
1124	office, the insurer shall provide to the office such loss and
1125	expense information as the office reasonably needs to meet this
1126	burden.
1127	(10)(11) Any interest paid pursuant to s. 627.70131(5) may
1128	not be included in the insurer's rate base and may not be used
1129	to justify a rate or rate change.
1130	Section 13. Paragraph (b) of subsection (3) of section
1131	627.06281, Florida Statutes, is amended to read:
1132	627.06281 Public hurricane loss projection model;
1133	reporting of data by insurers
1134	(3)
1135	(b) The fees charged for private sector access and use of
1136	the model shall be the reasonable costs associated with the
1137	operation and maintenance of the model by the office. Such fees
1138	do not apply to access and use of the model by the office. By
1139	January 1, 2009, The office shall establish by rule a fee
1140	schedule for access to and the use of the model. The fee
1141	schedule must be reasonably calculated to cover only the actual
1142	costs of providing access to and the use of the model.
1143	Section 14. Subsections (1) and (5) of section 627.0629,
1144	Florida Statutes, are amended to read:
1145	627.0629 Residential property insurance; rate filings
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Amendment No. 1146 (1) (a) It is the intent of the Legislature that insurers 1147 must provide savings to consumers who install or implement 1148 windstorm damage mitigation techniques, alterations, or 1149 solutions to their properties to prevent windstorm losses. A 1150 rate filing for residential property insurance must include 1151 actuarially reasonable discounts, credits, or other rate 1152 differentials, or appropriate reductions in deductibles, for 1153 properties on which fixtures or construction techniques 1154 demonstrated to reduce the amount of loss in a windstorm have been installed or implemented. The fixtures or construction 1155 1156 techniques must shall include, but are not be limited to, 1157 fixtures or construction techniques that which enhance roof 1158 strength, roof covering performance, roof-to-wall strength, 1159 wall-to-floor-to-foundation strength, opening protection, and 1160 window, door, and skylight strength. Credits, discounts, or other rate differentials, or appropriate reductions in 1161 1162 deductibles, for fixtures and construction techniques that which 1163 meet the minimum requirements of the Florida Building Code must 1164 be included in the rate filing. All insurance companies must 1165 make a rate filing which includes the credits, discounts, or other rate differentials or reductions in deductibles by 1166 February 28, 2003. By July 1, 2007, the office shall reevaluate 1167 1168 the discounts, credits, other rate differentials, and 1169 appropriate reductions in deductibles for fixtures and construction techniques that meet the minimum requirements of 1170 the Florida Building Code, based upon actual experience or any 1171 other loss relativity studies available to the office. The 1172 1173 office shall determine the discounts, credits, other rate 844961 5/4/2011 4:31 PM

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1174 differentials, and appropriate reductions in deductibles that 1175 reflect the full actuarial value of such revaluation, which may 1176 be used by insurers in rate filings.

Amendment No.

1177 (b) By February 1, 2011, the Office of Insurance 1178 Regulation, in consultation with the Department of Financial 1179 Services and the Department of Community Affairs, shall develop and make publicly available a proposed method for insurers to 1180 1181 establish discounts, credits, or other rate differentials for 1182 hurricane mitigation measures which directly correlate to the numerical rating assigned to a structure pursuant to the uniform 1183 1184 home grading scale adopted by the Financial Services Commission 1185 pursuant to s. 215.55865, including any proposed changes to the 1186 uniform home grading scale. By October 1, 2011, the commission 1187 shall adopt rules requiring insurers to make rate filings for residential property insurance which revise insurers' discounts, 1188 1189 credits, or other rate differentials for hurricane mitigation 1190 measures so that such rate differentials correlate directly to the uniform home grading scale. The rules may include such 1191 1192 changes to the uniform home grading scale as the commission 1193 determines are necessary, and may specify the minimum required discounts, credits, or other rate differentials. Such rate 1194 1195 differentials must be consistent with generally accepted 1196 actuarial principles and wind-loss mitigation studies. The rules 1197 shall allow a period of at least 2 years after the effective 1198 date of the revised mitigation discounts, credits, or other rate 1199 differentials for a property owner to obtain an inspection or otherwise qualify for the revised credit, during which time the 1200 insurer shall continue to apply the mitigation credit that was 1201 844961 5/4/2011 4:31 PM

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	Amendment No.
1202	applied immediately prior to the effective date of the revised
1203	credit. Discounts, credits, and other rate differentials
1204	established for rate filings under this paragraph shall
1205	supersede, after adoption, the discounts, credits, and other
1206	rate differentials included in rate filings under paragraph (a).

1207 (5) In order to provide an appropriate transition period, 1208 an insurer may, in its sole discretion, implement an approved 1209 rate filing for residential property insurance over a period of 1210 years. Such An insurer electing to phase in its rate filing must 1211 provide an informational notice to the office setting out its 1212 schedule for implementation of the phased-in rate filing. The An 1213 insurer may include in its rate the actual cost of private 1214 market reinsurance that corresponds to available coverage of the 1215 Temporary Increase in Coverage Limits, TICL, from the Florida 1216 Hurricane Catastrophe Fund. The insurer may also include the 1217 cost of reinsurance to replace the TICL reduction implemented 1218 pursuant to s. 215.555(17)(d)9. However, this cost for reinsurance may not include any expense or profit load or result 1219 1220 in a total annual base rate increase in excess of 10 percent.

Section 15. Paragraphs (a), (b), (c), (d), (n), (v), and (y) of subsection (6) of section 627.351, Florida Statutes, are amended to read:

1224

627.351 Insurance risk apportionment plans.-

1225

(6) CITIZENS PROPERTY INSURANCE CORPORATION.-

(a) 1. It is The public purpose of this subsection is to
ensure that there is the existence of an orderly market for
property insurance for residents Floridians and Florida

1229 businesses <u>of this state</u>.

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Amendment No. 1230 1. The Legislature finds that private insurers are 1231 unwilling or unable to provide affordable property insurance coverage in this state to the extent sought and needed. The 1232 1233 absence of affordable property insurance threatens the public 1234 health, safety, and welfare and likewise threatens the economic 1235 health of the state. The state therefore has a compelling public 1236 interest and a public purpose to assist in assuring that 1237 property in the state is insured and that it is insured at 1238 affordable rates so as to facilitate the remediation, reconstruction, and replacement of damaged or destroyed property 1239 1240 in order to reduce or avoid the negative effects otherwise 1241 resulting to the public health, safety, and welfare, to the 1242 economy of the state, and to the revenues of the state and local governments which are needed to provide for the public welfare. 1243 1244 It is necessary, therefore, to provide affordable property 1245 insurance to applicants who are in good faith entitled to 1246 procure insurance through the voluntary market but are unable to do so. The Legislature intends, therefore, by this subsection 1247 1248 that affordable property insurance be provided and that it 1249 continue to be provided, as long as necessary, through Citizens 1250 Property Insurance Corporation, a government entity that is an 1251 integral part of the state, and that is not a private insurance 1252 company. To that end, the Citizens Property Insurance 1253 corporation shall strive to increase the availability of 1254 affordable property insurance in this state, while achieving efficiencies and economies, and while providing service to 1255 1256 policyholders, applicants, and agents which is no less than the 1257 quality generally provided in the voluntary market, for the 844961 5/4/2011 4:31 PM

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Amendment No. 1258 achievement of the foregoing public purposes. Because it is 1259 essential for this government entity to have the maximum 1260 financial resources to pay claims following a catastrophic 1261 hurricane, it is the intent of the Legislature that the Citizens 1262 Property Insurance corporation continue to be an integral part 1263 of the state and that the income of the corporation be exempt 1264 from federal income taxation and that interest on the debt 1265 obligations issued by the corporation be exempt from federal 1266 income taxation.

The Residential Property and Casualty Joint 1267 2. 1268 Underwriting Association originally created by this statute 1269 shall be known, as of July 1, 2002, as the Citizens Property 1270 Insurance Corporation. The corporation shall provide insurance 1271 for residential and commercial property, for applicants who are in good faith entitled, but, in good faith, are unable, to 1272 procure insurance through the voluntary market. The corporation 1273 1274 shall operate pursuant to a plan of operation approved by order 1275 of the Financial Services Commission. The plan is subject to 1276 continuous review by the commission. The commission may, by 1277 order, withdraw approval of all or part of a plan if the commission determines that conditions have changed since 1278 1279 approval was granted and that the purposes of the plan require 1280 changes in the plan. The corporation shall continue to operate 1281 pursuant to the plan of operation approved by the Office of Insurance Regulation until October 1, 2006. For the purposes of 1282 1283 this subsection, residential coverage includes both personal 1284 lines residential coverage, which consists of the type of 1285 coverage provided by homeowner's, mobile home owner's, dwelling, 844961 5/4/2011 4:31 PM

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1286 tenant's, condominium unit owner's, and similar policies; $_{\tau}$ and 1287 commercial lines residential coverage, which consists of the 1288 type of coverage provided by condominium association, apartment 1289 building, and similar policies.

3. Effective January 1, 2009, a personal lines residential 1290 1291 structure that has a dwelling replacement cost of \$2 million or 1292 more, or a single condominium unit that has a combined dwelling 1293 and contents content replacement cost of \$2 million or more is not eligible for coverage by the corporation. Such dwellings 1294 insured by the corporation on December 31, 2008, may continue to 1295 1296 be covered by the corporation until the end of the policy term. 1297 However, such dwellings that are insured by the corporation and 1298 become ineligible for coverage due to the provisions of this 1299 subparagraph may reapply and obtain coverage if the property 1300 owner provides the corporation with a sworn affidavit from one or more insurance agents, on a form provided by the corporation, 1301 1302 stating that the agents have made their best efforts to obtain 1303 coverage and that the property has been rejected for coverage by 1304 at least one authorized insurer and at least three surplus lines 1305 insurers. If such conditions are met, the dwelling may be insured by the corporation for up to 3 years, after which time 1306 1307 the dwelling is ineligible for coverage. The office shall 1308 approve the method used by the corporation for valuing the 1309 dwelling replacement cost for the purposes of this subparagraph. 1310 If a policyholder is insured by the corporation prior to being 1311 determined to be ineligible pursuant to this subparagraph and 1312 such policyholder files a lawsuit challenging the determination,

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1313 the policyholder may remain insured by the corporation until the 1314 conclusion of the litigation.

1315 4. It is the intent of the Legislature that policyholders, 1316 applicants, and agents of the corporation receive service and treatment of the highest possible level but never less than that 1317 1318 generally provided in the voluntary market. It is also is 1319 intended that the corporation be held to service standards no 1320 less than those applied to insurers in the voluntary market by the office with respect to responsiveness, timeliness, customer 1321 courtesy, and overall dealings with policyholders, applicants, 1322 1323 or agents of the corporation.

Effective January 1, 2009, a personal lines residential 1324 5. 1325 structure that is located in the "wind-borne debris region," as 1326 defined in s. 1609.2, International Building Code (2006), and that has an insured value on the structure of \$750,000 or more 1327 is not eligible for coverage by the corporation unless the 1328 1329 structure has opening protections as required under the Florida 1330 Building Code for a newly constructed residential structure in 1331 that area. A residential structure shall be deemed to comply 1332 with the requirements of this subparagraph if it has shutters or opening protections on all openings and if such opening 1333 1334 protections complied with the Florida Building Code at the time 1335 they were installed.

1336 <u>6. For any claim filed under any policy of the</u>
 1337 <u>corporation, a public adjuster may not charge, agree to, or</u>
 1338 <u>accept any compensation, payment, commission, fee, or other</u>
 1339 thing of value greater than 10 percent of the additional amount

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1340 actually paid over the amount that was originally offered by the 1341 corporation for any one claim.

Amendment No.

1342 (b)1. All insurers authorized to write one or more subject 1343 lines of business in this state are subject to assessment by the 1344 corporation and, for the purposes of this subsection, are referred to collectively as "assessable insurers." Insurers 1345 writing one or more subject lines of business in this state 1346 1347 pursuant to part VIII of chapter 626 are not assessable insurers, but insureds who procure one or more subject lines of 1348 1349 business in this state pursuant to part VIII of chapter 626 are 1350 subject to assessment by the corporation and are referred to collectively as "assessable insureds." An authorized insurer's 1351 1352 assessment liability begins shall begin on the first day of the 1353 calendar year following the year in which the insurer was issued a certificate of authority to transact insurance for subject 1354 1355 lines of business in this state and terminates shall terminate 1 1356 year after the end of the first calendar year during which the insurer no longer holds a certificate of authority to transact 1357 1358 insurance for subject lines of business in this state.

1359 2.a. All revenues, assets, liabilities, losses, and 1360 expenses of the corporation shall be divided into three separate 1361 accounts as follows:

(I) A personal lines account for personal residential
policies issued by the corporation, or issued by the Residential
Property and Casualty Joint Underwriting Association and renewed
by the corporation, which provides that provide comprehensive,
multiperil coverage on risks that are not located in areas
eligible for coverage <u>by</u> in the Florida Windstorm Underwriting
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Association as those areas were defined on January 1, 2002, and for such policies that do not provide coverage for the peril of wind on risks that are located in such areas;

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1371 (II) A commercial lines account for commercial residential and commercial nonresidential policies issued by the 1372 1373 corporation, or issued by the Residential Property and Casualty Joint Underwriting Association and renewed by the corporation, 1374 1375 which provides that provide coverage for basic property perils on risks that are not located in areas eligible for coverage by 1376 in the Florida Windstorm Underwriting Association as those areas 1377 were defined on January 1, 2002, and for such policies that do 1378 1379 not provide coverage for the peril of wind on risks that are 1380 located in such areas; and

A coastal high-risk account for personal residential 1381 (III)policies and commercial residential and commercial 1382 nonresidential property policies issued by the corporation, or 1383 transferred to the corporation, which provides that provide 1384 1385 coverage for the peril of wind on risks that are located in 1386 areas eligible for coverage by in the Florida Windstorm 1387 Underwriting Association as those areas were defined on January 1, 2002. The corporation may offer policies that provide 1388 1389 multiperil coverage and the corporation shall continue to offer 1390 policies that provide coverage only for the peril of wind for 1391 risks located in areas eligible for coverage in the coastal high-risk account. In issuing multiperil coverage, the 1392 1393 corporation may use its approved policy forms and rates for the 1394 personal lines account. An applicant or insured who is eligible 1395 to purchase a multiperil policy from the corporation may 844961 5/4/2011 4:31 PM

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1396 purchase a multiperil policy from an authorized insurer without 1397 prejudice to the applicant's or insured's eligibility to 1398 prospectively purchase a policy that provides coverage only for 1399 the peril of wind from the corporation. An applicant or insured who is eligible for a corporation policy that provides coverage 1400 1401 only for the peril of wind may elect to purchase or retain such 1402 policy and also purchase or retain coverage excluding wind from 1403 an authorized insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that 1404 provides multiperil coverage from the corporation. It is the 1405 1406 goal of the Legislature that there would be an overall average 1407 savings of 10 percent or more for a policyholder who currently 1408 has a wind-only policy with the corporation, and an ex-wind policy with a voluntary insurer or the corporation, and who then 1409 1410 obtains a multiperil policy from the corporation. It is the intent of the Legislature that the offer of multiperil coverage 1411 1412 in the coastal high-risk account be made and implemented in a 1413 manner that does not adversely affect the tax-exempt status of the corporation or creditworthiness of or security for currently 1414 1415 outstanding financing obligations or credit facilities of the coastal high-risk account, the personal lines account, or the 1416 1417 commercial lines account. The coastal high-risk account must also include quota share primary insurance under subparagraph 1418 1419 (c)2. The area eligible for coverage under the coastal high-risk account also includes the area within Port Canaveral, which is 1420 bordered on the south by the City of Cape Canaveral, bordered on 1421 1422 the west by the Banana River, and bordered on the north by 1423 Federal Government property. 844961

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Amendment No. 1424 The three separate accounts must be maintained as long b. 1425 as financing obligations entered into by the Florida Windstorm 1426 Underwriting Association or Residential Property and Casualty 1427 Joint Underwriting Association are outstanding, in accordance with the terms of the corresponding financing documents. If When 1428 1429 the financing obligations are no longer outstanding, in 1430 accordance with the terms of the corresponding financing 1431 $\frac{1}{1}$ documents, the corporation may use a single account for all 1432 revenues, assets, liabilities, losses, and expenses of the 1433 corporation. Consistent with the requirement of this 1434 subparagraph and prudent investment policies that minimize the 1435 cost of carrying debt, the board shall exercise its best efforts 1436 to retire existing debt or to obtain the approval of necessary parties to amend the terms of existing debt, so as to structure 1437 the most efficient plan to consolidate the three separate 1438 accounts into a single account. 1439

1440 с. Creditors of the Residential Property and Casualty 1441 Joint Underwriting Association and of the accounts specified in sub-sub-subparagraphs a.(I) and (II) may have a claim against, 1442 1443 and recourse to, those the accounts referred to in sub-subsubparagraphs a.(I) and (II) and shall have no claim against, or 1444 1445 recourse to, the account referred to in sub-subparagraph 1446 a.(III). Creditors of the Florida Windstorm Underwriting 1447 Association shall have a claim against, and recourse to, the account referred to in sub-sub-subparagraph a.(III) and shall 1448 1449 have no claim against, or recourse to, the accounts referred to 1450 in sub-sub-subparagraphs a.(I) and (II).

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1451 d. Revenues, assets, liabilities, losses, and expenses not 1452 attributable to particular accounts shall be prorated among the 1453 accounts.

e. The Legislature finds that the revenues of the
corporation are revenues that are necessary to meet the
requirements set forth in documents authorizing the issuance of
bonds under this subsection.

1458 f. No part of the income of the corporation may inure to 1459 the benefit of any private person.

1460

3. With respect to a deficit in an account:

1461 a. After accounting for the Citizens policyholder 1462 surcharge imposed under sub-subparagraph <u>h. i., if when</u> the 1463 remaining projected deficit incurred in a particular calendar 1464 year:

1465 <u>(I)</u> Is not greater than 6 percent of the aggregate 1466 statewide direct written premium for the subject lines of 1467 business for the prior calendar year, the entire deficit shall 1468 be recovered through regular assessments of assessable insurers 1469 under paragraph (q) and assessable insureds.

1470 (II) b. After accounting for the Citizens policyholder surcharge imposed under sub-subparagraph i., when the remaining 1471 1472 projected deficit incurred in a particular calendar year Exceeds 1473 6 percent of the aggregate statewide direct written premium for 1474 the subject lines of business for the prior calendar year, the corporation shall levy regular assessments on assessable 1475 1476 insurers under paragraph (q) and on assessable insureds in an 1477 amount equal to the greater of 6 percent of the deficit or 6 1478 percent of the aggregate statewide direct written premium for 844961 5/4/2011 4:31 PM

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1479 the subject lines of business for the prior calendar year. Any 1480 remaining deficit shall be recovered through emergency 1481 assessments under sub-subparagraph c. d.

b.c. Each assessable insurer's share of the amount being 1482 assessed under sub-subparagraph a. must or sub-subparagraph b. 1483 1484 shall be in the proportion that the assessable insurer's direct 1485 written premium for the subject lines of business for the year 1486 preceding the assessment bears to the aggregate statewide direct 1487 written premium for the subject lines of business for that year. 1488 The assessment percentage applicable to each assessable insured 1489 is the ratio of the amount being assessed under sub-subparagraph 1490 a. or sub-subparagraph b. to the aggregate statewide direct 1491 written premium for the subject lines of business for the prior year. Assessments levied by the corporation on assessable 1492 insurers under sub-subparagraph a. must sub-subparagraphs a. and 1493 b. shall be paid as required by the corporation's plan of 1494 1495 operation and paragraph (q). Assessments levied by the 1496 corporation on assessable insureds under sub-subparagraph a. 1497 sub-subparagraphs a. and b. shall be collected by the surplus 1498 lines agent at the time the surplus lines agent collects the surplus lines tax required by s. 626.932, and shall be paid to 1499 1500 the Florida Surplus Lines Service Office at the time the surplus 1501 lines agent pays the surplus lines tax to that the Florida 1502 Surplus Lines Service office. Upon receipt of regular 1503 assessments from surplus lines agents, the Florida Surplus Lines 1504 Service Office shall transfer the assessments directly to the 1505 corporation as determined by the corporation.

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1506 c.d. Upon a determination by the board of governors that a 1507 deficit in an account exceeds the amount that will be recovered 1508 through regular assessments under sub-subparagraph a. or sub-1509 subparagraph b., plus the amount that is expected to be 1510 recovered through surcharges under sub-subparagraph h. $\frac{1}{1}$, as to 1511 the remaining projected deficit the board shall levy, after 1512 verification by the office, shall levy emergency assessments, 1513 for as many years as necessary to cover the deficits, to be 1514 collected by assessable insurers and the corporation and collected from assessable insureds upon issuance or renewal of 1515 1516 policies for subject lines of business, excluding National Flood 1517 Insurance policies. The amount of the emergency assessment 1518 collected in a particular year must shall be a uniform 1519 percentage of that year's direct written premium for subject 1520 lines of business and all accounts of the corporation, excluding 1521 National Flood Insurance Program policy premiums, as annually 1522 determined by the board and verified by the office. The office shall verify the arithmetic calculations involved in the board's 1523 1524 determination within 30 days after receipt of the information on 1525 which the determination was based. Notwithstanding any other provision of law, the corporation and each assessable insurer 1526 1527 that writes subject lines of business shall collect emergency 1528 assessments from its policyholders without such obligation being 1529 affected by any credit, limitation, exemption, or deferment. 1530 Emergency assessments levied by the corporation on assessable 1531 insureds shall be collected by the surplus lines agent at the 1532 time the surplus lines agent collects the surplus lines tax 1533 required by s. 626.932 and shall be paid to the Florida Surplus 844961 5/4/2011 4:31 PM

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Amendment No. 1534 Lines Service Office at the time the surplus lines agent pays 1535 the surplus lines tax to that the Florida Surplus Lines Service 1536 office. The emergency assessments so collected shall be 1537 transferred directly to the corporation on a periodic basis as 1538 determined by the corporation and shall be held by the 1539 corporation solely in the applicable account. The aggregate 1540 amount of emergency assessments levied for an account under this 1541 sub-subparagraph in any calendar year may, at the discretion of the board of governors, be less than but may not exceed the 1542 greater of 10 percent of the amount needed to cover the deficit, 1543 1544 plus interest, fees, commissions, required reserves, and other 1545 costs associated with financing of the original deficit, or 10 1546 percent of the aggregate statewide direct written premium for 1547 subject lines of business and for all accounts of the corporation for the prior year, plus interest, fees, 1548 commissions, required reserves, and other costs associated with 1549 financing the deficit. 1550

1551 d.e. The corporation may pledge the proceeds of 1552 assessments, projected recoveries from the Florida Hurricane 1553 Catastrophe Fund, other insurance and reinsurance recoverables, policyholder surcharges and other surcharges, and other funds 1554 1555 available to the corporation as the source of revenue for and to 1556 secure bonds issued under paragraph (q), bonds or other 1557 indebtedness issued under subparagraph (c)3., or lines of credit or other financing mechanisms issued or created under this 1558 1559 subsection, or to retire any other debt incurred as a result of 1560 deficits or events giving rise to deficits, or in any other way 1561 that the board determines will efficiently recover such 844961 5/4/2011 4:31 PM

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Amendment No. 1562 deficits. The purpose of the lines of credit or other financing 1563 mechanisms is to provide additional resources to assist the corporation in covering claims and expenses attributable to a 1564 1565 catastrophe. As used in this subsection, the term "assessments" 1566 includes regular assessments under sub-subparagraph a., sub-1567 subparagraph b., or subparagraph (q)1. and emergency assessments 1568 under sub-subparagraph d. Emergency assessments collected under 1569 sub-subparagraph d. are not part of an insurer's rates, are not premium, and are not subject to premium tax, fees, or 1570 commissions; however, failure to pay the emergency assessment 1571 1572 shall be treated as failure to pay premium. The emergency 1573 assessments under sub-subparagraph c. d. shall continue as long 1574 as any bonds issued or other indebtedness incurred with respect 1575 to a deficit for which the assessment was imposed remain 1576 outstanding, unless adequate provision has been made for the payment of such bonds or other indebtedness pursuant to the 1577 1578 documents governing such bonds or other indebtedness.

1579 e.f. As used in this subsection for purposes of any 1580 deficit incurred on or after January 25, 2007, the term "subject 1581 lines of business" means insurance written by assessable insurers or procured by assessable insureds for all property and 1582 1583 casualty lines of business in this state, but not including 1584 workers' compensation or medical malpractice. As used in this 1585 the sub-subparagraph, the term "property and casualty lines of business" includes all lines of business identified on Form 2, 1586 Exhibit of Premiums and Losses, in the annual statement required 1587 1588 of authorized insurers under by s. 624.424 and any rule adopted 1589 under this section, except for those lines identified as 844961 5/4/2011 4:31 PM

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Amendment No. 1590 accident and health insurance and except for policies written 1591 under the National Flood Insurance Program or the Federal Crop 1592 Insurance Program. For purposes of this sub-subparagraph, the 1593 term "workers' compensation" includes both workers' compensation 1594 insurance and excess workers' compensation insurance.

1595 <u>f.g.</u> The Florida Surplus Lines Service Office shall 1596 determine annually the aggregate statewide written premium in 1597 subject lines of business procured by assessable insureds and 1598 shall report that information to the corporation in a form and 1599 at a time the corporation specifies to ensure that the 1600 corporation can meet the requirements of this subsection and the 1601 corporation's financing obligations.

<u>g.h.</u> The Florida Surplus Lines Service Office shall verify the proper application by surplus lines agents of assessment percentages for regular assessments and emergency assessments levied under this subparagraph on assessable insureds and shall assist the corporation in ensuring the accurate, timely collection and payment of assessments by surplus lines agents as required by the corporation.

1609 <u>h.i.</u> If a deficit is incurred in any account in 2008 or 1610 thereafter, the board of governors shall levy a Citizens 1611 policyholder surcharge against all policyholders of the 1612 corporation<u>for a 12-month period</u>, which

1613 <u>(I) The surcharge</u> shall be <u>levied</u> collected at the time of 1614 issuance or renewal of a policy, as a uniform percentage of the 1615 premium for the policy of up to 15 percent of such premium, 1616 which funds shall be used to offset the deficit.

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1 < 1 7	Amendment No.
1617	(II) The surcharge is payable upon cancellation or
1618	termination of the policy, upon renewal of the policy, or upon
1619	issuance of a new policy by the corporation within the first 12
1620	months after the date of the levy or the period of time
1621	necessary to fully collect the surcharge amount.
1622	(III) The corporation may not levy any regular assessments
1623	under paragraph (q) pursuant to sub-subparagraph a. or sub-
1624	subparagraph b. with respect to a particular year's deficit
1625	until the corporation has first levied the full amount of the
1626	surcharge authorized by this sub-subparagraph.
1627	(IV) The surcharge is Citizens policyholder surcharges
1628	under this sub-subparagraph are not considered premium and <u>is</u>
1629	are not subject to commissions, fees, or premium taxes. However,
1630	failure to pay <u>the surcharge</u> such surcharges shall be treated as
1631	failure to pay premium.
1632	<u>i.</u> j. If the amount of any assessments or surcharges
1633	collected from corporation policyholders, assessable insurers or
1634	their policyholders, or assessable insureds exceeds the amount
1635	of the deficits, such excess amounts shall be remitted to and
1636	retained by the corporation in a reserve to be used by the
1637	corporation, as determined by the board of governors and
1638	approved by the office, to pay claims or reduce any past,
1639	present, or future plan-year deficits or to reduce outstanding
1640	debt.
1641	(c) The <u>corporation's</u> plan of operation of the
1642	corporation:
1643	1. Must provide for adoption of residential property and
1644	casualty insurance policy forms and commercial residential and
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1645 nonresidential property insurance forms, which forms must be 1646 approved by the office <u>before</u> prior to use. The corporation 1647 shall adopt the following policy forms:

a. Standard personal lines policy forms that are comprehensive multiperil policies providing full coverage of a residential property equivalent to the coverage provided in the private insurance market under an HO-3, HO-4, or HO-6 policy.

b. Basic personal lines policy forms that are policies similar to an HO-8 policy or a dwelling fire policy that provide coverage meeting the requirements of the secondary mortgage market, but which coverage is more limited than the coverage under a standard policy.

1657 c. Commercial lines residential and nonresidential policy 1658 forms that are generally similar to the basic perils of full 1659 coverage obtainable for commercial residential structures and 1660 commercial nonresidential structures in the admitted voluntary 1661 market.

d. Personal lines and commercial lines residential property insurance forms that cover the peril of wind only. The forms are applicable only to residential properties located in areas eligible for coverage under the <u>coastal</u> <u>high-risk</u> account referred to in sub-subparagraph (b)2.a.

e. Commercial lines nonresidential property insurance
forms that cover the peril of wind only. The forms are
applicable only to nonresidential properties located in areas
eligible for coverage under the <u>coastal</u> high-risk account
referred to in sub-subparagraph (b)2.a.

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1672 f. The corporation may adopt variations of the policy 1673 forms listed in sub-subparagraphs a.-e. which that contain more 1674 restrictive coverage.

1675 2.a. Must provide that the corporation adopt a program in 1676 which the corporation and authorized insurers enter into quota 1677 share primary insurance agreements for hurricane coverage, as 1678 defined in s. 627.4025(2)(a), for eligible risks, and adopt 1679 property insurance forms for eligible risks which cover the 1680 peril of wind only.

1681

a. As used in this subsection, the term:

1682 "Quota share primary insurance" means an arrangement (I)1683 in which the primary hurricane coverage of an eligible risk is 1684 provided in specified percentages by the corporation and an authorized insurer. The corporation and authorized insurer are 1685 1686 each solely responsible for a specified percentage of hurricane coverage of an eligible risk as set forth in a quota share 1687 1688 primary insurance agreement between the corporation and an authorized insurer and the insurance contract. The 1689 1690 responsibility of the corporation or authorized insurer to pay 1691 its specified percentage of hurricane losses of an eligible risk, as set forth in the quota share primary insurance 1692 1693 agreement, may not be altered by the inability of the other 1694 party to the agreement to pay its specified percentage of 1695 hurricane losses. Eligible risks that are provided hurricane coverage through a quota share primary insurance arrangement 1696 1697 must be provided policy forms that set forth the obligations of 1698 the corporation and authorized insurer under the arrangement, 1699 clearly specify the percentages of quota share primary insurance 844961 5/4/2011 4:31 PM

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1700 provided by the corporation and authorized insurer, and 1701 conspicuously and clearly state that neither the authorized 1702 insurer and nor the corporation may not be held responsible 1703 beyond their its specified percentage of coverage of hurricane 1704 losses.

Amendment No.

(II) "Eligible risks" means personal lines residential and commercial lines residential risks that meet the underwriting criteria of the corporation and are located in areas that were eligible for coverage by the Florida Windstorm Underwriting Association on January 1, 2002.

b. The corporation may enter into quota share primary
insurance agreements with authorized insurers at corporation
coverage levels of 90 percent and 50 percent.

1713 c. If the corporation determines that additional coverage 1714 levels are necessary to maximize participation in quota share 1715 primary insurance agreements by authorized insurers, the 1716 corporation may establish additional coverage levels. However, 1717 the corporation's quota share primary insurance coverage level 1718 may not exceed 90 percent.

1719 d. Any quota share primary insurance agreement entered 1720 into between an authorized insurer and the corporation must 1721 provide for a uniform specified percentage of coverage of 1722 hurricane losses, by county or territory as set forth by the 1723 corporation board, for all eligible risks of the authorized 1724 insurer covered under the quota share primary insurance 1725 agreement.

e. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation is 844961 5/4/2011 4:31 PM

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subject to review and approval by the office. However, such agreement shall be authorized only as to insurance contracts entered into between an authorized insurer and an insured who is already insured by the corporation for wind coverage.

Amendment No.

1732 f. For all eligible risks covered under quota share 1733 primary insurance agreements, the exposure and coverage levels 1734 for both the corporation and authorized insurers shall be 1735 reported by the corporation to the Florida Hurricane Catastrophe Fund. For all policies of eligible risks covered under such 1736 quota share primary insurance agreements, the corporation and 1737 1738 the authorized insurer must shall maintain complete and accurate 1739 records for the purpose of exposure and loss reimbursement 1740 audits as required by Florida Hurricane Catastrophe fund rules. 1741 The corporation and the authorized insurer shall each maintain 1742 duplicate copies of policy declaration pages and supporting 1743 claims documents.

9. The corporation board shall establish in its plan of operation standards for quota share agreements which ensure that there is no discriminatory application among insurers as to the terms of <u>the quota share</u> agreements, pricing of <u>the quota share</u> agreements, incentive provisions if any, and consideration paid for servicing policies or adjusting claims.

1750 h. The quota share primary insurance agreement between the 1751 corporation and an authorized insurer must set forth the 1752 specific terms under which coverage is provided, including, but 1753 not limited to, the sale and servicing of policies issued under 1754 the agreement by the insurance agent of the authorized insurer 1755 producing the business, the reporting of information concerning 844961 5/4/2011 4:31 PM

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eligible risks, the payment of premium to the corporation, and arrangements for the adjustment and payment of hurricane claims incurred on eligible risks by the claims adjuster and personnel of the authorized insurer. Entering into a quota sharing insurance agreement between the corporation and an authorized insurer <u>is shall be</u> voluntary and at the discretion of the authorized insurer.

Amendment No.

1763 3.a. May provide that the corporation may employ or 1764 otherwise contract with individuals or other entities to provide 1765 administrative or professional services that may be appropriate 1766 to effectuate the plan. The corporation may shall have the power 1767 to borrow funds, by issuing bonds or by incurring other 1768 indebtedness, and shall have other powers reasonably necessary to effectuate the requirements of this subsection, including, 1769 1770 without limitation, the power to issue bonds and incur other indebtedness in order to refinance outstanding bonds or other 1771 1772 indebtedness. The corporation may, but is not required to, seek 1773 judicial validation of its bonds or other indebtedness under 1774 chapter 75. The corporation may issue bonds or incur other 1775 indebtedness, or have bonds issued on its behalf by a unit of 1776 local government pursuant to subparagraph (q)2. τ in the absence 1777 of a hurricane or other weather-related event, upon a 1778 determination by the corporation, subject to approval by the 1779 office, that such action would enable it to efficiently meet the 1780 financial obligations of the corporation and that such 1781 financings are reasonably necessary to effectuate the 1782 requirements of this subsection. The corporation may is 1783 authorized to take all actions needed to facilitate tax-free 844961 5/4/2011 4:31 PM

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Amendment No. 1784 status for any such bonds or indebtedness, including formation 1785 of trusts or other affiliated entities. The corporation may 1786 shall have the authority to pledge assessments, projected 1787 recoveries from the Florida Hurricane Catastrophe Fund, other 1788 reinsurance recoverables, market equalization and other 1789 surcharges, and other funds available to the corporation as 1790 security for bonds or other indebtedness. In recognition of s. 1791 10, Art. I of the State Constitution, prohibiting the impairment 1792 of obligations of contracts, it is the intent of the Legislature that no action be taken whose purpose is to impair any bond 1793 1794 indenture or financing agreement or any revenue source committed 1795 by contract to such bond or other indebtedness.

1796 b. To ensure that the corporation is operating in an 1797 efficient and economic manner while providing quality service to policyholders, applicants, and agents, the board shall 1798 1799 commission an independent third-party consultant having 1800 expertise in insurance company management or insurance company 1801 management consulting to prepare a report and make 1802 recommendations on the relative costs and benefits of 1803 outsourcing various policy issuance and service functions to 1804 private servicing carriers or entities performing similar 1805 functions in the private market for a fee, rather than 1806 performing such functions in house. In making such recommendations, the consultant shall consider how other 1807 1808 residual markets, both in this state and around the country, 1809 outsource appropriate functions or use servicing carriers to 1810 better match expenses with revenues that fluctuate based on a widely varying policy count. The report must be completed by 1811 844961 5/4/2011 4:31 PM

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	Amendment No.
1812	July 1, 2012. Upon receiving the report, the board shall develop
1813	a plan to implement the report and submit the plan for review,
1814	modification, and approval to the Financial Services Commission.
1815	Upon the commission's approval of the plan, the board shall
1816	begin implementing the plan by January 1, 2013.

1817 4.a. Must require that the corporation operate subject to 1818 the supervision and approval of a board of governors consisting 1819 of eight individuals who are residents of this state, from 1820 different geographical areas of this state.

The Governor, the Chief Financial Officer, the 1821 a. 1822 President of the Senate, and the Speaker of the House of 1823 Representatives shall each appoint two members of the board. At 1824 least one of the two members appointed by each appointing 1825 officer must have demonstrated expertise in insurance, and is deemed to be within the scope of the exemption provided in s. 1826 1827 112.313(7)(b). The Chief Financial Officer shall designate one 1828 of the appointees as chair. All board members serve at the 1829 pleasure of the appointing officer. All members of the board of 1830 governors are subject to removal at will by the officers who 1831 appointed them. All board members, including the chair, must be 1832 appointed to serve for 3-year terms beginning annually on a date 1833 designated by the plan. However, for the first term beginning on 1834 or after July 1, 2009, each appointing officer shall appoint one 1835 member of the board for a 2-year term and one member for a 3year term. A Any board vacancy shall be filled for the unexpired 1836 term by the appointing officer. The Chief Financial Officer 1837 1838 shall appoint a technical advisory group to provide information 1839 and advice to the board of governors in connection with the 844961 5/4/2011 4:31 PM

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board's duties under this subsection. The executive director and senior managers of the corporation shall be engaged by the board and serve at the pleasure of the board. Any executive director appointed on or after July 1, 2006, is subject to confirmation by the Senate. The executive director is responsible for employing other staff as the corporation may require, subject to review and concurrence by the board.

Amendment No.

b. The board shall create a Market Accountability Advisory
Committee to assist the corporation in developing awareness of
its rates and its customer and agent service levels in
relationship to the voluntary market insurers writing similar
coverage.

1852 (I) The members of the advisory committee shall consist of the following 11 persons, one of whom must be elected chair by 1853 1854 the members of the committee: four representatives, one appointed by the Florida Association of Insurance Agents, one by 1855 the Florida Association of Insurance and Financial Advisors, one 1856 1857 by the Professional Insurance Agents of Florida, and one by the 1858 Latin American Association of Insurance Agencies; three 1859 representatives appointed by the insurers with the three highest 1860 voluntary market share of residential property insurance 1861 business in the state; one representative from the Office of 1862 Insurance Regulation; one consumer appointed by the board who is 1863 insured by the corporation at the time of appointment to the committee; one representative appointed by the Florida 1864 1865 Association of Realtors; and one representative appointed by the 1866 Florida Bankers Association. All members shall be appointed to 1867 must serve for 3-year terms and may serve for consecutive terms. 844961 5/4/2011 4:31 PM

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Amendment No. 1868 <u>(II)</u> The committee shall report to the corporation at each 1869 board meeting on insurance market issues which may include rates 1870 and rate competition with the voluntary market; service, 1871 including policy issuance, claims processing, and general 1872 responsiveness to policyholders, applicants, and agents; and 1873 matters relating to depopulation.

1874 5. Must provide a procedure for determining the 1875 eligibility of a risk for coverage, as follows:

Subject to the provisions of s. 627.3517, with respect 1876 a. 1877 to personal lines residential risks, if the risk is offered 1878 coverage from an authorized insurer at the insurer's approved 1879 rate under either a standard policy including wind coverage or, 1880 if consistent with the insurer's underwriting rules as filed with the office, a basic policy including wind coverage, for a 1881 new application to the corporation for coverage, the risk is not 1882 eligible for any policy issued by the corporation unless the 1883 1884 premium for coverage from the authorized insurer is more than 15 1885 percent greater than the premium for comparable coverage from 1886 the corporation. If the risk is not able to obtain any such 1887 offer, the risk is eligible for either a standard policy including wind coverage or a basic policy including wind 1888 1889 coverage issued by the corporation; however, if the risk could 1890 not be insured under a standard policy including wind coverage 1891 regardless of market conditions, the risk is shall be eligible for a basic policy including wind coverage unless rejected under 1892 subparagraph 8. However, with regard to a policyholder of the 1893 1894 corporation or a policyholder removed from the corporation 1895 through an assumption agreement until the end of the assumption 844961 5/4/2011 4:31 PM

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Amendment No. 1896 period, the policyholder remains eligible for coverage from the 1897 corporation regardless of any offer of coverage from an 1898 authorized insurer or surplus lines insurer. The corporation 1899 shall determine the type of policy to be provided on the basis 1900 of objective standards specified in the underwriting manual and 1901 based on generally accepted underwriting practices.

(I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the corporation is not currently appointed by the insurer, the insurer shall:

(A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for <u>at least</u> a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

1920 If the producing agent is unwilling or unable to accept 1921 appointment, the new insurer shall pay the agent in accordance 1922 with sub-sub-subparagraph (A).

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1919

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Amendment No. 1923 If When the corporation enters into a contractual (II) 1924 agreement for a take-out plan, the producing agent of record of 1925 the corporation policy is entitled to retain any unearned 1926 commission on the policy, and the insurer shall: 1927 Pay to the producing agent of record of the (A) 1928 corporation policy, for the first year, an amount that is the 1929 greater of the insurer's usual and customary commission for the 1930 type of policy written or a fee equal to the usual and customary 1931 commission of the corporation; or Offer to allow the producing agent of record of the 1932 (B) 1933 corporation policy to continue servicing the policy for at least 1934 a period of not less than 1 year and offer to pay the agent the 1935 greater of the insurer's or the corporation's usual and 1936 customary commission for the type of policy written. 1937 If the producing agent is unwilling or unable to accept 1938 1939 appointment, the new insurer shall pay the agent in accordance 1940 with sub-sub-subparagraph (A). 1941 With respect to commercial lines residential risks, for b. 1942 a new application to the corporation for coverage, if the risk is offered coverage under a policy including wind coverage from 1943 1944 an authorized insurer at its approved rate, the risk is not 1945 eligible for a any policy issued by the corporation unless the 1946 premium for coverage from the authorized insurer is more than 15 1947 percent greater than the premium for comparable coverage from 1948 the corporation. If the risk is not able to obtain any such 1949 offer, the risk is eligible for a policy including wind coverage 1950 issued by the corporation. However, with regard to a 844961 5/4/2011 4:31 PM

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1951 policyholder of the corporation or a policyholder removed from 1952 the corporation through an assumption agreement until the end of 1953 the assumption period, the policyholder remains eligible for 1954 coverage from the corporation regardless of <u>an</u> any offer of 1955 coverage from an authorized insurer or surplus lines insurer.

(I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or the corporation is not currently appointed by the insurer, the insurer shall:

(A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for <u>at least</u> a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

1973

Amendment No.

1974 If the producing agent is unwilling or unable to accept 1975 appointment, the new insurer shall pay the agent in accordance 1976 with sub-sub-subparagraph (A).

1977 (II) <u>If</u> When the corporation enters into a contractual 1978 agreement for a take-out plan, the producing agent of record of 844961 5/4/2011 4:31 PM

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1979 the corporation policy is entitled to retain any unearned 1980 commission on the policy, and the insurer shall:

Amendment No.

1991

(A) Pay to the producing agent of record of the corporation policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record of the
corporation policy to continue servicing the policy for <u>at least</u>
a period of not less than 1 year and offer to pay the agent the
greater of the insurer's or the corporation's usual and
customary commission for the type of policy written.

1992 If the producing agent is unwilling or unable to accept 1993 appointment, the new insurer shall pay the agent in accordance 1994 with sub-sub-subparagraph (A).

1995 с. For purposes of determining comparable coverage under 1996 sub-subparagraphs a. and b., the comparison must shall be based 1997 on those forms and coverages that are reasonably comparable. The 1998 corporation may rely on a determination of comparable coverage and premium made by the producing agent who submits the 1999 2000 application to the corporation, made in the agent's capacity as 2001 the corporation's agent. A comparison may be made solely of the 2002 premium with respect to the main building or structure only on 2003 the following basis: the same coverage A or other building 2004 limits; the same percentage hurricane deductible that applies on 2005 an annual basis or that applies to each hurricane for commercial 2006 residential property; the same percentage of ordinance and law 844961 5/4/2011 4:31 PM

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Amendment No. 2007 coverage, if the same limit is offered by both the corporation 2008 and the authorized insurer; the same mitigation credits, to the 2009 extent the same types of credits are offered both by the 2010 corporation and the authorized insurer; the same method for loss 2011 payment, such as replacement cost or actual cash value, if the 2012 same method is offered both by the corporation and the 2013 authorized insurer in accordance with underwriting rules; and 2014 any other form or coverage that is reasonably comparable as 2015 determined by the board. If an application is submitted to the 2016 corporation for wind-only coverage in the coastal high-risk 2017 account, the premium for the corporation's wind-only policy plus 2018 the premium for the ex-wind policy that is offered by an 2019 authorized insurer to the applicant must shall be compared to 2020 the premium for multiperil coverage offered by an authorized 2021 insurer, subject to the standards for comparison specified in this subparagraph. If the corporation or the applicant requests 2022 2023 from the authorized insurer a breakdown of the premium of the 2024 offer by types of coverage so that a comparison may be made by 2025 the corporation or its agent and the authorized insurer refuses 2026 or is unable to provide such information, the corporation may treat the offer as not being an offer of coverage from an 2027 2028 authorized insurer at the insurer's approved rate.

2029 6. Must include rules for classifications of risks and2030 rates therefor.

2031 7. Must provide that if premium and investment income for 2032 an account attributable to a particular calendar year are in 2033 excess of projected losses and expenses for the account 2034 attributable to that year, such excess shall be held in surplus 844961 5/4/2011 4:31 PM

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2035 in the account. Such surplus <u>must</u> shall be available to defray 2036 deficits in that account as to future years and shall be used 2037 for that purpose <u>before</u> prior to assessing assessable insurers 2038 and assessable insureds as to any calendar year.

8. Must provide objective criteria and procedures to be uniformly applied <u>to</u> for all applicants in determining whether an individual risk is so hazardous as to be uninsurable. In making this determination and in establishing the criteria and procedures, the following <u>must</u> shall be considered:

2044 a. Whether the likelihood of a loss for the individual 2045 risk is substantially higher than for other risks of the same 2046 class; and

2047 b. Whether the uncertainty associated with the individual 2048 risk is such that an appropriate premium cannot be determined. 2049

2050 The acceptance or rejection of a risk by the corporation shall 2051 be construed as the private placement of insurance, and the 2052 provisions of chapter 120 do shall not apply.

9. Must provide that the corporation shall make its best efforts to procure catastrophe reinsurance at reasonable rates, to cover its projected 100-year probable maximum loss as determined by the board of governors.

2057 10. The policies issued by the corporation must provide 2058 that, if the corporation or the market assistance plan obtains 2059 an offer from an authorized insurer to cover the risk at its 2060 approved rates, the risk is no longer eligible for renewal 2061 through the corporation, except as otherwise provided in this 2062 subsection.

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2063 11. Corporation policies and applications must include a 2064 notice that the corporation policy could, under this section, be 2065 replaced with a policy issued by an authorized insurer which 2066 that does not provide coverage identical to the coverage 2067 provided by the corporation. The notice must shall also specify 2068 that acceptance of corporation coverage creates a conclusive 2069 presumption that the applicant or policyholder is aware of this 2070 potential.

Amendment No.

2071 12. May establish, subject to approval by the office, 2072 different eligibility requirements and operational procedures 2073 for any line or type of coverage for any specified county or 2074 area if the board determines that such changes to the 2075 eligibility requirements and operational procedures are 2076 justified due to the voluntary market being sufficiently stable 2077 and competitive in such area or for such line or type of coverage and that consumers who, in good faith, are unable to 2078 2079 obtain insurance through the voluntary market through ordinary 2080 methods would continue to have access to coverage from the 2081 corporation. If When coverage is sought in connection with a 2082 real property transfer, the such requirements and procedures may shall not provide for an effective date of coverage later than 2083 2084 the date of the closing of the transfer as established by the 2085 transferor, the transferee, and, if applicable, the lender.

2086 13. Must provide that, with respect to the <u>coastal</u> high-2087 risk account, any assessable insurer with a surplus as to 2088 policyholders of \$25 million or less writing 25 percent or more 2089 of its total countrywide property insurance premiums in this 2090 state may petition the office, within the first 90 days of each 844961 5/4/2011 4:31 PM

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Amendment No. 2091 calendar year, to qualify as a limited apportionment company. A 2092 regular assessment levied by the corporation on a limited 2093 apportionment company for a deficit incurred by the corporation 2094 for the coastal high-risk account in 2006 or thereafter may be 2095 paid to the corporation on a monthly basis as the assessments 2096 are collected by the limited apportionment company from its 2097 insureds pursuant to s. 627.3512, but the regular assessment 2098 must be paid in full within 12 months after being levied by the 2099 corporation. A limited apportionment company shall collect from 2100 its policyholders any emergency assessment imposed under sub-2101 subparagraph (b)3.d. The plan must shall provide that, if the 2102 office determines that any regular assessment will result in an 2103 impairment of the surplus of a limited apportionment company, the office may direct that all or part of such assessment be 2104 2105 deferred as provided in subparagraph (g)4. However, there shall be no limitation or deferment of an emergency assessment to be 2106 2107 collected from policyholders under sub-subparagraph (b)3.d. may 2108 not be limited or deferred.

14. Must provide that the corporation appoint as its licensed agents only those agents who also hold an appointment as defined in s. 626.015(3) with an insurer who at the time of the agent's initial appointment by the corporation is authorized to write and is actually writing personal lines residential property coverage, commercial residential property coverage, or commercial nonresidential property coverage within the state.

2116 15. Must provide, by July 1, 2007, a premium payment plan 2117 option to its policyholders which, allows at a minimum, allows

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Amendment No. 2118 for quarterly and semiannual payment of premiums. A monthly 2119 payment plan may, but is not required to, be offered. 2120 16. Must limit coverage on mobile homes or manufactured 2121 homes built before prior to 1994 to actual cash value of the dwelling rather than replacement costs of the dwelling. 2122 2123 17. May provide such limits of coverage as the board 2124 determines, consistent with the requirements of this subsection. 2125 18. May require commercial property to meet specified 2126 hurricane mitigation construction features as a condition of 2127 eligibility for coverage. 2128 19. Must provide that new or renewal policies issued by 2129 the corporation on or after January 1, 2012, which cover 2130 sinkhole loss do not include coverage for any loss to 2131 appurtenant structures, driveways, sidewalks, decks, or patios that are directly or indirectly caused by sinkhole activity. The 2132 2133 corporation shall exclude such coverage using a notice of 2134 coverage change, which may be included with the policy renewal, and not by issuance of a notice of nonrenewal of the excluded 2135 2136 coverage upon renewal of the current policy. 2137 20. As of January 1, 2012, must require that the agent 2138 obtain from an applicant for coverage from the corporation an 2139 acknowledgement signed by the applicant, which includes, at a 2140 minimum, the following statement: 2141 2142 ACKNOWLEDGEMENT OF POTENTIAL SURCHARGE 2143 AND ASSESSMENT LIABILITY:

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2144

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2145	Amendment No. 1. AS A POLICYHOLDER OF CITIZENS PROPERTY
2146	INSURANCE CORPORATION, I UNDERSTAND THAT IF THE
2147	CORPORATION SUSTAINS A DEFICIT AS A RESULT OF
2148	HURRICANE LOSSES OR FOR ANY OTHER REASON, MY POLICY
2149	COULD BE SUBJECT TO SURCHARGES, WHICH WILL BE DUE AND
2150	PAYABLE UPON RENEWAL, CANCELLATION, OR TERMINATION OF
2151	THE POLICY, AND THAT THE SURCHARGES COULD BE AS HIGH
2152	AS 45 PERCENT OF MY PREMIUM, OR A DIFFERENT AMOUNT AS
2153	IMPOSED BY THE FLORIDA LEGISLATURE.
2154	2. I ALSO UNDERSTAND THAT I MAY BE SUBJECT TO
2155	EMERGENCY ASSESSMENTS TO THE SAME EXTENT AS
2156	POLICYHOLDERS OF OTHER INSURANCE COMPANIES, OR A
2157	DIFFERENT AMOUNT AS IMPOSED BY THE FLORIDA
2158	LEGISLATURE.
2159	3. I ALSO UNDERSTAND THAT CITIZENS PROPERTY
2160	INSURANCE CORPORATION IS NOT SUPPORTED BY THE FULL
2161	FAITH AND CREDIT OF THE STATE OF FLORIDA.
2162	
2163	a. The corporation shall maintain, in electronic format or
2164	otherwise, a copy of the applicant's signed acknowledgement and
2165	provide a copy of the statement to the policyholder as part of
2166	the first renewal after the effective date of this subparagraph.
2167	b. The signed acknowledgement form creates a conclusive
2168	presumption that the policyholder understood and accepted his or
2169	her potential surcharge and assessment liability as a
2170	policyholder of the corporation.
2171	(d)1. All prospective employees for senior management
2172	positions, as defined by the plan of operation, are subject to
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2173 background checks as a prerequisite for employment. The office 2174 shall conduct <u>the</u> background checks on such prospective 2175 employees pursuant to ss. 624.34, 624.404(3), and 628.261.

Amendment No.

2176 2. On or before July 1 of each year, employees of the 2177 corporation <u>must</u> are required to sign and submit a statement 2178 attesting that they do not have a conflict of interest, as 2179 defined in part III of chapter 112. As a condition of 2180 employment, all prospective employees <u>must</u> are required to sign 2181 and submit to the corporation a conflict-of-interest statement.

Senior managers and members of the board of governors 2182 3. 2183 are subject to the provisions of part III of chapter 112, 2184 including, but not limited to, the code of ethics and public 2185 disclosure and reporting of financial interests, pursuant to s. 2186 112.3145. Notwithstanding s. 112.3143(2), a board member may not 2187 vote on any measure that would inure to his or her special private gain or loss; that he or she knows would inure to the 2188 special private gain or loss of any principal by whom he or she 2189 2190 is retained or to the parent organization or subsidiary of a 2191 corporate principal by which he or she is retained, other than 2192 an agency as defined in s. 112.312; or that he or she knows 2193 would inure to the special private gain or loss of a relative or 2194 business associate of the public officer. Before the vote is 2195 taken, such member shall publicly state to the assembly the nature of his or her interest in the matter from which he or she 2196 is abstaining from voting and, within 15 days after the vote 2197 2198 occurs, disclose the nature of his or her interest as a public 2199 record in a memorandum filed with the person responsible for 2200 recording the minutes of the meeting, who shall incorporate the 844961 5/4/2011 4:31 PM

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2201 memorandum in the minutes. Senior managers and board members are 2202 also required to file such disclosures with the Commission on 2203 Ethics and the Office of Insurance Regulation. The executive 2204 director of the corporation or his or her designee shall notify 2205 each existing and newly appointed and existing appointed member 2206 of the board of governors and senior managers of their duty to comply with the reporting requirements of part III of chapter 2207 2208 112. At least quarterly, the executive director or his or her 2209 designee shall submit to the Commission on Ethics a list of 2210 names of the senior managers and members of the board of 2211 governors who are subject to the public disclosure requirements under s. 112.3145. 2212

2213 4. Notwithstanding s. 112.3148 or s. 112.3149, or any 2214 other provision of law, an employee or board member may not knowingly accept, directly or indirectly, any gift or 2215 2216 expenditure from a person or entity, or an employee or 2217 representative of such person or entity, which that has a 2218 contractual relationship with the corporation or who is under 2219 consideration for a contract. An employee or board member who 2220 fails to comply with subparagraph 3. or this subparagraph is 2221 subject to penalties provided under ss. 112.317 and 112.3173.

5. Any senior manager of the corporation who is employed on or after January 1, 2007, regardless of the date of hire, who subsequently retires or terminates employment is prohibited from representing another person or entity before the corporation for 2226 2 years after retirement or termination of employment from the corporation.

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6. Any senior manager of the corporation who is employed on or after January 1, 2007, regardless of the date of hire, who subsequently retires or terminates employment is prohibited from having any employment or contractual relationship for 2 years with an insurer that has entered into a take-out bonus agreement with the corporation.

2234 (n)1. Rates for coverage provided by the corporation must 2235 shall be actuarially sound and subject to the requirements of s. 2236 627.062, except as otherwise provided in this paragraph. The 2237 corporation shall file its recommended rates with the office at 2238 least annually. The corporation shall provide any additional 2239 information regarding the rates which the office requires. The 2240 office shall consider the recommendations of the board and issue 2241 a final order establishing the rates for the corporation within 45 days after the recommended rates are filed. The corporation 2242 may not pursue an administrative challenge or judicial review of 2243 the final order of the office. 2244

2245 2. In addition to the rates otherwise determined pursuant 2246 to this paragraph, the corporation shall impose and collect an 2247 amount equal to the premium tax provided for in s. 624.509 to 2248 augment the financial resources of the corporation.

3. After the public hurricane loss-projection model under s. 627.06281 has been found to be accurate and reliable by the Florida Commission on Hurricane Loss Projection Methodology, <u>the</u> that model shall serve as the minimum benchmark for determining the windstorm portion of the corporation's rates. This subparagraph does not require or allow the corporation to adopt

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2255 rates lower than the rates otherwise required or allowed by this 2256 paragraph.

2257 4. The rate filings for the corporation which were 2258 approved by the office and which took effect January 1, 2007, 2259 are rescinded, except for those rates that were lowered. As soon 2260 as possible, the corporation shall begin using the lower rates 2261 that were in effect on December 31, 2006, and shall provide 2262 refunds to policyholders who have paid higher rates as a result 2263 of that rate filing. The rates in effect on December 31, 2006, 2264 shall remain in effect for the 2007 and 2008 calendar years 2265 except for any rate change that results in a lower rate. The 2266 next rate change that may increase rates shall take effect 2267 pursuant to a new rate filing recommended by the corporation and 2268 established by the office, subject to the requirements of this 2269 paragraph.

5. Beginning on July 15, 2009, and <u>annually each year</u> thereafter, the corporation must make a recommended actuarially sound rate filing for each personal and commercial line of business it writes, to be effective no earlier than January 1, 2010.

6. Beginning on or after January 1, 2010, and notwithstanding the board's recommended rates and the office's final order regarding the corporation's filed rates under subparagraph 1., the corporation shall <u>annually</u> implement a rate increase <u>each year</u> which, <u>except for sinkhole coverage</u>, does not exceed 10 percent for any single policy issued by the corporation, excluding coverage changes and surcharges.

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7. The corporation may also implement an increase to reflect the effect on the corporation of the cash buildup factor pursuant to s. 215.555(5)(b).

8. The corporation's implementation of rates as prescribed in subparagraph 6. shall cease for any line of business written by the corporation upon the corporation's implementation of actuarially sound rates. Thereafter, the corporation shall annually make a recommended actuarially sound rate filing for each commercial and personal line of business the corporation writes.

2292 Effective July 1, 2002, policies of the Residential (v) 1. 2293 Property and Casualty Joint Underwriting Association shall 2294 become policies of the corporation. All obligations, rights, 2295 assets and liabilities of the Residential Property and Casualty Joint Underwriting association, including bonds, note and debt 2296 2297 obligations, and the financing documents pertaining to them 2298 become those of the corporation as of July 1, 2002. The 2299 corporation is not required to issue endorsements or 2300 certificates of assumption to insureds during the remaining term 2301 of in-force transferred policies.

2302 Effective July 1, 2002, policies of the Florida 2. 2303 Windstorm Underwriting Association are transferred to the 2304 corporation and shall become policies of the corporation. All 2305 obligations, rights, assets, and liabilities of the Florida 2306 Windstorm Underwriting association, including bonds, note and 2307 debt obligations, and the financing documents pertaining to them 2308 are transferred to and assumed by the corporation on July 1, 2309 2002. The corporation is not required to issue endorsements or 844961 5/4/2011 4:31 PM

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2310 certificates of assumption to insureds during the remaining term
2311 of in-force transferred policies.

2312 3. The Florida Windstorm Underwriting Association and the 2313 Residential Property and Casualty Joint Underwriting Association 2314 shall take all actions necessary as may be proper to further 2315 evidence the transfers and shall provide the documents and 2316 instruments of further assurance as may reasonably be requested 2317 by the corporation for that purpose. The corporation shall 2318 execute assumptions and instruments as the trustees or other parties to the financing documents of the Florida Windstorm 2319 2320 Underwriting Association or the Residential Property and 2321 Casualty Joint Underwriting Association may reasonably request 2322 to further evidence the transfers and assumptions, which 2323 transfers and assumptions, however, are effective on the date 2324 provided under this paragraph whether or not, and regardless of the date on which, the assumptions or instruments are executed 2325 2326 by the corporation. Subject to the relevant financing documents 2327 pertaining to their outstanding bonds, notes, indebtedness, or 2328 other financing obligations, the moneys, investments, 2329 receivables, choses in action, and other intangibles of the 2330 Florida Windstorm Underwriting Association shall be credited to 2331 the coastal high-risk account of the corporation, and those of 2332 the personal lines residential coverage account and the 2333 commercial lines residential coverage account of the Residential Property and Casualty Joint Underwriting Association shall be 2334 2335 credited to the personal lines account and the commercial lines 2336 account, respectively, of the corporation.

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4. Effective July 1, 2002, a new applicant for property
insurance coverage who would otherwise have been eligible for
coverage in the Florida Windstorm Underwriting Association is
eligible for coverage from the corporation as provided in this
subsection.

Amendment No.

2342 5. The transfer of all policies, obligations, rights, 2343 assets, and liabilities from the Florida Windstorm Underwriting 2344 Association to the corporation and the renaming of the Residential Property and Casualty Joint Underwriting Association 2345 2346 as the corporation does not shall in no way affect the coverage 2347 with respect to covered policies as defined in s. 215.555(2)(c) 2348 provided to these entities by the Florida Hurricane Catastrophe 2349 Fund. The coverage provided by the Florida Hurricane Catastrophe 2350 fund to the Florida Windstorm Underwriting Association based on its exposures as of June 30, 2002, and each June 30 thereafter 2351 shall be redesignated as coverage for the coastal high-risk 2352 2353 account of the corporation. Notwithstanding any other provision 2354 of law, the coverage provided by the Florida Hurricane 2355 Catastrophe fund to the Residential Property and Casualty Joint 2356 Underwriting Association based on its exposures as of June 30, 2357 2002, and each June 30 thereafter shall be transferred to the 2358 personal lines account and the commercial lines account of the 2359 corporation. Notwithstanding any other provision of law, the 2360 coastal high-risk account shall be treated, for all Florida 2361 Hurricane Catastrophe Fund purposes, as if it were a separate 2362 participating insurer with its own exposures, reimbursement 2363 premium, and loss reimbursement. Likewise, the personal lines 2364 and commercial lines accounts shall be viewed together, for all 844961 5/4/2011 4:31 PM

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2365 Florida Hurricane Catastrophe fund purposes, as if the two 2366 accounts were one and represent a single, separate participating 2367 insurer with its own exposures, reimbursement premium, and loss 2368 reimbursement. The coverage provided by the Florida Hurricane Catastrophe fund to the corporation shall constitute and operate 2369 2370 as a full transfer of coverage from the Florida Windstorm Underwriting Association and Residential Property and Casualty 2371 2372 Joint Underwriting to the corporation.

Amendment No.

(y) It is the intent of the Legislature that the amendments to this subsection enacted in 2002 should, over time, reduce the probable maximum windstorm losses in the residual markets and should reduce the potential assessments to be levied on property insurers and policyholders statewide. In furtherance of this intent:

1. the board shall, on or before February 1 of each year, 2379 2380 provide a report to the President of the Senate and the Speaker 2381 of the House of Representatives showing the reduction or 2382 increase in the 100-year probable maximum loss attributable to 2383 wind-only coverages and the quota share program under this 2384 subsection combined, as compared to the benchmark 100-year 2385 probable maximum loss of the Florida Windstorm Underwriting 2386 Association. For purposes of this paragraph, the benchmark 100-2387 year probable maximum loss of the Florida Windstorm Underwriting 2388 Association shall be the calculation dated February 2001 and 2389 based on November 30, 2000, exposures. In order to ensure 2390 comparability of data, the board shall use the same methods for 2391 calculating its probable maximum loss as were used to calculate 2392 the benchmark probable maximum loss. 844961 5/4/2011 4:31 PM

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	Amendment No.
2393	2. Beginning December 1, 2010, if the report under
2394	subparagraph 1. for any year indicates that the 100-year
2395	probable maximum loss attributable to wind-only coverages and
2396	the quota share program combined does not reflect a reduction of
2397	at least 25 percent from the benchmark, the board shall reduce
2398	the boundaries of the high-risk area eligible for wind-only
2399	coverages under this subsection in a manner calculated to reduce
2400	such probable maximum loss to an amount at least 25 percent
2401	below the benchmark.
2402	3. Beginning February 1, 2015, if the report under
2403	subparagraph 1. for any year indicates that the 100-year
2404	probable maximum loss attributable to wind-only coverages and
2405	the quota share program combined does not reflect a reduction of
2406	at least 50 percent from the benchmark, the boundaries of the
2407	high-risk area eligible for wind-only coverages under this
2408	subsection shall be reduced by the elimination of any area that
2409	is not seaward of a line 1,000 feet inland from the Intracoastal
2410	Waterway.
2411	Section 16. Paragraph (a) of subsection (5) of section
2412	627.3511, Florida Statutes, is amended to read:
2413	627.3511 Depopulation of Citizens Property Insurance
2414	Corporation
2415	(5) APPLICABILITY
2416	(a) The take-out bonus provided by subsection (2) and the
2417	exemption from assessment provided by paragraph (3)(a) apply
2418	only if the corporation policy is replaced by either a standard
2419	policy including wind coverage or, if consistent with the
2420	insurer's underwriting rules as filed with the office, a basic
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Amendment No. 2421 policy including wind coverage; however, for with respect to 2422 risks located in areas where coverage through the coastal high-2423 risk account of the corporation is available, the replacement 2424 policy need not provide wind coverage. The insurer must renew 2425 the replacement policy at approved rates on substantially 2426 similar terms for four additional 1-year terms, unless canceled 2427 or not renewed by the policyholder. If an insurer assumes the 2428 corporation's obligations for a policy, it must issue a 2429 replacement policy for a 1-year term upon expiration of the corporation policy and must renew the replacement policy at 2430 2431 approved rates on substantially similar terms for four 2432 additional 1-year terms, unless canceled or not renewed by the 2433 policyholder. For each replacement policy canceled or nonrenewed by the insurer for any reason during the 5-year coverage period 2434 2435 required by this paragraph, the insurer must remove from the corporation one additional policy covering a risk similar to the 2436 2437 risk covered by the canceled or nonrenewed policy. In addition 2438 to these requirements, the corporation must place the bonus 2439 moneys in escrow for a period of 5 years; such moneys may be 2440 released from escrow only to pay claims. If the policy is canceled or nonrenewed before the end of the 5-year period, the 2441 2442 amount of the take-out bonus must be prorated for the time 2443 period the policy was insured. A take-out bonus provided by 2444 subsection (2) or subsection (6) is shall not be considered premium income for purposes of taxes and assessments under the 2445 2446 Florida Insurance Code and shall remain the property of the 2447 corporation, subject to the prior security interest of the 2448 insurer under the escrow agreement until it is released from 844961 5/4/2011 4:31 PM

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2449 escrow; and after it is released from escrow it is shall be 2450 considered an asset of the insurer and credited to the insurer's 2451 capital and surplus.

2452 Section 17. Paragraph (b) of subsection (2) of section 2453 627.4133, Florida Statutes, is amended to read:

2454 627.4133 Notice of cancellation, nonrenewal, or renewal 2455 premium.-

(2) With respect to any personal lines or commercial residential property insurance policy, including, but not limited to, any homeowner's, mobile home owner's, farmowner's, condominium association, condominium unit owner's, apartment building, or other policy covering a residential structure or its contents:

The insurer shall give the named insured written 2462 (b) 2463 notice of nonrenewal, cancellation, or termination at least 100 2464 days before prior to the effective date of the nonrenewal, 2465 cancellation, or termination. However, the insurer shall give at 2466 least 100 days' written notice, or written notice by June 1, 2467 whichever is earlier, for any nonrenewal, cancellation, or 2468 termination that would be effective between June 1 and November 30. The notice must include the reason or reasons for the 2469 2470 nonrenewal, cancellation, or termination, except that:

1. The insurer shall give the named insured written notice of nonrenewal, cancellation, or termination at least <u>120</u> 180 days prior to the effective date of the nonrenewal, cancellation, or termination for a named insured whose residential structure has been insured by that insurer or an

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2476 affiliated insurer for at least a 5-year period immediately 2477 prior to the date of the written notice.

Amendment No.

2478 2. If When cancellation is for nonpayment of premium, at 2479 least 10 days' written notice of cancellation accompanied by the 2480 reason therefor must shall be given. As used in this 2481 subparagraph, the term "nonpayment of premium" means failure of 2482 the named insured to discharge when due any of her or his 2483 obligations in connection with the payment of premiums on a policy or any installment of such premium, whether the premium 2484 2485 is payable directly to the insurer or its agent or indirectly 2486 under any premium finance plan or extension of credit, or 2487 failure to maintain membership in an organization if such 2488 membership is a condition precedent to insurance coverage. The term "Nonpayment of premium" also means the failure of a 2489 2490 financial institution to honor an insurance applicant's check after delivery to a licensed agent for payment of a premium, 2491 2492 even if the agent has previously delivered or transferred the 2493 premium to the insurer. If a dishonored check represents the 2494 initial premium payment, the contract and all contractual 2495 obligations are shall be void ab initio unless the nonpayment is cured within the earlier of 5 days after actual notice by 2496 2497 certified mail is received by the applicant or 15 days after 2498 notice is sent to the applicant by certified mail or registered 2499 mail, and if the contract is void, any premium received by the 2500 insurer from a third party must shall be refunded to that party 2501 in full.

2502 3. <u>If</u> When such cancellation or termination occurs during 2503 the first 90 days during which the insurance is in force and the 844961 5/4/2011 4:31 PM

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Amendment No. 2504 insurance is canceled or terminated for reasons other than 2505 nonpayment of premium, at least 20 days' written notice of 2506 cancellation or termination accompanied by the reason therefor 2507 <u>must shall</u> be given <u>unless except where</u> there has been a 2508 material misstatement or misrepresentation or failure to comply 2509 with the underwriting requirements established by the insurer.

4. The requirement for providing written notice of nonrenewal by June 1 of any nonrenewal that would be effective between June 1 and November 30 does not apply to the following situations, but the insurer remains subject to the requirement to provide such notice at least 100 days <u>before</u> prior to the effective date of nonrenewal:

a. A policy that is nonrenewed due to a revision in the coverage for sinkhole losses and catastrophic ground cover collapse pursuant to s. 627.706, as amended by s. 30, chapter 2519 2007-1, Laws of Florida.

2520 b. A policy that is nonrenewed by Citizens Property 2521 Insurance Corporation, pursuant to s. 627.351(6), for a policy 2522 that has been assumed by an authorized insurer offering 2523 replacement or renewal coverage to the policyholder is exempt from the notice requirements of paragraph (a) and this 2524 2525 paragraph. In such cases, the corporation must give the named 2526 insured written notice of nonrenewal at least 45 days before the 2527 effective date of the nonrenewal.

After the policy has been in effect for 90 days, the policy <u>may</u> shall not be canceled by the insurer <u>unless</u> except when there has been a material misstatement, a nonpayment of premium, a 844961 5/4/2011 4:31 PM

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Amendment No. 2532 failure to comply with underwriting requirements established by 2533 the insurer within 90 days <u>after</u> of the date of effectuation of 2534 coverage, or a substantial change in the risk covered by the 2535 policy or <u>if</u> when the cancellation is for all insureds under 2536 such policies for a given class of insureds. This paragraph does 2537 not apply to individually rated risks having a policy term of 2538 less than 90 days.

2539 5. Notwithstanding any other provision of law, an insurer 2540 may cancel or nonrenew a property insurance policy after at 2541 least 45 days' notice if the office finds that the early 2542 cancellation of some or all of the insurer's policies is 2543 necessary to protect the best interests of the public or 2544 policyholders and the office approves the insurer's plan for 2545 early cancellation or nonrenewal of some or all of its policies. 2546 The office may base such finding upon the financial condition of 2547 the insurer, lack of adequate reinsurance coverage for hurricane risk, or other relevant factors. The office may condition its 2548 2549 finding on the consent of the insurer to be placed under 2550 administrative supervision pursuant to s. 624.81 or to the 2551 appointment of a receiver under chapter 631.

2552 <u>6. A policy covering both a home and motor vehicle may be</u>
 2553 <u>nonrenewed for any reason applicable to either the property or</u>
 2554 <u>motor vehicle insurance after providing 90 days' notice.</u>

2555 Section 18. Section 627.43141, Florida Statutes, is 2556 created to read: 2557 <u>627.43141 Notice of change in policy terms.-</u> 2558 (1) As used in this section, the term:

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2559	Amendment No. (a) "Change in policy terms" means the modification,
2560	addition, or deletion of any term, coverage, duty, or condition
2561	from the previous policy. The correction of typographical or
2562	scrivener's errors or the application of mandated legislative
2563	changes is not a change in policy terms.
2564	(b) "Policy" means a written contract of property and
2565	casualty insurance or written agreement for such insurance, by
2566	whatever name called, and includes all clauses, riders,
2567	endorsements, and papers that are a part of such policy. The
2568	term does not include a binder as defined in s. 627.420 unless
2569	the duration of the binder period exceeds 60 days.
2570	(c) "Renewal" means the issuance and delivery by an
2571	insurer of a policy superseding at the end of the policy period
2572	a policy previously issued and delivered by the same insurer or
2573	the issuance and delivery of a certificate or notice extending
2574	the term of a policy beyond its policy period or term. Any
2575	policy that has a policy period or term of less than 6 months or
2576	that does not have a fixed expiration date shall, for purposes
2577	of this section, be considered as written for successive policy
2578	periods or terms of 6 months.
2579	(2) A renewal policy may contain a change in policy terms.
2580	If a renewal policy does contains such change, the insurer must
2581	give the named insured written notice of the change, which must
2582	be enclosed along with the written notice of renewal premium
2583	required by ss. 627.4133 and 627.728. Such notice shall be
2584	entitled "Notice of Change in Policy Terms."
2585	(3) Although not required, proof of mailing or registered
2586	mailing through the United States Postal Service of the Notice
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	Amendment No.
2587	of Change in Policy Terms to the named insured at the address
2588	shown in the policy is sufficient proof of notice.
2589	(4) Receipt of the premium payment for the renewal policy
2590	by the insurer is deemed to be acceptance of the new policy
2591	terms by the named insured.
2592	(5) If an insurer fails to provide the notice required in
2593	subsection (2), the original policy terms remain in effect until
2594	the next renewal and the proper service of the notice, or until
2595	the effective date of replacement coverage obtained by the named
2596	insured, whichever occurs first.
2597	(6) The intent of this section is to:
2598	(a) Allow an insurer to make a change in policy terms
2599	without nonrenewing those policyholders that the insurer wishes
2600	to continue insuring.
2601	(b) Alleviate concern and confusion to the policyholder
2602	caused by the required policy nonrenewal for the limited issue
2603	$\underline{i}f$ an insurer intends to renew the insurance policy, but the new
2604	policy contains a change in policy terms.
2605	(c) Encourage policyholders to discuss their coverages
2606	with their insurance agents.
2607	Section 19. Section 627.7011, Florida Statutes, is amended
2608	to read:
2609	627.7011 Homeowners' policies; offer of replacement cost
2610	coverage and law and ordinance coverage
2611	(1) Prior to issuing a homeowner's insurance policy on or
2612	after October 1, 2005, or prior to the first renewal of a
2613	homeowner's insurance policy on or after October 1, 2005, the
2614	insurer must offer each of the following:
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Amendment No. 2615 A policy or endorsement providing that any loss that (a) 2616 which is repaired or replaced will be adjusted on the basis of 2617 replacement costs to the dwelling not exceeding policy limits as 2618 to the dwelling, rather than actual cash value, but not 2619 including costs necessary to meet applicable laws and ordinances 2620 regulating the construction, use, or repair of any property or 2621 requiring the tearing down of any property, including the costs 2622 of removing debris.

2623 A policy or endorsement providing that, subject to (b) 2624 other policy provisions, any loss that which is repaired or 2625 replaced at any location will be adjusted on the basis of 2626 replacement costs to the dwelling not exceeding policy limits as 2627 to the dwelling, rather than actual cash value, and also 2628 including costs necessary to meet applicable laws and ordinances 2629 regulating the construction, use, or repair of any property or requiring the tearing down of any property, including the costs 2630 2631 of removing debris. + However, such additional costs necessary to 2632 meet applicable laws and ordinances may be limited to either 25 2633 percent or 50 percent of the dwelling limit, as selected by the 2634 policyholder, and such coverage applies shall apply only to repairs of the damaged portion of the structure unless the total 2635 2636 damage to the structure exceeds 50 percent of the replacement 2637 cost of the structure.

2638

An insurer is not required to make the offers required by this subsection with respect to the issuance or renewal of a homeowner's policy that contains the provisions specified in paragraph (b) for law and ordinance coverage limited to 25 844961 5/4/2011 4:31 PM

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2643 percent of the dwelling limit, except that the insurer must 2644 offer the law and ordinance coverage limited to 50 percent of 2645 the dwelling limit. This subsection does not prohibit the offer 2646 of a guaranteed replacement cost policy.

Unless the insurer obtains the policyholder's written 2647 (2) 2648 refusal of the policies or endorsements specified in subsection 2649 (1), any policy covering the dwelling is deemed to include the 2650 law and ordinance coverage limited to 25 percent of the dwelling 2651 limit. The rejection or selection of alternative coverage shall 2652 be made on a form approved by the office. The form must shall 2653 fully advise the applicant of the nature of the coverage being 2654 rejected. If this form is signed by a named insured, it is will 2655 be conclusively presumed that there was an informed, knowing rejection of the coverage or election of the alternative 2656 2657 coverage on behalf of all insureds. Unless the policyholder 2658 requests in writing the coverage specified in this section, it 2659 need not be provided in or supplemental to any other policy that 2660 renews, insures, extends, changes, supersedes, or replaces an 2661 existing policy if when the policyholder has rejected the 2662 coverage specified in this section or has selected alternative coverage. The insurer must provide the such policyholder with 2663 2664 notice of the availability of such coverage in a form approved 2665 by the office at least once every 3 years. The failure to 2666 provide such notice constitutes a violation of this code, but 2667 does not affect the coverage provided under the policy.

(3) In the event of a loss for which a dwelling orpersonal property is insured on the basis of replacement costs:

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2670	Amendment No. (a) For a dwelling, the insurer must initially pay at
2671	least the actual cash value of the insured loss, less any
2672	applicable deductible. The insurer shall pay any remaining
2673	amounts necessary to perform such repairs as work is performed
2674	and expenses are incurred. If a total loss of a dwelling occurs,
2675	the insurer shall pay the replacement cost coverage without
2676	reservation or holdback of any depreciation in value, pursuant
2677	<u>to s. 627.702.</u>
2678	(b) For personal property:
2679	1. The insurer must offer coverage under which the insurer
2680	is obligated to pay the replacement cost without reservation or
2681	holdback for any depreciation in value, whether or not the
2682	insured replaces the property.
2683	2. The insurer may also offer coverage under which the
2684	insurer may limit the initial payment to the actual cash value
2685	of the personal property to be replaced, require the insured to
2686	provide receipts for the purchase of the property financed by
2687	the initial payment, use such receipts to make the next payment
2688	requested by the insured for the replacement of insured
2689	property, and continue this process until the insured remits all
2690	receipts up to the policy limits for replacement costs. The
2691	insurer must provide clear notice of this process before the
2692	policy is bound. A policyholder must be provided an actuarially
2693	reasonable premium credit or discount for this coverage. The
2694	insurer may not require the policyholder to advance payment for
2695	the replaced property, the insurer shall pay the replacement
2696	cost without reservation or holdback of any depreciation in
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2697 value, whether or not the insured replaces or repairs the 2698 dwelling or property.

Amendment No.

2708

2699 (4) <u>A Any homeowner's insurance policy issued or renewed</u>
 2700 on or after October 1, 2005, must include in bold type no
 2701 smaller than 18 points the following statement:

2702 "LAW AND ORDINANCE COVERAGE IS AN IMPORTANT COVERAGE
2703 THAT YOU MAY WISH TO PURCHASE. YOU MAY ALSO NEED TO
2704 CONSIDER THE PURCHASE OF FLOOD INSURANCE FROM THE
2705 NATIONAL FLOOD INSURANCE PROGRAM. WITHOUT THIS
2706 COVERAGE, YOU MAY HAVE UNCOVERED LOSSES. PLEASE
2707 DISCUSS THESE COVERAGES WITH YOUR INSURANCE AGENT."

The intent of this subsection is to encourage policyholders to purchase sufficient coverage to protect them in case events excluded from the standard homeowners policy, such as law and ordinance enforcement and flood, combine with covered events to produce damage or loss to the insured property. The intent is also to encourage policyholders to discuss these issues with their insurance agent.

2716 (5) Nothing in This section does not: shall be construed 2717 to

2718 (a) Apply to policies not considered to be "homeowners' 2719 policies," as that term is commonly understood in the insurance 2720 industry. This section specifically does not

2721 (b) Apply to mobile home policies. Nothing in this section 2722 (c) Limit shall be construed as limiting the ability of an 2723 any insurer to reject or nonrenew any insured or applicant on 2724 the grounds that the structure does not meet underwriting 844961 5/4/2011 4:31 PM

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2725 criteria applicable to replacement cost or law and ordinance 2726 policies or for other lawful reasons.

Amendment No.

2727 <u>(d) (6)</u> This section does not Prohibit an insurer from 2728 limiting its liability under a policy or endorsement providing 2729 that loss will be adjusted on the basis of replacement costs to 2730 the lesser of:

2731 <u>1.(a)</u> The limit of liability shown on the policy 2732 declarations page;

2733 2.(b) The reasonable and necessary cost to repair the 2734 damaged, destroyed, or stolen covered property; or

2735 3.(c) The reasonable and necessary cost to replace the 2736 damaged, destroyed, or stolen covered property.

2737 (e) (7) This section does not Prohibit an insurer from 2738 exercising its right to repair damaged property in compliance 2739 with its policy and s. 627.702(7).

2740 Section 20. Paragraph (a) of subsection (5) of section 2741 627.70131, Florida Statutes, is amended to read:

2742 627.70131 Insurer's duty to acknowledge communications 2743 regarding claims; investigation.-

2744 (5)(a) Within 90 days after an insurer receives notice of 2745 an initial, reopened, or supplemental a property insurance claim 2746 from a policyholder, the insurer shall pay or deny such claim or 2747 a portion of the claim unless the failure to pay such claim or a 2748 portion of the claim is caused by factors beyond the control of 2749 the insurer which reasonably prevent such payment. Any payment 2750 of an initial or supplemental a claim or portion of such a claim 2751 made paid 90 days after the insurer receives notice of the 2752 claim, or made paid more than 15 days after there are no longer 844961 5/4/2011 4:31 PM

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Amendment No. 2753 factors beyond the control of the insurer which reasonably 2754 prevented such payment, whichever is later, bears shall bear 2755 interest at the rate set forth in s. 55.03. Interest begins to 2756 accrue from the date the insurer receives notice of the claim. 2757 The provisions of this subsection may not be waived, voided, or 2758 nullified by the terms of the insurance policy. If there is a 2759 right to prejudgment interest, the insured shall select whether 2760 to receive prejudgment interest or interest under this 2761 subsection. Interest is payable when the claim or portion of the claim is paid. Failure to comply with this subsection 2762 2763 constitutes a violation of this code. However, failure to comply 2764 with this subsection does shall not form the sole basis for a 2765 private cause of action.

2766

Section 21. The Legislature finds and declares:

2767 There is a compelling state interest in maintaining a (1)2768 viable and orderly private-sector market for property insurance in this state. The lack of a viable and orderly property market 2769 2770 reduces the availability of property insurance coverage to state 2771 residents, increases the cost of property insurance, and 2772 increases the state's reliance on a residual property insurance 2773 market and its potential for imposing assessments on 2774 policyholders throughout the state.

(2) In 2005, the Legislature revised ss. 627.706-627.7074,
 Florida Statutes, to adopt certain geological or technical
 terms; to increase reliance on objective, scientific testing
 requirements; and generally to reduce the number of sinkhole
 claims and related disputes arising under prior law. The
 Legislature determined that since the enactment of these
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2781	Amendment No. statutory revisions, both private-sector insurers and Citizens
2782	Property Insurance Corporation have, nevertheless, continued to
2783	experience high claims frequency and severity for sinkhole
2784	insurance claims. In addition, many properties remain unrepaired
2785	even after loss payments, which reduces the local property tax
2786	base and adversely affects the real estate market. Therefore,
2787	the Legislature finds that losses associated with sinkhole
2788	claims adversely affect the public health, safety, and welfare
2789	of this state and its citizens.
2790	(3) Pursuant to sections 23 through 28 of this act,
2791	technical or scientific definitions adopted in the 2005
2792	legislation are clarified to implement and advance the
2793	Legislature's intended reduction of sinkhole claims and
2794	disputes. Certain other revisions to ss. 627.706-627.7074,
2795	Florida Statutes, are enacted to advance legislative intent to
2796	rely on scientific or technical determinations relating to
2797	sinkholes and sinkhole claims, reduce the number and cost of
2798	disputes relating to sinkhole claims, and ensure that repairs
2799	are made commensurate with the scientific and technical
2800	determinations and insurance claims payments.
2801	Section 22. Section 627.706, Florida Statutes, is
2802	reordered and amended to read:
2803	627.706 Sinkhole insurance; catastrophic ground cover
2804	collapse; definitions
2805	(1) (a) Every insurer authorized to transact property
2806	insurance in this state <u>must</u> shall provide coverage for a
2807	catastrophic ground cover collapse <u>.</u>
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Amendment No. 2808 (b) The insurer and shall make available, for an 2809 appropriate additional premium, coverage for sinkhole losses on 2810 any structure, including the contents of personal property 2811 contained therein, to the extent provided in the form to which 2812 the coverage attaches. The insurer may require an inspection of 2813 the property before issuance of sinkhole loss coverage. A policy 2814 for residential property insurance may include a deductible 2815 amount applicable to sinkhole losses equal to 1 percent, 2 2816 percent, 5 percent, or 10 percent of the policy dwelling limits, 2817 with appropriate premium discounts offered with each deductible 2818 amount. The insurer may restrict catastrophic ground cover 2819 (C) 2820 collapse and sinkhole loss coverage to the principal building, 2821 as defined in the applicable policy. As used in ss. 627.706-627.7074, and as used in 2822 (2) connection with any policy providing coverage for a catastrophic 2823 2824 ground cover collapse or for sinkhole losses, the term: 2825 "Catastrophic ground cover collapse" means geological (a) 2826 activity that results in all the following: 2827 1. The abrupt collapse of the ground cover; 2. A depression in the ground cover clearly visible to the 2828 2829 naked eye; 2830 Structural damage to the covered building, including 3. 2831 the foundation; and 2832 The insured structure being condemned and ordered to be 4. 2833 vacated by the governmental agency authorized by law to issue such an order for that structure. 2834 2835 844961 5/4/2011 4:31 PM

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2836 Contents coverage applies if there is a loss resulting from a 2837 catastrophic ground cover collapse. Structural Damage consisting 2838 merely of the settling or cracking of a foundation, structure, 2839 or building does not constitute a loss resulting from a 2840 catastrophic ground cover collapse.

2841 (b) "Neutral evaluation" means the alternative dispute 2842 resolution provided in s. 627.7074.

(c) "Neutral evaluator" means a professional engineer or a
 professional geologist who has completed a course of study in
 alternative dispute resolution designed or approved by the
 department for use in the neutral evaluation process and who is
 determined by the department to be fair and impartial.

2848 (h) (b) "Sinkhole" means a landform created by subsidence 2849 of soil, sediment, or rock as underlying strata are dissolved by 2850 groundwater. A sinkhole forms may form by collapse into 2851 subterranean voids created by dissolution of limestone or 2852 dolostone or by subsidence as these strata are dissolved.

2853 <u>(j) (c)</u> "Sinkhole loss" means structural damage to the 2854 <u>covered</u> building, including the foundation, caused by sinkhole 2855 activity. Contents coverage <u>and additional living expenses</u> shall 2856 apply only if there is structural damage to the <u>covered</u> building 2857 caused by sinkhole activity.

2858 <u>(i) (d)</u> "Sinkhole activity" means settlement or systematic 2859 weakening of the earth supporting <u>the covered building such</u> 2860 property only <u>if the</u> when such settlement or systematic 2861 weakening results from <u>contemporaneous</u> movement or raveling of 2862 soils, sediments, or rock materials into subterranean voids

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2863 created by the effect of water on a limestone or similar rock 2864 formation.

2865 <u>(f) (e)</u> "Professional engineer" means a person, as defined 2866 in s. 471.005, who has a bachelor's degree or higher in 2867 engineering with a specialty in the geotechnical engineering 2868 field. A professional engineer must <u>also</u> have geotechnical 2869 experience and expertise in the identification of sinkhole 2870 activity as well as other potential causes of <u>structural</u> damage 2871 to the structure.

2872 (g) (f) "Professional geologist" means a person, as defined 2873 in by s. 492.102, who has a bachelor's degree or higher in 2874 geology or related earth science and with expertise in the 2875 geology of Florida. A professional geologist must have 2876 geological experience and expertise in the identification of 2877 sinkhole activity as well as other potential geologic causes of 2878 structural damage to the structure.

2879 <u>(k) "Structural damage" means a covered building,</u>
2880 regardless of the date of its construction, has experienced the
2881 following:

2882 <u>1. Interior floor displacement or deflection in excess of</u> 2883 <u>acceptable variances as defined in ACI 117-90 or the Florida</u> 2884 <u>Building Code, which results in settlement related damage to the</u> 2885 <u>interior such that the interior building structure or members</u> 2886 <u>become unfit for service or represents a safety hazard as</u> 2887 <u>defined within the Florida Building Code;</u>

2888 <u>2. Foundation displacement or deflection in excess of</u> 2889 <u>acceptable variances as defined in ACI 318-95 or the Florida</u> 2890 <u>Building Code, which results in settlement related damage to the</u> 844961 5/4/2011 4:31 PM

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2891	primary structural members or primary structural systems that
2892	prevents those members or systems from supporting the loads and
2893	forces they were designed to support to the extent that stresses
2894	in those primary structural members or primary structural
2895	systems exceeds one and one-third the nominal strength allowed
2896	under the Florida Building Code for new buildings of similar
2897	structure, purpose, or location;
2898	3. Damage that results in listing, leaning, or buckling of
2899	the exterior load bearing walls or other vertical primary
2900	structural members to such an extent that a plumb line passing
2901	through the center of gravity does not fall inside the middle
2902	one-third of the base as defined within the Florida Building
2903	Code;
2904	4. Damage that results in the building, or any portion of
2905	the building containing primary structural members or primary
2906	structural systems, being significantly likely to imminently
2907	collapse because of the movement or instability of the ground
2908	within the influence zone of the supporting ground within the
2909	sheer plane necessary for the purpose of supporting such
2910	building as defined within the Florida Building Code; or
2911	5. Damage occurring on or after October 15, 2005, that
2912	qualifies as "substantial structural damage" as defined in the
2913	Florida Building Code.
2914	(d) "Primary structural member" means a structural element
2915	designed to provide support and stability for the vertical or
2916	lateral loads of the overall structure.
2917	(e) "Primary structural system" means an assemblage of
2918	primary structural members.
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Amendment No. 2919 (3) On or before June 1, 2007, Every insurer authorized to 2920 transact property insurance in this state shall make a proper 2921 filing with the office for the purpose of extending the 2922 appropriate forms of property insurance to include coverage for 2923 catastrophic ground cover collapse or for sinkhole losses. 2924 coverage for catastrophic ground cover collapse may not go into effect until the effective date provided for in the filing 2925 2926 approved by the office.

2927 (3) (4) Insurers offering policies that exclude coverage 2928 for sinkhole losses must shall inform policyholders in bold type 2929 of not less than 14 points as follows: "YOUR POLICY PROVIDES COVERAGE FOR A CATASTROPHIC GROUND COVER COLLAPSE THAT RESULTS 2930 2931 IN THE PROPERTY BEING CONDEMNED AND UNINHABITABLE. OTHERWISE, 2932 YOUR POLICY DOES NOT PROVIDE COVERAGE FOR SINKHOLE LOSSES. YOU 2933 MAY PURCHASE ADDITIONAL COVERAGE FOR SINKHOLE LOSSES FOR AN 2934 ADDITIONAL PREMIUM."

(4) (5) An insurer offering sinkhole coverage to 2935 2936 policyholders before or after the adoption of s. 30, chapter 2937 2007-1, Laws of Florida, may nonrenew the policies of 2938 policyholders maintaining sinkhole coverage in Pasco County or 2939 Hernando County, at the option of the insurer, and provide an 2940 offer of coverage that to such policyholders which includes 2941 catastrophic ground cover collapse and excludes sinkhole 2942 coverage. Insurers acting in accordance with this subsection are 2943 subject to the following requirements:

(a) Policyholders must be notified that a nonrenewal isfor purposes of removing sinkhole coverage, and that the

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2946 policyholder is still being offered a policy that provides 2947 coverage for catastrophic ground cover collapse.

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(b) Policyholders must be provided an actuarially reasonable premium credit or discount for the removal of sinkhole coverage and provision of only catastrophic ground cover collapse.

(c) Subject to the provisions of this subsection and the insurer's approved underwriting or insurability guidelines, the insurer shall provide each policyholder with the opportunity to purchase an endorsement to his or her policy providing sinkhole coverage and may require an inspection of the property before issuance of a sinkhole coverage endorsement.

(d) Section 624.4305 does not apply to nonrenewal noticesissued pursuant to this subsection.

2960 (5) Any claim, including, but not limited to, initial, 2961 supplemental, and reopened claims under an insurance policy that 2962 provides sinkhole coverage is barred unless notice of the claim 2963 was given to the insurer in accordance with the terms of the 2964 policy within 2 years after the policyholder knew or reasonably 2965 should have known about the sinkhole loss.

2966 Section 23. Section 627.7061, Florida Statutes, is amended 2967 to read:

2968 627.7061 Coverage inquiries.—Inquiries about coverage on a 2969 property insurance contract are not claim activity, unless an 2970 actual claim is filed by the <u>policyholder which</u> insured that 2971 results in a company investigation of the claim.

2972 Section 24. <u>Section 627.7065</u>, Florida Statutes, is 2973 <u>repealed.</u> 844961 5/4/2011 4:31 PM

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Amendment No.

2974 Section 25. Section 627.707, Florida Statutes, is amended 2975 to read:

2976 627.707 Standards for Investigation of sinkhole claims by 2977 insurers; insurer payment; nonrenewals.-Upon receipt of a claim for a sinkhole loss to a covered building, an insurer must meet 2978 2979 the following standards in investigating a claim:

2980 The insurer must inspect make an inspection of the (1)2981 policyholder's insured's premises to determine if there is 2982 structural has been physical damage that to the structure which 2983 may be the result of sinkhole activity.

2984 If the insurer confirms that structural damage exists (2) 2985 but is unable to identify a valid cause of such damage or 2986 discovers that such damage is consistent with sinkhole loss 2987 Following the insurer's initial inspection, the insurer shall engage a professional engineer or a professional geologist to 2988 2989 conduct testing as provided in s. 627.7072 to determine the cause of the loss within a reasonable professional probability 2990 2991 and issue a report as provided in s. 627.7073, only if sinkhole 2992 loss is covered under the policy. Except as provided in 2993 subsections (4) and (6), the fees and costs of the professional 2994 engineer or professional geologist shall be paid by the

2995 insurer.+

2996 (a) The insurer is unable to identify a valid cause 2997 damage or discovers damage to the structure which is consistent 2998 with sinkhole loss; or

2999

(b) The policyholder demands testing in accordance with this section or s. 627.7072. 3000

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3001 (3) Following the initial inspection of the <u>policyholder's</u> 3002 <u>insured</u> premises, the insurer shall provide written notice to 3003 the policyholder disclosing the following information:

3004 (a) What the insurer has determined to be the cause of3005 damage, if the insurer has made such a determination.

3006 (b) A statement of the circumstances under which the 3007 insurer is required to engage a professional engineer or a 3008 professional geologist to verify or eliminate sinkhole loss and 3009 to engage a professional engineer to make recommendations 3010 regarding land and building stabilization and foundation repair.

(c) A statement regarding the right of the policyholder to request testing by a professional engineer or a professional geologist, and the circumstances under which the policyholder may demand certain testing, and the circumstances under which the policyholder may incur costs associated with testing.

3016 (4) (a) If the insurer determines that there is no sinkhole
3017 loss, the insurer may deny the claim.

3018 (b) If coverage for sinkhole loss is available and Hf the 3019 insurer denies the claim, without performing testing under s. 3020 627.7072, the policyholder may demand testing by the insurer 3021 under s. 627.7072.

3022 <u>1.</u> The policyholder's demand for testing must be 3023 communicated to the insurer in writing <u>within 60 days</u> after the 3024 policyholder's receipt of the insurer's denial of the claim.

2. The policyholder shall pay 50 percent of the actual costs of the analyses and services provided under ss. 627.7072 and 627.7073 or \$2,500, whichever is less.

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3028	3. The insurer shall reimburse the policyholder for the
3029	costs if the insurer's engineer or geologist provides written
3030	certification pursuant to s. 627.7073 that there is sinkhole
3031	loss.
3032	(5) (a) Subject to paragraph (b), If a sinkhole loss is
3033	verified, the insurer shall pay to stabilize the land and
3034	building and repair the foundation in accordance with the
3035	recommendations of the professional engineer <u>retained pursuant</u>
3036	to subsection (2), as provided under s. 627.7073, and in
3037	consultation with notice to the policyholder, subject to the
3038	coverage and terms of the policy. The insurer shall pay for
3039	other repairs to the structure and contents in accordance with
3040	the terms of the policy. If a covered building suffers a
3041	sinkhole loss or a catastrophic ground cover collapse, the
3042	insured must repair such damage or loss in accordance with the
3043	insurer's professional engineer's recommended repairs. However,
3044	if the insurer's professional engineer determines that the
3045	repair cannot be completed within policy limits, the insurer
3046	must pay to complete the repairs recommended by the insurer's
3047	professional engineer or tender the policy limits to the
3048	policyholder.
3049	<u>(a) (b)</u> The insurer may limit its <u>total claims</u> payment to

3050 the actual cash value of the sinkhole loss, <u>which does</u> not 3051 <u>include including</u> underpinning or grouting or any other repair 3052 technique performed below the existing foundation of the 3053 building, until the policyholder enters into a contract for the 3054 performance of building stabilization or foundation repairs in

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3055 accordance with the recommendations set forth in the insurer's 3056 report issued pursuant to s. 627.7073. 3057 (b) In order to prevent additional damage to the building 3058 or structure, the policyholder must enter into a contract for 3059 the performance of building stabilization and foundation repairs 3060 within 90 days after the insurance company confirms coverage for 3061 the sinkhole loss and notifies the policyholder of such confirmation. This time period is tolled if either party invokes 3062 3063 the neutral evaluation process, and begins again 10 days after 3064 the conclusion of the neutral evaluation process. 3065 After the policyholder enters into the contract for (C) 3066 the performance of building stabilization and foundation 3067 repairs, the insurer shall pay the amounts necessary to begin 3068 and perform such repairs as the work is performed and the 3069 expenses are incurred. The insurer may not require the 3070 policyholder to advance payment for such repairs. If repair 3071 covered by a personal lines residential property insurance 3072 policy has begun and the professional engineer selected or 3073 approved by the insurer determines that the repair cannot be 3074 completed within the policy limits, the insurer must either 3075 complete the professional engineer's recommended repair or 3076 tender the policy limits to the policyholder without a reduction 3077 for the repair expenses incurred.

3078 (d) The stabilization and all other repairs to the 3079 structure and contents must be completed within 12 months after 3080 entering into the contract for repairs described in paragraph 3081 (b) unless:

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Amendment No. 3082 1. There is a mutual agreement between the insurer and the 3083 policyholder; 3084 2. The claim is involved with the neutral evaluation 3085 process; 3. The claim is in litigation; or 3086 3087 4. The claim is under appraisal or mediation. 3088 (e) (c) Upon the insurer's obtaining the written approval of the policyholder and any lienholder, the insurer may make 3089 3090 payment directly to the persons selected by the policyholder to 3091 perform the land and building stabilization and foundation 3092 repairs. The decision by the insurer to make payment to such 3093 persons does not hold the insurer liable for the work performed. 3094 The policyholder may not accept a rebate from any person 3095 performing the repairs specified in this section. If a policyholder does receive a rebate, coverage is void and the 3096 3097 policyholder must refund the amount of the rebate to the 3098 insurer. Any person making the repairs specified in this section 3099 who offers a rebate commits insurance fraud punishable as a 3100 third degree felony as provided in s. 775.082, s. 775.083, or s. 3101 775.084. (6) Except as provided in subsection (7), the fees and 3102 3103 costs of the professional engineer or the professional geologist 3104 shall be paid by the insurer. (6) (7) If the insurer obtains, pursuant to s. 627.7073, 3105 written certification that there is no sinkhole loss or that the 3106 3107 cause of the damage was not sinkhole activity, and if the 3108 policyholder has submitted the sinkhole claim without good faith

3109 grounds for submitting such claim, the policyholder shall 844961 5/4/2011 4:31 PM

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Amendment No. 3110 reimburse the insurer for 50 percent of the actual costs of the 3111 analyses and services provided under ss. 627.7072 and 627.7073; 3112 however, a policyholder is not required to reimburse an insurer 3113 more than \$2,500 with respect to any claim. A policyholder is 3114 required to pay reimbursement under this subsection only if the 3115 policyholder requested the analysis and services provided under 3116 ss. 627.7072 and 627.7073 and the insurer, before prior to 3117 ordering the analysis under s. 627.7072, informs the policyholder in writing of the policyholder's potential 3118 liability for reimbursement and gives the policyholder the 3119 3120 opportunity to withdraw the claim.

3121 (7) (8) An No insurer may not shall nonrenew any policy of 3122 property insurance on the basis of filing of claims for sinkhole partial loss if caused by sinkhole damage or clay shrinkage as 3123 3124 long as the total of such payments does not equal or exceed the current policy limits of coverage for the policy in effect on 3125 3126 the date of loss, for property damage to the covered building, as set forth on the declarations page, or if and provided the 3127 3128 policyholder insured has repaired the structure in accordance 3129 with the engineering recommendations made pursuant to subsection (2) upon which any payment or policy proceeds were based. If the 3130 3131 insurer pays such limits, it may nonrenew the policy.

3132 <u>(8)</u> (9) The insurer may engage a professional structural 3133 engineer to make recommendations as to the repair of the 3134 structure.

3135Section 26.Section 627.7073, Florida Statutes, is amended3136to read:

3137 627.7073 Sinkhole reports.-844961 5/4/2011 4:31 PM

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Amendment No. 3138 (1) Upon completion of testing as provided in s. 627.7072, 3139 the professional engineer or professional geologist shall issue 3140 a report and certification to the insurer and the policyholder 3141 as provided in this section.

(a) Sinkhole loss is verified if, based upon tests performed in accordance with s. 627.7072, a professional engineer or a professional geologist issues a written report and certification stating:

3146 <u>1. That structural damage to the covered building has been</u> 3147 <u>identified within a reasonable professional probability.</u>

3148 <u>2.1.</u> That the cause of the actual physical and structural 3149 damage is sinkhole activity within a reasonable professional 3150 probability.

3151 <u>3.2.</u> That the analyses conducted were of sufficient scope 3152 to identify sinkhole activity as the cause of damage within a 3153 reasonable professional probability.

3154

4.3. A description of the tests performed.

3155 5.4. A recommendation by the professional engineer of 3156 methods for stabilizing the land and building and for making 3157 repairs to the foundation.

3158 (b) If <u>there is no structural damage or if</u> sinkhole 3159 activity is eliminated as the cause of <u>such</u> damage to the 3160 <u>covered building</u> structure, the professional engineer or 3161 professional geologist shall issue a written report and 3162 certification to the policyholder and the insurer stating:

3163 1. That <u>there is no structural damage or</u> the cause of <u>such</u> 3164 the damage is not sinkhole activity within a reasonable 3165 professional probability. 844961 5/4/2011 4:31 PM

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Amendment No. 3166 2. That the analyses and tests conducted were of 3167 sufficient scope to eliminate sinkhole activity as the cause of 3168 <u>the structural</u> damage within a reasonable professional 3169 probability.

3170 3. A statement of the cause of the <u>structural</u> damage3171 within a reasonable professional probability.

3172

4. A description of the tests performed.

3173 (c) The respective findings, opinions, and recommendations 3174 of the <u>insurer's</u> professional engineer or professional geologist 3175 as to the cause of distress to the property and the findings, 3176 opinions, and recommendations of the <u>insurer's</u> professional 3177 engineer as to land and building stabilization and foundation 3178 repair set forth by s. 627.7072 shall be presumed correct.

3179 (2) (a) An Any insurer that has paid a claim for a sinkhole 3180 loss shall file a copy of the report and certification, prepared pursuant to subsection (1), including the legal description of 3181 3182 the real property and the name of the property owner, the neutral evaluator's report, if any, which indicates that 3183 3184 sinkhole activity caused the damage claimed, a copy of the 3185 certification indicating that stabilization has been completed, if applicable, and the amount of the payment, with the county 3186 3187 clerk of court, who shall record the report and certification. 3188 The insurer shall bear the cost of filing and recording one or 3189 more reports and certifications the report and certification. 3190 There shall be no cause of action or liability against an 3191 insurer for compliance with this section.

3192 <u>(a)</u> The recording of the report and certification does 3193 not: 844961

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Amendment No. 3194 1. Constitute a lien, encumbrance, or restriction on the 3195 title to the real property or constitute a defect in the title 3196 to the real property; 3197 2. Create any cause of action or liability against any 3198 grantor of the real property for breach of any warranty of good 3199 title or warranty against encumbrances; or 3200 3. Create any cause of action or liability against any 3201 title insurer that insures the title to the real property. 3202 (b) As a precondition to accepting payment for a sinkhole loss, the policyholder must file a copy of any sinkhole report 3203 3204 regarding the insured property which was prepared on behalf or 3205 at the request of the policyholder. The policyholder shall bear 3206 the cost of filing and recording the sinkhole report. The 3207 recording of the report does not: 1. Constitute a lien, encumbrance, or restriction on the 3208 title to the real property or constitute a defect in the title 3209 3210 to the real property; 3211 2. Create any cause of action or liability against any 3212 grantor of the real property for breach of any warranty of good 3213 title or warranty against encumbrances; or 3. Create any cause of action or liability against a title 3214 3215 insurer that insures the title to the real property. 3216 (c) (b) The seller of real property upon which a sinkhole 3217 claim has been made by the seller and paid by the insurer must 3218 shall disclose to the buyer of such property, before the 3219 closing, that a claim has been paid and whether or not the full 3220 amount of the proceeds were used to repair the sinkhole damage. 844961

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3221	Amendment No. (3) Upon completion of any building stabilization or
3222	foundation repairs for a verified sinkhole loss, the
3223	professional engineer responsible for monitoring the repairs
3224	shall issue a report to the property owner which specifies what
3225	repairs have been performed and certifies within a reasonable
3226	degree of professional probability that such repairs have been
3227	properly performed. The professional engineer issuing the report
3228	shall file a copy of the report and certification, which
3229	includes a legal description of the real property and the name
3230	of the property owner, with the county clerk of the court, who
3231	shall record the report and certification. This subsection does
3232	not create liability for an insurer based on any representation
3233	or certification by a professional engineer related to the
3234	stabilization or foundation repairs for the verified sinkhole
3235	loss.
3236	Section 27. Section 627.7074, Florida Statutes, is amended
3237	to read:
3238	627.7074 Alternative procedure for resolution of disputed
3239	sinkhole insurance claims
3240	(1) As used in this section, the term:
3241	(a) "Neutral evaluation" means the alternative dispute
3242	resolution provided for in this section.
3243	(b) "Neutral evaluator" means a professional engineer or a
3244	professional geologist who has completed a course of study in
3245	alternative dispute resolution designed or approved by the
3246	department for use in the neutral evaluation process, who is
3247	determined to be fair and impartial.
3248	(1)-(2) (a) The department shall:
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Amendment No.

3249 <u>(a)</u> Certify and maintain a list of persons who are neutral 3250 evaluators.

3251 (b) The department shall Prepare a consumer information 3252 pamphlet for distribution by insurers to policyholders which 3253 clearly describes the neutral evaluation process and includes 3254 information and forms necessary for the policyholder to request 3255 a neutral evaluation.

3256 (2) Neutral evaluation is available to either party if a 3257 <u>sinkhole report has been issued pursuant to s. 627.7073. At a</u> 3258 minimum, neutral evaluation must determine:

(a) Causation;

3260 (b) All methods of stabilization and repair both above and 3261 below ground;

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3263

(c) The costs for stabilization and all repairs; and(d) Information necessary to carry out subsection (12).

3264 (3) Following the receipt of the report provided under s. 627.7073 or the denial of a claim for a sinkhole loss, the 3265 3266 insurer shall notify the policyholder of his or her right to 3267 participate in the neutral evaluation program under this 3268 section. Neutral evaluation supersedes the alternative dispute 3269 resolution process under s. 627.7015, but does not invalidate 3270 the appraisal clause of the insurance policy. The insurer shall 3271 provide to the policyholder the consumer information pamphlet 3272 prepared by the department pursuant to subsection (1)

3273 <u>electronically or by United States mail</u> paragraph (2)(b).

3274 (4) Neutral evaluation is nonbinding, but mandatory if 3275 requested by either party. A request for neutral evaluation may 3276 be filed with the department by the policyholder or the insurer 844961 5/4/2011 4:31 PM

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3277 on a form approved by the department. The request for neutral 3278 evaluation must state the reason for the request and must 3279 include an explanation of all the issues in dispute at the time 3280 of the request. Filing a request for neutral evaluation tolls 3281 the applicable time requirements for filing suit for a period of 3282 60 days following the conclusion of the neutral evaluation 3283 process or the time prescribed in s. 95.11, whichever is later.

Amendment No.

3284 Neutral evaluation shall be conducted as an informal (5) process in which formal rules of evidence and procedure need not 3285 3286 be observed. A party to neutral evaluation is not required to 3287 attend neutral evaluation if a representative of the party 3288 attends and has the authority to make a binding decision on 3289 behalf of the party. All parties shall participate in the 3290 evaluation in good faith. The neutral evaluator must be allowed 3291 reasonable access to the interior and exterior of insured 3292 structures to be evaluated or for which a claim has been made. 3293 Any reports initiated by the policyholder, or an agent of the 3294 policyholder, confirming a sinkhole loss or disputing another 3295 sinkhole report regarding insured structures must be provided to 3296 the neutral evaluator before the evaluator's physical inspection 3297 of the insured property.

(6) The insurer shall pay <u>reasonable</u> the costs associated with the neutral evaluation. <u>However, if a party chooses to hire</u> a court reporter or stenographer to contemporaneously record and document the neutral evaluation, that party must bear such costs.

3303 (7) Upon receipt of a request for neutral evaluation, the 3304 department shall provide the parties a list of certified neutral 844961 5/4/2011 4:31 PM

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	Amendment No.
3305	evaluators. The parties shall mutually select a neutral
3306	evaluator from the list and promptly inform the department. If
3307	the parties cannot agree to a neutral evaluator within 10
3308	business days, The department shall allow the parties to submit
3309	requests to disqualify evaluators on the list for cause.
3310	(a) The department shall disqualify neutral evaluators for
3311	cause based only on any of the following grounds:
3312	1. A familial relationship exists between the neutral
3313	evaluator and either party or a representative of either party
3314	within the third degree.
3315	2. The proposed neutral evaluator has, in a professional
3316	capacity, previously represented either party or a
3317	representative of either party, in the same or a substantially
3318	related matter.
3319	3. The proposed neutral evaluator has, in a professional
3320	capacity, represented another person in the same or a
3321	substantially related matter and that person's interests are
3322	materially adverse to the interests of the parties. The term
3323	"substantially related matter" means participation by the
3324	neutral evaluator on the same claim, property, or adjacent
3325	property.
3326	4. The proposed neutral evaluator has, within the
3327	preceding 5 years, worked as an employer or employee of any
3328	party to the case.
3329	(b) The parties shall appoint a neutral evaluator from the
3330	department list and promptly inform the department. If the
3331	parties cannot agree to a neutral evaluator within 14 business
3332	days, the department shall appoint a neutral evaluator from the
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Amendment No. 3333 <u>list of certified neutral evaluators. The department shall allow</u> 3334 <u>each party to disqualify two neutral evaluators without cause</u>. 3335 Upon selection or appointment, the department shall promptly 3336 refer the request to the neutral evaluator.

Within 14 $\frac{5}{5}$ business days after the referral, the 3337 (C) 3338 neutral evaluator shall notify the policyholder and the insurer 3339 of the date, time, and place of the neutral evaluation 3340 conference. The conference may be held by telephone, if feasible 3341 and desirable. The neutral evaluator shall make reasonable 3342 efforts to hold the neutral evaluation conference shall be held 3343 within 90 45 days after the receipt of the request by the 3344 department. Failure of the neutral evaluator to hold the 3345 conference within 90 days does not invalidate either party's 3346 right to neutral evaluation or to a neutral evaluation 3347 conference held outside this timeframe.

3348 (8) The department shall adopt rules of procedure for the 3349 neutral evaluation process.

3350 <u>(8) (9)</u> For policyholders not represented by an attorney, a 3351 consumer affairs specialist of the department or an employee 3352 designated as the primary contact for consumers on issues 3353 relating to sinkholes under s. 20.121 shall be available for 3354 consultation to the extent that he or she may lawfully do so.

3355 <u>(9) (10)</u> Evidence of an offer to settle a claim during the 3356 neutral evaluation process, as well as any relevant conduct or 3357 statements made in negotiations concerning the offer to settle a 3358 claim, is inadmissible to prove liability or absence of 3359 liability for the claim or its value, except as provided in

3360 subsection <u>(14)</u> (13).

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3361 (10) (11) Regardless of when noticed, any court proceeding 3362 related to the subject matter of the neutral evaluation shall be 3363 stayed pending completion of the neutral evaluation and for 5 3364 days after the filing of the neutral evaluator's report with the 3365 court. 3366 (11) If, based upon his or her professional training and 3367 credentials, a neutral evaluator is qualified to determine only 3368 disputes relating to causation or method of repair, the 3369 department shall allow the neutral evaluator to enlist the assistance of another professional from the neutral evaluators 3370 3371 list not previously stricken, who, based upon his or her 3372 professional training and credentials, is able to provide an 3373 opinion as to other disputed issues. A professional who would be 3374 disqualified for any reason listed in subsection (7) must be 3375 disqualified. The neutral evaluator may also use the services of 3376 professional engineers and professional geologists who are not certified as neutral evaluators, as well as licensed building 3377 3378 contractors, in order to ensure that all items in dispute are 3379 addressed and the neutral evaluation can be completed. Any 3380 professional engineer, professional geologist, or licensed 3381 building contractor retained may be disqualified for any of the 3382 reasons listed in subsection (7). The neutral evaluator may 3383 request the entity that performed the investigation pursuant to s. 627.7072 perform such additional and reasonable testing as 3384 3385 deemed necessary in the professional opinion of the neutral 3386 evaluator. 3387 At For matters that are not resolved by the parties (12)3388 at the conclusion of the neutral evaluation, the neutral 844961

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3389 evaluator shall prepare a report describing all matters that are 3390 the subject of the neutral evaluation, including whether, stating that in his or her opinion, the sinkhole loss has been 3391 3392 verified or eliminated within a reasonable degree of professional probability and, if verified, whether the sinkhole 3393 3394 activity caused structural damage to the covered building, and 3395 if so, the need for and estimated costs of stabilizing the land 3396 and any covered structures or buildings and other appropriate remediation or necessary building structural repairs due to the 3397 sinkhole loss. The evaluator's report shall be sent to all 3398 3399 parties in attendance at the neutral evaluation and to the 3400 department, within 14 days after completing the neutral 3401 evaluation conference.

Amendment No.

(13) The recommendation of the neutral evaluator is not binding on any party, and the parties retain access to <u>the</u> court. The neutral evaluator's written recommendation<u>, oral</u> <u>testimony</u>, and full report shall be admitted <u>is admissible</u> in any <u>subsequent</u> action<u>, litigation</u>, or proceeding relating to the claim or to the cause of action giving rise to the claim.

3408 (14)If the neutral evaluator first verifies the existence of a sinkhole that caused structural damage and, second, 3409 recommends the need for and estimates costs of stabilizing the 3410 3411 land and any covered structures or buildings and other 3412 appropriate remediation or building structural repairs τ which 3413 costs exceed the amount that the insurer has offered to pay the 3414 policyholder, the insurer is liable to the policyholder for up 3415 to \$2,500 in attorney's fees for the attorney's participation in 3416 the neutral evaluation process. For purposes of this subsection, 844961 5/4/2011 4:31 PM

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3417 the term "offer to pay" means a written offer signed by the 3418 insurer or its legal representative and delivered to the 3419 policyholder within 10 days after the insurer receives notice 3420 that a request for neutral evaluation has been made under this 3421 section.

Amendment No.

(15) If the insurer timely agrees in writing to comply and timely complies with the recommendation of the neutral evaluator, but the policyholder declines to resolve the matter in accordance with the recommendation of the neutral evaluator pursuant to this section:

(a) The insurer is not liable for extracontractual damages
related to a claim for a sinkhole loss but only as related to
the issues determined by the neutral evaluation process. This
section does not affect or impair claims for extracontractual
damages unrelated to the issues determined by the neutral
evaluation process contained in this section; and

3433 (b) The <u>actions of the</u> insurer <u>are not a confession of</u> 3434 <u>judgment or admission of liability, and the insurer</u> is not 3435 liable for attorney's fees under s. 627.428 or other provisions 3436 of the insurance code unless the policyholder obtains a judgment 3437 that is more favorable than the recommendation of the neutral 3438 evaluator.

3439 (16) If the insurer agrees to comply with the neutral 3440 evaluator's report, payments shall be made in accordance with 3441 the terms and conditions of the applicable insurance policy 3442 pursuant to s. 627.707(5).

3443 (17) Neutral evaluators are deemed to be agents of the 3444 department and have immunity from suit as provided in s. 44.107. 844961 5/4/2011 4:31 PM

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	Amendment No.
3445	(18) The department shall adopt rules of procedure for the
3446	neutral evaluation process.
3447	Section 28. Subsection (8) of section 627.711, Florida
3448	Statutes, is amended to read:
3449	627.711 Notice of premium discounts for hurricane loss
3450	mitigation; uniform mitigation verification inspection form
3451	(8) At its expense, the insurer may require that <u>a</u> any
3452	uniform mitigation verification form provided by <u>a policyholder</u> ,
3453	a policyholder's agent, or an authorized mitigation inspector or
3454	inspection company be independently verified by an inspector, an
3455	inspection company, or an independent third-party quality
3456	assurance provider which <u>possesses</u> does possess a quality
3457	assurance program <u>before</u> prior to accepting the uniform
3458	mitigation verification form as valid.
3459	Section 29. Subsection (1) of section 627.712, Florida
3460	Statutes, is amended to read:
3461	627.712 Residential windstorm coverage required;
3462	availability of exclusions for windstorm or contents
3463	(1) An insurer issuing a residential property insurance
3464	policy must provide windstorm coverage. Except as provided in
3465	paragraph (2)(c), this section does not apply with respect to
3466	risks that are eligible for wind-only coverage from Citizens
3467	Property Insurance Corporation under s. 627.351(6), and $rac{with}{}$
3468	respect to risks that are not eligible for coverage from
3469	Citizens Property Insurance Corporation under s. 627.351(6)(a)3.
3470	or 5. A risk ineligible for Citizens coverage <u>by the corporation</u>
3471	under s. 627.351(6)(a)3. or 5. is exempt from the requirements

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Amendment No.

3472 of this section only if the risk is located within the 3473 boundaries of the <u>coastal</u> high-risk account of the corporation. 3474 Section 30. Subsection (3) of section 631.54, Florida

3475 Statutes, is amended to read:

3476

631.54 Definitions.-As used in this part:

3477 (3) "Covered claim" means an unpaid claim, including one 3478 of unearned premiums, which arises out of, and is within the 3479 coverage, and not in excess of, the applicable limits of an 3480 insurance policy to which this part applies, issued by an insurer, if such insurer becomes an insolvent insurer and the 3481 3482 claimant or insured is a resident of this state at the time of 3483 the insured event or the property from which the claim arises is 3484 permanently located in this state. For entities other than individuals, the residence of a claimant, insured, or 3485 3486 policyholder is the state in which the entity's principal place of business is located at the time of the insured event. The 3487 3488 term does "Covered claim" shall not include:

(a) Any amount due any reinsurer, insurer, insurance pool, or underwriting association, sought directly or indirectly through a third party, as subrogation, contribution, indemnification, or otherwise; or

(b) Any claim that would otherwise be a covered claim under this part that has been rejected by any other state guaranty fund on the grounds that an insured's net worth is greater than that allowed under that state's guaranty law. Member insurers shall have no right of subrogation, contribution, indemnification, or otherwise, sought directly or

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Amendment No.

3499 indirectly through a third party, against the insured of any 3500 insolvent member; or 3501 (c) Any amount payable for a sinkhole loss other than 3502 testing deemed appropriate by the association or payable for the 3503 actual repair of the loss, except that the association may not 3504 pay for attorney's fees or public adjuster's fees in connection with a sinkhole loss or pay the policyholder. The association 3505 3506 may pay for actual repairs to the property, but is not liable 3507 for amounts in excess of policy limits. 3508 Section 31. If any provision of this act, or the 3509 application thereof to any person or circumstance is held 3510 invalid, such invalidity shall not affect other provisions or 3511 applications of this act which can be given effect without the 3512 invalid provision or application. It is the express intent of 3513 the Legislature to enact multiple important, but independent, 3514 reforms to Florida law relating to sinkhole insurance coverage and related claims. The Legislature further intends that the 3515 multiple reforms in the act could and should be enforced if one 3516 3517 or more provisions are held invalid. To this end, the provisions 3518 of this act are declared to be severable. Section 32. Except as otherwise expressly provided in this 3519 3520 act, this act shall take effect upon becoming a law. 3521 3522 3523 3524 TITLE AMENDMENT 3525 Remove the entire title and insert: 3526 A bill to be entitled 844961 5/4/2011 4:31 PM Page 128 of 136

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	Amendment No.
3527	An act relating to property and casualty insurance;
3528	amending s. 95.11, F.S.; specifying a statute of
3529	limitation for a breach of a property insurance contract
3530	runs from the date of loss; amending s. 215.555, F.S.;
3531	revising the definition of "losses," relating to the
3532	Florida Hurricane Catastrophe Fund, to include and exclude
3533	certain losses; providing applicability; amending s.
3534	215.5595, F.S.; authorizing an insurer to renegotiate the
3535	terms a surplus note issued before a certain date;
3536	providing limitations; amending s. 624.407, F.S.; revising
3537	the amount of surplus funds required for domestic insurers
3538	applying for a certificate of authority; amending s.
3539	624.408, F.S.; revising the minimum surplus that must be
3540	maintained by certain insurers; authorizing the Office of
3541	Insurance Regulation to reduce the surplus requirement
3542	under specified circumstances; amending s. 626.854, F.S.;
3543	providing limitations on the amount of compensation that
3544	may be received by a public adjuster for a reopened or
3545	supplemental claim; providing limitations on the amount of
3546	compensation that may be received by a public adjuster for
3547	a claim; applying specified provisions regulating the
3548	conduct of public adjusters to condominium unit owners
3549	rather than to condominium associations as is currently
3550	required; providing statements that may be considered
3551	deceptive or misleading if made in any public adjuster's
3552	advertisement or solicitation; providing a definition for
3553	the term "written advertisement"; requiring that a
3554	disclaimer be included in any public adjuster's written
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Amendment No. 3555 advertisement; providing requirements for such disclaimer; 3556 requiring certain persons who act on behalf of an insurer 3557 to provide notice to the insurer, claimant, public 3558 adjuster, or legal representative for an onsite inspection of the insured property; authorizing the insured or 3559 3560 claimant to deny access to the property if notice is not 3561 provided; requiring the public adjuster to ensure prompt 3562 notice of certain property loss claims; providing that an 3563 insurer be allowed to interview the insured directly about 3564 the loss claim; prohibiting the insurer from obstructing 3565 or preventing the public adjuster from communicating with 3566 the insured; requiring that the insurer communicate with 3567 the public adjuster in an effort to reach an agreement as 3568 to the scope of the covered loss under the insurance 3569 policy; prohibiting a public adjuster from restricting or 3570 preventing persons acting on behalf of the insured from 3571 having reasonable access to the insured or the insured's 3572 property; prohibiting a public adjuster from restricting 3573 or preventing the insured's adjuster from having 3574 reasonable access to or inspecting the insured's property; 3575 authorizing the insured's adjuster to be present for the 3576 inspection; prohibiting a licensed contractor or 3577 subcontractor from adjusting a claim on behalf of an 3578 insured if such contractor or subcontractor is not a 3579 licensed public adjuster; providing an exception; amending 3580 s. 626.8796, F.S.; providing requirements for a public adjuster contract; creating s. 626.70132, F.S.; requiring 3581 3582 that notice of a claim, supplemental claim, or reopened 844961

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	Amendment No.
3583	claim be given to the insurer within a specified period
3584	after a windstorm or hurricane occurs; providing a
3585	definition for the terms "supplemental claim" or "reopened
3586	claim"; providing applicability; repealing s. 627.0613(4),
3587	F.S., relating to the requirement that the consumer
3588	advocate for the Chief Financial Officer prepare an annual
3589	report card for each personal residential property
3590	insurer; amending s. 627.062, F.S.; extending the
3591	expiration date for making a "file and use" filing;
3592	prohibiting the Office of Insurance Regulation from,
3593	directly or indirectly, impeding the right of an insurer
3594	to acquire policyholders, advertise or appoint agents, or
3595	regulate agent commissions; revising the information that
3596	must be included in a rate filing relating to certain
3597	reinsurance or financing products; deleting a provision
3598	that prohibited an insurer from making certain rate
3599	filings within a certain period of time after a rate
3600	increase; deleting a provision prohibiting an insurer from
3601	filing for a rate increase within 6 months after it makes
3602	certain rate filings; deleting obsolete provisions
3603	relating to legislation enacted during the 2003 Special
3604	Session D of the Legislature; providing for the submission
3605	of additional or supplementary information pursuant to a
3606	rate filing; revising provisions relating to the
3607	certifications that are required to be made under oath by
3608	certain officers or actuaries of an insurer regarding
3609	information that must accompany a rate filing; amending s.
3610	627.06281, F.S.; providing limitations on fees charged for
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1	Amendment No.
3611	use of the public hurricane model; amending s. 627.0629,
3612	F.S.; deleting obsolete provisions; deleting a requirement
3613	that the Office of Insurance Regulation propose a method
3614	for establishing discounts, debits, credits, and other
3615	rate differentials for hurricane mitigation by a certain
3616	date; conforming provisions to changes made by the act;
3617	amending s. 627.351, F.S.; limiting an adjuster's fee for
3618	a claim against the corporation; renaming the "high-risk
3619	account" as the "coastal account"; revising the conditions
3620	under which the Citizens policyholder surcharge may be
3621	imposed; providing that members of the Citizens Property
3622	Insurance Corporation Board of Governors are not
3623	prohibited from practicing in a certain profession if not
3624	prohibited by law or ordinance; requiring the corporation
3625	to commission a consultant to prepare a report on
3626	outsourcing various functions and to submit such report to
3627	the Financial Services Commission by a certain date;
3628	limiting coverage for damage from sinkholes after a
3629	certain date; requiring the policyholders to sign a
3630	statement acknowledging that they may be assessed
3631	surcharges to cover corporate deficits; prohibiting board
3632	members from voting on certain measures; exempting
3633	sinkhole coverage from the corporation's annual rate
3634	increase requirements; deleting a requirement that the
3635	board provide an annual report to the Legislature relating
3636	to certain coverages; deleting a requirement that the
3637	board reduce the boundaries of certain high-risk areas
3638	eligible for wind-only coverages under certain
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3639 circumstances; amending s. 627.3511, F.S.; conforming 3640 provisions to changes made by the act; amending s. 3641 627.4133, F.S.; revising the requirements for providing an 3642 insured with notice of nonrenewal, cancellation, or termination of personal lines or commercial residential 3643 3644 property insurance; authorizing an insurer to cancel policies after 45 days' notice if the Office of Insurance 3645 3646 Regulation determines that the cancellation of policies is 3647 necessary to protect the interests of the public or policyholders; authorizing the Office of Insurance 3648 3649 Regulation to place an insurer under administrative 3650 supervision or appoint a receiver upon the consent of the 3651 insurer under certain circumstances; providing criteria 3652 and notice requirements relating to the nonrenewal of 3653 policy covering both a home and motor vehicle; creating s. 3654 627.43141, F.S.; providing definitions; requiring the 3655 delivery of a "Notice of Change in Policy Terms" under 3656 certain circumstances; specifying requirements for such 3657 notice; specifying actions constituting proof of notice; 3658 authorizing policy renewals to contain a change in policy terms; providing that receipt of payment by an insurer is 3659 3660 deemed acceptance of new policy terms by an insured; 3661 providing that the original policy remains in effect until 3662 the occurrence of specified events if an insurer fails to 3663 provide notice; providing intent; amending s. 627.7011, 3664 F.S.; requiring the insurer to pay the actual cash value of an insured loss for a dwelling, less any applicable 3665 3666 deductible; requiring the insurer to offer coverage under 844961

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Amendment No.

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Amendment No. 3667 which the insurer is obligated to pay replacement costs; 3668 authorizing the insurer to offer coverage that limits the 3669 initial payment for personal property to the actual cash 3670 value of the property to be replaced and to require the insured to provide receipts for purchases; requiring the 3671 3672 insurer to provide notice of this process before the 3673 policy is bound; requiring certain premium credits or 3674 discounts for such coverage; prohibiting an insurer from 3675 requiring the insured to advance payment; amending s. 3676 627.70131, F.S.; specifying application of certain time 3677 periods to initial or supplemental property insurance 3678 claim notices and payments; providing legislative findings 3679 with respect to 2005 statutory changes relating to 3680 sinkhole insurance coverage and statutory changes in this act; amending s. 627.706, F.S.; authorizing an insurer to 3681 3682 limit coverage for catastrophic ground cover collapse to 3683 the principal building; authorizing an insurer to require 3684 an inspection before issuance of sinkhole loss coverage; 3685 revising definitions; defining the term "structural 3686 damage"; placing a 2-year statute of repose on claims for sinkhole coverage; amending s. 627.7061, F.S.; conforming 3687 3688 provisions to changes made by the act; repealing s. 3689 627.7065, F.S., relating to the establishment of a 3690 sinkhole database; amending s. 627.707, F.S.; revising 3691 provisions relating to the investigation of sinkholes by 3692 insurers; providing a time limitation for demanding sinkhole testing by a policyholder and entering into a 3693 3694 contract for repairs; requiring the insurer to provide 844961 5/4/2011 4:31 PM

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Amendment No. 3695 repairs in accordance with the insurer's engineer's 3696 recommendations or tender the policy limits to the 3697 policyholder; requiring all repairs to be completed within 3698 a certain time; providing exceptions; providing criminal 3699 penalties for a person performing repairs who offers a 3700 rebate; amending s. 627.7073, F.S.; revising provisions 3701 relating to inspection reports; revising the reports that 3702 an insurer must file with the clerk of the court; 3703 requiring the policyholder to file certain reports as a 3704 precondition to accepting payment; requiring the 3705 professional engineer responsible for monitoring sinkhole 3706 repairs to issue a report and certification to the 3707 property owner and file such report with the court; providing that the act does not create liability for an 3708 3709 insurer based on a representation or certification by the 3710 engineer; amending s. 627.7074, F.S.; revising provisions 3711 relating to neutral evaluation; requiring evaluation in 3712 order to make certain determinations; requiring that the 3713 neutral evaluator be allowed access to structures being 3714 evaluated; providing grounds for disqualifying an evaluator; allowing the Department of Financial Services 3715 3716 to appoint an evaluator if the parties cannot come to 3717 agreement; revising the timeframes for scheduling a 3718 neutral evaluation conference; authorizing an evaluator to 3719 enlist another evaluator or other professionals; providing 3720 a time certain for issuing a report; requiring admission 3721 of certain information relating to the neutral evaluation 3722 into evidence; revising provisions relating to compliance 844961

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	Amendment No.
3723	with the evaluator's recommendations; providing that the
3724	evaluator is an agent of the department for the purposes
3725	of immunity from suit; requiring the department to adopt
3726	rules; amending s. 627.711, F.S.; revising the requirement
3727	that the insurer pay for verification of a uniform
3728	mitigation verification form that the insurer requires;
3729	amending s. 627.712, F.S.; conforming provisions to
3730	changes made by the act; amending s. 631.54, F.S.;
3731	revising the definition of the term "covered claim" for
3732	purposes of the Florida Insurance Guaranty Association
3733	Act; providing for applicability; providing severability;
3734	providing effective dates.