

HB 119

2012

1                   A bill to be entitled  
2           An act relating to motor vehicle personal injury  
3           protection insurance; providing a short title;  
4           providing legislative intent; amending s. 316.066,  
5           F.S.; revising provisions relating to the contents of  
6           written reports of motor vehicle crashes; authorizing  
7           the investigating officer to testify at trial or  
8           provide an affidavit concerning the content of the  
9           reports; amending s. 400.991, F.S.; requiring that an  
10          application for licensure as a mobile clinic include a  
11          statement regarding insurance fraud; amending s.  
12          627.730, F.S.; conforming a cross-reference; amending  
13          s. 627.731, F.S.; providing legislative intent with  
14          respect to the Florida Motor Vehicle No-Fault Law;  
15          amending s. 627.732, F.S.; defining the terms  
16          "claimant" and "no-fault law"; amending s. 627.736,  
17          F.S.; conforming a cross-reference; requiring certain  
18          entities providing medical services to document that  
19          they meet required criteria; revising requirements  
20          relating to the form that must be submitted by  
21          providers; requiring an entity or clinic to file a new  
22          form within a specified period after the date of a  
23          change of ownership; revising provisions relating to  
24          when payment for a benefit is due; providing that the  
25          time period for paying or denying a claim is tolled  
26          during the investigation of a fraudulent insurance  
27          act; specifying when benefits are not payable;  
28          providing that a claimant that violates certain

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29 provisions is not entitled to any payment, regardless  
30 of whether a portion of the claim may be legitimate;  
31 authorizing an insurer to recover payments and bring a  
32 cause of action to recover payments; forbidding a  
33 physician, hospital, clinic, or other medical  
34 institution that fails to comply with certain  
35 provisions from billing the injured person or the  
36 insured; providing that an insurer has a right to  
37 conduct reasonable investigations of claims;  
38 authorizing an insurer to require a claimant to  
39 provide certain records; revising the insurer's  
40 reimbursement limitation; deleting an obsolete  
41 provision; revising requirements relating to  
42 discovery; authorizing an insurer to conduct  
43 examinations of claimants under oath or sworn  
44 statement; requiring the provider to produce persons  
45 having the most knowledge in specified circumstances;  
46 providing that an insurer that requests an examination  
47 under oath without a reasonable basis is engaging in  
48 an unfair and deceptive trade practice; authorizing  
49 the insurer to conduct a physical review of the  
50 treatment location; authorizing an insurer to contract  
51 with a preferred provider network; authorizing an  
52 insurer to provide a premium discount to an insured  
53 who selects a preferred provider; authorizing an  
54 insurance policy not to pay for nonemergency services  
55 performed by a nonpreferred provider in specified  
56 circumstances; authorizing an insurer to contract with

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CODING: Words ~~stricken~~ are deletions; words underlined are additions.

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57 a health insurer in specified circumstances; amending  
 58 ss. 324.021, 456.057, 627.7295, 627.733, 627.734,  
 59 627.737, 627.7401, 627.7405, 627.7407, and 628.909,  
 60 F.S.; conforming cross-references; reenacting s.  
 61 817.234(7)(c), F.S., relating to false and fraudulent  
 62 insurance claims, to incorporate the amendment of s.  
 63 627.736, F.S., in a reference thereto; providing an  
 64 effective date.

65  
 66 Be It Enacted by the Legislature of the State of Florida:

67  
 68 Section 1. (1) SHORT TITLE.—This act may be cited as the  
 69 "Comprehensive Insurance Fraud Investigation and Prevention  
 70 Act."

71 (2) FINDINGS AND INTENT.—The Legislature intends to  
 72 balance the insured's interest in prompt payment of valid claims  
 73 for insurance benefits under the no-fault law with the public's  
 74 interest in reducing fraud, abuse, and overuse of the no-fault  
 75 system. To that end, the Legislature intends that the  
 76 investigation and prevention of fraudulent insurance acts in  
 77 this state be enhanced, that additional sanctions for such acts  
 78 be imposed, and that the no-fault law be revised to remove  
 79 incentives for fraudulent insurance acts. The Legislature  
 80 intends that the no-fault law be construed according to the  
 81 plain language of the statutory provisions, which are designed  
 82 to meet these goals.

83 (a) The Legislature finds that:

84 1. Motor vehicle insurance fraud remains a major problem

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85 for state consumers and insurers. According to the National  
86 Insurance Crime Bureau, in recent years this state has been  
87 among those states that have the highest number of fraudulent  
88 and questionable claims.

89 2. The current regulatory process for health care clinics  
90 under part X of chapter 400, Florida Statutes, which was  
91 originally enacted to reduce motor vehicle insurance fraud, is  
92 not adequately preventing fraudulent insurance acts with respect  
93 to licensure exemptions and compliance with that part.

94 (b) The Legislature intends that:

95 1. Insurers properly investigate claims, and as such, this  
96 act clarifies that insurers are allowed to obtain examinations  
97 under oath and sworn statements from any claimant seeking no-  
98 fault insurance benefits and to request mental and physical  
99 examinations of persons seeking personal injury protection  
100 coverage or benefits.

101 2. Any false, misleading, or otherwise fraudulent activity  
102 associated with a claim render the entire claim invalid. An  
103 insurer must be able to raise fraud as a defense to a claim for  
104 no-fault insurance benefits irrespective of any prior  
105 adjudication of guilt or determination of fraud by the  
106 Department of Financial Services.

107 3. Insurers toll the payment or denial of a claim with  
108 respect to any portion of a claim for which the insurer has a  
109 reasonable belief that a fraudulent insurance act, as defined in  
110 s. 626.989 or s. 817.234, Florida Statutes, has been committed.

111 4. Insurers discover the names of all passengers involved  
112 in a motor vehicle crash before paying claims or benefits

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113 pursuant to an insurance policy governed by the no-fault law. A  
 114 rebuttable presumption must be established that a person was not  
 115 involved in the event giving rise to the claim if that person's  
 116 name does not appear on the police report.

117 Section 2. Subsection (1) of section 316.066, Florida  
 118 Statutes, is amended to read:

119 316.066 Written reports of crashes.—

120 (1) (a) A Florida Traffic Crash Report, Long Form must ~~is~~  
 121 ~~required to~~ be completed and submitted to the department within  
 122 10 days after ~~completing~~ an investigation is completed by the  
 123 ~~every~~ law enforcement officer who in the regular course of duty  
 124 investigates a motor vehicle crash that:

125 1. Resulted in death of, ~~or~~ personal injury to, or any  
 126 indication of complaints of pain or discomfort by any of the  
 127 parties or passengers involved in the crash;

128 2. Involved one or more passengers, other than the drivers  
 129 of the vehicles, in any of the vehicles involved in the crash;

130 or—

131 ~~3.2.~~ Involved a violation of s. 316.061(1) or s. 316.193.

132 (b) The long form must include:

133 1. The date, time, and location of the crash.

134 2. A description of the vehicles involved.

135 3. The names and addresses of the parties involved,  
 136 including all drivers and passengers.

137 4. The names and addresses of witnesses.

138 5. The name, badge number, and law enforcement agency of  
 139 the officer investigating the crash.

140 6. The names of the insurance companies for the respective

141 parties involved in the crash.

142 7. The names and addresses of all passengers in all  
 143 vehicles involved in the crash, each clearly identified as being  
 144 a passenger, including the identification of the vehicle in  
 145 which each was a passenger.

146 (c)-(b) In every crash for which a Florida Traffic Crash  
 147 Report, Long Form is not required ~~by this section~~, the law  
 148 enforcement officer may complete a short-form crash report or  
 149 provide a driver exchange-of-information form to be completed by  
 150 each party involved in the crash. The short-form report must  
 151 include all of the items listed in subparagraphs (b)1.-6. Short-  
 152 form crash reports prepared by the law enforcement officer shall  
 153 be maintained by the officer's agency.÷

154 ~~1. The date, time, and location of the crash.~~

155 ~~2. A description of the vehicles involved.~~

156 ~~3. The names and addresses of the parties involved,~~  
 157 ~~including all drivers and passengers.~~

158 ~~4. The names and addresses of witnesses.~~

159 ~~5. The name, badge number, and law enforcement agency of~~  
 160 ~~the officer investigating the crash.~~

161 ~~6. The names of the insurance companies for the respective~~  
 162 ~~parties involved in the crash.~~

163 (d)-(e) Each party to the crash must provide the law  
 164 enforcement officer with proof of insurance, which must be  
 165 documented in the crash report. If a law enforcement officer  
 166 submits a report on the crash, proof of insurance must be  
 167 provided to the officer by each party involved in the crash. Any  
 168 party who fails to provide the required information commits a

169 noncriminal traffic infraction, punishable as a nonmoving  
 170 violation as provided in chapter 318, unless the officer  
 171 determines that due to injuries or other special circumstances  
 172 such insurance information cannot be provided immediately. If  
 173 the person provides the law enforcement agency, within 24 hours  
 174 after the crash, proof of insurance that was valid at the time  
 175 of the crash, the law enforcement agency may void the citation.

176 (e)~~(d)~~ The driver of a vehicle that was in any manner  
 177 involved in a crash resulting in damage to any vehicle or other  
 178 property in an amount of \$500 or more which was not investigated  
 179 by a law enforcement agency~~r~~ shall, within 10 days after the  
 180 crash, submit a written report of the crash to the department.  
 181 The entity receiving the report may require witnesses of the  
 182 crash to render reports and may require any driver of a vehicle  
 183 involved in a crash of which a written report must be made to  
 184 file supplemental written reports if the original report is  
 185 deemed insufficient by the receiving entity.

186 (f) The investigating law enforcement officer may testify  
 187 at trial or provide a signed affidavit to confirm or supplement  
 188 the information included on the long-form or short-form report.

189 ~~(e) Short-form crash reports prepared by law enforcement~~  
 190 ~~shall be maintained by the law enforcement officer's agency.~~

191 Section 3. Subsection (6) is added to section 400.991,  
 192 Florida Statutes, to read:

193 400.991 License requirements; background screenings;  
 194 prohibitions.-

195 (6) All forms that constitute part of the application for  
 196 licensure or exemption from licensure under this part must

197 contain the following statement:

198

199 INSURANCE FRAUD NOTICE.—Submitting a false,  
 200 misleading, or fraudulent application or other  
 201 document when applying for licensure as a health care  
 202 clinic, when seeking an exemption from licensure as a  
 203 health care clinic, or when demonstrating compliance  
 204 with part X of chapter 400, Florida Statutes, is a  
 205 criminal act under s. 817.234, Florida Statutes, or a  
 206 fraudulent insurance act as defined in s. 626.989,  
 207 Florida Statutes, subject to investigation by the  
 208 Division of Insurance Fraud, and is grounds for  
 209 discipline by the appropriate licensing board of the  
 210 Florida Department of Health.

211 Section 4. Section 627.730, Florida Statutes, is amended  
 212 to read:

213 627.730 Florida Motor Vehicle No-Fault Law.—Sections  
 214 627.730-627.7407 ~~627.730-627.7405~~ may be cited and known as the  
 215 "Florida Motor Vehicle No-Fault Law."

216 Section 5. Section 627.731, Florida Statutes, is amended  
 217 to read:

218 627.731 Purpose; legislative intent.—

219 (1) The purpose of the no-fault law ss. 627.730-627.7405  
 220 is to provide for medical, surgical, funeral, and disability  
 221 insurance benefits without regard to fault, and to require motor  
 222 vehicle insurance securing such benefits, for motor vehicles  
 223 required to be registered in this state and, with respect to  
 224 motor vehicle accidents, a limitation on the right to claim



225 damages for pain, suffering, mental anguish, and inconvenience.

226 (2) The Legislature intends that the provisions,  
 227 schedules, and procedures authorized under the no-fault law be  
 228 implemented by the insurers offering policies pursuant to the  
 229 no-fault law. These provisions, schedules, and procedures have  
 230 full force and effect regardless of their express inclusion in  
 231 an insurance policy, and an insurer is not required to amend its  
 232 policy to implement and apply such provisions, schedules, or  
 233 procedures.

234 Section 6. Section 627.732, Florida Statutes, is amended  
 235 to read:

236 627.732 Definitions.—As used in the no-fault law ~~ss.~~  
 237 ~~627.730-627.7405~~, the term:

238 (1) "Broker" means any person not possessing a license  
 239 under chapter 395, chapter 400, chapter 429, chapter 458,  
 240 chapter 459, chapter 460, chapter 461, or chapter 641 who  
 241 charges or receives compensation for any use of medical  
 242 equipment and is not the 100-percent owner or the 100-percent  
 243 lessee of such equipment. For purposes of this section, such  
 244 owner or lessee may be an individual, a corporation, a  
 245 partnership, or any other entity and any of its 100-percent-  
 246 owned affiliates and subsidiaries. For purposes of this  
 247 subsection, the term "lessee" means a long-term lessee under a  
 248 capital or operating lease, but does not include a part-time  
 249 lessee. The term "broker" does not include a hospital or  
 250 physician management company whose medical equipment is  
 251 ancillary to the practices managed, a debt collection agency, or  
 252 an entity that has contracted with the insurer to obtain a

253 | discounted rate for such services; or ~~nor does the term include~~  
 254 | a management company that has contracted to provide general  
 255 | management services for a licensed physician or health care  
 256 | facility and whose compensation is not materially affected by  
 257 | the usage or frequency of usage of medical equipment or an  
 258 | entity that is 100-percent owned by one or more hospitals or  
 259 | physicians. The term "broker" does not include a person or  
 260 | entity that certifies, upon request of an insurer, that:

- 261 |       (a) It is a clinic licensed under ss. 400.990-400.995;
- 262 |       (b) It is a 100-percent owner of medical equipment; and
- 263 |       (c) The owner's only part-time lease of medical equipment

264 | for personal injury protection patients is on a temporary basis,  
 265 | not to exceed 30 days in a 12-month period, and such lease is  
 266 | solely for the purposes of necessary repair or maintenance of  
 267 | the 100-percent-owned medical equipment or pending the arrival  
 268 | and installation of the newly purchased or a replacement for the  
 269 | 100-percent-owned medical equipment, or for patients for whom,  
 270 | because of physical size or claustrophobia, it is determined by  
 271 | the medical director or clinical director to be medically  
 272 | necessary that the test be performed in medical equipment that  
 273 | is open-style. The leased medical equipment may not ~~cannot~~ be  
 274 | used by patients who are not patients of the registered clinic  
 275 | ~~for medical treatment of services~~. Any person or entity making a  
 276 | false certification under this subsection commits insurance  
 277 | fraud as defined in s. 817.234. However, the 30-day period  
 278 | ~~provided in this paragraph~~ may be extended for an additional 60  
 279 | days as applicable to magnetic resonance imaging equipment if  
 280 | the owner certifies that the extension otherwise complies with

281 this paragraph.

282 (2)~~(7)~~ "Certify" means to swear or attest to being true or  
 283 represented in writing.

284 (3) "Claimant" means the person, organization, or entity  
 285 seeking benefits, including all assignees.

286 (4)~~(12)~~ "Hospital" means a facility that, at the time  
 287 services or treatment were rendered, was licensed under chapter  
 288 395.

289 (5)~~(8)~~ "Immediate personal supervision," as it relates to  
 290 the performance of medical services by nonphysicians not in a  
 291 hospital, means that an individual licensed to perform the  
 292 medical service or provide the medical supplies must be present  
 293 within the confines of the physical structure where the medical  
 294 services are performed or where the medical supplies are  
 295 provided such that the licensed individual can respond  
 296 immediately to any emergencies if needed.

297 (6)~~(9)~~ "Incident," with respect to services considered as  
 298 incident to a physician's professional service, for a physician  
 299 licensed under chapter 458, chapter 459, chapter 460, or chapter  
 300 461, if not furnished in a hospital, means ~~such~~ services that  
 301 are ~~must be~~ an integral, even if incidental, part of a covered  
 302 physician's service.

303 (7)~~(10)~~ "Knowingly" means that a person, with respect to  
 304 information, has actual knowledge of the information, and acts in  
 305 deliberate ignorance of the truth or falsity of the  
 306 information, and or acts in reckless disregard of the information. and  
 307 ~~and~~ Proof of specific intent to defraud is not required.

308 (8)~~(11)~~ "Lawful" or "lawfully" means in substantial

309 compliance with all relevant applicable criminal, civil, and  
 310 administrative requirements of state and federal law related to  
 311 the provision of medical services or treatment.

312 (9)~~(2)~~ "Medically necessary" refers to a medical service  
 313 or supply that a prudent physician would provide for the purpose  
 314 of preventing, diagnosing, or treating an illness, injury,  
 315 disease, or symptom in a manner that is:

316 (a) In accordance with generally accepted standards of  
 317 medical practice;

318 (b) Clinically appropriate in terms of type, frequency,  
 319 extent, site, and duration; and

320 (c) Not primarily for the convenience of the patient,  
 321 physician, or other health care provider.

322 (10)~~(3)~~ "Motor vehicle" means a ~~any~~ self-propelled vehicle  
 323 with four or more wheels that ~~which~~ is of a type both designed  
 324 and required to be licensed for use on the highways of this  
 325 state, and any trailer or semitrailer designed for use with such  
 326 vehicle, and includes:

327 (a) A "private passenger motor vehicle," which is any  
 328 motor vehicle that ~~which~~ is a sedan, station wagon, or jeep-type  
 329 vehicle and, if not used primarily for occupational,  
 330 professional, or business purposes, a motor vehicle of the  
 331 pickup, panel, van, camper, or motor home type.

332 (b) A "commercial motor vehicle," which is any motor  
 333 vehicle that ~~which~~ is not a private passenger motor vehicle.

334

335 The term "motor vehicle" does not include a mobile home or any  
 336 motor vehicle that ~~which~~ is used in mass transit, other than

337 public school transportation, and designed to transport more  
 338 than five passengers exclusive of the operator of the motor  
 339 vehicle and that ~~which~~ is owned by a municipality, a transit  
 340 authority, or a political subdivision of the state.

341 (11)~~(4)~~ "Named insured" means a person, usually the owner  
 342 of a vehicle, identified in a policy by name as the insured  
 343 under the policy.

344 (12) "No-fault law" means the Florida Motor Vehicle No-  
 345 Fault Law, ss. 627.730-627.7407.

346 (13)~~(5)~~ "Owner" means a person who holds the legal title  
 347 to a motor vehicle; or, if ~~in the event~~ a motor vehicle is the  
 348 subject of a security agreement or lease with an option to  
 349 purchase with the debtor or lessee having the right to  
 350 possession, ~~then~~ the debtor or lessee is ~~shall be~~ deemed the  
 351 owner for the purposes of the no-fault law ~~ss. 627.730-627.7405.~~

352 (14)~~(13)~~ "Properly completed" means providing truthful,  
 353 substantially complete, and substantially accurate responses ~~as~~  
 354 to all material elements of ~~to~~ each applicable request for  
 355 information or statement by a means that may lawfully be  
 356 provided and that complies with this section, or as agreed by  
 357 the parties.

358 (15)~~(6)~~ "Relative residing in the same household" means a  
 359 relative of any degree by blood or by marriage who usually makes  
 360 her or his home in the same family unit, whether or not  
 361 temporarily living elsewhere.

362 (16)~~(15)~~ "Unbundling" means submitting ~~an action that~~  
 363 ~~submits~~ a billing code that is properly billed under one billing  
 364 code, but that has been separated into two or more billing

365 codes, and would result in payment greater than the ~~in~~ amount  
 366 that ~~than~~ would be paid using one billing code.

367 (17) ~~(14)~~ "Upcoding" means submitting ~~an action that~~  
 368 ~~submits~~ a billing code that would result in payment greater than  
 369 the ~~in~~ amount that ~~than~~ would be paid using a billing code that  
 370 accurately describes the services performed. The term does not  
 371 include an otherwise lawful bill by a magnetic resonance imaging  
 372 facility, which globally combines both technical and  
 373 professional components, if the amount of the global bill is not  
 374 more than the components if billed separately; however, payment  
 375 of such a bill constitutes payment in full for all components of  
 376 such service.

377 Section 7. Subsections (1), (3), and (4) of section  
 378 627.736, Florida Statutes, are amended, subsections (5) through  
 379 (16) of that section are renumbered as subsections (6) through  
 380 (17), respectively, a new subsection (5) is added to that  
 381 section, and present subsections (5), (6), (8), and (9),  
 382 paragraph (b) of present subsection (7), and present subsection  
 383 (16) of that section are amended, to read:

384 627.736 Required personal injury protection benefits;  
 385 exclusions; priority; claims.—

386 (1) REQUIRED BENEFITS.—Every insurance policy complying  
 387 with the security requirements of s. 627.733 must ~~shall~~ provide  
 388 personal injury protection to the named insured, relatives  
 389 residing in the same household, persons operating the insured  
 390 motor vehicle, passengers in such motor vehicle, and other  
 391 persons struck by such motor vehicle and suffering bodily injury  
 392 while not an occupant of a self-propelled vehicle, subject to

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393 ~~the provisions of~~ subsection (2) and paragraph (4) (g) ~~(4) (e)~~, to  
 394 a limit of \$10,000 for loss sustained by ~~any~~ such person as a  
 395 result of bodily injury, sickness, disease, or death arising out  
 396 of the ownership, maintenance, or use of a motor vehicle as  
 397 follows:

398 (a) Medical benefits.—Eighty percent of ~~all reasonable~~  
 399 expenses for medically necessary medical, surgical, X-ray,  
 400 dental, and rehabilitative services, including prosthetic  
 401 devices, and for medically necessary ambulance, hospital, and  
 402 nursing services. However, the medical benefits ~~shall~~ provide  
 403 reimbursement only for such services and care that are lawfully  
 404 provided, supervised, ordered, or prescribed by a physician  
 405 licensed under chapter 458 or chapter 459, a dentist licensed  
 406 under chapter 466, or a chiropractic physician licensed under  
 407 chapter 460 or that are provided by any of the following ~~persons~~  
 408 ~~or entities~~:

409 1. A hospital or ambulatory surgical center licensed under  
 410 chapter 395.

411 2. A person or entity licensed under part III of chapter  
 412 401 that ss. 401.2101-401.45 ~~that~~ provides emergency  
 413 transportation and treatment.

414 3. An entity wholly owned by one or more physicians  
 415 licensed under chapter 458 or chapter 459, chiropractic  
 416 physicians licensed under chapter 460, or dentists licensed  
 417 under chapter 466 or by such ~~practitioner or practitioners~~ and  
 418 the spouses, parents, children, or siblings ~~spouse, parent,~~  
 419 ~~child, or sibling of~~ such ~~that practitioner or those~~  
 420 practitioners.

- 421           4. An entity wholly owned, directly or indirectly, by a  
 422 hospital or hospitals.
- 423           5. A health care clinic licensed under part X of chapter  
 424 400 ~~ss. 400.990-400.995~~ that is:
- 425           a. Accredited by the Joint Commission on Accreditation of  
 426 Healthcare Organizations, the American Osteopathic Association,  
 427 the Commission on Accreditation of Rehabilitation Facilities, or  
 428 the Accreditation Association for Ambulatory Health Care, Inc.;
- 429 or
- 430           b. A health care clinic that:
- 431           (I) Has a medical director licensed under chapter 458,  
 432 chapter 459, or chapter 460;
- 433           (II) Has been continuously licensed for more than 3 years  
 434 or is a publicly traded corporation that issues securities  
 435 traded on an exchange registered with the United States  
 436 Securities and Exchange Commission as a national securities  
 437 exchange; and
- 438           (III) Provides at least four of the following medical  
 439 specialties:
- 440           (A) General medicine.
- 441           (B) Radiography.
- 442           (C) Orthopedic medicine.
- 443           (D) Physical medicine.
- 444           (E) Physical therapy.
- 445           (F) Physical rehabilitation.
- 446           (G) Prescribing or dispensing outpatient prescription  
 447 medication.
- 448           (H) Laboratory services.



449  
450 If any services under this paragraph are provided by an entity  
451 or clinic described in subparagraph 3., subparagraph 4., or  
452 subparagraph 5., the entity or clinic must provide the insurer  
453 at the initial submission of the claim with a form adopted by  
454 the Department of Financial Services that documents that the  
455 entity or clinic meets applicable criteria for such entity or  
456 clinic and includes a sworn statement or affidavit to that  
457 effect. Any change in ownership requires the filing of a new  
458 form within 10 days after the date of the change in ownership.  
459 ~~The Financial Services Commission shall adopt by rule the form~~  
460 ~~that must be used by an insurer and a health care provider~~  
461 ~~specified in subparagraph 3., subparagraph 4., or subparagraph~~  
462 ~~5. to document that the health care provider meets the criteria~~  
463 ~~of this paragraph, which rule must include a requirement for a~~  
464 ~~sworn statement or affidavit.~~

465 (b) Disability benefits.—Sixty percent of any loss of  
466 gross income and loss of earning capacity per individual from  
467 inability to work proximately caused by the injury sustained by  
468 the injured person, plus all expenses reasonably incurred in  
469 obtaining from others ordinary and necessary services in lieu of  
470 those that, but for the injury, the injured person would have  
471 performed without income for the benefit of his or her  
472 household. All disability benefits payable under this paragraph  
473 must ~~provision shall be paid at least not less than~~ every 2  
474 weeks.

475 (c) Death benefits.—Death benefits equal to the lesser of  
476 \$5,000 or the remainder of unused personal injury protection

477 benefits per individual. The insurer may pay such benefits to  
 478 the executor or administrator of the deceased, to any of the  
 479 deceased's relatives by blood, ~~or~~ legal adoption, or ~~connection~~  
 480 ~~by~~ marriage, or to any person appearing to the insurer to be  
 481 equitably entitled thereto.

482  
 483 Only insurers writing motor vehicle liability insurance in this  
 484 state may provide the required benefits of this section, and ~~no~~  
 485 such insurers may not ~~insurer shall~~ require the purchase of any  
 486 other motor vehicle coverage other than the purchase of property  
 487 damage liability coverage as required by s. 627.7275 as a  
 488 condition for providing such ~~required~~ benefits. Insurers may not  
 489 require that property damage liability insurance in an amount  
 490 greater than \$10,000 be purchased in conjunction with personal  
 491 injury protection. Such insurers shall make benefits and  
 492 required property damage liability insurance coverage available  
 493 through normal marketing channels. An ~~Any~~ insurer writing motor  
 494 vehicle liability insurance in this state who fails to comply  
 495 with such availability requirement as a general business  
 496 practice violates ~~shall be deemed to have violated~~ part IX of  
 497 chapter 626, and such violation constitutes ~~shall constitute~~ an  
 498 unfair method of competition or an unfair or deceptive act or  
 499 practice involving the business of insurance. An; ~~and any such~~  
 500 insurer committing such violation is ~~shall be~~ subject to the  
 501 penalties afforded in such part, as well as those that are ~~which~~  
 502 ~~may be~~ afforded elsewhere in the insurance code.

503 (3) INSURED'S RIGHTS TO RECOVERY OF SPECIAL DAMAGES IN  
 504 TORT CLAIMS.—An ~~No~~ insurer shall not have a lien on any recovery

505 in tort by judgment, settlement, or otherwise for personal  
 506 injury protection benefits, whether suit has been filed or  
 507 settlement has been reached without suit. An injured party who  
 508 is entitled to bring suit under the no-fault law ~~provisions of~~  
 509 ~~ss. 627.730-627.7405~~, or his or her legal representative, shall  
 510 have no right to recover any damages for which personal injury  
 511 protection benefits are paid or payable. The plaintiff may prove  
 512 all of his or her special damages notwithstanding this  
 513 limitation, but if special damages are introduced in evidence,  
 514 the trier of facts, whether judge or jury, shall not award  
 515 damages for personal injury protection benefits paid or payable.  
 516 In all cases in which a jury is required to fix damages, the  
 517 court shall instruct the jury that the plaintiff shall not  
 518 recover such special damages for personal injury protection  
 519 benefits paid or payable.

520 (4) BENEFITS; WHEN DUE.—Benefits due from an insurer under  
 521 the no-fault law are ~~ss. 627.730-627.7405~~ shall be primary,  
 522 except that benefits received under any workers' compensation  
 523 law shall be credited against the benefits provided by  
 524 subsection (1) and are ~~shall be~~ due and payable as loss accrues,  
 525 upon the receipt of reasonable proof of such loss and the amount  
 526 of expenses and loss incurred that ~~which~~ are covered by the  
 527 policy issued under the no-fault law ~~ss. 627.730-627.7405~~. If  
 528 ~~When~~ the Agency for Health Care Administration provides, pays,  
 529 or becomes liable for medical assistance under the Medicaid  
 530 program related to injury, sickness, disease, or death arising  
 531 out of the ownership, maintenance, or use of a motor vehicle,  
 532 the benefits are ~~under ss. 627.730-627.7405~~ shall be subject to

533 the provisions of the Medicaid program.

534 (a) An insurer may require written notice to be given as  
 535 soon as practicable after an accident involving a motor vehicle  
 536 with respect to which the policy affords the security required  
 537 by the no-fault law ss. ~~627.730-627.7405~~.

538 (b) Personal injury protection insurance benefits paid  
 539 pursuant to this section are ~~shall be~~ overdue if not paid within  
 540 30 days after the insurer is furnished written notice of the  
 541 fact of a covered loss and of the amount of same. If such  
 542 written notice is not furnished to the insurer as to the entire  
 543 claim, any partial amount supported by written notice is overdue  
 544 if not paid within 30 days after such written notice is  
 545 furnished to the insurer. Any part or all of the remainder of  
 546 the claim that is subsequently supported by written notice is  
 547 overdue if not paid within 30 days after such written notice is  
 548 furnished to the insurer.

549 (c) If ~~When~~ an insurer pays only a portion of a claim or  
 550 rejects a claim, the insurer shall provide at the time of the  
 551 partial payment or rejection an itemized specification of each  
 552 item that the insurer had reduced, omitted, or declined to pay  
 553 and any information that the insurer desires the claimant to  
 554 consider related to the medical necessity of the denied  
 555 treatment or to explain the reasonableness of the reduced  
 556 charge, provided that this does ~~shall~~ not limit the introduction  
 557 of evidence at trial. ~~and~~ The insurer must ~~shall~~ include the  
 558 name and address of the person to whom the claimant should  
 559 respond and a claim number to be referenced in future  
 560 correspondence.

561            (d) ~~A However, notwithstanding the fact that written~~  
 562 ~~notice has been furnished to the insurer, Any payment is shall~~  
 563 ~~not be deemed overdue if when the insurer has reasonable proof~~  
 564 ~~to establish that the insurer is not responsible for the~~  
 565 ~~payment. For the purpose of calculating the extent to which any~~  
 566 ~~benefits are overdue, payment shall be treated as being made on~~  
 567 ~~the date a draft or other valid instrument ~~which is~~ equivalent~~  
 568 ~~to payment was placed in the United States mail in a properly~~  
 569 ~~addressed, postpaid envelope or, if not so posted, on the date~~  
 570 ~~of delivery. This paragraph does not preclude or limit the~~  
 571 ~~ability of the insurer to assert that the claim is ~~was~~~~  
 572 ~~unrelated, ~~was~~ not medically necessary, ~~or was~~ unreasonable, or~~  
 573 ~~submitted that the amount of the charge was in excess of that~~  
 574 ~~permitted under, or in violation of, subsection (6) ~~(5)~~. Such~~  
 575 ~~assertion by the insurer may be made at any time, including~~  
 576 ~~after payment of the claim or after the 30-day ~~time~~ period for~~  
 577 ~~payment set forth in ~~this~~ paragraph (b). The 30-day period for~~  
 578 ~~payment or denial is tolled with respect to any portion of a~~  
 579 ~~claim for which the insurer has a reasonable belief that a~~  
 580 ~~fraudulent insurance act as defined in s. 626.989 has been~~  
 581 ~~committed while the insurer investigates such act. The insurer~~  
 582 ~~must notify the claimant in writing that it is investigating a~~  
 583 ~~fraudulent insurance act within 30 days after the date it has a~~  
 584 ~~reasonable belief that such act has been committed. The insurer~~  
 585 ~~must pay or deny the claim, in full or in part, within 120 days~~  
 586 ~~after the date the written notice of the fact of a covered loss~~  
 587 ~~and of the amount of the loss was provided to the insurer.~~

588            (e) ~~(e)~~ Upon receiving notice of an accident that is

589 potentially covered by personal injury protection benefits, the  
 590 insurer must reserve \$5,000 of personal injury protection  
 591 benefits for payment to physicians licensed under chapter 458 or  
 592 chapter 459 or dentists licensed under chapter 466 who provide  
 593 emergency services and care, as defined in s. 395.002~~(9)~~, or who  
 594 provide hospital inpatient care. The amount required to be held  
 595 in reserve may be used only to pay claims from such physicians  
 596 or dentists until 30 days after the date the insurer receives  
 597 notice of the accident. After the 30-day period, any amount of  
 598 the reserve for which the insurer has not received notice of  
 599 such a claim ~~from a physician or dentist who provided emergency~~  
 600 ~~services and care or who provided hospital inpatient care~~ may  
 601 ~~then~~ be used by the insurer to pay other claims. The time  
 602 periods specified in paragraph (b) for ~~required~~ payment of  
 603 personal injury protection benefits are ~~shall be~~ tolled for the  
 604 period of time that an insurer is required ~~by this paragraph~~ to  
 605 hold payment of a claim that is not from a physician or dentist  
 606 who provided emergency services and care or who provided  
 607 hospital inpatient care to the extent that the personal injury  
 608 protection benefits not held in reserve are insufficient to pay  
 609 the claim. This paragraph does not require an insurer to  
 610 establish a claim reserve for insurance accounting purposes.

611 (f)~~(d)~~ All overdue payments ~~shall~~ bear simple interest at  
 612 the rate established under s. 55.03 or the rate established in  
 613 the insurance contract, whichever is greater, for the year in  
 614 which the payment became overdue, calculated from the date the  
 615 insurer was furnished with written notice of the amount of  
 616 covered loss. Interest is ~~shall be~~ due at the time payment of

617 the overdue claim is made.

618 (g)~~(e)~~ The insurer of the owner of a motor vehicle shall  
 619 pay personal injury protection benefits for:

620 1. Accidental bodily injury sustained in this state by the  
 621 owner while occupying a motor vehicle, or while not an occupant  
 622 of a self-propelled vehicle if the injury is caused by physical  
 623 contact with a motor vehicle.

624 2. Accidental bodily injury sustained outside this state,  
 625 but within the United States of America or its territories or  
 626 possessions or Canada, by the owner while occupying the owner's  
 627 motor vehicle.

628 3. Accidental bodily injury sustained by a relative of the  
 629 owner residing in the same household, under the circumstances  
 630 described in subparagraph 1. or subparagraph 2. if,~~provided~~ the  
 631 relative at the time of the accident is domiciled in the owner's  
 632 household and is not ~~himself or herself~~ the owner of a motor  
 633 vehicle with respect to which security is required under the no-  
 634 fault law ~~ss. 627.730-627.7405.~~

635 4. Accidental bodily injury sustained in this state by any  
 636 other person while occupying the owner's motor vehicle or, if a  
 637 resident of this state, while not an occupant of a self-  
 638 propelled vehicle, if the injury is caused by physical contact  
 639 with such motor vehicle and if,~~provided~~ the injured person is  
 640 not ~~himself or herself~~:

641 a. The owner of a motor vehicle with respect to which  
 642 security is required under the no-fault law ~~ss. 627.730-~~  
 643 ~~627.7405;~~ or

644 b. Entitled to personal injury benefits from the insurer

645 of the owner ~~or owners~~ of such a motor vehicle.

646 (h) ~~(f)~~ If two or more insurers are liable to pay personal  
 647 injury protection benefits for the same injury to any one  
 648 person, the maximum payable is ~~shall be~~ as specified in  
 649 subsection (1), and any insurer paying the benefits is ~~shall be~~  
 650 entitled to recover from each of the other insurers an equitable  
 651 pro rata share of the benefits paid and expenses incurred in  
 652 processing the claim.

653 (i) ~~(g)~~ It is a violation of the insurance code for an  
 654 insurer to fail to timely provide benefits as required by this  
 655 section with such frequency as to constitute a general business  
 656 practice.

657 (j) ~~(h)~~ Benefits are ~~shall~~ not be due or payable to or on  
 658 the behalf of a claimant who: ~~an insured person if that person~~  
 659 ~~has~~

- 660 1. Submits a false or misleading statement, document,
- 661 record, or bill;
- 662 2. Submits any other false or misleading information; or
- 663 3. Has otherwise committed or attempted to commit a
- 664 fraudulent insurance act as defined in s. 626.989.

665

666 A claimant who violates this paragraph is not entitled to any  
 667 personal injury protection benefits or payment for any bills and  
 668 services, regardless of whether a portion of the claim may be  
 669 legitimate.

670 (k) Notwithstanding any remedies afforded by law, the  
 671 insurer may recover from a claimant who has violated paragraph  
 672 (j) any sums previously paid to the claimant and may bring any



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673 available common law and statutory causes of action ~~committed,~~  
674 ~~by a material act or omission, any insurance fraud relating to~~  
675 ~~personal injury protection coverage under his or her policy, if~~  
676 ~~the fraud is admitted to in a sworn statement by the insured or~~  
677 ~~if it is established in a court of competent jurisdiction. If a~~  
678 physician, hospital, clinic, or other medical institution  
679 violates paragraph (j), the injured party is not liable for, and  
680 the physician, hospital, clinic, or other medical institution  
681 may not bill the insured for, charges that are unpaid because of  
682 failure to comply with paragraph (j). Any agreement requiring  
683 the injured person or insured to pay for such charges is  
684 unenforceable. Any insurance fraud shall void all coverage  
685 ~~arising from the claim related to such fraud under the personal~~  
686 ~~injury protection coverage of the insured person who committed~~  
687 ~~the fraud, irrespective of whether a portion of the insured~~  
688 ~~person's claim may be legitimate, and any benefits paid prior to~~  
689 ~~the discovery of the insured person's insurance fraud shall be~~  
690 ~~recoverable by the insurer from the person who committed~~  
691 ~~insurance fraud in their entirety. The prevailing party is~~  
692 ~~entitled to its costs and attorney's fees in any action in which~~  
693 ~~it prevails in an insurer's action to enforce its right of~~  
694 ~~recovery under this paragraph.~~

695 (5) INSURER INVESTIGATIONS.—An insurer has the right and  
696 duty to conduct a reasonable investigation of a claim. In the  
697 course of the investigation, the insurer may require the  
698 insured, claimant, or medical provider to provide copies of the  
699 treatment and examination records so that the insurer can  
700 provide such records to a physician for a records review. A

701 records review need not be based on a physical examination and  
 702 may be obtained at any time, including after reduction or denial  
 703 of the claim. The 30-day period for payment under paragraph  
 704 (4) (b) is tolled from the date the insurer sends its request for  
 705 treatment records to the date that the insurer receives the  
 706 treatment records. The claim may be denied or reduced if the  
 707 medical provider fails to keep adequate records such that the  
 708 insurer is unable to obtain a records review.

709 (6)~~(5)~~ CHARGES FOR TREATMENT OF INJURED PERSONS.—

710 (a)~~1~~. Any physician, hospital, clinic, or other person or  
 711 institution lawfully rendering treatment to an injured person  
 712 for a bodily injury covered by personal injury protection  
 713 insurance may charge the insurer and injured party only an a  
 714 ~~reasonable~~ amount pursuant to this section for the services and  
 715 supplies rendered, and the insurer providing such coverage may  
 716 pay for such charges directly to such person or institution  
 717 lawfully rendering such treatment~~;~~ if the insured receiving such  
 718 treatment or his or her guardian has countersigned the properly  
 719 completed invoice, bill, or claim form approved by the office  
 720 upon which such charges are to be paid for as having actually  
 721 been rendered, to the best knowledge of the insured or his or  
 722 her guardian. ~~In no event,~~ However, ~~may~~ such a charge may not  
 723 exceed be in excess of the amount the person or institution  
 724 customarily charges for like services or supplies. When  
 725 determining ~~With respect to a determination of~~ whether a charge  
 726 for a particular service, treatment, or otherwise is reasonable,  
 727 consideration may be given to evidence of usual and customary  
 728 charges and payments accepted by the provider involved in the

729 | dispute, ~~and~~ reimbursement levels in the community and various  
 730 | federal and state medical fee schedules applicable to automobile  
 731 | and other insurance coverages, and other information relevant to  
 732 | the reasonableness of the reimbursement for the service,  
 733 | treatment, or supply.

734 |     ~~1.2.~~ The insurer may limit reimbursement to 80 percent of  
 735 | the following schedule of maximum charges:

736 |         a. For emergency transport and treatment by providers  
 737 | licensed under chapter 401, 200 percent of Medicare.

738 |         b. For emergency services and care provided by a hospital  
 739 | licensed under chapter 395, 75 percent of the hospital's usual  
 740 | and customary charges.

741 |         c. For emergency services and care as defined by s.  
 742 | 395.002(9) provided in a facility licensed under chapter 395  
 743 | rendered by a physician or dentist, and related hospital  
 744 | inpatient services rendered by a physician or dentist, the usual  
 745 | and customary charges in the community.

746 |         d. For hospital inpatient services, other than emergency  
 747 | services and care, 200 percent of the Medicare Part A  
 748 | prospective payment applicable to the specific hospital  
 749 | providing the inpatient services.

750 |         e. For hospital outpatient services, other than emergency  
 751 | services and care, 200 percent of the Medicare Part A Ambulatory  
 752 | Payment Classification for the specific hospital providing the  
 753 | outpatient services.

754 |         f. For all other medical services, supplies, and care, 200  
 755 | percent of the allowable amount under the participating  
 756 | physicians schedule of Medicare Part B. However, if such

757 services, supplies, or care is not reimbursable under Medicare  
 758 Part B, the insurer may limit reimbursement to 80 percent of the  
 759 maximum reimbursable allowance under workers' compensation, as  
 760 determined under s. 440.13 and rules adopted thereunder which  
 761 are in effect at the time such services, supplies, or care is  
 762 provided. Services, supplies, or care that is not reimbursable  
 763 under Medicare or workers' compensation is not required to be  
 764 reimbursed by the insurer.

765 ~~2.3.~~ For purposes of subparagraph 1. 2., the applicable  
 766 fee schedule or payment limitation under Medicare is the fee  
 767 schedule or payment limitation in effect on January 1 of the  
 768 year in which ~~at the time~~ the services, supplies, or care was  
 769 rendered and for the area in which such services were rendered,  
 770 notwithstanding any subsequent changes made to such fee schedule  
 771 or payment limitation, except that it may not be less than the  
 772 allowable amount under the participating physicians schedule of  
 773 Medicare Part B for 2007 for medical services, supplies, and  
 774 care subject to Medicare Part B.

775 ~~3.4.~~ Subparagraph 1. 2. does not allow the insurer to  
 776 apply any limitation on the number of treatments or other  
 777 utilization limits that apply under Medicare or workers'  
 778 compensation. An insurer that applies the allowable payment  
 779 limitations of subparagraph 1. 2. must reimburse a provider who  
 780 lawfully provided care or treatment under the scope of his or  
 781 her license~~,~~ regardless of whether such provider is ~~would be~~  
 782 entitled to reimbursement under Medicare due to restrictions or  
 783 limitations on the types or discipline of health care providers  
 784 who may be reimbursed for particular procedures or procedure

785 codes.

786 ~~4.5-~~ If an insurer limits payment as authorized by  
 787 subparagraph 1. 2-, the person providing such services,  
 788 supplies, or care may not bill or attempt to collect from the  
 789 insured any amount in excess of such limits, except for amounts  
 790 that are not covered by the insured's personal injury protection  
 791 coverage due to the coinsurance amount or maximum policy limits.

792 (b)1. An insurer or insured is not required to pay a claim  
 793 or charges:

794 a. Made by a broker or by a person making a claim on  
 795 behalf of a broker;

796 b. For any service or treatment that was not lawful at the  
 797 time rendered;

798 c. To any person who knowingly submits a false or  
 799 misleading statement relating to the claim or charges;

800 d. With respect to a bill or statement that does not  
 801 ~~substantially~~ meet the ~~applicable~~ requirements of paragraphs (c)  
 802 and paragraph (d);

803 e. For any treatment or service that is upcoded, or that  
 804 is unbundled if ~~when~~ such treatment or services should be  
 805 bundled, in accordance with paragraph (d). To facilitate prompt  
 806 payment of lawful services, an insurer may change codes that it  
 807 determines to have been improperly or incorrectly upcoded or  
 808 unbundled, and may make payment based on the changed codes,  
 809 without affecting the right of the provider to dispute the  
 810 change by the insurer if, ~~provided that~~ before doing so, the  
 811 insurer contacts ~~must contact~~ the health care provider and  
 812 discusses ~~discuss~~ the reasons for the insurer's change and the

813 health care provider's reason for the coding, or makes ~~make~~ a  
 814 reasonable good faith effort to do so, as documented in the  
 815 insurer's file; and

816 f. For medical services or treatment billed by a physician  
 817 and not provided in a hospital unless such services are rendered  
 818 by the physician or are incident to his or her professional  
 819 services and are included on the physician's bill, including  
 820 documentation verifying that the physician is responsible for  
 821 the medical services that were rendered and billed.

822 2. The Department of Health, in consultation with the  
 823 appropriate professional licensing boards, shall adopt, by rule,  
 824 a list of diagnostic tests deemed not to be medically necessary  
 825 for use in the treatment of persons sustaining bodily injury  
 826 covered by personal injury protection benefits under this  
 827 section. The ~~initial list shall be adopted by January 1, 2004,~~  
 828 ~~and~~ shall be revised from time to time as determined by the  
 829 Department of Health, in consultation with the respective  
 830 professional licensing boards. Inclusion of a test on the list  
 831 must ~~of invalid diagnostic tests shall~~ be based on lack of  
 832 demonstrated medical value and a level of general acceptance by  
 833 the relevant provider community and may ~~shall~~ not be dependent  
 834 for results entirely upon subjective patient response.  
 835 Notwithstanding its inclusion on a fee schedule in this  
 836 subsection, an insurer or insured is not required to pay any  
 837 charges or reimburse claims for any invalid diagnostic test as  
 838 determined by the Department of Health.

839 (c) ~~1.~~ With respect to any treatment or service, other than  
 840 medical services billed by a hospital or other provider for

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841 emergency services as defined in s. 395.002 or inpatient  
842 services rendered at a hospital-owned facility, the statement of  
843 charges must be furnished to the insurer by the provider and may  
844 not include, and the insurer is not required to pay, charges for  
845 treatment or services rendered more than 35 days before the  
846 postmark date or electronic transmission date of the statement,  
847 except for past due amounts previously billed on a timely basis  
848 under this paragraph, and except that, if the provider submits  
849 to the insurer a notice of initiation of treatment within 21  
850 days after its first examination or treatment of the claimant,  
851 the statement may include charges for treatment or services  
852 rendered up to, but not more than, 75 days before the postmark  
853 date of the statement. The injured party is not liable for, and  
854 the provider may ~~shall~~ not bill the injured party for, charges  
855 that are unpaid because of the provider's failure to comply with  
856 this paragraph. Any agreement requiring the injured person or  
857 insured to pay for such charges is unenforceable.

858 1.2. ~~If, however,~~ the insured fails to furnish the  
859 provider with the correct name and address of the insured's  
860 personal injury protection insurer, the provider has 35 days  
861 from the date the provider obtains the correct information to  
862 furnish the insurer with a statement of the charges. The insurer  
863 is not required to pay for such charges unless the provider  
864 includes with the statement documentary evidence that was  
865 provided by the insured during the 35-day period demonstrating  
866 that the provider reasonably relied on erroneous information  
867 from the insured and either:

868 a. A denial letter from the incorrect insurer; or

869           b. Proof of mailing, which may include an affidavit under  
 870 penalty of perjury, reflecting timely mailing to the incorrect  
 871 address or insurer.

872           ~~2.3.~~ For emergency services and care as defined in s.  
 873 395.002 rendered in a hospital emergency department or for  
 874 transport and treatment rendered by an ambulance provider  
 875 licensed pursuant to part III of chapter 401, the provider is  
 876 not required to furnish the statement of charges within the time  
 877 periods established by this paragraph,~~7~~ and the insurer is ~~shall~~  
 878 not ~~be~~ considered to have been furnished with notice of the  
 879 amount of covered loss for purposes of paragraph (4) (b) until it  
 880 receives a statement complying with paragraph (d), or copy  
 881 thereof, which specifically identifies the place of service to  
 882 be a hospital emergency department or an ambulance in accordance  
 883 with billing standards recognized by the Centers for Medicare  
 884 and Medicaid Services (CMS) Health Care Finance Administration.

885           ~~3.4.~~ Each notice of the insured's rights under s. 627.7401  
 886 must include the following statement in type no smaller than 12  
 887 points:

888  
 889           BILLING REQUIREMENTS.—Florida Statutes provide that  
 890 with respect to any treatment or services, other than  
 891 certain hospital and emergency services, the statement  
 892 of charges furnished to the insurer by the provider  
 893 may not include, and the insurer and the injured party  
 894 are not required to pay, charges for treatment or  
 895 services rendered more than 35 days before the  
 896 postmark date of the statement, except for past due



897 amounts previously billed on a timely basis, and  
 898 except that, if the provider submits to the insurer a  
 899 notice of initiation of treatment within 21 days after  
 900 its first examination or treatment of the claimant,  
 901 the first billing cycle statement may include charges  
 902 for treatment or services rendered up to, but not more  
 903 than, 75 days before the postmark date of the  
 904 statement.

906 (d) All statements and bills for medical services rendered  
 907 by any physician, hospital, clinic, or other person or  
 908 institution shall be submitted to the insurer on a properly  
 909 completed Centers for Medicare and Medicaid Services (CMS) 1500  
 910 form, UB 92 forms, or any other standard form approved by the  
 911 office or adopted by the commission for purposes of this  
 912 paragraph. All billings for such services rendered by providers  
 913 must ~~shall~~, to the extent applicable, follow the Physicians'  
 914 Current Procedural Terminology (CPT) or Healthcare Correct  
 915 Procedural Coding System (HCPCS), or ICD-9 in effect for the  
 916 year in which services are rendered and comply with the ~~Centers~~  
 917 ~~for Medicare and Medicaid Services (CMS)~~ 1500 form instructions  
 918 and the American Medical Association Current Procedural  
 919 Terminology (CPT) Editorial Panel and Healthcare Correct  
 920 Procedural Coding System (HCPCS). All providers other than  
 921 hospitals shall include on the applicable claim form the  
 922 professional license number of the provider in the line or space  
 923 provided for "Signature of Physician or Supplier, Including  
 924 Degrees or Credentials." In determining compliance with

925 applicable CPT and HCPCS coding, guidance shall be provided by  
 926 the Physicians' Current Procedural Terminology (CPT) or the  
 927 Healthcare Correct Procedural Coding System (HCPCS) in effect  
 928 for the year in which services were rendered, the Office of the  
 929 Inspector General ~~(OIG)~~, Physicians Compliance Guidelines, and  
 930 other authoritative treatises designated by rule by the Agency  
 931 for Health Care Administration. A ~~No~~ statement of medical  
 932 services may not include charges for medical services of a  
 933 person or entity that performed such services without possessing  
 934 the valid licenses required to perform such services. For  
 935 purposes of paragraph (4) (b), an insurer is ~~shall~~ not ~~be~~  
 936 considered to have been furnished with notice of the amount of  
 937 covered loss or medical bills due unless the statements or bills  
 938 comply with this paragraph, and unless the statements or bills  
 939 are properly completed in their entirety as to all material  
 940 provisions, with all relevant information ~~being~~ provided  
 941 ~~therein~~.

942 (e)1. At the initial treatment or service provided, each  
 943 physician, other licensed professional, clinic, or other medical  
 944 institution providing medical services upon which a claim for  
 945 personal injury protection benefits is based shall require an  
 946 insured person, or his or her guardian, to execute a disclosure  
 947 and acknowledgment form, which reflects at a minimum that:

948 a. The insured, or his or her guardian, must countersign  
 949 the form attesting to the fact that the services set forth  
 950 therein were actually rendered;

951 b. The insured, or his or her guardian, has both the right  
 952 and affirmative duty to confirm that the services were actually

953 rendered;

954 c. The insured, or his or her guardian, was not solicited  
955 by any person to seek any services from the medical provider;

956 d. The physician, other licensed professional, clinic, or  
957 other medical institution rendering services for which payment  
958 is being claimed explained the services to the insured or his or  
959 her guardian; and

960 e. If the insured notifies the insurer in writing of a  
961 billing error, the insured may be entitled to a certain  
962 percentage of a reduction in the amounts paid by the insured's  
963 motor vehicle insurer.

964 2. The physician, other licensed professional, clinic, or  
965 other medical institution rendering services for which payment  
966 is being claimed has the affirmative duty to explain the  
967 services rendered to the insured, or his or her guardian, so  
968 that the insured, or his or her guardian, countersigns the form  
969 with informed consent.

970 3. Countersignature by the insured, or his or her  
971 guardian, is not required for the reading of diagnostic tests or  
972 other services that are of such a nature that they are not  
973 required to be performed in the presence of the insured.

974 4. The licensed medical professional rendering treatment  
975 for which payment is being claimed must sign, by his or her own  
976 hand, the form complying with this paragraph.

977 5. The original completed disclosure and acknowledgment  
978 form is shall be furnished to the insurer pursuant to paragraph  
979 (4) (b) and may not be electronically furnished.

980 6. This disclosure and acknowledgment form is not required

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981 for services billed by a provider for emergency services as  
982 defined in s. 395.002, for emergency services and care as  
983 defined in s. 395.002 rendered in a hospital emergency  
984 department, or for transport and treatment rendered by an  
985 ambulance provider licensed pursuant to part III of chapter 401.

986 7. The Financial Services Commission shall adopt, by rule,  
987 a standard disclosure and acknowledgment form to ~~that shall~~ be  
988 used to fulfill the requirements of this paragraph, ~~effective 90~~  
989 ~~days after such form is adopted and becomes final. The~~  
990 ~~commission shall adopt a proposed rule by October 1, 2003. Until~~  
991 ~~the rule is final, the provider may use a form of its own which~~  
992 ~~otherwise complies with the requirements of this paragraph.~~

993 8. As used in this paragraph, the term "countersigned" or  
994 "countersignature" means a second or verifying signature, as on  
995 a previously signed document, and is not satisfied by the  
996 statement "signature on file" or any similar statement.

997 9. The requirements of this paragraph apply only with  
998 respect to the initial treatment or service of the insured by a  
999 provider. For subsequent treatments or service, the provider  
1000 must maintain a patient log signed by the patient, in  
1001 chronological order by date of service, that is consistent with  
1002 the services being rendered to the patient as claimed. The  
1003 ~~requirements of this subparagraph~~ for maintaining a patient log  
1004 signed by the patient may be met by a hospital that maintains  
1005 medical records as required by s. 395.3025 and applicable rules  
1006 and makes such records available to the insurer upon request.

1007 (f) Upon written notification by any person, an insurer  
1008 shall investigate any claim of improper billing by a physician

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1009 or other medical provider. The insurer shall determine if the  
 1010 insured was properly billed for only those services and  
 1011 treatments that the insured actually received. If the insurer  
 1012 determines that the insured has been improperly billed, the  
 1013 insurer shall notify the insured, the person making the written  
 1014 notification, and the provider of its findings and ~~shall~~ reduce  
 1015 the amount of payment to the provider by the amount determined  
 1016 to be improperly billed. If a reduction is made due to such  
 1017 written notification by any person, the insurer shall pay to the  
 1018 person 20 percent of the amount of the reduction, up to \$500. If  
 1019 the provider is arrested due to the improper billing, ~~then~~ the  
 1020 insurer shall pay to the person 40 percent of the amount of the  
 1021 reduction, up to \$500.

1022 (g) An insurer may not systematically downcode with the  
 1023 intent to deny reimbursement otherwise due. Such action  
 1024 constitutes a material misrepresentation under s.  
 1025 626.9541(1)(i)2.

1026 (7)~~(6)~~ DISCOVERY OF FACTS ABOUT AN INJURED PERSON;  
 1027 DISPUTES.—

1028 (a) An insurer may require a claimant to submit to an  
 1029 examination under oath or sworn statement as often as reasonably  
 1030 requested by an insurer and at any reasonable location  
 1031 designated by the insurer. Submission to an examination under  
 1032 oath or sworn statement is a condition precedent to recovery or  
 1033 filing suit. The insurer is not liable for benefits under the  
 1034 no-fault law if the claimant fails to fully and truthfully  
 1035 answer all questions asked or violates any provision of  
 1036 paragraph (4)(j).

- 1037        1. The insurer may conduct the examination outside the  
 1038 presence of any other person seeking coverage.
- 1039        2. If an insurer requests an examination of a claimant  
 1040 that is in a hospital, clinic, or other medical institution,  
 1041 such claimant shall produce the persons with the most knowledge  
 1042 relating to the issues set forth by the insurer in the notice of  
 1043 examination.
- 1044        3. The claimant must provide the insurer at the  
 1045 examination with all documents, papers, receipts, invoices,  
 1046 bills, records, or other tangible items requested by the  
 1047 insurer.
- 1048        4. The examination may be recorded by audio, video, or  
 1049 court report or any combination thereof. The claimant may record  
 1050 the examination at the claimant's expense.
- 1051        5. The claimant may have an attorney present at the  
 1052 examination at the claimant's expense.
- 1053        6. An insurer that unreasonably requests an examination  
 1054 without a reasonable basis as a general business practice is  
 1055 engaging in an unfair insurance trade practice pursuant to s.  
 1056 626.9541.
- 1057        ~~(a) Every employer shall, if a request is made by an~~  
 1058 ~~insurer providing personal injury protection benefits under ss.~~  
 1059 ~~627.730-627.7405 against whom a claim has been made, furnish~~  
 1060 ~~forthwith, in a form approved by the office, a sworn statement~~  
 1061 ~~of the earnings, since the time of the bodily injury and for a~~  
 1062 ~~reasonable period before the injury, of the person upon whose~~  
 1063 ~~injury the claim is based.~~
- 1064        (b) Every physician, hospital, clinic, or other medical

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1065 institution providing, before or after bodily injury upon which  
 1066 a claim for personal injury protection insurance benefits is  
 1067 based, any products, services, or accommodations in relation to  
 1068 that or any other injury, or in relation to a condition claimed  
 1069 to be connected with that or any other injury, shall, if  
 1070 requested to do so by the insurer against whom the claim has  
 1071 been made, permit the insurer or the insurer's representative to  
 1072 conduct an onsite physical review and examination of the  
 1073 treatment location, treatment apparatuses, diagnostic devices,  
 1074 and any other medical equipment used for the services rendered  
 1075 within 10 days after the insurer's request and furnish forthwith  
 1076 a written report of the history, condition, treatment, dates,  
 1077 and costs of such treatment of the injured person and why the  
 1078 items identified by the insurer were reasonable in amount and  
 1079 medically necessary, together with a sworn statement that the  
 1080 treatment or services rendered were reasonable and necessary  
 1081 with respect to the bodily injury sustained and identifying  
 1082 which portion of the expenses for such treatment or services was  
 1083 incurred as a result of such bodily injury, and produce  
 1084 ~~forthwith,~~ and permit the inspection and copying of, his or her  
 1085 or its records regarding such history, condition, treatment,  
 1086 dates, and costs of treatment ~~if, provided that this does shall~~  
 1087 not limit the introduction of evidence at trial. Such sworn  
 1088 statement ~~must shall~~ read as follows: "Under penalty of perjury,  
 1089 I declare that I have read the foregoing, and the facts alleged  
 1090 are true, to the best of my knowledge and belief." A No cause of  
 1091 action for violation of the physician-patient privilege or  
 1092 invasion of the right of privacy may not be brought shall be

1093 ~~permitted~~ against any physician, hospital, clinic, or other  
 1094 medical institution complying with ~~the provisions of~~ this  
 1095 section. The person requesting such records and such sworn  
 1096 statement shall pay all reasonable costs connected therewith. If  
 1097 an insurer makes a written request for documentation or  
 1098 information under this paragraph within 30 days after having  
 1099 received notice of the amount of a covered loss under paragraph  
 1100 (4) (a), the amount or the partial amount that ~~which~~ is the  
 1101 subject of the insurer's inquiry is ~~shall become~~ overdue if the  
 1102 insurer does not pay in accordance with paragraph (4) (b) or  
 1103 within 10 days after the insurer's receipt of the requested  
 1104 documentation or information, whichever occurs later. For  
 1105 purposes of this paragraph, the term "receipt" includes, but is  
 1106 not limited to, inspection and copying pursuant to this  
 1107 paragraph. An ~~Any~~ insurer that requests documentation or  
 1108 information pertaining to reasonableness of charges or medical  
 1109 necessity under this paragraph without a reasonable basis for  
 1110 such requests as a general business practice is engaging in an  
 1111 unfair trade practice under the insurance code.

1112 (c) If a request is made by an insurer, an employer must  
 1113 furnish, in a form approved by the office, a sworn statement of  
 1114 the earnings of the person upon whose injury a claim is based  
 1115 since the time of the bodily injury and for a reasonable period  
 1116 before the injury.

1117 (d)-(e) If there is a ~~In the event of any~~ dispute regarding  
 1118 an insurer's right to discovery of facts under this section, the  
 1119 insurer may petition the ~~a court of competent jurisdiction~~ to  
 1120 enter an order permitting such discovery. The order may be made



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1121 only on motion for good cause shown and upon notice to all  
 1122 persons having an interest, and must ~~it shall~~ specify the time,  
 1123 place, manner, conditions, and scope of the discovery. The ~~Such~~  
 1124 court may, in order to protect against annoyance, embarrassment,  
 1125 or oppression, as justice requires, enter an order refusing  
 1126 discovery or specifying conditions of discovery and ~~may~~ order  
 1127 payments of costs and expenses of the proceeding, including  
 1128 reasonable fees for the appearance of attorneys at the  
 1129 proceedings, as justice requires.

1130 (8) ~~(7)~~ MENTAL AND PHYSICAL EXAMINATION OF INJURED PERSON;  
 1131 REPORTS.—

1132 (b) If requested by the person examined, a party causing  
 1133 an examination to be made shall deliver to him or her a copy of  
 1134 every written report concerning the examination rendered by an  
 1135 examining physician, at least one of which reports must set out  
 1136 the examining physician's findings and conclusions in detail.  
 1137 After such request and delivery, the party causing the  
 1138 examination to be made is entitled, upon request, to receive  
 1139 from the person examined every written report available to him  
 1140 or her or his or her representative concerning any examination,  
 1141 previously or thereafter made, of the same mental or physical  
 1142 condition. By requesting and obtaining a report of the  
 1143 examination so ordered, or by taking the deposition of the  
 1144 examiner, the person examined waives any privilege he or she may  
 1145 have, in relation to the claim for benefits, regarding the  
 1146 testimony of every other person who has examined, or may  
 1147 thereafter examine, him or her in respect to the same mental or  
 1148 physical condition. If a person unreasonably refuses to submit

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1149 | to an examination, the personal injury protection carrier is no  
 1150 | longer liable for ~~subsequent~~ personal injury protection benefits  
 1151 | incurred after the date of the first request for examination.  
 1152 | Failure to appear for an examination raises a rebuttable  
 1153 | presumption that such failure was unreasonable. Submission to an  
 1154 | examination is a condition precedent to the recovery of  
 1155 | benefits.

1156 | (9)~~(8)~~ APPLICABILITY OF PROVISION REGULATING ATTORNEY'S  
 1157 | FEES.—With respect to any dispute ~~under the provisions of ss.~~  
 1158 | ~~627.730–627.7405~~ between the insured and the insurer under the  
 1159 | no-fault law~~7~~ or between an assignee of an insured's rights and  
 1160 | the insurer, ~~the provisions of s. 627.428~~ applies ~~shall apply,~~  
 1161 | except as provided in subsections (11) and (16) ~~(10) and (15)~~.

1162 | (10)~~(9)~~ PREFERRED PROVIDERS.—An insurer may negotiate and  
 1163 | enter into contracts with preferred ~~licensed health care~~  
 1164 | providers for the benefits described in this section, ~~referred~~  
 1165 | ~~to in this section as "preferred providers,"~~ which shall include  
 1166 | health care providers licensed under chapter ~~chapters~~ 458,  
 1167 | chapter 459, chapter 460, chapter 461, or chapter ~~and~~ 463.

1168 | (a) The insurer may provide an option to an insured to use  
 1169 | a preferred provider at the time of purchase of the policy for  
 1170 | personal injury protection benefits~~7~~, if the requirements of this  
 1171 | subsection are met. However, if the insurer offers a preferred  
 1172 | provider option, it must also offer a nonpreferred provider  
 1173 | policy. ~~If the insured elects to use a provider who is not a~~  
 1174 | ~~preferred provider, whether the insured purchased a preferred~~  
 1175 | ~~provider policy or a nonpreferred provider policy, the medical~~  
 1176 | ~~benefits provided by the insurer shall be as required by this~~

1177 ~~section.~~

1178 (b) If the insured elects the ~~to use a provider who is a~~  
 1179 preferred provider option, the insurer may pay medical benefits  
 1180 in excess of the benefits required by this section and may waive  
 1181 or lower the amount of any deductible that applies to such  
 1182 medical benefits. As an alternative, or in addition to such  
 1183 benefits, waiver, or reduction, the insurer may provide an  
 1184 actuarially appropriate premium discount as specified in an  
 1185 approved rate filing to an insured who selects the preferred  
 1186 provider option. If the preferred provider option provides a  
 1187 premium discount, the policy may provide that charges for  
 1188 nonemergency services provided within this state are payable  
 1189 only if performed by members of the preferred provider network  
 1190 unless there is no member of the preferred provider network  
 1191 located within 15 miles of the insured's place of residence  
 1192 whose scope of practice includes the required services. If the  
 1193 ~~insurer offers a preferred provider policy to a policyholder or~~  
 1194 ~~applicant, it must also offer a nonpreferred provider policy.~~

1195 (c) The insurer shall provide each insured ~~policyholder~~  
 1196 with a current roster of preferred providers in the county in  
 1197 which the insured resides at the time of purchasing ~~purchase of~~  
 1198 such policy, ~~and shall~~ make such list available for public  
 1199 inspection during regular business hours at the insurer's  
 1200 principal office ~~of the insurer~~ within the state. The insurer  
 1201 may contract with another health insurer for the right to use an  
 1202 existing preferred provider network to implement the preferred  
 1203 provider option. Any other arrangement is subject to the  
 1204 approval of the Office of Insurance Regulation.

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1205            ~~(17)~~~~(16)~~ SECURE ELECTRONIC DATA TRANSFER.—If all parties  
 1206 mutually and expressly agree, a notice, documentation,  
 1207 transmission, or communication of any kind required or  
 1208 authorized under the no-fault law ~~ss. 627.730–627.7405~~ may be  
 1209 transmitted electronically if it is transmitted by secure  
 1210 electronic data transfer that is consistent with state and  
 1211 federal privacy and security laws.

1212            Section 8. Subsection (1) of section 324.021, Florida  
 1213 Statutes, is amended to read:

1214            324.021 Definitions; minimum insurance required.—The  
 1215 following words and phrases when used in this chapter shall, for  
 1216 the purpose of this chapter, have the meanings respectively  
 1217 ascribed to them in this section, except in those instances  
 1218 where the context clearly indicates a different meaning:

1219            (1) MOTOR VEHICLE.—Every self-propelled vehicle that ~~which~~  
 1220 is designed and required to be licensed for use upon a highway,  
 1221 including trailers and semitrailers designed for use with such  
 1222 vehicles, except traction engines, road rollers, farm tractors,  
 1223 power shovels, and well drillers, and every vehicle that ~~which~~  
 1224 is propelled by electric power obtained from overhead wires but  
 1225 not operated upon rails, but not including any bicycle or moped.  
 1226 However, the term does ~~"motor vehicle"~~ shall not include a ~~any~~  
 1227 motor vehicle as defined in s. 627.732~~(3)~~ if ~~when~~ the owner of  
 1228 such vehicle has complied with the no-fault law ~~requirements of~~  
 1229 ~~ss. 627.730–627.7405, inclusive,~~ unless the provisions of s.  
 1230 324.051 apply; and, in such case, the applicable proof of  
 1231 insurance provisions of s. 320.02 apply.

1232            Section 9. Paragraph (k) of subsection (2) of section

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1233 456.057, Florida Statutes, is amended to read:

1234 456.057 Ownership and control of patient records; report  
 1235 or copies of records to be furnished.—

1236 (2) As used in this section, the terms "records owner,"  
 1237 "health care practitioner," and "health care practitioner's  
 1238 employer" do not include any of the following persons or  
 1239 entities; furthermore, the following persons or entities are not  
 1240 authorized to acquire or own medical records, but are authorized  
 1241 under the confidentiality and disclosure requirements of this  
 1242 section to maintain those documents required by the part or  
 1243 chapter under which they are licensed or regulated:

1244 (k) Persons or entities practicing under s. 627.736(8)  
 1245 ~~627.736(7)~~.

1246 Section 10. Subsection (7) of section 627.7295, Florida  
 1247 Statutes, is amended to read:

1248 627.7295 Motor vehicle insurance contracts.—

1249 (7) A policy of private passenger motor vehicle insurance  
 1250 or a binder for such a policy may be initially issued in this  
 1251 state only if, before the effective date of such binder or  
 1252 policy, the insurer or agent has collected from the insured an  
 1253 amount equal to 2 months' premium. An insurer, agent, or premium  
 1254 finance company may not, directly or indirectly, take any action  
 1255 resulting in the insured having paid from the insured's own  
 1256 funds an amount less than the 2 months' premium required by this  
 1257 subsection. This subsection applies without regard to whether  
 1258 the premium is financed by a premium finance company or is paid  
 1259 pursuant to a periodic payment plan of an insurer or an  
 1260 insurance agent. This subsection does not apply if an insured or

1261 member of the insured's family is renewing or replacing a policy  
 1262 or a binder for such policy written by the same insurer or a  
 1263 member of the same insurer group. This subsection does not apply  
 1264 to an insurer that issues private passenger motor vehicle  
 1265 coverage primarily to active duty or former military personnel  
 1266 or their dependents. This subsection does not apply if all  
 1267 policy payments are paid pursuant to a payroll deduction plan or  
 1268 an automatic electronic funds transfer payment plan from the  
 1269 policyholder. This subsection and subsection (4) do not apply if  
 1270 all policy payments to an insurer are paid pursuant to an  
 1271 automatic electronic funds transfer payment plan from an agent,  
 1272 a managing general agent, or a premium finance company and if  
 1273 the policy includes, at a minimum, personal injury protection  
 1274 pursuant to ss. 627.730-627.7407 ~~627.730-627.7405~~; motor vehicle  
 1275 property damage liability pursuant to s. 627.7275; and bodily  
 1276 injury liability in at least the amount of \$10,000 because of  
 1277 bodily injury to, or death of, one person in any one accident  
 1278 and in the amount of \$20,000 because of bodily injury to, or  
 1279 death of, two or more persons in any one accident. This  
 1280 subsection and subsection (4) do not apply if an insured has had  
 1281 a policy in effect for at least 6 months, the insured's agent is  
 1282 terminated by the insurer that issued the policy, and the  
 1283 insured obtains coverage on the policy's renewal date with a new  
 1284 company through the terminated agent.

1285 Section 11. Subsections (3) and (4) of section 627.733,  
 1286 Florida Statutes, are amended to read:

1287 627.733 Required security.—

1288 (3) Such security shall be provided:

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1289 (a) By an insurance policy delivered or issued for  
 1290 delivery in this state by an authorized or eligible motor  
 1291 vehicle liability insurer which provides the benefits and  
 1292 exemptions contained in the no-fault law ~~ss. 627.730-627.7405~~.  
 1293 Any policy of insurance represented or sold as providing the  
 1294 security required hereunder shall be deemed to provide insurance  
 1295 for the payment of the required benefits; or

1296 (b) By any other method authorized by s. 324.031(2), (3),  
 1297 or (4) and approved by the Department of Highway Safety and  
 1298 Motor Vehicles as affording security equivalent to that afforded  
 1299 by a policy of insurance or by self-insuring as authorized by s.  
 1300 768.28(16). The person filing such security shall have all of  
 1301 the obligations and rights of an insurer under the no-fault law  
 1302 ~~ss. 627.730-627.7405~~.

1303 (4) An owner of a motor vehicle with respect to which  
 1304 security is required by this section who fails to have such  
 1305 security in effect at the time of an accident shall have no  
 1306 immunity from tort liability, but shall be personally liable for  
 1307 the payment of benefits under s. 627.736. With respect to such  
 1308 benefits, such an owner shall have all of the rights and  
 1309 obligations of an insurer under the no-fault law ~~ss. 627.730-~~  
 1310 ~~627.7405~~.

1311 Section 12. Section 627.734, Florida Statutes, is amended  
 1312 to read:

1313 627.734 Proof of security; security requirements;  
 1314 penalties.-

1315 (1) The provisions of chapter 324 that ~~which~~ pertain to  
 1316 the method of giving and maintaining proof of financial

1317 responsibility and that ~~which~~ govern and define a motor vehicle  
 1318 liability policy shall apply to filing and maintaining proof of  
 1319 security required by the no-fault law ~~ss. 627.730-627.7405~~.

1320 (2) Any person who:

1321 (a) Gives information required in a report or otherwise as  
 1322 provided for in the no-fault law ~~ss. 627.730-627.7405~~, knowing  
 1323 or having reason to believe that such information is false;

1324 (b) Forges or, without authority, signs any evidence of  
 1325 proof of security; or

1326 (c) Files, or offers for filing, any such evidence of  
 1327 proof, knowing or having reason to believe that it is forged or  
 1328 signed without authority,

1329

1330 commits ~~is guilty of~~ a misdemeanor of the first degree,  
 1331 punishable as provided in s. 775.082 or s. 775.083.

1332 Section 13. Subsections (1), (2), and (3) of section  
 1333 627.737, Florida Statutes, are amended to read:

1334 627.737 Tort exemption; limitation on right to damages;  
 1335 punitive damages.-

1336 (1) Every owner, registrant, operator, or occupant of a  
 1337 motor vehicle with respect to which security has been provided  
 1338 as required by the no-fault law ~~ss. 627.730-627.7405~~, and every  
 1339 person or organization legally responsible for her or his acts  
 1340 or omissions, is hereby exempted from tort liability for damages  
 1341 because of bodily injury, sickness, or disease arising out of  
 1342 the ownership, operation, maintenance, or use of such motor  
 1343 vehicle in this state to the extent that the benefits described  
 1344 in s. 627.736(1) are payable for such injury, or would be



1345 payable but for any exclusion authorized by the no-fault law ~~ss.~~  
 1346 ~~627.730-627.7405~~, under any insurance policy or other method of  
 1347 security complying with the requirements of s. 627.733, or by an  
 1348 owner personally liable under s. 627.733 for the payment of such  
 1349 benefits, unless a person is entitled to maintain an action for  
 1350 pain, suffering, mental anguish, and inconvenience for such  
 1351 injury under ~~the provisions of~~ subsection (2).

1352 (2) In any action of tort brought against the owner,  
 1353 registrant, operator, or occupant of a motor vehicle with  
 1354 respect to which security has been provided as required by the  
 1355 no-fault law ~~ss. 627.730-627.7405~~, or against any person or  
 1356 organization legally responsible for her or his acts or  
 1357 omissions, a plaintiff may recover damages in tort for pain,  
 1358 suffering, mental anguish, and inconvenience because of bodily  
 1359 injury, sickness, or disease arising out of the ownership,  
 1360 maintenance, operation, or use of such motor vehicle only in the  
 1361 event that the injury or disease consists in whole or in part  
 1362 of:

- 1363 (a) Significant and permanent loss of an important bodily  
 1364 function.
- 1365 (b) Permanent injury within a reasonable degree of medical  
 1366 probability, other than scarring or disfigurement.
- 1367 (c) Significant and permanent scarring or disfigurement.
- 1368 (d) Death.

1369 (3) When a defendant, in a proceeding brought pursuant to  
 1370 the no-fault law ~~ss. 627.730-627.7405~~, questions whether the  
 1371 plaintiff has met the requirements of subsection (2), ~~then~~ the  
 1372 defendant may file an appropriate motion with the court, and the

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1373 court shall, on a one-time basis only, 30 days before the date  
 1374 set for the trial or the pretrial hearing, whichever is first,  
 1375 by examining the pleadings and the evidence before it, ascertain  
 1376 whether the plaintiff will be able to submit some evidence that  
 1377 the plaintiff will meet the requirements of subsection (2). If  
 1378 the court finds that the plaintiff will not be able to submit  
 1379 such evidence, ~~then~~ the court shall dismiss the plaintiff's  
 1380 claim without prejudice.

1381 Section 14. Subsection (1) of section 627.7401, Florida  
 1382 Statutes, is amended to read:

1383 627.7401 Notification of insured's rights.—

1384 (1) The commission, by rule, shall adopt a form for the  
 1385 notification of insureds of their right to receive personal  
 1386 injury protection benefits under the ~~Florida Motor Vehicle~~ no-  
 1387 fault law. Such notice shall include:

1388 (a) A description of the benefits provided by personal  
 1389 injury protection, including, but not limited to, the specific  
 1390 types of services for which medical benefits are paid,  
 1391 disability benefits, death benefits, significant exclusions from  
 1392 and limitations on personal injury protection benefits, when  
 1393 payments are due, how benefits are coordinated with other  
 1394 insurance benefits that the insured may have, penalties and  
 1395 interest that may be imposed on insurers for failure to make  
 1396 timely payments of benefits, and rights of parties regarding  
 1397 disputes as to benefits.

1398 (b) An advisory informing insureds that:

1399 1. Pursuant to s. 626.9892, the Department of Financial  
 1400 Services may pay rewards of up to \$25,000 to persons providing

1401 information leading to the arrest and conviction of persons  
 1402 committing crimes investigated by the Division of Insurance  
 1403 Fraud arising from violations of s. 440.105, s. 624.15, s.  
 1404 626.9541, s. 626.989, or s. 817.234.

1405 2. Pursuant to s. 627.736(6)(e)1. ~~627.736(5)(e)1.~~, if the  
 1406 insured notifies the insurer of a billing error, the insured may  
 1407 be entitled to a certain percentage of a reduction in the amount  
 1408 paid by the insured's motor vehicle insurer.

1409 (c) A notice that solicitation of a person injured in a  
 1410 motor vehicle crash for purposes of filing personal injury  
 1411 protection or tort claims could be a violation of s. 817.234, s  
 1412 817.505, or the rules regulating The Florida Bar and should be  
 1413 immediately reported to the Division of Insurance Fraud if such  
 1414 conduct has taken place.

1415 Section 15. Section 627.7405, Florida Statutes, is amended  
 1416 to read:

1417 627.7405 Insurers' right of reimbursement.—Notwithstanding  
 1418 any other provisions of the no-fault law ~~ss. 627.730-627.7405,~~  
 1419 any insurer providing personal injury protection benefits on a  
 1420 private passenger motor vehicle has ~~shall have~~, to the extent of  
 1421 any personal injury protection benefits paid to any person as a  
 1422 benefit arising out of such private passenger motor vehicle  
 1423 insurance, a right of reimbursement against the owner or the  
 1424 insurer of the owner of a commercial motor vehicle, if the  
 1425 benefits paid result from such person having been an occupant of  
 1426 the commercial motor vehicle or having been struck by the  
 1427 commercial motor vehicle while not an occupant of any self-  
 1428 propelled vehicle.

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1429 Section 16. Subsection (1) of section 627.7407, Florida  
 1430 Statutes, is amended to read:

1431 627.7407 Application of the Florida Motor Vehicle No-Fault  
 1432 Law.—

1433 (1) Any person subject to the requirements of ~~ss. 627.730-~~  
 1434 ~~627.7405~~, the Florida Motor Vehicle No-Fault Law, as revived and  
 1435 amended by this act, must maintain security for personal injury  
 1436 protection as required by the Florida Motor Vehicle No-Fault  
 1437 Law, as revived and amended by this act, beginning on January 1,  
 1438 2008.

1439 Section 17. Paragraph (d) of subsection (2) and paragraph  
 1440 (d) of subsection (3) of section 628.909, Florida Statutes, are  
 1441 amended to read:

1442 628.909 Applicability of other laws.—

1443 (2) The following provisions of the Florida Insurance Code  
 1444 shall apply to captive insurers who are not industrial insured  
 1445 captive insurers to the extent that such provisions are not  
 1446 inconsistent with this part:

1447 (d) Sections 627.730-627.7407 ~~627.730-627.7405~~, when no-  
 1448 fault coverage is provided.

1449 (3) The following provisions of the Florida Insurance Code  
 1450 shall apply to industrial insured captive insurers to the extent  
 1451 that such provisions are not inconsistent with this part:

1452 (d) Sections 627.730-627.7407 ~~627.730-627.7405~~ when no-  
 1453 fault coverage is provided.

1454 Section 18. For the purpose of incorporating the amendment  
 1455 made by this act to section 627.736, Florida Statutes, in a  
 1456 reference thereto, paragraph (c) of subsection (7) of section

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1457 817.234, Florida Statutes, is reenacted to read:

1458 817.234 False and fraudulent insurance claims.—

1459 (7)

1460 (c) An insurer, or any person acting at the direction of  
1461 or on behalf of an insurer, may not change an opinion in a  
1462 mental or physical report prepared under s. 627.736(8) or direct  
1463 the physician preparing the report to change such opinion;  
1464 however, this provision does not preclude the insurer from  
1465 calling to the attention of the physician errors of fact in the  
1466 report based upon information in the claim file. Any person who  
1467 violates this paragraph commits a felony of the third degree,  
1468 punishable as provided in s. 775.082, s. 775.083, or s. 775.084.

1469 Section 19. This act shall take effect July 1, 2012.