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By the Committee on Children, Families, and Elder Affairs; and Senator Bennett

586-03230-12 20121382c1

A bill to be entitled

An act relating to service animals; providing a short title; amending s. 413.08, F.S.; removing provisions related to service animals; creating s. 413.083, F.S.; providing definitions; specifying rights of an individual accompanied by a service animal; providing that documentation that a service animal is trained is not a precondition for providing certain services to an individual accompanied by a service animal; authorizing a public accommodation to make certain inquiries regarding the animal; providing restrictions for a public accommodation imposing a deposit or surcharge; providing for liability of an individual accompanied by or the trainer of a service animal under certain circumstances; providing responsibility for care and supervision of a service animal; providing conditions for exclusion or removal of a service animal from a public accommodation; providing penalties for denying or interfering with admittance to or enjoyment of a public accommodation; specifying rights to housing accommodations for an individual accompanied by a service animal; providing limitations; providing rights of housing to the owner or trainer of a service animal; providing a penalty for misrepresentation as an owner or trainer; amending s. 252.355, F.S.; conforming a cross-reference; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

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Section 1. This act may be cited as the "Dawson and David Caras Act."

Section 2. Section 413.08, Florida Statutes, is amended to read:

413.08 Rights of an individual with a disability; use of a service animal; discrimination in public employment or housing accommodations; penalties.—

- (1) As used in this section and s. 413.081, the term:
- (a) "Housing accommodation" means any real property or portion thereof which is used or occupied, or intended, arranged, or designed to be used or occupied, as the home, residence, or sleeping place of one or more persons, but does not include any single-family residence, the occupants of which rent, lease, or furnish for compensation not more than one room therein.
- (b) "Individual with a disability" means a person who is deaf, hard of hearing, blind, visually impaired, or otherwise physically disabled. As used in this paragraph, the term:
- 1. "Hard of hearing" means an individual who has suffered a permanent hearing impairment that is severe enough to necessitate the use of amplification devices to discriminate speech sounds in verbal communication.
- 2. "Physically disabled" means any person who has a physical impairment that substantially limits one or more major life activities.
- (c) "Public accommodation" means a common carrier, airplane, motor vehicle, railroad train, motor bus, streetcar, boat, or other public conveyance or mode of transportation;

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hotel; lodging place; place of public accommodation, amusement, or resort; and other places to which the general public is invited, subject only to the conditions and limitations established by law and applicable alike to all persons.

- (d) "Service animal" means an animal that is trained to perform tasks for an individual with a disability. The tasks may include, but are not limited to, guiding a person who is visually impaired or blind, alerting a person who is deaf or hard of hearing, pulling a wheelchair, assisting with mobility or balance, alerting and protecting a person who is having a seizure, retrieving objects, or performing other special tasks. A service animal is not a pet.
- (2) An individual with a disability is entitled to full and equal accommodations, advantages, facilities, and privileges in all public accommodations. This section does not require any person, firm, business, or corporation, or any agent thereof, to modify or provide any vehicle, premises, facility, or service to a higher degree of accommodation than is required for a person not so disabled.
- (3) An individual with a disability has the right to be accompanied by a service animal in all areas of a public accommodation that the public or customers are normally permitted to occupy.
- (a) Documentation that the service animal is trained is not a precondition for providing service to an individual accompanied by a service animal. A public accommodation may ask if an animal is a service animal or what tasks the animal has been trained to perform in order to determine the difference between a service animal and a pet.

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(b) A public accommodation may not impose a deposit or surcharge on an individual with a disability as a precondition to permitting a service animal to accompany the individual with a disability, even if a deposit is routinely required for pets.

- (c) An individual with a disability is liable for damage caused by a service animal if it is the regular policy and practice of the public accommodation to charge nondisabled persons for damages caused by their pets.
- (d) The care or supervision of a service animal is the responsibility of the individual owner. A public accommodation is not required to provide care or food or a special location for the service animal or assistance with removing animal excrement.
- (e) A public accommodation may exclude or remove any animal from the premises, including a service animal, if the animal's behavior poses a direct threat to the health and safety of others. Allergies and fear of animals are not valid reasons for denying access or refusing service to an individual with a service animal. If a service animal is excluded or removed for being a direct threat to others, the public accommodation must provide the individual with a disability the option of continuing access to the public accommodation without having the service animal on the premises.
- (3)(4) A Any person, firm, or corporation, or the agent of any person, firm, or corporation, who denies or interferes with admittance to, or enjoyment of, a public accommodation or otherwise interferes with the rights of an individual with a disability or the trainer of a service animal while engaged in the training of such an animal pursuant to subsection (8),

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commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.

- (4)(5) It is the policy of this state that an individual with a disability be employed in the service of the state or political subdivisions of the state, in the public schools, and in all other employment supported in whole or in part by public funds, and an employer may not refuse employment to such a person on the basis of the disability alone, unless it is shown that the particular disability prevents the satisfactory performance of the work involved.
- (5)(6) An individual with a disability is entitled to rent, lease, or purchase, as other members of the general public, any housing accommodations offered for rent, lease, or other compensation in this state, subject to the conditions and limitations established by law and applicable alike to all persons.
- (a) This section does not require any person renting, leasing, or otherwise providing real property for compensation to modify her or his property in any way or provide a higher degree of care for an individual with a disability than for a person who is not disabled.
- (b) An individual with a disability who has a service animal or who obtains a service animal is entitled to full and equal access to all housing accommodations provided for in this section, and such a person may not be required to pay extra compensation for the service animal. However, such a person is liable for any damage done to the premises or to another person on the premises by such an animal. A housing accommodation may request proof of compliance with vaccination requirements.

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(6) (7) An employer covered under subsection (4) (5) who discriminates against an individual with a disability in employment, unless it is shown that the particular disability prevents the satisfactory performance of the work involved, or any person, firm, or corporation, or the agent of any person, firm, or corporation, providing housing accommodations as provided in subsection (5) (6) who discriminates against an individual with a disability, commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.

(8) Any trainer of a service animal, while engaged in the training of such an animal, has the same rights and privileges with respect to access to public facilities and the same liability for damage as is provided for those persons described in subsection (3) accompanied by service animals.

Section 3. Section 413.083, Florida Statutes, is created to read:

- 413.083 Use of a service animal; penalties.-
- (1) As used in this section and s. 413.081, the term:
- (a) "Individual requiring assistance" means any person who is deaf, hard of hearing as defined in s. 413.08(1)(b)1., blind, visually impaired, or physically disabled as defined in s. 413.08(1)(b)2. or who has a psychological or neurological disability.
- (b) "Owner" means a person who owns a service animal or who is authorized by the owner to use a service animal.
- (c) "Service animal" means any domesticated animal that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical,

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175 sensory, psychiatric, intellectual, or other mental disability. 176 The work or tasks performed by a service animal must be directly 177 related to the handler's disability. Examples of work or tasks 178 include, but are not limited to, assisting individuals who are 179 blind or have low vision with navigation and other tasks, 180 alerting individuals who are deaf or hard of hearing to the 181 presence of people or sounds, providing nonviolent protection or 182 rescue work, pulling a wheelchair, assisting an individual 183 during a seizure, alerting individuals to the presence of 184 allergens, retrieving items such as medicine or the telephone, 185 providing physical support and assistance with balance and 186 stability to individuals with mobility disabilities, and helping 187 individuals with psychiatric or neurological disabilities by preventing or interrupting impulsive or destructive behaviors. 188 189 The crime deterrent effects of an animal's presence and the 190 provision of emotional support, well-being, comfort, or 191 companionship do not constitute work or tasks for the purposes 192 of this paragraph. 193

- (2) An individual requiring assistance has the right to be accompanied by a service animal in all areas of a public accommodation that the public or customers are normally permitted to occupy. If an individual requiring assistance or an individual who trains service animals is a student at a private or public school in the state, that individual has the right to be accompanied by a service animal, subject to the conditions established under this section.
- (a) Documentation that the service animal is trained is not a precondition for providing service to an individual accompanied by a service animal. A public accommodation may ask

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if an animal is a service animal or what tasks the animal has been trained to perform in order to determine the difference between a service animal and a pet.

- (b) A public accommodation may not impose a deposit or surcharge on an individual requiring assistance as a precondition to permitting a service animal to accompany the individual requiring assistance, even if a deposit is routinely required for pets.
- (c) An individual with a disability is liable for damage caused by a service animal if it is the regular policy and practice of the public accommodation to charge nondisabled persons for damages caused by their pets.
- (d) The care or supervision of a service animal is the responsibility of the owner. A public accommodation is not required to provide care, food, or a special location for the service animal or assistance with removing animal excrement unless required by any federal agency, federal law, or federal regulation. In such an instance, if a public accommodation has a secured area, the public accommodation must provide a special location for the service animal to relieve itself within that secured area.
- (e) A public accommodation may exclude or remove any animal from the premises, including a service animal, if the animal fails to remain under the control of the handler or if the animal displays inappropriate behavior, including, but not limited to, growling, excessive barking, or biting, or poses a direct threat to the health and safety of others. Allergies and fear of animals are not valid reasons for denying access or refusing service to an individual accompanied by a service

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animal. If a service animal is excluded or removed for being a direct threat to others, the public accommodation must provide the individual requiring assistance the option of continuing access to the public accommodation without having the service animal on the premises.

- (3) A person, firm, or corporation, or the agent of any person, firm, or corporation, who denies or interferes with admittance to, or enjoyment of, a public accommodation, interferes with the renting, leasing, or purchasing of housing accommodations, or otherwise interferes with the rights of an individual requiring assistance while accompanied by a service animal or the trainer of a service animal while engaged in the training of such an animal pursuant to subsection (5):
- (a) For a first offense, commits a noncriminal violation punishable as provided in s. 775.083. The offender may contest the citation or may, within 30 days after receiving the citation, elect to pay a civil penalty of \$50 plus court costs.
- (b) For a second or subsequent offense, commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.
- (4) An individual requiring assistance who is accompanied by a service animal is entitled to full and equal advantages, facilities, and privileges in all housing accommodations and is entitled to rent, lease, or purchase, as are other members of the general public, any housing accommodation offered for rent, lease, or other compensation in this state, subject to the conditions and limitations established by law and applicable alike to all persons.
  - (a) This section does not require any person renting,

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leasing, or otherwise providing real property for compensation
to modify her or his property in any way or provide a higher
degree of care for an individual requiring assistance than for a
person who does not have a disability.

- (b) An individual requiring assistance who has a service animal or an individual who is the trainer of a service animal is entitled to full and equal access to all housing accommodations provided for in this section, and that individual is not required to pay extra compensation for the service animal. However, the individual is liable for any damage done to the premises or to another individual on the premises by the service animal. A housing accommodation may request proof of compliance with vaccination requirements.
- (5) A person who trains a service animal, while engaged in the training of such an animal, has the same rights and privileges with respect to access to public facilities and housing accommodations and the same liability for damage as is provided for a person described in subsection (2) who is accompanied by a service animal.
- (6) A person who knowingly and fraudulently represents herself or himself, through her or his conduct or verbal or written notice, as the owner or trainer of a service animal commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.

Section 4. Subsection (3) of section 252.355, Florida Statutes, is amended to read:

- 252.355 Registry of persons with special needs; notice.-
- (3) A person with special needs must be allowed to bring his or her service animal into a special needs shelter in

586-03230-12 20121382c1 accordance with s. 413.083 413.08. 291 Section 5. This act shall take effect July 1, 2012. 292