1 A bill to be entitled 2 An act relating to the state group insurance program; 3 amending s. 110.123, F.S.; providing application of 4 definitions; revising definitions; deleting 5 legislative intent; revising duties of the Department 6 of Management Services relating to the state group 7 insurance program; requiring certain data to be 8 reported to the department by health maintenance 9 organizations under specified circumstances; providing the state contribution toward cost of health insurance 10 11 plans in the state group insurance program for specified plan years; revising authorized benefits; 12 13 deleting provisions authorizing the creation of the 14 Florida State Employee Wellness Council and all 15 duties, responsibilities, and requirements with 16 respect thereto; creating s. 110.12303, F.S.; 17 directing the department to contract with an independent benefits consultant; providing vendor 18 19 qualifications for the independent benefits consultant; providing duties of the independent 20 21 benefits consultant; providing contract management 22 duties for the department; providing duties of the 23 department relating to the state group insurance 24 program; providing an effective date. 25 26 Be It Enacted by the Legislature of the State of Florida: 27

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28 Subsections (1), (2), (3), (4), and (5), Section 1. 29 paragraph (a) of subsection (8), and subsection (13) of section 30 110.123, Florida Statutes, are amended to read: 31 110.123 State group insurance program.-32 TITLE.-Sections 110.123-110.1239 This section may be (1)cited as the "State Group Insurance Program Law." 33 34 (2)DEFINITIONS.-As used in ss. 110.123-110.1239 this 35 section, the term: "Department" means the Department of Management 36 (a) 37 Services. "Enrollee" means all state officers and employees, 38 (b) 39 retired state officers and employees, surviving spouses of 40 deceased state officers and employees, and terminated employees 41 or individuals with continuation coverage who are enrolled in an 42 insurance plan offered by the state group insurance program. 43 "Enrollee" includes all state university officers and employees, retired state university officers and employees, surviving 44 45 spouses of deceased state university officers and employees, and 46 terminated state university employees or individuals with 47 continuation coverage who are enrolled in an insurance plan 48 offered by the state group insurance program. 49 "Full-time state employees" includes all full-time (C) 50 employees of all branches or agencies of state government 51 holding salaried positions and paid by state warrant or from agency funds, and employees paid from regular salary 52 appropriations for 8 months' employment, including university 53 personnel on academic contracts, but in no case shall "state 54 55 employee" or "salaried position" include persons paid from

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56 other-personal-services (OPS) funds. "Full-time employees" 57 includes all full-time employees of the state universities.

(d) "Health maintenance organization" or "HMO" means anentity certified under part I of chapter 641.

(e) "Health plan member" means any person participating in
a state group health insurance plan, a TRICARE supplemental
insurance plan, or a health maintenance organization plan under
the state group insurance program, including enrollees and
covered dependents thereof.

"Part-time state employee" means any employee of any 65 (f) 66 branch or agency of state government paid by state warrant from salary appropriations or from agency funds, and who is employed 67 for less than the normal full-time workweek established by the 68 69 department or, if on academic contract or seasonal or other type 70 of employment which is less than year-round, is employed for 71 less than 8 months during any 12-month period, but in no case 72 shall "part-time" employee include a person paid from other-73 personal-services (OPS) funds. "Part-time state employee" 74 includes any part-time employee of the state universities.

75

(g) "Plan year" means a calendar year.

76 (h) (g) "Retired state officer or employee" or "retiree" 77 means any state or state university officer or employee who 78 retires under a state retirement system or a state optional 79 annuity or retirement program or is placed on disability retirement, and who was insured under the state group insurance 80 program at the time of retirement, and who begins receiving 81 retirement benefits immediately after retirement from state or 82 83 state university office or employment. The term also includes

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84 any state officer or state employee who retires under the 85 Florida Retirement System Investment Plan established under part II of chapter 121 if he or she: 86 Meets the age and service requirements to qualify for 87 1. 88 normal retirement as set forth in s. 121.021(29); or 2. Has attained the age specified by s. 72(t)(2)(A)(i) of 89 90 the Internal Revenue Code and has 6 years of creditable service. 91 (i) (h) "State agency" or "agency" means any branch, department, or agency of state government. "State agency" or 92 "agency" includes any state university for purposes of this 93 section only. 94 95 (i) "State group health insurance plan or plans" or "state plan or plans" mean the state self-insured health insurance plan 96 97 or plans offered to state officers and employees, retired state 98 officers and employees, and surviving spouses of deceased state 99 officers and employees pursuant to this section. 100 (j) "State-contracted HMO" means any health maintenance 101 organization under contract with the department to participate 102 in the state group insurance program. 103 (k) "State group insurance program" or "programs" means the package of insurance plans offered to state officers and 104 105 employees, retired state officers and employees, and surviving 106 spouses of deceased state officers and employees pursuant to 107 this section, including the state group health insurance plan or plans, health maintenance organization plans, TRICARE 108 supplemental insurance plans, and other plans required or 109 110 authorized by law. (j) (1) "State officer" means any constitutional state 111 Page 4 of 28

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officer, any elected state officer paid by state warrant, or any appointed state officer who is commissioned by the Governor and who is paid by state warrant.

(k) (m) "Surviving spouse" means the widow or widower of a 115 116 deceased state officer, full-time state employee, part-time 117 state employee, or retiree if such widow or widower was covered 118 as a dependent under the state group health insurance plan, -aTRICARE supplemental insurance plan, or a health maintenance 119 120 organization plan established pursuant to this section at the 121 time of the death of the deceased officer, employee, or retiree. "Surviving spouse" also means any widow or widower who is 122 123 receiving or eligible to receive a monthly state warrant from a state retirement system as the beneficiary of a state officer, 124 125 full-time state employee, or retiree who died prior to July 1, 1979. For the purposes of this section, any such widow or 126 127 widower shall cease to be a surviving spouse upon his or her 128 remarriage.

129 (n) "TRICARE supplemental insurance plan" means the 130 Department of Defense Health Insurance Program for eligible 131 members of the uniformed services authorized by 10 U.S.C. s. 132 1097.

133

(3) STATE GROUP INSURANCE PROGRAM.-

134 (a) The Division of State Group Insurance is created
 135 within the Department of Management Services.

(b) It is the intent of the Legislature to offer a
 comprehensive package of health insurance and retirement
 benefits and a personnel system for state employees which are
 provided in a cost-efficient and prudent manner, and to allow
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140 state employees the option to choose benefit plans which best
141 suit their individual needs. Therefore,

142 The state group insurance program is established which (a) 143 may include the state group self-insured health insurance plan 144 or plans, health maintenance organization plans, group life 145 insurance plans, TRICARE supplemental insurance plans, group 146 accidental death and dismemberment plans, and group disability 147 insurance plans. Furthermore, the department is additionally 148 authorized to establish and provide as part of the state group 149 insurance program any other group insurance plans or coverage choices, and other benefits authorized by law that are 150 151 consistent with the provisions of this section.

(b) (c) Notwithstanding any provision in this section to 152 the contrary, it is the intent of the Legislature that The 153 154 department shall be responsible for specific duties related to 155 the state group insurance program, including the competitive 156 procurement of such contracts as may be necessary to implement 157 the state group insurance program all aspects of the purchase of 158 health care for state employees under the state group health 159 insurance plan or plans, TRICARE supplemental insurance plans, 160 and the health maintenance organization plans. Responsibilities 161 shall include, but not be limited to, the development of 162 requests for proposals or invitations to negotiate for state 163 employee health services, the determination of health care benefits to be provided, and the negotiation of contracts for 164 health care and health care administrative services. Prior to 165 the negotiation of contracts for health care services, the 166 167 Legislature intends that the department shall develop, with Page 6 of 28

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168 respect to state collective bargaining issues, the health 169 benefits and terms to be included in the state group health 170 insurance program. The department shall adopt rules necessary to 171 perform its responsibilities pursuant to this section. It is the 172 intent of the Legislature that The department shall be 173 responsible for the contract management, including the contract 174 with the independent benefits consultant described in s. 175 110.12303; and day-to-day management of the state employee 176 health insurance program, including, but not limited to, employee enrollment and enrollee support services;  $_{T}$  premium 177 collection and administration; \_ payment to health care 178 179 providers, and other administrative functions related to the 180 program. The department shall provide financial management of 181 the program, including financial and budget oversight of program operations, management of vendor payments, analysis and 182 183 forecasting of program revenues and expenditures, monitoring of 184 financial compliance of contractors, and auditing. 185 (d) 1. Notwithstanding the provisions of chapter 287 and 186 the authority of the department, for the purpose of protecting 187 the health of, and providing medical services to, state 188 employees participating in the state group insurance program, 189 the department may contract to retain the services of 190 professional administrators for the state group insurance 191 program. The agency shall follow good purchasing practices of 192 state procurement to the extent practicable under the 193 circumstances.

194 <u>(c)1.2.</u> Each vendor in a major procurement, and any other 195 vendor if the department deems it necessary to protect the Page 7 of 28

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196 state's financial interests, shall, at the time of executing any 197 contract with the department, post an appropriate bond with the 198 department in an amount determined by the department to be 199 adequate to protect the state's interests but not higher than 200 the full amount estimated to be paid annually to the vendor 201 under the contract.

202 <u>2.3.</u> Each major contract entered into by the department 203 pursuant to this section shall contain a provision for payment 204 of liquidated damages to the department for material 205 noncompliance by a vendor with a contract provision. The 206 department may require a liquidated damages provision in any 207 contract if the department deems it necessary to protect the 208 state's financial interests.

209 <u>3.4.</u> The provisions of s. 120.57(3) apply to the 210 department's contracting process, except:

a. A formal written protest of any decision, intended
decision, or other action subject to protest shall be filed
within 72 hours after receipt of notice of the decision,
intended decision, or other action.

b. As an alternative to any provision of s. 120.57(3), the department may proceed with the bid selection or contract award process if the director of the department sets forth, in writing, particular facts and circumstances which demonstrate the necessity of continuing the procurement process or the contract award process in order to avoid a substantial disruption to the provision of any scheduled insurance services.

222 <u>(d) (e)</u> The department <del>of Management Services</del> and the 223 Division of State Group Insurance may not prohibit or limit any Page 8 of 28

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properly licensed insurer, health maintenance organization, prepaid limited health services organization, or insurance agent from competing for any insurance product or plan purchased, provided, or endorsed by the department or the division on the basis of the compensation arrangement used by the insurer or organization for its agents.

230 (e) (f) Except as provided for in subparagraph (h)2., The 231 state contribution toward the cost of any plan in the state 232 group insurance program shall be uniform with respect to all 233 state employees in a state collective bargaining unit 234 participating in the same coverage tier in the same plan. This 235 section does not prohibit the development of separate benefit 236 plans for officers and employees exempt from the career service 237 or the development of separate benefit plans for each collective 238 bargaining unit.

239 (f) - (g) Participation by individuals in the program is 240 available to all state officers, full-time state employees, and 241 part-time state employees; and such participation in the program 242 or any plan is voluntary. Participation in the program is also 243 available to retired state officers and employees, as defined in 244 paragraph (2) (h)  $\frac{(2)(q)}{(2)}$ , who elect at the time of retirement to 245 continue coverage under the program, but they may elect to 246 continue all or only part of the coverage they had at the time 247 of retirement. A surviving spouse may elect to continue coverage only under a state group health insurance plan, a TRICARE 248 249 supplemental insurance plan, or a health maintenance 250 organization plan.

251

(g) (h) 1. A person eligible to participate in the state Page 9 of 28

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252 group insurance program may be authorized by rules adopted by 253 the department to select any benefits and coverage that may be 254 offered to qualified persons as authorized by the Legislature 255 and that are in compliance with applicable federal requirements, 256 in lieu of participating in the state group health insurance 257 plan, to exercise an option to elect membership in a health 258 maintenance organization plan which is under contract with the 259 state in accordance with criteria established by this section 260 and by said rules. The offer of optional membership in a health maintenance organization plan permitted by this paragraph may be 261 limited or conditioned by rule as may be necessary to meet the 262 263 requirements of state and federal laws.

2. The department shall contract with health maintenance 265 organizations seeking to participate in the state group 266 insurance program through a <u>competitive</u> <del>request for proposal or</del> 267 <del>other</del> procurement process<del>, as developed by the Department of</del> 268 <u>Management Services and determined to be appropriate</u>.

269 The department shall establish a schedule of minimum a. 270 benefits for health maintenance organization coverage, and that 271 schedule shall be as authorized by the Legislature and in 272 compliance with applicable federal requirements. include: 273 physician services; inpatient and outpatient hospital services; 274 emergency medical services, including out-of-area emergency 275 coverage; diagnostic laboratory and diagnostic and therapeutic 276 radiologic services; mental health, alcohol, and chemical 277 dependency treatment services meeting the minimum requirements of state and federal law; skilled nursing facilities and 278 279 services; prescription drugs; age-based and gender-based Page 10 of 28

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280 wellness benefits; and other benefits as may be required by the 281 department. Additional services may be provided subject to the 282 contract between the department and the HMO. As used in this 283 paragraph, the term "age-based and gender-based wellness 284 benefits" includes aerobic exercise, education in alcohol and 285 substance abuse prevention, blood cholesterol screening, health 286 risk appraisals, blood pressure screening and education, 287 nutrition education, program planning, safety belt education, 288 smoking cessation, stress management, weight management, and women's health education. 289 290 The department may establish uniform deductibles, b. 291 copayments, coverage tiers, or coinsurance schedules for all 292 participating HMO plans.

293 The department may require detailed information from с. 294 each health maintenance organization participating in the 295 procurement process, including information pertaining to 296 organizational status, experience in providing prepaid health 297 benefits, accessibility of services, financial stability of the 298 plan, quality of management services, accreditation status, 299 quality of medical services, network access and adequacy, 300 performance measurement, ability to meet the department's 301 reporting requirements, and the actuarial basis of the proposed 302 rates and other data determined by the director to be necessary 303 for the evaluation and selection of health maintenance organization plans and negotiation of appropriate rates for 304 305 these plans. Upon receipt of proposals by health maintenance 306 organization plans and the evaluation of those proposals, the 307 department may negotiate enter into negotiations with all of the Page 11 of 28

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308 plans or a subset of the plans, as the department determines 309 appropriate. Nothing shall preclude The department <u>may negotiate</u> 310 from negotiating regional or statewide contracts with health 311 maintenance organization plans when this is cost-effective and 312 when the department determines that the plan offers high value 313 to enrollees.

314 d. The department may limit the number of HMOs that it 315 contracts with in each service area based on the nature of the 316 bids the department receives, the number of state employees in 317 the service area, or any unique geographical characteristics of 318 the service area. The department shall establish by rule service 319 areas throughout the state.

e. <u>For plan years that begin before January 1, 2014,</u> all persons participating in the state group insurance program may be required to contribute towards a total state group health premium that may vary depending upon the plan and coverage tier selected by the enrollee and the level of state contribution authorized by the Legislature.

326 3. The department is authorized to negotiate and to 327 contract with specialty psychiatric hospitals for mental health 328 benefits, on a regional basis, for alcohol, drug abuse, and 329 mental and nervous disorders. The department may establish, 330 subject to the approval of the Legislature pursuant to 331 subsection (5), any such regional plan upon completion of an actuarial study to determine any impact on plan benefits and 332 333 premiums.

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 4. In addition to contracting pursuant to subparagraph 2.,
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 335
 the department may enter into contract with any HMO to

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336	participate in the state group insurance program which:
337	a. Serves greater than 5,000 recipients on a prepaid basis
338	under the Medicaid program;
339	b. Does not currently meet the 25-percent non-
340	Medicare/non-Medicaid enrollment composition requirement
341	established by the Department of Health excluding participants
342	enrolled in the state group insurance program;
343	c. Meets the minimum benefit package and copayments and
344	deductibles contained in sub-subparagraphs 2.a. and b.;
345	d. Is willing to participate in the state group insurance
346	program at a cost of premiums that is not greater than 95
347	percent of the cost of HMO premiums accepted by the department
348	in each service area; and
349	e. Meets the minimum surplus requirements of s. 641.225.
350	
351	The department is authorized to contract with HMOs that meet the
352	requirements of sub-subparagraphs ad. prior to the open
353	enrollment period for state employees. The department is not
354	required to renew the contract with the HMOs as set forth in
355	this paragraph more than twice. Thereafter, the HMOs shall be
356	eligible to participate in the state group insurance program
357	only through the request for proposal or invitation to negotiate
358	process described in subparagraph 2.
359	$3.5.$ All enrollees in a state group health insurance plan $_{ au}$
360	<del>a TRICARE supplemental insurance plan,</del> or any health maintenance
361	organization plan have the option of changing to any other
362	health plan that is offered by the state within any open
363	enrollment period designated by the department. Open enrollment

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364 shall be held at least once each calendar year.

365 4.6. When a contract between a treating provider and the 366 state-contracted health maintenance organization is terminated 367 for any reason other than for cause, each party shall allow any 368 enrollee for whom treatment was active to continue coverage and 369 care when medically necessary, through completion of treatment 370 of a condition for which the enrollee was receiving care at the 371 time of the termination, until the enrollee selects another 372 treating provider, or until the next open enrollment period offered, whichever is longer, but no longer than 6 months after 373 374 termination of the contract. Each party to the terminated 375 contract shall allow an enrollee who has initiated a course of 376 prenatal care, regardless of the trimester in which care was 377 initiated, to continue care and coverage until completion of 378 postpartum care. This does not prevent a provider from refusing 379 to continue to provide care to an enrollee who is abusive, 380 noncompliant, or in arrears in payments for services provided. 381 For care continued under this subparagraph, the program and the 382 provider shall continue to be bound by the terms of the 383 terminated contract. Changes made within 30 days before 384 termination of a contract are effective only if agreed to by 385 both parties.

386 <u>5.7</u>. Any HMO participating in the state group insurance 387 program shall submit health care utilization and cost data to 388 the department, in such form and in such manner as the 389 department shall require, as a condition of participating in the 390 program. For any HMO that participated in the program before 391 January 2014 and is selected to participate in the 2014 plan

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392 year, health care utilization and cost data for at least the 393 last two contract periods shall be submitted to the department 394 before a contract is entered into for the 2014 plan year. The 395 department shall enter into negotiations with its contracting 396 HMOs to determine the nature and scope of the data submission 397 and the final requirements, format, penalties associated with 398 noncompliance, and timetables for submission. These 399 determinations shall be adopted by rule.

400 <u>6.8.</u> The department may establish and direct, with respect 401 to collective bargaining issues, a comprehensive package of 402 insurance benefits that may include supplemental health and life 403 coverage, dental care, long-term care, vision care, and other 404 benefits it determines necessary to enable state employees to 405 select from among benefit options that best suit their 406 individual and family needs.

407 a. Based upon a desired benefit package, the department 408 shall issue a request for proposal or invitation to negotiate 409 for health insurance providers interested in participating in 410 the state group insurance program, and the department shall 411 issue a request for proposal or invitation to negotiate for 412 insurance providers interested in participating in the non-413 health-related components of the state group insurance program. 414 Upon receipt of all proposals, the department may enter into contract negotiations with insurance providers submitting bids 415 or negotiate a specially designed benefit package. Insurance 416 providers offering or providing supplemental coverage as of May 417 30, 1991, which qualify for pretax benefit treatment pursuant to 418 419 s. 125 of the Internal Revenue Code of 1986, with 5,500 or more

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420 state employees currently enrolled may be included by the 421 department in the supplemental insurance benefit plan 422 established by the department without participating in a request 423 for proposal, submitting bids, negotiating contracts, or 424 negotiating a specially designed benefit package. These 425 contracts shall provide state employees with the most cost-426 effective and comprehensive coverage available; however, no 427 state or agency funds may not shall be contributed toward the 428 cost of any part of the premium of such supplemental benefit 429 plans. With respect to dental coverage, the division shall 430 include in any solicitation or contract for any state group 431 dental program made after July 1, 2001, a comprehensive indemnity dental plan option which offers enrollees a completely 432 433 unrestricted choice of dentists. If a dental plan is endorsed, 434 or in some manner recognized as the preferred product, such plan 435 shall include a comprehensive indemnity dental plan option which 436 provides enrollees with a completely unrestricted choice of 437 dentists.

b. Pursuant to the applicable provisions of s. 110.161,
and s. 125 of the Internal Revenue Code of 1986, the department
shall enroll in the pretax benefit program those state employees
who voluntarily elect coverage in any of the supplemental
insurance benefit plans as provided by sub-subparagraph a.

c. <u>This section may not</u> Nothing herein contained shall be
construed to prohibit insurance providers from continuing to
provide or offer supplemental benefit coverage to state
employees as provided under existing agency plans.
(h) (i) The benefits of the insurance authorized by this

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448 section <u>are shall</u> not be in lieu of any benefits payable under 449 chapter 440, the Workers' Compensation Law<u>, and</u>. the insurance 450 authorized by this <u>section does</u> <del>law shall</del> not be deemed to 451 constitute insurance to secure workers' compensation benefits as 452 required by chapter 440.

453 <u>(i) (j)</u> Notwithstanding paragraph <u>(e)</u> (f) requiring uniform 454 contributions, and for the <u>2012-2013</u> <del>2011-2012</del> fiscal year only, 455 the state contribution toward the cost of any plan in the state 456 group insurance plan is the difference between the overall 457 premium and the employee contribution. This subsection expires 458 June 30, <u>2013</u> <del>2012</del>.

459 (4) PAYMENT OF PREMIUMS; CONTRIBUTION BY STATE; LIMITATION
460 ON ACTIONS TO PAY AND COLLECT PREMIUMS.—

461 Except as provided in paragraph (f) (e) with respect (a) 462 to law enforcement officers, correctional and correctional 463 probation officers, and firefighters, legislative authorization 464 through the General Appropriations Act is required for payment 465 by a state agency of any part of the premium cost of 466 participation in any group insurance plan. However, the state 467 contribution for full-time employees or part-time permanent 468 employees shall continue in the respective proportions for up to 469 6 months for any such officer or employee who has been granted 470 an approved parental or medical leave of absence without pay.

471 (b) For the 2014 plan year and thereafter, the state shall
472 make a defined contribution toward the premium cost of
473 participation in the state group insurance program in the
474 amounts that are authorized in the General Appropriations Act.
475 Employees who are not tobacco users may receive an enhanced

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476 contribution. Subject to appropriation, the amount of the 477 defined contribution shall be actuarially equivalent to no less 478 than 90 percent of the benefits covered in the 2012 plan year 479 for employees selecting individual coverage and no less than 85 480 percent of benefits covered in the 2012 plan year for employees 481 selecting family coverage. This section does not prohibit the 482 use of different levels of state contributions for positions 483 exempt from career service. 484 1. If the state's contribution is less than the premium cost of the health plan selected by the employee, the employee 485 486 shall by salary reduction arrangement contribute the remainder 487 of the premium cost. 2. If the state's contribution is more than the premium 488 489 cost of the health plan selected by the employee, subject to any 490 federal limitations, the employee may elect to have the balance: 491 a. Credited to the employee's flexible spending account; 492 b. Credited to the employee's health savings account; or 493 c. Used to increase the employee's salary by the 494 difference between the premium cost for the employee's selected 495 health plan and the contribution made by the state. 496 (c) (b) If a state officer or full-time state employee 497 selects membership in a health maintenance organization as 498 authorized by paragraph (3)(g)  $\frac{(3)(h)}{h}$ , the officer or employee is entitled to a state contribution toward individual and 499 dependent membership as provided by the Legislature through the 500 General Appropriations Act. 501 (d) (c) During each policy or budget year, no state agency 502 503 shall contribute a greater dollar amount of the premium cost for

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504 its officers or employees for any plan option under the state 505 group insurance program than any other agency for similar 506 officers and employees, nor shall any greater dollar amount of 507 premium cost be made for employees in one state collective 508 bargaining unit than for those in any other state collective 509 bargaining unit. Nothing in this section prohibits the use of 510 different levels of state contributions for positions exempt from career service. 511

512 <u>(e)-(d)</u> The state contribution for a part-time permanent 513 state employee who elects to participate in the program shall be 514 prorated so that the amount of the cost contributed for the 515 part-time permanent employee bears that relation to the amount 516 of cost contributed for a similar full-time employee that the 517 part-time employee's normal workday bears to a full-time 518 employee's normal workday.

519 (f) (e) No state contribution for the cost of any part of 520 the premium shall be made for retirees or surviving spouses for 521 any type of coverage under the state group insurance program. 522 However, any state agency that employs a full-time law 523 enforcement officer, correctional officer, or correctional 524 probation officer who is killed or suffers catastrophic injury 525 in the line of duty as provided in s. 112.19, or a full-time 526 firefighter who is killed or suffers catastrophic injury in the 527 line of duty as provided in s. 112.191, shall pay the entire premium of the state group health insurance plan selected for 528 the employee's surviving spouse until remarried, and for each 529 dependent child of the employee, subject to the conditions and 530 531 limitations set forth in s. 112.19 or s. 112.191, as applicable.

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532 (q) (f) Pursuant to the request of each state officer, 533 full-time or part-time state employee, or retiree participating 534 in the state group insurance program, and upon certification of 535 the employing agency approved by the department, the Chief 536 Financial Officer shall deduct from the salary or retirement 537 warrant payable to each participant the amount so certified and 538 shall handle such deductions in accordance with rules 539 established by the department.

(h) (g) No administrative or civil proceeding shall be 540 541 commenced to collect an underpayment or refund an overpayment of 542 premiums collected pursuant to this subsection unless such claim 543 is filed with the department within 2 years after the alleged 544 underpayment or overpayment was made. For purposes of this paragraph, a payroll deduction, salary reduction, or 545 546 contribution by an agency is deemed to be made on the date the salary warrant is issued. 547

(5) DEPARTMENT POWERS AND DUTIES.—The department is responsible for the administration of the state group insurance program. The department shall initiate and supervise the program as established by this section and shall adopt such rules as are necessary to perform its responsibilities. To implement this program, the department shall, with prior approval by the Legislature:

(a) Determine the benefits to be provided and the contributions to be required for the state group insurance program. Such determinations, whether for a contracted plan or a self-insurance plan pursuant to paragraph (c), do not constitute rules within the meaning of s. 120.52 or final orders within the Page 20 of 28

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560 meaning of s. 120.52. Any physician's fee schedule used in the 561 health and accident plan shall not be available for inspection 562 or copying by medical providers or other persons not involved in 563 the administration of the program. However, in the determination 564 of the design of the program, the department shall consider 565 existing and complementary benefits provided by the Florida 566 Retirement System and the Social Security System.

(b) Prepare, in cooperation with the Office of Insurance
Regulation of the Financial Services Commission, the
specifications necessary to implement the program.

Competitively procure a contract on a competitive 570 (C) 571 proposal basis with an insurance carrier or carriers, or professional administrator, determined by the Office of 572 573 Insurance Regulation of the Financial Services Commission to be 574 fully qualified, financially sound, and capable of meeting all 575 servicing requirements. Alternatively, the department may self-576 insure any plan or plans contained in the state group insurance 577 program subject to approval based on actuarial soundness by the 578 Office of Insurance Regulation. The department may contract with 579 an insurance company or professional administrator qualified and 580 approved by the Office of Insurance Regulation to administer 581 such plan. Before entering into any contract, the department 582 shall advertise for competitive proposals, and such contract 583 shall be let upon the consideration of the benefits provided in relationship to the cost of such benefits. In the selection of a 584 third-party administrator determining which entity to contract 585 with, the department shall, at a minimum, consider: the entity's 586 587 previous experience and expertise in administering group

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588 insurance programs of the type it proposes to administer; the 589 entity's ability to specifically perform its contractual 590 obligations in this state and other governmental jurisdictions; 591 the entity's anticipated administrative costs and claims 592 experience; the entity's capability to adequately provide 593 service coverage and sufficient number of experienced and 594 qualified personnel in the areas of claims processing, 595 recordkeeping, and underwriting, as determined by the 596 department; the entity's accessibility to state employees and providers; the financial solvency of the entity, using accepted 597 business sector measures of financial performance. The 598 599 department may contract for medical services which will improve 600 the health or reduce medical costs for employees who participate 601 in the state group insurance plan.

(d) With respect to a state group health insurance plan,
be authorized to require copayments with respect to all
providers under the plan.

(e) Have authority to establish a voluntary program for
comprehensive health maintenance, which may include health
educational components and health appraisals.

(f) With respect to any contract with an insurance carrier or carriers or professional administrator entered into by the department, require that the state and the enrollees be held harmless and indemnified for any financial loss caused by the failure of the insurance carrier or professional administrator to comply with the terms of the contract.

(g) With respect to any contract with an insurance carrier
 or carriers, or professional administrator entered into by the

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616 department, require that the carrier or professional 617 administrator provide written notice to individual enrollees if 618 any payment due to any health care provider of the enrollee 619 remains unpaid beyond a period of time as specified in the 620 contract.

(h) Have authority to establish other voluntary programs
to be funded on a pretax contribution basis or on a posttax
contribution basis, as the department determines.

(i) Contract with a single custodian to provide services
necessary to implement and administer the health savings
accounts authorized in subsection (12).

Final decisions concerning enrollment, the existence of coverage, or covered benefits under the state group insurance program <u>may shall</u> not be delegated or deemed to have been delegated by the department.

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(8) COVERAGE FOR LEGISLATIVE MEMBERS AND EMPLOYEES.-

633 The Legislature may provide coverage for its members (a) 634 and employees under all or any part of the state group insurance 635 program; may provide coverage for its members and employees 636 under a legislative group insurance program in lieu of all or 637 any part of the state group insurance program; and, 638 notwithstanding the provisions of paragraph (4)(d)  $\frac{(4)(c)}{(a)}$ , may 639 assume the cost of any group insurance coverage provided to its 640 members and employees.

641 (13) FLORIDA STATE EMPLOYEE WELLNESS COUNCIL. 642 (a) There is created within the department the Florida
 643 State Employee Wellness Council.

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644 (b) The council shall be an advisory body to the 645 department to provide health education information to employees 646 and to assist the department in developing minimum benefits for 647 all health care providers when providing age-based and gender-648 based wellness benefits. 649 (c) The council shall be composed of nine members 650 appointed by the Governor. When making appointments to the 651 council, the Covernor shall appoint persons who are residents of 652 the state and who are highly knowledgeable concerning, active 653 in, and recognized leaders in the health and medical field, at 654 least one of whom must be an employee of the state. Council 655 members shall equitably represent the broadest spectrum of the 656 health industry and the geographic areas of the state. Not more 657 than one member of the council may be from any one company, 658 organization, or association. 659 (d) 1. Council members shall be appointed to 4-year terms, 660 except that the initial terms shall be staggered. The Governor 661 shall appoint three members to 2-year terms, three members to 3-662 year terms, and three members to 4-year terms. 663 2. A member's absence from three consecutive meetings 664 shall result in his or her automatic removal from the council. A 665 vacancy on the council shall be filled for the remainder of the 666 unexpired term. 667 (c) The council shall annually elect from its membership 668 one member to serve as chair of the council and one member to serve as vice chair. 669 (f) The first meeting of the council shall be called by 670 671 the chair not more than 60 days after the council members are Page 24 of 28

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672	appointed by the Governor. The council shall thereafter meet at
673	least once quarterly and may meet more often as necessary. The
674	department shall provide staff assistance to the council which
675	shall include, but not be limited to, keeping records of the
676	proceedings of the council and serving as custodian of all
677	books, documents, and papers filed with the council.
678	(g) A majority of the members of the council constitutes a
679	<del>quorum.</del>
680	(h) Members of the council shall serve without
681	compensation, but are entitled to reimbursement for per diem and
682	travel expenses as provided in s. 112.061 while performing their
683	duties.
684	(i) The council shall:
685	1. Work to encourage participation in wellness programs by
686	state employees. The council may prepare informational programs
687	and brochures for state agencies and employees.
688	2. In consultation with the department, develop standards
689	and criteria for age-based and gender-based wellness programs.
690	Section 2. Section 110.12303, Florida Statutes, is created
691	to read:
692	110.12303 Independent benefits consultant
693	(1) The department shall competitively procure an
694	independent benefits consultant.
695	(2) The independent benefits consultant may not:
696	(a) Be owned or controlled by an HMO or insurer.
697	(b) Have an ownership interest in an HMO or insurer.
698	(c) Have a direct or indirect financial interest in an HMO
699	or insurer.

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700	(3) The independent benefits consultant must have
701	substantial experience in the design and administration of
702	employee benefit programs for large employers and public
703	employers, including experience administering plans that qualify
704	as cafeteria plans pursuant to s. 125 of the Internal Revenue
705	Code.
706	(4) The independent benefits consultant shall:
707	(a) Provide an ongoing assessment of trends in benefits
708	and employer-sponsored insurance that affect the state group
709	insurance program.
710	(b) Conduct comprehensive analysis of the state group
711	insurance program, including available benefits, coverage
712	options, and claims experience.
713	(c) Evaluate designs for the state group insurance
714	program, including a full flex cafeteria plan, an employer-
715	sponsored multicarrier exchange plan, and alternatives to and
716	variations of these designs.
717	(d) Identify and establish appropriate adjustment
718	procedures necessary to respond to any risk segmentation that
719	may occur when increased choices are offered to employees.
720	(e) Submit recommendations for any modifications to the
721	state group insurance program no later than January 1 of each
722	year.
723	(f) Assist the department in establishing a transition
724	plan for assuming the responsibilities described in subsection
725	<u>(5).</u>
726	(g) Develop a plan to convert the state group insurance
727	program to a defined contribution plan. The plan shall be
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728	submitted to the Legislature by January 1, 2013, and include
729	recommendations for:
730	1. An implementation timeline for conversion as of the
731	2014 plan year.
732	2. Employer and employee contribution policies, including
733	provisions that reward and incentivize not using tobacco and
734	other healthy lifestyle choices.
735	3. Steps necessary for maintaining or improving total
736	employee compensation levels when a transition to a defined
737	contribution plan is initiated.
738	4. Establishing an employment-based benefits exchange, or
739	implementing a full flex cafeteria plan to provide a variety of
740	diverse benefit options, including, but not limited to, multiple
741	health plans offering a wide variety of benefit levels and
742	benefit options within the state group insurance program.
743	5. Submission of any needed plan revisions for federal
744	review.
745	(h) Subject to approval by the Legislature, direct and
746	implement the plan described in paragraph (g).
747	(5) Notwithstanding s. 110.123 and beginning no later than
748	the 2014 plan year, the independent benefits consultant shall:
749	(a) Assist the department in managing the state group
750	insurance program, including negotiation and supervision of
751	contracts and other administrative functions as may be
752	necessary.
753	(b) If the Legislature authorizes the creation of a state
754	employee benefits exchange, certify health insurance plans,

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755 health maintenance organizations, and other providers eligible 756 to participate. 757 (c) If the Legislature authorizes the implementation of a 758 full flex cafeteria plan, assist the department with the 759 procurement process and conducting the contract negotiations 760 with providers that are necessary for their participation in 761 defined service areas. 762 (d) Subject to approval of the Legislature, develop and 763 implement wellness initiatives for enrollees. 764 (e) Provide enrollee education and decision support tools, 765 including an online interface, to assist enrollees in choosing 766 benefit plans that best suit their individual needs. (f) Assist the department in ensuring compliance with 767 768 applicable federal and state regulations. 769 (g) Before the transition to a defined contribution plan, 770 assist the department in monitoring the adequacy of funding and 771 reserves for the state self-insured plan. 772 Section 3. This act shall take effect upon becoming a law.

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