

1 A bill to be entitled
2 An act relating to quality improvement initiatives for
3 entities regulated by the Agency for Health Care
4 Administration; amending s. 394.4574, F.S.; providing
5 responsibilities of the Department of Children and
6 Family Services and mental health service providers
7 for mental health residents who reside in assisted
8 living facilities; directing the agency to impose
9 contract penalties on Medicaid prepaid health plans
10 under specified circumstances; directing the
11 department to impose contract penalties on mental
12 health service providers under specified
13 circumstances; directing the department and the agency
14 to enter into an interagency agreement for the
15 enforcement of their respective responsibilities and
16 procedures related thereto; amending s. 395.002, F.S.;
17 revising the definition of the term "accrediting
18 organizations"; amending s. 395.1051, F.S.; requiring
19 a hospital to provide notice to all obstetrical
20 physicians with privileges at that hospital within a
21 specified period of time before the hospital closes an
22 obstetrics department or ceases to provide obstetrical
23 services; amending s. 395.1055, F.S.; revising
24 provisions relating to agency rules regarding
25 standards for infection control, housekeeping, and
26 sanitary conditions in a hospital; requiring
27 housekeeping and sanitation staff to employ and
28 document compliance with specified cleaning and

29 | disinfecting procedures; authorizing imposition of
30 | administrative fines for noncompliance; amending s.
31 | 400.0078, F.S.; requiring specified information
32 | regarding the confidentiality of complaints to the
33 | State Long-Term Care Ombudsman Program to be provided
34 | to residents of a long-term care facility upon
35 | admission to the facility; amending s. 408.05, F.S.;
36 | directing the agency to collect, compile, analyze, and
37 | distribute specified health care information for
38 | specified uses; providing for the agency to release
39 | data necessary for the administration of the Medicaid
40 | program to quality improvement collaboratives for
41 | specified purposes; amending s. 408.802, F.S.;
42 | providing that the provisions of part II of ch. 408,
43 | F.S., the Health Care Licensing Procedures Act, apply
44 | to assisted living facility administrators; amending
45 | s. 408.820, F.S.; exempting assisted living facility
46 | administrators from specified provisions of part II of
47 | ch. 408, F.S., the Health Care Licensing Procedures
48 | Act; amending s. 409.212, F.S.; increasing a
49 | limitation on additional supplementation a person who
50 | receives optional supplementation may receive;
51 | creating s. 409.986, F.S.; providing definitions;
52 | directing the agency to establish and implement
53 | methodologies to adjust Medicaid rates for hospitals,
54 | nursing homes, and managed care plans; providing
55 | criteria for and limits on the amount of Medicaid
56 | payment rate adjustments; directing the agency to seek

57 federal approval to implement a performance payment
58 system; providing for implementation of the system in
59 fiscal year 2015-2016; authorizing the agency to
60 appoint a technical advisory panel; providing
61 applicability of the performance payment system to
62 general hospitals, skilled nursing facilities, and
63 managed care plans and providing criteria therefor;
64 amending s. 415.1034, F.S.; providing that specified
65 persons who have regulatory responsibilities over or
66 provide services to persons residing in certain
67 facilities must report suspected incidents of abuse to
68 the central abuse hotline; amending s. 429.02, F.S.;
69 revising definitions applicable to the Assisted Living
70 Facilities Act; amending s. 429.07, F.S.; requiring
71 that an assisted living facility be under the
72 management of a licensed assisted living facility
73 administrator; providing for a reduced number of
74 monitoring visits for an assisted living facility that
75 is licensed to provide extended congregate care
76 services under specified circumstances; providing for
77 a reduced number of monitoring visits for an assisted
78 living facility that is licensed to provide limited
79 nursing services under specified circumstances;
80 amending s. 429.075, F.S.; providing additional
81 requirements for a limited mental health license;
82 removing specified assisted living facility
83 requirements; authorizing a training provider to
84 charge a fee for the training required of facility

85 administrators and staff; revising provisions for
86 application for a limited mental health license;
87 creating s. 429.0751, F.S.; providing requirements for
88 an assisted living facility that has mental health
89 residents; requiring the assisted living facility to
90 enter into a cooperative agreement with a mental
91 health care service provider; providing for the
92 development of a community living support plan;
93 specifying who may have access to the plan; requiring
94 documentation of mental health resident assessments;
95 amending s. 429.178, F.S.; conforming cross-
96 references; amending s. 429.19, F.S.; providing fines
97 and penalties for specified violations by an assisted
98 living facility; amending s. 429.195, F.S.; revising
99 applicability of prohibitions on rebates provided by
100 an assisted living facility for certain referrals;
101 amending s. 817.505, F.S.; providing an exception from
102 prohibitions relating to patient brokering; creating
103 s. 429.231, F.S.; directing the Department of Elderly
104 Affairs to create an advisory council to review the
105 facts and circumstances of unexpected deaths in
106 assisted living facilities and of elopements that
107 result in harm to a resident; providing duties;
108 providing for appointment and terms of members;
109 providing for meetings; requiring a report; providing
110 for per diem and travel expenses; amending s. 429.34,
111 F.S.; providing a schedule for the inspection of
112 assisted living facilities; providing exceptions;

113 providing for fees for additional inspections after
114 specified violations; creating s. 429.50, F.S.;
115 prohibiting a person from performing the duties of an
116 assisted living facility administrator without a
117 license; providing qualifications for licensure;
118 providing requirements for the issuance of assisted
119 living facility administrator certifications;
120 providing agency responsibilities; providing
121 exceptions; providing license and license renewal
122 fees; providing grounds for revocation or denial of
123 licensure; providing rulemaking authority; authorizing
124 the agency to issue a temporary license to an assisted
125 living facility administrator under certain conditions
126 and for a specified period of time; amending s.
127 429.52, F.S.; providing training, competency testing,
128 and continuing education requirements for assisted
129 living facility administrators and license applicants;
130 specifying entities that may provide training;
131 providing a definition; requiring assisted living
132 facility trainers to keep certain training records and
133 submit those records to the agency; providing
134 rulemaking authority; amending s. 429.54, F.S.;
135 requiring the Agency for Health Care Administration,
136 the Department of Elderly Affairs, the Department of
137 Children and Family Services, and the Agency for
138 Persons with Disabilities to develop or modify
139 electronic information systems and other systems to
140 ensure efficient communication regarding regulation of

141 assisted living facilities, subject to the
142 availability of funds; providing an appropriation and
143 authorizing positions; providing effective dates.

144

145 Be It Enacted by the Legislature of the State of Florida:

146

147 Section 1. Section 394.4574, Florida Statutes, is amended
148 to read:

149 394.4574 Department responsibilities for a mental health
150 resident who resides in an assisted living facility ~~that holds a~~
151 ~~limited mental health license.~~

152 (1) The term "mental health resident," for purposes of
153 this section, means an individual who receives social security
154 disability income due to a mental disorder as determined by the
155 Social Security Administration or receives supplemental security
156 income due to a mental disorder as determined by the Social
157 Security Administration and receives optional state
158 supplementation.

159 (2) The department must ensure that:

160 (a) A mental health resident has been assessed by a
161 psychiatrist, clinical psychologist, clinical social worker, or
162 psychiatric nurse, or an individual who is supervised by one of
163 these professionals, and determined to be appropriate to reside
164 in an assisted living facility. The documentation must be
165 provided to the administrator of the facility within 30 days
166 after the mental health resident has been admitted to the
167 facility. An evaluation completed upon discharge from a state
168 mental hospital meets the requirements of this subsection

169 related to appropriateness for placement as a mental health
170 resident if it was completed within 90 days prior to admission
171 to the facility.

172 (b) A cooperative agreement, as required in s. 429.0751
173 ~~429.075~~, is developed between the mental health care services
174 provider that serves a mental health resident and ~~the~~
175 ~~administrator of the assisted living facility with a limited~~
176 ~~mental health license~~ in which the mental health resident is
177 living. ~~Any entity that provides Medicaid prepaid health plan~~
178 ~~services shall ensure the appropriate coordination of health~~
179 ~~care services with an assisted living facility in cases where a~~
180 ~~Medicaid recipient is both a member of the entity's prepaid~~
181 ~~health plan and a resident of the assisted living facility. If~~
182 ~~the entity is at risk for Medicaid targeted case management and~~
183 ~~behavioral health services, the entity shall inform the assisted~~
184 ~~living facility of the procedures to follow should an emergent~~
185 ~~condition arise.~~

186 (c) The community living support plan, as defined in s.
187 429.02, has been prepared by a mental health resident and a
188 mental health case manager of that resident in consultation with
189 the administrator of the facility or the administrator's
190 designee. The plan must be provided to the administrator of the
191 assisted living facility ~~with a limited mental health license~~ in
192 which the mental health resident lives. The support plan and the
193 agreement may be in one document.

194 (d) The assisted living facility ~~with a limited mental~~
195 ~~health license~~ is provided with documentation that the
196 individual meets the definition of a mental health resident.

197 (e) The mental health services provider assign~~s~~ a case
 198 manager to each mental health resident who lives in an assisted
 199 living facility ~~with a limited mental health license~~. The case
 200 manager is responsible for coordinating the development of and
 201 implementation of the community living support plan defined in
 202 s. 429.02. The plan must be updated as needed, but at least
 203 annually, to ensure that the ongoing needs of the residents are
 204 addressed.

205
 206 The department shall adopt rules to implement the community
 207 living support plans and cooperative agreements established
 208 under this section.

209 (3) A Medicaid prepaid health plan shall ensure the
 210 appropriate coordination of health care services with an
 211 assisted living facility when a Medicaid recipient is both a
 212 member of the entity's prepaid health plan and a resident of the
 213 assisted living facility. If the Medicaid prepaid health plan is
 214 responsible for Medicaid-targeted case management and behavioral
 215 health services, the plan shall inform the assisted living
 216 facility of the procedures to follow when an emergent condition
 217 arises.

218 (4) The department shall include in contracts with mental
 219 health service providers provisions that require the service
 220 provider to assign a case manager for a mental health resident,
 221 prepare a community living support plan, enter into a
 222 cooperative agreement with the assisted living facility, and
 223 otherwise comply with the provisions of this section. The
 224 department shall establish and impose contract penalties for

225 mental health service providers under contract with the
 226 department that fail to comply with this section.

227 (5) The Agency for Health Care Administration shall
 228 include in contracts with Medicaid prepaid health plans
 229 provisions that require the mental health service provider to
 230 prepare a community living support plan, enter into a
 231 cooperative agreement with the assisted living facility, and
 232 otherwise comply with the provisions of this section. The agency
 233 shall also establish and impose contract penalties for Medicaid
 234 prepaid health plans that fail to comply with this section.

235 (6) The department shall enter into an interagency
 236 agreement with the Agency for Health Care Administration that
 237 delineates their respective responsibilities and procedures for
 238 enforcing the requirements of this section with respect to
 239 assisted living facilities and mental health service providers.

240 (7)-(3) The Secretary of Children and Family Services, in
 241 consultation with the Agency for Health Care Administration,
 242 shall annually require each district administrator to develop,
 243 with community input, detailed plans that demonstrate how the
 244 district will ensure the provision of state-funded mental health
 245 and substance abuse treatment services to residents of assisted
 246 living facilities ~~that hold a limited mental health license.~~
 247 These plans must be consistent with the substance abuse and
 248 mental health district plan developed pursuant to s. 394.75 and
 249 must address case management services; access to consumer-
 250 operated drop-in centers; access to services during evenings,
 251 weekends, and holidays; supervision of the clinical needs of the
 252 residents; and access to emergency psychiatric care.

253 Section 2. Subsection (1) of section 395.002, Florida
 254 Statutes, is amended to read:

255 395.002 Definitions.—As used in this chapter:

256 (1) "Accrediting organizations" means national
 257 accreditation organizations that are approved by the Centers for
 258 Medicare and Medicaid Services and whose standards incorporate
 259 comparable licensure regulations required by the state ~~the Joint~~
 260 ~~Commission on Accreditation of Healthcare Organizations, the~~
 261 ~~American Osteopathic Association, the Commission on~~
 262 ~~Accreditation of Rehabilitation Facilities, and the~~
 263 ~~Accreditation Association for Ambulatory Health Care, Inc.~~

264 Section 3. Section 395.1051, Florida Statutes, is amended
 265 to read:

266 395.1051 Duty to notify ~~patients~~.—

267 (1) An appropriately trained person designated by each
 268 licensed facility shall inform each patient, or an individual
 269 identified pursuant to s. 765.401(1), in person about adverse
 270 incidents that result in serious harm to the patient.
 271 Notification of outcomes of care that result in harm to the
 272 patient under this section does ~~shall~~ not constitute an
 273 acknowledgment or admission of liability and may not, ~~nor can it~~
 274 be introduced as evidence.

275 (2) A hospital must provide notice to all obstetrical
 276 physicians with privileges at the hospital at least 120 days
 277 before the hospital closes an obstetrics department or ceases to
 278 provide obstetrical services.

279 Section 4. Paragraph (b) of subsection (1) of section
 280 395.1055, Florida Statutes, is amended to read:

281 395.1055 Rules and enforcement.—

282 (1) The agency shall adopt rules pursuant to ss.
 283 120.536(1) and 120.54 to implement the provisions of this part,
 284 which shall include reasonable and fair minimum standards for
 285 ensuring that:

286 (b) Infection control, housekeeping, sanitary conditions,
 287 and medical record procedures that will adequately protect
 288 patient care and safety are established and implemented. These
 289 procedures shall require housekeeping and sanitation staff to
 290 wear masks and gloves when cleaning patient rooms, to disinfect
 291 environmental surfaces in patient rooms in accordance with the
 292 time instructions on the label of the disinfectant used by the
 293 hospital, and to document compliance with this paragraph. The
 294 agency may impose an administrative fine for each day that a
 295 violation of this paragraph occurs.

296 Section 5. Subsection (2) of section 400.0078, Florida
 297 Statutes, is amended to read:

298 400.0078 Citizen access to State Long-Term Care Ombudsman
 299 Program services.—

300 ~~(2) Every resident or representative of a resident shall~~
 301 ~~receive,~~ Upon admission to a long-term care facility, each
 302 resident or representative of a resident must receive
 303 information regarding:

304 (a)1. The purpose of the State Long-Term Care Ombudsman
 305 Program;~~;~~

306 2. The statewide toll-free telephone number for receiving
 307 complaints;~~;~~

308 3. The residents rights under s. 429.28, including

309 information that retaliatory action cannot be taken against a
 310 resident for presenting grievances or for exercising any other
 311 of these rights; and

312 4. Other relevant information regarding how to contact the
 313 program.

314 (b) Residents or their representatives must be furnished
 315 additional copies of this information upon request.

316 Section 6. Subsection (3) of section 408.05, Florida
 317 Statutes, is amended to read:

318 408.05 Florida Center for Health Information and Policy
 319 Analysis.—

320 (3) COMPREHENSIVE HEALTH INFORMATION SYSTEM.—The agency
 321 shall collect, compile, analyze, and distribute ~~In order to~~
 322 ~~produce comparable and uniform~~ health information and
 323 statistics. Such information shall be used for developing the
 324 ~~development of~~ policy recommendations, evaluating program and
 325 provider performance, and facilitating the independent and
 326 collaborative quality improvement activities of providers,
 327 payors, and others involved in the delivery of health services.

328 The agency shall perform the following functions:

329 (a) Coordinate the activities of state agencies involved
 330 in the design and implementation of the comprehensive health
 331 information system.

332 (b) Undertake research, development, and evaluation
 333 respecting the comprehensive health information system.

334 (c) Review the statistical activities of state agencies to
 335 ensure that they are consistent with the comprehensive health
 336 information system.

337 (d) Develop written agreements with local, state, and
338 federal agencies for the sharing of health-care-related data or
339 using the facilities and services of such agencies. State
340 agencies, local health councils, and other agencies under state
341 contract shall assist the center in obtaining, compiling, and
342 transferring health-care-related data maintained by state and
343 local agencies. Written agreements must specify the types,
344 methods, and periodicity of data exchanges and specify the types
345 of data that will be transferred to the center.

346 (e) Establish by rule the types of data collected,
347 compiled, processed, used, or shared. Decisions regarding center
348 data sets should be made based on consultation with the State
349 Consumer Health Information and Policy Advisory Council and
350 other public and private users regarding the types of data which
351 should be collected and their uses. The center shall establish
352 standardized means for collecting health information and
353 statistics under laws and rules administered by the agency.

354 (f) Establish minimum health-care-related data sets which
355 are necessary on a continuing basis to fulfill the collection
356 requirements of the center and which shall be used by state
357 agencies in collecting and compiling health-care-related data.
358 The agency shall periodically review ongoing health care data
359 collections of the Department of Health and other state agencies
360 to determine if the collections are being conducted in
361 accordance with the established minimum sets of data.

362 (g) Establish advisory standards to ensure the quality of
363 health statistical and epidemiological data collection,
364 processing, and analysis by local, state, and private

365 organizations.

366 (h) Prescribe standards for the publication of health-
367 care-related data reported pursuant to this section which ensure
368 the reporting of accurate, valid, reliable, complete, and
369 comparable data. Such standards should include advisory warnings
370 to users of the data regarding the status and quality of any
371 data reported by or available from the center.

372 (i) Prescribe standards for the maintenance and
373 preservation of the center's data. This should include methods
374 for archiving data, retrieval of archived data, and data editing
375 and verification.

376 (j) Ensure that strict quality control measures are
377 maintained for the dissemination of data through publications,
378 studies, or user requests.

379 (k) Develop, in conjunction with the State Consumer Health
380 Information and Policy Advisory Council, and implement a long-
381 range plan for making available health care quality measures and
382 financial data that will allow consumers to compare health care
383 services. The health care quality measures and financial data
384 the agency must make available shall include, but is not limited
385 to, pharmaceuticals, physicians, health care facilities, and
386 health plans and managed care entities. The agency shall update
387 the plan and report on the status of its implementation
388 annually. The agency shall also make the plan and status report
389 available to the public on its Internet website. As part of the
390 plan, the agency shall identify the process and timeframes for
391 implementation, any barriers to implementation, and
392 recommendations of changes in the law that may be enacted by the

393 Legislature to eliminate the barriers. As preliminary elements
 394 of the plan, the agency shall:

395 1. Make available patient-safety indicators, inpatient
 396 quality indicators, and performance outcome and patient charge
 397 data collected from health care facilities pursuant to s.
 398 408.061(1)(a) and (2). The terms "patient-safety indicators" and
 399 "inpatient quality indicators" shall be as defined by the
 400 Centers for Medicare and Medicaid Services, the National Quality
 401 Forum, the Joint Commission ~~on Accreditation of Healthcare~~
 402 ~~Organizations~~, the Agency for Healthcare Research and Quality,
 403 the Centers for Disease Control and Prevention, or a similar
 404 national entity that establishes standards to measure the
 405 performance of health care providers, or by other states. The
 406 agency shall determine which conditions, procedures, health care
 407 quality measures, and patient charge data to disclose based upon
 408 input from the council. When determining which conditions and
 409 procedures are to be disclosed, the council and the agency shall
 410 consider variation in costs, variation in outcomes, and
 411 magnitude of variations and other relevant information. When
 412 determining which health care quality measures to disclose, the
 413 agency:

414 a. Shall consider such factors as volume of cases; average
 415 patient charges; average length of stay; complication rates;
 416 mortality rates; and infection rates, among others, which shall
 417 be adjusted for case mix and severity, if applicable.

418 b. May consider such additional measures that are adopted
 419 by the Centers for Medicare and Medicaid Studies, National
 420 Quality Forum, the Joint Commission ~~on Accreditation of~~

421 ~~Healthcare Organizations~~, the Agency for Healthcare Research and
422 Quality, Centers for Disease Control and Prevention, or a
423 similar national entity that establishes standards to measure
424 the performance of health care providers, or by other states.

425
426 When determining which patient charge data to disclose, the
427 agency shall include such measures as the average of
428 undiscounted charges on frequently performed procedures and
429 preventive diagnostic procedures, the range of procedure charges
430 from highest to lowest, average net revenue per adjusted patient
431 day, average cost per adjusted patient day, and average cost per
432 admission, among others.

433 2. Make available performance measures, benefit design,
434 and premium cost data from health plans licensed pursuant to
435 chapter 627 or chapter 641. The agency shall determine which
436 health care quality measures and member and subscriber cost data
437 to disclose, based upon input from the council. When determining
438 which data to disclose, the agency shall consider information
439 that may be required by either individual or group purchasers to
440 assess the value of the product, which may include membership
441 satisfaction, quality of care, current enrollment or membership,
442 coverage areas, accreditation status, premium costs, plan costs,
443 premium increases, range of benefits, copayments and
444 deductibles, accuracy and speed of claims payment, credentials
445 of physicians, number of providers, names of network providers,
446 and hospitals in the network. Health plans shall make available
447 to the agency any such data or information that is not currently
448 reported to the agency or the office.

449 3. Determine the method and format for public disclosure
450 of data reported pursuant to this paragraph. The agency shall
451 make its determination based upon input from the State Consumer
452 Health Information and Policy Advisory Council. At a minimum,
453 the data shall be made available on the agency's Internet
454 website in a manner that allows consumers to conduct an
455 interactive search that allows them to view and compare the
456 information for specific providers. The website must include
457 such additional information as is determined necessary to ensure
458 that the website enhances informed decisionmaking among
459 consumers and health care purchasers, which shall include, at a
460 minimum, appropriate guidance on how to use the data and an
461 explanation of why the data may vary from provider to provider.

462 4. Publish on its website undiscounted charges for no
463 fewer than 150 of the most commonly performed adult and
464 pediatric procedures, including outpatient, inpatient,
465 diagnostic, and preventative procedures.

466 (1) Assist quality improvement collaboratives by releasing
467 information to the providers, payors, or entities representing
468 and working on behalf of providers and payors. The agency shall
469 release such data, which is deemed necessary for the
470 administration of the Medicaid program, to quality improvement
471 collaboratives for evaluation of the incidence of potentially
472 preventable events.

473 Section 7. Subsection (31) is added to section 408.802,
474 Florida Statutes, to read:

475 408.802 Applicability.—The provisions of this part apply
476 to the provision of services that require licensure as defined

477 in this part and to the following entities licensed, registered,
 478 or certified by the agency, as described in chapters 112, 383,
 479 390, 394, 395, 400, 429, 440, 483, and 765:

480 (31) Assisted living facility administrators, as provided
 481 under part I of chapter 429.

482 Section 8. Subsection (29) is added to section 408.820,
 483 Florida Statutes, to read:

484 408.820 Exemptions.—Except as prescribed in authorizing
 485 statutes, the following exemptions shall apply to specified
 486 requirements of this part:

487 (29) Assisted living facility administrators, as provided
 488 under part I of chapter 429, are exempt from ss. 408.806(7),
 489 408.810(4)-(10), and 408.811.

490 Section 9. Paragraph (c) of subsection (4) of section
 491 409.212, Florida Statutes, is amended to read:

492 409.212 Optional supplementation.—

493 (4) In addition to the amount of optional supplementation
 494 provided by the state, a person may receive additional
 495 supplementation from third parties to contribute to his or her
 496 cost of care. Additional supplementation may be provided under
 497 the following conditions:

498 (c) The additional supplementation shall not exceed four
 499 ~~two~~ times the provider rate recognized under the optional state
 500 supplementation program.

501 Section 10. Section 409.986, Florida Statutes, is created
 502 to read:

503 409.986 Quality adjustments to Medicaid rates.—

504 (1) As used in this section, the term:

505 (a) "Expected rate" means the risk-adjusted rate for each
506 provider that accounts for the severity of illness, diagnosis
507 related groups, and the age of a patient.

508 (b) "Hospital-acquired infections" means infections not
509 present and without evidence of incubation at the time of
510 admission to a hospital.

511 (c) "Observed rate" means the actual number for each
512 provider of potentially preventable events divided by the number
513 of cases in which potentially preventable events may have
514 occurred.

515 (d) "Potentially preventable admission" means an admission
516 of a person to a hospital that might have reasonably been
517 prevented with adequate access to ambulatory care or health care
518 coordination.

519 (e) "Potentially preventable ancillary service" means a
520 health care service provided or ordered by a physician or other
521 health care provider to supplement or support the evaluation or
522 treatment of a patient, including a diagnostic test, laboratory
523 test, therapy service, or radiology service, that may not be
524 reasonably necessary for the provision of quality health care or
525 treatment.

526 (f) "Potentially preventable complication" means a harmful
527 event or negative outcome with respect to a person, including an
528 infection or surgical complication, that:

- 529 1. Occurs after the person's admission to a hospital; and
530 2. May have resulted from the care, lack of care, or
531 treatment provided during the hospital stay rather than from a
532 natural progression of an underlying disease.

533 (g) "Potentially preventable emergency department visit"
534 means treatment of a person in a hospital emergency room or
535 freestanding emergency medical care facility for a condition
536 that does not require or should not have required emergency
537 medical attention because the condition can or could have been
538 treated or prevented by a physician or other health care
539 provider in a nonemergency setting.

540 (h) "Potentially preventable event" means a potentially
541 preventable admission, a potentially preventable ancillary
542 service, a potentially preventable complication, a potentially
543 preventable emergency department visit, a potentially
544 preventable readmission, or a combination of those events.

545 (i) "Potentially preventable readmission" means a return
546 hospitalization of a person within 15 days that may have
547 resulted from deficiencies in the care or treatment provided to
548 the person during a previous hospital stay or from deficiencies
549 in posthospital discharge followup. The term does not include a
550 hospital readmission necessitated by the occurrence of unrelated
551 events after the discharge. The term includes the readmission of
552 a person to a hospital for:

553 1. The same condition or procedure for which the person
554 was previously admitted;

555 2. An infection or other complication resulting from care
556 previously provided; or

557 3. A condition or procedure that indicates that a surgical
558 intervention performed during a previous admission was
559 unsuccessful in achieving the anticipated outcome.

560 (j) "Quality improvement collaboration" means a structured

561 process involving multiple providers and subject matter experts
562 to focus on a specific aspect of quality care in order to
563 analyze past performance and plan, implement, and evaluate
564 specific improvement methods.

565 (2) The agency shall establish and implement methodologies
566 to adjust Medicaid payment rates for hospitals, nursing homes,
567 and managed care plans based on evidence of improved patient
568 outcomes. Payment adjustments shall be dependent on
569 consideration of specific outcome measures for each provider
570 category, documented activities by providers to improve
571 performance, and evidence of significant improvement over time.
572 Measurement of outcomes shall include appropriate risk
573 adjustments, exclude cases that cannot be determined to be
574 preventable, and waive adjustments for providers with too few
575 cases to calculate reliable rates.

576 (a) Performance-based payment adjustments may be made up
577 to 1 percent of each qualified provider's rate for hospital
578 inpatient services, hospital outpatient services, nursing home
579 care, and the plan-specific capitation rate for prepaid health
580 plans. Adjustments for activities to improve performance may be
581 made up to 0.25 percent based on evidence of a provider's
582 engagement in activities specified in this section.

583 (b) Outcome measures shall be established for a base year,
584 which may be state fiscal year 2010-2011 or a more recent 12-
585 month period.

586 (3) Methodologies established pursuant to this section
587 shall use existing databases, including Medicaid claims,
588 encounter data compiled pursuant to s. 409.9122(14), and

589 hospital discharge data compiled pursuant to s. 408.061(1)(a).
590 To the extent possible, the agency shall use methods for
591 determining outcome measures in use by other payors.

592 (4) The agency shall seek any necessary federal approval
593 for the performance payment system and implement the system in
594 state fiscal year 2015-2016.

595 (5) The agency may appoint a technical advisory panel for
596 each provider category in order to solicit advice and
597 recommendations during the development and implementation of the
598 performance payment system.

599 (6) The performance payment system for hospitals shall
600 apply to general hospitals as defined in s. 395.002. The outcome
601 measures used to allocate positive payment adjustments shall
602 consist of one or more potentially preventable events such as
603 potentially preventable readmissions and potentially preventable
604 complications.

605 (a) For each 12-month period after the base year, the
606 agency shall determine the expected rate and the observed rate
607 for specific outcome indicators for each hospital. The
608 difference between the expected and observed rates shall be used
609 to establish a performance rate for each hospital. Hospitals
610 shall be ranked based on performance rates.

611 (b) For at least the first three rate-setting periods
612 after the performance payment system is implemented, a positive
613 payment adjustment shall be made to hospitals in the top 10
614 percentiles, based on their performance rates, and the 10
615 hospitals with the best year-to-year improvement among those
616 hospitals that did not rank in the top 10 percentiles. After the

617 third period of performance payment, the agency may replace the
618 criteria specified in this subsection with quantified benchmarks
619 for determining which providers qualify for positive payment
620 adjustments.

621 (c) Quality improvement activities that may earn positive
622 payment adjustments include:

623 1. Complying with requirements that reduce hospital-
624 acquired infections pursuant to s. 395.1055(1)(b); or

625 2. Actively engaging in a quality improvement
626 collaboration that focuses on reducing potentially preventable
627 admissions, potentially preventable readmissions, or hospital-
628 acquired infections.

629 (7) The performance payment system for skilled nursing
630 facilities shall apply to facilities licensed pursuant to part
631 II of chapter 400 with current Medicaid provider service
632 agreements. The agency, after consultation with the technical
633 advisory panel established in subsection (5), shall select
634 outcome measures to be used to allocate positive payment
635 adjustments. The outcome measures shall be consistent with the
636 federal Quality Assurance and Performance Improvement
637 requirements and include one or more of the following clinical
638 care areas: pressure sores, falls, or hospitalizations.

639 (a) For each 12-month period after the base year, the
640 agency shall determine the expected rate and the observed rate
641 for specific outcome indicators for each skilled nursing
642 facility. The difference between the expected and observed rates
643 shall be used to establish a performance rate for each skilled
644 nursing facility. Facilities shall be ranked based on

645 performance rates.

646 (b) For at least the first three rate-setting periods
647 after the performance payment system is implemented, a positive
648 payment adjustment shall be made to facilities in the top three
649 percentiles, based on their performance rates, and the 10
650 facilities with the best year-to-year improvement among
651 facilities that did not rank in the top three percentiles. After
652 the third period of performance payment, the agency may replace
653 the criteria specified in this subsection with quantified
654 benchmarks for determining which facilities qualify for positive
655 payment adjustments.

656 (c) Quality improvement activities that may earn positive
657 payment adjustments include:

658 1. Actively engaging in a comprehensive fall-prevention
659 program.

660 2. Actively engaging in a quality improvement
661 collaboration that focuses on reducing potentially preventable
662 hospital admissions or reducing the percentage of residents with
663 pressure ulcers that are new or worsened.

664 (8) A performance payment system shall apply to all
665 managed care plans. The outcome measures used to allocate
666 positive payment adjustments shall consist of one or more
667 potentially preventable events, such as potentially preventable
668 initial hospital admissions, potentially preventable emergency
669 department visits, or potentially preventable ancillary
670 services.

671 (a) For each 12-month period after the base year, the
672 agency shall determine the expected rate and the observed rate

673 for specific outcome indicators for each managed care plan. The
 674 difference between the expected and observed rates shall be used
 675 to establish a performance rate for each plan. Managed care
 676 plans shall be ranked based on performance rates.

677 (b) For at least the first three rate-setting periods
 678 after the performance payment system is implemented, a positive
 679 payment adjustment shall be made to the top 10 managed care
 680 plans. After the third period during which the performance
 681 payment system is implemented, the agency may replace the
 682 criteria specified in this subsection with quantified benchmarks
 683 for determining which plans qualify for positive payment
 684 adjustments.

685 (9) Payment adjustments made pursuant to this section may
 686 not result in expenditures that exceed the amounts appropriated
 687 in the General Appropriations Act for hospitals, nursing homes,
 688 and managed care plans.

689 Section 11. Paragraph (a) of subsection (1) of section
 690 415.1034, Florida Statutes, is amended to read:

691 415.1034 Mandatory reporting of abuse, neglect, or
 692 exploitation of vulnerable adults; mandatory reports of death.-

693 (1) MANDATORY REPORTING.-

694 (a) Any person, including, but not limited to, ~~any~~:

695 1. A physician, osteopathic physician, medical examiner,
 696 chiropractic physician, nurse, paramedic, emergency medical
 697 technician, or hospital personnel engaged in the admission,
 698 examination, care, or treatment of vulnerable adults;

699 2. A health professional or mental health professional
 700 other than one listed in subparagraph 1.;

701 3. A practitioner who relies solely on spiritual means for
702 healing;

703 4. Nursing home staff; assisted living facility staff;
704 adult day care center staff; adult family-care home staff;
705 social worker; or other professional adult care, residential, or
706 institutional staff;

707 5. A state, county, or municipal criminal justice employee
708 or law enforcement officer;

709 6. An employee of the Department of Business and
710 Professional Regulation conducting inspections of public lodging
711 establishments under s. 509.032;

712 7. A Florida advocacy council member or long-term care
713 ombudsman council member; ~~or~~

714 8. A bank, savings and loan, or credit union officer,
715 trustee, or employee; or

716 9. An employee or agent of a state or local agency who has
717 regulatory responsibilities over or who provides services to
718 persons residing in a state-licensed assisted living facility,

719
720 who knows, or has reasonable cause to suspect, that a vulnerable
721 adult has been or is being abused, neglected, or exploited must
722 ~~shall~~ immediately report such knowledge or suspicion to the
723 central abuse hotline.

724 Section 12. Subsections (7) and (8) of section 429.02,
725 Florida Statutes, are amended to read:

726 429.02 Definitions.—When used in this part, the term:

727 (7) "Community living support plan" means a written
728 document prepared by a mental health resident and the resident's

729 mental health case manager in consultation with the
730 administrator of an assisted living facility ~~with a limited~~
731 ~~mental health license~~ or the administrator's designee. A copy
732 must be provided to the administrator. The plan must include
733 information about the supports, services, and special needs of
734 the resident which enable the resident to live in the assisted
735 living facility and a method by which facility staff can
736 recognize and respond to the signs and symptoms particular to
737 that resident which indicate the need for professional services.

738 (8) "Cooperative agreement" means a written statement of
739 understanding between a mental health care provider and the
740 administrator of the assisted living facility ~~with a limited~~
741 ~~mental health license~~ in which a mental health resident is
742 living. The agreement must specify directions for accessing
743 emergency and after-hours care for the mental health resident. A
744 single cooperative agreement may service all mental health
745 residents who are clients of the same mental health care
746 provider.

747 Section 13. Subsection (1) and paragraphs (b) and (c) of
748 subsection (3) of section 429.07, Florida Statutes, are amended
749 to read:

750 429.07 License required; fee.—

751 (1) The requirements of part II of chapter 408 apply to
752 the provision of services that require licensure pursuant to
753 this part and part II of chapter 408 and to entities licensed by
754 or applying for such licensure from the agency pursuant to this
755 part. A license issued by the agency is required in order to
756 operate an assisted living facility in this state. Effective

757 July 1, 2013, an assisted living facility may not operate in
758 this state unless the facility is under the management of an
759 assisted living facility administrator licensed pursuant to s.
760 429.50.

761 (3) In addition to the requirements of s. 408.806, each
762 license granted by the agency must state the type of care for
763 which the license is granted. Licenses shall be issued for one
764 or more of the following categories of care: standard, extended
765 congregate care, limited nursing services, or limited mental
766 health.

767 (b) An extended congregate care license shall be issued to
768 facilities providing, directly or through contract, services
769 beyond those authorized in paragraph (a), including services
770 performed by persons licensed under part I of chapter 464 and
771 supportive services, as defined by rule, to persons who would
772 otherwise be disqualified from continued residence in a facility
773 licensed under this part.

774 1. In order for extended congregate care services to be
775 provided, the agency must first determine that all requirements
776 established in law and rule are met and must specifically
777 designate, on the facility's license, that such services may be
778 provided and whether the designation applies to all or part of
779 the facility. Such designation may be made at the time of
780 initial licensure or relicensure, or upon request in writing by
781 a licensee under this part and part II of chapter 408. The
782 notification of approval or the denial of the request shall be
783 made in accordance with part II of chapter 408. Existing
784 facilities qualifying to provide extended congregate care

785 services must have maintained a standard license and may not
 786 have been subject to administrative sanctions during the
 787 previous 2 years, or since initial licensure if the facility has
 788 been licensed for less than 2 years, for any of the following
 789 reasons:

- 790 a. A class I or class II violation;
- 791 b. Three or more repeat or recurring class III violations
 792 of identical or similar resident care standards from which a
 793 pattern of noncompliance is found by the agency;
- 794 c. Three or more class III violations that were not
 795 corrected in accordance with the corrective action plan approved
 796 by the agency;
- 797 d. Violation of resident care standards which results in
 798 requiring the facility to employ the services of a consultant
 799 pharmacist or consultant dietitian;
- 800 e. Denial, suspension, or revocation of a license for
 801 another facility licensed under this part in which the applicant
 802 for an extended congregate care license has at least 25 percent
 803 ownership interest; or
- 804 f. Imposition of a moratorium pursuant to this part or
 805 part II of chapter 408 or initiation of injunctive proceedings.

806 2. A facility that is licensed to provide extended
 807 congregate care services shall maintain a written progress
 808 report on each person who receives services which describes the
 809 type, amount, duration, scope, and outcome of services that are
 810 rendered and the general status of the resident's health. A
 811 registered nurse, or appropriate designee, representing the
 812 agency shall visit the facility at least once a year ~~quarterly~~

813 to monitor residents who are receiving extended congregate care
 814 services and to determine if the facility is in compliance with
 815 this part, part II of chapter 408, and relevant rules. One of
 816 the visits may be in conjunction with the regular survey. The
 817 monitoring visits may be provided through contractual
 818 arrangements with appropriate community agencies. A registered
 819 nurse shall serve as part of the team that inspects the
 820 facility. The agency may waive a ~~one of the required yearly~~
 821 ~~monitoring visit~~ visits for a facility that has been licensed
 822 for at least 24 months to provide extended congregate care
 823 services, if, during the inspection, the registered nurse
 824 determines that extended congregate care services are being
 825 provided appropriately, and if the facility has no:
 826 a. Class I or class II violations and no uncorrected class
 827 III violations;
 828 b. Citations for a licensure violation which resulted from
 829 referrals by the ombudsman to the agency; or
 830 c. Citation for a licensure violation which resulted from
 831 complaints to the agency. The agency must first consult with the
 832 long term care ombudsman council for the area in which the
 833 facility is located to determine if any complaints have been
 834 made and substantiated about the quality of services or care.
 835 ~~The agency may not waive one of the required yearly monitoring~~
 836 ~~visits if complaints have been made and substantiated.~~
 837 3. A facility that is licensed to provide extended
 838 congregate care services must:
 839 a. Demonstrate the capability to meet unanticipated
 840 resident service needs.

841 b. Offer a physical environment that promotes a homelike
 842 setting, provides for resident privacy, promotes resident
 843 independence, and allows sufficient congregate space as defined
 844 by rule.

845 c. Have sufficient staff available, taking into account
 846 the physical plant and firesafety features of the building, to
 847 assist with the evacuation of residents in an emergency.

848 d. Adopt and follow policies and procedures that maximize
 849 resident independence, dignity, choice, and decisionmaking to
 850 permit residents to age in place, so that moves due to changes
 851 in functional status are minimized or avoided.

852 e. Allow residents or, if applicable, a resident's
 853 representative, designee, surrogate, guardian, or attorney in
 854 fact to make a variety of personal choices, participate in
 855 developing service plans, and share responsibility in
 856 decisionmaking.

857 f. Implement the concept of managed risk.

858 g. Provide, directly or through contract, the services of
 859 a person licensed under part I of chapter 464.

860 h. In addition to the training mandated in s. 429.52,
 861 provide specialized training as defined by rule for facility
 862 staff.

863 4. A facility that is licensed to provide extended
 864 congregate care services is exempt from the criteria for
 865 continued residency set forth in rules adopted under s. 429.41.
 866 A licensed facility must adopt its own requirements within
 867 guidelines for continued residency set forth by rule. However,
 868 the facility may not serve residents who require 24-hour nursing

869 supervision. A licensed facility that provides extended
870 congregate care services must also provide each resident with a
871 written copy of facility policies governing admission and
872 retention.

873 5. The primary purpose of extended congregate care
874 services is to allow residents, as they become more impaired,
875 the option of remaining in a familiar setting from which they
876 would otherwise be disqualified for continued residency. A
877 facility licensed to provide extended congregate care services
878 may also admit an individual who exceeds the admission criteria
879 for a facility with a standard license, if the individual is
880 determined appropriate for admission to the extended congregate
881 care facility.

882 6. Before the admission of an individual to a facility
883 licensed to provide extended congregate care services, the
884 individual must undergo a medical examination as provided in s.
885 429.26(4) and the facility must develop a preliminary service
886 plan for the individual.

887 7. When a facility can no longer provide or arrange for
888 services in accordance with the resident's service plan and
889 needs and the facility's policy, the facility shall make
890 arrangements for relocating the person in accordance with s.
891 429.28(1)(k).

892 8. Failure to provide extended congregate care services
893 may result in denial of extended congregate care license
894 renewal.

895 (c) A limited nursing services license shall be issued to
896 a facility that provides services beyond those authorized in

897 paragraph (a) and as specified in this paragraph.

898 1. In order for limited nursing services to be provided in
899 a facility licensed under this part, the agency must first
900 determine that all requirements established in law and rule are
901 met and must specifically designate, on the facility's license,
902 that such services may be provided. Such designation may be made
903 at the time of initial licensure or relicensure, or upon request
904 in writing by a licensee under this part and part II of chapter
905 408. Notification of approval or denial of such request shall be
906 made in accordance with part II of chapter 408. Existing
907 facilities qualifying to provide limited nursing services shall
908 have maintained a standard license and may not have been subject
909 to administrative sanctions that affect the health, safety, and
910 welfare of residents for the previous 2 years or since initial
911 licensure if the facility has been licensed for less than 2
912 years.

913 2. Facilities that are licensed to provide limited nursing
914 services shall maintain a written progress report on each person
915 who receives such nursing services, which report describes the
916 type, amount, duration, scope, and outcome of services that are
917 rendered and the general status of the resident's health. A
918 registered nurse representing the agency shall visit such
919 facilities at least once ~~twice~~ a year to monitor residents who
920 are receiving limited nursing services and to determine if the
921 facility is in compliance with applicable provisions of this
922 part, part II of chapter 408, and related rules. The monitoring
923 visits may be provided through contractual arrangements with
924 appropriate community agencies. A registered nurse shall also

925 | serve as part of the team that inspects such facility. The
 926 | agency may waive a monitoring visit for a facility that has been
 927 | licensed for at least 24 months to provide limited nursing
 928 | services and if the facility has no:

929 | a. Class I or class II violations and no uncorrected class
 930 | III violations;

931 | b. Citations for a licensure violation which resulted from
 932 | referrals by the ombudsman to the agency; or

933 | c. Citation for a licensure violation which resulted from
 934 | complaints to the agency.

935 | 3. A person who receives limited nursing services under
 936 | this part must meet the admission criteria established by the
 937 | agency for assisted living facilities. When a resident no longer
 938 | meets the admission criteria for a facility licensed under this
 939 | part, arrangements for relocating the person shall be made in
 940 | accordance with s. 429.28(1)(k), unless the facility is licensed
 941 | to provide extended congregate care services.

942 | Section 14. Section 429.075, Florida Statutes, is amended
 943 | to read:

944 | 429.075 Limited mental health license.—In order to serve
 945 | three or more mental health residents, an assisted living
 946 | facility ~~that serves three or more mental health residents~~ must
 947 | obtain a limited mental health license.

948 | (1) To obtain a limited mental health license, a facility:

949 | (a) Must hold a standard license as an assisted living
 950 | facility; and

951 | (b) Must not have been subject to administrative sanctions
 952 | during the previous 2 years, or since initial licensure if the

953 assisted living facility has been licensed for less than 2
 954 years, for any of the following reasons:

955 1. One or more class I violations imposed by final agency
 956 action;

957 2. Three or more class II violations imposed by final
 958 agency action;

959 3. Ten or more class III violations that were not
 960 corrected in accordance with s. 408.811(4);

961 4. Denial, suspension, or revocation of a license for
 962 another assisted living facility licensed under this part in
 963 which the license applicant had at least a 25-percent ownership
 964 interest; or

965 5. Imposition of a moratorium pursuant to this part or
 966 part II of chapter 408 or initiation of injunctive proceedings.
 967 ~~any current uncorrected deficiencies or violations, and must~~
 968 ~~ensure that,~~

969 (2) Within 6 months after receiving a limited mental
 970 health license, the facility administrator and the staff of the
 971 facility who are in direct contact with mental health residents
 972 must complete training of no less than 6 hours related to their
 973 duties. This training shall be approved by the Department of
 974 Children and Family Services. A training provider may charge a
 975 reasonable fee for the training.

976 (3) Application for a limited mental health license ~~Such~~
 977 ~~designation~~ may be made at the time of initial licensure or
 978 relicensure or upon request in writing by a licensee under this
 979 part and part II of chapter 408. Notification of approval or
 980 denial of the license ~~such request~~ shall be made in accordance

981 with this part, part II of chapter 408, and applicable rules.
 982 ~~This training will be provided by or approved by the Department~~
 983 ~~of Children and Family Services.~~

984 (4)~~(2)~~ Facilities licensed to provide services to mental
 985 health residents shall provide appropriate supervision and
 986 staffing to provide for the health, safety, and welfare of such
 987 residents.

988 ~~(3) A facility that has a limited mental health license~~
 989 ~~must:~~

990 ~~(a) Have a copy of each mental health resident's community~~
 991 ~~living support plan and the cooperative agreement with the~~
 992 ~~mental health care services provider. The support plan and the~~
 993 ~~agreement may be combined.~~

994 ~~(b) Have documentation that is provided by the Department~~
 995 ~~of Children and Family Services that each mental health resident~~
 996 ~~has been assessed and determined to be able to live in the~~
 997 ~~community in an assisted living facility with a limited mental~~
 998 ~~health license.~~

999 ~~(c) Make the community living support plan available for~~
 1000 ~~inspection by the resident, the resident's legal guardian, the~~
 1001 ~~resident's health care surrogate, and other individuals who have~~
 1002 ~~a lawful basis for reviewing this document.~~

1003 ~~(d) Assist the mental health resident in carrying out the~~
 1004 ~~activities identified in the individual's community living~~
 1005 ~~support plan.~~

1006 ~~(4) A facility with a limited mental health license may~~
 1007 ~~enter into a cooperative agreement with a private mental health~~
 1008 ~~provider. For purposes of the limited mental health license, the~~

1009 ~~private mental health provider may act as the case manager.~~

1010 Section 15. Section 429.0751, Florida Statutes, is created
1011 to read:

1012 429.0751 Mental health residents.—An assisted living
1013 facility that has one or more mental health residents must:

1014 (1) Enter into a cooperative agreement with the mental
1015 health care service provider responsible for providing services
1016 to the mental health resident, including a mental health care
1017 service provider responsible for providing private pay services
1018 to the mental health resident, to ensure coordination of care.

1019 (2) Consult with the mental health case manager and the
1020 mental health resident in the development of a community living
1021 support plan and maintain a copy of each mental health
1022 resident's community living support plan.

1023 (3) Make the community living support plan available for
1024 inspection by the resident, the resident's legal guardian, the
1025 resident's health care surrogate, and other individuals who have
1026 a lawful basis for reviewing this document.

1027 (4) Assist the mental health resident in carrying out the
1028 activities identified in the individual's community living
1029 support plan.

1030 (5) Have documentation that is provided by the Department
1031 of Children and Family Services that each mental health resident
1032 has been assessed and determined to be able to live in the
1033 community in an assisted living facility.

1034 Section 16. Paragraphs (a) and (b) of subsection (2) of
1035 section 429.178, Florida Statutes, are amended to read:

1036 429.178 Special care for persons with Alzheimer's disease

1037 or other related disorders.—

1038 (2) (a) An individual who is employed by a facility that
 1039 provides special care for residents with Alzheimer's disease or
 1040 other related disorders, and who has regular contact with such
 1041 residents, must complete up to 4 hours of initial dementia-
 1042 specific training developed or approved by the department. The
 1043 training shall be completed within 3 months after beginning
 1044 employment and shall satisfy the core training requirements of
 1045 s. 429.52(2)(d) ~~429.52(2)(g)~~.

1046 (b) A direct caregiver who is employed by a facility that
 1047 provides special care for residents with Alzheimer's disease or
 1048 other related disorders, and who provides direct care to such
 1049 residents, must complete the required initial training and 4
 1050 additional hours of training developed or approved by the
 1051 department. The training shall be completed within 9 months
 1052 after beginning employment and shall satisfy the core training
 1053 requirements of s. 429.52(2)(d) ~~429.52(2)(g)~~.

1054 Section 17. Subsection (2) of section 429.19, Florida
 1055 Statutes, is amended to read:

1056 429.19 Violations; imposition of administrative fines;
 1057 grounds.—

1058 (2) Each violation of this part and adopted rules shall be
 1059 classified according to the nature of the violation and the
 1060 gravity of its probable effect on facility residents.

1061 (a) The agency shall indicate the classification on the
 1062 written notice of the violation as follows:

1063 1.(a) Class "I" violations are defined in s. 408.813. The
 1064 agency shall issue a citation regardless of correction. The

1065 agency shall impose an administrative fine for a cited class I
 1066 violation in an amount not less than \$5,000 and not exceeding
 1067 \$10,000 for each violation.

1068 2.~~(b)~~ Class "II" violations are defined in s. 408.813. The
 1069 agency may issue a citation regardless of correction. The agency
 1070 shall impose an administrative fine for a cited class II
 1071 violation in an amount not less than \$1,000 and not exceeding
 1072 \$5,000 for each violation.

1073 3.~~(e)~~ Class "III" violations are defined in s. 408.813.
 1074 The agency shall impose an administrative fine for a cited class
 1075 III violation in an amount not less than \$500 and not exceeding
 1076 \$1,000 for each violation.

1077 4.~~(d)~~ Class "IV" violations are defined in s. 408.813. The
 1078 agency shall impose an administrative fine for a cited class IV
 1079 violation in an amount not less than \$100 and not exceeding \$200
 1080 for each violation.

1081 (b) In lieu of the penalties provided in paragraph (a),
 1082 the agency shall impose a \$10,000 penalty for a violation that
 1083 results in the death of a resident.

1084 (c) Notwithstanding paragraph (a), if the assisted living
 1085 facility is cited for a class I or class II violation and within
 1086 24 months the facility is cited for another class I or class II
 1087 violation, the agency shall double the fine for the subsequent
 1088 violation if the violation is in the same class as the previous
 1089 violation.

1090 Section 18. Section 429.195, Florida Statutes, is amended
 1091 to read:

1092 429.195 Rebates prohibited; penalties.—

1093 (1) It is unlawful for any assisted living facility
 1094 licensed under this part to contract or promise to pay or
 1095 receive any commission, bonus, kickback, or rebate or engage in
 1096 any split-fee arrangement in any form whatsoever with any
 1097 person, health care provider, or health care facility as
 1098 provided in s. 817.505 ~~physician, surgeon, organization, agency,~~
 1099 ~~or person, either directly or indirectly, for residents referred~~
 1100 ~~to an assisted living facility licensed under this part. A~~
 1101 ~~facility may employ or contract with persons to market the~~
 1102 ~~facility, provided the employee or contract provider clearly~~
 1103 ~~indicates that he or she represents the facility. A person or~~
 1104 ~~agency independent of the facility may provide placement or~~
 1105 ~~referral services for a fee to individuals seeking assistance in~~
 1106 ~~finding a suitable facility; however, any fee paid for placement~~
 1107 ~~or referral services must be paid by the individual looking for~~
 1108 ~~a facility, not by the facility.~~

1109 (2) This section does not apply to:

1110 (a) Any individual employed by the assisted living
 1111 facility or with whom the facility contracts to market the
 1112 facility if the individual clearly indicates that he or she
 1113 works with or for the facility.

1114 (b) Payments by an assisted living facility to a referral
 1115 service that provides information, consultation, or referrals to
 1116 consumers to assist them in finding appropriate care or housing
 1117 options for seniors or disabled adults, if such referred
 1118 consumers are not Medicaid recipients.

1119 (c) A resident of an assisted living facility who refers
 1120 to the assisted living facility a friend, family member, or

1121 other individual with whom the resident has a personal
 1122 relationship, in which case the assisted living facility may
 1123 provide a monetary reward to the resident for making such
 1124 referral.

1125 ~~(3)(2)~~ A violation of this section shall be considered
 1126 patient brokering and is punishable as provided in s. 817.505.

1127 Section 19. Paragraph (j) is added to subsection (3) of
 1128 section 817.505, Florida Statutes, to read:

1129 817.505 Patient brokering prohibited; exceptions;
 1130 penalties.—

1131 (3) This section shall not apply to:

1132 (j) Any payment permitted under s. 429.195(2).

1133 Section 20. Section 429.231, Florida Statutes, is created
 1134 to read:

1135 429.231 Advisory council; membership; duties.—

1136 (1) The department shall establish an advisory council to
 1137 review the facts and circumstances of unexpected deaths in
 1138 assisted living facilities and of elopements that result in harm
 1139 to a resident. The purpose of this review is to:

1140 (a) Achieve a greater understanding of the causes and
 1141 contributing factors of the unexpected deaths and elopements.

1142 (b) Identify any gaps, deficiencies, or problems in the
 1143 delivery of services to the residents.

1144 (2) Based on the review, the advisory council shall make
 1145 recommendations for:

1146 (a) Industry best practices that could be used to prevent
 1147 unexpected deaths and elopements.

1148 (b) Training and educational requirements for employees

1149 and administrators of assisted living facilities.

1150 (c) Changes in the law, rules, or other policies to
 1151 prevent unexpected deaths and elopements.

1152 (3) The advisory council shall prepare an annual
 1153 statistical report on the incidence and causes of unexpected
 1154 deaths in assisted living facilities and of elopements that
 1155 result in harm to residents during the prior calendar year. The
 1156 advisory council shall submit a copy of the report by December
 1157 31 of each year to the Governor, the President of the Senate,
 1158 and the Speaker of the House of Representatives. The report may
 1159 make recommendations for state action, including specific
 1160 policy, procedural, regulatory, or statutory changes, and any
 1161 other recommended preventive action.

1162 (4) The advisory council shall consist of the following
 1163 members:

1164 (a) The Secretary of Elderly Affairs, or a designee, who
 1165 shall be the chair.

1166 (b) The Secretary of Health Care Administration, or a
 1167 designee.

1168 (c) The Secretary of Children and Family Services, or a
 1169 designee.

1170 (d) The State Long-Term Care Ombudsman, or a designee.

1171 (e) The following members, selected by the Governor:

1172 1. An owner or administrator of an assisted living
 1173 facility with fewer than 17 beds.

1174 2. An owner or administrator of an assisted living
 1175 facility with 17 or more beds.

1176 3. An owner or administrator of an assisted living

1177 facility with a limited mental health license.

1178 4. A representative from each of three statewide
 1179 associations that represent assisted living facilities.

1180 5. A resident of an assisted living facility.

1181 (5) The advisory council shall meet at the call of the
 1182 chair, but at least twice each calendar year. The chair may
 1183 appoint ad hoc committees as necessary to carry out the duties
 1184 of the council.

1185 (6) The members of the advisory council selected by the
 1186 Governor shall be appointed to staggered terms of office which
 1187 may not exceed 2 years. Members are eligible for reappointment.

1188 (7) Members of the advisory council shall serve without
 1189 compensation, but are entitled to reimbursement for per diem and
 1190 travel expenses incurred in the performance of their duties as
 1191 provided in s. 112.061 and to the extent that funds are
 1192 available.

1193 Section 21. Section 429.34, Florida Statutes, is amended
 1194 to read:

1195 429.34 Right of entry and inspection.—

1196 (1) In addition to the requirements of s. 408.811, any
 1197 duly designated officer or employee of the department, the
 1198 Department of Children and Family Services, the Medicaid Fraud
 1199 Control Unit of the Office of the Attorney General, the state or
 1200 local fire marshal, or a member of the state or local long-term
 1201 care ombudsman council may ~~shall have the right to~~ enter
 1202 unannounced upon and into the premises of any facility licensed
 1203 pursuant to this part in order to determine the state of
 1204 compliance with ~~the provisions of~~ this part, part II of chapter

1205 408, and applicable rules. Data collected by the state or local
 1206 long-term care ombudsman councils or the state or local advocacy
 1207 councils may be used by the agency in investigations involving
 1208 violations of regulatory standards.

1209 (2) In accordance with s. 408.811, every 24 months the
 1210 agency shall conduct at least one unannounced inspection to
 1211 determine compliance with this part, part II of chapter 408, and
 1212 applicable rules. If the assisted living facility is accredited
 1213 by the Joint Commission, the Council on Accreditation, or the
 1214 Commission on Accreditation of Rehabilitation Facilities, the
 1215 agency may conduct inspections less frequently, but in no event
 1216 less than once every 5 years.

1217 (a) Two additional inspections shall be conducted every 6
 1218 months for the next year if the assisted living facility has
 1219 been cited for a class I violation or two or more class II
 1220 violations arising from separate inspections within a 60-day
 1221 period. In addition to any fines imposed on an assisted living
 1222 facility under s. 429.19, the agency shall assess a fee of \$69
 1223 per bed for each of the additional two inspections, not to
 1224 exceed \$12,000 per inspection.

1225 (b) The agency shall verify through subsequent inspections
 1226 that any violation identified during an inspection is corrected.
 1227 However, the agency may verify the correction of a class III or
 1228 class IV violation unrelated to resident rights or resident care
 1229 without reinspection if the facility submits adequate written
 1230 documentation that the violation has been corrected.

1231 Section 22. Section 429.50, Florida Statutes, is created
 1232 to read:

1233 429.50 Assisted living facility administrator;
 1234 qualifications; licensure; fees; continuing education.—

1235 (1) The requirements of part II of chapter 408 apply to
 1236 the provision of services that require licensure pursuant to
 1237 this section. Effective July 1, 2013, an assisted living
 1238 facility administrator must have a license issued by the agency.

1239 (2) To be eligible to be licensed as an assisted living
 1240 facility administrator, an applicant must provide proof of a
 1241 current and valid assisted living facility administrator
 1242 certification and complete background screening pursuant to s.
 1243 429.174.

1244 (3) Notwithstanding subsection (2), the agency may grant
 1245 an initial license to an applicant who:

1246 (a)1. Has been employed as an assisted living facility
 1247 administrator for 2 of the 5 years immediately preceding July 1,
 1248 2013, or who is employed as an assisted living facility
 1249 administrator on June 1, 2013;

1250 2. Is in compliance with the continuing education
 1251 requirements in this part;

1252 3. Within 2 years before the initial application for an
 1253 assisted living facility administrator license, has not been the
 1254 administrator of an assisted living facility when a Class I or
 1255 Class II violation occurred for which the facility was cited by
 1256 final agency action; and

1257 4. Has completed background screening pursuant to s.
 1258 429.174; or

1259 (b) Is licensed in accordance with part II of chapter 468,
 1260 is in compliance with the continuing education requirements in

1261 part II of chapter 468, and has completed background screening
 1262 pursuant to s. 429.174.

1263 (4) An assisted living facility administrator
 1264 certification must be issued by a third-party credentialing
 1265 entity under contract with the agency, and, for the initial
 1266 certification, the entity must certify that the individual:

1267 (a) Is at least 21 years old.

1268 (b) Has completed 30 hours of core training and 10 hours
 1269 of supplemental training as described in s. 429.52.

1270 (c) Has passed the competency test described in s. 429.52
 1271 with a minimum score of 80.

1272 (d) Has otherwise met the requirements of this part.

1273 (5) The agency shall contract with one or more third-party
 1274 credentialing entities for the purpose of certifying assisted
 1275 living facility administrators. A third-party credentialing
 1276 entity must be a nonprofit organization that has met nationally
 1277 recognized standards for developing and administering
 1278 professional certification programs. The contract must require
 1279 that a third-party credentialing entity:

1280 (a) Develop a competency test as described in s.
 1281 429.52(7).

1282 (b) Maintain an Internet-based database, accessible to the
 1283 public, of all persons holding an assisted living facility
 1284 administrator certification.

1285 (c) Require continuing education consistent with s. 429.52
 1286 and, at least, biennial certification renewal for persons
 1287 holding an assisted living facility administrator certification.

1288 (6) The license shall be renewed biennially.

1289 (7) The fees for licensure shall be \$150 for the initial
 1290 licensure and \$150 for each licensure renewal.

1291 (8) A licensed assisted living facility administrator must
 1292 complete continuing education described in s. 429.52 for a
 1293 minimum of 18 hours every 2 years.

1294 (9) The agency shall deny or revoke the license if the
 1295 applicant or licensee:

1296 (a) Was the assisted living facility administrator of
 1297 record for an assisted living facility licensed by the agency
 1298 under this chapter, part II of chapter 408, or applicable rules,
 1299 when the facility was cited for violations that resulted in
 1300 denial or revocation of a license; or

1301 (b) Has a final agency action for unlicensed activity
 1302 pursuant to this chapter, part II of chapter 408, or applicable
 1303 rules.

1304 (10) The agency may deny or revoke the license if the
 1305 applicant or licensee was the assisted living facility
 1306 administrator of record for an assisted living facility licensed
 1307 by the agency under this chapter, part II of chapter 408, or
 1308 applicable rules, when the facility was cited for violations
 1309 within the previous 3 years that resulted in a resident's death.

1310 (11) The agency may adopt rules as necessary to administer
 1311 this section.

1312 Section 23. For the purpose of staggering license
 1313 expiration dates, the Agency for Health Care Administration may
 1314 issue a license for less than a 2-year period for assisted
 1315 living facility administrator licensure as authorized in this
 1316 act. The agency shall charge a prorated licensure fee for this

1317 shortened period. This section and the authority granted under
1318 this section expire December 31, 2013.

1319 Section 24. Effective January 1, 2013, section 429.52,
1320 Florida Statutes, is amended to read:

1321 429.52 Staff, administrator, and administrator license
1322 applicant training and educational programs; core educational
1323 requirement.—

1324 (1) Administrators, applicants to become administrators,
1325 and other assisted living facility staff must meet minimum
1326 training and education requirements established by the
1327 Department of Elderly Affairs by rule. This training and
1328 education is intended to assist facilities to appropriately
1329 respond to the needs of residents, to maintain resident care and
1330 facility standards, and to meet licensure requirements.

1331 (2) For assisted living facility staff other than
1332 administrators, ~~The department shall establish a competency test~~
1333 ~~and a minimum required score to indicate successful completion~~
1334 ~~of the training and educational requirements. The competency~~
1335 ~~test must be developed by the department in conjunction with the~~
1336 ~~agency and providers.~~ the required training and education, which
1337 may be provided as inservice training, must cover at least the
1338 following topics:

1339 (a) Reporting major incidents and reporting adverse
1340 incidents ~~State law and rules relating to assisted living~~
1341 facilities.

1342 (b) Resident rights and identifying and reporting abuse,
1343 neglect, and exploitation.

1344 (c) Emergency procedures, including firesafety and

1345 resident elopement response policies and procedures ~~Special~~
 1346 ~~needs of elderly persons, persons with mental illness, and~~
 1347 ~~persons with developmental disabilities and how to meet those~~
 1348 ~~needs.~~

1349 (d) General information on interacting with individuals
 1350 with Alzheimer's disease and related disorders ~~Nutrition and~~
 1351 ~~food service, including acceptable sanitation practices for~~
 1352 ~~preparing, storing, and serving food.~~

1353 ~~(e) Medication management, recordkeeping, and proper~~
 1354 ~~techniques for assisting residents with self-administered~~
 1355 ~~medication.~~

1356 ~~(f) Firesafety requirements, including fire evacuation~~
 1357 ~~drill procedures and other emergency procedures.~~

1358 ~~(g) Care of persons with Alzheimer's disease and related~~
 1359 ~~disorders.~~

1360 ~~(3) Effective January 1, 2004, a new facility~~
 1361 ~~administrator must complete the required training and education,~~
 1362 ~~including the competency test, within a reasonable time after~~
 1363 ~~being employed as an administrator, as determined by the~~
 1364 ~~department. Failure to do so is a violation of this part and~~
 1365 ~~subjects the violator to an administrative fine as prescribed in~~
 1366 ~~s. 429.19. Administrators licensed in accordance with part II of~~
 1367 ~~chapter 468 are exempt from this requirement. Other licensed~~
 1368 ~~professionals may be exempted, as determined by the department~~
 1369 ~~by rule.~~

1370 ~~(4) Administrators are required to participate in~~
 1371 ~~continuing education for a minimum of 12 contact hours every 2~~
 1372 ~~years.~~

1373 ~~(3)-(5)~~ Staff involved with the management of medications
 1374 and assisting with the self-administration of medications under
 1375 s. 429.256 must complete a minimum of 4 additional hours of
 1376 training provided by a registered nurse, licensed pharmacist, or
 1377 department staff. The department shall establish by rule the
 1378 minimum requirements of this additional training.

1379 ~~(6)~~ Other facility staff shall participate in training
 1380 relevant to their job duties as specified by rule of the
 1381 department.

1382 ~~(4)-(7)~~ If the department or the agency determines that
 1383 there are problems in a facility that could be reduced through
 1384 specific staff training or education beyond that already
 1385 required under this section, the department or the agency may
 1386 require, and provide, or cause to be provided, the training or
 1387 education of any personal care staff in the facility.

1388 (5) The department, in consultation with the agency, the
 1389 Department of Children and Family Services, and stakeholders,
 1390 shall approve a standardized core training curriculum that must
 1391 be completed by an applicant for licensure as an assisted living
 1392 facility administrator. The curriculum must be offered in
 1393 English and Spanish and timely updated to reflect changes in the
 1394 law, rules, and best practices. The required training must
 1395 cover, at a minimum, the following topics:

1396 (a) State law and rules relating to assisted living
 1397 facilities.

1398 (b) Residents' rights and procedures for identifying and
 1399 reporting abuse, neglect, and exploitation.

1400 (c) Special needs of elderly persons, persons who have

1401 mental illnesses, and persons who have developmental
 1402 disabilities and how to meet those needs.

1403 (d) Nutrition and food service, including acceptable
 1404 sanitation practices for preparing, storing, and serving food.

1405 (e) Medication management, recordkeeping, and proper
 1406 techniques for assisting residents who self-administer
 1407 medication.

1408 (f) Firesafety requirements, including procedures for fire
 1409 evacuation drills and other emergency procedures.

1410 (g) Care of persons who have Alzheimer's disease and
 1411 related disorders.

1412 (h) Elopement prevention.

1413 (i) Aggression and behavior management, deescalation
 1414 techniques, and proper protocols and procedures of the Baker Act
 1415 as provided in part I of chapter 394.

1416 (j) Do-not-resuscitate orders.

1417 (k) Infection control.

1418 (l) Admission, continuing residency, and best practices in
 1419 the assisted living industry.

1420 (m) Phases of care and interacting with residents.

1421 (6) The department, in consultation with the agency, the
 1422 Department of Children and Family Services, and stakeholders,
 1423 shall approve a supplemental training curriculum consisting of
 1424 topics related to extended congregate care, limited mental
 1425 health, and business operations, including human resources,
 1426 financial management, and supervision of staff, which must be
 1427 completed by an applicant for licensure as an assisted living
 1428 facility administrator.

1429 (7) The department shall approve a competency test for
1430 applicants for licensure as an assisted living facility
1431 administrator which tests the individual's comprehension of the
1432 training required in subsections (5) and (6). The competency
1433 test must be reviewed annually and timely updated to reflect
1434 changes in the law, rules, and best practices. The competency
1435 test must be offered in English and Spanish and may be made
1436 available through testing centers.

1437 (8) The department, in consultation with the agency and
1438 stakeholders, shall approve curricula for continuing education
1439 for administrators and staff members of an assisted living
1440 facility. Continuing education shall include topics similar to
1441 that of the core training required for staff members and
1442 applicants for licensure as assisted living facility
1443 administrators. Continuing education may be offered through
1444 online courses, and any fees associated with the online service
1445 shall be borne by the licensee or the assisted living facility.
1446 Required continuing education must, at a minimum, cover the
1447 following topics:

1448 (a) Elopement prevention.

1449 (b) Deescalation techniques.

1450 (c) Phases of care and interacting with residents.

1451 (9) The training required by this section shall be
1452 conducted by:

1453 (a) Any Florida College System institution;

1454 (b) Any nonpublic postsecondary educational institution
1455 licensed or exempted from licensure pursuant to chapter 1005; or

1456 (c) Any statewide association that contracts with the

1457 department to provide training. The department may specify
1458 minimum trainer qualifications in the contract. For the purposes
1459 of this section, the term "statewide association" means any
1460 statewide entity which represents and provides technical
1461 assistance to assisted living facilities.

1462 (10) Assisted living facility trainers shall keep a record
1463 of individuals who complete training and shall, within 30 days
1464 after the individual completes the course, electronically submit
1465 the record to the agency and to all third-party credentialing
1466 entities under contract with the agency pursuant to s.
1467 429.50(5).

1468 (11) The department shall adopt rules as necessary to
1469 administer this section.

1470 ~~(8) The department shall adopt rules related to these~~
1471 ~~training requirements, the competency test, necessary~~
1472 ~~procedures, and competency test fees and shall adopt or contract~~
1473 ~~with another entity to develop a curriculum, which shall be used~~
1474 ~~as the minimum core training requirements. The department shall~~
1475 ~~consult with representatives of stakeholder associations and~~
1476 ~~agencies in the development of the curriculum.~~

1477 ~~(9) The training required by this section shall be~~
1478 ~~conducted by persons registered with the department as having~~
1479 ~~the requisite experience and credentials to conduct the~~
1480 ~~training. A person seeking to register as a trainer must provide~~
1481 ~~the department with proof of completion of the minimum core~~
1482 ~~training education requirements, successful passage of the~~
1483 ~~competency test established under this section, and proof of~~
1484 ~~compliance with the continuing education requirement in~~

1485 ~~subsection (4).~~
 1486 ~~(10) A person seeking to register as a trainer must also:~~
 1487 ~~(a) Provide proof of completion of a 4-year degree from an~~
 1488 ~~accredited college or university and must have worked in a~~
 1489 ~~management position in an assisted living facility for 3 years~~
 1490 ~~after being core certified;~~
 1491 ~~(b) Have worked in a management position in an assisted~~
 1492 ~~living facility for 5 years after being core certified and have~~
 1493 ~~1 year of teaching experience as an educator or staff trainer~~
 1494 ~~for persons who work in assisted living facilities or other~~
 1495 ~~long-term care settings;~~
 1496 ~~(c) Have been previously employed as a core trainer for~~
 1497 ~~the department; or~~
 1498 ~~(d) Meet other qualification criteria as defined in rule,~~
 1499 ~~which the department is authorized to adopt.~~
 1500 ~~(11) The department shall adopt rules to establish trainer~~
 1501 ~~registration requirements.~~

1502 Section 25. Section 429.54, Florida Statutes, is amended
 1503 to read:

1504 429.54 Collection of information; local subsidy;
 1505 interagency communication.-

1506 (1) To enable the department to collect the information
 1507 requested by the Legislature regarding the actual cost of
 1508 providing room, board, and personal care in assisted living
 1509 facilities, the department may ~~is authorized to~~ conduct field
 1510 visits and audits of facilities as ~~may be~~ necessary. The owners
 1511 of randomly sampled facilities shall submit such reports,
 1512 audits, and accountings of cost as the department may require by

1513 rule; however, ~~provided that~~ such reports, audits, and
 1514 accountings may not be more than ~~shall be~~ the minimum necessary
 1515 to implement the provisions of this subsection ~~section~~. Any
 1516 facility selected to participate in the study shall cooperate
 1517 with the department by providing cost of operation information
 1518 to interviewers.

1519 (2) Local governments or organizations may contribute to
 1520 the cost of care of local facility residents by further
 1521 subsidizing the rate of state-authorized payment to such
 1522 facilities. Implementation of local subsidy shall require
 1523 departmental approval and may ~~shall~~ not result in reductions in
 1524 the state supplement.

1525 (3) Subject to the availability of funds, the agency, the
 1526 department, the Department of Children and Family Services, and
 1527 the Agency for Persons with Disabilities shall develop or modify
 1528 electronic systems of communication among state-supported
 1529 automated systems to ensure that relevant information pertaining
 1530 to the regulation of assisted living facilities and assisted
 1531 living facility staff is timely and effectively communicated
 1532 among agencies in order to facilitate the protection of
 1533 residents.

1534 Section 26. For fiscal year 2012-2013, 8 full-time
 1535 equivalent positions, with associated salary rate of 324,962,
 1536 are authorized and the sum of \$554,399 in recurring funds from
 1537 the Health Care Trust Fund of the Agency for Health Care
 1538 Administration are appropriated to the Agency for Health Care
 1539 Administration for the purpose of carrying out the regulatory
 1540 activities provided in this act.

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1541 Section 27. Except as otherwise expressly provided in this
1542 act, this act shall take effect July 1, 2012.