| 1 | A bill to be entitled |
|----|--|
| 2 | An act relating to consumer services; amending s. |
| 3 | 20.14, F.S.; deleting provisions establishing the |
| 4 | Division of Standards within the Department of |
| 5 | Agriculture and Consumer Services; repealing s. |
| 6 | 366.85, F.S., relating to responsibilities of the |
| 7 | department for compliance with certain federal |
| 8 | requirements related to consumer conciliatory |
| 9 | conferences and energy conservation products, |
| 10 | services, and loans; amending s. 472.005, F.S.; |
| 11 | redefining the term "license" and defining the terms |
| 12 | "consumer member" and "licensee" for purposes of |
| 13 | provisions governing surveyors and mappers; amending |
| 14 | s. 472.006, F.S.; directing the Department of |
| 15 | Agriculture and Consumer Services to work |
| 16 | cooperatively with the Department of Revenue to |
| 17 | implement an automated method of disclosing |
| 18 | information related to licensees; authorizing the |
| 19 | Department of Agriculture and Consumer Services to |
| 20 | suspend or deny the license of any licensee found not |
| 21 | to be in compliance with a support order, subpoena, |
| 22 | order to show cause, or written agreement; providing |
| 23 | for reinstatement of a denied or suspended license; |
| 24 | relieving the department of certain liability |
| 25 | associated with the denial or suspension of a license; |
| 26 | amending s. 472.011, F.S.; authorizing the department |
| 27 | to waive license renewal fees for land surveyors and |
| 28 | mappers under certain circumstances; authorizing the |
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29 collection of an existing special assessment from 30 inactive and delinquent licensees; amending s. 31 472.0131, F.S., relating to examinations; making 32 technical changes; amending s. 472.015, F.S.; authorizing the department to require land surveyors 33 34 or mappers to submit their social security numbers 35 when applying for initial licensure or license 36 renewal; providing conditions under which an 37 application is deemed received; providing conditions 38 under which the department may issue a license by 39 endorsement; requiring an applicant to provide his or her social security number as required pursuant to 40 federal law; specifying how a social security number 41 42 may be used; amending s. 472.018, F.S., relating to 43 continuing education; making technical changes; 44 requiring that continuing education providers electronically provide certain information to the 45 department; providing timeframes for reporting; 46 47 requiring that the department establish a system to 48 monitor licensee compliance with continuing education 49 requirements; defining the term "monitor"; authorizing 50 the department to refuse to renew a license until the 51 applicant satisfies continuing education requirements; 52 authorizing the department or board to impose 53 additional penalties against applicants who fail to 54 satisfy additional requirements; amending s. 472.0202, 55 F.S.; conforming a cross-reference; amending s. 56 472.0203, F.S.; providing for license renewal Page 2 of 53

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57 notification by the department to be sent 58 electronically to the licensee's last known e-mail 59 address; amending s. 472.025, F.S.; providing that a 60 professional surveyor or mapper whose license is revoked or suspended must return his or her seal to 61 62 the executive director of the board, rather than to 63 the secretary; creating s. 472.0337, F.S.; authorizing 64 the department to administer oaths, take depositions, make inspections, issue and serve subpoenas and other 65 66 process, and compel the attendance of witnesses and 67 production of certain documents; providing for challenges to and enforcement of subpoenas and orders; 68 69 amending s. 472.0351, F.S.; revising grounds for 70 discipline; eliminating certain actions by a licensee 71 which are grounds for disciplinary action; specifying 72 what constitutes an action against a license in another state, territory, or country; specifying that 73 74 the board may enter an order against a surveyor or mapper who committed certain violations before 75 76 obtaining a license; authorizing the board to require 77 corrective action; prohibiting the department from 78 issuing to or renewing the license of a person or 79 business entity that has been assessed a fine, 80 interest, costs, or attorney fees associated with an 81 investigation or prosecution until the person pays 82 them in full or complies with or satisfies all terms 83 and conditions of the final order; creating s. 84 472.0357, F.S.; providing penalties for knowingly Page 3 of 53

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85 giving false information in the course of applying for 86 or obtaining a license; amending s. 493.6105, F.S.; 87 authorizing the Department of Agriculture and Consumer 88 Services to waive firearms training requirements for 89 the initial licensure of private investigative, 90 private security, or repossession services under 91 certain circumstances; amending s. 493.6113, F.S.; 92 authorizing the department to waive firearms training 93 requirements for license renewal of private 94 investigative, private security, and repossession 95 services under certain circumstances; amending s. 493.6118, F.S.; providing for disciplinary action to 96 97 be taken against certain additional license classes 98 and schools or training facilities for private 99 investigators and private security and repossession 100 services; amending s. 493.6120, F.S.; providing for 101 penalty provisions to apply to certain additional 102 license classes and schools or training facilities for 103 private investigators and private security and 104 repossession services; amending s. 501.015, F.S., 105 relating to the regulation of health studios; 106 substituting the term "local business tax receipt" for 107 the term "local occupational license"; amending s. 108 501.017, F.S.; making technical changes; clarifying 109 that certain notice be provided in a health studio 110 contract in at least 10-point boldface type; amending s. 501.059, F.S.; deleting requirement that telephone 111 subscribers pay an initial listing charge for 112

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113 including their telephone numbers on the state's no sales solicitation calls listing; specifying the 114 115 period that a subscriber's listing remains active; 116 requiring the department to include certain listings 117 from a national database on the state's listing; 118 authorizing the department to impose administrative 119 fines for violations; specifying that administrative 120 proceedings are subject to the Administrative 121 Procedure Act; requiring telecommunications companies 122 to inform their customers of certain telephone 123 solicitation requirements; deleting requirement that 124 the Florida Public Service Commission adopt certain 125 rules; amending s. 501.605, F.S.; providing that an 126 applicant for a commercial telephone seller license 127 may provide other valid forms of identification in 128 lieu of a valid driver license number; removing the 129 requirement that the applicant provide his or her 130 social security number on the application; amending s. 131 501.607, F.S.; providing that an applicant for a 132 telemarketing salesperson's license may provide other 133 valid forms of identification in lieu of a driver 134 license number; amending s. 501.911, F.S.; revising 135 provisions for administration of the Antifreeze Act of 1978, to conform; amending s. 501.913, F.S.; requiring 136 the registrant of a brand of antifreeze to assume full 137 138 responsibility for the registration; requiring that a 139 registrant of a brand of antifreeze not in production 140 for distribution in this state must submit a notarized Page 5 of 53

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141 affidavit attesting to specified information; 142 requiring that a certain sample size of each brand of 143 antifreeze accompany the application for registration; 144 amending s. 507.04, F.S.; requiring that the 145 Department of Agriculture and Consumer Services be 146 notified at least 10 days before any changes are made 147 in the insurance coverage of a household moving service; amending s. 525.07, F.S.; revising required 148 149 contents of seal clasps applied by meter mechanics 150 after repair and adjustment of petroleum fuel 151 measuring devices; amending s. 526.143, F.S.; 152 authorizing the department to temporarily waive 153 certain requirements for generators at retail motor 154 fuel outlets which are used in preparation or response 155 to an emergency or major disaster in another state; 156 amending s. 526.50, F.S., relating to the sale of 157 brake fluid; defining the terms "brand" and "formula"; 158 amending s. 526.51, F.S.; conforming terminology; 159 providing criteria for reregistering a previously 160 registered brand and formula combination of brake 161 fluid; providing for a fine for late submission of the 162 application for reregistration and required materials; 163 requiring a registrant to submit a notarized affidavit 164 attesting that specified conditions have been 165 satisfied if a registered brand and formula 166 combination is not in production for distribution in this state; amending s. 526.52, F.S.; providing 167 alternative criteria under which a brand of brake 168 Page 6 of 53

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169 fluid may satisfy branding requirements; amending s. 170 526.53, F.S.; conforming terminology; requiring that 171 stop-sale orders be served by the department on the 172 owner of the brand name, the distributor, or other 173 entity responsible for selling or distributing the 174 product; providing that the department's 175 representative, with the consent of the department, 176 may dispose of certain unregistered brake fluid; 177 amending s. 526.55, F.S.; replacing criminal sanctions 178 with administrative and monetary sanctions for 179 violations of laws regulating the sale of brake fluid; 180 amending s. 539.001, F.S.; eliminating the requirement 181 that a pawnshop provide the Department of Agriculture 182 and Consumer Services notice of a change in its 183 location by certified or registered mail; amending s. 184 559.805, F.S.; eliminating a requirement that sellers 185 of business opportunities provide the department with 186 the social security numbers of their independent 187 agents; amending s. 559.904, F.S., relating to the 188 regulation of motor vehicle repair shops; substituting 189 the term "business tax receipt" for the term 190 "occupational license"; repealing s. 559.922, F.S., 191 relating to the use of motor vehicle repair shop 192 registration fees to provide financial assistance to motor vehicle repair shop employees who undertake 193 certain technical training or courses; amending s. 194 195 559.928, F.S., relating to the regulation of sellers 196 of travel; substituting the term "business tax Page 7 of 53

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197 receipt" for the term "occupational license"; 198 eliminating a requirement that an independent travel 199 agent provide his or her social security number to the 200 department; amending s. 559.9285, F.S.; conforming a 201 cross-reference; amending s. 559.935, F.S., relating 202 to an exemption from regulation provided for certain 203 sellers of travel; substituting the term "business tax 204 receipt" for the term "occupational license"; amending 205 s. 570.29, F.S., relating to departmental divisions; conforming terminology; repealing ss. 570.46 and 206 207 570.47, F.S., relating to the powers and duties of the 208 Division of Standards and the qualifications and duties of the director of the division; amending s. 209 210 570.544, F.S.; revising the powers and duties of the director of the Division of Consumer Services; 211 212 amending s. 616.242, F.S.; removing an obsolete 213 reference to the Bureau of Fair Rides Inspection; 214 providing an effective date. 215 Be It Enacted by the Legislature of the State of Florida: 216 217 218 Section 1. Paragraph (1) of subsection (2) of section 219 20.14, Florida Statutes, is amended to read: 220 20.14 Department of Agriculture and Consumer Services.-There is created a Department of Agriculture and Consumer 221 Services. 222 223 (2)The following divisions of the Department of

224 Agriculture and Consumer Services are established:

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| 225 | (1) Standards. |
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| 226 | Section 2. <u>Section 366.85, Florida Statutes, is repealed.</u> |
| 227 | Section 3. Subsection (7) of section 472.005, Florida |
| 228 | Statutes, is amended, and subsections (15) and (16) are added to |
| 229 | that section, to read: |
| 230 | 472.005 DefinitionsAs used in ss. 472.001-472.037: |
| 231 | (7) The term "license" means <u>a registration, certificate,</u> |
| 232 | or license issued by the department pursuant to this chapter the |
| 233 | registration of surveyors and mappers or the certification of |
| 234 | businesses to practice surveying and mapping in this state. |
| 235 | (15) "Consumer member" means a person appointed to serve |
| 236 | on the board who is not, and never has been, a professional |
| 237 | surveyor or mapper in any jurisdiction or a member of any |
| 238 | closely related profession regulated by the board. |
| 239 | (16) "Licensee" means any person or business entity that |
| 240 | has been issued, pursuant to this chapter, a registration, |
| 241 | certificate, or license by the department. |
| 242 | Section 4. Subsection (12) is added to section 472.006, |
| 243 | Florida Statutes, to read: |
| 244 | 472.006 Department; powers and dutiesThe department |
| 245 | shall: |
| 246 | (12) Work cooperatively with the Department of Revenue to |
| 247 | implement an automated method for periodically disclosing |
| 248 | information relating to current licensees to the Department of |
| 249 | Revenue in order to further the public policy of reducing the |
| 250 | state's financial burden as a result of family desertion and |
| 251 | nonsupport of dependent children as provided in s. 409.2551. The |
| 252 | department shall, if directed by the court or the Department of |
| | |

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| 253 | Revenue, pursuant to s. 409.2598, suspend or deny the license of |
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| 254 | any licensee who is found to not be in compliance with a support |
| 255 | order, subpoena, order to show cause, or written agreement |
| 256 | entered into by the licensee with the Department of Revenue. The |
| 257 | department shall issue or reinstate the license without |
| 258 | additional charge to the licensee if notified by the court or |
| 259 | the Department of Revenue that the licensee has complied with |
| 260 | the terms of the support order. The department is not liable for |
| 261 | any license denial or suspension resulting from the discharge of |
| 262 | its duties under this subsection. |
| 263 | Section 5. Subsections (1) and (12) of section 472.011, |
| 264 | Florida Statutes, are amended to read: |
| 265 | 472.011 Fees |
| 266 | (1) The board, by rule, may establish fees to be paid for |
| 267 | applications, examination, reexamination, licensing and renewal, |
| 268 | inactive status application and reactivation of inactive |
| 269 | licenses, recordmaking and recordkeeping, and applications for |
| 270 | providers of continuing education. The board may also establish |
| 271 | by rule a delinquency fee. The board shall establish fees that |
| 272 | are adequate to ensure the continued operation of the board. |
| 273 | Fees shall be based on department estimates of the revenue |
| 274 | required to implement ss. 472.001-472.037 and the provisions of |
| 275 | law with respect to the regulation of surveyors and mappers. \underline{If} |
| 276 | the department determines, based on estimates of available |
| 277 | revenue collected pursuant to this section, that the General |
| 278 | Inspection Trust Fund contains funds that exceed the amount |
| 279 | required to cover the necessary functions of the board, the |
| 280 | department shall, by rule, waive the license renewal fees for |
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281 licensees under this chapter for a period not to exceed 2 years. 282 (12)The board may, by rule, assess and collect a special 283 assessment one-time fee from each active, inactive, and 284 delinquent each voluntary inactive licensee in an amount 285 necessary to eliminate a cash deficit or, if there is not a cash 286 deficit, in an amount sufficient to maintain the financial 287 integrity of this profession as required in this subsection. 288 Section 6. Subsection (3) of section 472.0131, Florida 289 Statutes, is amended to read: 472.0131 Examinations; development; administration.-290 291 Except for national examinations approved and (3) 292 administered pursuant to paragraph (1)(d), the department shall 293 provide procedures for applicants who have taken and failed an 294 examination developed by the department or a contracted vendor 295 to review their examination questions, answers, papers, grades, 296 and grading key for the questions the candidate answered 297 incorrectly on his or her last examination or, if not feasible, 298 the parts of the examination failed. Applicants shall bear the 299 actual cost for the department to provide examination review 300 pursuant to this subsection. An applicant may waive in writing 301 the confidentiality of his or her examination grades. 302 Section 7. Subsection (1) and paragraph (b) of subsection 303 (6) of section 472.015, Florida Statutes, are amended, and 304 subsection (15) is added to that section, to read: 305 472.015 Licensure.-Notwithstanding any other law, the department is the 306 (1) 307 sole authority for determining the contents of any documents to

308 be submitted for initial licensure and licensure renewal. The

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309 Such documents may contain information including, as 310 appropriate: demographics, social security number, education, 311 work history, personal background, criminal history, finances, 312 business information, complaints, inspections, investigations, 313 discipline, bonding, signature notarization, photographs, performance periods, reciprocity, local government approvals, 314 315 supporting documentation, periodic reporting requirements, 316 continuing education requirements, and ongoing education monitoring. The applicant shall supplement his or her 317 318 application may be supplemented as needed to reflect any 319 material change in any circumstance or condition stated in the 320 application which takes place between the initial filing of the application and the final grant or denial of the license and 321 322 which might affect the decision of the department. An 323 application is received for the purposes of s. 120.60 upon 324 receipt by the department of the application, submitted in the 325 format prescribed by the department, the application fee set by 326 the board, and any other documentation or fee required by law or 327 rule to be submitted with the application in order for the 328 application to be complete.

329 (6)

(b) The department <u>may</u> shall not issue a license by endorsement to any applicant who is under investigation in <u>this</u> state or any other state or any other jurisdiction another state for any act that would constitute a violation of <u>this</u> ss. 472.001-472.037 or chapter 455 until such time as the investigation is complete and disciplinary proceedings have been terminated.

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337 (15) Pursuant to the federal Personal Responsibility and 338 Work Opportunity Reconciliation Act of 1996, each person 339 applying for initial licensure or license renewal shall provide 340 his or her social security number. Use of social security 341 numbers obtained through this requirement is limited to the 342 purpose of administering the Title IV-D program for child 343 support enforcement, use by the department, and use as otherwise 344 provided by law.

345 Section 8. Subsection (1) of section 472.018, Florida 346 Statutes, is amended, and subsections (13), (14), and (15) are 347 added to that section, to read:

348 472.018 Continuing education.—The department may not renew 349 a license until the licensee submits proof satisfactory to the 350 board that during the 2 years <u>before</u> prior to her or his 351 application for renewal the licensee has completed at least 24 352 hours of continuing education.

353 The board shall adopt rules to establish the criteria (1)354 and course content for continuing education courses. The rules 355 may provide that up to a maximum of 25 percent of the required 356 continuing education hours may can be fulfilled by the 357 performance of pro bono services to the indigent or to 358 underserved populations or in areas of critical need within the 359 state where the licensee practices. The board must require that 360 any pro bono services be approved in advance in order to receive credit for continuing education under this section. The board 361 362 shall use the standard for determining indigency shall be that recognized by the Federal Poverty Income Guidelines produced by 363 364 the United States Department of Health and Human Services in

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365 determining indigency. The board may adopt rules that may 366 provide for approval by the board that a part of the continuing 367 education hours may can be fulfilled by performing research in 368 critical need areas or for training leading to advanced 369 professional certification. The board, or the department when there is no board, may adopt make rules to define underserved 370 371 and critical need areas. The department shall adopt rules for 372 the administration of continuing education requirements adopted 373 by the board or the department when there is no board.

374 (13) Each continuing education provider shall provide to 375 the department, in an electronic format determined by the 376 department, information regarding the continuing education 377 status of licensees which the department determines is necessary 378 to carry out its duties under this chapter. After a licensee 379 completes a course, the information must be submitted 380 electronically by the continuing education provider to the 381 department within 30 calendar days after completion. However, 382 beginning on the 30th day before the renewal deadline or before 383 the renewal date, whichever occurs sooner, the continuing 384 education provider shall electronically report such information 385 to the department within 10 business days after completion. 386 (14) The department shall establish a system to monitor 387 licensee compliance with continuing education requirements and

388 to determine the continuing education status of each licensee.
389 As used in this subsection, the term "monitor" means the act of
390 determining, for each licensee, whether the licensee is in full
391 compliance with applicable continuing education requirements as

392 of the date of the licensee's application for license renewal.

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393 (15) The department may refuse to renew a license until 394 the licensee has satisfied all applicable continuing education 395 requirements. This subsection does not preclude the department 396 or board from imposing additional penalties pursuant to this 397 chapter or rules adopted pursuant this chapter. 398 Section 9. Subsection (1) of section 472.0202, Florida 399 Statutes, is amended to read: 400 472.0202 Inactive and delinquent status.-401 (1) A licensee may practice a profession only if the licensee has an active status license. A licensee who practices 402 a profession without an active status license is in violation of 403 404 this section and s. 472.0351 472.033, and the board may impose 405 discipline on the licensee. 406 Section 10. Subsection (3) is added to section 472.0203, 407 Florida Statutes, to read: 472.0203 Renewal and cancellation notices.-408 409 (3) Notwithstanding any other law, a licensure renewal 410 notification required to be sent to the last known address of 411 record may be sent by the department to the licensee by 412 electronic means if the licensee has provided an e-mail address 413 to the department. 414 Section 11. Subsection (2) of section 472.025, Florida 415 Statutes, is amended to read: 416 472.025 Seals.-417 It is unlawful for a any person to stamp, seal, or (2) digitally sign a any document with a seal or digital signature 418 after his or her certificate of registration has expired or been 419 420 revoked or suspended, unless such certificate of registration Page 15 of 53

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421 has been reinstated or reissued. When a the certificate of 422 registration of a registrant has been revoked or suspended by 423 the board, the registrant shall, within a period of 30 days 424 after the revocation or suspension has become effective, 425 surrender his or her seal to the executive director secretary of 426 the board and confirm to the executive director secretary the 427 cancellation of the registrant's digital signature in accordance with ss. 668.001-668.006. If In the event the registrant's 428 429 certificate has been suspended for a period of time, his or her 430 seal shall be returned to him or her upon expiration of the 431 suspension period. 432 Section 12. Section 472.0337, Florida Statutes, is created 433 to read: 434 472.0337 Power to administer oaths, take depositions, and 435 issue subpoenas.-For the purpose of an investigation or 436 proceeding conducted by the department, the department shall administer oaths, take depositions, make inspections, issue 437 438 subpoenas which must be supported by affidavit, serve subpoenas 439 and other process, and compel the attendance of witnesses and 440 the production of books, papers, documents, and other evidence. 441 Challenges to, and enforcement of, the subpoenas and orders 442 shall be conducted as provided in s. 120.569. 443 Section 13. Section 472.0351, Florida Statutes, is amended 444 to read:

445 472.0351 Grounds for discipline; penalties; enforcement.446 (1) The following acts shall constitute grounds for which 447 the disciplinary actions specified in subsection (2) may be 448 taken:

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| 449 | (a) Violation of any provision of s. 472.031; |
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| 450 | (b) Attempting to procure a license to practice surveying |
| 451 | and mapping by bribery or fraudulent misrepresentations; |
| 452 | (c) Having a license to practice surveying and mapping |
| 453 | revoked, suspended, or otherwise acted against, including the |
| 454 | denial of licensure, by the licensing authority of another |
| 455 | state, territory, or country, for a violation that constitutes a |
| 456 | violation under the laws of this state. The acceptance of a |
| 457 | relinquishment of licensure, stipulation, consent order, or |
| 458 | other settlement offered in response to or in anticipation of |
| 459 | the filing of charges against the license by a licensing |
| 460 | authority is an action against the license; |
| | |

(d) Being convicted or found guilty of, or entering a plea of <u>guilty, no contest, or</u> nolo contendere to, regardless of adjudication, a crime in any jurisdiction which directly relates to the practice of surveying and mapping or the ability to practice surveying and mapping;

(e) Making or filing a report or record that the licensee knows to be false, willfully failing to file a report or record required by state or federal law, willfully impeding or obstructing such filing, or inducing another person to impede or obstruct such filing. Such reports or records shall include only those that are signed in the capacity of a registered surveyor and mapper;

473 (f) Advertising goods or services in a manner that is 474 fraudulent, false, deceptive, or misleading in form or content;

475 (g) Upon proof that the licensee is guilty of fraud or
476 deceit, or of negligence, incompetency, or misconduct, in the

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477 practice of surveying and mapping; 478 (h) Failing to perform a any statutory or legal obligation 479 placed upon a licensed surveyor and mapper; violating a any provision of this chapter, a rule of the board or department, or 480 481 a lawful order of the board or department previously entered in 482 a disciplinary hearing; or failing to comply with a lawfully 483 issued subpoena of the department; 484 (i) Practicing on a revoked, suspended, inactive, or 485 delinquent license; (j) Making misleading, deceptive, or fraudulent 486 487 representations in or related to the practice of the licensee's 488 profession; 489 (k) Intentionally violating any rule adopted by the board or the department, as appropriate; 490 491 (1) Having a license or the authority to practice the 492 regulated profession revoked, suspended, or otherwise acted 493 against, including the denial of licensure, by the licensing 494 authority of any jurisdiction, including its agencies or 495 subdivisions, for a violation that would constitute a violation 496 under Florida law; 497 (j) (m) Having been found liable in a civil proceeding for 498 knowingly filing a false report or complaint with the department 499 against another licensee; 500 (k) (h) Failing to report to the department any person who 501 the licensee knows is in violation of this chapter or the rules of the department or the board; 502 (1) (0) Aiding, assisting, procuring, employing, or 503 504 advising any unlicensed person or entity to practice surveying Page 18 of 53

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505 and mapping contrary to this chapter or the rules of the 506 department or the board;

507 <u>(m)(p)</u> Making deceptive, untrue, or fraudulent 508 representations in or related to the practice of <u>professional</u> 509 <u>surveying or mapping</u> a profession or employing a trick or scheme 510 in or related to the practice of <u>professional surveying or</u> 511 mapping a profession;

512 <u>(n) (q)</u> Exercising influence on the client for the purpose 513 of financial gain of the licensee or a third party;

514 <u>(o) (r)</u> Practicing or offering to practice beyond the scope 515 permitted by law or accepting and performing professional 516 responsibilities the licensee knows, or has reason to know, the 517 licensee is not competent to perform;

518 <u>(p)(s)</u> Delegating or contracting for the performance of 519 professional responsibilities by a person when the licensee 520 delegating or contracting for performance of such 521 responsibilities knows, or has reason to know, such person is 522 not qualified by training, experience, and authorization when 523 required to perform them; or

524 (t) Violating this chapter, the applicable professional 525 practice act, a rule of the department or the board, or a lawful 526 order of the department or the board, or failing to comply with 527 a lawfully issued subpoena of the department; or

528 <u>(q)(u)</u> Improperly interfering with an investigation or 529 inspection authorized by statute, or with any disciplinary 530 proceeding.

531 (2) <u>If When</u> the board finds <u>a any</u> surveyor or mapper
532 guilty of any of the grounds set forth in subsection (1) <u>or a</u>

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| violation of this chapter which occurred before obtaining a |
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| <u>license, the board</u> it may enter an order imposing one or more of |
| the following penalties: |
| (a) Denial of an application for licensure, or approval of |
| an application for licensure with restrictions. |
| (b) Revocation or suspension of a license. |
| (c) Imposition of an administrative fine not to exceed |
| \$1,000 for each count or separate offense. |
| (d) Issuance of a reprimand. |
| (e) Placement of the surveyor or mapper on probation for a |
| period of time and subject to such conditions as the board may |
| specify. Those conditions may include, but are not limited to, |
| requiring the licensee to undergo treatment, attend continuing |
| education courses, submit to be reexamined, work under the |
| supervision of another licensee, or satisfy any terms which are |
| reasonably tailored to the violations found. |
| (f) Restriction of the authorized scope of practice by the |
| surveyor or mapper. |
| (g) Corrective action. |
| (3) The department shall reissue the license of a |
| disciplined surveyor or mapper upon certification by the board |
| that he or she has complied with all of the terms and conditions |
| set forth in the final order. |
| (4)(a) In addition to any other discipline imposed |
| pursuant to this section, the board may assess costs and |
| attorney attorneys fees related to the investigation and |
| prosecution of the case. |
| (b) In any case where the board or the department imposes |
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a fine or assessment and the fine or assessment is not paid within a reasonable time, <u>which may</u> such reasonable time to be prescribed in the rules of the board or in the order assessing such fines or costs, the department or the Department of Legal Affairs may contract for the collection of, or bring a civil action to recover, the fine or assessment.

567 (c) The department may not issue to or renew the license
568 of any person or business entity against which the board has
569 assessed a fine, interest, costs, or attorney fees associated
570 with an investigation and prosecution until the person or
571 business entity has paid the full amount due or complies with or
572 satisfies all terms and conditions of the final order.

573 (5) In addition to, or in lieu of, any other remedy or 574 criminal prosecution, the department may file a proceeding in 575 the name of the state seeking issuance of an injunction or a 576 writ of mandamus against any person who violates any of the 577 provisions of this chapter, or any provision of law with respect 578 to professions regulated by the department, or any board 579 therein, or the rules adopted pursuant thereto.

580 <u>(5)(6)</u> If the board determines that revocation of a 581 license is the appropriate penalty, the revocation shall be 582 permanent. However, the board may establish, by rule, 583 requirements for reapplication by applicants whose licenses have 584 been permanently revoked. Such requirements may include, but <u>are</u> 585 shall not be limited to, satisfying current requirements for an 586 initial license.

587 Section 14. Section 472.0357, Florida Statutes, is created 588 to read:

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589 472.0357 Penalty for giving false information.-In addition 590 to, or in lieu of, any other disciplinary action imposed 591 pursuant to s. 472.0351, a person who knowingly gives false 592 information in the course of applying for or obtaining a license 593 from the department or the board, or who attempts to obtain or 594 obtains a license from the department or the board by knowingly 595 providing misleading statements or misrepresentations commits a 596 felony of the third degree, punishable as provided in s. 597 775.082, s. 775.083, or s. 775.084. 598 Section 15. Subsection (5) of section 493.6105, Florida Statutes, is amended to read: 599 600 493.6105 Initial application for license.-601 In addition to the requirements outlined in subsection (5) 602 (3), an applicant for a Class "G" license must satisfy minimum 603 training criteria for firearms established by rule of the department, which training criteria includes, but is not limited 604 605 to, 28 hours of range and classroom training taught and 606 administered by a Class "K" licensee; however, no more than 8 607 hours of such training shall consist of range training. The 608 department may waive the foregoing firearms training requirement 609 if: 610 The applicant provides proof that he or she is (a) 611 currently certified as a law enforcement officer or correctional 612 officer pursuant to the requirements of the Criminal Justice 613 Standards and Training Commission or has successfully completed the training required for certification within the last 12 614 615 months. 616 The applicant provides proof that he or she is (b) Page 22 of 53

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617 <u>currently certified as a federal law enforcement officer and has</u>
 618 <u>received law enforcement firearms training administered by a</u>
 619 federal law enforcement agency.

620 The applicant submits a valid firearm certificate (C) 621 among those specified in paragraph (6)(a). If the applicant 622 submits proof that he or she is an active law enforcement 623 officer currently certified under the Criminal Justice Standards 624 and Training Commission or has completed the training required 625 for that certification within the last 12 months, or if the 626 applicant submits one of the certificates specified in paragraph 627 (6) (a), the department may waive the foregoing firearms training 628 requirement.

629 Section 16. Paragraph (b) of subsection (3) of section 630 493.6113, Florida Statutes, is amended to read:

493.6113 Renewal application for licensure.-

632 (3) Each licensee is responsible for renewing his or her
633 license on or before its expiration by filing with the
634 department an application for renewal accompanied by payment of
635 the prescribed license fee.

636 Each Class "G" licensee shall additionally submit (b) 637 proof that he or she has received during each year of the 638 license period a minimum of 4 hours of firearms recertification 639 training taught by a Class "K" licensee and has complied with 640 such other health and training requirements which the department may adopt by rule. If proof of a minimum of 4 hours of annual 641 642 firearms recertification training cannot be provided, the renewal applicant shall complete the minimum number of hours of 643 644 range and classroom training required at the time of initial

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| 645 | licensure. The department may waive the foregoing firearms |
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| 646 | training requirement if: |
| 647 | 1. The applicant provides proof that he or she is |
| 648 | currently certified as a law enforcement officer or correctional |
| 649 | officer under the Criminal Justice Standards and Training |
| 650 | Commission and has completed law enforcement firearms |
| 651 | requalification training annually during the previous 2 years of |
| 652 | the licensure period. |
| 653 | 2. The applicant provides proof that he or she is |
| 654 | currently certified as a federal law enforcement officer and has |
| 655 | received law enforcement firearms training administered by a |
| 656 | federal law enforcement agency annually during the previous 2 |
| 657 | years of the licensure period. |
| 658 | 3. The applicant submits a valid firearm certificate among |
| 659 | those specified in s. 493.6105(6)(a) and provides proof of |
| 660 | having completed requalification training during the previous 2 |
| 661 | years of the licensure period. |
| 662 | Section 17. Subsection (6) of section 493.6118, Florida |
| 663 | Statutes, is amended to read: |
| 664 | 493.6118 Grounds for disciplinary action |
| 665 | (6) The agency <u>or Class "DS" or "RS"</u> license and the |
| 666 | approval or license of each officer, partner, or owner of the |
| 667 | agency, school, or training facility are automatically suspended |
| 668 | upon entry of a final order imposing an administrative fine |
| 669 | against the agency, school, or training facility, until the fine |
| 670 | is paid, if 30 calendar days have elapsed since the entry of the |
| 671 | final order. All owners and corporate or agency officers or |
| 672 | partners are jointly and severally liable for agency fines |
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673 levied against the agency, school, or training facility. Neither 674 The agency or Class "DS" or "RS" license or the approval or 675 license of any officer, partner, or owner of the agency, school, 676 or training facility may not be renewed, and nor may an 677 application may not be approved, if the owner, licensee, or 678 applicant is liable for an outstanding administrative fine 679 imposed under this chapter. An individual's approval or license 680 becomes automatically suspended if a fine imposed against the individual or his or her agency is not paid within 30 days after 681 the date of the final order, and remains suspended until the 682 683 fine is paid. Notwithstanding the provisions of this subsection, 684 an individual's approval or license may not be suspended and nor may an application may not be denied if when the licensee or the 685 686 applicant has an appeal from a final order pending in any 687 appellate court. 688 Section 18. Subsection (4) of section 493.6120, Florida 689 Statutes, is amended to read:

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493.6120 Violations; penalty.-

691 A Any person who was an owner, officer, partner, or (4) manager of a licensed agency or a Class "DS" or "RS" school or 692 693 training facility at the time of any activity that is the basis 694 for revocation of the agency or branch office license or the 695 school or training facility license and who knew or should have 696 known of the activity, shall have his or her personal licenses or approval suspended for 3 years and may not have any financial 697 interest in or be employed in any capacity by a licensed agency 698 or a school or training facility during the period of 699

700 suspension.

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701 Section 19. Subsection (7) of section 501.015, Florida702 Statutes, is amended to read:

703 501.015 Health studios; registration requirements and 704 fees.—Each health studio shall:

(7) <u>A Any person applying for or renewing a local business</u> <u>tax receipt</u> occupational license to engage in business as a health studio must exhibit an active registration certificate from the Department of Agriculture and Consumer Services before the local <u>business tax receipt</u> occupational license may be issued or reissued.

Section 20. Subsection (1) of section 501.017, Florida
Statutes, is amended to read:

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501.017 Health studios; contracts.-

714 Each Every contract for the sale of future health (1)715 studio services which is paid for in advance or which the buyer 716 agrees to pay for in future installment payments shall be in 717 writing and shall contain, contractual provisions to the 718 contrary notwithstanding, in immediate proximity to the space 719 reserved in the contract for the signature of the buyer, and in 720 at least 10-point boldfaced type, language substantially 721 equivalent to the following:

(a) A provision for the penalty-free cancellation of the contract within 3 days, exclusive of holidays and weekends, of its making, upon the mailing or delivery of written notice to the health studio, and refund upon such notice of all moneys paid under the contract, except that the health studio may retain an amount computed by dividing the number of complete days in the contract term or, if appropriate, the number of

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729 occasions health studio services are to be rendered into the 730 total contract price and multiplying the result by the number of 731 complete days that have passed since the making of the contract 732 or, if appropriate, by the number of occasions that health 733 studio services have been rendered. A refund shall be issued 734 within 30 days after receipt of the notice of cancellation made 735 within the 3-day provision.

736 (b)1. A provision for the cancellation and refund of the 737 contract if the contracting business location of the health studio goes out of business, or moves its facilities more than 5 738 739 driving miles from the business location designated in the such 740 contract and fails to provide, within 30 days, a facility of 741 equal quality located within 5 driving miles of the business 742 location designated in the such contract at no additional cost 743 to the buyer.

744 2. A provision that notice of intent to cancel by the 745 buyer shall be given in writing to the health studio. The Such a 746 notice of cancellation from the consumer terminates shall also 747 terminate automatically the consumer's obligation to any entity 748 to whom the health studio has subrogated or assigned the 749 consumer's contract. If the health studio wishes to enforce the 750 such contract after receipt of the notice such showing, it may 751 request the department to determine the sufficiency of the 752 notice showing.

753 3. A provision that if the department determines that a 754 refund is due the buyer, the refund shall be an amount computed 755 by dividing the contract price by the number of weeks in the 756 contract term and multiplying the result by the number of weeks

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757 remaining in the contract term. The business location of a 758 health studio <u>may shall</u> not be deemed out of business when 759 temporarily closed for repair and renovation of the premises:

a. Upon sale, for not more than 14 consecutive days; or
b. During ownership, for not more than 7 consecutive days
and not more than two periods of 7 consecutive days in any
calendar year.

765 A refund shall be issued within 30 days after receipt of the 766 notice of cancellation made pursuant to this paragraph.

767 (c) A provision in the disclosure statement advising the
768 buyer to contact the department for information within 60 days
769 should the health studio go out of business.

770 (d) A provision for the cancellation of the contract if 771 the buyer dies or becomes physically unable to avail himself or 772 herself of a substantial portion of those services which he or 773 she used from the commencement of the contract until the time of 774 disability, with refund of funds paid or accepted in payment of 775 the contract in an amount computed by dividing the contract 776 price by the number of weeks in the contract term and 777 multiplying the result by the number of weeks remaining in the 778 contract term. The contract may require a buyer or the buyer's 779 estate seeking relief under this paragraph to provide proof of 780 disability or death. A physical disability sufficient to warrant 781 cancellation of the contract by the buyer is shall be established if the buyer furnishes to the health studio a 782 certification of such disability by a physician licensed under 783 784 chapter 458, chapter 459, chapter 460, or chapter 461 to the

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extent the diagnosis or treatment of the disability is within the physician's scope of practice. A refund shall be issued within 30 days after receipt of the notice of cancellation made pursuant to this paragraph.

(e) A provision that the initial contract will not be for
a period in excess of 36 months, and thereafter shall only be
renewable annually. <u>A</u> Such renewal <u>contract</u> contracts may not be
executed and the fee therefor paid until 60 days or less before
the previous preceding contract expires.

(f) A provision that if the health studio requires a buyer to furnish identification upon entry to the facility and as a condition of using the services of the health studio, the health studio shall provide the buyer with the means of such identification.

Section 21. Paragraphs (e) through (i) of subsection (1) of section 501.059, Florida Statutes, are redesignated as paragraphs (d) through (h), respectively, and present paragraph (d) of subsection (1) and subsections (3), (8), and (10) of that section are amended to read:

804 805

806

501.059 Telephone solicitation.-

(1) As used in this section:

(d) "Commission" means the Florida Public Service

807 Commission.

(3) (a) <u>If</u> any residential, mobile, or telephonic paging
device telephone subscriber <u>notifies the department of his or</u>
<u>her desire desiring</u> to be placed on a "no sales solicitation
calls" listing indicating that the subscriber does not wish to
receive unsolicited telephonic sales calls<u>, may notify</u> the

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department <u>shall place the subscriber</u> and be placed on that listing <u>for 5 years</u> upon receipt by the department of a \$10 initial listing charge. This listing shall be renewed by the department annually for each consumer upon receipt of a renewal notice and a \$5 assessment.

(b) The department shall update its "no sales solicitation calls" listing upon receipt of initial consumer subscriptions or renewals and provide this listing for a fee to telephone solicitors upon request.

(c) All fees imposed pursuant to this section shall be
deposited in the General Inspection Trust Fund for the
administration of this section.

(d) If the Federal Trade Commission, pursuant to 15 U.S.C.
s. 6102(a), establishes a national database that lists the
telephone numbers of subscribers who object to receiving
telephone solicitations, the department shall include those
listings from the national database which relate to Florida in
the listing established under this section.

831 The department shall investigate any complaints (8)(a) 832 received concerning violations of this section. If, after 833 investigating any complaint, the department finds that there has been a violation of this section, the department or the 834 835 Department of Legal Affairs may bring an action to impose a 836 civil penalty and to seek other relief, including injunctive 837 relief, as the court deems appropriate against the telephone solicitor. The civil penalty may shall not exceed \$10,000 per 838 violation and shall be deposited in the General Inspection Trust 839 840 Fund if the action or proceeding was brought by the department,

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841 or the Legal Affairs Revolving Trust Fund if the action or 842 proceeding was brought by the Department of Legal Affairs. This 843 civil penalty may be recovered in any action brought under this 844 part by the department, or the department may terminate any 845 investigation or action upon agreement by the person to pay a 846 stipulated civil penalty. The department or the court may waive 847 any civil penalty if the person has previously made full 848 restitution or reimbursement or has paid actual damages to the 849 consumers who have been injured by the violation.

(b) The department may, as an alternative to the civil
penalties provided in paragraph (a), impose an administrative
fine not to exceed \$1,000 for each act or omission that
constitutes a violation of this section. An administrative
proceeding that could result in the entry of an order imposing
an administrative penalty must be conducted in accordance with
chapter 120.

857 (10) The commission shall by rule ensure that
858 Telecommunications companies <u>shall</u> inform their customers of the
859 provisions of this section. The notification may be made by:

860 (a) Annual inserts in the billing statements mailed to861 customers; and

(b) Conspicuous publication of the notice in the consumerinformation pages of the local telephone directories.

864 Section 22. Paragraphs (a) and (l) of subsection (2) of 865 section 501.605, Florida Statutes, are amended to read: 866 501.605 Licensure of commercial telephone sellers.-

867 (2) An applicant for a license as a commercial telephone868 seller must submit to the department, in such form as it

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869 prescribes, a written application for the license. The 870 application must set forth the following information:

(a) The true name, date of birth, <u>driver driver's</u> license
number <u>or other valid form of identification</u>, social security
number, and home address of the applicant, including each name
under which he or she intends to do business.

(1) The true name, current home address, date of birth, social security number, and all other names by which known, or previously known, of each:

Principal officer, director, trustee, shareholder,
 owner, or partner of the applicant, and of each other person
 responsible for the management of the business of the applicant.

881 2. Office manager or other person principally responsible882 for a location from which the applicant will do business.

3. Salesperson or other person to be employed by theapplicant.

886 The application shall be accompanied by a copy of any: Script, 887 outline, or presentation the applicant will require or suggest a 888 salesperson to use when soliciting, or, if no such document is 889 used, a statement to that effect; sales information or 890 literature to be provided by the applicant to a salesperson; and 891 sales information or literature to be provided by the applicant 892 to a purchaser in connection with any solicitation. 893 Section 23. Paragraph (a) of subsection (1) of section 501.607, Florida Statutes, is amended to read: 894 895 501.607 Licensure of salespersons.-

896 (1) An applicant for a license as a salesperson must

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897 submit to the department, in such form as it prescribes, a 898 written application for a license. The application must set 899 forth the following information: The true name, date of birth, driver driver's license 900 (a) 901 number or other valid form of identification, social security 902 number, and home address of the applicant. 903 Section 24. Section 501.911, Florida Statutes, is amended to read: 904 905 501.911 Administration of act.-Sections 501.91-501.923 906 shall be administered by the Division of Standards of the 907 Department of Agriculture and Consumer Services. 908 Section 25. Subsections (1) and (2) of section 501.913, 909 Florida Statutes, are amended to read: 910 501.913 Registration.-Each brand of antifreeze to be distributed in this 911 (1)912 state shall be registered with the department before prior to 913 distribution. The person whose name appears on the label, the 914 manufacturer, or the packager shall make application to the 915 department on forms provided by the department no later than 916 July 1 of each year. The registrant assumes, by application to 917 register the brand, full responsibility for the registration, 918 quality, and quantity of the product sold, offered, or exposed 919 for sale in this state. If a registered brand is not in 920 production for distribution in this state and to ensure any 921 remaining product that is still available for sale in the state 922 is properly registered, the registrant must submit a notarized 923 affidavit on company letterhead to the department certifying 924 that:

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| 925 | (a) The stated brand is no longer in production; |
|-----|--|
| 926 | (b) The stated brand will not be distributed in this |
| 927 | state; and |
| 928 | (c) All existing product of the stated brand will be |
| 929 | removed by the registrant from the state within 30 days after |
| 930 | expiration of the registration or the registrant will reregister |
| 931 | the brand for two subsequent registration periods. |
| 932 | |
| 933 | If production resumes, the brand must be reregistered before it |
| 934 | is distributed in this state. |
| 935 | (2) The completed application shall be accompanied by: |
| 936 | (a) Specimens or facsimiles of the label for each brand of |
| 937 | antifreeze; |
| 938 | (b) An application fee of \$200 for each brand; and |
| 939 | (c) A properly labeled sample of <u>between 1 and 2 gallons</u> |
| 940 | for each brand of antifreeze. |
| 941 | Section 26. Subsection (3) of section 507.04, Florida |
| 942 | Statutes, is amended to read: |
| 943 | 507.04 Required insurance coverages; liability |
| 944 | limitations; valuation coverage |
| 945 | (3) INSURANCE COVERAGES The insurance coverages required |
| 946 | under paragraph (1)(a) and subsection (2) must be issued by an |
| 947 | insurance company or carrier licensed to transact business in |
| 948 | this state under the Florida Insurance Code as designated in s. |
| 949 | 624.01. The department shall require a mover to present a |
| 950 | certificate of insurance of the required coverages before |
| 951 | issuance or renewal of a registration certificate under s. |
| 952 | 507.03. The department shall be named as a certificateholder in |
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953 the certificate and must be notified at least <u>10</u> 30 days before 954 cancellation of any changes in insurance coverage.

955 Section 27. Subsection (7) of section 525.07, Florida 956 Statutes, is amended to read:

957 525.07 Powers and duties of department; inspections; 958 unlawful acts.-

959 (7) It is unlawful for any person to break, cut, or remove 960 any seal applied by the department to a petroleum fuel measuring 961 device or container. If When it becomes necessary to repair and 962 adjust a petroleum fuel measuring device during the absence of an inspector of the department, the seal on the meter adjustment 963 964 may be broken by a person who is registered with the department 965 as a meter mechanic. After repairs and adjustments have been 966 made, the adjusting mechanism must immediately be resealed by 967 the registered meter mechanic with a seal clasp bearing at least 968 the name of the company or the name or initials of the 969 registered mechanic. The registered mechanic shall immediately 970 notify the department of this action.

971 Section 28. Subsection (5) of section 526.143, Florida 972 Statutes, is amended to read:

973 526.143 Alternate generated power capacity for motor fuel974 dispensing facilities.-

975 (5) (a) Each corporation or other entity that owns 10 or 976 more motor fuel retail outlets located within a single county 977 shall maintain at least one portable generator that is capable 978 of providing an alternate generated power source as required 979 under subsection (2) for every 10 outlets. If an entity owns 980 more than 10 outlets or a multiple of 10 outlets plus an

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981 additional 6 outlets, the entity must provide one additional 982 generator to accommodate such additional outlets. Each portable 983 generator must be stored within this state, or may be stored in 984 another state if located within 250 miles of this state, and 985 must be available for use in an affected location within 24 986 hours after a disaster.

987 Each corporation or other entity that owns 10 or more (b) 988 motor fuel retail outlets located within a single domestic 989 security region, as determined pursuant to s. 943.0312(1), and 990 that does not own additional outlets located outside the 991 domestic security region shall maintain a written document of 992 agreement with one or more similarly equipped entities for the 993 use of portable generators that may be used to meet the 994 requirements of paragraph (a) and that are located within this 995 state but outside the affected domestic security region. The 996 agreement may be reciprocal, may allow for payment for services 997 rendered by the providing entity, and must guarantee the 998 availability of the portable generators to an affected location within 24 hours after a disaster. 999

1000 Upon written request, the department may temporarily (C) 1001 waive the requirements in paragraphs (a) and (b) if the 1002 generators are used in preparation for or response to an 1003 emergency or major disaster in another state. The waiver shall 1004 be in writing and include a beginning and ending date. The 1005 waiver may provide additional conditions as deemed necessary by 1006 the department. The waiver may be modified or terminated by the 1007 department if the Governor declares an emergency. 1008 (d) (c) For purposes of this section, ownership of a motor

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1009 fuel retail outlet <u>is shall be</u> the owner of record of the fuel 1010 storage systems operating at the location, as identified in the 1011 Department of Environmental Protection underground storage 1012 facilities registry pursuant to s. 376.303(1).

1013 Section 29. Subsections (8) and (9) are added to section 1014 526.50, Florida Statutes, to read:

526.50 Definition of terms.-As used in this part:

1016(8) "Brand" means the product name appearing on the label1017of a container of brake fluid.

1018 (9) "Formula" means the name of the chemical mixture or 1019 composition of the brake fluid product.

1020 Section 30. Subsections (1) and (3) of section 526.51, 1021 Florida Statutes, are amended to read:

1022 526.51 Registration; renewal and fees; departmental 1023 expenses; cancellation or refusal to issue or renew.-

1024 (1) (a) Application for registration of each brand of brake 1025 fluid shall be made on forms to be supplied by the department. 1026 The applicant shall give his or her name and address and the 1027 brand name of the brake fluid, state that he or she owns the 1028 brand name and has complete control over the product sold 1029 thereunder in this state Florida, and provide the name and 1030 address of the resident agent in this state Florida. If the 1031 applicant does not own the brand name but wishes to register the 1032 product with the department, a notarized affidavit that gives 1033 the applicant full authorization to register the brand name and 1034 that is signed by the owner of the brand name must accompany the 1035 application for registration. The affidavit must include all 1036 affected brand names, the owner's company or corporate name and

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1037 address, the applicant's company or corporate name and address, 1038 and a statement from the owner authorizing the applicant to 1039 register the product with the department. The owner of the brand 1040 name shall maintain complete control over each product sold 1041 under that brand name in this state. All first-time new product 1042 applications for a brand and formula combination must be 1043 accompanied by a certified report from an independent testing 1044 laboratory, setting forth the analysis of the brake fluid which 1045 shows shall show its quality to be not less than the specifications established by the department for brake fluids. A 1046 1047 sample of not less than 24 fluid ounces of brake fluid shall be 1048 submitted, in a container or containers, with labels 1049 representing exactly how the containers of brake fluid will be 1050 labeled when sold, and the sample and container shall be 1051 analyzed and inspected by the department **Division of Standards** 1052 in order that compliance with the department's specifications 1053 and labeling requirements may be verified. Upon approval of the 1054 application, the department shall register the brand name of the 1055 brake fluid and issue to the applicant a permit authorizing the 1056 registrant to sell the brake fluid in this state during the 1057 permit year specified in the permit.

(b) Each applicant shall pay a fee of \$100 with each application. A permit may be renewed by application to the department, accompanied by a renewal fee of \$50 on or before the last day of the permit year immediately preceding the permit year for which application is made for renewal of registration. <u>To reregister a previously registered brand and formula</u> combination, an applicant must submit a completed application

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| 1065 | and all materials as required in this section to the department |
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| 1066 | before the first day of the permit year. A brand and formula |
| 1067 | combination for which a completed application and all materials |
| 1068 | required in this section are not received before the first day |
| 1069 | of the permit year may not be registered with the department |
| 1070 | until a completed application and all materials required in this |
| 1071 | section have been received and approved. If the brand and |
| 1072 | formula combination was previously registered with the |
| 1073 | department and a fee, application, or materials required in this |
| 1074 | section are received after the first day of the permit year, $rac{	extsf{TO}}{	extsf{TO}}$ |
| 1075 | any fee not paid when due, there shall accrue a penalty of \$25 |
| 1076 | $\underline{\operatorname{accrues}}$ which shall be added to the $\overline{\operatorname{renewal}}$ fee. Renewals $\underline{\operatorname{shall}}$ |
| 1077 | will be accepted only on brake fluids that have no change in |
| 1078 | formula, composition, or brand name. Any change in formula, |
| 1079 | composition, or brand name of any brake fluid constitutes a new |
| 1080 | product that must be registered in accordance with this part. |
| 1081 | (c) In order to ensure that any remaining product still |
| 1082 | available for sale in this state is properly registered, if a |
| 1083 | registered brand and formula combination is no longer in |
| 1084 | production for distribution in this state, the registrant must |
| 1085 | submit a notarized affidavit on company letterhead to the |
| 1086 | department certifying that: |
| 1087 | 1. The stated brand and formula combination is no longer |
| 1088 | in production; |
| 1089 | 2. The stated brand and formula combination will not be |
| 1090 | distributed in this state; and |
| 1091 | 3. All existing product of the stated brand and formula |
| 1092 | combination will be removed by the registrant from the state |
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1093 within 30 days after the expiration of the registration or that
1094 the registrant will reregister the brand and formula combination
1095 for two subsequent registration periods.

1097 If production resumes, the brand and formula combination must be 1098 reregistered before it is again distributed in this state.

1099 (3) The department may cancel $\underline{or_{\tau}}$ refuse to issue \overline{or} 1100 refuse to renew any registration and permit after due notice and 1101 opportunity to be heard if it finds that the brake fluid is 1102 adulterated or misbranded or that the registrant has failed to 1103 comply with the provisions of this part or the rules <u>adopted</u> 1104 <u>pursuant to this section</u> and regulations promulgated thereunder.

1105 Section 31. Paragraph (a) of subsection (3) of section 1106 526.52, Florida Statutes, is amended to read:

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526.52 Specifications; adulteration and misbranding.-

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(3) Brake fluid is deemed to be misbranded:

1109 If its container does not bear on its side or top a (a) 1110 label on which is printed the name and place of business of the 1111 registrant of the product, the words "brake fluid," and a 1112 statement that the product therein equals or exceeds the minimum 1113 specification of the Society of Automotive Engineers for brake 1114 fluid, heavy-duty-type, the United States Department of 1115 Transportation Motor Vehicle Safety Standard No. 116, or other specified standard identified in department rule. By regulation 1116 1117 The department may require by rule that the duty-type 1118 classification appear on the label.

Section 32. Subsections (1) and (2) of section 526.53, Florida Statutes, are amended to read:

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1121 526.53 Enforcement; inspection and analysis, stop-sale and 1122 disposition, regulations.-

The department shall enforce the provisions of this 1123 (1)1124 part through the department Division of Standards, and may 1125 sample, inspect, analyze, and test any brake fluid manufactured, 1126 packed, or sold within this state. The department shall have 1127 free access during business hours to all premises, buildings, 1128 vehicles, cars, or vessels used in the manufacture, packing, 1129 storage, sale, or transportation of brake fluid, and may open 1130 any box, carton, parcel, or container of brake fluid and take 1131 samples for inspection and analysis or for evidence.

1132 If When any brake fluid is sold in violation of any (2) (a) 1133 of the provisions of this part, all such brake fluid of the same 1134 brand name on the same premises on which the violation occurred 1135 shall be placed under a stop-sale order by the department by 1136 serving the owner of the brand name, the distributor, or other 1137 entity responsible for selling or distributing the product in this state with the stop-sale order. The department shall 1138 1139 withdraw its stop-sale order upon the removal of the violation or upon voluntary destruction of the product, or other disposal 1140 1141 approved by the department, under the supervision of the 1142 department.

(b) In addition to being subject to the stop-sale procedures above, unregistered brake fluid shall be held by the department or its representative, at a place to be designated in the stop-sale order, until properly registered and released in writing by the department or its representative. If application has not been made for registration of such product within 30

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| 1149 | days after issue of the stop-sale order, the department or, with |
|------|--|
| 1150 | the consent of the department, the representative may give the |
| 1151 | product that meets legal specifications such product shall be |
| 1152 | disposed of by the department to any tax-supported institution |
| 1153 | or agency of the state. If application has not been made for |
| 1154 | registration of the product within 30 days after issuance of the |
| 1155 | stop-order sale and the product fails to meet legal |
| 1156 | specifications, the product may be disposed of as if the brake |
| 1157 | fluid meets legal specifications or by other disposal authorized |
| 1158 | by rule of the department if it fails to meet legal |
| 1159 | specifications. |
| 1160 | Section 33. Section 526.55, Florida Statutes, is amended |
| 1161 | to read: |
| 1162 | 526.55 Violation and penalties |
| 1163 | (1) It is unlawful: |
| 1164 | <u>(a)</u> To sell any brake fluid that is adulterated or |
| 1165 | misbranded, not registered or on which a permit has not been |
| 1166 | issued. |
| 1167 | (b) (2) For anyone to remove any stop-sale order placed on |
| 1168 | a product by the department, or any product upon which a stop- |
| 1169 | sale order has been placed. |
| 1170 | (2) If the department finds that a person has violated or |
| 1171 | is operating in violation of ss. 526.50-526.56 or the rules or |
| 1172 | orders adopted thereunder, the department may, by order: |
| 1173 | (a) Issue a notice of noncompliance pursuant to s. |
| 1174 | <u>120.695;</u> |
| 1175 | (b) Impose an administrative fine not to exceed \$5,000 for |
| 1176 | each violation; |
| | |

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| FLORIDA HOUSE OF REPRESENTATIVES | F | L | 0 | R | | D | А | | Н | 0 | U | S | Е | 0 | F | F | 2 | Е | Р | R | Е | S | Е | Ν | Т | Α | Т | | V | Е | S |
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1177 (c) Direct that the person cease and desist specified 1178 activities; 1179 (d) Revoke or suspend a registration, or refuse to 1180 register a product; or 1181 (e) Place the registrant on probation for a period of 1182 time, subject to conditions as the department may specify. 1183 (3) The administrative proceedings seeking entry of an 1184 order imposing any of the penalties specified in subsection (2) are governed by chapter 120. 1185 1186 (4) If a registrant is found to be in violation of ss. 526.50-526.56 and fails to pay a fine within 30 days after 1187 1188 imposition of the fine, the department may suspend all 1189 registrations issued to the registrant by the department until 1190 the fine is paid. (5) All fines collected by the department under this 1191 1192 section shall be deposited into the General Inspection Trust 1193 Fund. 1194 (3) Any person who violates any of the provisions of this 1195 part or any rule or regulation promulgated thereunder shall, for 1196 the first offense, be quilty of a misdemeanor of the second 1197 degree, punishable as provided in s. 775.082 or s. 775.083, and, for a second or subsequent offense, shall be quilty of a 1198 misdemeanor of the first degree, punishable as provided in s. 1199 775.082 or s. 775.083. 1200 1201 Section 34. Paragraph (b) of subsection (3) of section 1202 539.001, Florida Statutes, is amended to read: 1203 539.001 The Florida Pawnbroking Act.-1204 (3) LICENSE REQUIRED.-

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(b) A licensee who seeks to move a pawnshop to another location must give <u>written notice</u> 30 days' prior written notice to the agency <u>at least 30 days before the move</u> by certified or registered mail, return receipt requested, and the agency must then amend the license to indicate the new location. The licensee must also give such written notice to the appropriate law enforcement official.

Section 35. Subsection (1) of section 559.805, Florida Statutes, is amended to read:

1214 559.805 Filings with the department; disclosure of 1215 advertisement identification number.-

1216 Every seller of a business opportunity shall annually (1)1217 file with the department a copy of the disclosure statement 1218 required by s. 559.803 before prior to placing an advertisement 1219 or making any other representation designed to offer to, sell 1220 to, or solicit an offer to buy a business opportunity from a 1221 prospective purchaser in this state and shall update this filing 1222 by reporting any material change in the required information 1223 within 30 days after the material change occurs. An 1224 advertisement is not placed in the state merely because the 1225 publisher circulates, or there is circulated on his or her 1226 behalf in the state, any bona fide newspaper or other 1227 publication of general, regular, and paid circulation which has 1228 had more than two-thirds of its circulation during the past 12 months outside the state or because a radio or television 1229 1230 program originating outside the state is received in the state. If the seller is required by s. 559.807 to provide a bond or 1231 1232 establish a trust account or guaranteed letter of credit, he or

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1233 she shall contemporaneously file with the department a copy of 1234 the bond, a copy of the formal notification by the depository 1235 that the trust account is established, or a copy of the 1236 guaranteed letter of credit. Every seller of a business 1237 opportunity shall file with the department a list of independent 1238 agents who will engage in the offer or sale of business 1239 opportunities on behalf of the seller in this state. This list 1240 must be kept current and shall include the following 1241 information: name, home and business address, telephone number, 1242 present employer, social security number, and birth date. A No 1243 person may not shall be allowed to offer or sell business 1244 opportunities unless the required information has been provided 1245 to the department. 1246 Section 36. Subsection (7) of section 559.904, Florida 1247 Statutes, is amended to read: 1248 559.904 Motor vehicle repair shop registration; 1249 application; exemption.-1250 Any person applying for or renewing a local business (7) 1251 tax receipt occupational license on or after October 1, 1993, to engage in business as a motor vehicle repair shop must exhibit 1252

1253 an active registration certificate from the department before 1254 the local <u>business tax receipt</u> occupational license may be 1255 issued or renewed.

1256Section 37.Section 559.922, Florida Statutes, is1257repealed.1258Section 38.1259559.928, Florida Statutes, are amended to read:

1260 559.928 Registration.-

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1261 Each seller of travel shall annually register with the (1)1262 department, providing: its legal business or trade name, mailing 1263 address, and business locations; the full names, addresses, and 1264 telephone numbers of its owners or corporate officers and 1265 directors and the Florida agent of the corporation; a statement 1266 whether it is a domestic or foreign corporation, its state and 1267 date of incorporation, its charter number, and, if a foreign 1268 corporation, the date it registered with this state the State of Florida, and business tax receipt occupational license where 1269 1270 applicable; the date on which a seller of travel registered its 1271 fictitious name if the seller of travel is operating under a 1272 fictitious or trade name; the name of all other corporations, 1273 business entities, and trade names through which each owner of 1274 the seller of travel operated, was known, or did business as a 1275 seller of travel within the preceding 5 years; a list of all 1276 authorized independent agents, including the agent's trade name, 1277 full name, mailing address, business address, and telephone numbers; the business location and address of each branch office 1278 1279 and full name and address of the manager or supervisor; the 1280 certification required under s. 559.9285; and proof of purchase 1281 of adequate bond as required in this part. A certificate 1282 evidencing proof of registration shall be issued by the 1283 department and must be prominently displayed in the seller of 1284 travel's primary place of business.

(3) Each independent agent shall annually file an affidavit with the department prior to engaging in business in this state. This affidavit must include the independent agent's full name, legal business or trade name, mailing address,

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business address, telephone number, social security number, and 1289 1290 the name or names and address addresses of each seller of travel 1291 represented by the independent agent. A letter evidencing proof 1292 of filing must be issued by the department and must be 1293 prominently displayed in the independent agent's primary place 1294 of business. Each independent agent must also submit an annual 1295 registration fee of \$50. All moneys collected pursuant to the 1296 imposition of the fee shall be deposited by the Chief Financial 1297 Officer into the General Inspection Trust Fund of the Department 1298 of Agriculture and Consumer Services for the sole purpose of 1299 administrating this part. As used in this subsection, the term 1300 "independent agent" means a person who represents a seller of 1301 travel by soliciting persons on its behalf; who has a written 1302 contract with a seller of travel which is operating in 1303 compliance with this part and any rules adopted thereunder; who 1304 does not receive a fee, commission, or other valuable 1305 consideration directly from the purchaser for the seller of 1306 travel; who does not at any time have any unissued ticket stock 1307 or travel documents in his or her possession; and who does not have the ability to issue tickets, vacation certificates, or any 1308 1309 other travel document. The term "independent agent" does not 1310 include an affiliate of the seller of travel, as that term is used in s. 559.935(3), or the employees of the seller of travel 1311 1312 or of such affiliates.

(4) Any person applying for or renewing a local <u>business</u>
1314 <u>tax receipt</u> occupational license to engage in business as a
1315 seller of travel must exhibit a current registration certificate
1316 from the department before the local <u>business tax receipt</u>

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1317 occupational license may be issued or reissued.

1318Section 39. Paragraph (c) of subsection (3) of section1319559.9285, Florida Statutes, is amended to read:

559.9285 Certification of business activities.-

1321 (3) The department shall specify by rule the form of each 1322 certification under this section which shall include the 1323 following information:

1324 The legal name, any trade names or fictitious names, (C) 1325 mailing address, physical address, telephone number or numbers, 1326 facsimile number or numbers, and all Internet and electronic 1327 contact information of every other commercial entity with which 1328 the certifying party engages in business or commerce that is 1329 related in any way to the certifying party's business or 1330 commerce with any terrorist state. The information disclosed 1331 pursuant to this paragraph does not constitute customer lists, 1332 customer names, or trade secrets protected under s. 570.544(8) 1333 570.544(7).

1334 Section 40. Subsection (6) of section 559.935, Florida
1335 Statutes, is amended to read:

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559.935 Exemptions.-

1337 The department shall request from the Airlines (6) 1338 Reporting Corporation any information necessary to implement the 1339 provisions of subsection (2). Persons claiming an exemption 1340 under subsection (2) or subsection (3) must show a letter of exemption from the department before a local business tax 1341 1342 receipt occupational license to engage in business as a seller of travel may be issued or reissued. If the department fails to 1343 1344 issue a letter of exemption on a timely basis, the seller of

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1345 travel shall submit to the department, through certified mail, 1346 an affidavit containing her or his name and address and an 1347 explanation of the exemption sought. Such affidavit may be used 1348 in lieu of a letter of exemption for the purpose of obtaining a 1349 business tax receipt an occupational license. In any civil or 1350 criminal proceeding, the burden of proving an exemption under 1351 this section is shall be on the person claiming such exemption. 1352 A letter of exemption issued by the department may shall not be 1353 used in, and has shall have no bearing on, such proceedings. Section 41. Subsection (12) of section 570.29, Florida 1354 1355 Statutes, is amended to read: 1356 Departmental divisions.-The department shall 570.29 1357 include the following divisions: 1358 (12) Standards. Section 42. Sections 570.46 and 570.47, Florida Statutes, 1359 1360 are repealed. 1361 Section 43. Section 570.544, Florida Statutes, is amended 1362 to read: 570.544 Division of Consumer Services; director; powers; 1363 1364 processing of complaints; records.-1365 The director of the Division of Consumer Services (1)1366 shall be appointed by and serve at the pleasure of the 1367 commissioner. 1368 (2) The director shall supervise, direct, and coordinate the activities of the division and shall, under the direction of 1369 1370 the department, enforce the provisions of chapters 472, 496, 501, 507, 525, 526, 527, 531, 539, 559, 616, and 849. 1371 1372 (3) (2) The Division of Consumer Services may: Page 49 of 53

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1373 (a) Conduct studies and make analyses of matters affecting1374 the interests of consumers.

1375 (b) Study the operation of laws for consumer protection.

1376 (c) Advise and make recommendations to the various state1377 agencies concerned with matters affecting consumers.

(d) Assist, advise, and cooperate with local, state, or
federal agencies and officials in order to promote the interests
of consumers.

(e) Make use of the testing and laboratory facilities ofthe department for the detection of consumer fraud.

1383 (f) Report to the appropriate law enforcement officers any 1384 information concerning violation of consumer protection laws.

(g) Assist, develop, and conduct programs of consumer education and consumer information through publications and other informational and educational material prepared for dissemination to the public, in order to increase the competence of consumers.

(h) Organize and hold conferences on problems affectingconsumers.

(i) Recommend programs to encourage business and industry
to maintain high standards of honesty, fair business practices,
and public responsibility in the production, promotion, and sale
of consumer goods and services.

1396 <u>(4) (3)</u> In addition to the powers, duties, and 1397 responsibilities authorized by this or any other chapter, the 1398 Division of Consumer Services shall serve as a clearinghouse for 1399 matters relating to consumer protection, consumer information, 1400 and consumer services generally. It shall receive complaints and

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1401 grievances from consumers and promptly transmit them to the that 1402 agency most directly concerned in order that the complaint or 1403 grievance may be expeditiously handled in the best interests of 1404 the complaining consumer. If no agency exists, the Division of 1405 Consumer Services shall seek a settlement of the complaint using 1406 formal or informal methods of mediation and conciliation and may seek any other resolution of the matter in accordance with its 1407 1408 jurisdiction.

1409 <u>(5)</u>(4) If any complaint received by the Division of 1410 Consumer Services concerns matters <u>that</u> which involve concurrent 1411 jurisdiction in more than one agency, duplicate copies of the 1412 complaint shall be referred to those offices deemed to have 1413 concurrent jurisdiction.

1414 <u>(6) (5) (a)</u> Any agency, office, bureau, division, or board 1415 of state government receiving a complaint <u>that</u> which deals with 1416 consumer fraud or consumer protection and <u>that</u> which is not 1417 within the jurisdiction of the receiving agency, office, bureau, 1418 division, or board originally receiving it, shall immediately 1419 refer the complaint to the Division of Consumer Services.

(b) Upon receipt of such a complaint, the Division of Consumer Services shall make a determination of the proper jurisdiction to which the complaint relates and shall immediately refer the complaint to the agency, office, bureau, division, or board <u>that</u> which does have the proper regulatory or enforcement authority to deal with it.

1426 <u>(7) (6)</u> The office or agency to which a complaint has been 1427 referred shall within 30 days acknowledge receipt of the 1428 complaint. If an office or agency receiving a complaint

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1429 determines that the matter presents a prima facie case for 1430 criminal prosecution or if the complaint cannot be settled at 1431 the administrative level, the complaint together with all 1432 supporting evidence shall be transmitted to the Department of 1433 Legal Affairs or other appropriate enforcement agency with a 1434 recommendation for civil or criminal action warranted by the 1435 evidence.

1436 (8) (7) The records of the Division of Consumer Services 1437 are public records. However, customer lists, customer names, and 1438 trade secrets are confidential and exempt from the provisions of 1439 s. 119.07(1). Disclosure necessary to enforcement procedures 1440 does shall not violate be construed as violative of this 1441 prohibition.

1442 (9) (8) It shall be the duty of The Division of Consumer 1443 Services shall to maintain records and compile summaries and 1444 analyses of consumer complaints and their eventual disposition, 1445 which data may serve as a basis for recommendations to the 1446 Legislature and to state regulatory agencies.

1447 Section 44. Paragraph (a) of subsection (8) of section 1448 616.242, Florida Statutes, is amended to read:

616.242 Safety standards for amusement rides.-

(8) FEES.-

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(a) The department shall by rule establish fees to cover
the costs and expenditures associated with the <u>fair rides</u>
<u>inspection program</u> Bureau of Fair Rides Inspection, including
all direct and indirect costs. If there is not sufficient
general revenue appropriated by the Legislature, the industry
shall pay for the remaining cost of the program. The fees must
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1457 be deposited in the General Inspection Trust Fund.

1458 Section 45. This act shall take effect July 1, 2012.

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