

LEGISLATIVE ACTION

Senate		House
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03/06/2012 04:52 PM	•	

Senator Richter moved the following:

Senate Amendment (with title amendment)

Delete everything after the enacting clause and insert:

Section 1. Subsections (1) and (7) of section 626.015, Florida Statutes, are amended to read:

626.015 Definitions.-As used in this part:

(1) "Adjuster" means a public adjuster as defined in s. 626.854, a public adjuster apprentice as defined in s. 626.8541, or an all-lines adjuster as defined in s. 626.8548 independent adjuster as defined in s. 626.855, or company employee adjuster as defined in s. 626.856. 12

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(7) "Home state" means the District of Columbia and any

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state or territory of the United States in which an insurance agent <u>or adjuster</u> maintains his or her principal place of residence or principal place of business and is licensed to act as an insurance agent or adjuster.

Section 2. Subsections (2) and (3) of section 626.0428,
Florida Statutes, are amended to read:

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626.0428 Agency personnel powers, duties, and limitations.-

(2) <u>An</u> No employee of an agent or agency may <u>not</u> bind
 insurance coverage unless licensed and appointed as <u>an</u> a general
 lines agent or customer representative.

24 (3) An No employee of an agent or agency may not initiate 25 contact with any person for the purpose of soliciting insurance unless licensed and appointed as an a general lines agent or 26 27 customer representative. As to title insurance, an employee of 28 an agent or agency may not initiate contact with any individual 29 proposed insured for the purpose of soliciting title insurance 30 unless licensed as a title insurance agent or exempt from such licensure pursuant to s. 626.8417(4). 31

32 Section 3. Subsection (1) and paragraph (b) of subsection 33 (2) of section 626.171, Florida Statutes, are amended to read:

34 626.171 Application for license as an agent, customer 35 representative, adjuster, service representative, managing 36 general agent, or reinsurance intermediary.-

(1) The department <u>may shall</u> not issue a license as agent,
customer representative, adjuster, service representative,
managing general agent, or reinsurance intermediary to any
person except upon written application therefor filed with the
<u>department</u> it, meeting the qualifications for the license
<u>applied for as determined by the department</u> qualification

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43 therefor, and payment in advance of all applicable fees. The Any 44 such application must shall be made under the oath of the 45 applicant and be signed by the applicant. An applicant may permit a third party to complete, submit, and sign an 46 47 application on the applicant's behalf, but is responsible for 48 ensuring that the information on the application is true and 49 correct and is accountable for any misstatements or 50 misrepresentations. The department shall accept the uniform 51 application for nonresident agent licensing. The department may 52 adopt revised versions of the uniform application by rule. 53 (2) In the application, the applicant shall set forth: 54 (b) A statement indicating the method the applicant used or is using to meet any required prelicensing education, knowledge, 55 56 experience, or instructional requirements for the type of 57 license applied for. Proof that he or she has completed or is in 58 the process of completing any required prelicensing course. 59 60 However, the application must contain a statement that an applicant is not required to disclose his or her race or 61 62 ethnicity, gender, or native language, that he or she will not 63 be penalized for not doing so, and that the department will use 64 this information exclusively for research and statistical 65 purposes and to improve the quality and fairness of the 66 examinations. 67 Section 4. Section 626.191, Florida Statutes, is amended to 68 read:

69 626.191 Repeated applications.—The failure of an applicant
70 to secure a license upon an application does shall not preclude
71 the applicant from applying again. However as many times as

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72	desired , but the department <u>may</u> shall not <u>consider</u> give
73	consideration to or accept any further application by the same
74	applicant individual for a similar license dated or filed within
75	30 days <u>after</u> subsequent to the date the department denied the
76	last application, except as provided <u>under</u> in s. 626.281.
77	Section 5. Subsection (2) of section 626.221, Florida
78	Statutes, is amended to read:
79	626.221 Examination requirement; exemptions
80	(2) However, <u>an</u> no such examination <u>is not</u> shall be
81	necessary <u>for</u> in any of the following cases :
82	(a) An applicant for renewal of appointment as an agent,
83	customer representative, or adjuster, unless the department
84	determines that an examination is necessary to establish the
85	competence or trustworthiness of <u>the</u> such applicant.
86	(b) An applicant for <u>a</u> limited license as agent for <u>travel</u>
87	insurance, motor vehicle rental personal accident insurance,
88	baggage and motor vehicle excess liability insurance, credit
89	life or disability insurance, credit insurance, credit property
90	insurance, in-transit and storage personal property insurance,
91	or <u>portable electronics</u> communications equipment property
92	insurance or communication equipment inland marine insurance
93	<u>under s. 626.321</u> .
94	(c) In the discretion of the department, an applicant for
95	reinstatement of license or appointment as an agent, customer
96	representative, company employee adjuster, or <u>all-lines</u>
97	independent adjuster whose license has been suspended within the
98	4 years <u>before</u> prior to the date of application or written
99	request for reinstatement.
100	(d) An applicant who, within <u>the</u> 4 years <u>before</u> prior to



101 application for license and appointment as an agent, customer 102 representative, or adjuster, was a full-time salaried employee 103 of the department who and had continuously been such an employee 104 with responsible insurance duties for <u>at least</u> not less than 2 105 <u>continuous</u> years and who had been a licensee within <u>the</u> 4 years 106 <u>before</u> prior to employment by the department with the same class 107 of license as that being applied for.

(e) An applicant A person who has been licensed as an all-108 lines adjuster and appointed as an independent adjuster or 109 company employee adjuster as to all property, casualty, and 110 111 surety insurances may be licensed and appointed as a company 112 employee adjuster or independent adjuster, as to these kinds of insurance, without additional written examination if an 113 114 application for licensure is filed with the department within 48 115 months following the date of cancellation or expiration of the prior appointment. 116

(f) A person who has been licensed as a company employee adjuster or independent adjuster for motor vehicle, property and casualty, workers' compensation, and health insurance may be licensed as such an adjuster without additional written examination if his or her application for licensure is filed with the department within 48 months after cancellation or expiration of the prior license.

124 <u>(f) (g)</u> An applicant for <u>a</u> temporary license, except as 125 <u>otherwise</u> provided in this code.

126 (g) (h) An applicant for a <u>license as a</u> life or health <u>agent</u> 127 license who has received the designation of chartered life 128 underwriter (CLU) from the American College of Life Underwriters 129 and who has been engaged in the insurance business within the



130 past 4 years, except that <u>the applicant</u> such an individual may 131 be examined on pertinent provisions of this code.

132 (h) (i) An applicant for license as a general lines agent, 133 customer representative, or adjuster who has received the 134 designation of chartered property and casualty underwriter 135 (CPCU) from the American Institute for Property and Liability 136 Underwriters and who has been engaged in the insurance business 137 within the past 4 years, except that the applicant such an 138 individual may be examined on pertinent provisions of this code.

139 (i) (i) An applicant for license as a customer 140 representative who has earned the designation of Accredited 141 Advisor in Insurance (AAI) from the Insurance Institute of America, the designation of Certified Insurance Counselor (CIC) 142 143 from the Society of Certified Insurance Service Counselors, the designation of Accredited Customer Service Representative (ACSR) 144 145 from the Independent Insurance Agents of America, the designation of Certified Professional Service Representative 146 147 (CPSR) from the National Foundation for Certified Professional Service Representatives, the designation of Certified Insurance 148 Service Representative (CISR) from the Society of Certified 149 150 Insurance Service Representatives, or the designation of 151 Certified Insurance Representative (CIR) from the National 152 Association of Christian Catastrophe Insurance Adjusters. Also, 153 an applicant for license as a customer representative who has 154 earned an associate degree or bachelor's degree from an accredited college or university and has completed with at least 155 156 9 academic hours of property and casualty insurance curriculum, 157 or the equivalent, or has earned the designation of Certified 158 Customer Service Representative (CCSR) from the Florida

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159 Association of Insurance Agents, or the designation of 160 Registered Customer Service Representative (RCSR) from a 161 regionally accredited postsecondary institution in this state, 162 or the designation of Professional Customer Service Representative (PCSR) from the Professional Career Institute, 163 164 whose curriculum has been approved by the department and which 165 whose curriculum includes comprehensive analysis of basic property and casualty lines of insurance and testing at least 166 167 equal to that of standard department testing for the customer 168 representative license. The department shall adopt rules 169 establishing standards for the approval of curriculum.

170 (j) (k) An applicant for license as a resident or nonresident all-lines an independent or company employee 171 172 adjuster who has the designation of Accredited Claims Adjuster (ACA) from a regionally accredited postsecondary institution in 173 174 this state, Professional Claims Adjuster (PCA) from the 175 Professional Career Institute, Professional Property Insurance Adjuster (PPIA) from the HurriClaim Training Academy, Certified 176 177 Adjuster (CA) from ALL LINES Training, or Certified Claims Adjuster (CCA) from the Association of Property and Casualty 178 179 Claims Professionals whose curriculum has been approved by the department and which whose curriculum includes comprehensive 180 181 analysis of basic property and casualty lines of insurance and 182 testing at least equal to that of standard department testing 183 for the all-lines adjuster license. The department shall adopt 184 rules establishing standards for the approval of curriculum.

185 (k) (1) An applicant qualifying for a license transfer under 186 s. 626.292_{τ} if the applicant:

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1. Has successfully completed the prelicensing examination

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188 requirements in the applicant's previous <u>home</u> state which are 189 substantially equivalent to the examination requirements in this 190 state, as determined by the department;

191 2. Has received the designation of chartered property and 192 casualty underwriter (CPCU) from the American Institute for 193 Property and Liability Underwriters and has been engaged in the 194 insurance business within the past 4 years if applying to 195 transfer a general lines agent license; or

196 3. Has received the designation of chartered life 197 underwriter (CLU) from the American College of Life Underwriters 198 and has been engaged in the insurance business within the past 4 199 years₇ if applying to transfer a life or health agent license.

200 (1) (m) An applicant for a license as a nonresident agent 201 license, if the applicant:

1. Has successfully completed prelicensing examination requirements in the applicant's home state which are substantially equivalent to the examination requirements in this state, as determined by the department, as a requirement for obtaining a resident license in his or her home state;

207 2. Held a general lines agent license, life agent license,
208 or health agent license <u>before</u> prior to the time a written
209 examination was required;

3. Has received the designation of chartered property and casualty underwriter (CPCU) from the American Institute for Property and Liability Underwriters and has been engaged in the insurance business within the past 4 years, if an applicant for a nonresident license as a general lines agent; or

4. Has received the designation of chartered lifeunderwriter (CLU) from the American College of Life Underwriters

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217 and has been in the insurance business within the past 4 years, if an applicant for a nonresident license as a life agent or 218 219 health agent. 220 Section 6. Subsection (2) of section 626.231, Florida 221 Statutes, is amended to read: 222 626.231 Eligibility; application for examination.-223 (2) A person required to take an examination for a license 224 may be permitted to take an examination before prior to 225 submitting an application for licensure pursuant to s. 626.171 226 by submitting an application for examination through the 227 department's Internet website or the website of a person 228 designated by the department to administer the examination. The 229 department may require In the application, the applicant to 230 provide the following information as part of the application 231 shall set forth: (a) His or her full name, date of birth age, social 232 233 security number, e-mail address, residence address, business address, and mailing address. 234 235 (b) The type of license which that the applicant intends to 236 apply for. (c) The name of any required prelicensing course he or she 237 238 has completed or is in the process of completing. 239 (d) The method by which the applicant intends to qualify 240 for the type of license if other than by completing a 241 prelicensing course. 242 (e) The applicant's gender (male or female). 243 (f) The applicant's native language. 244 (g) The highest level of education achieved by the 245 applicant.



246 (h) The applicant's race or ethnicity (African American, 247 white, American Indian, Asian, Hispanic, or other). 248 249 However, the application form must contain a statement that an 250 applicant is not required to disclose his or her race or 251 ethnicity, gender, or native language, that he or she will not 252 be penalized for not doing so, and that the department will use 253 this information exclusively for research and statistical 254 purposes and to improve the quality and fairness of the 255 examinations. 256 Section 7. Subsection (6) of section 626.241, Florida 257 Statutes, is amended to read: 258 626.241 Scope of examination.-259 (6) In order to reflect the differences between adjusting 260 claims for an insurer and adjusting claims for an insured, the 261 department shall create an examination for applicants seeking 262 licensure as a public adjuster and a separate examination for 263 applicants seeking licensure as an all-lines a company employee 264 adjuster or independent adjuster. 265 (a) Examinations given applicants for a license as an all-266 lines adjuster must shall cover adjusting in all lines of 267 insurance, other than life and annuity; or, in accordance with 268 the application for the license, the examination may be limited 269 to adjusting in: 270 (a) Automobile physical damage insurance; 271 (b) Property and casualty insurance; 272 (c) Workers' compensation insurance; or 273 (d) Health insurance.

(b) An No examination for workers' on worker's compensation

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275 insurance or health insurance <u>is not</u> shall be required for 276 public adjusters.

277 Section 8. Subsection (1) of section 626.251, Florida 278 Statutes, is amended to read:

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626.251 Time and place of examination; notice.-

280 (1) The department, or a person designated by the 281 department, shall provide mail written notice of the time and 282 place of the examination to each applicant for examination and 283 each applicant for license required to take an examination who 284 will be eligible to take the examination as of the examination 285 date. The notice shall be e-mailed so mailed, postage prepaid, 286 and addressed to the applicant at the e-mail his or her address 287 shown on the application for license or examination at such 288 other address as requested by the applicant in writing filed 289 with the department prior to the mailing of the notice. Notice 290 is shall be deemed given when so mailed.

291 Section 9. Section 626.281, Florida Statutes, is amended to 292 read:

293 626.281 Reexamination.-

294 (1) <u>An</u> Any applicant for license or applicant for 295 examination who has either:

(a) Taken an examination and failed to make a passinggrade, or

(b) Failed to appear for the examination or to take or complete the examination at the time and place specified in the notice of the department,

302 may take additional examinations, after filing with the 303 department or its designee an application for reexamination



304 together with applicable fees. The failure of an applicant to 305 pass an examination, or the failure to appear for the 306 examination, or to take or complete the examination does not 307 preclude the applicant from taking subsequent examinations. 308 (2) Applicants may not take an examination for a license 309 type more than five times in a 12-month period. 310 (3) (2) The department may require an any individual whose license as an agent, customer representative, or adjuster has 311 312 expired or has been suspended to pass an examination before 313 prior to reinstating or relicensing the individual as to any 314 class of license. The examination fee must shall be paid for as 315 to each examination. Section 10. Section 626.2815, Florida Statutes, is amended 316 317 to read: 626.2815 Continuing education required; application; 318 exceptions; requirements; penalties.-319 320 (1) The purpose of this section is to establish requirements and standards for continuing education courses for 321 322 individuals persons licensed to solicit, or sell, or adjust 323 insurance in the state. 324 (2) Except as otherwise provided in this section, the 325 provisions of this section applies apply to individuals persons 326 licensed to engage in the sale of insurance or adjustment of 327 insurance claims in this state for all lines of insurance for 328 which an examination is required for licensing and to each 329 insurer, employer, or appointing entity, including, but not 330 limited to, those created or existing pursuant to s. 627.351. The provisions of This section does shall not apply to an any 331 individual who holds person holding a license for the sale of 332

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333 any line of insurance for which an examination is not required 334 by the laws of this state or who holds a, nor shall the provisions of this section apply to any limited license as a 335 336 crop or hail and multiple-peril crop insurance agent the 337 department may exempt by rule. Licensees who are unable to 338 comply with the continuing education requirements due to active 339 duty in the military may submit a written request for a waiver 340 to the department. 341 (3) (a) Each licensee person subject to the provisions of 342 this section must, except as set forth in paragraphs (b), (c), 343 and (d), and (f), complete a minimum of 24 hours of continuing 344 education courses every 2 years in basic or higher-level courses 345 prescribed by this section or in other courses approved by the 346 department. 347 (a) Each licensee person subject to the provisions of this 348 section must complete, as part of his or her required number of 349 continuing education hours, 3 hours of continuing education, 350 approved by the department, every 2 years on the subject matter 351 of ethics. Each licensed general lines agent and customer 352 representative subject to this section must complete, as part of 353 his or her required number of continuing education hours, 1 hour 354 of continuing education, approved by the department, every 2 355 years on the subject matter of premium discounts available on 356 property insurance policies based on various hurricane 357 mitigation options and the means for obtaining the discounts. 358 (b) A licensee person who has been licensed for a period of

6 or more years must complete 20 hours <u>of continuing education</u>
every 2 years in intermediate or advanced-level courses
prescribed by this section or in other courses approved by the

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362 department.

(c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must complete 10 hours of continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.

370 (d) An individual Any person who holds a license as a 371 customer representative, limited customer representative, title 372 agent, motor vehicle physical damage and mechanical breakdown 373 insurance agent, crop or hail and multiple-peril crop insurance 374 agent, or as an industrial fire insurance or burglary insurance 375 agent and who is not a licensed life or health insurance agent, 376 must shall be required to complete 10 hours of continuing 377 education courses every 2 years.

378 (e) An individual Any person who holds a license to solicit 379 or sell life or health insurance and a license to solicit or 380 sell property, casualty, surety, or surplus lines insurance must 381 complete the continuing education requirements by completing 382 courses in life or health insurance for one-half of the total 383 hours required and courses in property, casualty, surety, or 384 surplus lines insurance for one-half of the total hours 385 required. However, a licensee who holds an industrial fire or 386 burglary insurance license and who is a licensed life or health 387 agent must shall be required to complete 4 hours of continuing 388 education courses every 2 years related to industrial fire or 389 burglary insurance and the remaining number of hours of continuing education courses required related to life or health 390

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391 insurance. 392 (f) An individual subject to chapter 648 must complete a 393 minimum of 14 hours of continuing education courses every 2 394 years. 395 (g) Excess hours accumulated during any 2-year compliance 396 period may be carried forward to the next compliance period. 397 (h) An individual teaching an approved course of 398 instruction or lecturing at any approved seminar and attending 399 the entire course or seminar qualifies for the same number of 400 classroom hours as would be granted to a person taking and 401 successfully completing such course or seminar. Credit is 402 limited to the number of hours actually taught unless a person 403 attends the entire course or seminar. An individual who is an 404 official of or employed by a governmental entity in this state 405 and serves as a professor, instructor, or other position or 406 office, the duties and responsibilities of which are determined 407 by the department to require monitoring and review of insurance 408 laws or insurance regulations and practices, is exempt from this 409 section. 410 (4) (f)1. Except as provided in subparagraph 2., Compliance

410 with continuing education requirements is a condition precedent 412 to the issuance, continuation, reinstatement, or renewal of any 413 appointment subject to this section. <u>However:</u>

414 <u>(a)</u>^{2.a.} An appointing entity, except one that appoints 415 individuals who are employees or exclusive independent 416 contractors of the appointing entity, may not require, directly 417 or indirectly, as a condition of such appointment or the 418 continuation of such appointment, the taking of an approved 419 course or program by any appointee or potential appointee <u>which</u>

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420 that is not of the appointee's choosing.

421 (b)b. Any entity created or existing pursuant to s. 627.351 422 may require employees to take training of any type relevant to 423 their employment but may not require appointees who are not 424 employees to take any approved course or program unless the 425 course or program deals solely with the appointing entity's 426 internal procedures or products or with subjects substantially 427 unique to the appointing entity.

428 (g) A person teaching any approved course of instruction or 429 lecturing at any approved seminar and attending the entire course or seminar shall qualify for the same number of classroom 430 431 hours as would be granted to a person taking and successfully 432 completing such course, seminar, or program. Credit shall be 433 limited to the number of hours actually taught unless a person 434 attends the entire course or seminar. Any person who is an 435 official of or employed by any governmental entity in this state 436 and serves as a professor, instructor, or in any other position 437 or office the duties and responsibilities of which are 438 determined by the department to require monitoring and review of 439 insurance laws or insurance regulations and practices shall be 440 exempt from this section.

441 (h) Excess classroom hours accumulated during any
442 compliance period may be carried forward to the next compliance
443 period.

444 <u>(5)(i)</u> For good cause shown, the department may grant an 445 extension of time during which the requirements <u>of imposed by</u> 446 this section may be completed, but such extension of time may 447 not exceed 1 year.

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(6) (j) A nonresident licensee who must complete continuing



449 education requirements in his or her home state may use the home state requirements to also meet this state's continuing 450 451 education requirements as well, if the licensee's resident's 452 home state recognizes reciprocity with this state's continuing 453 education requirements. A nonresident licensee whose home state 454 does not have a continuing education requirement but is licensed 455 for the same class of business in another state that has which 456 does have a continuing education requirement may comply with 457 this section by furnishing proof of compliance with the other 458 state's requirement if that state has a reciprocal agreement 459 with this state relative to continuing education. A nonresident 460 licensee whose home state does not have such continuing education requirements, and who is not licensed as a nonresident 461 462 licensee agent in a state that has continuing education 463 requirements and reciprocates with this state, must meet the 464 continuing education requirements of this state.

465 (7) (k) Any person who holds a license to solicit or sell 466 life insurance in this state must complete a minimum of 3 hours 467 in continuing education, approved by the department, on the 468 subject of suitability in annuity and life insurance 469 transactions. This requirement does not apply to an agent who 470 does not have any active life insurance or annuity contracts. In 471 applying this exemption, the department may require the filing 472 of a certification attesting that the agent has not sold life 473 insurance or annuities during the continuing education compliance cycle in question and does not have any active life 474 475 insurance or annuity contracts. A licensee may use the hours obtained under this paragraph to satisfy the requirement for 476 continuing education in ethics under paragraph (3)(a). 477



478	<u>(8)</u> The following courses may be completed in order to
479	meet the <u>elective</u> continuing education course requirements:
480	(a) Any part of the Life Underwriter Training Council Life
481	Course Curriculum: 24 hours; Health Course: 12 hours.
482	(b) Any part of the American College "CLU" diploma
483	curriculum: 24 hours.
484	(c) Any part of the Insurance Institute of America's
485	program in general insurance: 12 hours.
486	(d) Any part of the American Institute for Property and
487	Liability Underwriters' Chartered Property Casualty Underwriter
488	(CPCU) professional designation program: 24 hours.
489	(e) Any part of the Certified Insurance Counselor program:
490	21 hours.
491	(f) Any part of the Accredited Advisor in Insurance: 21
492	hours.
493	(g) In the case of title agents, completion of the
494	Certified Land Closer (CLC) professional designation program and
495	receipt of the designation: 24 hours.
496	(h) In the case of title agents, completion of the
497	Certified Land Searcher (CLS) professional designation program
498	and receipt of the designation: 24 hours.
499	(i) Any insurance-related course <u>that</u> which is approved by
500	the department and taught by an accredited college or university
501	per credit hour granted: 12 hours.
502	(j) Any course, including courses relating to agency
503	management or errors and omissions, developed or sponsored by <u>an</u>
504	any authorized insurer or recognized agents' association or
505	insurance trade association or <u>an</u> any independent study program
506	of instruction, subject to approval by the department, qualifies

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507 for the equivalency of the number of classroom hours assigned 508 thereto by the department. However, unless otherwise provided in 509 this section, continuing education hours may not be credited 510 toward meeting the requirements of this section unless the 511 course is provided by classroom instruction or results in a 512 monitored examination. A monitored examination is not required 513 for:

514 1. An independent study program of instruction presented 515 through interactive, online technology that the department 516 determines has sufficient internal testing to validate the 517 student's full comprehension of the materials presented; or

518 2. An independent study program of instruction presented on paper or in printed material which that imposes a final closed 519 520 book examination that meets the requirements of the department's rule for self-study courses. The examination may be taken 521 522 without a proctor if provided the student presents to the 523 provider a sworn affidavit certifying that the student did not 524 consult any written materials or receive outside assistance of 525 any kind or from any person, directly or indirectly, while 526 taking the examination. If the student is an employee of an 527 agency or corporate entity, the student's supervisor or a 528 manager or owner of the agency or corporate entity must also 529 sign the sworn affidavit. If the student is self-employed, a 530 sole proprietor, or a partner, or if the examination is 531 administered online, the sworn affidavit must also be signed by 532 a disinterested third party. The sworn affidavit must be 533 received by the approved provider before prior to reporting continuing education credits to the department. 534

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(9) (k) Each person or entity sponsoring a course for



536 continuing education credit must furnish, within <u>21</u> 30 days 537 after completion of the course, in a form satisfactory to the 538 department or its designee, a written and certified roster 539 showing the name and license number of all persons successfully 540 completing such course and requesting credit, accompanied by the 541 required fee.

542 (10) (5) The department may immediately terminate or shall 543 refuse to renew the appointment of an any agent or adjuster who 544 has been notified by the department that who has not had his or her continuing education requirements have not been certified, 545 546 unless the agent or adjuster has been granted an extension or 547 waiver by the department. The department may not issue a new 548 appointment of the same or similar type, with any insurer, to a 549 licensee an agent who was denied a renewal appointment for 550 failing failure to complete continuing education as required 551 until the licensee agent completes his or her continuing 552 education requirement.

553 (6) (a) There is created an 11-member continuing education 554 advisory board to be appointed by the Chief Financial Officer. Appointments shall be for terms of 4 years. The purpose of the 555 556 board is to advise the department in determining standards by 557 which courses may be evaluated and categorized as basic, 558 intermediate, or advanced. The board shall submit 559 recommendations to the department of changes needed in such 560 criteria not less frequently than every 2 years. The department 561 shall require all approved course providers to submit courses 562 for approval to the department using the criteria. All 563 materials, brochures, and advertisements related to the approved 564 courses must specify the level assigned to the course.

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565 (b) The board members shall be appointed as follows: 566 1. Seven members representing agents of which at least one 567 must be a representative from each of the following 568 organizations: the Florida Association of Insurance Agents; the 569 Florida Association of Insurance and Financial Advisors; the Professional Insurance Agents of Florida, Inc.; the Florida 570 571 Association of Health Underwriters; the Specialty Agents' 572 Association; the Latin American Agents' Association; and the 573 National Association of Insurance Women. Such board members must 574 possess at least a bachelor's degree or higher from an 575 accredited college or university with major coursework in insurance, risk management, or education or possess the 576 577 designation of CLU, CPCU, CHFC, CFP, AAI, or CIC. In addition, 578 each member must possess 5 years of classroom instruction 579 experience or 5 years of experience in the development or design 580 of educational programs or 10 years of experience as a licensed 581 resident agent. Each organization may submit to the department a 582 list of recommendations for appointment. If one organization 583 does not submit a list of recommendations, the Chief Financial 584 Officer may select more than one recommended person from a list 585 submitted by other eligible organizations. 586 2. Two members representing insurance companies at least

586 2. Two members representing insurance companies at least 587 one of whom must represent a Florida Domestic Company and one of 588 whom must represent the Florida Insurance Council. Such board 589 members must be employed within the training department of the 590 insurance company. At least one such member must be a member of 591 the Society of Insurance Trainers and Educators.

592 3. One member representing the general public who is not
593 directly employed in the insurance industry. Such board member



594	must possess a minimum of a bachelor's degree or higher from an
595	accredited college or university with major coursework in
596	insurance, risk management, training, or education.
597	4. One member, appointed by the Chief Financial Officer,
598	who represents the department.
599	(c) The members of the board shall serve at the pleasure of
600	the Chief Financial Officer. Each board member shall be entitled
601	to reimbursement for expenses pursuant to s. 112.061. The board
602	shall designate one member as chair. The board shall meet at the
603	call of the chair or the Chief Financial Officer.
604	(11) (7) The department may contract services relative to
605	the administration of the continuing education program to a
606	private entity. The contract shall be procured as a contract for
607	a contractual service pursuant to s. 287.057.
608	Section 11. Effective October 1, 2014, subsections (3) and
609	(7) of section 626.2815, Florida Statutes, as amended by this
610	act, are amended, and subsections (8) through (11) of that
611	section are redesignated as subsections (7) through (10),
612	respectively, to read:
613	626.2815 Continuing education requirements
614	(3) Each licensee <u>except a title insurance agent</u> subject to
615	this section must, except as set forth in paragraphs (b), (c),
616	(d), and (f), complete a <u>5-hour update course every 2 years</u>
617	which is specific to the license held by the licensee. The
618	course must be developed and offered by providers and approved
619	by the department. The content of the course must address all
620	lines of insurance for which examination and licensure are
621	required and include the following subject areas: insurance law
622	updates, ethics for insurance professionals, disciplinary trends



623 and case studies, industry trends, premium discounts, 624 determining suitability of products and services, and other 625 similar insurance-related topics the department determines are 626 relevant to legally and ethically carrying out the 627 responsibilities of the license granted. A licensee who holds multiple insurance licenses must complete an update course that 628 629 is specific to at least one of the licenses held. Except as 630 otherwise specified, any remaining required hours of continuing education are elective and may consist of any continuing 631 632 education course approved by the department under this section 633 minimum of 24 hours of continuing education courses every 2 634 years in basic or higher-level courses prescribed by this 635 section or in other courses approved by the department. 636 (a) Except as provided in paragraphs (b), (c), (d), (e),

637 and (i), each licensee must also complete 19 3 hours of elective continuing education courses, approved by the department, every 638 639 2 years on the subject matter of ethics. Each licensed general 640 lines agent and customer representative must complete 1 hour of 641 continuing education, approved by the department, every 2 years 642 on the subject matter of premium discounts available on property 643 insurance policies based on various hurricane mitigation options 644 and the means for obtaining the discounts.

(b) A licensee who has been licensed for 6 or more years
must <u>also</u> complete <u>a minimum of 15</u> 20 hours of <u>elective</u>
continuing education every 2 years in intermediate or advancedlevel courses prescribed by this section or in other courses
approved by the department.

(c) A licensee who has been licensed for 25 years or moreand is a CLU or a CPCU or has a Bachelor of Science degree in



risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must also complete a minimum of 5 10 hours of elective continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.

(d) An individual who holds a license as a customer
representative, limited customer representative, title agent,
motor vehicle physical damage and mechanical breakdown insurance
agent, or an industrial fire insurance or burglary insurance
agent and who is not a licensed life or health agent, must <u>also</u>
complete <u>a minimum of 5</u> 10 hours of continuing education courses
every 2 years.

664 (e) An individual who holds a license to solicit or sell 665 life or health insurance and a license to solicit or sell 666 property, casualty, surety, or surplus lines insurance must 667 complete courses in life or health insurance for one-half of the 668 total hours required and courses in property, casualty, surety, or surplus lines insurance for one-half of the total hours 669 670 required. However, a licensee who holds an industrial fire or burglary insurance license and who is a licensed life or health 671 672 agent must complete 4 hours of continuing education courses 673 every 2 years related to industrial fire or burglary insurance 674 and the remaining number of hours of continuing education courses related to life or health insurance. 675

676 (e) (f) The 5-hour update course and a minimum of 9 14 hours
 677 of elective continuing education courses every 2 years.

678 (f) Elective continuing education courses for public
 679 adjusters must be specifically designed for public adjusters and
 680 approved by the department. Notwithstanding this subsection,

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681 <u>public adjusters for workers' compensation insurance or health</u> 682 <u>insurance are not required to take continuing education courses</u> 683 <u>pursuant to this section.</u>

(g) Excess hours accumulated during any 2-year complianceperiod may be carried forward to the next compliance period.

686 (h) An individual teaching an approved course of instruction or lecturing at any approved seminar and attending 687 688 the entire course or seminar qualifies for the same number of 689 classroom hours as would be granted to a person taking and 690 successfully completing such course or seminar. Credit is 691 limited to the number of hours actually taught unless a person 692 attends the entire course or seminar. An individual who is an 693 official of or employed by a governmental entity in this state 694 and serves as a professor, instructor, or other position or 695 office, the duties and responsibilities of which are determined 696 by the department to require monitoring and review of insurance 697 laws or insurance regulations and practices, is exempt from this 698 section.

699 (i) For compliance periods beginning on or after October 1, 700 2014, any person who holds a license as a title insurance agent 701 must complete a minimum of 10 hours of continuing education 702 credit every 2 years in title insurance and escrow management 703 specific to this state and approved by the department, which 704 shall include at least 3 hours of continuing education on the 705 subject matter of ethics, rules, or compliance with state and 706 federal regulations relating specifically to title insurance and 707 closing services.

708 (7) Any person who holds a license to solicit or sell life 709 insurance in this state must complete a minimum of 3 hours in



711 of s 712 requirement 713 acting 714 exemption 715 certh 716 insummary 717 comption 718 insummary	Einuing education, approved by the department, on the subject puitability in annuity and life insurance transactions. This arrement does not apply to an agent who does not have any two life insurance or annuity contracts. In applying this aption, the department may require the filing of a cification attesting that the agent has not sold life arance or annuities during the continuing education beliance cycle in question and does not have any active life arance or annuity contracts. A licensee may use the hours and under this paragraph to satisfy the requirement for cinuing education in ethics under paragraph (3) (a).
712 require 713 acti 714 exem 715 cert 716 insu 717 comp 718 insu	Are dees not apply to an agent who does not have any ave life insurance or annuity contracts. In applying this aption, the department may require the filing of a defication attesting that the agent has not sold life arance or annuities during the continuing education obliance cycle in question and does not have any active life arance or annuity contracts. A licensee may use the hours arance under this paragraph to satisfy the requirement for
713 acti 714 exem 715 cert 716 insu 717 comp 718 insu	ve life insurance or annuity contracts. In applying this aption, the department may require the filing of a cification attesting that the agent has not sold life arance or annuities during the continuing education pliance cycle in question and does not have any active life arance or annuity contracts. A licensee may use the hours and under this paragraph to satisfy the requirement for
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715 cert 716 insu 717 comp 718 insu	Fification attesting that the agent has not sold life arance or annuities during the continuing education pliance cycle in question and does not have any active life arance or annuity contracts. A licensee may use the hours ained under this paragraph to satisfy the requirement for
716 insu 717 comp 718 insu	arance or annuities during the continuing education Arance cycle in question and does not have any active life Arance or annuity contracts. A licensee may use the hours Arance under this paragraph to satisfy the requirement for
717 comp 718 insu	Pliance cycle in question and does not have any active life arance or annuity contracts. A licensee may use the hours ained under this paragraph to satisfy the requirement for
718 insu	arance or annuity contracts. A licensee may use the hours ained under this paragraph to satisfy the requirement for
	ained under this paragraph to satisfy the requirement for
719 obta	
	inuing education in ethics under paragraph (3)(a).
720 cont	
721	Section 12. Subsections (1) and (2) of section 626.292,
722 Flor	rida Statutes, are amended to read:
723	626.292 Transfer of license from another state
724	(1) <u>An</u> Any individual licensed in good standing in another
725 stat	te may apply to the department to have the license
726 tran	nsferred to this state to obtain a Florida resident agent <u>or</u>
727 <u>all</u> -	lines adjuster license for the same lines of authority
728 cove	ered by the license in the other state.
729	(2) To qualify for a license transfer, an individual
730 appl	icant must meet the following requirements:
731	(a) The individual <u>must</u> shall become a resident of this
732 stat	ze.
733	(b) The individual <u>must</u> shall have been licensed in another
734 stat	te for a minimum of 1 year immediately preceding the date the
735 indi	vidual became a resident of this state.
736	(c) The individual <u>must</u> shall submit a completed
737 appl	ication for this state which is received by the department
738 with	nin 90 days after the date the individual became a resident
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739 of this state, along with payment of the applicable fees set 740 forth in s. 624.501 and submission of the following documents:

741 1. A certification issued by the appropriate official of 742 the applicant's home state identifying the type of license and 743 lines of authority under the license and stating that, at the 744 time the license from the home state was canceled, the applicant 745 was in good standing in that state or that the state's Producer 746 Database records, maintained by the National Association of Insurance Commissioners, its affiliates, or subsidiaries, 747 748 indicate that the agent or all-lines adjuster is or was licensed 749 in good standing for the line of authority requested.

750 2. A set of the individual applicant's fingerprints in
751 accordance with s. 626.171(4).

752 (d) The individual must shall satisfy prelicensing 753 education requirements in this state, unless the completion of 754 prelicensing education requirements was a prerequisite for 755 licensure in the other state and the prelicensing education requirements in the other state are substantially equivalent to 756 757 the prelicensing requirements of this state as determined by the 758 department. This paragraph does not apply to all-lines 759 adjusters.

(e) The individual <u>must</u> shall satisfy the examination
requirement under s. 626.221, unless <u>exempted</u> exempt thereunder.

Section 13. Subsections (2) and (3) of section 626.311,Florida Statutes, are amended to read:

764

626.311 Scope of license.-

(2) Except with respect as to a limited license as a credit
life or disability insurance agent, the license of a life agent
covers shall cover all classes of life insurance business.



768 (3) Except with respect as to a limited license as a travel 769 personal accident insurance agent, the license of a health agent 770 covers shall cover all kinds of health insurance; and such no 771 license may not shall be issued limited to a particular class of 772 health insurance. 773 Section 14. Subsections (1) and (4) of section 626.321, 774 Florida Statutes, are amended to read: 775 626.321 Limited licenses.-776 (1) The department shall issue to a qualified applicant 777 individual, or a qualified individual or entity under paragraphs 778 (c), (d), (e), and (i), a license as agent authorized to 779 transact a limited class of business in any of the following 780 categories of limited lines insurance: 781 (a) Motor vehicle physical damage and mechanical breakdown 782 insurance.-License covering insurance against only the loss of 783 or damage to a any motor vehicle that which is designed for use 784 upon a highway, including trailers and semitrailers designed for use with such vehicles. Such license also covers insurance 785 786 against the failure of an original or replacement part to 787 perform any function for which it was designed. The applicant for such a license shall pass a written examination covering 788 789 motor vehicle physical damage insurance and mechanical breakdown 790 insurance. A licensee under this paragraph may not No individual 791 while so licensed shall hold a license as an agent for as to any 792 other or additional kind or class of insurance coverage except 793 as to a limited license for credit insurance life and disability 794 insurances as provided in paragraph (e). Effective October 1, 795 2012, all licensees holding such limited license and appointment 796 may renew the license and appointment, but no new or additional

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797 <u>licenses may be issued pursuant to this paragraph, and a</u> 798 <u>licensee whose limited license under this paragraph has been</u> 799 <u>terminated, suspended, or revoked may not have such license</u> 800 <u>reinstated.</u>

801 (b) Industrial fire insurance or burglary insurance.-802 License covering only industrial fire insurance or burglary 803 insurance. The applicant for such a license must shall pass a written examination covering such insurance. A licensee under 804 805 this paragraph may not No individual while so licensed shall 806 hold a license as an agent for as to any other or additional 807 kind or class of insurance coverage except for as to life 808 insurance and health insurance insurances.

809 (c) Travel insurance.-License covering only policies and 810 certificates of travel insurance, which are subject to review by 811 the office under s. 624.605(1)(q). Policies and certificates of 812 travel insurance may provide coverage for risks incidental to 813 travel, planned travel, or accommodations while traveling, including, but not limited to, accidental death and 814 815 dismemberment of a traveler; trip cancellation, interruption, or 816 delay; loss of or damage to personal effects or travel 817 documents; baggage delay; emergency medical travel or evacuation of a traveler; or medical, surgical, and hospital expenses 818 819 related to an illness or emergency of a traveler. Any Such 820 policy or certificate may be issued for terms longer than 60 821 days, but each policy or certificate, other than a policy or 822 certificate providing coverage for air ambulatory services only, 823 each policy or certificate must be limited to coverage for 824 travel or use of accommodations of no longer than 60 days. The 825 license may be issued only:

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826 1. To a full-time salaried employee of a common carrier or 827 a full-time salaried employee or owner of a transportation 828 ticket agency and may authorize the sale of such ticket policies 829 only in connection with the sale of transportation tickets, or 830 to the full-time salaried employee of such an agent. No Such 831 policy may not shall be for a duration of more than 48 hours or 832 more than for the duration of a specified one-way trip or round 833 trip. 8.34 2. To an entity or individual that is: 835 a. The developer of a timeshare plan that is the subject of 836 an approved public offering statement under chapter 721; 837 b. An exchange company operating an exchange program 838 approved under chapter 721; 839 c. A managing entity operating a timeshare plan approved 840 under chapter 721; 841 d. A seller of travel as defined in chapter 559; or 842 e. A subsidiary or affiliate of any of the entities 843 described in sub-subparagraphs a.-d. 844 845 A licensee shall require each employee who offers policies or certificates under this subparagraph to receive initial training 846 847 from a general lines agent or an insurer authorized under 848 chapter 624 to transact insurance within this state. For an 849 entity applying for a license as a travel insurance agent, the 850 fingerprinting requirement of this section applies only to the 851 president, secretary, and treasurer and to any other officer or 852 person who directs or controls the travel insurance operations 853 of the entity.

(d) Motor vehicle rental insurance.-

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1. License covering only insurance of the risks set forth in this paragraph when offered, sold, or solicited with and incidental to the rental or lease of a motor vehicle and which applies only to the motor vehicle that is the subject of the lease or rental agreement and <u>the</u> occupants of the motor vehicle:

a. Excess motor vehicle liability insurance providing
coverage in excess of the standard liability limits provided by
the lessor in the lessor's lease to a person renting or leasing
a motor vehicle from the licensee's employer for liability
arising in connection with the negligent operation of the leased
or rented motor vehicle.

b. Insurance covering the liability of the lessee to thelessor for damage to the leased or rented motor vehicle.

c. Insurance covering the loss of or damage to baggage,
personal effects, or travel documents of a person renting or
leasing a motor vehicle.

d. Insurance covering accidental personal injury or death
of the lessee and any passenger who is riding or driving with
the covered lessee in the leased or rented motor vehicle.

875 2. Insurance under a motor vehicle rental insurance license 876 may be issued only if the lease or rental agreement is for no 877 more than 60 days, the lessee is not provided coverage for more 878 than 60 consecutive days per lease period, and the lessee is 879 given written notice that his or her personal insurance policy 880 providing coverage on an owned motor vehicle may provide 881 coverage of such risks and that the purchase of the insurance is 882 not required in connection with the lease or rental of a motor 883 vehicle. If the lease is extended beyond 60 days, the coverage

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884 may be extended one time only for a period not to exceed an 885 additional 60 days. Insurance may be provided to the lessee as 886 an additional insured on a policy issued to the licensee's 887 employer.

3. The license may be issued only to the full-time salaried employee of a licensed general lines agent or to a business entity that offers motor vehicles for rent or lease if insurance sales activities authorized by the license are in connection with and incidental to the rental or lease of a motor vehicle.

a. A license issued to a business entity that offers motor vehicles for rent or lease <u>encompasses</u> shall encompass each office, branch office, or place of business making use of the entity's business name in order to offer, solicit, and sell insurance pursuant to this paragraph.

898 b. The application for licensure must list the name, 899 address, and phone number for each office, branch office, or 900 place of business that is to be covered by the license. The 901 licensee shall notify the department of the name, address, and 902 phone number of any new location that is to be covered by the 903 license before the new office, branch office, or place of 904 business engages in the sale of insurance pursuant to this 905 paragraph. The licensee must shall notify the department within 906 30 days after closing or terminating an office, branch office, 907 or place of business. Upon receipt of the notice, the department 908 shall delete the office, branch office, or place of business 909 from the license.

910 c. A licensed and appointed entity is directly responsible 911 and accountable for all acts of the licensee's employees.

(e) Credit life or disability insurance.-License covering

912



913 only credit life, credit or disability insurance, credit 914 property, credit unemployment, involuntary unemployment, 915 mortgage life, mortgage guaranty, mortgage disability, 916 quaranteed automobile protection (GAP) insurance, and any other 917 form of insurance offered in connection with an extension of 918 credit which is limited to partially or wholly extinguishing a 919 credit obligation that the department determines should be 920 designated a form of limited line credit insurance. Effective October 1, 2012, all valid licenses held by persons for any of 921 922 the lines of insurance listed in this paragraph shall be 923 converted to a credit insurance license. Licensees who wish to 924 obtain a new license reflecting such change must request a 925 duplicate license and pay a \$5 fee as specified in s. 926 624.501(15). The license may be issued only to an individual 927 employed by a life or health insurer as an officer or other 928 salaried or commissioned representative, to an individual 929 employed by or associated with a lending or financial 930 institution or creditor, or to a lending or financial institution or creditor, and may authorize the sale of such 931 932 insurance only with respect to borrowers or debtors of such 933 lending or financing institution or creditor. However, only the 934 individual or entity whose tax identification number is used in 935 receiving or is credited with receiving the commission from the 936 sale of such insurance shall be the licensed agent of the 937 insurer. No individual while so licensed shall hold a license as 938 an agent as to any other or additional kind or class of life or 939 health insurance coverage. An entity holding a limited license 940 under this paragraph is also authorized to sell credit insurance 941 and credit property insurance.

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942 (f) Credit insurance.-License covering only credit 943 insurance, as such insurance is defined in s. 624.605(1)(i), and 944 no individual or entity so licensed shall, during the same 945 period, hold a license as an agent as to any other or additional 946 kind of life or health insurance with the exception of credit 947 life or disability insurance as defined in paragraph (e). The same licensing provisions as outlined in paragraph (e) apply to 948 949 entities licensed as credit insurance agents under this 950 paragraph. 951 (q) Credit property insurance. A license covering only credit property insurance may be issued to any individual except 952 953 an individual employed by or associated with a financial 954 institution as defined in s. 655.005 and authorized to sell such 955 insurance only with respect to a borrower or debtor, not to 956 exceed the amount of the loan. 957 (f) (h) Crop hail and multiple-peril crop insurance.-License 958 for insurance covering crops subject to unfavorable weather 959 conditions, fire or lightening, flood, hail, insect infestation, 960 disease, or other yield-reducing conditions or perils which is 961 provided by the private insurance market, or which is subsidized 962 by the Federal Group Insurance Corporation including multi-peril 963 crop insurance only crop hail and multiple-peril crop insurance. 964 Notwithstanding any other provision of law, the limited license 965 may be issued to a bona fide salaried employee of an association 966 chartered under the Farm Credit Act of 1971, 12 U.S.C. ss. 2001 967 et seq., who satisfactorily completes the examination prescribed 968 by the department pursuant to s. 626.241(5). The limited agent 969 must be appointed by, and his or her limited license requested 970 by, a licensed general lines agent. All business transacted by



971 the limited agent <u>must be on shall be in</u> behalf of, in the name 972 of, and countersigned by the agent by whom he or she is 973 appointed. Sections 626.561 and 626.748, relating to records, 974 apply to all business written pursuant to this section. The 975 limited licensee may be appointed by and licensed for only one 976 general lines agent or agency.

977 <u>(g)(i)</u> In-transit and storage personal property insurance; 978 communications equipment property insurance, communications 979 equipment inland marine insurance, and communications equipment 980 service warranty agreement sales.-

981 1. A License for insurance covering only the insurance of 982 personal property not held for resale, covering the risks of 983 transportation or storage in rented or leased motor vehicles, 984 trailers, or self-service storage facilities τ as the latter are 985 defined in s. 83.803. Such license, may be issued, without 986 examination, only to employees or authorized representatives of 987 lessors who rent or lease motor vehicles, trailers, or self-988 service storage facilities and who are authorized by an insurer 989 to issue certificates or other evidences of insurance to lessees 990 of such motor vehicles, trailers, or self-service storage facilities under an insurance policy issued to the lessor. A 991 person licensed under this paragraph must shall give a 992 993 prospective purchaser of in-transit or storage personal property 994 insurance written notice that his or her homeowner's policy may 995 provide coverage for the loss of personal property and that the 996 purchase of such insurance is not required under the lease 997 terms.

998 2. A license covering only communications equipment, for
 999 the loss, theft, mechanical failure, malfunction of or damage



1000	to, communications equipment. The license may be issued only to:
1001	a. Employees or authorized representatives of a licensed
1002	general lines agent;
1003	b. The lead business location of a retail vendor of
1004	communications equipment and its branch locations; or
1005	c. Employees, agents, or authorized representatives of a
1006	retail vendor of communications equipment.
1007	
1008	The license authorizes the sale of such policies, or
1009	certificates under a group master policy, only with respect to
1010	the sale of, or provision of communications service for,
1011	communications equipment. A general lines agent is not required
1012	to obtain a license under this subparagraph to offer or sell
1013	communications equipment property insurance or communication
1014	equipment inland marine insurance. The license also authorizes
1015	sales of service warranty agreements covering only
1016	communications equipment to the same extent as if licensed under
1017	s. 634.419 or s. 634.420. The provisions of this chapter
1018	requiring submission of fingerprints do not apply to
1019	communications equipment licenses issued to qualified entities
1020	under this subparagraph. Licensees offering policies under this
1021	subparagraph must receive initial training from, and have a
1022	contractual relationship with, a general lines agent. For the
1023	purposes of this subparagraph, the term "communications
1024	equipment" means handsets, pagers, personal digital assistants,
1025	portable computers, automatic answering devices, and other
1026	devices or accessories used to originate or receive
1027	communications signals or service, and includes services related
1028	to the use of such devices, such as consumer access to a

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1029	wireless network; however, the term does not include
1030	telecommunications switching equipment, transmission wires, cell
1031	site transceiver equipment, or other equipment and systems used
1032	by telecommunications companies to provide telecommunications
1033	service to consumers. A branch location of a retail vendor of
1034	communications equipment licensed pursuant to paragraph (2)(b)
1035	may, in lieu of obtaining an appointment from an insurer or
1036	warranty association as provided in paragraph (2)(c), obtain a
1037	single appointment from the associated lead business location
1038	licensee licensed under paragraph (2)(a) and pay the prescribed
1039	appointment fee under s. 624.501 provided the lead business
1040	location has a single appointment from each insurer or warranty
1041	association represented and such appointment provides that it
1042	applies to the lead business location and all of its branch
1043	locations. Any branch location individually appointed by an
1044	insurer under paragraph (2)(c) prior to January 1, 2006, may
1045	replace its appointments with an appointment from its lead
1046	location at no charge. Branch location appointments shall be
1047	renewed on the first annual anniversary of licensure of the lead
1048	business location occurring more than 24 months after the
1049	initial appointment date and every 24 months thereafter.
1050	Notwithstanding s. 624.501, after July 1, 2006, the renewal fee
1051	applicable to such branch location appointments shall be \$30 per
1052	appointment.
1053	(h) Portable electronics insuranceLicense for property
1054	insurance or inland marine insurance that covers only loss,
1055	theft, mechanical failure, malfunction, or damage for portable
1056	electronics.

1. The license may be issued only to:

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1057

1058	a. Employees or authorized representatives of a licensed
1059	general lines agent; or
1060	b. The lead business location of a retail vendor that sells
1061	portable electronics insurance. The lead business location must
1062	have a contractual relationship with a general lines agent.
1063	2. Employees or authorized representatives of a licensee
1064	under subparagraph 1. may sell or offer for sale portable
1065	electronics coverage without being subject to licensure as an
1066	insurance agent if:
1067	a. Such insurance is sold or offered for sale at a licensed
1068	location or at one of the licensee's branch locations if the
1069	branch location is appointed by the licensed lead business
1070	location or its appointing insurers;
1071	b. The insurer issuing the insurance directly supervises or
1072	appoints a general lines agent to supervise the sale of such
1073	insurance, including the development of a training program for
1074	the employees and authorized representatives of vendors that are
1075	directly engaged in the activity of selling or offering the
1076	insurance; and
1077	c. At each location where the insurance is offered,
1078	brochures or other written materials that provide the
1079	information required by this subparagraph are made available to
1080	all prospective customers. The brochures or written materials
1081	may include information regarding portable electronics
1082	insurance, service warranty agreements, or other incidental
1083	services or benefits offered by a licensee.
1084	3. Individuals not licensed to sell portable electronics
1085	insurance may not be paid commissions based on the sale of such
1086	coverage. However, a licensee who uses a compensation plan for

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1087	employees and authorized representatives which includes
1088	supplemental compensation for the sale of noninsurance products,
1089	in addition to a regular salary or hourly wages, may include
1090	incidental compensation for the sale of portable electronics
1091	insurance as a component of the overall compensation plan.
1092	4. Brochures or other written materials related to portable
1093	electronics insurance must:
1094	a. Disclose that such insurance may duplicate coverage
1095	already provided by a customer's homeowners' insurance policy,
1096	renters' insurance policy, or other source of coverage;
1097	b. State that enrollment in insurance coverage is not
1098	required in order to purchase or lease portable electronics or
1099	services;
1100	c. Summarize the material terms of the insurance coverage,
1101	including the identity of the insurer, the identity of the
1102	supervising entity, the amount of any applicable deductible and
1103	how it is to be paid, the benefits of coverage, and key terms
1104	and conditions of coverage, such as whether portable electronics
1105	may be repaired or replaced with similar make and model
1106	reconditioned or nonoriginal manufacturer parts or equipment;
1107	d. Summarize the process for filing a claim, including a
1108	description of how to return portable electronics and the
1109	maximum fee applicable if the customer fails to comply with
1110	equipment return requirements; and
1111	e. State that an enrolled customer may cancel coverage at
1112	any time and that the person paying the premium will receive a
1113	refund of any unearned premium.
1114	5. A licensed and appointed general lines agent is not
1115	required to obtain a portable electronics insurance license to

1	
1116	offer or sell portable electronics insurance at locations
1117	already licensed as an insurance agency, but may apply for a
1118	portable electronics insurance license for branch locations not
1119	otherwise licensed to sell insurance.
1120	6. A portable electronics license authorizes the sale of
1121	individual policies or certificates under a group or master
1122	insurance policy. The license also authorizes the sale of
1123	service warranty agreements covering only portable electronics
1124	to the same extent as if licensed under s. 634.419 or s.
1125	634.420.
1126	7. A licensee may bill and collect the premium for the
1127	purchase of portable electronics insurance provided that:
1128	a. If the insurance is included with the purchase or lease
1129	of portable electronics or related services, the licensee
1130	clearly and conspicuously discloses that insurance coverage is
1131	included with the purchase. Disclosure of the stand-alone cost
1132	of the premium for same or similar insurance must be made on the
1133	customer's bill and in any marketing materials made available at
1134	the point of sale. If the insurance is not included, the charge
1135	to the customer for the insurance must be separately itemized on
1136	the customer's bill.
1137	b. Premiums are incidental to other fees collected, are
1138	maintained in a manner that is readily identifiable, and are
1139	accounted for and remitted to the insurer or supervising entity
1140	within 60 days of receipt. Licensees are not required to
1141	maintain such funds in a segregated account.
1142	c. All funds received by a licensee from an enrolled
1143	customer for the sale of the insurance are considered funds held
1144	in trust by the licensee in a fiduciary capacity for the benefit

1145	of the insurer. Licensees may receive compensation for billing
1146	and collection services.
1147	8. Notwithstanding any other provision of law, the terms
1148	for the termination or modification of coverage under a policy
1149	of portable electronics insurance are those set forth in the
1150	policy.
1151	9. Notice or correspondence required by the policy, or
1152	otherwise required by law, may be provided by electronic means
1153	if the insurer or licensee maintains proof that the notice or
1154	correspondence was sent. Such notice or correspondence may be
1155	sent on behalf of the insurer or licensee by the general lines
1156	agent appointed by the insurer to supervise the administration
1157	of the program. For purposes of this subparagraph, an enrolled
1158	customer's provision of an electronic mail address to the
1159	insurer or licensee is deemed to be consent to receive notices
1160	and correspondence by electronic means if a conspicuously
1161	located disclosure is provided to the customer indicating the
1162	same.
1163	10. The provisions of this chapter requiring submission of
1164	fingerprints do not apply to licenses issued to qualified
1165	entities under this paragraph.
1166	11. A branch location that sells portable electronics
1167	insurance may, in lieu of obtaining an appointment from an
1168	insurer or warranty association, obtain a single appointment
1169	from the associated lead business location licensee and pay the
1170	prescribed appointment fee under s. 624.501 if the lead business
1171	location has a single appointment from each insurer or warranty
1172	association represented and such appointment applies to the lead
1173	business location and all of its branch locations. Branch

1174	location appointments shall be renewed 24 months after the
1175	initial appointment date of the lead business location and every
1176	24 months thereafter. Notwithstanding s. 624.501, the renewal
1177	fee applicable to such branch location appointments is \$30 per
1178	appointment.
1179	12. For purposes of this paragraph:
1180	a. "Branch location" means any physical location in this
1181	state at which a licensee offers its products or services for
1182	sale.
1183	b. "Portable electronics" means personal, self-contained,
1184	easily carried by an individual, battery-operated electronic
1185	communication, viewing, listening, recording, gaming, computing
1186	or global positioning devices, including cell or satellite
1187	phones, pagers, personal global positioning satellite units,
1188	portable computers, portable audio listening, video viewing or
1189	recording devices, digital cameras, video camcorders, portable
1190	gaming systems, docking stations, automatic answering devices,
1191	and other similar devices and their accessories, and service
1192	related to the use of such devices.
1193	c. "Portable electronics transaction" means the sale or
1194	lease of portable electronics or a related service, including
1195	portable electronics insurance.
1196	(4) Except as otherwise expressly provided, a person
1197	applying for or holding a limited license <u>is</u> shall be subject to
1198	the same applicable requirements and responsibilities <u>that</u> as
1199	apply to general lines agents in general $_{m{ au}}$ if licensed as to
1200	motor vehicle physical damage and mechanical breakdown
1201	insurance, credit property insurance, industrial fire insurance
1202	or burglary insurance, motor vehicle rental insurance, credit



1203 insurance, crop hail and multiple-peril crop insurance, in-1204 transit and storage personal property insurance, or portable 1205 electronics insurance communications equipment property 1206 insurance or communications equipment inland marine insurance, 1207 baggage and motor vehicle excess liability insurance, or credit 1208 insurance; or as apply to life agents or health agents in 1209 general, as applicable the case may be, if licensed as to travel 1210 personal accident insurance or credit life or credit disability 1211 insurance. 1212 Section 15. Section 626.342, Florida Statutes, is amended 1213 to read: 1214 626.342 Furnishing supplies to unlicensed life, health, or general lines agent prohibited; civil liability.-1215 1216 (1) An insurer, a managing general agent, an insurance 1217 agency, or an agent, directly or through a any representative, 1218 may not furnish to an any agent any blank forms, applications, 1219 stationery, or other supplies to be used in soliciting, 1220 negotiating, or effecting contracts of insurance on its behalf 1221 unless such blank forms, applications, stationery, or other supplies relate to a class of business for with respect to which 1222 1223 the agent is licensed and appointed, whether for that insurer or 1224 another insurer. 1225 (2) An Any insurer, general agent, insurance agency, or 1226 agent who furnishes any of the supplies specified in subsection 1227 (1) to an any agent or prospective agent not appointed to 1228 represent the insurer and who accepts from or writes any 1229 insurance business for such agent or agency is subject to civil 1230 liability to an any insured of such insurer to the same extent

and in the same manner as if such agent or prospective agent had

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been appointed or authorized by the insurer or such agent to act on in its or his or her behalf. The provisions of this subsection do not apply to insurance risk apportionment plans under s. 627.351.

(3) This section does not apply to the placing of surpluslines business under the provisions of ss. 626.913-626.937.

1238 Section 16. Subsection (1) of section 626.381, Florida 1239 Statutes, is amended to read:

1240 626.381 Renewal, continuation, reinstatement, or 1241 termination of appointment.-

1242 (1) The appointment of an appointee continues shall 1243 continue in force until suspended, revoked, or otherwise 1244 terminated, but is subject to a renewal request filed by the 1245 appointing entity in the appointee's birth month as to natural 1246 persons or the month the original appointment was issued license 1247 date as to entities and every 24 months thereafter, accompanied 1248 by payment of the renewal appointment fee and taxes as 1249 prescribed in s. 624.501.

1250 Section 17. Section 626.536, Florida Statutes, is amended 1251 to read:

1252 626.536 Reporting of administrative actions.-Each agent and 1253 insurance agency shall submit to the department, Within 30 days 1254 after the final disposition of an any administrative action 1255 taken against a licensee the agent or insurance agency by a governmental agency or other regulatory agency in this or any 1256 other state or jurisdiction relating to the business of 1257 1258 insurance, the sale of securities, or activity involving fraud, 1259 dishonesty, trustworthiness, or breach of a fiduciary duty, the 1260 licensee or insurance agency must submit a copy of the order,

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1261 consent to order, or other relevant legal documents to the 1262 department. The department may adopt rules to administer 1263 implementing the provisions of this section.

1264 Section 18. Section 626.551, Florida Statutes, is amended 1265 to read:

1266 626.551 Notice of change of address, name.-A Every licensee must shall notify the department, in writing, within 30 60 days 1267 after a change of name, residence address, principal business 1268 1269 street address, mailing address, contact telephone numbers, 1270 including a business telephone number, or e-mail address. A 1271 licensee licensed agent who has moved his or her principal place 1272 of residence and principal place of business from this state 1273 shall have his or her license and all appointments immediately 1274 terminated by the department. Failure to notify the department 1275 within the required time period shall result in a fine not to 1276 exceed \$250 for the first offense and, for subsequent offenses, 1277 a fine of at least \$500 or suspension or revocation of the license pursuant to s. 626.611, s. 626.6115, or s. 626.621, or 1278 1279 s. 626.6215 for a subsequent offense. The department may adopt 1280 rules to administer and enforce this section.

1281 Section 19. Subsection (14) is added to section 626.621, 1282 Florida Statutes, to read:

1283 626.621 Grounds for discretionary refusal, suspension, or 1284 revocation of agent's, adjuster's, customer representative's, 1285 service representative's, or managing general agent's license or 1286 appointment.—The department may, in its discretion, deny an 1287 application for, suspend, revoke, or refuse to renew or continue 1288 the license or appointment of any applicant, agent, adjuster, 1289 customer representative, service representative, or managing



1290 general agent, and it may suspend or revoke the eligibility to 1291 hold a license or appointment of any such person, if it finds 1292 that as to the applicant, licensee, or appointee any one or more 1293 of the following applicable grounds exist under circumstances 1294 for which such denial, suspension, revocation, or refusal is not 1295 mandatory under s. 626.611: 1296 (14) Failure to comply with any civil, criminal, or 1297 administrative action taken by the child support enforcement 1298 program under Title IV-D of the Social Security Act, 42 U.S.C. 1299 ss. 651 et seq., to determine paternity or to establish, modify, 1300 enforce, or collect support. 1301 Section 20. Subsection (4) of section 626.641, Florida 1302 Statutes, is amended to read: 1303 626.641 Duration of suspension or revocation.-(4) During the period of suspension or revocation of a the 1304 1305 license or appointment, and until the license is reinstated or, 1306 if revoked, a new license issued, the former licensee or 1307 appointee may shall not engage in or attempt or profess to 1308 engage in any transaction or business for which a license or 1309 appointment is required under this code or directly or 1310 indirectly own, control, or be employed in any manner by an any insurance agent, or agency, or adjuster, or adjusting firm. 1311 Section 21. Subsection (1) of section 626.651, Florida 1312 1313 Statutes, is amended to read: 1314 626.651 Effect of suspension, revocation upon associated 1315 licenses and appointments and licensees and appointees.-1316 (1) Upon suspension, revocation, or refusal to renew or 1317 continue any one license of a licensee an agent or customer

representative, or upon suspension or revocation of eligibility

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1319 to hold a license or appointment, the department shall at the 1320 same time likewise suspend or revoke all other licenses, 1321 appointments, or status of eligibility held by the licensee or 1322 appointee under this code.

Section 22. Subsection (4) of section 626.730, Florida Statutes, is amended, and subsection (5) of that section is created, to read:

1326

626.730 Purpose of license.-

1327 (4) This section does not prohibit the licensing under a 1328 licensee holding a limited license for credit insurance or as to 1329 motor vehicle physical damage and mechanical breakdown insurance 1330 from being or credit property insurance of any person employed by or associated with a motor vehicle sales or financing agency, 1331 1332 a retail sales establishment, or a consumer loan office for the 1333 purpose of insuring, other than a consumer loan office owned by or affiliated with a financial institution as defined in s. 1334 1335 655.005, with respect to insurance of the interest of such 1336 entity agency in a motor vehicle sold or financed by it or in 1337 personal property if used as collateral for a loan.

1338 (5) This section does not apply with respect to the 1339 interest of a real estate mortgagee in or as to insurance 1340 covering such interest or in the real estate subject to such 1341 mortgage.

1342 Section 23. Section 626.732, Florida Statutes, is amended 1343 to read:

1344 626.732 Requirement as to knowledge, experience, or 1345 instruction.-

1346 (1) Except as provided in subsection (4) (3), an no 1347 applicant for a license as a general lines agent or personal

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1348 lines agent, except for a chartered property and casualty underwriter (CPCU), may not other than as to a limited license 1349 1350 as to baggage and motor vehicle excess liability insurance, 1351 credit property insurance, credit insurance, in-transit and 1352 storage personal property insurance, or communications equipment 1353 property insurance or communication equipment inland marine insurance, shall be qualified or licensed unless, within the 4 1354 1355 years immediately preceding the date the application for license 1356 is filed with the department, the applicant has:

(a) Taught or successfully completed classroom courses in insurance, 3 hours of which <u>must</u> shall be on the subject matter of ethics, satisfactory to the department at a school, college, or extension division thereof, approved by the department. To qualify for licensure as a personal lines agent, the applicant must complete a total of 52 hours of classroom courses in insurance;

1364 (b) Completed a correspondence course in insurance, 3 hours 1365 of which must shall be on the subject matter of ethics, which is 1366 satisfactory to the department and regularly offered by 1367 accredited institutions of higher learning in this state or 1368 extensions thereof and approved by the department, and have \overline{r} 1369 except if he or she is applying for a limited license under s. 1370 626.321, for licensure as a general lines agent, has had at 1371 least 6 months of responsible insurance duties as a 1372 substantially full-time bona fide employee in all lines of 1373 property and casualty insurance set forth in the definition of 1374 general lines agent under s. 626.015 or, for licensure as a personal lines agent, has completed at least 3 months in 1375 1376 responsible insurance duties as a substantially full-time



1377 employee in property and casualty insurance sold to individuals 1378 and families for noncommercial purposes;

1379 (c) For licensure as a general lines agent, Completed at 1380 least 1 year in responsible insurance duties as a substantially 1381 full-time bona fide employee in all lines of property and 1382 casualty insurance, exclusive of aviation and wet marine and transportation insurances but not exclusive of boats of less 1383 1384 than 36 feet in length or aircraft not held out for hire, as set 1385 forth in the definition of a general lines agent under s. 1386 626.015, but without the education requirement described 1387 mentioned in paragraph (a) or paragraph (b) or, for licensure as 1388 a personal lines agent, has completed at least 6 months in 1389 responsible insurance duties as a substantially full-time 1390 employee in property and casualty insurance sold to individuals 1391 and families for noncommercial purposes without the education 1392 requirement in paragraph (a) or paragraph (b);

(d) 1. For licensure as a general lines agent, Completed at least 1 year of responsible insurance duties as a licensed and appointed customer representative or limited customer representative in commercial or personal lines of property and casualty insurance and 40 hours of classroom courses approved by the department covering the areas of property, casualty, surety, health, and marine insurance; or

1400 2. For licensure as a personal lines agent, completed at 1401 least 6 months of responsible duties as a licensed and appointed 1402 customer representative or limited customer representative in 1403 property and casualty insurance sold to individuals and families 1404 for noncommercial purposes and 20 hours of classroom courses 1405 approved by the department which are related to property and



1406	casualty insurance sold to individuals and families for
1407	noncommercial purposes;
1408	(e) 1. For licensure as a general lines agent, Completed at
1409	least 1 year of responsible insurance duties as a licensed and
1410	appointed service representative in either commercial or
1411	personal lines of property and casualty insurance and 80 hours
1412	of classroom courses approved by the department covering the
1413	areas of property, casualty, surety, health, and marine
1414	insurance <u>.; or</u>
1415	2. For licensure as a personal lines agent, completed at
1416	least 6 months of responsible insurance duties as a licensed and
1417	appointed service representative in property and casualty
1418	insurance sold to individuals and families for noncommercial
1419	purposes and 40 hours of classroom courses approved by the
1420	department related to property and casualty insurance sold to
1421	individuals and families for noncommercial purposes; or
1422	(2) Except as provided under subsection (4), an applicant
1423	for a license as a personal lines agent, except for a chartered
1424	property and casualty underwriter (CPCU), may not be qualified
1425	or licensed unless, within the 4 years immediately preceding the
1426	date the application for license is filed with the department,
1427	the applicant has:
1428	(a) Taught or successfully completed classroom courses in
1429	insurance, 3 hours of which must be on the subject matter of
1430	ethics, at a school, college, or extension division thereof,
1431	approved by the department. To qualify for licensure, the
1432	applicant must complete a total of 52 hours of classroom courses
1433	in insurance;
1434	(b) Completed a correspondence course in insurance, 3 hours

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1435	of which must be on the subject matter of ethics, which is
1436	regularly offered by accredited institutions of higher learning
1437	in this state or extensions thereof and approved by the
1438	department, and completed at least 3 months of responsible
1439	insurance duties as a substantially full-time employee in the
1440	area of property and casualty insurance sold to individuals and
1441	families for noncommercial purposes;
1442	(c) Completed at least 6 months of responsible insurance
1443	duties as a substantially full-time employee in the area of
1444	property and casualty insurance sold to individuals and families
1445	for noncommercial purposes, but without the education
1446	requirement described in paragraph (a) or paragraph (b);
1447	(d) Completed at least 6 months of responsible duties as a
1448	licensed and appointed customer representative or limited
1449	customer representative in property and casualty insurance sold
1450	to individuals and families for noncommercial purposes and 20
1451	hours of classroom courses approved by the department which are
1452	related to property and casualty insurance sold to individuals
1453	and families for noncommercial purposes;
1454	(e) Completed at least 6 months of responsible insurance
1455	duties as a licensed and appointed service representative in
1456	property and casualty insurance sold to individuals and families
1457	for noncommercial purposes and 40 hours of classroom courses
1458	approved by the department related to property and casualty
1459	insurance sold to individuals and families for noncommercial
1460	purposes; or
1461	(f) For licensure as a personal lines agent, Completed at
1462	least 3 years of responsible duties as a licensed and appointed

customer representative in property and casualty insurance sold

1463



1464 to individuals and families for noncommercial purposes.

(3) (2) If Where an applicant's qualifications as required 1465 1466 under subsection (1) or subsection (2) in paragraph (1) (b) or 1467 paragraph (1) (c) are based in part upon the periods of 1468 employment in at responsible insurance duties prescribed 1469 therein, the applicant shall submit with the license application 1470 for license, on a form prescribed by the department, an the affidavit of his or her employer setting forth the period of 1471 1472 such employment, that the employment same was substantially 1473 full-time, and giving a brief abstract of the nature of the 1474 duties performed by the applicant.

1475 (4) (3) An individual who was or became qualified to sit for an agent's, customer representative's, or adjuster's examination 1476 1477 at or during the time he or she was employed by the department 1478 or office and who, while so employed, was employed in 1479 responsible insurance duties as a full-time bona fide employee 1480 may shall be permitted to take an examination if application for 1481 such examination is made within 90 days after the date of 1482 termination of his or her employment with the department or 1483 office.

1484 (5) (4) Classroom and correspondence courses under 1485 subsections (1) and (2) subsection (1) must include instruction 1486 on the subject matter of unauthorized entities engaging in the 1487 business of insurance. The scope of the topic of unauthorized 1488 entities must shall include the Florida Nonprofit Multiple-1489 Employer Welfare Arrangement Act and the Employee Retirement 1490 Income Security Act, 29 U.S.C. ss. 1001 et seq., as it relates 1491 to the provision of health insurance by employers and the 1492 regulation thereof.

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1493	(6) This section does not apply to an individual holding
1494	only a limited license for travel insurance, motor vehicle
1495	rental insurance, credit insurance, in-transit and storage
1496	personal property insurance, or portable electronics insurance.
1497	Section 24. Section 626.8411, Florida Statutes, is amended
1498	to read:
1499	626.8411 Application of Florida Insurance Code provisions
1500	to title insurance agents or agencies
1501	(1) The following provisions of part II $_{ au}$ applicable to
1502	general lines agents or agencies $_{m{ au}}$ also apply to title insurance
1503	agents or agencies:
1504	(a) Section 626.734, relating to liability of certain
1505	agents.
1506	(b) Section 626.175, relating to temporary licenses.
1507	(b) (c) Section 626.747, relating to branch agencies.
1508	(c) Section 626.749, relating to place of business in
1509	residence.
1510	(d) Section 626.753, relating to sharing of commissions.
1511	(e) Section 626.754, relating to rights of agent following
1512	termination of appointment.
1513	(2) The following provisions of part I do not apply to
1514	title insurance agents or title insurance agencies:
1515	(a) Section 626.112(7), relating to licensing of insurance
1516	agencies.
1517	(b) Section 626.231, relating to eligibility for
1518	examination.
1519	(c) Section 626.572, relating to rebating, when allowed.
1520	(d) Section 626.172, relating to agent in full-time charge.
1521	Section 25. Subsection (1) of section 626.8419, Florida
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1522 Statutes, is amended to read:

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626.8419 Appointment of title insurance agency.-

(1) The title insurer engaging or employing the title insurance agency must file with the department, on printed forms furnished by the department, an application certifying that the proposed title insurance agency meets all of the following requirements:

(a) The agency must have obtained a fidelity bond in an
amount, not less than \$50,000, acceptable to the insurer
appointing the agency. If a fidelity bond is unavailable
generally, the department must adopt rules for alternative
methods to comply with this paragraph.

(b) The agency must have obtained errors and omissions insurance in an amount acceptable to the insurer appointing the agency. The amount of the coverage may not be less than \$250,000 per claim and an aggregate limit with a deductible no greater than \$10,000. If errors and omissions insurance is unavailable generally, the department must adopt rules for alternative methods to comply with this paragraph.

1541 (c) Notwithstanding s. 626.8418(2), the agency must have 1542 obtained a surety bond in an amount not less than \$35,000 made 1543 payable to the title insurer or title insurers appointing the 1544 agency. The surety bond must be for the benefit of any 1545 appointing title insurer damaged by a violation by the title 1546 insurance agency of its contract with the appointing title 1547 insurer. If the surety bond is payable to multiple title 1548 insurers, the surety bond must provide that each title insurer is to be notified in the event a claim is made upon the surety 1549 1550 bond or the bond is terminated.

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1551	(d) The surety bond must remain in effect and unimpaired as
1552	long as the agency is appointed by a title insurer. The agency
1553	must provide written proof to the appointing title insurer or
1554	insurers on an annual basis evidencing that the surety bond is
1555	still in effect and unimpaired.
1556	(e) A title insurer may not provide the surety bond
1557	directly or indirectly on behalf of the agency.
1558	Section 26. Section 626.8548, Florida Statutes, is created
1559	to read:
1560	626.8548 "All-lines adjuster" defined.—An "all-lines
1561	adjuster" is a person who is self-employed or employed by an
1562	insurer, a wholly owned subsidiary of an insurer, or an
1563	independent adjusting firm or other independent adjuster, and
1564	who undertakes on behalf of an insurer or other insurers under
1565	common control or ownership to ascertain and determine the
1566	amount of any claim, loss, or damage payable under an insurance
1567	contract or undertakes to effect settlement of such claim, loss,
1568	or damage. The term does not apply to life insurance or annuity
1569	contracts.
1570	Section 27. Section 626.855, Florida Statutes, is amended
1571	to read:
1572	626.855 "Independent adjuster" definedAn "independent
1573	adjuster" <u>means a</u> is any person <u>licensed as an all-lines</u>
1574	adjuster who is self-appointed self-employed or appointed and is
1575	associated with or employed by an independent adjusting firm or
1576	other independent adjuster, and who undertakes on behalf of an
1577	insurer to ascertain and determine the amount of any claim,
1578	loss, or damage payable under an insurance contract or
1579	undertakes to effect settlement of such claim, loss, or damage.

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1580 Section 28. Section 626.856, Florida Statutes, is amended 1581 to read: 1582 626.856 "Company employee adjuster" defined.-A "company 1583 employee adjuster" means is a person licensed as an all-lines 1584 adjuster who is appointed and employed on an insurer's staff of 1585 adjusters or a wholly owned subsidiary of the insurer, and who undertakes on behalf of such insurer or other insurers under 1586 1587 common control or ownership to ascertain and determine the 1588 amount of any claim, loss, or damage payable under a contract of 1589 insurance, or undertakes to effect settlement of such claim, 1590 loss, or damage. 1591 Section 29. Section 626.858, Florida Statutes, is repealed. 1592 Section 30. Section 626.8584, Florida Statutes, is amended 1593 to read: 1594 626.8584 "Nonresident all-lines independent adjuster" 1595 defined.-A "nonresident all-lines independent adjuster" means is 1596 a person who: 1597 (1) Is not a resident of this state; 1598 (2) Is a currently licensed as an independent adjuster in 1599 his or her state of residence for all lines of insurance except 1600 life and annuities the type or kinds of insurance for which the 1601 licensee intends to adjust claims in this state or, if a 1602 resident of a state that does not license such independent 1603 adjusters, meets the qualifications has passed the department's 1604 adjuster examination as prescribed in s. 626.8734(1)(b); and 1605 (3) Is licensed as an all-lines adjuster and self-appointed 1606 or appointed and a self-employed independent adjuster or associated with or employed by an independent adjusting firm or 1607 other independent adjuster, by an insurer admitted to do 1608

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1609 business in this state or a wholly-owned subsidiary of an 1610 insurer admitted to do business in this state, or by other 1611 insurers under the common control or ownership of such insurer. 1612 Section 31. Section 626.863, Florida Statutes, is amended 1613 to read: 1614 626.863 Claims referrals to Licensed independent adjusters 1615 required; insurers' responsibility.-(1) An insurer may shall not knowingly refer any claim or 1616 1617 loss for adjustment in this state to any person purporting to be 1618 or acting as an independent adjuster unless the person is 1619 currently licensed as an all-lines adjuster and appointed as an 1620 independent adjuster under this code. (2) Before referring any claim or loss, the insurer shall 1621 1622 ascertain from the department whether the proposed independent adjuster is currently licensed as an all-lines adjuster and 1623 1624 appointed as an independent adjuster such. Having once 1625 ascertained that a particular person is so licensed and 1626 appointed, the insurer may assume that he or she will continue 1627 to be so licensed and appointed until the insurer has knowledge, 1628 or receives information from the department, to the contrary. 1629 (3) This section does not apply to catastrophe or emergency 1630 adjusters as provided for in this part. 1631 Section 32. Section 626.864, Florida Statutes, is amended to read: 1632 1633 626.864 Adjuster license types.-1634 (1) A qualified individual may be licensed and appointed as 1635 either: 1636 (a) A public adjuster; or 1637 (b) An all-lines independent adjuster; or

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1638	(c) A company employee adjuster .
1639	(2) The same individual <u>may</u> shall not be concurrently
1640	<u>licensed</u> a ppointed as a public adjuster and an all-lines
1641	adjuster to more than one of the adjuster types referred to in
1642	subsection (1).
1643	(3) An all-lines adjuster may be appointed as an
1644	independent adjuster or company employee adjuster, but not both
1645	concurrently.
1646	Section 33. Subsection (1) of section 626.865, Florida
1647	Statutes, is amended to read:
1648	626.865 Public adjuster's qualifications, bond
1649	(1) The department shall issue a license to an applicant
1650	for a public adjuster's license upon determining that the
1651	applicant has paid the applicable fees specified in s. 624.501
1652	and possesses the following qualifications:
1653	(a) Is a natural person at least 18 years of age.
1654	(b) Is a United States citizen or legal alien who possesses
1655	work authorization from the United States Bureau of Citizenship
1656	and Immigration Services and a bona fide resident of this state.
1657	(c) Is trustworthy and has such business reputation as
1658	would reasonably assure that the applicant will conduct his or
1659	her business as insurance adjuster fairly and in good faith and
1660	without detriment to the public.
1661	(d) Has had sufficient experience, training, or instruction
1662	concerning the adjusting of damages or losses under insurance
1663	contracts, other than life and annuity contracts, is
1664	sufficiently informed as to the terms and effects of the
1665	provisions of those types of insurance contracts, and possesses
1666	adequate knowledge of the laws of this state relating to such
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1667	contracts as to enable and qualify him or her to engage in the
1668	business of insurance adjuster fairly and without injury to the
1669	public or any member thereof with whom the applicant may have
1670	business as a public adjuster, or has been licensed and employed
1671	as a resident insurance company adjuster or independent adjuster
1672	in this state on a continual basis for the past year.
1673	(e) Is licensed as a public adjuster apprentice under s.
1674	626.8651 and complies with the requirements of that license
1675	throughout the licensure period.
1676	Section 34. Paragraph (b) of subsection (1) and subsection
1677	(7) of section 626.8651, Florida Statutes, are amended to read:
1678	626.8651 Public adjuster apprentice license;
1679	qualifications
1680	(1) The department shall issue a license as a public
1681	adjuster apprentice to an applicant who is:
1682	(b) A United States citizen or legal alien who possesses
1683	work authorization from the United States Bureau of Citizenship
1684	and Immigration Services and is a resident of this state.
1685	(7) An appointing public adjusting firm may not maintain
1686	more than 12 public adjuster apprentices simultaneously.
1687	However, a supervising public adjuster may not be responsible
1688	for more than three public adjuster apprentices simultaneously
1689	and shall be accountable for the acts of all public adjuster
1690	apprentices which are related to transacting business as a
1691	public adjuster apprentice. This subsection does not apply to a
1692	public adjusting firm that adjusts claims primarily for
1693	commercial entities with operations in more than one state and
1694	that does not directly or indirectly perform adjusting services
1695	for insurers or individual homeowners.

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1696 Section 35. Section 626.866, Florida Statutes, is amended 1697 to read:

1698 626.866 <u>All-lines adjuster</u> Independent adjuster's qualifications.—The department shall issue a license to an applicant for an <u>all-lines adjuster</u> independent adjuster's license <u>to an applicant</u> upon determining that the applicable license fee specified in s. 624.501 has been paid and that the applicant possesses the following qualifications:

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(1) Is a natural person at least 18 years of age.

(2) Is a United States citizen or legal alien who possesses
work authorization from the United States Bureau of Citizenship
and Immigration Services and a bona fide resident of this state.

(3) Is trustworthy and has such business reputation as would reasonably assure that the applicant will conduct his or her business as insurance adjuster fairly and in good faith and without detriment to the public.

1712 (4) Has had sufficient experience, training, or instruction concerning the adjusting of damage or loss under insurance 1713 1714 contracts, other than life and annuity contracts, is 1715 sufficiently informed as to the terms and the effects of the 1716 provisions of such types of contracts, and possesses adequate 1717 knowledge of the insurance laws of this state relating to such 1718 contracts as to enable and qualify him or her to engage in the 1719 business of insurance adjuster fairly and without injury to the 1720 public or any member thereof with whom he or she may have 1721 relations as an insurance adjuster and to adjust all claims in 1722 accordance with the policy or contract and the insurance laws of 1723 this state.

1724

(5) Has passed any required written examination or has met



1 7 0 5	
1725	one of the exemptions prescribed under s. 626.221.
1726	Section 36. <u>Section 626.867, Florida Statutes, is repealed.</u>
1727	Section 37. Section 626.869, Florida Statutes, is amended
1728	to read:
1729	626.869 License, adjusters; continuing education
1730	(1) <u>Having</u> An applicant for a license as an <u>all-lines</u>
1731	adjuster <u>qualifies the licensee to adjust</u> may qualify and his or
1732	her license when issued may cover adjusting in any one of the
1733	following classes of insurance:
1734	(a) all lines of insurance except life and annuities.
1735	(b) Motor vehicle physical damage insurance.
1736	(c) Property and casualty insurance.
1737	(d) Workers' compensation insurance.
1738	(e) Health insurance.
1739	
1740	No examination on workers' compensation insurance or health
1741	insurance shall be required for public adjusters.
1742	(2) All individuals who on October 1, 1990, hold an
1743	adjuster's license and appointment limited to fire and allied
1744	lines, including marine or casualty or boiler and machinery, may
1745	remain licensed and appointed under the limited license and may
1746	renew their appointment, but <u>a</u> no license or appointment <u>that</u>
1747	which has been terminated, not renewed, suspended, or revoked
1748	<u>may not</u> shall be reinstated, and no new or additional licenses
1749	or appointments <u>may not</u> shall be issued.
1750	(3) All individuals who on October 1, 2012, hold an
1751	adjuster's license and appointment limited to motor vehicle
1752	physical damage and mechanical breakdown, property and casualty,
1753	workers' compensation, or health insurance may remain licensed

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1754 <u>and appointed under such limited license and may renew their</u> 1755 <u>appointment, but a license that has been terminated, suspended,</u> 1756 <u>or revoked may not be reinstated, and new or additional licenses</u> 1757 <u>may not be issued.</u> The applicant's application for license shall 1758 <u>specify which of the foregoing classes of business the</u> 1759 <u>application for license is to cover.</u>

1760 (4) (a) An Any individual holding a license as a public 1761 adjuster or an all-lines a company employee adjuster must complete all continuing education requirements as specified in 1762 s. 626.2815. or independent adjuster for 24 consecutive months 1763 1764 or longer must, beginning in his or her birth month and every 2 1765 years thereafter, have completed 24 hours of courses, 2 hours of 1766 which relate to ethics, in subjects designed to inform the 1767 licensee regarding the current insurance laws of this state, so 1768 as to enable him or her to engage in business as an insurance 1769 adjuster fairly and without injury to the public and to adjust 1770 all claims in accordance with the policy or contract and the 1771 laws of this state.

1772 (b) Any individual holding a license as a public adjuster 1773 for 24 consecutive months or longer, beginning in his or her birth month and every 2 years thereafter, must have completed 24 1774 1775 hours of courses, 2 hours of which relate to ethics, in subjects 1776 designed to inform the licensee regarding the current laws of this state pertaining to all lines of insurance other than life 1777 1778 and annuities, the current laws of this state pertaining to the 1779 duties and responsibilities of public adjusters as set forth in 1780 this part, and the current rules of the department applicable to public adjusters and standard or representative policy forms 1781 used by insurers, other than forms for life insurance and 1782

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1783 annuities, so as to enable him or her to engage in business as 1784 an adjuster fairly and without injury to the public and to 1785 adjust all claims in accordance with the policy or contract and 1786 laws of this state. In order to receive credit for continuing 1787 education courses, public adjusters must take courses that are specifically designed for public adjusters and approved by the 1788 department, provided, however, no continuing education course 1789 1790 shall be required for public adjusters for workers' compensation 1791 insurance or health insurance. 1792 (c) The department shall adopt rules necessary to implement 1793 and administer the continuing education requirements of this 1794 subsection. For good cause shown, the department may grant an 1795 extension of time during which the requirements imposed by this 1796 section may be completed, but such extension of time may not 1797 exceed 1 year. 1798 (d) A nonresident public adjuster must complete the 1799 continuing education requirements provided by this section; provided, a nonresident public adjuster may meet the 1800 1801 requirements of this section if the continuing education 1802 requirements of the nonresident public adjuster's home state are 1803 determined to be substantially comparable to the requirements of 1804 this state's continuing education requirements and if the 1805 resident's state recognizes reciprocity with this state's 1806 continuing education requirements. A nonresident public adjuster 1807 whose home state does not have such continuing education 1808 requirements for adjusters, and who is not licensed as a 1809 nonresident adjuster in a state that has continuing education requirements and reciprocates with this state, must meet the 1810 continuing education requirements of this section. 1811

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1812	(5) The regulation of continuing education for licensees,
1813	course providers, instructors, school officials, and monitor
1814	groups shall be as provided for in s. 626.2816.
1815	Section 38. Paragraph (c) of subsection (2) of section
1816	626.8697, Florida Statutes, is amended to read:
1817	626.8697 Grounds for refusal, suspension, or revocation of
1818	adjusting firm license
1819	(2) The department may, in its discretion, deny, suspend,
1820	revoke, or refuse to continue the license of any adjusting firm
1821	if it finds that any of the following applicable grounds exist
1822	with respect to the firm or any owner, partner, manager,
1823	director, officer, or other person who is otherwise involved in
1824	the operation of the firm:
1825	(c) Violation of <u>an</u> any order or rule of the <u>department,</u>
1826	office <u>,</u> or commission.
1827	Section 39. Subsections (1) and (5) of section 626.872,
1828	Florida Statutes, are amended to read:
1829	626.872 Temporary license
1830	(1) The department may , in its discretion, issue a
1831	temporary license as an <u>all-lines</u> independent adjuster or as a
1832	company employee adjuster, subject to the following conditions:
1833	(a) The applicant must be an employee of an adjuster
1834	currently licensed by the department, an employee of an
1835	authorized insurer, or an employee of an established adjusting
1836	firm or corporation who which is supervised by a currently
1837	licensed <u>all-lines</u> independent adjuster.
1838	(b) The application must be accompanied by a certificate of
1839	employment and a report as to the applicant's integrity and
1840	moral character on a form prescribed by the department and



1841 executed by the employer. (b) (c) The applicant must be a natural person of at least 1842 1843 18 years of age, must be a bona fide resident of this state, 1844 must be trustworthy, and must have a such business reputation 1845 that as would reasonably ensure assure that the applicant will 1846 conduct his or her business as an adjuster fairly and in good 1847 faith and without detriment to the public. 1848 (c) (d) The applicant's employer is responsible for the 1849 adjustment acts of the temporary any licensee under this 1850 section. 1851 (d) (e) The applicable license fee specified must be paid 1852 before issuance of the temporary license. (e) (f) The temporary license is shall be effective for a 1853 1854 period of 1 year, but is subject to earlier termination at the request of the employer, or if the licensee fails to take an 1855 1856 examination as an all-lines independent adjuster or company 1857 employee adjuster within 6 months after issuance of the 1858 temporary license, or if the temporary license is suspended or 1859 revoked by the department. 1860 (5) The department may shall not issue a temporary license 1861 as an all-lines independent adjuster or as a company employee adjuster to an any individual who has ever held such a license 1862

Section 40. Section 626.873, Florida Statutes, is repealed. Section 41. Paragraph (e) of subsection (1) and subsection (2) of section 626.8732, Florida Statutes, are amended to read: 626.8732 Nonresident public adjuster's qualifications, bond.-

(1) The department shall, upon application therefor, issue

in this state.

1863

1869



1870 a license to an applicant for a nonresident public adjuster's 1871 license upon determining that the applicant has paid the 1872 applicable license fees required under s. 624.501 and:

1873 (e) Has been licensed and employed as a public adjuster in the applicant's state of residence on a continual basis for the 1874 1875 past year 3 years, or, if the applicant's state of residence 1876 does not issue licenses to individuals who act as public 1877 adjusters, the applicant has been licensed and employed as a 1878 resident insurance company or independent adjuster, insurance 1879 agent, insurance broker, or other insurance representative in 1880 his or her state of residence or any other state on a continual 1881 basis for the past year 3 years. This paragraph does not apply to individuals who are licensed to transact only life insurance 1882 1883 and annuity business.

1884 (2) The applicant shall furnish the following with his or 1885 her application:

1886 (a) A complete set of his or her fingerprints. The 1887 applicant's fingerprints must be certified by an authorized law 1888 enforcement officer. The department may not authorize an 1889 applicant to take the required examination or issue a 1890 nonresident public adjuster's license to the applicant until the 1891 department has received a report from the Florida Department of 1892 Law Enforcement and the Federal Bureau of Investigation relative 1893 to the existence or nonexistence of a criminal history report 1894 based on the applicant's fingerprints.

(b) If currently licensed as a resident public adjuster in the applicant's state of residence, a certificate or letter of authorization from the licensing authority of the applicant's state of residence, stating that the applicant holds a current



1899 or comparable license to act as a public adjuster and has held 1900 the license continuously for the past year 3 years. The 1901 certificate or letter of authorization must be signed by the 1902 insurance commissioner or his or her deputy or the appropriate 1903 licensing official and must disclose whether the adjuster has 1904 ever had any license or eligibility to hold any license declined, denied, suspended, revoked, or placed on probation or 1905 1906 whether an administrative fine or penalty has been levied 1907 against the adjuster and, if so, the reason for the action.

1908 (c) If the applicant's state of residence does not require 1909 licensure as a public adjuster and the applicant has been 1910 licensed as a resident insurance adjuster, agent, broker, or 1911 other insurance representative in his or her state of residence 1912 or any other state, a certificate or letter of authorization 1913 from the licensing authority stating that the applicant holds or 1914 has held a license to act as such an insurance adjuster, agent, or other insurance representative and has held the license 1915 continuously for the past year 3 years. The certificate or 1916 1917 letter of authorization must be signed by the insurance 1918 commissioner or his or her deputy or the appropriate licensing 1919 official and must disclose whether or not the adjuster, agent, 1920 or other insurance representative has ever had any license or 1921 eligibility to hold any license declined, denied, suspended, 1922 revoked, or placed on probation or whether an administrative 1923 fine or penalty has been levied against the adjuster and, if so, 1924 the reason for the action.

1925 Section 42. Section 626.8734, Florida Statutes, is amended 1926 to read:

1927

626.8734 Nonresident <u>all-lines adjuster license</u>



1928 independent adjuster's qualifications.-

(1) The department shall, upon application therefor, issue
a license to an applicant for a nonresident <u>all-lines adjuster</u>
independent adjuster's license upon determining that the
applicant has paid the applicable license fees required under s.
624.501 and:

1934

(a) Is a natural person at least 18 years of age.

(b) Has passed to the satisfaction of the department a written Florida <u>all-lines adjuster</u> independent adjuster's examination of the scope prescribed in s. 626.241(6); however, the requirement for the examination does not apply to any of the following:

1940 1. An applicant who is licensed as <u>an all-lines</u> a resident 1941 independent adjuster in his or her <u>home</u> state <u>if</u> of residence 1942 when that state <u>has entered into</u> requires the passing of a 1943 written examination in order to obtain the license and a 1944 reciprocal agreement with the appropriate official of that state 1945 has been entered into by the department; or

1946 2. An applicant who is licensed as a nonresident <u>all-lines</u> 1947 <u>independent</u> adjuster in a state other than his or her <u>home</u> state 1948 of residence when the state of licensure requires the passing of 1949 a written examination in order to obtain the license and a 1950 reciprocal agreement with the appropriate official of the state 1951 of licensure has been entered into <u>with</u> by the department.

(c) Is <u>licensed as an all-lines adjuster and is self</u>
appointed, or appointed and employed by an independent adjusting
firm or other independent adjuster, or is an employee of an
insurer admitted to do business in this state, a wholly owned
subsidiary of an insurer admitted to business in this state, or



1957 other insurers under the common control or ownership of such 1958 insurers self-employed or associated with or employed by an 1959 independent adjusting firm or other independent adjuster. 1960 Applicants licensed as nonresident all-lines independent 1961 adjusters under this section must be appointed as an independent 1962 adjuster or company employee adjuster such in accordance with the provisions of ss. 626.112 and 626.451. Appointment fees as 1963 1964 in the amount specified in s. 624.501 must be paid to the 1965 department in advance. The appointment of a nonresident 1966 independent adjuster continues shall continue in force until 1967 suspended, revoked, or otherwise terminated, but is subject to 1968 biennial renewal or continuation by the licensee in accordance 1969 with procedures prescribed in s. 626.381 for licensees in 1970 general.

(d) Is trustworthy and has such business reputation as would reasonably <u>ensure</u> assure that he or she will conduct his or her business as a nonresident <u>all-lines</u> <u>independent</u> adjuster fairly and in good faith and without detriment to the public.

1975 (e) Has had sufficient experience, training, or instruction 1976 concerning the adjusting of damages or losses under insurance 1977 contracts, other than life and annuity contracts; is 1978 sufficiently informed as to the terms and effects of the 1979 provisions of those types of insurance contracts; and possesses 1980 adequate knowledge of the laws of this state relating to such 1981 contracts as to enable and qualify him or her to engage in the 1982 business of insurance adjuster fairly and without injury to the 1983 public or any member thereof with whom he or she may have 1984 business as an all-lines independent adjuster.

1985

(2) The applicant <u>must</u> shall furnish the following with his



1986 or her application:

(a) A complete set of his or her fingerprints. The
applicant's fingerprints must be certified by an authorized law
enforcement officer.

1990 (b) If currently licensed as an all-lines a resident 1991 independent adjuster in the applicant's home state of residence, 1992 a certificate or letter of authorization from the licensing 1993 authority of the applicant's home state of residence, stating 1994 that the applicant holds a current license to act as an all 1995 lines independent adjuster. The Such certificate or letter of 1996 authorization must be signed by the insurance commissioner, or 1997 his or her deputy or the appropriate licensing official, and must disclose whether the adjuster has ever had a any license or 1998 1999 eligibility to hold any license declined, denied, suspended, 2000 revoked, or placed on probation or whether an administrative 2001 fine or penalty has been levied against the adjuster and, if so, 2002 the reason for the action. Such certificate or letter is not 2003 required if the nonresident applicant's licensing status can be verified through the Producer Database maintained by the 2004 2005 National Association of Insurance Commissioners, its affiliates, 2006 or subsidiaries.

2007 (c) If the applicant's home state of residence does not 2008 require licensure as an all-lines independent adjuster and the 2009 applicant has been licensed as a resident insurance adjuster, 2010 agent, broker, or other insurance representative in his or her 2011 home state of residence or any other state within the past 3 2012 years, a certificate or letter of authorization from the 2013 licensing authority stating that the applicant holds or has held 2014 a license to act as an insurance adjuster, agent, or other

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2015 insurance representative. The certificate or letter of 2016 authorization must be signed by the insurance commissioner, or his or her deputy or the appropriate licensing official, and 2017 2018 must disclose whether the adjuster, agent, or other insurance 2019 representative has ever had a any license or eligibility to hold 2020 any license declined, denied, suspended, revoked, or placed on 2021 probation or whether an administrative fine or penalty has been 2022 levied against the adjuster and, if so, the reason for the 2023 action. Such certificate or letter is not required if the 2024 nonresident applicant's licensing status can be verified through 2025 the Producer Database maintained by the National Association of 2026 Insurance Commissioners, its affiliates, or subsidiaries.

2027 (3) The usual and customary records pertaining to 2028 transactions under the license of a nonresident all-lines 2029 independent adjuster must be retained for at least 3 years after 2030 completion of the adjustment and must be made available in this 2031 state to the department upon request. The failure of a nonresident all-lines independent adjuster to properly maintain 2032 2033 records and make them available to the department upon request 2034 constitutes grounds for the immediate suspension of the license 2035 issued under this section.

2036 (4) After licensure as a nonresident independent adjuster, 2037 As a condition of doing business in this state as a nonresident 2038 independent adjuster, the appointee must licensee must annually 2039 on or before January 1, on a form prescribed by the department, 2040 submit an affidavit to the department certifying that the 2041 licensee is familiar with and understands the insurance laws and 2042 administrative rules of this state and the provisions of the 2043 contracts negotiated or to be negotiated. Compliance with this

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2044 filing requirement is a condition precedent to the issuance, 2045 continuation, reinstatement, or renewal of a nonresident 2046 independent adjuster's appointment.

2047 Section 43. Section 626.8736, Florida Statutes, is amended 2048 to read:

2049 626.8736 Nonresident independent or public adjusters; 2050 service of process.-

2051 (1) Each licensed nonresident independent or public 2052 adjuster or all-lines adjuster appointed as an independent 2053 adjuster shall appoint the Chief Financial Officer and his or 2054 her successors in office as his or her attorney to receive 2055 service of legal process issued against such the nonresident 2056 independent or public adjuster in this state, upon causes of 2057 action arising within this state out of transactions under his license and appointment. Service upon the Chief Financial 2058 2059 Officer as attorney constitutes shall constitute effective legal 2060 service upon the nonresident independent or public adjuster.

(2) The appointment of the Chief Financial Officer for service of process <u>is</u> shall be irrevocable for as long as there could be any cause of action against the nonresident independent or public adjuster <u>or all-lines adjuster appointed as an</u> <u>independent adjuster</u> arising out of his or her insurance transactions in this state.

(3) Duplicate copies of legal process against the nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster shall be served upon the Chief Financial Officer by a person competent to serve a summons.

2072

(4) Upon receiving the service, the Chief Financial Officer


2073 shall forthwith send one of the copies of the process, by 2074 registered mail with return receipt requested, to the defendant 2075 nonresident independent or public adjuster or all-lines adjuster 2076 appointed as an independent adjuster at his or her last address 2077 of record with the department.

2078 (5) The Chief Financial Officer shall keep a record of the 2079 day and hour of service upon him or her of all legal process 2080 received under this section.

2081 Section 44. Subsection (1) of section 626.874, Florida 2082 Statutes, is amended to read:

2083

626.874 Catastrophe or emergency adjusters.-

2084 (1) In the event of a catastrophe or emergency, the 2085 department may issue a license, for the purposes and under the 2086 conditions which it shall fix and for the period of emergency as 2087 it shall determine, to persons who are residents or nonresidents 2088 of this state, who are at least 18 years of age, who are United 2089 States citizens or legal aliens who possess work authorization 2090 from the United States Bureau of Citizenship and Immigration 2091 Services, and who are not licensed adjusters under this part but 2092 who have been designated and certified to it as qualified to act 2093 as adjusters by all-lines independent resident adjusters, or by 2094 an authorized insurer, or by a licensed general lines agent to 2095 adjust claims, losses, or damages under policies or contracts of 2096 insurance issued by such insurers. The fee for the license is 2097 shall be as provided in s. 624.501(12)(c).

2098 Section 45. Subsection (1) of section 626.875, Florida 2099 Statutes, is amended to read:

2100

626.875 Office and records.-

2101

(1) Each appointed Every licensed independent adjuster and



2102 every licensed public adjuster <u>must</u> shall have and maintain in 2103 this state a place of business <u>in this state which is</u> accessible 2104 to the public and keep therein the usual and customary records 2105 pertaining to transactions under the license. This provision 2106 <u>does shall</u> not be deemed to prohibit maintenance of such an 2107 office in the home of the licensee.

2108 Section 46. Section 626.876, Florida Statutes, is amended 2109 to read:

2110 626.876 Exclusive employment; public adjusters, independent
2111 adjusters.-

(1) <u>An</u> No individual licensed and appointed as a public adjuster <u>may not</u> shall be so employed during the same period by more than one public adjuster or public adjuster firm or corporation.

(2) <u>An</u> No individual licensed <u>as an all-lines adjuster</u> and
appointed as an independent adjuster <u>may not</u> shall be so
employed during the same period by more than one independent
adjuster or independent adjuster firm or corporation.

2120 Section 47. Subsection (2) of section 626.8796, Florida 2121 Statutes, is amended to read:

2122

626.8796 Public adjuster contracts; fraud statement.-

2123 (2) A public adjuster contract relating to a property and 2124 casualty claim must contain the full name, permanent business 2125 address, and license number of the public adjuster; the full 2126 name of the public adjusting firm; and the insured's full name 2127 and street address, together with a brief description of the 2128 loss. The contract must state the percentage of compensation for the public adjuster's services; the type of claim, including an 2129 2130 emergency claim, nonemergency claim, or supplemental claim; the

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2131	signatures of the public adjuster and all named insureds; and
2132	the signature date. If all of the named insureds' signatures are
2133	not available, the public adjuster must submit an affidavit
2134	signed by the available named insureds attesting that they have
2135	authority to enter into the contract and settle all claim issues
2136	on behalf of the named insureds. An unaltered copy of the
2137	executed contract must be remitted to the insurer within 30 days
2138	after execution. A public adjusting firm that adjusts claims
2139	primarily for commercial entities with operations in more than
2140	one state and that does not directly or indirectly perform
2141	adjusting services for insurers or individual homeowners is
2142	deemed to comply with the requirements of this subsection if, at
2143	the time a proof of loss is submitted, the public adjusting firm
2144	remits to the insurer an affidavit signed by the public adjuster
2145	or public adjuster apprentice that identifies:
2146	(a) The full name, permanent business address, and license
2147	number of the public adjuster or public adjuster apprentice.
2148	(b) The full name of the public adjusting firm.
2149	(c) The insured's full name and street address, together
2150	with a brief description of the loss.
2151	(d) An attestation that the compensation for public
2152	adjusting services will not exceed the limitations provided by
2153	law.
2154	(e) The type of claim, including an emergency claim,
2155	nonemergency claim, or supplemental claim.
2156	Section 48. Subsections (5), (6), and (7) of section
2157	626.927, Florida Statutes, are amended to read:
2158	626.927 Licensing of surplus lines agent
2159	(5) The applicant must file and thereafter maintain the

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2160	bond as required under s. 626.928.
2161	<u>(5)</u> Examinations as to surplus lines, as required under
2162	subsections (1) and (2), <u>are</u> shall be subject to the provisions
2163	of part I as applicable to applicants for licenses in general.
2164	No such examination shall be required as to persons who held a
2165	Florida surplus lines agent's license as of January 1, 1959,
2166	except when examinations subsequent to issuance of an initial
2167	license are provided for in general under part I.
2168	<u>(6)</u> (7) An Any individual who has been licensed by the
2169	department as a surplus lines agent as provided in this section
2170	may be subsequently appointed without additional written
2171	examination if his or her application for appointment is filed
2172	with the department within 48 months <u>after</u> next following the
2173	date of cancellation or expiration of the prior appointment. The
2174	department may , in its discretion, require <u>an</u> any individual to
2175	take and successfully pass an examination as for original
2176	issuance of license as a condition precedent to the
2177	reinstatement or continuation of the licensee's current license
2178	or reinstatement or continuation of the licensee's appointment.
2179	Section 49. Section 626.928, Florida Statutes, is repealed.
2180	Section 50. Section 626.933, Florida Statutes, is amended
2181	to read:
2182	626.933 Collection of tax and service fee.—If the tax or
2183	service fee payable by a surplus lines agent under <u>the</u> this
2184	Surplus Lines Law is not so paid within the time prescribed, ${ m it}$
2185	the same shall be recoverable in a suit brought by the
2186	department against the surplus lines agent and the surety or
2187	sureties on the bond filed by the surplus lines agent under s.
2188	626.928 . The department may authorize the Florida Surplus Lines
I	

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2189 Service Office to file suit on its behalf. All costs and 2190 expenses incurred in a suit brought by the office which are not 2191 recoverable from the agent or surety shall be borne by the 2192 office.

2193 Section 51. Subsection (1) of section 626.935, Florida 2194 Statutes, is amended to read:

2195 626.935 Suspension, revocation, or refusal of surplus lines 2196 agent's license.-

(1) The department shall deny an application for, suspend, revoke, or refuse to renew the appointment of a surplus lines agent and all other licenses and appointments held by the licensee under this code, <u>on</u> upon any of the following grounds:

2201 (a) Removal of the licensee's office from the licensee's
2202 state of residence.

(b) Removal of the accounts and records of his or her surplus lines business from this state or the licensee's state of residence during the period when such accounts and records are required to be maintained under s. 626.930.

2207 (c) Closure of the licensee's office for a period of more
2208 than 30 consecutive days.

(d) Failure to make and file his or her affidavit or reports when due as required by s. 626.931.

(e) Failure to pay the tax or service fee on surplus lines
 premiums, as provided for in the this Surplus Lines Law.

2213

2217

(f) Failure to maintain the bond as required by s. 626.928.

2214 <u>(f) (g)</u> Suspension, revocation, or refusal to renew or 2215 continue the license or appointment as a general lines agent, 2216 service representative, or managing general agent.

(g) (h) Lack of qualifications as for an original surplus



2218 lines agent's license.

2225

(h) (i) Violation of t

<u>(h)(i)</u> Violation of this Surplus Lines Law.

2220 <u>(i)(j)</u> For any other applicable cause for which the license 2221 of a general lines agent could be suspended, revoked, or refused 2222 under s. 626.611 or s. 626.621.

2223 Section 52. Paragraph (b) of subsection (1) of section 2224 627.952, Florida Statutes, is amended to read:

627.952 Risk retention and purchasing group agents.-

2226 (1) Any person offering, soliciting, selling, purchasing, 2227 administering, or otherwise servicing insurance contracts, 2228 certificates, or agreements for any purchasing group or risk 2229 retention group to any resident of this state, either directly 2230 or indirectly, by the use of mail, advertising, or other means 2231 of communication, shall obtain a license and appointment to act 2232 as a resident general lines agent, if a resident of this state, 2233 or a nonresident general lines agent if not a resident. Any such 2234 person shall be subject to all requirements of the Florida 2235 Insurance Code.

2236 (b) Any person required to be licensed and appointed under 2237 by this subsection, in order to place business through Florida 2238 eligible surplus lines carriers, must shall, if a resident of 2239 this state, be licensed and appointed as a surplus lines agent. 2240 Any such person, If not a resident of this state, such person 2241 must shall be licensed and appointed as a surplus lines agent in her or his state of residence and shall file and thereafter 2242 2243 maintain a fidelity bond in favor of the people of the State of 2244 Florida executed by a surety company admitted in this state and payable to the State of Florida; provided, however, any 2245 2246 activities carried out by such nonresident is pursuant to this

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2247 part shall be limited to the provision of insurance for purchasing groups. The bond must shall be continuous in form and 2248 2249 maintained in the amount of not less than \$50,000, aggregate 2250 liability set out in s. 626.928. The bond must shall remain in 2251 force and effect until the surety is released from liability by 2252 the department or until the bond is canceled by the surety. The 2253 surety may cancel the bond and be released from further 2254 liability thereunder upon 30 days' prior written notice to the 2255 department. The cancellation does shall not affect any liability 2256 incurred or accrued thereunder before the termination of the 30-2257 day period. Upon receipt of a notice of cancellation, the 2258 department shall immediately notify the agent.

2259 Section 53. Subsections (1) and (2) of section 635.051, 2260 Florida Statutes, are amended to read:

2261 635.051 Licensing and appointment of mortgage guaranty 2262 insurance agents.-

2263 (1) Effective October 1, 2012, a person may not transact 2264 mortgage guaranty insurance unless licensed and appointed as a 2265 credit insurance agent in accordance with the applicable 2266 provisions of the insurance code. Mortgage guaranty licenses 2267 held by persons on October 1, 2012, shall be transferred to a 2268 credit insurance agent license. Persons who wish to obtain a new 2269 license identification card that reflects this change must 2270 submit the \$5 fee as prescribed in s. 624.501(15). Agents of 2271 mortgage guaranty insurers shall be licensed and appointed and 2272 shall be subject to the same qualifications and requirements 2273 applicable to general lines agents under the laws of this state, 2274 except that:

2275

(a) Particular preliminary specialized education or



2276	training is not required of an applicant for such an agent's
2277	license, and continuing education is not required for renewal of
2278	the agent's appointment if, as part of the application for
2279	license and appointment, the insurer guarantees that the
2280	applicant will receive the necessary training to enable him or
2281	her properly to hold himself or herself out to the public as a
2282	mortgage guaranty insurance agent and if the department, in its
2283	discretion, accepts such guaranty;
2284	(b) The agent's license and appointment shall be a limited
2285	license, limited to the handling of mortgage guaranty insurance
2286	only; and
2287	(c) An examination may be required of an applicant for such
2288	a license if the insurer fails to provide the guaranty described
2289	in paragraph (a).
2290	(2) Any general lines agent licensed under chapter 626 is
2291	qualified to represent a mortgage guaranty insurer without
2292	additional <u>licensure</u> examination.
2293	Section 54. Subsection (1) of section 648.34, Florida
2294	Statutes, is amended to read:
2295	648.34 Bail bond agents; qualifications
2296	(1) An application for licensure as a bail bond agent must
2297	be submitted on forms prescribed by the department. <u>The</u>
2298	application must include the applicant's full name; date of
2299	birth; social security number; residence, business, and mailing
2300	addresses; contact telephone numbers, including a business
2301	telephone number; and e-mail address.
2302	Section 55. Subsection (2) of section 648.38, Florida
2303	Statutes, is amended to read:
2304	648.38 Licensure examination for bail bond agents; time;

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2305 place; fees; scope.-

2306 (2) The department or a person designated by the department 2307 shall provide mail written notice of the time and place of the 2308 examination to each applicant for licensure required to take an 2309 examination who will be eligible to take the examination as of 2310 the examination date. The notice shall be e-mailed so mailed, 2311 postage prepaid, and addressed to the applicant at the e-mail 2312 his or her address shown on his or her application for licensure 2313 or at such other address as requested by the applicant in 2314 writing filed with the department prior to the mailing of the 2315 notice. Notice shall be deemed given when so mailed.

2316 Section 56. Section 648.385, Florida Statutes, is amended 2317 to read:

2318 648.385 Continuing education required; application; 2319 exceptions; requirements; penalties.-

(1) The purpose of this section is to establish
requirements and standards for continuing education courses for
persons authorized to write bail bonds in this state.

(2) (a) Each person subject to the provisions of this
chapter must complete a minimum of 14 hours of continuing
education courses every 2 years as specified in s. 626.2815 in
courses approved by the department. Compliance with continuing
education requirements is a condition precedent to the issuance,
continuation, or renewal of any appointment subject to the
provisions of this chapter.

2330 (b) A person teaching any approved course of instruction or 2331 lecturing at any approved seminar and attending the entire 2332 course or seminar shall qualify for the same number of classroom hours as would be granted to a person taking and successfully



2334 completing such course, seminar, or program. Credit shall be 2335 limited to the number of hours actually taught unless a person 2336 attends the entire course or seminar.

2337 (c) For good cause shown, the department may grant an 2338 extension of time during which the requirements imposed by this 2339 section may be completed, but such extension of time may not 2340 exceed 1 year.

2341 (3) (a) Any bail-related course developed or sponsored by any authorized insurer or recognized bail bond agents' 2342 2343 association, or any independent study program of instruction, 2344 subject to approval by the department, qualifies for the 2345 equivalency of the number of classroom hours assigned to such 2346 course by the department. However, unless otherwise provided in 2347 this section, continuing education credit may not be credited 2348 toward meeting the requirements of this section unless the 2349 course is provided by classroom instruction or results in a 2350 monitored examination.

2351 (b) Each person or entity sponsoring a course for 2352 continuing education credit must furnish, within 30 days after 2353 completion of the course, in a form satisfactory to the 2354 department or its designee, a written and certified roster 2355 showing the name and license number of all persons successfully 2356 completing such course and requesting credit, accompanied by the 2357 required fee. The department shall refuse to issue, continue, or 2358 renew the appointment of any bail bond agent who has not had the 2359 continuing education requirements certified unless the agent has 2360 been granted an extension by the department.

2361 Section 57. Section 648.421, Florida Statutes, is amended 2362 to read:

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2363	648.421 Notice of change of address or telephone number
2364	Each licensee under this chapter shall notify in writing the
2365	department, insurer, managing general agent, and the clerk of
2366	each court in which the licensee is registered within 10 working
2367	days after a change in the licensee's principal business address
2368	or telephone number. The licensee shall also notify the
2369	department within 10 working days after a change of the name,
2370	address, or telephone number of each agency or firm for which he
2371	or she writes bonds and any change in the licensee's name, home
2372	address, <u>e-mail address,</u> or telephone number.
2373	Section 58. Except as otherwise expressly provided in this
2374	act, this act shall take effect October 1, 2012.
2375	
2376	========== TITLE AMENDMENT===========
2377	And the title is amended as follows:
2378	Delete everything before the enacting clause
2379	and insert:
2380	A bill to be entitled
2381	An act relating to insurance agents and adjusters;
2382	amending s. 626.015, F.S.; revising the definitions of
2383	"adjuster" and "home state"; amending s. 626.0428,
2384	F.S.; revising provisions relating to who may bind
2385	insurance coverage; amending s. 626.171, F.S.;
2386	providing that an applicant is responsible for the
2387	information in an application even if completed by a
2388	third party; requiring an application to include a
2389	statement about the method used to meet certain
2390	requirements; amending s. 626.191, F.S.; revising
2391	provisions relating to when an applicant may apply for
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2392 a license after an initial application is denied by 2393 the Department of Financial Services; amending s. 2394 626.221, F.S.; revising provisions relating to license 2395 examinations; conforming provisions relating to all-2396 lines adjusters; deleting an exemption from 2397 examination for certain adjusters; amending s. 2398 626.231, F.S.; providing for submitting an application 2399 for examination on a designee's website; amending s. 2400 626.241, F.S.; revising the scope of the examination 2401 for an all-lines adjuster; amending s. 626.251, F.S.; 2402 providing for e-mailing notices of examinations; 2403 amending s. 626.281, F.S.; specifying how many times 2404 an applicant may take an examination during a year; 2405 amending s. 626.2815, F.S.; revising provisions 2406 relating to continuing education requirements; 2407 providing that persons on active military duty may 2408 seek a waiver; providing for an update course and the 2409 contents of such course; deleting requirements 2410 relating specifically to certain types of insurance; 2411 providing education requirements for bail bond agents 2412 and public adjusters; eliminating the continuing 2413 education advisory board; amending s. 626.292, F.S.; 2414 conforming provisions to changes made by the act 2415 relating to all-lines adjusters; amending s. 626.311, 2416 F.S.; conforming provisions to changes made by the act 2417 relating to limited licenses; amending s. 626.321, 2418 F.S.; revising provisions relating to limited 2419 licenses; prohibiting the future issuance of new 2420 limited licenses for motor vehicle physical damage and

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2421 mechanical breakdown insurance; combining limited 2422 licenses relating to credit insurance; specifying 2423 events covered by crop hail and multiple-peril crop 2424 insurance; revising in-transit and storage personal 2425 property insurance to create a limited license for 2426 portable electronics insurance; amending s. 626.342, 2427 F.S.; clarifying that the prohibition relating to the 2428 furnishing of supplies to unlicensed agents applies to 2429 all unlicensed agents; amending s. 626.381, F.S.; 2430 revising provisions relating to the reporting of 2431 administrative actions; amending s. 626.536, F.S.; 2432 clarifying requirements for reporting administrative 2433 actions taken against a licensee; amending s. 626.551, 2434 F.S.; shortening the time within which a licensee must 2435 report to the department a change in certain 2436 information; authorizing the Department of Financial 2437 Services to adopt rules relating to notification of a 2438 change of address; amending s. 626.621, F.S.; adding 2439 failure to comply with child support requirements as 2440 grounds for action against a license; amending s. 2441 626.641, F.S.; clarifying provisions relating to the 2442 suspension or revocation of a license or appointment; 2443 amending s. 626.651, F.S.; revising provisions 2444 relating to the suspension or revocation of licenses; 2445 amending ss. 626.730 and 626.732, F.S.; revising 2446 provisions relating to the purpose of the general 2447 lines and personal lines license and certain 2448 requirements related to general lines and personal 2449 lines agents; conforming provisions to changes made by

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2450 the act relating to limited licenses; amending s. 2451 626.8411, F.S.; revising requirements and exemptions 2452 relating to title insurance agents or agencies; 2453 amending s. 626.8419, F.S.; requiring title insurance 2454 agencies to obtain surety bonds payable to appointing 2455 title insurers under certain circumstances; providing 2456 that such surety bonds must require notification of 2457 title insurers under certain circumstances; requiring 2458 title insurance agencies to periodically provide 2459 certain evidence relating to surety bonds; restricting 2460 title insurers from providing surety bonds under 2461 certain circumstances; creating s. 626.8548, F.S.; 2462 defining the term "all-lines adjuster"; amending s. 2463 626.855, F.S.; revising the definition of "independent 2464 adjuster"; amending s. 626.856, F.S.; revising the 2465 definition of "company employee adjuster"; repealing 2466 s. 626.858, F.S., relating to defining "nonresident 2467 company employee adjuster"; amending s. 626.8584, 2468 F.S.; revising the definition of "nonresident all-2469 lines adjuster"; amending s. 626.863, F.S.; conforming 2470 provisions to changes made by the act relating to all-2471 lines adjusters; amending s. 626.864, F.S.; revising 2472 provisions relating to adjuster license types; 2473 amending s. 626.865, F.S.; deleting the requirement 2474 that an applicant for public adjuster be a resident of 2475 the state; requiring an applicant for public adjuster 2476 to be licensed as a public adjuster apprentice; amending s. 626.8651, F.S.; deleting the requirement 2477 2478 that an applicant for public adjuster apprentice be a



2479 resident of the state; providing that a limitation on 2480 the number of public adjuster apprentices does not 2481 apply to a public adjusting firm that adjusts claims 2482 exclusively for institutions that service or quarantee 2483 mortgages; amending s. 626.866, F.S.; conforming 2484 provisions to changes made by the act relating to alllines adjusters; repealing s. 626.867, F.S., relating 2485 2486 to qualifications for company employee adjusters; 2487 amending s. 626.869, F.S.; revising provisions 2488 relating to an all-lines adjuster license; ceasing the 2489 issuance of certain adjuster licenses; revising 2490 continuing education requirements; amending s. 626.8697, F.S.; revising provisions relating to the 2491 2492 violation of rules resulting in the suspension or 2493 revocation of an adjuster's license; amending s. 2494 626.872, F.S.; conforming provisions to changes made 2495 by the act relating to all-lines adjusters; repealing 2496 s. 626.873, F.S., relating to licensure for 2497 nonresident company employee adjusters; amending s. 2498 626.8732, F.S.; revising the requirements for 2499 nonresident public adjuster licensure; amending s. 2500 626.8734, F.S.; amending provisions relating to 2501 nonresident all-lines adjusters; providing for 2502 verifying an applicant's status through the National 2503 Association of Insurance Commissioners' Producer 2504 Database; amending ss. 626.8736, 626.874, 626.875, and 2505 626.876, F.S.; conforming provisions to changes made 2506 by the act relating to all-lines adjusters; amending 2507 s. 626.8796, F.S.; requiring a public adjusting firm



2508 that adjusts claims exclusively for institutions that 2509 quarantee or service mortgages to provide an affidavit 2510 to an insurer with certain information; amending s. 2511 626.927, F.S.; deleting a requirement that a licensed 2512 surplus lines agent maintain a bond; repealing s. 2513 626.928, F.S., relating to a surplus lines agent's 2514 bond; amending ss. 626.933, 626.935, and 627.952, 2515 F.S.; conforming cross-references; amending s. 2516 635.051, F.S.; requiring persons transacting mortgage 2517 quaranty insurance to be licensed and appointed as a 2518 credit insurance agent; amending s. 648.34, F.S.; 2519 requiring application information for bail bond 2520 agents; amending s. 648.38, F.S.; revising the notice 2521 of examination requirements for bail bond agents; 2522 amending s. 648.385, F.S.; revising continuing 2523 education courses for bail bond agents, to conform to 2524 changes made by the act; amending s. 648.421, F.S.; 2525 requiring a bail bond agent to provide notification of 2526 a change in his or her e-mail address; providing 2527 effective dates.