1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

1920

21

22

23

24

25

26

27

28

A bill to be entitled An act relating to transitional living facilities; creating part XI of ch. 400, F.S., entitled "Transitional Living Facilities"; creating s. 400.9970, F.S.; providing legislative intent; creating s. 400.9971, F.S.; providing definitions; creating s. 400.9972, F.S.; requiring the licensure of transitional living facilities; providing fees; providing license application requirements; creating s. 400.9973, F.S.; providing requirements for transitional living facilities relating to client admission, transfer, and discharge; creating s. 400.9974, F.S.; requiring an individual program plan to be developed for each client; providing plan requirements; creating s. 400.9975, F.S.; providing licensee responsibilities; providing notice requirements; prohibiting a licensee or employee of a facility from serving notice upon a client to leave the premises or take other retaliatory action; requiring the client and client's representative to be provided with certain information; requiring the licensee to develop and implement certain policies and procedures; creating s. 400.9976, F.S.; providing licensee requirements relating to medication practices; creating s. 400.9977, F.S.; providing requirements for the screening of potential employees and monitoring of employees for the protection of clients; requiring licensees to implement certain

Page 1 of 33

29

30

31

32

33

34

35

36

37

38

39

40

41

42

43

44

45

46

47

48

49

50

51

52

53

54

55

56

procedures; creating s. 400.9978, F.S.; providing requirements for the use of physical restraints and chemical restraint medication on clients; creating s. 400.9979, F.S.; providing background screening requirements; requiring the licensee to maintain certain personnel records; providing administrative responsibilities for licensees; providing recordkeeping requirements; creating s. 400.9980, F.S.; providing requirements relating to property and personal affairs of clients; providing requirements for a licensee with respect to obtaining surety bonds; providing recordkeeping requirements relating to the safekeeping of personal effects; providing requirements for trust funds received by licensee and credited to the client; providing a penalty for certain misuse of a resident's personal needs allowance; providing criminal penalties for violations; providing for the disposition of property in the event of the death of a client; authorizing the Agency for Health Care Administration to adopt rules; creating s. 400.9981, F.S.; requiring the agency, in consultation with the Department of Health, to adopt and enforce certain rules; creating s. 400.9982, F.S.; providing procedures relating to violations and penalties; providing administrative fines for specified classes of violations; creating s. 400.9983, F.S.; authorizing the agency to institute receivership proceedings under certain conditions; providing

Page 2 of 33

HB 1109 2013

57

83

84

Administration.

requirements for proceedings; creating s. 400.9984, 58 F.S.; requiring the Agency for Health Care 59 Administration, the Department of Health, the Agency for Persons with Disabilities, and the Department of 60 61 Children and Families to develop an electronic 62 database for certain purposes; repealing s. 400.805, F.S., relating to transitional living facilities; 63 amending s. 381.78, F.S.; conforming provisions to 64 changes made by the act; providing an effective date. 65 66 67 Be It Enacted by the Legislature of the State of Florida: 68 69 Sections 400.9970 through 400.9984, Florida Section 1. 70 Statutes, are designated as part XI of chapter 400, Florida 71 Statutes, entitled "Transitional Living Facilities." 72 Section 2. Section 400.9970, Florida Statutes, is created 73 to read: 74 400.9970 Legislative intent.-It is the intent of the 75 Legislature to provide for the licensure of transitional living 76 facilities and require the development, establishment, and 77 enforcement of basic standards by the department to ensure 78 quality of care and services to clients in transitional living 79 facilities. 80 Section 3. Section 400.9971, Florida Statutes, is created 81 to read: 82 400.9971 Definitions.—As used in this part, the term:

Page 3 of 33

"Agency" means the Agency for Health Care

(2) "Chemical restraint" means a pharmacologic drug that physically limits, restricts, or deprives an individual of movement or mobility and is used for discipline or convenience and not required for the treatment of medical symptoms.

- (3) "Client representative" means the parent of a child client, or the client's guardian, designated representative or designee, surrogate, or attorney in fact.
  - (4) "Department" means the Department of Health.
- (5) "Licensee" means an individual issued a license by the agency.
- (6) "Physical restraint" means a device that physically limits, restricts, or deprives an individual of movement or mobility, including, but not limited to, a half-bed rail, a full-bed rail, a geriatric chair, and a posey restraint. The term includes any device that was not specifically manufactured as a restraint but that has been altered, arranged, or otherwise used for this purpose. The term does not include bandage material used for the purpose of binding a wound or injury.
- (7) "Transitional living facility" means a site where specialized health care services are provided, including, but not limited to, rehabilitative services, community reentry training, aids for independent living, and counseling to braininjured persons and spinal-cord-injured persons. The term does not include a hospital licensed under chapter 395 or any federally operated hospital or facility.
- Section 4. Section 400.9972, Florida Statutes, is created to read:
  - 400.9972 License required; fee; application.-

(1) The requirements of part II of chapter 408 apply to	
the provision of services that require licensure pursuant to	
this part and part II of chapter 408 and to entities licensed	bу
or applying for such licensure from the agency pursuant to thi	S
part. A license issued by the agency is required for the	
operation of a transitional living facility in this state.	
(2) In accordance with this part, an applicant or a	

- (2) In accordance with this part, an applicant or a licensee shall pay a fee for each license application submitted under this part. The license fee shall consist of a \$4,000 license fee and a \$78.50 per-bed fee per biennium and shall conform with the annual adjustment authorized in s. 408.805.
  - (3) Each applicant for licensure must provide:
- (a) The location of the facility for which a license is sought and documentation, signed by the appropriate local government official, that states that the applicant has met local zoning requirements.
  - (b) Proof of liability insurance as defined in s. 624.605.
- (c) Proof of compliance with local zoning requirements, including compliance with the requirements of chapter 419 if the proposed facility is a community residential home.
- (d) Proof that the facility has received a satisfactory firesafety inspection.
- (e) Documentation of a satisfactory sanitation inspection of the facility by the county health department.
- Section 5. Section 400.9973, Florida Statutes, is created to read:
  - 400.9973 Client admission, transfer, and discharge.
- (1) Each transitional living facility must have written

Page 5 of 33

policies and procedures governing the admission, transfer, and discharge of clients.

- (2) The admission of each client to a transitional living facility must be under the supervision of the facility administrator or designee and must be in accordance with the licensee's policies and procedures.
- 147 (3) A client admitted to a transitional living facility
  148 must:
  - (a) Have a brain or spinal cord injury as defined in s. 381.745(2).
  - (b) Be admitted upon prescription by a licensed physician and must remain under the care of the licensed physician for the duration of the client's stay in the facility.
  - (c) Not present a significant risk of infection to other client or personnel. A health care practitioner must provide documentation that the person is free of apparent signs and symptoms of communicable disease.
  - (d) Not present a danger to self or others as determined by a physician or mental health practitioner licensed under chapter 490 or chapter 491.
  - (e) Not require 24-hour licensed professional mental health treatment.
    - (f) Not be bedridden.

143

144

145

146

149

150

151

152

153

154

155

156

157

158

159

160

161

162

163

164

165

166

167

168

- (g) Not require 24-hour nursing supervision.
- (4) If a client meets the admission criteria in subsection (3), the medical or nursing director of the facility must implement a preadmission plan that delineates services to be provided and appropriate sources for such services.

Page 6 of 33

(5) The licensee must provide adequate notice to clients of transfer or discharge plans, including the location of an acceptable transfer location if the client is unable to live independently. This subsection does not apply if a client voluntarily terminates residency.

Section 6. Section 400.9974, Florida Statutes, is created to read:

- 400.9974 Individual program plans; client services.-
- (1) An interdisciplinary team consisting of persons who possess the knowledge, skills, and expertise necessary to accurately identify the comprehensive array of the individual's needs and design appropriate services and specialized programs responsive to those needs, in collaboration with the client and the client's representative, must develop an individual program plan for each client.
  - (2) The individual program plan must include:
- (a) The client's physician's orders, diagnosis, medical history, physical examination, and rehabilitative or restorative needs.
- (b) A preliminary nursing evaluation with physician's orders for immediate care, completed on admission.
- (c) A comprehensive, accurate, reproducible, and standardized assessment of the client's functional capability.
- (d) Steps necessary for the client to achieve transition to the community within 90 days after admission.
- (3) The individual program plan must be completed before admission to the facility and be reevaluated at least every 30 days after admission. A reevaluation of the plan must occur if

Page 7 of 33

the client fails to meet projected improvements in the plan or a significant change in the client's condition occurs.

- (4) Each client must receive the professional program services needed to implement the client's individual program plan.
- (5) The licensee must employ available qualified professional staff to carry out and monitor the various professional interventions in accordance with the stated goals and objectives of every individual program plan.
- (6) Each client must receive a continuous treatment program that includes aggressive, consistent implementation of a program of specialized and general training, treatment, health services, and related services that is directed toward:
- (a) The acquisition of the behaviors necessary for the client to function with as much self-determination and independence as possible; and
- (b) The prevention or deceleration of regression or loss of current optimal functional status.
- Section 7. Section 400.9975, Florida Statutes, is created to read:
  - 400.9975 Licensee responsibilities.-
- 218 (1) The licensee shall:

197

198

199

200

201

202

203

204

205

206

207

208

209

210

211

212

213

214

215

216

217

219

- (a) Ensure that each client:
- 220 <u>1. Lives in a safe environment free from abuse, neglect,</u>
  221 and exploitation.
- 222 <u>2. Is treated with consideration and respect and with due</u>
  223 <u>recognition of personal dignity, individuality, and the need for</u>
  224 privacy.

Page 8 of 33

3. Retains and uses his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the licensee can demonstrate that such retention and use would be unsafe, impractical, or an infringement upon the rights of other clients.

- 4. Has unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the licensee shall make provisions to extend visiting hours for caregivers and guests.
- 5. Participates in and benefits from community services and activities to achieve the highest possible level of independence, autonomy, and interaction within the community.
- 6. Manages his or her financial affairs unless the client or, if applicable, the client's representative authorizes the administrator of the facility to provide safekeeping for funds as provided in this part.
- 7. Has reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather.
- 8. Exercises civil and religious liberties, including the right to independent personal decisions. No religious belief or practice, including attendance at religious services, shall be imposed upon any client.
- 9. Has access to adequate health care as appropriate for the client and consistent with established and recognized

Page 9 of 33

253 standards within the community.

- 10. Has the ability to present grievances and recommend changes in policies, procedures, and services to the staff of the licensee, governing officials, or any other person without restraint, interference, coercion, discrimination, or reprisal.

  Each licensee shall establish a grievance procedure to facilitate a client's exercise of this right. This right includes access to ombudsman volunteers and advocates and the right to be a member of, be active in, and associate with advocacy or special interest groups.
- (b) Promote participation of each client's representative in the process of providing treatment to the client unless the representative's participation is unobtainable or inappropriate.
- (c) Answer communications from each client's family and friends promptly and appropriately.
- (d) Promote visits by individuals with a relationship to the client at any reasonable hour, without requiring prior notice, or in any area of the facility that provides direct client care services to the client, consistent with the client's and other clients' privacy, unless the interdisciplinary team determines that such a visit would not be appropriate.
- (e) Promote leave from the facility for visits, trips, or vacations.
- (f) Promptly notify the client's representative of any significant incidents or changes in the client's condition, including, but not limited to, serious illness, accident, abuse, unauthorized absence, or death.
  - (2) The administrator of a facility shall ensure that a

Page 10 of 33

281 written notice of licensee responsibilities is posted in a 282 prominent place in each building where clients reside and read 283 or explained to clients who cannot read. This notice shall 284 include the statewide toll-free telephone number for reporting 285 complaints to the agency, must be provided to clients in a 286 manner that is clearly legible, and must include the words: "To 287 report a complaint regarding the services you receive, please 288 call toll-free ...[telephone number]...; the statewide toll-free 289 telephone number for the central abuse hotline must be provided to clients in a manner that is clearly legible and must include 290 291 the words: "To report abuse, neglect or exploitation, please 292 call toll-free ...[telephone number]..." and the Disability 293 Rights of Florida and the Florida local advocacy council, where 294 complaints may be lodged. The licensee must ensure a client's 295 access to a telephone to call the agency, central abuse hotline, 296 Disabilities Rights of Florida, and the Florida local advocacy 297 council.

- (3) No licensee or employee of a facility may serve notice upon a client to leave the premises or take any other retaliatory action against any person who:
- (a) Files an internal or external complaint or grievance regarding the facility.
- (b) Appears as a witness in any hearing inside or outside the facility.
- (4) Before or at the time of admission, the client and the client's representative shall be provided with a copy of the client's contract and a copy of the licensee's responsibilities as provided in subsection (1).

Page 11 of 33

298

299

300

301

302

303

304

305

306

307

	(5)	The	lice	ense	e mi	ıst	devel	lop	and	impl	eme	ent	policies	and
proce	edures	s gov	ern:	ing	the	re	lease	of	any	clie	ent	inf	ormation,	, _
inclu	ading	cons	sent	nec	essa	ary	from	the	e cli	ient	or	the	client's	<u> </u>
repre	esenta	ative	<u>.</u>											

Section 8. Section 400.9976, Florida Statutes, is created to read:

## 400.9976 Medication practices.-

- (1) An individual medication administration record must be maintained for each client. Each dose of medication, including a self-administered dose, shall be properly recorded in the client's record. All medications must be administered in compliance with the physician's orders. All medications, including those that are self-administered, must be administered without discrepancy between what the physician has ordered and what is administered.
- (2) If the interdisciplinary team determines that self-administration of medications is an appropriate objective, and if the physician does not specify otherwise, a client must be taught to self-administer his or her medication without a staff person's obtaining, selecting, or preparing the medication for the client. This includes all forms of administration, including orally, via injection, and via suppository. The client's physician must be informed of the interdisciplinary team's decision that self-administration of medications is an objective for the client. A client may not self-administer medication until he or she demonstrates the competency to take the correct medication in the correct dosage at the correct time.
  - (3) Medication administration discrepancies and adverse

Page 12 of 33

drug reactions must be recorded and reported immediately to a physician.

Section 9. Section 400.9977, Florida Statutes, is created to read:

400.9977 Protection from abuse, neglect, mistreatment, and exploitation.—The licensee must develop and implement policies and procedures for the screening and training of employees, the protection of clients, and the prevention, identification, investigation, and reporting of abuse, neglect, mistreatment, and exploitation. This includes the licensee's identification of clients whose personal histories render them at risk for abusing other clients, development of intervention strategies to prevent occurrences, monitoring for changes that would trigger abusive behavior, and reassessment of the interventions on a regular basis. Licensees must implement procedures to:

- (1) Screen potential employees for a history of abuse, neglect, or mistreatment of clients. The screening shall include an attempt to obtain information from previous employers and current employers and verification with the appropriate licensing boards and registries.
- (2) Train employees, through orientation and ongoing sessions, on issues related to abuse prohibition practices, including identification of abuse, neglect, mistreatment, and exploitation, appropriate interventions to deal with aggressive or catastrophic reactions of clients, the process to report allegations without fear of reprisal, and recognition of signs of frustration and stress that may lead to abuse.
  - (3) Provide clients, families, and staff with information

Page 13 of 33

on how and to whom they may report concerns, incidents, and grievances without the fear of retribution and provide feedback regarding the concerns that have been expressed. A licensee must identify, correct, and intervene in situations in which abuse, neglect, mistreatment, or exploitation is likely to occur, including:

- (a) Evaluating the physical environment of the facility to identify characteristics that may make abuse or neglect more likely to occur, such as secluded areas.
- (b) Providing sufficient staff on each shift to meet the needs of the clients, and ensuring that the staff assigned have knowledge of the individual clients' care needs. The licensee shall identify inappropriate behaviors of its staff, such as using derogatory language, rough handling, ignoring clients while giving care, and directing clients who need toileting assistance to urinate or defecate in their beds.
- (c) Assessing, planning care for, and monitoring clients with needs and behaviors that might lead to conflict or neglect, such as clients with a history of aggressive behaviors, clients who have behaviors such as entering other clients' rooms, clients with self-injurious behaviors, clients with communication disorders, and clients who require heavy nursing care or are totally dependent on staff.
- (4) Identify events, such as suspicious bruising of clients, occurrences, patterns, and trends that may constitute abuse and determine the direction of the investigation.
- (5) Investigate different types of incidents, identify the staff member responsible for the initial reporting, investigate

Page 14 of 33

alleged violations, and report results to the proper authorities.

- (6) Protect clients from harm during an investigation.
- (7) Report all alleged violations and all substantiated incidents, as required under chapters 39 and 415, to the licensing authorities and report any knowledge it has of any actions by a court of law that would indicate an employee is unfit for service to the licensing authorities and other agencies as required. The licensee must take all necessary corrective actions depending on the results of the investigation.

The licensee must analyze the occurrences to determine what changes are needed, if any, to policies and procedures to

407 prevent further occurrences.

Section 10. Section 400.9978, Florida Statutes, is created to read:

400.9978 Restraints and seclusion; client safety.-

- (1) The use of physical restraints must be ordered and documented by the client's physician with the consent of the client or, if applicable, the client's representative.
- (2) The use of chemical restraints is limited to prescribed dosages of medications prescribed by the client's physician with the consent of the client or, if applicable, the client's representative and must be consistent with the client's diagnosis.
- (3) A client who is receiving a medication that can serve as a chemical restraint must be evaluated by his or her

Page 15 of 33

CODING: Words stricken are deletions; words underlined are additions.

	115 1103
421	physician at least monthly to assess:
422	(a) The continued need for the medication.
423	(b) The level of the medication in the client's blood.
424	(c) The need for adjustments in the prescription.
425	(4) The licensee shall ensure that clients are free from
426	unnecessary drugs and physical restraints and are provided
427	treatment to reduce dependency on drugs and physical restraints.
428	(5) The licensee may use physical restraints only as an
429	integral part of an individual program plan that is intended to
430	lead to less restrictive means of managing and eliminating the
431	behavior for which the restraint is applied.
432	(6) Interventions to manage inappropriate client behavior
433	must be employed with sufficient safeguards and supervision to
434	ensure that the safety, welfare, and civil and human rights of
435	each client are adequately protected.
436	Section 11. Section 400.9979, Florida Statutes, is created
437	to read:
438	400.9979 Background screening; administration and
439	management.—
440	(1) The agency shall require level 2 background screening
441	for personnel as required in s. 408.809(1)(e) pursuant to
442	chapter 435 and s. 408.809.
443	(2) The licensee shall maintain personnel records for each
444	staff member that contain, at a minimum, documentation of
445	background screening, if applicable, a job description,
446	documentation of compliance with all training requirements of

Page 16 of 33

references, a copy of all job performance evaluations, and, for

this part or applicable rule, the employment application,

CODING: Words stricken are deletions; words underlined are additions.

447

each staff member who performs services for which licensure or certification is required, a copy of all licenses or certification held by the staff member.

(3) The licensee must:

- (a) Develop and implement infection control policies and procedures and include such policies and procedures in the licensee's policy manual.
  - (b) Maintain liability insurance as defined in s. 624.605.
- (c) Designate one person as an administrator who is responsible and accountable for the overall management of the facility.
- (d) Designate a person in writing to be responsible for the facility when the administrator is absent from the facility for more than 24 hours.
- management plan, pursuant to s. 400.9981(2)(e), from the local emergency management agency. Pending the approval of the plan, the local emergency management agency shall ensure that the following agencies, at a minimum, are given the opportunity to review the plan: the Department of Health, the Agency for Health Care Administration, and the Division of Emergency Management. Appropriate volunteer organizations must also be given the opportunity to review the plan. The local emergency management agency shall complete its review within 60 days and either approve the plan or advise the licensee of necessary revisions.
- (f) Maintain written records in a form and system that comply with medical and business practices and make such records available in the facility for review or submission to the agency

upon request. The records shall include:

- 1. A daily census record that indicates the number of clients currently receiving services in the facility, including information regarding any public funding of such clients.
- 2. A record of all accidents or unusual incidents involving any client or staff member that caused, or had the potential to cause, injury or harm to any person or property within the facility. Such records must contain a clear description of each accident or incident, the names of the persons involved, a description of all medical or other services provided to these persons specifying who provided such services, and the steps taken to prevent recurrence of such accidents or incidents.
- 3. A copy of current agreements with third-party providers.
- 4. A copy of current agreements with each consultant employed by the licensee and documentation of each consultant's visits and required written, dated reports.
- Section 12. Section 400.9980, Florida Statutes, is created to read:
  - 400.9980 Property and personal affairs of clients.-
- (1) A client shall be given the option of using his or her own belongings, as space permits; choosing his or her roommate; and, whenever possible, unless the client is adjudicated incompetent or incapacitated under state law, managing his or her own affairs.
- (2) The admission of a client to a facility and his or her presence therein shall not confer on a licensee, administrator,

Page 18 of 33

employee, or representative thereof any authority to manage,
use, or dispose of any property of the client, nor shall such
admission or presence confer on any of such persons any
authority or responsibility for the personal affairs of the
client except that which may be necessary for the safe
management of the facility or for the safety of the client.

- (3) A licensee, administrator, employee, or representative
  thereof may:
- (a) Not act as the guardian, trustee, or conservator for any client or any of such client's property.
- (b) Act as a competent client's payee for social security, veteran's, or railroad benefits if the client provides consent and the licensee files a surety bond with the agency in an amount equal to twice the average monthly aggregate income or personal funds due to the client, or expendable for the client's account, that are received by a licensee.
- (c) Act as the power of attorney for a client if the licensee has filed a surety bond with the agency in an amount equal to twice the average monthly income of the client, plus the value of any client's property under the control of the attorney in fact.

The bond under paragraph (b) or paragraph (c) shall be executed by the licensee as principal and a licensed surety company. The bond shall be conditioned upon the faithful compliance of the licensee with the requirements of licensure and shall be payable to the agency for the benefit of any client who suffers a financial loss as a result of the misuse or misappropriation of

Page 19 of 33

funds held pursuant to this subsection. Any surety company that cancels or does not renew the bond of any licensee shall notify the agency in writing not less than 30 days in advance of such action, giving the reason for the cancellation or nonrenewal.

Any licensee, administrator, employee, or representative thereof who is granted power of attorney for any client of the facility shall, on a monthly basis, notify the client in writing of any transaction made on behalf of the client pursuant to this subsection, and a copy of such notification given to the client shall be retained in each client's file and available for agency inspection.

- (4) A licensee, upon mutual consent with the client, shall provide for the safekeeping in the facility of the client's personal effects of a value not in excess of \$1,000 and the client's funds not in excess of \$500 cash and shall keep complete and accurate records of all such funds and personal effects received. If a client is absent from a facility for 24 hours or more, the licensee may provide for the safekeeping of the client's personal effects of a value in excess of \$1,000.
- (5) Any funds or other property belonging to or due to a client or expendable for his or her account that is received by licensee shall be trust funds and shall be kept separate from the funds and property of the licensee and other clients or shall be specifically credited to such client. Such trust funds shall be used or otherwise expended only for the account of the client. At least once every month, unless upon order of a court of competent jurisdiction, the licensee shall furnish the client and the client's representative a complete and verified

statement of all funds and other property to which this subsection applies, detailing the amount and items received, together with their sources and disposition. In any event, the licensee shall furnish such statement annually and upon the discharge or transfer of a client. Any governmental agency or private charitable agency contributing funds or other property to the account of a client shall also be entitled to receive such statement monthly and upon the discharge or transfer of the client.

- (6) (a) In addition to any damages or civil penalties to which a person is subject, any person who:
- 1. Intentionally withholds a client's personal funds,
  personal property, or personal needs allowance, or who demands,
  beneficially receives, or contracts for payment of all or any
  part of a client's personal property or personal needs allowance
  in satisfaction of the facility rate for supplies and services;
  or
- 2. Borrows from or pledges any personal funds of a client, other than the amount agreed to by written contract under s. 429.24,

commits a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.

(b) Any licensee, administrator, employee, or representative thereof who is granted power of attorney for any client of the facility and who misuses or misappropriates funds obtained through this power commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s.

Page 21 of 33

589 775.084.

590

591592

593

594

595

596

597

598

599

600

601

602

603

604

605

606

607

608

609

610

611

612

613

614

- In the event of the death of a client, a licensee (7) shall return all refunds, funds, and property held in trust to the client's personal representative, if one has been appointed at the time the licensee disburses such funds, or, if not, to the client's spouse or adult next of kin named in a beneficiary designation form provided by the licensee to the client. If the client has no spouse or adult next of kin or such person cannot be located, funds due the client shall be placed in an interestbearing account and all property held in trust by the licensee shall be safeguarded until such time as the funds and property are disbursed pursuant to the Florida Probate Code. Such funds shall be kept separate from the funds and property of the licensee and other clients of the facility. If the funds of the deceased client are not disbursed pursuant to the Florida Probate Code within 2 years after the client's death, the funds shall be deposited in the Health Care Trust Fund administered by the agency.
- (8) The agency may by rule clarify terms and specify procedures and documentation necessary to administer the provisions of this section relating to the proper management of clients' funds and personal property and the execution of surety bonds.
- Section 13. Section 400.9981, Florida Statutes, is created to read:
  - 400.9981 Rules establishing standards.-
- (1) It is the intent of the Legislature that rules
  published and enforced pursuant to this part and part II of

Page 22 of 33

chapter 408 include criteria to ensure reasonable and consistent quality of care and client safety. Rules should make reasonable efforts to accommodate the needs and preferences of clients to enhance the quality of life in transitional living facilities.

- (2) The agency, in consultation with the Department of Health, may adopt and enforce rules to implement this part and part II of chapter 408, which shall include reasonable and fair criteria in relation to:
  - (a) The location of transitional living facilities.
- (b) The number of qualifications of all personnel, including management, medical, nursing, and other professional personnel and nursing assistants and support personnel having responsibility for any part of the care given to clients. The licensee must have enough qualified professional staff available to carry out and monitor the various professional interventions in accordance with the stated goals and objectives of each individual program plan.
- (c) Requirements for personnel procedures, insurance coverage, reporting procedures, and documentation necessary to implement this part.
- (d) Services provided to clients of transitional living facilities.
- (e) The preparation and annual update of a comprehensive emergency management plan in consultation with the Division of Emergency Management. At a minimum, the rules must provide for plan components that address emergency evacuation transportation; adequate sheltering arrangements; postdisaster activities, including provision of emergency power, food, and

Page 23 of 33

water; postdisaster transportation; supplies; staffing;
emergency equipment; individual identification of clients and
transfer of records; communication with families; and responses
to family inquiries.

Section 14. Section 400.9982, Florida Statutes, is created to read:

400.9982 Violations; penalties.-

- (1) Each violation of this part and rules adopted pursuant thereto shall be classified according to the nature of the violation and the gravity of its probable effect on facility clients. The agency shall indicate the classification on the written notice of the violation as follows:
- (a) Class "I" violations are defined in s. 408.813. The agency shall issue a citation regardless of correction and impose an administrative fine of \$5,000 for an isolated violation, \$7,500 for a patterned violation, and \$10,000 for a widespread violation. Violations may be identified and a fine must be levied notwithstanding the correction of the deficiency giving rise to the violation.
- (b) Class "II" violations are defined in s. 408.813. The agency shall impose an administrative fine of \$1,000 for an isolated violation, \$2,500 for a patterned violation, and \$5,000 for a widespread violation. A fine must be levied notwithstanding the correction of the deficiency giving rise to the violation.
- (c) Class "III" violations are defined in s. 408.813. The agency shall impose an administrative fine of \$500 for an isolated violation, \$750 for a patterned violation, and \$1,000

Page 24 of 33

for a widespread violation. If a deficiency giving rise to a class "III" violation is corrected within the time specified by the agency, a fine may not be imposed.

- (d) Class "IV" violations are defined in s. 408.813. The agency shall impose an administrative fine for a cited class IV violation in an amount not less than \$100 and not exceeding \$200 for each violation.
- Section 15. Section 400.9983, Florida Statutes, is created to read:
  - 400.9983 Receivership proceedings.—

- (1) As an alternative to or in conjunction with an injunctive proceeding, the agency may petition a court of competent jurisdiction for the appointment of a receiver when any of the following conditions exists:
- (a) The licensee is closing the facility or has informed the agency that it intends to close the facility and adequate arrangements have not been made for relocation of the clients within 7 days, exclusive of weekends and holidays, after the closing of the facility.
- (b) A condition in the facility presents an imminent danger to the health, safety, or welfare of the clients of the facility or a substantial probability of death or serious physical harm to clients of the facility.
- (c) The licensee cannot meet its financial obligation for providing food, shelter, care, and utilities. Evidence such as the issuance of bad checks or an accumulation of delinquent bills for such items as personnel salaries, food, drugs, or utilities shall constitute prima facie evidence that the

Page 25 of 33

ownership of the facility lacks the financial ability to operate.

701

702

703

704

705

706

707

708

709

710

711

712

713

714

715

716

717

718

719

720

721

722

723

724

725

726

727

728

(2) Petitions for receivership shall take precedence over other court business unless the court determines that some other pending proceeding having similar statutory precedence has priority. A hearing shall be conducted within 5 days after the filing of the petition, at which time all interested parties shall have the opportunity to present evidence pertaining to the petition. The agency shall notify the owner or administrator of the facility named in the petition of the filing of the petition and the date set for the hearing. The court may grant the petition only upon finding that the health, safety, or welfare of clients of the facility would be threatened if a condition existing at the time the petition was filed is allowed to continue. A receiver may not be appointed when the owner or administrator, or a representative of the owner or administrator, is not present at the hearing on the petition unless the court determines that one or more of the conditions in subsection (1) exist; that the licensee or administrator cannot be found; that all reasonable means of locating the owner or the administrator and notifying him or her of the petition and hearing have been exhausted; or that the owner or administrator, after notification of the hearing, chooses not to attend. After such findings, the court may appoint any person qualified by education, training, or experience to carry out the responsibilities of a receiver pursuant to this section, except that the court may not appoint any owner or affiliate of the licensee of the facility. The receiver may be selected from a

list of persons qualified to act as receivers developed by the agency and presented to the court with each petition for receivership. Under no circumstances shall the agency or designated agency employee be appointed as a receiver for more than 60 days; however, the receiver may petition the court, one time only, for a 30-day extension. The court shall grant the extension upon a showing of good cause.

- (3) The receiver shall make provisions for the continued health, safety, and welfare of all clients of the facility and:
- (a) Shall exercise those powers and perform those duties set out by the court.
- (b) Shall operate the facility in such a manner as to ensure safety and adequate health care for the clients.
- c) Shall take such action as is reasonably necessary to protect or conserve the assets or property of the facility for which the receiver is appointed, or the proceeds from any transfer thereof, and may use them only in the performance of the powers and duties set forth in this section and by order of the court.
- (d) May use the building, fixtures, furnishings, and any accompanying consumable goods in the provision of care and services to clients and to any other persons receiving services from the facility at the time the petition for receivership was filed. The receiver shall collect payments for all goods and services provided to clients or others during the period of the receivership at the same rate of payment charged by the owners at the time the petition for receivership was filed or at a fair and reasonable rate otherwise approved by the court for private-

757 pay clients.

- (e) May correct or eliminate any deficiency in the structure or furnishings of the facility that endangers the safety or health of clients while they remain in the facility, provided the total cost of correction does not exceed \$10,000. The court may order expenditures for this purpose in excess of \$10,000 on application from the receiver after notice to the owner and a hearing.
- (f) May let contracts and hire agents and employees to carry out the powers and duties of the receiver under this section.
- (g) Shall honor all leases, mortgages, and secured transactions governing the building in which the facility is located and all goods and fixtures in the building of which the receiver has taken possession, but only to the extent of payments that, in the case of a rental agreement, are for the use of the property during the period of receivership or that, in the case of a purchase agreement, become due during the period of receivership.
- (h) Shall have full power to direct and manage and to discharge employees of the facility, subject to any contract rights such employees may have. The receiver shall pay employees at the rate of compensation, including benefits, approved by the court. A receivership does not relieve the owner of any obligation to employees made before the appointment of a receiver and not carried out by the receiver.
- (i) Shall be entitled to take possession of all property or assets of clients that are in the possession of a facility or

Page 28 of 33

its licensee. The receiver shall preserve all property or assets and all client records of which the receiver takes possession and shall provide for the prompt transfer of the property, assets, and records to the new placement of any transferred client. An inventory list certified by the owner and receiver shall be made at the time the receiver takes possession of the facility.

- (4) (a) A person who is served with notice of an order of the court appointing a receiver and of the receiver's name and address shall be liable to pay the receiver for any goods or services provided by the receiver after the date of the order if the person would have been liable for the goods or services as supplied by the owner. The receiver shall give a receipt for each payment and shall keep a copy of each receipt on file. The receiver shall deposit accounts received in a separate account and shall use this account for all disbursements.
- (b) The receiver may bring an action to enforce the liability created by paragraph (a).
- (c) A payment to the receiver of any sum owing to the licensee shall discharge the obligation to the licensee.
- (5) (a) A receiver may petition the court that he or she not be required to honor any lease, mortgage, secured transaction, or other wholly or partially executory contract entered into by the licensee if the rent, price, or rate of interest required to be paid under the agreement was substantially in excess of a reasonable rent, price, or rate of interest at the time the contract was entered into, or if any material provision of the agreement was unreasonable, when

compared to contracts negotiated under similar conditions. Any relief in this form provided by the court shall be limited to the life of the receivership unless otherwise determined by the court.

813

814

815

816

817

818

819

820

821

822

823

824

825

826

827

828

829

830

831

832

833

834

835

836

837

838

839

840

- If the receiver is in possession of real estate or (b) goods subject to a lease, mortgage, or security interest that the receiver has obtained a court order to avoid under paragraph (a), and if the real estate or goods are necessary for the continued operation of the facility under this part, the receiver may apply to the court to set a reasonable rental, price, or rate of interest to be paid by the receiver during the duration of the receivership. The court shall hold a hearing on the application within 15 days. The receiver shall send notice of the application to any known persons who own the property involved or mortgage holders at least 10 days before the hearing. Payment by the receiver of the amount determined by the court to be reasonable is a defense to any action against the receiver for payment or for possession of the goods or real estate subject to the lease, security interest, or mortgage involved by any person who received such notice, but the payment does not relieve the licensee of any liability for the difference between the amount paid by the receiver and the amount due under the original lease, security interest, or mortgage involved.
- (6) The court shall set the compensation of the receiver, which will be considered a necessary expense of a receivership.
- (7) A receiver may be held liable in a personal capacity only for the receiver's own gross negligence, intentional acts,

Page 30 of 33

CODING: Words stricken are deletions; words underlined are additions.

or breach of fiduciary duty.

- (8) The court may require a receiver to post a bond.
- (9) The court may terminate a receivership when:
- (a) The court determines that the receivership is no longer necessary because the conditions that gave rise to the receivership no longer exist; or
- (b) All of the clients in the facility have been transferred or discharged.
- (10) Within 30 days after the termination, unless this time period is extended by the court, the receiver shall give the court a complete accounting of all property of which the receiver has taken possession, of all funds collected and disbursed, and of the expenses of the receivership.
- administrator, or employee of a licensee placed in receivership of any civil or criminal liability incurred, or of any duty imposed by law, by reason of acts or omissions of the licensee, administrator, or employee before the appointment of a receiver, nor shall anything contained in this section be construed to suspend during the receivership any obligation of the licensee, administrator, or employee for payment of taxes or other operating and maintenance expenses of the facility or of the licensee, administrator, employee, or any other person for the payment of mortgages or liens. The licensee shall retain the right to sell or mortgage any facility under receivership, subject to approval of the court that ordered the receivership. A licensee that is placed in receivership by the court is liable for all expenses and costs incurred by the Health Care Trust

Fund that are related to capital improvement and operating costs.

Section 16. Section 400.9984, Florida Statutes, is created to read:

department, the Agency for Persons with Disabilities, and the Department of Children and Families shall develop an electronic database to ensure that relevant information pertaining to the regulation of transitional living facilities and clients is timely and effectively communicated among agencies in order to facilitate the protection of clients. Electronic sharing of information shall include, at a minimum, a brain and spinal cord injury registry and a client abuse registry.

Section 17. <u>Section 400.805</u>, Florida Statutes, is repealed.

Section 18. Paragraph (b) of subsection (4) of section 381.78, Florida Statutes, is amended to read:

381.78 Advisory council on brain and spinal cord injuries.—

(4) The council shall:

(b) Annually appoint a five-member committee composed of one individual who has a brain injury or has a family member with a brain injury, one individual who has a spinal cord injury or has a family member with a spinal cord injury, and three members who shall be chosen from among these representative groups: physicians, other allied health professionals, administrators of brain and spinal cord injury programs, and representatives from support groups with expertise in areas

Page 32 of 33

related to the rehabilitation of individuals who have brain or spinal cord injuries, except that one and only one member of the committee shall be an administrator of a transitional living facility. Membership on the council is not a prerequisite for membership on this committee.

- 1. The committee shall perform onsite visits to those transitional living facilities identified by the Agency for Health Care Administration as being in possible violation of the statutes and rules regulating such facilities. The committee members have the same rights of entry and inspection granted under s. 400.805(4) to designated representatives of the agency.
- 2. Factual findings of the committee resulting from an onsite investigation of a facility pursuant to subparagraph 1. shall be adopted by the agency in developing its administrative response regarding enforcement of statutes and rules regulating the operation of the facility.
- 3. Onsite investigations by the committee shall be funded by the Health Care Trust Fund.
- 4. Travel expenses for committee members shall be reimbursed in accordance with s. 112.061.
- 5. Members of the committee shall recuse themselves from participating in any investigation that would create a conflict of interest under state law, and the council shall replace the member, either temporarily or permanently.
  - Section 19. This act shall take effect July 1, 2013.