A bill to be entitled 1 2 An act relating to insurance; amending s. 215.555, 3 F.S.; revising the date of the future repeal of an 4 exemption of medical malpractice insurance premiums 5 from emergency assessments imposed to fund certain 6 obligations, costs, and expenses of the Florida 7 Hurricane Catastrophe Fund and the Florida Hurricane 8 Catastrophe Fund Finance Corporation; amending s. 9 316.646, F.S.; authorizing a uniform motor vehicle proof-of-insurance card to be in an electronic format; 10 11 providing construction with respect to the parameters 12 of a person's consent to access information on an 1.3 electronic device presented to provide proof of insurance; providing immunity from liability to a law 14 15 enforcement officer for damage to an electronic device 16 presented to provide proof of insurance; authorizing 17 the Department of Highway Safety and Motor Vehicles to adopt rules; amending s. 320.02, F.S.; authorizing 18 insurers to furnish uniform proof-of-purchase cards in 19 20 an electronic format for use by insureds to prove the 21 purchase of required insurance coverage when 22 registering a motor vehicle; amending s. 554.1021, 23 F.S.; defining the term "authorized inspection 2.4 agency"; amending s. 554.107, F.S.; requiring the 25 chief inspector of the state boiler inspection program 26 to issue a certificate of competency as a special 27 inspector to certain individuals; specifying how long 28 such certificate remains in effect; amending s.

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554.109, F.S.; authorizing specified insurers to contract with an authorized inspection agency for boiler inspections; requiring such insurers to annually report the identity of contracted authorized inspection agencies to the Department of Financial Services; amending s. 624.413, F.S.; revising a specified time period applicable to a certified examination that must be filed by a foreign or alien insurer applying for a certificate of authority; amending s. 626.0428, F.S.; requiring a branch place of business to have an agent in charge and a general lines agent or life or health agent appointed to represent one or more insurers; authorizing an agent to be in charge of more than one branch office under certain circumstances; providing requirements relating to the designation of an agent in charge; prohibiting an insurance agency from conducting insurance business at a location without a designated agent in charge; providing grounds for the Department of Financial Services to order operations to cease at certain insurance agency locations until an agent in charge is properly designated; amending s. 626.112, F.S.; providing licensure exemptions that allow specified individuals or entities to conduct insurance business at specified locations under certain circumstances; revising licensure requirements and penalties with respect to registered insurance agencies; providing that the registration of an approved registered

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insurance agency automatically converts to an insurance agency license on a specified date; amending s. 626.172, F.S.; revising requirements relating to applications for insurance agency licenses; conforming provisions to changes made by the act; amending s. 626.321, F.S.; providing that a limited license to offer motor vehicle rental insurance issued to a business that rents or leases motor vehicles encompasses the employees of such business; amending s. 626.382, F.S.; providing that an insurance agency license continues in force until canceled, suspended, revoked, or terminated; amending s. 626.601, F.S.; revising terminology relating to investigations conducted by the Department of Financial Services and the Office of Insurance Regulation with respect to individuals and entities involved in the insurance industry; repealing s. 626.747, F.S., relating to branch agencies, agents in charge, and the payment of additional county tax under certain circumstances; amending s. 626.8411, F.S.; conforming a crossreference; amending s. 626.9914, F.S.; conforming a provision to changes made by the act; amending s. 626.99175, F.S.; deleting provisions requiring registration of life expectancy providers; deleting procedures, qualifying criteria, and violations with respect thereto; amending ss. 626.9919, 626.992, 626.9925, and 626.99278, F.S.; conforming provisions to changes made by the act; amending s. 627.062, F.S.;

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requiring the Office of Insurance Regulation to use certain models or straight averages of certain models to estimate hurricane losses when determining whether the rates in a rate filing are excessive, inadequate, or unfairly discriminatory; amending s. 627.0628, F.S.; increasing the length of time during which an insurer must adhere to certain findings made by the Commission on Hurricane Loss Projection Methodology with respect to certain methods, principles, standards, models, or output ranges used in a rate finding; providing that the requirement to adhere to such findings does not limit an insurer from using a straight average of results of certain models or output ranges under specified circumstances; amending s. 627.072, F.S.; authorizing retrospective rating plans relating to workers' compensation and employer's liability insurance to allow negotiations between certain employers and insurers with respect to rating factors used to calculate premiums; amending s. 627.281, F.S.; conforming a cross-reference; repealing s. 627.3519, F.S., relating to an annual report from the Financial Services Commission to the Legislature of aggregate net probable maximum losses, financing options, and potential assessments of the Florida Hurricane Catastrophe Fund and Citizens Property Insurance Corporation; amending s. 627.4133, F.S.; increasing the amount of prior notice required with respect to the nonrenewal, cancellation, or

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termination of certain insurance policies; deleting certain provisions that require extended periods of prior notice with respect to the nonrenewal, cancellation, or termination of certain insurance policies; prohibiting the cancellation of certain policies that have been in effect for a specified amount of time except under certain circumstances; amending s. 627.4137, F.S.; adding licensed company adjusters to the list of persons who may respond to a claimant's written request for information relating to liability insurance coverage; amending s. 627.421, F.S.; authorizing the electronic delivery of certain insurance documents; amending s. 627.43141, F.S.; authorizing a notice of change in policy terms to be sent in a separate mailing to an insured under certain circumstances; requiring an insurer to provide such notice to insured's insurance agent; amending s. 627.7015, F.S.; revising the rulemaking authority of the department with respect to qualifications and specified types of penalties covered under the property insurance mediation program; creating s. 627.70151, F.S.; providing criteria for an insurer or policyholder to challenge the impartiality of a loss appraisal umpire for purposes of disqualifying such umpire; amending s. 627.706, F.S.; revising the definition of the term "neutral evaluator"; amending s. 627.7074, F.S.; requiring the department to adopt rules relating to certification of neutral evaluators;

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amending s. 627.736, F.S.; revising the time period for applicability of certain Medicare fee schedules or payment limitations; amending s. 627.745, F.S.; revising qualifications for approval as a mediator by the department; providing grounds for the department to deny an application, or suspend or revoke approval of a mediator or certification of a neutral evaluator; authorizing the department to adopt rules; amending s. 627.952, F.S.; providing that certain persons who are not residents of this state must be licensed and appointed as nonresident surplus lines agents in this state in order to engage in specified activities with respect to servicing insurance contracts, certificates, or agreements for purchasing or risk retention groups; deleting a fidelity bond requirement applicable to certain nonresident agents who are licensed as surplus lines agents in another state; amending ss. 627.971 and 627.972, F.S.; including licensed mutual insurers in financial guaranty insurance corporations; amending s. 628.901, F.S.; revising the definition of the term "qualifying reinsurer parent company"; amending s. 628.909, F.S.; providing for applicability of certain provisions of the Insurance Code to specified captive insurers; amending s. 634.406, F.S.; revising criteria authorizing premiums of certain service warranty associations to exceed their specified net assets limitations; revising requirements relating to

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CODING: Words stricken are deletions; words underlined are additions.

contractual liability policies that insure warranty associations; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Paragraph (b) of subsection (6) of section 215.555, Florida Statutes, is amended to read:

215.555 Florida Hurricane Catastrophe Fund.-

- (6) REVENUE BONDS.—
- (b) Emergency assessments-
- If the board determines that the amount of revenue produced under subsection (5) is insufficient to fund the obligations, costs, and expenses of the fund and the corporation, including repayment of revenue bonds and that portion of the debt service coverage not met by reimbursement premiums, the board shall direct the Office of Insurance Regulation to levy, by order, an emergency assessment on direct premiums for all property and casualty lines of business in this state, including property and casualty business of surplus lines insurers regulated under part VIII of chapter 626, but not including any workers' compensation premiums or medical malpractice premiums. As used in this subsection, the term "property and casualty business" includes all lines of business identified on Form 2, Exhibit of Premiums and Losses, in the annual statement required of authorized insurers by s. 624.424 and any rule adopted under this section, except for those lines identified as accident and health insurance and except for policies written under the National Flood Insurance Program. The

assessment shall be specified as a percentage of direct written premium and is subject to annual adjustments by the board in order to meet debt obligations. The same percentage shall apply to all policies in lines of business subject to the assessment issued or renewed during the 12-month period beginning on the effective date of the assessment.

- 2. A premium is not subject to an annual assessment under this paragraph in excess of 6 percent of premium with respect to obligations arising out of losses attributable to any one contract year, and a premium is not subject to an aggregate annual assessment under this paragraph in excess of 10 percent of premium. An annual assessment under this paragraph shall continue as long as the revenue bonds issued with respect to which the assessment was imposed are outstanding, including any bonds the proceeds of which were used to refund the revenue bonds, unless adequate provision has been made for the payment of the bonds under the documents authorizing issuance of the bonds.
- 3. Emergency assessments shall be collected from policyholders. Emergency assessments shall be remitted by insurers as a percentage of direct written premium for the preceding calendar quarter as specified in the order from the Office of Insurance Regulation. The office shall verify the accurate and timely collection and remittance of emergency assessments and shall report the information to the board in a form and at a time specified by the board. Each insurer collecting assessments shall provide the information with respect to premiums and collections as may be required by the

office to enable the office to monitor and verify compliance with this paragraph.

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- With respect to assessments of surplus lines premiums, each surplus lines agent shall collect the assessment at the same time as the agent collects the surplus lines tax required by s. 626.932, and the surplus lines agent shall remit the assessment to the Florida Surplus Lines Service Office created by s. 626.921 at the same time as the agent remits the surplus lines tax to the Florida Surplus Lines Service Office. The emergency assessment on each insured procuring coverage and filing under s. 626.938 shall be remitted by the insured to the Florida Surplus Lines Service Office at the time the insured pays the surplus lines tax to the Florida Surplus Lines Service Office. The Florida Surplus Lines Service Office shall remit the collected assessments to the fund or corporation as provided in the order levied by the Office of Insurance Regulation. The Florida Surplus Lines Service Office shall verify the proper application of such emergency assessments and shall assist the board in ensuring the accurate and timely collection and remittance of assessments as required by the board. The Florida Surplus Lines Service Office shall annually calculate the aggregate written premium on property and casualty business, other than workers' compensation and medical malpractice, procured through surplus lines agents and insureds procuring coverage and filing under s. 626.938 and shall report the information to the board in a form and at a time specified by the board.
  - 5. Any assessment authority not used for a particular

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contract year may be used for a subsequent contract year. If, for a subsequent contract year, the board determines that the amount of revenue produced under subsection (5) is insufficient to fund the obligations, costs, and expenses of the fund and the corporation, including repayment of revenue bonds and that portion of the debt service coverage not met by reimbursement premiums, the board shall direct the Office of Insurance Regulation to levy an emergency assessment up to an amount not exceeding the amount of unused assessment authority from a previous contract year or years, plus an additional 4 percent provided that the assessments in the aggregate do not exceed the limits specified in subparagraph 2.

- 6. The assessments otherwise payable to the corporation under this paragraph shall be paid to the fund unless and until the Office of Insurance Regulation and the Florida Surplus Lines Service Office have received from the corporation and the fund a notice, which shall be conclusive and upon which they may rely without further inquiry, that the corporation has issued bonds and the fund has no agreements in effect with local governments under paragraph (c). On or after the date of the notice and until the date the corporation has no bonds outstanding, the fund shall have no right, title, or interest in or to the assessments, except as provided in the fund's agreement with the corporation.
- 7. Emergency assessments are not premium and are not subject to the premium tax, to the surplus lines tax, to any fees, or to any commissions. An insurer is liable for all assessments that it collects and must treat the failure of an

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insured to pay an assessment as a failure to pay the premium. An insurer is not liable for uncollectible assessments.

- 8. When an insurer is required to return an unearned premium, it shall also return any collected assessment attributable to the unearned premium. A credit adjustment to the collected assessment may be made by the insurer with regard to future remittances that are payable to the fund or corporation, but the insurer is not entitled to a refund.
- 9. When a surplus lines insured or an insured who has procured coverage and filed under s. 626.938 is entitled to the return of an unearned premium, the Florida Surplus Lines Service Office shall provide a credit or refund to the agent or such insured for the collected assessment attributable to the unearned premium <a href="mailto:before">before</a> prior to remitting the emergency assessment collected to the fund or corporation.
- 10. The exemption of medical malpractice insurance premiums from emergency assessments under this paragraph is repealed May 31, 2016 2013, and medical malpractice insurance premiums shall be subject to emergency assessments attributable to loss events occurring in the contract years commencing on June 1, 2016 2013.
- Section 2. Subsection (1) of section 316.646, Florida Statutes, is amended, and subsection (5) is added to that section, to read:
- 316.646 Security required; proof of security and display thereof; dismissal of cases.—
- (1) Any person required by s. 324.022 to maintain property damage liability security, required by s. 324.023 to maintain

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liability security for bodily injury or death, or required by s. 627.733 to maintain personal injury protection security on a motor vehicle shall have in his or her immediate possession at all times while operating such motor vehicle proper proof of maintenance of the required security. Such proof shall be a uniform proof-of-insurance card, in paper or electronic format, in a form prescribed by the department, a valid insurance policy, an insurance policy binder, a certificate of insurance, or such other proof as may be prescribed by the department. If a person presents an electronic device to a law enforcement officer for the purpose of displaying a proof-of-insurance card in an electronic format:

- (a) The person presenting the device is not deemed to consent to access to any information on the electronic device other than the displayed proof-of-insurance card.
- (b) The law enforcement officer is not liable for any damage to the electronic device.
- (5) The department may adopt rules to implement this section.
- Section 3. Paragraph (a) of subsection (5) of section 320.02, Florida Statutes, is amended to read:
- 320.02 Registration required; application for registration; forms.—
- (5) (a) Proof that personal injury protection benefits have been purchased when required under s. 627.733, that property damage liability coverage has been purchased as required under s. 324.022, that bodily injury or death coverage has been purchased if required under s. 324.023, and that combined bodily

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337 liability insurance and property damage liability insurance have 338 been purchased when required under s. 627.7415 shall be provided 339 in the manner prescribed by law by the applicant at the time of 340 application for registration of any motor vehicle that is 341 subject to such requirements. The issuing agent shall refuse to 342 issue registration if such proof of purchase is not provided. Insurers shall furnish uniform proof-of-purchase cards, in paper 343 344 or electronic format, in a form prescribed by the department and 345 shall include the name of the insured's insurance company, the 346 coverage identification number, and the make, year, and vehicle 347 identification number of the vehicle insured. The card shall 348 contain a statement notifying the applicant of the penalty 349 specified in s. 316.646(4). The card or insurance policy, 350 insurance policy binder, or certificate of insurance or a 351 photocopy of any of these; an affidavit containing the name of 352 the insured's insurance company, the insured's policy number, 353 and the make and year of the vehicle insured; or such other 354 proof as may be prescribed by the department shall constitute 355 sufficient proof of purchase. If an affidavit is provided as 356 proof, it shall be in substantially the following form: 357 Under penalty of perjury, I ... (Name of insured) ... do hereby 358 certify that I have ... (Personal Injury Protection, Property 359 Damage Liability, and, when required, Bodily Injury 360 Liability)... Insurance currently in effect with ... (Name of 361 insurance company)... under ... (policy number)... covering 362 ... (make, year, and vehicle identification number of 363 vehicle) .... (Signature of Insured) ... Such affidavit shall include the following warning: 364

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WARNING: GIVING FALSE INFORMATION IN ORDER TO OBTAIN A VEHICLE

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366 REGISTRATION CERTIFICATE IS A CRIMINAL OFFENSE UNDER FLORIDA 367 LAW. ANYONE GIVING FALSE INFORMATION ON THIS AFFIDAVIT IS 368 SUBJECT TO PROSECUTION. 369 When an application is made through a licensed motor vehicle 370 dealer as required in s. 319.23, the original or a photostatic 371 copy of such card, insurance policy, insurance policy binder, or 372 certificate of insurance or the original affidavit from the 373 insured shall be forwarded by the dealer to the tax collector of 374 the county or the Department of Highway Safety and Motor 375 Vehicles for processing. By executing the aforesaid affidavit, 376 no licensed motor vehicle dealer will be liable in damages for 377 any inadequacy, insufficiency, or falsification of any statement contained therein. A card shall also indicate the existence of 378 379 any bodily injury liability insurance voluntarily purchased. 380 Section 4. Subsection (8) is added to section 554.1021, 381 Florida Statutes, to read: 382 554.1021 Definitions.—As used in ss. 554.1011-554.115: "Authorized inspection agency" means: 383 384 Any county, city, town, or other governmental 385 subdivision that has adopted and administers, at a minimum, 386 Section I of the A.S.M.E. Boiler and Pressure Vessel Code as a 387 legal requirement and whose inspectors hold valid certificates 388 of competency in accordance with s. 554.113; or 389 Any insurance company that is licensed or registered

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by an appropriate authority of any state of the United States or

province of Canada and whose inspectors hold valid certificates

of competency in accordance with s. 554.113.

Section 5. Section 554.107, Florida Statutes, is amended to read:

554.107 Special inspectors.-

- (1) Upon application by any <u>authorized inspection agency</u> company licensed to insure boilers in this state, the chief inspector shall issue a certificate of competency as a special inspector to any inspector employed by the <u>authorized inspection</u> agency company, provided that such inspector satisfies the competency requirements for inspectors as provided in s. 554.113.
- (2) The certificate of competency of a special inspector shall remain in effect only so long as the special inspector is employed by an authorized inspection agency a company licensed to insure boilers in this state. Upon termination of employment with such agency company, a special inspector shall, in writing, notify the chief inspector of such termination. Such notice shall be given within 15 days following the date of termination.

Section 6. Subsection (1) of section 554.109, Florida Statutes, is amended to read:

554.109 Exemptions.-

(1) Any insurance company insuring a boiler located in a public assembly location in this state shall inspect or contract with an authorized inspection agency to inspect such boiler so insured, and shall annually report to the department the identity of any authorized inspection agency performing any required boiler inspection on behalf of the company. A any county, city, town, or other governmental subdivision that which has adopted into law the Boiler and Pressure Vessel Code of the

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American Society of Mechanical Engineers and the National Board Inspection Code for the construction, installation, inspection, maintenance, and repair of boilers, regulating such boilers in public assembly locations, shall inspect such boilers so regulated; provided that such inspection shall be conducted by a special inspector licensed pursuant to ss. 554.1011-554.115. Upon filing of a report of satisfactory inspection with the department, such boiler is exempt from inspection by the department.

Section 7. Paragraph (f) of subsection (1) of section 624.413, Florida Statutes, is amended to read:

624.413 Application for certificate of authority.-

- (1) To apply for a certificate of authority, an insurer shall file its application therefor with the office, upon a form adopted by the commission and furnished by the office, showing its name; location of its home office and, if an alien insurer, its principal office in the United States; kinds of insurance to be transacted; state or country of domicile; and such additional information as the commission reasonably requires, together with the following documents:
- (f) If a foreign or alien insurer, a copy of the report of the most recent examination of the insurer certified by the public official having supervision of insurance in its state of domicile or of entry into the United States. The end of the most recent year covered by the examination must be within the <u>5-year</u> 3-year period preceding the date of application. In lieu of the certified examination report, the office may accept an audited certified public accountant's report prepared on a basis

consistent with the insurance laws of the insurer's state of domicile, certified by the public official having supervision of insurance in its state of domicile or of entry into the United States.

Section 8. Subsection (4) is added to section 626.0428, Florida Statutes, to read:

626.0428 Agency personnel powers, duties, and limitations.—

- (4) (a) Each branch place of business established by an agent or agency, firm, corporation, or association shall be in the active full-time charge of a licensed general lines agent or life or health agent who is appointed to represent one or more insurers. Any agent or agency, firm, corporation, or association which has established one or more branch places of business shall be required to have at least one licensed general lines agent or life or health agent who is appointed to represent one or more insurers at each location of the agency including its headquarters location.
- (b) Notwithstanding paragraph (a), the licensed agent in charge of an insurance agency may also be the agent in charge of additional branch office locations of the agency if insurance activities requiring licensure as an insurance agent do not occur at any location when the agent is not physically present and unlicensed employees at the location do not engage in any insurance activities requiring licensure as an insurance agent or customer representative.
- (c) An insurance agency and each branch place of business of an insurance agency shall designate an agent in charge and

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file the name and license number of the agent in charge and the physical address of the insurance agency location with the department at the department's designated website. The designation of the agent in charge may be changed at the option of the agency, and any change shall be effective upon notification to the department. Notice to the department must be provided within 30 days after such change.

- (d) For the purposes of this subsection, an "agent in charge" is the licensed and appointed agent who is responsible for the hiring and supervision of all individuals within an insurance agency location, regardless of whether such individuals deal with the general public in the solicitation or negotiation of insurance contracts or the collection or accounting of moneys.
- (e) An insurance agency location may not conduct the business of insurance unless an agent in charge is designated at all times. Failure to designate and notify the department of the designation of an agent in charge within 30 days after a change of agent in charge constitutes grounds for the department to issue an immediate final order requiring the agency location to cease operations until such time as an agent in charge is properly designated.
- Section 9. Subsection (7) of section 626.112, Florida Statutes, is amended to read:
- 626.112 License and appointment required; agents, customer representatives, adjusters, insurance agencies, service representatives, managing general agents.—
  - (7)(a) Effective October 1, 2006, No individual, firm,

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505 partnership, corporation, association, or any other entity shall 506 act in its own name or under a trade name, directly or 507 indirectly, as an insurance agency, unless it complies with s. 508 626.172 with respect to possessing an insurance agency license 509 for each place of business at which it engages in any activity 510 which may be performed only by a licensed insurance agent. 511 However, an insurance agency that is owned and operated by a 512 single licensed agent conducting business in his or her 513 individual name and not employing or otherwise using the services of or appointing other licensees shall be exempt from 514 515 the agency licensing requirements of this subsection. A branch 516 place of business that is established by a licensed agency is 517 considered a branch agency and is not required to be licensed so 518 long as it transacts business under the same name and federal 519 tax identification number as the licensed agency and has 520 designated a licensed agent in charge of the location as 521 required by s. 626.0428 and the address and telephone number of 522 the location have been submitted to the department for inclusion in the licensing record of the licensed agency within 30 days 523 524 after insurance transactions begin at the location Each agency 525 engaged in business in this state before January 1, 2003, which 526 is wholly owned by insurance agents currently licensed and 527 appointed under this chapter, each incorporated agency whose 528 voting shares are traded on a securities exchange, each agency 529 designated and subject to supervision and inspection as a branch 530 office under the rules of the National Association of Securities 531 Dealers, and each agency whose primary function is offering 532 insurance as a service or member benefit to members of a

nonprofit corporation may file an application for registration in lieu of licensure in accordance with s. 626.172(3). Each agency engaged in business before October 1, 2006, shall file an application for licensure or registration on or before October 1, 2006.

- (b) 1. If an agency is required to be licensed but fails to file an application for licensure in accordance with this section, the department shall impose on the agency an administrative penalty in an amount of up to \$10,000.
- 2. If an agency is eligible for registration but fails to file an application for registration or an application for licensure in accordance with this section, the department shall impose on the agency an administrative penalty in an amount of up to \$5,000.
- (c) (b) Effective October 1, 2013, the department must automatically convert the registration of an approved a registered insurance agency to shall, as a condition precedent to continuing business, obtain an insurance agency license if the department finds that, with respect to any majority owner, partner, manager, director, officer, or other person who manages or controls the agency, any person has:
- 1. Been found guilty of, or has pleaded guilty or nolo contendere to, a felony in this state or any other state relating to the business of insurance or to an insurance agency, without regard to whether a judgment of conviction has been entered by the court having jurisdiction of the cases.
- 2. Employed any individual in a managerial capacity or in a capacity dealing with the public who is under an order of

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revocation or suspension issued by the department. An insurance agency may request, on forms prescribed by the department, verification of any person's license status. If a request is mailed within 5 working days after an employee is hired, and the employee's license is currently suspended or revoked, the agency shall not be required to obtain a license, if the unlicensed person's employment is immediately terminated.

- 3. Operated the agency or permitted the agency to be operated in violation of s. 626.747.
- 4. With such frequency as to have made the operation of the agency hazardous to the insurance-buying public or other persons:
- a. Solicited or handled controlled business. This subparagraph shall not prohibit the licensing of any lending or financing institution or creditor, with respect to insurance only, under credit life or disability insurance policies of borrowers from the institutions, which policies are subject to part IX of chapter 627.
- b. Misappropriated, converted, or unlawfully withheld moneys belonging to insurers, insureds, beneficiaries, or others and received in the conduct of business under the license.
- c. Unlawfully rebated, attempted to unlawfully rebate, or unlawfully divided or offered to divide commissions with another.
- d. Misrepresented any insurance policy or annuity contract, or used deception with regard to any policy or contract, done either in person or by any form of dissemination of information or advertising.

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589	e. Violated any provision of this code or any other law
590	applicable to the business of insurance in the course of dealing
591	under the license.
592	f. Violated any lawful order or rule of the department.
593	g. Failed or refused, upon demand, to pay over to any
594	insurer he or she represents or has represented any money coming
595	into his or her hands belonging to the insurer.
596	h. Violated the provision against twisting as defined in
597	s. 626.9541(1)(1).
598	i. In the conduct of business, engaged in unfair methods
599	of competition or in unfair or deceptive acts or practices, as
600	prohibited under part IX of this chapter.
601	j. Willfully overinsured any property insurance risk.
602	k. Engaged in fraudulent or dishonest practices in the
603	conduct of business arising out of activities related to
604	insurance or the insurance agency.
605	1. Demonstrated lack of fitness or trustworthiness to
606	engage in the business of insurance arising out of activities
607	related to insurance or the insurance agency.
608	m. Authorized or knowingly allowed individuals to transact
609	insurance who were not then licensed as required by this code.
610	5. Knowingly employed any person who within the preceding
611	3 years has had his or her relationship with an agency
612	terminated in accordance with paragraph (d).
613	6. Willfully circumvented the requirements or prohibitions
614	of this code.
615	Section 10. Subsections (2), (3), and (4) of section
616	626.172, Florida Statutes, are amended to read:

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CODING: Words stricken are deletions; words underlined are additions.

626.172 Application for insurance agency license.-

- (2) An application for an insurance agency license <u>must</u> shall be signed by the owner or owners of the agency. If the agency is incorporated, the application <u>must shall</u> be signed by the president and secretary of the corporation. The application for an insurance agency license must shall include:
- (a) The name of each majority owner, partner, officer, and director of the insurance agency.
- (b) The residence address of each person required to be listed in the application under paragraph (a).
- (c) The name of the insurance agency, and its principal business street address and a valid e-mail address of the insurance agency.
- (d) The <u>physical address</u> <u>location</u> of each <u>branch</u> agency, <u>including its name</u>, e-mail address, and telephone number and the <u>date that the branch location began transacting insurance</u> office and the name under which each agency office conducts or will conduct business.
- (e) The name of each agent to be in full-time charge of an agency office and specification of which office, including branch locations.
  - (f) The fingerprints of each of the following:
  - 1. A sole proprietor;
  - 2. Each partner;

- 3. Each owner of an unincorporated agency;
- 4. Each owner who directs or participates in the management or control of an incorporated agency whose shares are not traded on a securities exchange;

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5. The president, senior vice presidents, treasurer, secretary, and directors of the agency; and

6. Any other person who directs or participates in the management or control of the agency, whether through the ownership of voting securities, by contract, or otherwise.

Fingerprints must be taken by a law enforcement agency or other entity approved by the department and must be accompanied by the fingerprint processing fee specified in s. 624.501. Fingerprints must shall be processed in accordance with s. 624.34. However, fingerprints need not be filed for any individual who is currently licensed and appointed under this chapter. This paragraph does not apply to corporations whose voting shares are traded on a securities exchange.

- (g) Such additional information as the department requires by rule to ascertain the trustworthiness and competence of persons required to be listed on the application and to ascertain that such persons meet the requirements of this code. However, the department may not require that credit or character reports be submitted for persons required to be listed on the application.
- (h) Beginning October 1, 2005, The department  $\underline{\text{must}}$  shall accept the uniform application for nonresident agency licensure. The department may adopt by rule revised versions of the uniform application.
- (3) The department shall issue a registration as an insurance agency to any agency that files a written application with the department and qualifies for registration. The

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application for registration shall require the agency to provide the same information required for an agency licensed under subsection (2), the agent identification number for each owner who is a licensed agent, proof that the agency qualifies for registration as provided in s. 626.112(7), and any other additional information that the department determines is necessary in order to demonstrate that the agency qualifies for registration. The application must be signed by the owner or owners of the agency. If the agency is incorporated, the application must be signed by the president and the secretary of the corporation. An agent who owns the agency need not file fingerprints with the department if the agent obtained a license under this chapter and the license is currently valid.

- (a) If an application for registration is denied, the agency must file an application for licensure no later than 30 days after the date of the denial of registration.
- (b) A registered insurance agency must file an application for licensure no later than 30 days after the date that any person who is not a licensed and appointed agent in this state acquires any ownership interest in the agency. If an agency fails to file an application for licensure in compliance with this paragraph, the department shall impose an administrative penalty in an amount of up to \$5,000 on the agency.
- (c) Sections 626.6115 and 626.6215 do not apply to agencies registered under this subsection.
- $\underline{(3)}$  (4) The department  $\underline{\text{must}}$  shall issue a license or registration to each agency upon approval of the application, and each agency  $\underline{\text{location must}}$  shall display the license or

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registration prominently in a manner that makes it clearly visible to any customer or potential customer who enters the agency.

Section 11. Paragraph (d) of subsection (1) of section 626.321, Florida Statutes, is amended to read:

626.321 Limited licenses.-

- (1) The department shall issue to a qualified applicant a license as agent authorized to transact a limited class of business in any of the following categories of limited lines insurance:
  - (d) Motor vehicle rental insurance.-
- 1. License covering only insurance of the risks set forth in this paragraph when offered, sold, or solicited with and incidental to the rental or lease of a motor vehicle and which applies only to the motor vehicle that is the subject of the lease or rental agreement and the occupants of the motor vehicle:
- a. Excess motor vehicle liability insurance providing coverage in excess of the standard liability limits provided by the lessor in the lessor's lease to a person renting or leasing a motor vehicle from the licensee's employer for liability arising in connection with the negligent operation of the leased or rented motor vehicle.
- b. Insurance covering the liability of the lessee to the lessor for damage to the leased or rented motor vehicle.
- c. Insurance covering the loss of or damage to baggage, personal effects, or travel documents of a person renting or leasing a motor vehicle.

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d. Insurance covering accidental personal injury or death of the lessee and any passenger who is riding or driving with the covered lessee in the leased or rented motor vehicle.

- 2. Insurance under a motor vehicle rental insurance license may be issued only if the lease or rental agreement is for no more than 60 days, the lessee is not provided coverage for more than 60 consecutive days per lease period, and the lessee is given written notice that his or her personal insurance policy providing coverage on an owned motor vehicle may provide coverage of such risks and that the purchase of the insurance is not required in connection with the lease or rental of a motor vehicle. If the lease is extended beyond 60 days, the coverage may be extended one time only for a period not to exceed an additional 60 days. Insurance may be provided to the lessee as an additional insured on a policy issued to the licensee's employer.
- 3. The license may be issued only to the full-time salaried employee of a licensed general lines agent or to a business entity that offers motor vehicles for rent or lease if insurance sales activities authorized by the license are in connection with and incidental to the rental or lease of a motor vehicle.
- a. A license issued to a business entity that offers motor vehicles for rent or lease encompasses each office, branch office, <a href="employee">employee</a>, or place of business making use of the entity's business name in order to offer, solicit, and sell insurance pursuant to this paragraph.
  - b. The application for licensure must list the name,

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address, and phone number for each office, branch office, or place of business that is to be covered by the license. The licensee shall notify the department of the name, address, and phone number of any new location that is to be covered by the license before the new office, branch office, or place of business engages in the sale of insurance pursuant to this paragraph. The licensee must notify the department within 30 days after closing or terminating an office, branch office, or place of business. Upon receipt of the notice, the department shall delete the office, branch office, or place of business from the license.

c. A licensed and appointed entity is directly responsible and accountable for all acts of the licensee's employees.

Section 12. Section 626.382, Florida Statutes, is amended to read:

626.382 Continuation, expiration of license; insurance agencies.—The license of any insurance agency shall be issued for a period of 3 years and shall continue in force until canceled, suspended, revoked, or otherwise terminated. A license may be renewed by submitting a renewal request to the department on a form adopted by department rule.

Section 13. Section 626.601, Florida Statutes, is amended to read:

626.601 Improper conduct; inquiry; fingerprinting.-

(1) The department or office may, upon its own motion or upon a written complaint signed by any interested person and filed with the department or office, inquire into any alleged improper conduct of any licensed, approved, or certified

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insurance agency, agent, adjuster, service representative, managing general agent, customer representative, title insurance agent, title insurance agency, mediator, neutral evaluator, continuing education course provider, instructor, school official, or monitor group under this code. The department or office may thereafter initiate an investigation of any such individual or entity licensee if it has reasonable cause to believe that the individual or entity licensee has violated any provision of the insurance code. During the course of its investigation, the department or office shall contact the individual or entity licensee being investigated unless it determines that contacting such individual or entity person could jeopardize the successful completion of the investigation or cause injury to the public.

- (2) In the investigation by the department or office of the alleged misconduct, the <u>individual or entity licensee</u> shall, whenever so required by the department or office, cause <u>the individual's or entity's</u> his or her books and records to be open for inspection for the purpose of such inquiries.
- (3) The complaints against any <u>individual or entity</u>

  <del>licensee</del> may be informally alleged and need not be in any such language as is necessary to charge a crime on an indictment or information.
- (4) The expense for any hearings or investigations under this law, as well as the fees and mileage of witnesses, may be paid out of the appropriate fund.
- (5) If the department or office, after investigation, has reason to believe that an individual or entity a licensee may

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have been found guilty of or pleaded guilty or nolo contendere to a felony or a crime related to the business of insurance in this or any other state or jurisdiction, the department or office may require the <u>individual licensee</u> to file with the department or office a complete set of his or her fingerprints, which shall be accompanied by the fingerprint processing fee set forth in s. 624.501. The fingerprints shall be taken by an authorized law enforcement agency or other department-approved entity.

the investigation by the department or office are confidential and are exempt from the provisions of s. 119.07, unless the department or office files a formal administrative complaint, emergency order, or consent order against the individual or entity licensee. Nothing in This subsection does not shall be construed to prevent the department or office from disclosing the complaint or such information as it deems necessary to conduct the investigation, to update the complainant as to the status and outcome of the complaint, or to share such information with any law enforcement agency.

Section 14. <u>Section 626.747</u>, Florida Statutes, is repealed.

Section 15. Paragraph (b) of subsection (1) of section 626.8411, Florida Statutes, is amended to read:

626.8411 Application of Florida Insurance Code provisions to title insurance agents or agencies.—

(1) The following provisions of part II applicable to general lines agents or agencies also apply to title insurance

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841 agents or agencies:

- (b) Section  $\underline{626.0428(4)(a)}$  and (b)  $\underline{626.747}$ , relating to branch agencies.
- Section 16. Paragraphs (i), (j), and (k) of subsection (1) of section 626.9914, Florida Statutes, are amended to read:
- 626.9914 Suspension, revocation, denial, or nonrenewal of viatical settlement provider license; grounds; administrative fine.—
- (1) The office shall suspend, revoke, deny, or refuse to renew the license of any viatical settlement provider if the office finds that the licensee:
- (i) Employs any person who materially influences the licensee's conduct and who fails to meet the requirements of this act; or
- (j) No longer meets the requirements for initial licensure; or
- (k) Obtains or utilizes life expectancies from life expectancy providers who are not registered with the office pursuant to this act.
- Section 17. Section 626.99175, Florida Statutes, is amended to read:
- 626.99175 Life expectancy providers; registration required; denial, suspension, revocation.—
- (1) After July 1, 2006, a person may not perform the functions of a life expectancy provider without first having registered as a life expectancy provider, except as provided in subsection (6).
  - (2) Application for registration as a life expectancy

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provider must be made to the office by the applicant on a form prescribed by the office, under oath and signed by the applicant. The application must be accompanied by a fee of \$500.

- (3) A completed application shall be evidenced on a form and in a manner prescribed by the office and shall require the registered life expectancy provider to update such information and renew such registration as required by the office.
- (4) In the application, the applicant must provide all of the following:
- (a) The full name, age, residence address, and business address, and all occupations engaged in by the applicant during the 5 years preceding the date of the application.
- (b) A copy of the applicant's basic organizational documents, if any, including the articles of incorporation, articles of association, partnership agreement, trust agreement, or other similar documents, together with all amendments to such documents.
- (c) Copies of all bylaws, rules, regulations, or similar documents regulating the conduct of the applicant's internal affairs.
- (d) A list showing the name, business and residence addresses, and official position of each individual who is responsible for conduct of the applicant's affairs, including, but not limited to, any member of the board of directors, board of trustees, executive committee, or other governing board or committee and any other person or entity owning or having the right to acquire 10 percent or more of the voting securities of the applicant, and any person performing life expectancies by

the applicant.

(e) A sworn biographical statement on forms supplied by the office with respect to each individual identified under paragraph (d), including whether such individual has been associated with any other life expectancy provider or has performed any services for a person in the business of viatical settlements.

- (f) A sworn statement of any criminal and civil actions pending or final against the registrant or any individual identified under paragraph (d).
- (g) A general description of the following policies and procedures covering all life expectancy determination criteria and protocols:
- 1. The plan or plans of policies and procedures used to determine life expectancies.
- 2. A description of the training, including continuing training, of the individuals who determine life expectancies.
- 3. A description of how the life expectancy provider updates its manuals, underwriting guides, mortality tables, and other reference works and ensures that the provider bases its determination of life expectancies on current data.
- (h) A plan for assuring confidentiality of personal, medical, and financial information in accordance with federal and state laws.
- (i) An anti-fraud plan as required pursuant to s. 626.99278.
- (j) A list of any agreements, contracts, or any other arrangement to provide life expectancies to a viatical

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settlement provider, viatical settlement broker, or any other person in the business of viatical settlements in connection with any viatical settlement contract or viatical settlement investment.

- (5) As part of the application, and on or before March 1 of every 3 years thereafter, a registered life expectancy provider shall file with the office an audit of all life expectancies by the life expectancy provider for the 5 calendar years immediately preceding such audit, which audit shall be conducted and certified by a nationally recognized actuarial firm and shall include only the following:
  - (a) A mortality table.

- (b) The number, percentage, and an actual-to-expected ratio of life expectancies in the following categories: life expectancies of less than 24 months, life expectancies of 25 months to 48 months, life expectancies of 49 months to 72 months, life expectancies of 73 months to 108 months, life expectancies of 109 months to 144 months, life expectancies of 145 months to 180 months, and life expectancies of more than 180 months.
- $\frac{(6)}{A}$  No viatical settlement broker, viatical settlement provider, or insurance agent in the business of viatical settlements in this state  $\frac{may}{not}$  shall directly or indirectly own or be an officer, director, or employee of a life expectancy provider.
- (7) Each registered life expectancy provider shall provide the office, as applicable, at least 30 days' advance notice of any change in the registrant's name, residence address,

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principal business address, or mailing address.

(8) A person required to be registered by this section shall for 5 years retain copies of all life expectancies and supporting documents and medical records unless those personal medical records are subject to different retention or destruction requirements of a federal or state personal health information law.

(9) An application for life expectancy provider registration shall be approved or denied by the commissioner within 60 calendar days following receipt of a completed application by the commissioner. The office shall notify the applicant that the application is complete. A completed application that is not approved or denied in 60 calendar days following its receipt shall be deemed approved.

(10) The office may, in its discretion, deny the application for a life expectancy provider registration or suspend, revoke, or refuse to renew or continue the registration of a life expectancy provider if the office finds:

- (a) Any cause for which registration could have been refused had it then existed and been known to the office;
- (b) A violation of any provision of this code or of any other law applicable to the applicant or registrant;
- (c) A violation of any lawful order or rule of the department, commission, or office; or
  - (d) That the applicant or registrant:
- 1. Has been found guilty of or pled guilty or nolo contendere to a felony or a crime punishable by imprisonment of 1 year or more under the law of the United States of America or

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of any state thereof or under the law of any other country;

- 2. Has knowingly and willfully aided, assisted, procured, advised, or abetted any person in the violation of a provision of the insurance code or any order or rule of the department, commission, or office;
- 3. Has knowingly and with intent to defraud, provided a life expectancy that does not conform to an applicant's or registrant's general practice;
- 4. Does not have a good business reputation or does not have experience, training, or education that qualifies the applicant or registrant to conduct the business of a life expectancy provider; or
- 5. Has demonstrated a lack of fitness or trustworthiness to engage in the business of issuing life expectancies.
- (11) The office may, in lieu of or in addition to any suspension or revocation, assess an administrative fine not to exceed \$2,500 for each nonwillful violation or \$10,000 for each willful violation by a registered life expectancy provider. The office may also place a registered life expectancy provider on probation for a period not to exceed 2 years.
- (12) It is a violation of this section for a person to represent, orally or in writing, that a life expectancy provider's registration pursuant to this act is in any way a recommendation or approval of the entity or means that the qualifications or abilities have in any way been approved of.
- (13) The Financial Services Commission may, by rule, require that all or part of the statements or filings required under this section be submitted by electronic means and in a

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computer-readable format specified by the commission.

Section 18. Section 626.9919, Florida Statutes, is amended to read:

626.9919 Notice of change of licensee or registrant's address or name.—Each viatical settlement provider licensee and registered life expectancy provider must provide the office at least 30 days' advance notice of any change in the licensee's or registrant's name, residence address, principal business address, or mailing address.

Section 19. Section 626.992, Florida Statutes, is amended to read:

626.992 Use of licensed viatical settlement providers <u>and</u> viatical settlement brokers, and registered life expectancy <u>providers required</u>.

- (1) A licensed viatical settlement provider may not use any person to perform the functions of a viatical settlement broker as defined in this act unless such person holds a current, valid life agent license and has appointed himself or herself in conformance with this chapter.
- (2) A viatical settlement broker may not use any person to perform the functions of a viatical settlement provider as defined in this act unless such person holds a current, valid license as a viatical settlement provider.
- (3) After July 1, 2006, a person may not operate as a life expectancy provider unless such person is registered as a life expectancy provider pursuant to this act.
- (4) After July 1, 2006, a viatical settlement provider, viatical settlement broker, or any other person in the business

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of viatical settlements may not obtain life expectancies from a person who is not registered as a life expectancy provider pursuant to this act.

Section 20. Section 626.9925, Florida Statutes, is amended to read:

626.9925 Rules.—The commission may adopt rules to administer this act, including rules establishing standards for evaluating advertising by licensees; rules providing for the collection of data, for disclosures to viators, and for the reporting of life expectancies, and for the registration of life expectancy providers; and rules defining terms used in this act and prescribing recordkeeping requirements relating to executed viatical settlement contracts.

Section 21. Section 626.99278, Florida Statutes, is amended to read:

626.99278 Viatical provider anti-fraud plan.—Every licensed viatical settlement provider and registered life expectancy provider must adopt an anti-fraud plan and file it with the Division of Insurance Fraud of the department. Each anti-fraud plan shall include:

- (1) A description of the procedures for detecting and investigating possible fraudulent acts and procedures for resolving material inconsistencies between medical records and insurance applications.
- (2) A description of the procedures for the mandatory reporting of possible fraudulent insurance acts and prohibited practices set forth in s. 626.99275 to the Division of Insurance Fraud of the department.

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(3) A description of the plan for anti-fraud education and training of its underwriters or other personnel.

- (4) A written description or chart outlining the organizational arrangement of the anti-fraud personnel who are responsible for the investigation and reporting of possible fraudulent insurance acts and for the investigation of unresolved material inconsistencies between medical records and insurance applications.
- (5) For viatical settlement providers, a description of the procedures used to perform initial and continuing review of the accuracy of life expectancies used in connection with a viatical settlement contract or viatical settlement investment.

Section 22. Paragraph (b) of subsection (2) of section 627.062, Florida Statutes, is amended to read:

627.062 Rate standards.-

- (2) As to all such classes of insurance:
- (b) Upon receiving a rate filing, the office shall review the filing to determine if a rate is excessive, inadequate, or unfairly discriminatory. In making that determination, the office shall, in accordance with generally accepted and reasonable actuarial techniques, consider the following factors:
- 1. Past and prospective loss experience within and without this state.
  - 2. Past and prospective expenses.
- 3. The degree of competition among insurers for the risk insured.
- 4. Investment income reasonably expected by the insurer, consistent with the insurer's investment practices, from

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investable premiums anticipated in the filing, plus any other expected income from currently invested assets representing the amount expected on unearned premium reserves and loss reserves. The commission may adopt rules using reasonable techniques of actuarial science and economics to specify the manner in which insurers calculate investment income attributable to classes of insurance written in this state and the manner in which investment income is used to calculate insurance rates. Such manner must contemplate allowances for an underwriting profit factor and full consideration of investment income which produce a reasonable rate of return; however, investment income from invested surplus may not be considered.

- 5. The reasonableness of the judgment reflected in the filing.
- 6. Dividends, savings, or unabsorbed premium deposits allowed or returned to Florida policyholders, members, or subscribers.
  - 7. The adequacy of loss reserves.

- 8. The cost of reinsurance. The office may not disapprove a rate as excessive solely due to the insurer having obtained catastrophic reinsurance to cover the insurer's estimated 250-year probable maximum loss or any lower level of loss.
- 9. Trend factors, including trends in actual losses per insured unit for the insurer making the filing.
  - 10. Conflagration and catastrophe hazards, if applicable.
- 11. Projected hurricane losses, if applicable, which must be estimated using a model or method, or a straight average of model results or output ranges, independently found to be

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acceptable or reliable by the Florida Commission on Hurricane Loss Projection Methodology, and as further provided in s. 627.0628.

- 12. A reasonable margin for underwriting profit and contingencies.
  - 13. The cost of medical services, if applicable.
- 1127 14. Other relevant factors that affect the frequency or 1128 severity of claims or expenses.
  - Section 23. Paragraph (d) of subsection (3) of section 627.0628, Florida Statutes, is amended to read:
  - 627.0628 Florida Commission on Hurricane Loss Projection Methodology; public records exemption; public meetings exemption.—
    - (3) ADOPTION AND EFFECT OF STANDARDS AND GUIDELINES.-
  - (d) With respect to a rate filing under s. 627.062, an insurer shall employ and may not modify or adjust actuarial methods, principles, standards, models, or output ranges found by the commission to be accurate or reliable in determining hurricane loss factors for use in a rate filing under s. 627.062. An insurer shall employ and may not modify or adjust models found by the commission to be accurate or reliable in determining probable maximum loss levels pursuant to paragraph (b) with respect to a rate filing under s. 627.062 made more than 180 60 days after the commission has made such findings. This paragraph does not prohibit an insurer from using a straight average of model results or output ranges or using straight averages for the purposes of a rate filing under s. 627.062.

Section 24. Subsections (2), (3), and (4) of section

627.072, Florida Statutes, are renumbered as subsections (3),

(4), and (5), respectively, and a new subsection (2) is added to

that section to read:

627.072 Making and use of rates.-

- (2) A retrospective rating plan may contain a provision that allows negotiation between the employer and the insurer to determine the retrospective rating factors used to calculate the premium for employers having exposure in more than one state and an estimated annual countrywide standard premium of \$1 million or more for workers' compensation.
- Section 25. Subsection (2) of section 627.281, Florida Statutes, is amended to read:
  - 627.281 Appeal from rating organization; workers' compensation and employer's liability insurance filings.—
  - organization to make a filing on behalf of such member or subscriber which is based on a system of expense provisions which differs, in accordance with the right granted in s. 627.072(3) 627.072(2), from the system of expense provisions included in a filing made by the rating organization, the office shall, if it grants the appeal, order the rating organization to make the requested filing for use by the appellant. In deciding such appeal, the office shall apply the applicable standards set forth in ss. 627.062 and 627.072.

Section 26. <u>Section 627.3519</u>, Florida Statutes, is repealed.

Section 27. Paragraph (b) of subsection (2) of section

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1177 627.4133, Florida Statutes, is amended to read:

627.4133 Notice of cancellation, nonrenewal, or renewal premium.—

- (2) With respect to any personal lines or commercial residential property insurance policy, including, but not limited to, any homeowner's, mobile home owner's, farmowner's, condominium association, condominium unit owner's, apartment building, or other policy covering a residential structure or its contents:
- (b) The insurer shall give the first-named insured written notice of nonrenewal, cancellation, or termination at least 120 100 days before the effective date of the nonrenewal, cancellation, or termination. However, the insurer shall give at least 100 days' written notice, or written notice by June 1, whichever is earlier, for any nonrenewal, cancellation, or termination that would be effective between June 1 and November 30. The notice must include the reason or reasons for the nonrenewal, cancellation, or termination, except that:
- 1. The insurer shall give the first-named insured written notice of nonrenewal, cancellation, or termination at least 120 days prior to the effective date of the nonrenewal, cancellation, or termination for a first-named insured whose residential structure has been insured by that insurer or an affiliated insurer for at least a 5-year period immediately prior to the date of the written notice.
- 1.2. If cancellation is for nonpayment of premium, at least 10 days' written notice of cancellation accompanied by the reason therefor must be given. As used in this subparagraph, the

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term "nonpayment of premium" means failure of the named insured to discharge when due her or his obligations for in connection with the payment of premiums on a policy or any installment of such premium, whether the premium is payable directly to the insurer or its agent or indirectly under any premium finance plan or extension of credit, or failure to maintain membership in an organization if such membership is a condition precedent to insurance coverage. The term also means the failure of a financial institution to honor an insurance applicant's check after delivery to a licensed agent for payment of a premium, even if the agent has previously delivered or transferred the premium to the insurer. If a dishonored check represents the initial premium payment, the contract and all contractual obligations are void ab initio unless the nonpayment is cured within the earlier of 5 days after actual notice by certified mail is received by the applicant or 15 days after notice is sent to the applicant by certified mail or registered mail., and If the contract is void, any premium received by the insurer from a third party must be refunded to that party in full.

- 2.3. If such cancellation or termination occurs during the first 90 days the insurance is in force and the insurance is canceled or terminated for reasons other than nonpayment of premium, at least 20 days' written notice of cancellation or termination accompanied by the reason therefor must be given unless there has been a material misstatement or misrepresentation or failure to comply with the underwriting requirements established by the insurer.
  - 3. After the policy has been in effect for 90 days, the

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a material misstatement, a nonpayment of premium, a failure to comply with underwriting requirements established by the insurer within 90 days after the date of effectuation of coverage, or a substantial change in the risk covered by the policy or if the cancellation is for all insureds under such policies for a given class of insureds. This subparagraph does not apply to individually rated risks having a policy term of less than 90 days.

- 4. The requirement for providing written notice by June 1 of any nonrenewal that would be effective between June 1 and November 30 does not apply to the following situations, but the insurer remains subject to the requirement to provide such notice at least 100 days before the effective date of nonrenewal:
- a. A policy that is nonrenewed due to a revision in the coverage for sinkhole losses and catastrophic ground cover collapse pursuant to s. 627.706.
- 4.b. A policy that is nonrenewed by Citizens Property Insurance Corporation, pursuant to s. 627.351(6), for a policy that has been assumed by an authorized insurer offering replacement coverage to the policyholder is exempt from the notice requirements of paragraph (a) and this paragraph. In such cases, the corporation must give the named insured written notice of nonrenewal at least 45 days before the effective date of the nonrenewal.

After the policy has been in effect for 90 days, the policy may

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not be canceled by the insurer unless there has been a material misstatement, a nonpayment of premium, a failure to comply with underwriting requirements established by the insurer within 90 days after the date of effectuation of coverage, or a substantial change in the risk covered by the policy or if the cancellation is for all insureds under such policies for a given class of insureds. This paragraph does not apply to individually rated risks having a policy term of less than 90 days.

- 5. Notwithstanding any other provision of law, an insurer may cancel or nonrenew a property insurance policy after at least 45 days' notice if the office finds that the early cancellation of some or all of the insurer's policies is necessary to protect the best interests of the public or policyholders and the office approves the insurer's plan for early cancellation or nonrenewal of some or all of its policies. The office may base such finding upon the financial condition of the insurer, lack of adequate reinsurance coverage for hurricane risk, or other relevant factors. The office may condition its finding on the consent of the insurer to be placed under administrative supervision pursuant to s. 624.81 or to the appointment of a receiver under chapter 631.
- 6. A policy covering both a home and motor vehicle may be nonrenewed for any reason applicable to either the property or motor vehicle insurance after providing 90 days' notice.
- Section 28. Subsection (1) of section 627.4137, Florida Statutes, is amended to read:
  - 627.4137 Disclosure of certain information required.-
  - (1) Each insurer that provides which does or may provide

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liability insurance coverage to pay all or a portion of any claim that which might be made shall provide, within 30 days after of the written request of the claimant, a statement, under oath, of a corporate officer or the insurer's claims manager, or superintendent, or licensed company adjuster setting forth the following information with regard to each known policy of insurance, including excess or umbrella insurance:

(a) The name of the insurer.

- (b) The name of each insured.
- (c) The limits of the liability coverage.
- (d) A statement of any policy or coverage defense that the which such insurer reasonably believes is available to the such insurer at the time of filing such statement.
  - (e) A copy of the policy.

In addition, the insured, or her or his insurance agent, upon written request of the claimant or the claimant's attorney, shall disclose the name and coverage of each known insurer to the claimant and shall forward such request for information as required by this subsection to all affected insurers. The insurer shall then supply the information required in this subsection to the claimant within 30 days after of receipt of such request.

Section 29. Subsection (1) of section 627.421, Florida Statutes, is amended to read:

- 627.421 Delivery of policy.-
- 1315 (1) Subject to the insurer's requirement as to payment of 1316 premium, every policy shall be mailed or delivered to the

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1317 insured or to the person entitled thereto not later than 60 days 1318 after the effectuation of coverage. Notwithstanding any other 1319 provision of law, an insurer may allow a policyholder to 1320 affirmatively elect delivery of the policy documents, including, 1321 but not limited to, policies, endorsements, notices, or 1322 documents, by electronic means in lieu of delivery by mail. 1323 Section 30. Subsection (2) of section 627.43141, Florida 1324 Statutes, is amended to read: 1325 627.43141 Notice of change in policy terms.-1326 A renewal policy may contain a change in policy terms. 1327 If a renewal policy contains does contain such change, the 1328 insurer must give the named insured written notice of the 1329 change, which may either must be enclosed along with the written 1330 notice of renewal premium required by ss. 627.4133 and 627.728 1331 or be sent in a separate notice that complies with the 1332 nonrenewal mailing time requirement for that particular line of 1333 business. The insurer must also provide a sample copy of the

Section 31. Paragraph (b) of subsection (4) of section 627.7015, Florida Statutes, is amended to read:

entitled "Notice of Change in Policy Terms."

notice to the insured's insurance agent before or at the same

time that notice is given to the insured. Such notice shall be

- 627.7015 Alternative procedure for resolution of disputed property insurance claims.—
- (4) The department shall adopt by rule a property insurance mediation program to be administered by the department or its designee. The department may also adopt special rules which are applicable in cases of an emergency within the state.

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The rules shall be modeled after practices and procedures set forth in mediation rules of procedure adopted by the Supreme Court. The rules shall provide for:

- (b) Qualifications, denial of application, suspension, revocation, and other penalties for of mediators as provided in s. 627.745 and in the Florida Rules of Certified and Court Appointed Mediators, and for such other individuals as are qualified by education, training, or experience as the department determines to be appropriate.
- Section 32. Section 627.70151, Florida Statutes, is created to read:
  - 627.70151 Appraisal; conflicts of interest.—An insurer that offers residential coverage, as defined in s. 627.4025, or a policyholder that uses an appraisal clause in the property insurance contract to establish a process of estimating or evaluating the amount of the loss through the use of an impartial umpire may challenge the umpire's impartiality and disqualify the proposed umpire only if:
  - (1) A familial relationship within the third degree exists between the umpire and any party or a representative of any party;
  - (2) The umpire has previously represented any party or a representative of any party in a professional capacity in the same or a substantially related matter;
  - (3) The umpire has represented another person in a professional capacity on the same or a substantially related matter, which includes the claim, same property, or an adjacent property and that other person's interests are materially

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1373		adverse	to	the	interests	of	any	party;	or
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- 1374 (4) The umpire has worked as an employer or employee of any party within the preceding 5 years.
  - Section 33. Paragraph (c) of subsection (2) of section 627.706, Florida Statutes, is amended to read:
  - 627.706 Sinkhole insurance; catastrophic ground cover collapse; definitions.—
    - (2) As used in ss. 627.706-627.7074, and as used in connection with any policy providing coverage for a catastrophic ground cover collapse or for sinkhole losses, the term:
    - (c) "Neutral evaluator" means a professional engineer or a professional geologist who has completed a course of study in alternative dispute resolution designed or approved by the department for use in the neutral evaluation process, and who is determined by the department to be fair and impartial, and who is not otherwise ineligible for certification as provided in s. 627.7074.
    - Section 34. Subsection (1) of section 627.7074, Florida Statutes, is amended to read:
    - 627.7074 Alternative procedure for resolution of disputed sinkhole insurance claims.—
      - (1) The department shall:
  - (a) Certify and maintain a list of persons who are neutral evaluators.
    - (b) Adopt rules for certifying, denying certification, suspending certification, and revoking certification as a neutral evaluator, in keeping with qualifications specified in this section and ss. 627.706 and 627.745(4).

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(c) (b) Prepare a consumer information pamphlet for distribution by insurers to policyholders which clearly describes the neutral evaluation process and includes information necessary for the policyholder to request a neutral evaluation.

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Section 35. Paragraph (a) of subsection (5) of section 627.736, Florida Statutes, is amended to read:

627.736 Required personal injury protection benefits; exclusions; priority; claims.—

- (5) CHARGES FOR TREATMENT OF INJURED PERSONS.-
- A physician, hospital, clinic, or other person or institution lawfully rendering treatment to an injured person for a bodily injury covered by personal injury protection insurance may charge the insurer and injured party only a reasonable amount pursuant to this section for the services and supplies rendered, and the insurer providing such coverage may pay for such charges directly to such person or institution lawfully rendering such treatment if the insured receiving such treatment or his or her quardian has countersigned the properly completed invoice, bill, or claim form approved by the office upon which such charges are to be paid for as having actually been rendered, to the best knowledge of the insured or his or her guardian. However, such a charge may not exceed the amount the person or institution customarily charges for like services or supplies. In determining whether a charge for a particular service, treatment, or otherwise is reasonable, consideration may be given to evidence of usual and customary charges and payments accepted by the provider involved in the dispute,

reimbursement levels in the community and various federal and state medical fee schedules applicable to motor vehicle and other insurance coverages, and other information relevant to the reasonableness of the reimbursement for the service, treatment, or supply.

- 1. The insurer may limit reimbursement to 80 percent of the following schedule of maximum charges:
- a. For emergency transport and treatment by providers licensed under chapter 401, 200 percent of Medicare.
- b. For emergency services and care provided by a hospital licensed under chapter 395, 75 percent of the hospital's usual and customary charges.
- c. For emergency services and care as defined by s. 395.002 provided in a facility licensed under chapter 395 rendered by a physician or dentist, and related hospital inpatient services rendered by a physician or dentist, the usual and customary charges in the community.
- d. For hospital inpatient services, other than emergency services and care, 200 percent of the Medicare Part A prospective payment applicable to the specific hospital providing the inpatient services.
- e. For hospital outpatient services, other than emergency services and care, 200 percent of the Medicare Part A Ambulatory Payment Classification for the specific hospital providing the outpatient services.
- f. For all other medical services, supplies, and care, 200 percent of the allowable amount under:
  - (I) The participating physicians fee schedule of Medicare

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Part B, except as provided in sub-sub-subparagraphs (II) and (III).

- (II) Medicare Part B, in the case of services, supplies, and care provided by ambulatory surgical centers and clinical laboratories.
- (III) The Durable Medical Equipment Prosthetics/Orthotics and Supplies fee schedule of Medicare Part B, in the case of durable medical equipment.

However, if such services, supplies, or care is not reimbursable under Medicare Part B, as provided in this sub-subparagraph, the insurer may limit reimbursement to 80 percent of the maximum reimbursable allowance under workers' compensation, as determined under s. 440.13 and rules adopted thereunder which are in effect at the time such services, supplies, or care is provided. Services, supplies, or care that is not reimbursable under Medicare or workers' compensation is not required to be reimbursed by the insurer.

2. For purposes of subparagraph 1., the applicable fee schedule or payment limitation under Medicare is the fee schedule or payment limitation in effect on March 1 of the year in which the services, supplies, or care is rendered and for the area in which such services, supplies, or care is rendered, and the applicable fee schedule or payment limitation applies <a href="mailto:from">from</a>
<a href="March 1">March 1</a> until the last day of the following February <a href="throughout">throughout</a>
<a href="throughout">througho

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applicable schedule of Medicare Part B for 2007 for medical services, supplies, and care subject to Medicare Part B.

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- Subparagraph 1. does not allow the insurer to apply any limitation on the number of treatments or other utilization limits that apply under Medicare or workers' compensation. An insurer that applies the allowable payment limitations of subparagraph 1. must reimburse a provider who lawfully provided care or treatment under the scope of his or her license, regardless of whether such provider is entitled to reimbursement under Medicare due to restrictions or limitations on the types or discipline of health care providers who may be reimbursed for particular procedures or procedure codes. However, subparagraph 1. does not prohibit an insurer from using the Medicare coding policies and payment methodologies of the federal Centers for Medicare and Medicaid Services, including applicable modifiers, to determine the appropriate amount of reimbursement for medical services, supplies, or care if the coding policy or payment methodology does not constitute a utilization limit.
- 4. If an insurer limits payment as authorized by subparagraph 1., the person providing such services, supplies, or care may not bill or attempt to collect from the insured any amount in excess of such limits, except for amounts that are not covered by the insured's personal injury protection coverage due to the coinsurance amount or maximum policy limits.
- 5. Effective July 1, 2012, an insurer may limit payment as authorized by this paragraph only if the insurance policy includes a notice at the time of issuance or renewal that the insurer may limit payment pursuant to the schedule of charges

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specified in this paragraph. A policy form approved by the office satisfies this requirement. If a provider submits a charge for an amount less than the amount allowed under subparagraph 1., the insurer may pay the amount of the charge submitted.

Section 36. Subsection (3) of section 627.745, Florida Statutes, is amended, present subsections (4) and (5) of that section are renumbered as subsections (5) and (6), respectively, and a new subsection (4) is added to that section, to read:

627.745 Mediation of claims.-

- (3) (a) The department shall approve mediators to conduct mediations pursuant to this section. All mediators must file an application under oath for approval as a mediator.
- (b) To qualify for approval as a mediator, an individual a person must meet one of the following qualifications:
- 1. Possess an active certification as a Florida Circuit Court Mediator. A Florida Circuit Court Mediator in a lapsed, suspended, or decertified status is not eligible to participate in the mediation program a masters or doctorate degree in psychology, counseling, business, accounting, or economics, be a member of The Florida Bar, be licensed as a certified public accountant, or demonstrate that the applicant for approval has been actively engaged as a qualified mediator for at least 4 years prior to July 1, 1990.
- 2. Be an approved department mediator as of July 1, 2013, and have conducted at least one mediation on behalf of the department within 4 years immediately preceding that the date the application for approval is filed with the department, have

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L541	completed a minimum of a 40-hour training program approved by
L542	the department and successfully passed a final examination
L543	included in the training program and approved by the department.
L544	The training program shall include and address all of the
L545	<del>following:</del>
L546	a. Mediation theory.
L547	b. Mediation process and techniques.
L548	c. Standards of conduct for mediators.
L549	d. Conflict management and intervention skills.
L550	e. Insurance nomenclature.
L551	(4) The department shall deny an application, or suspend
L552	or revoke its approval of a mediator or certification of a
L553	neutral evaluator to serve in such capacity, if the department
L554	finds that any of the following grounds exist:
L555	(a) Lack of one or more of the qualifications specified in
L556	this section for approval or certification.
L557	(b) Material misstatement, misrepresentation, or fraud in
L558	obtaining or attempting to obtain the approval or certification.
L559	(c) Demonstrated lack of fitness or trustworthiness to act
L560	as a mediator or neutral evaluator.
L561	(d) Fraudulent or dishonest practices in the conduct of
L562	mediation or neutral evaluation or in the conduct of business in
L563	the financial services industry.
L564	(e) Violation of any provision of this code or of a lawful
L565	order or rule of the department or aiding, instructing, or
L566	encouraging another party in committing such a violation.
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The department may adopt rules to administer this subsection.

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Section 37. Paragraph (b) of subsection (1) of section 627.952, Florida Statutes, is amended to read:

- 627.952 Risk retention and purchasing group agents.-
- (1) Any person offering, soliciting, selling, purchasing, administering, or otherwise servicing insurance contracts, certificates, or agreements for any purchasing group or risk retention group to any resident of this state, either directly or indirectly, by the use of mail, advertising, or other means of communication, shall obtain a license and appointment to act as a resident general lines agent, if a resident of this state, or a nonresident general lines agent if not a resident. Any such person shall be subject to all requirements of the Florida Insurance Code.
- (b) Any person required to be licensed and appointed under this subsection, in order to place business through Florida eligible surplus lines carriers, must, if a resident of this state, be licensed and appointed as a surplus lines agent. If not a resident of this state, such person must be licensed and appointed as a nonresident surplus lines agent in this her or his state of residence and file and maintain a fidelity bond in favor of the people of the State of Florida executed by a surety company admitted in this state and payable to the State of Florida; however, such nonresident is limited to the provision of insurance for purchasing groups. The bond must be continuous in form and in the amount of not less than \$50,000, aggregate liability. The bond must remain in force and effect until the surety is released from liability by the department or until the bond is canceled by the surety. The surety may cancel the bond

and be released from further liability upon 30 days' prior written notice to the department. The cancellation does not affect any liability incurred or accrued before the termination of the 30-day period. Upon receipt of a notice of cancellation, the department shall immediately notify the agent.

Section 38. Subsection (6) of section 627.971, Florida Statutes, is amended to read:

627.971 Definitions.—As used in this part:

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- (6) "Financial guaranty insurance corporation" means a stock or mutual insurer licensed to transact financial guaranty insurance business in this state.
- Section 39. Subsection (1) of section 627.972, Florida Statutes, is amended to read:
  - 627.972 Organization; financial requirements.-
- (1) A financial guaranty insurance corporation must be organized and licensed in the manner prescribed in this code for stock or mutual property and casualty insurers except that:
- (a) A corporation organized to transact financial guaranty insurance may, subject to the provisions of this code, be licensed to transact:
  - 1. Residual value insurance, as defined by s. 624.6081;
  - 2. Surety insurance, as defined by s. 624.606;
  - 3. Credit insurance, as defined by s. 624.605(1)(i); and
- 4. Mortgage guaranty insurance as defined in s. 635.011, provided that the provisions of chapter 635 are met.
  - (b)1. Before Prior to the issuance of a license, a corporation must submit to the office for approval, a plan of operation detailing:

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a. The types and projected diversification of guaranties to be issued;

- b. The underwriting procedures to be followed;
- c. The managerial oversight methods;
- d. The investment policies; and

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- e. Any other matters prescribed by the office;
- 2. An insurer which is writing only the types of insurance allowed under this part on July 1, 1988, and otherwise meets the requirements of this part, is exempt from the requirements of this paragraph.
- (c) An insurer transacting financial guaranty insurance is subject to all provisions of this code that are applicable to property and casualty insurers to the extent that those provisions are not inconsistent with this part.
- (d) The investments of an insurer transacting financial guaranty insurance in any entity insured by the corporation may not exceed 2 percent of its admitted assets as of the end of the prior calendar year.
- (e) An insurer transacting financial guaranty insurance may only assume those lines of insurance for which it is licensed to write direct business.
- Section 40. Subsection (13) of section 628.901, Florida Statutes, is amended to read:
  - 628.901 Definitions.—As used in this part, the term:
- (13) "Qualifying reinsurer parent company" means a reinsurer that which currently holds a certificate of authority or a<sub>r</sub> letter of eligibility or is a trusteed reinsurer or an accredited or a satisfactory non-approved reinsurer in this

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state possessing a consolidated GAAP net worth of at least \$500 million and a consolidated debt to total capital ratio of not greater than 0.50.

Section 41. Paragraph (a) of subsection (2) and paragraph (a) of subsection (3) of section 628.909, Florida Statutes, are amended to read:

628.909 Applicability of other laws.-

- (2) The following provisions of the Florida Insurance Code apply to captive insurers who are not industrial insured captive insurers to the extent that such provisions are not inconsistent with this part:
- (a) Chapter 624, except for ss. 624.407, 624.408, 624.4085, 624.40851, 624.4095, 624.411, 624.425, and 624.426.
- (3) The following provisions of the Florida Insurance Code apply to industrial insured captive insurers to the extent that such provisions are not inconsistent with this part:
- (a) Chapter 624, except for ss. 624.407, 624.408, 624.4085, 624.40851, 624.4095, 624.411, 624.425, 624.426, and 624.609(1).

Section 42. Subsection (8) of section 634.406, Florida Statutes, is renumbered as subsection (7), and present subsections (6) and (7) of that section are amended to read:

634.406 Financial requirements.-

(6) An association which holds a license under this part and which does not hold any other license under this chapter may allow its premiums for service warranties written under this part to exceed the ratio to net assets limitations of this section if the association meets all of the following:

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(a) Maintains net assets of at least \$750,000.

- (b) Utilizes a contractual liability insurance policy approved by the office which:
- 1. Reimburses the service warranty association for 100 percent of its claims liability and is issued by an insurer that maintains a policyholder surplus of at least \$100 million; or
- 2. Complies with the requirements of subsection (3) and is issued by an insurer that maintains a policyholder surplus of at least \$200 million.
- (c) The insurer issuing the contractual liability
  insurance policy:
- 1. Maintains a policyholder surplus of at least \$100 million.
- 1.2. Is rated "A" or higher by A.M. Best Company or an equivalent rating by another national rating service acceptable to the office.
  - 3. Is in no way affiliated with the warranty association.
- 2.4. In conjunction with the warranty association's filing of the quarterly and annual reports, provides, on a form prescribed by the commission, a statement certifying the gross written premiums in force reported by the warranty association and a statement that all of the warranty association's gross written premium in force is covered under the contractual liability policy, whether or not it has been reported.
- (7) A contractual liability policy must insure 100 percent of an association's claims exposure under all of the association's service warranty contracts, wherever written, unless all of the following are satisfied:

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(a) The contractual liability policy contains a clause that specifically names the service warranty contract holders as sole beneficiaries of the contractual liability policy and claims are paid directly to the person making a claim under the contract;

(b) The contractual liability policy meets all other requirements of this part, including subsection (3) of this section, which are not inconsistent with this subsection;

(c) The association has been in existence for at least 5 years or the association is a wholly owned subsidiary of a corporation that has been in existence and has been licensed as a service warranty association in the state for at least 5 years, and:

1. Is listed and traded on a recognized stock exchange; is listed in NASDAQ (National Association of Security Dealers Automated Quotation system) and publicly traded in the over-the-counter securities market; is required to file either of Form 10-K, Form 100, or Form 20-C with the United States Securities and Exchange Commission; or has American Depository Receipts listed on a recognized stock exchange and publicly traded or is the wholly owned subsidiary of a corporation that is listed and traded on a recognized stock exchange; is listed in NASDAQ (National Association of Security Dealers Automated Quotation system) and publicly traded in the over-the-counter securities market; is required to file Form 10-K, Form 100, or Form 20-G with the United States Securities and Exchange Commission; or has American Depository Receipts listed on a recognized stock exchange and is publicly traded;

1737 2. Maintains outstanding debt obligations, if any, rated 1738 in the top four rating categories by a recognized rating 1739 service; 3. Has and maintains at all times a minimum net worth of 1740 1741 not less than \$10 million as evidenced by audited financial 1742 statements prepared by an independent certified public 1743 accountant in accordance with generally accepted accounting 1744 principles and submitted to the office annually; and 1745 4. Is authorized to do business in this state; and 1746 (d) The insurer issuing the contractual liability policy: 1. Maintains and has maintained for the preceding 5 years, 1747 1748 policyholder surplus of at least \$100 million and is rated "A" 1749 or higher by A.M. Best Company or has an equivalent rating by 1750 another rating company acceptable to the office; 1751 Holds a certificate of authority to do business in this 1752 state and is approved to write this type of coverage; and 1753 3. Acknowledges to the office quarterly that it insures 1754 all of the association's claims exposure under contracts 1755 delivered in this state. 1756 1757 If all the preceding conditions are satisfied, then the scope of 1758 coverage under a contractual liability policy shall not be 1759 required to exceed an association's claims exposure under 1760 service warranty contracts delivered in this state. 1761 Section 43. This act shall take effect upon becoming a 1762 law.