1

A bill to be entitled

2 An act relating to homeowners' associations; amending 3 s. 34.01, F.S.; conforming provisions to changes made 4 by the act; amending s. 468.436, F.S.; providing 5 grounds for disciplinary actions against community 6 association managers; amending s. 720.303, F.S.; 7 requiring a homeowners' association to maintain an 8 internal dispute resolution procedure in the 9 association's official records; requiring official 10 records to be maintained within a specified distance 11 of the association for a specified time; authorizing 12 associations to maintain such records online; 13 requiring associations to permit members to take photographs of such records using electronic devices 14 15 at no charge; providing that denial of access to such 16 records entitles parties prevailing in enforcement 17 actions to attorney fees; removing provisions allowing 18 the association to charge fees for personnel costs related to records access; requiring budgets to 19 20 designate permittable uses of reserve accounts; requiring a community association manager, or a 21 22 director or his or her designee in the absence of a community association manager, to report certain 23 24 information to the Division of Florida Condominiums, 25 Timeshares, and Mobile Homes; creating s. 720.3033, 26 F.S.; requiring association directors to file with the 27 association secretary written certification that they 28 have read certain association documents, will uphold

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29	the documents, and will uphold their fiduciary
30	responsibility to the members; providing that such
31	certification is valid while the director is on the
32	board; providing penalties for failure to file such
33	certification; requiring the association secretary to
34	retain such certification for 5 years; requiring the
35	board to follow specified procedures relating to
36	contracts or transactions between the association and
37	certain entities; providing for disclosure of the
38	contract or transaction to members; providing for the
39	cancellation of such contract or transaction under
40	certain circumstances; prohibiting any association
41	officer, director, or manager from soliciting or
42	receiving certain personal benefits from any person
43	providing or offering to provide goods or services to
44	the association; providing a penalty; providing an
45	exception; providing for the removal of any director
46	or officer charged with a felony theft or embezzlement
47	offense involving association funds or property;
48	providing for the reinstatement of such person under
49	certain circumstances; requiring the association to
50	maintain insurance or a bond to cover funds that will
51	be in the custody of the association or its management
52	agent; providing a definition; amending s. 720.307,
53	F.S.; providing additional circumstances for
54	authorizing members to elect a majority of association
55	board members; providing circumstances under which
56	members other than the developer are authorized to
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57 elect at least one member to the board of directors; 58 amending s. 720.3075, F.S.; prohibiting certain 59 provisions in association documents; authorizing the 60 unilateral ability of a developer to amend the 61 documents; amending s. 720.311, F.S.; requiring 62 associations to adopt internal dispute resolution procedures; providing minimum requirements for such 63 64 procedures; providing for an internal dispute resolution in the absence of a procedure adopted by 65 the association; providing that certain resolutions 66 and agreements are binding and judicially enforceable; 67 68 repealing provisions relating to presuit mediation; 69 providing an effective date. 70 71 Be It Enacted by the Legislature of the State of Florida: 72 73 Section 1. Paragraph (d) of subsection (1) of section 34.01, Florida Statutes, is amended to read: 74 75 34.01 Jurisdiction of county court.-76 (1) County courts shall have original jurisdiction: 77 Of disputes occurring in the homeowners' associations (d) 78 as described in chapter 720 s. 720.311(2)(a), which shall be 79 concurrent with jurisdiction of the circuit courts, except disputes within the exclusive jurisdiction of the circuit 80 81 courts. Paragraph (b) of subsection (2) of section 82 Section 2. 83 468.436, Florida Statutes, is amended to read: 84 468.436 Disciplinary proceedings.-

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85 (2) The following acts constitute grounds for which the 86 disciplinary actions in subsection (4) may be taken: (b)1. Violation of any provision of this part. 87 88 2. Violation of any lawful order or rule rendered or 89 adopted by the department or the council. 90 3. Being convicted of or pleading nolo contendere to a felony in any court in the United States. 91 4. Obtaining a license or certification or any other 92 93 order, ruling, or authorization by means of fraud, misrepresentation, or concealment of material facts. 94 95 Committing acts of gross misconduct or gross negligence 5. 96 in connection with the profession. 97 6. Contracting, on behalf of an association, with any 98 entity in which the licensee has a financial interest that is 99 not disclosed. 100 7. Failing to report to the division as required in s. 101 720.303(13). 102 8. Violating any provision of chapter 720 during the course of performing community association management services 103 104 pursuant to a contract with a homeowners' association. 105 Section 3. Subsection (5) and paragraph (b) of subsection 106 (6) of section 720.303, Florida Statutes, are amended, paragraph (m) is added to subsection (4), and subsection (13) is added to 107 that section, to read: 108 720.303 Association powers and duties; meetings of board; 109 110 official records; budgets; financial reporting; association funds; recalls.-111 112 (4) OFFICIAL RECORDS.-The association shall maintain each Page 4 of 27

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113 of the following items, when applicable, which constitute the 114 official records of the association:

115 (m) A copy of the association internal dispute resolution 116 procedure.

117 (5) INSPECTION AND COPYING OF RECORDS.-The official 118 records shall be maintained within the state for at least 7 119 years and shall be made available to a parcel owner for 120 inspection or photocopying within 45 miles of the community or 121 within the county in which the association is located within 10 122 business days after receipt by the board or its designee of a 123 written request must be open to inspection and available for 124 photocopying by members or their authorized agents at reasonable 125 times and places within 10 business days after receipt of a 126 written request for access. This subsection may be complied with 127 by having a copy of the official records available for 128 inspection or copying in the community or, at the option of the 129 association, by making the records available to a parcel owner 130 electronically via the Internet or by allowing the records to be 131 viewed in electronic format on a computer screen and printed 132 upon request. If the association has a photocopy machine 133 available where the records are maintained, it must provide 134 parcel owners with copies on request during the inspection if 135 the entire request is limited to no more than 25 pages. The association must also allow a member to take photographic images 136 137 of the records with a camera or other electronic device at no 138 charge. 139 The failure of an association to provide access to the (a)

140 records within 10 business days after receipt of a written

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141 request submitted by certified mail, return receipt requested, 142 creates a rebuttable presumption that the association willfully 143 failed to comply with this subsection.

144 A member who is denied access to official records is (b) 145 entitled to the actual damages or minimum damages for the 146 association's willful failure to comply with this subsection. The minimum damages are to be \$50 per calendar day up to 10 147 148 days, the calculation to begin on the 11th business day after 149 receipt of the written request. The denial of access to the 150 records entitles any person prevailing in an enforcement action 151 to recover reasonable attorney fees from the person in control 152 of the records who, directly or indirectly, wrongfully denied 153 access to the records.

154 The association may adopt reasonable written rules (C) 155 governing the frequency, time, location, notice, records to be 156 inspected, and manner of inspections, but may not require a 157 parcel owner to demonstrate any proper purpose for the inspection, state any reason for the inspection, or limit a 158 159 parcel owner's right to inspect records to less than one 8-hour 160 business day per month. The association may impose fees to cover 161 the costs of providing copies of the official records, 162 including, without limitation, the costs of copying. The 163 association may charge up to 50 cents per page for copies made 164 on the association's photocopier. If the association does not 165 have a photocopy machine available where the records are kept, 166 or if the records requested to be copied exceed 25 pages in 167 length, the association may have copies made by an outside 168 vendor or association management company personnel and may

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169 charge the actual cost of copying, including any reasonable 170 costs involving personnel fees and charges at an hourly rate for 171 vendor or employee time to cover administrative costs to the 172 vendor or association. The association shall maintain an 173 adequate number of copies of the recorded governing documents, 174 to ensure their availability to members and prospective members. 175 Notwithstanding this paragraph, the following records are not 176 accessible to members or parcel owners:

177 Any record protected by the lawyer-client privilege as 1. described in s. 90.502 and any record protected by the work-178 product privilege, including, but not limited to, a record 179 180 prepared by an association attorney or prepared at the 181 attorney's express direction which reflects a mental impression, conclusion, litigation strategy, or legal theory of the attorney 182 183 or the association and which was prepared exclusively for civil 184 or criminal litigation or for adversarial administrative proceedings or which was prepared in anticipation of such 185 litigation or proceedings until the conclusion of the litigation 186 or proceedings. 187

188 2. Information obtained by an association in connection
189 with the approval of the lease, sale, or other transfer of a
190 parcel.

191 3. Personnel records of the association's employees, 192 including, but not limited to, disciplinary, payroll, health, 193 and insurance records. For purposes of this subparagraph, the 194 term "personnel records" does not include written employment 195 agreements with an association employee or budgetary or 196 financial records that indicate the compensation paid to an

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197 association employee.

Medical records of parcel owners or community
 residents.

200 Social security numbers, driver's license numbers, 5. 201 credit card numbers, electronic mailing addresses, telephone 202 numbers, facsimile numbers, emergency contact information, any 203 addresses for a parcel owner other than as provided for 204 association notice requirements, and other personal identifying 205 information of any person, excluding the person's name, parcel 206 designation, mailing address, and property address. However, an 207 owner may consent in writing to the disclosure of protected 208 information described in this subparagraph. The association is 209 not liable for the disclosure of information that is protected 210 under this subparagraph if the information is included in an 211 official record of the association and is voluntarily provided 212 by an owner and not requested by the association.

213 6. Any electronic security measure that is used by the214 association to safeguard data, including passwords.

7. The software and operating system used by the association which allows the manipulation of data, even if the owner owns a copy of the same software used by the association. The data is part of the official records of the association.

(d) The association or its authorized agent is not required to provide a prospective purchaser or lienholder with information about the residential subdivision or the association other than information or documents required by this chapter to be made available or disclosed. The association or its authorized agent may charge a reasonable fee to the prospective

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(6)

BUDGETS.-

purchaser or lienholder or the current parcel owner or member for providing good faith responses to requests for information by or on behalf of a prospective purchaser or lienholder, other than that required by law, if the fee does not exceed \$150 plus the reasonable cost of photocopying and any attorney's fees incurred by the association in connection with the response.

232 (b) In addition to annual operating expenses, the budget 233 may include reserve accounts for capital expenditures and 234 deferred maintenance for which the association is responsible. 235 The budget must designate the components for which the reserve 236 accounts may be used. If reserve accounts are not established 237 pursuant to paragraph (d), funding of such reserves is limited 238 to the extent that the governing documents limit increases in 239 assessments, including reserves. If the budget of the 240 association includes reserve accounts established pursuant to 241 paragraph (d), such reserves shall be determined, maintained, and waived in the manner provided in this subsection. Once an 242 association provides for reserve accounts pursuant to paragraph 243 244 (d), the association shall thereafter determine, maintain, and 245 waive reserves in compliance with this subsection. This section 246 does not preclude the termination of a reserve account 247 established pursuant to this paragraph upon approval of a 248 majority of the total voting interests of the association. Upon 249 such approval, the terminating reserve account shall be removed 250 from the budget.

251 (13) REPORTING REQUIREMENT.—The community association 252 manager, or a director of the association or his or her designee

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HB 7119 2013 253 when there is no community association manager, shall report to the division by November 22, 2013, and annually thereafter, in a 254 255 manner and form prescribed by the division. 256 (a) The report shall include the association's: 257 1. Legal name. 258 2. Federal employer identification number. 259 3. Mailing and physical addresses. 260 4. Total number of parcels. 261 5. Total amount of revenues and expenses from the association's annual budget. 262 263 For associations in which control of the association (b) 264 has not been transitioned to nondeveloper members, as set forth 265 in s. 720.307, the report shall also include the developer's: 266 1. Legal name. 267 2. Mailing address. 268 3. Total number of parcels owned on the date of reporting. 269 (c) By October 1, 2013, the department shall establish and 270 implement a registration system through an Internet website that 271 provides for the reporting requirements of paragraphs (a) and 272 (b). 273 (d) On December 1, 2013, the department shall submit a 274 report to the Governor, the President of the Senate, and the 275 Speaker of the House of Representatives providing the homeowner 276 association data reported pursuant to this subsection. 277 The department may adopt rules pursuant to ss. (e) 278 120.536(1) and 120.54 to implement the provisions of this 279 subsection. 280 Section 4. Section 720.3033, Florida Statutes, is created Page 10 of 27

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281 to read: 282 720.3033 Officers and directors.-283 Within 90 days after being elected or appointed to (1)(a) 284 the board, each director shall certify in writing to the 285 secretary of the association that he or she has read the 286 association's declaration of covenants, articles of 287 incorporation, bylaws, and current written rules and policies; 288 that he or she will work to uphold such documents and policies 289 to the best of his or her ability; and that he or she will 290 faithfully discharge his or her fiduciary responsibility to the 291 association's members. 292 The written certification is valid for the (b) 293 uninterrupted tenure of the director on the board. A director 294 who does not timely file the written certification shall be 295 suspended from the board until he or she complies with the 296 requirement. The board may temporarily fill the vacancy during 297 the period of suspension. 298 (c) The secretary shall retain each director's written 299 certification for inspection by the members for 5 years after 300 the director's election. However, the failure to have the 301 written certification on file does not affect the validity of 302 any board action. 303 (2) If the association enters into a contract or other 304 transaction with any of its directors or a corporation, firm, 305 association, or other entity in which an association director is 306 also a director or officer or is financially interested, the 307 board must: 308 (a) Comply with the requirements of s. 617.0832.

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309 Enter the disclosures required by s. 617.0832 into the (b) 310 written minutes of the meeting. 311 Approve the contract or other transaction by an (C) 312 affirmative vote of two-thirds of the directors present. 313 At the next regular or special meeting of the members, (d) 314 disclose the existence of the contract or other transaction to 315 the members. Upon motion of any member, the contract or 316 transaction shall be brought up for a vote and may be canceled 317 by a majority vote of the members present. If the members cancel 318 the contract, the association is only liable for the reasonable 319 value of goods and services provided up to the time of 320 cancellation and is not liable for any termination fee, 321 liquidated damages, or other penalty for such cancellation. 322 (3) An officer, director, or manager may not solicit, 323 offer to accept, or accept any good or service of value for 324 which consideration has not been provided for his or her benefit 325 or for the benefit of a member of his or her immediate family 326 from any person providing or proposing to provide goods or 327 services to the association. Any officer, director, or manager 328 who knowingly solicits, offers to accept, or accepts any good or 329 service of value must be removed from office. The vacancy shall 330 be filled according to law until the end of the period of the 331 end of the director's term of office. However, an officer, 332 director, or manager may accept food to be consumed at a 333 business meeting with a value of less than \$25 per individual or 334 a service or good received in connection with trade fairs or 335 education programs. 336 (4) A director or officer charged by information or

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337 indictment with a felony theft or embezzlement offense involving 338 the association's funds or property must be removed from office. 339 The vacancy shall be filled according to general law until the 340 end of the period of the suspension or the end of the director's 341 term of office, whichever occurs first. A director or officer who has criminal charges pending may not be appointed or elected 342 343 to a position as a director or officer. However, if the charges are resolved without a finding of guilt or without acceptance of 344 345 a plea of guilty or nolo contendere, the director or officer shall be reinstated for any remainder of his or her term of 346 347 office. 348 (5) An association with total annual revenues of more than 349 \$500,000 shall maintain insurance or a fidelity bond for all 350 persons who control or disburse funds of the association. The 351 insurance policy or fidelity bond must cover the maximum funds 352 that will be in the custody of the association or its management agent at any one time. As used in this subsection, the term 353 354 "persons who control or disburse funds of the association" includes, but is not limited to, persons authorized to sign 355 356 checks on behalf of the association, and the president, 357 secretary, and treasurer of the association. The association 358 shall bear the cost of any insurance or bond. 359 Section 5. Subsection (1) of section 720.307, Florida 360 Statutes, is amended, subsections (2) through (4) are renumbered 361 as subsections (3) through (5), respectively, and a new 362 subsection (2) is added to that section, to read: 720.307 Transition of association control in a community.-363 364 With respect to homeowners' associations:

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(1) Members other than the developer are entitled to elect at least a majority of the members of the board of directors of the homeowners' association when the earlier of the following events occurs:

(a) Three months after 90 percent of the parcels in all
phases of the community that will ultimately be operated by the
homeowners' association have been conveyed to members; or

(b) Such other percentage of the parcels has been conveyed to members, or such other date or event has occurred, as is set forth in the governing documents in order to comply with the requirements of any governmentally chartered entity with regard to the mortgage financing of parcels;

377 (c) Two years after the developer has ceased construction 378 or ceased to offer parcels for sale in the ordinary course of 379 business;

380 (d) Upon the developer abandoning or deserting its 381 responsibility to maintain and complete the advertised amenities 382 or infrastructure. There is a rebuttable presumption that the 383 developer has abandoned and deserted the property if the 384 developer has not engaged in construction or sale of properties 385 or has paid nothing in assessments or guaranteed amounts under 386 s. 720.308 for a period of more than 2 years; 387 (e) Upon the developer filing a petition seeking 388 protection under chapter 7 of the federal Bankruptcy Code; 389 Upon the developer losing title to the property (f) 390 through a foreclosure action or the transfer of a deed in lieu 391 of foreclosure; or 392 Upon a receiver for the developer being appointed by a (q)

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393 <u>circuit court and not being discharged within 30 days after such</u> 394 <u>appointment, unless the court determines within 30 days after</u> 395 <u>such appointment that transfer of control would be detrimental</u> 396 to the association or its members.

398 For purposes of this section, the term "members other than the 399 developer" shall not include builders, contractors, or others 400 who purchase a parcel for the purpose of constructing 401 improvements thereon for resale.

402 (2) Members other than the developer are entitled to elect 403 at least one member of the board of directors of the homeowners' 404 association when 15 percent of the parcels in all phases of the 405 community that will ultimately be operated by the association 406 have been conveyed to members.

407 Section 6. Subsection (1) of section 720.3075, Florida 408 Statutes, is amended to read:

409

397

720.3075 Prohibited clauses in association documents.-

(1) It is declared that the public policy of this state prohibits the inclusion or enforcement of certain types of clauses in homeowners' association documents, including declaration of covenants, articles of incorporation, bylaws, or any other document of the association which binds members of the association, which either have the effect of or provide that:

(a) A developer has the unilateral ability and right to make changes to the homeowners' association documents after the transition of homeowners' association control in a community from the developer to the nondeveloper members, as set forth in s. 720.307, has occurred.

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(b) A homeowners' association is prohibited or restricted from filing a lawsuit against the developer, or the homeowners' association is otherwise effectively prohibited or restricted from bringing a lawsuit against the developer.

(c) After the transition of homeowners' association control in a community from the developer to the nondeveloper members, as set forth in s. 720.307, has occurred, a developer is entitled to cast votes in an amount that exceeds one vote per residential lot.

430 (d) A developer may make changes to the homeowners'
431 association documents without a majority vote of nondeveloper
432 members that increase liabilities of homeowners or limit the
433 rights of homeowners to amenities or common areas after 70
434 percent of the parcels in all phases of the community that
435 ultimately will be operated by the homeowners' association have
436 been conveyed to nondeveloper members.

437

438 Such clauses are declared null and void as against the public 439 policy of this state.

440 Section 7. Section 720.311, Florida Statutes, is amended 441 to read:

442

720.311 Dispute resolution.-

(1) The Legislature finds that alternative dispute
resolution has made progress in reducing court dockets and
trials and in offering a more efficient, cost-effective option
to litigation. The filing of any petition for arbitration or the
participation in an internal dispute resolution process serving
of a demand for presuit mediation as provided for in this

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449 section shall toll the applicable statute of limitations.

450 Any recall dispute filed with the department pursuant (2) 451 to s. 720.303(10) shall be conducted by the department in 452 accordance with the provisions of ss. 718.112(2)(j) and 718.1255 453 and the rules adopted by the division. In addition, the 454 department shall conduct mandatory binding arbitration of 455 election disputes between a member and an association pursuant 456 to s. 718.1255 and rules adopted by the division. Neither 457 election disputes nor recall disputes are eligible for internal 458 dispute resolution presuit mediation; these disputes shall be 459 arbitrated by the department. At the conclusion of the 460 proceeding, the department shall charge the parties a fee in an 461 amount adequate to cover all costs and expenses incurred by the 462 department in conducting the proceeding. Initially, the 463 petitioner shall remit a filing fee of at least \$200 to the 464 department. The fees paid to the department shall become a 465 recoverable cost in the arbitration proceeding, and the 466 prevailing party in an arbitration proceeding shall recover its reasonable costs and attorney's fees in an amount found 467 468 reasonable by the arbitrator. The department shall adopt rules 469 to effectuate the purposes of this section.

470 (3) An association's bylaws shall provide a fair,
471 reasonable, and expeditious procedure for resolving disputes
472 concerning rights, duties, or liabilities under this chapter and
473 the governing documents.

474 (a) The procedure shall meet the following minimum
475 criteria:
476 1. The procedure must be in writing.

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477	2. A member of the association may not be charged a fee to
478	participate in the procedure.
479	3. The procedure may be initiated by either party to a
480	dispute.
481	4. Requests to initiate the procedure shall be in writing.
482	5. The procedure must use prompt deadlines and specify the
483	maximum time for the association to respond to requests to
484	initiate the procedure.
485	6. If the procedure is initiated by a member, the
486	association shall participate in the procedure.
487	7. If the procedure is initiated by the association, the
488	member may refuse to participate in the procedure.
489	8. The procedure shall provide a means by which the
490	parties may explain their positions.
491	9. If the dispute is resolved other than by agreement of
492	the parties, the member may appeal to the association's board of
493	directors.
494	10. Whenever feasible, neutral third parties shall be used
495	to facilitate resolution.
496	11. The procedure may not prevent the member from
497	retaining an attorney or other representative.
498	(b) If the association has not adopted an internal dispute
499	resolution process meeting the requirements of paragraph (a),
500	either party to a dispute may initiate the following procedure:
501	1. The party may request, in writing, the other party to
502	meet and confer in an effort to resolve the dispute.
503	2. A member of an association may refuse a request to meet
504	and confer. The association may not refuse a request to meet and

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505	confer.
506	3. The association's board of directors shall deliver a
507	written response to a request from a member within 5 business
508	days. The response shall designate a member of the board to meet
509	and confer with the member and include contact information for
510	the board member.
511	4. The parties shall meet at a mutually convenient time
512	and place to explain their positions and confer in good faith in
513	an effort to resolve the dispute within 30 days after the
514	initial request. The parties may extend this time period by
515	agreement.
516	5. A resolution of the dispute agreed to by the parties
517	shall be memorialized in writing and signed by the parties,
518	including the association's board designee.
519	6. A member may not be charged a fee to participate in the
520	procedure.
521	(c) A resolution of the dispute, which is not in conflict
522	with general law or the governing documents, is binding on the
523	association and is judicially enforceable. A written agreement
524	signed by the parties, which is not in conflict with general law
525	or the governing documents, is binding on the parties and is
526	judicially enforceable.
527	(2)(a) Disputes between an association and a parcel owner
528	regarding use of or changes to the parcel or the common areas
529	and other covenant enforcement disputes, disputes regarding
530	amendments to the association documents, disputes regarding
531	meetings of the board and committees appointed by the board,
532	membership meetings not including election meetings, and access
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533 to the official records of the association shall be the subject 534 of a demand for presuit mediation served by an aggrieved party 535 before the dispute is filed in court. Presuit mediation 536 proceedings must be conducted in accordance with the applicable 537 Florida Rules of Civil Procedure, and these proceedings are 538 privileged and confidential to the same extent as court-ordered 539 mediation. Disputes subject to presuit mediation under this 540 section shall not include the collection of any assessment, fine, or other financial obligation, including attorney's fees 541 542 and costs, claimed to be due or any action to enforce a prior 543 mediation settlement agreement between the parties. Also, in any 544 dispute subject to presuit mediation under this section where 545 emergency relief is required, a motion for temporary injunctive 546 relief may be filed with the court without first complying with 547 the presuit mediation requirements of this section. After any 548 issues regarding emergency or temporary relief are resolved, the 549 court may either refer the parties to a mediation program 550 administered by the courts or require mediation under this 551 section. An arbitrator or judge may not consider any information 552 or evidence arising from the presuit mediation proceeding except 553 in a proceeding to impose sanctions for failure to attend a presuit mediation session or to enforce a mediated settlement 554 555 agreement. Persons who are not parties to the dispute may not 556 attend the presuit mediation conference without the consent of 557 all parties, except for counsel for the parties and a corporate 558 representative designated by the association. When mediation is 559 attended by a quorum of the board, such mediation is not a board 560 meeting for purposes of notice and participation set forth in s.

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561	720.303. An aggrieved party shall serve on the responding party
562	a written demand to participate in presuit mediation in
563	substantially the following form:
564	STATUTORY OFFER TO PARTICIPATE
565	
566	IN PRESUIT MEDIATION
567	The alleged aggrieved party, hereby demands
568	that engage in
569	mandatory presuit mediation in connection with the following
570	disputes, which by statute are of a type that are subject to
571	presuit mediation:
572	(List specific nature of the dispute or disputes to be mediated
573	and the authority supporting a finding of a violation as to each
574	dispute.)
575	Pursuant to section 720.311, Florida Statutes, this demand to
576	resolve the dispute through presuit mediation is required before
577	a lawsuit can be filed concerning the dispute. Pursuant to the
578	statute, the parties are required to engage in presuit mediation
579	with a neutral third-party mediator in order to attempt to
580	resolve this dispute without court action, and the aggrieved
581	party demands that you likewise agree to this process. If you
582	fail to participate in the mediation process, suit may be
583	brought against you without further warning.
584	The process of mediation involves a supervised negotiation
585	process in which a trained, neutral third-party mediator meets
586	with both parties and assists them in exploring possible
587	opportunities for resolving part or all of the dispute. By
588	agreeing to participate in presuit mediation, you are not bound
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589 in any way to change your position. Furthermore, the mediator 590 has no authority to make any decisions in this matter or to 591 determine who is right or wrong and merely acts as a facilitator 592 to ensure that each party understands the position of the other 593 party and that all options for reasonable settlement are fully 594 explored.

595 If an agreement is reached, it shall be reduced to writing and 596 becomes a binding and enforceable commitment of the parties. A 597 resolution of one or more disputes in this fashion avoids the 598 need to litigate these issues in court. The failure to reach an 599 agreement, or the failure of a party to participate in the 600 process, results in the mediator declaring an impasse in the 601 mediation, after which the aggrieved party may proceed to court 602 on all outstanding, unsettled disputes. If you have failed or 603 refused to participate in the entire mediation process, you will 604 not be entitled to recover attorney's fees, even if you prevail. 605 The aggrieved party has selected and hereby lists five certified 606 mediators who we believe to be neutral and qualified to mediate 607 the dispute. You have the right to select any one of these 608 mediators. The fact that one party may be familiar with one or 609 more of the listed mediators does not mean that the mediator 610 cannot act as a neutral and impartial facilitator. Any mediator 611 who cannot act in this capacity is required ethically to decline 612 to accept engagement. The mediators that we suggest, and their 613 current hourly rates, are as follows: 614 (List the names, addresses, telephone numbers, and hourly rates 615 of the mediators. Other pertinent information about the

616 background of the mediators may be included as an attachment.)

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617 You may contact the offices of these mediators to confirm that 618 the listed mediators will be neutral and will not show any 619 favoritism toward either party. The Florida Supreme Court can 620 provide you a list of certified mediators. 621 Unless otherwise agreed by the parties, section 720.311(2)(b), 622 Florida Statutes, requires that the parties share the costs of 623 presuit mediation equally, including the fee charged by the 624 mediator. An average mediation may require three to four hours 625 of the mediator's time, including some preparation time, and the 626 parties would need to share equally the mediator's fees as well 627 as their own attorney's fees if they choose to employ an 628 attorney in connection with the mediation. However, use of an 629 attorney is not required and is at the option of each party. The 630 mediators may require the advance payment of some or all of the 631 anticipated fees. The aggrieved party hereby agrees to pay or 632 prepay one-half of the mediator's estimated fees and to forward 633 this amount or such other reasonable advance deposits as the 634 mediator requires for this purpose. Any funds deposited will be returned to you if these are in excess of your share of the fees 635 636 incurred. 637 To begin your participation in presuit mediation to try to 638 resolve the dispute and avoid further legal action, please sign 639 below and clearly indicate which mediator is acceptable to you. 640 We will then ask the mediator to schedule a mutually convenient

641 time and place for the mediation conference to be held. The

- 642 mediation conference must be held within ninety (90) days of
- 643 this date, unless extended by mutual written agreement. In the
- 644 event that you fail to respond within 20 days from the date of

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645	this letter, or if you fail to agree to at least one of the
646	mediators that we have suggested or to pay or prepay to the
647	mediator one-half of the costs involved, the aggrieved party
648	will be authorized to proceed with the filing of a lawsuit
649	against you without further notice and may seek an award of
650	attorney's fees or costs incurred in attempting to obtain
651	mediation.
652	Therefore, please give this matter your immediate attention. By
653	law, your response must be mailed by certified mail, return
654	receipt requested, and by first-class mail to the address shown
655	on this demand.
656	·····
657	·····
658	RESPONDING PARTY: YOUR SIGNATURE INDICATES YOUR ACREEMENT TO
659	THAT CHOICE.
660	AGREEMENT TO MEDIATE
661	The undersigned hereby agrees to participate in presuit
662	mediation and agrees to attend a mediation conducted by the
663	following mediator or mediators who are listed above as someone
664	who would be acceptable to mediate this dispute:
665	(List acceptable mediator or mediators.)
666	I/we further agree to pay or prepay one-half of the mediator's
667	fees and to forward such advance deposits as the mediator may
668	require for this purpose.
669	·····
670	Signature of responding party #1
671	·····
672	Telephone contact information

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673 -----

674 Signature and telephone contact information of responding party 675 #2 (if applicable) (if property is owned by more than one person, 676 all owners must sign)

677 (b) Service of the statutory demand to participate in 678 presuit mediation shall be effected by sending a letter in 679 substantial conformity with the above form by certified mail, 680 return receipt requested, with an additional copy being sent by regular first-class mail, to the address of the responding party 681 682 as it last appears on the books and records of the association. 683 The responding party has 20 days from the date of the mailing of 684 the statutory demand to serve a response to the aggrieved party 685 in writing. The response shall be served by certified mail, 686 return receipt requested, with an additional copy being sent by 687 regular first-class mail, to the address shown on the statutory 688 demand. Notwithstanding the foregoing, once the parties have 689 agreed on a mediator, the mediator may reschedule the mediation 690 for a date and time mutually convenient to the parties. The 691 parties shall share the costs of presuit mediation equally, 692 including the fee charged by the mediator, if any, unless the 693 parties agree otherwise, and the mediator may require advance 694 payment of its reasonable fees and costs. The failure of any 695 party to respond to a demand or response, to agree upon a 696 mediator, to make payment of fees and costs within the time 697 established by the mediator, or to appear for a scheduled 698 mediation session without the approval of the mediator, shall 699 constitute the failure or refusal to participate in the 700 mediation process and shall operate as an impasse in the presuit

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701 mediation by such party, entitling the other party to proceed in 702 court and to seek an award of the costs and fees associated with 703 the mediation. Additionally, notwithstanding the provisions of 704 any other law or document, persons who fail or refuse to 705 participate in the entire mediation process may not recover 706 attorney's fees and costs in subsequent litigation relating to 707 the dispute. If any presuit mediation session cannot be 708 scheduled and conducted within 90 days after the offer to 709 participate in mediation was filed, an impasse shall be deemed to have occurred unless both parties agree to extend this 710 711 deadline.

712 (c) If presuit mediation as described in paragraph (a) is 713 not successful in resolving all issues between the parties, the 714 parties may file the unresolved dispute in a court of competent 715 jurisdiction or elect to enter into binding or nonbinding 716 arbitration pursuant to the procedures set forth in s. 718.1255 717 and rules adopted by the division, with the arbitration 718 proceeding to be conducted by a department arbitrator or by a 719 private arbitrator certified by the department. If all parties 720 do not agree to arbitration proceedings following an 721 unsuccessful presuit mediation, any party may file the dispute 722 in court. A final order resulting from nonbinding arbitration is 723 final and enforceable in the courts if a complaint for trial de 724 novo is not filed in a court of competent jurisdiction within 30 725 days after entry of the order. As to any issue or dispute that 726 is not resolved at presuit mediation, and as to any issue that 727 is settled at presuit mediation but is thereafter subject to an 728 action seeking enforcement of the mediation settlement, the

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729 prevailing party in any subsequent arbitration or litigation 730 proceeding shall be entitled to seek recovery of all costs and 731 attorney's fees incurred in the presuit mediation process. 732 (d) A mediator or arbitrator shall be authorized to 733 conduct mediation or arbitration under this section only if he 734 or she has been certified as a circuit court civil mediator or 735 arbitrator, respectively, pursuant to the requirements 736 established by the Florida Supreme Court. Settlement agreements 737 resulting from mediation shall not have precedential value in 738 proceedings involving parties other than those participating in 739 the mediation to support either a claim or defense in other 740 disputes. 741 (e) The presuit mediation procedures provided by this subsection may be used by a Florida corporation responsible for 742 743 the operation of a community in which the voting members are 744 parcel owners or their representatives, in which membership in 745 the corporation is not a mandatory condition of parcel 746 ownership, or which is not authorized to impose an assessment

747 that may become a lien on the parcel.

748

Section 8. This act shall take effect July 1, 2013.

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