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2	An act relating to insurance; amending s. 626.8805,
3	F.S.; revising insurance administrator application
4	requirements; amending s. 626.8817, F.S.; authorizing
5	an insurer's designee to provide certain coverage
6	information to an insurance administrator; authorizing
7	an insurer to contract a third party to conduct a
8	review of the operations of an insurance administrator
9	under certain circumstances; amending s. 626.882,
10	F.S.; prohibiting a person from acting as an insurance
11	administrator without a specific written agreement;
12	amending s. 626.883, F.S.; requiring an insurance
13	administrator to furnish fiduciary account records to
14	an insurer or its designee; requiring administrator
15	withdrawals from a fiduciary account to be made
16	according to a specific written agreement; providing
17	that an insurer's designee may authorize payment of
18	claims; amending s. 626.884, F.S.; revising an
19	insurer's right of access to certain administrator
20	records; amending s. 626.89, F.S.; revising the
21	deadline for filing certain financial statements;
22	amending s. 626.9541, F.S.; revising provisions for
23	unfair methods of competition and unfair or deceptive
24	acts relating to conducting certain insurance
25	transactions through credit card facilities; amending
26	s. 627.351, F.S.; revising the entities that make
27	recommendations to the Chief Financial Officer for
28	appointment to the board of governors of the Joint
29	Underwriting Association; amending s. 627.7283, F.S.;

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20141344er 30 allowing the electronic transfer of unearned premiums under specified circumstances; amending s. 631.912, 31 32 F.S.; revising the appointment process for members of the board of directors of the Florida Workers' 33 34 Compensation Insurance Guaranty Association; amending 35 s. 766.315, F.S.; revising the entities that make 36 recommendations to the Chief Financial Officer for 37 appointment to the board of directors of the Florida Birth-Related Neurological Injury Compensation 38 39 Association; providing an effective date. 40 41 Be It Enacted by the Legislature of the State of Florida: 42 43 Section 1. Paragraph (c) of subsection (2) and subsection 44 (3) of section 626.8805, Florida Statutes, are amended to read: 45 626.8805 Certificate of authority to act as administrator.-46 (2) The administrator shall file with the office an 47 application for a certificate of authority upon a form to be 48 adopted by the commission and furnished by the office, which 49 application shall include or have attached the following information and documents: 50 (c) The names, addresses, official positions, and 51 52 professional qualifications of the individuals employed or 53 retained by the administrator who are responsible for the 54 conduct of the affairs of the administrator, including all 55 members of the board of directors, board of trustees, executive 56 committee, or other governing board or committee, and the 57 principal officers in the case of a corporation or<sub>au</sub> the partners or members in the case of a partnership or association, and any 58

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20141344er 59 other person who exercises control or influence over the affairs 60 of the administrator. 61 (3) The applicant shall make available for inspection by 62 the office copies of all contracts relating to services provided 63 by the administrator to with insurers or other persons using utilizing the services of the administrator. 64 65 Section 2. Subsections (1) and (3) of section 626.8817, 66 Florida Statutes, are amended to read: 67 626.8817 Responsibilities of insurance company with respect 68 to administration of coverage insured.-(1) If an insurer uses the services of an administrator, 69 70 the insurer is responsible for determining the benefits, premium 71 rates, underwriting criteria, and claims payment procedures 72 applicable to the coverage and for securing reinsurance, if any. 73 The rules pertaining to these matters shall be provided, in 74 writing, by the insurer or its designee to the administrator. 75 The responsibilities of the administrator as to any of these 76 matters shall be set forth in a the written agreement binding 77 upon between the administrator and the insurer. 78 (3) If In cases in which an administrator administers 79 benefits for more than 100 certificateholders on behalf of an insurer, the insurer shall, at least semiannually, conduct a 80 review of the operations of the administrator. At least one such 81 82 review must be an onsite audit of the operations of the 83 administrator. The insurer may contract with a qualified third party to conduct such review. 84 85 Section 3. Subsections (1) and (4) of section 626.882, 86 Florida Statutes, are amended to read: 87 626.882 Agreement between administrator and insurer;

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88 required provisions; maintenance of records.-89 (1) A No person may not act as an administrator without a 90 written agreement, as required under s. 626.8817, which 91 specifies the rights, duties, and obligations of the between 92 such person as administrator and an insurer. 93 (4) If a policy is issued to a trustee or trustees, a copy 94 of the trust agreement and any amendments to that agreement 95 shall be furnished to the insurer or its designee by the 96 administrator and shall be retained as part of the official 97 records of both the administrator and the insurer for the duration of the policy and for 5 years thereafter. 98 Section 4. Subsections (3), (4), and (5) of section 99 100 626.883, Florida Statutes, are amended to read: 626.883 Administrator as intermediary; collections held in 101 102 fiduciary capacity; establishment of account; disbursement; 103 payments on behalf of insurer.-104 (3) If charges or premiums deposited in a fiduciary account have been collected on behalf of or for more than one insurer, 105 106 the administrator shall keep records clearly recording the 107 deposits in and withdrawals from such account on behalf of or for each insurer. The administrator shall, upon request of an 108 insurer or its designee, furnish such insurer or designee with 109 copies of records pertaining to deposits and withdrawals on 110 behalf of or for such insurer. 111 112 (4) The administrator may not pay any claim by withdrawals from a fiduciary account. Withdrawals from such account shall be 113 114 made as provided in the written agreement required under ss. 115 626.8817 and 626.882 between the administrator and the insurer 116 for any of the following:

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20141344er 117 (a) Remittance to an insurer entitled to such remittance. (b) Deposit in an account maintained in the name of such 118 119 insurer. (c) Transfer to and deposit in a claims-paying account, 120 with claims to be paid as provided by such insurer. 121 (d) Payment to a group policyholder for remittance to the 122 123 insurer entitled to such remittance. 124 (e) Payment to the administrator of the commission, fees, 125 or charges of the administrator. 126 (f) Remittance of return premium to the person or persons entitled to such return premium. 127 128 (5) All claims paid by the administrator from funds 129 collected on behalf of the insurer shall be paid only on drafts of, and as authorized by, such insurer or its designee. 130 Section 5. Subsection (3) of section 626.884, Florida 131 132 Statutes, is amended to read: 133 626.884 Maintenance of records by administrator; access; confidentiality.-134 135 (3) The insurer shall retain the right of continuing access 136 to books and records maintained by the administrator sufficient to permit the insurer to fulfill all of its contractual 137 obligations to insured persons, subject to any restrictions in 138 139 the written agreement pertaining to between the insurer and the 140 administrator on the proprietary rights of the parties in such 141 books and records. 142 Section 6. Subsections (1) and (2) of section 626.89, 143 Florida Statutes, are amended to read: 626.89 Annual financial statement and filing fee; notice of 144 145 change of ownership.-

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146 (1) Each authorized administrator shall annually file with 147 the office a full and true statement of its financial condition, 148 transactions, and affairs within 3 months after the end of the 149 administrator's fiscal year. The statement shall be filed 150 annually on or before March 1 or within such extension of time 151 therefor as the office for good cause may have granted. The 152 statement must and shall be for the preceding fiscal calendar 153 year and must. The statement shall be in such form and contain 154 such matters as the commission prescribes and must shall be 155 verified by at least two officers of the such administrator. An administrator whose sole stockholder is an association 156 157 representing health care providers which is not an affiliate of an insurer, an administrator of a pooled governmental self-158 159 insurance program, or an administrator that is a university may submit the preceding fiscal year's statement within 2 months 160 161 after its fiscal year end.

162 (2) Each authorized administrator shall also file an 163 audited financial statement performed by an independent 164 certified public accountant. The audited financial statement 165 shall be filed with the office within 5 months after the end of the administrator's fiscal year and be on or before June 1 for 166 the preceding fiscal calendar year ending December 31. An 167 168 administrator whose sole stockholder is an association 169 representing health care providers which is not an affiliate of 170 an insurer, an administrator of a pooled governmental self-171 insurance program, or an administrator that is a university may 172 submit the preceding fiscal year's audited financial statement 173 within 5 months after the end of its fiscal year. An audited 174 financial statement prepared on a consolidated basis must

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20141344er 175 include a columnar consolidating or combining worksheet that 176 must be filed with the statement and must comply with the 177 following: (a) Amounts shown on the consolidated audited financial 178 179 statement must be shown on the worksheet; 180 (b) Amounts for each entity must be stated separately; and 181 (c) Explanations of consolidating and eliminating entries 182 must be included. 183 Section 7. Paragraph (q) of subsection (1) of section 626.9541, Florida Statutes, is amended to read: 184 626.9541 Unfair methods of competition and unfair or 185 186 deceptive acts or practices defined.-(1) UNFAIR METHODS OF COMPETITION AND UNFAIR OR DECEPTIVE 187 188 ACTS.-The following are defined as unfair methods of competition 189 and unfair or deceptive acts or practices: 190 (q) Certain insurance transactions through credit card 191 facilities prohibited.-1. Except as provided in subparagraph 3., no person shall 192 193 knowingly solicit or negotiate any insurance; seek or accept 194 applications for insurance; issue or deliver any policy; 195 receive, collect, or transmit premiums, to or for an any 196 insurer; or otherwise transact insurance in this state, or 197 relative to a subject of insurance resident, located, or to be 198 performed in this state, through the arrangement or facilities 199 of a credit card facility or organization, for the purpose of 200 insuring credit card holders or prospective credit card holders. 201 The term "credit card holder" as used in this paragraph means a 202 any person who may pay the charge for purchases or other 203 transactions through the credit card facility or organization,

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204 whose credit with such facility or organization is evidenced by 205 a credit card identifying such person as being one whose charges 206 the credit card facility or organization will pay, and who is 207 identified as such upon the credit card either by name, account 208 number, symbol, insignia, or any other method or device of 209 identification. This subparagraph does not apply as to health 210 insurance or to credit life, credit disability, or credit 211 property insurance.

212 2. If Whenever any person does or performs in this state 213 any of the acts in violation of subparagraph 1. for or on behalf of an any insurer or credit card facility, such insurer or 214 credit card facility shall be deemed held to be doing business 215 216 in this state and, if an insurer, shall be subject to the same 217 state, county, and municipal taxes as insurers that have been 218 legally qualified and admitted to do business in this state by 219 agents or otherwise are subject, the same to be assessed and 220 collected against such insurers; and such person so doing or 221 performing any of such acts is shall be personally liable for 222 all such taxes.

223 3. A licensed agent or insurer may solicit or negotiate any 224 insurance; seek or accept applications for insurance; issue or 225 deliver any policy; receive, collect, or transmit premiums, to 226 or for an any insurer; or otherwise transact insurance in this 227 state, or relative to a subject of insurance resident, located, 228 or to be performed in this state, through the arrangement or 229 facilities of a credit card facility or organization, for the 230 purpose of insuring credit card holders or prospective credit 231 card holders if:

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a. The insurance or policy which is the subject of the

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transaction is noncancelable by any person other than the named insured, the policyholder, or the insurer; b. Any refund of unearned premium is made directly to the credit card holder by mail or electronic transfer; and c. The credit card transaction is authorized by the signature of the credit card holder or other person authorized to sign on the credit card account. The conditions enumerated in sub-subparagraphs a.-c. do not apply to health insurance or to credit life, credit disability, or credit property insurance; and sub-subparagraph c. does not apply to property and casualty insurance <u>if</u> so long as the transaction is authorized by the insured.

4. No person may use or disclose information resulting from 246 the use of a credit card in conjunction with the purchase of 247 248 insurance if, when such information is to the advantage of the 249 such credit card facility or an insurance agent, or is to the 250 detriment of the insured or any other insurance agent; except 251 that this provision does not prohibit a credit card facility 252 from using or disclosing such information in a any judicial 253 proceeding or consistent with applicable law on credit 254 reporting.

5. No Such insurance <u>may not</u> shall be sold through a credit card facility in conjunction with membership in any automobile club. The term "automobile club" means a legal entity <u>that</u> which, in consideration of dues, assessments, or periodic payments of money, promises its members or subscribers to assist them in matters relating to the ownership, operation, use, or maintenance of a motor vehicle; however, the <u>term</u> definition of

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20141344er 262 automobile clubs does not include persons, associations, or 263 corporations that which are organized and operated solely for 264 the purpose of conducting, sponsoring, or sanctioning motor 265 vehicle races, exhibitions, or contests upon racetracks, or upon 266 race courses established and marked as such for the duration of such particular event. The words "motor vehicle" used herein 267 268 shall be the same as defined in chapter 320. 269 Section 8. Paragraph (c) of subsection (4) of section 270 627.351, Florida Statutes, is amended to read: 271 627.351 Insurance risk apportionment plans.-272 (4) MEDICAL MALPRACTICE RISK APPORTIONMENT.-273 (c) The Joint Underwriting Association shall operate 274 subject to the supervision and approval of a board of governors 275 consisting of representatives of five of the insurers 276 participating in the Joint Underwriting Association, an attorney 277 to be named by The Florida Bar, a physician to be named by the 278 Florida Medical Association, a dentist to be named by the 279 Florida Dental Association, and a hospital representative to be 280 named by the Florida Hospital Association. The Chief Financial 281 Officer shall select the representatives of the five insurers. One insurer representative shall be selected from 282 283 recommendations of the American Insurance Association. One 284 insurer representative shall be selected from recommendations of 285 the Property Casualty Insurers Association of America Alliance 286 of American Insurers. One insurer representative shall be 287 selected from recommendations of the Florida Insurance Council 288 National Association of Independent Insurers. Two insurer 289 representatives shall be selected to represent insurers that are 290 not affiliated with these associations. The board of governors

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291 shall choose, During the first meeting of the board after June 292 30 of each year, the board shall choose one of its members to 293 serve as chair of the board and another member to serve as vice 294 chair of the board. There is shall be no liability on the part 295 of, and no cause of action of any nature shall arise against, any member insurer, self-insurer, or its agents or employees, 296 297 the Joint Underwriting Association or its agents or employees, members of the board of governors, or the office or its 298 299 representatives for any action taken by them in the performance 300 of their powers and duties under this subsection.

301Section 9. Subsections (1), (2), and (3) of section302627.7283, Florida Statutes, are amended to read:

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627.7283 Cancellation; return of premium.-

(1) If the insured cancels a policy of motor vehicle insurance, the insurer must mail <u>or electronically transfer</u> the unearned portion of any premium paid within 30 days after the effective date of the policy cancellation or receipt of notice or request for cancellation, whichever is later. This requirement applies to a cancellation initiated by an insured for any reason.

(2) If an insurer cancels a policy of motor vehicle insurance, the insurer must mail <u>or electronically transfer</u> the unearned premium portion of any premium within 15 days after the effective date of the policy cancellation.

(3) If the unearned premium is not mailed <u>or electronically</u> <u>transferred</u> within the applicable period, the insurer must pay to the insured 8 percent interest on the amount due. If the unearned premium is not mailed <u>or electronically transferred</u> within 45 days after the applicable period, the insured may

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20141344er 320 bring an action against the insurer pursuant to s. 624.155. 321 Section 10. Subsection (1) of section 631.912, Florida 322 Statutes, is amended to read: 323 631.912 Board of directors.-324 (1) The board of directors of the corporation shall consist 325 of 11 persons, 1 of whom is the insurance consumer advocate 326 appointed under s. 627.0613 or designee and 1 of whom is 327 designated by the Chief Financial Officer. The department shall 328 appoint to the board 6 persons selected by private carriers from 329 among the 20 workers' compensation insurers with the largest 330 amount of net direct written premium as determined by the 331 department, and 2  $\rightarrow$  persons selected by the self-insurance 332 funds. The Governor shall appoint 1 person who has commercial 333 insurance experience. At least two of the private carriers shall 334 be foreign carriers authorized to do business in this state. The 335 board shall elect a chairperson from among its members. The 336 Chief Financial Officer may remove any board member for cause. 337 Each board member shall be appointed to serve for a 4-year term 338 and may be reappointed. A vacancy on the board shall be filled 339 for the remaining period of the term in the same manner by which 340 the original appointment was made. 341 Section 11. Paragraph (a) of subsection (2) of section 766.315, Florida Statutes, is amended to read: 342 343 766.315 Florida Birth-Related Neurological Injury 344 Compensation Association; board of directors.-345 (2) (a) The Chief Financial Officer may select the 346 representative of the participating physicians from a list of at least three names to be recommended by the American Congress of 347 348 Obstetricians and Gynecologists, District XII Florida Obstetric

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20141344er 349 and Gynecologic Society; the representative of hospitals from a 350 list of at least three names to be recommended by the Florida 351 Hospital Association; the representative of casualty insurers 352 from a list of at least three names, one of which is recommended 353 by the American Insurance Association, one of which is 354 recommended by the Florida Insurance Council Alliance of 355 American Insurers, and one of which is recommended by the 356 Property Casualty Insurers Association of America National 357 Association of Independent Insurers; and the representative of 358 physicians, other than participating physicians, from a list of three names to be recommended by the Florida Medical Association 359 360 and a list of three names to be recommended by the Florida 361 Osteopathic Medical Association. However, In no case shall the 362 Chief Financial Officer is not required be bound to make an any 363 appointment from among the nominees of the such respective 364 associations.

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Section 12. This act shall take effect July 1, 2014.

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