Bill No. HB 565 (2014)

Amendment No. 1

	COMMITTEE/SUBCOMMITTEE ACTION
	ADOPTED (Y/N)
	ADOPTED AS AMENDED (Y/N)
	ADOPTED W/O OBJECTION (Y/N)
	FAILED TO ADOPT (Y/N)
	WITHDRAWN (Y/N)
	OTHER
1	Committee/Subcommittee hearing bill: Insurance & Banking
2	Subcommittee
3	Representative Santiago offered the following:
4	
5	Amendment (with title amendment)
6	Remove everything after the enacting clause and insert:
7	Section 1. Subsection (8) is added to section 554.1021,
8	Florida Statutes, to read:
9	554.1021 DefinitionsAs used in ss. 554.1011-554.115:
10	(8) "Authorized inspection agency" means:
11	(a) A county, city, town, or other governmental
12	subdivision that has adopted and administers, at a minimum,
13	Section I of the A.S.M.E. Boiler and Pressure Vessel Code as a
14	legal requirement and whose inspectors hold valid certificates
15	of competency in accordance with s. 554.113; or
16	(b) An insurance company that is licensed or registered by
17	an appropriate authority of any state of the United States or
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18 province of Canada and whose inspectors hold valid certificates 19 of competency in accordance with s. 554.113. 20 Section 2. Section 554.107, Florida Statutes, is amended 21 to read: 22 554.107 Special inspectors.-23 Upon application by an authorized inspection agency (1)24 any company licensed to insure boilers in this state, the chief inspector shall issue a certificate of competency as a special 25 26 inspector to an any inspector employed by the agency if he or 27 she company, provided that such inspector satisfies the 28 competency requirements for inspectors as provided in s. 29 554.113. 30 (2) The certificate of competency of a special inspector 31 remains shall remain in effect only so long as the special 32 inspector is employed by an authorized inspection agency a 33 company licensed to insure boilers in this state. Upon 34 termination of employment with such agency company, a special inspector shall, in writing, notify the chief inspector of such 35 termination. Such notice shall be given within 15 days following 36 the date of termination. 37 Section 3. Subsection (1) of section 554.109, Florida 38 Statutes, is amended to read: 39 40 554.109 Exemptions.-41 An Any insurance company that insures insuring a (1) boiler located in a public assembly location in this state shall 42 inspect or contract with an authorized inspection agency to 43 736039 - h0565-strike.docx Published On: 2/9/2014 5:10:05 PM

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44 inspect such boiler so insured, and shall annually report to the 45 department the identity of any authorized inspection agency that 46 performs a required boiler inspection on behalf of the company. A any county, city, town, or other governmental subdivision that 47 48 which has adopted into law the Boiler and Pressure Vessel Code 49 of the American Society of Mechanical Engineers and the National 50 Board Inspection Code for the construction, installation, 51 inspection, maintenance, and repair of boilers, regulating such 52 boilers in public assembly locations, shall inspect such boilers 53 so regulated.; provided that Such inspection shall be conducted by a special inspector licensed pursuant to ss. 554.1011-54 55 554.115. Upon filing of a report of satisfactory inspection with 56 the department, such boiler is exempt from inspection by the 57 department.

58 Section 4. Paragraph (b) of subsection (1) of section 59 624.4625, Florida Statutes, is amended to read:

60

624.4625 Corporation not for profit self-insurance funds.-

(1) Notwithstanding any other provision of law, any two or more corporations not for profit located in and organized under the laws of this state may form a self-insurance fund for the purpose of pooling and spreading liabilities of its group members in any one or combination of property or casualty risk, provided the corporation not for profit self-insurance fund that is created:

(b) Requires for qualification that each participatingmember receive at least 75 percent of its revenues from local,

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70	state, or federal governmental sources or a combination of such
71	sources, or qualify as a publicly supported organization that
72	normally receives a substantial part of its support from a
73	governmental unit or from the general public as evidenced on the
74	organization's most recently filed Internal Revenue Service Form
75	990 or 990EZ, Schedule A.
76	Section 5. Paragraphs (a) and (c) of subsection (6) and
77	subsections (7) and (8) of section 624.501, Florida Statutes,
78	are amended to read:
79	624.501 Filing, license, appointment, and miscellaneous
80	feesThe department, commission, or office, as appropriate,
81	shall collect in advance, and persons so served shall pay to it
82	in advance, fees, licenses, and miscellaneous charges as
83	follows:
84	(6) Insurance representatives, property, marine, casualty,
85	and surety insurance.
86	(a) Agent's original appointment and biennial renewal or
87	continuation thereof, each insurer or unaffiliated agent making
88	an appointment:
89	Appointment fee\$42.00
90	State tax
91	County tax6.00
92	Total\$60.00
93	(c) Nonresident agent's original appointment and biennial
94	renewal or continuation thereof, appointment fee, each insurer
95	or unaffiliated agent making an appointment\$60.00
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96 (7) Life insurance agents. 97 Agent's original appointment and biennial renewal or (a) 98 continuation thereof, each insurer or unaffiliated agent making 99 an appointment: 100 Appointment fee......\$42.00 101 102 103 Total.....\$60.00 104 Nonresident agent's original appointment and biennial (b) 105 renewal or continuation thereof, appointment fee, each insurer 106 or unaffiliated agent making an appointment.....\$60.00 107 Health insurance agents. (8) 108 Agent's original appointment and biennial renewal or (a) 109 continuation thereof, each insurer or unaffiliated agent making 110 an appointment: Appointment fee.....\$42.00 111 112 113 114 Total.....\$60.00 115 (b) Nonresident agent's original appointment and biennial 116 renewal or continuation thereof, appointment fee, each insurer 117 or unaffiliated agent making an appointment..... \$60.00 118 Section 6. Subsection (11) is amended, and subsection (18) 119 of section 626.015, Florida Statutes, is renumbered as 120 subsection (19), and a new subsection (18) is added to that 121 section to read: 736039 - h0565-strike.docx Published On: 2/9/2014 5:10:05 PM

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626.015 Definitions.-As used in this part:

123 (11) "Limited customer representative" means a customer 124 representative appointed by a general lines agent or agency to 125 assist that agent or agency in transacting only the business of 126 private passenger motor vehicle insurance from the office of 127 that agent or agency. A limited customer representative is 128 subject to the Florida Insurance Code in the same manner as a 129 customer representative, unless otherwise specified. Effective 130 October 1, 2014, no new limited customer representative licenses 131 may be issued.

"Unaffiliated insurance agent" means a licensed 132 (18) 133 insurance agent, except a limited lines agent, who is self-134 appointed and who practices as an independent consultant in the 135 business of analyzing or abstracting insurance policies, 136 providing insurance advice or counseling, or making specific 137 recommendations or comparisons of insurance products for a fee 138 established in advance by written contract signed by the 139 parties. An unaffiliated insurance agent may not be affiliated with an insurer, insurer-appointed insurance agent, or insurance 140 141 agency contracted with or employing insurer-appointed insurance 142 agents. Section 7. Effective January 1, 2015, subsections (2) and 143

(3) are amended, and subsection (4) is added to section626.0428, Florida Statutes, to read:

146 626.0428 Agency personnel powers, duties, and 147 limitations.-

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148 (2) An employee, or an authorized representative located
149 <u>at a designated branch</u> of an agent or agency may not bind
150 insurance coverage unless licensed and appointed as an agent or
151 customer representative.

152 (3) An employee, or an authorized representative located 153 at a designated branch of an agent or agency may not initiate 154 contact with any person for the purpose of soliciting insurance 155 unless licensed and appointed as an agent or customer 156 representative. As to title insurance, an employee of an agent 157 or agency may not initiate contact with any individual proposed 158 insured for the purpose of soliciting title insurance unless 159 licensed as a title insurance agent or exempt from such 160 licensure pursuant to s. 626.8417(4).

161 <u>(4) (a) Each place of business established by an agent or</u> 162 <u>agency, firm, corporation, or association must be in the active</u> 163 <u>full-time charge of a licensed and appointed agent holding the</u> 164 <u>required agent licenses to transact the lines of insurance being</u> 165 <u>handled at the location.</u>

166 (b) Notwithstanding paragraph (a), the licensed agent in 167 charge of an insurance agency may also be the agent in charge of 168 additional branch office locations of the agency if insurance 169 activities requiring licensure as an insurance agent do not 170 occur at any location when an agent is not physically present 171 and unlicensed employees at the location do not engage in insurance activities requiring licensure as an insurance agent 172 173 or customer representative.

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174	(c) An insurance agency and each branch place of business	
175	of an insurance agency shall designate an agent in charge and	
176	file the name and license number of the agent in charge and the	
177	physical address of the insurance agency location with the	
178	department at the department's designated website. The	
179	designation of the agent in charge may be changed at the option	
180	of the agency. A change of the designated agent in charge is	
181	effective upon notice to the department. Notice to the	
182	department must be provided within 30 days after such change.	
183	(d) For purposes of this subsection, an "agent in charge"	
184	is the licensed and appointed agent who is responsible for the	
185	supervision of all individuals within an insurance agency	
186	location, regardless of whether the agent in charge handles a	
187	specific transaction or deals with the general public in the	
188	solicitation or negotiation of insurance contracts or the	
189	collection or accounting of money.	
190	(e) An agent in charge of an insurance agency is	
191	accountable for the wrongful acts, misconduct, or violations of	
192	this code committed by the licensee or agent or by any person	
193	under his or her supervision while acting on behalf of the	
194	agency. However, an agent in charge is not criminally liable for	
195	any act unless the agent in charge personally committed the act	
196	or knew or should have known of the act and of the facts	
197	constituting a violation of this chapter.	
198	(f) An insurance agency location may not conduct the	
199	business of insurance unless an agent in charge is designated	
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200	by, and providing services to, the agency at all times. If the
201	agent in charge designated with the department ends their
202	affiliation with the agency for any reason and the agency fails
203	to designate another agent in charge within 30 days as provided
204	in paragraph (c) and such failure continues for 90 days, the
205	agency license shall automatically expire on the 91st day from
206	the date the designated agent in charge ended their affiliation
207	with the agency.
208	Section 8. Effective January 1, 2015, subsection (7) of
209	section 626.112, Florida Statutes, is amended to read:
210	626.112 License and appointment required; agents, customer
211	representatives, adjusters, insurance agencies, service
212	representatives, managing general agents
213	(7)(a) <u>An</u> Effective October 1, 2006, no individual, firm,
214	partnership, corporation, association, or any other entity shall
215	not act in its own name or under a trade name, directly or
216	indirectly, as an insurance agency $_{ au}$ unless it complies with s.
217	626.172 with respect to possessing an insurance agency license
218	for each place of business at which it engages in <u>an</u> any
219	activity that which may be performed only by a licensed
220	insurance agent. However, an insurance agency that is owned and
221	operated by a single licensed agent conducting business in his
222	or her individual name and not employing or otherwise using the
223	services of or appointing other licensees is exempt from the
224	agency licensing requirements of this subsection.
225	(b) A branch place of business that is established by a

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226 licensed agency is considered a branch agency and is not required to be licensed so long as it transacts business under 227 228 the same name and federal tax identification number as the 229 licensed agency, has designated a licensed agent in charge of 230 the branch location as required by s. 626.0428, and has 231 submitted the address and telephone number of the branch 232 location to the department for inclusion in the licensing record 233 of the licensed agency within 30 days after insurance 234 transactions begin at the branch location Each agency engaged in 235 business in this state before January 1, 2003, which is wholly 236 owned by insurance agents currently licensed and appointed under this chapter, each incorporated agency whose voting shares are 237 238 traded on a securities exchange, each agency designated and subject to supervision and inspection as a branch office under 239 240 the rules of the National Association of Securities Dealers, and 241 each agency whose primary function is offering insurance as a 242 service or member benefit to members of a nonprofit corporation may file an application for registration in licu of licensure in 243 accordance with s. 626.172(3). Each agency engaged in business 244 245 before October 1, 2006, shall file an application for licensure or registration on or before October 1, 2006. 246

(c)1. If an agency is required to be licensed but fails to file an application for licensure in accordance with this section, the department shall impose on the agency an administrative penalty in an amount of up to \$10,000.

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2. If an agency is eligible for registration but fails to

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252 file an application for registration or an application for 253 licensure in accordance with this section, the department shall 254 impose on the agency an administrative penalty in an amount of 255 up to \$5,000.

256 <u>(d) (b)</u> Effective October 1, 2015, the department must 257 <u>automatically convert the registration of an approved</u> a 258 registered insurance agency <u>to</u> shall, as a condition precedent 259 to continuing business, obtain an insurance agency license <u>if</u> 260 the department finds that, with respect to any majority owner, 261 partner, manager, director, officer, or other person who manages 262 or controls the agency, any person has:

263 1. Been found guilty of, or has pleaded guilty or nolo 264 contendere to, a felony in this state or any other state 265 relating to the business of insurance or to an insurance agency, 266 without regard to whether a judgment of conviction has been 267 entered by the court having jurisdiction of the cases.

268 2. Employed any individual in a managerial capacity or in 269 a capacity dealing with the public who is under an order of 270 revocation or suspension issued by the department. An insurance 271 agency may request, on forms prescribed by the department, verification of any person's license status. If a request is 272 273 mailed within 5 working days after an employee is hired, and the 274 employee's license is currently suspended or revoked, the agency 275 shall not be required to obtain a license, if the unlicensed person's employment is immediately terminated. 276

277

3. Operated the agency or permitted the agency to be

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278 operated in violation of s. 626.747.

With such frequency as to have made the operation of
 the agency hazardous to the insurance-buying public or other
 persons:

a. Solicited or handled controlled business. This
subparagraph shall not prohibit the licensing of any lending or
financing institution or creditor, with respect to insurance
only, under credit life or disability insurance policies of
borrowers from the institutions, which policies are subject to
part IX of chapter 627.

288 b. Misappropriated, converted, or unlawfully withheld
 289 moneys belonging to insurers, insureds, beneficiaries, or others
 290 and received in the conduct of business under the license.

291 c. Unlawfully rebated, attempted to unlawfully rebate, or
 292 unlawfully divided or offered to divide commissions with
 293 another.

294 d. Misrepresented any insurance policy or annuity
 295 contract, or used deception with regard to any policy or
 296 contract, done either in person or by any form of dissemination
 297 of information or advertising.

298 e. Violated any provision of this code or any other law
299 applicable to the business of insurance in the course of dealing
300 under the license.

301 f. Violated any lawful order or rule of the department.
302 g. Failed or refused, upon demand, to pay over to any
303 insurer he or she represents or has represented any money coming

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304 into his or her hands belonging to the insurer. 305 h. Violated the provision against twisting as defined in 306 s. 626.9541(1)(1). 307 i. In the conduct of business, engaged in unfair methods 308 of competition or in unfair or deceptive acts or practices, as 309 prohibited under part IX of this chapter. 310 j. Willfully overinsured any property insurance risk. 311 k. Engaged in fraudulent or dishonest practices in the 312 conduct of business arising out of activities related to 313 insurance or the insurance agency. 1. Demonstrated lack of fitness or trustworthiness to 314 engage in the business of insurance arising out of activities 315 related to insurance or the insurance agency. 316 317 m. Authorized or knowingly allowed individuals to transact 318 insurance who were not then licensed as required by this code. 319 5. Knowingly employed any person who within the preceding 320 3 years has had his or her relationship with an agency 321 terminated in accordance with paragraph (d). 322 6. Willfully circumvented the requirements or prohibitions 323 of this code. 324 Section 9. Subsections (2), (3), and (4) of section 325 626.172, Florida Statutes, are amended to read: 326 626.172 Application for insurance agency license.-327 (2) An application for an insurance agency license must shall be signed by an individual required to be listed in 32.8 329 paragraph (a) the owner or owners of the agency. If the agency 736039 - h0565-strike.docx Published On: 2/9/2014 5:10:05 PM

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330	is incorporated, the application shall be signed by the
331	president and secretary of the corporation . An insurance agency
332	may permit a third party to complete, submit, and sign an
333	application on the insurance agency's behalf, but the insurance
334	agency is responsible for ensuring that the information on the
335	application is true and correct and is accountable for any
336	misstatements or misrepresentations. The application for an
337	insurance agency license <u>must</u> shall include:
338	(a) The name of each majority owner, partner, officer, and
339	director, president, senior vice president, secretary,
340	treasurer, limited liability company member who directs or
341	participates in the management or control of the insurance
342	agency, whether through ownership of voting securities, by
343	contract, by ownership of any agency bank account, or otherwise.
344	(b) The residence address of each person required to be
345	listed in the application under paragraph (a).
346	(c) The name, principal business street address, and valid
347	e-mail address of the insurance agency and the name, address,
348	and e-mail address of the agency's registered agent or person or
349	company authorized to accept service on behalf of the agency its
350	principal business address.
351	(d) The physical address location of each <u>branch</u> agency <u>,</u>
352	including its name, e-mail address, and telephone number, and
353	the date that the branch location began transacting insurance
354	office and the name under which each agency office conducts or
355	will conduct business.
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356 The name of each agent to be in full-time charge of an (e) 357 agency office and specification of which office, including 358 branch locations. 359 (f) The fingerprints of each of the following: 360 1. A sole proprietor; 361 2. Each individual required to be listed in paragraph (a) 362 partner; 363 3. Each owner of an unincorporated agency; 364 Each individual owner who directs or participates in 4. 365 the management or control of an incorporated agency whose shares 366 are not traded on a securities exchange; 367 5. The president, senior vice presidents, treasurer, 368 secretary, and directors of the agency; and 369 6. Any other person who directs or participates in the 370 management or control of the agency, whether through the 371 ownership of voting securities, by contract, or otherwise. 372 373 Fingerprints must be taken by a law enforcement agency or other 374 entity approved by the department and must be accompanied by the 375 fingerprint processing fee specified in s. 624.501. Fingerprints 376 must shall be processed in accordance with s. 624.34. However, 377 fingerprints need not be filed for an any individual who is 378 currently licensed and appointed under this chapter. This 379 paragraph does not apply to corporations whose voting shares are 380 traded on a securities exchange. 381 (q) Such additional information as the department requires

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382 by rule to ascertain the trustworthiness and competence of 383 persons required to be listed on the application and to 384 ascertain that such persons meet the requirements of this code. 385 However, the department may not require that credit or character 386 reports be submitted for persons required to be listed on the 387 application.

388 <u>(3) (h) Beginning October 1, 2005,</u> The department <u>must</u> 389 shall accept the uniform application for nonresident agency 390 licensure. The department may adopt by rule revised versions of 391 the uniform application.

392 (3) The department shall issue a registration as an 393 insurance agency to any agency that files a written application 394 with the department and qualifies for registration. The 395 application for registration shall require the agency to provide 396 the same information required for an agency licensed under 397 subsection (2), the agent identification number for each owner 398 who is a licensed agent, proof that the agency qualifies for 399 registration as provided in s. 626.112(7), and any other 400 additional information that the department determines is 401 necessary in order to demonstrate that the agency qualifies for registration. The application must be signed by the owner or 402 403 owners of the agency. If the agency is incorporated, the 404 application must be signed by the president and the secretary of 405 the corporation. An agent who owns the agency need not file 406 fingerprints with the department if the agent obtained a license 407 under this chapter and the license is currently valid.

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408	(a) If an application for registration is denied, the
409	agency must file an application for licensure no later than 30
410	days after the date of the denial of registration.
411	(b) A registered insurance agency must file an application
412	for licensure no later than 30 days after the date that any
413	person who is not a licensed and appointed agent in this state
414	acquires any ownership interest in the agency. If an agency
415	fails to file an application for licensure in compliance with
416	this paragraph, the department shall impose an administrative
417	penalty in an amount of up to \$5,000 on the agency.
418	(c) Sections 626.6115 and 626.6215 do not apply to
419	agencies registered under this subsection.
420	(4) The department <u>must</u> shall issue a license or
421	registration to each agency upon approval of the application,
422	and each agency location must $rac{ ext{shall}}{ ext{shall}}$ display the license $rac{ ext{or}}{ ext{or}}$
423	registration prominently in a manner that makes it clearly
424	visible to any customer or potential customer who enters the
425	agency location.
426	Section 10. Subsection (6) of section 626.311, Florida
427	Statutes, is renumbered as subsection (7), and a new subsection
428	(6) is added to that section to read:
429	626.311 Scope of license
430	(6) An agent who appoints his or her license as an
431	unaffiliated insurance agent may not hold an appointment from an
432	insurer for any license he or she holds; transact, solicit, or
433	service an insurance contract on behalf of an insurer; interfere
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with commissions received or to be received by an insurerappointed insurance agent or an insurance agency contracted with or employing insurer-appointed insurance agents; or receive compensation or any other thing of value from an insurer, an insurer-appointed insurance agent, or an insurance agency contracted with or employing insurer-appointed insurance agents for any transaction or referral occurring after the date of appointment as an unaffiliated insurance agent. An unaffiliated insurance agent may continue to receive commissions on sales that occurred before the date of appointment as an unaffiliated insurance agent if the receipt of such commissions is disclosed when making recommendations or evaluating products for a client that involve products of the entity from which the commissions are received.

448 Section 11. Paragraph (d) of subsection (1) of section 449 626.321, Florida Statutes, is amended to read:

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626.321 Limited licenses.-

(1) The department shall issue to a qualified applicant a
license as agent authorized to transact a limited class of
business in any of the following categories of limited lines
insurance:

455

(d) Motor vehicle rental insurance.-

1. License covering only insurance of the risks set forth in this paragraph when offered, sold, or solicited with and incidental to the rental or lease of a motor vehicle and which applies only to the motor vehicle that is the subject of the

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460 lease or rental agreement and the occupants of the motor 461 vehicle:

a. Excess motor vehicle liability insurance providing
coverage in excess of the standard liability limits provided by
the lessor in the lessor's lease to a person renting or leasing
a motor vehicle from the licensee's employer for liability
arising in connection with the negligent operation of the leased
or rented motor vehicle.

468 b. Insurance covering the liability of the lessee to the469 lessor for damage to the leased or rented motor vehicle.

c. Insurance covering the loss of or damage to baggage,
personal effects, or travel documents of a person renting or
leasing a motor vehicle.

d. Insurance covering accidental personal injury or death
of the lessee and any passenger who is riding or driving with
the covered lessee in the leased or rented motor vehicle.

476 2. Insurance under a motor vehicle rental insurance 477 license may be issued only if the lease or rental agreement is 478 for no more than 60 days, the lessee is not provided coverage 479 for more than 60 consecutive days per lease period, and the 480 lessee is given written notice that his or her personal 481 insurance policy providing coverage on an owned motor vehicle 482 may provide coverage of such risks and that the purchase of the 483 insurance is not required in connection with the lease or rental 484 of a motor vehicle. If the lease is extended beyond 60 days, the 485 coverage may be extended one time only for a period not to

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486 exceed an additional 60 days. Insurance may be provided to the 487 lessee as an additional insured on a policy issued to the 488 licensee's employer.

3. The license may be issued only to the full-time salaried employee of a licensed general lines agent or to a business entity that offers motor vehicles for rent or lease if insurance sales activities authorized by the license are in connection with and incidental to the rental or lease of a motor vehicle.

a. A license issued to a business entity that offers motor
vehicles for rent or lease encompasses each office, branch
office, employee, an authorized representative located at a
designated branch, or place of business making use of the
entity's business name in order to offer, solicit, and sell
insurance pursuant to this paragraph.

501 The application for licensure must list the name, b. 502 address, and phone number for each office, branch office, or 503 place of business that is to be covered by the license. The 504 licensee shall notify the department of the name, address, and 505 phone number of any new location that is to be covered by the 506 license before the new office, branch office, or place of 507 business engages in the sale of insurance pursuant to this 508 paragraph. The licensee must notify the department within 30 509 days after closing or terminating an office, branch office, or 510 place of business. Upon receipt of the notice, the department 511 shall delete the office, branch office, or place of business

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512 from the license.

513 c. A licensed and appointed entity is directly responsible 514 and accountable for all acts of the licensee's employees.

515 Section 12. Effective January 1, 2015, section 626.382, 516 Florida Statutes, is amended to read:

517 626.382 Continuation, expiration of license; insurance 318 agencies.—The license of <u>an</u> any insurance agency shall be issued 319 for a period of 3 years and shall continue in force until 320 canceled, suspended, <u>or</u> revoked, or <u>until it is</u> otherwise 321 terminated <u>or becomes expired by operation of law</u>. A license may 322 be renewed by submitting a renewal request to the department on 323 a form adopted by department rule.

524 Section 13. Section 626.601, Florida Statutes, is amended 525 to read:

526

626.601 Improper conduct; inquiry; fingerprinting.-

527 The department or office may, upon its own motion or (1)528 upon a written complaint signed by any interested person and 529 filed with the department or office, inquire into any alleged improper conduct of any licensed, approved, or certified 530 531 licensee, insurance agency, agent, adjuster, service 532 representative, managing general agent, customer representative, 533 title insurance agent, title insurance agency, mediator, neutral 534 evaluator, navigator, continuing education course provider, 535 instructor, school official, or monitor group under this code. 536 The department or office may thereafter initiate an 537 investigation of any such individual or entity licensee if it

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has reasonable cause to believe that the <u>individual or entity</u> licensee has violated any provision of the insurance code. During the course of its investigation, the department or office shall contact the <u>individual or entity</u> licensee being investigated unless it determines that contacting such <u>individual or entity</u> person could jeopardize the successful completion of the investigation or cause injury to the public.

(2) In the investigation by the department or office of
the alleged misconduct, the <u>individual or entity</u> licensee shall,
whenever so required by the department or office, cause <u>the</u>
<u>individual's or entity's</u> his or her books and records to be open
for inspection for the purpose of such <u>investigation</u> inquiries.

(3) The Complaints against any <u>individual or entity</u>
551 licensee may be informally alleged and <u>are not required to</u>
552 <u>include</u> need not be in any such language as is necessary to
553 charge a crime on an indictment or information.

(4) The expense for any hearings or investigations
 <u>conducted</u> under this law, as well as the fees and mileage of
 witnesses, may be paid out of the appropriate fund.

(5) If the department or office, after investigation, has reason to believe that <u>an individual</u> a licensee may have been found guilty of or pleaded guilty or nolo contendere to a felony or a crime related to the business of insurance in this or any other state or jurisdiction, the department or office may require the <u>individual</u> licensee to file with the department or office a complete set of his or her fingerprints, which shall be

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accompanied by the fingerprint processing fee set forth in s.
624.501. The fingerprints shall be taken by an authorized law
666 enforcement agency or other department-approved entity.

567 The complaint and any information obtained pursuant to (6) 568 the investigation by the department or office are confidential 569 and are exempt from the provisions of s. 119.07_{τ} unless the 570 department or office files a formal administrative complaint, 571 emergency order, or consent order against the individual or 572 entity licensee. Nothing in This subsection does not shall be 573 construed to prevent the department or office from disclosing 574 the complaint or such information as it deems necessary to 575 conduct the investigation, to update the complainant as to the 576 status and outcome of the complaint, or to share such 577 information with any law enforcement agency or other regulatory 578 body.

579 Section 14. <u>Effective January 1, 2015, section 626.747,</u> 580 Florida Statutes, is repealed.

581Section 15. Effective January 1, 2015, subsection (1) of582section 626.8411, Florida Statutes, is amended to read:

583626.8411 Application of Florida Insurance Code provisions584to title insurance agents or agencies.-

(1) The following provisions of part II applicable to general lines agents or agencies also apply to title insurance agents or agencies:

588 (a) Section 626.734, relating to liability of certain589 agents.

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590 (b) Section <u>626.0428(4)(a) and (b)</u> 626.747, relating to 591 branch agencies.

592 (c) Section 626.749, relating to place of business in593 residence.

(d) Section 626.753, relating to sharing of commissions.

595 (e) Section 626.754, relating to rights of agent following596 termination of appointment.

597Section 16. Paragraph (c) of subsection (2) and subsection598(3) of section 626.8805, Florida Statutes, are amended to read:

599 626.8805 Certificate of authority to act as 600 administrator.-

601 (2) The administrator shall file with the office an 602 application for a certificate of authority upon a form to be 603 adopted by the commission and furnished by the office, which 604 application shall include or have attached the following 605 information and documents:

The names, addresses, official positions, and 606 (C) 607 professional qualifications of the individuals employed or 608 retained by the administrator and who are responsible for the 609 conduct of the affairs of the administrator, including all 610 members of the board of directors, board of trustees, executive committee, or other governing board or committee, and the 611 612 principal officers in the case of a corporation $\operatorname{or}_{\overline{r}}$ the partners 613 or members in the case of a partnership or association, and any 614 other person who exercises control or influence over the affairs of the administrator. 615

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(3) The applicant shall make available for inspection by
the office copies of all contracts <u>relating to services provided</u>
by the administrator to with insurers or other persons <u>using</u>
utilizing the services of the administrator.

620 Section 17. Subsections (1) and (3) of section 626.8817, 621 Florida Statutes, are amended to read:

622 626.8817 Responsibilities of insurance company with 623 respect to administration of coverage insured.-

624 If an insurer uses the services of an administrator, (1)625 the insurer is responsible for determining the benefits, premium 626 rates, underwriting criteria, and claims payment procedures 627 applicable to the coverage and for securing reinsurance, if any. 628 The rules pertaining to these matters shall be provided, in 629 writing, by the insurer or its designee to the administrator. 630 The responsibilities of the administrator as to any of these 631 matters shall be set forth in a the written agreement binding 632 upon between the administrator and the insurer.

(3) In cases in which an administrator administers
benefits for more than 100 certificateholders on behalf of an
insurer, the insurer shall, at least semiannually, conduct a
review of the operations of the administrator. At least one such
review must be an onsite audit of the operations of the
administrator. <u>The insurer may contract with a qualified third</u>
party to conduct such review.

640 Section 18. Subsections (1) and (4) of section 626.882, 641 Florida Statutes, is amended to read:

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642 626.882 Agreement between administrator and insurer;
643 required provisions; maintenance of records.-

644 (1) <u>A No person may not act as an administrator without a</u>
645 written agreement, as required under s. 626.8817, that specifies
646 <u>the rights, duties, and obligations of the</u> between such person
647 as administrator and an insurer.

(4) If a policy is issued to a trustee or trustees, a copy
of the trust agreement and any amendments to that agreement
shall be furnished to the insurer <u>or its designee</u> by the
administrator and shall be retained as part of the official
records of both the administrator and the insurer for the
duration of the policy and for 5 years thereafter.

654Section 19.Subsections (3), (4), and (5) of section655626.883, Florida Statutes, are amended to read:

656 626.883 Administrator as intermediary; collections held in
657 fiduciary capacity; establishment of account; disbursement;
658 payments on behalf of insurer.-

659 If charges or premiums deposited in a fiduciary (3) 660 account have been collected on behalf of or for more than one 661 insurer, the administrator shall keep records clearly recording 662 the deposits in and withdrawals from such account on behalf of 663 or for each insurer. The administrator shall, upon request of an 664 insurer or its designee, furnish such insurer or designee with 665 copies of records pertaining to deposits and withdrawals on behalf of or for such insurer. 666

667

(4) The administrator may not pay any claim by withdrawals

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668 from a fiduciary account. Withdrawals from such account shall be made as provided in the written agreement required under ss. 669 670 626.8817 and 626.882 between the administrator and the insurer 671 for any of the following: 672 Remittance to an insurer entitled to such remittance. (a) 673 Deposit in an account maintained in the name of such (b) 674 insurer. Transfer to and deposit in a claims-paying account, 675 (C) 676 with claims to be paid as provided by such insurer. 677 (d) Payment to a group policyholder for remittance to the insurer entitled to such remittance. 678 679 Payment to the administrator of the commission, fees, (e) 680 or charges of the administrator. 681 (f) Remittance of return premium to the person or persons 682 entitled to such return premium. 683 All claims paid by the administrator from funds (5)684 collected on behalf of the insurer shall be paid only on drafts of, and as authorized by, such insurer or its designee. 685 Section 20. Subsection (3) of section 626.884, Florida 686 687 Statutes, is amended to read: 688 626.884 Maintenance of records by administrator; access; 689 confidentiality.-690 The insurer shall retain the right of continuing (3) 691 access to books and records maintained by the administrator 692 sufficient to permit the insurer to fulfill all of its 693 contractual obligations to insured persons, subject to any 736039 - h0565-strike.docx Published On: 2/9/2014 5:10:05 PM Page 27 of 80

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694 restrictions in the written agreement <u>pertaining to</u> between the 695 insurer and the administrator on the proprietary rights of the 696 parties in such books and records.

697 Section 21. Subsections (1) and (2) of section 626.89,698 Florida Statutes, are amended to read:

699 626.89 Annual financial statement and filing fee; notice700 of change of ownership.-

701 (1)Each authorized administrator shall file with the 702 office a full and true statement of its financial condition, 703 transactions, and affairs. The statement shall be filed annually 704 on or before April March 1 or within such extension of time 705 therefor as the office for good cause may have granted and shall 706 be for the preceding calendar year or for the preceding fiscal 707 year if the administrator's accounting is on a fiscal-year 708 basis. The statement shall be in such form and contain such 709 matters as the commission prescribes and shall be verified by at 710 least two officers of such administrator. An administrator whose 711 sole stockholder is an association representing health care 712 providers which is not an affiliate of an insurer, an 713 administrator of a pooled governmental self-insurance program, 714 or an administrator that is a university may submit the preceding fiscal year's statement within 2 months after its 715 716 fiscal year end.

717 (2) Each authorized administrator shall also file an
718 audited financial statement performed by an independent
719 certified public accountant. The audited financial statement

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shall be filed with the office on or before July June 1 for the 720 721 preceding calendar or fiscal year ending December 31. An 722 administrator whose sole stockholder is an association 723 representing health care providers which is not an affiliate of 724 an insurer, an administrator of a pooled governmental self-725 insurance program, or an administrator that is a university may 726 submit the preceding fiscal year's audited financial statement 727 within 5 months after the end of its fiscal year. An audited 728 financial statement prepared on a consolidated basis must 729 include a columnar consolidating or combining worksheet that 730 must be filed with the statement and must comply with the 731 following: 732 (a) Amounts shown on the consolidated audited financial 733 statement must be shown on the worksheet; 734 (b) Amounts for each entity must be stated separately; and 735 Explanations of consolidating and eliminating entries (C) 736 must be included. 737 Section 22. Section 626.931, Florida Statutes, is amended 738 to read: 739 626.931 Agent affidavit and Insurer reporting 740 requirements.-741 (1) Each surplus lines agent shall on or before the 45th 742 day following each calendar quarter file with the Florida Surplus Lines Service Office an affidavit, on forms as 743 744 prescribed and furnished by the Florida Surplus Lines Service 745 Office, stating that all surplus lines insurance transacted by 736039 - h0565-strike.docx Published On: 2/9/2014 5:10:05 PM

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746 him or her during such calendar quarter has been submitted to
747 the Florida Surplus Lines Service Office as required.

748 (2) The affidavit of the surplus lines agent shall include
 749 efforts made to place coverages with authorized insurers and the
 750 results thereof.

751 (1)(3) Each foreign insurer accepting premiums shall, on 752 or before the end of the month following each calendar quarter, 753 file with the Florida Surplus Lines Service Office a verified 754 report of all surplus lines insurance transacted by such insurer 755 for insurance risks located in this state during such calendar 756 quarter.

757 (2)(4) Each alien insurer accepting premiums shall, on or 758 before June 30 of each year, file with the Florida Surplus Lines 759 Service Office a verified report of all surplus lines insurance 760 transacted by such insurer for insurance risks located in this 761 state during the preceding calendar year.

762 (3) (5) The department may waive the filing requirements 763 described in subsections (1) (3) and (2) (4).

764 <u>(4) (6)</u> Each insurer's report and supporting information 765 shall be in a computer-readable format as determined by the 766 Florida Surplus Lines Service Office or shall be submitted on 767 forms prescribed by the Florida Surplus Lines Service Office and 768 shall show for each applicable agent:

(a) A listing of all policies, certificates, cover notes,
or other forms of confirmation of insurance coverage or any
substitutions thereof or endorsements thereto and the

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772 identifying number; and

(b) Any additional information required by the departmentor Florida Surplus Lines Service Office.

Section 23. Paragraph (a) of subsection (2) of section626.932, Florida Statutes, is amended to read:

777

626.932 Surplus lines tax.-

778 (2) (a) The surplus lines agent shall make payable to the 779 department the tax related to each calendar quarter's business 780 as reported to the Florida Surplus Lines Service Office $_{\overline{\tau}}$ and 781 remit the tax to the Florida Surplus Lines Service Office on or 782 before the 45th day following each calendar quarter at the same 783 time as provided for the filing of the quarterly affidavit, 784 under s. 626.931. The Florida Surplus Lines Service Office shall 785 forward to the department the taxes and any interest collected 786 pursuant to paragraph (b) τ within 10 days after of receipt.

787 Section 24. Subsection (1) of section 626.935, Florida788 Statutes, is amended to read:

789 626.935 Suspension, revocation, or refusal of surplus
790 lines agent's license.-

(1) The department shall deny an application for, suspend,
revoke, or refuse to renew the appointment of a surplus lines
agent and all other licenses and appointments held by the
licensee under this code, on any of the following grounds:
(a) Removal of the licensee's office from the licensee's
state of residence.

797

(b) Removal of the accounts and records of his or her

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798 surplus lines business from this state or the licensee's state 799 of residence during the period when such accounts and records 800 are required to be maintained under s. 626.930.

801 (c) Closure of the licensee's office for more than 30
802 consecutive days.

803 (d) Failure to make and file his or her affidavit or 804 reports when due as required by s. 626.931.

805 <u>(d) (e)</u> Failure to pay the tax or service fee on surplus 806 lines premiums, as provided in the Surplus Lines Law.

807 <u>(e) (f)</u> Suspension, revocation, or refusal to renew or 808 continue the license or appointment as a general lines agent, 809 service representative, or managing general agent.

810 <u>(f) (g)</u> Lack of qualifications as for an original surplus 811 lines agent's license.

(g)(h) Violation of this Surplus Lines Law.

813 (h) (i) For Any other applicable cause for which the 814 license of a general lines agent could be suspended, revoked, or 815 refused under s. 626.611 or s. 626.621.

816 Section 25. Subsection (1) of section 626.936, Florida 817 Statutes, is amended to read:

818 626.936 Failure to file reports or pay tax or service fee; 819 administrative penalty.-

(1) <u>A</u> Any licensed surplus lines agent who neglects to
file a report or an affidavit in the form and within the time
required or provided for in the Surplus Lines Law may be fined
up to \$50 per day for each day the neglect continues, beginning

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the day after the report or affidavit was due until the date the report or affidavit is received. All sums collected under this section shall be deposited into the Insurance Regulatory Trust Fund.

828 Section 26. Paragraph (b) of subsection (2) of section 829 627.062, Florida Statutes, is amended to read:

830

627.062 Rate standards.-

831

(2) As to all such classes of insurance:

(b) Upon receiving a rate filing, the office shall review
the filing to determine whether if a rate is excessive,
inadequate, or unfairly discriminatory. In making that
determination, the office shall, in accordance with generally
accepted and reasonable actuarial techniques, consider the
following factors:

838 1. Past and prospective loss experience within and without839 this state.

840

2. Past and prospective expenses.

3. The degree of competition among insurers for the riskinsured.

4. Investment income reasonably expected by the insurer, consistent with the insurer's investment practices, from investable premiums anticipated in the filing, plus any other expected income from currently invested assets representing the amount expected on unearned premium reserves and loss reserves. The commission may adopt rules using reasonable techniques of actuarial science and economics to specify the manner in which

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insurers calculate investment income attributable to classes of insurance written in this state and the manner in which investment income is used to calculate insurance rates. Such manner must contemplate allowances for an underwriting profit factor and full consideration of investment income <u>that</u> which produce a reasonable rate of return; however, investment income from invested surplus may not be considered.

857 5. The reasonableness of the judgment reflected in the858 filing.

859 6. Dividends, savings, or unabsorbed premium deposits
860 allowed or returned to Florida policyholders, members, or
861 subscribers.

862

7. The adequacy of loss reserves.

863 8. The cost of reinsurance. The office may not disapprove 864 a rate as excessive solely due to the <u>insurer's</u> insurer having 865 obtained catastrophic reinsurance to cover the insurer's 866 estimated 250-year probable maximum loss or any lower level of 867 loss.

9. Trend factors, including trends in actual losses perinsured unit for the insurer making the filing.

10. Conflagration and catastrophe hazards, if applicable.
11. Projected hurricane losses, if applicable, which must
be estimated using a model or method, or a straight average of
model results or output ranges, independently found to be
acceptable or reliable by the Florida Commission on Hurricane
Loss Projection Methodology, and as further provided in s.

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876 627.0628.

877 12. A reasonable margin for underwriting profit and878 contingencies.

13. The cost of medical services, if applicable.

880 14. Other relevant factors that affect the frequency or881 severity of claims or expenses.

882 Section 27. Paragraph (d) of subsection (3) of section883 627.0628, Florida Statutes, is amended to read:

884 627.0628 Florida Commission on Hurricane Loss Projection
885 Methodology; public records exemption; public meetings
886 exemption.-

887

(3) ADOPTION AND EFFECT OF STANDARDS AND GUIDELINES.-

888 With respect to a rate filing under s. 627.062, an (d) 889 insurer shall employ and may not modify or adjust actuarial 890 methods, principles, standards, models, or output ranges found 891 by the commission to be accurate or reliable in determining 892 hurricane loss factors for use in a rate filing under s. 893 627.062. An insurer shall employ and may not modify or adjust 894 models found by the commission to be accurate or reliable in 895 determining probable maximum loss levels pursuant to paragraph 896 (b) with respect to a rate filing under s. 627.062 made more 897 than 180 60 days after the commission has made such findings. 898 This paragraph does not prohibit an insurer from using a 899 straight average of model results or output ranges or using straight averages for the purposes of a rate filing under s. 900 901 627.062.

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902 Section 28. Subsection (8) of section 627.0651, Florida 903 Statutes, is amended to read:

904 627.0651 Making and use of rates for motor vehicle 905 insurance.-

906 (8) Rates are not unfairly discriminatory if averaged 907 broadly among members of a group; nor are rates unfairly 908 discriminatory even though they are lower than rates for 909 nonmembers of the group. However, such rates are unfairly 910 discriminatory if they are not actuarially measurable and 911 credible and sufficiently related to actual or expected loss and 912 expense experience of the group so as to ensure assure that 913 nonmembers of the group are not unfairly discriminated against. 914 New programs or changes to existing programs that result in at 915 least Use of a single United States Postal Service zip code 916 being used as a rating territory shall be deemed submitted pursuant to paragraph (1)(a) unfairly discriminatory. Any rating 917 918 territory shall incorporate sufficient actual or expected loss and loss adjustment expense experience so as to be actuarially 919 920 measurable and credible and not unfairly discriminatory. 921 Section 29. Subsections (2), (3), and (4) of section 922 627.072, Florida Statutes, are renumbered as subsections (3), 923 (4), and (5), respectively, and a new subsection (2) is added to

- 924 that section to read:
- 925
- 926
- 927

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627.072 Making and use of rates.-

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(2) A retrospective rating plan may contain a provision

that allows for negotiation of a premium between the employer
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928 and the insurer for employers having exposure in more than one 929 state and an estimated annual standard premium in this state of 930 \$175,000 and an estimated annual countrywide standard premium of 931 \$1 million or more for workers' compensation. 932 Section 30. Subsection (2) of section 627.281, Florida 933 Statutes, is amended to read: 627.281 Appeal from rating organization; workers' 934 935 compensation and employer's liability insurance filings.-936 If such appeal is based upon the failure of the rating (2) 937 organization to make a filing on behalf of such member or 938 subscriber which is based on a system of expense provisions 939 which differs, in accordance with the right granted in s. 940 627.072(3) 627.072(2), from the system of expense provisions 941 included in a filing made by the rating organization, the office 942 shall, if it grants the appeal, order the rating organization to 943 make the requested filing for use by the appellant. In deciding such appeal, the office shall apply the applicable standards set 944 forth in ss. 627.062 and 627.072. 945 Section 31. Paragraph (h) of subsection (5) of section 946 947 627.311, Florida Statutes, is amended to read: 948 627.311 Joint underwriters and joint reinsurers; public records and public meetings exemptions.-949 950 (5) 951 (h) Any premium or assessments collected by the plan in 952 excess of the amount necessary to fund projected ultimate 953 incurred losses and expenses of the plan and not paid to 736039 - h0565-strike.docx Published On: 2/9/2014 5:10:05 PM Page 37 of 80

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954 insureds of the plan in conjunction with loss prevention or 955 dividend programs shall be retained by the plan for future use. 956 Any state funds received by the plan in excess of the amount 957 necessary to fund deficits in subplan D or any tier shall be 958 returned to the state. <u>Any dividend that cannot be paid to a</u> 959 <u>former insured of the plan because the former insured cannot be</u> 960 <u>reasonably located shall be retained by the plan for future use.</u>

961 Section 32. Subsection (9) of section 627.3518, Florida 962 Statutes, is amended to read:

963 627.3518 Citizens Property Insurance Corporation 964 policyholder eligibility clearinghouse program.—The purpose of 965 this section is to provide a framework for the corporation to 966 implement a clearinghouse program by January 1, 2014.

967 (9) The 45-day notice of nonrenewal requirement set forth 968 in s. <u>627.4133(2)(b)4.</u> 627.4133(2)(b)4.b. applies when a policy 969 is nonrenewed by the corporation because the risk has received 970 an offer of coverage pursuant to this section which renders the 971 risk ineligible for coverage by the corporation.

972 Section 33. Section 627.3519, Florida Statutes, is amended 973 to read:

627.3519 Annual report of aggregate net probable maximum
losses, financing options, and potential assessments.—No later
than February 1 of each year, the <u>Florida Hurricane Catastrophe</u>
<u>Fund and Citizens Property Insurance Corporation</u> Financial
<u>Services Commission</u> shall provide to the Legislature <u>and the</u>
<u>Financial Services Commission</u> a report of <u>their respective</u> the

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980 aggregate net probable maximum losses, financing options, and 981 potential assessments of the Florida Hurricane Catastrophe Fund 982 and Citizens Property Insurance Corporation. The report of the 983 fund and the corporation must include their the respective 50-984 year, 100-year, and 250-year probable maximum losses of the fund 985 and the corporation; analysis of all reasonable financing 986 strategies for each such probable maximum loss, including the 987 amount and term of debt instruments; specification of the 988 percentage assessments that would be needed to support each of 989 the financing strategies; and calculations of the aggregate 990 assessment burden on Florida property and casualty policyholders 991 for each of the probable maximum losses. The commission shall 992 require the fund and the corporation to provide the commission 993 with such data and analysis as the commission considers 994 necessary to prepare the report.

995 Section 34. Section 627.409, Florida Statutes, is amended 996 to read:

997

627.409 Representations in applications; warranties.-

998 (1)Any statement or description made by or on behalf of 999 an insured or annuitant in an application for an insurance 1000 policy or annuity contract, or in negotiations for a policy or contract, is a representation and is not a warranty. Except as 1001 provided in subsection (3), a A misrepresentation, omission, 1002 1003 concealment of fact, or incorrect statement may prevent recovery 1004 under the contract or policy only if any of the following apply: The misrepresentation, omission, concealment, or 1005 (a)

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1006 statement is fraudulent or is material either to the acceptance
1007 of the risk or to the hazard assumed by the insurer.

(b) If the true facts had been known to the insurer pursuant to a policy requirement or other requirement, the insurer in good faith would not have issued the policy or contract, would not have issued it at the same premium rate, would not have issued a policy or contract in as large an amount, or would not have provided coverage with respect to the hazard resulting in the loss.

1015 (2) A breach or violation by the insured of <u>a</u> any
1016 warranty, condition, or provision of <u>a</u> any wet marine or
1017 transportation insurance policy, contract of insurance,
1018 endorsement, or application therefor does not void the policy or
1019 contract, or constitute a defense to a loss thereon, unless such
1020 breach or violation increased the hazard by any means within the
1021 control of the insured.

1022 (3) For residential property insurance, if a policy or 1023 contract has been in effect for more than 90 days, a claim filed 1024 by the insured cannot be denied based on credit information 1025 available in public records.

1026Section 35. Paragraph (b) of subsection (2) of section1027627.4133, Florida Statutes, is amended to read:

1028 627.4133 Notice of cancellation, nonrenewal, or renewal 1029 premium.-

1030 (2) With respect to any personal lines or commercial 1031 residential property insurance policy, including, but not

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1032 limited to, any homeowner's, mobile home owner's, farmowner's, 1033 condominium association, condominium unit owner's, apartment 1034 building, or other policy covering a residential structure or 1035 its contents:

1036 The insurer shall give the first-named insured written (b) 1037 notice of nonrenewal, cancellation, or termination at least 120 1038 100 days before the effective date of the nonrenewal, 1039 cancellation, or termination. However, the insurer shall give at 1040 least 100 days' written notice, or written notice by June 1, 1041 whichever is earlier, for any nonrenewal, cancellation, or termination that would be effective between June 1 and November 1042 1043 30. The notice must include the reason or reasons for the 1044 nonrenewal, cancellation, or termination, except that:

1045 1. The insurer shall give the first-named insured written 1046 notice of nonrenewal, cancellation, or termination at least 120 1047 days prior to the effective date of the nonrenewal, 1048 cancellation, or termination for a first-named insured whose 1049 residential structure has been insured by that insurer or an 1050 affiliated insurer for at least a 5-year period immediately 1051 prior to the date of the written notice.

1052 <u>1.2.</u> If cancellation is for nonpayment of premium, at 1053 least 10 days' written notice of cancellation accompanied by the 1054 reason therefor must be given. As used in this subparagraph, the 1055 term "nonpayment of premium" means failure of the named insured 1056 to discharge when due her or his obligations <u>for</u> in connection 1057 with the payment of premiums on a policy or any installment of

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1058 such premium, whether the premium is payable directly to the 1059 insurer or its agent or indirectly under any premium finance 1060 plan or extension of credit, or failure to maintain membership 1061 in an organization if such membership is a condition precedent 1062 to insurance coverage. The term also means the failure of a 1063 financial institution to honor an insurance applicant's check 1064 after delivery to a licensed agent for payment of a premium, 1065 even if the agent has previously delivered or transferred the premium to the insurer. If a dishonored check represents the 1066 1067 initial premium payment, the contract and all contractual 1068 obligations are void ab initio unless the nonpayment is cured 1069 within the earlier of 5 days after actual notice by certified 1070 mail is received by the applicant or 15 days after notice is 1071 sent to the applicant by certified mail or registered mail., and 1072 If the contract is void, any premium received by the insurer from a third party must be refunded to that party in full. 1073

1074 2.3. If such cancellation or termination occurs during the first 90 days the insurance is in force and the insurance is 1075 1076 canceled or terminated for reasons other than nonpayment of 1077 premium, at least 20 days' written notice of cancellation or 1078 termination accompanied by the reason therefor must be given unless there has been a material misstatement or 1079 misrepresentation or failure to comply with the underwriting 1080 1081 requirements established by the insurer.

10823. After the policy has been in effect for 90 days, the1083policy may not be canceled by the insurer unless there has been

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1084	a material misstatement, a nonpayment of premium, a failure to
1085	
	comply with underwriting requirements established by the insurer
1086	within 90 days after the date of effectuation of coverage, a
1087	substantial change in the risk covered by the policy, or the
1088	cancellation is for all insureds under such policies for a given
1089	class of insureds. This paragraph does not apply to individually
1090	rated risks that have a policy term of less than 90 days.
1091	4. After a policy or contract has been in effect for more
1092	than 90 days, the insurer may not cancel or terminate the policy
1093	or contract based on credit information available in public
1094	records.
1095	4. The requirement for providing written notice by June 1
1096	of any nonrenewal that would be effective between June 1 and
1097	November 30 does not apply to the following situations, but the
1098	insurer remains subject to the requirement to provide such
1099	notice at least 100 days before the effective date of
1100	nonrenewal:
1101	a. A policy that is nonrenewed due to a revision in the
1102	coverage for sinkhole losses and catastrophic ground cover
1103	collapse pursuant to s. 627.706.
1104	5. b. A policy that is nonrenewed by Citizens Property
1105	Insurance Corporation, pursuant to s. 627.351(6), for a policy
1106	that has been assumed by an authorized insurer offering
1107	replacement coverage to the policyholder is exempt from the
1108	notice requirements of paragraph (a) and this paragraph. In such
1109	cases, the corporation must give the named insured written
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1110 notice of nonrenewal at least 45 days before the effective date
1111 of the nonrenewal.

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1113 After the policy has been in effect for 90 days, the policy may not be canceled by the insurer unless there has been a material 1114 1115 misstatement, a nonpayment of premium, a failure to comply with 1116 underwriting requirements established by the insurer within 90 1117 days after the date of effectuation of coverage, or a 1118 substantial change in the risk covered by the policy or if the 1119 cancellation is for all insureds under such policies for a given 1120 class of insureds. This paragraph does not apply to individually 1121 rated risks having a policy term of less than 90 days.

1122 6.5. Notwithstanding any other provision of law, an 1123 insurer may cancel or nonrenew a property insurance policy after 1124 at least 45 days' notice if the office finds that the early 1125 cancellation of some or all of the insurer's policies is necessary to protect the best interests of the public or 1126 policyholders and the office approves the insurer's plan for 1127 early cancellation or nonrenewal of some or all of its policies. 1128 1129 The office may base such finding upon the financial condition of 1130 the insurer, lack of adequate reinsurance coverage for hurricane risk, or other relevant factors. The office may condition its 1131 finding on the consent of the insurer to be placed under 1132 1133 administrative supervision pursuant to s. 624.81 or to the 1134 appointment of a receiver under chapter 631.

1135

7.6. A policy covering both a home and a motor vehicle may

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be nonrenewed for any reason applicable to either the property
or motor vehicle insurance after providing 90 days' notice.
 Section 36. Subsection (1) of section 627.4137, Florida
Statutes, is amended to read:

627.4137 Disclosure of certain information required.-

1141 Each insurer that provides which does or may provide (1)1142 liability insurance coverage to pay all or a portion of a any claim that which might be made shall provide, within 30 days 1143 1144 after of the written request of the claimant, a statement, under 1145 oath, of a corporate officer or the insurer's claims manager, or superintendent, or licensed company adjuster setting forth the 1146 1147 following information with regard to each known policy of 1148 insurance, including excess or umbrella insurance:

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(a) The name of the insurer.

1150

1151

(b) The name of each insured.

(c) The limits of the liability coverage.

(d) A statement of any policy or coverage defense <u>that the</u> which such insurer reasonably believes is available to <u>the</u> such insurer at the time of filing such statement.

1155 1156 (e) A copy of the policy.

In addition, the insured, or her or his insurance agent, upon written request of the claimant or the claimant's attorney, shall disclose the name and coverage of each known insurer to the claimant and shall forward such request for information as required by this subsection to all affected insurers. The

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1162 insurer shall then supply the information required in this 1163 subsection to the claimant within 30 days <u>after</u> of receipt of 1164 such request.

1165 Section 37. Subsection (1) of section 627.421, Florida 1166 Statutes, is amended to read:

1167

627.421 Delivery of policy.-

1168 (1)Subject to the insurer's requirement as to payment of 1169 premium, every policy shall be mailed, delivered, or 1170 electronically transmitted to the insured or to the person 1171 entitled thereto not later than 60 days after the effectuation of coverage. Notwithstanding any other provision of law, an 1172 insurer may allow a policyholder of personal lines insurance to 1173 1174 affirmatively elect delivery of the policy documents, including, but not limited to, policies, endorsements, notices, or 1175 1176 documents, by electronic means in lieu of delivery by mail. 1177 Electronic transmission of a policy for commercial risks, 1178 including, but not limited to, workers' compensation and employers' liability, commercial automobile liability, 1179 commercial automobile physical damage, commercial lines 1180 1181 residential property, commercial nonresidential property, farm 1182 owners' insurance, and the types of commercial lines risks set forth in s. 627.062(3)(d), constitutes shall constitute delivery 1183 to the insured or to the person entitled to delivery, unless the 1184 1185 insured or the person entitled to delivery communicates to the 1186 insurer in writing or electronically that he or she does not 1187 agree to delivery by electronic means. Electronic transmission

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1188 shall include a notice to the insured or to the person entitled 1189 to delivery of a policy of his or her right to receive the 1190 policy via United States mail rather than via electronic 1191 transmission. A paper copy of the policy shall be provided to 1192 the insured or to the person entitled to delivery at his or her 1193 request.

1194 Section 38. Subsection (2) of section 627.43141, Florida 1195 Statutes, is amended to read:

1196

627.43141 Notice of change in policy terms.-

1197 (2) A renewal policy may contain a change in policy terms. If a renewal policy contains does contain such change, the 1198 insurer must give the named insured written notice of the 1199 1200 change, which may must be enclosed along with the written notice 1201 of renewal premium required by ss. 627.4133 and 627.728 or be 1202 sent in a separate notice that complies with the nonrenewal 1203 mailing time requirement for that particular line of business. 1204 The insurer must also provide a sample copy of the notice to the 1205 insured's insurance agent before or at the same time that notice is given to the insured. Such notice shall be entitled "Notice 1206 1207 of Change in Policy Terms."

1208 Section 39. Section 627.4553, Florida Statutes, is created 1209 to read:

1210 <u>627.4553 Recommendations to surrender.-If an insurance</u> 1211 <u>agent recommends the surrender of an annuity or life insurance</u> 1212 <u>policy containing a cash value and does not recommend that the</u> 1213 proceeds from the surrender be used to fund or purchase another

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1214	annuity or life insurance policy, before execution of the
1215	surrender, the insurance agent, or the insurance company if no
1216	agent is involved, shall provide, on a form that satisfies the
1217	requirements of the rule adopted by the department, information
1218	relating to the annuity or policy to be surrendered. Such
1219	information shall include but is not limited to the amount of
1220	any surrender charge, the loss of any minimum interest rate
1221	guarantees, the amount of any tax consequences resulting from
1222	the transaction, the amount of any forfeited death benefit, and
1223	the value of any other investment performance guarantees being
1224	forfeited as a result of the transaction. This section also
1225	applies to a person performing insurance agent activities
1226	pursuant to an exemption from licensure under this part.
1227	Section 40. Paragraph (b) of subsection (4) of section
1228	627.7015, Florida Statutes, is amended to read:
1229	627.7015 Alternative procedure for resolution of disputed
1230	property insurance claims
1231	(4) The department shall adopt by rule a property
1232	insurance mediation program to be administered by the department

1232 insurance mediation program to be administered by the department 1233 or its designee. The department may also adopt special rules 1234 which are applicable in cases of an emergency within the state. 1235 The rules shall be modeled after practices and procedures set 1236 forth in mediation rules of procedure adopted by the Supreme 1237 Court. The rules shall provide for:

(b) Qualifications, denial of application, suspension,
 revocation of approval, and other penalties for of mediators as

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provided in s. 627.745 and in the Florida Rules of Certified and 1240 1241 Court Appointed Mediators, and for such other individuals as are 1242 qualified by education, training, or experience as the 1243 department determines to be appropriate. 1244 Section 41. Section 627.70151, Florida Statutes, is 1245 created to read: 627.70151 Appraisal; conflicts of interest.-An insurer 1246 1247 that offers residential coverage, as defined in s. 627.4025, or 1248 a policyholder that uses an appraisal clause in the property 1249 insurance contract to establish a process of estimating or 1250 evaluating the amount of the loss through the use of an 1251 impartial umpire may challenge the umpire's impartiality and 1252 disqualify the proposed umpire only if: 1253 (1) A familial relationship within the third degree exists 1254 between the umpire and any party or a representative of any 1255 party; (2) 1256 The umpire has previously represented any party or a representative of any party in a professional capacity in the 1257 1258 same or a substantially related matter; 1259 The umpire has represented another person in a (3) 1260 professional capacity on the same or a substantially related 1261 matter, which includes the claim, same property, or an adjacent 1262 property and that other person's interests are materially 1263 adverse to the interests of any party; or The umpire has worked as an employer or employee of 1264 (4) 1265 any party within the preceding 5 years. 736039 - h0565-strike.docx Published On: 2/9/2014 5:10:05 PM

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1266 Section 42. Paragraph (c) of subsection (2) of section 1267 627.706, Florida Statutes, is amended to read:

1268 627.706 Sinkhole insurance; catastrophic ground cover 1269 collapse; definitions.-

(2) As used in ss. 627.706-627.7074, and as used in connection with any policy providing coverage for a catastrophic ground cover collapse or for sinkhole losses, the term:

(c) "Neutral evaluator" means a professional engineer or a
professional geologist who has completed a course of study in
alternative dispute resolution designed or approved by the
department for use in the neutral evaluation process, and who is
determined by the department to be fair and impartial, and who
is not otherwise ineligible for certification as provided in s.
627.7074.

1280 Section 43. Subsections (3), (7), and (18) of section 1281 627.7074, Florida Statutes, are amended to read:

1282 627.7074 Alternative procedure for resolution of disputed 1283 sinkhole insurance claims.—

1284 (3) Following the receipt of the report provided under s. 1285 627.7073 or the denial of a claim for a sinkhole loss, the 1286 insurer shall notify the policyholder of his or her right to participate in the neutral evaluation program under this 1287 section, if there is coverage available under the policy and the 1288 1289 claim was submitted within the timeframe provided in s. 1290 627.706(5). Neutral evaluation supersedes the alternative dispute resolution process under s. 627.7015 but does not 1291

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1292 invalidate the appraisal clause of the insurance policy. The 1293 insurer shall provide to the policyholder the consumer 1294 information pamphlet prepared by the department pursuant to 1295 subsection (1) electronically or by United States mail.

(7) Upon receipt of a request for neutral evaluation, the department shall provide the parties a list of certified neutral evaluators. The department shall allow the parties to submit requests to disqualify evaluators on the list for cause.

(a) The department shall disqualify neutral evaluators forcause based only on any of the following grounds:

A familial relationship exists between the neutral
 evaluator and either party or a representative of either party
 within the third degree.

1305 2. The proposed neutral evaluator has, in a professional 1306 capacity, previously represented either party or a 1307 representative of either party, in the same or a substantially 1308 related matter.

3. The proposed neutral evaluator has, in a professional capacity, represented another person in the same or a substantially related matter and that person's interests are materially adverse to the interests of the parties. The term "substantially related matter" means participation by the neutral evaluator on the same claim, property, or adjacent property.

1316 4. The proposed neutral evaluator has, within the1317 preceding 5 years, worked as an employer or employee of any

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of the date, time, and place of the neutral evaluation 1344 1345 conference. The conference may be held by telephone, if feasible 1346 and desirable. The neutral evaluator shall make reasonable 1347 efforts to hold the conference within 90 days after the receipt 1348 of the request by the department. Failure of the neutral 1349 evaluator to hold the conference within 90 days does not 1350 invalidate either party's right to neutral evaluation or to a 1351 neutral evaluation conference held outside this timeframe.

(18) The department shall adopt rules of procedure for the
neutral evaluation process <u>and adopt rules for certifying</u>,
<u>denying certification of</u>, <u>suspending certification of</u>, <u>and</u>
revoking certification as a neutral evaluator.

Section 44. Subsection (8) of section 627.711, Florida Statutes, is amended to read:

1358627.711Notice of premium discounts for hurricane loss1359mitigation; uniform mitigation verification inspection form.-

1360 (8) At its expense, the insurer may require that a uniform 1361 mitigation verification form provided by a policyholder, a policyholder's agent, or an authorized mitigation inspector or 1362 1363 inspection company be independently verified by an inspector, an 1364 inspection company, or an independent third-party quality assurance provider which possesses a quality assurance program 1365 before accepting the uniform mitigation verification form as 1366 1367 valid. At its option, the insurer may exempt from additional 1368 independent verification any uniform mitigation verification form provided by a policyholder, a policyholder's agent, an 1369

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1370 authorized mitigation inspector or an inspection company that 1371 possesses a quality assurance program which meets standards 1372 established by the insurer. A uniform mitigation verification 1373 form provided by a policyholder, a policyholder's agent, or an 1374 authorized mitigation inspector or inspection company to 1375 Citizens Property Insurance Corporation is not subject to such 1376 additional verification and the property is not subject to 1377 reinspection by the corporation, absent material changes to the structure for the term stated on the form, if the form signed by 1378 1379 a qualified inspector was submitted to, reviewed, and verified 1380 by a quality assurance program approved by the corporation 1381 before submission of the form to the corporation.

1382Section 45. Paragraph (a) of subsection (5) of section1383627.736, Florida Statutes, is amended to read:

1384 627.736 Required personal injury protection benefits;
1385 exclusions; priority; claims.-

1386

(5) CHARGES FOR TREATMENT OF INJURED PERSONS.-

A physician, hospital, clinic, or other person or 1387 (a) institution lawfully rendering treatment to an injured person 1388 1389 for a bodily injury covered by personal injury protection 1390 insurance may charge the insurer and injured party only a reasonable amount pursuant to this section for the services and 1391 1392 supplies rendered, and the insurer providing such coverage may 1393 pay for such charges directly to such person or institution 1394 lawfully rendering such treatment if the insured receiving such 1395 treatment or his or her quardian has countersigned the properly

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1396 completed invoice, bill, or claim form approved by the office 1397 upon which such charges are to be paid for as having actually 1398 been rendered, to the best knowledge of the insured or his or 1399 her guardian. However, such a charge may not exceed the amount 1400 the person or institution customarily charges for like services 1401 or supplies. In determining whether a charge for a particular 1402 service, treatment, or otherwise is reasonable, consideration 1403 may be given to evidence of usual and customary charges and 1404 payments accepted by the provider involved in the dispute, 1405 reimbursement levels in the community and various federal and state medical fee schedules applicable to motor vehicle and 1406 1407 other insurance coverages, and other information relevant to the 1408 reasonableness of the reimbursement for the service, treatment, 1409 or supply.

1410 1. The insurer may limit reimbursement to 80 percent of 1411 the following schedule of maximum charges:

1412a. For emergency transport and treatment by providers1413licensed under chapter 401, 200 percent of Medicare.

b. For emergency services and care provided by a hospital licensed under chapter 395, 75 percent of the hospital's usual and customary charges.

1417 c. For emergency services and care as defined by s. 1418 395.002 provided in a facility licensed under chapter 395 1419 rendered by a physician or dentist, and related hospital 1420 inpatient services rendered by a physician or dentist, the usual 1421 and customary charges in the community.

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d. For hospital inpatient services, other than emergency
services and care, 200 percent of the Medicare Part A
prospective payment applicable to the specific hospital
providing the inpatient services.

e. For hospital outpatient services, other than emergency
services and care, 200 percent of the Medicare Part A Ambulatory
Payment Classification for the specific hospital providing the
outpatient services.

1430 f. For all other medical services, supplies, and care, 200 1431 percent of the allowable amount under:

(I) The participating physicians fee schedule of Medicare
Part B, except as provided in sub-sub-subparagraphs (II) and
(III).

(II) Medicare Part B, in the case of services, supplies, and care provided by ambulatory surgical centers and clinical laboratories.

(III) The Durable Medical Equipment Prosthetics/Orthotics and Supplies fee schedule of Medicare Part B, in the case of durable medical equipment.

However, if such services, supplies, or care is not reimbursable under Medicare Part B, as provided in this sub-subparagraph, the insurer may limit reimbursement to 80 percent of the maximum reimbursable allowance under workers' compensation, as determined under s. 440.13 and rules adopted thereunder which are in effect at the time such services, supplies, or care is

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1448 provided. Services, supplies, or care that is not reimbursable 1449 under Medicare or workers' compensation is not required to be 1450 reimbursed by the insurer.

2. For purposes of subparagraph 1., the applicable fee 1451 1452 schedule or payment limitation under Medicare is the fee 1453 schedule or payment limitation in effect on March 1 of the year 1454 in which the services, supplies, or care is rendered and for the 1455 area in which such services, supplies, or care is rendered, and 1456 the applicable fee schedule or payment limitation applies from 1457 March 1 until the last day of February throughout the remainder of the following that year, notwithstanding any subsequent 1458 1459 change made to the fee schedule or payment limitation, except 1460 that it may not be less than the allowable amount under the 1461 applicable schedule of Medicare Part B for 2007 for medical 1462 services, supplies, and care subject to Medicare Part B.

1463 Subparagraph 1. does not allow the insurer to apply any 3. 1464 limitation on the number of treatments or other utilization 1465 limits that apply under Medicare or workers' compensation. An 1466 insurer that applies the allowable payment limitations of 1467 subparagraph 1. must reimburse a provider who lawfully provided 1468 care or treatment under the scope of his or her license, regardless of whether such provider is entitled to reimbursement 1469 1470 under Medicare due to restrictions or limitations on the types 1471 or discipline of health care providers who may be reimbursed for 1472 particular procedures or procedure codes. However, subparagraph 1473 1. does not prohibit an insurer from using the Medicare coding

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1474 policies and payment methodologies of the federal Centers for 1475 Medicare and Medicaid Services, including applicable modifiers, 1476 to determine the appropriate amount of reimbursement for medical 1477 services, supplies, or care if the coding policy or payment 1478 methodology does not constitute a utilization limit.

1479 4. If an insurer limits payment as authorized by
1480 subparagraph 1., the person providing such services, supplies,
1481 or care may not bill or attempt to collect from the insured any
1482 amount in excess of such limits, except for amounts that are not
1483 covered by the insured's personal injury protection coverage due
1484 to the coinsurance amount or maximum policy limits.

1485 Effective July 1, 2012, An insurer may limit payment as 5. 1486 authorized by this paragraph only if the insurance policy includes a notice at the time of issuance or renewal that the 1487 1488 insurer may limit payment pursuant to the schedule of charges specified in this paragraph. A policy form approved by the 1489 1490 office satisfies this requirement. If a provider submits a charge for an amount less than the amount allowed under 1491 subparagraph 1., the insurer may pay the amount of the charge 1492 1493 submitted.

1494 Section 46. Subsection (1) and paragraphs (a) and (b) of 1495 subsection (2) of section 627.744, Florida Statutes, are amended 1496 to read:

1497 627.744 Required preinsurance inspection of private1498 passenger motor vehicles.-

1499

(1) A private passenger motor vehicle insurance policy

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1500 providing physical damage coverage, including collision or 1501 comprehensive coverage, may not be issued in this state unless 1502 the insurer has inspected the motor vehicle in accordance with 1503 this section. Physical damage coverage on a motor vehicle may 1504 not be suspended during the term of the policy due to the 1505 applicant's failure to provide required documents. However, 1506 payment of a claim may be conditioned upon the insurer's receipt 1507 of the required documents, and physical damage loss occurring 1508 after the effective date of coverage is not payable until the 1509 documents are provided to the insurer.

1510

(2) This section does not apply:

(a) To a policy for a policyholder who has been insured for 2 years or longer, without interruption, under a private passenger motor vehicle policy <u>that</u> which provides physical damage coverage <u>for any vehicle</u>, if the agent of the insurer verifies the previous coverage.

1516 (b) To a new, unused motor vehicle purchased <u>or leased</u> 1517 from a licensed motor vehicle dealer or leasing company_{τ} if the 1518 insurer is provided with:

1519 1. A bill of sale, or buyer's order, or lease agreement 1520 that which contains a full description of the motor vehicle, 1521 including all options and accessories; or

1522 2. A copy of the title <u>or registration that</u> which
1523 establishes transfer of ownership from the dealer or leasing
1524 company to the customer and a copy of the window sticker or the
1525 dealer invoice showing the itemized options and equipment and

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1526	the total retail price of the vehicle.
1527	
1528	For the purposes of this paragraph, the physical damage coverage
1529	on the motor vehicle may not be suspended during the term of the
1530	policy due to the applicant's failure to provide the required
1531	documents. However, payment of a claim is conditioned upon the
1532	receipt by the insurer of the required documents, and no
1533	physical damage loss occurring after the effective date of the
1534	coverage is payable until the documents are provided to the
1535	insurer.
1536	Section 47. Paragraph (b) of subsection (3) of section
1537	627.745, Florida Statutes, is amended, present subsections (4)
1538	and (5) of that section are renumbered as subsections (5) and
1539	(6), respectively, and a new subsection (4) is added to that
1540	section, to read:
1541	627.745 Mediation of claims
1542	(3)
1543	(b) To qualify for approval as a mediator, <u>an individual</u> a
1544	person must meet one of the following qualifications:
1545	1. Possess an active certification as a Florida Supreme
1546	Court certified circuit court mediator. A circuit court mediator
1547	whose certification is in a lapsed, suspended, sanctioned, or
1548	decertified status is not eligible to participate in the program
1549	a masters or doctorate degree in psychology, counseling,
1550	business, accounting, or economics, be a member of The Florida
1551	Bar, be licensed as a certified public accountant, or
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1552	demonstrate that the applicant for approval has been actively
1553	engaged as a qualified mediator for at least 4 years prior to
1554	July 1, 1990 .
1555	2. Be an approved department mediator as of July 1, 2014,
1556	and have conducted at least one mediation on behalf of the
1557	<u>department</u> within 4 years immediately preceding <u>that</u> the date
1558	the application for approval is filed with the department, have
1559	completed a minimum of a 40-hour training program approved by
1560	the department and successfully passed a final examination
1561	included in the training program and approved by the department.
1562	The training program shall include and address all of the
1563	following:
1564	a. Mediation theory.
1565	b. Mediation process and techniques.
1566	c. Standards of conduct for mediators.
1567	d. Conflict management and intervention skills.
1568	e. Insurance nomenclature.
1569	(4) The department shall deny an application, or suspend
1570	or revoke its approval of a mediator to serve in such capacity,
1571	if the department finds that any of the following grounds exist:
1572	(a) Lack of one or more of the qualifications for approval
1573	specified in this section.
1574	(b) Material misstatement, misrepresentation, or fraud in
1575	obtaining, or attempting to obtain, the approval.
1576	(c) Demonstrated lack of fitness or trustworthiness to act
1577	<u>as a mediator.</u>
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1578	(d) Fraudulent or dishonest practices in the conduct of
1579	mediation or in the conduct of business in the financial
1580	services industry.
1581	(e) Violation of any provision of this code or of a lawful
1582	order or rule of the department, violation of the Florida Rules
1583	of Certified and Court Appointed Mediators, or aiding,
1584	instructing, or encouraging another party in committing such a
1585	violation.
1586	
1587	The department may adopt rules to administer this subsection.
1588	Section 48. Subsection (8) of section 627.782, Florida
1589	Statutes, is amended to read:
1590	627.782 Adoption of rates
1591	(8) Each title insurance agency and insurer licensed to do
1592	business in this state and each insurer's direct or retail
1593	business in this state shall maintain and submit information,
1594	including revenue, loss, and expense data, as the office
1595	determines necessary to assist in the analysis of title
1596	insurance premium rates, title search costs, and the condition
1597	of the title insurance industry in this state. This information
1598	must be transmitted to the office annually by <u>May</u> March 31 of
1599	the year after the reporting year. The commission shall adopt
1600	rules regarding the collection and analysis of the data from the
1601	title insurance industry.
1602	Section 49. Subsection (4) of section 627.841, Florida
1603	Statutes, is amended to read:
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1604 627.841 Delinquency, collection, cancellation, and payment 1605 check return charge charges; attorney attorney's fees.-1606 In the event that a payment is made to a premium (4)1607 finance company by debit, credit, electronic funds transfer, check, or draft and such payment the instrument is returned, 1608 1609 declined, or cannot be processed due to because of insufficient 1610 funds to pay it, the premium finance company may, if the premium 1611 finance agreement so provides, impose a return payment charge of 1612 \$15. 1613 Section 50. Subsections (1), (3), (10), and (12) of section 628.461, Florida Statutes, are amended to read: 1614 1615 628.461 Acquisition of controlling stock.-1616 A person may not, individually or in conjunction with (1) 1617 any affiliated person of such person, acquire directly or 1618 indirectly, conclude a tender offer or exchange offer for, enter into any agreement to exchange securities for, or otherwise 1619 1620 finally acquire 10 5 percent or more of the outstanding voting securities of a domestic stock insurer or of a controlling 1621 1622 company, unless: 1623 The person or affiliated person has filed with the (a) 1624 office and sent to the insurer and controlling company a letter of notification regarding the transaction or proposed 1625 transaction within no later than 5 days after any form of tender 1626 1627 offer or exchange offer is proposed, or within no later than 5 1628 days after the acquisition of the securities if no tender offer or exchange offer is involved. The notification must be provided 1629 736039 - h0565-strike.docx

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1630	on forms prescribed by the commission containing information
1631	determined necessary to understand the transaction and identify
1632	all purchasers and owners involved;
1633	(b) The person or affiliated person has filed with the
1634	office a statement as specified in subsection (3). The statement
1635	must be completed and filed within 30 days after:
1636	1. Any definitive acquisition agreement is entered;
1637	2. Any form of tender offer or exchange offer is proposed;
1638	or
1639	3. The acquisition of the securities $_{ au}$ if no definitive
1640	acquisition agreement, tender offer, or exchange offer is
1641	involved; and
1642	(c) The office has approved the tender or exchange offer,
1643	or acquisition if no tender offer or exchange offer is involved,
1644	and approval is in effect.
1645	
1646	In lieu of a filing as required under this subsection, a party
1647	acquiring less than 10 percent of the outstanding voting
1648	securities of an insurer may file a disclaimer of affiliation
1649	and control. The disclaimer shall fully disclose all material
1650	relationships and basis for affiliation between the person and
1651	the insurer as well as the basis for disclaiming the affiliation
1652	and control. After a disclaimer has been filed, the insurer
1653	shall be relieved of any duty to register or report under this
1654	section which may arise out of the insurer's relationship with
1655	the person unless and until the office disallows the disclaimer.
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1656 The office shall disallow a disclaimer only after furnishing all 1657 parties in interest with notice and opportunity to be heard and 1658 after making specific findings of fact to support the 1659 disallowance. A filing as required under this subsection must be 1660 made as to any acquisition that equals or exceeds 10 percent of 1661 the outstanding voting securities.

1662 (3)The statement to be filed with the office under 1663 subsection (1) and furnished to the insurer and controlling 1664 company shall contain the following information and any 1665 additional information as the office deems necessary to 1666 determine the character, experience, ability, and other 1667 qualifications of the person or affiliated person of such person 1668 for the protection of the policyholders and shareholders of the 1669 insurer and the public:

1670 The identity of, and the background information (a) 1671 specified in subsection (4) on, each natural person by whom, or 1672 on whose behalf, the acquisition is to be made; and, if the acquisition is to be made by, or on behalf of, a corporation, 1673 1674 association, or trust, as to the corporation, association, or 1675 trust and as to any person who controls either directly or 1676 indirectly the corporation, association, or trust, the identity of, and the background information specified in subsection (4) 1677 on, each director, officer, trustee, or other natural person 1678 1679 performing duties similar to those of a director, officer, or 1680 trustee for the corporation, association, or trust; 1681

The source and amount of the funds or other (b)

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1682 consideration used, or to be used, in making the acquisition; 1683 Any plans or proposals which such persons may have (C) 1684 made to liquidate such insurer, to sell any of its assets or merge or consolidate it with any person, or to make any other 1685 1686 major change in its business or corporate structure or 1687 management; and any plans or proposals which such persons may 1688 have made to liquidate any controlling company of such insurer, 1689 to sell any of its assets or merge or consolidate it with any person, or to make any other major change in its business or 1690 1691 corporate structure or management;

(d) The number of shares or other securities which the person or affiliated person of such person proposes to acquire, the terms of the proposed acquisition, and the manner in which the securities are to be acquired; and

1696 Information as to any contract, arrangement, or (e) understanding with any party with respect to any of the 1697 1698 securities of the insurer or controlling company, including, but not limited to, information relating to the transfer of any of 1699 the securities, option arrangements, puts or calls, or the 1700 1701 giving or withholding of proxies, which information names the 1702 party with whom the contract, arrangement, or understanding has been entered into and gives the details thereof; 1703

(f) Effective January 1, 2015, an agreement by the person required to file the statement that the person will provide the annual report specified in s. 628.801(2) if control exists; and (g) Effective January 1, 2015, an acknowledgement by the

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1708 person required to file the statement that the person and all 1709 subsidiaries within the person's control in the insurance 1710 holding company system will provide, as necessary, information 1711 to the office upon request to evaluate enterprise risk to the 1712 insurer.

1713 (10) Upon notification to the office by the domestic stock 1714 insurer or a controlling company that any person or any 1715 affiliated person of such person has acquired 10 $\frac{5}{2}$ percent or more of the outstanding voting securities of the domestic stock 1716 1717 insurer or controlling company without complying with the 1718 provisions of this section, the office shall order that the 1719 person and any affiliated person of such person cease 1720 acquisition of any further securities of the domestic stock 1721 insurer or controlling company; however, the person or any 1722 affiliated person of such person may request a proceeding, which proceeding shall be convened within 7 days after the rendering 1723 1724 of the order for the sole purpose of determining whether the 1725 person, individually or in connection with any affiliated person of such person, has acquired 10 $\frac{5}{5}$ percent or more of the 1726 1727 outstanding voting securities of a domestic stock insurer or 1728 controlling company. Upon the failure of the person or affiliated person to request a hearing within 7 days, or upon a 1729 determination at a hearing convened pursuant to this subsection 1730 1731 that the person or affiliated person has acquired voting 1732 securities of a domestic stock insurer or controlling company in violation of this section, the office may order the person and 1733

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1734 affiliated person to divest themselves of any voting securities 1735 so acquired.

1736 A presumption of control may be rebutted by filing (12) (a) 1737 a disclaimer of control. Any person may file a disclaimer of control with the office. The disclaimer must fully disclose all 1738 1739 material relationships and bases for affiliation between the 1740 person and the insurer as well as the basis for disclaiming the 1741 affiliation. The disclaimer of control shall be filed on a form 1742 prescribed by the office or a person or acquiring party may file 1743 a disclaimer of control by filing with the office a copy of a 1744 Schedule 13G on file with the Securities and Exchange Commission 1745 pursuant to Rules 13d-1(b) or 13d-1(c) under the Securities 1746 Exchange Act of 1934 as amended. After a disclaimer is filed, 1747 the insurer is relieved of any duty to register or report under 1748 this section, which may arise out of the insurer's relationship 1749 with the person, unless the office disallows the disclaimer. For 1750 the purpose of this section, the term "affiliated person" of 1751 another person means:

1752

1. The spouse of such other person;

1753 2. The parents of such other person and their lineal 1754 descendants and the parents of such other person's spouse and 1755 their lineal descendants;

17563. Any person who directly or indirectly owns or controls,1757or holds with power to vote, 5 percent or more of the

1758 outstanding voting securities of such other person;

1759

4. Any person 5 percent or more of the outstanding voting

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Amendment No. 1 1760 securities of which are directly or indirectly owned or controlled, or held with power to vote, by such other person; 1761 1762 5. Any person or group of persons who directly or 1763 indirectly control, are controlled by, or are under common 1764 control with such other person; 1765 6. Any officer, director, partner, copartner, or employee 1766 of such other person; 1767 7. If such other person is an investment company, any 1768 investment adviser of such company or any member of an advisory 1769 board of such company; 1770 8. If such other person is an unincorporated investment 1771 company not having a board of directors, the depositor of such 1772 company; or 1773 9. Any person who has entered into an agreement, written 1774 or unwritten, to act in concert with such other person in 1775 acquiring or limiting the disposition of securities of a 1776 domestic stock insurer or controlling company. 1777 Any controlling person of a domestic insurer who seeks (b) 1778 to divest the person's controlling interest in the domestic 1779 insurer in any manner shall file with the office, with a copy to 1780 the insurer, confidential notice, not subject to public 1781 inspection as provided under s. 624.4212, of the person's 1782 proposed divestiture at least 30 days before the cessation of 1783 control. The office shall determine those instances in which the party seeking to divest or to acquire a controlling interest in 1784 1785 an insurer must file for and obtain approval of the transaction. 736039 - h0565-strike.docx

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1786	The information remains confidential until the conclusion of the
1787	transaction unless the office, in its discretion, determines
1788	that confidential treatment interferes with enforcement of this
1789	section. If the statement required under subsection (1) is
1790	otherwise filed, this paragraph does not apply. For the purposes
1791	of this section, the term "controlling company" means any
1792	corporation, trust, or association owning, directly or
1793	indirectly, 25 percent or more of the voting securities of one
1794	or more domestic stock insurance companies.
1795	Section 51. Subsections (6) and (7) of section 634.406,
1796	Florida Statutes, are amended to read:
1797	634.406 Financial requirements
1798	(6) An association <u>that</u> which holds a license under this
1799	part and which does not hold any other license under this
1800	chapter may allow its premiums <u>for service warranties written</u>
1801	under this part to exceed the ratio to net assets limitations of
1802	this section if the association meets all of the following:
1803	(a) Maintains net assets of at least \$750,000.
1804	(b) <u>Uses</u> Utilizes a contractual liability insurance policy
1805	approved by the office that: which
1806	1. Reimburses the service warranty association for 100
1807	percent of its claims liability and is issued by an insurer that
1808	maintains a policyholder surplus of at least \$100 million; or
1809	2. Complies with the requirements of subsection (3) and is
1810	issued by an insurer that maintains a policyholder surplus of at
1811	least \$200 million.
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1812 (c) The insurer issuing the contractual liability 1813 insurance policy:

1814 1. Maintains a policyholder surplus of at least \$100 1815 million.

1816 <u>1.2.</u> Is rated "A" or higher by A.M. Best Company or an 1817 equivalent rating by another national rating service acceptable 1818 to the office.

1819

3. Is in no way affiliated with the warranty association.

1820 2.4. In conjunction with the warranty association's filing 1821 of the quarterly and annual reports, provides, on a form 1822 prescribed by the commission, a statement certifying the gross 1823 written premiums in force reported by the warranty association 1824 and a statement that all of the warranty association's gross 1825 written premium in force is covered under the contractual liability policy, regardless of whether or not it has been 1826 1827 reported.

1828 (7) A contractual liability policy must insure 100 percent 1829 of an association's claims exposure under all of the 1830 association's service warranty contracts, wherever written, 1831 unless all of the following are satisfied:

1832 (a) The contractual liability policy contains a clause 1833 that specifically names the service warranty contract holders as 1834 sole beneficiaries of the contractual liability policy and 1835 claims are paid directly to the person making a claim under the 1836 contract;

1837

(b) The contractual liability policy meets all other

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1838	requirements of this part, including subsection (3) of this
1839	section, which are not inconsistent with this subsection;
1840	(c) The association has been in existence for at least 5
1841	years or the association is a wholly owned subsidiary of a
1842	corporation that has been in existence and has been licensed as
1843	a service warranty association in the state for at least 5
1844	years, and:
1845	1. Is listed and traded on a recognized stock exchange; is
1846	listed in NASDAQ (National Association of Security Dealers
1847	Automated Quotation system) and publicly traded in the over-the-
1848	counter securities market; is required to file either of Form
1849	10-K, Form 100, or Form 20-G with the United States Securities
1850	and Exchange Commission; or has American Depository Receipts
1851	listed on a recognized stock exchange and publicly traded or is
1852	the wholly owned subsidiary of a corporation that is listed and
1853	traded on a recognized stock exchange; is listed in NASDAQ
1854	(National Association of Security Dealers Automated Quotation
1855	system) and publicly traded in the over-the-counter securities
1856	market; is required to file Form 10-K, Form 100, or Form 20-G
1857	with the United States Securities and Exchange Commission; or
1858	has American Depository Receipts listed on a recognized stock
1859	exchange and is publicly traded;
1860	2. Maintains outstanding debt obligations, if any, rated

1861 in the top four rating categories by a recognized rating
1862 service;

1863

3. Has and maintains at all times a minimum net worth of

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1864 not less than \$10 million as evidenced by audited financial 1865 statements prepared by an independent certified public 1866 accountant in accordance with generally accepted accounting 1867 principles and submitted to the office annually; and 4. Is authorized to do business in this state; and 1868 1869 (d) The insurer issuing the contractual liability policy: 1. Maintains and has maintained for the preceding 5 years, 1870 1871 policyholder surplus of at least \$100 million and is rated "A" 1872 or higher by A.M. Best Company or has an equivalent rating by 1873 another rating company acceptable to the office; 1874 2. Holds a certificate of authority to do business in this 1875 state and is approved to write this type of coverage; and 1876 3. Acknowledges to the office quarterly that it insures 1877 all of the association's claims exposure under contracts 1878 delivered in this state. 1879 1880 If all the preceding conditions are satisfied, then the scope of 1881 coverage under a contractual liability policy shall not be 1882 required to exceed an association's claims exposure under 1883 service warranty contracts delivered in this state. 1884 Section 52. Except as otherwise provided in this act, this act shall take effect July 1, 2014. 1885 1886 1887 1888 1889 TITLE AMENDMENT 736039 - h0565-strike.docx Published On: 2/9/2014 5:10:05 PM

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1890	Remove everything before the enacting clause and insert:
1891	A bill to be entitled
1892	An act relating to insurance; amending s. 554.1021, F.S.;
1893	defining the term "authorized inspection agency"; amending s.
1894	554.107, F.S.; requiring the chief inspector of the state boiler
1895	inspection program to issue a certificate of competency as a
1896	special inspector to certain individuals; specifying the
1897	duration of such certificate; amending s. 554.109, F.S.;
1898	authorizing specified insurers to contract with an authorized
1899	inspection agency for boiler inspections; requiring such
1900	insurers to annually report the identity of contracted
1901	authorized inspection agencies to the Department of Financial
1902	Services; amending s. 624.4625, F.S.; revising requirements for
1903	corporation not for profit self-insurance funds; amending s.
1904	624.501, F.S.; revising original appointment and renewal fees
1905	related to certain insurance representatives; amending s.
1906	626.015, F.S.; providing new limited customer representative
1907	licenses from being issued after a specified date; defining the
1908	term "unaffiliated insurance agent"; amending s. 626.0428, F.S.;
1909	revising prohibitions relating to binding insurance and
1910	soliciting insurance; requiring a branch place of business to
1911	have an agent in charge; authorizing an agent to be in charge of
1912	more than one branch office under certain circumstances;
1913	providing requirements relating to the designation of an agent
1914	in charge; providing that the agent in charge is accountable for
1915	misconduct and violations committed by the licensee and any

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1916 person under his or her supervision; prohibiting an insurance 1917 agency from conducting insurance business at a location without 1918 a designated agent in charge; amending s. 626.112, F.S.; providing licensure exemptions that allow specified individuals 1919 1920 or entities to conduct insurance business at specified locations 1921 under certain circumstances; revising licensure requirements and 1922 penalties with respect to registered insurance agencies; 1923 providing that the registration of an approved registered 1924 insurance agency automatically converts to an insurance agency 1925 license on a specified date; amending s. 626.172, F.S.; revising 1926 requirements relating to applications for insurance agency 1927 licenses; conforming provisions to changes made by the act; 1928 amending s. 626.311, F.S.; limiting the types of business that 1929 may be transacted by certain agents; amending s. 626.321, F.S.; 1930 providing that a limited license to offer motor vehicle rental insurance issued to a business that rents or leases motor 1931 vehicles encompasses the employees and authorized 1932 representatives of such business; amending s. 626.382, F.S.; 1933 providing that an insurance agency license continues in force 1934 1935 until canceled, suspended, revoked, or terminated or expired; 1936 amending s. 626.601, F.S.; revising terminology relating to investigations conducted by the Department of Financial Services 1937 1938 and the Office of Insurance Regulation with respect to 1939 individuals and entities involved in the insurance industry; revising a confidentiality provision; repealing s. 626.747, 1940 F.S., relating to branch agencies, agents in charge, and the 1941

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1942 payment of additional county tax under certain circumstances; 1943 amending s. 626.8411, F.S.; conforming a cross-reference; 1944 amending s. 626.8805, F.S.; revising insurance administrator 1945 application requirements; amending s. 626.8817, F.S.; authorizing an insurer's designee to provide certain coverage 1946 1947 information to an insurance administrator; authorizing an 1948 insurer to subcontract the review of an insurance administrator; 1949 amending s. 626.882, F.S.; prohibiting a person from acting as 1950 an insurance administrator without a specific written agreement; 1951 amending s. 626.883, F.S.; requiring an insurance administrator 1952 to furnish fiduciary account records to an insurer; requiring 1953 administrator withdrawals from a fiduciary account to be made 1954 according to a specific written agreement; providing that an 1955 insurer's designee may authorize payment of claims; amending s. 1956 626.884, F.S.; revising an insurer's right of access to certain 1957 administrator records; amending s. 626.89, F.S.; revising the 1958 deadline for filing certain financial statements; amending s. 626.931, F.S.; deleting provisions requiring a surplus lines 1959 agent to file a quarterly affidavit with the Florida Surplus 1960 1961 Lines Service Office; amending s. 626.932, F.S.; revising the 1962 due date of surplus lines tax; amending ss. 626.935 and 626.936, F.S.; conforming provisions to changes made by the act; amending 1963 1964 s. 627.062, F.S.; requiring the Office of Insurance Regulation 1965 to use certain models or methods or a straight average of model 1966 results or output ranges to estimate hurricane losses when 1967 determining whether the rates in a rate filing are excessive,

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1968 inadequate, or unfairly discriminatory, amending s. 627.0628, 1969 F.S.; increasing the length of time during which an insurer must 1970 adhere to certain findings made by the Commission of Hurricane 1971 Loss Projection Methodology with respect to certain methods, 1972 principles, standards, models, or output ranges used in a rate 1973 filing; providing that the requirement to adhere to such 1974 findings does not limit an insurer from using a straight average of results of certain models or output ranges under specified 1975 1976 circumstances; amending s. 627.0651, F.S.; revising provisions 1977 for making and use of rates for motor vehicle insurance; amending s. 627.072, F.S.; authorizing retrospective rating 1978 1979 plans relating to workers' compensation and employer's liability 1980 insurance to allow negotiations between certain employers and 1981 insurers with respect to rating factors used to calculate 1982 premiums; amending ss. 627.281 and 627.3518, F.S.; conforming 1983 cross-references; amending s. 627.311, F.S.; providing that certain dividends shall be retained by the joint underwriting 1984 plan for future use; amending s. 627.3519, F.S.; requiring the 1985 Florida Hurricane Catastrophe Fund and Citizens Property 1986 1987 Insurance Corporation to provide an annual report to the 1988 Legislature and the Financial Services Commission of their respective aggregate net probable maximum losses, financing 1989 1990 options, and potential assessments; amending s. 627.409, F.S.; 1991 providing that a claim for residential property insurance cannot be denied based on certain credit information; amending s. 1992 627.4133, F.S.; increasing the amount of prior notice required 1993

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1994 with respect to the nonrenewal, cancellation, or termination of 1995 certain insurance policies; deleting certain provisions that 1996 require extended periods of prior notice with respect to the 1997 nonrenewal, cancellation, or termination of certain insurance 1998 policies; prohibiting the cancellation of certain policies that 1999 have been in effect for a specified amount of time except under 2000 certain circumstances; providing that a policy or contract 2001 cannot be cancelled based on certain credit information; 2002 amending s. 627.4137, F.S.; adding licensed company adjusters to 2003 the list of persons who may respond to a claimant's written 2004 request for information relating to liability insurance 2005 coverage; amending s. 627.421, F.S.; authorizing a policyholder 2006 of personal lines insurance to affirmatively elect delivery of 2007 policy documents by electronic means; amending s. 627.43141, 2008 F.S.; authorizing a notice of change in policy terms to be sent 2009 in a separate mailing to an insured under certain circumstances; 2010 requiring an insurer to provide such notice to insured's insurance agent; creating s. 627.4553, F.S.; providing 2011 requirements for the recommendation to surrender an annuity or 2012 2013 life insurance policy; amending s. 627.7015, F.S.; revising the 2014 rulemaking authority of the department with respect to qualifications and specified types of penalties covered under 2015 2016 the property insurance mediation program; creating s. 627.70151, 2017 F.S.; providing criteria for an insurer or policyholder to 2018 challenge the impartiality of a loss appraisal umpire for 2019 purposes of disqualifying such umpire; amending s. 627.706,

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2020 F.S.; revising the definition of the term "neutral evaluator"; 2021 amending s. 627.7074, F.S.; requiring the department to adopt 2022 rules relating to certification of neutral evaluators; revising 2023 notification requirements for participation in the neutral 2024 evaluation program; providing grounds for the department to deny 2025 an application, or suspend, or revoke certification, of a 2026 neutral evaluator; requiring rulemaking relating to 2027 certification of neutral evaluators; amending s. 627.711, F.S.; 2028 revising verification requirements for uniform mitigation 2029 verification forms; amending s. 627.736, F.S.; revising the time 2030 period for applicability of certain Medicare fee schedules or 2031 payment limitations; amending s. 627.744, F.S.; revising 2032 preinsurance inspection requirements for private passenger motor 2033 vehicles; amending s. 627.745, F.S.; revising qualifications for 2034 approval as a mediator by the department; providing grounds for 2035 the department to deny an application, or suspend or revoke 2036 approval of a mediator; authorizing the department to adopt rules; amending s. 627.782, F.S.; revising the date by which 2037 2038 title insurance agencies and certain insurers must annually 2039 submit specified information to the Office of Insurance 2040 Regulation; amending s. 627.841, F.S.; providing that an insurance premium finance company may impose a charge for 2041 2042 payments returned, declined, or unable to be processed due to 2043 insufficient funds; amending s. 628.461, F.S.; revising filing 2044 requirements relating to the acquisition of controlling stock; revising the amount of outstanding voting securities of a 2045

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2046	domestic stock insurer or a controlling company that a person is
2047	prohibited from acquiring unless certain requirements have been
2048	met; prohibiting persons acquiring a certain percentage of
2049	voting securities from acquiring certain securities; providing
2050	that a presumption of control may be rebutted by filing a
2051	disclaimer of control; deleting a definition; amending s.
2052	634.406, F.S.; revising criteria authorizing premiums of certain
2053	service warranty associations to exceed their specified net
2054	assets limitations; revising requirements relating to
2055	contractual liability policies that insure warranty
2056	associations; providing an effective date.

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