

Amendment No. 1

COMMITTEE/SUBCOMMITTEE ACTION

ADOPTED	<u> </u>	(Y/N)
ADOPTED AS AMENDED	<u> </u>	(Y/N)
ADOPTED W/O OBJECTION	<u> </u>	(Y/N)
FAILED TO ADOPT	<u> </u>	(Y/N)
WITHDRAWN	<u> </u>	(Y/N)
OTHER	<u> </u>	

1 Committee/Subcommittee hearing bill: Health Care Appropriations
 2 Subcommittee

3 Representative Ingoglia offered the following:

4
 5 **Amendment (with title amendment)**

6 Remove everything after the enacting clause and insert:

7 Section 1. Section 394.9087, Florida Statutes is created
 8 to read:

9 394.9087 Florida Combat Veterans' Care Coordination
 10 Program.—

11 (1) For purposes of implementing this section, combat
 12 veteran is defined as a wartime veteran, as defined in s.
 13 1.01(14).

14 (2) The Department of Children and Families, in
 15 consultation with the Florida Alliance of Information and
 16 Referral Services, shall establish the Florida Combat Veterans'
 17 Care Coordination Program. The department shall contract with

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18 managing entities, as defined in s. 394.9082(2)(d), to enter
19 into agreements with Florida 211 Network participants to provide
20 combat veterans and their families in this state with dedicated
21 behavioral health care referral services, especially mental
22 health and substance abuse services. The department shall model
23 the program after the proof-of-concept pilot program established
24 in 2014 by the Crisis Center of Tampa Bay and the Florida
25 Department of Veterans' Affairs in Hillsborough, Pasco,
26 Pinellas, Polk, and Manatee Counties.

27 (3) The goals of the program are to:

28 (a) Prevent suicides by combat veterans.

29 (b) Increase the use of United States Department of
30 Veterans Affairs' programs and services by combat veterans.

31 (c) Increase the number of combat veterans who use other
32 available community-based programs and services.

33 (4) The program must be available statewide. Program
34 services must be provided by program teams operated by Florida
35 211 Network participants, authorized by s. 408.918. A Florida
36 211 Network participant may provide services in more than one
37 managing entity's geographic area under a single contract.

38 (5) The program teams shall provide referral and care
39 coordination services to combat veterans and their families and
40 expand the existing Florida 211 Network to include the optimal
41 range of veterans' service organizations and programs. Program
42 services must include:

43 (a) Telephonic peer support, crisis intervention, and the

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44 communication of information and referral resources.

45 (b) Treatment coordination, including coordination of
46 followup care.

47 (c) Suicide assessment.

48 (d) Promotion of the safety and wellness of combat
49 veterans and their families, including continuous safety
50 planning and support.

51 (e) Resource coordination, including data analysis, to
52 facilitate acceptance, enrollment, and attendance by combat
53 veterans and their families in United States Department of
54 Veterans Affairs' programs and services and other available
55 community-based programs and services.

56 (f) Immediate needs assessments, including safety planning
57 and support.

58 (6) To enhance program services, program teams shall:

59 (a) Track the number of requests from callers who are
60 combat veterans or their family members.

61 (b) Follow up with callers or their family members to
62 determine whether they have acted on the referrals or received
63 the assistance needed, or if additional referral or advocacy is
64 needed.

65 (c) Develop and implement communication strategies, such
66 as media promotions, public service announcements, print and
67 Internet articles, and community presentations, to inform combat
68 veterans and their families about available United States
69 Department of Veterans Affairs' programs and services and other

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70 available community-based programs and services.

71 (d) Document all calls and capture all necessary data to
72 improve outreach to combat veterans and their families and
73 report such data to the managing entity.

74 (7) Florida 211 Network participants shall collect and
75 submit data on the implementation of the program to the
76 department in the format prescribed by the department. The
77 department shall use such data to prepare a report and provide
78 such report to the Governor, the President of the Senate, and
79 the Speaker of the House of Representatives by December 15,
80 2016. The report must include:

81 (a) The number of calls received.

82 (b) Demographic information for each caller, including,
83 but not limited to, the caller's military affiliation, the
84 caller's veteran status, and if the caller is receiving services
85 through United States Department of Veterans Affairs' programs
86 and services or other available community-based programs and
87 services.

88 (c) The nature of each call, including, but not limited
89 to, the concerns prompting the call and the services requested.

90 (d) The outcome of each call, including, but not limited
91 to, the service referrals made and the organizations to which
92 the caller was referred.

93 (e) Services received as a result of each call.

94 (f) Follow up by the program team, including, but not
95 limited to, the percentage of calls receiving follow up and the

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96 period of time between initial contact and follow up.

97 (g) The impact of the program on each caller's quality of
98 life and on the avoidance of negative outcomes, including arrest
99 and suicide.

100 (h) The satisfaction of each caller with program services.

101
102 Section 2. For the 2015-2016 fiscal year, the sum of
103 \$2,000,155 in recurring funds is appropriated from the General
104 Revenue Fund to the Department of Children and Families for the
105 purpose of implementing this act.

106
107 Section 3. This act shall take effect July 1, 2015.

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109 -----

110 **T I T L E A M E N D M E N T**

111 Remove everything before the enacting clause and insert:

112
113 A bill to be entitled
114 An act relating to services for combat veterans and their
115 families; creating s. 394.9087, F.S.; requiring, subject to
116 appropriation, that the Department of Children and Families
117 establish the Florida Veterans' Care Coordination Program to
118 provide combat veterans and their families with behavioral
119 health care referral and care coordination services; requiring
120 that the department contract with managing entities to enter
121 into agreements with Florida 211 Network participants for such

COMMITTEE/SUBCOMMITTEE AMENDMENT

Bill No. CS/HB 1193 (2015)

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122 services; providing program goals; providing for the delivery of
123 services by program teams; requiring Florida 211 Network
124 participants to collect data on the implementation of the
125 program and submit such data to the department; requiring the
126 department to submit a report on such implementation to the
127 Governor and Legislature; providing an effective date.