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Proposed Committee Substitute by the Committee on Appropriations (Appropriations Subcommittee on General Government)

1 A bill to be entitled 2 An act relating to property and casualty insurance; 3 amending s. 627.0628, F.S.; increasing the length of 4 time during which an insurer is not required to adhere 5 to certain models found by the Commission on Hurricane 6 Loss Projection Methodology to be accurate or reliable 7 in determining probable maximum loss levels with 8 respect to certain rate filings; amending s. 627.0651, 9 F.S.; revising provisions for the making and use of 10 rates for motor vehicle insurance; amending s. 11 627.3518, F.S.; conforming a cross-reference; amending 12 s. 627.4133, F.S.; increasing the amount of prior 13 notice required with respect to the nonrenewal, cancellation, or termination of certain insurance 14 policies; deleting certain provisions that require 15 extended periods of prior notice with respect to the 16 nonrenewal, cancellation, or termination of certain 17 18 insurance policies; prohibiting the cancellation of 19 certain policies that have been in effect for a 20 specified amount of time except under certain 21 circumstances; amending s. 627.4137, F.S.; adding 2.2 licensed company adjusters to the list of persons who 23 may respond to a claimant's written request for 24 information relating to liability insurance coverage; 25 amending s. 627.421, F.S.; authorizing a policyholder 26 of personal lines insurance to affirmatively elect 27 delivery of policy documents by electronic means;

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| 28 | amending s. 627.7074, F.S.; revising notification |
| 29 | requirements for participation in the neutral |
| 30 | evaluation program; amending s. 627.736, F.S.; |
| 31 | revising the applicability of certain Medicare fee |
| 32 | schedules or payment limitations; defining the term |
| 33 | "service year"; amending s. 627.744, F.S.; revising |
| 34 | the preinsurance inspection requirements for private |
| 35 | passenger motor vehicles; repealing s. 631.65, F.S., |
| 36 | relating to prohibited advertisement or solicitation; |
| 37 | providing an effective date. |
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| 39 | Be It Enacted by the Legislature of the State of Florida: |
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| 42 | Section 1. Paragraph (d) of subsection (3) of section |
| 43 | 627.0628, Florida Statutes, is amended to read: |
| 44 | 627.0628 Florida Commission on Hurricane Loss Projection |
| 45 | Methodology; public records exemption; public meetings |
| 46 | exemption |
| 47 | (3) ADOPTION AND EFFECT OF STANDARDS AND GUIDELINES |
| 48 | (d) With respect to a rate filing under s. 627.062, an |
| 49 | insurer shall employ and may not modify or adjust actuarial |
| 50 | methods, principles, standards, models, or output ranges found |
| 51 | by the commission to be accurate or reliable in determining |
| 52 | hurricane loss factors for use in a rate filing under s. |
| 53 | 627.062. An insurer shall employ and may not modify or adjust |
| 54 | models found by the commission to be accurate or reliable in |
| 55 | determining probable maximum loss levels pursuant to paragraph |
| 56 | (b) with respect to a rate filing under s. 627.062 made more |
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57 than <u>180</u> 60 days after the commission has made such findings. 58 This paragraph does not prohibit an insurer from using a 59 straight average of model results or output ranges for the 60 purposes of a rate filing for personal lines residential flood 61 insurance coverage under s. 627.062.

62 Section 2. Subsection (8) of section 627.0651, Florida63 Statutes, is amended to read:

64 627.0651 Making and use of rates for motor vehicle65 insurance.-

66 (8) Rates are not unfairly discriminatory if averaged 67 broadly among members of a group; nor are rates unfairly 68 discriminatory even though they are lower than rates for 69 nonmembers of the group. However, such rates are unfairly 70 discriminatory if they are not actuarially measurable and credible and sufficiently related to actual or expected loss and 71 72 expense experience of the group so as to ensure assure that 73 nonmembers of the group are not unfairly discriminated against. Use of a single United States Postal Service zip code as a 74 75 rating territory shall be deemed unfairly discriminatory unless 76 filed pursuant to paragraph (1)(a) and such territory 77 incorporates sufficient actual or expected loss and loss 78 adjustment expense experience so as to be actuarially measurable 79 and credible.

80 Section 3. Subsection (9) of section 627.3518, Florida81 Statutes, is amended to read:

82 627.3518 Citizens Property Insurance Corporation 83 policyholder eligibility clearinghouse program.—The purpose of 84 this section is to provide a framework for the corporation to 85 implement a clearinghouse program by January 1, 2014.

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(9) The 45-day notice of nonrenewal requirement set forth in <u>s. 627.4133(2)(b)5.</u> s. 627.4133(2)(b)5.b. applies when a policy is nonrenewed by the corporation because the risk has received an offer of coverage pursuant to this section which renders the risk ineligible for coverage by the corporation.

91 Section 4. Paragraph (b) of subsection (2) of section 92 627.4133, Florida Statutes, is amended to read:

93 627.4133 Notice of cancellation, nonrenewal, or renewal 94 premium.-

95 (2) With respect to any personal lines or commercial 96 residential property insurance policy, including, but not 97 limited to, any homeowner, mobile home owner, farmowner, 98 condominium association, condominium unit owner, apartment 99 building, or other policy covering a residential structure or 100 its contents:

(b) The insurer shall give the first-named insured written 101 102 notice of nonrenewal, cancellation, or termination at least 120 100 days before the effective date of the nonrenewal, 103 104 cancellation, or termination. However, the insurer shall give at least 100 days' written notice, or written notice by June 1, 105 106 whichever is earlier, for any nonrenewal, cancellation, or 107 termination that would be effective between June 1 and November 108 30. The notice must include the reason for the nonrenewal, 109 cancellation, or termination, except that:

110 1. The insurer shall give the first-named insured written 111 notice of nonrenewal, cancellation, or termination at least 120 112 days before the effective date of the nonrenewal, cancellation, 113 or termination for a first-named insured whose residential 114 structure has been insured by that insurer or an affiliated

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115 insurer for at least 5 years before the date of the written
116 notice.

1.2. If cancellation is for nonpayment of premium, at least 117 10 days' written notice of cancellation accompanied by the 118 119 reason therefor must be given. As used in this subparagraph, the term "nonpayment of premium" means failure of the named insured 120 121 to discharge when due her or his obligations for paying the 122 premium on a policy or an installment of such premium, whether 123 the premium is payable directly to the insurer or its agent or 124 indirectly under a premium finance plan or extension of credit, 125 or failure to maintain membership in an organization if such 126 membership is a condition precedent to insurance coverage. The term also means the failure of a financial institution to honor 127 128 an insurance applicant's check after delivery to a licensed agent for payment of a premium even if the agent has previously 129 130 delivered or transferred the premium to the insurer. If a 131 dishonored check represents the initial premium payment, the contract and all contractual obligations are void ab initio 132 133 unless the nonpayment is cured within the earlier of 5 days 134 after actual notice by certified mail is received by the 135 applicant or 15 days after notice is sent to the applicant by 136 certified mail or registered mail. If the contract is void, any premium received by the insurer from a third party must be 137 138 refunded to that party in full.

139 <u>2.3.</u> If cancellation or termination occurs during the first 140 90 days the insurance is in force and the insurance is canceled 141 or terminated for reasons other than nonpayment of premium, at 142 least 20 days' written notice of cancellation or termination 143 accompanied by the reason therefor must be given unless there

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has been a material misstatement or misrepresentation or a failure to comply with the underwriting requirements established by the insurer.

3. After the policy has been in effect for 90 days, the 147 148 policy may not be canceled by the insurer unless there has been 149 a material misstatement, a nonpayment of premium, a failure to 150 comply, within 90 days after the date of effectuation of 151 coverage, with the underwriting requirements established by the 152 insurer before the effectuation of coverage, or a substantial 153 change in the risk covered by the policy or unless the 154 cancellation is for all insureds under such policies for a given 155 class of insureds. This subparagraph does not apply to 156 individually rated risks that have a policy term of less than 90 157 days.

4. After a policy or contract has been in effect for more
than 90 days, the insurer may not cancel or terminate the policy
or contract based on credit information available in public
records.

162 5. The requirement for providing written notice by June 1 163 of any nonrenewal that would be effective between June 1 and 164 November 30 does not apply to the following situations, but the 165 insurer remains subject to the requirement to provide such 166 notice at least 100 days before the effective date of 167 nonrenewal:

168 a. A policy that is nonrenewed due to a revision in the 169 coverage for sinkhole losses and catastrophic ground cover 170 collapse pursuant to s. 627.706.

171 <u>5.b.</u> A policy that is nonrenewed by Citizens Property
 172 Insurance Corporation, pursuant to s. 627.351(6), for a policy

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173 that has been assumed by an authorized insurer offering 174 replacement coverage to the policyholder is exempt from the 175 notice requirements of paragraph (a) and this paragraph. In such 176 cases, the corporation must give the named insured written 177 notice of nonrenewal at least 45 days before the effective date 178 of the nonrenewal.

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180 After the policy has been in effect for 90 days, the policy may 181 not be canceled by the insurer unless there has been a material 182 misstatement, a nonpayment of premium, a failure to comply with 183 underwriting requirements established by the insurer within 90 184 days after the date of effectuation of coverage, a substantial change in the risk covered by the policy, or the cancellation is 185 186 for all insureds under such policies for a given class of 187 insureds. This paragraph does not apply to individually rated risks that have a policy term of less than 90 days. 188

189 6. Notwithstanding any other provision of law, an insurer may cancel or nonrenew a property insurance policy after at 190 191 least 45 days' notice if the office finds that the early cancellation of some or all of the insurer's policies is 192 193 necessary to protect the best interests of the public or 194 policyholders and the office approves the insurer's plan for 195 early cancellation or nonrenewal of some or all of its policies. 196 The office may base such finding upon the financial condition of 197 the insurer, lack of adequate reinsurance coverage for hurricane 198 risk, or other relevant factors. The office may condition its 199 finding on the consent of the insurer to be placed under administrative supervision pursuant to s. 624.81 or to the 200 201 appointment of a receiver under chapter 631.

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202 7. A policy covering both a home and a motor vehicle may be 203 nonrenewed for any reason applicable to the property or motor 204 vehicle insurance after providing 90 days' notice.

205 Section 5. Subsection (1) of section 627.4137, Florida 206 Statutes, is amended to read:

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627.4137 Disclosure of certain information required.-

208 (1) Each insurer that provides which does or may provide 209 liability insurance coverage to pay all or a portion of a any 210 claim that which might be made shall provide, within 30 days 211 after of the written request of the claimant, a statement, under 212 oath, of a corporate officer or the insurer's claims manager, or 213 superintendent, or licensed company adjuster setting forth the following information with regard to each known policy of 214 215 insurance, including excess or umbrella insurance:

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(a) The name of the insurer.

- (b) The name of each insured.
- (c) The limits of the liability coverage.

(d) A statement of any policy or coverage defense <u>that the</u>
 which such insurer reasonably believes is available to <u>the</u> such
 insurer at the time of filing such statement.

222 223 (e) A copy of the policy.

In addition, the insured, or her or his insurance agent, upon written request of the claimant or the claimant's attorney, shall disclose the name and coverage of each known insurer to the claimant and shall forward such request for information as required by this subsection to all affected insurers. The insurer shall then supply the information required in this subsection to the claimant within 30 days after of receipt of

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such request.

232 Section 6. Subsection (1) of section 627.421, Florida 233 Statutes, is amended to read:

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627.421 Delivery of policy.-

235 (1) Subject to the insurer's requirement as to payment of 236 premium, every policy shall be mailed, delivered, or 237 electronically transmitted to the insured or to the person 238 entitled thereto not later than 60 days after the effectuation 239 of coverage. Notwithstanding any other provision of law, an insurer may allow a policyholder of personal lines insurance to 240 241 affirmatively elect delivery of the policy documents, including, 242 but not limited to, policies, endorsements, notices, or documents, by electronic means in lieu of delivery by mail. 243 244 Electronic transmission of a policy for commercial risks, 245 including, but not limited to, workers' compensation and 246 employers' liability, commercial automobile liability, 247 commercial automobile physical damage, commercial lines residential property, commercial nonresidential property, 248 249 farmowners insurance, and the types of commercial lines risks 250 set forth in s. 627.062(3)(d), constitutes shall constitute 251 delivery to the insured or to the person entitled to delivery τ 252 unless the insured or the person entitled to delivery 253 communicates to the insurer in writing or electronically that he 2.5.4 or she does not agree to delivery by electronic means. 255 Electronic transmission shall include a notice to the insured or 256 to the person entitled to delivery of a policy of his or her 257 right to receive the policy via United States mail rather than 258 via electronic transmission. A paper copy of the policy shall be 259 provided to the insured or to the person entitled to delivery at

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260 his or her request.

261 Section 7. Subsection (3) of section 627.7074, Florida 262 Statutes, is amended to read:

263 627.7074 Alternative procedure for resolution of disputed 264 sinkhole insurance claims.-

265 (3) Following the receipt of the report provided under s. 627.7073 or the denial of a claim for a sinkhole loss, the 266 267 insurer shall notify the policyholder of his or her right to 268 participate in the neutral evaluation program under this section 269 if there is coverage available under the policy and the claim 270 was submitted within the timeframe provided in s. 627.706(5). 271 Neutral evaluation supersedes the alternative dispute resolution 272 process under s. 627.7015 but does not invalidate the appraisal 273 clause of the insurance policy. The insurer shall provide to the 274 policyholder the consumer information pamphlet prepared by the 275 department pursuant to subsection (1) electronically or by 276 United States mail.

277 Section 8. Paragraph (a) of subsection (5) of section 278 627.736, Florida Statutes, is amended to read:

279 627.736 Required personal injury protection benefits;
 280 exclusions; priority; claims.-

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(5) CHARGES FOR TREATMENT OF INJURED PERSONS.-

(a) A physician, hospital, clinic, or other person or
institution lawfully rendering treatment to an injured person
for a bodily injury covered by personal injury protection
insurance may charge the insurer and injured party only a
reasonable amount pursuant to this section for the services and
supplies rendered, and the insurer providing such coverage may
pay for such charges directly to such person or institution

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289 lawfully rendering such treatment if the insured receiving such 290 treatment or his or her quardian has countersigned the properly 291 completed invoice, bill, or claim form approved by the office 292 upon which such charges are to be paid for as having actually 293 been rendered, to the best knowledge of the insured or his or 294 her guardian. However, such a charge may not exceed the amount 295 the person or institution customarily charges for like services 296 or supplies. In determining whether a charge for a particular 297 service, treatment, or otherwise is reasonable, consideration 298 may be given to evidence of usual and customary charges and 299 payments accepted by the provider involved in the dispute, 300 reimbursement levels in the community and various federal and state medical fee schedules applicable to motor vehicle and 301 302 other insurance coverages, and other information relevant to the 303 reasonableness of the reimbursement for the service, treatment, 304 or supply.

305 1. The insurer may limit reimbursement to 80 percent of the 306 following schedule of maximum charges:

307 a. For emergency transport and treatment by providers308 licensed under chapter 401, 200 percent of Medicare.

309 b. For emergency services and care provided by a hospital 310 licensed under chapter 395, 75 percent of the hospital's usual 311 and customary charges.

312 c. For emergency services and care as defined by s. 395.002 313 provided in a facility licensed under chapter 395 rendered by a 314 physician or dentist, and related hospital inpatient services 315 rendered by a physician or dentist, the usual and customary 316 charges in the community.

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d. For hospital inpatient services, other than emergency

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318 services and care, 200 percent of the Medicare Part A 319 prospective payment applicable to the specific hospital 320 providing the inpatient services.

e. For hospital outpatient services, other than emergency
services and care, 200 percent of the Medicare Part A Ambulatory
Payment Classification for the specific hospital providing the
outpatient services.

f. For all other medical services, supplies, and care, 200 percent of the allowable amount under:

(I) The participating physicians fee schedule of Medicare
Part B, except as provided in sub-subparagraphs (II) and
(III).

(II) Medicare Part B, in the case of services, supplies,
and care provided by ambulatory surgical centers and clinical
laboratories.

(III) The Durable Medical Equipment Prosthetics/Orthotics
and Supplies fee schedule of Medicare Part B, in the case of
durable medical equipment.

337 However, if such services, supplies, or care is not reimbursable 338 under Medicare Part B, as provided in this sub-subparagraph, the 339 insurer may limit reimbursement to 80 percent of the maximum 340 reimbursable allowance under workers' compensation, as 341 determined under s. 440.13 and rules adopted thereunder which 342 are in effect at the time such services, supplies, or care is 343 provided. Services, supplies, or care that is not reimbursable 344 under Medicare or workers' compensation is not required to be 345 reimbursed by the insurer.

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2. For purposes of subparagraph 1., the applicable fee

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347 schedule or payment limitation under Medicare is the fee schedule or payment limitation in effect on March 1 of the 348 349 service year in which the services, supplies, or care is 350 rendered and for the area in which such services, supplies, or 351 care is rendered, and the applicable fee schedule or payment 352 limitation applies to services, supplies, or care rendered 353 during throughout the remainder of that service year, 354 notwithstanding any subsequent change made to the fee schedule 355 or payment limitation, except that it may not be less than the 356 allowable amount under the applicable schedule of Medicare Part B for 2007 for medical services, supplies, and care subject to 357 358 Medicare Part B. As used in this subparagraph, the term "service 359 year" means the period from March 1 through the last day of 360 February of the following year.

361 3. Subparagraph 1. does not allow the insurer to apply any 362 limitation on the number of treatments or other utilization 363 limits that apply under Medicare or workers' compensation. An 364 insurer that applies the allowable payment limitations of 365 subparagraph 1. must reimburse a provider who lawfully provided 366 care or treatment under the scope of his or her license, 367 regardless of whether such provider is entitled to reimbursement 368 under Medicare due to restrictions or limitations on the types 369 or discipline of health care providers who may be reimbursed for 370 particular procedures or procedure codes. However, subparagraph 371 1. does not prohibit an insurer from using the Medicare coding 372 policies and payment methodologies of the federal Centers for 373 Medicare and Medicaid Services, including applicable modifiers, to determine the appropriate amount of reimbursement for medical 374 services, supplies, or care if the coding policy or payment 375

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376 methodology does not constitute a utilization limit.

4. If an insurer limits payment as authorized by subparagraph 1., the person providing such services, supplies, or care may not bill or attempt to collect from the insured any amount in excess of such limits, except for amounts that are not covered by the insured's personal injury protection coverage due to the coinsurance amount or maximum policy limits.

383 5. Effective July 1, 2012, An insurer may limit payment as 384 authorized by this paragraph only if the insurance policy 385 includes a notice at the time of issuance or renewal that the 386 insurer may limit payment pursuant to the schedule of charges 387 specified in this paragraph. A policy form approved by the office satisfies this requirement. If a provider submits a 388 389 charge for an amount less than the amount allowed under 390 subparagraph 1., the insurer may pay the amount of the charge 391 submitted.

392 Section 9. Paragraphs (a) and (b) of subsection (2) of 393 section 627.744, Florida Statutes, are amended to read:

394 627.744 Required preinsurance inspection of private395 passenger motor vehicles.-

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(2) This section does not apply:

(a) To a policy for a policyholder who has been insured for
2 years or longer, without interruption, under a private
passenger motor vehicle policy <u>that</u> which provides physical
damage coverage <u>for any vehicle</u>, if the agent of the insurer
verifies the previous coverage.

(b) To a new, unused motor vehicle purchased <u>or leased</u> from a licensed motor vehicle dealer or leasing company<u>., if</u> The insurer may require <u>is provided with</u>:

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405 1. A bill of sale, or buyer's order, or lease agreement 406 that which contains a full description of the motor vehicle τ including all options and accessories; or 407

408 2. A copy of the title or registration that which 409 establishes transfer of ownership from the dealer or leasing 410 company to the customer and a copy of the window sticker or the dealer invoice showing the itemized options and equipment and 411 412 the total retail price of the vehicle.

414 For the purposes of this paragraph, the physical damage coverage 415 on the motor vehicle may not be suspended during the term of the 416 policy due to the applicant's failure to provide or the 417 insurer's option not to require the required documents. However, 418 if the insurer requires a document under this paragraph at the 419 time the policy is issued, payment of a claim may be is 420 conditioned upon the receipt by the insurer of the required 421 documents, and no physical damage loss occurring after the 422 effective date of the coverage may be is payable until the 423 documents are provided to the insurer.

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Section 10. Section 631.65, Florida Statutes, is repealed. 425 Section 11. This act shall take effect July 1, 2015.