CS for SB 744

By the Committee on Regulated Industries; and Senator Richter

A bill to be entitled

580-02529-15

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2015744c1

2 An act relating to property insurance appraisal 3 umpires and property insurance appraisers; creating 4 part XVII of chapter 468, F.S., relating to property 5 insurance appraisal umpires; creating the property 6 insurance appraisal umpire licensing program within 7 the Department of Business and Professional 8 Regulation; providing legislative findings; providing 9 applicability; authorizing the department to adopt 10 rules; providing definitions; authorizing the 11 department to establish fees; providing licensing application requirements; providing authority and 12 13 procedures regarding submission and processing of fingerprints; providing examination requirements; 14 15 providing application requirements for licensure as a property insurance appraisal umpire; providing 16 17 licensure renewal requirements; authorizing the 18 department to adopt rules; providing continuing 19 education requirements; providing requirements for the 20 inactivation of a license by a licensee; providing 21 requirements for renewing an inactive license; 22 establishing license reactivation fees; providing for 23 certification of partnerships and corporations 24 offering property insurance appraisal umpire services; 25 providing grounds for compulsory refusal, suspension, or revocation of an umpire's license; providing 2.6 27 grounds for discretionary denial, suspension, or 28 revocation of an umpire's license; providing ethical 29 standards for property insurance appraisal umpires;

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30	creating part XVIII of chapter 468, F.S., relating to
31	property insurance appraisers; creating the property
32	insurance appraiser licensing program within the
33	Department of Business and Professional Regulation;
34	providing legislative findings; providing
35	applicability; authorizing the department to adopt
36	rules; providing definitions; authorizing the
37	department to establish fees; limiting fee amounts;
38	providing licensing application requirements;
39	providing authority and procedures regarding
40	submission and processing of fingerprints; providing
41	examination requirements; providing application
42	requirements for licensure as a property insurance
43	appraiser; providing licensure renewal requirements;
44	authorizing the department to adopt rules; providing
45	continuing education requirements; providing
46	requirements for the inactivation of a license by a
47	licensee; providing requirements for renewing an
48	inactive license; establishing license reactivation
49	fees; providing for certification of partnerships and
50	corporations offering property insurance appraiser
51	services; providing grounds for compulsory refusal,
52	suspension, or revocation of an appraiser's license;
53	providing grounds for discretionary denial,
54	suspension, or revocation of an appraiser's license;
55	providing ethical standards; providing an effective
56	date.
57	
58	Be It Enacted by the Legislature of the State of Florida:

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580-02529-15 2015744c1 59 60 Section 1. Part XVII of chapter 468, Florida Statutes, consisting of sections 468.85 through 468.8519, is created to 61 62 read: 63 PART XVII 64 PROPERTY INSURANCE APPRAISAL UMPIRES 65 468.85 Property insurance appraisal umpire licensing program; legislative purpose; scope of part.-66 67 (1) The property insurance appraisal umpire licensing 68 program is created within the Department of Business and 69 Professional Regulation. 70 (2) The Legislature finds it necessary in the interest of 71 the public safety and welfare to prevent damage to real and 72 personal property, to avert economic injury to the residents of 73 this state, and to regulate persons and companies that hold 74 themselves out to the public as qualified to perform as property 75 insurance appraisal umpires. 76 (3) This part applies to residential and commercial 77 residential property insurance contracts and to the umpires and 78 appraisers who participate in the appraisal process. 79 (4) The department may adopt rules to administer this part. 80 468.851 Definitions.-As used in this part, the term: (1) "Appraisal" means the process of estimating or 81 evaluating actual cash value, the amount of loss, or the cost of 82 83 repair or replacement of property for the purpose of quantifying 84 the monetary value of a property loss claim when an insurer and 85 an insured have failed to mutually agree on the value of the loss pursuant to a residential or commercial residential 86 87 property insurance contract that is required in such contracts

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580-02529-15 2015744c1 88 for the resolution of a claim dispute by appraisal. 89 (2) "Competent" means properly licensed, sufficiently qualified, and capable of performing an appraisal. 90 91 (3) "Department" means the Department of Business and 92 Professional Regulation. (4) "Independent" means not subject to control, 93 94 restriction, modification, and limitation by the appointing 95 party. An independent umpire shall conduct his or her 96 investigation, evaluation, and estimation without instruction by 97 an appointing party. 98 (5) "Property insurance appraisal umpire" or "umpire" means 99 a competent, independent, licensed, and impartial third party selected by the licensed appraisers for the insurer and the 100 101 insured to resolve issues that the licensed appraisers are 102 unable to reach an agreement during the course of the appraisal 103 process pursuant to a residential or commercial property 104 insurance contract that is required to provide for resolution of 105 a claim dispute by appraisal. (6) "Property insurance loss appraiser" or "appraiser" 106 107 means a competent, licensed, and independent and impartial third 108 party selected by an insurer or an insured to develop an 109 appraisal for purposes of the appraisal process under a 110 residential or commercial property insurance contract that 111 provides for resolution of a claim dispute by appraisal. 112 (7) "Uniform application" means the uniform application of 113 the National Association of Insurance Commissioners for 114 nonresident agent licensing, effective January 15, 2001, or subsequent versions adopted by rule by the department. 115 116 468.8511 Fees.-

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117	(1) The department, by rule, may establish fees to be paid
118	for application, examination, reexamination, licensing and
119	renewal, inactive status application, reactivation of inactive
120	licenses, and application for providers of continuing education.
121	The department may also establish by rule a delinquency fee.
122	Fees shall be based on department estimates of the revenue
123	required to implement the provisions of this part. Fees shall be
124	remitted with the application, examination, reexamination,
125	licensing and renewal, inactive status application, and
126	reactivation of inactive licenses, and application for providers
127	of continuing education.
128	(2) The application fee shall not exceed \$200 and is
129	nonrefundable. The examination fee shall not exceed \$200 plus
130	the actual per applicant cost to the department to purchase the
131	examination, if the department chooses to purchase the
132	examination. The examination fee shall be in an amount that
133	covers the cost of obtaining and administering the examination
134	and shall be refunded if the applicant is found ineligible to
135	sit for the examination.
136	(3) The fee for an initial license shall not exceed \$250.
137	(4) The fee for an initial certificate of authorization
138	shall not exceed \$250.
139	(5) The fee for a biennial license renewal shall not exceed
140	\$500.
141	(6) The fee for application for inactive status shall not
142	exceed \$125.
143	(7) The fee for reactivation of an inactive license shall
144	not exceed \$250.
145	(8) The fee for applications from providers of continuing
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146	education may not exceed \$600.
147	(9) The fee for fingerprinting shall be included in the
148	department's costs for each background check.
149	468.85115 Application for license as a property insurance
150	appraisal umpire
151	(1) The department shall not issue a license as a property
152	insurance appraisal umpire to any person except upon written
153	application previously filed with the department, with
154	qualification and advance payment of all applicable fees. Any
155	such application shall be made under oath or affirmation and
156	signed by the applicant. The department shall accept the uniform
157	application for a nonresident property insurance appraisal
158	umpire. The department may adopt revised versions of the uniform
159	application by rule.
160	(2) In the application, the applicant shall set forth:
161	(a) His or her full name, age, social security number,
162	residence address, business address, mailing address, contact
163	telephone numbers, including a business telephone number, and e-
164	mail address.
165	(b) Proof that he or she has completed or is in the process
166	of completing any required prelicensing course.
167	(c) Whether he or she has been refused or has voluntarily
168	surrendered or has had suspended or revoked a professional
169	license by the supervising officials of any state.
170	(d) Proof that the applicant meets the requirements for
171	licensure as a property insurance appraisal umpire as required
172	under ss. 468.8511 and 468.8512, and this section.
173	(e) The applicant's gender.
174	(f) The applicant's native language.

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175	(g) The applicant's highest achieved level of education.
176	(h) All education requirements that the applicant has
177	completed to qualify as a property insurance appraisal umpire,
178	including the name of the course, the course provider, and the
179	course completion dates.
180	(3) Each application shall be accompanied by payment of any
181	applicable fee.
182	(4) At the time of application, the applicant must be
183	fingerprinted by a law enforcement agency or other entity
184	approved by the department and he or she must pay the
185	fingerprint processing fee in s. 468.8511. Fingerprints must be
186	processed by the Department of Law Enforcement.
187	(5) The Department of Law Enforcement may, to the extent
188	provided for by federal law, exchange state, multistate, and
189	federal criminal history records with the department or office
190	for the purpose of the issuance, denial, suspension, or
191	revocation of a certificate of authority, certification, or
192	license to operate in this state.
193	(6) The Department of Law Enforcement may accept
194	fingerprints of any other person required by statute or rule to
195	submit fingerprints to the department or office or any applicant
196	or licensee regulated by the department or office who is
197	required to demonstrate that he or she has not been convicted of
198	or pled guilty or nolo contendere to a felony or a misdemeanor.
199	(7) The Department of Law Enforcement shall, upon receipt
200	of fingerprints from the department or office, submit the
201	fingerprints to the Federal Bureau of Investigation for a
202	federal criminal history records check.
203	(8) Statewide criminal records obtained through the

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204Department of Law Enforcement, federal criminal records obtained205through the Federal Bureau of Investigation, and local criminal206records obtained through local law enforcement agencies shall be207used by the department and office for the purpose of issuance,208denial, suspension, or revocation of certificates of authority,209certifications, or licenses issued to operate in this state.210(9) The department shall develop and maintain as a public211record a current list of licensed property insurance appraisal212umpires.213468.8512 Examinations214(1) A person desiring to be licensed as a property215insurance appraisal umpire must apply to the department after216satisfying the examination requirements of this part.217(2) An applicant may practice in this state as a property218insurance appraisal umpire if he or she passes the required219examination, is of good moral character, and meets one of the220following requirements:
<pre>206 206 207 206 208 207 208 209 209 209 209 209 209 209 209 209 209</pre>
207 used by the department and office for the purpose of issuance, 208 denial, suspension, or revocation of certificates of authority, 209 certifications, or licenses issued to operate in this state. 210 (9) The department shall develop and maintain as a public 211 record a current list of licensed property insurance appraisal 212 umpires. 213 <u>468.8512 Examinations</u> 214 (1) A person desiring to be licensed as a property 215 insurance appraisal umpire must apply to the department after 216 satisfying the examination requirements of this part. 217 (2) An applicant may practice in this state as a property 218 insurance appraisal umpire if he or she passes the required 219 examination, is of good moral character, and meets one of the 220 following requirements:
208denial, suspension, or revocation of certificates of authority, certifications, or licenses issued to operate in this state.209certifications, or licenses issued to operate in this state.210(9) The department shall develop and maintain as a public211record a current list of licensed property insurance appraisal212umpires.213468.8512 Examinations214(1) A person desiring to be licensed as a property215insurance appraisal umpire must apply to the department after216satisfying the examination requirements of this part.217(2) An applicant may practice in this state as a property218insurance appraisal umpire if he or she passes the required219examination, is of good moral character, and meets one of the220following requirements:
209certifications, or licenses issued to operate in this state.210(9) The department shall develop and maintain as a public211record a current list of licensed property insurance appraisal212umpires.213468.8512 Examinations214(1) A person desiring to be licensed as a property215insurance appraisal umpire must apply to the department after216satisfying the examination requirements of this part.217(2) An applicant may practice in this state as a property218insurance appraisal umpire if he or she passes the required219examination, is of good moral character, and meets one of the220following requirements:
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<pre>211 record a current list of licensed property insurance appraisal 212 umpires. 213 468.8512 Examinations 214 (1) A person desiring to be licensed as a property 215 insurance appraisal umpire must apply to the department after 216 satisfying the examination requirements of this part. 217 (2) An applicant may practice in this state as a property 218 insurance appraisal umpire if he or she passes the required 219 examination, is of good moral character, and meets one of the 220 following requirements:</pre>
<pre>212 umpires. 213 <u>468.8512 Examinations</u> 214 <u>(1) A person desiring to be licensed as a property</u> 215 insurance appraisal umpire must apply to the department after 216 satisfying the examination requirements of this part. 217 <u>(2) An applicant may practice in this state as a property</u> 218 insurance appraisal umpire if he or she passes the required 219 examination, is of good moral character, and meets one of the 220 following requirements:</pre>
213 <u>468.8512 Examinations</u> 214 <u>(1) A person desiring to be licensed as a property</u> 215 <u>insurance appraisal umpire must apply to the department after</u> 216 <u>satisfying the examination requirements of this part.</u> 217 <u>(2) An applicant may practice in this state as a property</u> 218 <u>insurance appraisal umpire if he or she passes the required</u> 219 <u>examination, is of good moral character, and meets one of the</u> 210 <u>following requirements:</u>
(1) A person desiring to be licensed as a property insurance appraisal umpire must apply to the department after satisfying the examination requirements of this part. (2) An applicant may practice in this state as a property insurance appraisal umpire if he or she passes the required examination, is of good moral character, and meets one of the following requirements:
215 <u>insurance appraisal umpire must apply to the department after</u> 216 <u>satisfying the examination requirements of this part.</u> 217 <u>(2) An applicant may practice in this state as a property</u> 218 <u>insurance appraisal umpire if he or she passes the required</u> 219 <u>examination, is of good moral character, and meets one of the</u> 210 <u>following requirements:</u>
216 <u>satisfying the examination requirements of this part.</u> 217 (2) An applicant may practice in this state as a property 218 <u>insurance appraisal umpire if he or she passes the required</u> 219 <u>examination, is of good moral character, and meets one of the</u> 220 <u>following requirements:</u>
217 (2) An applicant may practice in this state as a property 218 insurance appraisal umpire if he or she passes the required 219 examination, is of good moral character, and meets one of the 220 following requirements:
<pre>218 insurance appraisal umpire if he or she passes the required 219 examination, is of good moral character, and meets one of the 220 following requirements:</pre>
<pre>219 examination, is of good moral character, and meets one of the 220 following requirements:</pre>
220 following requirements:
221 (a) The applicant is currently licensed, registered,
222 certified, or approved as an engineer as defined in s. 471.005,
223 or as a retired professional engineer as defined in s. 471.005,
224 and has taught or successfully completed 4 hours of classroom
225 coursework, approved by the department, specifically related to
226 construction, building codes, appraisal procedures, appraisal
227 preparation, and any other related material deemed appropriate
228 by the department.
(b) The applicant is currently or, within the 5 years
230 immediately preceding the date on which the application is filed
231 with the department, has been licensed, registered, certified,
232 or approved as a general contractor, building contractor, or

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233	residential contractor as defined in s. 489.105 and has taught
234	or successfully completed 4 hours of classroom coursework,
235	approved by the department, specifically related to
236	construction, building codes, appraisal procedure, appraisal
237	preparation, and any other related material deemed appropriate
238	by the department.
239	(c) The applicant is currently or, within the 5 years
240	immediately preceding the date on which the application is filed
241	with the department, has been licensed or registered as an
242	architect to engage in the practice of architecture pursuant to
243	part I of chapter 481 and has taught or successfully completed 4
244	hours of classroom coursework, approved by the department,
245	specifically related to construction, building codes, appraisal
246	procedure, appraisal preparation, and any other related material
247	deemed appropriate by the department.
248	(d) The applicant is currently or, within the 5 years
249	immediately preceding the date on which the application is filed
250	with the department, has been a qualified geologist or
251	professional geologist as defined in s. 492.102 and has taught
252	or successfully completed 4 hours of classroom coursework,
253	approved by the department, specifically related to
254	construction, building codes, appraisal procedure, appraisal
255	preparation, and any other related material deemed appropriate
256	by the department.
257	(e) The applicant is currently or, within the 5 years
258	immediately preceding the date on which the application is filed
259	with the department, has been licensed as a certified public
260	accountant as defined in s. 473.302 and has taught or
261	successfully completed 4 hours of classroom coursework, approved
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262	by the department, specifically related to construction,
263	building codes, appraisal procedure, appraisal preparation, and
264	any other related material deemed appropriate by the department.
265	(f) The applicant is currently or, within the 5 years
266	immediately preceding the date on which the application is filed
267	with the department, has been a licensed attorney in this state
268	and has taught or successfully completed 4 hours of classroom
269	coursework, approved by the department, specifically related to
270	construction, building codes, appraisal procedure, appraisal
271	preparation, and any other related material deemed appropriate
272	by the department.
273	(g) The applicant has received a baccalaureate degree from
274	an accredited 4-year college or university in the field of
275	engineering, architecture, or building construction and has
276	taught or successfully completed 4 hours of classroom
277	coursework, approved by the department, specifically related to
278	construction, building codes, appraisal procedure, appraisal
279	preparation, and any other related material deemed appropriate
280	by the department.
281	(h) The applicant is a currently licensed adjuster whose
282	license covers all lines of insurance except the life and
283	annuities class. The adjuster's license must include the
284	property and casualty class of insurance. The currently licensed
285	adjuster must be licensed for at least 5 years to qualify for a
286	property insurance appraisal umpire's license.
287	(i) The applicant has received a minimum of 8 semester
288	hours or 12 quarter hours of credit from an accredited college
289	or university in the field of accounting, geology, engineering,
290	architecture, or building construction.

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580-02529-15 2015744c1 291 (j) The applicant has successfully completed 40 hours of classroom coursework, approved by the department, specifically 292 293 related to construction, building codes, appraisal procedure, 294 appraisal preparation, property insurance, and any other related 295 material deemed appropriate by the department. 296 (3) The department shall review and approve courses of 297 study for the continuing education of property insurance 298 appraisal umpires. 299 (4) The department may not issue a license as a property 300 insurance appraisal umpire to any individual found by it to be 301 untrustworthy or incompetent or who: 302 (a) Has not filed an application with the department in 303 accordance with s. 485.85115. 304 (b) Is not a natural person who is at least 18 years of 305 age. 306 (c) Is not a United States citizen or legal alien who 307 possesses work authorization from the United States Citizenship 308 and Immigration Services. (d) Has not completed the education, experience, or 309 310 licensing requirements of this section. 311 (5) An incomplete application expires 6 months after the 312 date it is received by the department. 313 (6) An applicant seeking to become licensed under this part 314 may not be rejected solely by virtue of membership or lack of 315 membership in any particular appraisal organization. 316 468.8513 Licensure.-(1) The department shall license any applicant who the 317 318 department certifies has completed the requirements of ss. 319 468.8511, 468.85115, and 468.8512.

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580-02529-15 2015744c1 320 (2) The department shall not issue a license by endorsement 321 to any applicant for a property insurance appraisal umpire 322 license who is under investigation in another state for any act 323 that would constitute a violation of this part until such time 324 that the investigation is complete and disciplinary proceedings 325 have been terminated. 326 468.8514 Renewal of license.-327 (1) The department shall renew a license upon receipt of 328 the renewal application and fee and upon certification by the 329 department that the licensee has satisfactorily completed the 330 continuing education requirements of s. 468.8515. 331 (2) The department shall adopt rules establishing a 332 procedure for the biennial renewal of licenses. 333 468.8515 Continuing education.-334 (1) The department may not renew a license until the 335 licensee submits satisfactory proof to the department that, 336 during the 2 years before his or her application for renewal, 337 the licensee completed at least 30 hours of continuing education 338 in addition to 5 hours of ethics. Criteria and course content 339 shall be approved by the department by rule. 340 (2) The department may prescribe by rule additional 341 continuing professional education hours, not to exceed 25 342 percent of the total required hours, for failure to complete the 343 required hours by the end of the renewal period. (3) Each umpire course provider, instructor, and classroom 344 345 course must be approved by and registered with the department 346 before prelicensure courses for property insurance appraisal 347 umpires may be offered. Each classroom course must include a 348 written examination at the conclusion of the course and must

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580-02529-15 2015744c1 349 cover all of the material contained in the course. A student may 350 not receive credit for the course unless the student achieves a 351 grade of at least 75 percent on the examination. 352 (4) The department shall adopt rules establishing: 353 (a) Standards for the approval, registration, discipline, 354 or removal from registration of course providers, instructors, 355 and courses. The standards must be designed to ensure that 356 instructors have the knowledge, competence, and integrity to 357 fulfill the educational objectives of the prelicensure 358 requirements of this part. 359 (b) A process for determining compliance with the 360 prelicensure requirements of this part. 361 362 The department shall adopt rules prescribing the forms necessary 363 to administer the prelicensure requirements of this part. 364 (5) Approval to teach prescribed or approved appraisal courses does not entitle the instructor to teach any courses 365 366 outside the scope of this part. 367 468.8516 Inactive license.-368 (1) A licensee may request that his or her license be 369 placed on inactive status by filing an application with the 370 department. 371 (2) A license that has become inactive may be reactivated upon application to the department. The department may prescribe 372 373 by rule continuing education requirements as a condition for reactivation of an inactive license. The continuing education 374 375 requirements for reactivating a license may not exceed 14 hours 376 for each year the license was inactive. 377 (3) The department shall adopt rules relating to licenses

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378	that have become inactive and for the renewal of inactive
379	licenses. The department shall prescribe by rule a fee not to
380	exceed \$250 for the reactivation of an inactive license and a
381	fee not to exceed \$250 for the renewal of an inactive license.
382	468.8517 Certification of partnerships, corporations, and
383	other business entitiesThe practice of, or the offer to
384	practice as, a property insurance appraisal umpire by licensees
385	through a partnership, corporation, or other business entity
386	offering property insurance appraisal umpire services to the
387	public, or by a partnership, corporation, or other business
388	entities through licensees under this part as agents, employees,
389	officers, or partners is permitted, subject to the provisions of
390	this part. This section does not allow a corporation or other
391	business entity to hold a license to practice property insurance
392	appraisal umpire services. A partnership, corporation, or other
393	business entity is not relieved of responsibility for the
394	conduct or acts of its agents, employees, or officers by reason
395	of its compliance with this section. An individual practicing as
396	a property insurance appraisal umpire is not relieved of
397	responsibility for professional services performed by reason of
398	his or her employment or relationship with a partnership,
399	corporation, or other business entity.
400	468.8518 Grounds for compulsory refusal, suspension, or
401	revocation of an umpire's licenseThe department shall deny an
402	application for, suspend, revoke, or refuse to renew or continue
403	the license or appointment of any applicant, property insurance
404	appraisal umpire or licensee and shall suspend or revoke the
405	eligibility to hold a license or appointment of any such person
406	if it finds that any one or more of the following applicable

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580-02529-15 2015744c1 407 grounds exist: 408 (1) Lack of one or more of the qualifications for the 409 license as specified in this part. 410 (2) Material misstatement, misrepresentation, or fraud in 411 obtaining the license or in attempting to obtain the license or 412 appointment. 413 (3) Failure to pass to the satisfaction of the department 414 any examination required under this chapter. 415 (4) That the license or appointment was willfully used, or 416 will be used, to circumvent any of the requirements or 417 prohibitions of this chapter. 418 (5) Demonstrated a lack of fitness or trustworthiness to 419 engage as a property insurance appraisal umpire. 420 (6) Demonstrated a lack of reasonably adequate knowledge 421 and technical competence to engage in the transactions 422 authorized by the license. 423 (7) Fraudulent or dishonest practices in the conduct of 424 business under the license. 425 (8) Willful failure to comply with, or willful violation 426 of, any proper order or rule of the department or willful 427 violation of any provision of this chapter. 428 (9) Having been found guilty of or having plead guilty or 429 nolo contendere to a felony or a crime punishable by 430 imprisonment of 1 year or more under the law of the United 431 States or of any state thereof or under the law of any other 432 country which involves moral turpitude, without regard to 433 whether a judgment of conviction has been entered by the court 434 having jurisdiction of such cases.

(10) (a) Violated a duty imposed upon her or him by law or

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580-02529-15 2015744c1 436 by the terms of a contract, whether written, oral, expressed, or 437 implied, in an appraisal; 438 (b) Has aided, assisted, or conspired with any other person 439 engaged in any such misconduct and in furtherance thereof; or 440 (c) Has formed an intent, design, or scheme to engage in 441 such misconduct and committed an overt act in furtherance of 442 such intent, design, or scheme. 443 444 It is immaterial to a finding that a licensee has committed a 445 violation of this subsection that the victim or intended victim 446 of the misconduct has sustained no damage or loss, that the 447 damage or loss has been settled and paid after the discovery of misconduct, or that such victim or intended victim was a 448 customer or a person in a confidential relationship with the 449 450 licensee or was an identified member of the general public. 451 (11) (a) Had a registration, license, or certification as an 452 umpire revoked, suspended, or otherwise acted against; 453 (b) Has had his or her registration, license, or 454 certificate to practice or conduct any regulated profession, 455 business, or vocation revoked or suspended by this or any other 456 state, any nation, or any possession or district of the United 457 States; or 458 (c) Has had an application for such registration, 459 licensure, or certification to practice or conduct any regulated 460 profession, business, or vocation denied by this or any other 461 state, any nation, or any possession or district of the United 462 States. 463 (12) (a) Made or filed a report or record, written or oral, 464 which the licensee knows to be false;

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465	(b) Has willfully failed to file a report or record
466	required by state or federal law;
467	(c) Has willfully impeded or obstructed such filing; or
468	(d) Has induced another person to impede or obstruct such
469	filing.
470	(13) Accepted an appointment as an umpire if the
471	appointment is contingent upon the umpire reporting a
472	predetermined result, analysis, or opinion, or if the fee to be
473	paid for the services of the umpire is contingent upon the
474	opinion, conclusion, or valuation reached by the umpire.
475	468.85185 Grounds for discretionary denial, suspension, or
476	revocation of an umpire's licenseThe department may deny an
477	application for and suspend, revoke, or refuse to renew or
478	continue a license as a property insurance appraisal umpire if
479	the applicant or licensee has:
480	(1) Failed to timely communicate with the appraisers
481	without good cause.
482	(2) Failed or refused to exercise reasonable diligence in
483	submitting recommendations to the appraisers.
484	(3) Violated any ethical standard for property insurance
485	appraisal umpires set forth in s. 468.8519.
486	(4) Failed to inform the department in writing within 30
487	days after pleading guilty or nolo contendere to, or being
488	convicted or found guilty of, a felony.
489	(5) Failed to timely notify the department of any change in
490	business location, or has failed to fully disclose all business
491	locations from which he or she operates as a property insurance
492	appraisal umpire.
493	468.8519 Ethical standards for property insurance appraisal

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CODING: Words stricken are deletions; words underlined are additions.

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580-02529-15 2015744c1 494 umpires.-495 (1) CONFIDENTIALITY. - An umpire shall maintain 496 confidentiality of all information revealed during an appraisal 497 except where disclosure is required by law. 498 (2) RECORDKEEPING. - An umpire shall maintain confidentiality 499 in the storage and disposal of records and may not disclose any 500 identifying information when materials are used for research, 501 training, or statistical compilations. 502 (3) FEES AND EXPENSES.-Fees charged for appraisal services 503 shall be reasonable and consistent with the nature of the case. An umpire shall be guided by the following in determining fees: 504 505 (a) All charges for services as an umpire based on time may 506 not exceed actual time spent or allocated. 507 (b) Charges for costs shall be for those actually incurred. 508 (c) An umpire may not charge, agree to, or accept as 509 compensation or reimbursement any payment, commission, or fee 510 that is based on a percentage basis, or that is contingent upon 511 arriving at a particular value or any future happening or 512 outcome of the assignment. 513 (4) MAINTENANCE OF RECORDS. - An umpire shall maintain 514 records necessary to support charges for services and expenses, and upon request shall provide an accounting of all applicable 515 516 charges to the parties. An umpire licensed under this part shall 517 retain original or true copies of any contracts engaging the 518 umpire's services, appraisal reports, and supporting data 519 assembled and formulated by the umpire in preparing appraisal 520 reports for at least 5 years. The period for retaining the 521 records applicable to each engagement starts on the date of the 522 submission of the appraisal report to the client. The records

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580-02529-15 2015744c1 523 must be made available by the umpire for inspection and copying 524 by the department upon reasonable notice to the umpire. If an 525 appraisal has been the subject of, or has been admitted as 526 evidence in, a lawsuit, reports, and records, the appraisal must 527 be retained for at least 2 years after the date that the trial 528 ends. 529 (5) ADVERTISING. - An umpire may not engage in marketing practices that contain false or misleading information. An 530 531 umpire shall ensure that any advertisements of the umpire's 532 qualifications, services to be rendered, or the appraisal 533 process are accurate and honest. An umpire may not make claims 534 of achieving specific outcomes or promises implying favoritism 535 for the purpose of obtaining business. (6) INTEGRITY AND IMPARTIALITY. - An umpire may not engage in 536 537 any business, provide any service, or perform any act that would 538 compromise the umpire's integrity or impartiality. 539 (7) SKILL AND EXPERIENCE. - An umpire shall decline an 540 appointment or selection, withdraw, or request appropriate 541 assistance when the facts and circumstances of the appraisal are 542 beyond the umpire's skill or experience. 543 (8) GIFTS AND SOLICITATION. - An umpire may not give or 544 accept any gift, favor, loan, or other item of value in an 545 appraisal process except for the umpire's reasonable fee. During 546 the appraisal process, an umpire may not solicit or otherwise 547 attempt to procure future professional services. 548 Section 2. Part XVIII of chapter 468, Florida Statutes, 549 consisting of sections 468.86 through 468.8619, is created to 550 read: 551 PART XVIII

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552	PROPERTY INSURANCE APPRAISERS
553	468.86 Property insurance appraiser licensing program;
554	legislative purpose; scope of part
555	(1) The property insurance appraiser licensing program is
556	created within the Department of Business and Professional
557	Regulation.
558	(2) The Legislature finds it necessary and in the interest
559	of the public safety and welfare, to prevent damage to real and
560	personal property, to avert economic injury to the residents of
561	this state, and to regulate persons and companies that hold
562	themselves out to the public as qualified to perform as a
563	property insurance appraiser.
564	(3) This part applies to residential and commercial
565	residential property insurance contracts and to the umpires and
566	appraisers who participate in the appraisal process.
567	(4) The department may adopt rules to administer the
568	requirements of this part.
569	468.861 DefinitionsAs used in this part, the term:
570	(1) "Appraisal" means the process of estimating or
571	evaluating actual cash value, the amount of loss, or the cost of
572	repair or replacement of property for the purpose of quantifying
573	the monetary value of a property loss claim when an insurer and
574	an insured have failed to mutually agree on the value of the
575	loss pursuant to a residential or commercial residential
576	property insurance contract that is required in such contracts
577	for the resolution of a claim dispute by appraisal.
578	(2) "Competent" means properly licensed, sufficiently
579	qualified, and capable of performing an appraisal.
580	(3) "Department" means the Department of Business and

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581	Professional Regulation.
582	(4) "Independent" means not subject to control,
583	restriction, modification, and limitation by the appointing
584	party.
585	(5) "Property insurance appraisal umpire" or "umpire" means
586	a competent, independent, licensed, and impartial third party
587	selected by the licensed appraisers for the insurer and the
588	insured to resolve issues that the licensed appraisers are
589	unable to reach an agreement during the course of the appraisal
590	process pursuant to a residential or commercial property
591	insurance contract that is required to provide for resolution of
592	a claim dispute by appraisal.
593	(6) "Property insurance loss appraiser" or "appraiser"
594	means a competent, licensed, and independent and impartial third
595	party selected by an insurer or an insured to develop an
596	appraisal for purposes of the appraisal process under a
597	residential or commercial property insurance contract that
598	provides for resolution of a claim dispute by appraisal.
599	(7) "Uniform application" means the uniform application of
600	the National Association of Insurance Commissioners for
601	nonresident agent licensing, effective January 15, 2001, or
602	subsequent versions adopted by rule by the department.
603	468.8611 Fees
604	(1) The department, by rule, may establish fees to be paid
605	for application, examination, reexamination, licensing and
606	renewal, inactive status application, reactivation of inactive
607	licenses, and application for providers of continuing education.
608	The department may also establish by rule a delinquency fee.
609	Fees shall be based on department estimates of the revenue

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580-02529-15 2015744c1 required to implement the provisions of this part. Fees shall be remitted with the application, examination, reexamination, licensing and renewal, inactive status application, reactivation of inactive licenses, and application for providers of continuing education. (2) The application fee shall not exceed \$200 and is nonrefundable. The examination fee shall not exceed \$200 plus the actual per applicant cost to the department to purchase the examination, if the department chooses to purchase the examination. The examination fee shall be in an amount that covers the cost of obtaining and administering the examination and shall be refunded if the applicant is found ineligible to sit for the examination. (3) The fee for an initial license shall not exceed \$250. (4) The fee for an initial certificate of authorization shall not exceed \$250. (5) The fee for a biennial license renewal shall not exceed \$500. (6) The fee for application for inactive status shall not exceed \$125. (7) The fee for reactivation of an inactive license shall not exceed \$250. (8) The fee for applications from providers of continuing education may not exceed \$600. (9) The fee for fingerprinting shall be included in the

635 department's costs for the background check.

636 468.86115 Application for license as a property insurance 637 appraiser.-638

(1) The department shall not issue a license as a property

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639	insurance appraiser to any person except upon written
640	application previously filed with the department, with
641	qualification and advance payment of all applicable fees. Any
642	such application shall be made under oath or affirmation and
643	signed by the applicant. The department shall accept the uniform
644	application for a nonresident property insurance appraiser. The
645	department may adopt revised versions of the uniform application
646	by rule.
647	(2) In the application, the applicant shall set forth:
648	(a) His or her full name, age, social security number,
649	residence address, business address, mailing address, contact
650	telephone numbers, including a business telephone number, and e-
651	mail address.
652	(b) Proof that he or she has completed or is in the process
653	of completing any required prelicensing course.
654	(c) Whether he or she has been refused or has voluntarily
655	surrendered or has had suspended or revoked a professional
656	license by the supervising officials of any state.
657	(d) Proof that the applicant meets the requirements of
658	licensure as a property insurance appraiser as required under
659	ss. 468.8611 and 468.8612, and this section.
660	(e) The applicant's gender.
661	(f) The applicant's native language.
662	(g) The applicant's highest achieved level of education.
663	(h) All education requirements that the applicant has
664	completed to qualify as a property insurance appraiser,
665	including the name of the course, the course provider, and the
666	course completion dates.
667	(3) Each application shall be accompanied by payment of any

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580-02529-15 2015744c1 668 applicable fee. 669 (4) At the time of application, the applicant must be 670 fingerprinted by a law enforcement agency or other entity 671 approved by the department, and he or she must pay the 672 fingerprint processing fee in s. 468.8611. Fingerprints must be 673 processed by the Department of Law Enforcement. 674 (5) The Department of Law Enforcement may, to the extent 675 provided for by federal law, exchange state, multistate, and 676 federal criminal history records with the department or office 677 for the purpose of the issuance, denial, suspension, or 678 revocation of a certificate of authority, certification, or 679 license to operate in this state. 680 (6) The Department of Law Enforcement may accept 681 fingerprints of any other person required by statute or rule to submit fingerprints to the department or office or any applicant 682 683 or licensee regulated by the department or office who is 684 required to demonstrate that he or she has not been convicted of 685 or pled guilty or nolo contendere to a felony or a misdemeanor. 686 (7) The Department of Law Enforcement shall, upon receipt 687 of fingerprints from the department or office, submit the 688 fingerprints to the Federal Bureau of Investigation for a 689 federal criminal history records check. 690 (8) Statewide criminal records obtained through the Department of Law Enforcement, federal criminal records obtained 691 through the Federal Bureau of Investigation, and local criminal 692 693 records obtained through local law enforcement agencies shall be 694 used by the department and office for the purpose of issuance, 695 denial, suspension, or revocation of certificates of authority,

696 <u>certifications</u>, or licenses issued to operate in this state.

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580-02529-15 2015744c1 697 (9) The department shall develop and maintain as a public 698 record a current list of licensed property insurance appraisers. 699 468.8612 Examinations.-700 (1) A person desiring to be licensed as a property 701 insurance appraiser must apply to the department after 702 satisfying the examination requirements of this part. 703 (2) An applicant may practice in this state as a property 704 insurance appraiser if he or she passes the required 705 examination, is of good moral character, and meets one of the 706 following requirements: 707 (a) The applicant is currently licensed, registered, 708 certified, or approved as an engineer as defined in s. 471.005, or as a retired professional engineer as defined in s. 471.005, 709 710 and has taught or successfully completed 4 hours of classroom 711 coursework, approved by the department, specifically related to 712 construction, building codes, appraisal procedures, appraisal 713 preparation, and any other related material deemed appropriate 714 by the department. (b) The applicant is currently or, within the 5 years 715 716 immediately preceding the date on which the application is filed 717 with the department, has been licensed, registered, certified, 718 or approved as a general contractor, building contractor, or 719 residential contractor as defined in s. 489.105 and has taught 720 or successfully completed 4 hours of classroom coursework, 721 approved by the department, specifically related to 722 construction, building codes, appraisal procedure, appraisal 723 preparation, and any other related material deemed appropriate 724 by the department. (c) The applicant is currently or, within the 5 years 725

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580-02529-15 2015744c1 726 immediately preceding the date on which the application is filed 727 with the department, has been licensed or registered as an 728 architect to engage in the practice of architecture pursuant to 729 part I of chapter 481 and has taught or successfully completed 4 730 hours of classroom coursework, approved by the department, 731 specifically related to construction, building codes, appraisal 732 procedure, appraisal preparation, and any other related material 733 deemed appropriate by the department. 734 (d) The applicant is currently or, within the 5 years 735 immediately preceding the date on which the application is filed 736 with the department, has been a qualified geologist or 737 professional geologist as defined in s. 492.102 and has taught 738 or successfully completed 4 hours of classroom coursework, 739 approved by the department, specifically related to 740 construction, building codes, appraisal procedure, appraisal 741 preparation, and any other related material deemed appropriate by the department. 742 743 (e) The applicant is currently or, within the 5 years 744 immediately preceding the date on which the application is filed 745 with the department, has been licensed as a certified public 746 accountant as defined in s. 473.302 and has taught or 747 successfully completed 4 hours of classroom coursework, approved by the department, specifically related to construction, 748 749 building codes, appraisal procedure, appraisal preparation, and any other related material deemed appropriate by the department. 750 751 (f) The applicant is currently or, within the 5 years 752 immediately preceding the date on which the application is filed with the department, has been a licensed attorney in this state 753 754 and has taught or successfully completed 4 hours of classroom

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580-02529-15 2015744c1 755 coursework, approved by the department, specifically related to 756 construction, building codes, appraisal procedure, appraisal 757 preparation, and any other related material deemed appropriate 758 by the department. 759 (g) The applicant has received a baccalaureate degree from 760 an accredited 4-year college or university in the field of 761 engineering, architecture, or building construction and has 762 taught or successfully completed 4 hours of classroom 763 coursework, approved by the department, specifically related to 764 construction, building codes, appraisal procedure, appraisal 765 preparation, and any other related material deemed appropriate 766 by the department. 767 (h) The applicant is a currently licensed adjuster whose 768 license covers all lines of insurance except the life and 769 annuities class. The adjuster's license must include the 770 property and casualty class of insurance. The currently licensed 771 adjuster must be licensed for at least 3 years to qualify for a 772 property insurance appraiser's license. 773 (i) The applicant has received a minimum of 8 semester 774 hours or 12 quarter hours of credit from an accredited college 775 or university in the field of accounting, geology, engineering, 776 architecture, or building construction. 777 (j) The applicant has successfully completed 40 hours of 778 classroom coursework, approved by the department, specifically 779 related to construction, building codes, appraisal procedure, 780 appraisal preparation, property insurance, and any other related 781 material deemed appropriate by the department. 782 (3) The department shall review and approve courses of 783 study for the continuing education of property insurance

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580-02529-15 2015744c1 784 appraisers. 785 (4) The department may not issue a license as a property 786 insurance appraiser to any individual found by it to be 787 untrustworthy or incompetent or who: 788 (a) Has not filed an application with the department in 789 accordance with s. 468.85115. 790 (b) Is not a natural person who is at least 18 years of 791 age. 792 (c) Is not a United States citizen or legal alien who 793 possesses work authorization from the United States Citizenship 794 and Immigration Services. 795 (d) Has not completed the education, experience, or 796 licensing requirements in this section. 797 (5) An incomplete application expires 6 months after the 798 date it is received by the department. 799 (6) An applicant seeking to become licensed under this part 800 may not be rejected solely by virtue of membership or lack of 801 membership in any particular appraisal organization. 802 468.8613 Licensure.-803 (1) The department shall license any applicant who the 804 department certifies has completed the requirements of ss. 805 468.8611, 468.86115, and 468.8612. 806 (2) The department shall not issue a license by endorsement 807 to any applicant for a property insurance appraiser license who is under investigation in another state for any act that would 808 809 constitute a violation of this part until such time that the 810 investigation is complete and disciplinary proceedings have been 811 terminated. 812 468.8614 Renewal of license.-

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580-02529-15 2015744c1 813 (1) The department shall renew a license upon receipt of the renewal application and fee and upon certification by the 814 815 department that the licensee has satisfactorily completed the 816 continuing education requirements of s. 468.8615. 817 (2) The department shall adopt rules establishing a 818 procedure for the biennial renewal of licenses. 819 468.8615 Continuing education.-820 (1) The department may not renew a license until the 821 licensee submits satisfactory proof to the department that, 822 during the 2 years before his or her application for renewal, 82.3 the licensee completed at least 30 hours of continuing education 824 in addition to 5 hours of ethics. Criteria and course content 825 shall be approved by the department by rule. 826 (2) The department may prescribe by rule additional 827 continuing professional education hours, not to exceed 25 828 percent of the total required hours, for failure to complete the 829 required hours for renewal by the end of the renewal period. 830 (3) Each appraiser course provider, instructor, and 831 classroom course must be approved by and registered with the 832 department before prelicensure courses for property insurance 833 appraisers may be offered. Each classroom course must include a 834 written examination at the conclusion of the course and must 835 cover all of the material contained in the course. A student may 836 not receive credit for the course unless the student achieves a 837 grade of at least 75 percent on the examination. 838 (4) The department shall adopt rules establishing: 839 (a) Standards for the approval, registration, discipline, 840 or removal from registration of course providers, instructors, 841 and courses. The standards must be designed to ensure that

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842	instructors have the knowledge, competence, and integrity to
843	fulfill the educational objectives of the prelicensure
844	requirements of this part.
845	(b) A process for determining compliance with the
846	prelicensure requirements of this part.
847	
848	The department shall adopt rules prescribing the forms necessary
849	to administer the prelicensure requirements of this part.
850	(5) Approval to teach prescribed or approved appraisal
851	courses does not entitle the instructor to teach any courses
852	outside the scope of this part.
853	468.8616 Inactive license
854	(1) A licensee may request that his or her license be
855	placed on inactive status by filing an application with the
856	department.
857	(2) A license that has become inactive may be reactivated
858	upon application to the department. The department may prescribe
859	by rule continuing education requirements as a condition for
860	reactivation of an inactive license. The continuing education
861	requirements for reactivating a license may not exceed 14 hours
862	for each year the license was inactive.
863	(3) The department shall adopt rules relating to licenses
864	that have become inactive and for the renewal of inactive
865	licenses. The department shall prescribe by rule a fee not to
866	exceed \$250 for the reactivation of an inactive license and a
867	fee not to exceed \$250 for the renewal of an inactive license.
868	468.8617 Certification of partnerships, corporations, and
869	other business entitiesThe practice of, or the offer to
870	practice as, a property insurance appraiser by licensees through

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871	a partnership, corporation, or other business entity offering
872	property insurance appraiser services to the public, or by a
873	partnership, corporation, or other business entity through
874	licensees under this part as agents, employees, officers, or
875	partners is permitted subject to the provisions of this part.
876	This section does not allow a corporation or other business
877	entity to hold a license to practice property insurance
878	appraiser services. A partnership, corporation, or other
879	business entity is not relieved of responsibility for the
880	conduct or acts of its agents, employees, or officers by reason
881	of its compliance with this section. An individual practicing as
882	a property insurance appraiser is not relieved of responsibility
883	for professional services performed by reason of his or her
884	employment or relationship with a partnership, corporation, or
885	other business entity.
886	468.8618 Grounds for compulsory refusal, suspension, or
887	revocation of an appraiser's license.—The department shall deny
888	an application for, suspend, revoke, or refuse to renew or
889	continue the license or appointment of any applicant, property
890	insurance appraiser, or licensee and shall suspend or revoke the
891	eligibility to hold a license or appointment of any such person
892	if it finds that any one or more of the following applicable
893	grounds exist:
894	(1) Lack of one or more of the qualifications for the
895	license as specified in this part.
896	(2) Material misstatement, misrepresentation, or fraud in
897	obtaining the license or in attempting to obtain the license or
898	appointment.
899	(3) Failure to pass to the satisfaction of the department
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900	any examination required under this act.
901	(4) That the license or appointment was willfully used, or
902	will be used, to circumvent any of the requirements or
903	prohibitions of this code.
904	(5) Demonstrated a lack of fitness or trustworthiness to
905	engage as a property insurance appraiser.
906	(6) Demonstrated a lack of reasonably adequate knowledge
907	and technical competence to engage in the transactions
908	authorized by the license.
909	(7) Fraudulent or dishonest practices in the conduct of
910	business under the license.
911	(8) Willful failure to comply with, or willful violation
912	of, any proper order or rule of the department or willful
913	violation of any provision of this act.
914	(9) Having been found guilty of or having pled guilty or
915	nolo contendere to a felony or a crime punishable by
916	imprisonment of 1 year or more under the law of the United
917	States or of any state thereof or under the law of any other
918	country which involves moral turpitude, without regard to
919	whether a judgment of conviction has been entered by the court
920	having jurisdiction of such cases.
921	(10) Violated a duty imposed upon her or him by law or by
922	the terms of a contract, whether written, oral, expressed, or
923	implied, in an appraisal; has aided, assisted, or conspired with
924	any other person engaged in any such misconduct and in
925	furtherance thereof; or has formed an intent, design, or scheme
926	to engage in such misconduct and committed an overt act in
927	furtherance of such intent, design, or scheme. It is immaterial
928	to a finding that a licensee has committed a violation of this

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929	subsection that the victim or intended victim of the misconduct
930	has sustained no damage or loss, that the damage or loss has
931	been settled and paid after the discovery of misconduct, or that
932	such victim or intended victim was a customer or a person in a
933	confidential relationship with the licensee or was an identified
934	member of the general public.
935	(11) Had a registration, license, or certification as an
936	appraiser revoked, suspended, or otherwise acted against; has
937	had his or her registration, license, or certificate to practice
938	or conduct any regulated profession, business, or vocation
939	revoked or suspended by this or any other state, any nation, or
940	any possession or district of the United States; or has had an
941	application for such registration, licensure, or certification
942	to practice or conduct any regulated profession, business, or
943	vocation denied by this or any other state, any nation, or any
944	possession or district of the United States.
945	(12)(a) Made or filed a report or record, written or oral,
946	which the licensee knows to be false;
947	(b) Has willfully failed to file a report or record
948	required by state or federal law;
949	(c) Has willfully impeded or obstructed such filing; or
950	(d) Has induced another person to impede or obstruct such
951	filing.
952	(13) Accepted an appointment as an appraiser if the
953	appointment is contingent upon the appraiser reporting a
954	predetermined result, analysis, or opinion, or if the fee to be
955	paid for the services of the appraiser is contingent upon the
956	opinion, conclusion, or valuation reached by the appraiser.
957	468.86185 Grounds for discretionary denial, suspension, or

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958	revocation of an appraiser's licenseThe department may deny an
959	application for and suspend, revoke, or refuse to renew or
960	continue a license as a property insurance appraiser if the
961	applicant or licensee has:
962	(1) Failed to timely communicate with the opposing party's
963	appraiser without good cause.
964	(2) Failed or refused to exercise reasonable diligence in
965	submitting recommendations to the opposing party's appraiser.
966	(3) Violated any ethical standard for property insurance
967	appraisers set forth in s. 468.8619.
968	(4) Failed to inform the department in writing within 30
969	days after pleading guilty or nolo contendere to, or being
970	convicted or found guilty of, a felony.
971	(5) Failed to timely notify the department of any change in
972	business location or has failed to fully disclose all business
973	locations from which he or she operates as a property insurance
974	appraiser.
975	468.8619 Ethical standards for property insurance
976	appraisers.—
977	(1) CONFIDENTIALITYAn appraiser shall maintain
978	confidentiality of all information revealed during an appraisal
979	except to the party that hired the appraiser and except where
980	disclosure is required by law.
981	(2) RECORDKEEPING An appraiser shall maintain
982	confidentiality in the storage and disposal of records and may
983	not disclose any identifying information when materials are used
984	for research, training, or statistical compilations.
985	(3) FEES AND EXPENSESFees charged for appraisal services
986	shall be reasonable and consistent with the nature of the case.

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580-02529-15 2015744c1 987 An appraiser shall be quided by the following in determining 988 fees: 989 (a) All charges for services as an appraiser based on time 990 may not exceed actual time spent or allocated. 991 (b) Charges for costs shall be for those actually incurred. 992 (4) MAINTENANCE OF RECORDS. - An appraiser shall maintain 993 records necessary to support charges for services and expenses, 994 and upon request shall provide an accounting of all applicable 995 charges to the parties. An appraiser licensed under this part 996 shall retain for at least 5 years original or true copies of any 997 contracts engaging the appraiser's services, appraisal reports, 998 and supporting data assembled and formulated by the appraiser in 999 preparing appraisal reports. The period for retaining the 1000 records applicable to each engagement starts on the date of the 1001 submission of the appraisal report to the client. The records 1002 must be made available by the appraiser for inspection and 1003 copying by the department upon reasonable notice to the 1004 appraiser. If an appraisal has been the subject of, or has been 1005 admitted as evidence in, a lawsuit, reports, and records the 1006 appraisal must be retained for at least 2 years after the date 1007 that the trial ends. 1008 (5) ADVERTISING. - An appraiser may not engage in marketing 1009 practices that contain false or misleading information. An 1010 appraiser shall ensure that any advertisements of the appraiser's qualifications, services to be rendered, or the 1011 1012 appraisal process are accurate and honest. An appraiser may not 1013 make claims of achieving specific outcomes or promises implying

1014 <u>favoritism for the purpose of obtaining business.</u>

1015

(6) INTEGRITY AND IMPARTIALITY.-An appraiser may not accept

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1016	any engagement, provide any service, or perform any act that
1017	would compromise the appraiser's integrity or impartiality.
1018	(a) An appraiser may not accept an appointment unless he or
1019	she can:
1020	1. Serve impartially;
1021	2. Serve independently from the party appointing him or
1022	her;
1023	3. Serve competently; and
1024	4. Be available to promptly commence the appraisal, and
1025	thereafter devote the time and attention to its completion in a
1026	manner expected by all involved parties.
1027	(b) An appraiser shall conduct the appraisal process in a
1028	manner that advances the fair and efficient resolution of the
1029	matters submitted for decision. A licensed appraiser shall make
1030	all reasonable efforts to prevent delays in the appraisal
1031	process, the harassment of parties or other participants, or
1032	other abuse or disruption of the appraisal process.
1033	(c) Once a licensed appraiser has accepted an appointment,
1034	the appraiser may not withdraw or abandon the appointment unless
1035	compelled to do so by unanticipated circumstances that would
1036	render it impossible or impracticable to continue.
1037	(d) The licensed appraiser shall, after careful
1038	deliberation, decide all issues submitted for determination and
1039	no other issues. A licensed appraiser shall decide all matters
1040	justly, exercising independent judgment, and may not allow
1041	outside pressure to affect the decision. An appraiser may not
1042	delegate the duty to decide to any other person.
1043	(7) SKILL AND EXPERIENCE An appraiser shall decline an
1044	appointment or selection, withdraw, or request appropriate

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1045	assistance when the facts and circumstances of the appraisal are
1046	beyond the appraiser's skill or experience.
1047	(8) GIFTS AND SOLICITATION An appraiser may not give or
1048	accept any gift, favor, loan, or other item of value in an
1049	appraisal process except for the appraiser's reasonable fee.
1050	During the appraisal process, an appraiser may not solicit or
1051	otherwise attempt to procure future professional services.
1052	(9) COMMUNICATIONS WITH PARTIES
1053	(a) If an agreement of the parties establishes the manner
1054	or content of the communications between the appraisers, the
1055	parties, and the umpire, the appraisers shall abide by such
1056	agreement. In the absence of agreement, an appraiser may not
1057	discuss a proceeding with any party or with the umpire in the
1058	absence of any other party, except in the following
1059	circumstances:
1060	1. If the appointment of the appraiser or umpire is being
1061	considered, the prospective appraiser or umpire may ask about
1062	the identities of the parties, counsel, and the general nature
1063	of the case, and may respond to inquiries from a party, its
1064	counsel or an umpire designed to determine his or her
1065	suitability and availability for the appointment;
1066	2. To consult with the party who appointed the appraiser
1067	concerning the selection of a neutral umpire;
1068	3. To make arrangements for any compensation to be paid by
1069	the party who appointed the appraiser; or
1070	4. To make arrangements for obtaining materials and
1071	inspection of the property with the party who appointed the
1072	appraiser. Such communication is limited to scheduling and the
1073	exchange of materials.
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1074	(b) There may be no communications whereby a party dictates
1075	to an appraiser what the result of the proceedings must be, what
1076	matters or elements may be included or considered by the
1077	appraiser, or what actions the appraiser may take.
1078	Section 3. This act shall take effect July 1, 2015.

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CODING: Words stricken are deletions; words underlined are additions.

CS for SB 744