1 A bill to be entitled 2 An act relating to transportation network companies; 3 creating s. 316.680, F.S.; providing definitions; 4 providing requirements for a person to obtain a permit 5 as a transportation network company; providing a 6 permit fee; requiring an agent for service of process; 7 requiring disclosure of a company's fares; requiring 8 display of certain information related to a 9 transportation network company driver; requiring that 10 a company provide an electronic receipt to a passenger; providing requirements for automobile 11 12 liability insurance and insurance disclosure; 13 providing requirements for drivers to act as 14 independent contractors; requiring a zero tolerance 15 policy for drug and alcohol use; providing 16 requirements for employment as a transportation network company driver; requiring that motor vehicles 17 used by a transportation network company meet certain 18 safety and emissions requirements; prohibiting 19 20 specified conduct; providing certain nondiscrimination 21 and accessibility requirements; requiring a company to 2.2 maintain certain records; providing for preemption; 23 authorizing rulemaking; providing an effective date. 24 25 Be It Enacted by the Legislature of the State of Florida:

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27 Section 1. Section 316.680, Florida Statutes, is created 28 to read: 29 316.680 Transportation network companies. 30 DEFINITIONS.—As used in this section, the term: (1)(a) 31 "Transportation network company" or "company" means an 32 entity granted a permit under this section to operate in this 33 state using a digital network or software application service to 34 connect passengers to transportation network company service 35 provided by drivers. A company is not deemed to own, control, 36 operate, or manage the vehicles used by drivers; is not deemed 37 to control or manage drivers; and is not a taxicab association 38 or for-hire vehicle owner. A transportation network company does 39 not include an individual, corporation, partnership, sole proprietorship, or other entity arranging nonemergency medical 40 transportation for individuals qualifying for Medicaid or 41 42 Medicare pursuant to a contract with the state or a managed care 43 organization. 44 (b) "Transportation network company driver" or "driver" 45 means an individual who: 46 1. Receives connections to potential passengers and 47 related services from a transportation network company in 48 exchange for payment of a fee to the transportation network 49 company; and

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a. Owned, leased, or otherwise authorized for use by the

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2. Operates a motor vehicle that is:

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individual;

b. Not a taxi, jitney, limousine, or for-hire vehicle as defined in s. 320.01(15); and

- c. Used to provide transportation network company service.
- (c) "Transportation network company service" means the transportation of a passenger between points chosen by the passenger and prearranged with a driver through the use of a company digital network or software application service. Service begins when a driver accepts a request for transportation received through the company's digital network or software application service, continues while the driver transports the passenger in the driver's vehicle, and ends when the passenger exits the driver's vehicle. The term does not include a taxi, for-hire vehicle, or street hail service.
- (d) "Trip" means the duration of transportation network company service beginning at a point of origin where the passenger enters the driver's vehicle and ending at a point of destination where the passenger exits the vehicle.
- (2) NOT COMMON CARRIERS.—A transportation network company or transportation network company driver is not a common carrier and does not provide taxi or for-hire vehicle service. In addition, a driver is not required to register the vehicle that the driver uses for transportation network company service as a commercial vehicle or a for-hire vehicle.
 - (3) PERMIT REQUIRED.—

(a) A person must obtain a permit from the department to operate a transportation network company in this state.

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(b) The department shall issue a permit to each applicant that meets the requirements for a transportation network company pursuant to this section and pays an annual permit fee of \$5,000 to the department.

- (4) AGENT FOR SERVICE OF PROCESS REQUIRED.—A transportation network company must designate and maintain an agent for service of process in this state.
- (5) FARE COLLECTED FOR SERVICES.—A company may collect a fare on behalf of a driver for the services provided to passengers; however, if a fare is collected from a passenger, the company shall disclose to the passenger the fare calculation method on its website or within its software application. The company shall also provide the passenger with the applicable rates being charged and the option to receive an estimated fare before the passenger enters the driver's vehicle.
- (6) IDENTIFICATION OF VEHICLES AND DRIVERS.—The company's software application service or website shall display a picture of the driver and the license plate number of the motor vehicle used to provide transportation network company service before the passenger enters the driver's vehicle.
- (7) ELECTRONIC RECEIPT.—Within a reasonable period of time, to be determined by rule of the department, after completion of a trip, the company shall provide an electronic receipt to the passenger which lists:
 - (a) The origin and destination of the trip.
 - (b) The total time and distance of the trip.

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105	(c) An itemization of the total fare paid.
106	(8) TRANSPORTATION NETWORK COMPANY AND DRIVER INSURANCE
107	REQUIREMENTS.—
108	(a) Beginning October 1, 2015, companies and
109	transportation network company drivers must comply with
110	automobile liability insurance requirements under this
111	subsection.
112	(b)1. When a driver is logged into the company's digital
113	network and is available to receive requests for transportation,
114	but is not providing transportation network company service, the
115	following automobile liability insurance requirements shall
116	apply:
117	a. Automobile liability insurance that meets at least the
118	minimum coverage requirements under s. 324.021(7)(a)-(c).
119	b. Automobile liability insurance that provides the
120	minimum coverage requirements where required of a limousine
121	under ss. 627.730-627.7405.
122	2. A company shall maintain automobile liability insurance
123	in the amount required in sub-subparagraph 1.a. and shall
124	provide coverage in the event a participating driver's own
125	automobile liability policy excludes coverage according to its
126	policy terms or does not provide coverage of the minimum
127	requirements in sub-subparagraph 1.a.
128	(c) When a driver is providing transportation network
129	company service, the following automobile liability insurance

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requirements shall apply:

131	1. Automobile liability insurance that recognizes the
132	driver's provision of transportation network company service.
133	2. Automobile liability insurance of at least \$1 million
134	for death, personal injury, and property damage.
135	3. Automobile liability insurance that provides the
136	minimum coverage requirements where required of a limousine
137	under ss. 627.730-627.7405.
138	(d) The coverage requirements of paragraph (c) may be
139	satisfied by:
140	1. Automobile liability insurance maintained by the
141	driver;
142	2. Automobile liability insurance maintained by the
143	company; or
144	3. A combination of coverage maintained as provided in
145	subparagraphs 1. and 2.
146	(e) If insurance maintained by a driver under this section
147	has lapsed, failed to provide the required coverage, denied a
148	claim for the required coverage, or otherwise ceased to exist,
149	insurance maintained by the company shall provide the coverage
150	required by this section beginning with the first dollar of a
151	claim.
152	(f) Insurance required by this section may be placed with
153	an insurer authorized to do business in the state or with a
154	surplus lines insurer eligible under the Surplus Lines Law under

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A company or driver may prove financial responsibility

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ss. 626.913-626.937.

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under chapter 324 and s. 627.733 by providing satisfactory evidence of holding an automobile liability policy pursuant to this subsection.

- (9) TRANSPORTATION NETWORK COMPANY AND INSURER DISCLOSURE REQUIREMENTS.—
- (a) The company shall disclose in writing to drivers

 before the drivers are allowed to accept a request for

 transportation network company service on the company's digital network the following:
- 1. The insurance coverage and limits of liability that the company provides while the driver uses a personal vehicle in connection with a company's digital network.
- 2. That the driver's personal insurance policy may not provide coverage while the driver uses a vehicle in connection with a company's digital network, depending on its terms.
- (b) An insurer that provides automobile liability insurance policies under part XI of chapter 627 may:
- 1. Exclude any and all coverage and the duty to defend afforded under the owner's insurance policy for a loss or injury that occurs while an insured vehicle provides or is available to provide transportation network company service, if such exclusion is expressly set forth in the policy and approved for sale in the state. This right to exclude coverage and the duty to indemnify and defend applies to any coverage included in an automobile liability insurance policy, including, but not limited to:

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a.	Liability	coverage	for	bodily	injury	and	property
damage.							

- b. Uninsured and underinsured motorist coverage.
- c. Medical payments coverage.

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- d. Comprehensive physical damage coverage.
- e. Collision physical damage coverage.
 - f. Personal injury protection.
- 2. The insurer must notify the insured within 30 days after receiving a notice of loss that the insurer has no duty to defend or indemnify any person or organization for liability for a loss that is properly excluded pursuant to the terms of the applicable primary or excess insurance policy.
- (c) An insurer that provides automobile liability insurance in the state must disclose in a prominent place on its application for insurance whether the insurance policy provides coverage for an insured vehicle providing or available to provide transportation network company service. If an automobile liability insurance policy contains an exclusion for such service, the insurer or its agent must disclose in writing the exact language of such exclusion to the applicant during the application process.
- (d) In a claims coverage investigation, companies and any insurer providing coverage under this section shall cooperate to facilitate the exchange of information, including the precise times that a driver logged on and off of the company's digital network in the 24-hour period immediately preceding the accident

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and disclose to one another a clear description of the coverage, exclusions, and limits provided under the insurance policy each party issued or maintained.

- (10) DRIVERS AS INDEPENDENT CONTRACTORS.—A driver is an independent contractor and not an employee of the company if all of the following conditions are met:
- (a) The company does not prescribe specific hours during which the driver must be logged into the company's digital platform.
- (b) The company does not impose restrictions on the driver's ability to use digital platforms from other companies.
- (c) The company does not assign the driver to a particular territory in which transportation network company services are authorized to be provided.
- (d) The company does not restrict the driver from engaging in any other occupation or business.
- (e) The company and the driver agree in writing that the driver is an independent contractor of the company.
 - (11) ZERO TOLERANCE FOR DRUG OR ALCOHOL USE.-
- (a) A company shall implement a zero tolerance policy on use of drugs or alcohol by a driver who is providing transportation network company service or who is logged into the company's digital network but is not providing service.
- (b) A company shall provide notice on its website of a zero tolerance policy under paragraph (a) and shall provide procedures for a passenger to file a complaint about a driver

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who the passenger reasonably suspects was under the influence of drugs or alcohol during the course of a trip.

- (c) Upon receipt of a passenger complaint alleging a violation of the zero tolerance policy, the company shall immediately suspend the accused driver's access to the company's digital platform and shall conduct an investigation into the reported incident. The suspension shall last for the duration of the investigation.
- (d) The company shall maintain records of a passenger complaint for a period of at least 2 years after the date such complaint is received by the company.
 - (12) TRANSPORTATION NETWORK COMPANY DRIVER REQUIREMENTS.-
- (a) Before allowing a person to act as a driver on its digital platform, the company shall:
- 1. Require the person to submit an application to the company, including his or her address, date of birth, driver license number, driving history, motor vehicle registration, automobile liability insurance, and other information required by the company.
- 2. Conduct, or have a third party conduct, a state and national criminal background check for each applicant to include:
- <u>a. The Multi-State/Multi-Jurisdiction Criminal Records</u>

 <u>Locator or other similar commercial national database with</u>

 validation.
 - b. The Dru Sjodin National Sex Offender Public Website.

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	3.	Obtain	and	review	а	driving	history	research	report	for
such	per	son.								

- (b) The company shall prohibit a person to act as a driver on its digital platform if the person:
- 1. Has had more than three moving violations in the preceding 3-year period or one major violation in the preceding 3-year period. A major violation includes, but is not limited to, fleeing or attempting to elude a law enforcement officer, reckless driving, or driving with a suspended or revoked license;
- 2. Has been convicted, within the past 7 years, of driving under the influence of drugs or alcohol, fraud, sexual offenses, use of a motor vehicle to commit a felony, a crime involving property damage or theft, acts of violence, or acts of terror;
- 3. Is a match in the Dru Sjodin National Sex Offender Public Website;
 - 4. Does not possess a valid driver license;
- 5. Does not possess proof of registration for the motor vehicle used to provide transportation network company service;
- 6. Does not possess proof of automobile liability
 insurance for the motor vehicle used to provide transportation
 network company service; or
 - 7. Has not attained the age of 19 years.
- (13) VEHICLE SAFETY AND EMISSIONS.—A company shall require that a motor vehicle used by a driver to provide transportation network company service meets the vehicle safety and emissions

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287	requirements for a private motor vehicle of the state in which
288	the vehicle is registered.
289	(14) PROHIBITED CONDUCT.—A driver may not:
290	(a) Accept a ride other than a ride arranged through a
291	digital network or software application service.
292	(b) Solicit or accept street hails.
293	(c) Solicit or accept cash payments from passengers. A
294	company shall adopt a policy prohibiting solicitation or
295	acceptance of cash payments from passengers and notify drivers
296	of such policy. Such policy must require a payment for
297	transportation network company service to be made electronically
298	using the company's digital network or software application
299	service.
300	(15) NONDISCRIMINATION; ACCESSIBILITY
301	(a) A company shall adopt a policy of nondiscrimination on
302	the basis of destination, race, color, national origin,
303	religious belief or affiliation, sex, disability, age, sexual
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304	orientation, or gender identity with respect to passengers and
304	orientation, or gender identity with respect to passengers and potential passengers and shall notify drivers of such policy.
305	potential passengers and shall notify drivers of such policy.
305 306	potential passengers and shall notify drivers of such policy. (b) A driver shall comply with the nondiscrimination
305 306 307	<pre>potential passengers and shall notify drivers of such policy.</pre>
305 306 307 308	potential passengers and shall notify drivers of such policy. (b) A driver shall comply with the nondiscrimination policy. (c) A driver shall comply with all applicable laws

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physical disabilities because of those disabilities.

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(e) A company shall provide passengers an opportunity to indicate whether they require a wheelchair-accessible vehicle. If a company cannot arrange wheelchair-accessible service, it shall direct the passenger to an alternate provider of wheelchair-accessible service, if available.

(15) RECORDS.—A company shall maintain:

- (a) Individual trip records for at least 1 year after the date each trip was provided.
- (b) Driver records for at least 1 year after the date on which a driver's activation on the company's digital network has ended.
- companies and transportation network company drivers throughout the state. Notwithstanding any other provision of law, transportation network companies and drivers companies and drivers are governed exclusively by this section and any rules adopted by the department to administer this section. A county, municipality, special district, or other local governmental entity or subdivision may not impose a tax on, or require a license for, a company or a driver, or a vehicle used by a driver, if such tax or license relates to providing transportation network company services, or subject a company to any rate, entry, operational, or other requirements of the county, municipality, special district, or other local governmental entity or subdivision.

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(17) RULEMAKING.—The department may adopt rules to

339	administer this	section.						
340	Section 2.	This act	shall	take	effect	July	1,	2015.

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