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COMMITTEE/SUBCOMMITTEE	ACTION
ADOPTED	(Y/N)
ADOPTED AS AMENDED	(Y/N)
ADOPTED W/O OBJECTION	(Y/N)
FAILED TO ADOPT	(Y/N)
WITHDRAWN	(Y/N)
OTHER	

Committee/Subcommittee hearing bill: Health & Human Services Committee

Representative Sprowls offered the following:

### Amendment (with title amendment)

Remove everything after the enacting clause and insert: Section 1. Section 395.301, Florida Statutes, is amended to read:

9 395.301 <u>Price transparency;</u> itemized patient <u>statement or</u> 10 bill; form and content prescribed by the agency; patient 11 admission status notification.-

(1) <u>A facility licensed under this chapter shall provide</u> <u>timely and accurate financial information and quality of service</u> <u>measures to prospective and actual patients of the facility, or</u> <u>to patients' survivors or legal guardians, as appropriate. Such</u> <u>information shall be provided in accordance with this section</u> <u>and rules adopted by the agency pursuant to this chapter and s.</u> <u>466161 - h1175-strike.docx</u>

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18 408.05. Licensed facilities operating exclusively as state 19 facilities are exempt from this subsection. 20 (a) Each licensed facility shall make available to the 21 public on its website information on payments made to that 22 facility for defined bundles of services and procedures. The 23 payment data must be presented and searchable in accordance 24 with, and through a hyperlink to, the system established by the 25 agency and its vendor using the descriptive service bundles 26 developed under s. 408.05(3)(c). At a minimum, the facility 27 shall provide the estimated average payment received from all payors, excluding Medicaid and Medicare, for the descriptive 28 29 service bundles available at that facility and the estimated 30 payment range for such bundles. Using plain language comprehensible to an ordinary layperson, the facility must 31 32 disclose that the information on average payments and the 33 payment ranges is an estimate of costs that may be incurred by 34 the patient or prospective patient and that actual costs will be 35 based on the services actually provided to the patient. The facility shall also assist the consumer in accessing his or her 36 37 health insurer's or health maintenance organization's website 38 for information on estimated copayments, deductibles, and other 39 cost-sharing responsibilities. The facility's website must: 40 1. Identify and post the names and hyperlinks for direct 41 access to the websites of all health insurers and health 42 maintenance organizations for which the facility is a network 43 provider or preferred provider.

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44	2. Provide information to uninsured patients and insured
45	patients whose health insurer or health maintenance organization
46	does not include the facility as a network provider or preferred
47	provider on the facility's financial assistance policy,
48	including the application process, payment plans, and discounts
49	and the facility's charity care policy and collection
50	procedures.
51	3. Notify patients and prospective patients that services
52	may be provided in the health care facility by the facility as
53	well as by other health care providers who may separately bill
54	the patient and that such health care providers may or may not
55	participate with the same health insurers or health maintenance
56	organizations as the facility.
57	4. Inform patients and prospective patients that they may
58	request from the facility and other health care practitioners a
59	more personalized estimate of charges and other information, and
60	inform patients that they should contact each health care
61	practitioner who will provide services in the hospital to
62	determine which health insurers and health maintenance
63	organizations he or she participates as a network provider or
64	preferred provider.
65	5. Provide the names, mailing addresses, and telephone
66	numbers of the health care practitioners and medical practice
67	groups with which it contracts to provide services in the
68	facility and instructions on how to contact the practitioners
69	and groups to determine the health insurers and health
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70 maintenance organizations with which they participate as a 71 network provider or preferred provider. 72 (b)1. Upon request, and before providing any nonemergency 73 medical services, each licensed facility shall provide a 74 written, good faith estimate of reasonably anticipated charges 75 by the facility for the treatment of the patient's or 76 prospective patient's specific condition. The facility must 77 provide the estimate in writing to the patient or prospective 78 patient within 7 business days after receipt of the request and 79 is not required to adjust the estimate for any potential 80 insurance coverage. The estimate may be based on the descriptive 81 service bundles developed by the agency under s. 408.05(3)(c) 82 unless the patient or prospective patient requests a more 83 personalized and specific estimate that accounts for the 84 specific condition and characteristics of the patient or 85 prospective patient. The facility shall inform the patient or 86 prospective patient that he or she may contact his or her health 87 insurer or health maintenance organization for additional information concerning cost-sharing responsibilities. 88 89 2. In the estimate, the facility shall provide to the 90 patient or prospective patient information on the facility's financial assistance policy, including the application process, 91 92 payment plans, and discounts and the facility's charity care 93 policy and collection procedures. 3. The estimate shall clearly identify any facility fees 94 95 and, if applicable, include a statement notifying the patient or 466161 - h1175-strike.docx Published On: 2/16/2016 7:02:54 PM

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96	prospective patient that a facility fee is included in the
97	estimate, the purpose of the fee, and that the patient may pay
98	less for the procedure or service at another facility or in
99	another health care setting.
100	4. Upon request, the facility shall notify the patient or
101	prospective patient of any revision to the estimate.
102	5. In the estimate, the facility must notify the patient
103	or prospective patient that services may be provided in the
104	health care facility by the facility as well as by other health
105	care practitioners who may separately bill the patient.
106	6. The facility shall take action to educate the public
107	that such estimates are available upon request.
108	7. Failure to timely provide the estimate pursuant to this
109	paragraph shall result in a daily fine of \$1,000 until the
110	estimate is provided to the patient or prospective patient. The
111	total fine shall not exceed \$10,000.
112	
113	The provision of an estimate does not preclude the actual
114	charges from exceeding the estimate.
115	(c) Each facility shall make available on its website a
116	hyperlink to the health-related data, including quality measures
117	and statistics, that are disseminated by the agency pursuant to
118	s. 408.05. The facility shall also take action to notify the
119	public that such information is electronically available and
120	provide a hyperlink to the agency's website.

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121 (d)1. Upon request, and after the patient's discharge or 122 release from a facility, the facility must provide A licensed 123 facility not operated by the state shall notify each patient 124 during admission and at discharge of his or her right to receive 125 an itemized bill upon request. Within 7 days following the 126 patient's discharge or release from a licensed facility not 127 operated by the state, the licensed facility providing the 128 service shall, upon request, submit to the patient, or to the 129 patient's survivor or legal guardian, as may be appropriate, an 130 itemized statement or bill detailing in plain language 131 comprehensible to an ordinary layperson the specific nature of 132 charges or expenses incurred by the patient., which in The 133 initial statement or bill billing shall be provided within 7 days after the patient's discharge or release. The initial 134 statement or bill must contain a statement of specific services 135 136 received and expenses incurred by date and provider for such 137 items of service, enumerating in detail as prescribed by the 138 agency the constituent components of the services received 139 within each department of the licensed facility and including 140 unit price data on rates charged by the licensed facility, as 141 prescribed by the agency. The statement or bill must also 142 clearly identify any facility fee and explain the purpose of the 143 fee. The statement or bill must identify each item as paid, 144 pending payment by a third party, or pending payment by the 145 patient and must include the amount due, if applicable. If an 146 amount is due from the patient, a due date must be included. The

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147	initial statement or bill must direct the patient or the
148	patient's survivor or legal guardian, as appropriate, to contact
149	the patient's insurer or health maintenance organization
150	regarding the patient's cost-sharing responsibilities.
151	2. Any subsequent statement or bill provided to a patient
152	or to the patient's survivor or legal guardian, as appropriate,
153	relating to the episode of care must include all of the
154	information required by subparagraph 1., with any revisions
155	clearly delineated.
156	<u>(e)<del>(2)(a)</del> Each <del>such</del> statement <u>or bill provided</u> <del>submitted</del></u>
157	pursuant to this <u>subsection</u> <del>section</del> :
158	1. <u>Must</u> May not include notice charges of hospital-based
159	physicians and other health care providers who bill if billed
160	separately.
161	2. May not include any generalized category of expenses
162	such as "other" or "miscellaneous" or similar categories.
163	3. Must Shall list drugs by brand or generic name and not
164	refer to drug code numbers when referring to drugs of any sort.
165	4. Must Shall specifically identify physical,
166	<u>occupational, or speech</u> therapy treatment <u>by</u> <del>as to the</del> date,
167	type, and length of treatment when <u>such</u> <del>therapy</del> treatment is a
168	part of the statement <u>or bill</u> .
169	(b) Any person receiving a statement pursuant to this
170	section shall be fully and accurately informed as to each charge
171	and service provided by the institution preparing the statement.
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172 (2) (2) (3) On each itemized statement or bill submitted pursuant to subsection (1), there shall appear the words "A FOR-173 174 PROFIT (or NOT-FOR-PROFIT or PUBLIC) HOSPITAL (or AMBULATORY 175 SURGICAL CENTER) LICENSED BY THE STATE OF FLORIDA" or 176 substantially similar words sufficient to identify clearly and 177 plainly the ownership status of the licensed facility. Each itemized statement or bill must prominently display the 178 179 telephone phone number of the medical facility's patient liaison 180 who is responsible for expediting the resolution of any billing 181 dispute between the patient, or the patient's survivor or legal guardian his or her representative, and the billing department. 182

183 (4) An itemized bill shall be provided once to the 184 patient's physician at the physician's request, at no charge.

185 (5) In any billing for services subsequent to the initial 186 billing for such services, the patient, or the patient's 187 survivor or legal guardian, may elect, at his or her option, to 188 receive a copy of the detailed statement of specific services 189 received and expenses incurred for each such item of service as 190 provided in subsection (1).

191 (6) No physician, dentist, podiatric physician, or
192 licensed facility may add to the price charged by any third
193 party except for a service or handling charge representing a
194 cost actually incurred as an item of expense; however, the
195 physician, dentist, podiatric physician, or licensed facility is
196 entitled to fair compensation for all professional services

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197 rendered. The amount of the service or handling charge, if any, shall be set forth clearly in the bill to the patient. 198 199 (7) Each licensed facility not operated by the state shall 200 provide, prior to provision of any nonemergency medical 201 services, a written good faith estimate of reasonably 202 anticipated charges for the facility to treat the patient's 203 condition upon written request of a prospective patient. The 204 estimate shall be provided to the prospective patient within 7 205 business days after the receipt of the request. The estimate may 206 be the average charges for that diagnosis related group or the 207 average charges for that procedure. Upon request, the facility shall notify the patient of any revision to the good faith 208 209 estimate. Such estimate shall not preclude the actual charges from exceeding the estimate. The facility shall place a notice 210 211 in the reception area that such information is available. 212 Failure to provide the estimate within the provisions established pursuant to this section shall result in a fine of 213 214 \$500 for each instance of the facility's failure to provide the 215 requested information. 216 (8) Each licensed facility that is not operated by the

state shall provide any uninsured person seeking planned 217 218 nonemergency elective admission a written good faith estimate of reasonably anticipated charges for the facility to treat such 219 220 person. The estimate must be provided to the uninsured person 221 within 7 business days after the person notifies the facility 222 and the facility confirms that the person is uninsured. The

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223 estimate may be the average charges for that diagnosis-related 224 group or the average charges for that procedure. Upon request, 225 the facility shall notify the person of any revision to the good faith estimate. Such estimate does not preclude the actual 226 227 charges from exceeding the estimate. The facility shall also 228 provide to the uninsured person a copy of any facility discount 229 and charity care discount policies for which the uninsured 230 person may be eligible. The facility shall place a notice in the 231 reception area where such information is available. Failure to 232 provide the estimate as required by this subsection shall result 233 in a fine of \$500 for each instance of the facility's failure to provide the requested information. 234

235 <u>(3)(9)</u> If a licensed facility places a patient on 236 observation status rather than inpatient status, observation 237 services shall be documented in the patient's discharge papers. 238 The patient or the patient's <u>survivor or legal guardian</u> <del>proxy</del> 239 shall be notified of observation services through discharge 240 papers, which may also include brochures, signage, or other 241 forms of communication for this purpose.

(4) (10) A licensed facility shall make available to a patient all records necessary for verification of the accuracy of the patient's <u>statement or</u> bill within <u>10</u> <del>30</del> business days after the request for such records. The <u>records</u> <del>verification</del> <del>information</del> must be made available in the facility's offices <u>and</u> through electronic means that comply with the Health Insurance <u>Portability and Accountability Act of 1996 (HIPAA)</u>. Such records

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249 must shall be available to the patient before prior to and after 250 payment of the statement or bill or claim. The facility may not 251 charge the patient for making such verification records 252 available; however, the facility may charge its usual fee for 253 providing copies of records as specified in s. 395.3025.

254 (5) (11) Each facility shall establish a method for 255 reviewing and responding to questions from patients concerning 256 the patient's itemized statement or bill. Such response shall be 257 provided within 7 business  $\frac{30}{20}$  days after the date a question is 258 received. If the patient is not satisfied with the response, the 259 facility must provide the patient with the contact information 260 for address of the agency to which the issue may be sent for 261 review.

262 (12) Each licensed facility shall make available on its 263 Internet website a link to the performance outcome and financial data that is published by the Agency for Health Care 264 265 Administration pursuant to s. 408.05(3)(k). The facility shall 266 place a notice in the reception area that the information is 267 available electronically and the facility's Internet website 268 address.

269 Section 2. Section 395.107, Florida Statutes, is amended 270 to read:

271 395.107 Facilities Urgent care centers; publishing and 272 posting schedule of charges; penalties.-

273

For purposes of this section, "facility" means: 274 (a) An urgent care center as defined in s 395.002; or

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275 (b) A diagnostic-imaging center operated by a hospital 276 licensed under this chapter which is not located on the 277 hospital's premises.

278 <u>(2)</u> A <u>facility</u> <del>n urgent care center must</del> publish and post 279 a schedule of charges for the medical services offered to 280 patients.

281 (3) (2) The schedule of charges must describe the medical 282 services in language comprehensible to a layperson. The schedule 283 must include the prices charged to an uninsured person paying 284 for such services by cash, check, credit card, or debit card. 285 The schedule must be posted in a conspicuous place in the 286 reception area and must include, but is not limited to, the 50 287 services most frequently provided. The schedule may group 288 services by three price levels, listing services in each price 289 level. The posting may be a sign, which must be at least 15 290 square feet in size, or may be through an electronic messaging 291 board. If a facility n urgent care center is affiliated with a facility licensed hospital under this chapter, the schedule must 292 293 include text that notifies the insured patients whether the 294 charges for medical services received at the center will be the 295 same as, or more than, charges for medical services received at 296 the affiliated hospital. The text notifying the patient of the 297 schedule of charges shall be in a font size equal to or greater 298 than the font size used for prices and must be in a contrasting 299 color. The text that notifies the insured patients whether the 300 charges for medical services received at the center will be the

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301 same as, or more than, charges for medical services received at 302 the affiliated hospital shall be included in all media and 303 Internet advertisements for the center and in language 304 comprehensible to a layperson.

305 <u>(4)(3)</u> The posted text describing the medical services 306 must fill at least 12 square feet of the posting. A <u>facility</u> 307 <del>center</del> may use an electronic device or messaging board to post 308 the schedule of charges. Such a device must be at least 3 square 309 feet, and patients must be able to access the schedule during 310 all hours of operation of the <u>facility</u> <del>urgent care center</del>.

311 <u>(5)(4)</u> A <u>facility n urgent care center</u> that is operated 312 and used exclusively for employees and the dependents of 313 employees of the business that owns or contracts for the 314 <u>facility urgent care center</u> is exempt from this section.

315 <u>(6)(5)</u> The failure of a <u>facility n urgent care center</u> to 316 publish and post a schedule of charges as required by this 317 section shall result in a fine of not more than \$1,000, per day, 318 until the schedule is published and posted.

319 Section 3. Section 408.05, Florida Statutes, is amended to 320 read:

321 408.05 Florida Center for Health Information and
 322 <u>Transparency Policy Analysis</u>.-

323 (1) ESTABLISHMENT.—The agency shall establish <u>and maintain</u>
 324 a Florida Center for Health Information and <u>Transparency to</u>
 325 <u>collect, compile, coordinate, analyze, index, and disseminate</u>

326 Policy Analysis. The center shall establish a comprehensive

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327 health information system to provide for the collection, 328 compilation, coordination, analysis, indexing, dissemination, 329 and utilization of both purposefully collected and extant 330 health-related data and statistics. The center shall be staffed 331 <u>as with public health experts, biostatisticians, information</u> 332 system analysts, health policy experts, economists, and other 333 staff necessary to carry out its functions.

334 (2)HEALTH-RELATED DATA.-The comprehensive health 335 information system operated by the Florida Center for Health 336 Information and Transparency Policy Analysis shall identify the best available data sets, compile new data when specifically 337 338 authorized, sources and promote the use coordinate the 339 compilation of extant health-related data and statistics. The 340 center must maintain any data sets in existence before July 1, 341 2016, unless such data sets duplicate information that is 342 readily available from other credible sources, and may and 343 purposefully collect or compile data on:

344 (a) The extent and nature of illness and disability of the 345 state population, including life expectancy, the incidence of 346 various acute and chronic illnesses, and infant and maternal 347 morbidity and mortality.

348 (b) The impact of illness and disability of the state 349 population on the state economy and on other aspects of the 350 well-being of the people in this state.

351

(c) Environmental, social, and other health hazards.

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352 (d) Health knowledge and practices of the people in this 353 state and determinants of health and nutritional practices and 354 status.

355 <u>(a) (e)</u> Health resources, including <u>licensed</u> physicians, 356 dentists, nurses, and other health <u>care practitioners</u> 357 professionals, by specialty and type of practice. Such data 358 <u>shall include information collected by the Department of Health</u> 359 pursuant to ss. 458.3191 and 459.0081.

360 (b) Health service inventories, including and acute care, 361 long-term care, and other institutional care <u>facilities</u> <del>facility</del> 362 <del>supplies</del> and specific services provided by hospitals, nursing 363 homes, home health agencies, and other <u>licensed</u> health care 364 facilities.

365 (c) (f) Service utilization for licensed of health care
366 facilities by type of provider.

367 <u>(d) (g)</u> Health care costs and financing, including trends 368 in health care prices and costs, the sources of payment for 369 health care services, and federal, state, and local expenditures 370 for health care.

371

## (h) Family formation, growth, and dissolution.

372 <u>(e) (i)</u> The extent of public and private health insurance 373 coverage in this state.

374 <u>(f)(j)</u> Specific quality-of-care initiatives involving The 375 quality of care provided by various health care providers when 376 extant data is not adequate to achieve the objectives of the 377 is a set of the s

# 377 <u>initiative</u>.

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378 (3) COMPREHENSIVE HEALTH INFORMATION TRANSPARENCY SYSTEM.-379 In order to disseminate and facilitate the availability of 380 produce comparable and uniform health information and statistics 381 for the development of policy recommendations, the agency shall 382 perform the following functions: 383 Collect and compile information on and coordinate the (a) 384 activities of state agencies involved in providing the design 385 and implementation of the comprehensive health information to 386 consumers system. 387 (b) Promote data sharing through dissemination of state-388 collected health data by making such data available, 389 transferable, and readily usable Undertake research, 390 development, and evaluation respecting the comprehensive health 391 information system. 392 (c) Contract with a vendor to provide a consumer-friendly, 393 Internet-based platform that allows a consumer to research the 394 cost of health care services and procedures and allows for price 395 comparison. The Internet-based platform must allow a consumer to 396 search by condition or service bundles that are comprehensible 397 to an ordinary layperson and may not require registration, a 398 security password, or user identification. The vendor shall also 399 establish and maintain a Florida-specific data set of health 400 care claims information available to the public and any 401 interested party. The agency shall actively oversee the vendor 402 to ensure compliance with state law. The vendor must be a 403 nonprofit research institute that is qualified under s. 1874 of

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404	the Social Security Act to receive Medicare claims data and that
405	receives claims, payment, and patient cost-share data from
406	multiple private insurers nationwide. The vendor must have:
407	1. A national database consisting of at least 15 billion
408	claim lines of administrative claims data from multiple payors
409	capable of being expanded by adding third-party payors,
410	including employers with health plans covered by the Employee
411	Retirement Income Security Act of 1974 (ERISA).
412	2. A well-developed methodology for analyzing claims data
413	within defined service bundles.
414	3. A bundling methodology that is available in the public
415	domain to allow for consistency and comparison of state and
416	national benchmarks with local regions and specific providers.
417	(d) Design a patient safety culture survey or surveys to
418	be completed annually by each hospital and ambulatory surgical
419	center licensed under chapter 395. The survey or surveys shall
420	be anonymous to encourage staff employed by or working in the
421	facility to complete the survey. The survey or surveys shall be
422	designed to measure aspects of patient safety culture, including
423	frequency of adverse events, quality of handoffs and
424	transitions, comfort in reporting a potential problem or error,
425	the level of teamwork within hospital units and the facility as
426	a whole, staff compliance with patient safety regulations and
427	guidelines, staff perception of facility support for patient
428	safety, and staff opinions on whether they would undergo a
429	health care service or procedure at the facility. The agency

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430	shall review and analyze nationally recognized patient safety
431	culture survey products, including, but not limited to, the
432	patient safety surveys developed by the federal Agency for
433	Healthcare Research and Quality, to develop the patient safety
434	culture survey. This paragraph does not apply to licensed
435	facilities operating exclusively as state facilities.
436	(c) Review the statistical activities of state agencies to
437	ensure that they are consistent with the comprehensive health
438	information system.
439	<u>(e)</u> Develop written agreements with local, state, and
440	federal agencies <u>to facilitate</u> <del>for</del> the sharing of <u>data related</u>
441	to health care health-care-related data or using the facilities
442	and services of such agencies. State agencies, local health
443	councils, and other agencies under state contract shall assist
444	the center in obtaining, compiling, and transferring health-
445	care-related data maintained by state and local agencies.
446	Written agreements must specify the types, methods, and
447	periodicity of data exchanges and specify the types of data that
448	will be transferred to the center.
449	<u>(f)</u> Establish by rule <u>:</u>
450	(1) Tthe types of data collected, compiled, processed,
451	used, or shared.
452	2. Requirements for implementation of the consumer-
453	friendly, Internet-based platform created by the contracted
454	vendor under paragraph (c).

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455	3. Requirements for the submission of data by insurers
456	pursuant to s. 627.6385 and health maintenance organizations
457	pursuant to s. 641.54 to the contracted vendor under paragraph
458	
459	(C).
	4. Requirements governing the collection of data by the
460	contracted vendor under paragraph (c).
461	5. How information is to be published on the consumer-
462	friendly, Internet-based platform created under paragraph (c)
463	for public use. Decisions regarding center data sets should be
464	made based on consultation with the State Consumer Health
465	Information and Policy Advisory Council and other public and
466	private users regarding the types of data which should be
467	collected and their uses. The center shall establish
468	standardized means for collecting health information and
469	statistics under laws and rules administered by the agency.
470	(g) Consult with contracted vendors, the State Consumer
471	Health Information and Policy Advisory Council, and other public
472	and private users regarding the types of data that should be
473	collected and the use of such data.
474	(h) Monitor data collection procedures and test data
475	quality to facilitate the dissemination of data that is
476	accurate, valid, reliable, and complete.
477	(f) Establish minimum health-care-related data sets which
478	are necessary on a continuing basis to fulfill the collection
479	requirements of the center and which shall be used by state
480	agencies in collecting and compiling health-care-related data.
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481	The agency shall periodically review ongoing health care data
482	collections of the Department of Health and other state agencies
483	to determine if the collections are being conducted in
484	accordance with the established minimum sets of data.
485	(g) Establish advisory standards to ensure the quality of
486	health statistical and epidemiological data collection,
487	processing, and analysis by local, state, and private
488	organizations.
489	(h) Prescribe standards for the publication of health-
490	care-related data reported pursuant to this section which ensure
491	the reporting of accurate, valid, reliable, complete, and
492	comparable data. Such standards should include advisory warnings
493	to users of the data regarding the status and quality of any
494	data reported by or available from the center.
495	(i) <u>Develop</u> <del>Prescribe standards for the maintenance and</del>
496	preservation of the center's data. This should include methods
497	for archiving data, retrieval of archived data, and data editing
498	and verification.
499	(j) Ensure that strict quality control measures are
500	maintained for the dissemination of data through publications,
501	studies, or user requests.
502	<u>(j)</u> (k) Make Develop, in conjunction with the State
503	Consumer Health Information and Policy Advisory Council, and
504	implement a long-range plan for making available health care
505	quality measures and financial data that will allow consumers to
506	compare <u>outcomes and other performance measures for</u> health care
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507 services. The health care quality measures and financial data the agency must make available include, but are not limited to, 508 509 pharmaceuticals, physicians, health care facilities, and health 510 plans and managed care entities. The agency shall update the 511 plan and report on the status of its implementation annually. 512 The agency shall also make the plan and status report available 513 to the public on its Internet website. As part of the plan, the 514 agency shall identify the process and timeframes for 515 implementation, barriers to implementation, and recommendations 516 of changes in the law that may be enacted by the Legislature to 517 eliminate the barriers. As preliminary elements of the plan, the 518 agency shall:

519 1. Make available patient-safety indicators, inpatient quality indicators, and performance outcome and patient charge 520 521 data collected from health care facilities pursuant to s. 522 408.061(1)(a) and (2). The terms "patient-safety indicators" and 523 "inpatient quality indicators" have the same meaning as that 524 ascribed by the Centers for Medicare and Medicaid Services, an 525 accrediting organization whose standards incorporate comparable 526 regulations required by this state, or a national entity that establishes standards to measure the performance of health care 527 528 providers, or by other states. The agency shall determine which 529 conditions, procedures, health care quality measures, and 530 patient charge data to disclose based upon input from the council. When determining which conditions and procedures are to 531 532 be disclosed, the council and the agency shall consider

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533	variation in costs, variation in outcomes, and magnitude of
534	variations and other relevant information. When determining
535	which health care quality measures to disclose, the agency:
536	a. Shall consider such factors as volume of cases; average
537	<pre>patient charges; average length of stay; complication rates;</pre>
538	mortality rates; and infection rates, among others, which shall
539	be adjusted for case mix and severity, if applicable.
540	b. May consider such additional measures that are adopted
541	by the Centers for Medicare and Medicaid Studies, an accrediting
542	organization whose standards incorporate comparable regulations
543	required by this state, the National Quality Forum, the Joint
544	Commission on Accreditation of Healthcare Organizations, the
545	Agency for Healthcare Research and Quality, the Centers for
546	Disease Control and Prevention, or a similar national entity
547	that establishes standards to measure the performance of health
548	care providers, or by other states.
549	
550	When determining which patient charge data to disclose, the
551	agency shall include such measures as the average of
552	undiscounted charges on frequently performed procedures and
553	preventive diagnostic procedures, the range of procedure charges
554	from highest to lowest, average net revenue per adjusted patient
555	day, average cost per adjusted patient day, and average cost per
556	admission, among others.
557	2. Make available performance measures, benefit design,
558	and premium cost data from health plans licensed pursuant to

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559 chapter 627 or chapter 641. The agency shall determine which 560 health care quality measures and member and subscriber cost data 561 to disclose, based upon input from the council. When determining 562 which data to disclose, the agency shall consider information that may be required by either individual or group purchasers to 563 564 assess the value of the product, which may include membership 565 satisfaction, quality of care, current enrollment or membership, 566 coverage areas, accreditation status, premium costs, plan costs, 567 premium increases, range of benefits, copayments and 568 deductibles, accuracy and speed of claims payment, credentials 569 of physicians, number of providers, names of network providers, 570 and hospitals in the network. Health plans shall make available 571 to the agency such data or information that is not currently 572 reported to the agency or the office. 573 3. Determine the method and format for public disclosure

574 of data reported pursuant to this paragraph. The agency shall 575 make its determination based upon input from the State Consumer 576 Health Information and Policy Advisory Council. At a minimum, 577 the data shall be made available on the agency's Internet 578 website in a manner that allows consumers to conduct an 579 interactive search that allows them to view and compare the 580 information for specific providers. The website must include 581 such additional information as is determined necessary to ensure 582 that the website enhances informed decisionmaking among 583 consumers and health care purchasers, which shall include, at a

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584 minimum, appropriate quidance on how to use the data and an 585 explanation of why the data may vary from provider to provider. 586 4. Publish on its website undiscounted charges for no 587 fewer than 150 of the most commonly performed adult and pediatric procedures, including outpatient, inpatient, 588 589 diagnostic, and preventative procedures. 590 (4) TECHNICAL ASSISTANCE.-591 (a) The center shall provide technical assistance to 592 persons or organizations engaged in health planning activities 593 in the effective use of statistics collected and compiled by the 594 center. The center shall also provide the following additional technical assistance services: 595 596 1. Establish procedures identifying the circumstances 597 under which, the places at which, the persons from whom, and the 598 methods by which a person may secure data from the center, 599 including procedures governing requests, the ordering of 600 requests, timeframes for handling requests, and other procedures 601 necessary to facilitate the use of the center's data. To the 602 extent possible, the center should provide current data timely 603 in response to requests from public or private agencies. 2. Provide assistance to data sources and users in the 604 605 areas of database design, survey design, sampling procedures, 606 statistical interpretation, and data access to promote improved 607 health-care-related data sets.

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608	3. Identify health care data gaps and provide technical
609	assistance to other public or private organizations for meeting
610	documented health care data needs.
611	4. Assist other organizations in developing statistical
612	abstracts of their data sets that could be used by the center.
613	5. Provide statistical support to state agencies with
614	regard to the use of databases maintained by the center.
615	6. To the extent possible, respond to multiple requests
616	for information not currently collected by the center or
617	available from other sources by initiating data collection.
618	7. Maintain detailed information on data maintained by
619	other local, state, federal, and private agencies in order to
620	advise those who use the center of potential sources of data
621	which are requested but which are not available from the center.
622	8. Respond to requests for data which are not available in
623	published form by initiating special computer runs on data sets
624	available to the center.
625	9. Monitor innovations in health information technology,
626	informatics, and the exchange of health information and maintain
627	a repository of technical resources to support the development
628	of a health information network.
629	(b) The agency shall administer, manage, and monitor
630	grants to not-for-profit organizations, regional health
631	information organizations, public health departments, or state
632	agencies that submit proposals for planning, implementation, or
633	training projects to advance the development of a health
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634 information network. Any grant contract shall be evaluated to 635 ensure the effective outcome of the health information project. 636 (c) The agency shall initiate, oversee, manage, and 637 evaluate the integration of health care data from each state 638 agency that collects, stores, and reports on health care issues 639 and make that data available to any health care practitioner 640 through a state health information network. 641 (5) PUBLICATIONS; REPORTS; SPECIAL STUDIES.-The center 642 shall provide for the widespread dissemination of data which it 643 collects and analyzes. The center shall have the following publication, reporting, and special study functions: 644 (a) The center shall publish and make available 645 646 periodically to agencies and individuals health statistics publications of general interest, including health plan consumer 647 648 reports and health maintenance organization member satisfaction 649 surveys; publications providing health statistics on topical 650 health policy issues; publications that provide health status profiles of the people in this state; and other topical health 651 652 statistics publications. 653 (k) (b) The center shall publish, Make available, and 654 disseminate, promptly and as widely as practicable, the results 655 of special health surveys, including facility patient safety 656 culture surveys, health care research, and health care 657 evaluations conducted or supported under this section. Any

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publication by the center must include a statement of the

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659 limitations on the quality, accuracy, and completeness of the 660 data.

661 (c) The center shall provide indexing, abstracting,
 662 translation, publication, and other services leading to a more
 663 effective and timely dissemination of health care statistics.

664 (d) The center shall be responsible for publishing and
665 disseminating an annual report on the center's activities.

666 (c) The center shall be responsible, to the extent 667 resources are available, for conducting a variety of special 668 studies and surveys to expand the health care information and 669 statistics available for health policy analyses, particularly for the review of public policy issues. The center shall develop 670 671 a process by which users of the center's data are periodically 672 surveyed regarding critical data needs and the results of the 673 survey considered in determining which special surveys or 674 studies will be conducted. The center shall select problems in 675 health care for research, policy analyses, or special data 676 collections on the basis of their local, regional, or state 677 importance; the unique potential for definitive research on the 678 problem; and opportunities for application of the study 679 findings.

(4) (6) PROVIDER DATA REPORTING. — This section does not
 confer on the agency the power to demand or require that a
 health care provider or professional furnish information,
 records of interviews, written reports, statements, notes,
 memoranda, or data other than as expressly required by law. <u>The</u>

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685 agency may not establish an all-payor claims database or a 686 comparable database without express legislative authority. 687 (5) (7) BUDGET; FEES.-688 (a) The Legislature intends that funding for the Florida 689 Center for Health Information and Policy Analysis be 690 appropriated from the General Revenue Fund. (a) (b) The Florida Center for Health Information and 691 Transparency Policy Analysis may apply for and receive and 692 693 accept grants, gifts, and other payments, including property and 694 services, from any governmental or other public or private 695 entity or person and make arrangements as to the use of same, 696 including the undertaking of special studies and other projects 697 relating to health-care-related topics. Funds obtained pursuant 698 to this paragraph may not be used to offset annual 699 appropriations from the General Revenue Fund.

700 (b) (c) The center may charge such reasonable fees for 701 services as the agency prescribes by rule. The established fees 702 may not exceed the reasonable cost for such services. Fees 703 collected may not be used to offset annual appropriations from 704 the General Revenue Fund.

705 (6) (8) STATE CONSUMER HEALTH INFORMATION AND POLICY 706 ADVISORY COUNCIL.-

707 There is established in the agency the State Consumer (a) 708 Health Information and Policy Advisory Council to assist the 709 center in reviewing the comprehensive health information system, including the identification, collection, standardization, 710

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711 sharing, and coordination of health-related data, fraud and 712 abuse data, and professional and facility licensing data among 713 federal, state, local, and private entities and to recommend 714 improvements for purposes of public health, policy analysis, and 715 transparency of consumer health care information. The council 716 shall consist of the following members:

717 1. An employee of the Executive Office of the Governor, to718 be appointed by the Governor.

719 2. An employee of the Office of Insurance Regulation, to720 be appointed by the director of the office.

3. An employee of the Department of Education, to beappointed by the Commissioner of Education.

4. Ten persons, to be appointed by the Secretary of Health
Care Administration, representing other state and local
agencies, state universities, business and health coalitions,
local health councils, professional health-care-related
associations, consumers, and purchasers.

(b) Each member of the council shall be appointed to serve for a term of 2 years following the date of appointment, except the term of appointment shall end 3 years following the date of appointment for members appointed in 2003, 2004, and 2005. A vacancy shall be filled by appointment for the remainder of the term, and each appointing authority retains the right to reappoint members whose terms of appointment have expired.

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(c) The council may meet at the call of its chair, at the request of the agency, or at the request of a majority of its membership, but the council must meet at least quarterly.

738

(d) Members shall elect a chair and vice chair annually.

(e) A majority of the members constitutes a quorum, and
the affirmative vote of a majority of a quorum is necessary to
take action.

(f) The council shall maintain minutes of each meeting andshall make such minutes available to any person.

(g) Members of the council shall serve without
compensation but shall be entitled to receive reimbursement for
per diem and travel expenses as provided in s. 112.061.

(h) The council's duties and responsibilities include, butare not limited to, the following:

To develop a mission statement, goals, and a plan of
action for the identification, collection, standardization,
sharing, and coordination of health-related data across federal,
state, and local government and private sector entities.

753 2. To develop a review process to ensure cooperative
754 planning among agencies that collect or maintain health-related
755 data.

7563. To create ad hoc issue-oriented technical workgroups on757an as-needed basis to make recommendations to the council.

758 <u>(7)(9)</u> APPLICATION TO OTHER AGENCIES.—Nothing in This 759 section <u>does not</u> <del>shall</del> limit, restrict, affect, or control the 760 collection, analysis, release, or publication of data by any

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761 state agency pursuant to its statutory authority, duties, or 762 responsibilities.

763 Section 3. Subsection (1) of section 408.061, Florida764 Statutes, is amended to read:

765 408.061 Data collection; uniform systems of financial 766 reporting; information relating to physician charges; 767 confidential information; immunity.-

768 The agency shall require the submission by health care (1)769 facilities, health care providers, and health insurers of data 770 necessary to carry out the agency's duties and to facilitate 771 transparency in health care pricing data and quality measures. 772 Specifications for data to be collected under this section shall 773 be developed by the agency and applicable contract vendors, with 774 the assistance of technical advisory panels including 775 representatives of affected entities, consumers, purchasers, and 776 such other interested parties as may be determined by the 777 agency.

778 Data submitted by health care facilities, including (a) 779 the facilities as defined in chapter 395, shall include, but are 780 not limited to: case-mix data, patient admission and discharge 781 data, hospital emergency department data which shall include the 782 number of patients treated in the emergency department of a 783 licensed hospital reported by patient acuity level, data on 784 hospital-acquired infections as specified by rule, data on 785 complications as specified by rule, data on readmissions as 786 specified by rule, with patient and provider-specific

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787 identifiers included, actual charge data by diagnostic groups or 788 other bundled groupings as specified by rule, facility patient 789 safety culture surveys, financial data, accounting data, 790 operating expenses, expenses incurred for rendering services to 791 patients who cannot or do not pay, interest charges, 792 depreciation expenses based on the expected useful life of the 793 property and equipment involved, and demographic data. The 794 agency shall adopt nationally recognized risk adjustment 795 methodologies or software consistent with the standards of the 796 Agency for Healthcare Research and Quality and as selected by 797 the agency for all data submitted as required by this section. 798 Data may be obtained from documents such as, but not limited to: 799 leases, contracts, debt instruments, itemized patient statements 800 or bills, medical record abstracts, and related diagnostic 801 information. Reported data elements shall be reported 802 electronically in accordance with rule 59E-7.012, Florida 803 Administrative Code. Data submitted shall be certified by the chief executive officer or an appropriate and duly authorized 804 representative or employee of the licensed facility that the 805 806 information submitted is true and accurate.

(b) Data to be submitted by health care providers may include, but are not limited to: professional organization and specialty board affiliations, Medicare and Medicaid participation, types of services offered to patients, <u>actual</u> <u>charges to patients as specified by rule</u>, amount of revenue and expenses of the health care provider, and such other data which

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813 are reasonably necessary to study utilization patterns. Data 814 submitted shall be certified by the appropriate duly authorized 815 representative or employee of the health care provider that the 816 information submitted is true and accurate.

817 (c) Data to be submitted by health insurers may include, 818 but are not limited to: claims, payments to health care 819 facilities and health care providers as specified by rule, 820 premium, administration, and financial information. Data 821 submitted shall be certified by the chief financial officer, an 822 appropriate and duly authorized representative, or an employee 823 of the insurer that the information submitted is true and 824 accurate. Information that is considered trade secret under s. 825 812.081 shall be clearly designated.

826 Data required to be submitted by health care (d) 827 facilities, health care providers, or health insurers may shall not include specific provider contract reimbursement 828 829 information. However, such specific provider reimbursement data 830 shall be reasonably available for onsite inspection by the 831 agency as is necessary to carry out the agency's regulatory 832 duties. Any such data obtained by the agency as a result of 833 onsite inspections may not be used by the state for purposes of 834 direct provider contracting and are confidential and exempt from 835 the provisions of s. 119.07(1) and s. 24(a), Art. I of the State 836 Constitution.

837 (e) A requirement to submit data shall be adopted by rule838 if the submission of data is being required of all members of

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839	any type of health care facility, health care provider, or
840	health insurer. Rules are not required, however, for the
841	submission of data for a special study mandated by the
842	Legislature or when information is being requested for a single
843	health care facility, health care provider, or health insurer.
844	Section 4. Subsections (8), (9), and (10) of section
845	408.810, Florida Statutes, are renumbered as subsections (9),
846	(10), and (11), respectively, and a new subsection (8) is added
847	to that section to read:
848	408.810 Minimum licensure requirementsIn addition to the
849	licensure requirements specified in this part, authorizing
850	statutes, and applicable rules, each applicant and licensee must
851	comply with the requirements of this section in order to obtain
852	and maintain a license.
853	(8) Each licensee subject to s. 408.05(3)(d) shall submit
854	the patient safety culture survey or surveys to the agency in
855	accordance with applicable rules.
856	Section 5. Section 456.0575, Florida Statutes, is amended
857	to read:
858	456.0575 Duty to notify patients
859	(1) Every licensed health care practitioner shall inform
860	each patient, or an individual identified pursuant to s.
861	765.401(1), in person about adverse incidents that result in
862	serious harm to the patient. Notification of outcomes of care
863	that result in harm to the patient under this section $does$ shall
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864 not constitute an acknowledgment of admission of liability, nor 865 can such notifications be introduced as evidence.

866 (2) Every licensed health care practitioner shall provide 867 upon request by a patient, before providing any nonemergency medical services in a facility licensed under chapter 395, a 868 869 written, good faith estimate of reasonably anticipated charges 870 to treat the patient's condition at the facility. The health 871 care practitioner must provide the estimate to the patient 872 within 7 business days after receiving the request and is not 873 required to adjust the estimate for any potential insurance 874 coverage. The health care practitioner must inform the patient 875 that he or she may contact his or her health insurer or health 876 maintenance organization for additional information concerning cost-sharing responsibilities. The health care practitioner must 877 878 provide information to uninsured patients and insured patients 879 for whom the practitioner is not a network provider or preferred 880 provider which discloses the practitioner's financial assistance policy, including the application process, payment plans, 881 882 discounts, or other available assistance, and the practitioner's 883 charity care policy and collection procedures. Such estimate 884 does not preclude the actual charges from exceeding the 885 estimate. Failure to provide the estimate in accordance with 886 this subsection shall result in disciplinary action against the 887 health care practitioner and a daily fine of \$500 until the estimate is provided to the patient. The total fine may not 888 889 exceed \$5,000.

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890 Section 6. Section 627.6385, Florida Statutes, is created 891 to read: 892 627.6385 Disclosures to policyholders; calculations of 893 cost sharing.-894 (1) Each health insurer shall make available on its 895 website: 896 (a) A method for policyholders to estimate their 897 copayments, deductibles, and other cost-sharing responsibilities 898 for health care services and procedures. Such method of making 899 an estimate shall be based on service bundles established pursuant to s. 408.05(3)(c). Estimates do not preclude the 900 actual copayment, coinsurance percentage, or deductible, 901 902 whichever is applicable, from exceeding the estimate. 1. Estimates shall be calculated according to the policy 903 904 and known plan usage during the coverage period. 905 2. Estimates shall be made available based on providers 906 that are in-network and out-of-network. 907 3. A policyholder must be able to create estimates by any 908 combination of the service bundles established pursuant to s. 909 408.05(3)(c), a specified provider, or a comparison of 910 providers. 911 (b) A method for policyholders to estimate their 912 copayments, deductibles, and other cost-sharing responsibilities 913 based on a personalized estimate of charges received from a 914 facility pursuant to s. 395.301 or a practitioner pursuant to s. 915 456.0575. 466161 - h1175 - strike.docx

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916	(c) A hyperlink to the health information, including, but	
917	not limited to, service bundles and quality of care information,	
918	which is disseminated by the Agency for Health Care	
919	Administration pursuant to s. 408.05(3).	
920	(2) Each health insurer shall include in every policy	
921	delivered or issued for delivery to any person in the state or	
922	in materials provided as required by s. 627.64725 notice that	
923	the information required by this section is available	
924	electronically and the address of the website where the	
925	information can be accessed.	
926	(3) Each health insurer that participates in the state	
927	group health insurance plan created under s. 110.123 or Medicaid	
928	managed care pursuant to part IV of chapter 409 shall contribute	
929	all claims data from Florida policyholders held by the insurer	
930	and its affiliates to the contracted vendor selected by the	
931	Agency for Health Care Administration under s. 408.05(3)(c).	
932	Each insurer and its affiliates shall not contribute claims data	
933	to the contracted vendor which reflect coverage for the	
934	following benefits:	
935	(a) Coverage only for accident, or disability income	
936	insurance, or any combination thereof.	
937	(b) Coverage issued as a supplement to liability	
938	insurance.	
939	(c) Liability insurance, including general liability	
940	insurance and automobile liability insurance.	
941	(d) Workers' compensation or similar insurance.	
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942 (e) Automobile medical payment insurance. (f) Credit-only insurance. 943 944 (g) Coverage for onsite medical clinics, including prepaid 945 health clinics under part II of chapter 641. 946 (h) Limited scope dental or vision benefits. 947 (i) Benefits for long-term care, nursing home care, home health care, community-based care, or any combination thereof. 948 949 Section 7. Subsection (6) of section 641.54, Florida 950 Statutes, is amended, present subsection (7) is renumbered as 951 subsection (8) and amended, and a new subsection (7) is added to that section, to read: 952 953 641.54 Information disclosure.-954 (6) Each health maintenance organization shall make 955 available to its subscribers on its website or by request the 956 estimated copayment copay, coinsurance percentage, or 957 deductible, whichever is applicable, for any covered services as 958 described by the searchable bundles established on a consumerfriendly, Internet-based platform pursuant to s. 408.05(3)(c) or 959 960 as described by a personalized estimate received from a facility 961 pursuant to s. 395.301 or a practitioner pursuant to s. 962 456.0575, the status of the subscriber's maximum annual out-of-963 pocket payments for a covered individual or family, and the 964 status of the subscriber's maximum lifetime benefit. Such 965 estimate does shall not preclude the actual copayment copay, 966 coinsurance percentage, or deductible, whichever is applicable, from exceeding the estimate. 967

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968	(7) Each health maintenance organization that participates
969	in the state group health insurance plan created under s.
970	110.123 or Medicaid managed care pursuant to part IV of chapter
971	409 shall contribute all claims data from Florida subscribers
972	held by the organization and its affiliates to the contracted
973	vendor selected by the Agency for Health Care Administration
974	under s. 408.05(3)(c). Each health maintenance organization and
975	its affiliates shall not contribute claims data to the
976	contracted vendor which reflect coverage for the following
977	benefits:
978	(a) Coverage only for accident, or disability income
979	insurance, or any combination thereof.
980	(b) Coverage issued as a supplement to liability
981	insurance.
982	(c) Liability insurance, including general liability
983	insurance and automobile liability insurance.
984	(d) Workers' compensation or similar insurance.
985	(e) Automobile medical payment insurance.
986	(f) Credit-only insurance.
987	(g) Coverage for onsite medical clinics, including prepaid
988	health clinics under part II of chapter 641.
989	(h) Limited scope dental or vision benefits.
990	(i) Benefits for long-term care, nursing home care, home
991	health care, community-based care, or any combination thereof.
992	(8) (7) Each health maintenance organization shall make
993	available on its <del>Internet</del> website a <u>hyperlink</u> <del>link</del> to the <u>health</u>
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994	information performance outcome and financial data that is
995	disseminated <del>published</del> by the Agency for Health Care
996	Administration pursuant to s. $408.05(3)$ $408.05(3)(k)$ and shall
997	include in every policy delivered or issued for delivery to any
998	person in the state or $\underline{in}$ any materials provided as required by
999	s. 627.64725 notice that such information is available
1000	electronically and the address of its <del>Internet</del> website.
1001	Section 8. Paragraph (n) is added to subsection (2) of
1002	section 409.967, Florida Statutes, to read:
1003	409.967 Managed care plan accountability
1004	(2) The agency shall establish such contract requirements
1005	as are necessary for the operation of the statewide managed care
1006	program. In addition to any other provisions the agency may deem
1007	necessary, the contract must require:
1008	(n) TransparencyManaged care plans shall comply with ss.
1009	627.6385(3) and 641.54(7).
1010	Section 9. Paragraph (d) of subsection (3) of section
1011	110.123, Florida Statutes, is amended to read:
1012	110.123 State group insurance program
1013	(3) STATE GROUP INSURANCE PROGRAM
1014	(d)1. Notwithstanding the provisions of chapter 287 and
1015	the authority of the department, for the purpose of protecting
1016	the health of, and providing medical services to, state
1017	employees participating in the state group insurance program,
1018	the department may contract to retain the services of
1019	professional administrators for the state group insurance
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1020 program. The agency shall follow good purchasing practices of 1021 state procurement to the extent practicable under the 1022 circumstances.

2. Each vendor in a major procurement, and any other 1023 1024 vendor if the department deems it necessary to protect the 1025 state's financial interests, shall, at the time of executing any 1026 contract with the department, post an appropriate bond with the 1027 department in an amount determined by the department to be adequate to protect the state's interests but not higher than 1028 1029 the full amount estimated to be paid annually to the vendor 1030 under the contract.

1031 3. Each major contract entered into by the department 1032 pursuant to this section shall contain a provision for payment 1033 of liquidated damages to the department for material 1034 noncompliance by a vendor with a contract provision. The 1035 department may require a liquidated damages provision in any 1036 contract if the department deems it necessary to protect the 1037 state's financial interests.

1038 4. <u>Section</u> The provisions of s. 120.57(3) <u>applies</u> apply to 1039 the department's contracting process, except:

a. A formal written protest of any decision, intended
decision, or other action subject to protest shall be filed
within 72 hours after receipt of notice of the decision,
intended decision, or other action.

b. As an alternative to any provision of s. 120.57(3), the department may proceed with the bid selection or contract award

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1046 process if the director of the department sets forth, in 1047 writing, particular facts and circumstances <u>that which</u> 1048 demonstrate the necessity of continuing the procurement process 1049 or the contract award process in order to avoid a substantial 1050 disruption to the provision of any scheduled insurance services.

1051 <u>5. The department shall make arrangements as necessary to</u> 1052 <u>contribute claims data of the state group health insurance plan</u> 1053 <u>to the contracted vendor selected by the Agency for Health Care</u> 1054 Administration pursuant to s. 408.05(3)(c).

10556. Each contracted vendor for the state group health1056insurance plan shall contribute Florida claims data to the1057contracted vendor selected by the Agency for Health Care1058Administration pursuant to s. 408.05(3)(c).

1059Section 10.Subsection (3) of section 20.42, Florida1060Statutes, is amended to read:

1061

20.42 Agency for Health Care Administration.-

1062 (3) The department shall be the chief health policy and 1063 planning entity for the state. The department is responsible for 1064 health facility licensure, inspection, and regulatory 1065 enforcement; investigation of consumer complaints related to 1066 health care facilities and managed care plans; the implementation of the certificate of need program; the operation 1067 1068 of the Florida Center for Health Information and Transparency 1069 Policy Analysis; the administration of the Medicaid program; the 1070 administration of the contracts with the Florida Healthy Kids 1071 Corporation; the certification of health maintenance

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1072 organizations and prepaid health clinics as set forth in part 1073 III of chapter 641; and any other duties prescribed by statute 1074 or agreement.

1075 Section 11. Paragraph (c) of subsection (4) of section 1076 381.026, Florida Statutes, is amended to read:

1077 381.026 Florida Patient's Bill of Rights and 1078 Responsibilities.-

1079 (4) RIGHTS OF PATIENTS.—Each health care facility or1080 provider shall observe the following standards:

1081

(c) Financial information and disclosure.-

1082 1. A patient has the right to be given, upon request, by 1083 the responsible provider, his or her designee, or a 1084 representative of the health care facility full information and 1085 necessary counseling on the availability of known financial 1086 resources for the patient's health care.

1087 2. A health care provider or a health care facility shall, 1088 upon request, disclose to each patient who is eligible for 1089 Medicare, before treatment, whether the health care provider or 1090 the health care facility in which the patient is receiving 1091 medical services accepts assignment under Medicare reimbursement 1092 as payment in full for medical services and treatment rendered 1093 in the health care provider's office or health care facility.

1094 3. A primary care provider may publish a schedule of 1095 charges for the medical services that the provider offers to 1096 patients. The schedule must include the prices charged to an 1097 uninsured person paying for such services by cash, check, credit

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1098 card, or debit card. The schedule must be posted in a 1099 conspicuous place in the reception area of the provider's office 1100 and must include, but is not limited to, the 50 services most frequently provided by the primary care provider. The schedule 1101 1102 may group services by three price levels, listing services in 1103 each price level. The posting must be at least 15 square feet in 1104 size. A primary care provider who publishes and maintains a 1105 schedule of charges for medical services is exempt from the 1106 license fee requirements for a single period of renewal of a 1107 professional license under chapter 456 for that licensure term and is exempt from the continuing education requirements of 1108 1109 chapter 456 and the rules implementing those requirements for a 1110 single 2-year period.

1111 If a primary care provider publishes a schedule of 4. 1112 charges pursuant to subparagraph 3., he or she must continually post it at all times for the duration of active licensure in 1113 1114 this state when primary care services are provided to patients. 1115 If a primary care provider fails to post the schedule of charges 1116 in accordance with this subparagraph, the provider shall be 1117 required to pay any license fee and comply with any continuing 1118 education requirements for which an exemption was received.

1119 5. A health care provider or a health care facility shall, 1120 upon request, furnish a person, before the provision of medical 1121 services, a reasonable estimate of charges for such services. 1122 The health care provider or the health care facility shall 1123 provide an uninsured person, before the provision of a planned

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1124 nonemergency medical service, a reasonable estimate of charges 1125 for such service and information regarding the provider's or 1126 facility's discount or charity policies for which the uninsured person may be eligible. Such estimates by a primary care 1127 1128 provider must be consistent with the schedule posted under 1129 subparagraph 3. Estimates shall, to the extent possible, be 1130 written in language comprehensible to an ordinary layperson. 1131 Such reasonable estimate does not preclude the health care provider or health care facility from exceeding the estimate or 1132 1133 making additional charges based on changes in the patient's 1134 condition or treatment needs.

1135 6. Each licensed facility, except a facility operating 1136 exclusively as a state facility, not operated by the state shall 1137 make available to the public on its Internet website or by other 1138 electronic means a description of and a hyperlink link to the health information performance outcome and financial data that 1139 1140 is disseminated published by the agency pursuant to s. 408.05(3) 408.05(3)(k). The facility shall place a notice in the reception 1141 1142 area that such information is available electronically and the 1143 website address. The licensed facility may indicate that the pricing information is based on a compilation of charges for the 1144 average patient and that each patient's statement or bill may 1145 vary from the average depending upon the severity of illness and 1146 1147 individual resources consumed. The licensed facility may also indicate that the price of service is negotiable for eligible 1148 1149 patients based upon the patient's ability to pay.

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1150 7. A patient has the right to receive a copy of an 1151 itemized statement or bill upon request. A patient has a right to be given an explanation of charges upon request. 1152

Section 12. Paragraph (e) of subsection (2) of section 1153 1154 395.602, Florida Statutes, is amended to read:

395.602 Rural hospitals.-

1155 1156

(2) DEFINITIONS.-As used in this part, the term:

1157 "Rural hospital" means an acute care hospital licensed (e) under this chapter, having 100 or fewer licensed beds and an 1158 1159 emergency room, which is:

The sole provider within a county with a population 1160 1. density of up to 100 persons per square mile; 1161

1162 2. An acute care hospital, in a county with a population 1163 density of up to 100 persons per square mile, which is at least 1164 30 minutes of travel time, on normally traveled roads under normal traffic conditions, from any other acute care hospital 1165 1166 within the same county;

3. A hospital supported by a tax district or subdistrict 1167 1168 whose boundaries encompass a population of up to 100 persons per 1169 square mile;

1170 A hospital with a service area that has a population of 4. up to 100 persons per square mile. As used in this subparagraph, 1171 the term "service area" means the fewest number of zip codes 1172 1173 that account for 75 percent of the hospital's discharges for the 1174 most recent 5-year period, based on information available from 1175 the hospital inpatient discharge database in the Florida Center

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1176 for Health Information and <u>Transparency</u> Policy Analysis at the 1177 agency; or

1178 5. A hospital designated as a critical access hospital, as 1179 defined in s. 408.07.

1180

1181 Population densities used in this paragraph must be based upon 1182 the most recently completed United States census. A hospital 1183 that received funds under s. 409.9116 for a quarter beginning no later than July 1, 2002, is deemed to have been and shall 1184 1185 continue to be a rural hospital from that date through June 30, 2021, if the hospital continues to have up to 100 licensed beds 1186 1187 and an emergency room. An acute care hospital that has not 1188 previously been designated as a rural hospital and that meets 1189 the criteria of this paragraph shall be granted such designation 1190 upon application, including supporting documentation, to the agency. A hospital that was licensed as a rural hospital during 1191 1192 the 2010-2011 or 2011-2012 fiscal year shall continue to be a 1193 rural hospital from the date of designation through June 30, 1194 2021, if the hospital continues to have up to 100 licensed beds 1195 and an emergency room.

1196 Section 13. Section 395.6025, Florida Statutes, is amended 1197 to read:

1198 395.6025 Rural hospital replacement facilities.-1199 Notwithstanding the provisions of s. 408.036, a hospital defined 1200 as a statutory rural hospital in accordance with s. 395.602, or 1201 a not-for-profit operator of rural hospitals, is not required to

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1202 obtain a certificate of need for the construction of a new 1203 hospital located in a county with a population of at least 1204 15,000 but no more than 18,000 and a density of fewer less than 1205 30 persons per square mile, or a replacement facility, provided 1206 that the replacement, or new, facility is located within 10 1207 miles of the site of the currently licensed rural hospital and 1208 within the current primary service area. As used in this 1209 section, the term "service area" means the fewest number of zip 1210 codes that account for 75 percent of the hospital's discharges 1211 for the most recent 5-year period, based on information available from the hospital inpatient discharge database in the 1212 1213 Florida Center for Health Information and Transparency Policy 1214 Analysis at the Agency for Health Care Administration.

1215 Section 14. Paragraph (c) of subsection (4) of section 1216 400.991, Florida Statutes, is amended to read:

1217 400.991 License requirements; background screenings; 1218 prohibitions.-

(4) In addition to the requirements of part II of chapter 408, the applicant must file with the application satisfactory proof that the clinic is in compliance with this part and applicable rules, including:

(c) Proof of financial ability to operate as required under s. <u>408.810(9)</u> <u>408.810(8)</u>. As an alternative to submitting proof of financial ability to operate as required under s. 408.810(8), the applicant may file a surety bond of at least \$500,000 which guarantees that the clinic will act in full

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1228 conformity with all legal requirements for operating a clinic, 1229 payable to the agency. The agency may adopt rules to specify 1230 related requirements for such surety bond.

1231 Section 15. Paragraph (d) of subsection (43) of section 1232 408.07, Florida Statutes, is amended to read:

1233 408.07 Definitions.—As used in this chapter, with the 1234 exception of ss. 408.031-408.045, the term:

1235 (43) "Rural hospital" means an acute care hospital 1236 licensed under chapter 395, having 100 or fewer licensed beds 1237 and an emergency room, and which is:

A hospital with a service area that has a population 1238 (d) 1239 of 100 persons or fewer per square mile. As used in this 1240 paragraph, the term "service area" means the fewest number of 1241 zip codes that account for 75 percent of the hospital's 1242 discharges for the most recent 5-year period, based on 1243 information available from the hospital inpatient discharge 1244 database in the Florida Center for Health Information and 1245 Transparency Policy Analysis at the Agency for Health Care Administration; or 1246

1247

Population densities used in this subsection must be based upon the most recently completed United States census. A hospital that received funds under s. 409.9116 for a quarter beginning no later than July 1, 2002, is deemed to have been and shall continue to be a rural hospital from that date through June 30, 2015, if the hospital continues to have 100 or fewer licensed

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1254 beds and an emergency room. An acute care hospital that has not 1255 previously been designated as a rural hospital and that meets 1256 the criteria of this subsection shall be granted such 1257 designation upon application, including supporting 1258 documentation, to the Agency for Health Care Administration.

1259 Section 16. Paragraph (a) of subsection (4) of section 1260 408.18, Florida Statutes, is amended to read:

1261 408.18 Health Care Community Antitrust Guidance Act; 1262 antitrust no-action letter; market-information collection and 1263 education.-

1264 (4) (a) Members of the health care community who seek 1265 antitrust quidance may request a review of their proposed 1266 business activity by the Attorney General's office. In 12.67 conducting its review, the Attorney General's office may seek 1268 whatever documentation, data, or other material it deems necessary from the Agency for Health Care Administration, the 1269 1270 Florida Center for Health Information and Transparency Policy 1271 Analysis, and the Office of Insurance Regulation of the 1272 Financial Services Commission.

Section 17. Paragraph (a) of subsection (1) of section408.8065, Florida Statutes, is amended to read:

1275 408.8065 Additional licensure requirements for home health 1276 agencies, home medical equipment providers, and health care 1277 clinics.-

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1289

1278 An applicant for initial licensure, or initial (1)1279 licensure due to a change of ownership, as a home health agency, 1280 home medical equipment provider, or health care clinic shall: 1281 (a) Demonstrate financial ability to operate, as required 1282 under s. 408.810(9) 408.810(8) and this section. If the 1283 applicant's assets, credit, and projected revenues meet or 1284 exceed projected liabilities and expenses, and the applicant 1285 provides independent evidence that the funds necessary for 1286 startup costs, working capital, and contingency financing exist 1287 and will be available as needed, the applicant has demonstrated 1288 the financial ability to operate.

All documents required under this subsection must be prepared in accordance with generally accepted accounting principles and may be in a compilation form. The financial statements must be signed by a certified public accountant.

1294 Section 18. Section 408.820, Florida Statutes, is amended 1295 to read:

1296 408.820 Exemptions.—Except as prescribed in authorizing 1297 statutes, the following exemptions shall apply to specified 1298 requirements of this part:

1299 (1) Laboratories authorized to perform testing under the
1300 Drug-Free Workplace Act, as provided under ss. 112.0455 and
1301 440.102, are exempt from s. 408.810(5)-(11) 408.810(5)-(10).

1302 (2) Birth centers, as provided under chapter 383, are
 1303 exempt from s. <u>408.810(7)-(11)</u> <u>408.810(7)-(10)</u>.

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1304 (3) Abortion clinics, as provided under chapter 390, are exempt from s. 408.810(7)-(11) 408.810(7)-(10). 1305 1306 (4) Crisis stabilization units, as provided under parts I and IV of chapter 394, are exempt from s. 408.810(9) - (11)1307 408.810(8) - (10). 1308 1309 (5) Short-term residential treatment facilities, as 1310 provided under parts I and IV of chapter 394, are exempt from s. 1311 408.810(9)-(11) 408.810(8)-(10). Residential treatment facilities, as provided under 1312 (6) 1313 part IV of chapter 394, are exempt from s. 408.810(9) - (11)408.810(8) - (10). 1314 (7) Residential treatment centers for children and 1315 1316 adolescents, as provided under part IV of chapter 394, are 1317 exempt from s. 408.810(9)-(11) 408.810(8)-(10). 1318 Hospitals, as provided under part I of chapter 395, (8) are exempt from s. 408.810(7), (9), and (10)  $\frac{408.810(7)-(9)}{(7)-(9)}$ . 1319 1320 (9) Ambulatory surgical centers, as provided under part I of chapter 395, are exempt from s. 408.810(7), (9), (10), and 1321  $(11) \quad \frac{408.810(7) - (10)}{10}.$ 1322 1323 Mobile surgical facilities, as provided under part I (10)1324 of chapter 395, are exempt from s. 408.810(7)-(11) 408.810(7)-(10). 1325 Health care risk managers, as provided under part I 1326 (11)1327 of chapter 395, are exempt from ss. 408.806(7), 408.810(4)-(11) 408.810(4) - (10), and 408.811. 1328 466161 - h1175-strike.docx

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1329	(12) Nursing homes, as provided under part II of chapter
1330	400, are exempt from ss. 408.810(7) and 408.813(2).
1331	(13) Assisted living facilities, as provided under part I
1332	of chapter 429, are exempt from s. <u>408.810(11)</u>
1333	(14) Home health agencies, as provided under part III of
1334	chapter 400, are exempt from s. <u>408.810(11)</u> <del>408.810(10)</del> .
1335	(15) Nurse registries, as provided under part III of
1336	chapter 400, are exempt from s. 408.810(6) and $(11)$ $(10)$ .
1337	(16) Companion services or homemaker services providers,
1338	as provided under part III of chapter 400, are exempt from s.
1339	408.810(6) - (11)  408.810(6) - (10).
1340	(17) Adult day care centers, as provided under part III of
1341	chapter 429, are exempt from s. <u>408.810(11)</u> 4 <del>08.810(10)</del> .
1342	(18) Adult family-care homes, as provided under part II of
1343	chapter 429, are exempt from s. <u>408.810(7)-(11)</u> <del>408.810(7)-(10)</del> .
1344	(19) Homes for special services, as provided under part V
1345	of chapter 400, are exempt from s. <u>408.810(7)-(11)</u>
1346	(10).
1347	(20) Transitional living facilities, as provided under
1348	part XI of chapter 400, are exempt from s. <u>408.810(11)</u>
1349	<del>408.810(10)</del> .
1350	(21) Prescribed pediatric extended care centers, as
1351	provided under part VI of chapter 400, are exempt from s.
1352	<u>408.810(11)</u> <del>408.810(10)</del> .

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1353 (22) Home medical equipment providers, as provided under 1354 part VII of chapter 400, are exempt from s. <u>408.810(11)</u> 1355 <u>408.810(10)</u>.

1356 (23) Intermediate care facilities for persons with 1357 developmental disabilities, as provided under part VIII of 1358 chapter 400, are exempt from s. 408.810(7).

1359 (24) Health care services pools, as provided under part IX 1360 of chapter 400, are exempt from s. <u>408.810(6)-(11)</u> <u>408.810(6)-</u> 1361 (10).

 1362
 (25) Health care clinics, as provided under part X of

 1363
 chapter 400, are exempt from s. 408.810(6), (7), and (11) (10).

1364 (26) Clinical laboratories, as provided under part I of 1365 chapter 483, are exempt from s. 408.810(5)-(11) 408.810(5)-(10).

1366 (27) Multiphasic health testing centers, as provided under 1367 part II of chapter 483, are exempt from s. <u>408.810(5)-(11)</u> 1368 <u>408.810(5)-(10)</u>.

(28) Organ, tissue, and eye procurement organizations, as provided under part V of chapter 765, are exempt from s. 408.810(5)-(11) 408.810(5)-(10).

1372 Section 19. Section 465.0244, Florida Statutes, is amended 1373 to read:

1374 465.0244 Information disclosure.—Every pharmacy shall make 1375 available on its <del>Internet</del> website a <u>hyperlink</u> <del>link</del> to the <u>health</u> 1376 information <del>performance outcome and financial data</del> that is

1377 disseminated <del>published</del> by the Agency for Health Care

1378 Administration pursuant to s. 408.05(3) 408.05(3) (k) and shall

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1379 place in the area where customers receive filled prescriptions 1380 notice that such information is available electronically and the 1381 address of its <del>Internet</del> website.

Section 20. Subsection (2) of section 627.6499, Florida Statutes, is amended to read:

1384 627.6499 Reporting by insurers and third-party 1385 administrators.-

1386 (2)Each health insurance issuer shall make available on 1387 its Internet website a hyperlink link to the health information 1388 performance outcome and financial data that is disseminated 1389 published by the Agency for Health Care Administration pursuant 1390 to s. 408.05(3)  $\frac{408.05(3)(k)}{(k)}$  and shall include in every policy 1391 delivered or issued for delivery to any person in the state or 1392 in any materials provided as required by s. 627.64725 notice 1393 that such information is available electronically and the address of its Internet website. 1394

1395Section 21. This act is intended to promote health care1396price and quality transparency to enable consumers to make1397informed choices on health care treatment and improve1398competition in the health care market. Persons or entities1399required to submit, receive or publish data under this act are1400acting pursuant to state requirements contained therein and are1401exempt from state antitrust laws.

1402Section 22.For the 2016-2017 fiscal year, the sums of1403\$952,919 in recurring funds and \$3.1 million in nonrecurring1404funds from the Health Care Trust Fund are appropriated to the

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1405	Agency for Health Care Administration, and one full-time	
1406	equivalent position with associated salary rate of 41,106 is	
1407	authorized, for the purpose of implementing this act.	
1408	Section 23. This act shall take effect July 1, 2016.	
1409		
1410		
1411	TITLE AMENDMENT	
1412	Remove everything before the enacting clause and insert:	
1413	An act relating to transparency in health care; amending s.	
1414	395.301, F.S.; requiring a facility licensed under chapter 395,	
1415	F.S., to provide timely and accurate financial information and	
1416	quality of service measures to certain individuals; requiring a	
1417	licensed facility to post certain payment information regarding	
1418	defined bundles of services and procedures and other specified	
1419	consumer information and notifications on its website; requiring	
1420	a facility to provide a written, good faith estimate of charges	
1421	to a patient or prospective patient within a certain timeframe;	
1422	requiring a facility to provide information regarding its	
1423	financial assistance policy to a patient or a prospective	
1424	patient; providing a penalty for failing to provide such	
1425	estimate of charges to a patient; deleting a requirement that a	
1426	licensed facility not operated by the state provide notice to a	
1427	patient of his or her right to an itemized bill within a certain	
1428	timeframe; revising the information that must be included on a	
1429	patient's statement or bill; amending s. 395.107, F.S.; defining	
1430	"facility" to mean an urgent care center or a diagnostic-imaging	
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1431 center operated by a licensed hospital but not located on the 1432 hospital premises; requiring a facility to publish and post a 1433 schedule of certain charges for medical services offered to patients; providing a minimum size for the posting; requiring a 1434 1435 schedule of charges to include certain information regarding 1436 medical services offered; providing that the schedule may group 1437 the facility's services by price levels and list the services in 1438 each price level; providing a fine for failure to publish and post a schedule of medical services; amending s. 408.05, F.S.; 1439 1440 renaming the Florida Center for Health Information and Policy Analysis; revising requirements for the collection and use of 1441 1442 health-related data by the Agency for Health Care 1443 Administration; requiring the agency to contract with a vendor 1444 to provide an Internet-based platform with certain attributes 1445 and a state-specific data set available to the public; providing vendor qualifications; requiring the agency to design a patient 1446 1447 safety culture survey for hospitals and ambulatory surgical centers licensed under chapter 395, F.S.; requiring the survey 1448 to measure certain aspects of a facility's patient safety 1449 1450 practices; exempting certain licensed facilities from survey 1451 requirements; prohibiting the agency from establishing a certain database without express legislative authority; revising the 1452 duties of the members of the State Consumer Health Information 1453 1454 and Policy Advisory Council; revising provisions relating to the 1455 use of certain fees; creating specific agency rulemaking authority; deleting an obsolete provision; amending s. 408.061, 1456

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1457 F.S.; revising requirements for the submission of health care 1458 data to the agency; amending s. 408.810, F.S.; requiring certain 1459 licensed hospitals and ambulatory surgical centers to submit a facility patient safety culture survey to the agency; amending 1460 1461 s. 456.0575, F.S.; requiring a health care practitioner to 1462 provide a good faith estimate of anticipated charges to a 1463 patient upon request within a certain timeframe; providing for 1464 disciplinary action and a fine for failure to comply; creating 1465 s. 627.6385, F.S.; requiring a health insurer to make available 1466 on its website certain information and a method for 1467 policyholders to estimate certain health care services costs and 1468 charges; providing that an estimate does not preclude an actual 1469 cost from exceeding the estimate; requiring a health insurer to 1470 provide notice in insurance policies that certain information is 1471 available on its website; requiring a health insurer that 1472 participates in the state group health insurance plan or 1473 Medicaid managed care to contribute all Florida claims data held by it or its' affiliates to the contracted vendor selected by 1474 1475 the agency; requiring an insurer and its' affiliates not to 1476 submit claims data reflecting certain coverage to the contracted 1477 vendor; amending s. 641.54, F.S.; requiring a health maintenance organization to make certain information available to its 1478 1479 subscribers on its website; requiring a health insurer to 1480 provide a hyperlink to certain health information on its 1481 website; requiring a health maintenance organization that 1482 participates in the state group health insurance plan or

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1483 Medicaid managed care to contribute all Florida claims data held 1484 by it or its' affiliates to the contracted vendor selected by 1485 the agency; requiring a health maintenance organization and its' 1486 affiliates not to submit claims data reflecting certain coverage 1487 to the contracted vendor; amending s. 409.967, F.S.; requiring 1488 managed care plans to contribute all Florida claims data to the 1489 contracted vendor selected by the agency; amending s. 110.123, 1490 F.S.; requiring the Department of Management Services to 1491 contribute certain data to the vendor for the price transparency 1492 database established by the agency; requiring a contracted vendor for the state group health insurance plan to contribute 1493 1494 Florida claims data to the contracted vendor selected by the 1495 agency; amending ss. 20.42, 381.026, 395.602, 395.6025, 400.991, 1496 408.07, 408.18, 408.8065, 408.820, 465.0244, and 627.6499, F.S.; 1497 conforming cross-references and provisions to changes made by 1498 the act; creating an unnumbered section of law providing intent 1499 of the act; declaring all persons or entities required to 1500 submit, receive or publish data under the act to be acting pursuant to state requirements contained therein; exempting such 1501 1502 persons or entities from state antitrust laws; providing an 1503 appropriation and authorizing a position; providing an effective 1504 date.

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