

1                                   A bill to be entitled  
2           An act relating to transparency in health care;  
3           amending s. 395.301, F.S.; requiring a facility  
4           licensed under chapter 395, F.S., to provide timely  
5           and accurate financial information and quality of  
6           service measures to certain individuals; requiring a  
7           licensed facility to post certain payment information  
8           regarding defined bundles of services and procedures  
9           and other specified consumer information and  
10          notifications on its website; requiring a facility to  
11          provide a written, good faith estimate of charges to a  
12          patient or prospective patient within a certain  
13          timeframe; requiring a facility to provide information  
14          regarding its financial assistance policy to a patient  
15          or a prospective patient; providing a penalty for  
16          failing to provide such estimate of charges to a  
17          patient; deleting a requirement that a licensed  
18          facility not operated by the state provide notice to a  
19          patient of his or her right to an itemized bill within  
20          a certain timeframe; revising the information that  
21          must be included on a patient's statement or bill;  
22          amending s. 408.05, F.S.; renaming the Florida Center  
23          for Health Information and Policy Analysis; revising  
24          requirements for the collection and use of health-  
25          related data by the Agency for Health Care  
26          Administration; requiring the agency to contract with

27 a vendor to provide an Internet-based platform with  
28 certain attributes and a state-specific data set  
29 available to the public; providing vendor  
30 qualifications; requiring the agency to design a  
31 patient safety culture survey for hospitals and  
32 ambulatory surgical centers licensed under chapter  
33 395, F.S.; requiring the survey to measure certain  
34 aspects of a facility's patient safety practices;  
35 exempting certain licensed facilities from survey  
36 requirements; prohibiting the agency from establishing  
37 a certain database without express legislative  
38 authority; revising the duties of the members of the  
39 State Consumer Health Information and Policy Advisory  
40 Council; deleting an obsolete provision; amending s.  
41 408.061, F.S.; revising requirements for the  
42 submission of health care data to the agency; amending  
43 s. 408.810, F.S.; requiring certain licensed hospitals  
44 and ambulatory surgical centers to submit a facility  
45 patient safety culture survey to the agency; amending  
46 s. 456.0575, F.S.; requiring a health care  
47 practitioner to provide a good faith estimate of  
48 anticipated charges to a patient upon request within a  
49 certain timeframe; providing for disciplinary action  
50 and a fine for failure to comply; creating s.  
51 627.6385, F.S.; requiring a health insurer to make  
52 available on its website certain information and a

53 method for policyholders to estimate certain health  
54 care services costs and charges; providing that an  
55 estimate does not preclude an actual cost from  
56 exceeding the estimate; requiring a health insurer to  
57 provide notice in insurance policies that certain  
58 information is available on its website; requiring a  
59 health insurer that participates in the state group  
60 health insurance plan or Medicaid managed care to  
61 contribute all Florida claims data to the contracted  
62 vendor selected by the agency; amending s. 641.54,  
63 F.S.; requiring a health maintenance organization to  
64 make certain information available to its subscribers  
65 on its website; requiring a health insurer to provide  
66 a hyperlink to certain health information on its  
67 website; requiring a health maintenance organization  
68 that participates in the state group health insurance  
69 plan or Medicaid managed care to contribute all  
70 Florida claims data to the contracted vendor selected  
71 by the agency; amending s. 409.967, F.S.; requiring  
72 managed care plans to contribute all Florida claims  
73 data to the contracted vendor selected by the agency;  
74 amending s. 110.123, F.S.; requiring the Department of  
75 Management Services to contribute certain data to the  
76 vendor for the price transparency database established  
77 by the agency; requiring a contracted vendor for the  
78 state group health insurance plan to contribute

79 Florida claims data to the contracted vendor selected  
 80 by the agency; amending ss. 20.42, 381.026, 395.602,  
 81 395.6025, 400.991, 408.07, 408.18, 408.8065, 408.820,  
 82 465.0244, and 627.6499, F.S.; conforming cross-  
 83 references and provisions to changes made by the act;  
 84 providing an effective date.

85

86 Be It Enacted by the Legislature of the State of Florida:

87

88 Section 1. Section 395.301, Florida Statutes, is amended  
 89 to read:

90 395.301 Price transparency; itemized patient statement or  
 91 bill; ~~form and content prescribed by the agency;~~ patient  
 92 admission status notification.—

93 (1) A facility licensed under this chapter shall provide  
 94 timely and accurate financial information and quality of service  
 95 measures to prospective and actual patients of the facility, or  
 96 to patients' survivors or legal guardians, as appropriate. Such  
 97 information shall be provided in accordance with this section  
 98 and rules adopted by the agency pursuant to this chapter and s.  
 99 408.05. Licensed facilities operating exclusively as state  
 100 mental health treatment facilities or as mobile surgical  
 101 facilities are exempt from this subsection.

102 (a) Each licensed facility shall make available to the  
 103 public on its website information on payments made to that  
 104 facility for defined bundles of services and procedures. The

105 payment data must be presented and searchable in accordance with  
106 the system established by the agency and its vendor using the  
107 descriptive service bundles developed under s. 408.05(3)(c). At  
108 a minimum, the facility shall provide the estimated average  
109 payment received from all payors, excluding Medicaid and  
110 Medicare, for the descriptive service bundles available at that  
111 facility and the estimated payment range for such bundles. Using  
112 plain language comprehensible to an ordinary layperson, the  
113 facility must disclose that the information on average payments  
114 and the payment ranges is an estimate of costs that may be  
115 incurred by the patient or prospective patient and that actual  
116 costs will be based on the services actually provided to the  
117 patient. The facility shall also assist the consumer in  
118 accessing his or her health insurer's or health maintenance  
119 organization's website for information on estimated copayments,  
120 deductibles, and other cost-sharing responsibilities. The  
121 facility's website must:

122 1. Identify and post the names and hyperlinks for direct  
123 access to the websites of all health insurers and health  
124 maintenance organizations for which the facility is a network  
125 provider or preferred provider.

126 2. Provide information to uninsured patients and insured  
127 patients whose health insurer or health maintenance organization  
128 does not include the facility as a network provider or preferred  
129 provider on the facility's financial assistance policy,  
130 including the application process, payment plans, and discounts

131 and the facility's charity care policy and collection  
132 procedures.

133 3. Notify patients and prospective patients that services  
134 may be provided in the health care facility by the facility as  
135 well as by other health care practitioners who may separately  
136 bill the patient.

137 4. Inform patients and prospective patients that they may  
138 request from the facility and other health care practitioners a  
139 more personalized estimate of charges and other information.

140 (b)1. Upon request, and before providing any nonemergency  
141 medical services, each licensed facility shall provide a  
142 written, good faith estimate of reasonably anticipated charges  
143 by the facility for the treatment of the patient's or  
144 prospective patient's specific condition. The facility must  
145 provide the estimate in writing to the patient or prospective  
146 patient within 3 business days after receipt of the request and  
147 is not required to adjust the estimate for any potential  
148 insurance coverage. The estimate may be based on the descriptive  
149 service bundles developed by the agency under s. 408.05(3)(c)  
150 unless the patient or prospective patient requests a more  
151 personalized and specific estimate that accounts for the  
152 specific condition and characteristics of the patient or  
153 prospective patient. The facility shall inform the patient or  
154 prospective patient that he or she may contact his or her health  
155 insurer or health maintenance organization for additional  
156 information concerning cost-sharing responsibilities.

157        2. In the estimate, the facility shall provide to the  
158 patient or prospective patient information on the facility's  
159 financial assistance policy, including the application process,  
160 payment plans, and discounts and the facility's charity care  
161 policy and collection procedures.

162        3. The estimate shall clearly identify any facility fees  
163 and, if applicable, include a statement notifying the patient or  
164 prospective patient that a facility fee is included in the  
165 estimate, the purpose of the fee, and that the patient may pay  
166 less for the procedure or service at another facility or in  
167 another health care setting.

168        4. Upon request, the facility shall notify the patient or  
169 prospective patient of any revision to the estimate.

170        5. In the estimate, the facility must notify the patient  
171 or prospective patient that services may be provided in the  
172 health care facility by the facility as well as by other health  
173 care practitioners who may separately bill the patient.

174        6. The facility shall take action to educate the public  
175 that such estimates are available upon request.

176        7. Failure to timely provide the estimate pursuant to this  
177 paragraph shall result in a daily fine of \$1,000 until the  
178 estimate is provided to the patient or prospective patient.

179  
180 The provision of an estimate does not preclude the actual  
181 charges from exceeding the estimate.

182        (c) Each facility shall make available on its website a

183 hyperlink to the health-related data, including quality measures  
 184 and statistics, that are disseminated by the agency pursuant to  
 185 s. 408.05. The facility shall also take action to notify the  
 186 public that such information is electronically available and  
 187 provide a hyperlink to the agency's website.

188 (d)1. Upon request, and after the patient's discharge or  
 189 release from a facility, the facility must provide ~~A licensed~~  
 190 ~~facility not operated by the state shall notify each patient~~  
 191 ~~during admission and at discharge of his or her right to receive~~  
 192 ~~an itemized bill upon request. Within 7 days following the~~  
 193 ~~patient's discharge or release from a licensed facility not~~  
 194 ~~operated by the state, the licensed facility providing the~~  
 195 ~~service shall, upon request, submit to the patient, or to the~~  
 196 ~~patient's survivor or legal guardian, as may be appropriate, an~~  
 197 ~~itemized statement~~ or bill ~~detailing in plain language~~  
 198 ~~comprehensible to an ordinary layperson the specific nature of~~  
 199 ~~charges or expenses incurred by the patient, which in The~~  
 200 ~~initial~~ statement or bill ~~billing~~ shall be provided within 7  
 201 days after the patient's discharge or release. The initial  
 202 statement or bill must contain a statement of specific services  
 203 received and expenses incurred by date and provider ~~for such~~  
 204 ~~items of service, enumerating in detail as prescribed by the~~  
 205 agency ~~the constituent components of the services received~~  
 206 ~~within each department of the licensed facility and including~~  
 207 ~~unit price data on rates charged by the licensed facility, as~~  
 208 ~~prescribed by the agency. The statement or bill must also~~



209 clearly identify any facility fee and explain the purpose of the  
 210 fee. The statement or bill must identify each item as paid,  
 211 pending payment by a third party, or pending payment by the  
 212 patient and must include the amount due, if applicable. If an  
 213 amount is due from the patient, a due date must be included. The  
 214 initial statement or bill must direct the patient or the  
 215 patient's survivor or legal guardian, as appropriate, to contact  
 216 the patient's insurer or health maintenance organization  
 217 regarding the patient's cost-sharing responsibilities.

218 2. Any subsequent statement or bill provided to a patient  
 219 or to the patient's survivor or legal guardian, as appropriate,  
 220 relating to the episode of care must include all of the  
 221 information required by subparagraph 1., with any revisions  
 222 clearly delineated.

223 (e)-(2)-(a) Each such statement or bill provided submitted  
 224 pursuant to this subsection section:

225 1. Must ~~May not~~ include notice charges of hospital-based  
 226 physicians and other health care practitioners who bill ~~if~~  
 227 billed separately.

228 2. May not include any generalized category of expenses  
 229 such as "other" or "miscellaneous" or similar categories.

230 3. Must ~~Shall~~ list drugs by brand or generic name and not  
 231 refer to drug code numbers when referring to drugs of any sort.

232 4. Must ~~Shall~~ specifically identify physical,  
 233 occupational, or speech therapy treatment ~~by as to the date,~~  
 234 type, and length of treatment when such therapy treatment is a

235 part of the statement or bill.

236 ~~(b) Any person receiving a statement pursuant to this~~  
237 ~~section shall be fully and accurately informed as to each charge~~  
238 ~~and service provided by the institution preparing the statement.~~

239 ~~(2)~~(3) On each itemized statement or bill submitted  
240 pursuant to subsection (1), there shall appear the words "A FOR-  
241 PROFIT (or NOT-FOR-PROFIT or PUBLIC) HOSPITAL (or AMBULATORY  
242 SURGICAL CENTER) LICENSED BY THE STATE OF FLORIDA" or  
243 substantially similar words sufficient to identify clearly and  
244 plainly the ownership status of the licensed facility. Each  
245 itemized statement or bill must prominently display the  
246 telephone ~~phone~~ number of the medical facility's patient liaison  
247 who is responsible for expediting the resolution of any billing  
248 dispute between the patient, or the patient's survivor or legal  
249 guardian ~~his or her representative~~, and the billing department.

250 ~~(4) An itemized bill shall be provided once to the~~  
251 ~~patient's physician at the physician's request, at no charge.~~

252 ~~(5) In any billing for services subsequent to the initial~~  
253 ~~billing for such services, the patient, or the patient's~~  
254 ~~survivor or legal guardian, may elect, at his or her option, to~~  
255 ~~receive a copy of the detailed statement of specific services~~  
256 ~~received and expenses incurred for each such item of service as~~  
257 ~~provided in subsection (1).~~

258 ~~(6) No physician, dentist, podiatric physician, or~~  
259 ~~licensed facility may add to the price charged by any third~~  
260 ~~party except for a service or handling charge representing a~~

261 ~~cost actually incurred as an item of expense; however, the~~  
 262 ~~physician, dentist, podiatric physician, or licensed facility is~~  
 263 ~~entitled to fair compensation for all professional services~~  
 264 ~~rendered. The amount of the service or handling charge, if any,~~  
 265 ~~shall be set forth clearly in the bill to the patient.~~

266 ~~(7) Each licensed facility not operated by the state shall~~  
 267 ~~provide, prior to provision of any nonemergency medical~~  
 268 ~~services, a written good faith estimate of reasonably~~  
 269 ~~anticipated charges for the facility to treat the patient's~~  
 270 ~~condition upon written request of a prospective patient. The~~  
 271 ~~estimate shall be provided to the prospective patient within 7~~  
 272 ~~business days after the receipt of the request. The estimate may~~  
 273 ~~be the average charges for that diagnosis related group or the~~  
 274 ~~average charges for that procedure. Upon request, the facility~~  
 275 ~~shall notify the patient of any revision to the good faith~~  
 276 ~~estimate. Such estimate shall not preclude the actual charges~~  
 277 ~~from exceeding the estimate. The facility shall place a notice~~  
 278 ~~in the reception area that such information is available.~~  
 279 ~~Failure to provide the estimate within the provisions~~  
 280 ~~established pursuant to this section shall result in a fine of~~  
 281 ~~\$500 for each instance of the facility's failure to provide the~~  
 282 ~~requested information.~~

283 ~~(8) Each licensed facility that is not operated by the~~  
 284 ~~state shall provide any uninsured person seeking planned~~  
 285 ~~nonemergency elective admission a written good faith estimate of~~  
 286 ~~reasonably anticipated charges for the facility to treat such~~

287 ~~person. The estimate must be provided to the uninsured person~~  
288 ~~within 7 business days after the person notifies the facility~~  
289 ~~and the facility confirms that the person is uninsured. The~~  
290 ~~estimate may be the average charges for that diagnosis-related~~  
291 ~~group or the average charges for that procedure. Upon request,~~  
292 ~~the facility shall notify the person of any revision to the good~~  
293 ~~faith estimate. Such estimate does not preclude the actual~~  
294 ~~charges from exceeding the estimate. The facility shall also~~  
295 ~~provide to the uninsured person a copy of any facility discount~~  
296 ~~and charity care discount policies for which the uninsured~~  
297 ~~person may be eligible. The facility shall place a notice in the~~  
298 ~~reception area where such information is available. Failure to~~  
299 ~~provide the estimate as required by this subsection shall result~~  
300 ~~in a fine of \$500 for each instance of the facility's failure to~~  
301 ~~provide the requested information.~~

302 ~~(3)(9)~~ If a licensed facility places a patient on  
303 observation status rather than inpatient status, observation  
304 services shall be documented in the patient's discharge papers.  
305 The patient or the patient's survivor or legal guardian ~~proxy~~  
306 shall be notified of observation services through discharge  
307 papers, which may also include brochures, signage, or other  
308 forms of communication for this purpose.

309 ~~(4)(10)~~ A licensed facility shall make available to a  
310 patient all records necessary for verification of the accuracy  
311 of the patient's statement or bill within 10 ~~30~~ business days  
312 after the request for such records. The records ~~verification~~

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313 ~~information~~ must be made available in the facility's offices and  
314 through electronic means that comply with the Health Insurance  
315 Portability and Accountability Act of 1996 (HIPAA). Such records  
316 must ~~shall~~ be available to the patient before ~~prior to~~ and after  
317 payment of the statement or bill ~~or claim~~. The facility may not  
318 charge the patient for making such ~~verification~~ records  
319 available; however, the facility may charge its usual fee for  
320 providing copies of records as specified in s. 395.3025.

321 ~~(5)(11)~~ Each facility shall establish a method for  
322 reviewing and responding to questions from patients concerning  
323 the patient's itemized statement or bill. Such response shall be  
324 provided within 7 business ~~30~~ days after the date a question is  
325 received. If the patient is not satisfied with the response, the  
326 facility must provide the patient with the contact information  
327 for ~~address~~ of the agency to which the issue may be sent for  
328 review.

329 ~~(12)~~ ~~Each licensed facility shall make available on its~~  
330 ~~Internet website a link to the performance outcome and financial~~  
331 ~~data that is published by the Agency for Health Care~~  
332 ~~Administration pursuant to s. 408.05(3)(k). The facility shall~~  
333 ~~place a notice in the reception area that the information is~~  
334 ~~available electronically and the facility's Internet website~~  
335 ~~address.~~

336 Section 2. Section 408.05, Florida Statutes, is amended to  
337 read:

338 408.05 Florida Center for Health Information and

339 Transparency Policy Analysis.—

340 (1) ESTABLISHMENT.—The agency shall establish and maintain  
341 a Florida Center for Health Information and Transparency to  
342 collect, compile, coordinate, analyze, index, and disseminate  
343 Policy Analysis. ~~The center shall establish a comprehensive~~  
344 ~~health information system to provide for the collection,~~  
345 ~~compilation, coordination, analysis, indexing, dissemination,~~  
346 ~~and utilization of both purposefully collected and extant~~  
347 ~~health-related data and statistics. The center shall be staffed~~  
348 ~~as with public health experts, biostatisticians, information~~  
349 ~~system analysts, health policy experts, economists, and other~~  
350 ~~staff necessary to carry out its functions.~~

351 (2) HEALTH-RELATED DATA.—~~The comprehensive health~~  
352 ~~information system operated by the Florida Center for Health~~  
353 ~~Information and Transparency Policy Analysis shall identify the~~  
354 ~~best available data sets, compile new data when specifically~~  
355 ~~authorized, sources and promote the use ~~coordinate the~~~~  
356 ~~compilation of extant health-related data and statistics. The~~  
357 ~~center must maintain any data sets in existence before July 1,~~  
358 ~~2016, unless such data sets duplicate information that is~~  
359 ~~readily available from other credible sources, and may and~~  
360 ~~purposefully collect or compile data on:~~

361 ~~(a) The extent and nature of illness and disability of the~~  
362 ~~state population, including life expectancy, the incidence of~~  
363 ~~various acute and chronic illnesses, and infant and maternal~~  
364 ~~morbidity and mortality.~~

365 ~~(b) The impact of illness and disability of the state~~  
366 ~~population on the state economy and on other aspects of the~~  
367 ~~well-being of the people in this state.~~

368 ~~(c) Environmental, social, and other health hazards.~~

369 ~~(d) Health knowledge and practices of the people in this~~  
370 ~~state and determinants of health and nutritional practices and~~  
371 ~~status.~~

372 (a)(e) Health resources, including licensed physicians,  
373 dentists, nurses, and other health care practitioners  
374 professionals, by specialty and type of practice. Such data  
375 shall include information collected by the Department of Health  
376 pursuant to ss. 458.3191 and 459.0081.

377 (b) Health service inventories, including and acute care,  
378 long-term care, and other institutional care facilities facility  
379 supplies and specific services provided by hospitals, nursing  
380 homes, home health agencies, and other licensed health care  
381 facilities.

382 (c)(f) Service utilization for licensed of health care  
383 facilities by type of provider.

384 (d)(g) Health care costs and financing, including trends  
385 in health care prices and costs, the sources of payment for  
386 health care services, and federal, state, and local expenditures  
387 for health care.

388 ~~(h) Family formation, growth, and dissolution.~~

389 (e)(i) The extent of public and private health insurance  
390 coverage in this state.

391 (f) ~~(j)~~ Specific quality-of-care initiatives involving ~~The~~  
 392 ~~quality of care provided by various health care providers when~~  
 393 ~~extant data is not adequate to achieve the objectives of the~~  
 394 ~~initiative.~~

395 (3) ~~COMPREHENSIVE HEALTH INFORMATION~~ TRANSPARENCY SYSTEM.—  
 396 In order to disseminate and facilitate the availability of  
 397 ~~produce comparable and uniform health information and statistics~~  
 398 ~~for the development of policy recommendations,~~ the agency shall  
 399 ~~perform the following functions:~~

400 (a) Collect and compile information on and coordinate the  
 401 activities of state agencies involved in providing ~~the design~~  
 402 ~~and implementation of the comprehensive health information to~~  
 403 consumers system.

404 (b) Promote data sharing through dissemination of state-  
 405 collected health data by making such data available,  
 406 transferable, and readily usable ~~Undertake research,~~  
 407 ~~development, and evaluation respecting the comprehensive health~~  
 408 ~~information system.~~

409 (c) Contract with a vendor to provide a consumer-friendly,  
 410 Internet-based platform that allows a consumer to research the  
 411 cost of health care services and procedures and allows for price  
 412 comparison. The Internet-based platform must allow a consumer to  
 413 search by condition or service bundles that are comprehensible  
 414 to an ordinary layperson and may not require registration, a  
 415 security password, or user identification. The vendor shall also  
 416 establish and maintain a Florida-specific data set of health



417 care claims information available to the public and any  
418 interested party. The vendor must be a nonprofit research  
419 institute that is qualified under s. 1874 of the Social Security  
420 Act to receive Medicare claims data and that receives claims  
421 data from multiple private insurers nationwide. The vendor must  
422 have:

423 1. A national database consisting of at least 15 billion  
424 claim lines of administrative claims data from multiple payors  
425 capable of being expanded by adding third-party payors,  
426 including employers with health plans covered by the Employee  
427 Retirement Income Security Act of 1974 (ERISA).

428 2. A well-developed methodology for analyzing claims data  
429 within defined service bundles.

430 3. A bundling methodology that is available in the public  
431 domain to allow for consistency and comparison of state and  
432 national benchmarks with local regions and specific providers.

433 (d) Design a patient safety culture survey or surveys to  
434 be completed annually by each hospital and ambulatory surgical  
435 center licensed under chapter 395. The survey or surveys shall  
436 be anonymous to encourage staff employed by or working in the  
437 facility to complete the survey. The survey or surveys shall be  
438 designed to measure aspects of patient safety culture, including  
439 frequency of adverse events, quality of handoffs and  
440 transitions, comfort in reporting a potential problem or error,  
441 the level of teamwork within hospital units and the facility as  
442 a whole, staff compliance with patient safety regulations and

443 guidelines, staff perception of facility support for patient  
444 safety, and staff opinions on whether they would undergo a  
445 health care service or procedure at the facility. The agency  
446 shall review and analyze nationally recognized patient safety  
447 culture survey products, including, but not limited to, the  
448 patient safety surveys developed by the federal Agency for  
449 Healthcare Research and Quality, to develop the patient safety  
450 culture survey. This paragraph does not apply to licensed  
451 facilities operating exclusively as state mental health  
452 treatment facilities or as mobile surgical facilities.

453 ~~(e) Review the statistical activities of state agencies to~~  
454 ~~ensure that they are consistent with the comprehensive health~~  
455 ~~information system.~~

456 (e)(d) Develop written agreements with local, state, and  
457 federal agencies to facilitate ~~for~~ the sharing of data related  
458 to health care ~~health-care-related data or using the facilities~~  
459 ~~and services of such agencies. State agencies, local health~~  
460 ~~councils, and other agencies under state contract shall assist~~  
461 ~~the center in obtaining, compiling, and transferring health-~~  
462 ~~care-related data maintained by state and local agencies.~~  
463 ~~Written agreements must specify the types, methods, and~~  
464 ~~periodicity of data exchanges and specify the types of data that~~  
465 ~~will be transferred to the center.~~

466 (f)(e) Establish by rule the types of data collected,  
467 compiled, processed, used, or shared. ~~Decisions regarding center~~  
468 ~~data sets should be made based on consultation with the State~~

469 ~~Consumer Health Information and Policy Advisory Council and~~  
470 ~~other public and private users regarding the types of data which~~  
471 ~~should be collected and their uses. The center shall establish~~  
472 ~~standardized means for collecting health information and~~  
473 ~~statistics under laws and rules administered by the agency.~~

474 (g) Consult with contracted vendors, the State Consumer  
475 Health Information and Policy Advisory Council, and other public  
476 and private users regarding the types of data that should be  
477 collected and the use of such data.

478 (h) Monitor data collection procedures and test data  
479 quality to facilitate the dissemination of data that is  
480 accurate, valid, reliable, and complete.

481 ~~(f) Establish minimum health care related data sets which~~  
482 ~~are necessary on a continuing basis to fulfill the collection~~  
483 ~~requirements of the center and which shall be used by state~~  
484 ~~agencies in collecting and compiling health care related data.~~  
485 ~~The agency shall periodically review ongoing health care data~~  
486 ~~collections of the Department of Health and other state agencies~~  
487 ~~to determine if the collections are being conducted in~~  
488 ~~accordance with the established minimum sets of data.~~

489 ~~(g) Establish advisory standards to ensure the quality of~~  
490 ~~health statistical and epidemiological data collection,~~  
491 ~~processing, and analysis by local, state, and private~~  
492 ~~organizations.~~

493 ~~(h) Prescribe standards for the publication of health-~~  
494 ~~care related data reported pursuant to this section which ensure~~

495 ~~the reporting of accurate, valid, reliable, complete, and~~  
496 ~~comparable data. Such standards should include advisory warnings~~  
497 ~~to users of the data regarding the status and quality of any~~  
498 ~~data reported by or available from the center.~~

499 (i) Develop ~~Prescribe~~ standards for the maintenance and  
500 preservation of the center's data. This should include methods  
501 for archiving data, retrieval of archived data, and data editing  
502 and verification.

503 ~~(j) Ensure that strict quality control measures are~~  
504 ~~maintained for the dissemination of data through publications,~~  
505 ~~studies, or user requests.~~

506 (j)-(k) Make ~~Develop~~, in conjunction with the State  
507 Consumer Health Information and Policy Advisory Council, and  
508 ~~implement a long-range plan for making available health care~~  
509 ~~quality measures and financial data that will allow consumers to~~  
510 ~~compare outcomes and other performance measures for health care~~  
511 ~~services. The health care quality measures and financial data~~  
512 ~~the agency must make available include, but are not limited to,~~  
513 ~~pharmaceuticals, physicians, health care facilities, and health~~  
514 ~~plans and managed care entities. The agency shall update the~~  
515 ~~plan and report on the status of its implementation annually.~~  
516 ~~The agency shall also make the plan and status report available~~  
517 ~~to the public on its Internet website. As part of the plan, the~~  
518 ~~agency shall identify the process and timeframes for~~  
519 ~~implementation, barriers to implementation, and recommendations~~  
520 ~~of changes in the law that may be enacted by the Legislature to~~

521 ~~eliminate the barriers. As preliminary elements of the plan, the~~  
 522 ~~agency shall:~~

523 ~~1. Make available patient safety indicators, inpatient~~  
 524 ~~quality indicators, and performance outcome and patient charge~~  
 525 ~~data collected from health care facilities pursuant to s.~~  
 526 ~~408.061(1) (a) and (2). The terms "patient safety indicators" and~~  
 527 ~~"inpatient quality indicators" have the same meaning as that~~  
 528 ~~ascribed by the Centers for Medicare and Medicaid Services, an~~  
 529 ~~accrediting organization whose standards incorporate comparable~~  
 530 ~~regulations required by this state, or a national entity that~~  
 531 ~~establishes standards to measure the performance of health care~~  
 532 ~~providers, or by other states. The agency shall determine which~~  
 533 ~~conditions, procedures, health care quality measures, and~~  
 534 ~~patient charge data to disclose based upon input from the~~  
 535 ~~council. When determining which conditions and procedures are to~~  
 536 ~~be disclosed, the council and the agency shall consider~~  
 537 ~~variation in costs, variation in outcomes, and magnitude of~~  
 538 ~~variations and other relevant information. When determining~~  
 539 ~~which health care quality measures to disclose, the agency:~~

540 ~~a. Shall consider such factors as volume of cases; average~~  
 541 ~~patient charges; average length of stay; complication rates;~~  
 542 ~~mortality rates; and infection rates, among others, which shall~~  
 543 ~~be adjusted for case mix and severity, if applicable.~~

544 ~~b. May consider such additional measures that are adopted~~  
 545 ~~by the Centers for Medicare and Medicaid Studies, an accrediting~~  
 546 ~~organization whose standards incorporate comparable regulations~~

547 ~~required by this state, the National Quality Forum, the Joint~~  
548 ~~Commission on Accreditation of Healthcare Organizations, the~~  
549 ~~Agency for Healthcare Research and Quality, the Centers for~~  
550 ~~Disease Control and Prevention, or a similar national entity~~  
551 ~~that establishes standards to measure the performance of health~~  
552 ~~care providers, or by other states.~~

553

554 ~~When determining which patient charge data to disclose, the~~  
555 ~~agency shall include such measures as the average of~~  
556 ~~undiscounted charges on frequently performed procedures and~~  
557 ~~preventive diagnostic procedures, the range of procedure charges~~  
558 ~~from highest to lowest, average net revenue per adjusted patient~~  
559 ~~day, average cost per adjusted patient day, and average cost per~~  
560 ~~admission, among others.~~

561 ~~2. Make available performance measures, benefit design,~~  
562 ~~and premium cost data from health plans licensed pursuant to~~  
563 ~~chapter 627 or chapter 641. The agency shall determine which~~  
564 ~~health care quality measures and member and subscriber cost data~~  
565 ~~to disclose, based upon input from the council. When determining~~  
566 ~~which data to disclose, the agency shall consider information~~  
567 ~~that may be required by either individual or group purchasers to~~  
568 ~~assess the value of the product, which may include membership~~  
569 ~~satisfaction, quality of care, current enrollment or membership,~~  
570 ~~coverage areas, accreditation status, premium costs, plan costs,~~  
571 ~~premium increases, range of benefits, copayments and~~  
572 ~~deductibles, accuracy and speed of claims payment, credentials~~

573 ~~of physicians, number of providers, names of network providers,~~  
574 ~~and hospitals in the network. Health plans shall make available~~  
575 ~~to the agency such data or information that is not currently~~  
576 ~~reported to the agency or the office.~~

577 ~~3. Determine the method and format for public disclosure~~  
578 ~~of data reported pursuant to this paragraph. The agency shall~~  
579 ~~make its determination based upon input from the State Consumer~~  
580 ~~Health Information and Policy Advisory Council. At a minimum,~~  
581 ~~the data shall be made available on the agency's Internet~~  
582 ~~website in a manner that allows consumers to conduct an~~  
583 ~~interactive search that allows them to view and compare the~~  
584 ~~information for specific providers. The website must include~~  
585 ~~such additional information as is determined necessary to ensure~~  
586 ~~that the website enhances informed decisionmaking among~~  
587 ~~consumers and health care purchasers, which shall include, at a~~  
588 ~~minimum, appropriate guidance on how to use the data and an~~  
589 ~~explanation of why the data may vary from provider to provider.~~

590 ~~4. Publish on its website undiscounted charges for no~~  
591 ~~fewer than 150 of the most commonly performed adult and~~  
592 ~~pediatric procedures, including outpatient, inpatient,~~  
593 ~~diagnostic, and preventative procedures.~~

594 ~~(4) TECHNICAL ASSISTANCE.—~~

595 ~~(a) The center shall provide technical assistance to~~  
596 ~~persons or organizations engaged in health planning activities~~  
597 ~~in the effective use of statistics collected and compiled by the~~  
598 ~~center. The center shall also provide the following additional~~

599 ~~technical assistance services:~~

600 ~~1. Establish procedures identifying the circumstances~~  
601 ~~under which, the places at which, the persons from whom, and the~~  
602 ~~methods by which a person may secure data from the center,~~  
603 ~~including procedures governing requests, the ordering of~~  
604 ~~requests, timeframes for handling requests, and other procedures~~  
605 ~~necessary to facilitate the use of the center's data. To the~~  
606 ~~extent possible, the center should provide current data timely~~  
607 ~~in response to requests from public or private agencies.~~

608 ~~2. Provide assistance to data sources and users in the~~  
609 ~~areas of database design, survey design, sampling procedures,~~  
610 ~~statistical interpretation, and data access to promote improved~~  
611 ~~health care related data sets.~~

612 ~~3. Identify health care data gaps and provide technical~~  
613 ~~assistance to other public or private organizations for meeting~~  
614 ~~documented health care data needs.~~

615 ~~4. Assist other organizations in developing statistical~~  
616 ~~abstracts of their data sets that could be used by the center.~~

617 ~~5. Provide statistical support to state agencies with~~  
618 ~~regard to the use of databases maintained by the center.~~

619 ~~6. To the extent possible, respond to multiple requests~~  
620 ~~for information not currently collected by the center or~~  
621 ~~available from other sources by initiating data collection.~~

622 ~~7. Maintain detailed information on data maintained by~~  
623 ~~other local, state, federal, and private agencies in order to~~  
624 ~~advise those who use the center of potential sources of data~~



625 ~~which are requested but which are not available from the center.~~

626 ~~8. Respond to requests for data which are not available in~~  
627 ~~published form by initiating special computer runs on data sets~~  
628 ~~available to the center.~~

629 ~~9. Monitor innovations in health information technology,~~  
630 ~~informatics, and the exchange of health information and maintain~~  
631 ~~a repository of technical resources to support the development~~  
632 ~~of a health information network.~~

633 ~~(b) The agency shall administer, manage, and monitor~~  
634 ~~grants to not-for-profit organizations, regional health~~  
635 ~~information organizations, public health departments, or state~~  
636 ~~agencies that submit proposals for planning, implementation, or~~  
637 ~~training projects to advance the development of a health~~  
638 ~~information network. Any grant contract shall be evaluated to~~  
639 ~~ensure the effective outcome of the health information project.~~

640 ~~(c) The agency shall initiate, oversee, manage, and~~  
641 ~~evaluate the integration of health care data from each state~~  
642 ~~agency that collects, stores, and reports on health care issues~~  
643 ~~and make that data available to any health care practitioner~~  
644 ~~through a state health information network.~~

645 ~~(5) PUBLICATIONS; REPORTS; SPECIAL STUDIES. The center~~  
646 ~~shall provide for the widespread dissemination of data which it~~  
647 ~~collects and analyzes. The center shall have the following~~  
648 ~~publication, reporting, and special study functions:~~

649 ~~(a) The center shall publish and make available~~  
650 ~~periodically to agencies and individuals health statistics~~

651 ~~publications of general interest, including health plan consumer~~  
652 ~~reports and health maintenance organization member satisfaction~~  
653 ~~surveys; publications providing health statistics on topical~~  
654 ~~health policy issues; publications that provide health status~~  
655 ~~profiles of the people in this state; and other topical health~~  
656 ~~statistics publications.~~

657 ~~(k)(b) The center shall publish,~~ Make available, ~~and~~  
658 ~~disseminate, promptly and as widely as practicable,~~ the results  
659 of special health surveys, including facility patient safety  
660 culture surveys, health care research, and health care  
661 evaluations conducted or supported under this section. Any  
662 ~~publication by the center must include a statement of the~~  
663 ~~limitations on the quality, accuracy, and completeness of the~~  
664 ~~data.~~

665 ~~(c) The center shall provide indexing, abstracting,~~  
666 ~~translation, publication, and other services leading to a more~~  
667 ~~effective and timely dissemination of health care statistics.~~

668 ~~(d) The center shall be responsible for publishing and~~  
669 ~~disseminating an annual report on the center's activities.~~

670 ~~(e) The center shall be responsible, to the extent~~  
671 ~~resources are available, for conducting a variety of special~~  
672 ~~studies and surveys to expand the health care information and~~  
673 ~~statistics available for health policy analyses, particularly~~  
674 ~~for the review of public policy issues. The center shall develop~~  
675 ~~a process by which users of the center's data are periodically~~  
676 ~~surveyed regarding critical data needs and the results of the~~

677 ~~survey considered in determining which special surveys or~~  
678 ~~studies will be conducted. The center shall select problems in~~  
679 ~~health care for research, policy analyses, or special data~~  
680 ~~collections on the basis of their local, regional, or state~~  
681 ~~importance; the unique potential for definitive research on the~~  
682 ~~problem; and opportunities for application of the study~~  
683 ~~findings.~~

684 (4) ~~(6)~~ PROVIDER DATA REPORTING.—This section does not  
685 confer on the agency the power to demand or require that a  
686 health care provider or professional furnish information,  
687 records of interviews, written reports, statements, notes,  
688 memoranda, or data other than as expressly required by law. The  
689 agency may not establish an all-payor claims database or a  
690 comparable database without express legislative authority.

691 (5) ~~(7)~~ BUDGET; FEES.—

692 (a) The Legislature intends that funding for the Florida  
693 Center for Health Information and Transparency Policy Analysis  
694 be appropriated from the General Revenue Fund.

695 (b) The Florida Center for Health Information and  
696 Transparency Policy Analysis may apply for and receive and  
697 accept grants, gifts, and other payments, including property and  
698 services, from any governmental or other public or private  
699 entity or person and make arrangements as to the use of same,  
700 including the undertaking of special studies and other projects  
701 relating to health-care-related topics. Funds obtained pursuant  
702 to this paragraph may not be used to offset annual

703 appropriations from the General Revenue Fund.

704 (c) The center may charge such reasonable fees for  
 705 services as the agency prescribes by rule. The established fees  
 706 may not exceed the reasonable cost for such services. Fees  
 707 collected may not be used to offset annual appropriations from  
 708 the General Revenue Fund.

709 (6)~~(8)~~ STATE CONSUMER HEALTH INFORMATION AND POLICY  
 710 ADVISORY COUNCIL.—

711 (a) There is established in the agency the State Consumer  
 712 Health Information and Policy Advisory Council to assist the  
 713 center ~~in reviewing the comprehensive health information system,~~  
 714 ~~including the identification, collection, standardization,~~  
 715 ~~sharing, and coordination of health-related data, fraud and~~  
 716 ~~abuse data, and professional and facility licensing data among~~  
 717 ~~federal, state, local, and private entities and to recommend~~  
 718 ~~improvements for purposes of public health, policy analysis, and~~  
 719 ~~transparency of consumer health care information.~~ The council  
 720 shall consist of the following members:

- 721 1. An employee of the Executive Office of the Governor, to  
 722 be appointed by the Governor.
- 723 2. An employee of the Office of Insurance Regulation, to  
 724 be appointed by the director of the office.
- 725 3. An employee of the Department of Education, to be  
 726 appointed by the Commissioner of Education.
- 727 4. Ten persons, to be appointed by the Secretary of Health  
 728 Care Administration, representing other state and local

729 agencies, state universities, business and health coalitions,  
730 local health councils, professional health-care-related  
731 associations, consumers, and purchasers.

732 (b) Each member of the council shall be appointed to serve  
733 for a term of 2 years following the date of appointment, ~~except~~  
734 ~~the term of appointment shall end 3 years following the date of~~  
735 ~~appointment for members appointed in 2003, 2004, and 2005.~~ A  
736 vacancy shall be filled by appointment for the remainder of the  
737 term, and each appointing authority retains the right to  
738 reappoint members whose terms of appointment have expired.

739 (c) The council may meet at the call of its chair, at the  
740 request of the agency, or at the request of a majority of its  
741 membership, but the council must meet at least quarterly.

742 (d) Members shall elect a chair and vice chair annually.

743 (e) A majority of the members constitutes a quorum, and  
744 the affirmative vote of a majority of a quorum is necessary to  
745 take action.

746 (f) The council shall maintain minutes of each meeting and  
747 shall make such minutes available to any person.

748 (g) Members of the council shall serve without  
749 compensation but shall be entitled to receive reimbursement for  
750 per diem and travel expenses as provided in s. 112.061.

751 (h) The council's duties and responsibilities include, but  
752 are not limited to, the following:

753 1. To develop a mission statement, goals, and a plan of  
754 action for the identification, collection, standardization,

755 | sharing, and coordination of health-related data across federal,  
 756 | state, and local government and private sector entities.

757 |         2. To develop a review process to ensure cooperative  
 758 | planning among agencies that collect or maintain health-related  
 759 | data.

760 |         3. To create ad hoc issue-oriented technical workgroups on  
 761 | an as-needed basis to make recommendations to the council.

762 |         ~~(7)-(9)~~ APPLICATION TO OTHER AGENCIES. ~~Nothing in~~ This  
 763 | section does not ~~shall~~ limit, restrict, affect, or control the  
 764 | collection, analysis, release, or publication of data by any  
 765 | state agency pursuant to its statutory authority, duties, or  
 766 | responsibilities.

767 |         Section 3. Subsection (1) of section 408.061, Florida  
 768 | Statutes, is amended to read:

769 |         408.061 Data collection; uniform systems of financial  
 770 | reporting; information relating to physician charges;  
 771 | confidential information; immunity.—

772 |         (1) The agency shall require the submission by health care  
 773 | facilities, health care providers, and health insurers of data  
 774 | necessary to carry out the agency's duties and to facilitate  
 775 | transparency in health care pricing data and quality measures.  
 776 | Specifications for data to be collected under this section shall  
 777 | be developed by the agency and applicable contract vendors, with  
 778 | the assistance of technical advisory panels including  
 779 | representatives of affected entities, consumers, purchasers, and  
 780 | such other interested parties as may be determined by the

781 agency.

782 (a) Data submitted by health care facilities, including  
783 the facilities as defined in chapter 395, shall include, but are  
784 not limited to: case-mix data, patient admission and discharge  
785 data, hospital emergency department data which shall include the  
786 number of patients treated in the emergency department of a  
787 licensed hospital reported by patient acuity level, data on  
788 hospital-acquired infections as specified by rule, data on  
789 complications as specified by rule, data on readmissions as  
790 specified by rule, with patient and provider-specific  
791 identifiers included, actual charge data by diagnostic groups or  
792 other bundled groupings as specified by rule, facility patient  
793 safety culture surveys, financial data, accounting data,  
794 operating expenses, expenses incurred for rendering services to  
795 patients who cannot or do not pay, interest charges,  
796 depreciation expenses based on the expected useful life of the  
797 property and equipment involved, and demographic data. The  
798 agency shall adopt nationally recognized risk adjustment  
799 methodologies or software consistent with the standards of the  
800 Agency for Healthcare Research and Quality and as selected by  
801 the agency for all data submitted as required by this section.  
802 Data may be obtained from documents such as, but not limited to:  
803 leases, contracts, debt instruments, itemized patient statements  
804 or bills, medical record abstracts, and related diagnostic  
805 information. Reported data elements shall be reported  
806 electronically in accordance with rule 59E-7.012, Florida

807 Administrative Code. Data submitted shall be certified by the  
808 chief executive officer or an appropriate and duly authorized  
809 representative or employee of the licensed facility that the  
810 information submitted is true and accurate.

811 (b) Data to be submitted by health care providers may  
812 include, but are not limited to: professional organization and  
813 specialty board affiliations, Medicare and Medicaid  
814 participation, types of services offered to patients, actual  
815 charges to patients as specified by rule, amount of revenue and  
816 expenses of the health care provider, and such other data which  
817 are reasonably necessary to study utilization patterns. Data  
818 submitted shall be certified by the appropriate duly authorized  
819 representative or employee of the health care provider that the  
820 information submitted is true and accurate.

821 (c) Data to be submitted by health insurers may include,  
822 but are not limited to: claims, payments to health care  
823 facilities and health care providers as specified by rule,  
824 premium, administration, and financial information. Data  
825 submitted shall be certified by the chief financial officer, an  
826 appropriate and duly authorized representative, or an employee  
827 of the insurer that the information submitted is true and  
828 accurate.

829 (d) Data required to be submitted by health care  
830 facilities, health care providers, or health insurers may ~~shall~~  
831 not include specific provider contract reimbursement  
832 information. However, such specific provider reimbursement data



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833 shall be reasonably available for onsite inspection by the  
834 agency as is necessary to carry out the agency's regulatory  
835 duties. Any such data obtained by the agency as a result of  
836 onsite inspections may not be used by the state for purposes of  
837 direct provider contracting and are confidential and exempt from  
838 ~~the provisions of s. 119.07(1) and s. 24(a), Art. I of the State~~  
839 Constitution.

840 (e) A requirement to submit data shall be adopted by rule  
841 if the submission of data is being required of all members of  
842 any type of health care facility, health care provider, or  
843 health insurer. Rules are not required, however, for the  
844 submission of data for a special study mandated by the  
845 Legislature or when information is being requested for a single  
846 health care facility, health care provider, or health insurer.

847 Section 4. Subsections (8), (9), and (10) of section  
848 408.810, Florida Statutes, are renumbered as subsections (9),  
849 (10), and (11), respectively, and a new subsection (8) is added  
850 to that section to read:

851 408.810 Minimum licensure requirements.—In addition to the  
852 licensure requirements specified in this part, authorizing  
853 statutes, and applicable rules, each applicant and licensee must  
854 comply with ~~the requirements of~~ this section in order to obtain  
855 and maintain a license.

856 (8) Each licensee subject to s. 408.05(3)(d) shall submit  
857 the patient safety culture survey or surveys to the agency in  
858 accordance with applicable rules.

859 Section 5. Section 456.0575, Florida Statutes, is amended  
 860 to read:

861 456.0575 Duty to notify patients.—

862 (1) Every licensed health care practitioner shall inform  
 863 each patient, or an individual identified pursuant to s.  
 864 765.401(1), in person about adverse incidents that result in  
 865 serious harm to the patient. Notification of outcomes of care  
 866 that result in harm to the patient under this section does ~~shall~~  
 867 not constitute an acknowledgment of admission of liability, nor  
 868 can such notifications be introduced as evidence.

869 (2) Every licensed health care practitioner shall provide  
 870 upon request by a patient, before providing any nonemergency  
 871 medical services in a facility licensed under chapter 395, a  
 872 written, good faith estimate of reasonably anticipated charges  
 873 to treat the patient's condition at the facility. The health  
 874 care practitioner must provide the estimate to the patient  
 875 within 3 business days after receiving the request and is not  
 876 required to adjust the estimate for any potential insurance  
 877 coverage. The health care practitioner must inform the patient  
 878 that he or she may contact his or her health insurer or health  
 879 maintenance organization for additional information concerning  
 880 cost-sharing responsibilities. The health care practitioner must  
 881 provide information to uninsured patients and insured patients  
 882 for whom the practitioner is not a network provider or preferred  
 883 provider which discloses the practitioner's financial assistance  
 884 policy, including the application process, payment plans,

885 discounts, or other available assistance, and the practitioner's  
886 charity care policy and collection procedures. Such estimate  
887 does not preclude the actual charges from exceeding the  
888 estimate. Failure to provide the estimate in accordance with  
889 this subsection shall result in disciplinary action against the  
890 health care practitioner and a daily fine of \$500 until the  
891 estimate is provided to the patient. The total fine may not  
892 exceed \$5,000.

893 Section 6. Section 627.6385, Florida Statutes, is created  
894 to read:

895 627.6385 Disclosures to policyholders; calculations of  
896 cost sharing.—

897 (1) Each health insurer shall make available on its  
898 website:

899 (a) A method for policyholders to estimate their  
900 copayments, deductibles, and other cost-sharing responsibilities  
901 for health care services and procedures. Such method of making  
902 an estimate shall be based on service bundles established  
903 pursuant to s. 408.05(3)(c). Estimates do not preclude the  
904 actual copayment, coinsurance percentage, or deductible,  
905 whichever is applicable, from exceeding the estimate.

906 1. Estimates shall be calculated according to the policy  
907 and known plan usage during the coverage period.

908 2. Estimates shall be made available based on providers  
909 that are in-network and out-of-network.

910 3. A policyholder must be able to create estimates by any

911 combination of the service bundles established pursuant to s.  
912 408.05(3)(c), a specified provider, or a comparison of  
913 providers.

914 (b) A method for policyholders to estimate their  
915 copayments, deductibles, and other cost-sharing responsibilities  
916 based on a personalized estimate of charges received from a  
917 facility pursuant to s. 395.301 or a practitioner pursuant to s.  
918 456.0575.

919 (c) A hyperlink to the health information, including, but  
920 not limited to, service bundles and quality of care information,  
921 which is disseminated by the Agency for Health Care  
922 Administration pursuant to s. 408.05(3).

923 (2) Each health insurer shall include in every policy  
924 delivered or issued for delivery to any person in the state or  
925 in materials provided as required by s. 627.64725 notice that  
926 the information required by this section is available  
927 electronically and the address of its website.

928 (3) Each health insurer that participates in the state  
929 group health insurance plan created under s. 110.123 or Medicaid  
930 managed care pursuant to part IV of chapter 409 shall contribute  
931 all claims data from Florida policyholders to the contracted  
932 vendor selected by the Agency for Health Care Administration  
933 under s. 408.05(3)(c).

934 Section 7. Subsection (6) of section 641.54, Florida  
935 Statutes, is amended, present subsection (7) is renumbered as  
936 subsection (8) and amended, and a new subsection (7) is added to

937 that section, to read:

938 641.54 Information disclosure.—

939 (6) Each health maintenance organization shall make  
940 available to its subscribers on its website or by request the  
941 estimated copayment ~~copay~~, coinsurance percentage, or  
942 deductible, whichever is applicable, for any covered services as  
943 described by the searchable bundles established on a consumer-  
944 friendly, Internet-based platform pursuant to s. 408.05(3)(c) or  
945 as described by a personalized estimate received from a facility  
946 pursuant to s. 395.301 or a practitioner pursuant to s.  
947 456.0575, the status of the subscriber's maximum annual out-of-  
948 pocket payments for a covered individual or family, and the  
949 status of the subscriber's maximum lifetime benefit. Such  
950 estimate does ~~shall~~ not preclude the actual copayment ~~copay~~,  
951 coinsurance percentage, or deductible, whichever is applicable,  
952 from exceeding the estimate.

953 (7) Each health maintenance organization that participates  
954 in the state group health insurance plan created under s.  
955 110.123 or Medicaid managed care pursuant to part IV of chapter  
956 409 shall contribute all claims data from Florida subscribers to  
957 the contracted vendor selected by the Agency for Health Care  
958 Administration under s. 408.05(3)(c).

959 (8) ~~(7)~~ Each health maintenance organization shall make  
960 available on its ~~Internet~~ website a hyperlink ~~link~~ to the health  
961 information ~~performance outcome and financial data~~ that is  
962 disseminated ~~published~~ by the Agency for Health Care

963 Administration pursuant to s. 408.05(3) ~~408.05(3)(k)~~ and shall  
964 include in every policy delivered or issued for delivery to any  
965 person in the state or in any materials provided as required by  
966 s. 627.64725 notice that such information is available  
967 electronically and the address of its ~~Internet~~ website.

968 Section 8. Paragraph (n) is added to subsection (2) of  
969 section 409.967, Florida Statutes, to read:

970 409.967 Managed care plan accountability.—

971 (2) The agency shall establish such contract requirements  
972 as are necessary for the operation of the statewide managed care  
973 program. In addition to any other provisions the agency may deem  
974 necessary, the contract must require:

975 (n) Transparency.—Managed care plans shall comply with ss.  
976 627.6385(3) and 641.54(7).

977 Section 9. Paragraph (d) of subsection (3) of section  
978 110.123, Florida Statutes, is amended to read:

979 110.123 State group insurance program.—

980 (3) STATE GROUP INSURANCE PROGRAM.—

981 (d)1. Notwithstanding ~~the provisions of~~ chapter 287 and  
982 the authority of the department, for the purpose of protecting  
983 the health of, and providing medical services to, state  
984 employees participating in the state group insurance program,  
985 the department may contract to retain the services of  
986 professional administrators for the state group insurance  
987 program. The agency shall follow good purchasing practices of  
988 state procurement to the extent practicable under the

989 circumstances.

990 2. Each vendor in a major procurement, and any other  
991 vendor if the department deems it necessary to protect the  
992 state's financial interests, shall, at the time of executing any  
993 contract with the department, post an appropriate bond with the  
994 department in an amount determined by the department to be  
995 adequate to protect the state's interests but not higher than  
996 the full amount estimated to be paid annually to the vendor  
997 under the contract.

998 3. Each major contract entered into by the department  
999 pursuant to this section shall contain a provision for payment  
1000 of liquidated damages to the department for material  
1001 noncompliance by a vendor with a contract provision. The  
1002 department may require a liquidated damages provision in any  
1003 contract if the department deems it necessary to protect the  
1004 state's financial interests.

1005 4. Section ~~The provisions of s. 120.57(3)~~ applies apply to  
1006 the department's contracting process, except:

1007 a. A formal written protest of any decision, intended  
1008 decision, or other action subject to protest shall be filed  
1009 within 72 hours after receipt of notice of the decision,  
1010 intended decision, or other action.

1011 b. As an alternative to any provision of s. 120.57(3), the  
1012 department may proceed with the bid selection or contract award  
1013 process if the director of the department sets forth, in  
1014 writing, particular facts and circumstances that ~~which~~

1015 demonstrate the necessity of continuing the procurement process  
 1016 or the contract award process in order to avoid a substantial  
 1017 disruption to the provision of any scheduled insurance services.

1018 5. The department shall make arrangements as necessary to  
 1019 contribute claims data of the state group health insurance plan  
 1020 to the contracted vendor selected by the Agency for Health Care  
 1021 Administration pursuant to s. 408.05(3)(c).

1022 6. Each contracted vendor for the state group health  
 1023 insurance plan shall contribute Florida claims data to the  
 1024 contracted vendor selected by the Agency for Health Care  
 1025 Administration pursuant to s. 408.05(3)(c).

1026 Section 10. Subsection (3) of section 20.42, Florida  
 1027 Statutes, is amended to read:

1028 20.42 Agency for Health Care Administration.—

1029 (3) The department shall be the chief health policy and  
 1030 planning entity for the state. The department is responsible for  
 1031 health facility licensure, inspection, and regulatory  
 1032 enforcement; investigation of consumer complaints related to  
 1033 health care facilities and managed care plans; the  
 1034 implementation of the certificate of need program; the operation  
 1035 of the Florida Center for Health Information and Transparency  
 1036 ~~Policy Analysis~~; the administration of the Medicaid program; the  
 1037 administration of the contracts with the Florida Healthy Kids  
 1038 Corporation; the certification of health maintenance  
 1039 organizations and prepaid health clinics as set forth in part  
 1040 III of chapter 641; and any other duties prescribed by statute



1041 or agreement.

1042 Section 11. Paragraph (c) of subsection (4) of section  
 1043 381.026, Florida Statutes, is amended to read:

1044 381.026 Florida Patient's Bill of Rights and  
 1045 Responsibilities.—

1046 (4) RIGHTS OF PATIENTS.—Each health care facility or  
 1047 provider shall observe the following standards:

1048 (c) Financial information and disclosure.—

1049 1. A patient has the right to be given, upon request, by  
 1050 the responsible provider, his or her designee, or a  
 1051 representative of the health care facility full information and  
 1052 necessary counseling on the availability of known financial  
 1053 resources for the patient's health care.

1054 2. A health care provider or a health care facility shall,  
 1055 upon request, disclose to each patient who is eligible for  
 1056 Medicare, before treatment, whether the health care provider or  
 1057 the health care facility in which the patient is receiving  
 1058 medical services accepts assignment under Medicare reimbursement  
 1059 as payment in full for medical services and treatment rendered  
 1060 in the health care provider's office or health care facility.

1061 3. A primary care provider may publish a schedule of  
 1062 charges for the medical services that the provider offers to  
 1063 patients. The schedule must include the prices charged to an  
 1064 uninsured person paying for such services by cash, check, credit  
 1065 card, or debit card. The schedule must be posted in a  
 1066 conspicuous place in the reception area of the provider's office

1067 and must include, but is not limited to, the 50 services most  
1068 frequently provided by the primary care provider. The schedule  
1069 may group services by three price levels, listing services in  
1070 each price level. The posting must be at least 15 square feet in  
1071 size. A primary care provider who publishes and maintains a  
1072 schedule of charges for medical services is exempt from the  
1073 license fee requirements for a single period of renewal of a  
1074 professional license under chapter 456 for that licensure term  
1075 and is exempt from the continuing education requirements of  
1076 chapter 456 and the rules implementing those requirements for a  
1077 single 2-year period.

1078 4. If a primary care provider publishes a schedule of  
1079 charges pursuant to subparagraph 3., he or she must continually  
1080 post it at all times for the duration of active licensure in  
1081 this state when primary care services are provided to patients.  
1082 If a primary care provider fails to post the schedule of charges  
1083 in accordance with this subparagraph, the provider shall be  
1084 required to pay any license fee and comply with any continuing  
1085 education requirements for which an exemption was received.

1086 5. A health care provider or a health care facility shall,  
1087 upon request, furnish a person, before the provision of medical  
1088 services, a reasonable estimate of charges for such services.  
1089 The health care provider or the health care facility shall  
1090 provide an uninsured person, before the provision of a planned  
1091 nonemergency medical service, a reasonable estimate of charges  
1092 for such service and information regarding the provider's or

1093 facility's discount or charity policies for which the uninsured  
 1094 person may be eligible. Such estimates by a primary care  
 1095 provider must be consistent with the schedule posted under  
 1096 subparagraph 3. Estimates shall, to the extent possible, be  
 1097 written in language comprehensible to an ordinary layperson.  
 1098 Such reasonable estimate does not preclude the health care  
 1099 provider or health care facility from exceeding the estimate or  
 1100 making additional charges based on changes in the patient's  
 1101 condition or treatment needs.

1102         6. Each licensed facility, except a facility operating  
 1103 exclusively as a state mental health treatment facility or as a  
 1104 mobile surgical facility, ~~not operated by the state~~ shall make  
 1105 available to the public on its ~~Internet~~ website or by other  
 1106 electronic means a description of and a hyperlink ~~link~~ to the  
 1107 health information ~~performance outcome and financial data~~ that  
 1108 is disseminated ~~published~~ by the agency pursuant to s. 408.05(3)  
 1109 ~~408.05(3)(k)~~. The facility shall place a notice in the reception  
 1110 area that such information is available electronically and the  
 1111 website address. The licensed facility may indicate that the  
 1112 pricing information is based on a compilation of charges for the  
 1113 average patient and that each patient's statement or bill may  
 1114 vary from the average depending upon the severity of illness and  
 1115 individual resources consumed. The licensed facility may also  
 1116 indicate that the price of service is negotiable for eligible  
 1117 patients based upon the patient's ability to pay.

1118         7. A patient has the right to receive a copy of an

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1119 itemized statement or bill upon request. A patient has a right  
1120 to be given an explanation of charges upon request.

1121 Section 12. Paragraph (e) of subsection (2) of section  
1122 395.602, Florida Statutes, is amended to read:

1123 395.602 Rural hospitals.—

1124 (2) DEFINITIONS.—As used in this part, the term:

1125 (e) "Rural hospital" means an acute care hospital licensed  
1126 under this chapter, having 100 or fewer licensed beds and an  
1127 emergency room, which is:

1128 1. The sole provider within a county with a population  
1129 density of up to 100 persons per square mile;

1130 2. An acute care hospital, in a county with a population  
1131 density of up to 100 persons per square mile, which is at least  
1132 30 minutes of travel time, on normally traveled roads under  
1133 normal traffic conditions, from any other acute care hospital  
1134 within the same county;

1135 3. A hospital supported by a tax district or subdistrict  
1136 whose boundaries encompass a population of up to 100 persons per  
1137 square mile;

1138 4. A hospital with a service area that has a population of  
1139 up to 100 persons per square mile. As used in this subparagraph,  
1140 the term "service area" means the fewest number of zip codes  
1141 that account for 75 percent of the hospital's discharges for the  
1142 most recent 5-year period, based on information available from  
1143 the hospital inpatient discharge database in the Florida Center  
1144 for Health Information and Transparency ~~Policy Analysis~~ at the

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1145 agency; or

1146 5. A hospital designated as a critical access hospital, as  
1147 defined in s. 408.07.

1148  
1149 Population densities used in this paragraph must be based upon  
1150 the most recently completed United States census. A hospital  
1151 that received funds under s. 409.9116 for a quarter beginning no  
1152 later than July 1, 2002, is deemed to have been and shall  
1153 continue to be a rural hospital from that date through June 30,  
1154 2021, if the hospital continues to have up to 100 licensed beds  
1155 and an emergency room. An acute care hospital that has not  
1156 previously been designated as a rural hospital and that meets  
1157 the criteria of this paragraph shall be granted such designation  
1158 upon application, including supporting documentation, to the  
1159 agency. A hospital that was licensed as a rural hospital during  
1160 the 2010-2011 or 2011-2012 fiscal year shall continue to be a  
1161 rural hospital from the date of designation through June 30,  
1162 2021, if the hospital continues to have up to 100 licensed beds  
1163 and an emergency room.

1164 Section 13. Section 395.6025, Florida Statutes, is amended  
1165 to read:

1166 395.6025 Rural hospital replacement facilities.-  
1167 Notwithstanding ~~the provisions of~~ s. 408.036, a hospital defined  
1168 as a statutory rural hospital in accordance with s. 395.602, or  
1169 a not-for-profit operator of rural hospitals, is not required to  
1170 obtain a certificate of need for the construction of a new

1171 hospital located in a county with a population of at least  
 1172 15,000 but no more than 18,000 and a density of fewer ~~less~~ than  
 1173 30 persons per square mile, or a replacement facility, provided  
 1174 that the replacement, or new, facility is located within 10  
 1175 miles of the site of the currently licensed rural hospital and  
 1176 within the current primary service area. As used in this  
 1177 section, the term "service area" means the fewest number of zip  
 1178 codes that account for 75 percent of the hospital's discharges  
 1179 for the most recent 5-year period, based on information  
 1180 available from the hospital inpatient discharge database in the  
 1181 Florida Center for Health Information and Transparency Policy  
 1182 ~~Analysis~~ at the Agency for Health Care Administration.

1183 Section 14. Paragraph (c) of subsection (4) of section  
 1184 400.991, Florida Statutes, is amended to read:

1185 400.991 License requirements; background screenings;  
 1186 prohibitions.—

1187 (4) In addition to the requirements of part II of chapter  
 1188 408, the applicant must file with the application satisfactory  
 1189 proof that the clinic is in compliance with this part and  
 1190 applicable rules, including:

1191 (c) Proof of financial ability to operate as required  
 1192 under s. 408.810(9) ~~408.810(8)~~. As an alternative to submitting  
 1193 proof of financial ability to operate as required under s.  
 1194 408.810(8), the applicant may file a surety bond of at least  
 1195 \$500,000 which guarantees that the clinic will act in full  
 1196 conformity with all legal requirements for operating a clinic,

1197 payable to the agency. The agency may adopt rules to specify  
 1198 related requirements for such surety bond.

1199 Section 15. Paragraph (d) of subsection (43) of section  
 1200 408.07, Florida Statutes, is amended to read:

1201 408.07 Definitions.—As used in this chapter, with the  
 1202 exception of ss. 408.031-408.045, the term:

1203 (43) "Rural hospital" means an acute care hospital  
 1204 licensed under chapter 395, having 100 or fewer licensed beds  
 1205 and an emergency room, and which is:

1206 (d) A hospital with a service area that has a population  
 1207 of 100 persons or fewer per square mile. As used in this  
 1208 paragraph, the term "service area" means the fewest number of  
 1209 zip codes that account for 75 percent of the hospital's  
 1210 discharges for the most recent 5-year period, based on  
 1211 information available from the hospital inpatient discharge  
 1212 database in the Florida Center for Health Information and  
 1213 Transparency Policy Analysis at the Agency for Health Care  
 1214 Administration; or

1215  
 1216 Population densities used in this subsection must be based upon  
 1217 the most recently completed United States census. A hospital  
 1218 that received funds under s. 409.9116 for a quarter beginning no  
 1219 later than July 1, 2002, is deemed to have been and shall  
 1220 continue to be a rural hospital from that date through June 30,  
 1221 2015, if the hospital continues to have 100 or fewer licensed  
 1222 beds and an emergency room. An acute care hospital that has not

1223 | previously been designated as a rural hospital and that meets  
 1224 | the criteria of this subsection shall be granted such  
 1225 | designation upon application, including supporting  
 1226 | documentation, to the Agency for Health Care Administration.

1227 |       Section 16. Paragraph (a) of subsection (4) of section  
 1228 | 408.18, Florida Statutes, is amended to read:

1229 |       408.18 Health Care Community Antitrust Guidance Act;  
 1230 | antitrust no-action letter; market-information collection and  
 1231 | education.—

1232 |       (4) (a) Members of the health care community who seek  
 1233 | antitrust guidance may request a review of their proposed  
 1234 | business activity by the Attorney General's office. In  
 1235 | conducting its review, the Attorney General's office may seek  
 1236 | whatever documentation, data, or other material it deems  
 1237 | necessary from the Agency for Health Care Administration, the  
 1238 | Florida Center for Health Information and Transparency Policy  
 1239 | ~~Analysis~~, and the Office of Insurance Regulation of the  
 1240 | Financial Services Commission.

1241 |       Section 17. Paragraph (a) of subsection (1) of section  
 1242 | 408.8065, Florida Statutes, is amended to read:

1243 |       408.8065 Additional licensure requirements for home health  
 1244 | agencies, home medical equipment providers, and health care  
 1245 | clinics.—

1246 |       (1) An applicant for initial licensure, or initial  
 1247 | licensure due to a change of ownership, as a home health agency,  
 1248 | home medical equipment provider, or health care clinic shall:



1249 (a) Demonstrate financial ability to operate, as required  
 1250 under s. 408.810(9) ~~408.810(8)~~ and this section. If the  
 1251 applicant's assets, credit, and projected revenues meet or  
 1252 exceed projected liabilities and expenses, and the applicant  
 1253 provides independent evidence that the funds necessary for  
 1254 startup costs, working capital, and contingency financing exist  
 1255 and will be available as needed, the applicant has demonstrated  
 1256 the financial ability to operate.

1257  
 1258 All documents required under this subsection must be prepared in  
 1259 accordance with generally accepted accounting principles and may  
 1260 be in a compilation form. The financial statements must be  
 1261 signed by a certified public accountant.

1262 Section 18. Section 408.820, Florida Statutes, is amended  
 1263 to read:

1264 408.820 Exemptions.—Except as prescribed in authorizing  
 1265 statutes, the following exemptions shall apply to specified  
 1266 requirements of this part:

1267 (1) Laboratories authorized to perform testing under the  
 1268 Drug-Free Workplace Act, as provided under ss. 112.0455 and  
 1269 440.102, are exempt from s. 408.810(5)-(11) ~~408.810(5)-(10)~~.

1270 (2) Birth centers, as provided under chapter 383, are  
 1271 exempt from s. 408.810(7)-(11) ~~408.810(7)-(10)~~.

1272 (3) Abortion clinics, as provided under chapter 390, are  
 1273 exempt from s. 408.810(7)-(11) ~~408.810(7)-(10)~~.

1274 (4) Crisis stabilization units, as provided under parts I

1275 and IV of chapter 394, are exempt from s. 408.810(9)-(11)  
 1276 ~~408.810(8)-(10)~~.

1277 (5) Short-term residential treatment facilities, as  
 1278 provided under parts I and IV of chapter 394, are exempt from s.  
 1279 408.810(9)-(11) ~~408.810(8)-(10)~~.

1280 (6) Residential treatment facilities, as provided under  
 1281 part IV of chapter 394, are exempt from s. 408.810(9)-(11)  
 1282 ~~408.810(8)-(10)~~.

1283 (7) Residential treatment centers for children and  
 1284 adolescents, as provided under part IV of chapter 394, are  
 1285 exempt from s. 408.810(9)-(11) ~~408.810(8)-(10)~~.

1286 (8) Hospitals, as provided under part I of chapter 395,  
 1287 are exempt from s. 408.810(7), (9), and (10) ~~408.810(7)-(9)~~.

1288 (9) Ambulatory surgical centers, as provided under part I  
 1289 of chapter 395, are exempt from s. 408.810(7), (9), (10), and  
 1290 (11) ~~408.810(7)-(10)~~.

1291 (10) Mobile surgical facilities, as provided under part I  
 1292 of chapter 395, are exempt from s. 408.810(7)-(11) ~~408.810(7)-~~  
 1293 ~~(10)~~.

1294 (11) Health care risk managers, as provided under part I  
 1295 of chapter 395, are exempt from ss. 408.806(7), 408.810(4)-(11)  
 1296 ~~408.810(4)-(10)~~, and 408.811.

1297 (12) Nursing homes, as provided under part II of chapter  
 1298 400, are exempt from ss. 408.810(7) and 408.813(2).

1299 (13) Assisted living facilities, as provided under part I  
 1300 of chapter 429, are exempt from s. 408.810(11) ~~408.810(10)~~.

1301 (14) Home health agencies, as provided under part III of  
 1302 chapter 400, are exempt from s. 408.810(11) ~~408.810(10)~~.

1303 (15) Nurse registries, as provided under part III of  
 1304 chapter 400, are exempt from s. 408.810(6) and (11) ~~(10)~~.

1305 (16) Companion services or homemaker services providers,  
 1306 as provided under part III of chapter 400, are exempt from s.  
 1307 408.810(6)-(11) ~~408.810(6)-(10)~~.

1308 (17) Adult day care centers, as provided under part III of  
 1309 chapter 429, are exempt from s. 408.810(11) ~~408.810(10)~~.

1310 (18) Adult family-care homes, as provided under part II of  
 1311 chapter 429, are exempt from s. 408.810(7)-(11) ~~408.810(7)-(10)~~.

1312 (19) Homes for special services, as provided under part V  
 1313 of chapter 400, are exempt from s. 408.810(7)-(11) ~~408.810(7)-~~  
 1314 ~~(10)~~.

1315 (20) Transitional living facilities, as provided under  
 1316 part XI of chapter 400, are exempt from s. 408.810(11)  
 1317 ~~408.810(10)~~.

1318 (21) Prescribed pediatric extended care centers, as  
 1319 provided under part VI of chapter 400, are exempt from s.  
 1320 408.810(11) ~~408.810(10)~~.

1321 (22) Home medical equipment providers, as provided under  
 1322 part VII of chapter 400, are exempt from s. 408.810(11)  
 1323 ~~408.810(10)~~.

1324 (23) Intermediate care facilities for persons with  
 1325 developmental disabilities, as provided under part VIII of  
 1326 chapter 400, are exempt from s. 408.810(7).

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1327 (24) Health care services pools, as provided under part IX  
 1328 of chapter 400, are exempt from s. 408.810(6)-(11) ~~408.810(6)-~~  
 1329 ~~(10)~~.

1330 (25) Health care clinics, as provided under part X of  
 1331 chapter 400, are exempt from s. 408.810(6), (7), and (11) ~~(10)~~.

1332 (26) Clinical laboratories, as provided under part I of  
 1333 chapter 483, are exempt from s. 408.810(5)-(11) ~~408.810(5)-(10)~~.

1334 (27) Multiphasic health testing centers, as provided under  
 1335 part II of chapter 483, are exempt from s. 408.810(5)-(11)  
 1336 ~~408.810(5)-(10)~~.

1337 (28) Organ, tissue, and eye procurement organizations, as  
 1338 provided under part V of chapter 765, are exempt from s.  
 1339 408.810(5)-(11) ~~408.810(5)-(10)~~.

1340 Section 19. Section 465.0244, Florida Statutes, is amended  
 1341 to read:

1342 465.0244 Information disclosure.—Every pharmacy shall make  
 1343 available on its ~~Internet~~ website a hyperlink link to the health  
 1344 information ~~performance outcome and financial data~~ that is  
 1345 disseminated ~~published~~ by the Agency for Health Care  
 1346 Administration pursuant to s. 408.05(3) ~~408.05(3)(k)~~ and shall  
 1347 place in the area where customers receive filled prescriptions  
 1348 notice that such information is available electronically and the  
 1349 address of its ~~Internet~~ website.

1350 Section 20. Subsection (2) of section 627.6499, Florida  
 1351 Statutes, is amended to read:

1352 627.6499 Reporting by insurers and third-party

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1353 administrators.—

1354 (2) Each health insurance issuer shall make available on  
1355 its Internet website a hyperlink ~~link~~ to the health information  
1356 ~~performance outcome and financial data~~ that is disseminated  
1357 ~~published~~ by the Agency for Health Care Administration pursuant  
1358 to s. 408.05(3) ~~408.05(3)(k)~~ and shall include in every policy  
1359 delivered or issued for delivery to any person in the state or  
1360 in any materials provided as required by s. 627.64725 notice  
1361 that such information is available electronically and the  
1362 address of its ~~Internet~~ website.

1363 Section 21. This act shall take effect July 1, 2016.