

1                   A bill to be entitled  
2           An act relating to transparency in health care;  
3           amending s. 395.301, F.S.; requiring a facility  
4           licensed under chapter 395, F.S., to provide timely  
5           and accurate financial information and quality of  
6           service measures to certain individuals; requiring a  
7           licensed facility to post certain payment information  
8           regarding defined bundles of services and procedures  
9           and other specified consumer information and  
10          notifications on its website; requiring a facility to  
11          provide a written, good faith estimate of charges to a  
12          patient or prospective patient within a certain  
13          timeframe; requiring a facility to provide information  
14          regarding its financial assistance policy to a patient  
15          or a prospective patient; providing a penalty for  
16          failing to provide such estimate of charges to a  
17          patient; deleting a requirement that a licensed  
18          facility not operated by the state provide notice to a  
19          patient of his or her right to an itemized bill within  
20          a certain timeframe; revising the information that  
21          must be included on a patient's statement or bill;  
22          amending s. 408.05, F.S.; renaming the Florida Center  
23          for Health Information and Policy Analysis; revising  
24          requirements for the collection and use of health-  
25          related data by the Agency for Health Care  
26          Administration; requiring the agency to contract with

27 a vendor to provide an Internet-based platform with  
28 certain attributes and a state-specific data set  
29 available to the public; providing vendor  
30 qualifications; requiring the agency to design a  
31 patient safety culture survey for hospitals and  
32 ambulatory surgical centers licensed under chapter  
33 395, F.S.; requiring the survey to measure certain  
34 aspects of a facility's patient safety practices;  
35 exempting certain licensed facilities from survey  
36 requirements; prohibiting the agency from establishing  
37 a certain database without express legislative  
38 authority; revising the duties of the members of the  
39 State Consumer Health Information and Policy Advisory  
40 Council; revising provisions relating to the use of  
41 certain fees; deleting an obsolete provision; amending  
42 s. 408.061, F.S.; revising requirements for the  
43 submission of health care data to the agency; amending  
44 s. 408.810, F.S.; requiring certain licensed hospitals  
45 and ambulatory surgical centers to submit a facility  
46 patient safety culture survey to the agency; amending  
47 s. 456.0575, F.S.; requiring a health care  
48 practitioner to provide a good faith estimate of  
49 anticipated charges to a patient upon request within a  
50 certain timeframe; providing for disciplinary action  
51 and a fine for failure to comply; creating s.  
52 627.6385, F.S.; requiring a health insurer to make

53 available on its website certain information and a  
54 method for policyholders to estimate certain health  
55 care services costs and charges; providing that an  
56 estimate does not preclude an actual cost from  
57 exceeding the estimate; requiring a health insurer to  
58 provide notice in insurance policies that certain  
59 information is available on its website; requiring a  
60 health insurer that participates in the state group  
61 health insurance plan or Medicaid managed care to  
62 contribute all Florida claims data to the contracted  
63 vendor selected by the agency; amending s. 641.54,  
64 F.S.; requiring a health maintenance organization to  
65 make certain information available to its subscribers  
66 on its website; requiring a health insurer to provide  
67 a hyperlink to certain health information on its  
68 website; requiring a health maintenance organization  
69 that participates in the state group health insurance  
70 plan or Medicaid managed care to contribute all  
71 Florida claims data to the contracted vendor selected  
72 by the agency; amending s. 409.967, F.S.; requiring  
73 managed care plans to contribute all Florida claims  
74 data to the contracted vendor selected by the agency;  
75 amending s. 110.123, F.S.; requiring the Department of  
76 Management Services to contribute certain data to the  
77 vendor for the price transparency database established  
78 by the agency; requiring a contracted vendor for the

79 state group health insurance plan to contribute  
 80 Florida claims data to the contracted vendor selected  
 81 by the agency; amending ss. 20.42, 381.026, 395.602,  
 82 395.6025, 400.991, 408.07, 408.18, 408.8065, 408.820,  
 83 465.0244, and 627.6499, F.S.; conforming cross-  
 84 references and provisions to changes made by the act;  
 85 providing an appropriation and authorizing a position;  
 86 providing an effective date.

87

88 Be It Enacted by the Legislature of the State of Florida:

89

90 Section 1. Section 395.301, Florida Statutes, is amended  
 91 to read:

92 395.301 Price transparency; itemized patient statement or  
 93 bill; ~~form and content prescribed by the agency;~~ patient  
 94 admission status notification.-

95 (1) A facility licensed under this chapter shall provide  
 96 timely and accurate financial information and quality of service  
 97 measures to prospective and actual patients of the facility, or  
 98 to patients' survivors or legal guardians, as appropriate. Such  
 99 information shall be provided in accordance with this section  
 100 and rules adopted by the agency pursuant to this chapter and s.  
 101 408.05. Licensed facilities operating exclusively as state  
 102 mental health treatment facilities or as mobile surgical  
 103 facilities are exempt from this subsection.

104 (a) Each licensed facility shall make available to the

105 public on its website information on payments made to that  
106 facility for defined bundles of services and procedures. The  
107 payment data must be presented and searchable in accordance with  
108 the system established by the agency and its vendor using the  
109 descriptive service bundles developed under s. 408.05(3)(c). At  
110 a minimum, the facility shall provide the estimated average  
111 payment received from all payors, excluding Medicaid and  
112 Medicare, for the descriptive service bundles available at that  
113 facility and the estimated payment range for such bundles. Using  
114 plain language comprehensible to an ordinary layperson, the  
115 facility must disclose that the information on average payments  
116 and the payment ranges is an estimate of costs that may be  
117 incurred by the patient or prospective patient and that actual  
118 costs will be based on the services actually provided to the  
119 patient. The facility shall also assist the consumer in  
120 accessing his or her health insurer's or health maintenance  
121 organization's website for information on estimated copayments,  
122 deductibles, and other cost-sharing responsibilities. The  
123 facility's website must:

124 1. Identify and post the names and hyperlinks for direct  
125 access to the websites of all health insurers and health  
126 maintenance organizations for which the facility is a network  
127 provider or preferred provider.

128 2. Provide information to uninsured patients and insured  
129 patients whose health insurer or health maintenance organization  
130 does not include the facility as a network provider or preferred

131 provider on the facility's financial assistance policy,  
132 including the application process, payment plans, and discounts  
133 and the facility's charity care policy and collection  
134 procedures.

135 3. Notify patients and prospective patients that services  
136 may be provided in the health care facility by the facility as  
137 well as by other health care practitioners who may separately  
138 bill the patient.

139 4. Inform patients and prospective patients that they may  
140 request from the facility and other health care practitioners a  
141 more personalized estimate of charges and other information.

142 (b)1. Upon request, and before providing any nonemergency  
143 medical services, each licensed facility shall provide a  
144 written, good faith estimate of reasonably anticipated charges  
145 by the facility for the treatment of the patient's or  
146 prospective patient's specific condition. The facility must  
147 provide the estimate in writing to the patient or prospective  
148 patient within 3 business days after receipt of the request and  
149 is not required to adjust the estimate for any potential  
150 insurance coverage. The estimate may be based on the descriptive  
151 service bundles developed by the agency under s. 408.05(3)(c)  
152 unless the patient or prospective patient requests a more  
153 personalized and specific estimate that accounts for the  
154 specific condition and characteristics of the patient or  
155 prospective patient. The facility shall inform the patient or  
156 prospective patient that he or she may contact his or her health

157 insurer or health maintenance organization for additional  
158 information concerning cost-sharing responsibilities.

159 2. In the estimate, the facility shall provide to the  
160 patient or prospective patient information on the facility's  
161 financial assistance policy, including the application process,  
162 payment plans, and discounts and the facility's charity care  
163 policy and collection procedures.

164 3. The estimate shall clearly identify any facility fees  
165 and, if applicable, include a statement notifying the patient or  
166 prospective patient that a facility fee is included in the  
167 estimate, the purpose of the fee, and that the patient may pay  
168 less for the procedure or service at another facility or in  
169 another health care setting.

170 4. Upon request, the facility shall notify the patient or  
171 prospective patient of any revision to the estimate.

172 5. In the estimate, the facility must notify the patient  
173 or prospective patient that services may be provided in the  
174 health care facility by the facility as well as by other health  
175 care practitioners who may separately bill the patient.

176 6. The facility shall take action to educate the public  
177 that such estimates are available upon request.

178 7. Failure to timely provide the estimate pursuant to this  
179 paragraph shall result in a daily fine of \$1,000 until the  
180 estimate is provided to the patient or prospective patient.

181  
182 The provision of an estimate does not preclude the actual

183 charges from exceeding the estimate.

184 (c) Each facility shall make available on its website a  
 185 hyperlink to the health-related data, including quality measures  
 186 and statistics, that are disseminated by the agency pursuant to  
 187 s. 408.05. The facility shall also take action to notify the  
 188 public that such information is electronically available and  
 189 provide a hyperlink to the agency's website.

190 (d)1. Upon request, and after the patient's discharge or  
 191 release from a facility, the facility must provide ~~A licensed~~  
 192 ~~facility not operated by the state shall notify each patient~~  
 193 ~~during admission and at discharge of his or her right to receive~~  
 194 ~~an itemized bill upon request. Within 7 days following the~~  
 195 ~~patient's discharge or release from a licensed facility not~~  
 196 ~~operated by the state, the licensed facility providing the~~  
 197 ~~service shall, upon request, submit to the patient, or to the~~  
 198 ~~patient's survivor or legal guardian, as may be appropriate, an~~  
 199 ~~itemized statement or bill detailing in plain language~~  
 200 ~~comprehensible to an ordinary layperson the specific nature of~~  
 201 ~~charges or expenses incurred by the patient., which in The~~  
 202 initial statement or bill ~~billing~~ shall be provided within 7  
 203 days after the patient's discharge or release. The initial  
 204 statement or bill must contain a statement of specific services  
 205 received and expenses incurred by date and provider for such  
 206 items of service, enumerating in detail as prescribed by the  
 207 agency the constituent components of the services received  
 208 within each department of the licensed facility and including



209 unit price data on rates charged by the licensed facility, ~~as~~  
 210 ~~prescribed by the agency.~~ The statement or bill must also  
 211 clearly identify any facility fee and explain the purpose of the  
 212 fee. The statement or bill must identify each item as paid,  
 213 pending payment by a third party, or pending payment by the  
 214 patient and must include the amount due, if applicable. If an  
 215 amount is due from the patient, a due date must be included. The  
 216 initial statement or bill must direct the patient or the  
 217 patient's survivor or legal guardian, as appropriate, to contact  
 218 the patient's insurer or health maintenance organization  
 219 regarding the patient's cost-sharing responsibilities.

220 2. Any subsequent statement or bill provided to a patient  
 221 or to the patient's survivor or legal guardian, as appropriate,  
 222 relating to the episode of care must include all of the  
 223 information required by subparagraph 1., with any revisions  
 224 clearly delineated.

225 ~~(e)(2)(a)~~ Each such statement or bill provided submitted  
 226 pursuant to this subsection section:

227 1. Must ~~May not~~ include notice charges of hospital-based  
 228 physicians and other health care practitioners who bill ~~if~~  
 229 billed separately.

230 2. May not include any generalized category of expenses  
 231 such as "other" or "miscellaneous" or similar categories.

232 3. Must ~~shall~~ list drugs by brand or generic name and not  
 233 refer to drug code numbers when referring to drugs of any sort.

234 4. Must ~~shall~~ specifically identify physical,

235 occupational, or speech therapy treatment by ~~as to the~~ date,  
236 type, and length of treatment when such ~~therapy~~ treatment is a  
237 part of the statement or bill.

238 ~~(b) Any person receiving a statement pursuant to this~~  
239 ~~section shall be fully and accurately informed as to each charge~~  
240 ~~and service provided by the institution preparing the statement.~~

241 ~~(2)-(3)~~ On each itemized statement or bill submitted  
242 pursuant to subsection (1), there shall appear the words "A FOR-  
243 PROFIT (or NOT-FOR-PROFIT or PUBLIC) HOSPITAL (or AMBULATORY  
244 SURGICAL CENTER) LICENSED BY THE STATE OF FLORIDA" or  
245 substantially similar words sufficient to identify clearly and  
246 plainly the ownership status of the licensed facility. Each  
247 itemized statement or bill must prominently display the  
248 telephone ~~phone~~ number of the medical facility's patient liaison  
249 who is responsible for expediting the resolution of any billing  
250 dispute between the patient, or the patient's survivor or legal  
251 guardian ~~his or her representative~~, and the billing department.

252 ~~(4) An itemized bill shall be provided once to the~~  
253 ~~patient's physician at the physician's request, at no charge.~~

254 ~~(5) In any billing for services subsequent to the initial~~  
255 ~~billing for such services, the patient, or the patient's~~  
256 ~~survivor or legal guardian, may elect, at his or her option, to~~  
257 ~~receive a copy of the detailed statement of specific services~~  
258 ~~received and expenses incurred for each such item of service as~~  
259 ~~provided in subsection (1).~~

260 ~~(6) No physician, dentist, podiatric physician, or~~

261 ~~licensed facility may add to the price charged by any third~~  
262 ~~party except for a service or handling charge representing a~~  
263 ~~cost actually incurred as an item of expense; however, the~~  
264 ~~physician, dentist, podiatric physician, or licensed facility is~~  
265 ~~entitled to fair compensation for all professional services~~  
266 ~~rendered. The amount of the service or handling charge, if any,~~  
267 ~~shall be set forth clearly in the bill to the patient.~~

268 ~~(7) Each licensed facility not operated by the state shall~~  
269 ~~provide, prior to provision of any nonemergency medical~~  
270 ~~services, a written good faith estimate of reasonably~~  
271 ~~anticipated charges for the facility to treat the patient's~~  
272 ~~condition upon written request of a prospective patient. The~~  
273 ~~estimate shall be provided to the prospective patient within 7~~  
274 ~~business days after the receipt of the request. The estimate may~~  
275 ~~be the average charges for that diagnosis related group or the~~  
276 ~~average charges for that procedure. Upon request, the facility~~  
277 ~~shall notify the patient of any revision to the good faith~~  
278 ~~estimate. Such estimate shall not preclude the actual charges~~  
279 ~~from exceeding the estimate. The facility shall place a notice~~  
280 ~~in the reception area that such information is available.~~  
281 ~~Failure to provide the estimate within the provisions~~  
282 ~~established pursuant to this section shall result in a fine of~~  
283 ~~\$500 for each instance of the facility's failure to provide the~~  
284 ~~requested information.~~

285 ~~(8) Each licensed facility that is not operated by the~~  
286 ~~state shall provide any uninsured person seeking planned~~

287 ~~nonemergency elective admission a written good faith estimate of~~  
288 ~~reasonably anticipated charges for the facility to treat such~~  
289 ~~person. The estimate must be provided to the uninsured person~~  
290 ~~within 7 business days after the person notifies the facility~~  
291 ~~and the facility confirms that the person is uninsured. The~~  
292 ~~estimate may be the average charges for that diagnosis related~~  
293 ~~group or the average charges for that procedure. Upon request,~~  
294 ~~the facility shall notify the person of any revision to the good~~  
295 ~~faith estimate. Such estimate does not preclude the actual~~  
296 ~~charges from exceeding the estimate. The facility shall also~~  
297 ~~provide to the uninsured person a copy of any facility discount~~  
298 ~~and charity care discount policies for which the uninsured~~  
299 ~~person may be eligible. The facility shall place a notice in the~~  
300 ~~reception area where such information is available. Failure to~~  
301 ~~provide the estimate as required by this subsection shall result~~  
302 ~~in a fine of \$500 for each instance of the facility's failure to~~  
303 ~~provide the requested information.~~

304 (3)~~(9)~~ If a licensed facility places a patient on  
305 observation status rather than inpatient status, observation  
306 services shall be documented in the patient's discharge papers.  
307 The patient or the patient's survivor or legal guardian ~~proxy~~  
308 shall be notified of observation services through discharge  
309 papers, which may also include brochures, signage, or other  
310 forms of communication for this purpose.

311 (4)~~(10)~~ A licensed facility shall make available to a  
312 patient all records necessary for verification of the accuracy

313 of the patient's statement or bill within 10 ~~30~~ business days  
 314 after the request for such records. The records ~~verification~~  
 315 ~~information~~ must be made available in the facility's offices and  
 316 through electronic means that comply with the Health Insurance  
 317 Portability and Accountability Act of 1996 (HIPAA). Such records  
 318 must ~~shall~~ be available to the patient before ~~prior to~~ and after  
 319 payment of the statement or bill ~~or claim~~. The facility may not  
 320 charge the patient for making such ~~verification~~ records  
 321 available; however, the facility may charge its usual fee for  
 322 providing copies of records as specified in s. 395.3025.

323 (5) ~~(11)~~ Each facility shall establish a method for  
 324 reviewing and responding to questions from patients concerning  
 325 the patient's itemized statement or bill. Such response shall be  
 326 provided within 7 business ~~30~~ days after the date a question is  
 327 received. If the patient is not satisfied with the response, the  
 328 facility must provide the patient with the contact information  
 329 for ~~address~~ of the agency to which the issue may be sent for  
 330 review.

331 ~~(12) Each licensed facility shall make available on its~~  
 332 ~~Internet website a link to the performance outcome and financial~~  
 333 ~~data that is published by the Agency for Health Care~~  
 334 ~~Administration pursuant to s. 408.05(3)(k). The facility shall~~  
 335 ~~place a notice in the reception area that the information is~~  
 336 ~~available electronically and the facility's Internet website~~  
 337 ~~address.~~

338 Section 2. Section 408.05, Florida Statutes, is amended to

339 read:

340 408.05 Florida Center for Health Information and  
341 Transparency Policy Analysis.—

342 (1) ESTABLISHMENT.—The agency shall establish and maintain  
343 a Florida Center for Health Information and Transparency to  
344 collect, compile, coordinate, analyze, index, and disseminate  
345 Policy Analysis. ~~The center shall establish a comprehensive~~  
346 ~~health information system to provide for the collection,~~  
347 ~~compilation, coordination, analysis, indexing, dissemination,~~  
348 ~~and utilization of both purposefully collected and extant~~  
349 health-related data and statistics. The center shall be staffed  
350 as with public health experts, biostatisticians, information  
351 system analysts, health policy experts, economists, and other  
352 staff necessary to carry out its functions.

353 (2) HEALTH-RELATED DATA.—~~The comprehensive health~~  
354 ~~information system operated by the Florida Center for Health~~  
355 Information and Transparency Policy Analysis shall identify the  
356 ~~best~~ available data sets, compile new data when specifically  
357 authorized, sources and promote the use ~~coordinate the~~  
358 ~~compilation~~ of extant health-related data and statistics. The  
359 center must maintain any data sets in existence before July 1,  
360 2016, unless such data sets duplicate information that is  
361 readily available from other credible sources, and may and  
362 purposefully collect or compile data on:

363 ~~(a) The extent and nature of illness and disability of the~~  
364 ~~state population, including life expectancy, the incidence of~~

365 ~~various acute and chronic illnesses, and infant and maternal~~  
 366 ~~morbidity and mortality.~~

367 ~~(b) The impact of illness and disability of the state~~  
 368 ~~population on the state economy and on other aspects of the~~  
 369 ~~well-being of the people in this state.~~

370 ~~(c) Environmental, social, and other health hazards.~~

371 ~~(d) Health knowledge and practices of the people in this~~  
 372 ~~state and determinants of health and nutritional practices and~~  
 373 ~~status.~~

374 ~~(a)(e)~~ Health resources, including licensed physicians,  
 375 dentists, nurses, and other health care practitioners  
 376 professionals, by specialty and type of practice. Such data  
 377 shall include information collected by the Department of Health  
 378 pursuant to ss. 458.3191 and 459.0081.

379 (b) Health service inventories, including and acute care,  
 380 long-term care, and other institutional care facilities facility  
 381 supplies and specific services provided by hospitals, nursing  
 382 homes, home health agencies, and other licensed health care  
 383 facilities.

384 ~~(c)(f)~~ Service utilization for licensed of health care  
 385 facilities by type of provider.

386 ~~(d)(g)~~ Health care costs and financing, including trends  
 387 in health care prices and costs, the sources of payment for  
 388 health care services, and federal, state, and local expenditures  
 389 for health care.

390 ~~(h) Family formation, growth, and dissolution.~~

391 (e)~~(i)~~ The extent of public and private health insurance  
392 coverage in this state.

393 (f)~~(j)~~ Specific quality-of-care initiatives involving ~~The~~  
394 ~~quality of care provided by various health care providers when~~  
395 extant data is not adequate to achieve the objectives of the  
396 initiative.

397 (3) ~~COMPREHENSIVE HEALTH INFORMATION~~ TRANSPARENCY SYSTEM.—  
398 In order to disseminate and facilitate the availability of  
399 ~~produce comparable and uniform health information and statistics~~  
400 ~~for the development of policy recommendations,~~ the agency shall  
401 ~~perform the following functions:~~

402 (a) Collect and compile information on and coordinate the  
403 activities of state agencies involved in providing ~~the design~~  
404 ~~and implementation of the comprehensive health information to~~  
405 consumers system.

406 (b) Promote data sharing through dissemination of state-  
407 collected health data by making such data available,  
408 transferable, and readily usable ~~Undertake research,~~  
409 ~~development, and evaluation respecting the comprehensive health~~  
410 ~~information system.~~

411 (c) Contract with a vendor to provide a consumer-friendly,  
412 Internet-based platform that allows a consumer to research the  
413 cost of health care services and procedures and allows for price  
414 comparison. The Internet-based platform must allow a consumer to  
415 search by condition or service bundles that are comprehensible  
416 to an ordinary layperson and may not require registration, a



417 security password, or user identification. The vendor shall also  
418 establish and maintain a Florida-specific data set of health  
419 care claims information available to the public and any  
420 interested party. The vendor must be a nonprofit research  
421 institute that is qualified under s. 1874 of the Social Security  
422 Act to receive Medicare claims data and that receives claims  
423 data from multiple private insurers nationwide. The vendor must  
424 have:

425 1. A national database consisting of at least 15 billion  
426 claim lines of administrative claims data from multiple payors  
427 capable of being expanded by adding third-party payors,  
428 including employers with health plans covered by the Employee  
429 Retirement Income Security Act of 1974 (ERISA).

430 2. A well-developed methodology for analyzing claims data  
431 within defined service bundles.

432 3. A bundling methodology that is available in the public  
433 domain to allow for consistency and comparison of state and  
434 national benchmarks with local regions and specific providers.

435 (d) Design a patient safety culture survey or surveys to  
436 be completed annually by each hospital and ambulatory surgical  
437 center licensed under chapter 395. The survey or surveys shall  
438 be anonymous to encourage staff employed by or working in the  
439 facility to complete the survey. The survey or surveys shall be  
440 designed to measure aspects of patient safety culture, including  
441 frequency of adverse events, quality of handoffs and  
442 transitions, comfort in reporting a potential problem or error,

443 the level of teamwork within hospital units and the facility as  
444 a whole, staff compliance with patient safety regulations and  
445 guidelines, staff perception of facility support for patient  
446 safety, and staff opinions on whether they would undergo a  
447 health care service or procedure at the facility. The agency  
448 shall review and analyze nationally recognized patient safety  
449 culture survey products, including, but not limited to, the  
450 patient safety surveys developed by the federal Agency for  
451 Healthcare Research and Quality, to develop the patient safety  
452 culture survey. This paragraph does not apply to licensed  
453 facilities operating exclusively as state mental health  
454 treatment facilities or as mobile surgical facilities.

455 ~~(c) Review the statistical activities of state agencies to~~  
456 ~~ensure that they are consistent with the comprehensive health~~  
457 ~~information system.~~

458 (e)(d) Develop written agreements with local, state, and  
459 federal agencies to facilitate ~~for~~ the sharing of data related  
460 to health care ~~health care-related data or using the facilities~~  
461 ~~and services of such agencies. State agencies, local health~~  
462 ~~councils, and other agencies under state contract shall assist~~  
463 ~~the center in obtaining, compiling, and transferring health-~~  
464 ~~care-related data maintained by state and local agencies.~~  
465 ~~Written agreements must specify the types, methods, and~~  
466 ~~periodicity of data exchanges and specify the types of data that~~  
467 ~~will be transferred to the center.~~

468 (f)(e) Establish by rule the types of data collected,

469 compiled, processed, used, or shared. ~~Decisions regarding center~~  
470 ~~data sets should be made based on consultation with the State~~  
471 ~~Consumer Health Information and Policy Advisory Council and~~  
472 ~~other public and private users regarding the types of data which~~  
473 ~~should be collected and their uses. The center shall establish~~  
474 ~~standardized means for collecting health information and~~  
475 ~~statistics under laws and rules administered by the agency.~~

476 (g) Consult with contracted vendors, the State Consumer  
477 Health Information and Policy Advisory Council, and other public  
478 and private users regarding the types of data that should be  
479 collected and the use of such data.

480 (h) Monitor data collection procedures and test data  
481 quality to facilitate the dissemination of data that is  
482 accurate, valid, reliable, and complete.

483 ~~(f) Establish minimum health care related data sets which~~  
484 ~~are necessary on a continuing basis to fulfill the collection~~  
485 ~~requirements of the center and which shall be used by state~~  
486 ~~agencies in collecting and compiling health care related data.~~  
487 ~~The agency shall periodically review ongoing health care data~~  
488 ~~collections of the Department of Health and other state agencies~~  
489 ~~to determine if the collections are being conducted in~~  
490 ~~accordance with the established minimum sets of data.~~

491 ~~(g) Establish advisory standards to ensure the quality of~~  
492 ~~health statistical and epidemiological data collection,~~  
493 ~~processing, and analysis by local, state, and private~~  
494 ~~organizations.~~

495 ~~(h) Prescribe standards for the publication of health-~~  
496 ~~care-related data reported pursuant to this section which ensure~~  
497 ~~the reporting of accurate, valid, reliable, complete, and~~  
498 ~~comparable data. Such standards should include advisory warnings~~  
499 ~~to users of the data regarding the status and quality of any~~  
500 ~~data reported by or available from the center.~~

501 (i) ~~Develop~~ Prescribe standards for the maintenance and  
502 ~~preservation of the center's data. This should include methods~~  
503 ~~for archiving data, retrieval of archived data, and data editing~~  
504 ~~and verification.~~

505 ~~(j) Ensure that strict quality control measures are~~  
506 ~~maintained for the dissemination of data through publications,~~  
507 ~~studies, or user requests.~~

508 (j)(k) Make ~~Develop~~, in conjunction with the State  
509 ~~Consumer Health Information and Policy Advisory Council, and~~  
510 ~~implement a long-range plan for making available health care~~  
511 ~~quality measures and financial data that will allow consumers to~~  
512 ~~compare outcomes and other performance measures for health care~~  
513 ~~services. The health care quality measures and financial data~~  
514 ~~the agency must make available include, but are not limited to,~~  
515 ~~pharmaceuticals, physicians, health care facilities, and health~~  
516 ~~plans and managed care entities. The agency shall update the~~  
517 ~~plan and report on the status of its implementation annually.~~  
518 ~~The agency shall also make the plan and status report available~~  
519 ~~to the public on its Internet website. As part of the plan, the~~  
520 ~~agency shall identify the process and timeframes for~~

521 ~~implementation, barriers to implementation, and recommendations~~  
522 ~~of changes in the law that may be enacted by the Legislature to~~  
523 ~~eliminate the barriers. As preliminary elements of the plan, the~~  
524 ~~agency shall:~~

525 ~~1. Make available patient safety indicators, inpatient~~  
526 ~~quality indicators, and performance outcome and patient charge~~  
527 ~~data collected from health care facilities pursuant to s.~~  
528 ~~408.061(1)(a) and (2). The terms "patient safety indicators" and~~  
529 ~~"inpatient quality indicators" have the same meaning as that~~  
530 ~~ascribed by the Centers for Medicare and Medicaid Services, an~~  
531 ~~accrediting organization whose standards incorporate comparable~~  
532 ~~regulations required by this state, or a national entity that~~  
533 ~~establishes standards to measure the performance of health care~~  
534 ~~providers, or by other states. The agency shall determine which~~  
535 ~~conditions, procedures, health care quality measures, and~~  
536 ~~patient charge data to disclose based upon input from the~~  
537 ~~council. When determining which conditions and procedures are to~~  
538 ~~be disclosed, the council and the agency shall consider~~  
539 ~~variation in costs, variation in outcomes, and magnitude of~~  
540 ~~variations and other relevant information. When determining~~  
541 ~~which health care quality measures to disclose, the agency:~~

542 ~~a. Shall consider such factors as volume of cases; average~~  
543 ~~patient charges; average length of stay; complication rates;~~  
544 ~~mortality rates; and infection rates, among others, which shall~~  
545 ~~be adjusted for case mix and severity, if applicable.~~

546 ~~b. May consider such additional measures that are adopted~~

547 ~~by the Centers for Medicare and Medicaid Studies, an accrediting~~  
548 ~~organization whose standards incorporate comparable regulations~~  
549 ~~required by this state, the National Quality Forum, the Joint~~  
550 ~~Commission on Accreditation of Healthcare Organizations, the~~  
551 ~~Agency for Healthcare Research and Quality, the Centers for~~  
552 ~~Disease Control and Prevention, or a similar national entity~~  
553 ~~that establishes standards to measure the performance of health~~  
554 ~~care providers, or by other states.~~

555  
556 ~~When determining which patient charge data to disclose, the~~  
557 ~~agency shall include such measures as the average of~~  
558 ~~undiscounted charges on frequently performed procedures and~~  
559 ~~preventive diagnostic procedures, the range of procedure charges~~  
560 ~~from highest to lowest, average net revenue per adjusted patient~~  
561 ~~day, average cost per adjusted patient day, and average cost per~~  
562 ~~admission, among others.~~

563 ~~2. Make available performance measures, benefit design,~~  
564 ~~and premium cost data from health plans licensed pursuant to~~  
565 ~~chapter 627 or chapter 641. The agency shall determine which~~  
566 ~~health care quality measures and member and subscriber cost data~~  
567 ~~to disclose, based upon input from the council. When determining~~  
568 ~~which data to disclose, the agency shall consider information~~  
569 ~~that may be required by either individual or group purchasers to~~  
570 ~~assess the value of the product, which may include membership~~  
571 ~~satisfaction, quality of care, current enrollment or membership,~~  
572 ~~coverage areas, accreditation status, premium costs, plan costs,~~

573 ~~premium increases, range of benefits, copayments and~~  
574 ~~deductibles, accuracy and speed of claims payment, credentials~~  
575 ~~of physicians, number of providers, names of network providers,~~  
576 ~~and hospitals in the network. Health plans shall make available~~  
577 ~~to the agency such data or information that is not currently~~  
578 ~~reported to the agency or the office.~~

579 ~~3. Determine the method and format for public disclosure~~  
580 ~~of data reported pursuant to this paragraph. The agency shall~~  
581 ~~make its determination based upon input from the State Consumer~~  
582 ~~Health Information and Policy Advisory Council. At a minimum,~~  
583 ~~the data shall be made available on the agency's Internet~~  
584 ~~website in a manner that allows consumers to conduct an~~  
585 ~~interactive search that allows them to view and compare the~~  
586 ~~information for specific providers. The website must include~~  
587 ~~such additional information as is determined necessary to ensure~~  
588 ~~that the website enhances informed decisionmaking among~~  
589 ~~consumers and health care purchasers, which shall include, at a~~  
590 ~~minimum, appropriate guidance on how to use the data and an~~  
591 ~~explanation of why the data may vary from provider to provider.~~

592 ~~4. Publish on its website undiscounted charges for no~~  
593 ~~fewer than 150 of the most commonly performed adult and~~  
594 ~~pediatric procedures, including outpatient, inpatient,~~  
595 ~~diagnostic, and preventative procedures.~~

596 ~~(4) TECHNICAL ASSISTANCE.—~~

597 ~~(a) The center shall provide technical assistance to~~  
598 ~~persons or organizations engaged in health planning activities~~

599 ~~in the effective use of statistics collected and compiled by the~~  
600 ~~center. The center shall also provide the following additional~~  
601 ~~technical assistance services:~~

602 ~~1. Establish procedures identifying the circumstances~~  
603 ~~under which, the places at which, the persons from whom, and the~~  
604 ~~methods by which a person may secure data from the center,~~  
605 ~~including procedures governing requests, the ordering of~~  
606 ~~requests, timeframes for handling requests, and other procedures~~  
607 ~~necessary to facilitate the use of the center's data. To the~~  
608 ~~extent possible, the center should provide current data timely~~  
609 ~~in response to requests from public or private agencies.~~

610 ~~2. Provide assistance to data sources and users in the~~  
611 ~~areas of database design, survey design, sampling procedures,~~  
612 ~~statistical interpretation, and data access to promote improved~~  
613 ~~health care related data sets.~~

614 ~~3. Identify health care data gaps and provide technical~~  
615 ~~assistance to other public or private organizations for meeting~~  
616 ~~documented health care data needs.~~

617 ~~4. Assist other organizations in developing statistical~~  
618 ~~abstracts of their data sets that could be used by the center.~~

619 ~~5. Provide statistical support to state agencies with~~  
620 ~~regard to the use of databases maintained by the center.~~

621 ~~6. To the extent possible, respond to multiple requests~~  
622 ~~for information not currently collected by the center or~~  
623 ~~available from other sources by initiating data collection.~~

624 ~~7. Maintain detailed information on data maintained by~~



625 ~~other local, state, federal, and private agencies in order to~~  
626 ~~advise those who use the center of potential sources of data~~  
627 ~~which are requested but which are not available from the center.~~

628 ~~8. Respond to requests for data which are not available in~~  
629 ~~published form by initiating special computer runs on data sets~~  
630 ~~available to the center.~~

631 ~~9. Monitor innovations in health information technology,~~  
632 ~~informatics, and the exchange of health information and maintain~~  
633 ~~a repository of technical resources to support the development~~  
634 ~~of a health information network.~~

635 ~~(b) The agency shall administer, manage, and monitor~~  
636 ~~grants to not-for-profit organizations, regional health~~  
637 ~~information organizations, public health departments, or state~~  
638 ~~agencies that submit proposals for planning, implementation, or~~  
639 ~~training projects to advance the development of a health~~  
640 ~~information network. Any grant contract shall be evaluated to~~  
641 ~~ensure the effective outcome of the health information project.~~

642 ~~(c) The agency shall initiate, oversee, manage, and~~  
643 ~~evaluate the integration of health care data from each state~~  
644 ~~agency that collects, stores, and reports on health care issues~~  
645 ~~and make that data available to any health care practitioner~~  
646 ~~through a state health information network.~~

647 ~~(5) PUBLICATIONS; REPORTS; SPECIAL STUDIES. The center~~  
648 ~~shall provide for the widespread dissemination of data which it~~  
649 ~~collects and analyzes. The center shall have the following~~  
650 ~~publication, reporting, and special study functions:~~

651 ~~(a) The center shall publish and make available~~  
652 ~~periodically to agencies and individuals health statistics~~  
653 ~~publications of general interest, including health plan consumer~~  
654 ~~reports and health maintenance organization member satisfaction~~  
655 ~~surveys; publications providing health statistics on topical~~  
656 ~~health policy issues; publications that provide health status~~  
657 ~~profiles of the people in this state; and other topical health~~  
658 ~~statistics publications.~~

659 ~~(k)(b) The center shall publish, Make available, and~~  
660 ~~disseminate, promptly and as widely as practicable, the results~~  
661 ~~of special health surveys, including facility patient safety~~  
662 ~~culture surveys, health care research, and health care~~  
663 ~~evaluations conducted or supported under this section. Any~~  
664 ~~publication by the center must include a statement of the~~  
665 ~~limitations on the quality, accuracy, and completeness of the~~  
666 ~~data.~~

667 ~~(c) The center shall provide indexing, abstracting,~~  
668 ~~translation, publication, and other services leading to a more~~  
669 ~~effective and timely dissemination of health care statistics.~~

670 ~~(d) The center shall be responsible for publishing and~~  
671 ~~disseminating an annual report on the center's activities.~~

672 ~~(e) The center shall be responsible, to the extent~~  
673 ~~resources are available, for conducting a variety of special~~  
674 ~~studies and surveys to expand the health care information and~~  
675 ~~statistics available for health policy analyses, particularly~~  
676 ~~for the review of public policy issues. The center shall develop~~

677 ~~a process by which users of the center's data are periodically~~  
678 ~~surveyed regarding critical data needs and the results of the~~  
679 ~~survey considered in determining which special surveys or~~  
680 ~~studies will be conducted. The center shall select problems in~~  
681 ~~health care for research, policy analyses, or special data~~  
682 ~~collections on the basis of their local, regional, or state~~  
683 ~~importance; the unique potential for definitive research on the~~  
684 ~~problem; and opportunities for application of the study~~  
685 ~~findings.~~

686 (4) ~~(6)~~ PROVIDER DATA REPORTING.—This section does not  
687 confer on the agency the power to demand or require that a  
688 health care provider or professional furnish information,  
689 records of interviews, written reports, statements, notes,  
690 memoranda, or data other than as expressly required by law. The  
691 agency may not establish an all-payor claims database or a  
692 comparable database without express legislative authority.

693 (5) ~~(7)~~ BUDGET; FEES.—

694 ~~(a) The Legislature intends that funding for the Florida~~  
695 ~~Center for Health Information and Policy Analysis be~~  
696 ~~appropriated from the General Revenue Fund.~~

697 (a) ~~(b)~~ The Florida Center for Health Information and  
698 Transparency Policy Analysis may apply for and receive and  
699 accept grants, gifts, and other payments, including property and  
700 services, from any governmental or other public or private  
701 entity or person and make arrangements as to the use of same,  
702 including the undertaking of special studies and other projects

703 relating to health-care-related topics. ~~Funds obtained pursuant~~  
704 ~~to this paragraph may not be used to offset annual~~  
705 ~~appropriations from the General Revenue Fund.~~

706 (b)~~(e)~~ The center may charge such reasonable fees for  
707 services as the agency prescribes by rule. The established fees  
708 may not exceed the reasonable cost for such services. ~~Fees~~  
709 ~~collected may not be used to offset annual appropriations from~~  
710 ~~the General Revenue Fund.~~

711 (6)~~(8)~~ STATE CONSUMER HEALTH INFORMATION AND POLICY  
712 ADVISORY COUNCIL.—

713 (a) There is established in the agency the State Consumer  
714 Health Information and Policy Advisory Council to assist the  
715 center ~~in reviewing the comprehensive health information system,~~  
716 ~~including the identification, collection, standardization,~~  
717 ~~sharing, and coordination of health-related data, fraud and~~  
718 ~~abuse data, and professional and facility licensing data among~~  
719 ~~federal, state, local, and private entities and to recommend~~  
720 ~~improvements for purposes of public health, policy analysis, and~~  
721 ~~transparency of consumer health care information.~~ The council  
722 shall consist of the following members:

723 1. An employee of the Executive Office of the Governor, to  
724 be appointed by the Governor.

725 2. An employee of the Office of Insurance Regulation, to  
726 be appointed by the director of the office.

727 3. An employee of the Department of Education, to be  
728 appointed by the Commissioner of Education.

729 4. Ten persons, to be appointed by the Secretary of Health  
730 Care Administration, representing other state and local  
731 agencies, state universities, business and health coalitions,  
732 local health councils, professional health-care-related  
733 associations, consumers, and purchasers.

734 (b) Each member of the council shall be appointed to serve  
735 for a term of 2 years following the date of appointment, ~~except~~  
736 ~~the term of appointment shall end 3 years following the date of~~  
737 ~~appointment for members appointed in 2003, 2004, and 2005.~~ A  
738 vacancy shall be filled by appointment for the remainder of the  
739 term, and each appointing authority retains the right to  
740 reappoint members whose terms of appointment have expired.

741 (c) The council may meet at the call of its chair, at the  
742 request of the agency, or at the request of a majority of its  
743 membership, but the council must meet at least quarterly.

744 (d) Members shall elect a chair and vice chair annually.

745 (e) A majority of the members constitutes a quorum, and  
746 the affirmative vote of a majority of a quorum is necessary to  
747 take action.

748 (f) The council shall maintain minutes of each meeting and  
749 shall make such minutes available to any person.

750 (g) Members of the council shall serve without  
751 compensation but shall be entitled to receive reimbursement for  
752 per diem and travel expenses as provided in s. 112.061.

753 (h) The council's duties and responsibilities include, but  
754 are not limited to, the following:

755 1. To develop a mission statement, goals, and a plan of  
 756 action for the identification, collection, standardization,  
 757 sharing, and coordination of health-related data across federal,  
 758 state, and local government and private sector entities.

759 2. To develop a review process to ensure cooperative  
 760 planning among agencies that collect or maintain health-related  
 761 data.

762 3. To create ad hoc issue-oriented technical workgroups on  
 763 an as-needed basis to make recommendations to the council.

764 ~~(7)-(9)~~ APPLICATION TO OTHER AGENCIES. ~~Nothing in~~ This  
 765 section does not ~~shall~~ limit, restrict, affect, or control the  
 766 collection, analysis, release, or publication of data by any  
 767 state agency pursuant to its statutory authority, duties, or  
 768 responsibilities.

769 Section 3. Subsection (1) of section 408.061, Florida  
 770 Statutes, is amended to read:

771 408.061 Data collection; uniform systems of financial  
 772 reporting; information relating to physician charges;  
 773 confidential information; immunity.—

774 (1) The agency shall require the submission by health care  
 775 facilities, health care providers, and health insurers of data  
 776 necessary to carry out the agency's duties and to facilitate  
 777 transparency in health care pricing data and quality measures.  
 778 Specifications for data to be collected under this section shall  
 779 be developed by the agency and applicable contract vendors, with  
 780 the assistance of technical advisory panels including

781 representatives of affected entities, consumers, purchasers, and  
782 such other interested parties as may be determined by the  
783 agency.

784 (a) Data submitted by health care facilities, including  
785 the facilities as defined in chapter 395, shall include, but are  
786 not limited to: case-mix data, patient admission and discharge  
787 data, hospital emergency department data which shall include the  
788 number of patients treated in the emergency department of a  
789 licensed hospital reported by patient acuity level, data on  
790 hospital-acquired infections as specified by rule, data on  
791 complications as specified by rule, data on readmissions as  
792 specified by rule, with patient and provider-specific  
793 identifiers included, actual charge data by diagnostic groups or  
794 other bundled groupings as specified by rule, facility patient  
795 safety culture surveys, financial data, accounting data,  
796 operating expenses, expenses incurred for rendering services to  
797 patients who cannot or do not pay, interest charges,  
798 depreciation expenses based on the expected useful life of the  
799 property and equipment involved, and demographic data. The  
800 agency shall adopt nationally recognized risk adjustment  
801 methodologies or software consistent with the standards of the  
802 Agency for Healthcare Research and Quality and as selected by  
803 the agency for all data submitted as required by this section.  
804 Data may be obtained from documents such as, but not limited to:  
805 leases, contracts, debt instruments, itemized patient statements  
806 or bills, medical record abstracts, and related diagnostic

807 information. Reported data elements shall be reported  
808 electronically in accordance with rule 59E-7.012, Florida  
809 Administrative Code. Data submitted shall be certified by the  
810 chief executive officer or an appropriate and duly authorized  
811 representative or employee of the licensed facility that the  
812 information submitted is true and accurate.

813 (b) Data to be submitted by health care providers may  
814 include, but are not limited to: professional organization and  
815 specialty board affiliations, Medicare and Medicaid  
816 participation, types of services offered to patients, actual  
817 charges to patients as specified by rule, amount of revenue and  
818 expenses of the health care provider, and such other data which  
819 are reasonably necessary to study utilization patterns. Data  
820 submitted shall be certified by the appropriate duly authorized  
821 representative or employee of the health care provider that the  
822 information submitted is true and accurate.

823 (c) Data to be submitted by health insurers may include,  
824 but are not limited to: claims, payments to health care  
825 facilities and health care providers as specified by rule,  
826 premium, administration, and financial information. Data  
827 submitted shall be certified by the chief financial officer, an  
828 appropriate and duly authorized representative, or an employee  
829 of the insurer that the information submitted is true and  
830 accurate.

831 (d) Data required to be submitted by health care  
832 facilities, health care providers, or health insurers may ~~shall~~



833 not include specific provider contract reimbursement  
834 information. However, such specific provider reimbursement data  
835 shall be reasonably available for onsite inspection by the  
836 agency as is necessary to carry out the agency's regulatory  
837 duties. Any such data obtained by the agency as a result of  
838 onsite inspections may not be used by the state for purposes of  
839 direct provider contracting and are confidential and exempt from  
840 ~~the provisions of~~ s. 119.07(1) and s. 24(a), Art. I of the State  
841 Constitution.

842 (e) A requirement to submit data shall be adopted by rule  
843 if the submission of data is being required of all members of  
844 any type of health care facility, health care provider, or  
845 health insurer. Rules are not required, however, for the  
846 submission of data for a special study mandated by the  
847 Legislature or when information is being requested for a single  
848 health care facility, health care provider, or health insurer.

849 Section 4. Subsections (8), (9), and (10) of section  
850 408.810, Florida Statutes, are renumbered as subsections (9),  
851 (10), and (11), respectively, and a new subsection (8) is added  
852 to that section to read:

853 408.810 Minimum licensure requirements.—In addition to the  
854 licensure requirements specified in this part, authorizing  
855 statutes, and applicable rules, each applicant and licensee must  
856 comply with ~~the requirements of~~ this section in order to obtain  
857 and maintain a license.

858 (8) Each licensee subject to s. 408.05(3)(d) shall submit

859 the patient safety culture survey or surveys to the agency in  
860 accordance with applicable rules.

861 Section 5. Section 456.0575, Florida Statutes, is amended  
862 to read:

863 456.0575 Duty to notify patients.—

864 (1) Every licensed health care practitioner shall inform  
865 each patient, or an individual identified pursuant to s.  
866 765.401(1), in person about adverse incidents that result in  
867 serious harm to the patient. Notification of outcomes of care  
868 that result in harm to the patient under this section ~~does shall~~  
869 not constitute an acknowledgment of admission of liability, nor  
870 can such notifications be introduced as evidence.

871 (2) Every licensed health care practitioner shall provide  
872 upon request by a patient, before providing any nonemergency  
873 medical services in a facility licensed under chapter 395, a  
874 written, good faith estimate of reasonably anticipated charges  
875 to treat the patient's condition at the facility. The health  
876 care practitioner must provide the estimate to the patient  
877 within 3 business days after receiving the request and is not  
878 required to adjust the estimate for any potential insurance  
879 coverage. The health care practitioner must inform the patient  
880 that he or she may contact his or her health insurer or health  
881 maintenance organization for additional information concerning  
882 cost-sharing responsibilities. The health care practitioner must  
883 provide information to uninsured patients and insured patients  
884 for whom the practitioner is not a network provider or preferred

885 provider which discloses the practitioner's financial assistance  
886 policy, including the application process, payment plans,  
887 discounts, or other available assistance, and the practitioner's  
888 charity care policy and collection procedures. Such estimate  
889 does not preclude the actual charges from exceeding the  
890 estimate. Failure to provide the estimate in accordance with  
891 this subsection shall result in disciplinary action against the  
892 health care practitioner and a daily fine of \$500 until the  
893 estimate is provided to the patient. The total fine may not  
894 exceed \$5,000.

895 Section 6. Section 627.6385, Florida Statutes, is created  
896 to read:

897 627.6385 Disclosures to policyholders; calculations of  
898 cost sharing.—

899 (1) Each health insurer shall make available on its  
900 website:

901 (a) A method for policyholders to estimate their  
902 copayments, deductibles, and other cost-sharing responsibilities  
903 for health care services and procedures. Such method of making  
904 an estimate shall be based on service bundles established  
905 pursuant to s. 408.05(3)(c). Estimates do not preclude the  
906 actual copayment, coinsurance percentage, or deductible,  
907 whichever is applicable, from exceeding the estimate.

908 1. Estimates shall be calculated according to the policy  
909 and known plan usage during the coverage period.

910 2. Estimates shall be made available based on providers

911 that are in-network and out-of-network.

912 3. A policyholder must be able to create estimates by any  
913 combination of the service bundles established pursuant to s.  
914 408.05(3)(c), a specified provider, or a comparison of  
915 providers.

916 (b) A method for policyholders to estimate their  
917 copayments, deductibles, and other cost-sharing responsibilities  
918 based on a personalized estimate of charges received from a  
919 facility pursuant to s. 395.301 or a practitioner pursuant to s.  
920 456.0575.

921 (c) A hyperlink to the health information, including, but  
922 not limited to, service bundles and quality of care information,  
923 which is disseminated by the Agency for Health Care  
924 Administration pursuant to s. 408.05(3).

925 (2) Each health insurer shall include in every policy  
926 delivered or issued for delivery to any person in the state or  
927 in materials provided as required by s. 627.64725 notice that  
928 the information required by this section is available  
929 electronically and the address of its website.

930 (3) Each health insurer that participates in the state  
931 group health insurance plan created under s. 110.123 or Medicaid  
932 managed care pursuant to part IV of chapter 409 shall contribute  
933 all claims data from Florida policyholders to the contracted  
934 vendor selected by the Agency for Health Care Administration  
935 under s. 408.05(3)(c).

936 Section 7. Subsection (6) of section 641.54, Florida

937 Statutes, is amended, present subsection (7) is renumbered as  
 938 subsection (8) and amended, and a new subsection (7) is added to  
 939 that section, to read:

940 641.54 Information disclosure.—

941 (6) Each health maintenance organization shall make  
 942 available to its subscribers on its website or by request the  
 943 estimated copayment ~~copay~~, coinsurance percentage, or  
 944 deductible, whichever is applicable, for any covered services as  
 945 described by the searchable bundles established on a consumer-  
 946 friendly, Internet-based platform pursuant to s. 408.05(3)(c) or  
 947 as described by a personalized estimate received from a facility  
 948 pursuant to s. 395.301 or a practitioner pursuant to s.  
 949 456.0575, the status of the subscriber's maximum annual out-of-  
 950 pocket payments for a covered individual or family, and the  
 951 status of the subscriber's maximum lifetime benefit. Such  
 952 estimate does ~~shall~~ not preclude the actual copayment ~~copay~~,  
 953 coinsurance percentage, or deductible, whichever is applicable,  
 954 from exceeding the estimate.

955 (7) Each health maintenance organization that participates  
 956 in the state group health insurance plan created under s.  
 957 110.123 or Medicaid managed care pursuant to part IV of chapter  
 958 409 shall contribute all claims data from Florida subscribers to  
 959 the contracted vendor selected by the Agency for Health Care  
 960 Administration under s. 408.05(3)(c).

961 (8) ~~(7)~~ Each health maintenance organization shall make  
 962 available on its ~~Internet~~ website a hyperlink ~~link~~ to the health

963 information ~~performance outcome and financial data~~ that is  
964 disseminated ~~published~~ by the Agency for Health Care  
965 Administration pursuant to s. 408.05(3) ~~408.05(3)(k)~~ and shall  
966 include in every policy delivered or issued for delivery to any  
967 person in the state or in any materials provided as required by  
968 s. 627.64725 notice that such information is available  
969 electronically and the address of its ~~Internet~~ website.

970 Section 8. Paragraph (n) is added to subsection (2) of  
971 section 409.967, Florida Statutes, to read:

972 409.967 Managed care plan accountability.—

973 (2) The agency shall establish such contract requirements  
974 as are necessary for the operation of the statewide managed care  
975 program. In addition to any other provisions the agency may deem  
976 necessary, the contract must require:

977 (n) Transparency.—Managed care plans shall comply with ss.  
978 627.6385(3) and 641.54(7).

979 Section 9. Paragraph (d) of subsection (3) of section  
980 110.123, Florida Statutes, is amended to read:

981 110.123 State group insurance program.—

982 (3) STATE GROUP INSURANCE PROGRAM.—

983 (d)1. Notwithstanding ~~the provisions of~~ chapter 287 and  
984 the authority of the department, for the purpose of protecting  
985 the health of, and providing medical services to, state  
986 employees participating in the state group insurance program,  
987 the department may contract to retain the services of  
988 professional administrators for the state group insurance

989 program. The agency shall follow good purchasing practices of  
990 state procurement to the extent practicable under the  
991 circumstances.

992 2. Each vendor in a major procurement, and any other  
993 vendor if the department deems it necessary to protect the  
994 state's financial interests, shall, at the time of executing any  
995 contract with the department, post an appropriate bond with the  
996 department in an amount determined by the department to be  
997 adequate to protect the state's interests but not higher than  
998 the full amount estimated to be paid annually to the vendor  
999 under the contract.

1000 3. Each major contract entered into by the department  
1001 pursuant to this section shall contain a provision for payment  
1002 of liquidated damages to the department for material  
1003 noncompliance by a vendor with a contract provision. The  
1004 department may require a liquidated damages provision in any  
1005 contract if the department deems it necessary to protect the  
1006 state's financial interests.

1007 4. Section ~~The provisions of s. 120.57(3)~~ applies ~~apply~~ to  
1008 the department's contracting process, except:

1009 a. A formal written protest of any decision, intended  
1010 decision, or other action subject to protest shall be filed  
1011 within 72 hours after receipt of notice of the decision,  
1012 intended decision, or other action.

1013 b. As an alternative to any provision of s. 120.57(3), the  
1014 department may proceed with the bid selection or contract award

1015 process if the director of the department sets forth, in  
 1016 writing, particular facts and circumstances that ~~which~~  
 1017 demonstrate the necessity of continuing the procurement process  
 1018 or the contract award process in order to avoid a substantial  
 1019 disruption to the provision of any scheduled insurance services.

1020 5. The department shall make arrangements as necessary to  
 1021 contribute claims data of the state group health insurance plan  
 1022 to the contracted vendor selected by the Agency for Health Care  
 1023 Administration pursuant to s. 408.05(3)(c).

1024 6. Each contracted vendor for the state group health  
 1025 insurance plan shall contribute Florida claims data to the  
 1026 contracted vendor selected by the Agency for Health Care  
 1027 Administration pursuant to s. 408.05(3)(c).

1028 Section 10. Subsection (3) of section 20.42, Florida  
 1029 Statutes, is amended to read:

1030 20.42 Agency for Health Care Administration.—

1031 (3) The department shall be the chief health policy and  
 1032 planning entity for the state. The department is responsible for  
 1033 health facility licensure, inspection, and regulatory  
 1034 enforcement; investigation of consumer complaints related to  
 1035 health care facilities and managed care plans; the  
 1036 implementation of the certificate of need program; the operation  
 1037 of the Florida Center for Health Information and Transparency  
 1038 ~~Policy Analysis~~; the administration of the Medicaid program; the  
 1039 administration of the contracts with the Florida Healthy Kids  
 1040 Corporation; the certification of health maintenance



1041 organizations and prepaid health clinics as set forth in part  
 1042 III of chapter 641; and any other duties prescribed by statute  
 1043 or agreement.

1044 Section 11. Paragraph (c) of subsection (4) of section  
 1045 381.026, Florida Statutes, is amended to read:

1046 381.026 Florida Patient's Bill of Rights and  
 1047 Responsibilities.—

1048 (4) RIGHTS OF PATIENTS.—Each health care facility or  
 1049 provider shall observe the following standards:

1050 (c) Financial information and disclosure.—

1051 1. A patient has the right to be given, upon request, by  
 1052 the responsible provider, his or her designee, or a  
 1053 representative of the health care facility full information and  
 1054 necessary counseling on the availability of known financial  
 1055 resources for the patient's health care.

1056 2. A health care provider or a health care facility shall,  
 1057 upon request, disclose to each patient who is eligible for  
 1058 Medicare, before treatment, whether the health care provider or  
 1059 the health care facility in which the patient is receiving  
 1060 medical services accepts assignment under Medicare reimbursement  
 1061 as payment in full for medical services and treatment rendered  
 1062 in the health care provider's office or health care facility.

1063 3. A primary care provider may publish a schedule of  
 1064 charges for the medical services that the provider offers to  
 1065 patients. The schedule must include the prices charged to an  
 1066 uninsured person paying for such services by cash, check, credit

1067 card, or debit card. The schedule must be posted in a  
1068 conspicuous place in the reception area of the provider's office  
1069 and must include, but is not limited to, the 50 services most  
1070 frequently provided by the primary care provider. The schedule  
1071 may group services by three price levels, listing services in  
1072 each price level. The posting must be at least 15 square feet in  
1073 size. A primary care provider who publishes and maintains a  
1074 schedule of charges for medical services is exempt from the  
1075 license fee requirements for a single period of renewal of a  
1076 professional license under chapter 456 for that licensure term  
1077 and is exempt from the continuing education requirements of  
1078 chapter 456 and the rules implementing those requirements for a  
1079 single 2-year period.

1080 4. If a primary care provider publishes a schedule of  
1081 charges pursuant to subparagraph 3., he or she must continually  
1082 post it at all times for the duration of active licensure in  
1083 this state when primary care services are provided to patients.  
1084 If a primary care provider fails to post the schedule of charges  
1085 in accordance with this subparagraph, the provider shall be  
1086 required to pay any license fee and comply with any continuing  
1087 education requirements for which an exemption was received.

1088 5. A health care provider or a health care facility shall,  
1089 upon request, furnish a person, before the provision of medical  
1090 services, a reasonable estimate of charges for such services.  
1091 The health care provider or the health care facility shall  
1092 provide an uninsured person, before the provision of a planned

1093 nonemergency medical service, a reasonable estimate of charges  
 1094 for such service and information regarding the provider's or  
 1095 facility's discount or charity policies for which the uninsured  
 1096 person may be eligible. Such estimates by a primary care  
 1097 provider must be consistent with the schedule posted under  
 1098 subparagraph 3. Estimates shall, to the extent possible, be  
 1099 written in language comprehensible to an ordinary layperson.  
 1100 Such reasonable estimate does not preclude the health care  
 1101 provider or health care facility from exceeding the estimate or  
 1102 making additional charges based on changes in the patient's  
 1103 condition or treatment needs.

1104 6. Each licensed facility, except a facility operating  
 1105 exclusively as a state mental health treatment facility or as a  
 1106 mobile surgical facility, ~~not operated by the state~~ shall make  
 1107 available to the public on its ~~Internet~~ website or by other  
 1108 electronic means a description of and a hyperlink link to the  
 1109 health information performance outcome and financial data that  
 1110 is disseminated ~~published~~ by the agency pursuant to s. 408.05(3)  
 1111 ~~408.05(3)(k)~~. The facility shall place a notice in the reception  
 1112 area that such information is available electronically and the  
 1113 website address. The licensed facility may indicate that the  
 1114 pricing information is based on a compilation of charges for the  
 1115 average patient and that each patient's statement or bill may  
 1116 vary from the average depending upon the severity of illness and  
 1117 individual resources consumed. The licensed facility may also  
 1118 indicate that the price of service is negotiable for eligible

1119 patients based upon the patient's ability to pay.

1120 7. A patient has the right to receive a copy of an  
 1121 itemized statement or bill upon request. A patient has a right  
 1122 to be given an explanation of charges upon request.

1123 Section 12. Paragraph (e) of subsection (2) of section  
 1124 395.602, Florida Statutes, is amended to read:

1125 395.602 Rural hospitals.—

1126 (2) DEFINITIONS.—As used in this part, the term:

1127 (e) "Rural hospital" means an acute care hospital licensed  
 1128 under this chapter, having 100 or fewer licensed beds and an  
 1129 emergency room, which is:

1130 1. The sole provider within a county with a population  
 1131 density of up to 100 persons per square mile;

1132 2. An acute care hospital, in a county with a population  
 1133 density of up to 100 persons per square mile, which is at least  
 1134 30 minutes of travel time, on normally traveled roads under  
 1135 normal traffic conditions, from any other acute care hospital  
 1136 within the same county;

1137 3. A hospital supported by a tax district or subdistrict  
 1138 whose boundaries encompass a population of up to 100 persons per  
 1139 square mile;

1140 4. A hospital with a service area that has a population of  
 1141 up to 100 persons per square mile. As used in this subparagraph,  
 1142 the term "service area" means the fewest number of zip codes  
 1143 that account for 75 percent of the hospital's discharges for the  
 1144 most recent 5-year period, based on information available from

1145 the hospital inpatient discharge database in the Florida Center  
 1146 for Health Information and Transparency ~~Policy Analysis~~ at the  
 1147 agency; or

1148 5. A hospital designated as a critical access hospital, as  
 1149 defined in s. 408.07.

1150  
 1151 Population densities used in this paragraph must be based upon  
 1152 the most recently completed United States census. A hospital  
 1153 that received funds under s. 409.9116 for a quarter beginning no  
 1154 later than July 1, 2002, is deemed to have been and shall  
 1155 continue to be a rural hospital from that date through June 30,  
 1156 2021, if the hospital continues to have up to 100 licensed beds  
 1157 and an emergency room. An acute care hospital that has not  
 1158 previously been designated as a rural hospital and that meets  
 1159 the criteria of this paragraph shall be granted such designation  
 1160 upon application, including supporting documentation, to the  
 1161 agency. A hospital that was licensed as a rural hospital during  
 1162 the 2010-2011 or 2011-2012 fiscal year shall continue to be a  
 1163 rural hospital from the date of designation through June 30,  
 1164 2021, if the hospital continues to have up to 100 licensed beds  
 1165 and an emergency room.

1166 Section 13. Section 395.6025, Florida Statutes, is amended  
 1167 to read:

1168 395.6025 Rural hospital replacement facilities.—  
 1169 Notwithstanding ~~the provisions of~~ s. 408.036, a hospital defined  
 1170 as a statutory rural hospital in accordance with s. 395.602, or

1171 a not-for-profit operator of rural hospitals, is not required to  
 1172 obtain a certificate of need for the construction of a new  
 1173 hospital located in a county with a population of at least  
 1174 15,000 but no more than 18,000 and a density of fewer ~~less~~ than  
 1175 30 persons per square mile, or a replacement facility, provided  
 1176 that the replacement, or new, facility is located within 10  
 1177 miles of the site of the currently licensed rural hospital and  
 1178 within the current primary service area. As used in this  
 1179 section, the term "service area" means the fewest number of zip  
 1180 codes that account for 75 percent of the hospital's discharges  
 1181 for the most recent 5-year period, based on information  
 1182 available from the hospital inpatient discharge database in the  
 1183 Florida Center for Health Information and Transparency Policy  
 1184 ~~Analysis~~ at the Agency for Health Care Administration.

1185 Section 14. Paragraph (c) of subsection (4) of section  
 1186 400.991, Florida Statutes, is amended to read:

1187 400.991 License requirements; background screenings;  
 1188 prohibitions.—

1189 (4) In addition to the requirements of part II of chapter  
 1190 408, the applicant must file with the application satisfactory  
 1191 proof that the clinic is in compliance with this part and  
 1192 applicable rules, including:

1193 (c) Proof of financial ability to operate as required  
 1194 under s. 408.810(9) ~~408.810(8)~~. As an alternative to submitting  
 1195 proof of financial ability to operate as required under s.  
 1196 408.810(8), the applicant may file a surety bond of at least

1197 \$500,000 which guarantees that the clinic will act in full  
 1198 conformity with all legal requirements for operating a clinic,  
 1199 payable to the agency. The agency may adopt rules to specify  
 1200 related requirements for such surety bond.

1201 Section 15. Paragraph (d) of subsection (43) of section  
 1202 408.07, Florida Statutes, is amended to read:

1203 408.07 Definitions.—As used in this chapter, with the  
 1204 exception of ss. 408.031-408.045, the term:

1205 (43) "Rural hospital" means an acute care hospital  
 1206 licensed under chapter 395, having 100 or fewer licensed beds  
 1207 and an emergency room, and which is:

1208 (d) A hospital with a service area that has a population  
 1209 of 100 persons or fewer per square mile. As used in this  
 1210 paragraph, the term "service area" means the fewest number of  
 1211 zip codes that account for 75 percent of the hospital's  
 1212 discharges for the most recent 5-year period, based on  
 1213 information available from the hospital inpatient discharge  
 1214 database in the Florida Center for Health Information and  
 1215 Transparency Policy Analysis at the Agency for Health Care  
 1216 Administration; or

1217  
 1218 Population densities used in this subsection must be based upon  
 1219 the most recently completed United States census. A hospital  
 1220 that received funds under s. 409.9116 for a quarter beginning no  
 1221 later than July 1, 2002, is deemed to have been and shall  
 1222 continue to be a rural hospital from that date through June 30,

1223 2015, if the hospital continues to have 100 or fewer licensed  
 1224 beds and an emergency room. An acute care hospital that has not  
 1225 previously been designated as a rural hospital and that meets  
 1226 the criteria of this subsection shall be granted such  
 1227 designation upon application, including supporting  
 1228 documentation, to the Agency for Health Care Administration.

1229 Section 16. Paragraph (a) of subsection (4) of section  
 1230 408.18, Florida Statutes, is amended to read:

1231 408.18 Health Care Community Antitrust Guidance Act;  
 1232 antitrust no-action letter; market-information collection and  
 1233 education.—

1234 (4) (a) Members of the health care community who seek  
 1235 antitrust guidance may request a review of their proposed  
 1236 business activity by the Attorney General's office. In  
 1237 conducting its review, the Attorney General's office may seek  
 1238 whatever documentation, data, or other material it deems  
 1239 necessary from the Agency for Health Care Administration, the  
 1240 Florida Center for Health Information and Transparency Policy  
 1241 ~~Analysis~~, and the Office of Insurance Regulation of the  
 1242 Financial Services Commission.

1243 Section 17. Paragraph (a) of subsection (1) of section  
 1244 408.8065, Florida Statutes, is amended to read:

1245 408.8065 Additional licensure requirements for home health  
 1246 agencies, home medical equipment providers, and health care  
 1247 clinics.—

1248 (1) An applicant for initial licensure, or initial



1249 licensure due to a change of ownership, as a home health agency,  
 1250 home medical equipment provider, or health care clinic shall:

1251 (a) Demonstrate financial ability to operate, as required  
 1252 under s. 408.810(9) ~~408.810(8)~~ and this section. If the  
 1253 applicant's assets, credit, and projected revenues meet or  
 1254 exceed projected liabilities and expenses, and the applicant  
 1255 provides independent evidence that the funds necessary for  
 1256 startup costs, working capital, and contingency financing exist  
 1257 and will be available as needed, the applicant has demonstrated  
 1258 the financial ability to operate.

1259  
 1260 All documents required under this subsection must be prepared in  
 1261 accordance with generally accepted accounting principles and may  
 1262 be in a compilation form. The financial statements must be  
 1263 signed by a certified public accountant.

1264 Section 18. Section 408.820, Florida Statutes, is amended  
 1265 to read:

1266 408.820 Exemptions.—Except as prescribed in authorizing  
 1267 statutes, the following exemptions shall apply to specified  
 1268 requirements of this part:

1269 (1) Laboratories authorized to perform testing under the  
 1270 Drug-Free Workplace Act, as provided under ss. 112.0455 and  
 1271 440.102, are exempt from s. 408.810(5)-(11) ~~408.810(5)-(10)~~.

1272 (2) Birth centers, as provided under chapter 383, are  
 1273 exempt from s. 408.810(7)-(11) ~~408.810(7)-(10)~~.

1274 (3) Abortion clinics, as provided under chapter 390, are

1275 exempt from s. 408.810(7)-(11) ~~408.810(7)-(10)~~.

1276 (4) Crisis stabilization units, as provided under parts I  
 1277 and IV of chapter 394, are exempt from s. 408.810(9)-(11)  
 1278 ~~408.810(8)-(10)~~.

1279 (5) Short-term residential treatment facilities, as  
 1280 provided under parts I and IV of chapter 394, are exempt from s.  
 1281 408.810(9)-(11) ~~408.810(8)-(10)~~.

1282 (6) Residential treatment facilities, as provided under  
 1283 part IV of chapter 394, are exempt from s. 408.810(9)-(11)  
 1284 ~~408.810(8)-(10)~~.

1285 (7) Residential treatment centers for children and  
 1286 adolescents, as provided under part IV of chapter 394, are  
 1287 exempt from s. 408.810(9)-(11) ~~408.810(8)-(10)~~.

1288 (8) Hospitals, as provided under part I of chapter 395,  
 1289 are exempt from s. 408.810(7), (9), and (10) ~~408.810(7)-(9)~~.

1290 (9) Ambulatory surgical centers, as provided under part I  
 1291 of chapter 395, are exempt from s. 408.810(7), (9), (10), and  
 1292 (11) ~~408.810(7)-(10)~~.

1293 (10) Mobile surgical facilities, as provided under part I  
 1294 of chapter 395, are exempt from s. 408.810(7)-(11) ~~408.810(7)-~~  
 1295 ~~(10)~~.

1296 (11) Health care risk managers, as provided under part I  
 1297 of chapter 395, are exempt from ss. 408.806(7), 408.810(4)-(11)  
 1298 ~~408.810(4)-(10)~~, and 408.811.

1299 (12) Nursing homes, as provided under part II of chapter  
 1300 400, are exempt from ss. 408.810(7) and 408.813(2).

1301 (13) Assisted living facilities, as provided under part I  
 1302 of chapter 429, are exempt from s. 408.810(11) ~~408.810(10)~~.

1303 (14) Home health agencies, as provided under part III of  
 1304 chapter 400, are exempt from s. 408.810(11) ~~408.810(10)~~.

1305 (15) Nurse registries, as provided under part III of  
 1306 chapter 400, are exempt from s. 408.810(6) and (11) ~~(10)~~.

1307 (16) Companion services or homemaker services providers,  
 1308 as provided under part III of chapter 400, are exempt from s.  
 1309 408.810(6)-(11) ~~408.810(6)-(10)~~.

1310 (17) Adult day care centers, as provided under part III of  
 1311 chapter 429, are exempt from s. 408.810(11) ~~408.810(10)~~.

1312 (18) Adult family-care homes, as provided under part II of  
 1313 chapter 429, are exempt from s. 408.810(7)-(11) ~~408.810(7)-(10)~~.

1314 (19) Homes for special services, as provided under part V  
 1315 of chapter 400, are exempt from s. 408.810(7)-(11) ~~408.810(7)-~~  
 1316 ~~(10)~~.

1317 (20) Transitional living facilities, as provided under  
 1318 part XI of chapter 400, are exempt from s. 408.810(11)  
 1319 ~~408.810(10)~~.

1320 (21) Prescribed pediatric extended care centers, as  
 1321 provided under part VI of chapter 400, are exempt from s.  
 1322 408.810(11) ~~408.810(10)~~.

1323 (22) Home medical equipment providers, as provided under  
 1324 part VII of chapter 400, are exempt from s. 408.810(11)  
 1325 ~~408.810(10)~~.

1326 (23) Intermediate care facilities for persons with

1327 developmental disabilities, as provided under part VIII of  
 1328 chapter 400, are exempt from s. 408.810(7).

1329 (24) Health care services pools, as provided under part IX  
 1330 of chapter 400, are exempt from s. 408.810(6)-(11) ~~408.810(6)-~~  
 1331 ~~(10)~~.

1332 (25) Health care clinics, as provided under part X of  
 1333 chapter 400, are exempt from s. 408.810(6), (7), and (11) ~~(10)~~.

1334 (26) Clinical laboratories, as provided under part I of  
 1335 chapter 483, are exempt from s. 408.810(5)-(11) ~~408.810(5)-(10)~~.

1336 (27) Multiphasic health testing centers, as provided under  
 1337 part II of chapter 483, are exempt from s. 408.810(5)-(11)  
 1338 ~~408.810(5)-(10)~~.

1339 (28) Organ, tissue, and eye procurement organizations, as  
 1340 provided under part V of chapter 765, are exempt from s.  
 1341 408.810(5)-(11) ~~408.810(5)-(10)~~.

1342 Section 19. Section 465.0244, Florida Statutes, is amended  
 1343 to read:

1344 465.0244 Information disclosure.—Every pharmacy shall make  
 1345 available on its ~~Internet~~ website a hyperlink link to the health  
 1346 information performance outcome and financial data that is  
 1347 disseminated ~~published~~ by the Agency for Health Care  
 1348 Administration pursuant to s. 408.05(3) ~~408.05(3)(k)~~ and shall  
 1349 place in the area where customers receive filled prescriptions  
 1350 notice that such information is available electronically and the  
 1351 address of its ~~Internet~~ website.

1352 Section 20. Subsection (2) of section 627.6499, Florida

1353 Statutes, is amended to read:

1354       627.6499 Reporting by insurers and third-party  
1355 administrators.—

1356       (2) Each health insurance issuer shall make available on  
1357 its Internet website a hyperlink link to the health information  
1358 performance outcome and financial data that is disseminated  
1359 ~~published~~ by the Agency for Health Care Administration pursuant  
1360 to s. 408.05(3) ~~408.05(3)(k)~~ and shall include in every policy  
1361 delivered or issued for delivery to any person in the state or  
1362 in any materials provided as required by s. 627.64725 notice  
1363 that such information is available electronically and the  
1364 address of its ~~Internet~~ website.

1365       Section 21. For the 2016-2017 fiscal year, the sums of  
1366 \$952,919 in recurring funds and \$3.1 million in nonrecurring  
1367 funds from the Health Care Trust Fund are appropriated to the  
1368 Agency for Health Care Administration, and one full-time  
1369 equivalent position with associated salary rate of 41,106 is  
1370 authorized, for the purpose of implementing this act.

1371       Section 22. This act shall take effect July 1, 2016.