## By Senator Hutson

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1 A bill to be entitled 2 An act relating to community associations; amending s. 3 468.431, F.S.; revising the definition of the term 4 "community association management" to include the term 5 "community association management services"; amending 6 s. 718.103, F.S.; defining a term; amending s. 7 718.111, F.S.; revising the documents that constitute 8 the official records of an association; requiring the 9 removal of specified information from an association's 10 records when certain consent is revoked; requiring 11 certain official records to be maintained for a 12 specified period; requiring certain associations to 13 provide digital copies of specified documents on their websites; providing ownership, operation, and 14 15 accessibility requirements for an association's website; requiring certain documents and notices to be 16 17 posted on the website; prohibiting certain information 18 and records from being posted on the association's website; clarifying that physical copies of certain 19 20 official records must be open to a member or an 21 authorized representative; specifying that certain 22 records and property must be relinquished by an 23 outgoing board or committee member under certain 24 circumstances; amending s. 718.3026, F.S.; revising 25 applicability of certain provisions relating to 26 association contracts; providing requirements relating 27 to director and officer conflicts of interest; 28 amending s. 720.303, F.S.; revising the documents that 29 constitute the official records of an association; 30 requiring certain documents to be maintained for a 31 specific period of time; requiring certain 32 associations to provide digital copies of specified

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documents on their websites; providing ownership, operation, and accessibility requirements for an association's website; requiring that certain documents and notices be posted on the website; prohibiting certain information and records from being posted on the association's website; revising the date the community association manager or management firm is required to report to the division; requiring an annual report; revising the information that must be included in the annual report; requiring changes in certain information to be updated on the registration system; deleting an obsolete date; deleting an expiration date; amending s. 720.3033, F.S.; providing requirements relating to director and officer conflicts of interest; providing requirements for board membership; amending s. 720.305, F.S.; prohibiting an association from enforcing certain laws and related penalties; amending s. 720.306, F.S.; revising procedures for amending existing provisions of a declaration; specifying efficacy of any recorded government document; providing that certain binding agreements may not prohibit a homeowner from renting his or her home, may not alter certain rental terms, or limit the number of occupants unless the current homeowner consents; requiring certain associations to post meeting notices on their websites; providing voting requirements for the election of directors for certain associations; requiring an outgoing board or committee member to relinquish specified records and

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property within a specified time; amending s. 720.307, F.S.; requiring a developer to deliver administrator rights or controls of the association's website or other digital asset to the board of directors within a specified time; amending s. 720.308, F.S.; providing options for an association that is owed past due assessments by a member; providing that an association may not proceed against a member for past due assessments under certain circumstances; requiring an association to provide payment plans before transferring certain collection rights or a lien to a third party or before filing a complaint; specifying requirements for the payment plan; authorizing certain service charges for the payment plan; providing certain notice requirements before collection rights are transferred to a third party; amending s. 720.3085, F.S.; providing certain notice requirements before collection rights are transferred to a third party; amending s. 720.311, F.S.; conforming a crossreference; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (2) of section 468.431, Florida Statutes, is amended to read:

468.431 Definitions.—As used in this part:

(2) "Community association management" or "community association management services" means any of the following practices requiring substantial specialized knowledge, judgment,

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and managerial skill when done for remuneration and when the association or associations served contain more than 10 units or have an annual budget or budgets in excess of \$100,000: controlling or disbursing funds of a community association, preparing budgets or other financial documents for a community association, assisting in the noticing or conduct of community association meetings, determining the number of days required for statutory notices, determining amounts due to the association, collecting amounts due to the association before the filing of a civil action, calculating the votes required for a quorum or to approve a proposition or amendment, completing forms related to the management of a community association that have been created by statute or by a state agency, drafting meeting notices and agendas, calculating and preparing certificates of assessment and estoppel certificates, responding to requests for certificates of assessment and estoppel certificates, negotiating monetary or performance terms of a contract subject to approval by an association, drafting prearbitration demands, coordinating or performing maintenance for real or personal property and other related routine services involved in the operation of a community association, and complying with the association's governing documents and the requirements of law as necessary to perform such practices. A person who performs clerical or ministerial functions under the direct supervision and control of a licensed manager or who is charged only with performing the maintenance of a community association and who does not assist in any of the management services described in this subsection is not required to be licensed under this part.

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Section 2. Present subsections (11) through (30) of section 718.103, Florida Statutes, are redesignated as subsections (12) through (31), respectively, and a new subsection (11) is added to that section, to read:

- 718.103 Definitions.—As used in this chapter, the term:
- (11) "Community association management" or "community association management services" has the same meaning as provided in s. 468.431.

Section 3. Subsection (12) of section 718.111, Florida Statutes, is amended to read:

- 718.111 The association.-
- (12) OFFICIAL RECORDS.—
- (a) From the inception of the association, the association shall maintain each of the following items, if applicable, which constitutes the official records of the association:
- 1. A copy of the plans, <u>specifications</u>, permits, <u>and</u> warranties <u>related to improvements to the common areas or other</u> property that the association is obligated to maintain, repair, <u>or replace</u>, and other items provided by the developer pursuant to s. 718.301(4).
- 2. A photocopy of the recorded declaration of condominium of each condominium operated by the association and each amendment to each declaration.
- 3. A photocopy of the recorded bylaws of the association and each amendment to the bylaws.
- 4. A certified copy of the articles of incorporation of the association, or other documents creating the association, and each amendment thereto.
  - 5. A copy of the current rules of the association.

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6. A book or books that contain the minutes of all meetings of the association, the board of administration, and the unit owners, which minutes must be retained for at least 7 years.

- 7. A current roster of all unit owners and their mailing addresses, unit identifications, voting certifications, and, if known, telephone numbers. The association shall also maintain the e-mail electronic mailing addresses and facsimile numbers of unit owners consenting to receive notice by electronic transmission. The e-mail electronic mailing addresses and facsimile numbers are not accessible to unit owners if consent to receive notice by electronic transmission is not provided in accordance with subparagraph (d) 5 + (c) = 5. The e-mail addresses and facsimile numbers provided by unit owners to receive notice by electronic transmission must be removed from any association records if the unit owner revokes his or her consent to receive notice by electronic transmission. However, the association is not liable for an inadvertent disclosure of the e-mail electronic mail address or facsimile number for receiving electronic transmission of notices.
- 8. All current insurance policies of the association and condominiums operated by the association.
- 9. A current copy of any management agreement, lease, or other contract to which the association is a party or under which the association or the unit owners have an obligation or responsibility. Bids for materials, equipment, or services are official records and must be maintained by the association for a period of 1 year.
- 10. Bills of sale or transfer for all property owned by the association.

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11. Financial and accounting records for the association and separate accounting records for each condominium that the association operates. All accounting records must be maintained for at least 7 years. Any person who knowingly or intentionally defaces or destroys such records, or who knowingly or intentionally fails to create or maintain such records, with the intent of causing harm to the association or one or more of its members, is personally subject to a civil penalty pursuant to s. 718.501(1)(d). The financial and accounting records must include, but are not limited to:

- a. Accurate, itemized, and detailed records of all receipts and expenditures.
- b. A current account and a monthly, bimonthly, or quarterly statement of the account for each unit designating the name of the unit owner, the due date and amount of each assessment, the amount paid on the account, and the balance due.
- c. All  $\underline{\text{tax returns,}}$  audits, reviews, accounting statements, and financial reports of the association or condominium.
- d. Any records that identify, measure, record, or communicate financial information All contracts for work to be performed. Bids for work to be performed are also considered official records and must be maintained by the association.
- 12. Ballots, sign-in sheets, voting proxies, and all other papers relating to voting by unit owners, which must be maintained for 1 year from the date of the election, vote, or meeting to which the document relates, notwithstanding paragraph (b).
- 13. All rental records if the association is acting as agent for the rental of condominium units.

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14. A copy of the current question and answer sheet as described in s. 718.504.

- 15. All other written records of the association not specifically included in the foregoing which are related to the operation of the association.
- 16. A copy of the inspection report as described in s. 718.301(4)(p).
- (b) The official records of the association must be maintained within the state for at least 7 years. The records of the association shall be made available to a unit owner within 45 miles of the condominium property or within the county in which the condominium property is located within 5 working days after receipt of a written request by the board or its designee. However, such distance requirement does not apply to an association governing a timeshare condominium. This paragraph may be complied with by having a copy of the official records of the association available for inspection or copying on the condominium property or association property, or the association may offer the option of making the records available to a unit owner electronically via the Internet or by allowing the records to be viewed in electronic format on a computer screen and printed upon request. The association is not responsible for the use or misuse of the information provided to an association member or his or her authorized representative pursuant to the compliance requirements of this chapter unless the association has an affirmative duty not to disclose such information pursuant to this chapter.
- (c)1. In addition to any other provision of law, an association having 7,500 or more units must provide a digital

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copy of specified documents on its website.

- a. An association's website must be:
- (I) An independent website or web portal, wholly owned and operated by the association; or
- (II) A website or web portal operated by a third-party provider with whom the association owns, leases, rents, or otherwise obtains the right to operate a web page, subpage, web portal, or collection of subpages or web portals dedicated to the association's activities and where required notices, records, and documents may be posted by the association.
- b. The association's website must be accessible through the Internet and must contain a subpage, web portal, or other protected electronic location that is inaccessible to the general public and that is accessible only to unit owners and employees of the association.
- c. The association must provide each unit owner access to the protected sections of the association's website that contain any notices, records, or documents that must be electronically provided.
- 2. The following documents must be placed in digital format on the website:
- a. Copies of the official records described in paragraph

  (a). However, the current roster of all unit owners with their

  mailing addresses and parcel identifications may not be placed

  in digital format on the website. The website must include the

  following statement: "A current roster of all unit owners and

  their mailing addresses and parcel identifications is available

  at the request of any unit owner or unit owner representative."

  The notice shall include the e-mail address of the person to

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contact for a copy of the roster.

b. The annual budget required by s. 718.112(2)(f) and any proposed budget to be considered at the annual meeting.

- c. The financial report required by subsection (13) and any proposed financial report to be considered at a meeting.
- d. Any document created by the association or a board member relating to the recall of a director, pursuant to s. 718.112(2)(j), or any document created for or filed by the association in an arbitration proceeding conducted by the division regarding the recall of a director.
- e. The certification of each director required by s.
  718.112(2)(d)4.b.
- f. A list of all contracts or transactions between the association and any director, officer, corporation, firm, or association that is not an affiliated condominium association, or other entity in which an association director is also a director or officer and financially interested.
  - g. Any fidelity bond entered into by the association.
- h. Any contract or document regarding a conflict of interest or possible conflict of interest as provided in ss. 468.436(2) and 718.3026(3).
- i. Notice of any board meeting and the agenda for the meeting, as required by s. 718.112(2)(d)3., placed online no later than 14 days before the meeting and posted in plain view on the front page, or on a separate subpage labeled "Notices" which is conspicuously visible and linked from the front page of the association's website. The association must post on its website any documents to be considered during the meeting or listed on the agenda at least 7 days before the meeting at which

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the document or the information within the document will be considered, unless otherwise stated, including the following documents:

- (I) The proposed annual budget required by s.

  718.112(2)(e), which must be provided at least 14 days before the meeting.
- (II) The proposed financial report required by subsection (13).
  - (III) A list of persons seeking to be elected to the board.
- 3. The association shall ensure that the information and records described in paragraph (d) which are not permitted to be accessible to unit owners are not placed on the association's website. If protected information, or information restricted from being accessible to unit owners, is included in documents that must be placed on the association's website, the association shall ensure the information is redacted before placing the documents online.
- (d) (e) Physical copies of the official records of the association are open to inspection by any association member or the authorized representative of such member at all reasonable times. The right to inspect the records includes the right to make or obtain copies, at the reasonable expense, if any, of the member. The association may adopt reasonable rules regarding the frequency, time, location, notice, and manner of record inspections and copying. The failure of an association to provide the records within 10 working days after receipt of a written request creates a rebuttable presumption that the association willfully failed to comply with this paragraph. A unit owner who is denied access to official records is entitled

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to the actual damages or minimum damages for the association's willful failure to comply. Minimum damages are \$50 per calendar day for up to 10 days, beginning on the 11th working day after receipt of the written request. The failure to permit inspection entitles any person prevailing in an enforcement action to recover reasonable attorney fees from the person in control of the records who, directly or indirectly, knowingly denied access to the records. Any person who knowingly or intentionally defaces or destroys accounting records that are required by this chapter to be maintained during the period for which such records are required to be maintained, or who knowingly or intentionally fails to create or maintain accounting records that are required to be created or maintained, with the intent of causing harm to the association or one or more of its members, is personally subject to a civil penalty pursuant to s. 718.501(1)(d). The association shall maintain an adequate number of copies of the declaration, articles of incorporation, bylaws, and rules, and all amendments to each of the foregoing, as well as the question and answer sheet as described in s. 718.504 and year-end financial information required under this section, on the condominium property to ensure their availability to unit owners and prospective purchasers, and may charge its actual costs for preparing and furnishing these documents to those requesting the documents. An association shall allow a member or his or her authorized representative to use a portable device, including a smartphone, tablet, portable scanner, or any other technology capable of scanning or taking photographs, to make an electronic copy of the official records in lieu of the association's providing the member or his or her authorized

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representative with a copy of such records. The association may not charge a member or his or her authorized representative for the use of a portable device. Notwithstanding this paragraph, the following records are not accessible to unit owners:

- 1. Any record protected by the lawyer-client privilege as described in s. 90.502 and any record protected by the work-product privilege, including a record prepared by an association attorney or prepared at the attorney's express direction, which reflects a mental impression, conclusion, litigation strategy, or legal theory of the attorney or the association, and which was prepared exclusively for civil or criminal litigation or for adversarial administrative proceedings, or which was prepared in anticipation of such litigation or proceedings until the conclusion of the litigation or proceedings.
- 2. Information obtained by an association in connection with the approval of the lease, sale, or other transfer of a unit.
- 3. Personnel records of association or management company employees, including, but not limited to, disciplinary, payroll, health, and insurance records. For purposes of this subparagraph, the term "personnel records" does not include written employment agreements with an association employee or management company, or budgetary or financial records that indicate the compensation paid to an association employee.
  - 4. Medical records of unit owners.
- 5. Social security numbers, driver license numbers, credit card numbers, e-mail addresses, telephone numbers, facsimile numbers, emergency contact information, addresses of a unit owner other than as provided to fulfill the association's notice

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requirements, and other personal identifying information of any person, excluding the person's name, unit designation, mailing address, property address, and any address, e-mail address, or facsimile number provided to the association to fulfill the association's notice requirements. Notwithstanding the restrictions in this subparagraph, an association may print and distribute to parcel owners a directory containing the name, parcel address, and all telephone numbers of each parcel owner. However, an owner may exclude his or her telephone numbers from the directory by so requesting in writing to the association. An owner may consent in writing to the disclosure of other contact information described in this subparagraph. The association is not liable for the inadvertent disclosure of information that is protected under this subparagraph if the information is included in an official record of the association and is voluntarily provided by an owner and not requested by the association.

- 6. Electronic security measures that are used by the association to safeguard data, including passwords.
- 7. The software and operating system used by the association which allow the manipulation of data, even if the owner owns a copy of the same software used by the association. The data is part of the official records of the association.
- $\underline{\text{(e)}}$  The association shall prepare a question and answer sheet as described in s. 718.504, and shall update it annually.
- $\underline{\text{(f)}}$  (e)1. The association or its authorized agent is not required to provide a prospective purchaser or lienholder with information about the condominium or the association other than information or documents required by this chapter to be made available or disclosed. The association or its authorized agent

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may charge a reasonable fee to the prospective purchaser, lienholder, or the current unit owner for providing good faith responses to requests for information by or on behalf of a prospective purchaser or lienholder, other than that required by law, if the fee does not exceed \$150 plus the reasonable cost of photocopying and any attorney attorney's fees incurred by the association in connection with the response.

- 2. An association and its authorized agent are not liable for providing such information in good faith pursuant to a written request if the person providing the information includes a written statement in substantially the following form: "The responses herein are made in good faith and to the best of my ability as to their accuracy."
- (g) (f) An outgoing board or committee member must relinquish all official records and property of the association in his or her possession or under his or her control, including administrative rights or controls of an association's website or other digital or electronic asset of the association, to the incoming board within 5 days after the election. The division shall impose a civil penalty as set forth in s. 718.501(1)(d)6. against an outgoing board or committee member who willfully and knowingly fails to relinquish such records and property.
- Section 4. Present subsection (3) of section 718.3026, Florida Statutes, is redesignated as subsection (4), subsection (2) is amended, and a new subsection (3) is added to that section, to read:
- 718.3026 Contracts for products and services; in writing; bids; exceptions.—Associations with 10 or fewer units may opt out of the provisions of this section if two-thirds of the unit

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owners vote to do so, which opt-out may be accomplished by a proxy specifically setting forth the exception from this section.

- (2) (a) Notwithstanding the foregoing, contracts with employees of the association, and contracts for attorney, accountant, architect, community association manager, timeshare management firm, engineering, and landscape architect services are not subject to the provisions of this section.
- (a) (b) Nothing contained herein is intended to limit the ability of an association to obtain needed products and services in an emergency.
- (b) (c) This section does shall not apply if the business entity with which the association desires to enter into a contract is the only source of supply within the county serving the association.
- $\underline{\text{(c)}}$  Nothing contained herein shall excuse a party contracting to provide maintenance or management services from compliance with s. 718.3025.
- (3) (a) Directors and officers of the board must disclose to the board any activity that may reasonably be construed as a conflict of interest. A rebuttable presumption of a conflict of interest exists if any of the following occurs without prior notice, as required in paragraph (b), or board approval taken at a properly noticed meeting of the unit owners:
- 1. The director or officer, or a relative residing in the same household as the director or officer, has entered into a contract for goods or services with the association.
- 2. The director or officer, or a relative residing in the same household as the director or officer, holds an interest of

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35 percent or more in any corporation, limited liability corporation, partnership, limited liability partnership, or other business entity that conducts business with the association or proposes to enter into a contract or other transaction with the association.

- (b) If a director or officer intends to engage in an activity that may reasonably be construed as a conflict of interest, as described in paragraph (a), the director or officer must place the issue on a meeting agenda, including any proposed contract or transactional documents, and submit the issue to the board to be considered and voted on. If the board votes against the action, the director or officer shall notify the board in writing of his or her intention not to pursue the action or to withdraw from the position as director or officer. If the board finds that an officer or director has violated this subsection, the board shall immediately remove the officer or director from office. The vacancy shall be filled according to general law until expiration of the director's term of office.
- (c) A director or officer who is party to, or has an interest in, the transaction or arrangement involving the possible conflict of interest may attend the meeting at which the transaction or arrangement is considered by the board. The director or officer who is party to, or has an interest in, the transaction or arrangement shall be allowed to make a presentation to the board or committee regarding the transaction or arrangement. After the presentation, the director or officer must leave the meeting during the discussion of, and the vote on, the transaction or arrangement involving the possible conflict of interest. Any director or officer who is party to or

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has an interest in such transaction or arrangement shall recuse himself or herself from the vote.

- (d)1. The board must provide notice to unit owners of any possible conflict of interest described in paragraph (a). Any proposed contracts or transactional documents related to the conflict must be attached to the meeting agenda and made available with the agenda. The notice and related proposed contracts or transactional documents must be provided to unit owners at least 7 days before the meeting at which the possible conflict of interest will be considered or voted on by the board.
- 2. A board with 7,500 or more units must place the notice required in subparagraph 1. on the front page of the association's website. Any related proposed contracts or transactional documents must be attached to the agenda provided on the association's website. The notice and related proposed contracts or transactional documents related to the conflict must be posted on the association's website at least 7 days before the meeting at which the possible conflict of interest will be considered or voted on by the board.

Section 5. Present subsections (6) through (13) of section 720.303, Florida Statutes, are redesignated as subsections (7) through (14), respectively, subsection (4) and present subsection (13) of that section are amended, and a new subsection (6) is added to that section, to read:

720.303 Association powers and duties; meetings of board; official records; budgets; financial reporting; association funds; recalls.—

(4) OFFICIAL RECORDS.—The association shall maintain each

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of the following items, when applicable, which constitute the official records of the association:

- (a) Copies of any plans, specifications, permits, and warranties related to improvements constructed on the common areas or other property that the association is obligated to maintain, repair, or replace, and other items provided by the developer pursuant to s. 720.307(4).
- (b) A copy of the bylaws of the association and of each amendment to the bylaws.
- (c) A <u>certified</u> copy of the articles of incorporation of the association and of each amendment thereto.
- (d) A copy of the declaration of covenants and a copy of each amendment thereto.
- (e) A copy of the current rules of the homeowners' association.
- (f) The minutes of all meetings of the board of directors and of the members, which minutes must be retained for at least 7 years.
- (g) A current roster of all members and their mailing addresses and parcel identifications. The association shall also maintain the electronic mailing addresses and the numbers designated by members for receiving notice sent by electronic transmission of those members consenting to receive notice by electronic transmission. The electronic mailing addresses and numbers provided by members unit owners to receive notice by electronic transmission shall be removed from association records when consent to receive notice by electronic transmission is revoked. However, the association is not liable for an erroneous disclosure of the electronic mail address or

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the number for receiving electronic transmission of notices.

(h) All of the association's insurance policies or a copy thereof, which policies must be retained for at least 7 years.

- (i) A current copy of all contracts to which the association is a party, including, without limitation, any management agreement, lease, or other contract under which the association has any obligation or responsibility. Bids received by the association for <u>materials</u>, <u>equipment</u>, or <u>services</u> work to be performed must also be considered official records and must be maintained <u>kept</u> for a period of 1 year.
- (j) The financial and accounting records of the association, kept according to good accounting practices. All financial and accounting records must be maintained for a period of at least 7 years. The financial and accounting records must include:
- 1. Accurate, itemized, and detailed records of all receipts and expenditures.
- 2. A current account and a periodic statement of the account for each member, designating the name and current address of each member who is obligated to pay assessments, the due date and amount of each assessment or other charge against the member, the date and amount of each payment on the account, and the balance due.
- 3. All tax returns, <u>audits</u>, <u>reviews</u>, financial statements, and financial reports of the association.
- 4. Any other records that identify, measure, record, or communicate financial information.
- (k) A copy of the disclosure summary described in s. 720.401(1).

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(1) Ballots, sign-in sheets, voting proxies, and all other papers relating to voting by members, which must be maintained for 1 year after the date of the election, vote, or meeting to which the document relates.

- $\underline{\text{(m)}}$  (1) All other written records of the association not specifically included in the foregoing which are related to the operation of the association.
- (6) ACCESS TO ASSOCIATION DOCUMENTS AND RECORDS ON AN ASSOCIATION WEBSITE.—
- (a) In addition to any other provision of general law, an association having 7,500 or more parcels must provide a digital copy of specified documents on its website. An association with fewer than 7,500 parcels located within the physical boundaries of an affiliated association that has more than 7,500 or more parcels must provide digital copies of specified documents on the larger affiliated association's website. An association with fewer than 7,500 parcels located within the physical boundaries of an association with more than 7,500 or more parcels, but that is not affiliated with the larger association, may provide digital copies of certain documents on its website if the association chooses to do so.
  - 1. An association's website must be:
- a. An independent website or web portal, wholly owned and operated by the association; or
- b. A website or web portal that is operated by a thirdparty provider with whom the association owns, leases, rents, or otherwise obtains the right to operate a web page, subpage, web portal, or collection of subpages or web portals dedicated to the association's activities and where required notices,

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records, and documents may be posted by the association.

- 2. The association's website must be accessible through the Internet, and must contain a subpage, web portal, or other protected electronic location that is accessible only to the unit owners and employees of the association.
- 3. The association must provide each member access to the protected sections of the association's website that contain any notices, records, or documents that must be electronically provided.
- (b) The following documents must be placed in digital format on the website:
- 1. Copies of the official records listed in subsection (4). The current roster of all members with their mailing addresses and parcel identifications may not be placed in digital format on the website. The website must include the following statement: "A current roster of all members and their mailing addresses and parcel identifications is available at the request of any association member, including the e-mail addresses of those members who have consented to receive notice by electronic transmission." The notice shall include the e-mail address of the person to contact for a copy of the roster.
- 2. The annual budget required by subsection (7) and any proposed budget to be considered at the annual meeting.
- 3. The financial report required by subsection (8) and any proposed financial report to be considered at a meeting.
- 4. Any document created by the association or a board member relating to the recall of a director, pursuant to subsection (11), or any document created for or filed by the association in an arbitration proceeding conducted by the

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division regarding the recall of a director.

5. Documentation reporting the compensation of directors, officers, or members authorized under subsection (13).

- 6. A copy of the information submitted to the division to comply with the reporting requirement in subsection (14).
- 7. The certification of each director required by s. 720.3033(1).
- 8. A list of all contracts or transactions between the association and any director, officer, corporation, firm, or association that is not an affiliated homeowners' association, or other entity in which an association director is also a director or officer and has a financial interest.
  - 9. Any fidelity bond entered into by the association.
- 10. A map of the association, including association boundaries.
- 11. Any contract or document regarding a conflict of interest or possible conflict of interest as provided in ss. 468.436(2) and 720.3033.
- 12. Notice of any board meeting and the agenda for the meeting, as required by subsection (2), placed online no later than 14 days before the meeting and posted in plain view on the front page, or on a separate subpage labeled "Notices" which is conspicuously visible and linked from the front page of the association's website. The association must post on its website any documents to be considered during the meeting or listed on the agenda no later than 7 days before the meeting at which the document or the information within the document will be considered, including the following documents:
  - a. The proposed annual budget required by subsection (7).

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671 <u>b. The proposed financial report required by subsection</u>
672 (8).

- c. A list of persons seeking to be elected to the board.
- d. A copy of contracts or transactions listed in subparagraph 8.
- <u>e. Any competitive bids for materials, equipment, or services.</u>
- f. Any proposed contracts or transactional documents related to any possible conflict of interest set forth in ss. 468.436(2) and 720.3033.
- (c) The association shall ensure that the information and records described in subparagraph (5)(c) which are not permitted to be accessible to members or parcel owners are not placed on the association's website. If protected information, or information restricted from being accessible to members or parcel owners, is included in documents that must be placed on the association's website, the association shall ensure the information is redacted before placing the documents online.
- (14) (13) REPORTING REQUIREMENT.—The community association manager or management firm, or the association when there is no community association manager or management firm, shall report to the division annually by October 1 by November 22, 2013, in a manner and form prescribed by the division.
  - (a) The report shall include the association's:
  - 1. Legal name.
  - 2. Federal employer identification number.
- 3. Mailing and physical addresses.
  - 4. Total number of parcels.
  - 5. Total amount of revenues and expenses from the

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association's annual budget.

- 6. Community association management firm or community association manager, if the association has contracted for such services.
- (b) For associations in which control of the association has not been transitioned to nondeveloper members, as set forth in s. 720.307, the report shall also include the developer's:
  - 1. Legal name.
  - 2. Mailing address.
  - 3. Total number of parcels owned on the date of reporting.
- (c) The reporting requirement provided in this subsection shall be a continuing obligation on each association until the required information is reported to the division. Any change in the reported information must be updated on the registration system provided for in paragraph (d).
- (d) By October 1, 2013, The department shall <u>use establish</u> and implement a registration system through <u>a</u> an Internet website that provides for the reporting requirements of paragraphs (a) and (b).
- (e) The department shall prepare an annual report of the data reported pursuant to this subsection and present it to the Governor, the President of the Senate, and the Speaker of the House of Representatives by December 1, 2013, and each year thereafter.
- (f) The division shall adopt rules pursuant to ss. 120.536(1) and 120.54 to implement the provisions of this subsection.
- (g) This subsection shall expire on July 1, 2016, unless reenacted by the Legislature.

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Section 6. Present subsections (2) through (5) of section 720.3033, Florida Statutes, are redesignated as subsections (3) through (6), respectively, and new subsections (2) and (7) are added to that section, to read:

720.3033 Officers and directors.-

- (2) (a) Directors and officers of the board must disclose to the board any activity that may reasonably be construed as a conflict of interest. A rebuttable presumption of a conflict of interest exists if any of the following occurs without prior notice, as required in paragraph (b), or board approval taken at a properly noticed meeting of the members:
- 1. The director or officer, or a relative residing in the same household as the director or officer, enters into a contract for goods or services with the association.
- 2. The director or officer, or a relative residing in the same household as the director or officer, holds an interest of more than 35 percent in any corporation, limited liability corporation, partnership, limited liability partnership, or other business entity that conducts business with the association or proposes to enter into a contract or other transaction with the association.
- 3. A corporation, limited liability corporation, partnership, limited liability partnership, or other business entity that, directly or indirectly, controls the director or officer, or otherwise influences any decisions made by the director or officer, intends to conduct business with the association or proposes to enter into a contract or other transaction with the association.
  - (b) If a director or officer intends to engage in an

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activity that may reasonably be construed as a conflict of interest, as described in paragraph (a), the director or officer must place the issue on a meeting agenda, including any proposed contract or transactional documents, and submit the issue to the board to be considered and voted on. If the board votes against the action, the director or officer shall notify the board in writing of his or her intention not to pursue the action or withdraw from the position as director or officer. If the board finds that an officer or director has violated this subsection, the board shall immediately remove the officer or director from office. The vacancy shall be filled according to general law until expiration of the director's term of office.

- (c) A director or officer who is party to or has an interest in the transaction or arrangement involving the possible conflict of interest may attend the meeting at which the transaction or arrangement is considered by the board. The director or officer who is party to or has an interest in the transaction or arrangement shall be allowed to make a presentation to the board or committee regarding the transaction or arrangement. After the presentation, the director or officer must leave the meeting during the discussion of, and the vote on, the transaction or arrangement involving the possible conflict of interest. Any director or officer who is party to or has an interest in such transaction or arrangement shall recuse himself or herself from the vote.
- (d)1. The board must provide notice to members of any possible conflict of interest described in paragraph (a). Any related proposed contracts or transactional documents related to the conflict must be attached to the meeting agenda and made

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available with the agenda. The notice and related proposed contracts or transactional documents must be provided to members at least 7 days before the meeting at which the possible conflict of interest will be considered or voted on by the board.

- 2. A board with 7,500 or more parcels must place the notice required in subparagraph 1. on the front page of the association's website. Any related proposed contracts or transactional documents related to the conflict must be attached to the agenda provided on the association's website. The notice and related proposed contracts or transactional documents must be posted on the association's website at least 7 days before the meeting at which the possible conflict of interest will be considered or voted on by the board.
- (7) If an association consists of 7,500 or more parcels, the board of administration must consist of at least five members appointed by the board who are not officers, directors, or employees of the association or the spouse, parent, child, brother, or sister of an officer, director, or employee of the association.

Section 7. Paragraphs (c) and (d) are added to subsection (2) of section 720.305, Florida Statutes, to read:

720.305 Obligations of members; remedies at law or in equity; levy of fines and suspension of use rights.—

(2) The association may levy reasonable fines. A fine may not exceed \$100 per violation against any member or any member's tenant, guest, or invitee for the failure of the owner of the parcel or its occupant, licensee, or invitee to comply with any provision of the declaration, the association bylaws, or

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reasonable rules of the association unless otherwise provided in the governing documents. A fine may be levied by the board for each day of a continuing violation, with a single notice and opportunity for hearing, except that the fine may not exceed \$1,000 in the aggregate unless otherwise provided in the governing documents. A fine of less than \$1,000 may not become a lien against a parcel. In any action to recover a fine, the prevailing party is entitled to reasonable attorney fees and costs from the nonprevailing party as determined by the court.

- (c) An association may not enforce traffic laws provided in chapter 316. An association may not place requirements in the governing documents regarding compliance with traffic laws in chapter 316. An association may not levy fines or assessments for violations of traffic laws enforced under s. 316.640. An association may not suspend the right of a member, or a member's tenant, guest, or invitee, to use common areas and facilities for failure to comply with traffic laws.
- (d) An association may not enforce criminal laws provided in chapters 775-896 or relevant federal law. An association may not place requirements in the governing documents regarding compliance with criminal laws in chapters 775-896 or relevant federal law. An association may not levy fines or assessments for violations of criminal laws provided in chapters 775-896 or relevant federal law. An association may not suspend the right of a member, or a member's tenant, guest, or invitee, to use common areas and facilities for failure to comply with such criminal laws.

Section 8. Present paragraph (d) of subsection (1) of section 720.306, Florida Statutes, is redesignated as paragraph

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(h), a new paragraph (d) and paragraphs (e), (f), and (g) are added to that subsection, and subsections (5) and (9) of that section are amended, to read:

720.306 Meetings of members; voting and election procedures; amendments.—

- (1) QUORUM; AMENDMENTS.-
- (d) A proposal to amend an existing provision of the declaration must contain the full text of the provision to be amended and may not be revised or amended by reference only to the declaration title or number. Words to be added must be inserted in the text and underlined, and words to be deleted must be stricken with hyphens. However, if the proposed change is so extensive that this procedure would hinder, rather than assist, the understanding of the proposed amendment, it is not necessary to use underlined and stricken text as indicators of words added or deleted, respectively. Instead, a notation must be inserted immediately preceding the proposed amendment in substantially the following language: "Substantial rewording of declaration. See provision for present text." An amendment to a declaration is effective when properly recorded in the public records of the county where the declaration is recorded.
- (e) Nonmaterial errors or omissions in the amendment process do not invalidate an otherwise properly adopted amendment.
- (f) An amendment to any recorded governing document is effective when properly recorded in the public records of the county where the governing document is recorded.
- (g) A deed restriction, covenant, declaration, or similar binding agreement may not prohibit a homeowner from renting his

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or her home, alter the duration of the rental term, specify or limit the number of times a homeowner is entitled to rent his or her home during a specified period, or limit the number of occupants unless the current homeowner consents.

- (5) NOTICE OF MEETINGS.—The bylaws shall provide for giving notice to members of all member meetings, and if they do not do so shall be deemed to provide the following: The association shall give all parcel owners and members actual notice of all membership meetings, which shall be mailed, delivered, or electronically transmitted to the members not less than 14 days before prior to the meeting. Evidence of compliance with this 14-day notice shall be made by an affidavit executed by the person providing the notice and filed upon execution among the official records of the association. In addition to mailing, delivering, or electronically transmitting the notice of any meeting, the association may, by reasonable rule, adopt a procedure for conspicuously posting and repeatedly broadcasting the notice and the agenda on a closed-circuit cable television system serving the association. When broadcast notice is provided, the notice and agenda must be broadcast in a manner and for a sufficient continuous length of time so as to allow an average reader to observe the notice and read and comprehend the entire content of the notice and the agenda. Pursuant to s. 720.303, an association having 7,500 parcels or more must place a copy of all notices of meetings on its website at least 14 days before the hearing.
  - (9) ELECTIONS AND BOARD VACANCIES.-
- (a) Elections of directors must be conducted in accordance with the procedures set forth in the governing documents of the

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association. An association with 7,500 parcels or more must allow association members to vote in the election of directors at a designated location from 7 a.m. to 7 p.m. on the day of the election.

(b) Except as provided in paragraph (c) (b), all members of the association are eligible to serve on the board of directors, and a member may nominate himself or herself as a candidate for the board at a meeting where the election is to be held; provided, however, that if the election process allows candidates to be nominated in advance of the meeting, the association is not required to allow nominations at the meeting. An election is not required unless more candidates are nominated than vacancies exist. Except as otherwise provided in the governing documents, boards of directors must be elected by a plurality of the votes cast by eligible voters. Any challenge to the election process must be commenced within 60 days after the election results are announced.

(c) (b) A person who is delinquent in the payment of any fee, fine, or other monetary obligation to the association on the day that he or she could last nominate himself or herself or be nominated for the board may not seek election to the board, and his or her name shall not be listed on the ballot. A person serving as a board member who becomes more than 90 days delinquent in the payment of any fee, fine, or other monetary obligation to the association shall be deemed to have abandoned his or her seat on the board, creating a vacancy on the board to be filled according to law. For purposes of this paragraph, the term "any fee, fine, or other monetary obligation" means any delinquency to the association with respect to any parcel. A

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person who has been convicted of any felony in this state or in a United States District or Territorial Court, or has been convicted of any offense in another jurisdiction which would be considered a felony if committed in this state, may not seek election to the board and is not eligible for board membership unless such felon's civil rights have been restored for at least 5 years as of the date on which such person seeks election to the board. The validity of any action by the board is not affected if it is later determined that a person was ineligible to seek election to the board or that a member of the board is ineligible for board membership.

(d) (c) Any election dispute between a member and an association must be submitted to mandatory binding arbitration with the division. Such proceedings must be conducted in the manner provided by s. 718.1255 and the procedural rules adopted by the division. Unless otherwise provided in the bylaws, any vacancy occurring on the board before the expiration of a term may be filled by an affirmative vote of the majority of the remaining directors, even if the remaining directors constitute less than a quorum, or by the sole remaining director. In the alternative, a board may hold an election to fill the vacancy, in which case the election procedures must conform to the requirements of the governing documents. Unless otherwise provided in the bylaws, a board member appointed or elected under this section is appointed for the unexpired term of the seat being filled. Filling vacancies created by recall is governed by s. 720.303(11) s. 720.303(10) and rules adopted by the division.

(e) An outgoing board member must relinquish all official

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records and property of the association in his or her possession or under his or her control, including administrative rights or controls of an association's website or other digital or electronic asset of the association, to the incoming board at least 5 days after the election.

Section 9. Paragraph (u) is added to subsection (4) of section 720.307, Florida Statutes, to read:

720.307 Transition of association control in a community.— With respect to homeowners' associations:

- (4) At the time the members are entitled to elect at least a majority of the board of directors of the homeowners' association, the developer shall, at the developer's expense, within no more than 90 days deliver the following items documents to the board:
  - (a) All deeds to common property owned by the association.
- (b) The original of the association's declarations of covenants and restrictions.
- (c) A certified copy of the articles of incorporation of the association.
  - (d) A copy of the bylaws.
  - (e) The minute books, including all minutes.
  - (f) The books and records of the association.
- (g) Policies, rules, and regulations, if any, which have been adopted.
- (h) Resignations of directors who are required to resign because the developer is required to relinquish control of the association.
- (i) The financial records of the association from the date of incorporation through the date of turnover.

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(j) All association funds and control thereof.

- (k) All tangible property of the association.
- (1) A copy of all contracts which may be in force with the association as one of the parties.
- (m) A list of the names and addresses and telephone numbers of all contractors, subcontractors, or others in the current employ of the association.
  - (n) Any and all insurance policies in effect.
- (o) Any permits issued to the association by governmental entities.
  - (p) Any and all warranties in effect.
- (q) A roster of current homeowners and their addresses and telephone numbers and section and lot numbers.
  - (r) Employment and service contracts in effect.
- (s) All other contracts in effect to which the association is a party.
- (t) The financial records, including financial statements of the association, and source documents from the incorporation of the association through the date of turnover. The records shall be audited by an independent certified public accountant for the period from the incorporation of the association or from the period covered by the last audit, if an audit has been performed for each fiscal year since incorporation. All financial statements shall be prepared in accordance with generally accepted accounting principles and shall be audited in accordance with generally accepted auditing standards, as prescribed by the Board of Accountancy, pursuant to chapter 473. The certified public accountant performing the audit shall examine to the extent necessary supporting documents and

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records, including the cash disbursements and related paid invoices to determine if expenditures were for association purposes and the billings, cash receipts, and related records of the association to determine that the developer was charged and paid the proper amounts of assessments. This paragraph applies to associations with a date of incorporation after December 31, 2007.

(u) Administrative rights or controls of the association's website or other digital or electronic asset of the association.

Section 10. Paragraphs (e), (f), and (g) are added to subsection (1) of section 720.308, Florida Statutes, present subsections (2) through (6) are redesignated as subsections (3) through (7), respectively, and a new subsection (2) is added to that section, to read:

720.308 Assessments and charges.-

- (1) ASSESSMENTS.—For any community created after October 1, 1995, the governing documents must describe the manner in which expenses are shared and specify the member's proportional share thereof.
- (e) If an association is owed past due assessments by a member, the association may:
  - 1. Seek collection of the past due assessments;
  - 2. File a claim for a lien on the property;
  - 3. Proceed to foreclosure; or
- 4. Waive the assessments and not proceed in any action against the member.
- (f) If an association does not file a claim for a lien or a complaint to obtain a judgment in foreclosure, and the past due assessment remains outstanding 24 months after the date the

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assessment becomes due, the association may not proceed against any member of the association for past due assessments or related fees due that are more than 24 months delinquent.

- g)1. Before an association transfers the rights to collect past due assessments to a third party, transfer a lien to a third party, or file a complaint to obtain a judgment in foreclosure, the association must offer payment plans for members to pay any past due assessments and related fees. The payment plans must allow a member to pay past due assessments and any related fees levied by the association within the past 24 months. In addition to payments made pursuant to the payment plan, members are responsible for paying any current assessments that arise during the payment plan at the time the assessments become due. A service charge may be assessed and included in the fees collected in the payment plan if additional fees are not charged in addition to the original total of the past due assessments.
- 2. If a member agrees to participate in the payment plan, the time limit in paragraph (f) is tolled until the past due assessments, related fees, and any assessments that arise during the payment plan are paid. If the member does not comply with the terms of the payment plan, the association is no longer subject to the time limit in paragraph (f).
  - 3. The payment plan must:
- a. Consist of at least 12 monthly payments, if the past due assessments and related fines total \$500 or less.
- <u>b. Consist of at least 18 monthly payments, if the past due</u> assessments and related fines total more than \$500.
  - c. Require the member to pay current assessments that arise

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during the payment plan in full at the time the assessments become due.

- d. Divide the total past due assessments and related fees into equal payments to be paid on a monthly basis.
- e. Impose no additional terms or requirements other than the member must comply with the existing governing documents of the association.
  - (2) TRANSFER OF PAST DUE ASSESSMENTS TO THIRD PARTY.-
- (a) If an association transfers the right to collect past due assessments to a third party, the association must provide notice to the member at least 30 days before transfer of the debt. The notice must state that the transfer includes the right to place a lien. The notice must be served on the member by registered or certified mail, return receipt requested, by personal service or electronic delivery with evidence of delivery in the form of a receipt or other paper or electronic acknowledgment by the member or his or her representative.
- (b) If the service does not provide the association with acknowledgment by the member or his or her representative, the association may obtain notice to the member by posting notice on a subpage or web portal, or other protected electronic location through the association's website, which is inaccessible to the general public and may be accessed only by members or employees of the association. If the association does not have a website, it shall send notice by e-mail to the member, delivery receipt requested.
- Section 11. Present paragraphs (d), (e), and (f) of subsection (1) of section 720.3085, Florida Statutes, are redesignated as paragraphs (e), (f), and (g), respectively, and

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a new paragraph (d) is added to that subsection, to read: 720.3085 Payment for assessments; lien claims.—

- (1) When authorized by the governing documents, the association has a lien on each parcel to secure the payment of assessments and other amounts provided for by this section. Except as otherwise set forth in this section, the lien is effective from and shall relate back to the date on which the original declaration of the community was recorded. However, as to first mortgages of record, the lien is effective from and after recording of a claim of lien in the public records of the county in which the parcel is located. This subsection does not bestow upon any lien, mortgage, or certified judgment of record on July 1, 2008, including the lien for unpaid assessments created in this section, a priority that, by law, the lien, mortgage, or judgment did not have before July 1, 2008.
- (d)1. If an association transfers a lien to a third party, the association must provide notice to the member at least 30 days before transfer of the lien. The notice must state that the transfer includes the right to foreclose on the property. The notice must be served on the member by registered or certified mail, return receipt requested, or by personal service or electronic delivery with evidence of delivery in the form of a receipt or other paper or electronic acknowledgment by the member or his or her representative.
- 2. If the service does not provide the association with acknowledgment by the member or his or her representative, the association may obtain notice to the member by posting notice on a subpage or web portal, or other protected electronic location through the association's website, which may be accessed only by

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association members and employees. If the association does not

have a website, it shall send notice by e-mail to the member,

delivery receipt requested.

Section 12. Subsection (1) of section 720.311, Florida Statutes, is amended to read:

720.311 Dispute resolution.—

(1) The Legislature finds that alternative dispute resolution has made progress in reducing court dockets and trials and in offering a more efficient, cost-effective option to litigation. The filing of any petition for arbitration or the serving of a demand for presuit mediation as provided for in this section shall toll the applicable statute of limitations. Any recall dispute filed with the department pursuant to s. 720.303(11) s. 720.303(10) shall be conducted by the department in accordance with the provisions of ss. 718.112(2)(j) and 718.1255 and the rules adopted by the division. In addition, the department shall conduct mandatory binding arbitration of election disputes between a member and an association pursuant to s. 718.1255 and rules adopted by the division. Neither election disputes nor recall disputes are eligible for presuit mediation; these disputes shall be arbitrated by the department. At the conclusion of the proceeding, the department shall charge the parties a fee in an amount adequate to cover all costs and expenses incurred by the department in conducting the proceeding. Initially, the petitioner shall remit a filing fee of at least \$200 to the department. The fees paid to the department shall become a recoverable cost in the arbitration proceeding, and the prevailing party in an arbitration proceeding shall recover its reasonable costs and attorney

20161716\_\_ 6-01175B-16 attorney's fees in an amount found reasonable by the arbitrator. 1164 The department shall adopt rules to effectuate the purposes of 1165 this section. 1166 Section 13. This act shall take effect July 1, 2016. 1167