

LEGISLATIVE ACTION

Senate Comm: RCS 02/10/2016 House

The Committee on Regulated Industries (Richter) recommended the following:

Senate Amendment (with title amendment)

Delete everything after the enacting clause and insert:

Section 1. Section 624.04, Florida Statutes, is amended to read:

624.04 "Person" defined.—"Person" includes an individual, insurer, company, association, organization, Lloyds, society, reciprocal insurer or interinsurance exchange, partnership, syndicate, business trust, corporation, agent, general agent,

9 10



11 broker, service representative, adjuster, property insurance 12 appraisal umpire, and every legal entity. Section 2. Subsection (2) of section 624.303, Florida 13 14 Statutes, is amended to read: 624.303 Seal; certified copies as evidence.-15 (2) All certificates executed by the department or office, 16 17 other than licenses of agents, property insurance appraisal 18 umpires, or adjusters, or similar licenses or permits, shall 19 bear its respective seal. Section 3. Subsection (4) of section 624.311, Florida 20 21 Statutes, is amended to read: 22 624.311 Records; reproductions; destruction.-23 (4) To facilitate the efficient use of floor space and 24 filing equipment in its offices, the department, commission, and 25 office may each destroy the following records and documents 26 pursuant to chapter 257: 27 (a) General closed correspondence files over 3 years old; 28 (b) Agent, adjuster, property insurance appraisal umpire, and similar license files, including license files of the 29 30 Division of State Fire Marshal, over 2 years old; except that 31 the department or office shall preserve by reproduction or 32 otherwise a copy of the original records upon the basis of which 33 each such licensee qualified for her or his initial license, except a competency examination, and of any disciplinary 34 35 proceeding affecting the licensee; 36 (c) All agent, adjuster, property insurance appraisal 37 umpire, and similar license files and records, including 38 original license qualification records and records of 39 disciplinary proceedings 5 years after a licensee has ceased to

Page 2 of 38



40 be qualified for a license; 41 (d) Insurer certificate of authority files over 2 years old, except that the office shall preserve by reproduction or 42 43 otherwise a copy of the initial certificate of authority of each 44 insurer; 45 (e) All documents and records which have been photographed 46 or otherwise reproduced as provided in subsection (3), if such reproductions have been filed and an audit of the department or 47 48 office has been completed for the period embracing the dates of 49 such documents and records; and 50 (f) All other records, documents, and files not expressly 51 provided for in paragraphs (a) - (e). 52 Section 4. Section 624.317, Florida Statutes, is amended to 53 read: 54 624.317 Investigation of agents, adjusters, property 55 insurance appraisal umpires, administrators, service companies, 56 and others.-If it has reason to believe that any person has 57 violated or is violating any provision of this code, or upon the 58 written complaint signed by any interested person indicating 59 that any such violation may exist: 60 (1) The department shall conduct such investigation as it deems necessary of the accounts, records, documents, and 61 62 transactions pertaining to or affecting the insurance affairs of 63 any general agent, surplus lines agent, adjuster, property

64 <u>insurance appraisal umpire</u>, managing general agent, insurance 65 agent, insurance agency, customer representative, service 66 representative, or other person subject to its jurisdiction, 67 subject to the requirements of s. 626.601.

68

(2) The office shall conduct such investigation as it deems

COMMITTEE AMENDMENT

Florida Senate - 2016 Bill No. SB 336

968182

69 necessary of the accounts, records, documents, and transactions 70 pertaining to or affecting the insurance affairs of any: 71 (a) Administrator, service company, or other person subject 72 to its jurisdiction. 73 (b) Person having a contract or power of attorney under 74 which she or he enjoys in fact the exclusive or dominant right 75 to manage or control an insurer. 76 (c) Person engaged in or proposing to be engaged in the 77 promotion or formation of: 78 1. A domestic insurer; 79 2. An insurance holding corporation; or 3. A corporation to finance a domestic insurer or in the 80 production of the domestic insurer's business. 81 82 Section 5. Paragraph (c) of subsection (19) and subsection (28) of section 624.501, Florida Statutes, are amended, and 83 84 subsection (29) is added to that section, to read: 624.501 Filing, license, appointment, and miscellaneous 85 fees.-The department, commission, or office, as appropriate, 86 87 shall collect in advance, and persons so served shall pay to it in advance, fees, licenses, and miscellaneous charges as 88 89 follows: (19) Miscellaneous services: 90 91 (c) For preparing lists of agents, adjusters, property insurance appraisal umpires, and other insurance 92 93 representatives, and for other miscellaneous services, such 94 reasonable charge as may be fixed by the office or department. 95 (28) Late filing of appointment renewals for agents, adjusters, property insurance appraisal umpires, and other 96 insurance representatives, each appointment.....\$20.00 97

968182

98	(29) Property insurance appraisal umpires:
99	(a) Property insurance appraisal umpire's appointment and
100	biennial renewal or continuation thereof, each
101	appointment\$60.00
102	(b) Fee to cover the actual cost of a credit report when
103	the report must be secured by the department.
104	Section 6. Paragraph (e) of subsection (1) of section
105	624.523, Florida Statutes, is amended to read:
106	624.523 Insurance Regulatory Trust Fund.—
107	(1) There is created in the State Treasury a trust fund
108	designated "Insurance Regulatory Trust Fund" to which shall be
109	credited all payments received on account of the following
110	items:
111	(e) All payments received on account of items provided for
112	under respective provisions of s. 624.501, as follows:
113	1. Subsection (1) (certificate of authority of insurer).
114	2. Subsection (2) (charter documents of insurer).
115	3. Subsection (3) (annual license tax of insurer).
116	4. Subsection (4) (annual statement of insurer).
117	5. Subsection (5) (application fee for insurance
118	representatives).
119	6. The "appointment fee" portion of any appointment
120	provided for under paragraphs (6)(a) and (b) (insurance
121	representatives, property, marine, casualty and surety
122	insurance, and agents).
123	7. Paragraph (6)(c) (nonresident agents).
124	8. Paragraph (6)(d) (service representatives).
125	9. The "appointment fee" portion of any appointment
126	provided for under paragraph (7)(a) (life insurance agents,

968182

127	original appointment, and renewal or continuation of
128	appointment).
129	10. Paragraph (7)(b) (nonresident agent license).
130	11. The "appointment fee" portion of any appointment
131	provided for under paragraph (8)(a) (health insurance agents,
132	agent's appointment, and renewal or continuation fee).
133	12. Paragraph (8)(b) (nonresident agent appointment).
134	13. The "appointment fee" portion of any appointment
135	provided for under subsections (9) and (10) (limited licenses
136	and fraternal benefit society agents).
137	14. Subsection (11) (surplus lines agent).
138	15. Subsection (12) (adjusters' appointment).
139	16. Subsection (13) (examination fee).
140	17. Subsection (14) (temporary license and appointment as
141	agent or adjuster).
142	18. Subsection (15) (reissuance, reinstatement, etc.).
143	19. Subsection (16) (additional license continuation fees).
144	20. Subsection (17) (filing application for permit to form
145	insurer).
146	21. Subsection (18) (license fee of rating organization).
147	22. Subsection (19) (miscellaneous services).
148	23. Subsection (20) (insurance agencies).
149	24. Subsection (29) (property insurance appraisal umpires'
150	appointment).
151	Section 7. Subsections (16) through (19) of section
152	626.015, Florida Statutes, are renumbered as subsections (17)
153	through (20), respectively, and a new subsection (16) is added
154	to that section, to read:
155	626.015 Definitions.—As used in this part:

Page 6 of 38

968182

156 (16) "Property insurance appraisal umpire" or "umpire" 157 means a property insurance appraisal umpire as defined in s. 626.9964. 158 159 Section 8. Subsection (1) of section 626.016, Florida 160 Statutes, is amended to read: 161 626.016 Powers and duties of department, commission, and 162 office.-163 (1) The powers and duties of the Chief Financial Officer 164 and the department specified in this part apply only with 165 respect to insurance agents, insurance agencies, managing 166 general agents, insurance adjusters, umpires, reinsurance 167 intermediaries, viatical settlement brokers, customer 168 representatives, service representatives, and agencies. 169 Section 9. Subsection (1) of section 626.022, Florida 170 Statutes, is amended to read: 171 626.022 Scope of part.-172 (1) This part applies as to insurance agents, service 173 representatives, adjusters, umpires, and insurance agencies; as 174 to any and all kinds of insurance; and as to stock insurers, 175 mutual insurers, reciprocal insurers, and all other types of 176 insurers, except that: (a) It does not apply as to reinsurance, except that ss. 177 178 626.011-626.022, ss. 626.112-626.181, ss. 626.191-626.211, ss. 179 626.291-626.301, s. 626.331, ss. 626.342-626.521, ss. 626.541-180 626.591, and ss. 626.601-626.711 shall apply as to reinsurance intermediaries as defined in s. 626.7492. 181 182 (b) The applicability of this chapter as to fraternal 183 benefit societies shall be as provided in chapter 632.

(c) It does not apply to a bail bond agent, as defined in

184

195

196

197

198

199

200

201

202

203

204



185 s. 648.25, except as provided in chapter 648 or chapter 903. 186 (d) This part does not apply to a certified public 187 accountant licensed under chapter 473 who is acting within the 188 scope of the practice of public accounting, as defined in s. 189 473.302, provided that the activities of the certified public 190 accountant are limited to advising a client of the necessity of 191 obtaining insurance, the amount of insurance needed, or the line 192 of coverage needed, and provided that the certified public 193 accountant does not directly or indirectly receive or share in any commission or referral fee. 194

Section 10. Section 626.112, Florida Statutes, is amended to read:

626.112 License and appointment required; agents, customer representatives, adjusters, umpires, insurance agencies, service representatives, managing general agents.-

(1) (a) No person may be, act as, or advertise or hold himself or herself out to be an insurance agent, insurance adjuster, or customer representative unless he or she is currently licensed by the department and appointed by an appropriate appointing entity or person.

205 (b) Except as provided in subsection (8) $\frac{(6)}{(6)}$ or in 206 applicable department rules, and in addition to other conduct 207 described in this chapter with respect to particular types of 2.08 agents, a license as an insurance agent, service representative, 209 customer representative, or limited customer representative is 210 required in order to engage in the solicitation of insurance. 211 For purposes of this requirement, as applicable to any of the 212 license types described in this section, the solicitation of 213 insurance is the attempt to persuade any person to purchase an

968182

214 insurance product by: 215 1. Describing the benefits or terms of insurance coverage, 216 including premiums or rates of return; 217 2. Distributing an invitation to contract to prospective 218 purchasers; 219 3. Making general or specific recommendations as to 220 insurance products; 221 4. Completing orders or applications for insurance 2.2.2 products; 223 5. Comparing insurance products, advising as to insurance 224 matters, or interpreting policies or coverages; or 225 6. Offering or attempting to negotiate on behalf of another 226 person a viatical settlement contract as defined in s. 626.9911. 227 228 However, an employee leasing company licensed pursuant to 229 chapter 468 which is seeking to enter into a contract with an 230 employer that identifies products and services offered to 231 employees may deliver proposals for the purchase of employee 232 leasing services to prospective clients of the employee leasing 233 company setting forth the terms and conditions of doing 234 business; classify employees as permitted by s. 468.529; collect 235 information from prospective clients and other sources as 236 necessary to perform due diligence on the prospective client and 237 to prepare a proposal for services; provide and receive 238 enrollment forms, plans, and other documents; and discuss or 239 explain in general terms the conditions, limitations, options, 240 or exclusions of insurance benefit plans available to the client 241 or employees of the employee leasing company were the client to contract with the employee leasing company. Any advertising 242

Page 9 of 38



243 materials or other documents describing specific insurance 244 coverages must identify and be from a licensed insurer or its 245 licensed agent or a licensed and appointed agent employed by the 246 employee leasing company. The employee leasing company may not 247 advise or inform the prospective business client or individual 248 employees of specific coverage provisions, exclusions, or 249 limitations of particular plans. As to clients for which the 250 employee leasing company is providing services pursuant to s. 251 468.525(4), the employee leasing company may engage in 252 activities permitted by ss. 626.7315, 626.7845, and 626.8305, 253 subject to the restrictions specified in those sections. If a 254 prospective client requests more specific information concerning 255 the insurance provided by the employee leasing company, the 256 employee leasing company must refer the prospective business 257 client to the insurer or its licensed agent or to a licensed and appointed agent employed by the employee leasing company. 258

(2) No agent or customer representative shall solicit or otherwise transact as agent or customer representative, or represent or hold himself or herself out to be an agent or customer representative as to, any kind or kinds of insurance as to which he or she is not then licensed and appointed.

(3) No person shall act as an adjuster as to any class of business for which he or she is not then licensed and appointed.

(4) No person shall be, act as, or represent or hold himself or herself out to be a service representative unless he or she then holds a currently effective service representative license and appointment. This subsection does not apply as to similar representatives or employees of casualty insurers whose duties are restricted to health insurance.

259

260

261 262

263

264

265

276

277

278

279

280

281

282

283

284

285

286

287

288

289

290

291

292

968182

(5) No person shall be, act as, or represent or hold himself or herself out to be a managing general agent unless he or she then holds a currently effective managing general agent license and appointment.

(6) No person shall be, act as, or represent or hold himself or herself out to be a property insurance appraisal umpire unless he or she holds a currently effective license and appointment as a property insurance appraisal umpire.

(7) No person shall be, act as, or represent or hold himself or herself out to be a property insurance appraiser who is eligible to represent an insured on a personal residential or commercial residential property insurance claim unless he or she holds a currently effective license as an adjuster or is exempt from licensure under s. 626.860. Only a self-appointed insurance appraiser may serve as an adjuster.

(8)(6) An individual employed by a life or health insurer as an officer or other salaried representative may solicit and effect contracts of life insurance or annuities or of health insurance, without being licensed as an agent, when and only when he or she is accompanied by and solicits for and on the behalf of a licensed and appointed agent.

293 (9) (a) (7) (a) An individual, firm, partnership, corporation, 294 association, or other entity shall not act in its own name or 295 under a trade name, directly or indirectly, as an insurance 296 agency unless it complies with s. 626.172 with respect to 297 possessing an insurance agency license for each place of 298 business at which it engages in an activity that may be 299 performed only by a licensed insurance agent. However, an 300 insurance agency that is owned and operated by a single licensed

Page 11 of 38

968182

301 agent conducting business in his or her individual name and not 302 employing or otherwise using the services of or appointing other 303 licensees shall be exempt from the agency licensing requirements 304 of this subsection.

305 (b) A branch place of business that is established by a 306 licensed agency is considered a branch agency and is not 307 required to be licensed so long as it transacts business under 308 the same name and federal tax identification number as the 309 licensed agency and has designated with the department a 310 licensed agent in charge of the branch location as required by 311 s. 626.0428 and the address and telephone number of the branch 312 location have been submitted to the department for inclusion in 313 the licensing record of the licensed agency within 30 days after 314 insurance transactions begin at the branch location.

(c) If an agency is required to be licensed but fails to file an application for licensure in accordance with this section, the department shall impose on the agency an administrative penalty of up to \$10,000.

(d) Effective October 1, 2015, the department must automatically convert the registration of an approved registered insurance agency to an insurance agency license.

(10) (8) No insurance agent, insurance agency, or other person licensed under the Insurance Code may pay any fee or other consideration to an unlicensed person other than an insurance agency for the referral of prospective purchasers to an insurance agent which is in any way dependent upon whether the referral results in the purchase of an insurance product.

328 <u>(11)</u> (9) Any person who knowingly transacts insurance or 329 otherwise engages in insurance activities in this state without

315

316

317

318

319

320

321

322

323

324 325

326

327

335

336 337 968182

330 a license in violation of this section commits a felony of the 331 third degree, punishable as provided in s. 775.082, s. 775.083, 332 or s. 775.084.

333 Section 11. Subsections (1) and (4) of section 626.171, 334 Florida Statutes, are amended to read:

626.171 Application for license as an agent, customer representative, adjuster, <u>umpire</u>, service representative, managing general agent, or reinsurance intermediary.-

338 (1) The department may not issue a license as agent, 339 customer representative, adjuster, umpire, service 340 representative, managing general agent, or reinsurance 341 intermediary to any person except upon written application filed 342 with the department, meeting the qualifications for the license 343 applied for as determined by the department, and payment in 344 advance of all applicable fees. The application must be made 345 under the oath of the applicant and be signed by the applicant. 346 An applicant may permit a third party to complete, submit, and 347 sign an application on the applicant's behalf, but is 348 responsible for ensuring that the information on the application 349 is true and correct and is accountable for any misstatements or 350 misrepresentations. The department shall accept the uniform 351 application for nonresident agent licensing. The department may 352 adopt revised versions of the uniform application by rule.

(4) An applicant for a license as an agent, customer representative, adjuster, <u>umpire</u>, service representative, managing general agent, or reinsurance intermediary must submit a set of the individual applicant's fingerprints, or, if the applicant is not an individual, a set of the fingerprints of the sole proprietor, majority owner, partners, officers, and

Page 13 of 38



359 directors, to the department and must pay the fingerprint 360 processing fee set forth in s. 624.501. Fingerprints shall be 361 used to investigate the applicant's qualifications pursuant to 362 s. 626.201. The fingerprints shall be taken by a law enforcement 363 agency, designated examination center, or other department-364 approved entity. The department shall require all designated 365 examination centers to have fingerprinting equipment and to take 366 fingerprints from any applicant or prospective applicant who 367 pays the applicable fee. The department may not approve an 368 application for licensure as an agent, customer service 369 representative, adjuster, umpire, service representative, 370 managing general agent, or reinsurance intermediary if 371 fingerprints have not been submitted.

Section 12. Subsection (9) of section 626.207, Florida Statutes, is amended to read:

626.207 Disqualification of applicants and licensees; penalties against licensees; rulemaking authority.-

(9) Section 112.011 does not apply to any applicants for licensure under the Florida Insurance Code, including, but not limited to, agents, agencies, adjusters, adjusting firms, <u>umpires,</u> customer representatives, or managing general agents.

Section 13. Subsections (1) and (2) of section 626.2815, Florida Statutes, are amended to read:

626.2815 Continuing education requirements.-

(1) The purpose of this section is to establish requirements and standards for continuing education courses for individuals licensed to solicit, sell, or adjust insurance <u>or to</u> <u>serve as an umpire</u> in the state.

386 387

372

373

374

375

376

377

378

379

380

381

382

383

384

385

(2) Except as otherwise provided in this section, this



388 section applies to individuals licensed to transact engage in 389 the sale of insurance or adjust adjustment of insurance claims 390 in this state for all lines of insurance for which an 391 examination is required for licensing and to individuals 392 licensed to serve as an umpire each insurer, employer, or 393 appointing entity, including, but not limited to, those created 394 or existing pursuant to s. 627.351. This section does not apply 395 to an individual who holds a license for the sale of any line of insurance for which an examination is not required by the laws 396 397 of this state or who holds a limited license as a crop or hail 398 and multiple-peril crop insurance agent. Licensees who are 399 unable to comply with the continuing education requirements due 400 to active duty in the military may submit a written request for 401 a waiver to the department.

Section 14. Subsections (1), (3), (5), and (6) of section 626.451, Florida Statutes, are amended to read:

626.451 Appointment of agent or other representative.-

405 (1) Each appointing entity or person designated by the 406 department to administer the appointment process appointing an 407 agent, adjuster, umpire, service representative, customer 408 representative, or managing general agent in this state shall 409 file the appointment with the department or office and, at the 410 same time, pay the applicable appointment fee and taxes. Every 411 appointment shall be subject to the prior issuance of the 412 appropriate agent's, adjuster's, umpire's, service 413 representative's, customer representative's, or managing general 414 agent's license.

415 (3) By authorizing the effectuation of the appointment of
416 an agent, adjuster, <u>umpire</u>, service representative, customer

402

403

404



417 representative, or managing general agent the appointing entity 418 is thereby certifying to the department that it is willing to be bound by the acts of the agent, adjuster, umpire, service 419 420 representative, customer representative, or managing general 421 agent, within the scope of the licensee's employment or 422 appointment.

(5) Any law enforcement agency or state attorney's office 423 424 that is aware that an agent, adjuster, umpire, service representative, customer representative, or managing general 425 426 agent has pleaded quilty or nolo contendere to or has been found 427 guilty of a felony shall notify the department or office of such 428 fact.

429 (6) Upon the filing of an information or indictment against 430 an agent, adjuster, umpire, service representative, customer representative, or managing general agent, the state attorney 432 shall immediately furnish the department or office a certified 433 copy of the information or indictment.

Section 15. Section 626.461, Florida Statutes, is amended to read:

436 626.461 Continuation of appointment of agent or other 437 representative.-Subject to renewal or continuation by the 438 appointing entity, the appointment of the agent, adjuster, 439 umpire, service representative, customer representative, or managing general agent shall continue in effect until the 440 441 person's license is revoked or otherwise terminated, unless 442 written notice of earlier termination of the appointment is 443 filed with the department or person designated by the department 444 to administer the appointment process by either the appointing entity or the appointee. 445

431

434

435

COMMITTEE AMENDMENT

Florida Senate - 2016 Bill No. SB 336

968182

446 Section 16. Subsection (3) of section 626.521, Florida 447 Statutes, is amended to read: 626.521 Character, credit reports.-448 449 (3) As to an applicant for an adjuster's, umpire's, or 450 reinsurance intermediary's license who is to be self-employed, 451 the department may secure, at the cost of the applicant, a full detailed credit and character report made by an established and 452 453 reputable independent reporting service relative to the 454 applicant. 455 Section 17. Subsection (1) of section 626.541, Florida 456 Statutes, is amended to read: 457 626.541 Firm, corporate, and business names; officers; 458 associates; notice of changes.-459 (1) Any licensed agent, or adjuster, or umpire doing 460 business under a firm or corporate name or under any business 461 name other than his or her own individual name shall, within 30 days after initially transacting the initial transaction of 462 463 insurance or engaging in insurance activities under such 464 business name, file with the department, on forms adopted and 465 furnished by the department, a written statement of the firm, corporate, or business name being so used, the address of any 466 467 office or offices or places of business making use of such name, 468 and the name and social security number of each officer and 469 director of the corporation and of each individual associated in such firm or corporation as to the insurance transactions 470 thereof or in the use of such business name. 471 Section 18. Subsection (1) of section 626.601, Florida 472 473 Statutes, is amended to read: 474 626.601 Improper conduct; inquiry; fingerprinting.-

Page 17 of 38

968182

475 (1) The department or office may, upon its own motion or 476 upon a written complaint signed by any interested person and 477 filed with the department or office, inquire into any alleged 478 improper conduct of any licensed, approved, or certified 479 licensee, insurance agency, agent, adjuster, umpire, service 480 representative, managing general agent, customer representative, 481 title insurance agent, title insurance agency, mediator, neutral 482 evaluator, navigator, continuing education course provider, instructor, school official, or monitor group under this code. 483 484 The department or office may thereafter initiate an 485 investigation of any such individual or entity if it has 486 reasonable cause to believe that the individual or entity has 487 violated any provision of the insurance code. During the course 488 of its investigation, the department or office shall contact the 489 individual or entity being investigated unless it determines 490 that contacting such individual or entity could jeopardize the 491 successful completion of the investigation or cause injury to 492 the public.

Section 19. Subsection (1) of section 626.611, Florida Statutes, is amended to read:

626.611 Grounds for compulsory refusal, suspension, or revocation of agent's, title agency's, adjuster's, <u>umpire's</u>, customer representative's, service representative's, or managing general agent's license or appointment.-

(1) The department shall deny an application for, suspend,
revoke, or refuse to renew or continue the license or
appointment of any applicant, agent, title agency, adjuster,
<u>umpire</u>, customer representative, service representative, or
managing general agent, and it shall suspend or revoke the

493

494

495

496

497

498

509

510

511

512

513

514

515

516

517

518

519

520



eligibility to hold a license or appointment of any such person, if it finds that as to the applicant, licensee, or appointee any one or more of the following applicable grounds exist:

507 (a) Lack of one or more of the qualifications for the508 license or appointment as specified in this code.

(b) Material misstatement, misrepresentation, or fraud in obtaining the license or appointment or in attempting to obtain the license or appointment.

(c) Failure to pass to the satisfaction of the department any examination required under this code.

(d) If the license or appointment is willfully used, or to be used, to circumvent any of the requirements or prohibitions of this code.

(e) Willful misrepresentation of any insurance policy or annuity contract or willful deception with regard to any such policy or contract, done either in person or by any form of dissemination of information or advertising.

(f) If, as an adjuster, or agent licensed and appointed to adjust claims under this code, he or she has materially misrepresented to an insured or other interested party the terms and coverage of an insurance contract with intent and for the purpose of effecting settlement of claim for loss or damage or benefit under such contract on less favorable terms than those provided in and contemplated by the contract.

528 (g) Demonstrated lack of fitness or trustworthiness to 529 engage in the business of insurance.

(h) Demonstrated lack of reasonably adequate knowledge and
technical competence to engage in the transactions authorized by
the license or appointment.

535

536

537

538

540

542

543

544

545

546

547

548

549

550

551

552

554

555

556



533 (i) Fraudulent or dishonest practices in the conduct of 534 business under the license or appointment.

(j) Misappropriation, conversion, or unlawful withholding of moneys belonging to insurers or insureds or beneficiaries or to others and received in conduct of business under the license or appointment.

539 (k) Unlawfully rebating, attempting to unlawfully rebate, or unlawfully dividing or offering to divide his or her commission with another. 541

(1) Having obtained or attempted to obtain, or having used or using, a license or appointment as agent or customer representative for the purpose of soliciting or handling "controlled business" as defined in s. 626.730 with respect to general lines agents, s. 626.784 with respect to life agents, and s. 626.830 with respect to health agents.

(m) Willful failure to comply with, or willful violation of, any proper order or rule of the department or willful violation of any provision of this code.

(n) Having been found quilty of or having pleaded quilty or nolo contendere to a felony or a crime punishable by 553 imprisonment of 1 year or more under the law of the United States of America or of any state thereof or under the law of any other country which involves moral turpitude, without regard to whether a judgment of conviction has been entered by the 557 court having jurisdiction of such cases.

558 (o) Fraudulent or dishonest practice in submitting or 559 aiding or abetting any person in the submission of an 560 application for workers' compensation coverage under chapter 440 containing false or misleading information as to employee 561

Page 20 of 38

COMMITTEE AMENDMENT

Florida Senate - 2016 Bill No. SB 336



562 payroll or classification for the purpose of avoiding or 563 reducing the amount of premium due for such coverage. (p) Sale of an unregistered security that was required to 564 565 be registered, pursuant to chapter 517. 566 (q) In transactions related to viatical settlement 567 contracts as defined in s. 626.9911: 568 1. Commission of a fraudulent or dishonest act. 569 2. No longer meeting the requirements for initial 570 licensure. 3. Having received a fee, commission, or other valuable 571 572 consideration for his or her services with respect to viatical 573 settlements that involved unlicensed viatical settlement 574 providers or persons who offered or attempted to negotiate on 575 behalf of another person a viatical settlement contract as 576 defined in s. 626.9911 and who were not licensed life agents. 577 4. Dealing in bad faith with viators. Section 20. Section 626.621, Florida Statutes, is amended 578

580 626.621 Grounds for discretionary refusal, suspension, or 581 revocation of agent's, adjuster's, umpire's, customer 582 representative's, service representative's, or managing general 583 agent's license or appointment.-The department may, in its 584 discretion, deny an application for, suspend, revoke, or refuse 585 to renew or continue the license or appointment of any 586 applicant, agent, adjuster, umpire, customer representative, 587 service representative, or managing general agent, and it may 588 suspend or revoke the eligibility to hold a license or 589 appointment of any such person, if it finds that as to the applicant, licensee, or appointee any one or more of the 590

579

to read:

598

602

603

604

605

606

607

608

609

610

611

968182

591 following applicable grounds exist under circumstances for which 592 such denial, suspension, revocation, or refusal is not mandatory under s. 626.611: 593

594 (1) Any cause for which issuance of the license or appointment could have been refused had it then existed and been 595 596 known to the department.

597 (2) Violation of any provision of this code or of any other law applicable to the business of insurance in the course of 599 dealing under the license or appointment.

600 (3) Violation of any lawful order or rule of the 601 department, commission, or office.

(4) Failure or refusal, upon demand, to pay over to any insurer he or she represents or has represented any money coming into his or her hands belonging to the insurer.

(5) Violation of the provision against twisting, as defined in s. 626.9541(1)(1).

(6) In the conduct of business under the license or appointment, engaging in unfair methods of competition or in unfair or deceptive acts or practices, as prohibited under part IX of this chapter, or having otherwise shown himself or herself to be a source of injury or loss to the public.

612 (7) Willful overinsurance of any property or health 613 insurance risk.

614 (8) Having been found guilty of or having pleaded guilty or 615 nolo contendere to a felony or a crime punishable by 616 imprisonment of 1 year or more under the law of the United 617 States of America or of any state thereof or under the law of any other country, without regard to whether a judgment of 618 conviction has been entered by the court having jurisdiction of 619

Page 22 of 38



620 such cases.

621

635

637

638

(9) If a life agent, violation of the code of ethics.

(10) Cheating on an examination required for licensure or 622 violating test center or examination procedures published 623 624 orally, in writing, or electronically at the test site by 625 authorized representatives of the examination program 626 administrator. Communication of test center and examination 627 procedures must be clearly established and documented.

62.8 (11) Failure to inform the department in writing within 30 629 days after pleading quilty or nolo contendere to, or being 630 convicted or found guilty of, any felony or a crime punishable 631 by imprisonment of 1 year or more under the law of the United 632 States or of any state thereof, or under the law of any other 633 country without regard to whether a judgment of conviction has 634 been entered by the court having jurisdiction of the case.

(12) Knowingly aiding, assisting, procuring, advising, or 636 abetting any person in the violation of or to violate a provision of the insurance code or any order or rule of the department, commission, or office.

639 (13) Has been the subject of or has had a license, permit, 640 appointment, registration, or other authority to conduct 641 business subject to any decision, finding, injunction, suspension, prohibition, revocation, denial, judgment, final 642 643 agency action, or administrative order by any court of competent 644 jurisdiction, administrative law proceeding, state agency, 645 federal agency, national securities, commodities, or option 646 exchange, or national securities, commodities, or option 647 association involving a violation of any federal or state securities or commodities law or any rule or regulation adopted 648



649 thereunder, or a violation of any rule or regulation of any national securities, commodities, or options exchange or 650 651 national securities, commodities, or options association.

652 (14) Failure to comply with any civil, criminal, or 653 administrative action taken by the child support enforcement 654 program under Title IV-D of the Social Security Act, 42 U.S.C. 655 ss. 651 et seq., to determine paternity or to establish, modify, 656 enforce, or collect support.

(15) Directly or indirectly accepting any compensation, inducement, or reward from an inspector for the referral of the owner of the inspected property to the inspector or inspection company. This prohibition applies to an inspection intended for submission to an insurer in order to obtain property insurance coverage or establish the applicable property insurance premium.

Section 21. Subsection (4) of section 626.641, Florida Statutes, is amended to read:

665

657 658

659

660

661

662

663

664

666

667

670

671

672

673

626.641 Duration of suspension or revocation.-

(4) During the period of suspension or revocation of a license or appointment, and until the license is reinstated or, 668 if revoked, a new license issued, the former licensee or 669 appointee may not engage in or attempt or profess to engage in any transaction or business for which a license or appointment is required under this code or directly or indirectly own, control, or be employed in any manner by an agent, agency, adjuster, or adjusting firm, or umpire.

674 Section 22. Subsection (2) of section 626.7845, Florida 675 Statutes, is amended to read:

676 626.7845 Prohibition against unlicensed transaction of life 677 insurance.-

968182

678 (2) Except as provided in s. 626.112(8) 626.112(6), with 679 respect to any line of authority specified in s. 626.015(10), no 680 individual shall, unless licensed as a life agent:

681

682

683

684 685 (a) Solicit insurance or annuities or procure applications;

(b) In this state, engage or hold himself or herself out as engaging in the business of analyzing or abstracting insurance policies or of counseling or advising or giving opinions to persons relative to insurance or insurance contracts other than:

690

691

692

693

694

695

696

697

1. As a consulting actuary advising an insurer; or

2. As to the counseling and advising of labor unions, associations, trustees, employers, or other business entities, the subsidiaries and affiliates of each, relative to their interests and those of their members or employees under insurance benefit plans; or

(c) In this state, from this state, or with a resident of this state, offer or attempt to negotiate on behalf of another person a viatical settlement contract as defined in s. 626.9911.

Section 23. Section 626.8305, Florida Statutes, is amended to read:

626.8305 Prohibition against the unlicensed transaction of 698 health insurance.-Except as provided in s. 626.112(8) 699 626.112(6), with respect to any line of authority specified in s. 626.015(6), no individual shall, unless licensed as a health agent:

702

700

701

(1) Solicit insurance or procure applications; or

703 (2) In this state, engage or hold himself or herself out as 704 engaging in the business of analyzing or abstracting insurance 705 policies or of counseling or advising or giving opinions to 706 persons relative to insurance contracts other than:

Page 25 of 38

968182

707	(a) As a consulting actuary advising insurers; or
708	(b) As to the counseling and advising of labor unions,
709	associations, trustees, employers, or other business entities,
710	the subsidiaries and affiliates of each, relative to their
711	interests and those of their members or employees under
712	insurance benefit plans.
713	Section 24. Paragraph (a) of subsection (2) of section
714	626.8411, Florida Statutes, is amended to read:
715	626.8411 Application of Florida Insurance Code provisions
716	to title insurance agents or agencies
717	(2) The following provisions of part I do not apply to
718	title insurance agents or title insurance agencies:
719	(a) Section $\underline{626.112(9)}$ $\underline{626.112(7)}$, relating to licensing of
720	insurance agencies.
721	Section 25. Subsection (4) of section 626.8443, Florida
722	Statutes, is amended to read:
723	626.8443 Duration of suspension or revocation
724	(4) During the period of suspension or after revocation of
725	the license and appointment, the former licensee shall not
726	engage in or attempt to profess to engage in any transaction or
727	business for which a license or appointment is required under
728	this code or directly or indirectly own, control, or be employed
729	in any manner by any insurance agent or agency <u>,</u> or adjuster <u>,</u> or
730	adjusting firm, or umpire.
731	Section 26. Paragraph (d) is added to subsection (11) of
732	section 626.854, Florida Statutes, to read:
733	626.854 "Public adjuster" defined; prohibitionsThe
734	Legislature finds that it is necessary for the protection of the
735	public to regulate public insurance adjusters and to prevent the
	Page 26 of 38

968182

736	unauthorized practice of law.
737	(11)
738	(d) If a public adjuster enters into a contract with an
739	insured or a claimant to perform an appraisal, as defined in s.
740	626.9964, the public adjuster may not charge, agree to, or
741	accept from any source compensation, payment, commission, fee,
742	or any other thing of value in excess of the limitations set
743	forth in paragraph (b) for the appraisal services or, if also
744	serving as adjuster on the claim, a combination of adjuster and
745	appraisal services.
746	Section 27. Section 626.8791, Florida Statutes, is created
747	to read:
748	626.8791 Contracts for appraisal services; required
749	noticeA contract between an adjuster and an insured or
750	claimant to perform an appraisal must contain the following
751	language in at least 14-point boldfaced, uppercase type: "THERE
752	IS NO LEGAL REQUIREMENT THAT AN APPRAISER CHARGE A CLIENT A SET
753	FEE OR A PERCENTAGE OF MONEY RECOVERED IN A CASE. YOU, THE
754	CLIENT, HAVE THE RIGHT TO TALK WITH YOUR APPRAISER ABOUT THE
755	PROPOSED FEE AND TO BARGAIN ABOUT THE RATE OR PERCENTAGE AS IN
756	ANY OTHER CONTRACT. IF YOU DO NOT REACH AN AGREEMENT WITH ONE
757	APPRAISER, YOU MAY TALK WITH OTHER APPRAISERS."
758	Section 28. Subsection (1) of section 626.9957, Florida
759	Statutes, is amended to read:
760	626.9957 Conduct prohibited; denial, revocation, or
761	suspension of registration
762	(1) As provided in s. 626.112, only a person licensed as an
763	insurance agent or customer representative may engage in the
764	solicitation of insurance. A person who engages in the
	I

COMMITTEE AMENDMENT

Florida Senate - 2016 Bill No. SB 336

968182

765 solicitation of insurance as described in s. 626.112(1) without 766 such license is subject to the penalties provided under s. 767 626.112(11) 626.112(9). 768 Section 29. Part XIV of chapter 626, Florida Statutes, 769 consisting of sections 626.9961 through 626.9968, is created to 770 read: 771 PART XIV 772 PROPERTY INSURANCE APPRAISAL UMPIRES 773 626.9961 Short title.-This part may be referred to as the 774 "Property Insurance Appraisal Umpire Law." 775 626.9962 Legislative findings.-The Legislature finds it 776 necessary to regulate persons that hold themselves out to the 777 public as qualified to provide services as property insurance 778 appraisal umpires in order to protect the public safety and 779 welfare and to avoid economic injury to the residents of this 780 state. This part applies only to property insurance appraisal 781 umpires as defined in this part. 782 626.9963 Part supplements licensing law.-This part is 783 supplementary to part I, the "Licensing Procedures Law." 784 626.9964 Definitions.-As used in this part, the term: 785 (1) "Appraisal" means, for purposes of licensure under this 786 part only, a process of alternative dispute resolution used in a 787 personal residential or commercial residential property 788 insurance claim. 789 (2) "Competent" means sufficiently qualified and capable of 790 performing an appraisal. 791 (3) "Department" means the Department of Financial 792 Services. 793 (4) "Property insurance appraisal umpire" or "umpire" means

Page 28 of 38

COMMITTEE AMENDMENT

Florida Senate - 2016 Bill No. SB 336

968182

794	a person selected by the appraisers representing the insurer and
795	the insured, or, if the appraisers cannot agree, by the court,
796	who is charged with resolving issues that the appraisers are
797	unable to agree upon during the course of an appraisal.
798	(5) "Property insurance appraiser" or "appraiser" means the
799	person selected by an insurer or insured to perform an
800	appraisal.
801	626.9965 Qualification for license as a property insurance
802	appraisal umpire
803	(1) The department shall issue a license as an umpire to a
804	person who meets the requirements of subsection (2) and is one
805	of the following:
806	(a) A retired county, circuit, or appellate judge.
807	(b) Licensed as an engineer pursuant to chapter 471 or is a
808	retired professional engineer as defined in s. 471.005.
809	(c) Licensed as a general contractor, building contractor,
810	or residential contractor pursuant to part I of chapter 489.
811	(d) Licensed or registered as an architect to engage in the
812	practice of architecture pursuant to part I of chapter 481.
813	(e) A member of The Florida Bar.
814	(f) Licensed as an adjuster pursuant to part VI of chapter
815	626, which license includes the property and casualty lines of
816	insurance. An adjuster must have been licensed for at least 5
817	years as an adjuster before he or she may be licensed as an
818	umpire.
819	(2) An applicant may be licensed to practice in this state
820	as an umpire if the applicant:
821	(a) Is a natural person at least 18 years of age;
822	(b) Is a United Stated citizen or legal alien who possesses

Page 29 of 38

968182

823	work authorization from the United States Bureau of Citizenship
824	and Immigration;
825	(c) Is of good moral character;
826	(d) Has paid the applicable fees specified in s. 624.501;
827	and
828	(e) Has, before the date of the application for licensure,
829	satisfactorily completed education courses approved by the
830	department covering:
831	1. At least 19 hours of insurance claims estimating; and
832	2. At least 5 hours of insurance law, ethics for insurance
833	professionals, disciplinary trends, and case studies.
834	(3) The department may not reject an application solely
835	because the applicant is or is not a member of a given appraisal
836	organization.
837	626.9966 Grounds for refusal, suspension, or revocation of
838	an umpire license or appointmentThe department may deny an
839	application for license or appointment under this part; suspend,
840	revoke, or refuse to renew or continue a license or appointment
841	of an umpire; or suspend or revoke eligibility for licensure or
842	appointment as an umpire if the department finds that one or
843	more of the following applicable grounds exist:
844	(1) Violating a duty imposed upon him or her by law or by
845	the terms of the umpire agreement; aiding, assisting, or
846	conspiring with any other person engaged in any such misconduct
847	and in furtherance thereof; or forming the intent, design, or
848	scheme to engage in such misconduct and committing an overt act
849	in furtherance of such intent, design, or scheme. An umpire
850	commits a violation of this part regardless of whether the
851	victim or intended victim of the misconduct has sustained any

Page 30 of 38

968182

1	
852	damage or loss; the damage or loss has been settled and paid
853	after the discovery of misconduct; or the victim or intended
854	victim is an insurer or customer or a person in a confidential
855	relationship with the umpire or is an identified member of the
856	general public.
857	(2) Having a registration, license, or certification to
858	practice or conduct any regulated profession, business, or
859	vocation revoked, suspended, or encumbered; or having an
860	application for such registration, licensure, or certification
861	to practice or conduct any regulated profession, business, or
862	vocation denied, by this or any other state, any nation, or any
863	possession or district of the United States.
864	(3) Making or filing a report or record, written or oral,
865	which the umpire knows to be false; willfully failing to file a
866	report or record required by state or federal law; willfully
867	impeding or obstructing such filing; or inducing another person
868	to impede or obstruct such filing.
869	(4) Agreeing to serve as an umpire if service is contingent
870	upon the umpire reporting a predetermined amount, analysis, or
871	opinion.
872	(5) Agreeing to serve as an umpire, if the fee to be paid
873	for his or her services is contingent upon the opinion,
874	conclusion, or valuation he or she reaches.
875	(6) Failure of an umpire, without good cause, to
876	communicate within 10 business days after a request for
877	communication from an appraiser.
878	(7) Violation of any ethical standard for umpires specified
879	<u>in s. 626.9967.</u>
880	626.9967 Ethical standards for property insurance appraisal

968182

 (1) FEES AND EXPENSES (a) The fees charged by an umpire must be reasonable and (b) In determining fees, an umpire: (c) In determining fees, an umpire: (b) In determining fees, an umpire: (c) An appraiser may assign the duty of paying the umpire (c) An appraiser and the insured only if the insurer and the (c) An appraiser and the insured only if the insurer and the 	n a
284consistent with the nature of the case.885(b) In determining fees, an umpire:8861. Must charge on an hourly basis and may bill only for887actual time spent on or allocated for the appraisal.8882. May not charge, agree to, or accept as compensation of889reimbursement any payment, commission, or fee that is based of890percentage of the value of the claim or that is contingent up891a specified outcome.8923. May charge for costs actually incurred, and no other893(c) An appraiser may assign the duty of paying the umpir895fee to, and the umpire is entitled to receive payment directl896from, the insurer and the insured only if the insurer and the	n a
885(b) In determining fees, an umpire:8861. Must charge on an hourly basis and may bill only for887actual time spent on or allocated for the appraisal.8882. May not charge, agree to, or accept as compensation of889reimbursement any payment, commission, or fee that is based of890percentage of the value of the claim or that is contingent up891a specified outcome.8923. May charge for costs actually incurred, and no other893costs.894(c) An appraiser may assign the duty of paying the umpir895fee to, and the umpire is entitled to receive payment directl896from, the insurer and the insured only if the insurer and the	n a
1. Must charge on an hourly basis and may bill only foractual time spent on or allocated for the appraisal.2. May not charge, agree to, or accept as compensation ofreimbursement any payment, commission, or fee that is based ofpercentage of the value of the claim or that is contingent upa specified outcome.3. May charge for costs actually incurred, and no othercosts.(c) An appraiser may assign the duty of paying the umpirfee to, and the umpire is entitled to receive payment directlfrom, the insurer and the insured only if the insurer and the	n a
actual time spent on or allocated for the appraisal.887actual time spent on or allocated for the appraisal.8882. May not charge, agree to, or accept as compensation of889reimbursement any payment, commission, or fee that is based of890percentage of the value of the claim or that is contingent up891a specified outcome.8923. May charge for costs actually incurred, and no other893costs.894(c) An appraiser may assign the duty of paying the umpir895fee to, and the umpire is entitled to receive payment directl896from, the insurer and the insured only if the insurer and the	n a
 888 <u>2. May not charge, agree to, or accept as compensation of</u> reimbursement any payment, commission, or fee that is based of percentage of the value of the claim or that is contingent up a specified outcome. <u>3. May charge for costs actually incurred, and no other</u> <u>costs.</u> (c) An appraiser may assign the duty of paying the umpir fee to, and the umpire is entitled to receive payment directl from, the insurer and the insured only if the insurer and the 	n a
889 reimbursement any payment, commission, or fee that is based of 890 percentage of the value of the claim or that is contingent up 891 <u>a specified outcome.</u> 892 <u>3. May charge for costs actually incurred, and no other</u> 893 <u>costs.</u> 894 <u>(c) An appraiser may assign the duty of paying the umpir 895 fee to, and the umpire is entitled to receive payment directl 896 from, the insurer and the insured only if the insurer and the</u>	n a
890 percentage of the value of the claim or that is contingent up 891 <u>a specified outcome.</u> 892 <u>3. May charge for costs actually incurred, and no other</u> 893 <u>costs.</u> 894 <u>(c) An appraiser may assign the duty of paying the umpir</u> 895 <u>fee to, and the umpire is entitled to receive payment directl</u> 896 <u>from, the insurer and the insured only if the insurer and the</u>	
891 <u>a specified outcome.</u> 892 <u>3. May charge for costs actually incurred, and no other</u> 893 <u>costs.</u> 894 <u>(c) An appraiser may assign the duty of paying the umpire</u> 895 <u>fee to, and the umpire is entitled to receive payment directle</u> 896 <u>from, the insurer and the insured only if the insurer and the insure and the insure and the insure of the insure and the insure of the insur</u>	<u>on</u>
892 <u>3. May charge for costs actually incurred, and no other</u> 893 <u>costs.</u> 894 <u>(c) An appraiser may assign the duty of paying the umpire</u> 895 <u>fee to, and the umpire is entitled to receive payment directl</u> 896 <u>from, the insurer and the insured only if the insurer and the</u>	
893 <u>costs.</u> 894 <u>(c) An appraiser may assign the duty of paying the umpire and the umpire is entitled to receive payment directled from, the insurer and the insured only if the insurer and the insurer and the insured only if the insurer and the insure and the in</u>	
(c) An appraiser may assign the duty of paying the umpir fee to, and the umpire is entitled to receive payment directl from, the insurer and the insured only if the insurer and the	
895 <u>fee to, and the umpire is entitled to receive payment directl</u> 896 <u>from, the insurer and the insured only if the insurer and the</u>	
896 from, the insurer and the insured only if the insurer and the	∋′s
	Z
897 insured acknowledge and accept that duty and agree in writing	
Theater deview reage and decept that ducy and dyree in writting	to
898 be responsible for payment.	
899 (2) MAINTENANCE OF RECORDS.—An umpire shall maintain	
900 records necessary to support charges for services and expense	3,
901 and, upon request, shall provide an accounting of all application	ole
902 charges to the insurer and insured. An umpire shall retain	
903 original or true copies of any contracts engaging his or her	
904 services, appraisal reports, and supporting data assembled an	<u>k</u>
905 formulated by the umpire in preparing appraisal reports for a	-
906 least 5 years. The umpire shall make the records available to	
907 the department for inspection and copying within 7 business of	ays
908 after a request. If an appraisal has been the subject of, or	las
909 been admitted as evidence in, a lawsuit, reports and records	

968182

910 related to the appraisal must be retained for at least 2 years 911 after the date that the trial ends. (3) ADVERTISING.—An umpire may not engage in marketing 912 913 practices that contain false or misleading information. An 914 umpire shall ensure that any advertisement of his or her 915 qualifications, services to be rendered, or the appraisal process are accurate and honest. An umpire may not make claims 916 917 of achieving specific outcomes or promises implying favoritism 918 for the purpose of obtaining business. 919 (4) INTEGRITY AND IMPARTIALITY.-920 (a)1. An umpire may not accept an appraisal unless he or 921 she can serve competently, promptly commence the appraisal and, 922 thereafter, devote the time and attention to its completion in 923 the manner expected by all persons involved in the appraisal. 924 2. An umpire shall conduct the appraisal process in a 925 manner that advances the fair and efficient resolution of issues 926 that arise. 927 3. An umpire shall deliberate and decide all issues within 928 the scope of the appraisal, but may not render a decision on any 929 other issues. An umpire shall decide all matters justly, 930 exercising independent judgment. An umpire may not delegate his or her duties to any other person. An umpire who considers the 931 932 opinion of an expert does not violate this paragraph. However, 933 the umpire must disclose the expert's fees before retaining the 934 expert. 935 (b) An umpire may not engage in any business, provide any 936 service, or perform any act that would compromise his or her 937 integrity or impartiality. 938 (5) SKILL AND EXPERIENCE. - An umpire shall decline or

Page 33 of 38

968182

939	withdraw from an appraisal or request appropriate assistance
	withdraw from an appraisal or request appropriate assistance
940	when the facts and circumstances of the appraisal prove to be
941	beyond his or her skill or experience.
942	(6) GIFTS AND SOLICITATION.—An umpire or any individual or
943	entity acting on behalf of an umpire may not solicit, accept,
944	give, or offer to give, directly or indirectly, any gift, favor,
945	loan, or other item of value in excess of \$25 to any individual
946	who participates in the appraisal, for the purpose of
947	solicitation or otherwise attempting to procure future work from
948	any person who participates in the appraisal, or as an
949	inducement to entering into an appraisal with an umpire. This
950	subsection does not prevent an umpire from accepting other
951	appraisals where the appraisers agree upon the umpire or the
952	court appoints the umpire.
953	(7) EX PARTE COMMUNICATIONIn any property insurance
954	appraisal, ex parte communication between an umpire and an
955	appraiser is prohibited. However, an appraiser may communicate
956	with another appraiser, if an umpire is not present or does not
957	receive the ex parte communication.
958	626.9968 Conflicts of interest.—An insurer or a
959	policyholder may challenge an umpire's impartiality and
960	disqualify the proposed umpire only if:
961	(1) A familial relationship within the third degree exists
962	between the umpire and a party or a representative of a party;
963	(2) The umpire has previously represented a party in a
964	professional capacity in the same claim or matter involving the
965	same property;
966	(3) The umpire has represented another person in a
967	professional capacity in the same or a substantially related

Page 34 of 38

968182

968	matter that includes the claim, the same property or an adjacent
969	property, and the other person's interests are materially
970	adverse to the interests of a party;
971	(4) The umpire has worked as an employer or employee of a
972	party within the preceding 5 years; or
973	(5) The umpire has violated s. 626.9966.
974	Section 30. Section 627.70151, Florida Statutes, is
975	repealed.
976	Section 31. For the 2016-2017 fiscal year, the sums of
977	\$24,000 in recurring funds from the Insurance Regulatory Trust
978	Fund and \$73,107 in recurring funds and \$39,230 in nonrecurring
979	funds from the Administrative Trust Fund are appropriated to the
980	Department of Financial Services, and one full-time equivalent
981	position with associated salary rate of 47,291 is authorized,
982	for the purpose of implementing this act.
983	Section 32. This act applies to all appraisals requested on
984	or after October 1, 2016.
985	Section 33. This act shall take effect October 1, 2016.
986	
987	========== T I T L E A M E N D M E N T =================================
988	And the title is amended as follows:
989	Delete everything before the enacting clause
990	and insert:
991	A bill to be entitled
992	An act relating to property insurance appraisers and
993	property insurance appraisal umpires; amending s.
994	624.04, F.S.; revising the definition of the term
995	"person"; amending s. 624.303, F.S.; exempting
996	certificates issued to property insurance appraisal

Page 35 of 38



997 umpires from the requirement to bear a seal of the 998 Department of Financial Services; amending s. 624.311, 999 F.S.; providing a schedule for destruction of property 1000 insurance appraisal umpire licensing files and 1001 records; amending s. 624.317, F.S.; authorizing the department to investigate property insurance appraisal 1002 umpires for violations of the insurance code; amending 1003 1004 s. 624.501, F.S.; authorizing specified licensing fees 1005 for property insurance appraisal umpires; amending s. 1006 624.523, F.S.; requiring fees associated with property insurance appraisal umpires' appointments to be 1007 1008 deposited into the Insurance Regulatory Trust Fund; 1009 amending s. 626.015, F.S.; providing a definition; 1010 amending s. 626.016, F.S.; revising the scope of the 1011 Chief Financial Officer's powers and duties and the 1012 department's enforcement jurisdiction to include 1013 umpires; amending s. 626.022, F.S.; including property 1014 insurance appraisal umpire licensing in the scope of 1015 part I of chapter 626, F.S., relating to licensing 1016 procedures; amending s. 626.112, F.S.; requiring 1017 umpires to be licensed and appointed; requiring 1018 licensure as an adjuster when serving as an appraiser 1019 under certain conditions; providing that only a self-1020 appointed insurance appraiser may serve as an 1021 adjuster; amending s. 626.171, F.S.; requiring 1022 applicants for licensure as an umpire to submit 1023 fingerprints to the department; amending s. 626.207, 1024 F.S.; excluding applicants for licensure as umpires from application of s. 112.011, F.S., relating to 1025

Page 36 of 38



1026 disqualification from license or public employment; 1027 amending s. 626.2815, F.S.; requiring specified 1028 continuing education for licensure as an umpire; 1029 amending s. 626.451, F.S.; providing requirements 1030 relating to the appointment of an umpire; amending s. 1031 626.461, F.S.; providing that an umpire appointment 1032 continues in effect, subject to renewal or earlier written notice of termination, until the person's 1033 1034 license is revoked or otherwise terminated; amending 1035 s. 626.521, F.S.; authorizing the department to obtain 1036 a credit and character report for certain umpire 1037 applicants; amending s. 626.541, F.S.; requiring an 1038 umpire to provide certain information to the 1039 department when doing business under a different 1040 business name or when information in the licensure 1041 application changes; amending s. 626.601, F.S.; 1042 authorizing the department or office to investigate 1043 improper conduct of any licensed umpire; amending s. 1044 626.611, F.S.; requiring the department to refuse, 1045 suspend, or revoke an umpire's license under certain 1046 circumstances; amending s. 626.621, F.S.; authorizing 1047 the department to refuse, suspend, or revoke an 1048 umpire's license under certain circumstances; amending 1049 s. 626.641, F.S.; prohibiting an umpire from owning, 1050 controlling, or being employed by other licensees 1051 during the period the umpire's license is suspended or 1052 revoked; amending ss. 626.7845, 626.8305, and 1053 626.8411, F.S.; conforming provisions to changes made by the act; amending s. 626.8443, F.S.; prohibiting a 1054



1055 title insurance agent from owning, controlling, or 1056 being employed by an umpire during the period the 1057 agent's license is suspended or revoked; amending s. 1058 626.854, F.S.; providing limitations on fees charged 1059 by a public adjuster during an appraisal; creating s. 1060 626.8791, F.S.; establishing required notice in a contract for appraisal services; amending s. 626.9957, 1061 1062 F.S.; conforming a cross-reference; creating part XIV 1063 of chapter 626, F.S., relating to property insurance 1064 appraisal umpires; creating s. 626.9961, F.S.; 1065 providing a short title; creating s. 626.9962, F.S.; 1066 providing legislative purpose; creating s. 626.9963, 1067 F.S.; providing that the part supplements part I of 1068 chapter 626, F.S., the "Licensing Procedure Law"; 1069 creating s. 626.9964, F.S.; providing definitions; 1070 creating s. 626.9965, F.S.; providing qualifications 1071 for license as an umpire; creating s. 626.9966, F.S.; 1072 authorizing the department to refuse, suspend, or 1073 revoke an umpire's license under certain 1074 circumstances; creating s. 626.9967, F.S.; providing 1075 ethical standards for property insurance appraisal 1076 umpires; creating s. 626.9968, F.S.; providing for 1077 disqualification of an umpire under certain circumstances; repealing s. 627.70151, F.S., relating 1078 1079 to appraisal conflicts of interest; providing an 1080 appropriation and authorizing positions; providing 1081 applicability; providing an effective date.