A bill to be entitled 1 2 An act relating to organization of the Department of 3 Financial Services; amending ss. 17.04 and 17.0401, 4 F.S.; authorizing the Chief Financial Officer, rather 5 than the Division of Accounting and Auditing, to audit 6 and adjust accounts of officers and those indebted to 7 the state; making conforming changes; reordering and 8 amending s. 20.121, F.S.; revising the divisions and 9 the location of bureaus within the divisions; revising 10 the functions of the department; providing duties for the Division of Investigative and Forensic Services; 11 12 authorizing the Chief Financial Officer to establish 13 divisions, bureaus, and offices of the department; 14 amending s. 624.26, F.S.; conforming a provision to 15 changes made by the act; amending s. 624.307, F.S.; providing powers and duties of the Division of 16 Consumer Services; authorizing the division to impose 17 certain penalties; authorizing the department to adopt 18 19 rules relating to the division; providing for construction; amending ss. 16.59, 400.9935, 409.91212, 20 21 440.105, 440.1051, 440.12, 624.521, 626.016, 626.989, 2.2 626.9891, 626.9892, 626.9893, 626.9894, 626.99278, 627.351, 627.711, 627.736, 627.7401, 631.156, and 23 641.30, F.S., relating to the renaming of the Division 24 25 of Insurance Fraud; conforming provisions to changes 26 made by the act; making technical changes; amending

Page 1 of 56

CODING: Words stricken are deletions; words underlined are additions.

2016

27	ss. 282.709, 552.113, 552.21, 633.112, 633.114,
28	633.122, 633.126, 633.422, 633.508, 633.512, 633.518,
29	and 791.013, F.S., relating to the transfer of certain
30	functions to the Division of Investigative and
31	Forensic Services; conforming provisions to changes
32	made by the act; amending ss. 538.32, 717.1241,
33	717.1323, 717.135, 717.1351, and 717.1400, F.S.,
34	relating to the renaming of the Bureau of Unclaimed
35	Property; conforming provisions to changes made by the
36	act; making technical changes; amending s. 717.138,
37	F.S.; specifying rulemaking authority of the
38	department; amending s. 932.7055, F.S.; conforming
39	provisions to changes made by the act; providing an
40	effective date.
41	
42	Be It Enacted by the Legislature of the State of Florida:
43	
44	Section 1. Section 17.04, Florida Statutes, is amended to
45	read:
46	17.04 To audit and adjust accounts of officers and those
47	indebted to the state.—The Chief Financial Officer, using
48	generally accepted auditing procedures for testing or sampling,
49	shall examine, audit, adjust, and settle the accounts of all the
50	officers of this state, and any other person in anywise
51	entrusted with, or who may have received any property, funds, or
52	moneys of this state, or who may be in anywise indebted or
ļ	Page 2 of 56

53 accountable to this state for any property, funds, or moneys, and require such officer or persons to render full accounts 54 55 thereof, and to yield up such property or funds according to 56 law, or pay such moneys into the treasury of this state, or to 57 such officer or agent of the state as may be appointed to 58 receive the same, and on failure so to do, to cause to be 59 instituted and prosecuted proceedings, criminal or civil, at law 60 or in equity, against such persons, according to law. The Chief 61 Financial Officer <del>Division of Accounting and Auditing</del> may 62 conduct investigations within or outside of this state as it deems necessary to aid in the enforcement of this section. If 63 64 during an investigation the Chief Financial Officer division has 65 reason to believe that any criminal statute of this state has or 66 may have been violated, the Chief Financial Officer division 67 shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall 68 69 provide investigative assistance to those agencies as required.

70 Section 2. Section 17.0401, Florida Statutes, is amended 71 to read:

17.0401 Confidentiality of information relating to
financial investigations.—Except as otherwise provided by this
section, information relative to an investigation conducted by
the <u>Chief Financial Officer</u> <del>Division of Accounting and Auditing</del>
pursuant to s. 17.04, including any consumer complaint, is
confidential and exempt from the provisions of s. 119.07(1) and
s. 24(a), Art. I of the State Constitution until the

Page 3 of 56

CODING: Words stricken are deletions; words underlined are additions.

79 investigation is completed or ceases to be active. Any information relating to an investigation conducted by the 80 81 division pursuant to s. 17.04 shall remain confidential and 82 exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I 83 of the State Constitution after the division's investigation is 84 completed or ceases to be active if the Chief Financial Officer 85 division submits the information to any law enforcement or prosecutorial agency for further investigation. Such information 86 shall remain confidential and exempt from the provisions of s. 87 88 119.07(1) and s. 24(a), Art. I of the State Constitution until 89 that agency's investigation is completed or ceases to be active. 90 For purposes of this section, an investigation shall be considered "active" so long as the Chief Financial Officer 91 92 division or any law enforcement or prosecutorial agency is 93 proceeding with reasonable dispatch and has a reasonable good 94 faith belief that the investigation may lead to the filing of an 95 administrative, civil, or criminal proceeding. This section shall not be construed to prohibit disclosure of information 96 97 that is required by law to be filed with the Department of Financial Services or the Office of Financial Regulation and 98 99 that, but for the investigation, would otherwise be subject to 100 public disclosure. Nothing in this section shall be construed to 101 prohibit the Chief Financial Officer division from providing information to any law enforcement or prosecutorial agency. Any 102 103 law enforcement or prosecutorial agency receiving confidential 104 information from the Chief Financial Officer division in

Page 4 of 56

CODING: Words stricken are deletions; words underlined are additions.

105 connection with its official duties shall maintain the confidentiality of the information as provided for in this 106 107 section. Section 3. Subsection (2) of section 20.121, Florida 108 109 Statutes, is reordered and amended, and subsection (6) of that 110 section is amended, to read: 111 20.121 Department of Financial Services.-There is created a Department of Financial Services. 112 (2) DIVISIONS.-The Department of Financial Services shall 113 114 consist of the following divisions and office: 115 The Division of Accounting and Auditing, which shall (a) 116 include the following bureau and office: 117 The Bureau of Unclaimed Property. 1. 2. The Office of Fiscal Integrity which shall function as 118 119 a criminal justice agency for purposes of ss. 943.045-943.08 and 120 shall have a separate budget. The office may conduct 121 investigations within or outside this state as the bureau deems 122 necessary to aid in the enforcement of this section. If during 123 an investigation the office has reason to believe that any 124 criminal law of this state has or may have been violated, the 125 office shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and 126 127 shall provide investigative assistance to those agencies as 128 required. 129 (i) (b) The Division of State Fire Marshal. 130 (h) (c) The Division of Risk Management.

Page 5 of 56

CODING: Words stricken are deletions; words underlined are additions.

131 (j) (d) The Division of Treasury, which shall include a 132 Bureau of Deferred Compensation responsible for administering 133 the Government Employees Deferred Compensation Plan established under s. 112.215 for state employees. 134 135 (k) The Division of Unclaimed Property. 136 The Division of Investigative and Forensic Services, (e) 137 which shall include the Bureau of Forensic Services and the 138 Bureau of Fire and Arson Investigations, and which shall 139 function as a criminal justice agency for purposes of ss. 140 943.045-943.08. The division may conduct investigations within 141 or outside of this state as it deems necessary. If, during an 142 investigation, the division has reason to believe that any criminal law of this state has or may have been violated, it 143 144 shall refer any records tending to show such violation to state 145 or federal law enforcement or prosecutorial agencies and shall 146 provide investigative assistance to those agencies as required 147 Insurance Fraud. 148 (g) (f) The Division of Rehabilitation and Liquidation. 149 (d) (g) The Division of Insurance Agent and Agency 150 Services. (b) (h) The Division of Consumer Services. 151 152 1. The Division of Consumer Services shall perform the 153 following functions concerning products or services regulated by 154 the department or by the Office of Insurance Regulation: 155 a. Receive inquiries and complaints from consumers. 156 b. Prepare and disseminate such information as the Page 6 of 56

CODING: Words stricken are deletions; words underlined are additions.

157 department deems appropriate to inform or assist consumers. 158 Provide direct assistance and advocacy for consumers <del>c.</del> 159 who request such assistance or advocacy. 160 d. With respect to apparent or potential violations of law 161 or applicable rules by a person or entity licensed by the 162 department or office, report apparent or potential violations to 163 the office or the appropriate division of the department, which 164 may take such further action as it deems appropriate. 165 e. Designate an employee of the division as primary 166 contact for consumers on issues relating to sinkholes. 167 2. Any person licensed or issued a certificate of 168 authority by the department or by the Office of Insurance 169 Regulation shall respond, in writing, to the Division of 170 Consumer Services within 20 days after receipt of a written 171 request for information from the division concerning a consumer 172 complaint. The response must address the issues and allegations 173 raised in the complaint. The division may impose an 174 administrative penalty for failure to comply with this 175 subparagraph of up to \$2,500 per violation upon any entity 176 licensed by the department or the office and \$250 for the first 177 violation, \$500 for the second violation, and up to \$1,000 per violation thereafter upon any individual licensed by the 178 179 department or the office. 180 3. The department may adopt rules to administer this 181 paragraph. 182 4. The powers, duties, and responsibilities expressed or Page 7 of 56

CODING: Words stricken are deletions; words underlined are additions.

183	granted in this paragraph do not limit the powers, duties, and
184	responsibilities of the Department of Financial Services, the
185	Financial Services Commission, the Office of Insurance
186	Regulation, or the Office of Financial Regulation set forth
187	elsewhere in the Florida Statutes.
188	(1) (i) The Division of Workers' Compensation.
189	(j) The Division of Administration.
190	(k) The Division of Legal Services.
191	(1) The Division of Information Systems.
192	(m) The Office of Insurance Consumer Advocate.
193	<u>(c)</u> The Division of Funeral, Cemetery, and Consumer
194	Services.
195	<u>(f)</u> The Division of Public Assistance Fraud.
196	
197	The Chief Financial Officer may establish any other division,
198	bureau, or office of the department that he or she deems
199	necessary to promote the efficient and effective operation of
200	the department pursuant to s. 20.04.
201	(6) STRATEGIC MARKETS RESEARCH AND ASSESSMENT UNITThe
202	Strategic Markets Research and Assessment Unit is established
203	within the Department of Financial Services. The Chief Financial
204	Officer or his or her designee shall report on September 1,
205	2008, and quarterly thereafter, to the Cabinet, the President of
206	the Senate, and the Speaker of the House of Representatives on
207	the status of the state's financial services markets. At a
208	minimum, the report must include a summary of issues, trends,
	Page 8 of 56

CODING: Words stricken are deletions; words underlined are additions.

209	and threats that broadly impact the condition of the financial
210	services industries, along with the effect of such conditions on
211	financial institutions, the securities industries, other
212	financial entities, and the credit market. The Chief Financial
213	Officer shall also provide findings and recommendations
214	regarding regulatory and policy changes to the Cabinet, the
215	President of the Senate, and the Speaker of the House of
216	Representatives.
217	Section 4. Subsection (4) of section 624.26, Florida
218	Statutes, is amended to read:
219	624.26 Collaborative arrangement with the Department of
220	Health and Human Services
221	(4) The department's Division of Consumer Services may
222	respond to complaints by consumers relating to a requirement of
223	PPACA <del>as authorized under s. 20.121(2)(h),</del> and report apparent
224	or potential violations to the office and to the federal
225	Department of Health and Human Services.
226	Section 5. Subsection (10) is added to section 624.307,
227	Florida Statutes, to read:
228	624.307 General powers; duties
229	(10) (a) The Division of Consumer Services shall perform
230	the following functions concerning products or services
231	regulated by the department or office:
232	1. Receive inquiries and complaints from consumers.
233	2. Prepare and disseminate information that the department
234	deems appropriate to inform or assist consumers.

Page 9 of 56

CODING: Words stricken are deletions; words underlined are additions.

235 3. Provide direct assistance to and advocacy for consumers 236 who request such assistance or advocacy. 237 With respect to apparent or potential violations of law 4. 238 or applicable rules committed by a person or entity licensed by 239 the department or office, report apparent or potential 240 violations to the office or to the appropriate division of the 241 department, which may take any additional action it deems 242 appropriate. 243 Designate an employee of the division as the primary 5. 244 contact for consumers on issues relating to sinkholes. 245 (b) Any person licensed or issued a certificate of 246 authority by the department or the office shall respond, in 247 writing, to the division within 20 days after receipt of a 248 written request for information from the division concerning a 249 consumer complaint. The response must address the issues and 250 allegations raised in the complaint. The division may impose an 251 administrative penalty for failure to comply with this paragraph 252 of up to \$2,500 per violation upon any entity licensed by the 253 department or the office and \$250 for the first violation, \$500 254 for the second violation, and up to \$1,000 for the third or 255 subsequent violation upon any individual licensed by the 256 department or the office. 257 (c) The department may adopt rules to administer this 258 subsection. 259 (d) The powers, duties, and responsibilities expressed or 260 granted in this subsection do not limit the powers, duties, and

Page 10 of 56

CODING: Words stricken are deletions; words underlined are additions.

2016

261	responsibilities of the department, the Financial Services
262	Commission, the Office of Insurance Regulation, or the Office of
263	Financial Regulation as otherwise provided by law.
264	Section 6. Section 16.59, Florida Statutes, is amended to
265	read:
266	16.59 Medicaid fraud control.—The Medicaid Fraud Control
267	Unit is created in the Department of Legal Affairs to
268	investigate all violations of s. 409.920 and any criminal
269	violations discovered during the course of those investigations.
270	The Medicaid Fraud Control Unit may refer any criminal violation
271	so uncovered to the appropriate prosecuting authority. The
272	offices of the Medicaid Fraud Control Unit, the Agency for
273	Health Care Administration Medicaid program integrity program,
274	and the Divisions of Investigative and Forensic Services
275	Insurance Fraud and Public Assistance Fraud within the
276	Department of Financial Services shall, to the extent possible,
277	be collocated; however, positions dedicated to Medicaid managed
278	care fraud within the Medicaid Fraud Control Unit shall be
279	collocated with the Division of Investigative and Forensic
280	Services Insurance Fraud. The Agency for Health Care
281	Administration, the Department of Legal Affairs, and the
282	Divisions of Investigative and Forensic Services Insurance Fraud
283	and Public Assistance Fraud within the Department of Financial
284	Services shall conduct joint training and other joint activities
285	designed to increase communication and coordination in
286	recovering overpayments.
	Page 11 of 56

# Page 11 of 56

287 Section 7. Subsection (9) of section 400.9935, Florida 288 Statutes, is amended to read:

289

309

400.9935 Clinic responsibilities.-

290 (9) In addition to the requirements of part II of chapter 291 408, the clinic shall display a sign in a conspicuous location 292 within the clinic readily visible to all patients indicating 293 that, pursuant to s. 626.9892, the Department of Financial 294 Services may pay rewards of up to \$25,000 to persons providing 295 information leading to the arrest and conviction of persons 296 committing crimes investigated by the Division of Investigative 297 and Forensic Services Insurance Fraud arising from violations of 298 s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234. 299 An authorized employee of the Division of Investigative and Forensic Services Insurance Fraud may make unannounced 300 301 inspections of a clinic licensed under this part as necessary to 302 determine whether the clinic is in compliance with this 303 subsection. A licensed clinic shall allow full and complete 304 access to the premises to such authorized employee of the division who makes an inspection to determine compliance with 305 306 this subsection.

307 Section 8. Subsection (6) of section 409.91212, Florida308 Statutes, is amended to read:

409.91212 Medicaid managed care fraud.-

310 (6) Each managed care plan shall report all suspected or
311 confirmed instances of provider or recipient fraud or abuse
312 within 15 calendar days after detection to the Office of

Page 12 of 56

CODING: Words stricken are deletions; words underlined are additions.

313 Medicaid Program Integrity within the agency. At a minimum the report must contain the name of the provider or recipient, the 314 315 Medicaid billing number or tax identification number, and a description of the fraudulent or abusive act. The Office of 316 317 Medicaid Program Integrity in the agency shall forward the 318 report of suspected overpayment, abuse, or fraud to the 319 appropriate investigative unit, including, but not limited to, 320 the Bureau of Medicaid program integrity, the Medicaid fraud 321 control unit, the Division of Public Assistance Fraud, the 322 Division of Investigative and Forensic Services Insurance Fraud, 323 or the Department of Law Enforcement.

(a) Failure to timely report shall result in an
administrative fine of \$1,000 per calendar day after the 15th
day of detection.

327 (b) Failure to timely report may result in additional328 administrative, civil, or criminal penalties.

329 Section 9. Paragraph (a) of subsection (1) of section330 440.105, Florida Statutes, is amended to read:

331 440.105 Prohibited activities; reports; penalties; 332 limitations.-

(1) (a) Any insurance carrier, any individual self-insured, any commercial or group self-insurance fund, any professional practitioner licensed or regulated by the Department of Health, except as otherwise provided by law, any medical review committee as defined in s. 766.101, any private medical review committee, and any insurer, agent, or other person licensed

## Page 13 of 56

CODING: Words stricken are deletions; words underlined are additions.

2016

339 under the insurance code, or any employee thereof, having knowledge or who believes that a fraudulent act or any other act 340 341 or practice which, upon conviction, constitutes a felony or 342 misdemeanor under this chapter is being or has been committed 343 shall send to the Division of Investigative and Forensic 344 Services Insurance Fraud, Bureau of Workers' Compensation Fraud, 345 a report or information pertinent to such knowledge or belief and such additional information relative thereto as the bureau 346 347 may require. The bureau shall review such information or reports 348 and select such information or reports as, in its judgment, may 349 require further investigation. It shall then cause an 350 independent examination of the facts surrounding such 351 information or report to be made to determine the extent, if 352 any, to which a fraudulent act or any other act or practice 353 which, upon conviction, constitutes a felony or a misdemeanor 354 under this chapter is being committed. The bureau shall report 355 any alleged violations of law which its investigations disclose 356 to the appropriate licensing agency and state attorney or other prosecuting agency having jurisdiction with respect to any such 357 358 violations of this chapter. If prosecution by the state attorney 359 or other prosecuting agency having jurisdiction with respect to 360 such violation is not begun within 60 days of the bureau's 361 report, the state attorney or other prosecuting agency having 362 jurisdiction with respect to such violation shall inform the 363 bureau of the reasons for the lack of prosecution. 364 Section 10. Subsections (1) and (2) of section 440.1051,

## Page 14 of 56

365 Florida Statutes, are amended to read:

366 440.1051 Fraud reports; civil immunity; criminal 367 penalties.—

(1) The Bureau of Workers' Compensation Insurance Fraud of
the Division of <u>Investigative and Forensic Services</u> <del>Insurance</del>
<del>Fraud</del> of the department shall establish a toll-free telephone
number to receive reports of workers' compensation fraud
committed by an employee, employer, insurance provider,
physician, attorney, or other person.

(2) Any person who reports workers' compensation fraud to the Division of <u>Investigative and Forensic Services</u> <del>Insurance</del> <del>Fraud</del> under subsection (1) is immune from civil liability for doing so, and the person or entity alleged to have committed the fraud may not retaliate against him or her for providing such report, unless the person making the report knows it to be false.

381 Section 11. Paragraph (c) of subsection (1) of section 382 440.12, Florida Statutes, is amended to read:

383 440.12 Time for commencement and limits on weekly rate of 384 compensation.—

(1) Compensation is not allowed for the first 7 days of
the disability, except for benefits provided under s. 440.13.
However, if the injury results in more than 21 days of
disability, compensation is allowed from the commencement of the
disability.

390

(c) Each carrier shall keep a record of all payments made

### Page 15 of 56

391 under this subsection, including the time and manner of such 392 payments, and shall furnish these records or a report based on 393 these records to the Division of <u>Investigative and Forensic</u> 394 <u>Services Insurance Fraud</u> and the Division of Workers' 395 Compensation, upon request.

396 Section 12. Subsection (1) of section 624.521, Florida 397 Statutes, is amended to read:

398 624.521 Deposit of certain tax receipts; refund of 399 improper payments.-

400 The department of Financial Services shall promptly (1)401 deposit in the State Treasury to the credit of the Insurance 402 Regulatory Trust Fund all "state tax" portions of agents' 403 licenses collected under s. 624.501 necessary to fund the 404 Division of Investigative and Forensic Services Insurance Fraud. The balance of the tax shall be credited to the General Fund. 405 406 All moneys received by the department of Financial Services or 407 the office not in accordance with the provisions of this code or not in the exact amount as specified by the applicable 408 409 provisions of this code shall be returned to the remitter. The 410 records of the department or office shall show the date and 411 reason for such return.

412 Section 13. Subsection (4) of section 626.016, Florida413 Statutes, is amended to read:

414 626.016 Powers and duties of department, commission, and 415 office.-

416

(4) Nothing in This section is not intended to limit the

## Page 16 of 56

CODING: Words stricken are deletions; words underlined are additions.

2016

417 authority of the department and the Division of Investigative 418 and Forensic Services Insurance Fraud, as specified in s. 419 626.989. 420 Section 14. Section 626.989, Florida Statutes, is amended 421 to read: 422 626.989 Investigation by department or Division of 423 Investigative and Forensic Services Insurance Fraud; compliance; 424 immunity; confidential information; reports to division; 425 division investigator's power of arrest.-426 For the purposes of this section: (1)427 A person commits a "fraudulent insurance act" if the (a) 428 person: 429 1. Knowingly and with intent to defraud presents, causes 430 to be presented, or prepares with knowledge or belief that it 431 will be presented, to or by an insurer, self-insurer, self-432 insurance fund, servicing corporation, purported insurer, 433 broker, or any agent thereof, any written statement as part of, 434 or in support of, an application for the issuance of, or the 435 rating of, any insurance policy, or a claim for payment or other 436 benefit pursuant to any insurance policy, which the person knows 437 to contain materially false information concerning any fact 438 material thereto or if the person conceals, for the purpose of 439 misleading another, information concerning any fact material 440 thereto. 441 2. Knowingly submits: 442 A false, misleading, or fraudulent application or other a. Page 17 of 56

CODING: Words stricken are deletions; words <u>underlined</u> are additions.

hb0879-00

443 document when applying for licensure as a health care clinic, 444 seeking an exemption from licensure as a health care clinic, or 445 demonstrating compliance with part X of chapter 400 with an 446 intent to use the license, exemption from licensure, or 447 demonstration of compliance to provide services or seek 448 reimbursement under the Florida Motor Vehicle No-Fault Law.

449 A claim for payment or other benefit pursuant to a b. 450 personal injury protection insurance policy under the Florida Motor Vehicle No-Fault Law if the person knows that the payee 451 452 knowingly submitted a false, misleading, or fraudulent 453 application or other document when applying for licensure as a 454 health care clinic, seeking an exemption from licensure as a 455 health care clinic, or demonstrating compliance with part X of 456 chapter 400.

(b) The term "insurer" also includes a health maintenance
organization, and the term "insurance policy" also includes a
health maintenance organization subscriber contract.

460 If, by its own inquiries or as a result of complaints, (2)461 the department or its Division of Investigative and Forensic 462 Services Insurance Fraud has reason to believe that a person has 463 engaged in, or is engaging in, a fraudulent insurance act, an 464 act or practice that violates s. 626.9541 or s. 817.234, or an 465 act or practice punishable under s. 624.15, it may administer 466 oaths and affirmations, request the attendance of witnesses or 467 proffering of matter, and collect evidence. The department or 468 its Division of Investigative and Forensic Services shall not

## Page 18 of 56

CODING: Words stricken are deletions; words underlined are additions.

469 compel the attendance of any person or matter in any such 470 investigation except pursuant to subsection (4).

471 (3)If matter that the department or its division seeks to 472 obtain by request is located outside the state, the person so 473 requested may make it available to the division or its 474 representative to examine the matter at the place where it is 475 located. The division may designate representatives, including 476 officials of the state in which the matter is located, to 477 inspect the matter on its behalf, and it may respond to similar 478 requests from officials of other states.

479 The department or its division may request that an (4)(a) 480 individual who refuses to comply with any such request be 481 ordered by the circuit court to provide the testimony or matter. 482 The court shall not order such compliance unless the department 483 or its division has demonstrated to the satisfaction of the 484 court that the testimony of the witness or the matter under 485 request has a direct bearing on the commission of a fraudulent 486 insurance act, on a violation of s. 626.9541 or s. 817.234, or 487 on an act or practice punishable under s. 624.15 or is pertinent 488 and necessary to further such investigation.

(b) Except in a prosecution for perjury, an individual who complies with a court order to provide testimony or matter after asserting a privilege against self-incrimination to which the individual is entitled by law may not be subjected to a criminal proceeding or to a civil penalty with respect to the act concerning which the individual is required to testify or

### Page 19 of 56

CODING: Words stricken are deletions; words underlined are additions.

2016

495 produce relevant matter.

(c) In the absence of fraud or bad faith, a person is not subject to civil liability for libel, slander, or any other relevant tort by virtue of filing reports, without malice, or furnishing other information, without malice, required by this section or required by the department or division under the authority granted in this section, and no civil cause of action of any nature shall arise against such person:

503 1. For any information relating to suspected fraudulent 504 insurance acts or persons suspected of engaging in such acts 505 furnished to or received from law enforcement officials, their 506 agents, or employees;

507 2. For any information relating to suspected fraudulent 508 insurance acts or persons suspected of engaging in such acts 509 furnished to or received from other persons subject to the 510 provisions of this chapter;

511 3. For any such information furnished in reports to the 512 department, the division, the National Insurance Crime Bureau, 513 the National Association of Insurance Commissioners, or any 514 local, state, or federal enforcement officials or their agents 515 or employees; or

516 4. For other actions taken in cooperation with any of the
517 agencies or individuals specified in this paragraph in the
518 lawful investigation of suspected fraudulent insurance acts.

(d) In addition to the immunity granted in paragraph (c),persons identified as designated employees whose

## Page 20 of 56

541

2016

521 responsibilities include the investigation and disposition of 522 claims relating to suspected fraudulent insurance acts may share 523 information relating to persons suspected of committing fraudulent insurance acts with other designated employees 524 525 employed by the same or other insurers whose responsibilities 526 include the investigation and disposition of claims relating to 527 fraudulent insurance acts, provided the department has been 528 given written notice of the names and job titles of such 529 designated employees prior to such designated employees sharing 530 information. Unless the designated employees of the insurer act 531 in bad faith or in reckless disregard for the rights of any 532 insured, neither the insurer nor its designated employees are 533 civilly liable for libel, slander, or any other relevant tort, 534 and a civil action does not arise against the insurer or its 535 designated employees:

536 1. For any information related to suspected fraudulent537 insurance acts provided to an insurer; or

538 2. For any information relating to suspected fraudulent 539 insurance acts provided to the National Insurance Crime Bureau 540 or the National Association of Insurance Commissioners.

Provided, however, that the qualified immunity against civil liability conferred on any insurer or its designated employees shall be forfeited with respect to the exchange or publication of any defamatory information with third persons not expressly authorized by this paragraph to share in such information.

## Page 21 of 56

547 The Chief Financial Officer and any employee or agent (e) of the department, commission, office, or division, when acting 548 without malice and in the absence of fraud or bad faith, is not 549 550 subject to civil liability for libel, slander, or any other 551 relevant tort, and no civil cause of action of any nature exists 552 against such person by virtue of the execution of official 553 activities or duties of the department, commission, or office 554 under this section or by virtue of the publication of any report 555 or bulletin related to the official activities or duties of the 556 department, division, commission, or office under this section. 557 This section does not abrogate or modify in any way (f) 558 any common-law or statutory privilege or immunity heretofore 559 enjoyed by any person. 560 The office's and the department's papers, documents, (5) 561 reports, or evidence relative to the subject of an investigation 562 under this section are confidential and exempt from the 563 provisions of s. 119.07(1) until such investigation is completed 564 or ceases to be active. For purposes of this subsection, an 565 investigation is considered "active" while the investigation is 566 being conducted by the office or department with a reasonable, 567 good faith belief that it could lead to the filing of administrative, civil, or criminal proceedings. An investigation 568 569 does not cease to be active if the office or department is 570 proceeding with reasonable dispatch and has a good faith belief 571 that action could be initiated by the office or department or 572 other administrative or law enforcement agency. After an

## Page 22 of 56

CODING: Words stricken are deletions; words underlined are additions.

573 investigation is completed or ceases to be active, portions of 574 records relating to the investigation shall remain exempt from 575 the provisions of s. 119.07(1) if disclosure would:

576 (a) Jeopardize the integrity of another active 577 investigation;

578

(b) Impair the safety and soundness of an insurer;

- (c) Reveal personal financial information;
- 580

579

(d) Reveal the identity of a confidential source;

(e) Defame or cause unwarranted damage to the good name or reputation of an individual or jeopardize the safety of an individual; or

584 (f) Reveal investigative techniques or procedures. 585 Further, such papers, documents, reports, or evidence relative 586 to the subject of an investigation under this section shall not 587 be subject to discovery until the investigation is completed or 588 ceases to be active. Office, department, or division 589 investigators shall not be subject to subpoena in civil actions 590 by any court of this state to testify concerning any matter of 591 which they have knowledge pursuant to a pending insurance fraud 592 investigation by the division.

(6) Any person, other than an insurer, agent, or other person licensed under the code, or an employee thereof, having knowledge or who believes that a fraudulent insurance act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under the code, or under s. 817.234, is being or has been committed may send to the Division of

## Page 23 of 56

CODING: Words stricken are deletions; words underlined are additions.

2016

599 Investigative and Forensic Services Insurance Fraud a report or information pertinent to such knowledge or belief and such 600 601 additional information relative thereto as the department may 602 request. Any professional practitioner licensed or regulated by 603 the Department of Business and Professional Regulation, except 604 as otherwise provided by law, any medical review committee as 605 defined in s. 766.101, any private medical review committee, and 606 any insurer, agent, or other person licensed under the code, or 607 an employee thereof, having knowledge or who believes that a 608 fraudulent insurance act or any other act or practice which, 609 upon conviction, constitutes a felony or a misdemeanor under the 610 code, or under s. 817.234, is being or has been committed shall send to the Division of Investigative and Forensic Services 611 612 Insurance Fraud a report or information pertinent to such 613 knowledge or belief and such additional information relative 614 thereto as the department may require. The Division of 615 Investigative and Forensic Services Insurance Fraud shall review such information or reports and select such information or 616 617 reports as, in its judgment, may require further investigation. It shall then cause an independent examination of the facts 618 619 surrounding such information or report to be made to determine 620 the extent, if any, to which a fraudulent insurance act or any 621 other act or practice which, upon conviction, constitutes a 622 felony or a misdemeanor under the code, or under s. 817.234, is 623 being committed. The Division of Investigative and Forensic 624 Services Insurance Fraud shall report any alleged violations of

## Page 24 of 56

625 law which its investigations disclose to the appropriate licensing agency and state attorney or other prosecuting agency 626 627 having jurisdiction with respect to any such violation, as 628 provided in s. 624.310. If prosecution by the state attorney or 629 other prosecuting agency having jurisdiction with respect to 630 such violation is not begun within 60 days of the division's 631 report, the state attorney or other prosecuting agency having 632 jurisdiction with respect to such violation shall inform the 633 division of the reasons for the lack of prosecution.

634 Division investigators shall have the power to make (7)635 arrests for criminal violations established as a result of 636 investigations. Such investigators shall also be considered 637 state law enforcement officers for all purposes and shall have 638 the power to execute arrest warrants and search warrants; to 639 serve subpoenas issued for the examination, investigation, and 640 trial of all offenses; and to arrest upon probable cause without 641 warrant any person found in the act of violating any of the 642 provisions of applicable laws. Investigators empowered to make 643 arrests under this section shall be empowered to bear arms in 644 the performance of their duties. In such a situation, the 645 investigator must be certified in compliance with the provisions 646 of s. 943.1395 or must meet the temporary employment or 647 appointment exemption requirements of s. 943.131 until 648 certified.

(8) It is unlawful for any person to resist an arrestauthorized by this section or in any manner to interfere, either

## Page 25 of 56

CODING: Words stricken are deletions; words underlined are additions.

by abetting or assisting such resistance or otherwise
interfering, with division investigators in the duties imposed
upon them by law or department rule.

654 (9) In recognition of the complementary roles of 655 investigating instances of workers' compensation fraud and 656 enforcing compliance with the workers' compensation coverage 657 requirements under chapter 440, the Department of Financial 658 Services shall prepare and submit a joint performance report to 659 the President of the Senate and the Speaker of the House of 660 Representatives by January 1 of each year. The annual report 661 must include, but need not be limited to:

(a) The total number of initial referrals received, cases
opened, cases presented for prosecution, cases closed, and
convictions resulting from cases presented for prosecution by
the Bureau of Workers' Compensation Insurance Fraud by type of
workers' compensation fraud and circuit.

(b) The number of referrals received from insurers and the
Division of Workers' Compensation and the outcome of those
referrals.

(c) The number of investigations undertaken by the Bureau
of Workers' Compensation Insurance Fraud which were not the
result of a referral from an insurer or the Division of Workers'
Compensation.

(d) The number of investigations that resulted in a
referral to a regulatory agency and the disposition of those
referrals.

## Page 26 of 56

CODING: Words stricken are deletions; words underlined are additions.

(e) The number and reasons provided by local prosecutors
or the statewide prosecutor for declining prosecution of a case
presented by the Bureau of Workers' Compensation Insurance Fraud
by circuit.

(f) The total number of employees assigned to the Bureau of Workers' Compensation Insurance Fraud and the Division of Workers' Compensation Bureau of Compliance delineated by location of staff assigned; and the number and location of employees assigned to the Bureau of Workers' Compensation Insurance Fraud who were assigned to work other types of fraud cases.

(g) The average caseload and turnaround time by type ofcase for each investigator and division compliance employee.

(h) The training provided during the year to workers'
compensation fraud investigators and the division's compliance
employees.

693 Section 15. Subsections (1), (2), and (3) of section 694 626.9891, Florida Statutes, are amended to read:

695 626.9891 Insurer anti-fraud investigative units; reporting 696 requirements; penalties for noncompliance.-

697 (1) Every insurer admitted to do business in this state
698 who in the previous calendar year, at any time during that year,
699 had \$10 million or more in direct premiums written shall:

(a) Establish and maintain a unit or division within the
company to investigate possible fraudulent claims by insureds or
by persons making claims for services or repairs against

## Page 27 of 56

CODING: Words stricken are deletions; words underlined are additions.

703 policies held by insureds; or

(b) Contract with others to investigate possible
fraudulent claims for services or repairs against policies held
by insureds.

An insurer subject to this subsection shall file with the Division of <u>Investigative and Forensic Services</u> <del>Insurance Fraud</del> of the department on or before July 1, 1996, a detailed description of the unit or division established pursuant to paragraph (a) or a copy of the contract and related documents required by paragraph (b).

(2) Every insurer admitted to do business in this state, which in the previous calendar year had less than \$10 million in direct premiums written, must adopt an anti-fraud plan and file it with the Division of <u>Investigative and Forensic Services</u> <del>Insurance Fraud</del> of the department on or before July 1, 1996. An insurer may, in lieu of adopting and filing an anti-fraud plan, comply with the provisions of subsection (1).

721

707

(3) Each insurers anti-fraud plans shall include:

(a) A description of the insurer's procedures for
detecting and investigating possible fraudulent insurance acts;

(b) A description of the insurer's procedures for the mandatory reporting of possible fraudulent insurance acts to the Division of <u>Investigative and Forensic Services</u> <del>Insurance Fraud</del> of the department;

728

(c) A description of the insurer's plan for anti-fraud

## Page 28 of 56

CODING: Words stricken are deletions; words underlined are additions.

729 education and training of its claims adjusters or other 730 personnel; and 731 (d) A written description or chart outlining the 732 organizational arrangement of the insurer's anti-fraud personnel 733 who are responsible for the investigation and reporting of 734 possible fraudulent insurance acts. 735 Section 16. Subsection (2) of section 626.9892, Florida 736 Statutes, is amended to read:

737 626.9892 Anti-Fraud Reward Program; reporting of insurance
 738 fraud.-

(2) The department may pay rewards of up to \$25,000 to
persons providing information leading to the arrest and
conviction of persons committing crimes investigated by the
Division of <u>Investigative and Forensic Services</u> <del>Insurance Fraud</del>
arising from violations of s. 440.105, s. 624.15, s. 626.9541,
s. 626.989, <u>s. 790.164, s. 790.165, s. 790.166, s. 806.031, s.</u>
806.10, s. 806.111, s. 817.233, or s. 817.234.

746 Section 17. Subsection (1) of section 626.9893, Florida747 Statutes, is amended to read:

748 626.9893 Disposition of revenues; criminal or forfeiture 749 proceedings.-

(1) The Division of <u>Investigative and Forensic Services</u>
The Division of <u>Investigative and Forensic Services</u>
<del>Insurance Fraud</del> of the Department of Financial Services may
deposit revenues received as a result of criminal proceedings or
forfeiture proceedings, other than revenues deposited into the
Department of Financial Services' Federal Law Enforcement Trust

## Page 29 of 56

CODING: Words stricken are deletions; words underlined are additions.

Fund under s. 17.43, into the Insurance Regulatory Trust Fund.
Moneys deposited pursuant to this section shall be separately
accounted for and shall be used solely for the division to carry
out its duties and responsibilities.

759 Section 18. Subsection (2) of section 626.9894, Florida760 Statutes, is amended to read:

761

626.9894 Gifts and grants.-

(2) All rights to, interest in, and title to such donated
or granted property shall immediately vest in the Division of
<u>Investigative and Forensic Services</u> <del>Insurance Fraud</del> upon
donation. The division may hold such property in coownership,
sell its interest in the property, liquidate its interest in the
property, or dispose of its interest in the property in any
other reasonable manner.

769 Section 19. Section 626.99278, Florida Statutes, is 770 amended to read:

771 626.99278 Viatical provider anti-fraud plan.-Every 772 licensed viatical settlement provider and registered life 773 expectancy provider must adopt an anti-fraud plan and file it 774 with the Division of <u>Investigative and Forensic Services</u> 775 <del>Insurance Fraud</del> of the department. Each anti-fraud plan shall 776 include:

(1) A description of the procedures for detecting and investigating possible fraudulent acts and procedures for resolving material inconsistencies between medical records and insurance applications.

## Page 30 of 56

CODING: Words stricken are deletions; words underlined are additions.

800

801

(2) A description of the procedures for the mandatory
reporting of possible fraudulent insurance acts and prohibited
practices set forth in s. 626.99275 to the Division of
<u>Investigative and Forensic Services</u> <del>Insurance Fraud</del> of the
department.

786 (3) A description of the plan for anti-fraud education and787 training of its underwriters or other personnel.

(4) A written description or chart outlining the organizational arrangement of the anti-fraud personnel who are responsible for the investigation and reporting of possible fraudulent insurance acts and for the investigation of unresolved material inconsistencies between medical records and insurance applications.

(5) For viatical settlement providers, a description of the procedures used to perform initial and continuing review of the accuracy of life expectancies used in connection with a viatical settlement contract or viatical settlement investment.

798Section 20. Paragraph (k) of subsection (6) of section799627.351, Florida Statutes, is amended to read:

627.351 Insurance risk apportionment plans.-

(6) CITIZENS PROPERTY INSURANCE CORPORATION.-

(k)1. The corporation shall establish and maintain a unit or division to investigate possible fraudulent claims by insureds or by persons making claims for services or repairs against policies held by insureds; or it may contract with others to investigate possible fraudulent claims for services or

Page 31 of 56

CODING: Words stricken are deletions; words underlined are additions.

807 repairs against policies held by the corporation pursuant to s. 626.9891. The corporation must comply with reporting 808 809 requirements of s. 626.9891. An employee of the corporation shall notify the corporation's Office of the Inspector General 810 811 and the Division of Investigative and Forensic Services 812 Insurance Fraud within 48 hours after having information that 813 would lead a reasonable person to suspect that fraud may have 814 been committed by any employee of the corporation.

815 2. The corporation shall establish a unit or division 816 responsible for receiving and responding to consumer complaints, 817 which unit or division is the sole responsibility of a senior 818 manager of the corporation.

819 Section 21. Subsections (4) and (7) of section 627.711,820 Florida Statutes, are amended to read:

821 627.711 Notice of premium discounts for hurricane loss 822 mitigation; uniform mitigation verification inspection form.-

823 An authorized mitigation inspector that signs a (4) 824 uniform mitigation form, and a direct employee authorized to 825 conduct mitigation verification inspections under subsection 826 paragraph (3), may not commit misconduct in performing hurricane 827 mitigation inspections or in completing a uniform mitigation 828 form that causes financial harm to a customer or their insurer; 829 or that jeopardizes a customer's health and safety. Misconduct 830 occurs when an authorized mitigation inspector signs a uniform 831 mitigation verification form that:

832

(a) Falsely indicates that he or she personally inspected

## Page 32 of 56

CODING: Words stricken are deletions; words underlined are additions.

833 the structures referenced by the form;

(b) Falsely indicates the existence of a feature which
entitles an insured to a mitigation discount which the inspector
knows does not exist or did not personally inspect;

837 (c) Contains erroneous information due to the gross838 negligence of the inspector; or

(d) Contains a pattern of demonstrably false information regarding the existence of mitigation features that could give an insured a false evaluation of the ability of the structure to withstand major damage from a hurricane endangering the safety of the insured's life and property.

844 (7) An insurer, person, or other entity that obtains 845 evidence of fraud or evidence that an authorized mitigation 846 inspector or an employee authorized to conduct mitigation 847 verification inspections under subsection paragraph (3) has made 848 false statements in the completion of a mitigation inspection 849 form shall file a report with the Division of Investigative and 850 Forensic Services Insurance Fraud, along with all of the 851 evidence in its possession that supports the allegation of fraud 852 or falsity. An insurer, person, or other entity making the 853 report shall be immune from liability, in accordance with s. 854 626.989(4), for any statements made in the report, during the 855 investigation, or in connection with the report. The Division of 856 Investigative and Forensic Services Insurance Fraud shall issue 857 an investigative report if it finds that probable cause exists 858 to believe that the authorized mitigation inspector, or an

### Page 33 of 56

CODING: Words stricken are deletions; words underlined are additions.

2016

859 employee authorized to conduct mitigation verification 860 inspections under subsection paragraph (3), made intentionally 861 false or fraudulent statements in the inspection form. Upon 862 conclusion of the investigation and a finding of probable cause 863 that a violation has occurred, the Division of Investigative and 864 Forensic Services Insurance Fraud shall send a copy of the 865 investigative report to the office and a copy to the agency 866 responsible for the professional licensure of the authorized 867 mitigation inspector, whether or not a prosecutor takes action 868 based upon the report.

869 Section 22. Paragraph (i) of subsection (4) and subsection 870 (14) of section 627.736, Florida Statutes, are amended to read: 871 627.736 Required personal injury protection benefits; 872 exclusions; priority; claims.-

PAYMENT OF BENEFITS.-Benefits due from an insurer 873 (4) 874 under ss. 627.730-627.7405 are primary, except that benefits 875 received under any workers' compensation law must be credited 876 against the benefits provided by subsection (1) and are due and 877 payable as loss accrues upon receipt of reasonable proof of such 878 loss and the amount of expenses and loss incurred which are 879 covered by the policy issued under ss. 627.730-627.7405. If the 880 Agency for Health Care Administration provides, pays, or becomes 881 liable for medical assistance under the Medicaid program related 882 to injury, sickness, disease, or death arising out of the 883 ownership, maintenance, or use of a motor vehicle, the benefits 884 under ss. 627.730-627.7405 are subject to the Medicaid program.

## Page 34 of 56

885 However, within 30 days after receiving notice that the Medicaid 886 program paid such benefits, the insurer shall repay the full 887 amount of the benefits to the Medicaid program.

If an insurer has a reasonable belief that a 888 (i) 889 fraudulent insurance act, for the purposes of s. 626.989 or s. 890 817.234, has been committed, the insurer shall notify the 891 claimant, in writing, within 30 days after submission of the 892 claim that the claim is being investigated for suspected fraud. 893 Beginning at the end of the initial 30-day period, the insurer 894 has an additional 60 days to conduct its fraud investigation. 895 Notwithstanding subsection (10), no later than 90 days after the 896 submission of the claim, the insurer must deny the claim or pay 897 the claim with simple interest as provided in paragraph (d). 898 Interest shall be assessed from the day the claim was submitted 899 until the day the claim is paid. All claims denied for suspected 900 fraudulent insurance acts shall be reported to the Division of 901 Investigative and Forensic Services Insurance Fraud.

902 (14) FRAUD ADVISORY NOTICE.-Upon receiving notice of a 903 claim under this section, an insurer shall provide a notice to 904 the insured or to a person for whom a claim for reimbursement 905 for diagnosis or treatment of injuries has been filed, advising 906 that:

907 (a) Pursuant to s. 626.9892, the Department of Financial
908 Services may pay rewards of up to \$25,000 to persons providing
909 information leading to the arrest and conviction of persons
910 committing crimes investigated by the Division of <u>Investigative</u>

## Page 35 of 56

CODING: Words stricken are deletions; words underlined are additions.

911 and Forensic Services Insurance Fraud arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234. 912 913 (b) Solicitation of a person injured in a motor vehicle 914 crash for purposes of filing personal injury protection or tort 915 claims could be a violation of s. 817.234, s. 817.505, or the 916 rules regulating The Florida Bar and should be immediately 917 reported to the Division of Investigative and Forensic Services 918 Insurance Fraud if such conduct has taken place. Section 23. Paragraphs (b) and (c) of subsection (1) of 919 920 section 627.7401, Florida Statutes, are amended to read: 921 627.7401 Notification of insured's rights.-922 (1)The commission, by rule, shall adopt a form for the notification of insureds of their right to receive personal 923 injury protection benefits under the Florida Motor Vehicle No-924 Fault Law. Such notice shall include: 925 926 (b) An advisory informing insureds that: 927 Pursuant to s. 626.9892, the Department of Financial 1. 928 Services may pay rewards of up to \$25,000 to persons providing 929 information leading to the arrest and conviction of persons 930 committing crimes investigated by the Division of Investigative 931 and Forensic Services Insurance Fraud arising from violations of 932 s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234. 933 Pursuant to s. 627.736(5)(e)1., if the insured notifies 2. 934 the insurer of a billing error, the insured may be entitled to a 935 certain percentage of a reduction in the amount paid by the 936 insured's motor vehicle insurer.

## Page 36 of 56

CODING: Words stricken are deletions; words underlined are additions.

937	(c) A notice that solicitation of a person injured in a
938	motor vehicle crash for purposes of filing personal injury
939	protection or tort claims could be a violation of s. 817.234, s
940	817.505, or the rules regulating The Florida Bar and should be
941	immediately reported to the Division of Investigative and
942	Forensic Services Insurance Fraud if such conduct has taken
943	place.
944	Section 24. Subsection (2) of section 631.156, Florida
945	Statutes, is amended to read:
946	631.156 Investigation by the department; scope of
947	authority; sharing of materials
948	(2) The department may provide documents, books, and
949	records; other investigative products, work product, and
950	analysis; and copies of any or all of such materials to the
951	Division of Investigative and Forensic Services <del>Insurance Fraud</del>
952	or any other appropriate government agency. The sharing of these
953	materials <u>does</u> shall not waive any work product or other
954	privilege otherwise applicable under law.
955	Section 25. Subsection (4) of section 641.30, Florida
956	Statutes, is amended to read:
957	641.30 Construction and relationship to other laws
958	(4) The Division of Investigative and Forensic Services
959	<del>Insurance Fraud</del> of the department is vested with all powers
960	granted to it under the Florida Insurance Code with respect to
961	the investigation of any violation of this part.
962	Section 26. Paragraph (a) of subsection (2) of section
I	Page 37 of 56

CODING: Words stricken are deletions; words underlined are additions.

963 282.709, Florida Statutes, is amended to read:

964 282.709 State agency law enforcement radio system and 965 interoperability network.—

966 (2) The Joint Task Force on State Agency Law Enforcement 967 Communications is created adjunct to the department to advise 968 the department of member-agency needs relating to the planning, 969 designing, and establishment of the statewide communication 970 system.

971 (a) The Joint Task Force on State Agency Law Enforcement972 Communications shall consist of the following members:

973 1. A representative of the Division of Alcoholic Beverages
974 and Tobacco of the Department of Business and Professional
975 Regulation who shall be appointed by the secretary of the
976 department.

977 2. A representative of the Division of Florida Highway
978 Patrol of the Department of Highway Safety and Motor Vehicles
979 who shall be appointed by the executive director of the
980 department.

3. A representative of the Department of Law Enforcement
who shall be appointed by the executive director of the
department.

984 4. A representative of the Fish and Wildlife Conservation
985 Commission who shall be appointed by the executive director of
986 the commission.

987 5. A representative of the Department of Corrections who988 shall be appointed by the secretary of the department.

## Page 38 of 56

CODING: Words stricken are deletions; words underlined are additions.

989 A representative of the Division of Investigative and 6. 990 Forensic Services State Fire Marshal of the Department of 991 Financial Services who shall be appointed by the Chief Financial 992 Officer State Fire Marshal. 993 7. A representative of the Department of Agriculture and 994 Consumer Services who shall be appointed by the Commissioner of 995 Agriculture. 996 Section 27. Subsection (3) of section 552.113, Florida 997 Statutes, is amended to read: 998 552.113 Reports of thefts, illegal use, or illegal 999 possession.-1000 (3) The Division of Investigative and Forensic Services 1001 shall investigate, or be certain that a qualified law 1002 enforcement agency investigates, the cause and circumstances of 1003 each theft, illegal use, or illegal possession of explosives 1004 which occurs within the state. A report of each such 1005 investigation shall be made and maintained by the Division of 1006 Investigative and Forensic Services. 1007 Section 28. Subsections (1) and (2) of section 552.21, 1008 Florida Statutes, are amended to read: 1009 552.21 Confiscation and disposal of explosives.-1010 Whenever the department division shall have reason to (1)1011 believe that any person is or has been violating the provisions of this chapter or any rules or regulations adopted and 1012 1013 promulgated pursuant thereto, the department division may, 1014 without further process of law, confiscate the explosives in Page 39 of 56

CODING: Words stricken are deletions; words underlined are additions.

1015 question and cause them to be stored in a safe manner, or, if 1016 any explosives are deemed by the <u>department</u> division to be in 1017 such a state or condition as to constitute a hazard to life or 1018 property, the <u>department</u> division may dispose of such explosives 1019 without further process of law. The <u>department</u> division is 1020 authorized to dispose of any abandoned explosives that it deems 1021 to be hazardous to life or property.

(2) If the person so charged is found guilty of violating the provisions of this chapter or any rule or regulation adopted pursuant thereto with regard to the possession, handling, or storage of explosives, the <u>department</u> division is authorized to dispose of the confiscated materials in such a way as it shall deem equitable.

1028 Section 29. Paragraph (c) of subsection (6) of section 1029 633.112, Florida Statutes, is amended to read:

1030 633.112 State Fire Marshal; hearings; investigations; 1031 recordkeeping and reports; subpoenas of witnesses; orders of 1032 circuit court.-

(6) Upon request, the State Fire Marshal shall investigate the cause, origin, and circumstances of fires and explosions occurring in this state wherein property has been damaged or destroyed and there is probable cause to believe that the fire or explosion was the result of carelessness or design.

1038 (c) The <u>State Fire Marshal</u> division shall adopt rules to
 1039 assist local fire officials and law enforcement officers in
 1040 determining the established responsibilities with respect to the

## Page 40 of 56

CODING: Words stricken are deletions; words underlined are additions.

1041 initial or preliminary assessment of fire and explosion scenes, 1042 and the determination of whether probable cause exists to refer 1043 such scenes to the State Fire Marshal for an investigation.

1044 Section 30. Subsection (1) of section 633.114, Florida 1045 Statutes, is amended to read:

1046 633.114 State Fire Marshal agents; authority; duties; 1047 compensation.-

1048 (1)The State Fire Marshal shall appoint such agents, 1049 including agents of the Division of Investigative and Forensic 1050 Services, as may be necessary to carry out effectively this 1051 chapter, who shall be reimbursed for travel expenses as provided 1052 in s. 112.061, in addition to their salary, when traveling or making investigations in the performance of their duties. Such 1053 agents, including agents of the Division of Investigative and 1054 1055 Forensic Services, shall be at all times under the direction and 1056 control of the State Fire Marshal, who shall fix their 1057 compensation, and all orders shall be issued in the State Fire 1058 Marshal's name and by her or his authority.

1059 Section 31. Section 633.122, Florida Statutes, is amended 1060 to read:

1061 633.122 Impersonating State Fire Marshal, firefighter, 1062 volunteer firefighter, or firesafety inspector; criminal 1063 penalties.—A person who falsely assumes or pretends to be the 1064 State Fire Marshal, an agent of the division, <u>an agent of the</u> 1065 <u>Division of Investigative and Forensic Services</u>, a firefighter, 1066 a volunteer firefighter, or a firesafety inspector by

## Page 41 of 56

CODING: Words stricken are deletions; words underlined are additions.

2016

1067 identifying herself or himself as the State Fire Marshal, an 1068 agent of the division, an agent of the Division of Investigative 1069 and Forensic Services, a firefighter, a volunteer firefighter, 1070 or a firesafety inspector by wearing a uniform or presenting or 1071 displaying a badge as credentials that would cause a reasonable 1072 person to believe that she or he is a State Fire Marshal, an 1073 agent of the division, an agent of the Division of Investigative and Forensic Services, a firefighter, a volunteer firefighter, 1074 1075 or firesafety inspector commits a felony of the third degree, 1076 punishable as provided in ss. 775.082 and 775.083 or, if the 1077 impersonation occurs during the commission of a separate felony 1078 by that person, commits a felony of the first degree, punishable 1079 as provided in ss. 775.082 and 775.083. 1080 Section 32. Paragraph (b) of subsection (1) of section 1081 633.126, Florida Statutes, is amended to read: 1082 633.126 Investigation of fraudulent insurance claims and 1083 crimes; immunity of insurance companies supplying information.-1084 (1)1085 (b) The State Fire Marshal or an agent appointed pursuant to s. 633.114, an agent of the Division of Investigative and 1086 1087 Forensic Services, any law enforcement officer as defined in s. 1088 111.065, any law enforcement officer of a federal agency, or any 1089 fire service provider official who is engaged in the 1090 investigation of a fire or explosion loss may request any 1091 insurance company or its agent, adjuster, employee, or attorney, 1092 investigating a claim under an insurance policy or contract with

## Page 42 of 56

CODING: Words stricken are deletions; words underlined are additions.

1093 respect to a fire or explosion to release any information 1094 whatsoever in the possession of the insurance company or its 1095 agent, adjuster, employee, or attorney relative to a loss from 1096 that fire or explosion. The insurance company shall release the 1097 available information to and cooperate with any official 1098 authorized to request such information pursuant to this section. 1099 The information shall include, but shall not be limited to:

1100 1. Any insurance policy relevant to a loss under 1101 investigation and any application for such a policy.

1102

2. Any policy premium payment records.

1103 3. The records, reports, and all material pertaining to 1104 any previous claims made by the insured with the reporting 1105 company.

1106 4. Material relating to the investigation of the loss, 1107 including statements of a person, proof of loss, and other 1108 relevant evidence.

1109 5. Memoranda, notes, and correspondence relating to the 1110 investigation of the loss in the possession of the insurance 1111 company or its agents, adjusters, employees, or attorneys.

Section 33. Subsection (5) of section 633.422, Florida
Statutes, is amended to read:

1114

633.422 Firefighters; supplemental compensation.-

(5) APPLICABILITY.—For the purposes of this section, the department division shall be considered a fire service provider responsible for the payment of supplemental compensation in accordance with this section to firefighters employed full time

## Page 43 of 56

CODING: Words stricken are deletions; words underlined are additions.

1119 by the department division.

1120 Section 34. Subsection (7) of section 633.508, Florida
1121 Statutes, is amended to read:

1122 633.508 Workplace safety; rulemaking authority; division
1123 authority.-

1124

(7) The department division shall:

1125 Investigate and prescribe by rule what safety devices, (a) safeguards, or other means of protection must be adopted for the 1126 prevention of accidents and injuries in every firefighter 1127 1128 employee place of employment or at any fire scene; determine 1129 what suitable devices, safeguards, or other means of protection 1130 for the prevention of occupational diseases must be adopted or followed in any or all such firefighter places of employment or 1131 at any emergency fire scene; and adopt reasonable rules for the 1132 1133 prevention of accidents, the safety, protection, and security of 1134 firefighter employees engaged in interior firefighting, and the 1135 prevention of occupational diseases.

(b) Ascertain, fix, and order such reasonable standards and rules for the construction, repair, and maintenance of firefighter employee places of employment so as to render them safe. Such rules and standards shall be adopted in accordance with chapter 120.

(c) Adopt rules prescribing recordkeeping responsibilities for firefighter employers, which may include maintaining a log and summary of occupational injuries, diseases, and illnesses, for producing on request a notice of injury and firefighter

## Page 44 of 56

CODING: Words stricken are deletions; words underlined are additions.

1145 employee accident investigation records, and prescribing a 1146 retention schedule for such records.

1147 Section 35. Section 633.512, Florida Statutes, is amended 1148 to read:

1149 633.512 Compliance.-Failure of a firefighter employer or 1150 an insurer to comply with this part, or with any rules adopted 1151 under this part, constitutes grounds for the <u>department</u> <del>division</del> 1152 to seek remedies, including injunctive relief, by making 1153 appropriate filings with the circuit court.

1154 Section 36. Subsection (1) of section 633.518, Florida 1155 Statutes, is amended to read:

1156 633.518 Studies, investigations, inspections, or inquiries 1157 by the division; refusal to admit; penalty.-

1158 (1)The department division shall make studies, 1159 investigations, inspections, or inquiries with respect to 1160 compliance with this part or any rules authorized under this 1161 part and the causes of firefighter employee injuries, illnesses, 1162 safety-based complaints, or Line of Duty Deaths (LODD) as 1163 defined in rule in firefighter employee places of employment and 1164 shall make such recommendations to the Legislature and 1165 firefighter employers and insurers as the department division 1166 considers proper to prevent or reduce future occurrences. In 1167 making such studies, investigations, inspections, or inquiries, the department division may cooperate with any agency of the 1168 United States charged with the duty of enforcing any law 1169 1170 securing safety against injury in any place of firefighter

## Page 45 of 56

CODING: Words stricken are deletions; words underlined are additions.

1171 employment covered by this part or any agency or department of 1172 the state engaged in enforcing any law to ensure safety for 1173 firefighter employees.

1174 Section 37. Subsection (3) of section 791.013, Florida 1175 Statutes, is amended to read:

1176

791.013 Testing and approval of sparklers; penalties.-

1177 For purposes of the testing requirement by this (3) 1178 section, the division shall perform such tests as are necessary 1179 to determine compliance with the performance standards in the 1180 definition of sparklers, pursuant to s. 791.01. The State Fire 1181 Marshal shall adopt, by rule, procedures for testing products to 1182 determine compliance with this chapter. The Division of Investigative and Forensic Services shall dispose of any samples 1183 which remain after testing. 1184

1185Section 38. Paragraphs (b), (c), and (d) of subsection (7)1186of section 538.32, Florida Statutes, are amended to read:

1187 538.32 Registration, transaction, and recordkeeping 1188 requirements; penalties.-

(7)

1189

(b) Alternatively, a secondhand dealer must give written notice to the seller, by United States mail or e-mail if an email address is provided by the seller, that information otherwise required to be given by the seller under subsection (2) has not been provided by the seller to the secondhand dealer. Notice of the deficient information must be sent by the secondhand dealer no later than 10 days after the transaction is

## Page 46 of 56

CODING: Words stricken are deletions; words underlined are additions.

1197 received by the secondhand dealer. The secondhand dealer must
1198 specify in the notice that:

1199 1. The seller must provide the missing information or must 1200 request the return of the property from the secondhand dealer 1201 within 30 days after receiving the notice from the secondhand 1202 dealer; and

1203 2. The failure of the seller to provide the missing 1204 information or request return of the property within the 1205 applicable 30-day time period shall result in abandonment of the 1206 seller's property to the <u>Division</u> <del>Bureau</del> of Unclaimed Property 1207 of the Department of Financial Services pursuant to chapter 717.

(c) If the seller fails to remedy the deficiency in information or request return of the property within 30 days after receiving the notice, the seller's property is deemed abandoned and is relinquished to the <u>Division</u> <del>Bureau</del> of Unclaimed Property pursuant to chapter 717 if the property's true market value is greater than \$50 as defined in chapter 717.

(d) Within 24 hours after the expiration of the 30-day
hold period for the property, the secondhand dealer must notify
the appropriate law enforcement agency of the abandonment of the
property by electronic transmission or by sending a copy of the
completed form authorized by chapter 717 to the Department of
Financial Services, <u>Division</u> Bureau of Unclaimed Property.

1220 Section 39. Subsection (1) of section 717.1241, Florida 1221 Statutes, is amended to read:

1222

717.1241 Conflicting claims.-

## Page 47 of 56

CODING: Words stricken are deletions; words underlined are additions.

(1) When conflicting claims have been received by the department for the same unclaimed property account or accounts, the property shall be remitted in accordance with the claim filed by the person as follows, notwithstanding the withdrawal of a claim:

(a) To the person submitting the first claim received by
the <u>Division</u> <del>Bureau</del> of Unclaimed Property of the department that
is complete or made complete.

(b) If a claimant's claim and a claimant's representative's claim are received by the <u>Division</u> <del>Bureau</del> of Unclaimed Property of the department on the same day and both claims are complete, to the claimant.

(c) If a buyer's claim and a claimant's claim or a claimant's representative's claim are received by the <u>Division</u> Bureau of Unclaimed Property of the department on the same day and the claims are complete, to the buyer.

1239 As between two or more claimant's representative's (d) 1240 claims received by the Division Bureau of Unclaimed Property of 1241 the department that are complete or made complete on the same 1242 day, to the claimant's representative who has agreed to receive 1243 the lowest fee. If the two or more claimant's representatives 1244 whose claims received by the Division Bureau of Unclaimed 1245 Property of the department were complete or made complete on the same day are charging the same lowest fee, the fee shall be 1246 1247 divided equally between the claimant's representatives. 1248 If more than one buyer's claim received by the (e)

### Page 48 of 56

CODING: Words stricken are deletions; words underlined are additions.

<u>Division</u> Bureau of Unclaimed Property of the department is complete or made complete on the same day, the department shall remit the unclaimed property to the buyer who paid the highest amount to the seller. If the buyers paid the same amount to the seller, the department shall remit the unclaimed property to the buyers divided in equal amounts.

1255 Section 40. Section 717.1323, Florida Statutes, is amended 1256 to read:

1257 717.1323 Prohibited practice.—<u>A</u> No person may <u>not</u> 1258 knowingly enter false information onto the Internet website of 1259 the Division <del>Bureau</del> of Unclaimed Property.

Section 41. Subsection (2) and paragraph (a) of subsection(3) of section 717.135, Florida Statutes, are amended to read:

1262 717.135 Power of attorney to recover reported property in 1263 the custody of the department.-

1264

(2) A power of attorney described in subsection (1) must:

1265 Limit the fees and costs for services to 20 percent (a) 1266 per unclaimed property account held by the department. Fees and 1267 costs for cash accounts shall be based on the value of the 1268 property at the time the power of attorney is signed by the 1269 claimant. Fees and costs for accounts containing securities or 1270 other intangible ownership interests, which securities or 1271 interests are not converted to cash, shall be based on the purchase price of the security as quoted on a national exchange 1272 1273 or other market on which the property is regularly traded at the 1274 time the securities or other ownership interest is remitted to

## Page 49 of 56

CODING: Words stricken are deletions; words underlined are additions.

1275 the claimant or the claimant's representative. Fees and costs 1276 for tangible property or safe-deposit box accounts shall be 1277 based on the value of the tangible property or contents of the 1278 safe-deposit box at the time the ownership interest is 1279 transferred or remitted to the claimant. Total fees and costs on 1280 any single account owned by a natural person residing in this 1281 country must not exceed \$1,000; or

1282 Fully disclose that the property is held by the (b) 1283 Division Bureau of Unclaimed Property of the Department of 1284 Financial Services pursuant to this chapter, the mailing address 1285 of the division bureau, the Internet address of the division 1286 bureau, the person or name of the entity that held the property 1287 prior to the property becoming unclaimed, the date of the 1288 holder's last contact with the owner, if known, and the 1289 approximate value of the property, and identify which of the 1290 following categories of unclaimed property the claimant's 1291 representative is seeking to recover, as reported by the holder: 1292 Cash accounts. 1.

- 1293 2. Stale dated checks.
  - 3. Life insurance or annuity contract assets.
- 1295 4. Utility deposits.
  - 5. Securities or other interests in business associations.
- 1297 6. Wages.
- 1298 7. Accounts receivable.
- 1299 8. Contents of safe-deposit boxes.
- 1300

1294

1296

## Page 50 of 56

CODING: Words stricken are deletions; words underlined are additions.

1301 This subsection shall not apply if probate proceedings must be initiated on behalf of the claimant for an estate that has never 1302 1303 been probated or if the unclaimed property is being claimed by a 1304 person outside of the United States. 1305 (3) (a) A power of attorney described in paragraph (2) (b) 1306 must state in 12-point type or greater in the order indicated 1307 with the blank spaces accurately completed: 1308 1309 FULL DISCLOSURE STATEMENT 1310 1311 The property is currently held by the State of Florida 1312 Department of Financial Services, Division Bureau of 1313 Unclaimed Property, pursuant to chapter 717, Florida 1314 Statutes. The mailing address of the Division Bureau 1315 of Unclaimed Property is ..... The Internet 1316 address of the Division Bureau of Unclaimed Property 1317 is ..... 1318 1319 The property was remitted by: ..... 1320 Date of last contact: ..... 1321 1322 1323 Property category: ..... 1324 1325 Section 42. Subsection (2) of section 717.1351, Florida 1326 Statutes, is amended to read:

Page 51 of 56

CODING: Words stricken are deletions; words underlined are additions.

2016

1 2 9 7	
1327	717.1351 Acquisition of unclaimed property
1328	(2) All contracts to acquire ownership of or entitlement
1329	to unclaimed property from the person or persons entitled to the
1330	unclaimed property must be in 10-point type or greater and must:
1331	(a) Have a purchase price that discounts the value of the
1332	unclaimed property at the time the agreement is executed by the
1333	seller at no greater than 20 percent per account held by the
1334	department. An unclaimed property account must not be discounted
1335	in excess of \$1,000. However, the \$1,000 discount limitation
1336	does not apply if probate proceedings must be initiated on
1337	behalf of the seller for an estate that has never been probated
1338	or if the seller of the unclaimed property is not a natural
1339	person or is a person outside the United States; or
1340	(b) Fully disclose that the property is held by the
1341	Division Bureau of Unclaimed Property of the Department of
1342	Financial Services pursuant to this chapter, the mailing address
1343	of the <u>division</u> <del>bureau</del> , the Internet address of the <u>division</u>
1344	bureau, the person or name of the entity that held the property
1345	prior to the property becoming unclaimed, the date of the
1346	holder's last contact with the owner, if known, and the
1347	approximate value of the property, and identify which of the
1348	following categories of unclaimed property the buyer is seeking
1349	to purchase as reported by the holder:
1350	1. Cash accounts.
1351	2. Stale dated checks.
1352	3. Life insurance or annuity contract assets.
	Page 52 of 56
	, and the second s

CODING: Words stricken are deletions; words underlined are additions.

1353	4. Utility deposits.
1354	5. Securities or other interests in business associations.
1355	6. Wages.
1356	7. Accounts receivable.
1357	8. Contents of safe-deposit boxes.
1358	
1359	The purchase agreement described in this paragraph must state in
1360	12-point type or greater in the order indicated with the blank
1361	spaces accurately completed:
1362	
1363	FULL DISCLOSURE STATEMENT
1364	
1365	The property is currently held by the State of Florida
1366	Department of Financial Services, <u>Division</u> <del>Bureau</del> of
1367	Unclaimed Property, pursuant to chapter 717, Florida
1368	Statutes. The mailing address of the <u>Division</u> <del>Bureau</del>
1369	of Unclaimed Property is The Internet
1370	address of the <u>Division</u> <del>Bureau</del> of Unclaimed Property
1371	is
1372	
1373	The property was remitted by:
1374	
1375	Date of last contact:
1376	
1377	Property category:
1378	
	Page 53 of 56

Page 53 of 56

CODING: Words stricken are deletions; words <u>underlined</u> are additions.

1382

1379 Immediately above the signature line for the seller, the 1380 purchase agreement described in this paragraph must state in 12-1381 point type or greater:

1383 Seller agrees, by signing below, that the FULL 1384 DISCLOSURE STATEMENT has been read and fully 1385 understood.

1386 Section 43. Paragraphs (a) and (b) of subsection (5) of 1387 section 717.1400, Florida Statutes, are amended to read: 1388

717.1400 Registration.-

1389 (5) If a material change in the status of a registration 1390 occurs, a registrant must, within 30 days, provide the department with the updated documentation and information in 1391 1392 writing. Material changes include, but are not limited to: a 1393 designated agent or employee ceasing to act on behalf of the 1394 designating person, a surrender, suspension, or revocation of a 1395 license, or a license renewal.

1396 If a designated agent or employee ceases to act on (a) 1397 behalf of the person who has designated the agent or employee to act on such person's behalf, the designating person must, within 1398 1399 30 days, inform the Division Bureau of Unclaimed Property in 1400 writing of the termination of agency or employment.

1401 If a registrant surrenders the registrant's license or (b) 1402 the license is suspended or revoked, the registrant must, within 30 days, inform the division bureau in writing of the surrender, 1403 1404 suspension, or revocation.

## Page 54 of 56

CODING: Words stricken are deletions; words underlined are additions.

1405 Section 44. Section 717.138, Florida Statutes, is amended to read: 1406 1407 717.138 Rulemaking authority.-The department shall 1408 administer and provide for the enforcement of this chapter. The 1409 department has authority to adopt rules pursuant to ss. 1410 120.536(1) and 120.54 to implement the provisions of this chapter. The department may adopt rules to allow for electronic 1411 1412 filing of fees, forms, and reports required by this chapter. The 1413 authority to adopt rules pursuant to this chapter applies to all 1414 unclaimed property reported and remitted to the Chief Financial Officer, including, but not limited to, property reported 1415 1416 pursuant to ss. 43.19, 45.032, 732.107, 733.816, and 744.534. 1417 Section 45. Paragraphs (k) and (l) of subsection (6) of 1418 section 932.7055, Florida Statutes, are amended to read: 1419 932.7055 Disposition of liens and forfeited property.-1420 If the seizing agency is a state agency, all remaining (6) 1421 proceeds shall be deposited into the General Revenue Fund. 1422 However, if the seizing agency is: 1423 (k) The Division of Investigative and Forensic Services 1424 State Fire Marshal in the Department of Financial Services, the 1425 proceeds accrued under the Florida Contraband Forfeiture Act 1426 shall be deposited into the Insurance Regulatory Trust Fund to 1427 be used for the purposes of arson suppression, arson investigation, and the funding of anti-arson rewards. 1428 1429 The Division of Investigative and Forensic Services (1)1430 Insurance Fraud of the Department of Financial Services, the Page 55 of 56

CODING: Words stricken are deletions; words underlined are additions.

1431	proceeds accrued pursuant to <del>the provisions of</del> the Florida
1432	Contraband Forfeiture Act shall be deposited into the Insurance
1433	Regulatory Trust Fund as provided in s. 626.9893 or into the
1434	Department of Financial Services' Federal Law Enforcement Trust
1435	Fund as provided in s. 17.43, as applicable.
1436	Section 46. This act shall take effect July 1, 2016.

Page 56 of 56

CODING: Words stricken are deletions; words underlined are additions.