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COMMITTEE/SUBCOMMITTEE ACTION ADOPTED (Y/N) (Y/N) ADOPTED AS AMENDED ADOPTED W/O OBJECTION (Y/N) (Y/N) FAILED TO ADOPT (Y/N) WITHDRAWN OTHER 1 Committee/Subcommittee hearing bill: Health Innovation 2 Subcommittee 3 Representative Pigman offered the following: 4 5 Amendment (with title amendment) 6 Remove lines 185-626 and insert: 7 plan organization. If a provider contracts with a third-party 8 entity to administer or provide a platform for a discount plan, 9 the third-party entity must be licensed as a discount plan 10 organization. 11 Section 5. Section 636.208, Florida Statutes, is amended 12 to read: 13 636.208 Fees; charges; reimbursement.-(1) A discount medical plan organization may charge a 14 periodic charge as well as a reasonable one-time processing fee 15 for a discount medical plan. 16 777669 - h0577-line 185.docx Published On: 3/6/2017 6:04:15 PM

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17 If the member cancels his or her membership in the (2) (a) discount medical plan organization within the first 30 days 18 19 after the effective date of enrollment in the plan, the member shall receive a reimbursement of all periodic charges upon 20 21 return of the discount card to the discount medical plan 22 organization. 23 (b) If the member cancels his or her membership in the discount plan organization after the first 30 days, the discount 24 25 plan organization: 1. Must cancel the membership on or before 30 days after 26 27 receipt of the member's cancellation request. 28 2. May not charge the member any fees after the effective 29 date of the cancellation of the membership. 30 3. Must provide a pro rata reimbursement of periodic charges made for months after cancellation date. 31 32 (c) If the member cancels his or her membership in the 33 discount plan organization consistent with the open enrollment rules established by an employer or association for a plan 34 35 having an open enrollment period, the member shall receive a pro 36 rata reimbursement of all periodic charges upon return of the 37 discount card to the discount plan organization. If the discount medical plan organization cancels a 38 (3) membership for any reason other than nonpayment of fees by the 39 member, the discount medical plan organization must shall make a 40 pro rata reimbursement of all periodic charges to the member. 41 777669 - h0577-line 185.docx Published On: 3/6/2017 6:04:15 PM

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42 In addition to the reimbursement of periodic charges (4) for the reasons stated in subsections (2) and (3), a discount 43 44 medical plan organization shall also reimburse the member for 45 any portion of a one-time processing fee that exceeds \$30 per 46 vear. 47 Section 6. Section 636.212, Florida Statutes, is amended 48 to read: 636.212 Disclosures.-A discount plan organization or 49 50 marketer must provide disclosures to a prospective member and 51 the prospective member must acknowledge the acceptance of such 52 disclosures before enrolling in a discount plan. A discount plan 53 organization or marketer may make additional disclosures to 54 those described in paragraph (1)(a). The following disclosures 55 must be made in writing to any prospective member and must be on 56 the first page of any advertisements, marketing materials, or 57 brochures relating to a discount medical plan. The disclosures 58 must be printed in not less than 12-point type: 59 (1) (a) A disclosure must include: 60 1. That the plan is not insurance. 2.(2) That the plan provides discounts at certain health 61 62 care providers for medical services. 63 3.(3) That the plan does not make payments directly to the providers of medical services. 64 4.(4) That the plan member is obligated to pay for all 65 health care services but will receive a discount from those 66 777669 - h0577-line 185.docx Published On: 3/6/2017 6:04:15 PM

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67 health care providers who have contracted with the discount plan 68 organization. 69 5.(5) The name and address of the licensed discount 70 medical plan organization. 71 (b) The first page of any written advertisements, 72 marketing materials, or brochures relating to a discount plan 73 must include the required disclosures in paragraph (a). The 74 first page is the page that first includes the information that 75 describes benefits of the discount plan. The disclosures must be 76 printed in not less than 12-point type. 77 (c) Disclosures provided by electronic means must include disclosures required in paragraph (a). The disclosures must be 78 79 in a font size and color that is readable. 80 (d) Disclosures made by telephone must include the 81 disclosures in paragraph (a) and the prospective or new member 82 must be provided with written disclosures in accordance with 83 paragraph (b) in the initial written materials provided. If the initial contract is made by telephone, the disclosures required 84 85 by this section shall be made orally and provided in the initial 86 written materials that describe the benefits under the discount 87 medical plan provided to the prospective or new member. Section 7. Section 636.214, Florida Statutes, is amended 88 89 to read: 90 636.214 Provider agreements.-777669 - h0577-line 185.docx Published On: 3/6/2017 6:04:15 PM

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91 (1) All providers offering medical services to members 92 under a discount medical plan must provide such services 93 pursuant to a written agreement. The agreement may be entered 94 into directly by the provider or by a provider network to which 95 the provider belongs.

96 (2) A provider agreement between a discount medical plan
97 organization and a provider must provide the following:

98 (a) A list of the services and products to be provided at99 a discount.

(b) The amount or amounts of the discounts or,
alternatively, a fee schedule which reflects the provider's
discounted rates.

103 (c) <u>A statement</u> that the provider will not charge members 104 more than the discounted rates.

(3) A provider agreement between a discount medical plan organization and a provider network <u>must</u> shall require that the provider network have written agreements with its providers which:

109

(a) Contain the terms described in subsection (2).

(b) Authorize the provider network to contract with the discount medical plan organization on behalf of the provider.

(c) Require the network to maintain an up-to-date list of its contracted providers and to provide that list on a monthly basis to the discount medical plan organization.

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(4) The discount medical plan organization shall maintain a copy of each active provider agreement into which it has entered.

118 Section 8. Section 636.216, Florida Statutes, is amended 119 to read:

636.216 Written agreement Charge or Form Filings.-

121 (1) All charges to members must be filed with the office 122 and any charge to members greater than \$30 per month or \$360 per 123 year must be approved by the office before the charges can be 124 used. The discount medical plan organization has the burden of 125 proof that the charges bear a reasonable relation to the 126 benefits received by the member.

127 (2) There must be a written agreement between the discount
 128 medical plan organization and the member specifying the benefits
 129 under the discount medical plan and complying with the
 130 disclosure requirements of this part.

131 (3) All forms used, including the written agreement 132 pursuant to subsection (2), must first be filed with and 133 approved by the office. Every form filed shall be identified by 134 a unique form number placed in the lower left corner of each 135 form.

136 (4) A charge or form is considered approved on the 60th 137 day after its date of filing unless it has been previously 138 disapproved by the office. The office shall disapprove any form 139 that does not meet the requirements of this part or that is 777669 - h0577-line 185.docx

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140 unreasonable, discriminatory, misleading, or unfair. If such 141 filings are disapproved, the office shall notify the discount 142 medical plan organization and shall specify in the notice the 143 reasons for disapproval.

144 Section 9. Section 636.228, Florida Statutes, is amended 145 to read:

146

636.228 Marketing of discount medical plans.-

(1) All advertisements, marketing materials, brochures,
and discount cards used by marketers must be approved in writing
for such use by the discount medical plan organization.

150 The discount medical plan organization must shall have (2)an executed written agreement with a marketer before prior to 151 152 the marketer's marketing, promoting, selling, or distributing 153 the discount medical plan. Such agreement must shall prohibit 154 the marketer from using marketing materials, brochures, and 155 discount cards without the approval in writing by the discount 156 medical plan organization. The discount medical plan 157 organization may delegate functions to its marketers but shall 158 be bound by any acts of its marketers, within the scope of the 159 delegation, which marketers' agency, that do not comply with the 160 provisions of this part.

161 Section 10. Section 636.230, Florida Statutes, is amended 162 to read:

163 636.230 Bundling discount medical plans with other 164 products.—<u>A marketer or discount plan organization selling a</u> 777669 - h0577-line 185.docx Published On: 3/6/2017 6:04:15 PM

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165 discount plan with medical services and other services may 166 commingle those products on a single page of forms, 167 advertisements, marketing materials, or brochures When a 168 marketer or discount medical plan organization sells a discount 169 medical plan together with any other product, the fees for the 170 discount medical plan must be provided in writing to the member 171 if the fees exceed \$30. 172 Section 11. Paragraph (b) of subsection (5) of section 408.9091, Florida Statutes, is amended to read: 173 174 408.9091 Cover Florida Health Care Access Program.-175 (5) PLAN PROPOSALS. - The agency and the office shall 176 announce, no later than July 1, 2008, an invitation to negotiate 177 for Cover Florida plan entities to design a Cover Florida plan 178 proposal in which benefits and premiums are specified. 179 The agency and the office may announce an invitation (b) 180 to negotiate for the design of Cover Florida Plus products to companies that offer supplemental insurance, discount medical 181 plan organizations licensed under part II of chapter 636, or 182 183 prepaid health clinics licensed under part II of chapter 641. 184 Section 12. Paragraph (d) of subsection (2) and paragraph 185 (d) of subsection (4) of section 408.910, Florida Statutes, are 186 amended to read: 408.910 Florida Health Choices Program.-187 (2) DEFINITIONS.-As used in this section, the term: 188 777669 - h0577-line 185.docx

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189 "Insurer" means an entity licensed under chapter 624 (d) 190 which offers an individual health insurance policy or a group 191 health insurance policy, a preferred provider organization as defined in s. 627.6471, an exclusive provider organization as 192 193 defined in s. 627.6472, or a health maintenance organization 194 licensed under part I of chapter 641, or a prepaid limited health service organization or discount medical plan 195 196 organization licensed under chapter 636.

(4) ELIGIBILITY AND PARTICIPATION.-Participation in the
program is voluntary and shall be available to employers,
individuals, vendors, and health insurance agents as specified
in this subsection.

(d) All eligible vendors who choose to participate and the products and services that the vendors are permitted to sell are as follows:

Insurers licensed under chapter 624 may sell health
 insurance policies, limited benefit policies, other risk-bearing
 coverage, and other products or services.

207 2. Health maintenance organizations licensed under part I 208 of chapter 641 may sell health maintenance contracts, limited 209 benefit policies, other risk-bearing products, and other 210 products or services.

Prepaid limited health service organizations may sell
 products and services as authorized under part I of chapter 636,

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and discount medical plan organizations may sell products and services as authorized under part II of chapter 636.

4. Prepaid health clinic service providers licensed under part II of chapter 641 may sell prepaid service contracts and other arrangements for a specified amount and type of health services or treatments.

5. Health care providers, including hospitals and other licensed health facilities, health care clinics, licensed health professionals, pharmacies, and other licensed health care providers, may sell service contracts and arrangements for a specified amount and type of health services or treatments.

6. Provider organizations, including service networks, group practices, professional associations, and other incorporated organizations of providers, may sell service contracts and arrangements for a specified amount and type of health services or treatments.

7. Corporate entities providing specific health services in accordance with applicable state law may sell service contracts and arrangements for a specified amount and type of health services or treatments.

233

A vendor described in subparagraphs 3.-7. may not sell products that provide risk-bearing coverage unless that vendor is authorized under a certificate of authority issued by the Office of Insurance Regulation and is authorized to provide coverage in 777669 - h0577-line 185.docx

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the relevant geographic area. Otherwise eligible vendors may be excluded from participating in the program for deceptive or predatory practices, financial insolvency, or failure to comply with the terms of the participation agreement or other standards set by the corporation.

243 Section 13. Subsection (11) of section 627.64731, Florida 244 Statutes, is amended to read:

245 627.64731 Leasing, renting, or granting access to a 246 participating provider.—

(11) This section does not apply to a contract between a
contracting entity and a discount medical plan organization
licensed or exempt under part II of chapter 636.

250 Section 14. Paragraph (c) of subsection (7) of section 251 636.003, Florida Statutes, is amended to read:

252

636.003 Definitions.-As used in this act, the term:

(7) "Prepaid limited health service organization" means
any person, corporation, partnership, or any other entity which,
in return for a prepayment, undertakes to provide or arrange
for, or provide access to, the provision of a limited health
service to enrollees through an exclusive panel of providers.
Prepaid limited health service organization does not include:

(c) Any person who is licensed pursuant to part II as a
 discount medical plan organization.

261 Section 15. Paragraphs (c) and (d) of subsection (1) of 262 section 636.205, Florida Statutes, are amended to read:

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636.205 Issuance of license; denial.-

(1) Following receipt of an application filed pursuant to s. 636.204, the office shall review the application and notify the applicant of any deficiencies contained therein. The office shall issue a license to an applicant who has filed a completed application pursuant to s. 636.204 upon payment of the fees specified in s. 636.204 and upon the office being satisfied that the following conditions are met:

The ownership, control, and management of the entity 271 (C) 272 are competent and trustworthy and possess managerial experience 273 that would make the proposed operation beneficial to the 274 subscribers. The office may shall not grant or continue to grant 275 authority to transact the business of a discount medical plan 276 organization in this state at any time during which the office 277 has good reason to believe that the ownership, control, or 278 management of the organization includes any person whose 279 business operations are or have been marked by business practices or conduct that is detrimental to the public, 280 281 stockholders, investors, or creditors.

(d) The discount medical plan organization has a complaint
procedure that will facilitate the resolution of subscriber
grievances and that includes both formal and informal steps
available within the organization.

286 Section 16. Section 636.206, Florida Statutes, is amended 287 to read:

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288 636.206 Examinations and investigations.-289 The office may examine or investigate the business and (1)290 affairs of any discount medical plan organization. The office 291 may order any discount medical plan organization or applicant to 292 produce any records, books, files, advertising and solicitation 293 materials, or other information and may take statements under oath to determine whether the discount medical plan organization 294 295 or applicant is in violation of the law or is acting contrary to 296 the public interest. The expenses incurred in conducting any 297 examination or investigation must be paid by the discount 298 medical plan organization or applicant. Examinations and 299 investigations must be conducted as provided in chapter 624. For 300 the duration of the agreement with a member and for 5 years thereafter, a discount plan organization must maintain an 301 302 accurate record of each member, including the membership 303 materials provided to the member, the discount plan issued to 304 the member, and the charges billed and paid by the member, in a 305 form accessible to the office during an examination or 306 investigation. 307 Failure by the discount medical plan organization to (2) 308 pay the expenses incurred under subsection (1) is grounds for 309 denial or revocation. Section 17. Section 636.207, Florida Statutes, is amended 310 to read: 311 777669 - h0577-line 185.docx

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312 636.207 Applicability of part.-Except as otherwise 313 provided in this part, discount medical plan organizations are 314 governed by the provisions of this part and are exempt from the 315 Florida Insurance Code unless specifically referenced.

316 Section 18. Section 636.210, Florida Statutes, is amended 317 to read:

318 636.210 Prohibited activities of a discount medical plan 319 organization.-

320

(1) A discount medical plan organization may not:

(a) Use in its advertisements, marketing material,
brochures, and discount cards the term "insurance" except as
otherwise provided in this part or as a disclaimer of any
relationship between discount medical plan organization benefits
and insurance;

(b) Use in its advertisements, marketing material, brochures, and discount cards the terms "health plan," coverage," "copay," "copayments," "preexisting conditions," guaranteed issue," "premium," "PPO," "preferred provider organization," or other terms in a manner that could reasonably mislead a person into believing the discount medical plan was health insurance;

333 (c) Have restrictions on free access to plan providers, 334 including, but not limited to, waiting periods and notification 335 periods; or

336 (d) Pay providers any fees for medical services. 777669 - h0577-line 185.docx Published On: 3/6/2017 6:04:15 PM

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337 (2) A discount medical plan organization may not collect
338 or accept money from a member for payment to a provider for
339 specific medical services furnished or to be furnished to the
340 member unless the organization has an active certificate of
341 authority from the office to act as an administrator.

342 Section 19. Subsection (1), paragraphs (b), (c), and (d) 343 of subsection (2), and subsection (3) of section 636.218, 344 Florida Statutes, are amended to read:

345

636.218 Annual reports.-

346 (1) Each discount medical plan organization shall must
347 file with the office, within 3 months after the end of each
348 fiscal year, an annual report.

349 (2) Such reports must be on forms prescribed by the350 commission and must include:

(b) If different from the initial application or the last annual report, a list of the names and residence addresses of all persons responsible for the conduct of the organization's affairs, together with a disclosure of the extent and nature of any contracts or arrangements between such persons and the discount medical plan organization, including any possible conflicts of interest.

358 (c) The number of discount medical plan members in the 359 state.

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360 (d) Such other information relating to the performance of
361 the discount medical plan organization as is reasonably required
362 by the commission or office.

363 (3) Every discount medical plan organization that which 364 fails to file an annual report in the form and within the time required by this section shall forfeit up to \$500 for each day 365 for the first 10 days during which the neglect continues and 366 shall forfeit up to \$1,000 for each day after the first 10 days 367 during which the neglect continues; and, upon notice by the 368 369 office to that effect, the organization's authority to enroll 370 new members or to do business in this state ceases while such 371 default continues. The office shall deposit all sums collected 372 by the office under this section to the credit of the Insurance Regulatory Trust Fund. The office may not collect more than 373 374 \$50,000 for each report.

375 Section 20. Section 636.220, Florida Statutes, is amended 376 to read:

377

636.220 Minimum capital requirements.-

378 (1) Each discount medical plan organization shall must at
 379 all times maintain a net worth of at least \$150,000.

380 (2) The office may not issue a license unless the discount
 381 medical plan organization has a net worth of at least \$150,000.

382 Section 21. Section 636.222, Florida Statutes, is amended 383 to read:

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384 636.222 Suspension or revocation of license; suspension of 385 enrollment of new members; terms of suspension.-

(1) The office may suspend the authority of a discount medical plan organization to enroll new members, revoke any license issued to a discount medical plan organization, or order compliance if the office finds that any of the following conditions exist:

391 (a) The organization is not operating in compliance with392 this part.

393 (b) The organization does not have the minimum net worth 394 as required by this part.

(c) The organization has advertised, merchandised, or attempted to merchandise its services in such a manner as to misrepresent its services or capacity for service or has engaged in deceptive, misleading, or unfair practices with respect to advertising or merchandising.

400 (d) The organization is not fulfilling its obligations as
401 a medical discount medical plan organization.

402 (e) The continued operation of the organization would be403 hazardous to its members.

404 (2) If the office has cause to believe that grounds for
405 the suspension or revocation of a license exist, the office <u>must</u>
406 shall notify the discount <u>medical</u> plan organization in writing
407 specifically stating the grounds for suspension or revocation

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408 and shall pursue a hearing on the matter in accordance with the 409 provisions of chapter 120.

(3) When the license of a discount medical plan organization is surrendered or revoked, such organization must proceed, immediately following the effective date of the order of revocation, to wind up its affairs transacted under the license. The organization may not engage in any further advertising, solicitation, collecting of fees, or renewal of contracts.

417 The office shall, in its order suspending the (4) 418 authority of a discount medical plan organization to enroll new 419 members, specify the period during which the suspension is to be 420 in effect and the conditions, if any, which must be met by the 421 discount medical plan organization before prior to reinstatement 422 of its license to enroll new members. The order of suspension is 423 subject to rescission or modification by further order of the 424 office before prior to the expiration of the suspension period. 425 Reinstatement may not be made unless requested by the discount 426 medical plan organization; however, the office may not grant 427 reinstatement if it finds that the circumstances for which the 428 suspension occurred still exist or are likely to recur.

429 Section 22. Section 636.223, Florida Statutes, is amended 430 to read:

431 636.223 Administrative penalty.—In lieu of suspending or 432 revoking a certificate of authority whenever any discount 777669 - h0577-line 185.docx

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433 medical plan organization has been found to have violated any 434 provision of this part, the office may:

(1) Issue and cause to be served upon the organization
charged with the violation a copy of such findings and an order
requiring such organization to cease and desist from engaging in
the act or practice that constitutes the violation.

(2) Impose a monetary penalty of not less than \$100 for
each violation, but not to exceed an aggregate penalty of
\$75,000.

442 Section 23. Section 636.224, Florida Statutes, is amended 443 to read:

636.224 Notice of change of name or address of discount
medical plan organization.—Each discount medical plan
organization must provide the office at least 30 days' advance
notice of any change in the discount medical plan organization's
name, address, principal business address, or mailing address.

449 Section 24. Section 636.226, Florida Statutes, is amended 450 to read:

451 636.226 Provider name listing.—Each discount medical plan 452 organization must maintain <u>on an Internet website</u> an up-to-date 453 list of the names and addresses of the providers with which it 454 has contracted, on an Internet website page, the address of 455 which <u>must shall</u> be prominently displayed on all its 456 advertisements, marketing materials, brochures, and discount 457 cards. This section applies to those providers with whom the 777669 - h0577-line 185.docx

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discount medical plan organization has contracted directly, as well as those who are members of a provider network with which the discount medical plan organization has contracted.

461 Section 25. Section 636.232, Florida Statutes, is amended 462 to read:

463 636.232 Rules.—The commission may adopt rules to
464 administer this part, including rules for the licensing of
465 discount medical plan organizations; establishing standards for
466 evaluating forms, advertisements, marketing materials,
467 brochures, and discount cards; providing for the collection of
468 data; relating to disclosures to plan members; and defining
469 terms used in this part.

TITLE AMENDMENT

Remove lines 6-48 and insert:

474 provisions to changes made by the act; providing an exception for providers under certain circumstances; amending s. 636.206, 475 476 F.S.; conforming provisions to changes made by the act; 477 providing record keeping requirements for discount plan 478 organizations; amending s. 636.208, F.S.; conforming provisions 479 to changes made by the act; revising a specified condition for a member to receive a reimbursement of certain charges after 480 cancelling a membership in a discount plan organization; 481 482 amending s. 636.212, F.S.; requiring discount plan organizations 777669 - h0577-line 185.docx

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483 or marketers to provide prospective members with certain 484 disclosures; requiring prospective members to acknowledge the 485 receipt of and the acceptance of such disclosures before 486 enrolling in a discount plan; specifying what a first page is 487 for the purpose of a disclosure requirement on certain materials 488 relating to a discount plan; providing requirements for disclosures made in writing, by electronic means, and by 489 490 telephone; amending s. 636.214, F.S.; making a technical change; 491 conforming provisions to changes made by the act; amending s. 492 636.216, F.S.; deleting provisions relating to requirements to 493 file with and obtain approval from the Department of Financial 494 Services of certain charges and forms; conforming a provision to 495 changes made by the act; amending s. 636.228, F.S.; conforming 496 provisions to changes made by the act; authorizing a discount 497 plan organization to delegate functions to its marketers; 498 providing that the discount plan organization is bound to acts 499 of its marketers within the scope of delegation; amending s. 636.230, F.S.; conforming provisions to changes made by the act; 500 501 authorizing a marketer or discount plan organization to 502 commingle certain products on a single page of certain 503 documents; deleting a requirement for discount medical plan fees 504 to be provided in writing under certain circumstances; amending s. 636.232, F.S.; revising the authority for the Financial 505 Services Commission to adopt rules; amending ss. 408.9091, 506 507 408.910, 627.64731, 636.003, 636.205, 636.207, 636.210, 636.218, 777669 - h0577-line 185.docx

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