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By the Committees on Judiciary; and Banking and Insurance; and Senator Steube

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A bill to be entitled An act relating to insurance; amending s. 627.409, F.S.; adding and revising conditions under which certain misrepresentations, omissions, concealments of fact, or incorrect statements may prevent recovery under an insurance policy or annuity contract; providing construction; amending s. 627.422, F.S.; providing that personal lines residential and commercial residential property insurance policies may not restrict the assignment of post-loss benefits; amending s. 627.7011, F.S.; prohibiting specified acts by insurers relating to certain losses under homeowners' insurance policies; creating s. 627.7152, F.S.; providing that an agreement to assign post-loss benefits of a residential homeowner's property insurance is not valid unless specified conditions are met; requiring the assignee, under certain circumstances, to provide a copy of the assignment agreement and a specified written estimate to the insurer within a specified timeframe; requiring the estimate to be timely updated if conditions require a change in scope; providing construction relating to failure to comply with such requirement; authorizing an insurer to inspect the property at any time; providing that an insurer's failure to make a certain attempt to inspect the property and deliver a certain notice, under certain circumstances, may estop certain assertions by the insurer; providing that a person's acceptance of an assignment agreement constitutes a

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waiver by the assignee or transferee, or any subcontractor of the assignee or transferee, of certain claims against named insureds, except under specified circumstances; providing construction relating to such waiver; requiring an assignee, before initiating certain litigation against an insurer, to provide a certain invoice and estimate to the insurer within a specified timeframe; providing that certain offers of settlement in certain civil actions may not be made until after a specified timeframe; requiring the Office of Insurance Regulation to require each insurer to annually report specified data relating to certain claims paid pursuant to assignment agreements; authorizing the Financial Services Commission to adopt rules; providing applicability; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Section 627.409, Florida Statutes, is amended to read:

627.409 Representations in applications; warranties.-

(1) Any statement or description made by or on behalf of an insured or annuitant in an application for an insurance policy or annuity contract, or in negotiations for a policy or contract, is a representation and not a warranty. Except as provided in subsection (3), a misrepresentation, omission, concealment of fact, or incorrect statement may prevent recovery under the contract or policy only if the misrepresentation,

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omission, concealment of fact, or incorrect statement directly relates to the cause of the claim being made and any of the following apply:

- (a) The misrepresentation, omission, concealment, or statement is fraudulent or is material to the acceptance of the risk or to the hazard assumed by the insurer.
- (b) If the true facts <u>relative to the loss claimed</u> had been known to the insurer pursuant to a policy requirement or other requirement, the insurer in good faith would not have:
  - 1. Issued the policy or contract; , would not have
- $\underline{2}$ . Issued the policy or contract it at  $\underline{a}$  the same premium rate  $\underline{a}$ t least 20 percent higher than the rate actually charged;  $\tau$  would not have
  - 3. Issued a policy or contract in as large an amount; 7 or
- $\underline{4.}$  would not have Provided coverage with respect to the hazard resulting in the loss.
- (2) A breach or violation by the insured of a warranty, condition, or provision of a wet marine or transportation insurance policy, contract of insurance, endorsement, or application does not void the policy or contract, or constitute a defense to a loss thereon, unless such breach or violation increased the hazard by any means within the control of the insured.
- (3) For residential property insurance, if a policy or contract has been in effect for more than 90 days, a claim filed by the insured cannot be denied based on credit information available in public records.
- (4) This section may not be construed to allow fraudulent insurance claims as described in s. 817.234.

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Section 2. Section 627.422, Florida Statutes, is amended to read:

- 627.422 Assignment of policies <u>or post-loss benefits</u>.—A policy may be assignable, or not assignable, as provided by its terms.
- (1) LIFE OR HEALTH INSURANCE POLICIES.—Subject to its terms relating to assignability, any life or health insurance policy under the terms of which the beneficiary may be changed upon the sole request of the policyowner may be assigned either by pledge or transfer of title, by an assignment executed by the policyowner alone and delivered to the insurer, whether or not the pledgee or assignee is the insurer. Any such assignment shall entitle the insurer to deal with the assignee as the owner or pledgee of the policy in accordance with the terms of the assignment, until the insurer has received at its home office written notice of termination of the assignment or pledge or written notice by or on behalf of some other person claiming some interest in the policy in conflict with the assignment.
- (2) POST-LOSS BENEFITS UNDER CERTAIN PROPERTY INSURANCE
  POLICIES.-A personal lines residential property insurance policy
  or a commercial residential property insurance policy may not
  restrict the assignment of post-loss benefits.
- Section 3. Paragraph (a) of subsection (3) of section 627.7011, Florida Statutes, is amended to read:
- 627.7011 Homeowners' policies; offer of replacement cost coverage and law and ordinance coverage.—
- (3) In the event of a loss for which a dwelling or personal property is insured on the basis of replacement costs:
  - (a) For a dwelling: $\tau$

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1. The insurer must initially pay at least the actual cash value of the insured loss, less any applicable deductible. The insurer shall pay any remaining amounts necessary to perform such repairs as work is performed and expenses are incurred. If a total loss of a dwelling occurs, the insurer shall pay the replacement cost coverage without reservation or holdback of any depreciation in value, pursuant to s. 627.702.

- 2. The insurer may not require that a particular vendor make repairs to such dwelling.
- 3. The insurer may not, unless expressly requested by the insured, recommend or suggest a particular vendor for repairs to be made to such dwelling.
- Section 4. Section 627.7152, Florida Statutes, is created to read:
- 627.7152 Assignment of residential homeowner's property insurance post-loss benefits; prelitigation invoice; offer of settlement; annual reporting.—
- (1) An agreement to assign post-loss benefits of a residential homeowner's property insurance policy is not valid unless the agreement:
  - (a) Is in writing;
- (b) Is limited to claims for work performed or work to be performed by the assignee;
- (c) Contains an accurate and up-to-date statement of the scope of work to be performed;
- (d) Allows the insured to rescind the assignment within 7 days after the execution of the assignment without a penalty or fee;
  - (e) Prohibits any check or mortgage processing fee or

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administrative fee;

(f) Provides that the insured or the insurer may be responsible for payment for any work performed before the rescission of the assignment; and

- (g) Contains a provision, in 14-point boldfaced type, which allows the insured to rescind the agreement within 7 days after execution of the assignment, and with a notice that if the assignment is rescinded, the homeowner is responsible to pay for the work done up to the date of the rescission and that the homeowner is not otherwise responsible to pay for the work covered by the assignment.
- (2) (a) The assignee shall provide a copy of the assignment agreement to the insurer within 5 days after execution of the agreement if the insurer has a facsimile number and e-mail address on its website designated for the delivery of such documents. This assignment agreement must be accompanied by a written estimate of the work to be done, with unit prices indicated where appropriate, and the basis for calculating lump sum fees if unit prices are inappropriate. The estimate must be timely updated if conditions require a change in scope. The failure to comply with this requirement constitutes a defense to any payment obligation under the policy or the assignment, if the insurer can establish prejudice resulting from the failure.
- (b) The insurer may inspect the property at any time. If the insurer fails to attempt in good faith to do so within 7 days after learning of the loss and promptly deliver to the assignee written notice of any perceived deficiency in the assignee's notice or the work being performed, the failure may be raised to estop the insurer from asserting that work done was

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not reasonably necessary or that the notice was insufficient to comply with this section.

- (3) Notwithstanding any other law, the acceptance by a person of any assignment agreement constitutes a waiver by the assignee or transferee, and any subcontractor of the assignee or transferee, of any and all claims against all named insureds for payment arising from the specified loss, except that all named insureds remain responsible for the payment of any deductible amount provided for by the terms of the insurance policy and for the cost of any betterment ordered by all named insureds. This waiver remains in effect notwithstanding any subsequent determination that the assignment agreement is invalid or notwithstanding the rescission of the assignment agreement by all named insureds, except that the assignee is entitled to payment for the reasonable cost of any contracted work performed before the assignor rescinded the assignment agreement.
- (4) No later than 30 days before an assignee initiates
  litigation against an insurer relating to a residential
  homeowner's property insurance claim, the assignee must provide
  the insurer an invoice for all work that has been performed and
  a current estimate of work remaining to be performed.
- (5) In a civil action relating to a residential homeowner's property insurance claim under a policy in which an assignment agreement under this section was executed, an offer of settlement under s. 768.79 by any party may be made no earlier than 30 days after the civil action has commenced.
- (6) The office shall require each insurer to report by January 30, 2021, and each year thereafter, data on each residential property insurance claim paid in the prior calendar

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year pursuant to an assignment agreement. Such data must include, but are not limited to, specific data about claims adjustment and settlement timeframes and trends grouped by whether litigated or not litigated, by loss adjustment expenses, and by the amount and type of attorney fees incurred or paid. The commission may adopt rules to administer this subsection.

- (7) This section does not apply to:
- (a) An assignment, transfer, or conveyance granted to a subsequent purchaser of the property with an insurable interest in the property following a loss; or
- (b) A power of attorney under chapter 709 which grants to a management company, family member, guardian, or similarly situated person of an insured the authority to act on behalf of an insured as it relates to a property insurance claim.
- Section 5. The amendment made by this act to s. 627.422, Florida Statutes, and the creation by this act of s. 627.7152, Florida Statutes, apply to assignment agreements executed on or after July 1, 2018.
- Section 6. This act shall take effect July 1, 2018.