

By the Committee on Regulated Industries; and Senator Bean

580-02001-18

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1 A bill to be entitled  
2 An act relating to alarm verification; amending s.  
3 489.529, F.S.; revising requirements for alarm  
4 verification to include additional methods by which an  
5 alarm monitoring company may verify a residential or  
6 commercial intrusion/burglary alarm signal and to  
7 require that two attempts be made to verify an alarm  
8 signal; providing an effective date.  
9

10 Be It Enacted by the Legislature of the State of Florida:  
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12 Section 1. Section 489.529, Florida Statutes, is amended to  
13 read:

14 489.529 Alarm verification ~~calls~~ required.—All residential  
15 or commercial intrusion/burglary alarms that have central  
16 monitoring must have the a central monitoring station attempt to  
17 verify an alarm signal via communication by telephone  
18 verification call, text message, or other electronic means with  
19 a person made to a telephone number associated with the premises  
20 generating the alarm signal, before alarm monitor personnel  
21 contact a law enforcement agency for alarm dispatch. The central  
22 monitoring station must attempt to verify employ call-  
23 verification methods for the premises generating the alarm  
24 signal a second time via communication by telephone call, text  
25 message, or other electronic means with the premises owner,  
26 occupant, or his or her authorized designee if the first attempt  
27 to verify the alarm signal call is not successful answered.

28 However, verification attempts are calling is not required if:

29 (1) The intrusion/burglary alarm has a properly operating

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30 visual or auditory sensor that enables the alarm monitoring  
31 personnel to verify the alarm signal; or

32 (2) The intrusion/burglary alarm is installed on a premises  
33 that is used for the storage of firearms or ammunition by a  
34 person who holds a valid federal firearms license as a  
35 manufacturer, importer, or dealer of firearms or ammunition,  
36 provided the customer notifies the alarm monitoring company that  
37 he or she holds such license and would like to bypass the two-  
38 attempt ~~two-call~~ verification protocol. Upon initiation of a new  
39 alarm monitoring service contract, the alarm monitoring company  
40 shall make reasonable efforts to inform a customer who holds a  
41 valid federal firearms license as a manufacturer, importer, or  
42 dealer of firearms or ammunition of his or her right to opt out  
43 of the two-attempt ~~two-call~~ verification protocol.

44 Section 2. This act shall take effect July 1, 2018.