

Amendment No. 4

COMMITTEE/SUBCOMMITTEE ACTION

ADOPTED	<u> </u>	(Y/N)
ADOPTED AS AMENDED	<u> </u>	(Y/N)
ADOPTED W/O OBJECTION	<u> </u>	(Y/N)
FAILED TO ADOPT	<u> </u>	(Y/N)
WITHDRAWN	<u> </u>	(Y/N)
OTHER	<u> </u>	

1 Committee/Subcommittee hearing bill: Energy & Utilities
 2 Subcommittee

3 Representative Fine offered the following:

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Amendment

Between lines 148 and 149, insert:

(c) If a customer of a cable or video service provider requests that service be discontinued on a date before the end of the customer's normal billing period, the customer charge for that period shall be calculated by identifying the number of days that service is provided in the billing period, up to and including the date that service is discontinued, dividing that number by the number of days in the billing period, and multiplying the resulting fraction by the normal charge for the billing period. The cable or video service provider shall credit the customer's account or issue a refund for any overpayment to

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17 reflect the amount due as calculated pursuant to this paragraph.
18 The credit or refund must be provided within 30 days after the
19 service is discontinued or the date of the customer's next
20 regular bill following discontinuance, whichever is later.
21 Notwithstanding any other provision of law to the contrary, the
22 Department of Agriculture and Consumer Services shall impose an
23 administrative fine equal to 10 times the credit or refund
24 amount upon any cable or video service provider that fails to
25 provide a credit or refund as specified in this paragraph. This
26 provision does not reduce any applicable contractual penalty or
27 fee that applies when a customer discontinues service during the
28 term of a contract if such customer has agreed to take service
29 from the cable or video service company at a specified rate for
30 the full term of the contract and the term of the contract
31 includes more than one billing period.

32 (d) Fines collected by the department under this section
33 shall be remitted to its General Inspection Trust Fund.

34 (e) The department may adopt rules to implement paragraphs
35 (b) and (c) of this subsection.
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