By Senator Torres

15-01736-19 20191606

A bill to be entitled

An act relating to long-term care facility residents; amending s. 400.022, F.S.; requiring that providers of certain services to a resident of a nursing home facility have the right to have reasonable access to the resident which is free of charge; amending s. 429.28, F.S.; prohibiting an assisted living facility from charging providers of certain services to a resident for reasonable access to the resident; requiring that reasons for a resident's relocation from an assisted living facility be provided to the resident or the resident's legal representative; requiring a copy of a notice of relocation or termination of residency from an assisted living facility to be sent to a representative of the Long-Term Care Ombudsman Program within a specified timeframe; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Paragraph (c) of subsection (1) of section 400.022, Florida Statutes, is amended to read:

400.022 Residents' rights.-

- (1) All licensees of nursing home facilities shall adopt and make public a statement of the rights and responsibilities of the residents of such facilities and shall treat such residents in accordance with the provisions of that statement. The statement shall assure each resident the following:
 - (c) Any entity or individual that provides health, social,

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legal, or other services to a resident has the right to have reasonable access to the resident which is free of charge. The resident has the right to deny or withdraw consent to access at any time by any entity or individual. Notwithstanding the visiting policy of the facility, the following individuals must be permitted immediate access to the resident:

- 1. Any representative of the federal or state government, including, but not limited to, representatives of the Department of Children and Families, the Department of Health, the Agency for Health Care Administration, the Office of the Attorney General, and the Department of Elderly Affairs; any law enforcement officer; any representative of the State Long-Term Care Ombudsman Program; and the resident's individual physician.
- 2. Subject to the resident's right to deny or withdraw consent, immediate family or other relatives of the resident.

The facility must allow representatives of the State Long-Term Care Ombudsman Program to examine a resident's clinical records with the permission of the resident or the resident's legal representative and consistent with state law.

Section 2. Paragraphs (d) and (k) of subsection (1) of section 429.28, Florida Statutes, are amended to read:

429.28 Resident bill of rights.-

- (1) No resident of a facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States as a resident of a facility. Every resident of a facility shall have the right to:
 - (d) Unrestricted private communication, including receiving

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and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations. A facility may not charge a fee to any entity or individual that provides health, social, legal, or other services to a resident for that entity or individual to have reasonable access to the resident.

(k) At least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally incapacitated, the guardian shall be given at least 45 days' notice of a nonemergency relocation or residency termination. Reasons for relocation shall be set forth in writing in the notice and provided to the resident or the resident's legal representative. A copy of the notice shall be sent to a representative of the Long-Term Care Ombudsman Program within 24 hours. In order for a facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction.

Section 3. This act shall take effect July 1, 2019.