

1 A bill to be entitled
2 An act relating to prescribed drug services and
3 audits; creating s. 465.1871, F.S.; prohibiting
4 attorneys from engaging in misleading advertisement
5 related to medicinal drugs; providing causes of
6 action; providing penalties; providing timeframes for
7 actions for recovery; amending s. 465.1885, F.S.;
8 providing definitions; providing applicability;
9 providing requirements for pharmacy contracts and
10 auditing entities; revising the timeframe for notice
11 of audit; revising the rights that pharmacies have if
12 audits are conducted; prohibiting audits from
13 considering as fraud any clerical and recordkeeping
14 error; limiting charge-backs and recoupments;
15 excluding dispensing fees from calculations of
16 overpayment; requiring auditing entities to be
17 responsible for costs associated with audits;
18 prohibiting auditing entities from compensating
19 certain employees or contractors; providing penalties;
20 requiring auditing entities to state the reason for
21 the audits under certain circumstances; revising the
22 timeframes of audit periods; revising the timeframe
23 for the delivery of the preliminary audit report;
24 revising the requirements for pharmacies to address
25 discrepancies or audit findings; requiring the Office

26 of Insurance Regulation to establish an appeals
27 process; creating s. 624.491, F.S.; providing
28 definitions; requiring pharmacy benefit managers to
29 provide the office with an annual report; providing
30 report requirements; prohibiting publication or
31 disclosure of certain information; requiring the
32 office to publish certain information; creating s.
33 624.495, F.S.; providing a definition; requiring
34 registration of pharmacy services administration
35 organizations with the office; requiring registration
36 fees; providing registration and reporting
37 requirements; requiring the office to issue
38 registration certificates under certain circumstances;
39 requiring rulemaking; amending s. 627.42392, F.S.;
40 providing a definition; revising the circumstances
41 under which health insurers and pharmacy benefit
42 managers are required to use prior authorization forms
43 for specified purposes; requiring health insurers and
44 pharmacy benefit managers to establish and offer an
45 online prior authorization process; providing
46 requirements for the process; creating s. 627.42393,
47 F.S.; providing definitions; requiring health insurers
48 to publish and provide to insureds a procedure for
49 exemptions from first fail policies; providing
50 requirements for the procedure; providing requirements

51 for authorization or denial of policy exemptions;
52 amending ss. 627.64741, 627.6572, and 641.314, F.S.;
53 requiring pharmacy benefit managers to publish a list
54 of certain drugs on their websites; providing
55 requirements for the publication; extending the
56 applicability date; creating ss. 627.64742, 627.66998,
57 and 641.3924, F.S.; providing definitions; requiring
58 health insurers and health maintenance organizations
59 to disclose to enrollees and prospective enrollees or
60 to subscribers and prospective subscribers,
61 respectively, that they are subject to excess cost
62 sharing under certain circumstances; providing duties
63 for health insurers and health maintenance
64 organizations; prohibiting disclosure of specified
65 information; providing an effective date.

66
67 Be It Enacted by the Legislature of the State of Florida:

68
69 Section 1. Section 465.1871, Florida Statutes, is created
70 to read:

71 465.1871 Attorney liability for misleading advertisement.—

72 (1) An attorney may not engage in misleading legal
73 services advertisement related to medicinal drugs. A legal
74 services advertisement is misleading if the advertisement does
75 any of the following:

76 (a) Fails to disclose at the beginning of the
77 advertisement: "This is a paid advertisement for legal
78 services."

79 (b) Presents the advertisement as a "medical alert,"
80 "health alert," "consumer alert," or "public service
81 announcement," or in any similar term.

82 (c) Displays the logo of a federal or state government
83 agency in a manner that suggests an affiliation with the agency
84 or the sponsorship of that agency.

85 (d) Uses the word "recall" when referring to a product
86 that has not been recalled either by a government agency or
87 through an agreement between the manufacturer and a government
88 agency.

89 (e) Fails to identify the sponsor of the advertisement.

90 (f) Fails to indicate the identity of the attorney or law
91 firm that will represent the client, or how cases will be
92 referred to an attorney or law firm that will represent the
93 client if the sponsor of the advertisement may not represent
94 persons responding to the advertisement.

95 (2) A person who ceases to follow medical advice relating
96 to medicinal drugs because of misleading legal services
97 advertising as described in subsection (1) has a cause of action
98 for double the amount of actual damages against the attorney who
99 engaged in the misleading legal services advertisement.

100 (3) A person who ceases to follow medical advice relating

101 to medicinal drugs because of legal services advertising related
 102 to medicinal drugs, whether the advertisement is misleading or
 103 not, has a cause of action against the attorney who engaged in
 104 the legal services advertisement.

105 (4) An action under this section may be brought in any
 106 court of competent jurisdiction to recover compensatory damages
 107 against the attorney who engages in legal services advertising;
 108 however, the plaintiff may not recover damages twice for the
 109 same injury. An action for recovery under this section must
 110 commence within 2 years after the time the legal services
 111 advertising last occurs.

112 Section 2. Section 465.1885, Florida Statutes, is amended
 113 to read:

114 (Substantial rewording of section. See
 115 s. 465.1885, F.S., for present text.)

116 465.1885 Pharmacy audits.—

117 (1) As used in this section, the term:

118 (a) "Health benefit plan" means any individual or group
 119 plan, employee welfare benefit plan, policy, or contract for
 120 health care services issued, delivered, issued for delivery, or
 121 renewed in this state by a health care insurer, health
 122 maintenance organization, accident and sickness insurer,
 123 fraternal benefit society, nonprofit hospital service
 124 corporation, nonprofit medical services corporation, health care
 125 service plan, or any other person, firm, corporation, joint

126 venture, or other similar business entity that pays for insureds
127 or beneficiaries in this state.

128 (b) "Pharmacy benefit management plan" means an
129 arrangement for the delivery of pharmacy services in which a
130 pharmacy benefit manager undertakes to administer the payment or
131 reimbursement of any of the costs of pharmacy services for an
132 enrollee on a prepaid or insured basis that contains one or more
133 incentive arrangements intended to influence the cost or level
134 of pharmacy services between the plan sponsor and one or more
135 pharmacies with respect to the delivery of pharmacy services.
136 The pharmacy benefit management plan also requires or creates
137 benefit payment differential for enrollees to use under contract
138 with the pharmacy benefit manager.

139 (c) "Pharmacy benefit manager" means a business that
140 administers the prescription drug or device portion of pharmacy
141 benefit management plans or health insurance plans on behalf of
142 plan sponsors, insurance companies, unions, and health
143 maintenance organizations. The term includes a person or entity
144 acting for a pharmacy benefit manager in a contractual or
145 employment relationship in the performance of pharmacy benefit
146 management for a managed care company, nonprofit hospital or
147 medical services organization, insurance company, or other
148 third-party payor.

149 (d) "Pharmacy services" means offering for sale,
150 compounding, or dispensing of drugs, chemicals, or poisons

151 pursuant to a prescription. The term also includes the sale or
152 provision of, fitting of, or counseling on medical devices,
153 including prosthetics and durable medical equipment.

154 (2) (a) This section applies to any audit of the records of
155 a pharmacy, except Medicaid-related records, that is conducted
156 by a managed care company, a nonprofit hospital or medical
157 services organization, a health benefit plan, a third-party
158 payor, a pharmacy benefit manager, a health program administered
159 by an agency of the state, or any entity that represents those
160 companies, groups, or agencies.

161 (b) A health benefit plan located or domiciled outside of
162 this state is subject to this section if it receives, processes,
163 adjudicates, pays, or denies claims for health care services
164 submitted by or on behalf of patients, insureds, or
165 beneficiaries who reside in this state.

166 (3) A pharmacy contract must identify and describe in
167 detail the audit procedures, and the entity conducting an audit
168 shall follow these procedures.

169 (4) An entity conducting an audit must give the pharmacy
170 written notice at least 4 weeks before conducting the initial
171 audit for each audit cycle. If the auditing entity is a pharmacy
172 benefit manager and if the auditing entity does not include its
173 auditing guidelines in its provider manual, the notice must
174 include a documented checklist of all items being audited and
175 the manual, including the name, date, and edition or volume,

176 applicable to the audit and auditing guidelines. For onsite
177 audits, a pharmacy benefit manager must also provide a list of
178 materials that are copied or removed during the course of an
179 audit. The pharmacy benefit manager may document these materials
180 on a checklist or an audit acknowledgment form. The pharmacy
181 must produce any items during the course of the audit or within
182 30 days after the audit.

183 (5) An entity conducting an audit may not interfere with
184 the delivery of pharmacy services to a patient and shall use
185 every effort to minimize inconvenience and disruption to
186 pharmacy operations during the audit process.

187 (6) An audit that involves clinical or professional
188 judgement shall be conducted by or in consultation with a
189 pharmacist licensed in this state.

190 (7) The audit may not consider as fraud any clerical or
191 recordkeeping error, such as a typographical error, scrivener's
192 error, or computer error regarding a required document or
193 record; however, such errors may be subject to recoupment if the
194 errors resulted in overpayment to the pharmacy. The pharmacy has
195 the right to submit amended claims through an online submission
196 to correct clerical or recordkeeping errors in lieu of
197 recoupment if no actual financial harm to the patient or plan
198 has occurred and if the prescription was dispensed according to
199 the prescription documentation requirements set forth in the
200 Florida Pharmacy Act and within the plan limits. The pharmacy is

201 not subject to recoupment of funds by the pharmacy benefit
202 manager unless the pharmacy benefit manager can provide proof of
203 intent to commit fraud or such error results in actual financial
204 harm to the pharmacy benefit manager, a health insurance plan
205 managed by the pharmacy benefit manager, or a consumer. A person
206 is not subject to criminal penalties for errors provided for in
207 this subsection without proof of intent to commit fraud, waste,
208 or abuse.

209 (a) Any amount to be charged back or recouped due to
210 overpayment must not exceed the amount the pharmacy was
211 overpaid.

212 (b) The auditing entity may not include the dispensing fee
213 in the calculation of an overpayment unless a prescription is a
214 misfill. As used in this paragraph, the term "misfill" means a
215 prescription that was not dispensed, a prescription in which the
216 prescriber denied the authorization request, a prescription in
217 which an additional dispensing fee was charged, or a
218 prescription error by the pharmacy.

219 (8) The auditing entity may not use extrapolation to
220 calculate penalties or amounts to be charged back or recouped
221 unless otherwise required by federal requirements or federal
222 plans.

223 (9) The auditing entity may not require any documentation
224 that is not required by state and federal law. The information
225 is considered valid if documented on the prescription,

226 computerized treatment notes, pharmacy system, or other
227 acceptable medical records.

228 (10) Unless superseded by state or federal law, auditors
229 may have access only to previous audit reports on a particular
230 pharmacy conducted by the auditing entity for the same pharmacy
231 benefit manager, health plan, or insurer. An auditing vendor
232 contracting with multiple pharmacy benefit managers or health
233 insurance plans may not use audit reports or other information
234 gained from an audit on a particular pharmacy to conduct another
235 audit for a different pharmacy benefit manager or health
236 insurance plan.

237 (11) Audit results shall be disclosed to the health
238 benefit plan in a manner pursuant to contract terms.

239 (12) A pharmacy may use the records of a hospital,
240 physician, or other authorized practitioner of the healing arts
241 for drugs or medicinal supplies written or transmitted by any
242 means of communication for the purposes of validating the
243 pharmacy record with respect to orders or refills of a legend or
244 narcotic drug.

245 (13) (a) If the pharmacy benefit manager or its
246 representative conducts an audit, the sample size must not be
247 greater than 150 prescriptions. A refill does not constitute a
248 separate prescription for the purposes of this subsection.

249 (b) The audit must be a true representation of the billing
250 of the pharmacy to the pharmacy benefit manager. The sampling

251 for the audit must be random, with the average cost per
252 prescription audited, and may not be more than the average
253 prescription billed to the pharmacy benefit manager during that
254 period. The random process of how these prescriptions were
255 selected must be provided to the pharmacy.

256 (14) Reasonable costs associated with the audit must be
257 the responsibility of the auditing entity if the claims sample
258 exceeds 100 unique prescription hard copies.

259 (15) (a) The auditing entity may not compensate an employee
260 or contractor with which the auditing entity contracts to
261 conduct the pharmacy audit based on the amount claimed or the
262 actual amount recouped by the pharmacy being audited.

263 (b) The license of any auditing entity that violates
264 paragraph (a) may be denied, suspended, or revoked upon proof of
265 such violation.

266 (16) A finding of an overpayment must not include the cost
267 of the drugs that were dispensed in accordance with the
268 prescriber's orders, if the prescription was dispensed according
269 to prescription documentation requirements set forth by the
270 Florida Pharmacy Act and within the plan limits. A finding of an
271 overpayment may not include the dispensing fee, as specified in
272 paragraph (7) (b).

273 (17) For a finding of an underpayment due to package size
274 or other clerical error, the pharmacy benefit manager shall make
275 the pharmacy whole and shall allow the pharmacy to reprocess for

276 underpayment.

277 (18) (a) Each pharmacy must be audited under the same
278 standards and parameters as other similarly situated pharmacies
279 audited by the entity and must be audited under rules applicable
280 to the contractor and time period of the prescription.

281 (b) If the auditing entity is a pharmacy benefit manager,
282 the entity must state, as requested by the Office of Insurance
283 Regulation, the reason for which the audit was initiated, such
284 as random or suspected fraud.

285 (19) Where not superseded by state or federal law, the
286 period covered by an audit must not exceed 6 months after the
287 date on which the claim was submitted to or adjudicated by a
288 managed care company, a nonprofit hospital or medical services
289 organization, a health benefit plan, a third-party payor, a
290 pharmacy benefit manager, a health program administered by an
291 agency of the state, or any entity that represents those
292 companies, groups, or agencies. An audit may not be conducted 6
293 months after the date on which the pharmacy benefit management
294 plan terminated its contract to adjudicate claims with a
295 pharmacy benefit manager, health plan administrator, or any
296 other entity representing those companies.

297 (20) An audit may not be initiated or scheduled during the
298 first 5 calendar days of any month.

299 (21) The auditing entity shall provide the pharmacy with a
300 written report of the audit and shall comply with all of the

301 following requirements:

302 (a) The preliminary audit report shall be delivered to the
303 pharmacy within 30 days after the conclusion of the audit, with
304 a reasonable extension to be granted upon request.

305 (b) The pharmacy shall be allowed at least 60 days after
306 receipt of the preliminary audit report to produce documentation
307 to address any discrepancy found during the audit, with a
308 reasonable extension to be granted upon request.

309 (c) The auditing entity shall deliver the final report to
310 the pharmacy within 30 days after sending out the preliminary
311 audit report or within 30 days after receiving a final appeal,
312 whichever is later.

313 (d) The auditor or auditors assigned to the audit shall
314 sign the audit documents. The auditor shall sign the
315 acknowledgment or receipt, and the audit report must contain
316 clear contact information of the representative of the auditing
317 organization.

318 (22) Recoupment of any disputed funds, or repayment of
319 funds to the entity by the pharmacy if permitted pursuant to
320 contractual agreement, must occur after final internal
321 disposition of the audit, including the appeals process.

322 (a) Recoupment shall be billed to the pharmacy, and the
323 pharmacy shall be given reasonable time to make interest-free
324 payment, not to exceed 2 years after final disposition of the
325 audit.

326 (b) If the identified discrepancy for an individual audit
327 exceeds \$25,000, future payments in excess of that amount to the
328 pharmacy may be withheld pending finalization of the audit.

329 (23) Interest must not accrue during the audit period.

330 (24) The auditing entity shall provide a copy of the final
331 audit report, after completion of any review process, to the
332 plan sponsor in a manner pursuant to a contract.

333 (25) The Office of Insurance Regulation shall establish a
334 written appeals process under which a pharmacy may appeal an
335 unfavorable preliminary audit report to the entity. Following
336 the appeal:

337 (a) If the auditing entity finds that an unfavorable audit
338 report or any portion thereof is unsubstantiated, the entity
339 shall dismiss the audit report or that portion without the
340 necessity of any further action.

341 (b) If any of the issues raised in the appeal are not
342 resolved to the satisfaction of either party, that party may ask
343 the Office of Insurance Regulation to enforce the provisions of
344 the insurance code and applicable rules as they relate to the
345 review of policy contracts and associated rates. The cost of
346 mediation shall be borne by agreement of the parties or by the
347 decision of the office.

348 Section 3. Section 624.491, Florida Statutes, is created
349 to read:

350 624.491 Pharmacy benefit manager disclosures.—

351 (1) As used in this section, the term:

352 (a) "Administrative fee" means a fee paid or a payment
353 made by a pharmaceutical manufacturer to a pharmacy benefit
354 manager or its designee, or a fee or payment retained by a
355 pharmacy benefit manager or its designee, pursuant to a contract
356 between the pharmacy benefit manager and the pharmaceutical
357 manufacturer in connection with the pharmacy benefit manager's
358 administering, invoicing, allocating, and collecting rebates.

359 (b) "Aggregate retained-rebate percentage" means the
360 percentage of all rebates received by a pharmacy benefit manager
361 from all pharmaceutical manufacturers which is not passed on to
362 the pharmacy benefit manager's health plan or issuer clients.
363 The percentage is calculated by dividing the aggregate dollar
364 amount of rebates that the pharmacy benefit manager received
365 during the prior calendar year from all pharmaceutical
366 manufacturers that was not passed on to the pharmacy benefit
367 manager's health plan or issuer clients by the aggregate dollar
368 amount of rebates that the pharmacy benefit manager received
369 during the prior calendar year from all pharmaceutical
370 manufacturers.

371 (c) "Health plan" means a policy, contract, certification,
372 or agreement offered or issued by an issuer to provide, deliver,
373 arrange for, pay for, or reimburse any of the costs of health
374 services.

375 (d) "Issuer" means an authorized health insurer or health

376 maintenance organization that offers one or more health plans
377 delivered or issued to deliver to any person in this state.

378 (e) "Issuer administrative service fee" means a fee paid
379 or a payment made by an issuer or its designee to a pharmacy
380 benefit manager, or a fee or payment retained by a pharmacy
381 benefit manager, pursuant to a contract between the pharmacy
382 benefit manager and the issuer or the issuer's designee in
383 connection with the pharmacy benefit manager's managing or
384 administering the pharmacy benefit and administering, invoicing,
385 allocating, and collecting rebates.

386 (f) "Pharmacy benefit manager" has the same meaning as in
387 s. 624.490.

388 (g) "Rebate" means a rebate, discount, or price concession
389 that is based on the use or price of a prescription drug and
390 that is paid by the pharmaceutical manufacturer or an entity
391 other than the patient, directly or indirectly, to a pharmacy
392 benefit manager after the pharmacy benefit manager adjudicates
393 the claim. Rebates include price protection rebates and a
394 reasonable estimate of volume-based discounts or other
395 discounts.

396 (2) Beginning January 1, 2020, and by January 1 of each
397 year thereafter, a pharmacy benefit manager shall provide the
398 office with a report containing all of the following information
399 from the prior calendar year:

400 (a) The aggregate dollar amount of all administrative fees

401 that the pharmacy benefit manager received.

402 (b) The aggregate dollar amount of all administrative fees
403 that the pharmacy benefit manager received and did not pass on
404 to health plans or issuers.

405 (c) The aggregate dollar amount of all issuer
406 administrative service fees that the pharmacy benefit manager
407 received.

408 (d) The aggregate dollar amount of rebates that the
409 pharmacy benefit manager received from all pharmaceutical
410 manufacturers.

411 (e) The aggregate dollar amount of rebates that the
412 pharmacy benefit manager received from all pharmaceutical
413 manufacturers and did not pass on to health plans or issuers.

414 (f) The aggregate retained-rebate percentage.

415 (g) Across all of the pharmacy benefit manager's
416 contractual relationships or other relationships with all health
417 plans or issuers, the highest aggregate retained-rebate
418 percentage and the lowest aggregate retained-rebate percentage.

419 (3) The pharmacy benefit manager may not publish or
420 otherwise disclose any information that would reveal the
421 identity of a specific health plan, the price charged for a
422 specific drug or class of drugs, or the amount of any rebates
423 provided for a specific drug or class of drugs. Any such
424 information is protected from disclosure as confidential and
425 proprietary information and is not subject to public records

426 requirements under s. 119.07(1) or s. 24(a), Art. I of the State
427 Constitution.

428 (4) The office shall publish in a timely manner the
429 information that it receives under subsection (2) on a publicly
430 available website. However, the office may not publish or
431 disclose any information that is considered a trade secret under
432 s. 624.4213.

433 Section 4. Section 624.495, Florida Statutes, is created
434 to read:

435 624.495 Registration of pharmacy services administration
436 organizations.—

437 (1) As used in this section, the term "pharmacy services
438 administration organization" or "PSAO" means a person or entity
439 doing business in this state which contracts with independent
440 pharmacies to represent these pharmacies or provide them with a
441 broad range of services. Services provided by PSAOs are intended
442 to achieve administrative efficiencies, including contract and
443 payment efficiencies, for both member pharmacies and third-party
444 payers, or third-party payers' pharmacy benefit managers, as
445 defined in s. 624.490. PSAO's services may include, but are not
446 limited to:

447 (a) Negotiating and contracting with third-party payers on
448 behalf of member pharmacies.

449 (b) Contracting with pharmacy benefit managers that are
450 used by third-party payers.

451 (c) Communicating information to member pharmacies
452 regarding contractual and regulatory requirements.

453 (d) Providing general and claims-specific assistance to
454 member pharmacies by means of a help-desk or a dedicated staff
455 person.

456 (e) Providing other services to help member pharmacies
457 interact with third-party payers or with third-party payers'
458 pharmacy benefit managers, such as managing and analyzing
459 payment and drug-dispensing data to identify claims that are
460 unpaid or incorrectly paid by third-party payers.

461 (2) Effective January 1, 2021, to conduct business in this
462 state, a pharmacy services administration organization must
463 register with the office. To initially register or renew a
464 registration, a PSAO must submit:

465 (a) A nonrefundable fee not to exceed \$500.

466 (b) A copy of the registrant's corporate charter, articles
467 of incorporation, or other charter document.

468 (c) A completed registration form adopted by the
469 commission containing:

470 1. The name and address of the registrant.

471 2. The name, address, and official position of each
472 officer and director of the registrant.

473 (3) The registrant shall report any change in information
474 required by subsection (2) to the office in writing within 60
475 days after the change occurs.

476 (4) Upon receipt of a completed registration form, the
477 required documents, and the registration fee, the office shall
478 issue a registration certificate. The certificate may be in
479 paper or electronic form and must clearly indicate the
480 expiration date of the registration. Registration certificates
481 are nontransferable.

482 (5) A registration certificate is valid for 2 years after
483 its date of issuance. The commission shall adopt by rule an
484 initial registration fee not to exceed \$500 and a registration
485 renewal fee not to exceed \$500, both of which are nonrefundable.
486 Total fees may not exceed the cost of administering this
487 section.

488 (6) The commission shall adopt rules necessary to
489 implement this section.

490 Section 5. Section 627.42392, Florida Statutes, is amended
491 to read:

492 627.42392 Prior authorization.—

493 (1) As used in this section, the term:

494 (a) "Electronic prior authorization process" does not
495 include transmissions through a facsimile machine.

496 (b) "Health insurer" means an authorized insurer offering
497 health insurance as defined in s. 624.603, a managed care plan
498 as defined in s. 409.962(10), or a health maintenance
499 organization as defined in s. 641.19(12).

500 (2) Notwithstanding any other provision of law, effective

501 January 1, 2017, or 6 ~~six (6)~~ months after the effective date of
502 the rule adopting the prior authorization form, whichever is
503 later, a health insurer, or a pharmacy benefit ~~benefits~~ manager
504 on behalf of the health insurer, ~~which does not provide an~~
505 ~~electronic prior authorization process for use by its contracted~~
506 ~~providers~~, shall only use the prior authorization form that has
507 been approved by the Financial Services Commission for granting
508 a prior authorization for a medical procedure, course of
509 treatment, or prescription drug benefit. Such form may not
510 exceed two pages in length, excluding any instructions or
511 guiding documentation, and must include all clinical
512 documentation necessary for the health insurer to make a
513 decision. At a minimum, the form must include:

514 (a) ~~(1)~~ Sufficient patient information to identify the
515 member, date of birth, full name, and Health Plan ID number;

516 (b) ~~(2)~~ The provider's ~~provider~~ name, address, and phone
517 number;

518 (c) ~~(3)~~ The medical procedure, course of treatment, or
519 prescription drug benefit being requested, including the medical
520 reason therefor, and all services tried and failed;

521 (d) ~~(4)~~ Any laboratory documentation required; and

522 (e) ~~(5)~~ An attestation that all information provided is
523 true and accurate.

524 (3) The Financial Services Commission in consultation with
525 the Agency for Health Care Administration shall adopt by rule

526 | guidelines for all prior authorization forms which ensure the
 527 | general uniformity of such forms.

528 | (4) Electronic prior authorization approvals do not
 529 | preclude benefit verification or medical review by the insurer
 530 | under either the medical or pharmacy benefits.

531 | (5) Beginning January 1, 2020, a health insurer, or a
 532 | pharmacy benefit manager on behalf of the health insurer, must
 533 | establish and offer a secure, interactive online electronic
 534 | prior authorization process for accepting electronic prior
 535 | authorization forms. The process must allow a person seeking
 536 | prior authorization the ability to upload documentation if such
 537 | documentation is required by the health insurer or pharmacy
 538 | benefit manager to adjudicate the prior authorization request.

539 | Section 6. Section 627.42393, Florida Statutes, is created
 540 | to read:

541 | 627.42393 Fail first policies.-

542 | (1) As used in this section, the term:

543 | (a) "Fail first policy" means a written protocol that
 544 | specifies the order in which a medical procedure, course of
 545 | treatment, or prescription drug must be used to treat an
 546 | insured's condition.

547 | (b) "Health insurer" has the same meaning as in s.
 548 | 627.42392.

549 | (c) "Policy exemption" means a determination by a health
 550 | insurer that a fail first policy is not medically appropriate or

551 indicated for treatment for an insured's condition and that the
552 health insurer authorizes the use of another medical procedure,
553 course of treatment, or prescription prescribed or recommended
554 by the treating health care provider for the insured's
555 condition.

556 (d) "Preceding prescription drug or medical treatment"
557 means a medical procedure, course of treatment, or prescription
558 drug that must be used pursuant to a health insurer's fail first
559 policy as a condition of coverage under a health insurance
560 policy or a health maintenance contract to treat an insured's
561 condition.

562 (e) "Urgent care situation" means an injury or condition
563 of an insured which, if medical care and treatment are not
564 provided earlier than the time generally considered by the
565 medical profession to be reasonable for a nonurgent situation,
566 in the opinion of the insured's treating health care provider,
567 would:

568 1. Seriously jeopardize the insured's life, health, or
569 ability to regain maximum function; or

570 2. Subject the insured to severe pain that cannot be
571 adequately managed.

572 (2) A health insurer must publish on its website and
573 provide to an insured in writing a procedure for an insured and
574 health care provider to request a policy exemption. The
575 procedure must include:

576 (a) A description of the manner in which the insured or
577 health care provider may request a policy exemption.

578 (b) The manner and timeframe in which the health insurer
579 is required to authorize or deny a policy exemption request or
580 respond to an appeal of the health insurer's denial of a
581 request.

582 (c) The conditions under which the policy exemption must
583 be granted.

584 (3) (a) The health insurer must authorize or deny a policy
585 exemption request or respond to an appeal of the health
586 insurer's authorization or denial of a request within:

587 1. Seventy-two hours after obtaining a completed prior
588 authorization form for a nonurgent care situation.

589 2. Twenty-four hours after obtaining a completed prior
590 authorization form for an urgent care situation.

591 (b) An authorization of the request must specify the
592 approved medical procedure, course of treatment, or prescription
593 drug benefits. The health insurer must grant a policy exemption
594 request if the insured has previously received a preceding
595 prescription drug or medical treatment that is in the same
596 pharmacologic class or has the same mechanism of action, and
597 such drug or treatment lacked efficacy or effectiveness or
598 adversely affected the insured.

599 (c) A denial of the request must include a detailed,
600 written explanation of the reason for the denial, the clinical

601 rationale that supports the denial, and the procedure to appeal
602 the health insurer's determination.

603 (4) The health insurer may request a copy of relevant
604 documentation from the insured's medical record in support of a
605 policy exemption request.

606 Section 7. Subsection (5) of section 627.64741, Florida
607 Statutes, is renumbered as subsection (6) and amended, and a new
608 subsection (5) is added to that section, to read:

609 627.64741 Pharmacy benefit manager contracts.—

610 (5) Beginning July 1, 2020, for all the plans it manages
611 for health insurers or health maintenance organizations, a
612 pharmacy benefit manager must publish an up-to-date, accurate,
613 and complete list of all covered drugs on the plans' formulary
614 drug lists, including any tiered structure that it has adopted
615 and any restriction on the manner in which a drug can be
616 obtained. The formulary drug list must be easily accessible to
617 the general public for viewing.

618 (a) The list must be on the pharmacy benefit manager's
619 website and must be easily accessible through a clearly
620 identifiable link or tab, without requiring an individual to
621 create or access an account or enter a policy number.

622 (b) If the pharmacy benefit manager manages more than one
623 plan for one or more health maintenance organizations or health
624 insurers, an individual can easily discern which formulary drug
625 list applies to which plan.

626 ~~(6)-(5)~~ This section applies to contracts entered into or
627 renewed on or after July 1, 2020 ~~July 1, 2018~~.

628 Section 8. Section 627.64742, Florida Statutes, is created
629 to read:

630 627.64742 Cost-sharing fairness.-

631 (1) As used in this section, the term:

632 (a) "Enrollee" means an individual who is covered under a
633 health insurance policy.

634 (b) "Excess cost sharing" means a deductible, copayment,
635 or coinsurance amount charged to an enrollee for a covered
636 prescription drug that is greater than the amount that the
637 enrollee's health insurance policy issuer would pay absent that
638 enrollee's cost sharing, after accounting for rebates.

639 (c) "Health insurance policy" means a policy, contract,
640 certification, or agreement offered or issued by an issuer to
641 provide, deliver, arrange for, pay for, or reimburse any of the
642 costs of health services.

643 (d) "Issuer" means an authorized health insurer that
644 offers one or more health insurance policies to any person in
645 this state.

646 (e) "Rebate" means:

647 1. A negotiated price concession, including, but not
648 limited to, a base rebate and a reasonable estimate of price
649 protection rebates and performance-based rebates, that may
650 accrue directly or indirectly to the issuer during the coverage

651 year from a manufacturer, dispensing pharmacy, or other party to
652 the transaction; and

653 2. A reasonable estimate of any fee and administrative
654 cost that are passed on to the issuer and serve to reduce the
655 issuer's prescription drug liabilities for the coverage year.

656 (2) An issuer that plans to charge enrollees cost-sharing
657 amounts that could result in excess cost sharing for a covered
658 prescription drug must disclose to enrollees and prospective
659 enrollees the fact that enrollees could be subject to such
660 excess cost sharing. Such notice must be provided in health
661 insurance policy documents, including, but not limited to, in
662 evidence of coverage materials, formulary or preferred drug
663 guides, and all marketing materials.

664 (3) An issuer must strive to make available to enrollees
665 at the point of sale an amount greater than 50 percent of the
666 rebates.

667 (4) An issuer shall annually report to the office whether
668 it made more than 50 percent of the rebates available to the
669 enrollees during the prior benefit year.

670 (5) In making the required disclosures and in offering
671 certifications under this section, an issuer may not publish or
672 otherwise reveal information regarding the amount of rebates it
673 receives, including, but not limited to, information regarding
674 the amount of rebates it receives on a product-, manufacturer-,
675 or pharmacy-specific basis. Such information is protected as a

676 trade secret under applicable law, is not subject to public
677 records requirements under s. 119.07(1) or s. 24(a), Art. I of
678 the State Constitution, and may not be disclosed directly or
679 indirectly. An issuer shall impose the confidentiality
680 protections of this subsection on a vendor or downstream third
681 party that performs health care or administrative services on
682 behalf of the issuer and may receive or have access to rebate
683 information.

684 Section 9. Subsection (5) of section 627.6572, Florida
685 Statutes, is renumbered as subsection (6) and amended, and a new
686 subsection (5) is added to that section, to read:

687 627.6572 Pharmacy benefit manager contracts.—

688 (5) Beginning July 1, 2020, for all the plans it manages
689 for health insurers or health maintenance organizations, a
690 pharmacy benefit manager must publish an up-to-date, accurate,
691 and complete list of all covered drugs on the plans' formulary
692 drug lists, including any tiered structure that it has adopted
693 and any restriction on the manner in which a drug can be
694 obtained. The formulary drug list must be easily accessible to
695 the general public for viewing.

696 (a) The list must be on the pharmacy benefit manager's
697 website and must be easily accessible through a clearly
698 identifiable link or tab, without requiring an individual to
699 create or access an account or enter a policy number.

700 (b) If the pharmacy benefit manager manages more than one

701 plan for one or more health maintenance organizations or health
702 insurers, an individual can easily discern which formulary drug
703 list applies to which plan.

704 (6)~~(5)~~ This section applies to contracts entered into or
705 renewed on or after July 1, 2020 ~~July 1, 2018~~.

706 Section 10. Section 627.66998, Florida Statutes, is
707 created to read:

708 627.66998 Cost-sharing fairness.-

709 (1) As used in this section, the term:

710 (a) "Enrollee" means an individual who is covered under a
711 health benefit plan policy.

712 (b) "Excess cost sharing" means a deductible, copayment,
713 or coinsurance amount charged to an enrollee for a covered
714 prescription drug that is greater than the amount that the
715 enrollee's health benefit plan issuer would pay absent that
716 enrollee's cost sharing, after accounting for rebates.

717 (c) "Health benefit plan" means a policy, contract,
718 certification, or agreement offered or issued by an issuer to
719 provide, deliver, arrange for, pay for, or reimburse any of the
720 costs of health services.

721 (d) "Issuer" means an authorized health insurer that
722 offers one or more health benefit plans to any person in this
723 state.

724 (e) "Rebate" means:

725 1. A negotiated price concession, including, but not

726 limited to, a base rebate and a reasonable estimate of price
727 protection rebates and performance-based rebates, that may
728 accrue directly or indirectly to the issuer during the coverage
729 year from a manufacturer, dispensing pharmacy, or other party to
730 the transaction; and

731 2. A reasonable estimate of any fee and administrative
732 cost that are passed on to the issuer and serve to reduce the
733 issuer's prescription drug liabilities for the coverage year.

734 (2) An issuer that plans to charge enrollees cost-sharing
735 amounts that could result in excess cost sharing for a covered
736 prescription drug must disclose to enrollees and prospective
737 enrollees the fact that enrollees could be subject to such
738 excess cost sharing. Such notice must be provided in health
739 benefit plan documents, including, but not limited to, in
740 evidence of coverage materials, formulary or preferred drug
741 guides, and all marketing materials.

742 (3) An issuer must strive to make available to enrollees
743 at the point of sale an amount greater than 50 percent of the
744 rebates.

745 (4) An issuer shall annually report to the office whether
746 it made more than 50 percent of the rebates available to the
747 enrollees during the prior benefit year.

748 (5) In making the required disclosures and in offering
749 certifications under this section, an issuer may not publish or
750 otherwise reveal information regarding the amount of rebates it

751 receives, including, but not limited to, information regarding
752 the amount of rebates it receives on a product-, manufacturer-,
753 or pharmacy-specific basis. Such information is protected as a
754 trade secret under applicable law, is not subject to public
755 records requirements under s. 119.07(1) or s. 24(a), Art. I of
756 the State Constitution, and may not be disclosed directly or
757 indirectly. An issuer shall impose the confidentiality
758 protections of this subsection on a vendor or downstream third
759 party that performs health care or administrative services on
760 behalf of the issuer and may receive or have access to rebate
761 information.

762 Section 11. Subsection (5) of section 641.314, Florida
763 Statutes, is renumbered as subsection (6) and amended, and a new
764 subsection (5) is added to that section, to read:

765 641.314 Pharmacy benefit manager contracts.—

766 (5) Beginning July 1, 2020, for all the plans it manages
767 for health insurers or health maintenance organizations, a
768 pharmacy benefit manager must publish an up-to-date, accurate,
769 and complete list of all covered drugs on the plans' formulary
770 drug lists, including any tiered structure that it has adopted
771 and any restriction on the manner in which a drug can be
772 obtained. The formulary drug list must be easily accessible to
773 the general public for viewing.

774 (a) The list must be on the pharmacy benefit manager's
775 website and must be easily accessible through a clearly

776 identifiable link or tab, without requiring an individual to
777 create or access an account or enter a policy number.

778 (b) If the pharmacy benefit manager manages more than one
779 plan for one or more health maintenance organizations or health
780 insurers, an individual can easily discern which formulary drug
781 list applies to which plan.

782 (6)~~(5)~~ This section applies to contracts entered into or
783 renewed on or after July 1, 2020 ~~July 1, 2018.~~

784 Section 12. Section 641.3924, Florida Statutes, is created
785 to read:

786 641.3924 Cost-sharing fairness.-

787 (1) As used in this section, the term:

788 (a) "Excess cost sharing" means a deductible, copayment,
789 or coinsurance amount charged to a subscriber for a covered
790 prescription drug that is greater than the amount that the
791 subscriber's health benefit plan issuer would pay absent that
792 subscriber's cost sharing, after accounting for rebates.

793 (b) "Issuer" means a health maintenance organization that
794 offers one or more health benefit plans to any person in this
795 state.

796 (c) "Rebate" means:

797 1. A negotiated price concession, including, but not
798 limited to, a base rebate and a reasonable estimate of price
799 protection rebates and performance-based rebates, that may
800 accrue directly or indirectly to the issuer during the coverage

801 year from a manufacturer, dispensing pharmacy, or other party to
802 the transaction; and

803 2. A reasonable estimate of any fee and administrative
804 cost that are passed on to the issuer and serve to reduce the
805 issuer's prescription drug liabilities for the coverage year.

806 (2) An issuer that plans to charge subscribers cost-
807 sharing amounts that could result in excess cost sharing for a
808 covered prescription drug must disclose to subscribers and
809 prospective subscribers the fact that subscribers could be
810 subject to such excess cost sharing. Such notice must be
811 provided in health maintenance contract documents, including,
812 but not limited to, in evidence of coverage materials, formulary
813 or preferred drug guides, and all marketing materials.

814 (3) An issuer must strive to make available to subscribers
815 at the point of sale an amount greater than 50 percent of the
816 rebates.

817 (4) An issuer shall annually report to the office whether
818 it made more than 50 percent of the rebates available to the
819 subscribers during the prior benefit year.

820 (5) In making the required disclosures under this section,
821 an issuer may not publish or otherwise reveal information
822 regarding the amount of rebates it receives, including, but not
823 limited to, information regarding the amount of rebates it
824 receives on a product-, manufacturer-, or pharmacy-specific
825 basis. Such information is protected as a trade secret under

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826 | applicable law, is not subject to public records requirements
827 | under s. 119.07(1) or s. 24(a), Art. I of the State
828 | Constitution, and may not be disclosed directly or indirectly.
829 | An issuer shall impose the confidentiality protections of this
830 | subsection on a vendor or downstream third party that performs
831 | health care or administrative services on behalf of the issuer
832 | and may receive or have access to rebate information.

833 | Section 13. This act shall take effect January 1, 2020.