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LEGISLATIVE ACTION

Senate	.	House
Comm: RCS	.	
04/19/2019	.	
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The Committee on Appropriations (Brandes) recommended the following:

1   **Senate Amendment (with directory and title amendments)**
2
3   Delete lines 230 - 307
4   and insert:
5   Section 2. Section 365.177, Florida Statutes, is created to
6   read:
7   365.177 Transfer of E911 calls between systems.—
8   (1) The office shall develop a plan by February 1, 2020, to
9   require that a 911 public safety telecommunicator, when deemed
10   prudent and requested by a caller or when deemed necessary, be

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11 able to transfer an emergency call from one local,

12 multijurisdictional, or regional E911 system to another local,

13 multijurisdictional, or regional E911 system in this state.

14   (2) In developing this plan, the office shall:

15   (a) Coordinate with public agencies to identify and resolve

16 any technological or logistical issues in implementing this

17 section.

18   (b) Identify or establish a system or clearinghouse for

19 maintaining contact information for all E911 systems in this

20 state.

21   (c) Establish a date, considering any technological,

22 logistical, financial, or other identified issues, by which all

23 E911 systems in this state must be able to transfer emergency

24 calls pursuant to subsection (1).

25   Section 3. (1) The Legislature finds that an important

26 state interest is served in protecting the public safety by

27 ensuring that 911 telecommunications are routed to the most

28 appropriate 911 system in the most expeditious manner possible.

29 A proper and legitimate state purpose is achieved when local

30 government 911 public safety telecommunicators are able to

31 transfer, and receive transfers of, emergency calls to and from

32 other local, multijurisdictional, or regional E911 systems in

33 this state.

34   (2) The Legislature also finds that an important state

35 interest is served in protecting the public safety by ensuring

36 that text-to-911 service is available in all counties of this

37 state. A proper and legitimate state purpose is achieved when

38 text-to-911 service is made available statewide to ensure that

39 persons who cannot speak or whose safety may be compromised by

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40 speaking in emergency situations will have access to the 911

41 system. Provision of this service statewide will prevent

42 confusion concerning the availability of the service in

43 particular areas.

44　　(3) The Legislature also finds that an important state

45 interest is served in protecting the public safety by ensuring

46 that each 911 public safety answering point is capable of direct

47 radio communications with first responder agency dispatchers

48 within the surrounding area for which the public safety

49 answering point would not otherwise provide dispatch. A proper

50 and legitimate state purpose is achieved when a public safety

51 answering point that receives an emergency communication is able

52 to save crucial time by immediately conveying critical emergency

53 information to first responder agency dispatchers to dispatch

54 first responders.

55　　(4) Therefore, the Legislature finds and declares that this

56 act fulfills an important state interest.

57　　Section 4. Section 365.179, Florida Statutes, is created to

58 read:

59　　365.179 Direct radio communication between 911 public

60 safety answering points and first responders.—

61　　(1) As used in this section, the term:

62　　(a) "First responder agency" includes each law enforcement

63 agency and fire service agency, other than a state agency, and

64 each emergency medical services provider, that is designated as

65 a primary first responder for the service area in which a 911

66 public safety answering point receives 911 calls.

67　　(b) "911 public safety answering point" or "PSAP" means a

68 municipal or county emergency communications or 911 call center

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69 | in this state that receives cellular, landline, or text-to-911
70 | communications.
71 | (2) Each sheriff, in collaboration with all first responder
72 | agency heads in his or her county, shall facilitate the
73 | development and execution of written interlocal agreements
74 | between all primary first responder agencies within the county.
75 | Each agreement must establish written protocols that outline
76 | circumstances and public safety emergencies under which a PSAP
77 | will directly provide by radio notice of an emergency to the on-
78 | duty dispatcher of a first responder agency for which the PSAP
79 | does not provide primary dispatch functions. Each agreement must
80 | require the PSAP to have direct radio contact with primary first
81 | responder agencies and their dispatchers, for which the PSAP may
82 | reasonably receive 911 communications, without having to
83 | transfer a 911 communication to another PSAP or dispatch center
84 | for dispatch. The method of complying with this requirement
85 | shall be established by the first responder agency heads and set
86 | forth in each interlocal agreement.
87 | (3) Each PSAP must be capable of immediately broadcasting
88 | 911 communications or public safety information over the primary
89 | radio dispatch channels of each first responder agency in the
90 | county it serves where the PSAP may reasonably receive 911 calls
91 | in the first responder's service area. If a county or
92 | jurisdiction has multiple PSAPs, each PSAP must have this
93 | capability.
94 | (4) Unless technologically precluded due to radio
95 | incompatibility, upon written request from a law enforcement
96 | agency head, a law enforcement agency head in the same county or
97 | in an adjacent jurisdiction in another county must authorize the

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98 requesting agency to install the responding agency's primary

99 dispatch channel or channels in the requesting agency's PSAP,

100 dispatch center, or mobile or portable radios.

101   (5) Each primary first responder agency, PSAP, and dispatch

102 center within each county shall train all applicable personnel

103 regarding the procedures and protocols specified in the

104 interlocal agreements made pursuant to this section. This

105 training shall also include radio functionality and how to

106 readily access the necessary dispatch channels in accordance

107 with the interlocal agreements.

108   (6) By January 1, 2020, each sheriff shall provide to the

109 Department of Law Enforcement:

110   (a) A copy of each interlocal agreement made between the

111 primary first responder agencies within his or her county

112 pursuant to this section; and

113   (b) Written certification that all PSAPs in his or her

114 county are in compliance with this section.

115

116 ====== D I R E C T O R Y C L A U S E A M E N D M E N T ======

117 And the directory clause is amended as follows:

118   Delete lines 33 - 36

119 and insert:

120   Section 5. Subsection (3) of section 365.172, Florida

121 Statutes, is amended to read:

122

123 ================ T I T L E A M E N D M E N T ================

124 And the title is amended as follows:

125   Delete lines 4 - 28

126 and insert:

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127   creating s. 365.177, F.S.; requiring that the
128   Technology Program within the Department of Management
129   Services develop a plan to require that emergency
130   dispatchers be able to transfer an emergency call from
131   one E911 system to another E911 system in this state;
132   providing a declaration of important state interest;
133   creating s. 365.179, F.S.; defining the terms "first
134   responder agency" and "911 public safety answering
135   point"; requiring each sheriff, in collaboration with
136   certain first responder agencies, to enter into
137   specified written agreements; requiring each agreement
138   to require a PSAP to be able to directly communicate
139   with first responder agencies; requiring each PSAP to
140   be able to broadcast certain emergency communications
141   and public safety information; requiring law
142   enforcement agency heads to authorize the installation
143   of their agency's dispatch channels on certain other
144   law enforcement agency radios, upon request; providing
145   an exception; requiring each county sheriff to certify
146   compliance in writing with the Department of Law
147   Enforcement by a specified date; providing an