

**HOUSE OF REPRESENTATIVES STAFF ANALYSIS
FINAL BILL ANALYSIS**

BILL #: CS/CS/HB 601 Pub. Rec./Child Abuse, Abandonment, or Neglect
SPONSOR(S): Health & Human Services Committee and Children, Families & Seniors Subcommittee, Roth
TIED BILLS: IDEN./SIM. BILLS: CS/CS/CS/SB 318

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
1) Children, Families & Seniors Subcommittee	10 Y, 0 N, As CS	Christy	Brazzell
2) Oversight, Transparency & Public Management Subcommittee	13 Y, 0 N	Moore	Harrington
3) Health & Human Services Committee	17 Y, 0 N, As CS	Christy	Calamas
FINAL HOUSE FLOOR ACTION: 112 Y's 0 N's			
GOVERNOR'S ACTION: Approved			

SUMMARY ANALYSIS

CS/CS/HB 601 passed the House on April 30, 2019, as CS/CS/CS/SB 318.

To address cases of child abuse, abandonment, or neglect, the Department of Children and Families operates the Florida central abuse hotline (hotline), which accepts reports 24 hours a day, seven days a week. Any person who knows or suspects that a child is abused, abandoned, or neglected by a parent, legal custodian, caregiver, or other person responsible for the child's welfare must report such information or suspicion to the hotline.

Current law provides a public record exemption for the name of a hotline reporter, but does not protect any other identifying information of the reporter.

The bill expands the public record exemption that protects the name of a reporter of child abuse, abandonment, or neglect to also protect any information that would identify the reporter. The bill subjects this public record exemption to the Open Government Sunset Review Act, and thus the exemption will be repealed on October 2, 2024, unless it is reviewed and saved from repeal by the Legislature. The bill provides a statement of public necessity as required by the Florida Constitution.

The bill does not have a fiscal impact on DCF or local government.

The bill was approved by the Governor on May 24, 2019, chapter 2019-49, the effective date of this bill is July 1, 2019.

I. SUBSTANTIVE INFORMATION

A. EFFECT OF CHANGES:

Background

Florida Central Abuse Hotline

The Department of Children and Families (DCF) operates the Florida central abuse hotline (hotline), which accepts reports 24 hours a day, seven days a week of known or suspected child abuse, abandonment, or neglect.¹ A child protective investigation begins with a report by any person to the hotline.

Current law requires any person to immediately report to the hotline if the person knows or suspects that a child:

- Has been abused, abandoned, or neglected by a parent, legal custodian, caregiver, or other person responsible for the child's welfare;
- Is in need of supervision and care and has no parent, legal custodian, or responsible adult relative immediately known and available to provide supervision and care;
- Has been abused by an adult other than a parent, legal guardian, caregiver or other person responsible for the child's welfare; or
- Is the victim of childhood sexual abuse, or the victim of a known or suspected juvenile sexual offender.²

The hotline encourages a reporter to provide his or her name. Most reporters may remain anonymous,³ but certain reporters are considered "professionally mandatory reporters" and must provide their names to the hotline because of their occupation. These occupational categories include:

- Physicians, osteopathic physicians, medical examiners, chiropractic physicians, nurses, or hospital personnel engaged in the admission, examination, care, or treatment of persons.
- Health or mental health professionals other than those listed above.
- Practitioners who rely solely on spiritual means for healing.
- School teachers or other school officials or personnel.
- Social workers, day care center workers, or other professional child care, foster care residential, or institutional workers.
- Law enforcement officers.
- Judges.⁴

Failure to report known or suspected child abuse, abandonment, or neglect is a crime. A person who knowingly and willfully fails to make a report of abuse, abandonment, or neglect, or who knowingly and willfully prevents another person from making a report, is guilty of a third-degree felony.⁵

Any person who makes a child abuse, abandonment, or neglect report in good faith is immune from any criminal or civil liability that might otherwise result from reporting.⁶

¹ S. 39.201(5), F.S.

² Ss. 39.201(1)(a)-(c), F.S.

³ S. 39.201(2)(h), F.S.

⁴ S. 39.201(1)(d), F.S.

⁵ S. 39.205(1), F.S.

⁶ S. 39.203(1)(a), F.S.

If a reporter provides his or her name, the name is entered into the record of the report but is held confidential by DCF and exempt from public records requests and may not be disclosed except as specifically authorized by ch. 39, F.S., pursuant to s. 39.202(5), F.S.

Allowing reporters to remain anonymous encourages reporting of known or suspected child abuse or neglect without the fear of retribution. However, because a reporter may be the only witness to the abuse or neglect and the identity of the reporter may be essential in prosecuting a person for false reporting, DCF uses electronic equipment that captures the telephone number and the Internet Protocol address from which the report was received.⁷ This information becomes part of the report, but is confidential and is protected the same way as the reporter's name.⁸

The table below includes the number of reports made to the hotline per month, and how many of those reports were accepted for an investigation because they met the statutory definition of abuse, abandonment, or neglect.

Hotline Reports Received and Accepted for Investigation in the Previous Six Months⁹						
	<i>Jan. 2019</i>	<i>Dec. 2018</i>	<i>Nov. 2018</i>	<i>Oct. 2018</i>	<i>Sept. 2018</i>	<i>Aug. 2018</i>
Reports Received	28,679	25,136	26,713	30,866	29,765	28,858
Approved for Investigation	20,484	18,112	19,377	22,330	21,586	20,971

Child Protective Investigations

Once the hotline obtains information from a reporter, the allegations of the report must meet the statutory definition required to trigger a child protective investigation by DCF, or the sheriff's office if the report is for a child in one of the seven counties where the sheriff's office conducts child protective investigations.¹⁰ If the allegations meet the statutory requirements, an investigation must be commenced immediately or within 24 hours after the report is received, depending on the nature of the allegation.¹¹

The child protective investigation assesses the safety and perceived needs of the child and family. It includes a face-to-face interview with the child, other siblings, parents, and other adults in the household.¹² Based upon the information received by the hotline, the review of the family's history, and interviews with all family members, the investigator must determine which collateral sources, including neighbors, teachers, and friends, are likely to have relevant and reliable information about the child's situation.¹³ The investigator interviews the collateral sources and, under DCF operating procedure,

⁷ *Supra*, note 3.

⁸ *Id.*

⁹ Department of Children and Families, Child Welfare Dashboard, *Child Intakes Received*, <http://www.dcf.state.fl.us/programs/childwelfare/dashboard/intakes-received.shtml?Landing%20Page%20InvRec=2> (last visited Mar. 21, 2019).

¹⁰ S. 39.201(2)(a), F.S.

¹¹ *Id.*

¹² S. 39.303(7), F.S.

¹³ Department of Children and Families Operating Procedure CFOP 170-5, *Interviewing Collateral Contacts*, (Jan. 15, 2019), <http://www.dcf.state.fl.us/admin/publications/cfops/CFOP%20170-xx%20Child%20Welfare/CFOP%20170-05%20%20Child%20Protective%20Investigations/CFOP%20170-05,%20%20Chapter%2018,%20Interviewing%20Collateral%20Contacts.pdf> (last visited Mar. 21, 2019).

must protect identities to the extent possible when discussing with the child's family information shared by collateral sources.¹⁴

Public Records

The state Constitution guarantees every person the right to inspect or copy any public record made or received in connection with the official business of the legislative, executive, or judicial branches of government.¹⁵ The Legislature, however, may provide by general law for the exemption of records from the constitutional requirement.¹⁶ The general law must state with specificity the public necessity justifying the exemption and must be no broader than necessary to accomplish the stated purpose of the law.¹⁷ A bill enacting an exemption must pass by a two-thirds vote of the members present and voting.¹⁸

Public policy regarding access to government records is addressed further in the Florida Statutes. Section 119.07(1), F.S., guarantees every person a right to inspect and copy any state, county, or municipal record. Further, the Open Government Sunset Review Act provides that a public record exemption may be created or maintained only if it serves an identified public purpose.¹⁹ In addition, it may be no broader than is necessary to meet one of the following purposes:

- Allow the state or its political subdivisions to effectively and efficiently administer a government program, which administration would be significantly impaired without the exemption;
- Protect personal identifying information that, if released, would be defamatory or would jeopardize an individual's safety; or
- Protect trade or business secrets.²⁰

The Act also requires the automatic repeal of a public record or public meeting exemption on October 2nd of the fifth year after its creation or substantial amendment, unless the Legislature reenacts the exemption.²¹

Confidentiality of Records

Current law provides a public records exemption to protect the rights of a child in the dependency system and those responsible for the child's welfare. All records concerning child abuse, abandonment, or neglect, including hotline reports and all records generated as a result of such reports, are confidential and exempt from public records laws under s. 119.07(1), F.S. Disclosure of such records must be specifically authorized by ch. 39, F.S.

Pursuant to s. 39.202(2), F.S., access to records concerning child abuse, abandonment, or neglect, *excluding the name of the reporter*, is granted to:

- Certain employees, authorized agents, or contract providers of DCF, the Department of Juvenile Justice, the Department of Health, the Agency for Persons with Disabilities, the Office of Early Learning, county agencies responsible for carrying out specific duties related to these agencies, and entities with comparable jurisdictions in other states.
- Criminal justice agencies and the state attorney of the judicial circuit where the child resides or the alleged abuse or neglect occurred.

¹⁴ Id.

¹⁵ Fla. Const., art. I, s. 24(a).

¹⁶ Fla. Const., art. I, s. 24(c).

¹⁷ Id.

¹⁸ Id.

¹⁹ S. 119.15, F.S.

²⁰ S. 119.15(6)(b), F.S.

²¹ S. 119.15(3), F.S.

- The parent or legal custodian of any child who is alleged to have been abused, abandoned, or neglected, and the child and their attorneys.
- Any person alleged to have caused the abuse, abandonment, or neglect of a child.
- A court, if access to such records is necessary for the determination of an issue before it, and a grand jury, if access is necessary for its official business.
- Any person authorized by DCF who uses information about child abuse, abandonment, or neglect for research, statistical, or audit purposes. Information identifying the subjects of such records or information must be treated as confidential by the researcher and may not be released in any form.
- The Division of Administrative Hearings for purposes of any administrative challenge.
- An official of a Florida advocacy council investigating a report of known or suspected child abuse, abandonment, or neglect.
- An official of the Auditor General or the Office of Program Policy Analysis and Government Accountability for the purpose of conducting audits or examinations pursuant to law.
- The Guardian ad Litem for the child.
- The Public Employees Relations Commission for the sole purpose of obtaining evidence for appeals filed under s. 447.207, F.S.
- Employees or agents of the Department of Revenue responsible for child support enforcement activities.
- Any person in the event that the death of a child is the result of abuse, abandonment, or neglect.
- An employee of a local school district who is the designated liaison between the school district and DCF and the principal of a public school, private school, or charter school where the child is a student.
- An employee or agent of the Department of Education who is responsible for the investigation or prosecution of misconduct by a certified educator.
- Staff of a children's advocacy center established and operated under s. 39.3035, F.S.
- A physician, psychologist, or mental health professional licensed in Florida and engaged in the care or treatment of the child.
- Persons with whom DCF seeks to place the child or to whom placement has been granted, including foster parents, the designee of a licensed residential group home as defined in s. 39.523, F.S., a relative or nonrelative with whom a child is placed, preadoptive parents, adoptive parents, or an adoptive entity acting on behalf of preadoptive or adoptive parents.

A reporter may, however, provide written consent to release his or her name to these entities.

A reporter's name may be released without that person's written consent to DCF employees responsible for child protective services, the hotline, law enforcement, child protection teams, or the appropriate state attorney.²²

An individual commits a second degree misdemeanor if he or she knowingly or willfully discloses any confidential information contained in the hotline or in the records of any child abuse, abandonment, or neglect case to anyone other than an authorized person.²³

²² S. 39.202(5), F.S.; See also Department of Children and Families, Florida Abuse Hotline 2013, <http://www.dcf.state.fl.us/service-programs/abuse-hotline/publications/mandatedreporters.pdf> (last visited Mar. 21, 2019).

²³ S. 39.205(6), F.S.

Effect of Proposed Changes

The bill amends s. 39.202, F.S., to protect any information that would identify the reporter of child abuse, abandonment, or neglect, rather than just the reporter's name. This information is confidential and exempt from public record requirements and may only be released as provided by s. 39.202, F.S.

The bill includes a statement of public necessity as required by the Florida Constitution, stating that the exemption is necessary to protect child abuse reporters from retaliation and encourage individuals to comply with mandatory reporting of child abuse, abandonment, or neglect.

The bill subjects the expansion of the public records exemption to the Open Government Sunset Review Act, requiring repeal on October 2, 2024, unless saved from repeal.

The bill also amends s. 39.202(2)(t), F.S., to update a cross-reference related to entities allowed to access records of child abuse or neglect when DCF is seeking to place a child. The paragraph currently allows a licensed residential group home, as defined in s. 39.523, F.S., to access such records; however, s. 39.523, F.S., was substantially amended in 2017 and no longer refers to licensed residential group homes. The bill amends s. 39.202(2)(t), F.S., to instead allow for a designee of a licensed child-caring agency²⁴ to access DCF records to ensure the safety of the child and others placed in such settings.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

None.

²⁴ This change does not prevent designees of licensed residential group homes from accessing records of child abuse or neglect when DCF is seeking to place a child in such settings because the definition of a "licensed child-caring agency" encompasses licensed residential group homes.

D. FISCAL COMMENTS:

None.