By Senator Rouson

	19-01003-20 20201022
1	A bill to be entitled
2	An act relating to mobile home parks; amending s.
3	723.004, F.S.; revising construction; amending s.
4	723.005, F.S.; revising the duties of the Division of
5	Florida Condominiums, Timeshares, and Mobile Homes of
6	the Department of Business and Professional Regulation
7	relating to mobile home parks; amending s. 723.006,
8	F.S.; expanding the duties of the division relating to
9	mobile home parks to include certification of certain
10	mobile home park operators; providing for renewal of
11	such certification; requiring the division to adopt
12	rules; amending s. 723.011, F.S.; revising
13	requirements relating to the delivery of a prospectus;
14	revising provisions relating to the adequacy of a
15	prospectus or offering circular; revising documents
16	that must be received by homeowners to include rental
17	agreements; requiring a park owner to provide
18	specified information to the division when more than
19	one prospectus is filed and approved for use in a
20	park; amending s. 723.012, F.S.; revising disclosures
21	that must be contained in a prospectus or offering
22	circular; amending s. 723.033, F.S.; making conforming
23	changes; prohibiting a court or arbitrators from
24	considering certain mobile home parks when determining
25	market rent; requiring a mediator, arbitrator, or
26	court to consider certain factors when determining
27	whether a rental amount is unreasonable; amending s.
28	723.037, F.S.; deleting provisions prohibiting park
29	owners from limiting comparable mobile home park

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disclosures to certain mobile home parks; amending s. 723.038, F.S.; conforming a provision to changes made by the act; amending s. 723.0381, F.S.; authorizing either party to submit a rent dispute to the division for binding arbitration; providing procedures and requirements for such binding arbitration; authorizing either party to file an action in circuit court to resolve a rent dispute if binding arbitration is not elected within a specified timeframe; requiring a circuit court action to be filed within a specified timeframe; authorizing the division to adopt rules; amending s. 723.061, F.S.; requiring that an eviction
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36 either party to file an action in circuit court to 37 resolve a rent dispute if binding arbitration is not 38 elected within a specified timeframe; requiring a 39 circuit court action to be filed within a specified 40 timeframe; authorizing the division to adopt rules;
37 resolve a rent dispute if binding arbitration is not 38 elected within a specified timeframe; requiring a 39 circuit court action to be filed within a specified 40 timeframe; authorizing the division to adopt rules;
38 elected within a specified timeframe; requiring a 39 circuit court action to be filed within a specified 40 timeframe; authorizing the division to adopt rules;
<pre>39 circuit court action to be filed within a specified 40 timeframe; authorizing the division to adopt rules;</pre>
40 timeframe; authorizing the division to adopt rules;
41 amending s. 723.061, F.S.; requiring that an eviction
42 notice be provided to the division and the executive
43 director of the Florida Mobile Home Relocation
44 Corporation within a specified timeframe; amending s.
45 723.068, F.S.; conforming a provision to changes made
46 by the act; amending s. 723.076, F.S.; requiring
47 homeowners' associations to notify park owners upon
48 the election or appointment of new officers or
49 members; amending s. 723.078, F.S.; revising
50 requirements for board elections and ballots;
51 requiring an impartial committee to be responsible for
52 overseeing the election process and complying with
53 ballot requirements; defining the term "impartial
54 committee"; requiring that association bylaws provide
55 a method for determining the winner of an election in
56 which two or more candidates receive the same number
57 of votes; prohibiting certain persons from seeking
58 election to a board and from being eligible for board

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19-01003-20 20201022 59 membership; specifying that actions taken by a board 60 are not invalid because a member is later determined 61 to be ineligible for board membership; requiring the division to adopt rules; expanding the types of 62 63 meetings that are not required to be open to members; 64 making technical changes; providing an exception to a 65 provision requiring an officer of an association to provide an affidavit affirming certain information; 66 providing that the minutes of certain board and 67 68 committee meetings are privileged and confidential; 69 conforming provisions to changes made by the act; amending s. 723.079, F.S.; revising homeowners' 70 71 association recordkeeping requirements; revising the 72 timeframe for which records are required to be made 73 available for inspection or photocopying; capping the 74 amount of damages for which an association is liable 75 when a member is denied access to official records; 76 requiring that certain disputes be submitted to 77 mandatory binding arbitration with the division; 78 amending s. 723.1255, F.S.; requiring that certain 79 disputes be submitted to mandatory binding arbitration 80 with the division; providing requirements for such 81 arbitration; requiring the division to adopt rules; providing an effective date. 82 83 84 Be It Enacted by the Legislature of the State of Florida: 85

86 Section 1. Subsection (5) of section 723.004, Florida 87 Statutes, is amended to read:

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88	723.004 Legislative intent; preemption of subject matter
89	(5) Nothing in this chapter shall be construed to prevent
90	the enforcement of a right or duty under this section, s.
91	723.022, s. 723.023, s. 723.031, s. 723.032, <del>s. 723.033,</del> s.
92	723.035, s. 723.037, s. 723.038, s. 723.061, s. 723.0615, s.
93	723.062, s. 723.063, or s. 723.081 by civil action <u>, or under s.</u>
94	723.033 by binding arbitration, after the party has exhausted
95	its administrative remedies, if any.
96	Section 2. Section 723.005, Florida Statutes, is amended to
97	read:
98	723.005 Regulation by division.—The division has the power
99	and duty to enforce and ensure compliance with <del>the provisions of</del>
100	this chapter and rules promulgated pursuant hereto <del>relating to</del>
101	the rental, development, and sale of mobile home parks. However,
102	the division does not have the power or duty to enforce mobile
103	home park rules and regulations or to enforce the provisions of
104	ss. 723.022, 723.023, and 723.033.
105	Section 3. Subsection (16) is added to section 723.006,
106	Florida Statutes, to read:
107	723.006 Powers and duties of divisionIn performing its
108	duties, the division has the following powers and duties:
109	(16) The division must certify that an operator of a mobile
110	home park which also has the authority to manage such park is
111	competent in the provisions of this chapter and the rules
112	adopted thereunder. Upon certification, the division must issue
113	a certificate to the operator, and the operator must post the
114	certificate in a public place within the park or community
115	office. The certification must be renewed every 2 years. The
116	division must adopt rules to implement this subsection.
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117	Section 4. Section 723.011, Florida Statutes, is amended to
118	read:
119	723.011 Disclosure <u>before</u> <del>prior to</del> rental of a mobile home
120	lot; prospectus, <u>offering circular,</u> filing, approval.—
121	(1)(a) In a mobile home park containing 26 or more lots,
122	the park owner shall file a prospectus with the division. <u>Before</u>
123	<del>Prior to</del> entering into an enforceable rental agreement for a
124	mobile home lot, the park owner shall deliver to the homeowner
125	or prospective homeowner the initial a prospectus approved by
126	the division and all amendments to such prospectus which are
127	filed with the division for the lot. If the park owner has
128	prepared an integrated prospectus, it must be approved by the
129	division before the park owner may distribute it to the
130	homeowners. This subsection does not invalidate those lot rental
131	agreements for which an approved prospectus was required to be
132	delivered and which was delivered on or before July 1, 1986, if
133	the mobile home park owner had:
134	1. Filed a prospectus with the division prior to entering
135	into the lot rental agreement;
136	2. Made a good faith effort to correct deficiencies cited
137	by the division by responding within the time limit set by the
138	division, if one was set; and
139	3. Delivered the approved prospectus to the mobile home
140	owner within 45 days of approval by the division.
141	
142	This paragraph does not preclude the finding that a lot rental
143	agreement is invalid on other grounds and does not limit any
144	rights of a mobile home owner or preclude a mobile home owner
145	from seeking any remedies allowed by this chapter, including a
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19-01003-20 20201022\_ 146 determination that the lot rental agreement or any part thereof 147 is unreasonable. 148 (b) The division shall determine whether the proposed

148 (b) The division shall determine whether the proposed 149 prospectus or offering circular is adequate to meet the 150 requirements of this chapter and shall notify the park owner by 151 mail, within 45 days after receipt of the document, that the 152 division has found that the prospectus or offering circular is 153 adequate or has found specified deficiencies that are a direct 154 violation of this chapter. If the division does not make either 155 finding within 45 days, the prospectus or offering circular is 156 considered to be shall be deemed to have been found adequate.

(c)1. Filings for mobile home parks in which lots have not been offered for lease prior to June 4, 1984, shall be accompanied by a filing fee of \$10 per lot offered for lease by the park owner; however, the fee shall not be less than \$100.

161 2. Filings for mobile home parks in which lots have been
162 offered for lease <u>before</u> prior to the effective date of this
163 chapter shall be accompanied by a filing fee as follows:
164 a. For a park in which there are 26-50 lots: \$100.

a. For a park in which there are 26-50 lots: \$100.
b. For a park in which there are 51-100 lots: \$150.
c. For a park in which there are 101-150 lots: \$200.
d. For a park in which there are 151-200 lots: \$250.
e. For a park in which there are 201 or more lots: \$300.

(d) The division shall maintain copies of each prospectus and all amendments to each prospectus which are considered adequate by the division. The division shall provide copies of documents requested in writing under this subsection within 10 days after the written request is received.

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(2) The park owner shall furnish a copy of the prospectus

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(3) The prospectus of offering circular together with its exhibits is a disclosure document intended to afford protection to homeowners and prospective homeowners in the mobile home park. The purpose of the document is to disclose the representations of the mobile home park owner concerning the operations of the mobile home park.

191 (4) With regard to a tenancy in existence on the effective 192 date of this chapter, the prospectus or offering circular 193 offered by the mobile home park owner shall contain the same 194 terms and conditions as rental agreements offered to all other 195 mobile home owners residing in the park on the effective date of 196 this act, excepting only rent variations based upon lot location 197 and size, and shall not require any mobile home owner to install 198 any permanent improvements.

(5) The mobile home park owner may request that the
homeowner sign a receipt indicating that the homeowner has
received a copy of the prospectus, the rules and regulations,
<u>the rental agreement</u>, and other pertinent documents so long as
any such documents are clearly identified in the receipt itself.

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204	
205	documents identified herein have been received by the mobile
206	home owner. The receipt, if requested, shall be signed at the
207	time of delivery of the identified documents. If the homeowner
208	refuses to sign the receipt, the park owner shall still deliver
209	to the homeowner a copy of the prospectus, rules and
210	regulations, <u>rental agreement,</u> and <del>any</del> other <u>pertinent</u> documents
211	which otherwise would have been delivered upon execution of the
212	receipt. However, the homeowner shall thereafter be barred from
213	claiming that the park owner has failed to deliver such
214	documents. The refusal of the homeowner to sign the receipt
215	shall under no circumstances constitute a ground for eviction of
216	the homeowner or of a mobile home or for the imposition of any
217	other penalty.
218	(6) If more than one prospectus is filed and approved for
219	use in the park, the park owner must inform the division which
220	prospectus applies to each lot as follows:
221	(a) If known at the time of filing, the information must be
222	stated in the appropriate spaces on the Park Owner Prospectus
223	Filing Statement.
224	(b) If the park owner does not know at the time of filing
225	which prospectus will be delivered to each lot, or if the
226	information provided in the Park Owner Prospectus Filing
227	Statement changes after filing, the park owner must, no later
228	than March 1 and September 1 of each year, submit a listing of
229	each lot number to the division with the corresponding
230	prospectus identification number assigned by the division. If
231	there have been no changes from the previous report, no
232	additional notification is required.

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233	Section 5. Paragraph (b) of subsection (9) of section
234	723.012, Florida Statutes, is amended to read:
235	723.012 Prospectus or offering circularThe prospectus or
236	offering circular, which is required to be provided by s.
237	723.011, must contain the following information:
238	(9) An explanation of the manner in which the lot rental
239	amount will be raised, including, but not limited to:
240	(b) Disclosure of any factors <u>that</u> <del>which may</del> affect the lot
241	rental amount, if applicable, including, but not limited to:
242	1. Water rates.
243	2. Sewer rates.
244	3. Waste disposal rates.
245	4. Maintenance costs, including costs of deferred
246	maintenance.
247	5. Management costs.
248	6. Property taxes.
249	7. Major repairs or improvements.
250	8. Any other fees, costs, entrance fees, or charges to
251	which the mobile home owner may be subjected.
252	Section 6. Subsections (1), (2), (5), and (6) of section
253	723.033, Florida Statutes, are amended to read:
254	723.033 Unreasonable lot rental agreements; increases,
255	changes
256	(1) If the court, <u>or the arbitrators in a binding</u>
257	arbitration under s. 723.0381(1), as a matter of law, find finds
258	a mobile home lot rental amount, rent increase, or change, or
259	any provision of the rental agreement, to be unreasonable, the
260	court <u>or arbitrators</u> may:
261	(a) Refuse to enforce the lot rental agreement.

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262	(b) Refuse to enforce the rent increase or change.
263	(c) Enforce the remainder of the lot rental agreement
264	without the unreasonable provision.
265	(d) Limit the application of the unreasonable provision so
266	as to avoid any unreasonable result.
267	(e) Award a refund or a reduction in future rent payments.
268	(f) Award such other equitable relief as deemed necessary.
269	(2) When it is claimed or appears to the court <u>or</u>
270	arbitrators that a lot rental amount, rent increase, or change,
271	or any provision thereof, may be unreasonable, the parties shall
272	be afforded a reasonable opportunity to present evidence as to
273	its meaning and purpose, the relationship of the parties, and
274	other relevant factors to aid the court <u>or arbitrators</u> in making
275	the determination.
276	(5) In determining market rent, the court or arbitrators
277	may consider rents charged by comparable mobile home parks in
278	its competitive area. To be comparable, a mobile home park must
279	offer similar facilities, services, amenities, and management.
280	Mobile home parks in this state owned or controlled by the
281	subject park owner and any mobile home parks that have been
282	purchased or sold within 12 months before the effective date of
283	the increase in lot rental amount may not be considered to be a
284	comparable park for the purposes of this subsection.
285	(6) In determining whether a rent increase or resulting lot
286	rental amount is unreasonable, the mediator, arbitrator, or
287	court <u>shall</u> may consider economic or other factors, including,
288	but not limited to, increases or decreases in the Consumer Price
289	Index for Urban Wage Earners and Clerical Workers, published by
290	the Bureau of Labor Statistics of the Department of Labor;

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19-01003-20 20201022 291 increases or decreases in operating costs or taxes; and prior 292 disclosures. 293 Section 7. Paragraph (b) of subsection (4) of section 294 723.037, Florida Statutes, is amended to read: 295 723.037 Lot rental increases; reduction in services or 296 utilities; change in rules and regulations; mediation.-297 (4) 298 (b) 1. At the meeting, the park owner or subdivision 299 developer shall in good faith disclose and explain all material 300 factors resulting in the decision to increase the lot rental 301 amount, reduce services or utilities, or change rules and 302 regulations, including how those factors justify the specific 303 change proposed. The park owner or subdivision developer may not 304 limit the discussion of the reasons for the change to 305 generalities only, such as, but not limited to, increases in 306 operational costs, changes in economic conditions, or rents 307 charged by comparable mobile home parks. For example, if the 308 reason for an increase in lot rental amount is an increase in 309 operational costs, the park owner must disclose the item or 310 items which have increased, the amount of the increase, any 311 similar item or items which have decreased, and the amount of 312 the decrease. If an increase is based upon the lot rental amount 313 charged by comparable mobile home parks, the park owner shall 314 disclose, and provide in writing to the committee at or before the meeting, the name, address, lot rental amount, and any other 315 316 relevant factors relied upon by the park owner, such as 317 facilities, services, and amenities, concerning the comparable 318 mobile home parks. The information concerning comparable mobile 319 home parks to be exchanged by the parties is to encourage a

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320	dialogue concerning the reasons used by the park owner for the
321	increase in lot rental amount and to encourage the home owners
322	to evaluate and discuss the reasons for those changes with the
323	park owner. The park owner shall prepare a written summary of
324	the material factors and retain a copy for 3 years. The park
325	owner shall provide the committee a copy of the summary at or
326	before the meeting.
327	2. The park owner shall not limit the comparable mobile
328	home park disclosure to those mobile home parks that are owned
329	or operated by the same owner or operator as the subject park,
330	except in certain circumstances, which include, but are not
331	limited to:
332	a. That the market area for comparable mobile home parks
333	includes mobile home parks owned or operated by the same entity
334	that have similar facilities, services, and amenities;
335	b. That the subject mobile home park has unique attributes
336	that are shared with similar mobile home parks;
337	c. That the mobile home park is located in a geographic or
338	market area that contains few comparable mobile home parks; or
339	d. That there are similar considerations or factors that
340	would be considered in such a market analysis by a competent
341	professional and would be considered in determining the
342	valuation of the market rent.
343	
344	This subsection is not intended to be enforced by civil or
345	administrative action. Rather, the meetings and discussions are
346	intended to be in the nature of settlement discussions prior to
347	the parties proceeding to mediation of any dispute.
348	Section 8. Subsection (6) of section 723.038, Florida
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	19-01003-20 20201022
349	Statutes, is amended to read:
350	723.038 Dispute settlement; mediation
351	(6) No resolution arising from a mediation proceeding as
352	provided for in s. 723.037 or this section shall be deemed final
353	agency action. Any party, however, may initiate an action in the
354	circuit court, or for binding arbitration for rent disputes, to
355	enforce a resolution or agreement arising from a mediation
356	proceeding which has been reduced to writing. The court shall
357	consider such resolution or agreement to be a contract for the
358	purpose of providing a remedy to the complaining party.
359	Section 9. Section 723.0381, Florida Statutes, is amended
360	to read:
361	723.0381 Civil actions; arbitration
362	(1) After mediation of a dispute pursuant to s. 723.038 has
363	failed to provide a resolution of the dispute, either party may
364	file an action in the circuit court <u>or elect to submit the rent</u>
365	dispute to the division for binding arbitration.
366	(a) If a party elects for binding arbitration:
367	1. A request for arbitration must be filed with the
368	division within 60 days after the date of the mediator's notice
369	to the division that the mediation has concluded.
370	2. An action to resolve the rent dispute may not be filed
371	in the circuit court.
372	3. Notwithstanding s. 723.037(1) and (5)(a), a homeowners'
373	association is not required to obtain majority consent from the
374	homeowners to submit the rent dispute to binding arbitration
375	pursuant to this section and the homeowners' association has
376	standing regardless of whether it chooses to obtain permission
377	from the majority of the homeowners.

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378	4. If a homeowners' association or park owner elects for
379	binding arbitration, the arbitration procedure must be in
380	accordance with the arbitration procedures established for
381	recalls under s. 723.1255. A notice of election for binding
382	arbitration must be served on the opposing party within 10 days
383	from the date of filing such notice with the division.
384	5. Notwithstanding any other provision of this section,
385	once a party files an election to proceed with binding
386	arbitration, the parties may, by mutual agreement, select two
387	additional arbitrators to sit with the division's arbitrator and
388	hear the presentations of the parties. If the parties agree to
389	add two additional arbitrators, a decision on the rent dispute
390	must be by majority vote of the three arbitrators. If the
391	parties do not agree to add two additional arbitrators, a
392	decision on the rent dispute must be made solely by the
393	division's arbitrator. The decision rendered by the arbitrator
394	or arbitrators is final and binding upon the parties and
395	enforceable in the circuit court as a contract.
396	6. Each party is responsible for paying its own attorney
397	fees, expert and investigator fees, and other associated costs.
398	The cost of the arbitrators must be divided equally between the
399	parties regardless of the outcome.
400	7. If the homeowners' association or the park owner does
401	not elect for binding arbitration within the time period
402	specified, either party may file an action in circuit court
403	pursuant to this section.
404	(b) If a party elects to file an action in the circuit
405	<u>court:</u>
406	1. The action must be filed within 60 days after the date
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19-01003-2020201022\_407of the mediator's notice to the division that the mediation has408concluded.

409 2.(2) The court may refer the action to nonbinding 410 arbitration pursuant to s. 44.103 and the Florida Rules of Civil 411 Procedure. The court shall order the hearing to be held 412 informally with presentation of testimony kept to a minimum and 413 matters presented to the arbitrators primarily through the 414 statements and arguments of counsel. The court shall assess the parties equally to pay the compensation awarded to the 415 416 arbitrators if neither party requests a trial de novo. If a party has filed for a trial de novo, the party shall be assessed 417 418 the arbitration costs, court costs, and other reasonable costs 419 of the opposing party, including attorney's fees, investigation 420 expenses, and expenses for expert or other testimony or evidence 421 incurred after the arbitration hearing if the judgment upon the 422 trial de novo is not more favorable than the arbitration 423 decision. If subsequent to arbitration a party files for a trial 424 de novo, the arbitration decision may be made known to the judge 425 only after he or she has entered his or her order on the merits.

426 (2) The division may adopt rules to facilitate the option
 427 of binding arbitration under this section.

428 Section 10. Paragraph (d) of subsection (1) of section 429 723.061, Florida Statutes, is amended to read:

723.061 Eviction; grounds, proceedings.-

430

(1) A mobile home park owner may evict a mobile home owner,
a mobile home tenant, a mobile home occupant, or a mobile home
only on one or more of the following grounds:

(d) Change in use of the land comprising the mobile homepark, or the portion thereof from which mobile homes are to be

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park owner.

19-01003-20 20201022 436 evicted, from mobile home lot rentals to some other use, if: 437 1. The park owner gives written notice to the homeowners' 438 association formed and operating under ss. 723.075-723.079 of 439 its right to purchase the mobile home park, if the land 440 comprising the mobile home park is changing use from mobile home 441 lot rentals to a different use, at the price and under the terms 442 and conditions set forth in the written notice. 443 a. The notice shall be delivered to the officers of the homeowners' association by United States mail. Within 45 days 444 after the date of mailing of the notice, the homeowners' 445 446 association may execute and deliver a contract to the park owner 447 to purchase the mobile home park at the price and under the 448 terms and conditions set forth in the notice. If the contract 449 between the park owner and the homeowners' association is not 450 executed and delivered to the park owner within the 45-day 451 period, the park owner is under no further obligation to the 452 homeowners' association except as provided in sub-subparagraph 453 b. 454 b. If the park owner elects to offer or sell the mobile 455 home park at a price lower than the price specified in her or 456 his initial notice to the officers of the homeowners' 457 association, the homeowners' association has an additional 10 458 days to meet the revised price, terms, and conditions of the 459 park owner by executing and delivering a revised contract to the

461 c. The park owner is not obligated under this subparagraph 462 or s. 723.071 to give any other notice to, or to further 463 negotiate with, the homeowners' association for the sale of the 464 mobile home park to the homeowners' association after 6 months

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465	after the date of the mailing of the initial notice under sub-
466	subparagraph a.
467	2. The park owner gives the affected mobile home owners and
468	tenants at least 6 months' notice of the eviction due to the
469	projected change in use and of their need to secure other
470	accommodations. <u>Within 20 days after giving an eviction notice</u>
471	to a mobile home owner, the park owner must provide the division
472	with a copy of the notice and the division must provide the
473	executive director of the Florida Mobile Home Relocation
474	Corporation with a copy of each notice.
475	a. The notice of eviction due to a change in use of the
476	land must include in a font no smaller than the body of the
477	notice the following statement:
478	
479	YOU MAY BE ENTITLED TO COMPENSATION FROM THE FLORIDA
480	MOBILE HOME RELOCATION TRUST FUND, ADMINISTERED BY THE
481	FLORIDA MOBILE HOME RELOCATION CORPORATION (FMHRC).
482	FMHRC CONTACT INFORMATION IS AVAILABLE FROM THE
483	FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL
484	REGULATION.
485	
486	b. The park owner may not give a notice of increase in lot
487	rental amount within 90 days before giving notice of a change in
488	use.
489	Section 11. Section 723.068, Florida Statutes, is amended
490	to read:
491	723.068 <u>Attorney</u> <del>Attorney's</del> feesExcept as provided in <u>ss.</u>
492	s. 723.037 and 723.0381(1), in any proceeding between private
493	parties to enforce provisions of this chapter, the prevailing

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494	party is entitled to <del>a</del> reasonable <u>attorney fees</u> <del>attorney's fee</del> .
495	Section 12. Subsection (1) of section 723.076, Florida
496	Statutes, is amended to read:
497	723.076 Incorporation; notification of park owner
498	(1) Upon receipt of its certificate of incorporation, the
499	homeowners' association shall notify the park owner in writing
500	of such incorporation and shall advise the park owner of the
501	names and addresses of the officers of the homeowners'
502	association by personal delivery upon the park owner's
503	representative as designated in the prospectus or by certified
504	mail, return receipt requested. Thereafter, the homeowners'
505	association shall notify the park owner in writing by certified
506	mail, return receipt requested, of any change of names and
507	addresses of its president or registered agent. <u>Upon election or</u>
508	appointment of new officers or members, the homeowners'
509	association shall notify the park owner in writing by certified
510	mail, return receipt requested, of the names and addresses of
511	the new officers or members.
512	Section 13. Paragraphs (b) through (e) of subsection (2) of
513	section 723.078, Florida Statutes, are amended, and paragraph
514	(i) of that subsection is reenacted, to read:
515	723.078 Bylaws of homeowners' associations
516	(2) The bylaws shall provide and, if they do not, shall be
517	deemed to include, the following provisions:
518	(b) Quorum; voting requirements; proxies
519	1. Unless otherwise provided in the bylaws, 30 percent of
520	the total membership is required to constitute a quorum.
521	Decisions shall be made by a majority of members represented at
522	a meeting at which a quorum is present.
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19-01003-20 20201022 523 2.a. A member may not vote by general proxy but may vote by 524 limited proxies substantially conforming to a limited proxy form 525 adopted by the division. Limited proxies and general proxies may 526 be used to establish a quorum. Limited proxies may be used for 527 votes taken to amend the articles of incorporation or bylaws 528 pursuant to this section, and any other matters for which this 529 chapter requires or permits a vote of members. A, except that no 530 proxy, limited or general, may not be used in the election of board members in general elections or elections to fill 531 vacancies caused by recall, resignation, or otherwise. Board 532 533 members must be elected by written ballot or by voting in 534 person. If a mobile home or subdivision lot is owned jointly, 535 the owners of the mobile home or subdivision lot must be counted 536 as one for the purpose of determining the number of votes 537 required for a majority. Only one vote per mobile home or 538 subdivision lot shall be counted. Any number greater than 50 539 percent of the total number of votes constitutes a majority. 540 Notwithstanding this section, members may vote in person at 541 member meetings or by secret ballot, including absentee ballots, 542 as defined by the division. 543 b. Elections shall be decided by a plurality of the ballots 544 cast. There is no quorum requirement; however, at least 20 545 percent of the eligible voters must cast a ballot in order to 546 have a valid election. A member may not allow any other person to cast his or her ballot, and any ballots improperly cast are 547 548 invalid. An election is not required unless there are more 549 candidates nominated than vacancies that exist on the board. 550 c. Each member or other eligible person who desires to be a 551 candidate for the board of directors shall appear on the ballot

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552	in alphabetical order by surname. A ballot may not indicate if
553	any of the candidates are incumbent on the board. All ballots
554	must be uniform in appearance. Write-in candidates and more than
555	one vote per candidate per ballot are not allowed. A ballot may
556	not provide a space for the signature of, or any other means of
557	identifying, a voter. If a ballot contains more votes than
558	vacancies or fewer votes than vacancies, the ballot is invalid
559	unless otherwise stated in the bylaws.
560	d. An impartial committee shall be responsible for
561	overseeing the election process and complying with all ballot
562	requirements. For purposes of this section, the term "impartial
563	committee" means a committee whose members do not include any of
564	the following people or their spouses:
565	(I) Current board members.
566	(II) Current association officers.
567	(III) Candidates for the association or board.
568	e. The association bylaws shall provide a method for
569	determining the winner of an election in which two or more
570	candidates for the same position receive the same number of
571	votes.
572	f. A person who has been convicted of a felony in this
573	state or in a United States District or Territorial Court, or
574	who has been convicted of any offense in another jurisdiction
575	which would be considered a felony if committed in this state,
576	may not seek election to the board and is not eligible for board
577	membership unless the person's civil rights have been restored
578	for at least 5 years before the date on which the person seeks
579	election to the board. The validity of an action taken by the
580	board is not affected if it is later determined that a member of

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581	the board is ineligible for board membership.
582	g. The division shall adopt procedural rules to govern
583	elections, including, but not limited to, rules for providing
584	notice by electronic transmission and rules for maintaining the
585	secrecy of ballots.
586	3. A proxy is effective only for the specific meeting for
587	which originally given and any lawfully adjourned meetings
588	thereof. In no event shall any proxy be valid for a period
589	longer than 90 days after the date of the first meeting for
590	which it was given. Every proxy shall be revocable at any time
591	at the pleasure of the member executing it.
592	4. A member of the board of directors or a committee may
593	submit in writing his or her agreement or disagreement with any
594	action taken at a meeting that the member did not attend. This
595	agreement or disagreement may not be used as a vote for or
596	against the action taken and may not be used for the purposes of
597	creating a quorum.
598	(c) Board of directors' and committee meetings
599	1. Meetings of the board of directors and meetings of its
600	committees at which a quorum is present shall be open to all
601	members. Notwithstanding any other provision of law, the
602	requirement that board meetings and committee meetings be open
603	to the members does not apply to meetings between the park owner
604	and the board of directors or any of the board's committees,
605	board or committee meetings held for the purpose of discussing
606	personnel matters or meetings between the board or a committee
607	and the association's attorney, with respect to potential or
608	pending litigation, when where the meeting is held for the
609	purpose of seeking or rendering legal advice, and when where the

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19-01003-20 20201022 610 contents of the discussion would otherwise be governed by the 611 attorney-client privilege. Notice of all meetings open to 612 members shall be posted in a conspicuous place upon the park 613 property at least 48 hours in advance, except in an emergency. 614 Notice of any meeting in which dues assessments against members 615 are to be considered for any reason shall specifically contain a 616 statement that dues assessments will be considered and the 617 nature of such dues assessments. 2. A board or committee member's participation in a meeting 618 619 via telephone, real-time videoconferencing, or similar real-time 620 telephonic, electronic, or video communication counts toward a 621 quorum, and such member may vote as if physically present. A 622 speaker shall be used so that the conversation of those board or 623

623 committee members attending by telephone may be heard by the 624 board or committee members attending in person, as well as by 625 members present at a meeting.

3. Members of the board of directors may use e-mail as a
means of communication but may not cast a vote on an association
matter via e-mail.

629 4. The right to attend meetings of the board of directors 630 and its committees includes the right to speak at such meetings 631 with reference to all designated agenda items. The association 632 may adopt reasonable written rules governing the frequency, 633 duration, and manner of members' statements. Any item not 634 included on the notice may be taken up on an emergency basis by 635 at least a majority plus one of the members of the board. Such 636 emergency action shall be noticed and ratified at the next 637 regular meeting of the board. Any member may tape record or 638 videotape meetings of the board of directors and its committees,

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19-01003-20 20201022 639 except meetings between the board of directors or its appointed 640 homeowners' committee and the park owner. The division shall 641 adopt reasonable rules governing the tape recording and 642 videotaping of the meeting. 643 5. Except as provided in paragraph (i), a vacancy occurring 644 on the board of directors may be filled by the affirmative vote 645 of the majority of the remaining directors, even though the 646 remaining directors constitute less than a quorum; by the sole 647 remaining director; if the vacancy is not so filled or if no 648 director remains, by the members; or, on the application of any 649 person, by the circuit court of the county in which the 650 registered office of the corporation is located. 651 6. The term of a director elected or appointed to fill a 652 vacancy expires at the next annual meeting at which directors 653 are elected. A directorship to be filled by reason of an

654 increase in the number of directors may be filled by the board 655 of directors, but only for the term of office continuing until 656 the next election of directors by the members.

657 7. A vacancy that will occur at a specific later date, by
658 reason of a resignation effective at a later date, may be filled
659 before the vacancy occurs. However, the new director may not
660 take office until the vacancy occurs.

8.a. The officers and directors of the association have afiduciary relationship to the members.

b. A director and committee member shall discharge his or
her duties in good faith, with the care an ordinarily prudent
person in a like position would exercise under similar
circumstances, and in a manner he or she reasonably believes to
be in the best interests of the corporation.

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          9. In discharging his or her duties, a director may rely on
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     information, opinions, reports, or statements, including
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     financial statements and other financial data, if prepared or
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     presented by:
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          a. One or more officers or employees of the corporation who
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     the director reasonably believes to be reliable and competent in
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     the matters presented;
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          b. Legal counsel, public accountants, or other persons as
     to matters the director reasonably believes are within the
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     persons' professional or expert competence; or
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          c. A committee of the board of directors of which he or she
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     is not a member if the director reasonably believes the
     committee merits confidence.
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          10. A director is not acting in good faith if he or she has
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     knowledge concerning the matter in question that makes reliance
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     otherwise permitted by subparagraph 9. unwarranted.
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          11. A director is not liable for any action taken as a
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     director, or any failure to take any action, if he or she
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     performed the duties of his or her office in compliance with
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     this section.
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           (d) Member meetings.-Members shall meet at least once each
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     calendar year, and the meeting shall be the annual meeting. All
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     members of the board of directors shall be elected at the annual
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     meeting unless the bylaws provide for staggered election terms
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     or for their election at another meeting. The bylaws shall not
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     restrict any member desiring to be a candidate for board
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     membership from being nominated from the floor. All nominations
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     from the floor must be made at a duly noticed meeting of the
     members held at least 27 30 days before the annual meeting. The
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19-01003-20 20201022 697 bylaws shall provide the method for calling the meetings of the 698 members, including annual meetings. The method shall provide at 699 least 14 days' written notice to each member in advance of the 700 meeting and require the posting in a conspicuous place on the 701 park property of a notice of the meeting at least 14 days prior 702 to the meeting. The right to receive written notice of 703 membership meetings may be waived in writing by a member. Unless 704 waived, the notice of the annual meeting shall be mailed, hand 705 delivered, or electronically transmitted to each member, and 706 shall constitute notice. Unless otherwise stated in the bylaws, 707 an officer of the association shall provide an affidavit 708 affirming that the notices were mailed, or hand delivered, or 709 provided by electronic transmission in accordance with the 710 provisions of this section to each member at the address last 711 furnished to the corporation. These meeting requirements do not 712 prevent members from waiving notice of meetings or from acting 713 by written agreement without meetings, if allowed by the bylaws. 714 (e) Minutes of meetings.-715 1. Notwithstanding any other provision of law, the minutes 716

716 <u>of board or committee meetings that are closed to members are</u> 717 privileged and confidential and are not available for inspection 718 <u>or photocopying.</u>

719 <u>2.</u> Minutes of all meetings of members of an association <u>and</u> 720 <u>meetings open for members of</u>, the board of directors, and a 721 committee must be maintained in written form and approved by the 722 members, board, or committee, as applicable. A vote or 723 abstention from voting on each matter voted upon for each 724 director present at a board meeting must be recorded in the 725 minutes.

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726 3.2. All approved minutes of open meetings of members, 727 committees, and the board of directors shall be kept in a 728 businesslike manner and shall be available for inspection by 729 members, or their authorized representatives, and board members 730 at reasonable times. The association shall retain these minutes 731 within this state for a period of at least 5 7 years. 732 (i) Recall of board members.-Any member of the board of 733 directors may be recalled and removed from office with or 734 without cause by the vote of or agreement in writing by a 735 majority of all members. A special meeting of the members to 736 recall a member or members of the board of directors may be 737 called by 10 percent of the members giving notice of the meeting 738 as required for a meeting of members, and the notice shall state 739 the purpose of the meeting. Electronic transmission may not be 740 used as a method of giving notice of a meeting called in whole 741 or in part for this purpose. 742 1. If the recall is approved by a majority of all members 743 by a vote at a meeting, the recall is effective as provided in 744 this paragraph. The board shall duly notice and hold a board 745 meeting within 5 full business days after the adjournment of the 746 member meeting to recall one or more board members. At the 747 meeting, the board shall either certify the recall, in which 748 case such member or members shall be recalled effective 749 immediately and shall turn over to the board within 5 full 750 business days any and all records and property of the 751 association in their possession, or shall proceed under 752 subparagraph 3.

753 2. If the proposed recall is by an agreement in writing by754 a majority of all members, the agreement in writing or a copy

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19-01003-20 20201022 755 thereof shall be served on the association by certified mail or 756 by personal service in the manner authorized by chapter 48 and 757 the Florida Rules of Civil Procedure. The board of directors 758 shall duly notice and hold a meeting of the board within 5 full 759 business days after receipt of the agreement in writing. At the 760 meeting, the board shall either certify the written agreement to 761 recall members of the board, in which case such members shall be 762 recalled effective immediately and shall turn over to the board, 763 within 5 full business days, any and all records and property of the association in their possession, or shall proceed as 764 765 described in subparagraph 3.

766 3. If the board determines not to certify the written 767 agreement to recall members of the board, or does not certify 768 the recall by a vote at a meeting, the board shall, within 5 769 full business days after the board meeting, file with the 770 division a petition for binding arbitration pursuant to the 771 procedures of s. 723.1255. For purposes of this paragraph, the 772 members who voted at the meeting or who executed the agreement 773 in writing shall constitute one party under the petition for 774 arbitration. If the arbitrator certifies the recall of a member 775 of the board, the recall shall be effective upon mailing of the 776 final order of arbitration to the association. If the 777 association fails to comply with the order of the arbitrator, 778 the division may take action under s. 723.006. A member so 779 recalled shall deliver to the board any and all records and 780 property of the association in the member's possession within 5 781 full business days after the effective date of the recall.

4. If the board fails to duly notice and hold a boardmeeting within 5 full business days after service of an

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19-01003-20 20201022 784 agreement in writing or within 5 full business days after the 785 adjournment of the members' recall meeting, the recall shall be 786 deemed effective and the board members so recalled shall 787 immediately turn over to the board all records and property of 788 the association. 789 5. If the board fails to duly notice and hold the required 790 meeting or fails to file the required petition, the member's 791 representative may file a petition pursuant to s. 723.1255 792 challenging the board's failure to act. The petition must be 793 filed within 60 days after expiration of the applicable 5-full-794 business-day period. The review of a petition under this 795 subparagraph is limited to the sufficiency of service on the 796 board and the facial validity of the written agreement or 797 ballots filed. 798 6. If a vacancy occurs on the board as a result of a recall 799 and less than a majority of the board members are removed, the 800 vacancy may be filled by the affirmative vote of a majority of 801 the remaining directors, notwithstanding any other provision of 802 this chapter. If vacancies occur on the board as a result of a 803 recall and a majority or more of the board members are removed,

808 operation of the association during the period after a recall 809 but before the recall election. 810 7. A board member who has been recalled may file a petition 811 pursuant to s. 723.1255 challenging the validity of the recall. 812 The petition must be filed within 60 days after the recall is

governing the conduct of the recall election as well as the

the vacancies shall be filled in accordance with procedural

rules to be adopted by the division, which rules need not be

consistent with this chapter. The rules must provide procedures

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19-01003-20 20201022 813 deemed certified. The association and the member's 814 representative shall be named as the respondents. 815 8. The division may not accept for filing a recall 816 petition, whether or not filed pursuant to this subsection, and 817 regardless of whether the recall was certified, when there are 818 60 or fewer days until the scheduled reelection of the board 819 member sought to be recalled or when 60 or fewer days have not 820 elapsed since the election of the board member sought to be 821 recalled. 822 Section 14. Paragraphs (d) and (f) through (i) of 823 subsection (4) and subsection (5) of section 723.079, Florida 824 Statutes, are amended to read: 825 723.079 Powers and duties of homeowners' association.-826 (4) The association shall maintain the following items, 827 when applicable, which constitute the official records of the 828 association: 829 (d) The approved minutes of all meetings of the members of 830 an association and meetings open for members of  $\overline{r}$  the board of 831 directors, and committees of the board, which minutes must be 832 retained within this the state for at least 5 7 years. 833 (f) All of the association's insurance policies or copies 834 thereof, which must be retained within this state for at least 5 835 7 years after the expiration date of the policy. 836 (g) A copy of all contracts or agreements to which the 837 association is a party, including, without limitation, any 838 written agreements with the park owner, lease, or other 839 agreements or contracts under which the association or its

840 members has any obligation or responsibility, which must be 841 retained within this state for at least 5 7 years after the

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19-01003-20 20201022 842 expiration date of the contract or agreement. 843 (h) The financial and accounting records of the 844 association, kept according to good accounting practices. All 845 financial and accounting records must be maintained within this 846 state for a period of at least 5 -7 years. The financial and 847 accounting records must include: 848 1. Accurate, itemized, and detailed records of all receipts 849 and expenditures. 850 2. A current account and a periodic statement of the 851 account for each member, designating the name and current 852 address of each member who is obligated to pay dues or 853 assessments, the due date and amount of each assessment or other 854 charge against the member, the date and amount of each payment 855 on the account, and the balance due. 856 3. All tax returns, financial statements, and financial 857 reports of the association. 858 4. Any other records that identify, measure, record, or 859 communicate financial information. 860 (i) All other written records of the association not 861 specifically included in the foregoing which are related to the 862 operation of the association must be retained within this state 863 for at least 5 years or at least 5 years after the expiration 864 date, as applicable. (5) The official records shall be maintained within the 865 866 state for at least 7 years and shall be made available to a 867 member for inspection or photocopying within 20 10 business days 868 after receipt by the board or its designee of a written request 869 submitted by certified mail, return receipt requested. The requirements of this subsection are satisfied by having a copy 870

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19-01003-20 20201022 871 of the official records available for inspection or copying in 872 the park or, at the option of the association, by making the 873 records available to a member electronically via the Internet or 874 by allowing the records to be viewed in electronic format on a 875 computer screen and printed upon request. If the association has 876 a photocopy machine available where the records are maintained, 877 it must provide a member with copies on request during the 878 inspection if the entire request is no more than 25 pages. An 879 association shall allow a member or his or her authorized 880 representative to use a portable device, including a smartphone, tablet, portable scanner, or any other technology capable of 881 882 scanning or taking photographs, to make an electronic copy of 883 the official records in lieu of the association's providing the 884 member or his or her authorized representative with a copy of 885 such records. The association may not charge a fee to a member 886 or his or her authorized representative for the use of a 887 portable device. 888 (a) The failure of an association to provide access to the

(a) The failure of an association to provide access to the
records within <u>20</u> <del>10</del> business days after receipt of a written
request submitted by certified mail, return receipt requested,
creates a rebuttable presumption that the association willfully
failed to comply with this subsection.

(b) A member who is denied access to official records is entitled to the actual damages or minimum damages for the association's willful failure to comply with this subsection <u>in</u> the amount of. The minimum damages are to be \$10 per calendar day up to 10 days, <u>not to exceed \$100.</u> The calculation <u>for</u> <u>damages begins</u> to begin on the <u>21st 11th</u> business day after receipt of the written request, submitted by certified mail,

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900 return receipt requested.

901 (c) <u>A dispute between a member and an association regarding</u> 902 <u>inspecting or photocopying official records must be submitted to</u> 903 <u>mandatory binding arbitration with the division, and the</u> 904 <u>arbitration must be conducted pursuant to s. 723.1255 and</u> 905 <u>procedural rules adopted by the division.</u>

906 (d) The association may adopt reasonable written rules 907 governing the frequency, time, location, notice, records to be 908 inspected, and manner of inspections, but may not require a 909 member to demonstrate a proper purpose for the inspection, state 910 a reason for the inspection, or limit a member's right to 911 inspect records to less than 1 business day per month. The 912 association may impose fees to cover the costs of providing 913 copies of the official records, including the costs of copying 914 and for personnel to retrieve and copy the records if the time 915 spent retrieving and copying the records exceeds 30 minutes and 916 if the personnel costs do not exceed \$20 per hour. Personnel 917 costs may not be charged for records requests that result in the 918 copying of 25 or fewer pages. The association may charge up to 919 25 cents per page for copies made on the association's 920 photocopier. If the association does not have a photocopy 921 machine available where the records are kept, or if the records 922 requested to be copied exceed 25 pages in length, the 923 association may have copies made by an outside duplicating 924 service and may charge the actual cost of copying, as supported 925 by the vendor invoice. The association shall maintain an 926 adequate number of copies of the recorded governing documents, 927 to ensure their availability to members and prospective members. Notwithstanding this paragraph, the following records are not 928

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929 accessible to members or home owners:

930 1. A record protected by the lawyer-client privilege as 931 described in s. 90.502 and a record protected by the work-932 product privilege, including, but not limited to, a record 933 prepared by an association attorney or prepared at the 934 attorney's express direction which reflects a mental impression, 935 conclusion, litigation strategy, or legal theory of the attorney 936 or the association and which was prepared exclusively for civil 937 or criminal litigation, for adversarial administrative 938 proceedings, or in anticipation of such litigation or 939 proceedings until the conclusion of the litigation or 940 proceedings.

941 2. E-mail addresses, telephone numbers, facsimile numbers, 942 emergency contact information, any addresses for a home owner 943 other than as provided for association notice requirements, and 944 other personal identifying information of any person, excluding 945 the person's name, lot designation, mailing address, and 946 property address. Notwithstanding the restrictions in this 947 subparagraph, an association may print and distribute to home 948 owners a directory containing the name, park address, and 949 telephone number of each home owner. However, a home owner may 950 exclude his or her telephone number from the directory by so 951 requesting in writing to the association. The association is not 952 liable for the disclosure of information that is protected under 953 this subparagraph if the information is included in an official 954 record of the association and is voluntarily provided by a home 955 owner and not requested by the association.

3. An electronic security measure that is used by theassociation to safeguard data, including passwords.

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958	4. The software and operating system used by the
959	association which allows the manipulation of data, even if the
960	home owner owns a copy of the same software used by the
961	association. The data is part of the official records of the
962	association.
963	Section 15. Section 723.1255, Florida Statutes, is amended
964	to read:
965	723.1255 Alternative resolution of recall, election, and
966	inspection and photocopying of official records disputes
967	(1) A dispute between a mobile home owner and a homeowners'
968	association regarding the election and recall of officers or
969	directors under s. 723.078(2)(b) or regarding the inspection and
970	photocopying of official records under s. 723.079(5) must be
971	submitted to mandatory binding arbitration with the division.
972	The arbitration shall be conducted in accordance with this
973	section and the procedural rules adopted by the division.
974	(2) Each party shall be responsible for paying its own
975	attorney fees, expert and investigator fees, and associated
976	costs. The cost of the arbitrators shall be divided equally
977	between the parties regardless of the outcome.
978	(3) The division shall adopt procedural rules to govern
979	mandatory binding arbitration proceedings The Division of
980	Florida Condominiums, Timeshares, and Mobile Homes of the
981	Department of Business and Professional Regulation shall adopt
982	rules of procedure to govern binding recall arbitration
983	proceedings.
984	Section 16. This act shall take effect July 1, 2020.

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