1 A bill to be entitled 2 An act relating to property insurance; amending s. 3 626.913, F.S.; providing construction of the Surplus Lines Law relating to certain dispute resolution 4 5 proceedings; creating s. 626.9285, F.S.; prohibiting 6 surplus lines agents from delivering or issuing for 7 delivery property insurance contracts with specified 8 provisions; amending s. 627.70131, F.S.; revising the 9 definition of the term "insurer" to include eligible 10 surplus lines insurers and provision of commercial 11 property insurance; revising the basis for private 12 causes of action; revising the definition of the term "claim" to include any claims under a commercial 13 14 property insurance; revising applicability; amending s. 627.702, F.S.; defining the terms "insurer" and 15 "total loss"; requiring property insurers' liability 16 17 to include certain coverages; providing circumstances under which such coverages are payable; creating s. 18 19 627.7035, F.S.; defining the term "insurer"; providing requirements for proceeding venues and jurisdiction of 20 21 courts for specified property insurance policies and contracts; prohibiting such insurance policies and 22 23 contracts from containing specified conditions, stipulations, and agreements; providing construction; 24 25 providing applicability; providing an effective date.

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27	Be It Enacted by the Legislature of the State of Florida:
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29	Section 1. Subsection (5) is added to section 626.913,
30	Florida Statutes, to read:
31	626.913 Surplus Lines Law; short title; purposes
32	(5) The Surplus Lines Law does not authorize litigation,
33	arbitration, or mediation or any other dispute resolution
34	proceeding for residential or commercial property insurance
35	claim involving real property located in this state to be
36	conducted outside this state or to apply the laws of another
37	state.
38	Section 2. Section 626.9285, Florida Statutes, is created
39	to read:
40	626.9285 Contracts with alternative dispute resolutions or
41	application of laws of another state prohibited
42	
	(1) A surplus lines agent may not deliver or issue for
43	
43 44	delivery in this state any property insurance contract
	delivery in this state any property insurance contract containing a provision on an arbitration, mediation, or other
44	delivery in this state any property insurance contract containing a provision on an arbitration, mediation, or other alternative dispute resolution that occurs outside this state or
44 45	delivery in this state any property insurance contract containing a provision on an arbitration, mediation, or other alternative dispute resolution that occurs outside this state or a provision that applies the laws of another state.
44 45 46	delivery in this state any property insurance contract containing a provision on an arbitration, mediation, or other alternative dispute resolution that occurs outside this state or a provision that applies the laws of another state. (2) This section applies to property insurance contracts
44 45 46 47	<pre>delivery in this state any property insurance contract containing a provision on an arbitration, mediation, or other alternative dispute resolution that occurs outside this state or a provision that applies the laws of another state. (2) This section applies to property insurance contracts issued or renewed on or after January 1, 2021, and does not</pre>
44 45 46 47 48	<pre>delivery in this state any property insurance contract containing a provision on an arbitration, mediation, or other alternative dispute resolution that occurs outside this state or a provision that applies the laws of another state. (2) This section applies to property insurance contracts issued or renewed on or after January 1, 2021, and does not apply to any claim existing or any action, dispute resolution</pre>

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51 pending as of July 1, 2020.

52 Section 3. Section 627.70131, Florida Statutes, is amended 53 to read:

54 627.70131 Insurer's duty to acknowledge communications 55 regarding claims; investigation.-

56 <u>(1) (4)</u> As used in For purposes of this section, the term 57 "insurer" means an insurer authorized to transact insurance in 58 this state or an eligible surplus lines insurer, as defined in 59 <u>s. 626.914</u>, that provides any residential <u>or commercial</u> property 60 insurance in this state insurer.

(2) (a) (1) (a) Upon an insurer's receiving a communication 61 62 with respect to a claim, the insurer shall, within 14 calendar days, review and acknowledge receipt of such communication 63 64 unless payment is made within that period of time or unless the 65 failure to acknowledge is caused by factors beyond the control of the insurer which reasonably prevent such acknowledgment. If 66 67 the acknowledgment is not in writing, a notification indicating 68 acknowledgment shall be made in the insurer's claim file and 69 dated. A communication made to or by an agent of an insurer with 70 respect to a claim shall constitute communication to or by the 71 insurer.

(b) As used in this subsection, the term "agent" means any person to whom an insurer has granted authority or responsibility to receive or make such communications with respect to claims on behalf of the insurer.

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(c) This subsection <u>does</u> shall not apply to claimants represented by counsel beyond those communications necessary to provide forms and instructions.

79 <u>(3)(2)</u> Such acknowledgment shall be responsive to the 80 communication. If the communication constitutes a notification 81 of a claim, unless the acknowledgment reasonably advises the 82 claimant that the claim appears not to be covered by the 83 insurer, the acknowledgment shall provide necessary claim forms, 84 and instructions, including an appropriate telephone number.

85 <u>(4)(3)</u> Unless otherwise provided by the policy of 86 insurance or by law, within 10 working days after an insurer 87 receives proof of loss statements, the insurer shall begin such 88 investigation as is reasonably necessary unless the failure to 89 begin such investigation is caused by factors beyond the control 90 of the insurer which reasonably prevent the commencement of such 91 investigation.

92 (5) (a) Within 90 days after an insurer receives notice of 93 an initial, reopened, or supplemental property insurance claim 94 from a policyholder, the insurer shall pay or deny such claim or 95 a portion of the claim unless the failure to pay is caused by 96 factors beyond the control of the insurer which reasonably prevent such payment. Any payment of an initial or supplemental 97 claim or portion of such claim made 90 days after the insurer 98 receives notice of the claim, or made more than 15 days after 99 100 there are no longer factors beyond the control of the insurer

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which reasonably prevented such payment, whichever is later, 101 102 bears interest at the rate set forth in s. 55.03. Interest 103 begins to accrue from the date the insurer receives notice of 104 the claim. The provisions of this subsection may not be waived, 105 voided, or nullified by the terms of the insurance policy. If 106 there is a right to prejudgment interest, the insured shall 107 select whether to receive prejudgment interest or interest under 108 this subsection. Interest is payable when the claim or portion 109 of the claim is paid. Failure to comply with this subsection 110 constitutes a violation of this code and provides a. However, 111 failure to comply with this subsection does not form the sole 112 basis for a private cause of action.

(b) Notwithstanding subsection (4), For purposes of this subsection, the term "claim" means any of the following:

115 1. A claim under an insurance policy providing residential 116 coverage as defined in s. 627.4025(1);

117 2. A claim for structural or contents coverage under a
118 commercial property insurance policy if the insured structure is
119 10,000 square fect or less; or

3. A claim for contents coverage under a commercial tenantpolicy if the insured premises is 10,000 square feet or less.

(c) This subsection <u>does</u> shall not apply to claims under
 an insurance policy covering nonresidential commercial
 structures or contents in more than one state.

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Section 4. Subsection (1) of section 627.702, Florida

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126 Statutes, is amended to read: 127 627.702 Valued policy law.-128 (1) (a) (c) It is the intent of the Legislature that the 129 amendment to this section shall not be applied retroactively and 130 shall apply only to claims filed after the effective date of 131 such amendment. 132 (b) As used in this section, the term: 133 1. "Insurer" means an insurer authorized to transact 134 insurance in this state or an eligible surplus lines insurer, as defined in s. 626.914. 135 2. "Total loss" means a loss in which the damaged property 136 137 is damaged to the extent that the applicable ordinances, rules, 138 or laws in effect would prohibit or prevent the repair of the property, or for which the cost and expense to repair the 139 140 damages would exceed the applicable coverage limit of the 141 property insurance policy. 142 (c) (1) (a) In the event of the total loss of any building, 143 structure, mobile home as defined in s. 320.01(2), or 144 manufactured building as defined in s. 553.36(13), located in this state and insured by any insurer as to a covered peril, in 145 146 the absence of any change increasing the risk without the 147 insurer's consent and in the absence of fraudulent or criminal fault on the part of the insured or one acting in her or his 148 behalf, the insurer's liability under the policy for such total 149 150 loss, if caused by a covered peril, must shall be in the amount

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151 of money for which such property was so insured as specified in 152 the policy and for which a premium has been charged and paid. 153 The insurer's liability under the policy must include (d) liability for ordinance, rule, and law coverage. The obligation 154 155 to tender ordinance, rule, or law coverage payments shall be 156 triggered by a showing of the ordinance, rule, or law 157 requirements, and expenses for ordinance, rule, or law 158 requirements need not be incurred to be payable under this 159 paragraph. 160 (e) (b) The intent of this subsection is not to deprive an 161 insurer of any proper defense under the policy, to create new or 162 additional coverage under the policy, or to require an insurer to pay for a loss caused by a peril other than the covered 163 164 peril. In furtherance of such legislative intent, when a loss 165 was caused in part by a covered peril and in part by a 166 noncovered peril, paragraph (c) (a) does not apply. In such 167 circumstances, the insurer's liability under this section shall 168 be limited to the amount of the loss caused by the covered 169 peril. However, if the covered perils alone would have caused 170 the total loss, paragraph (c) applies (a) shall apply. The 171 insurer is never liable for more than the amount necessary to 172 repair, rebuild, or replace the structure following the total loss, after considering all other benefits actually paid for the 173 total loss. 174

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Section 5. Section 627.7035, Florida Statutes, is created

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176	to read:
177	627.7035 Proceeding venues and jurisdiction of courts for
178	real property coverage
179	(1) As used in this section, the term "insurer" means an
180	insurer authorized to transact insurance in this state or an
181	eligible surplus lines insurer, as defined in s. 626.914.
182	(2) Any litigation, arbitration, or mediation or any other
183	dispute resolution proceeding involving a residential or
184	commercial property insurance policy or contract issued by, or a
185	claim against, an insurer covering real property in this state
186	must be conducted in this state and governed by the laws of this
187	state.
188	(3) A residential or commercial property insurance policy
189	or contract covering real property that is located in this state
190	may not contain any condition, stipulation, or agreement
191	depriving the courts of this state of the jurisdiction of action
192	against the insurer.
193	(4) Any provision of a residential or commercial property
194	insurance policy or contract, including a policy or contract
195	authorized under the Surplus Lines Law, ss. 626.913-626.937,
196	that violates any provision of this section is void. However,
197	such voiding does not affect the validity of other provisions of
198	the policy or contract.
199	(5) This section applies:
200	(a) Only to residential or commercial property insurance
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201	policies or contracts covering real property located in this
202	state.
203	(b) To residential or commercial property insurance
204	policies and contracts issued or renewed on or after January 1,
205	2021, and does not apply to any claim existing or any action,
206	dispute resolution proceeding, judicial proceeding, or
207	administrative proceeding pending as of July 1, 2020.
208	Section 6. The amendments to ss. 626.913, 627.70131, and
209	627.702, Florida Statutes, by this act apply to property
210	insurance policies or contracts issued or renewed on or after
211	January 1, 2021, and do not apply to any claim existing or any
212	action, dispute resolution proceeding, judicial proceeding, or
213	administrative proceeding pending as of July 1, 2020.
214	Section 7. This act shall take effect July 1, 2020.
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