

By the Committee on Health Policy; and Senator Harrell

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1 A bill to be entitled
2 An act relating to patient safety culture surveys;
3 amending s. 395.1012, F.S.; requiring certain licensed
4 facilities to biennially conduct an anonymous patient
5 safety culture survey using a specified federal
6 publication; authorizing facilities to contract for
7 the administration of the survey; requiring facilities
8 to biennially submit patient safety culture survey
9 data to the Agency for Health Care Administration;
10 authorizing facilities to develop an internal action
11 plan for a specified purpose and submit such plan to
12 the agency; amending s. 395.1055, F.S.; conforming a
13 cross-reference; amending s. 408.05, F.S.; requiring
14 the agency to collect, compile, and publish patient
15 safety culture survey data submitted by facilities;
16 amending s. 408.061, F.S.; revising requirements for
17 the submission of health care data to the agency;
18 providing an effective date.

19
20 Be It Enacted by the Legislature of the State of Florida:

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22 Section 1. Subsection (4) is added to section 395.1012,
23 Florida Statutes, to read:

24 395.1012 Patient safety.—

25 (4) Each licensed facility must, at least biennially,
26 conduct a patient safety culture survey using the Hospital
27 Survey on Patient Safety Culture developed by the federal Agency
28 for Healthcare Research and Quality. Each facility shall conduct
29 the survey anonymously to encourage completion of the survey by

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30 staff working in or employed by the facility. Each facility may
31 contract to administer the survey. Each facility shall
32 biennially submit the survey data to the agency which must be in
33 a format specified by rule and include the survey participation
34 rate. Each facility may develop an internal action plan between
35 conducting surveys to identify measures to improve the survey
36 and submit the plan to the agency.

37 Section 2. Paragraph (d) of subsection (14) of section
38 395.1055, Florida Statutes, is amended to read:

39 395.1055 Rules and enforcement.—

40 (14)

41 (d) Each onsite inspection must include all of the
42 following:

43 1. An inspection of the program's physical facilities,
44 clinics, and laboratories.

45 2. Interviews with support staff and hospital
46 administrators.

47 3. A review of:

48 a. Randomly selected medical records and reports,
49 including, but not limited to, advanced cardiac imaging,
50 computed tomography, magnetic resonance imaging, cardiac
51 ultrasound, cardiac catheterization, and surgical operative
52 notes.

53 b. The program's clinical outcome data submitted to the
54 Society of Thoracic Surgeons and the American College of
55 Cardiology pursuant to s. 408.05(3)(l) ~~s. 408.05(3)(k)~~.

56 c. Mortality reports from cardiac-related deaths that
57 occurred in the previous year.

58 d. Program volume data from the preceding year for

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59 interventional and electrophysiology catheterizations and
60 surgical procedures.

61 Section 3. Present paragraphs (d) through (k) of subsection
62 (3) of section 408.05, Florida Statutes, are redesignated as
63 paragraphs (e) through (l), respectively, a new paragraph (d) is
64 added to that subsection, and present paragraph (j) of that
65 subsection is amended, to read:

66 408.05 Florida Center for Health Information and
67 Transparency.—

68 (3) HEALTH INFORMATION TRANSPARENCY.—In order to
69 disseminate and facilitate the availability of comparable and
70 uniform health information, the agency shall perform the
71 following functions:

72 (d)1. Collect, compile, and publish patient safety culture
73 survey data submitted by a facility pursuant to s. 395.1012.

74 2. Designate the use of updated versions of the survey as
75 they occur, and customize the survey to:

76 a. Generate data regarding the likelihood of a respondent
77 to seek care for the respondent and the respondent's family at
78 the surveying facility, both in general and within the
79 respondent's specific unit or work area; and

80 b. Revise the units or work areas identified in the survey
81 to include a pediatric cardiology patient care unit and a
82 pediatric cardiology surgical services unit.

83 3. Publish the survey results for each facility, in the
84 aggregate, by composite measure as defined in the survey and the
85 units or work areas within the facility.

86 (k)~~(j)~~ Conduct and make available the results of special
87 health surveys, including facility patient safety culture

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88 surveys, health care research, and health care evaluations
89 conducted or supported under this section. Each year the center
90 shall select and analyze one or more research topics that can be
91 investigated using the data available pursuant to paragraph (c).
92 The selected topics must focus on producing actionable
93 information for improving quality of care and reducing costs.
94 The first topic selected by the center must address preventable
95 hospitalizations.

96 Section 4. Paragraph (a) of subsection (1) of section
97 408.061, Florida Statutes, is amended to read:

98 408.061 Data collection; uniform systems of financial
99 reporting; information relating to physician charges;
100 confidential information; immunity.—

101 (1) The agency shall require the submission by health care
102 facilities, health care providers, and health insurers of data
103 necessary to carry out the agency's duties and to facilitate
104 transparency in health care pricing data and quality measures.
105 Specifications for data to be collected under this section shall
106 be developed by the agency and applicable contract vendors, with
107 the assistance of technical advisory panels including
108 representatives of affected entities, consumers, purchasers, and
109 such other interested parties as may be determined by the
110 agency.

111 (a) Data submitted by health care facilities, including the
112 facilities as defined in chapter 395, shall include, but are not
113 limited to: case-mix data, patient admission and discharge data,
114 hospital emergency department data which shall include the
115 number of patients treated in the emergency department of a
116 licensed hospital reported by patient acuity level, data on

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117 hospital-acquired infections as specified by rule, data on
118 complications as specified by rule, data on readmissions as
119 specified by rule, with patient and provider-specific
120 identifiers included, actual charge data by diagnostic groups or
121 other bundled groupings as specified by rule, facility patient
122 safety culture surveys, financial data, accounting data,
123 operating expenses, expenses incurred for rendering services to
124 patients who cannot or do not pay, interest charges,
125 depreciation expenses based on the expected useful life of the
126 property and equipment involved, and demographic data. The
127 agency shall adopt nationally recognized risk adjustment
128 methodologies or software consistent with the standards of the
129 Agency for Healthcare Research and Quality and as selected by
130 the agency for all data submitted as required by this section.
131 Data may be obtained from documents such as, but not limited to:
132 leases, contracts, debt instruments, itemized patient statements
133 or bills, medical record abstracts, and related diagnostic
134 information. Reported data elements shall be reported
135 electronically in accordance with rule 59E-7.012, Florida
136 Administrative Code. Data submitted shall be certified by the
137 chief executive officer or an appropriate and duly authorized
138 representative or employee of the licensed facility that the
139 information submitted is true and accurate.

140 Section 5. This act shall take effect July 1, 2020.