1 A bill to be entitled 2 An act relating to quardianship; amending s. 744.2001, 3 F.S.; deleting the requirement that the executive 4 director of the Office of Public and Professional Guardians be a member of The Florida Bar; requiring 5 6 the executive director to offer and make certain 7 education courses available online; requiring the 8 executive director to produce and make available 9 information about alternatives to and types of quardianship for dissemination by certain entities; 10 11 deleting obsolete language; amending s. 744.2003, 12 F.S.; revising continuing education requirements for quardians; requiring professional quardians to submit 13 14 to and maintain with the office specified information; amending s. 744.2004, F.S.; deleting obsolete 15 language; revising the office's disciplinary 16 procedures; requiring the office to notify parties to 17 the complaint of certain information within specified 18 19 timeframes; amending s. 744.3145, F.S.; authorizing guardians to satisfy certain education requirements 20 21 through courses offered by the office; removing the 22 court's ability to waive education requirements for 23 guardians; amending s. 744.368, F.S.; requiring the clerks of court to notify the office of any sanctions 24 25 imposed on professional guardians, within a specified

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timeframe; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsections (1), (2), and (3) of section 744.2001, Florida Statutes, are amended to read:

744.2001 Office of Public and Professional Guardians.—
There is created the Office of Public and Professional Guardians within the Department of Elderly Affairs.

- (1) The Secretary of Elderly Affairs shall appoint the executive director, who shall be the head of the Office of Public and Professional Guardians. The executive director must be a member of The Florida Bar, knowledgeable of guardianship law and of the social services available to meet the needs of incapacitated persons, shall serve on a full-time basis, and shall personally, or through a representative of the office, carry out the purposes and functions of the Office of Public and Professional Guardians in accordance with state and federal law. The executive director shall serve at the pleasure of and report to the secretary.
- (2) The executive director shall, within available resources:
- (a) Have oversight responsibilities for all public and professional guardians.
 - (b) Establish standards of practice for public and

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professional guardians by rule, in consultation with professional guardianship associations and other interested stakeholders, no later than October 1, 2016. The executive director shall provide a draft of the standards to the Governor, the Legislature, and the secretary for review by August 1, 2016.

- (c) Review and approve the standards and criteria for the education, registration, and certification of public and professional guardians in Florida.
- $\underline{\text{(d)}}$ Offer and make available online an education course to satisfy the requirements of s. 744.3145(2).
- (e) Produce and make available information about alternatives to and types of guardianship for dissemination by area agencies on aging as defined in s. 430.203 and aging resource centers as described in s. 430.2053.
- (3) The executive director's oversight responsibilities of professional guardians must be finalized by October 1, 2016, and shall include, but are not limited to:
- (a) Developing and implementing a monitoring tool to ensure compliance of professional guardians with the standards of practice established by the Office of Public and Professional Guardians. This monitoring tool may not include a financial audit as required by the clerk of the circuit court under s. 744.368.
- (b) Developing procedures, in consultation with professional guardianship associations and other interested

stakeholders, for the review of an allegation that a professional guardian has violated the standards of practice established by the Office of Public and Professional Guardians governing the conduct of professional guardians.

(c) Establishing disciplinary proceedings, conducting hearings, and taking administrative action pursuant to chapter 120.

Section 2. Subsection (10) of section 744.2003, Florida Statutes, is renumbered as subsection (11), subsection (3) is amended, and a new subsection (10) is added to that section, to read:

744.2003 Regulation of professional guardians; application; bond required; educational requirements.—

- (3) (a) Each professional guardian <u>as</u> defined in s. 744.102(17) and public guardian must receive a minimum of 40 hours of instruction and training. Each professional guardian must receive a minimum of <u>20</u> 16 hours of continuing education every 2 calendar years after the year in which the initial 40-hour educational requirement is met, which must include at least <u>2 hours each on fiduciary responsibilities and professional ethics</u>, respectively; 1 hour on advance directives; 3 hours on <u>abuse</u>, neglect, and exploitation; and 4 hours on guardianship law.
- (b) The instruction, training, and education required under paragraph (a) must be completed through a course approved

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or offered by the Office of Public and Professional Guardians. The expenses incurred to satisfy the educational requirements prescribed in this section may not be paid with the assets of any ward.

- $\underline{\text{(c)}}$ This subsection does not apply to any attorney who is licensed to practice law in this state or an institution acting as guardian under s. 744.2002(7).
- (10) Each professional guardian shall submit to and maintain with the Office of Public and Professional Guardians all of the following information:
- (a) The names and position titles of all employees of the professional guardian.
- (b) The counties in which the professional guardian is appointed to any ward.
- Section 3. Subsections (1) and (6) of section 744.2004, Florida Statutes, are amended to read:
- 744.2004 Complaints; disciplinary proceedings; penalties; enforcement.—
 - (1) By October 1, 2016, The Office of Public and Professional Guardians shall establish procedures to:
 - (a) Review and, if determined legally sufficient, <u>initiate</u> an investigation of <u>investigate</u> any complaint that a professional guardian has violated the standards of practice established by the Office of Public and Professional Guardians governing the conduct of professional guardians <u>within 10</u>

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business days after receipt of the complaint. A complaint is legally sufficient if it contains ultimate facts that show a violation of a standard of practice by a professional guardian has occurred.

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- (b) Notify the complainant no later than 10 business days after the Office of Public and Professional Guardians determines that a complaint is not legally sufficient Initiate an investigation no later than 10 business days after the Office of Public and Professional Guardians receives a complaint.
- (c) Complete and provide initial investigative findings and recommendations, if any, to the professional guardian and the person who filed the complaint within $\underline{45~\text{business}}~60~\text{days}$ after receipt of a complaint.
- (d) Obtain supporting information or documentation to determine the legal sufficiency of a complaint.
- (e) Interview a ward, family member, or interested party to determine the legal sufficiency of a complaint.
- (f) Dismiss any complaint if, at any time after legal sufficiency is determined, it is found there is insufficient evidence to support the allegations contained in the complaint.
- (g) Within 10 business days after completing an investigation, provide to the complainant and the professional guardian a written statement specifying any finding of a violation of a standard of practice by a professional guardian and any actions taken or specifying that no such violation was

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- $\underline{\text{(h)}}$ Coordinate, to the greatest extent possible, with the clerks of court to avoid duplication of duties with regard to the financial audits prepared by the clerks pursuant to s. 744.368.
- (6) By October 1, 2016, The Department of Elderly Affairs shall adopt rules to implement the provisions of this section.
- Section 4. Subsection (7) of section 744.3145, Florida Statutes, is renumbered as subsection (6), and subsection (4) and present subsection (6) of that section are amended, to read:
 - 744.3145 Guardian education requirements.-
- (4) Each person appointed by the court to be a guardian must complete the required number of hours of instruction and education within 4 months after his or her appointment as guardian. The instruction and education must be completed through a course approved by the chief judge of the circuit court and taught by a court-approved organization or through a course offered by the Office of Public and Professional

 Guardians under s. 744.2001. Court-approved organizations may include, but are not limited to, community or junior colleges, guardianship organizations, and the local bar association or The Florida Bar.
- (6) The court may, in its discretion, waive some or all of the requirements of this section or impose additional requirements. The court shall make its decision on a case-by-

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177	experience and education of the guardian, the duties assigned to
178	the guardian, and the needs of the ward.
179	Section 5. Subsection (8) is added to section 744.368,
180	Florida Statutes, to read:
181	744.368 Responsibilities of the clerk of the circuit
182	court
183	(8) Within 10 business days after the court imposes any
184	sanctions on a professional guardian, including, but not limited
185	to, contempt of the court or removal of the professional
186	guardian, the clerk shall report such actions to the Office of
187	Public and Professional Guardians.
188	Section 6. This act shall take effect July 1, 2020.

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