Amendment No. 2

COMMITTEE/SUBCOMMI	TTEE ACTION
ADOPTED	(Y/N)
ADOPTED AS AMENDED	(Y/N)
ADOPTED W/O OBJECTION	(Y/N)
FAILED TO ADOPT	(Y/N)
WITHDRAWN	(Y/N)
OTHER	

Committee/Subcommittee hearing bill: Health & Human Services Committee

Representative Ponder offered the following:

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## Amendment (with title amendment)

6 Remove lines 97-962 and insert:

Section 2. Paragraph (b) of subsection (1), and paragraphs (b), (d), and (e) of subsection (5), of section 20.19, Florida Statutes, are amended to read:

10 11

20.19 Department of Children and Families.—There is created a Department of Children and Families.

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(1) MISSION AND PURPOSE.-

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fulfilling its mission and establish a set of measurable goals, objectives, performance standards <u>and metrics</u>, and quality

The department shall develop a strategic plan for

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assurance requirements to ensure that the department is

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accountable to the people of Florida. Such goals shall at a minimum include those specified in s. 409.986(2).

- (5) COMMUNITY ALLIANCES.-
- (b) The duties of the community alliance include, but are not limited to:
- 1. Joint planning for resource utilization in the community, including resources appropriated to the department and any funds that local funding sources choose to provide.
- 2. Needs assessment and establishment of community priorities for service delivery.
- 3. Determining community outcome goals to supplement state-required outcomes.
- 4. Serving as a catalyst for community resource development, including, but not limited to, identifying existing programs and services delivered by and assistance available from community-based and faith-based organizations, and encouraging the development and availability of such programs, services, and assistance by such organizations. The community alliance shall ensure that the community-based care lead agency is aware of such programs, services, and assistance and work to facilitate the lead agency's appropriate use of these resources.
- 5. Providing for community education and advocacy on issues related to delivery of services.
  - 6. Promoting prevention and early intervention services.

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- (d) The <u>initial</u> membership of the community alliance in a county shall at a minimum be composed of the following:
  - 1. A representative from the department.
  - 2. A representative from county government.
  - 3. A representative from the school district.
  - 4. A representative from the county United Way.
  - 5. A representative from the county sheriff's office.
- 6. A representative from the circuit court corresponding to the county.
- 7. A representative from the county children's board, if one exists.
- 8. A representative of a faith-based organization involved in efforts to prevent child maltreatment, strengthen families, or promote adoption.
- (e) At any time after the initial meeting of the community alliance, The community alliance shall adopt bylaws and may increase the membership of the alliance to include the state attorney for the judicial circuit in which the community alliance is located, or his or her designee, the public defender for the judicial circuit in which the community alliance is located, or his or her designee, and Other individuals and organizations who represent funding organizations, are community leaders, have knowledge of community-based service issues, or otherwise represent perspectives that will enable them to accomplish the duties listed in paragraph (b), if, in the

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judgment of the alliance, such change is necessary to adequately represent the diversity of the population within the community alliance service circuits.

Section 3. Section 39.0143, Florida Statutes, is created to read:

39.0143 Evaluation of circuit child welfare system performance.—To enhance accountability shared by the multiple entities whose actions affect the performance of the state's child welfare system, and to promote the achievement of the highest levels of quality, in consultation with stakeholders, by July 1, 2021, the department shall establish and apply a methodology to rate the performance of all entities involved in the child welfare system in a circuit working together as a circuit-level child welfare system. This shall provide communities concise indicators of their local child welfare system performance.

(1) Such entities shall include but are not limited to the department, community alliances under s. 20.19, community-based care lead agencies, the Guardian ad Litem Program, school districts, county governments, law enforcement agencies, children's advocacy centers, child protection teams, contracted attorneys providing children's legal services, the court system, managing entities as defined in s. 394.9082, the Agency for Health Care Administration, and Medicaid managed medical assistance plans.

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	(2)	The	depar	tment	shall	det	ermir	ne a	single	glob	<u>al rati</u>	ng
for	each	circ	cuit.	The	departi	ment	may	also	detern	nine	ratings	for
ind	ividua	al do	omains									

- (3) The department shall, at a minimum, use the resultsoriented accountability assessment conducted under s. 409.997 of
  groups of entities working together on a circuit basis to
  provide an integrated system of care in its methodology. The
  department shall make any adjustments necessary for such an
  evaluation as provided by that section.
- (4) The department shall include ratings in the annual performance report under s. 409.997 and provide the report to the entities specified in subsection (1).
- (5) The department may use such ratings as the basis for payment of performance incentives recognizing circuit-level child welfare system performance improvement. Such incentives shall be used to fund multi-entity initiatives to further enhance circuit-level child welfare system performance.
- Section 4. Section 39.3065, Florida Statutes, is amended to read:
- 39.3065 Sheriffs of certain counties to provide child protective investigative services; procedures; funding.—
- (1) As described in this section, the department of Children and Families shall, by the end of fiscal year 1999-2000, transfer all responsibility for child protective investigations for Pinellas County, Manatee County, Broward

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County, and Pasco County to the sheriff of that county in which the child abuse, neglect, or abandonment is alleged to have occurred. Each sheriff is responsible for the provision of all child protective investigations in his or her county. Each individual who provides these services must complete the training provided to and required of protective investigators employed by the department of Children and Families.

During fiscal year 1998-1999, the department of Children and Families and each sheriff's office shall enter into a contract for the provision of these services. Funding for the services will be appropriated to the department of Children and Families, and the department shall transfer to the respective sheriffs for the duration of fiscal year 1998-1999, funding for the investigative responsibilities assumed by the sheriffs, including federal funds that the provider is eligible for and agrees to earn and that portion of general revenue funds which is currently associated with the services that are being furnished under contract, and including, but not limited to, funding for all investigative, supervisory, and clerical positions; training; all associated equipment; furnishings; and other fixed capital items. The contract must specify whether the department will continue to perform part or none of the child protective investigations during the initial year. The sheriffs may either conduct the investigations themselves or may, in turn, subcontract with law enforcement officials or with

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141 properly trained employees of private agencies to conduct 142 investigations related to neglect cases only. If such a 143 subcontract is awarded, the sheriff must take full responsibility for any safety decision made by the subcontractor 144 145 and must immediately respond with law enforcement staff to any situation that requires removal of a child due to a condition 146 that poses an immediate threat to the child's life. The contract 147 must specify whether the services are to be performed by 148 departmental employees or by persons determined by the sheriff. 149 150 During this initial year, the department is responsible for 151 quality assurance, and the department retains the responsibility 152 for the performance of all child protective investigations. The 153 department must identify any barriers to transferring the entire responsibility for child protective services to the sheriffs' 154 155 offices and must pursue avenues for removing any such barriers 156 by means including, but not limited to, applying for federal 157 waivers. By January 15, 1999, the department shall submit to the President of the Senate, the Speaker of the House of 158 159 Representatives, and the chairs of the Senate and House 160 committees that oversee departmental activities a report that 161 describes any remaining barriers, including any that pertain to 162 funding and related administrative issues. Unless the Legislature, on the basis of that report or other pertinent 163 information, acts to block a transfer of the entire 164 165 responsibility for child protective investigations to the

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 sheriffs' offices, the sheriffs of Pasco County, Manatee County, Broward County, and Pinellas County, beginning in fiscal year 1999-2000, shall assume the entire responsibility for such services, as provided in subsection (3).

- (3) (a) Beginning in fiscal year 1999-2000, the sheriffs of Pasco County, Manatee County, Broward County, and Pinellas County have the responsibility to provide all child protective investigations in their respective counties. Beginning in fiscal year 2000-2001, the department of Children and Families is authorized to enter into grant agreements with sheriffs of other counties to perform child protective investigations in their respective counties. The sheriffs shall adopt the child welfare practice model, as periodically modified by the department, that is used by child protective investigators employed by the department.
- services shall operate, at a minimum, in accordance with the same federal and state performance standards and metrics for outcome measures established by the Legislature for protective investigations imposed on conducted child protective investigators employed by the department of Children and Families. Each individual who provides these services must complete, at a minimum, the training provided to and required of protective investigators employed by the department of Children and Families.

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- (c) Funds for providing child protective investigations must be identified in the annual appropriation made to the department of Children and Families, which shall award grants for the full amount identified to the respective sheriffs' offices. Notwithstanding the provisions of ss. 216.181(16)(b) and 216.351, the department of Children and Families may advance payments to the sheriffs for child protective investigations. Funds for the child protective investigations may not be integrated into the sheriffs' regular budgets. Budgetary data and other data relating to the performance of child protective investigations must be maintained separately from all other records of the sheriffs' offices and reported to the department of Children and Families as specified in the grant agreement.
- (d) The department and sheriffs providing child protective investigative services shall collaborate to monitor program performance on an ongoing basis. The department and each sheriff, or his or her designee, shall meet at least quarterly to collaborate on federal and state quality assurance and quality improvement initiatives.
- (e) (d) The department shall conduct an annual evaluation of the program performance of sheriffs providing child protective investigative services which evaluation shall be based on the same child welfare practice model principles, and federal and state performance standards and metrics, that are imposed on child protective investigators employed by criteria mutually

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agreed upon by the respective sheriffs and the department of Children and Families. The program performance evaluation must be standardized statewide and the department shall select random cases for evaluation. The program performance evaluation shall be conducted by a team of peer reviewers from the respective sheriffs' offices that perform child protective investigations and representatives from the department.

(f) The department of Children and Families shall produce submit an annual report regarding, at a minimum, quality performance quality, outcome-measure attainment, and cost efficiency of the services provided by the sheriffs. The annual report shall include data and information on both the sheriffs' and the department's performance of protective investigations.

The department shall submit the annual report to the President of the Senate, the Speaker of the House of Representatives, and to the Governor no later than November 1 January 31 of each year the sheriffs are receiving general appropriations to provide child protective investigations.

This section shall be repealed July 1, 2023, unless reviewed and saved from repeal by the Legislature.

Section 5. Section 211.0252, Florida Statutes, is created to read:

211.0252 Credit for contributions to eligible charitable organizations.—Beginning July 1, 2021, there is allowed a credit

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of 100 percent of an eligible contribution made to an eligible charitable organization under s. 402.62 against any tax due under s. 211.02 or s. 211.025. However, the combined credit allowed under this section and s. 211.0251 may not exceed 50 percent of the tax due on the return on which the credit is taken. If the combined credit allowed under this section and s. 211.0251 exceeds 50 percent of the tax due on the return, the credit must first be taken under s. 211.0251. Any remaining liability, up to 50 percent of the tax due, shall be taken under this section. For purposes of the distributions of tax revenue under s. 211.06, the department shall disregard any tax credits allowed under this section to ensure that any reduction in tax revenue received which is attributable to the tax credits results only in a reduction in distributions to the General Revenue Fund. The provisions of s. 402.62 apply to the credit authorized by this section. Section 6. Section 212.1833, Florida Statutes, is created to read: 212.1833 Credit for contributions to eligible charitable

organizations.—Beginning July 1, 2021, there is allowed a credit of 100 percent of an eligible contribution made to an eligible charitable organization under s. 402.62 against any tax imposed by the state and due under this chapter from a direct pay permit holder as a result of the direct pay permit held pursuant to s. 212.183. For purposes of the dealer's credit granted for keeping

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 prescribed records, filing timely tax returns, and properly accounting and remitting taxes under s. 212.12, the amount of tax due used to calculate the credit shall include any eligible contribution made to an eligible charitable organization from a direct pay permit holder. For purposes of the distributions of tax revenue under s. 212.20, the department shall disregard any tax credits allowed under this section to ensure that any reduction in tax revenue received that is attributable to the tax credits results only in a reduction in distributions to the General Revenue Fund. The provisions of s. 402.62 apply to the credit authorized by this section. A dealer who claims a tax credit under this section must file his or her tax returns and pay his or her taxes by electronic means under s. 213.755.

Section 7. Subsection (8) of section 220.02, Florida Statutes, is amended to read:

220.02 Legislative intent.-

(8) It is the intent of the Legislature that credits against either the corporate income tax or the franchise tax be applied in the following order: those enumerated in s. 631.828, those enumerated in s. 220.191, those enumerated in s. 220.181, those enumerated in s. 220.183, those enumerated in s. 220.182, those enumerated in s. 220.1895, those enumerated in s. 220.195, those enumerated in s. 220.184, those enumerated in s. 220.186, those enumerated in s. 220.1875, those enumerated in s. 220.1875, those enumerated in s. 220.1875,

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those enumerated in s. 220.1876, those enumerated in s. 220.192, those enumerated in s. 220.193, those enumerated in s. 288.9916, those enumerated in s. 220.1899, those enumerated in s. 220.194, and those enumerated in s. 220.196.

Section 8. Paragraph (a) of subsection (1) of section 220.13, Florida Statutes, is amended to read:

220.13 "Adjusted federal income" defined.-

- (1) The term "adjusted federal income" means an amount equal to the taxpayer's taxable income as defined in subsection (2), or such taxable income of more than one taxpayer as provided in s. 220.131, for the taxable year, adjusted as follows:
- (a) Additions.—There shall be added to such taxable income:
- 1.a. The amount of any tax upon or measured by income, excluding taxes based on gross receipts or revenues, paid or accrued as a liability to the District of Columbia or any state of the United States which is deductible from gross income in the computation of taxable income for the taxable year.
- b. Notwithstanding sub-subparagraph a., if a credit taken under s. 220.1875 or s. 220.1876 is added to taxable income in a previous taxable year under subparagraph 11. and is taken as a deduction for federal tax purposes in the current taxable year, the amount of the deduction allowed shall not be added to taxable income in the current year. The exception in this sub-

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subparagraph is intended to ensure that the credit under s. 220.1875 or s. 220.1876 is added in the applicable taxable year and does not result in a duplicate addition in a subsequent year.

- 2. The amount of interest which is excluded from taxable income under s. 103(a) of the Internal Revenue Code or any other federal law, less the associated expenses disallowed in the computation of taxable income under s. 265 of the Internal Revenue Code or any other law, excluding 60 percent of any amounts included in alternative minimum taxable income, as defined in s. 55(b)(2) of the Internal Revenue Code, if the taxpayer pays tax under s. 220.11(3).
- 3. In the case of a regulated investment company or real estate investment trust, an amount equal to the excess of the net long-term capital gain for the taxable year over the amount of the capital gain dividends attributable to the taxable year.
- 4. That portion of the wages or salaries paid or incurred for the taxable year which is equal to the amount of the credit allowable for the taxable year under s. 220.181. This subparagraph shall expire on the date specified in s. 290.016 for the expiration of the Florida Enterprise Zone Act.
- 5. That portion of the ad valorem school taxes paid or incurred for the taxable year which is equal to the amount of the credit allowable for the taxable year under s. 220.182. This

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subparagraph shall expire on the date specified in s. 290.016 for the expiration of the Florida Enterprise Zone Act.

- 6. The amount taken as a credit under s. 220.195 which is deductible from gross income in the computation of taxable income for the taxable year.
- 7. That portion of assessments to fund a guaranty association incurred for the taxable year which is equal to the amount of the credit allowable for the taxable year.
- 8. In the case of a nonprofit corporation which holds a pari-mutuel permit and which is exempt from federal income tax as a farmers' cooperative, an amount equal to the excess of the gross income attributable to the pari-mutuel operations over the attributable expenses for the taxable year.
- 9. The amount taken as a credit for the taxable year under s. 220.1895.
- 10. Up to nine percent of the eligible basis of any designated project which is equal to the credit allowable for the taxable year under s. 220.185.
- 11. Any The amount taken as a credit for the taxable year under s. 220.1875 or s. 220.1876. The addition in this subparagraph is intended to ensure that the same amount is not allowed for the tax purposes of this state as both a deduction from income and a credit against the tax. This addition is not intended to result in adding the same expense back to income more than once.

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365	12.	The	amount	taken	as	a	credit	for	the	taxable	year
366	under s.	220.1	192.								

- 13. The amount taken as a credit for the taxable year under s. 220.193.
  - 14. Any portion of a qualified investment, as defined in s. 288.9913, which is claimed as a deduction by the taxpayer and taken as a credit against income tax pursuant to s. 288.9916.
  - 15. The costs to acquire a tax credit pursuant to s. 288.1254(5) that are deducted from or otherwise reduce federal taxable income for the taxable year.
  - 16. The amount taken as a credit for the taxable year pursuant to s. 220.194.
  - 17. The amount taken as a credit for the taxable year under s. 220.196. The addition in this subparagraph is intended to ensure that the same amount is not allowed for the tax purposes of this state as both a deduction from income and a credit against the tax. The addition is not intended to result in adding the same expense back to income more than once.
  - Section 9. Subsection (2) of section 220.186, Florida Statutes, is amended to read:
    - 220.186 Credit for Florida alternative minimum tax.-
- (2) The credit pursuant to this section shall be the amount of the excess, if any, of the tax paid based upon taxable income determined pursuant to s. 220.13(2)(k) over the amount of tax which would have been due based upon taxable income without

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application of s. 220.13(2)(k), before application of this
credit without application of any credit under s. 220.1875 or s.
220.1876.

Section 10. Section 220.1876, Florida Statutes, is created to read:

220.1876 Credit for contributions to eligible charitable organizations.—

- (1) Beginning January 1, 2021, there is allowed a credit of 100 percent of an eligible contribution made to an eligible charitable organization under s. 402.62 against any tax due for a taxable year under this chapter after the application of any other allowable credits by the taxpayer. An eligible contribution must be made to an eligible charitable organization on or before the date the taxpayer is required to file a return pursuant to s. 220.222. The credit granted by this section shall be reduced by the difference between the amount of federal corporate income tax taking into account the credit granted by this section and the amount of federal corporate income tax without application of the credit granted by this section.
- (2) A taxpayer who files a Florida consolidated return as a member of an affiliated group pursuant to s. 220.131(1) may be allowed the credit on a consolidated return basis; however, the total credit taken by the affiliated group is subject to the limitation established under subsection (1).

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414	(3) The provisions of s. 402.62 apply to the credit
415	authorized by this section.
416	(4) If a taxpayer applies and is approved for a credit
417	under s. 402.62 after timely requesting an extension to file
418	under s. 220.222(2):
419	(a) The credit does not reduce the amount of tax due for
420	purposes of the department's determination as to whether the
421	taxpayer was in compliance with the requirement to pay tentative
422	taxes under ss. 220.222 and 220.32.
423	(b) The taxpayer's noncompliance with the requirement to
424	pay tentative taxes shall result in the revocation and
425	rescindment of any such credit.
426	(c) The taxpayer shall be assessed for any taxes,
427	penalties, or interest due from the taxpayer's noncompliance
428	with the requirement to pay tentative taxes.
429	Section 11. Section 402.402, Florida Statutes, is amended
430	to read:
431	402.402 Child protection and child welfare personnel;
432	attorneys employed by the department.—
433	(1) CHILD PROTECTIVE INVESTIGATION PROFESSIONAL STAFF
434	REQUIREMENTS.—The department is responsible for recruitment of
435	qualified professional staff to serve as child protective
436	investigators and child protective investigation supervisors.
437	The department shall make every effort to recruit and hire

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persons qualified by their education and experience to perform

social work functions. The department's efforts shall be guided
by the goal that $\frac{by}{July} \frac{1}{1}$ , $\frac{2019}{1}$ at least half of all child
protective investigators and supervisors will have a bachelor's
degree or a master's degree in social work from a college or
university social work program accredited by the Council on
Social Work Education. The department, in collaboration with the
lead agencies, subcontracted provider organizations, the Florida
Institute for Child Welfare created pursuant to s. 1004.615, and
other partners in the child welfare system, shall develop a
protocol for screening candidates for child protective positions
which reflects the preferences specified in paragraphs (a)-(f).
The following persons shall be given preference in the
recruitment of qualified professional staff, but the preferences
serve only as guidance and do not limit the department's
discretion to select the best available candidates:

- (a) Individuals with baccalaureate degrees in social work and child protective investigation supervisors with master's degrees in social work from a college or university social work program accredited by the Council on Social Work Education.
- (b) Individuals with baccalaureate or master's degrees in psychology, sociology, counseling, special education, education, human development, child development, family development, marriage and family therapy, and nursing.
- (c) Individuals with baccalaureate degrees who have a combination of directly relevant work and volunteer experience,

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487 488 preferably in a public service field related to children's services, demonstrating critical thinking skills, formal assessment processes, communication skills, problem solving, and empathy; a commitment to helping children and families; a capacity to work as part of a team; an interest in continuous development of skills and knowledge; and personal strength and resilience to manage competing demands and handle workplace stresses.

(2) SPECIALIZED TRAINING.—All child protective investigators and child protective investigation supervisors employed by the department or a sheriff's office must complete specialized training either focused on serving a specific population, including, but not limited to, medically fragile children, sexually exploited children, children under 3 years of age, or families with a history of domestic violence, mental illness, or substance abuse, or focused on performing certain aspects of child protection practice, including, but not limited to, investigation techniques and analysis of family dynamics. The specialized training may be used to fulfill continuing education requirements under s. 402.40(3)(e). Individuals hired before July 1, 2014, shall complete the specialized training by June 30, 2016, and individuals hired on or after July 1, 2014, shall complete the specialized training within 2 years after hire. An individual may receive specialized training in multiple areas.

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189	(3) STAFF SUPPORT.—The department shall implement policies
190	and programs that mitigate and prevent the impact of secondary
191	traumatic stress and burnout among child protective
192	investigations staff, including, but not limited to:
193	(a) Initiatives to encourage and inspire child protective
194	investigations staff, including recognizing their achievements
195	on a recognition wall within their unit.
196	(b) Formal procedures for providing support to child
197	protective investigations staff after a critical incident such
198	as a child fatality.
199	(c) Initial training upon appointment to a supervisory
500	position and annual continuing education for all supervisors on
501	how to prevent secondary traumatic stress and burnout among the
502	employees they supervise.
503	(d) Monitoring levels of secondary traumatic stress and
504	burnout among individual employees and intervening as needed.
505	The department shall closely monitor and respond to levels of
506	secondary traumatic stress and burnout among employees during
507	the first 2 years after hire.
508	(e) Ongoing training in self-care for all child protective
509	investigations staff.
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peer counseling and support programs.

Such programs may also include, but are not limited, to formal

$\underline{(4)}$ REPORT.—By each October 1, the department shall
submit a report on the educational qualifications, turnover,
professional advancement, and working conditions of the child
protective investigators and supervisors to the Governor, the
President of the Senate, and the Speaker of the House of
Representatives.

- (5) (4) ATTORNEYS EMPLOYED BY OR CONTRACTING WITH THE DEPARTMENT TO HANDLE CHILD WELFARE CASES.—Attorneys hired or contracted with on or after July 1, 2014, whose primary responsibility is representing the department in child welfare cases shall, within the first 6 months of employment, receive training in:
- (a) The dependency court process, including the attorney's role in preparing and reviewing documents prepared for dependency court for accuracy and completeness.
- (b) Preparing and presenting child welfare cases, including at least 1 week shadowing an experienced children's legal services attorney preparing and presenting cases.
- (c) Safety assessment, safety decisionmaking tools, and safety plans  $\underline{\cdot} \div$
- (d) Developing information presented by investigators and case managers to support decisionmaking in the best interest of children.; and
- (e) The experiences and techniques of case managers and investigators, including shadowing an experienced child

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538	protective	investigator	and a	an	experienced	case	manager	for	at
539	least 8 ho	urs.							

Section 12. Section 402.715, Florida Statutes, is created to read:

- 402.715 Office of Quality.—The department shall establish a department—wide Office of Quality to ensure that the department and its contracted service providers achieve high levels of performance. Duties of the office shall include, but not be limited to:
- (1) Identifying performance standards and metrics for the department and all contracted service providers, including, but not limited to, law enforcement agencies, managing entities, lead agencies, and attorney services. Such performance standards and metrics shall be reflected in the strategic plan required under s. 20.19(1). Performance standards and metrics for the child welfare system shall at a minimum incorporate measures used in the results-oriented accountability system under s. 409.997.
- (2) Strengthening the department's data and analytic capabilities to identify systemic strengths and deficiencies.
- (3) Recommending initiatives to correct programmatic and systemic deficiencies, in consultation with the relevant program office.
- (4) Engaging and collaborating with contractors, stakeholders, and other relevant entities to improve quality,

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563	efficiency, and effectiveness of department programs and
564	services.
565	(5) Reporting systemic or persistent failures to meet
566	performance standards to the secretary, and recommending
567	corrective action.
568	Section 13. Section 402.62, Florida Statutes, is created
569	to read:
570	402.62 Children's Promise Tax Credit.—
571	(1) DEFINITIONS.—As used in this section, the term:
572	(a) "Annual tax credit amount" means, for any state fiscal
573	year, the sum of the amount of tax credits approved under
574	paragraph (5)(b), including tax credits to be taken under s.
575	211.0252, s. 212.1833, s. 220.1876, s. 561.1212, or s.
576	624.51056, which are approved for taxpayers whose taxable years
577	begin on or after January 1 of the calendar year preceding the
578	start of the applicable state fiscal year.
579	(b) "Division" means the Division of Alcoholic Beverages
580	and Tobacco of the Department of Business and Professional
581	Regulation.
582	(c) "Eligible charitable organization" means an
583	organization designated by the department to be eligible to
584	receive funding under this section.
585	(d) "Eligible contribution" means a monetary contribution
586	from a taxpayer, subject to the restrictions provided in this
587	section, to an eligible charitable organization. The taxpayer

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588	making the contribution may not designate a specific child
589	assisted by the eligible charitable organization as the
590	beneficiary of the contribution.
591	(e) "Tax credit cap amount" means the maximum annual tax
592	credit amount that the Department of Revenue may approve for a
593	state fiscal year.
594	(2) CHILDREN'S PROMISE TAX CREDITS; ELIGIBILITY.—
595	(a) The department shall designate as an eligible
596	charitable organization an organization that:
597	1. Is exempt from federal income taxation under s.
598	501(c)(3) of the Internal Revenue Code.
599	2. Is a Florida entity formed under chapter 605, chapter
600	607, or chapter 617 and whose principal office is located in the
601	state.
602	3. Provides services to:
603	a. Prevent child abuse, neglect, abandonment, or
604	<pre>exploitation;</pre>
605	b. Enhance the safety, permanency, or well-being of
606	children with child welfare involvement;
607	c. Assist families with children who have a chronic
608	illness or physical, intellectual, developmental, or emotional
609	<u>disability; or</u>
610	d. Provide workforce development services to families of
611	children eligible for a federal free or reduced-price meals

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program.

- 4. Has a contract or written referral agreement with, or reference from, the department, a community-based care lead agency as defined in s. 409.986, a managing entity as defined in s. 394.9082, or the Agency for Persons with Disabilities, for services specified in subparagraph 3.
- 5. Provides to the department accurate information including, at a minimum, a description of the services provided by the organization that are eligible for funding under this section; the number of individuals served through those services during the last calendar year in total and the number served during the last calendar year using funding under this section; basic financial information regarding the organization and services eligible for funding under this section; outcomes for such services; and contact information for the organization.
- 6. Annually submits a statement signed by a current officer of the organization, under penalty of perjury, that the organization meets all criteria to qualify as an eligible charitable organization, has fulfilled responsibilities under this section for the previous fiscal year if the organization received any funding through this credit during the previous year, and intends to fulfill its responsibilities during the upcoming year.
- 7. Provides any documentation requested by the department to verify eligibility as an eligible charitable organization or compliance with this section.

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(b)	The	department	ma	y not	designa	ate	as	an	eligible
charitab	le org	ganization	an	organi	ization	tha	at:		

- 1. Provides abortions, pays for or provides coverage of abortions, or financially supports any other entity that provides, pays for, or provides coverage of abortions; or
- 2. Has received more than 50 percent of its total annual revenue from the department or the Agency for Persons with Disabilities, either directly or via a contractor of the department or agency, in the prior fiscal year.
- (3) RESPONSIBILITIES OF ELIGIBLE CHARITABLE

  ORGANIZATIONS.—An eligible charitable organization receiving contributions under this section must:
- (a) Conduct background screenings on all volunteers and staff working directly with children in any programs funded under this section. The background screening shall use level 2 screening standards pursuant to s. 435.04. The department shall specify requirements for background screening in rule.
- (b) Expend 100 percent of any contributions received under this section for direct services to state residents for the purposes specified in subparagraph (2)(a)3.
  - (c) Annually submit to the department:
- 1. An audit of the eligible charitable organization conducted by an independent certified public accountant in accordance with auditing standards generally accepted in the United States, government auditing standards, and rules

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promulgated by the Auditor General. The audit report must
include a report on financial statements presented in accordance
with generally accepted accounting principles. The audit report
must be provided to the department within 180 days after
completion of the eligible charitable organization's fiscal
year.

- 2. A copy of the eligible charitable organization's most recent federal Internal Revenue Service Return of Organization Exempt from Income Tax form (Form 990).
- (d) Notify the department within 5 business days after the eligible charitable organization ceases to meet eligibility requirements or fails to fulfill its responsibilities under this section.
- (e) Upon receipt of a contribution, the eligible charitable organization shall provide the taxpayer that made the contribution with a certificate of contribution. A certificate of contribution must include the taxpayer's name and, if available, federal employer identification number, the amount contributed, the date of contribution, and the name of the eligible charitable organization.
- (4) RESPONSIBILITIES OF THE DEPARTMENT.—The department shall:
- (a) Annually redesignate eligible charitable organizations that have complied with all requirements of this section.

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(b) Remove the designation of organizations that fail to	0
meet all requirements of this section. An organization that ha	as
had its designation removed by the department may reapply for	
designation as an eligible charitable organization, and the	
department shall redesignate such organization if it meets the	e
requirements of this section and demonstrates through its	
application that all factors leading to its previous failure	to
meet requirements have been sufficiently addressed.	

- (c) Publish information about the tax credit program and eligible charitable organizations on a department website. The website shall, at a minimum, provide:
- 1. The requirements and process for becoming designated or redesignated as an eligible charitable organization.
- 2. A list of the eligible charitable organizations that are currently designated by the department and the information provided under subparagraph (2)(a)5. regarding each eligible charitable organization.
- 3. The process for a taxpayer to select an eligible charitable organization as the recipient of funding through a tax credit.
- (d) Compel the return of funds that are provided to an eligible charitable organization that fails to comply with the requirements of this section. Eligible charitable organizations that are subject to return of funds are ineligible to receive

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- funding under this section for a period 10 years after final agency action to compel the return of funding.
  - (5) CHILDREN'S PROMISE TAX CREDITS; APPLICATIONS, TRANSFERS, AND LIMITATIONS.—
  - (a) The tax credit cap amount is \$5 million in each state fiscal year.
    - (b) Beginning October 1, 2020, a taxpayer may submit an application to the Department of Revenue for a tax credit or credits to be taken under one or more of s. 211.0252, s. 212.1833, s. 220.1876, s. 561.1212, or s. 624.51056.
  - 1. The taxpayer shall specify in the application each tax for which the taxpayer requests a credit and the applicable taxable year for a credit under s. 220.1876 or s. 624.51056 or the applicable state fiscal year for a credit under s. 211.0252, s. 212.1833, or s. 561.1212. For purposes of s. 220.1876, a taxpayer may apply for a credit to be used for a prior taxable year before the date the taxpayer is required to file a return for that year pursuant to s. 220.222. For purposes of s. 624.51056, a taxpayer may apply for a credit to be used for a prior taxable year before the date the taxpayer is required to file a return for that prior taxable year pursuant to ss. 624.509 and 624.5092. The application must specify the eligible charitable organization to which the proposed contribution will be made. The Department of Revenue shall approve tax credits on

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- a first-come, first-served basis and must obtain the division's approval before approving a tax credit under s. 561.1212.
  - 2. Within 10 days after approving or denying an application, the Department of Revenue shall provide a copy of its approval or denial letter to the eligible charitable organization specified by the taxpayer in the application.
  - (c) If a tax credit approved under paragraph (b) is not fully used within the specified state fiscal year for credits under s. 211.0252, s. 212.1833, or s. 561.1212 or against taxes due for the specified taxable year for credits under s. 220.1876 or s. 624.51056 because of insufficient tax liability on the part of the taxpayer, the unused amount shall be carried forward for a period not to exceed 10 years. For purposes of s. 220.1876, a credit carried forward may be used in a subsequent year after applying the other credits and unused carryovers in the order provided in s. 220.02(8).
  - (d) A taxpayer may not convey, assign, or transfer an approved tax credit or a carryforward tax credit to another entity unless all of the assets of the taxpayer are conveyed, assigned, or transferred in the same transaction. However, a tax credit under s. 211.0252, s. 212.1833, s. 220.1876, s. 561.1212, or s. 624.51056 may be conveyed, transferred, or assigned between members of an affiliated group of corporations if the type of tax credit under s. 211.0252, s. 212.1833, s. 220.1876, s. 561.1212, or s. 624.51056 remains the same. A taxpayer shall

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760 notify the Department of Revenue of its intent to convey, 761 transfer, or assign a tax credit to another member within an 762 affiliated group of corporations. The amount conveyed, 763 transferred, or assigned is available to another member of the affiliated group of corporations upon approval by the Department of Revenue. The Department of Revenue shall obtain the 765 766 division's approval before approving a conveyance, transfer, or 767 assignment of a tax credit under s. 561.1212.

- (e) Within any state fiscal year, a taxpayer may rescind all or part of a tax credit approved under paragraph (b). The amount rescinded shall become available for that state fiscal year to another eligible taxpayer as approved by the Department of Revenue if the taxpayer receives notice from the Department of Revenue that the rescindment has been accepted by the Department of Revenue. The Department of Revenue must obtain the division's approval before accepting the rescindment of a tax credit under s. 561.1212. Any amount rescinded under this paragraph shall become available to an eligible taxpayer on a first-come, first-served basis based on tax credit applications received after the date the rescindment is accepted by the Department of Revenue.
- (f) Within 10 days after approving or denying the conveyance, transfer, or assignment of a tax credit under paragraph (d), or the rescindment of a tax credit under paragraph (e), the Department of Revenue shall provide a copy of

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its approval or denial letter to the eligible charitable organization specified by the taxpayer. The Department of Revenue shall also include the eligible charitable organization specified by the taxpayer on all letters or correspondence of acknowledgment for tax credits under s. 212.1833.

- (g) For purposes of calculating the underpayment of estimated corporate income taxes under s. 220.34 and tax installment payments for taxes on insurance premiums or assessments under s. 624.5092, the final amount due is the amount after credits earned under s. 220.1876 or s. 624.51056 for contributions to eligible charitable organizations are deducted.
- 1. For purposes of determining if a penalty or interest under s. 220.34(2)(d)1. shall be imposed for underpayment of estimated corporate income tax, a taxpayer may, after earning a credit under s. 220.1876, reduce any estimated payment in that taxable year by the amount of the credit.
- 2. For purposes of determining if a penalty under s. 624.5092 shall be imposed, an insurer, after earning a credit under s. 624.51056 for a taxable year, may reduce any installment payment for such taxable year of 27 percent of the amount of the net tax due as reported on the return for the preceding year under s. 624.5092(2)(b) by the amount of the credit.

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(6) PRESERVATION OF CREDIT.—If any provision or portion of
this section, s. 211.0252, s. 212.1833, s. 220.1876, s.
561.1212, or s. 624.51056 or the application thereof to any
person or circumstance is held unconstitutional by any court or
is otherwise declared invalid, the unconstitutionality or
invalidity shall not affect any credit earned under s. 211.0252,
s. 212.1833, s. 220.1876, s. 561.1212, or s. 624.51056 by any
taxpayer with respect to any contribution paid to an eligible
charitable organization before the date of a determination of
unconstitutionality or invalidity. The credit shall be allowed
at such time and in such a manner as if a determination of
unconstitutionality or invalidity had not been made, provided
that nothing in this subsection by itself or in combination with
any other provision of law shall result in the allowance of any
credit to any taxpayer in excess of one dollar of credit for
each dollar paid to an eligible charitable organization.

- (7) ADMINISTRATION; RULES.—
- (a) The Department of Revenue, the division, and the department may develop a cooperative agreement to assist in the administration of this section, as needed.
- (b) The Department of Revenue may adopt rules necessary to administer this section and ss. 211.0252, 212.1833, 220.1876, 561.1212, and 624.51056, including rules establishing application forms, procedures governing the approval of tax credits and carryforward tax credits under subsection (5), and

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834	pro	cedures	to	be	foli	Lowed	by	taxpayers	when	claiming	approved
835	tax	credits	s on	th	neir	retui	rns.				

- (c) The division may adopt rules necessary to administer its responsibilities under this section and s. 561.1212.
- (d) The department may adopt rules necessary to administer this section, including, but not limited to, rules establishing application forms for organizations seeking designation as eligible charitable organizations under this act.
- (e) Notwithstanding any provision of s. 213.053 to the contrary, sharing information with the division related to this tax credit is considered the conduct of the Department of Revenue's official duties as contemplated in s. 213.053(8)(c), and the Department of Revenue and the division are specifically authorized to share information as needed to administer this program.

Section 14. Section 402.7305, Florida Statutes, is amended to read:

402.7305 Department of Children and Families; procurement of contractual services; contract management.—

- (1) DEFINITIONS.—As used in this section, the term:
- (a) "Contract manager" means the department employee who is responsible for enforcing the compliance with administrative and programmatic terms and conditions of a contract. The contract manager is the primary point of contact through which all contracting information flows between the department and the

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 contractor. The contract manager is responsible for day-to-day contract oversight, including approval of contract deliverables and invoices. All actions related to the contract shall be initiated by or coordinated with the contract manager. The contract manager maintains the official contract files.

- (b) "Contract monitor" means the department employee who is responsible for observing, recording, and reporting to the contract manager and other designated entities the information necessary to assist the contract manager and program management in determining whether the contractor is in compliance with the administrative and programmatic terms and conditions of the contract.
- (c) "Department" means the Department of Children and Families.
- (d) "Outsourcing" means the process of contracting with an external service provider to provide a service, in whole or in part, while the department retains the responsibility and accountability for the service.
  - (2) PROCUREMENT OF COMMODITIES AND CONTRACTUAL SERVICES.-
- (a) Notwithstanding s. 287.057(3)(e)12., if the department intends to contract with a public postsecondary institution to provide a service, the department must allow all public postsecondary institutions in this state that are accredited by the Southern Association of Colleges and Schools to bid on the contract. Thereafter, notwithstanding any other provision of

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law, if a public postsecondary institution intends to subcontract for any service awarded in the contract, the subcontracted service must be procured by competitive procedures.

When it is in the best interest of a defined segment of its consumer population, the department may competitively procure and contract for systems of treatment or service that involve multiple providers, rather than procuring and contracting for treatment or services separately from each participating provider. The department must ensure that all providers that participate in the treatment or service system meet all applicable statutory, regulatory, service quality, and cost control requirements. If other governmental entities or units of special purpose government contribute matching funds to the support of a given system of treatment or service, the department shall formally request information from those funding entities in the procurement process and may take the information received into account in the selection process. If a local government contributes matching funds to support the system of treatment or contracted service and if the match constitutes at least 25 percent of the value of the contract, the department shall afford the governmental match contributor an opportunity to name an employee as one of the persons required by s. 287.057(16) to evaluate or negotiate certain contracts, unless the department sets forth in writing the reason why the

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inclusion would be contrary to the best interest of the state. Any employee so named by the governmental match contributor shall qualify as one of the persons required by s. 287.057(16). A governmental entity or unit of special purpose government may not name an employee as one of the persons required by s. 287.057(16) if it, or any of its political subdivisions, executive agencies, or special districts, intends to compete for the contract to be awarded. The governmental funding entity or contributor of matching funds must comply with all procurement procedures set forth in s. 287.057 when appropriate and required.

- (c) The department may procure and contract for or provide assessment and case management services independently from treatment services.
- Operation of Children and Families shall review the time period for which the department executes contracts and shall execute multiyear contracts to make the most efficient use of the resources devoted to contract processing and execution. Whenever the department chooses not to use a multiyear contract, a justification for that decision must be contained in the contract. Notwithstanding s. 287.057(14), the department is responsible for establishing a contract management process that requires a member of the department's Senior Management or Selected Exempt Service to assign in writing the responsibility

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of a contract to a contract manager. The department shall maintain a set of procedures describing its contract management process which must minimally include the following requirements:

- (a) The contract manager shall maintain the official contract file throughout the duration of the contract and for a period not less than 6 years after the termination of the contract.
- (b) The contract manager shall review all invoices for compliance with the criteria and payment schedule provided for in the contract and shall approve payment of all invoices before their transmission to the Department of Financial Services for payment.
- (c) The contract manager shall maintain a schedule of payments and total amounts disbursed and shall periodically reconcile the records with the state's official accounting records.
- (d) For contracts involving the provision of direct client services, the contract manager shall periodically visit the physical location where the services are delivered and speak directly to clients receiving the services and the staff responsible for delivering the services.
- (e) The contract manager shall meet at least once a month directly with the contractor's representative and maintain records of such meetings.

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(f) The contract manager shall periodically document any
differences between the required performance measures and the
actual performance measures. If a contractor fails to meet and
comply with the performance measures established in the
contract, the department may allow a reasonable period for the
contractor to correct performance deficiencies. If performance
deficiencies are not resolved to the satisfaction of the
department within the prescribed time, and if no extenuating
circumstances can be documented by the contractor to the
department's satisfaction, the department must terminate the
contract. The department may not enter into a new contract with
that same contractor for the services for which the contract was
previously terminated for a period of at least 24 months after
the date of termination. The contract manager shall obtain and
enforce corrective action plans, if appropriate, and maintain
records regarding the completion or failure to complete
corrective action items.

- (g) The contract manager shall document any contract modifications, which shall include recording any contract amendments as provided for in this section.
- (h) The contract manager shall be properly trained before being assigned responsibility for any contract.
- (4) CONTRACT MONITORING REQUIREMENTS AND PROCESS.—The department shall establish contract monitoring units staffed by career service employees who report to a member of the Selected

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Exempt Service or Senior Management Service and who have been properly trained to perform contract monitoring. At least one member of the contract monitoring unit must possess specific knowledge and experience in the contract's program area. The department shall establish a contract monitoring process that includes, but is not limited to, the following requirements:

- (a) Performing a risk assessment at the start of each fiscal year and preparing an annual contract monitoring schedule that considers the level of risk assigned. The department may monitor any contract at any time regardless of whether such monitoring was originally included in the annual contract monitoring schedule.
- (b) Preparing a contract monitoring plan, including sampling procedures, before performing onsite monitoring at external locations of a service provider. The plan must include a description of the programmatic, fiscal, and administrative components that will be monitored on site. If appropriate, clinical and therapeutic components may be included.
- (c) Conducting analyses of the performance and compliance of an external service provider by means of desk reviews if the external service provider will not be monitored on site during a fiscal year.
- (d) Unless the department sets forth in writing the need for an extension, providing a written report presenting the

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results of the monitoring within 30 days after the completion of the onsite monitoring or desk review.

(e) Developing and maintaining a set of procedures describing the contract monitoring process.

- Notwithstanding any other provision of this section, the department shall limit monitoring of a child-caring or child-placing services provider under this subsection to only once per year. Such monitoring may not duplicate administrative monitoring that is included in the survey of a child welfare provider conducted by a national accreditation organization specified under s. 402.7306(1).
- Section 15. Paragraph (1) is added to subsection (1) of section 409.988, Florida Statutes, to read:
  - 409.988 Lead agency duties; general provisions.-
  - (1) DUTIES.—A lead agency:
- (1) Shall identify an employee to serve as a liaison with the community alliance and community-based and faith-based organizations interested in collaborating with the lead agency or offering services or other assistance on a volunteer basis to the children and families served by the lead agency. The lead agency shall ensure that appropriate lead agency staff and subcontractors, including, but not limited to, case managers, are informed of the specific services or assistance available from community-based and faith-based organizations.

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Section 16. Section 409.996, Florida Statutes, is amended to read:

409.996 Duties of the Department of Children and Families.— The department shall contract for the delivery, administration, or management of care for children in the child protection and child welfare system. In doing so, the department retains responsibility for the quality of contracted services and programs and shall ensure that, at a minimum, services are delivered in accordance with applicable federal and state statutes and regulations and performance standards and metrics specified in the strategic plan created under s. 20.19(1).

- (1) The department shall enter into contracts with lead agencies for the performance of the duties by the lead agencies pursuant to s. 409.988. At a minimum, the contracts must:
- (a) Provide for the services needed to accomplish the duties established in s. 409.988 and provide information to the department which is necessary to meet the requirements for a quality assurance program pursuant to subsection (19)(18) and the child welfare results-oriented accountability system pursuant to s. 409.997.
- (b) Provide for <u>tiered interventions and</u> graduated penalties for failure to comply with contract terms <u>or in the event of performance deficiencies</u>. Such <u>interventions and penalties may include, but are not limited to:</u>

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1056	<u>1. financial</u>	<del>penalties,</del>	Enhanced	monitoring	and
1057	reporting.,				

- 2. Corrective action plans., and
- 3. Requirements to accept technical assistance and consultation from the department under subsection (4).
- 4. Financial penalties, which shall require a lead agency to reallocate funds from administrative costs to direct care for children.
- 5. Early termination of contracts, as provided in s.

  402.1705(3)(f). or other appropriate action to ensure contract compliance. The financial penalties shall require a lead agency to reallocate funds from administrative costs to direct care for children.
- (c) Ensure that the lead agency shall furnish current and accurate information on its activities in all cases in client case records in the state's statewide automated child welfare information system.
- (d) Specify the procedures to be used by the parties to resolve differences in interpreting the contract or to resolve disputes as to the adequacy of the parties' compliance with their respective obligations under the contract.
- (2) The department must adopt written policies and procedures for monitoring the contract for delivery of services by lead agencies which must be posted on the department's website. These policies and procedures must, at a minimum,

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address the evaluation of fiscal accountability and program operations, including provider achievement of performance standards, provider monitoring of subcontractors, and timely followup of corrective actions for significant monitoring findings related to providers and subcontractors. These policies and procedures must also include provisions for reducing the duplication of the department's program monitoring activities both internally and with other agencies, to the extent possible. The department's written procedures must ensure that the written findings, conclusions, and recommendations from monitoring the contract for services of lead agencies are communicated to the director of the provider agency and the community alliance as expeditiously as possible.

- (3) The department shall receive federal and state funds as appropriated for the operation of the child welfare system, transmit these funds to the lead agencies as agreed to in the contract, and provide information on its website of the distribution of the federal funds. The department retains responsibility for the appropriate spending of these funds. The department shall monitor lead agencies to assess compliance with the financial guidelines established pursuant to s. 409.992 and other applicable state and federal laws.
- (4) The department  $\underline{may}$  shall provide technical assistance and consultation to lead agencies  $\underline{as}$  necessary for the achievement of performance standards,  $\underline{in}$  the provision of care

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1106	to children in the child protection and child welfare system
1107	including, but not limited to, providing additional resources to
1108	assist the lead agencies to implement best practices or
1109	institute operational efficiencies.

- (5) The department retains the responsibility for the review, approval or denial, and issuances of all foster home licenses.
- (6) The department shall process all applications submitted by lead agencies for the Interstate Compact on the Placement of Children and the Interstate Compact on Adoption and Medical Assistance.
- (7) The department shall assist lead agencies with access to and coordination with other service programs within the department.
- (8) The department shall determine Medicaid eligibility for all referred children and shall coordinate services with the Agency for Health Care Administration.
- (9) The department shall develop, in cooperation with the lead agencies, a third-party credentialing entity approved pursuant to s. 402.40(3), and the Florida Institute for Child Welfare established pursuant to s. 1004.615, a standardized competency-based curriculum for certification training for child protection staff.

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- (10) The department shall maintain the statewide adoptions website and provide information and training to the lead agencies relating to the website.
- (11) The department shall provide training and assistance to lead agencies regarding the responsibility of lead agencies relating to children receiving supplemental security income, social security, railroad retirement, or veterans' benefits.
- (12) With the assistance of a lead agency, the department shall develop and implement statewide and local interagency agreements needed to coordinate services for children and parents involved in the child welfare system who are also involved with the Agency for Persons with Disabilities, the Department of Juvenile Justice, the Department of Education, the Department of Health, and other governmental organizations that share responsibilities for children or parents in the child welfare system.
- (13) With the assistance of a lead agency, the department shall develop and implement a working agreement between the lead agency and the substance abuse and mental health managing entity to integrate services and supports for children and parents serviced in the child welfare system.
- (14) The department shall work with the Agency for Health Care Administration to provide each Medicaid-eligible child with early and periodic screening, diagnosis, and treatment, including 72-hour screening, periodic child health checkups, and

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prescribed followup for ordered services, including, but not limited to, medical, dental, and vision care.

- (15) The department shall assist lead agencies in developing an array of services in compliance with the Title IV-E waiver and shall monitor the provision of such services.
- (16) The department shall provide a mechanism to allow lead agencies to request a waiver of department policies and procedures that create inefficiencies or inhibit the performance of the lead agency's duties.
- provide attorneys to prepare and present cases in dependency court and shall ensure that the court is provided with adequate information for informed decisionmaking in dependency cases, including, at a minimum, a face sheet for each case which lists the names and contact information for any child protective investigator, child protective investigation supervisor, case manager, and case manager supervisor, and the regional department official responsible for the lead agency contract. The department shall provide to the court the case information and recommendations provided by the lead agency or subcontractor. For the Sixth Judicial Circuit, the department shall contract with the state attorney for the provision of these services.
- (18) (a) The department may contract for the provision of children's legal services to prepare and present cases in

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dependency court. The contracted attorneys shall ensure that the court is provided with adequate information for informed decisionmaking in dependency cases, including, at a minimum, a face sheet for each case which lists the names and contact information for any child protective investigator, child protective investigator supervisor, and the regional department official responsible for the lead agency contract. The contracted attorneys shall provide to the court the case information and recommendations provided by the lead agency or subcontractor. For the Sixth Judicial Circuit, the department shall contract with the state attorney for the provision of these services.

- (b) The contracted attorneys shall adopt the child welfare practice model, as periodically updated by the department, that is used by attorneys employed by the department. The contracted attorneys shall operate in accordance with the same federal and state performance standards and metrics imposed on children's legal services attorneys employed by the department.
- (c) The department and contracted attorneys providing children's legal services shall collaborate to monitor program performance on an ongoing basis. The department and contracted attorneys', or a representative from such contracted attorneys' offices, shall meet at least quarterly to collaborate on federal and state quality assurance and quality improvement initiatives.

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(d) The department shall conduct an annual program
performance evaluation which shall be based on the same child
welfare practice model principles and federal and state
performance standards that are imposed on children's legal
services attorneys employed by the department. The program
performance evaluation must be standardized statewide and the
department shall select random cases for evaluation. The program
performance evaluation shall be conducted by a team of peer
reviewers from the respective contracted attorneys' offices that
perform children's legal services and representatives from the
department.
(e) The department shall publish an annual report

regarding, at a minimum, performance quality, outcome-measure attainment, and cost efficiency of the services provided by the contracted attorneys. The annual report must include data and information on the performance of both the contracted attorneys' and the department's attorneys. The department shall submit the annual report to the Governor, the President of the Senate, and the Speaker of the House of Representatives no later than November 1 of each year that the contracted attorneys are receiving appropriations to provide children's legal services for the department.

This subsection shall be repealed July 1, 2023, unless reviewed and saved from repeal by the Legislature.

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(19) (18) The department, in consultation with lead
agencies, shall establish a quality assurance program for
contracted services to dependent children. The quality assurance
program shall, at a minimum, be based on standards established
by federal and state law $_{\underline{\prime}}$ and national accrediting
organizations, and the Office of Quality established under s.
402.715 and must be consistent with the child welfare results-
oriented accountability system required by s. 409.997.

- (a) The department must evaluate each lead agency under contract at least annually. These evaluations shall cover the programmatic, operational, and fiscal operations of the lead agency and must be consistent with the child welfare results—oriented accountability system required by s. 409.997. The department must consult with dependency judges in the circuit or circuits served by the lead agency on the performance of the lead agency.
- (b) The department and each lead agency shall monitor outof-home placements, including the extent to which sibling groups
  are placed together or provisions to provide visitation and
  other contacts if siblings are separated. The data shall
  identify reasons for sibling separation. Information related to
  sibling placement shall be incorporated into the resultsoriented accountability system required pursuant to s. 409.997
  and into the evaluation of the outcome specified in s.
  409.986(2)(e). The information related to sibling placement

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shall also be made available to the institute established pursuant s. 1004.615 for use in assessing the performance of child welfare services in relation to the outcome specified in s. 409.986(2)(e).

- (c) The department shall, to the extent possible, use independent financial audits provided by the lead agency to eliminate or reduce the ongoing contract and administrative reviews conducted by the department. If the department determines that such independent financial audits are inadequate, other audits, as necessary, may be conducted by the department. This paragraph does not abrogate the requirements of s. 215.97.
- (d) The department may suggest additional items to be included in such independent financial audits to meet the department's needs.
- (e) The department may outsource programmatic, administrative, or fiscal monitoring oversight of lead agencies.
- (f) A lead agency must assure that all subcontractors are subject to the same quality assurance activities as the lead agency.
- (20) (19) The department and its attorneys have the responsibility to ensure that the court is fully informed about issues before it, to make recommendations to the court, and to present competent evidence, including testimony by the department's employees, contractors, and subcontractors, as well

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 as other individuals, to support all recommendations made to the court. The department's attorneys shall coordinate lead agency or subcontractor staff to ensure that dependency cases are presented appropriately to the court, giving consideration to the information developed by the case manager and direction to the case manager if more information is needed.

- (21) (20) The department, in consultation with lead agencies, shall develop a dispute resolution process so that disagreements between legal staff, investigators, and case management staff can be resolved in the best interest of the child in question before court appearances regarding that child.
- (22) (21) The department shall periodically, and before procuring a lead agency, solicit comments and recommendations from the community alliance established in s. 20.19(5), any other community groups, or public hearings. The recommendations must include, but are not limited to:
  - (a) The current and past performance of a lead agency.
- (b) The relationship between a lead agency and its community partners.
- (c) Any local conditions or service needs in child protection and child welfare.
- (23) (22) The department shall develop, in collaboration with the Florida Institute for Child Welfare, lead agencies, service providers, current and former foster children placed in residential group care, and other community stakeholders, a

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statewide accountability system for residential group care providers based on measureable quality standards.

- (a) The accountability system must:
- 1. Promote high quality in services and accommodations, differentiating between shift and family-style models and programs and services for children with specialized or extraordinary needs, such as pregnant teens and children with Department of Juvenile Justice involvement.
- 2. Include a quality measurement system with domains and clearly defined levels of quality. The system must measure the level of quality for each domain, using criteria that residential group care providers must meet in order to achieve each level of quality. Domains may include, but are not limited to, admissions, service planning, treatment planning, living environment, and program and service requirements. The system may also consider outcomes 6 months and 12 months after a child leaves the provider's care. However, the system may not assign a single summary rating to residential group care providers.
- 3. Consider the level of availability of trauma-informed care and mental health and physical health services, providers' engagement with the schools children in their care attend, and opportunities for children's involvement in extracurricular activities.
- (b) After development and implementation of the accountability system in accordance with paragraph (a), the

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department and each lead agency shall use the information from the accountability system to promote enhanced quality in residential group care within their respective areas of responsibility. Such promotion may include, but is not limited to, the use of incentives and ongoing contract monitoring efforts.

- (c) The department shall submit a report to the Governor, the President of the Senate, and the Speaker of the House of Representatives by October 1 of each year, with the first report due October 1, 2017. The report must, at a minimum, include an update on the development of a statewide accountability system for residential group care providers and a plan for department oversight and implementation of the statewide accountability system. After implementation of the statewide accountability system, the report must also include a description of the system, including measures and any tools developed, a description of how the information is being used by the department and lead agencies, an assessment of placement of children in residential group care using data from the accountability system measures, and recommendations to further improve quality in residential group care.
- (d) The accountability system must be implemented by July 1, 2022.
- 1351 (e) Nothing in this subsection impairs the department's 1352 licensure authority under s. 409.175.

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(f)	The	department	may	adopt	rules	to	administer	this
subsection	n.							

- (24) Subject to an appropriation, for the 2020-2021 and 2021-2022 fiscal years, the department shall implement a pilot project in the Sixth and Thirteenth Judicial Circuits, respectively, aimed at improving child welfare outcomes.
- (a) In implementing the pilot projects, the department shall establish performance metrics and performance standards to assess improvements in safety, permanency, and the well-being of children in the local system of care for the lead agencies in those judicial circuits. Such metrics and standards must be aligned with indicators used in the most recent federal Child and Family Services Reviews.
- (b) The lead agencies in the Sixth and Thirteenth Judicial Circuits shall provide performance data to the department each quarter. The department shall review the data for accuracy and completeness and then shall compare the actual performance of the lead agencies to the established performance metrics and standards. Each lead agency that exceeds performance metrics and standards is eligible for incentive funding.
- (c) For the first quarter of each fiscal year, the department may advance incentive funding to the lead agencies in an amount equal to one quarter of the total allocated to the pilot project. After each quarter, the department shall assess the performance of the lead agencies for that quarter and adjust

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1378	the	subseque	nt quarte	r's	incentive	funding	based	on	its	actual
1379	pri	or quarte	r perform	ance	e.					

- (d) The department shall include the results of the pilot projects in the report required under s. 20.19(7). The report must include the department's findings and recommendations relating to the pilot projects.
  - (e) This subsection expires July 1, 2022.
- (23) (a) The department, in collaboration with the Florida Institute for Child Welfare, shall convene a workgroup on foster home quality. The workgroup, at a minimum, shall identify measures of foster home quality, review current efforts by lead agencies and subcontractors to enhance foster home quality, identify barriers to the greater availability of high-quality foster homes, and recommend additional strategies for assessing the quality of foster homes and increasing the availability of high-quality foster homes.
- (b) The workgroup shall include representatives from the department, the Florida Institute for Child Welfare, foster parents, current and former foster children, foster parent organizations, lead agencies, child-placing agencies, other service providers, and others as determined by the department.
- (c) The Florida Institute for Child Welfare shall provide the workgroup with relevant research on, at a minimum, measures of quality of foster homes; evidence-supported strategies to increase the availability of high-quality foster homes, such as

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those	regarding	recruitment,	screening,	<del>training,</del>	retention,	and
child	placement;	<del>: description</del>	s and resul	ts of qual:	ity improve	<del>nent</del>
effort	ts in other	r jurisdiction	ns; and the	root cause	es of placer	<del>nent</del>
disru	otion.					

- (d) The department shall submit a report to the Governor, the President of the Senate, and the Speaker of the House of Representatives by November 15, 2017. The report shall, at a minimum:
- 1. Describe the important dimensions of quality for foster homes;
- 2. Describe the foster home quality enhancement efforts in the state, including, but not limited to, recruitment, retention, placement procedures, systems change, and quality measurement programs, and any positive or negative results;
- 3. Identify barriers to the greater availability of highquality foster homes;
- 4. Discuss available research regarding high-quality foster homes; and
- 5. Present a plan for developing and implementing strategies to increase the availability of high-quality foster homes. The strategies shall address important elements of quality, be based on available research, include both qualitative and quantitative measures of quality, integrate with the community-based care model, and be respectful of the privacy and needs of foster parents. The plan shall recommend possible

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instruments and measures and identify any changes to general law or rule necessary for implementation.

Section 17. Section 409.997, Florida Statutes, is amended to read:

409.997 Child welfare results-oriented accountability program.—

- (1) The department, the community-based care lead agencies, and the lead agencies' subcontractors share the responsibility for achieving the outcome goals specified in s. 409.986(2).
- The purpose of the results-oriented accountability (2) program is to monitor and measure the use of resources, the quality and amount of services provided, and child and family outcomes. The program includes data analysis, research review, and evaluation. The program shall produce an assessment of individual entities' performance, as well as the performance of groups of entities working together on a local, judicial circuit, regional, and statewide basis to provide an integrated system of care. Data analyzed and communicated through the accountability program shall inform the department's development and maintenance of an inclusive, interactive, and evidencesupported program of quality improvement which promotes individual skill building as well as organizational learning. Additionally, outcome The department may use data generated by the program regarding performance drivers, process improvements,

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short- and long-term outcomes, and quality improvement efforts

may be used to determine contract compliance and as the basis

for payment of performance incentives if funds for such payments

are made available through the General Appropriations Act. The

information compiled and utilized in the accountability program

must incorporate, at a minimum:

- (a) Valid and reliable outcome measures for each of the goals specified in this subsection. The outcome data set must consist of a limited number of understandable measures using available data to quantify outcomes as children move through the system of care. Such measures may aggregate multiple variables that affect the overall achievement of the outcome goals. Valid and reliable measures must be based on adequate sample sizes, be gathered over suitable time periods, and reflect authentic rather than spurious results, and may not be susceptible to manipulation.
- (b) Regular and periodic monitoring activities that track the identified outcome measures on a statewide, regional, and provider-specific basis. Monitoring reports must identify trends and chart progress toward achievement of the goals specified in this subsection. The accountability program may not rank or compare performance among community-based care regions unless adequate and specific adjustments are adopted which account for the diversity in regions' demographics, resources, and other relevant characteristics. The requirements of the monitoring

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program may be incorporated into the department's quality assurance and contract management programs program.

- (c) An analytical framework that builds on the results of the outcomes monitoring procedures and assesses the statistical validity of observed associations between child welfare interventions and the measured outcomes. The analysis must use quantitative methods to adjust for variations in demographic or other conditions. The analysis must include longitudinal studies to evaluate longer term outcomes, such as continued safety, family permanence, and transition to self-sufficiency. The analysis may also include qualitative research methods to provide insight into statistical patterns.
- (d) A program of research review to identify interventions that are supported by evidence as causally linked to improved outcomes.
- (e) An ongoing process of evaluation to determine the efficacy and effectiveness of various interventions. Efficacy evaluation is intended to determine the validity of a causal relationship between an intervention and an outcome. Effectiveness evaluation is intended to determine the extent to which the results can be generalized.
- (f) Procedures for making the results of the accountability program transparent for all parties involved in the child welfare system as well as policymakers and the public, which shall be updated at least quarterly and published on the

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department's website in a manner that allows custom searches of the performance data. The presentation of the data shall provide a comprehensible, visual report card for the state and each community-based care region, indicating the current status of the outcomes relative to each goal and trends in that status over time. The presentation shall identify and report outcome measures that assess the performance of the department, the community-based care lead agencies, and their subcontractors working together to provide an integrated system of care.

- (g) An annual performance report that is provided to interested parties including the dependency judge or judges in the community-based care service area. The report shall be submitted to the Governor, the President of the Senate, and the Speaker of the House of Representatives by October 1 of each year.
- (3) The department shall establish a technical advisory panel consisting of representatives from the Florida Institute for Child Welfare established pursuant to s. 1004.615, lead agencies, community-based care providers, other contract providers, community alliances, and family representatives. The President of the Senate and the Speaker of the House of Representatives shall each appoint a member to serve as a legislative liaison to the panel. The technical advisory panel shall advise the department on the implementation of the results-oriented accountability program.

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#### TITLE AMENDMENT

Remove lines 3-70 and insert:

title; amending s. 20.19, F.S.; requiring the Department of Children and Families to establish performance metrics; specifying goals that must be established; revising and providing duties of community alliances; revising membership of community alliances; creating s. 39.0143, F.S.; requiring the Department of Children and Families to establish and apply a methodology to rate performance of all entities working together as circuit-level child welfare systems; specifying requirements for such rating system; requiring reporting of ratings; permitting ratings to be used as the basis for the payment of performance incentives; amending s. 39.3065, F.S.; requiring sheriffs providing child protective investigative services to adopt the child welfare practice model; requiring the Department of Children and Families and certain sheriffs to monitor program performance and meet, at least quarterly, to collaborate on specified quality assurance and initiatives; requiring the department to conduct an annual evaluation of the sheriffs' program performance based on certain criteria; requiring the department to submit an annual report on certain information by a specified date; providing report requirements; providing for future repeal; creating ss. 211.0252, 212.1833, 561.1212, and

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# COMMITTEE/SUBCOMMITTEE AMENDMENT Bill No. CS/HB 7063 (2020)

## Amendment No. 2

1553 624.51056, F.S.; authorizing a tax credit for certain contributions made to an eligible charitable organization with 1554 1555 certain restrictions; amending s. 220.02, F.S.; revising 1556 legislative intent; amending ss. 220.13 and 220.186, F.S.; 1557 conforming cross-references to changes made by the act; creating 1558 s. 220.1876, F.S.; authorizing a tax credit for certain 1559 contributions made to an eligible organization with certain 1560 restrictions; providing requirements for applying a credit when the taxpayer requests an extension; amending s. 402.402, F.S.; 1561 requiring the department to implement certain policies and 1562 1563 programs; requiring the annual report to include information on 1564 professional advancement of child protective investigators and 1565 supervisors; requiring attorneys contracting with the department 1566 to receive certain training within a specified time; creating s. 1567 402.62, F.S.; creating the Children's Promise tax credit; 1568 providing definitions; providing requirements for designation as 1569 an eligible charitable organization; specifying certain 1570 organizations that may not be designated as an eligible 1571 charitable organization; providing responsibilities of eligible 1572 charitable organizations receiving contributions under the tax 1573 credit; providing responsibilities of the department related to 1574 the tax credit; providing guidelines for the application of, limitations to, and transfers of the tax credit; providing for 1575 1576 the preservation of the tax credit under certain circumstances; 1577 authorizing the Department of Revenue, the Division of Alcoholic

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# COMMITTEE/SUBCOMMITTEE AMENDMENT Bill No. CS/HB 7063 (2020)

## Amendment No. 2

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1578	Beverages and Tobacco of the Department of Business and
1579	Professional Regulation, and the department to develop a
1580	cooperative agreement to administer the tax credit; providing
1581	the Department of Revenue, the Division of Alcoholic Beverages
1582	and Tobacco of the Department of Business and Professional
1583	Regulation, and the department rulemaking authority; authorizing
1584	the Department of Revenue and the Division of Alcoholic
1585	Beverages and Tobacco of the Department of Business and
1586	Professional Regulation to share certain information as needed
1587	to administer the tax credit program; creating s. 402.715, F.S.;
1588	requiring the Department of Children and Families to establish
1589	an Office of Quality; providing duties of the office; amending
1590	s. 402.7305, F.S.; removing limitations on monitoring of child-
1591	caring or child-placing services providers; amending s. 409.988,
1592	F.S.; revising the duties of a lead agency; amending s. 409.996,
1593	F.S.; adding responsibilities to the Department of Children and
1594	Families for contracts regarding care for children in the child
1595	welfare system; specifying additional requirements for
1596	contracts; authorizing the department to provide technical
1597	assistance to lead agencies; authorizing the department to
1598	contract for the provision of children's legal services;
1599	requiring the contracted attorneys to adopt the child welfare
1600	practice model and operate in the same manner as attorneys
1601	employed by the department; requiring the department and the
1602	contracted attorneys to monitor program performance; requiring

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# COMMITTEE/SUBCOMMITTEE AMENDMENT Bill No. CS/HB 7063 (2020)

## Amendment No. 2

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the department to conduct an annual evaluation based on certain criteria; requiring the department to submit an annual report to the Governor and Legislature by a specified date; providing for future repeal; revising requirements regarding the quality assurance program for contracted services to dependent children; deleting obsolete language; requiring the department to implement pilot projects to improve child welfare outcomes in specified judicial circuits; requiring the department to establish performance metrics and standards to implement the pilot projects; requiring lead agencies in specified judicial circuits to provide certain data to the department each quarter; requiring the department to review such data; authorizing the department to advance incentive funding to certain lead agencies that meet specified requirements; requiring the Department of Children and Families to include certain results in a specified report; providing for future expiration; amending s. 409.997, F.S.; specifying types of data that may be used by the Department of Children and Families; adding contract compliance as a use of the data; allowing the requirements of the monitoring program to be incorporated into the contract management program of the department;

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